

Reference: 02061973

Information Requests
information.requests@ofcom.org.uk

2 September 2025

Dear,

Freedom of Information request: Right to know request

Thank you for your request for information concerning the Data Protection Impact Assessment in relation to the OSA.

We received this request on 8 August 2025 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

"I am requesting the following information:

A copy of the Data Protection Impact Assessment (DPIA) carried out by, or on behalf of, Ofcom in relation to the implementation of the Online Safety Act 2023 (including but not limited to Section 121), including (but not limited to) any final versions, draft versions, internal reviews, risk assessments, and related documents assessing the impact on privacy and data protection rights. This request applies to any DPIA produced since the introduction of the Online Safety Bill to Parliament in March 2022."

Our response

Please find below links to final versions of requested data protection impact assessments.

- [Protecting people from illegal harms online](#) (assessment included in the reasoning for each measure)
- [Age assurance and children's access](#) (please see Part5)
- [Protecting children from harms online](#) (assessment included in the reasoning for each measure)

Your request for any draft versions, internal reviews, risk assessment and any related documents would cover every version of each draft section of the above, together with preparatory work and written discussions of them amongst all the colleagues who worked on them.

Section 12 of the FOI Act provides that a public authority is not obliged to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the "appropriate limit". The appropriate limit is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, and is, for Ofcom, £450. That sum is intended to cover the estimated costs involved in determining whether Ofcom holds the information requested, identifying, locating, retrieving and extracting the information from any document containing it. The Regulations provide that costs are to be estimated at a rate of £25 per person per hour. Ofcom estimates that it would take at least 18 hours to identify, locate and extract the

information you require and as such the cost of complying with your request will exceed the appropriate limit. We hope that the documents provided will meet your needs but would be happy to consider a further, narrower, request if needed.

I hope this information is helpful. If you have any further queries, then please send them to information.requests@ofcom.org.uk – quoting the reference number above in any future communications.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress.

Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).