

Reference: 02093890

Information Requests
information.requests@ofcom.org.uk

12 November 2025

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning how Ofcom allocates staff or budgeted resources across enforcement categories.

We received this request on 20 October 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"Please provide any internal documents or data showing how Ofcom allocates staff or budgeted resources across enforcement categories (social media, file-sharing, pornography sites, etc.) within the Online Safety programme."

Our response

Ofcom's staffing resource for Online Safety enforcement is deployed flexibly across activities that include carrying out investigations, enforcement programmes, monitoring and compliance work.

What you refer to as enforcement categories (i.e. social media, file-sharing platforms, and pornography sites) are not resourced as discrete units. Staff are allocated where needed and our approach to enforcement is guided by our [Online Safety Enforcement Guidance](#), which sets out how we prioritise cases and allocate (See paragraph 3.8 and 3.9 of the Online Safety Enforcement Guidelines).

We therefore do not hold any internal documents regarding the allocation of staff or budgeting resource for our Online Safety enforcement activities in the way you have requested.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will

try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).