

Dear Ofcom

Oh yes that is very important for us and Deaf people yes need 999 BSL video is more easy for us can sign BSL communication understanding clear because I'm sure we not very good spell word on text only can be wrong spell make emergency confuse what that mean take too long so if we get BSL Video emergency service would be great more accessible for us quick communication that emergency service will come quick more safely for us be safe Health would be great.

From Paul Saunders