

Response From Mr David Shaw

Dear Sirs

I understand that review is coming to an end.

I wanted to add my name to those opposed to the mis-use of 0870 numbers. It is an absolute disgrace that major companies and banks should use these numbers especially on the customer service/problem/cancellation side of their business. If weight was put on them to stop this then many other smaller organisations would follow and we would no longer have to pay the extortionate tariffs for normal services.

Regards

David Shaw