

# Practical tips for improving your broadband speed

## Carry out a speed test on your line

There are many broadband speed tests [available online](#), including some from [Ofcom accredited price comparison sites](#).

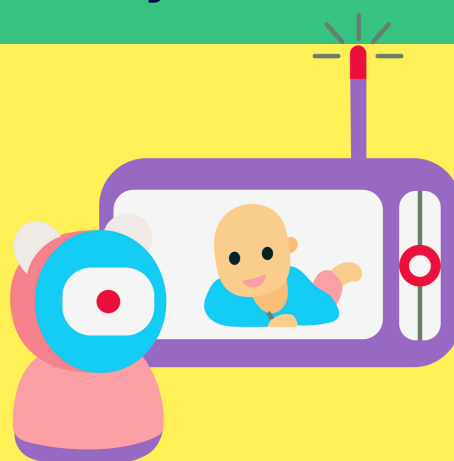


## Talk to your ISP



They should be able to help you work out what the cause is and how you might be able to fix it.

## Some electrical devices can cause electrical interference to your router



Keep your router as far away as possible from other electrical devices as well as those which emit wireless signals such as cordless phones, baby monitors etc. Try to place your router on a table or shelf rather than on the floor and keep it switched on.

## Update your browser

You can [check your browser on the Get Safe Online website](#).



## Consider upgrading your router to the latest model



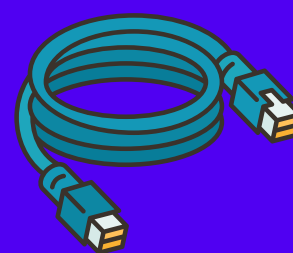
If you have an older router, or you have regular disconnections on your line, you may benefit from upgrading. Speak to your provider.



## Password-protect your broadband

Use a password that contains a mixture of numbers and upper and lower case letters. If you're not sure how to set or change a password, speak to your provider.

## Try wired rather than wireless



Use an Ethernet cable to connect your computer directly to your router rather than using WiFi.

## Where possible plug your broadband router directly into your home's main phone socket

Interference could slow your broadband down. Use a microfilter and try not to use a telephone extension lead – leads can cause interference which could lower your speed.

