

From:
Sent: 01 May 2006 8:38 PM
To: NumberingReview
Subject: Safeguarding Use of Numbers

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I think that companies use of 0870 for after sales problems is unfair, particularly where the initial sales number has been a freephone number, 1st choice and alliance and leicester are good examples(of many) of this practise. I think that where freephone numbers are used for sales they should also be avialble for aftersales and returns. I also think that companies who use 0870 numbers should be required to sate the cost at the side of the number.

Jon Good