

Reference: 2068574

Information Requests
information.requests@ofcom.org.uk

23 September 2025

Freedom of Information request: Right to know request

Thank you for your request for information about St John Ambulance Radio Licensing.

We received this request on 26 August 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request and our response

Could you send me details about the radio licences held by St John Ambulance (England) and St John Ambulance in Wales Ltd (Wales). In particular, I'd like to know:

- 1. Copies of any current and past licences (frequencies, sites, dates, power levels, antenna heights etc).*
- 2. Any record of the two organisations sharing frequencies or licences with each other.*
- 3. Notifications or approvals since 2019 about repeater sites being moved or altered (for example Swansea or Mid Glamorgan).*
- 4. Any correspondence about interference, power issues, or loss of control of the system (like third-party access or servers not being on site).*

Your request as a whole would take a substantial amount of time to complete and because of this, we consider that section 12 of the FOI Act would be applicable. Section 12 of the FOI Act provides that we are not obliged to comply with a request for information if we estimate that the cost of complying with the request would exceed the "appropriate limit". The appropriate limit is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (the "Regulations"), and is, for Ofcom, £450. That sum is intended to cover the estimated costs involved in determining whether Ofcom holds the information requested, locating, retrieving and extracting the information from any document containing it. The Regulations provide that costs are to be estimated at a rate of £25 per person per hour, which equates to 18 hours of time.

In light of the wide scope of the information you have requested, especially under questions 2, 3 and 4, we estimate that it would take at least 18 hours to identify, locate and extract the information, and as such the cost of complying with your request will exceed the appropriate limit. This is because we would need to examine all former records and interference complaints to determine if and what information we hold in scope of the questions.

You may wish to consider submitting a narrower, more focused request, for example, you may wish to request a narrower range of information, identifying a specific time/date range. We would then be happy to consider this under the FOI Act. Please be aware that, should you decide to make a further request for information, the aforementioned appropriate limit, or other exemptions, would be considered and may still apply. Please note, we do not hold information about power issues or loss of control of systems.

Below we have provided some information including links to our website.

St John Ambulance currently hold 3 active Business Radio Technically Assigned licences and a single Business Radio Area Defined licence. St John Ambulance Wales hold 1 Business Radio Technically assigned licence. In addition, to these both companies hold a Business Radio Simple UK licence. The technical Information relating to the live Business Radio Technically Assigned and Area Defined licences assigned by Ofcom held by St John Ambulance and St John Ambulance in Wales Ltd is available on our website. Copies of the terms and conditions for all of the Business Radio licences can be found here under Licence document templates. Information on current licences is available on the website and open data portal. Please see the attached excel spreadsheets for previous licences.

Under our Business Radio Simple UK and Simple site licences all licensees share the frequencies authorised under the licence.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).