



# Proposal to apply Code Powers to Call Flow Solutions Ltd

Statutory notification under section 107(6) of the  
Communications Act 2003

## Consultation

Publication date: 5 April 2012

Closing Date for Responses: 8 May 2012



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## Section 1

# Summary

## Purpose of consultation

- 1.1 We are proposing to apply the electronic communications code set out in Schedule 2 to the Telecommunications Act 1984 (the “**Code**”) on terms proposed in this consultation to Call Flow Solutions Ltd, whose registered company number is 4366668 (the “**Applicant**”). Further background about the Code (including the procedure that applies in this context) is set out in Section 2 of this document.
- 1.2 Our reasons for that proposal are set out in Section 3 of this document and our draft direction applying the Code to the Applicant is set out in Annex 1 to this document.
- 1.3 The closing date for responses is 8 May 2012. Annex 1 sets out information on how to respond to this consultation.

## Proposed application and terms

- 1.4 The only purposes for which the Code may be applied in a person’s case are:
  - 1.4.1 the purposes of the provision by him of an electronic communications network; or
  - 1.4.2 the purposes of the provision by him of a system of conduits which he is making available, or proposing to make available, for use by providers of electronic communications networks for the purposes of the provision by them of their networks.
- 1.5 We are proposing to apply the Code in relation to the Applicant’s electronic communications network throughout the United Kingdom. According to the Applicant’s application, that network uses predominantly sub-loop unbundling (SLU), but with a 5.8 GHZ fixed wireless broadband access with radio overlay.
- 1.6 According the Applicant’s application, its electronic communications network uses a cable network as high speed backhaul to serve SLU-enabled cabinets. This is typically fibre or short distance copper, and cable sizes are typically less than 10mm diameter.
- 1.7 Our provisional view is that we should apply the Code to the Applicant, having regard to the considerations set out in section 107(4) of the Communications Act 2003. We therefore consider, on a provisional basis, that the performance of our statutory duties in sections 3 and 4 of that Act would be secured and furthered in relation to this proposal.
- 1.8 We will consider any responses received by the closing date before making our decision as whether we should give a direction applying the Code to the Applicant.

## Section 2

# Background

## The Code

2.1 The Code is designed to facilitate the installation and maintenance of electronic communications networks. It confers rights on providers of such networks and on providers of systems of conduits which are made available for use by providers of electronic communications networks for the purposes of the provision of those networks, to install and maintain apparatus in, over and under land and results in considerably simplified planning procedures. Other legislation may from time to time set out restrictions and conditions subject to which the Code applies.<sup>1</sup>

## The application of the Code

2.2 The Code only has effect in the case of a person to whom it is applied by a direction given by Ofcom (or, in the case of the Secretary of State or any Northern Ireland department, where the Secretary of State or that department is providing or proposing to provide an electronic communications network).

2.3 The only purposes for which the Code may be applied in a person's case by a direction are:<sup>2</sup>

2.3.1 the purposes of the provision by that person of an electronic communications network; or

2.3.2 the purposes of the provision by that person of a system of conduits which he is making available, or proposing to make available, for use by providers of electronic communications networks for the purposes of the provision by them of their networks.

2.4 Ofcom may impose terms in applying the Code in the case of the person in question, particularly the Code may effect to that person:

2.4.1 in relation only to such places or localities as may be specified or described in the direction;

2.4.2 for the purposes only of the provision of such electronic communications network, or part of an electronic communications network, as may be so specified or described; or

2.4.3 for the purposes only of the provision of such conduit<sup>3</sup> system, or part of a conduit system, as may be so specified or described.

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<sup>1</sup> Section 109 of the Communications Act 2003 – see, at present, the Electronic Communications Code (Conditions and Restrictions) Regulations 2003 (SI 2003 No. 2553), as amended by the Electronic Communications Code (Conditions and Restrictions) (Amendment) Regulations 2009 (SI 2009 No. 584).

<sup>2</sup> Section 106(4) of the Communications Act 2003.

<sup>3</sup> “Conduit” includes a tunnel, subway, tube or pipe.

