

Response John Irwin

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To: NumberingReview; NumberingReview

Subject: Safeguarding Use of Numbers

Follow Up Flag: Follow up

Flag Status: Completed

Hello!

Please put a stop to the 0870 Rip-Off.

Recently I had SKY installed however the SKY Card turned up the day after the Engineer. Which meant I had to phone Sky's 0870 number to set up my service. I was waiting for a human to answer for over one hour which resulted in a £10.00 call charge!

Why should companies charge us to contact customer services or make money from a verbal complaint. Please protect the consumer and scrap the 0870 Numbers.

Kind Regards

J. Irwin