

From: mehran roshandel  
Sent: 01 May 2006 2:31 PM  
To: NumberingReview  
Subject: complaint

Follow Up Flag: Follow up  
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I would like to make complaint about the proposed changes to 0870 numbers.

Firstly, this is the second time in contacting Ofcom about this issue and heard nothing from Ofcom. I am concerned to see that telecom companies are informing businesses who use 0870 numbers to migrate to 0871 numbers. These are numbers which are charged up to 10p per minute from a BT landline. However, please take a look below at the following companies:

T-Mobile: 40p per minute  
Orange: 35p per minute  
Vodafone: 50p per minute  
O2: 50p per minute  
Spectrum Interactive payphones: £1.50 per minute  
Infolines: £1.50 per minute  
Voip providers: 20p per minute

These are the charges which compnaies other than BT charge no matter what 0871 number it is. 0870 numbers are currently charged at the standard rate on the above service providers and provide companies with suitable revenue share.

So I ask that you don't make any changes to 0870 numbers.

Please see the link below to find out how Telewest is encouraging users to migrate to 0871 numbers:

[http://www.telewest.co.uk/business/research\\_insights/announcements/nts\\_ofcom\\_changes/how\\_affect.html](http://www.telewest.co.uk/business/research_insights/announcements/nts_ofcom_changes/how_affect.html)