

## Response From Ms Janine Sachs

Dear Ofcom

I cannot begin grapple with the enormity of your “Telephone Numbering - Safeguarding the future of numbers” Consultation.

I cannot even answer “Question 1:What are your views on the strategic principles that Ofcom proposes to apply to its numbering policy decisions?” because I cannot find what your views are - & I suspect if I could they would be very long & couched in jargon unbeknownst to myself – just an ordinary, residential punter.

I would like to say, however, that all the non Geographic numbers are much, much too expensive, especially when you consider it is cheaper to call abroad. Even 0845 no's (@ a supposed local rate, which is dubious – given that some providers' daytime rate is @ 2p & not 4.5p per min) get to be extortionate when you have to hang in a call queue for ever! The fact that my local Dr's Surgery is now gone over to 0845 is untenable, disgraceful really. I can see no good reason for the non geographic no's, but if they have to stay – (& I would like to know what those reasons are) then they should be at least half the price that they currently are.

Moreover, they should be at a standardised rate with ALL providers, otherwise it is just a minefield of confusion out there!

I look forward to your reply.

Yours Sincerely

Janine Sachs