Publication date: 1 June 2021

Community Digital Sound Programme



(C-DSP) licence

Application form – Part A (public)

Name of applicant (i.e. the body corporate that will hold the licence):

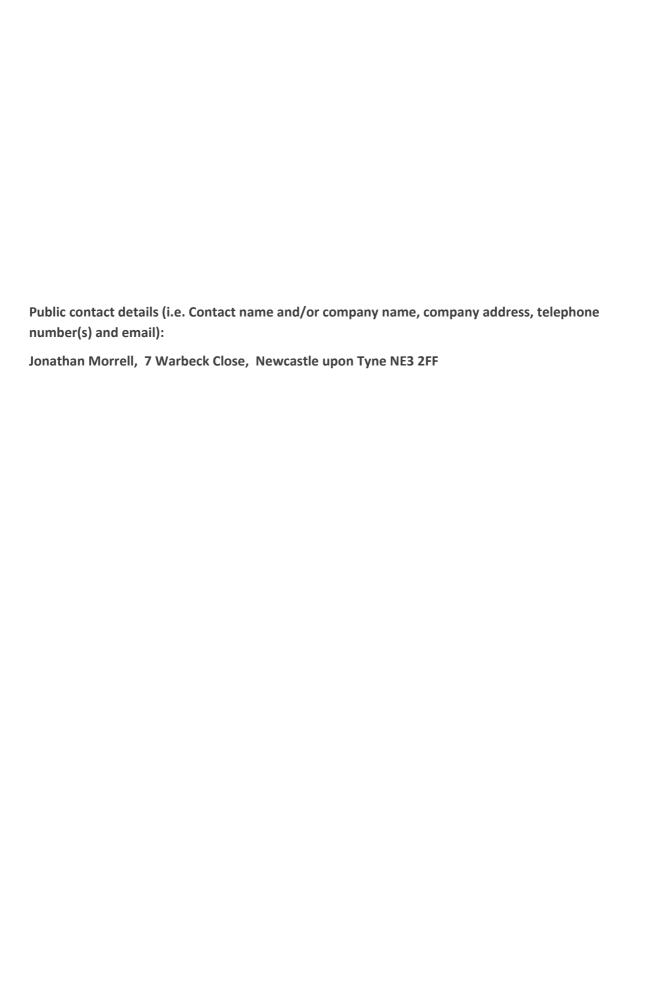
Tyneside Community Digital CIC Ltd

Proposed service name:

The Angel Radio

Radio multiplex service(s) on which the proposed C-DSP service is to be provided (note this must be a small-scale multiplex area either previously advertised or <u>currently being advertised</u> by Ofcom as shown in the multiplex licence advertisement)

Tynemouth and South Shields



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1. Overview

You should complete this form if you are applying for a community digital sound programme licence ("C-DSP"). You can find further information about C-DSP services in the <u>guidance notes for licensees</u> and <u>applicants</u>.

This application form is divided into two parts – Part A (which we will publish on our website) and Part B (which will be kept confidential). This document constitutes Part A; Part B of the application form is available on our website.

If you encounter any issues using these forms, please contact broadcast.licensing@ofcom.org.uk.

The purpose of this form

- 1.1 You should complete this form if you are applying for a Community Digital Sound Programme (C-DSP) licence.
- 1.2 A digital sound programme service intended for broadcast by means of a local or small-scale radio multiplex service requires either a C-DSP licence or a local DSP licence. Ofcom's published guidance notes set out some of the key issues that potential applicants need to consider in deciding which type of licence is suitable for them. In summary, C-DSP services are not run for financial gain and are required to provide social gain. C-DSP licences therefore include strict conditions to ensure that happens, and provide less flexibility than a local DSP licence. However, they do provide access to capacity that small-scale radio multiplex service providers are required to reserve solely for C-DSP services.
- 1.3 A C-DSP licence will be required even if the same programme service is also provided on any other platforms (e.g. FM, satellite), as separate licences are required for those.
- 1.4 As noted above, small-scale radio multiplex services will have reserved capacity for C-DSP services. Issue of a C-DSP licence does not, however, guarantee carriage on a small-scale (or local) radio multiplex service. That is a matter for agreement between the C-DSP licensee and the multiplex service provider, and there may be more C-DSP licences issued in a locality than there are reserved slots on the small-scale radio multiplex service. Note that a C-DSP service does not necessarily have to broadcast using reserved capacity. It can use unreserved capacity on a small-scale radio multiplex service or capacity on a local radio multiplex service, again subject to agreement with the multiplex service provider.
- 1.5 An application for a C-DSP licence will be accepted only once Ofcom has advertised the licence for the small-scale radio multiplex service upon which the proposed C-DSP service is intended to be provided. There is no closing-date by which an application for a C-DSP licence must be submitted (i.e. it can be submitted at any time after the licence for the relevant small-scale radio multiplex licence has been advertised).
- 1.6 You can find further information about how to determine if a service requires a C-DSP licence in Section 2 of the guidance notes for applicants and licensees.