## Application process for applying the Code

- 2.5 Ofcom must not give a direction applying the Code in any person's case except on an application made for the purpose by that person.
- 2.6 Any such application must be made in accordance with the requirements for the time being in force with respect to the content of an application for a direction applying the Code and the manner in which such an application is to be made.<sup>4</sup>
- 2.7 As regards the content of an application, the current requirements<sup>5</sup> state that an application must contain the following information:
  - 2.7.1 in the case of a company, the company name, company number, address of the registered office and details of any subsidiaries, parents and affiliates;
  - 2.7.2 in the case of a partnership, contact name and address, name of partnership, address of principal place of business;
  - 2.7.3 in the case of an individual, the individual's name, address and contact details;
  - 2.7.4 a description of the electronic communications network or system of conduits which the applicant intends to provide, including the location of that network or system;
  - 2.7.5 the person's reasons for wishing to obtain a direction applying the Code to him, including an explanation of why it would not be practicable to him to provide the network or conduit system without the Code;
  - 2.7.6 a description of the purposes for which the electronic communications network (if applicable) is to be used, for example the type of electronic communications service to be provided over the network and who is likely to benefit from that service;
  - 2.7.7 in the case of providers of systems of conduits only, written evidence that they are making available or proposing to make available their system of conduits for use by providers of electronic communications networks for the purposes of the provision by those providers of their networks (e.g. any available contracts, letters from providers of electronic communications networks confirming their intention of using that specific system of conduits for the provision of their networks);
  - 2.7.8 where the applicant is able and willing to share electronic communications apparatus, evidence of his ability and willingness to share such apparatus;
  - 2.7.9 where applicable, a description of alternative arrangements to the direction applying the Code which have been sought;

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<sup>4</sup> Section 107(2) of the Communications Act 2003.

<sup>5</sup> See Notification under section 107(2) of the Communications Act 2003 dated 6 October 2003 and published on 10 October 2003 at Annex B to statement entitled '*The Granting of the Electronic Communications Code by the Director General of Telecommunications – A Statement issued by the Director General of Telecommunications*'.

- 2.7.10 where available, a description of any measures taken or initiatives signed up to which demonstrate responsible use by the applicant of the Code; and
- 2.7.11 evidence of the applicant's ability to put in place funds for meeting liabilities as defined in restrictions and conditions referred to in sections 109 to 117 of the Communications Act 2003 prior to the exercise of rights conferred by the Code.

## **Time limit for making a decision on application**

- 2.8 Regulation 3 of the Electronic Communications and Wireless Telegraphy Regulations 2011<sup>6</sup> makes provision about the time within which an application for a direction applying the Code must be determined by Ofcom.
- 2.9 Regulation 3(2) provides that, except in cases of expropriation, Ofcom must make its decision within 6 months of receiving the completed application.

## **Statutory consultation process on proposal**

- 2.10 Before giving a direction applying the Code to the applicant in question, Ofcom must publish a notification of its proposal to give the direction and consider any representations about that proposal that are made to Ofcom within the period specified in the notification.<sup>7</sup>
- 2.11 Such a notification must contain the following<sup>8</sup>:
  - 2.11.1 a statement of Ofcom's proposal;<sup>9</sup>
  - 2.11.2 a statement of Ofcom's reasons for that proposal;
  - 2.11.3 a statement of the period within which representations may be made to Ofcom about the proposal (which period must end no less than one month after the day of the publication of the notification<sup>10</sup>).
- 2.12 The publication by Ofcom of a notification must be a publication in such manner as Ofcom considers appropriate for bringing the notification to the attention of the persons who, in Ofcom's opinion, are likely to be affected by it.
- 2.13 The notification published at Annex to this document is notification for such purposes, which notification should be read in conjunction with the entirety of this document, including the reasons set out in Section 3.

## **Relevant considerations in making a decision (four factors)**

- 2.14 In considering whether to apply the Code in any person's case, Ofcom must have regard, in particular, to each of the following matters<sup>11</sup>:

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<sup>6</sup> SI 2011 No. 1210.

<sup>7</sup> Section 107(6).

<sup>8</sup> Section 107(7).

