

Reference: 2133559

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

9 February 2026

## Freedom of Information request: Right to know request

Thank you for your request for information about an Ofcom decision relating to Sun Video.

We received this request on 18 January 2026 and we have considered your request under the Freedom of Information Act 2000.

### Your request

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*I am researching an issue that relates to audio-visual services provided by press publishers on the internet. I came across a news report on the Guardian's website that concerned the Ofcom decision relating to Sun Videos:*

<https://www.theguardian.com/media/2011/dec/21/the-sun-video-regulator>

*I have tried to find the decision via an Ofcom's report from 2016 (see page 23) but without result: [https://www.ofcom.org.uk/siteassets/resources/documents/about-ofcom/bulletins/broadcast-bulletins/2016/issue\\_306.pdf?v=333018](https://www.ofcom.org.uk/siteassets/resources/documents/about-ofcom/bulletins/broadcast-bulletins/2016/issue_306.pdf?v=333018)*

*On page 23 there is a link to the decision but it is not an active link:*

<http://stakeholders.ofcom.org.uk/binaries/enforcement/vod-services/sunvideo.pdf>

*I have tried to find this decision on other websites but without success, hence the reason to contact you directly. Could you please send me a copy of this decision (or a link to the decision) so that I can study it further?*

### Our response

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Please find attached the information you have requested.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).