

Reference: 02167967

Information Requests
information.requests@ofcom.org.uk

12 March 2026

Freedom of Information request: Right to know request

Thank you for your request for information about Ofcom blocked emails.

We received this request on 26 February 2026 and we have considered your request under the Freedom of Information Act 2000.

Your request

Please detail the number of email attacks blocked by your organisation, broken down by spam, phishing, malware and edge block, each year for the past three years from March to February (including this year).

E.g. March 2025 - February 2026

- 250,000 total email attacks blocked*
- 100,000 spam emails blocked*
- 75,000 phishing emails blocked*
- 50,000 malware emails blocked*
- 25,000 edge block emails blocked*

Our response

We only retain 30 days of data relating to spam emails. These numbers can vary up or down on a weekly basis.

February 2026

Total Spam email blocked: 52725

We hold more data regarding phishing and malware emails. However, please note that many of the malwares are blocked externally so this is an underestimate. We do not have numbers for what is blocked by our provider.

June 2023 – February 2024 (March 2023 – May 2023 is not available/reported)

Total phishing emails blocked: 152221

Total malware emails blocked: 3813

March 2024 – February 2025

Total phishing emails blocked: 149032

Total malware emails blocked: 2778

March 2025 – February 2026

Total phishing emails blocked: 171683

Total malware emails blocked: 1994

Yours sincerely,

Information Requests**Request an internal review**

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).