<sup>9</sup> Subject to sections 113(7) and 115(5), the statement of proposal must contain a statement that Ofcom proposes to apply the code in the case of the person in question and set out any proposals of Ofcom to impose terms under section 106(5).

<sup>10</sup> Section 107(9).

- 2.14.1 the benefit to the public of the electronic communications network or conduit system by reference to which the Code is to be applied to that person;
  - 2.14.2 the practicability of the provision of that network or system without the application of the Code;
  - 2.14.3 the need to encourage the sharing of the use of electronic communications apparatus;
  - 2.14.4 whether the person in whose case it is proposed to apply the Code will be able to meet liabilities arising as a consequence of the application of the Code in his case and any conduct of his in relation to the matters with which the Code deals.
- 2.15 For the purposes of this process, those four factors rank equally with Ofcom's statutory duties under sections 3 and 4 of the Communications Act 2003.<sup>12</sup> Where appropriate, outside of those statutory considerations, we will also have regard to any additional factors that, in our opinion, are relevant to the particular application.

## Statutory duties

### General duties

- 2.16 In carrying out functions under the Communications Act 2003 (which includes giving a direction to apply the Code), Ofcom's principal duty is to further the interests of citizens in relation to communications matters and to further the interests of consumers in relevant markets, where appropriate by promoting competition.
- 2.17 In so doing, we are required to secure a number of specific objectives and to have regard to a number of matters, as set out in section 3 of the Act. We consider that the objective of securing the availability throughout the UK of a wide range of electronic communications services objectives as particularly relevant to this consultation.
- 2.18 In performing that duty, we are also required to have regard to a range of other considerations, which appear to us to be relevant in the circumstances. In this context, we consider that a number of such considerations are relevant, particularly:
- 2.18.1 the desirability of promoting competition in relevant markets;
  - 2.18.2 the desirability of encouraging investment and innovation in relevant markets; and
  - 2.18.3 the desirability of encouraging the availability and use of high speed data transfer services throughout the United Kingdom.
- 2.19 We have also had regard to the principles under which regulatory activities should be transparent, accountable, proportionate, consistent, and targeted only at cases in which action is needed, as well as the interest of consumers in respect of choice, price, quality of service and value for money.

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<sup>11</sup> Section 107(4).

<sup>12</sup> Section 107(5).

- 2.20 Ofcom has a wide measure of discretion in balancing its statutory duties and objectives. In so doing, we will take account of all relevant considerations, including any responses received during this consultation process, in reaching our conclusions.

### **Specific duties for fulfilling Community obligations**

- 2.21 The function of giving a direction to apply the Code would involve us exercising functions falling under the EU regulatory framework. As such, section 4 of the Communications Act 2003 requires us to act in accordance with the six European Community requirements for regulation.
- 2.22 In summary, these six requirements are:
- 2.22.1 to promote competition in the provision of electronic communications networks and services, associated facilities and the supply of directories;
  - 2.22.2 to contribute to the development of the European internal market;
  - 2.22.3 to promote the interests of all persons who are citizens of the European Union;
  - 2.22.4 to take account of the desirability of Ofcom's carrying out of its functions in a manner which, so far as practicable, does not favour one form of or means of providing electronic communications networks, services or associated facilities over another, i.e. to be technologically neutral;
  - 2.22.5 to encourage, to such extent as Ofcom considers appropriate for certain prescribed purposes, the provision of network access and service interoperability, namely securing efficient and sustainable competition, efficient investment and innovation and the maximum benefit for customers of communications providers;
  - 2.22.6 to encourage compliance with certain standards in order to facilitate service interoperability and secure freedom of choice for the customers of communications providers.
- 2.23 We consider that the first and fifth of those requirements are particularly relevant to our proposal in this consultation and that no conflict arises in this regard with the specific objectives in section 3 we have identified above as particularly relevant in this context.

