

**From:**  
**Sent:** 27 April 2006 10:43 PM  
**To:** NumberingReview  
**Subject:** Safeguarding Use of Numbers

**Follow Up Flag:** Follow up  
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I have just received my telephone bill and note that 3/4 of my calls have been made to 0870 numbers. I have had no option but to use these numbers as it has been the only way to contact the businesses concerned.

I feel really aggrieved that I am being forced to use a costly number because the business will not use the cheaper option.

Please can you do something about this as more and more businesses are dealing in this way.

Thank you.

Margaret