

Consultation response form

Your response

| Question | Your response |
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| <p>Question 1: Do you agree with the conclusion in our Equality Act impact assessment</p> | <p>Yes</p> |
| <p>Question 2: Do you agree with our assessment of the potential impact of our proposal on the Welsh language? Do you think our proposal could be formulated or revised to ensure, or increase, positive effects, or reduce / eliminate any negative effects, on opportunities to use the Welsh language and treating the Welsh language no less favourably than English?</p> | <p>Yes</p> |
| <p>Question 3: Do you agree with our assessment of the consumer harm arising from inflation-linked price variation terms?</p> <p>We invite evidence from respondents on the matters addressed in section three.</p> | <p>Yes</p> |
| <p>Question 4: Do you agree with the conclusion in our impact assessment?</p> | <p>Yes</p> |
| <p>Question 5: Do you agree with our proposal to require providers to ensure that the following information is drawn prominently to the customer's</p> | <p>Yes – we would prefer that any price increase have no ambiguity around inflation rates and are fixed. We would also prefer that any price agreed at the start of the contract period would not be subject to prices increases and</p> |

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| <p>attention in a clear and comprehensible manner before a customer is bound by a contract: i) the Core Subscription Price; ii) if the Core Subscription Price is to change during the Commitment Period, that changed Core Subscription Price, in pounds and pence; and iii) the date from which any changed Core Subscription Price shall have effect?</p> | <p>would instead be fixed to the price agreed to at the start of the contract.</p> |
| <p>Question 6: Do you agree with our proposal to require providers to include in the Contract Summary: i) the Core Subscription Price; ii) if the Core Subscription Price is to change during the Commitment Period, that changed Core Subscription Price in pounds and pence; and iii) the date from which any changed Core Subscription Price during the Commitment Period shall have effect?</p> | <p>Yes – we would prefer that any price increase have no ambiguity around inflation rates and are fixed. We would also prefer that any price agreed at the start of the contract period would not be subject to prices increases and would instead be fixed to the price agreed to at the start of the contract.</p> |
| <p>Question 7: Do you agree with our proposal to require providers to include in the Contract Information: i) if the Core Subscription Price is to change during the Commitment Period, that changed Core Subscription Price in pounds and pence, and ii) the date from which any changed Core Subscription Price during the Commitment Period shall have effect?</p> | <p>Yes – we would prefer that any price increase have no ambiguity around inflation rates and are fixed. We would also prefer that any price agreed at the start of the contract period would not be subject to prices increases and would instead be fixed to the price agreed to at the start of the contract.</p> |
| <p>Question 8: Do you agree with our proposed additions and amendments to GC C1 (see detailed amendments in annex 5)?</p> | <p>Yes</p> |
| <p>Question 9: Do you agree with our proposed additions and amendments to existing GC C1 guidance to clarify our expectations on how providers</p> | <p>Yes</p> |

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| could comply with the new requirements (see detailed amendments in annex 6)? | |
| Question 10: Do you agree with the proposed implementation period of four months from publication of the statement and the changes to GC C1 and guidance? | Yes |