

Dear Sir,

I understand you are interested in hearing about broadband and 3G experiences in Lincolnshire. The following outlines difficulties we experience in this part of Lincolnshire when trying to use broadband or a mobile phone.

Broadband

Potterhanworth Booths is fed from a BT cabinet about 3 miles away which I know has been fibered but we have not been offered increased broadband speeds. At present I am lucky to receive 2Mbit which is just about tolerable for small emails but is hopeless for large email content and video downloads. Catch up tv has to be down loaded over night possibly with more than one attempt and watched sometime later. Online courses like future learn have extensive video content which is difficult to watch. Whilst I am retired I am a school governor and church treasurer and am expected to access considerable amounts of online content so it is not just businesses in the area that are suffering with slow broadband access.

3G

The mobile phone system is only marginally better. My ability to get a connection on 02 at home is very dependant upon which part of the house I am in. Upstairs and facing in a particular direction is the only way to obtain a reliable connection. There are similar problems with mobile reception in the centre of Potterhanworth Village itself. I have often had to organise deliveries and let in workers to Potterhanworth Church and been unable to communicate with them not only from inside the church but from the surrounding roads as well

Regards,

John