

Reference: 02085245

Information Requests
information.requests@ofcom.org.uk

31 October 2025

Freedom of Information request: Right to know request

Thank you for your request for information concerning Investigations opened in relation to services compliance with the Online Safety Act.

We received this request on 3 October 2025 and we have considered your request under the Freedom of Information Act 2000.

Your request & our response

I am requesting the following information from Ofcom regarding enforcement of the Online Safety Act:

1. Of the 69 services currently under investigation, how many relate to major social media platforms as opposed to file-sharing, messaging, or other categories?"

Information regarding Ofcom's enforcement programme, including details of all investigations opened in relation to providers' duties under the Online Safety Act 2023 ("the Act"), can be found in our [Enforcement Bulletin](#). None of the investigations we currently have open relate to major social media platforms. We are closely scrutinising services' compliance with their duties and would announce any new investigations via that Enforcement Bulletin.

2. Are LinkedIn and Meta currently subject to any investigation under the Online Safety Act?

Please see the response above.

3. For each investigation currently underway concerning major social media platforms:

- * The date the investigation commenced.*
- * The type of alleged non-compliance being assessed.*
- * The current stage of the investigation (e.g., assessment, formal enforcement, remedial action).*

As stated above, there are currently no open investigations relating to major social media platforms.

4. Whether Ofcom has engaged with victims associated with these investigations, and if so, the form of engagement.

Please see the response to the first question.

5. Any internal guidance, criteria, or thresholds used to escalate an investigation from assessment to formal enforcement action.

Information regarding our enforcement process can be found in our [Online Safety Enforcement Guidance](#).

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

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Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).