

Reference: 01986465

Information Requests
information.requests@ofcom.org.uk

13 May 2025

Freedom of Information request: Right to know request

Thank you for your additional request for information concerning Ofcom, TikTok and the BBC.

We note that we have now received several requests from you concerning Ofcom, Tiktok and the BBC.

These questions were received by the Broadcasting Standards team on 10 April 2025 and were passed to the Information Requests team for processing. We have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request & our response

"Under FOI what has been sent to the BBC In relation to the complaints raised by myself re their abuse of the Guidelines in their promotion of TikTok who the BBC report have an income stream that includes "We discovered that TikTok is still taking about a 70% cut from livestream gifts. The company denied it took such a large commission after we established the same cut in a 2022 investigation." That bars the BBC from working with them, and it necessitates Ofcom halting their operation in the UK. Ofcom cannot by law allow the operation of companies that the BBC report is profiting for many years from the abuse of minors.

Under FOI what actions has Ofcom taken against the BBC over their use of TikTok.

Under FOI what actions has Ofcom taken over the BBC reported income stream that includes the abuse of minor?"

We note that these questions are largely duplicative of those set out in one of your other FOI requests. As set out in our response to one of your other FOI requests (case # 01975932) the information you have requested relates to a business, specifically the BBC. We can neither confirm nor deny holding information in scope of your request. We consider that this information, if held, would be exempt from disclosure under section 44(1) of the FOI Act. As explained in our response to your previous FOI request, section 44(1) of the FOI Act provides that information is exempt from disclosure if its disclosure is prohibited by or under any enactment. The enactment that prohibits the disclosure of this information is section 393(1) of the Communications Act 2003 ("the Communications Act"). Under this section, we are prohibited from disclosing information with respect to a particular business, in this case the BBC, that has been obtained in the exercise of our regulatory functions, unless that business consents or one of the statutory gateways under section 393(2) of the Communications Act is met, neither of which apply here. Section 44 of the FOI Act is an absolute exemption and therefore is not subject to the public interest test.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).