

Reference: 02190082

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

19 May 2026

### Freedom of Information request: Right to know request

Thank you for your request for information concerning broadband network data at postcode level.

We received this request on 22 April 2026 and we have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

### Your request & our response

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*Please can you release data held on which broadband networks are present in each postcode of the country. You hold this information as it sits behind your checking service:*

<https://checker.ofcom.org.uk/en-gb/broadband-coverage>.

Ofcom has permission from network operators to show on our checking service which networks are available at specific postcodes in the UK. However, Ofcom does not have permission from the network operators to provide the complete information which sits behind the checking service for the whole of the UK via the API or in another way.

We are therefore unable to provide the requested information as we consider it is exempt under section 44 of the FOI Act. Section 44 exempts the disclosure of information which is prohibited by another enactment. We are prohibited under section 393 of the Communications Act 2003 (the Act) from disclosing information which relates to a business, which we have obtained in exercise of our powers, unless we have the consent of that business or one of the statutory gateways for disclosure under section 393(2) of the Act is met, neither of which applies here. Section 44 is an absolute exemption and does not require a public interest test.

Yours sincerely,

### Information Requests

#### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

#### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner's Office](#).