

Good afternoon

I work for a national care provider, with its Support Centre in Wellingore. I also live in the village.

I write to express my disappointment and frustration, from both a business and a private perspective, at the singular lack of accessibility to digital platforms in this area.

At any given time of the day or night, it is virtually impossible to obtain a reasonable mobile telephone signal. Even when a signal is achieved, it is, at best, random and erratic, frequently failing all together. This makes any sort of communication on a mobile device totally unreliable, and extremely time consuming, causing considerable inconvenience to say the least.

As someone who works in a sector which is necessarily 24 hours a day, seven days a week, this lack of accessibility is simply unacceptable. In a business environment which requires me to be contactable at all times, a landline telephone number is not sufficient, and the lack of a reliable mobile number can have serious consequences in terms of responding to issues in our care homes, which can arise at any time of the day or night.

I am sure I am not the only person you will have heard from with regard to this situation. Having heard that significant funds were made available to ensure much wider accessibility to reliable and high speed mobile telephone and broadband services, particularly in rural areas, it is disappointing that this area of Lincolnshire has apparently been ignored.

One wonders how the area (and others like it) can be expected to attract and retain commercial organisations when its communications are in such a dire state. This is how rural areas die - it would be more than gratifying to see some attention paid to bringing ALL of us into the digital age!

Please divert some of the attention away from already-well established urban areas and give the countryside some much needed TLC in this regard. It's the only way to achieve a better economic balance, which will undoubtedly benefit everyone.

Yours faithfully
Janis Tunaley