

Reference: 02139697

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

26 February 2026

## Freedom of Information request: Right to know request

Thank you for your request for information concerning Ofcom's DPO.

We received this request on 29 January 2026 and we have considered your request under the Freedom of Information Act 2000.

### Your request & our response

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*Whom over the course of the existence of Ofcom has been the internal & external legal professional/s over Ofcom's time frame existence to date?*

*I will also be requiring a copy of all DPO employed by Ofcom and their respective qualifications in data protection as a final FOI.*

We are unable to provide this information as we consider that disclosure of this information is exempt under section 12 of the FOI Act. Section 12 of the FOI Act provides that we are not obliged to comply with a request for information if we estimate that the cost of complying with the request would exceed the "appropriate limit". The appropriate limit is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (the "Regulations"), and is, for Ofcom, £450. That sum is intended to cover the estimated costs involved in determining whether Ofcom holds the information requested, locating, retrieving and extracting the information from any document containing it. The Regulations provide that costs are to be estimated at a rate of £25 per person per hour, which equates to 18 hours of time. We estimate that it would take over 18 hours to locate, retrieve and extract the information you have requested due to the number of different email accounts and documents on our data management system we would have to search through.

You may wish to consider submitting a narrower, more focused request, and we would consider this under the FOI Act. However, should you decide to make a further request for information, please note the aforementioned appropriate limit and/or that other exemptions may apply.

Yours sincerely,

### Information Requests

#### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will

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try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

**Taking it further**

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).