

Reference: 02094869

Information Requests
information.requests@ofcom.org.uk

7 November 2025

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning Complaints received by Ofcom and its investigations relating to impartiality or unfairness in news and current affairs over the past five years.

We received this request on 22 October 2025 and we have considered your request under the Freedom of Information Act 2000.

Your request

I would like to request the following information:

- 1. The number of complaints received by Ofcom regarding news and current affairs impartiality or fairness over the past five years.*
- 2. The number of investigations initiated as a result of these complaints, broken down by year.*
- 3. The number of enforcement actions or sanctions applied relating to impartiality or fairness, broken down by broadcaster and year.*

Our response

The requested information can be found in the [Broadcast and On Demand Bulletin](#) and [Broadcasting and on demand sanction decisions](#).

The bulletins show cases from Jan 2020 to date, with separate sections for cases we have not pursued, and cases we have investigated, and it's possible to filter complaints logged with the issue "due impartiality/bias" or "fairness". Selecting right-click on the Bulletin results will offer a "show as table" option which includes a sum total of the complaints listed in the selected view.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).