

Reference: 02064935

Information Requests
information.requests@ofcom.org.uk

8 September 2025

Freedom of Information request: Right to know request

Thank you for your request for information about Online Safety Act fines.

We received this request on 18 August 2025 and we have considered your request under the Freedom of Information Act 2000.

Your request

I am writing to you under the provisions of the Freedom of Information Act 2000 to request information concerning OFCOM fines to providers who are regulated under the Online Safety Act.

I note from your site that a previous request in June 2025 was informed that data was unavailable as investigations were ongoing. However, the August 7 deadline for compliance has now passed and so this request seeks:

- 1. Details of providers who failed to comply and have been penalised.*
- 2. The total amount, to date, of funds received by Ofcom from providers who have received fines regarding the Online Safety Act and for failing to comply with any measure.*
- 3. Of the total amount, to date, of funds received by Ofcom for the above, for what purpose has Ofcom allocated these funds (internally or externally)?*
- 4. If the data is still not available, when do OFCOM say it will be?*

Our response

Ofcom has a number of open investigations and enforcement programmes to consider and monitor provider compliance with the Online Safety Act 2023 ("the Act"). However, to date, Ofcom has not concluded any formal enforcement action under the Act and, as such, no penalties have been formally imposed on any provider.

Details of our open investigations and enforcement programmes can be found on our [Enforcement Bulletin](#). Any updates, including if we were to conclude an investigation and impose any penalties, will be published to the relevant bulletin. You can also [subscribe to email updates](#) for the areas/sectors you are interested in.

Our [Statement on Online Safety fees and penalties](#) clarifies that, as required by section 400 of the Communications Act 2003, "any amounts paid to Ofcom in respect of a penalty imposed by them must be paid into the Consolidated Fund of the United Kingdom managed by HM Treasury".

We hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).