

Reference: 2095410

Information Requests
information.requests@ofcom.org.uk

21 November 2025

Freedom of Information request: Right to know request

Thank you for your request for information about *The Great British Bake Off*/Great British Baking Show.

We received this request on 27 October 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

Please provide all complaints made to Ofcom regarding the Great British Bake Off/Great British Baking Show, from 1st January 2025 to the present.

Our response

Our [Broadcast and On Demand Bulletin](#) ("the Bulletin") lists all cases from 1 January 2020 to date with separate sections for cases we have not pursued and cases we have investigated. For ease, we explain below how to search this bulletin for the information you are after.

All complaints we have received about *The Great British Bake Off* and related programmes within the timeframe in your request appear in the section of the Bulletin titled "Complaints assessed, not pursued".

Complaints from 1 January 2025 to date are listed in Bulletin issues 514 onwards, however, complaints about *The Great British Bake Off*, *The Great New Year Bake Off*, *The Great Celebrity Bake Off for Stand Up to Cancer*, and *Junior Bake Off* are limited to issues 514 to 515, 519 to 521, and 529 to 534. You can find details of these complaints in the "Complaints assessed, not pursued" Bulletin by selecting Channel 4 as the service and then sorting the results alphabetically by programme title, and/or by filtering by the above issue numbers.

We are unable to provide further detail about the content or details of these complaints beyond that included in our Bulletin as we consider that its disclosure is exempt under the FOI Act. In particular, under section 44 of the FOI Act, information is exempt from disclosure if its disclosure is prohibited by or under any enactment. In this case, section 393(1) of the Communications Act 2003 (the "Communications Act") prohibits the disclosure of information about a particular business (in this case Channel 4), which we have obtained in the course of exercising a power conferred by, among other legislation, the Communications Act, unless we have the consent of that business or one of the statutory gateways under section 393(2) of the Communications Act is met, neither of which apply here. Section 44 is an absolute exemption under the Communications Act and does not require a public interest test.

We hope this information is helpful.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).