

Reference: 21291458

Information Requests
information.requests@ofcom.org.uk

5 February 2026

Freedom of Information request: Right to know request

Thank you for your follow up request for information about teletext applications.

We received this request on 8 January 2026 and we have considered your request under the Freedom of Information Act 2000 ("the FOI Act").

Your request

Thank you kindly for the copy of Teletext UK Limited's teletext franchise application.

Does your archive also hold the applications from the other companies applying for the franchise, or just from this winning company?

Our response

We hold information on three of the other applicants who were not successful and we are able to disclose most of it. Certain parts contain personal information and we have withheld this under S40 of the FOI Act which relates to personal information and which provides that such information is exempt for the purposes of the FOI Act.

Section 40 is an absolute exemption under the FOI Act and does not require a public interest test.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).