

Reference: 2087044

Information Requests
information.requests@ofcom.org.uk

4 November 2025

Freedom of Information request: Right to know request

Thank you for your request for information about correspondence and actions between Ofcom and Meta and LinkedIn on the Online Safety Act.

We received this request on 7 October 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request and our response

The dates of any meetings or correspondence (emails or letters) between Ofcom and representatives of Meta (including Facebook or Instagram) and LinkedIn regarding compliance with the Online Safety Act, between 1 January 2025 and today's date.

Ofcom engages with platforms to carry out our duties under the Online Safety Act. We can confirm that Ofcom has engaged with both Meta and LinkedIn as part of this work. While we do hold information connected to your request regarding meetings with these platforms, we consider that disclosure of this information is exempt under the FOI Act. In particular, section 44(1)(a) of the FOI Act exempts disclosure of information if its disclosure is prohibited under another enactment. Ofcom is prohibited under section 393 of the Communications Act 2003 ('the Communications Act') from disclosing information about a business which we have obtained in the course of exercising a power conferred by the Communications Act among others, unless we have the consent of that business or one of the statutory gateways under section 393(2) of the Communications Act is met, neither of which applies here. Section 44 is an absolute exemption and therefore is not subject to a public interest test.

With regard to your request for the dates of correspondence regarding compliance with the Online Safety Act between Ofcom, Meta and LinkedIn, our email correspondence with these platforms within the time frame you have requested is in excess of 1,000 emails. Section 12 of the FOI Act provides that we are not obliged to comply with a request for information if we estimate that the cost of complying with the request would exceed the "appropriate limit". The appropriate limit is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (the "Regulations"), and is, for Ofcom, £450. That sum is intended to cover the estimated costs involved in determining whether Ofcom holds the information requested, locating, retrieving and extracting the information from any document containing it. The Regulations provide that costs are to be estimated at a rate of £25 per person per hour, which equates to 18 hours of time.

We have estimated that triaging each of these emails to identify which correspondence relates to "compliance with the Online Safety Act", and preparing a response setting out the dates of any such

emails, in addition to any further work required to respond to your request as set out below, would exceed the 18-hour limit of complying with a request.

Whether Ofcom has opened any formal or informal investigations or issued any information requests to Meta or LinkedIn under the Act.

Ofcom has not opened any investigations into Meta or LinkedIn. Information about investigations and enforcement actions opened under the Online Safety Act can be found on our [website](#).

As set out above, our email engagement with these platforms within the time frame you have requested is in excess of 1,000 emails. The work required to triage this correspondence and to review our systems for requests for information, in addition to any further work required to respond to your request would exceed the 18-hour limit of complying with a request under s12 of the FOI Act, as set out above.

You may wish to consider submitting a narrower, more specific request and we would be happy to consider this under the FOI Act, should you decide to make a further request for information, please note that other exemptions may apply.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).