

Reference: 02078437

Information Requests
information.requests@ofcom.org.uk

13 October 2025

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning the contract awarded to Child Rescue Coalition.

We received this request on 14 September 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"Ofcom has recently published a notice of a contract, reference C20252460, awarded to Child Rescue Coalition for "provision of rapid insights reporting":

<https://www.find-tender.service.gov.uk/Notice/055739-2025>

Please provide me with a copy of this contract, including any schedules, annexes, or appendices. My preference is to receive this information by email in an electronic document format. Thank you."

Our response

Whilst we do hold information on the relevant contract ref. *C20252460, awarded to Child Rescue Coalition*, this information is being withheld as we consider that its disclosure is exempt under section 43(2) of the FOI Act. This exemption deals with information that, if disclosed, would, or would be likely to, prejudice the commercial interests of a person or company. In applying this exemption, we have had to balance the public interest in withholding the information against the public interest in disclosing the information. Annex A attached to this letter sets out the exemption in full, as well as the factors Ofcom considered when deciding where the public interest lay.

If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).

Annex A

Section 43(2) of the Act provides that: Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).	
Factors for disclosure	Factors for withholding
• Enabling the public to gain a better understanding of the commercial relationships between Ofcom and its suppliers and the nature of the services provided, and thereby increasing public confidence in Ofcom's work. • Generally, there is a public interest in transparency of expenditure.	• Ofcom contracts with a number of companies and has a financial relationship with them. Companies need to be confident that information relating to their business, such as information about them as an organisation or relating to their products or services, will not be disclosed if it would, or would be likely to, prejudice their commercial interests. • Ofcom continues to negotiate and require contracts like those related to this request. To release the contract would put Ofcom in a detrimental position for future contract negotiations and would undermine its bargaining position with potential suppliers.
Reasons why public interest favours withholding information	
• We consider that, on balance, the public interest in withholding disclosure of the requested information outweighs the public interest in disclosing the information. • Ofcom enjoys a positive relationship with those companies it contracts with. The release of information which would, or would be likely to, prejudice commercial interests into the public domain would impair both Ofcom's relationship with providers of services, and adversely affect its commercial relationships with other contractors. If contractors could not be confident that such information provided by them to Ofcom would be withheld from disclosure, except in compelling circumstances, commercial activity may be impeded. Similarly, Ofcom's bargaining position, and therefore ability to obtain value for money in services it contracts for, may be	

undermined in future negotiations if full details about the contract were disclosed. These considerations go against the public interest in disclosing.

- Weighing the issues presented, it is considered that on balance, the factors for withholding the requested information outweigh those for disclosing the information.