

A7. Notification proposing to revoke existing General Condition C7 and set new General Condition C7

Notification of Ofcom's proposals to revoke existing General Condition C7 and set new General Condition C7 under sections 48(1) and 48A(3) of the Communications Act 2003

1. Ofcom, in accordance with sections 48(1) and 48A(3) of the Act, hereby makes the following proposals for:
 - (a) revoking the current General Condition C7 of the General Conditions of Entitlement, as set by the General Condition Notification;
 - (b) setting a new General Condition C7; and
 - (c) removing definitions, modifying definitions and adding new definitions to those set out in the Definitions section of the General Conditions;
2. The proposed new General Condition C7 and proposed new definitions referred to in paragraph 1 are set out in Schedules to this Notification, which are published separately as Annexes 8 and 9.
3. Ofcom's reasons for making these proposals, and the effect of each proposal, are set out in accompanying consultation document.
4. Ofcom considers that these proposals comply with the requirements of sections 45 to 49C of the Act, insofar as they are applicable.
5. In making these proposals, Ofcom has considered and acted in accordance with its general duties under section 3 of the Act and the six requirements set out in section 4 of the Act. Ofcom has also had regard to the Statement of Strategic Priorities in making the proposals referred to in this Notification.
6. Representations may be made to Ofcom about the proposals set out in this Notification by **9 November 2021 (5pm)**.
7. If implemented, the new General Condition C7 and new definitions shall enter into force on 3 April 2023 or such later date as specified in the final Notification. The modifications to General Condition B3, General Condition C1.20, the Annex to General Condition C1 and relevant definitions, as set out in Ofcom's Notification published on 17 December 2020,¹

¹ Ofcom, December 2020. [Notification of new general conditions and modifications to the General Conditions under section 48\(1\) of the Act.](#)

shall also enter into force on 3 April 2023 or such later date as specified in the final Notification.

8. For the avoidance of doubt, this Notification amends paragraph 14 of Ofcom’s Notification dated 17 December 2020, which stated that the modifications to General Conditions C7, B3, C1.20, the Annex to General Condition C1 and relevant definitions (as set out in Schedule 4 to that Notification) shall enter into force on 19 December 2022.
9. Copies of this Notification and the accompanying consultation document have been sent to the Secretary of State in accordance with section 48C(1) of the Act.
10. In this Notification:
 - (a) **“the Act”** means the Communications Act 2003;
 - (b) **“General Conditions of Entitlement”** or **“General Conditions”** means the general conditions set under section 45 of the Act by the Director General of Telecommunications on 22 July 2003, as amended from time to time;
 - (c) **“General Condition Notification”** means the notification published by the Director General of Telecommunications on 22 July 2003 setting the General Conditions under section 45 of the Act;
 - (d) **“Ofcom”** means the Office of Communications;
 - (e) **“Statement of Strategic Priorities”** means the Statement of Strategic Priorities for telecommunications, the management of radio spectrum, and postal services designated by the Secretary of State for Digital, Culture, Media and Sport for the purposes of section 2A of the Communications Act 2003 on 29 October 2019;
11. Words or expressions shall have the meaning assigned to them in this Notification, and otherwise any word or expression shall have the same meaning as it has in the Act.
12. For the purposes of interpreting this Notification: (i) headings and titles shall be disregarded; and (ii) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament.
13. The Schedules to this Notification shall form part of this Notification.

Signed by



Cristina Luna-Esteban

Director – Telecoms Consumer Protection, Engagement and Fairness

A person authorised by Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002

28 September 2021