

Reference: 02085618

Information Requests information.requests@ofcom.org.uk

16 October 2025

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning all reports, enforcement actions and fines under the Online Safety Act.

We received this request on 3 October 2025, and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"All reports, enforcement actions, and fines issued under the Online Safety Act 2023 from its implementation to September 2025, broken down by platform (e.g., X, Meta) and content type (e.g., misinformation, hate speech)."

Our response

Information regarding Ofcom's formal enforcement activity, including details of all investigations opened in relation to providers' duties under the Online Safety Act 2023 ("the Act"), can be found in our Enforcement Bulletin. All bulletins detail the name of the provider and service the activity relates to (except where, due to the nature of the provider/service, we consider it inappropriate) and the scope of the activity. Any updates, including if we were to conclude an investigation and impose any penalties, will be published to the relevant bulletin. You can also <u>subscribe to email updates</u> for the areas/sectors you are interested in.

Further information regarding our enforcement process can be found in our <u>Online Safety</u> <u>Enforcement Guidance</u>.

From the Act's implementation up to and including September 2025, Ofcom has not concluded any formal enforcement action under the Act and, as such, no penalties have been formally imposed on any provider in this period.

We also published an <u>update</u> on 13 October 2025 which gave an update on several investigations under the Act, including details of a £20,000 fixed penalty and £100 daily penalty for 4chan. As and when other investigations are completed, the outcomes will be published on our website.

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to <u>complain to the Information Commissioner's Office</u>.