### **Impact assessment and equality impact assessment**

- 2.24 The analysis presented in the entirety of this consultation represents an impact assessment, as defined in section 7 of the Communications Act 2003.
- 2.25 Impact assessments provide a valuable way of assessing different options for regulation and showing why the preferred option was chosen. They form part of best practice policy-making. This is reflected in section 7 of the Act, which means that generally Ofcom has to carry out impact assessments where its proposals would be likely to have a significant effect on businesses or the general public, or when there is a major change in Ofcom's activities. However, as a matter of policy Ofcom is committed to carrying out and publishing impact assessments in relation to the great majority of its policy decisions. For further information about Ofcom's approach to

impact assessments, see the guidelines, Better policy-making: Ofcom's approach to impact assessment, which are on the Ofcom website:

[http://www.ofcom.org.uk/consult/policy\\_making/guidelines.pdf](http://www.ofcom.org.uk/consult/policy_making/guidelines.pdf)

- 2.26 Specifically, pursuant to section 7, an impact assessment must set out how, in our opinion, the performance of our general duties (within the meaning of section 3 of the Act) is secured or furthered by or in relation to what we propose.
- 2.27 There are two main options for this consultation:
- 2.27.1 give a direction to apply the Code to the Applicant; or
  - 2.27.2 not to give such a direction.
- 2.28 In carrying out our functions (again, something which includes giving a direction to apply the Code), we are also under a general duty under the Equality Act 2010 to have due regard to the need to:
- 2.28.1 eliminate unlawful discrimination, harassment and victimisation;
  - 2.28.2 advance equality of opportunity between different groups; and
  - 2.28.3 foster good relations between different groups,
- in relation to the following protected characteristics: age; disability; gender re-assignment; pregnancy and maternity; race; religion or belief; sex and sexual orientation.
- 2.29 Such equality impact assessments ("EIAs") also assist us in making sure that we are meeting our principal duty under section 3 of the Communications Act 2003.
- 2.30 We have therefore considered what (if any) impact the proposal in this consultation may have on equality. We do not, however, consider the impact of the proposal in this consultation to be to the detriment of any group within society. We have therefore not carried out separate EIAs in relation to race or gender equality, or equality schemes under the Northern Ireland and Disability Equality Schemes.

## Section 3

# Reasons for proposal

## Introduction

- 3.1 This Section contains the statement of our reasons for proposing to apply the Code to the Applicant.

## Factual matters

### Receipt of a completed application

- 3.2 On 21 November 2011, we received a confidential application from the Applicant attached to an email. The Applicant also attached a Openreach case study of SLU, an Openreach news release relating to trials for duct and pole sharing and a letter confirming funds for liability and company business plan.
- 3.3 On 30 November and 1 December 2011, we advised the Applicant that we would require further information relating to funds for liabilities.
- 3.4 On 30 November and 1 December 2011, we received revised emails in relation to regulation 16 (funds for liability).
- 3.5 Accordingly, we consider that the Applicant's completed application, meeting the requirements described in Section 2 of this document, was received on 01 December 2011.

### The person to whom it is being sought the Code should apply

- 3.6 According to the application, the person to whom it is being sought the Code should apply to is:
- 3.6.1 Company name: Call Flow Solutions Ltd
- 3.6.2 Registered company number: 4366668
- 3.6.3 Registered office: Office Suite 2, Branbridge Ind Est, East Peckham, Kent, TN12 5HF.

### Description and location of the network or conduit system for Code powers, and of the purposes for which the Code is requested to apply.

- 3.7 The Applicant has indicated that the core element of its business is in telecommunications, offering services such as carrier pre-selection (CPS) and wholesale line rental (WLR). In 2010 the Applicant began using wholesale access services termed 'sub-loop unbundling' (SLU). Soon thereafter, Openreach invited them to trial its new wholesale access service, Physical Infrastructure Access (PIA).
- 3.8 The Applicant's business was one of two that were chosen and involved in the trialling of Openreach's Physical Infrastructure Access (PIA). As a result the Applicant has been able to implement several small-scale SLU infrastructure

cabinets, offering super fast broadband services to rural areas of Kent and East Sussex.

- 3.9 The main components of the network/infrastructure consist of a pole/duct, and high speed backhaul link serving SLU enabled cabinets. This backhaul link is generally fibre or short distance copper. The fibre backhaul link can be directed into a public or commercial premise.
- 3.10 The Applicant is seeking to continue with implementing 'super-fast' rural broadband provision via Openreach's PIA product, to enable a timelier and cost efficient roll out across other rural areas within the UK.

