

Liable operators who contribute towards Ofcom fees and CAB fees

In order to be more transparent, we have decided to publicly list the names of relevant postal operators who were billed for Ofcom's administrative charges for post and/or contribute to Citizens Advice, Consumer Scotland and Consumer Council for Northern Ireland consumer advocacy fees for post. The names of relevant postal operators are set out below in two separate lists.

We will update these lists annually in line with standard practice for the other funding mechanisms we operate (such as administrative charges for network and services providers).

We believe this approach will, in particular, provide transparency for stakeholders and consumers, as well as follow the approach we already take in relation to the recovery of our telecoms administrative charges.

All names are listed in alphabetical order.

Ofcom's administrative fees for post ("Ofcom fees")

The following postal operators were billed for Ofcom's administrative charges for post in the charging year 2022-23:

- Citipost
- Postal Choices (trading as OnePost)
- International Distributions Services (formerly Royal Mail Group)
- Secured Express
- UK Mail
- Whistl

The rationale and mechanism for the contributions of postal operators to Ofcom's work on post can be found in our statement of [March 2018](#). Fees are based on the assessment year 2020-21.

Citizens Advice, Consumer Scotland and Consumer Council for Northern Ireland consumer advocacy fees for post ('CAB fees')

The following postal operators were billed for CAB fees for in the charging year 2022-23:

- Amazon Logistics
- DHL
- DPD
- Evri (formerly Hermes)
- International Distributions Services (including Parcelforce, formerly Royal Mail Group)
- Yodel

The rationale and mechanism for the contributions of postal operators to Ofcom's work on post can be found in our statements of [January 2019](#) and [October 2021](#). Fees are based on the assessment year 2020-21.

Published 19 December 2022