

## Your response

Question	Your response
<b>Do you agree with our proposal to implement the changes in the Universal Service Order by amending the definition of 'telephony services' in BT and KCOM's universal service conditions to remove the reference to facsimile transmission?</b>	NO – I disagree with your proposal because I use fax for personal messages, also for contacting the bank for an organisation, and for local and overseas messages for my work