### **Description of the purposes for which the Code may be applied**

- 3.11 The Applicant states that its main reason for the application is to be able to provide super fast broadband in predominantly rural areas. The Applicant is seeking Code powers to enable continued use of Openreach's PIA system once the trial period has expired. Openreach requires that it secures Code powers.
- 3.12 Openreach has previously informed Ofcom that they consider the requirement to be necessary to enable CPs to carry out street works in a coordinated and efficient fashion and obviate the need for specific licences under section 50 of the New Road Street Works Act 1991.

### **Analysis of the four factors**

#### **The benefit to the public of the electronic communications network or conduit system by reference to which the Code is to be applied to the Applicant**

- 3.13 The Applicant's main purpose of the network is to roll out 'super-fast' broadband to the rural communities who are at present are unable to benefit from such services.
- 3.14 The Applicant intends to continue offering services to the general public, with the view to operating a single pricing structure, irrespective of the customer's location, so those communities situated in rural areas, will not have to pay a higher premium just because of their location in comparison to the public, located in towns and cities.
- 3.15 Accordingly, Ofcom considers the granting of Code powers to the Applicant will benefit the public.

#### **The practicability of the provision of the network or system without the application of the Code**

- 3.16 The Applicant states in its application that, without Code powers, the SLU network will be more expensive to deploy, due to having to install far more infrastructure; poles and ducts. This will result in the network taking more time to build, and less time being spent on other projects, which could also affect competition.
- 3.17 In the instance that Code Powers are not granted, this could have a possible detrimental effect on the Applicant, as their main aim is to use Openreach's PIA system to enable them to roll out the service to a wider audience within a shorter space of time.

- 3.18 Obtaining Code Power is required by Openreach to purchase to their PIA product; this can effectively place the Applicant at a disadvantage in the provisioning of this type of service, within a considerable, shorter period

### **The need to encourage the sharing of the use of electronic communications apparatus**

- 3.19 The Applicant has stated that it is willing to share its network, allowing wholesale access to their SLU network.
- 3.20 Given the other positive factors noted in this consultation, Ofcom has not relied on this offer of sharing in reaching a provisional view to apply the Code to the Applicant.

### **Whether the Applicant will be able to meet liabilities as a consequence of (i) the application of the Code; and (ii) any conduct in relation to the application of the Code**

- 3.21 The Applicant has considered what needs to be covered by its fund for liabilities and the possible methods for calculating the value of any bond. It has provided a certified letter by the Managing Director, informing Ofcom that an appropriate certificate for liabilities will be provided within a minimum of 2 weeks prior to Code Powers being exercised, if Code Powers were to be granted. This will be covered by way of an insurance policy taken out and maintained based on actual acquisition costs of infrastructure plus a multiple of forecast acquisition costs of infrastructure.
- 3.22 We understand the Applicant renews insurance in an annual cycle commencing 1 April in each year, so the precise initial amount of insurance will therefore be dependent on whereabouts within the renewal cycle that the Code Powers are granted.

### **Overall assessment**

- 3.23 In addition to our consideration of the four factors discussed above, we consider that our proposal would secure or further the performance of our statutory duties under sections 3 and 4 of the Communications Act 2003.
- 3.24 In particular, we consider that, if the Applicant's intended infrastructure plans through the use of Code powers are realised, there is prospect of its provision contributing to the availability throughout the UK of a wider range of electronic communications services. We also believe that there is prospect of competition in the provision of electronic communications networks and services and associated facilities being promoted by our proposal, including the encouragement of investment and innovation.
- 3.25 The likely impact of implementing the proposal is likely to be low. Any costs to those affected by the Applicant's use of Code powers are likely to be outweighed by the benefits. On the other hand, the detrimental effect (including practicability) on the Applicant without such powers is likely to be significant. As noted in Section 2 of this document, we are also of the view that the impact of our proposal is not likely to be to the detriment of any group within society.

## Proposal

3.26 For these reasons, we propose that the Applicant should be granted Code Powers and that Ofcom should give a direction applying the Code to the Applicant.

