

Response From Mr Dave Stewart

I was disgusted and appalled at the telecom industry to find out that 0845 could cost more than a standard local call, and 0870 could cost more than a standard national call.

I am extremely disappointed and amazed that this could even have happened! How could Ofcom have allowed this? 0845 and 0870 was about the only solid thing consumers could rely upon as far as being confident about the cost, and this has been allowed to be abused - I really think this is bordering on criminal, as a lot of people still think they are being charged amounts that are a lot lower than they actually are!

Rgds, Dave Stewart

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