

Reference: O2192917

Information Requests
information.requests@ofcom.org.uk

19 May 2026

Freedom of Information request: Right to know request

Thank you for your request for information about 5G coverage mapping data.

We received this request on 28 April 2026 and we have considered your request under the Freedom of Information Act 2000.

Your request

Having had a look at your website, it looks like you have very good data on 4/5g coverage, which I would like to use to carry out analysis on our dataset of church locations to create a national tool that would allow churches to identify levels of coverage in their local area. Are you able to share your data with me in an ArcGIS compatible format please?

Our response

We have an application programming interface (API) that allows access to Map Your Mobile address-level mobile data (available per address, not in bulk), subject to certain restrictions on the extent to which data can be accessed and the purpose(s) of use. Information about our mobile and broadband coverage checkers and the API is available on our [website](#). Users will have to sign up on our [API Portal](#) or register with the API team (cnapisupport@ofcom.org.uk), to access the data, and accept the associated terms and conditions of use on application.

Yours sincerely,

Information Requests

Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team (information.requests@ofcom.org.uk) to request an internal review.

Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).