## Annex 1

# Responding to this consultation

## How to respond

- A1.1 Ofcom invites written views and comments on the issues raised in this document, to be made **by 5pm on 8 May 2012**.
- A1.2 Ofcom strongly prefers to receive responses using the online web form at <http://stakeholders.ofcom.org.uk/consultations/call-flow/howtorespond/form>, as this helps us to process the responses quickly and efficiently. We would also be grateful if you could assist us by completing a response cover sheet (see Annex 3), to indicate whether or not there are confidentiality issues. This response coversheet is incorporated into the online web form questionnaire.
- A1.3 For larger consultation responses - particularly those with supporting charts, tables or other data - please email [numbering.information@ofcom.org.uk](mailto:numbering.information@ofcom.org.uk) attaching your response in Microsoft Word format, together with a consultation response coversheet.
- A1.4 Responses may alternatively be posted or faxed to the address below, marked with the title of the consultation.
- Ofcom  
Floor 2  
Numbering Team  
Riverside House  
2A Southwark Bridge Road  
London SE1 9HA
- Fax: 020 7981 3334
- A1.5 Note that we do not need a hard copy in addition to an electronic version. Ofcom will acknowledge receipt of responses if they are submitted using the online web form but not otherwise.
- A1.6 It would be helpful if your response could include direct answers to the questions asked in this document, which are listed together at Annex X. It would also help if you can explain why you hold your views and how Ofcom's proposals would impact on you.

## Further information

- A1.7 If you want to discuss the issues and questions raised in this consultation, or need advice on the appropriate form of response, please contact on 0300 123 3000.

## Confidentiality

- A1.8 We believe it is important for everyone interested in an issue to see the views expressed by consultation respondents. We will therefore usually publish all responses on our website, [www.ofcom.org.uk](http://www.ofcom.org.uk), ideally on receipt. If you think your response should be kept confidential, can you please specify what part or whether

all of your response should be kept confidential, and specify why. Please also place such parts in a separate annex.

- A1.9 If someone asks us to keep part or all of a response confidential, we will treat this request seriously and will try to respect this. But sometimes we will need to publish all responses, including those that are marked as confidential, in order to meet legal obligations.
- A1.10 Please also note that copyright and all other intellectual property in responses will be assumed to be licensed to Ofcom to use. Ofcom's approach on intellectual property rights is explained further on its website at <http://www.ofcom.org.uk/about/accoun/disclaimer/>

## Next steps

- A1.11 Following the end of the consultation period, Ofcom intends to publish a statement in May 2012.
- A1.12 Please note that you can register to receive free mail Updates alerting you to the publications of relevant Ofcom documents. For more details please see: [http://www.ofcom.org.uk/static/subscribe/select\\_list.htm](http://www.ofcom.org.uk/static/subscribe/select_list.htm)

## Ofcom's consultation processes

- A1.13 Ofcom seeks to ensure that responding to a consultation is easy as possible. For more information please see our consultation principles in Annex 2.
- A1.14 If you have any comments or suggestions on how Ofcom conducts its consultations, please call our consultation helpdesk on 020 7981 3003 or e-mail us at [consult@ofcom.org.uk](mailto:consult@ofcom.org.uk) . We would particularly welcome thoughts on how Ofcom could more effectively seek the views of those groups or individuals, such as small businesses or particular types of residential consumers, who are less likely to give their opinions through a formal consultation.
- A1.15 If you would like to discuss these issues or Ofcom's consultation processes more generally you can alternatively contact Graham Howell, Secretary to the Corporation, who is Ofcom's consultation champion:

Graham Howell  
Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

Tel: 020 7981 3601

Email: - [Graham.Howell@ofcom.org.uk](mailto:Graham.Howell@ofcom.org.uk)

## Annex 2

# Ofcom's consultation principles

A2.1 Ofcom has published the following seven principles that it will follow for each public written consultation:

### Before the consultation

A2.2 Where possible, we will hold informal talks with people and organisations before announcing a big consultation to find out whether we are thinking in the right direction. If we do not have enough time to do this, we will hold an open meeting to explain our proposals shortly after announcing the consultation.

