

Dear Sir or Madam,

As a resident and taxpayer living in rural Lincolnshire, I am writing to express my disappointment at the supposed roll out of fibre-optic broadband and 3G coverage for my county. BT is not acting fast enough or doing enough to maintain a good enough service to its customers who, I believe, are being lied to and fobbed off with inadequate excuses as to why our coverage is so poor. There are far more rural counties in the UK and for us to be the second worst speaks volumes as to the truth behind my beliefs.

I believe Ofcom should be pressing ALL service providers to stop enjoying the huge profits that this industry enjoys and to re-invest a much higher proportion of that profit into maintenance of those services that is bringing money in hand over fist, in fact I believe that Ofcom should lobby government for a minimum figure that must be guaranteed for re-investment before a licence is granted. I believe that figure should be at least 25% of all profits to be re-invested in upgrading services if they are deemed to be below standard.

Yours sincerely

Martin Scoley (Rev)