### During the consultation

A2.3 We will be clear about who we are consulting, why, on what questions and for how long.

A2.4 We will make the consultation document as short and simple as possible with a summary of no more than two pages. We will try to make it as easy as possible to give us a written response. If the consultation is complicated, we may provide a shortened Plain English Guide for smaller organisations or individuals who would otherwise not be able to spare the time to share their views.

A2.5 We will consult for up to 10 weeks depending on the potential impact of our proposals.

A2.6 A person within Ofcom will be in charge of making sure we follow our own guidelines and reach out to the largest number of people and organisations interested in the outcome of our decisions. Ofcom's 'Consultation Champion' will also be the main person to contact with views on the way we run our consultations.

A2.7 If we are not able to follow one of these principles, we will explain why.

### After the consultation

A2.8 We think it is important for everyone interested in an issue to see the views of others during a consultation. We would usually publish all the responses we have received on our website. In our statement, we will give reasons for our decisions and will give an account of how the views of those concerned helped shape those decisions.

## Annex 3

# Consultation response cover sheet

- A3.1 In the interests of transparency and good regulatory practice, we will publish all consultation responses in full on our website, [www.ofcom.org.uk](http://www.ofcom.org.uk).
- A3.2 We have produced a coversheet for responses (see below) and would be very grateful if you could send one with your response (this is incorporated into the online web form if you respond in this way). This will speed up our processing of responses, and help to maintain confidentiality where appropriate.
- A3.3 The quality of consultation can be enhanced by publishing responses before the consultation period closes. In particular, this can help those individuals and organisations with limited resources or familiarity with the issues to respond in a more informed way. Therefore Ofcom would encourage respondents to complete their coversheet in a way that allows Ofcom to publish their responses upon receipt, rather than waiting until the consultation period has ended.
- A3.4 We strongly prefer to receive responses via the online web form which incorporates the coversheet. If you are responding via email, post or fax you can download an electronic copy of this coversheet in Word or RTF format from the 'Consultations' section of our website at [www.ofcom.org.uk/consult/](http://www.ofcom.org.uk/consult/).
- A3.5 Please put any parts of your response you consider should be kept confidential in a separate annex to your response and include your reasons why this part of your response should not be published. This can include information such as your personal background and experience. If you want your name, address, other contact details, or job title to remain confidential, please provide them in your cover sheet only, so that we don't have to edit your response.

## Cover sheet for response to an Ofcom consultation

### BASIC DETAILS

Consultation title:

To (Ofcom contact):

Name of respondent:

Representing (self or organisation/s):

Address (if not received by email):

### CONFIDENTIALITY

Please tick below what part of your response you consider is confidential, giving your reasons why

Nothing	<input type="checkbox"/>	Name/contact details/job title	<input type="checkbox"/>
Whole response	<input type="checkbox"/>	Organisation	<input type="checkbox"/>
Part of the response	<input type="checkbox"/>	If there is no separate annex, which parts?	

If you want part of your response, your name or your organisation not to be published, can Ofcom still publish a reference to the contents of your response (including, for any confidential parts, a general summary that does not disclose the specific information or enable you to be identified)?

### DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response that Ofcom can publish. However, in supplying this response, I understand that Ofcom may need to publish all responses, including those which are marked as confidential, in order to meet legal obligations. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

Ofcom seeks to publish responses on receipt. If your response is non-confidential (in whole or in part), and you would prefer us to publish your response only once the consultation has ended, please tick here.

Name

Signed (if hard copy)

## Annex 4

# Statutory notification

## Notification under section 107(6) of the Communications Act 2003

### Proposal to give a direction applying the electronic communications code

#### Proposal in this Notification

1. Ofcom hereby proposes, in accordance with section 107(6) of the Act, to give a direction under section 106(3) of the Act applying the Code to the Applicant.
2. The proposed direction applying the Code to the Applicant on the terms proposed is set out in the Schedule hereto.
3. The effect of, and the reasons for, giving the proposed direction is set out in the accompanying consultation document.

#### Ofcom's duties

4. In making this proposal, Ofcom has had regard, in particular, to each of the matters set out in section 107(4) of the Act. Furthermore, Ofcom has considered and acted in accordance with its general duties in section 3 of the Act and the six Community requirements in section 4 of the Act.

#### Making representations

5. Representations on this proposal may be made to: Numbering Team, Ofcom, Riverside House, 2a Southwark Bridge Road, London SE1 9HA, by no later than 5pm on **8 May 2012**.

#### Interpretation

6. In this Notification, unless the context otherwise requires and subject to paragraph 7 below, words and expressions used in this Notification shall have the same meaning as they have been ascribed in the Act.
7. In this Notification—
  - (a) “**Act**” means the Communications Act 2003;
  - (b) “**Applicant**” means Call Flow Solutions Ltd, whose registered company number is 4366668;
  - (c) “**Code**” means the electronic communications code;
  - (d) “**Ofcom**” means the Office of Communications.
8. For the purpose of interpreting this Notification—
  - (a) headings and titles shall be disregarded;

- (b) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament.
- (c) expressions cognate with those referred to in this Notification shall be construed accordingly.

9. The Schedule hereto forms part of this Notification.

**Signed**

A handwritten signature in black ink, appearing to read 'D. Stewart', with a stylized flourish at the end.

**David Stewart**  
**Competition Policy Director**

A person duly authorised in accordance with paragraph 18 of the Schedule to the Office of Communications Act 2002

**5 April 2012**

## **SCHEDULE**

### **[Proposed] Direction under section 106(3) of the Communications Act 2003 applying the electronic communications code**

#### **Background**

1. The Applicant has applied to Ofcom for a direction applying the Code to the Applicant.
2. The date on which Ofcom received a completed application that meets the statutory requirements with respect to the content of an application for a direction applying the Code and the manner in which such an application is to be made was 1 December 2011.
3. By virtue of regulation 3 of the Electronic Communications and Wireless Telegraphy Regulations 2011 (SI 2011 No. 1210), except in cases of expropriation, Ofcom must make its decision within 6 months of receiving the completed application.
4. Prior to giving a decision under section 106(3) of the Act to apply the Code to the Applicant, Ofcom must publish a notification of its proposal to give the direction and consider any representations about that proposal that are made to Ofcom within the period specified in the notification.
5. On 5 April 2012, Ofcom published, in accordance with section 107(6) of the Act, such a notification of its proposal to give a direction applying the Code to the Applicant for the reasons set out in the consultation document accompanying that notification. That notification invited representations to Ofcom by no later than 5pm on 8 May 2012.
6. Ofcom has considered every representation about the proposal received and duly made to it. For the reasons set out in the explanatory statement accompanying this Direction, Ofcom has had regard, in particular, to each of the matters set out in section 107(4) of the Act. Furthermore, Ofcom has considered and acted in accordance with its general duties in section 3 of the Act and the six Community requirements in section 4 of the Act.

#### **Decision**

7. Ofcom hereby directs, in accordance with section 106 of the Act, as follows—
  - (a) the Code shall apply to the Applicant for the electronic communications network to have effect in the United Kingdom
  - (b) the Code shall apply to the Applicant for the purposes of the provision by the Applicant of an electronic communications network which the Applicant is making available, or proposing to make available, for use by the general public to offer broadband services.
8. In this Direction, unless the context otherwise requires and subject to paragraph 9 below, words and expressions used in this Direction shall have the same meaning as they have been ascribed in the Act.

**9.** In this Notification—

- (a) “**Act**” means the Communications Act 2003;
- (b) “**Applicant**” means Call Flow Solutions Ltd, whose registered company number is 4366668;
- (c) “**Code**” means the electronic communications code;
- (d) “**Ofcom**” means the Office of Communications.

**10.** For the purpose of interpreting this Notification—

- (a) headings and titles shall be disregarded;
- (b) the Interpretation Act 1978 shall apply as if this Notification were an Act of Parliament;
- (c) expressions cognate with those referred to in this Direction shall be construed accordingly.

**9.** This Direction shall take effect on the day it is published.

**Signed**



**David Stewart**  
**Competition Policy Director**

A person duly authorised in accordance with paragraph 18 of the Schedule to the Office of Communications Act 2002

5 April 2012