Provision of information

- 1.7 Ofcom requires complete and accurate information to assess applications. This is so that we can assess your application against statutory criteria, consider whether those involved in the body applying for a licence are 'fit and proper' to hold a licence, and determine whether their involvement with other organisations disqualifies them from participation in a licence.
- 1.8 It is an offence under the Broadcasting Act 1996 (as amended) to provide false information or withhold relevant information during the application process, and may be grounds for revocation of a licence subsequently granted.

Publication of information about applications and licensed services

- 1.9 Information provided in **Part A** of the application form will typically be published by Ofcom in our Monthly Radio Update publication the month following the submission of your application. This may take longer if the application is received late in the month. Information provided in **Part B** will not be published.
- 1.10 In submitting this application you agree that, should a licence be granted, Ofcom may publish contact details for the licensee (specified in Section 2 of Part B of the application form), which may include personal data, on the Ofcom website and/or in other relevant publications. If you have any questions about the information that we publish, or there are any changes to this information, you should contact the Broadcast Licensing team by email (broadcast.licensing@ofcom.org.uk).
- 1.11 Ofcom considers issued C-DSP licences to be public documents and copies of licences will be made available to third parties on request albeit, other than the Key Commitments which are tailored to the service, C-DSP licences are standard form documents. A brief description of the licensed service will be published on the Ofcom website, along with the Key Commitments which form part of the licence.
- 1.12 Ofcom publishes a monthly radio licensing update which lists new services licensed, new applications, licences revoked, licence transfers, and changes to licensed services during the past month.

Data protection

1.13 We require the information requested in this form in order to carry out our licensing duties under the Broadcasting Act 1990, Broadcasting Act 1996 and Communications Act 2003. Please see Ofcom's General Privacy Statement for further information about how Ofcom handles your personal information and your corresponding rights.

Keeping up to date with broadcasting matters

- 1.14 We strongly recommend that the appropriate person at the applicant body signs up to receive Ofcom's regular email updates on broadcasting matters including notification when the Broadcast and On Demand Bulletin is published.
- 1.15 To sign up to receive these communications, you must visit the email updates area of our website and select 'Broadcasting.'

2. Applicant's details

About this section

In this section we are asking you for details about the applicant company. This must be a body corporate which is not profit distributing.

In the first part of this section, we are asking for basic details about the applicant. These include company registration number and contact information.

In the second part of this section we are asking for details of the applicant's officers (directors or, in the case of LLPs, designated members), its shareholders and participants. Where applicable, we are also asking for details of the officers of the applicant's parent and associated companies or LLPs etc.

If any of the individuals named in your responses are known by more than one name/version of their name, all names must be provided.

Certain persons are disqualified from holding a C-DSP licence. This section asks the questions which enable us to consider this for those types of disqualification which apply specifically to bodies corporate. It also asks questions which are relevant to our assessment of the applicant's fitness and properness to hold a C-DSP licence.

Before completing this section of the form, you should read <u>Ofcom's guidance on the definition of 'control' of media companies</u>. Throughout this section, "control" has the meaning it is given in Part I of Schedule 2 of the Broadcasting Act 1990.

The response boxes and tables should be expanded or repeated where necessary, or provided in a separate annex.

'Officerships' in this section refers to: directorships of bodies corporate, designated memberships of LLPs, or membership of a governing body of an unincorporated association (including partnerships).

Applicant information and contact details

2.1 Name of applicant (i.e. the body corporate that will hold the licence):

Tyneside Community Digital CIC Ltd

2.2 Company registration number stated on Companies House:

12458729

2.3 For UK registered companies, the address of the applicant's registered office stated on Companies House.

For non-UK registered companies, the principal office address:

2.4 If a UK registered company, is the **current** Memorandum and Articles of Association document available on the Companies House website?

Yes

If no, please submit the up to date document and indicate you have done so in the checklist in Section 4 of Part B.

2.5 Contact details of the individual duly authorised by the applicant for the purposes of making this application. This individual should be the company secretary, a director or (if an LLP) designated member.

(If you are an agent completing the form on behalf of the applicant please do not enter your details here – see paragraph 2.25 of the guidance notes).

| Full name | Jonathan Morrell |
|--------------|--|
| Job title | Programme Controller |
| Address | 7 Warbeck Close, Newcastle upon Tyne NE3 2FF |
| Telephone | 07957 246635 |
| Mobile phone | 07957 246635 |
| Email | jonathan@tynesidecommunitydigital.co.uk |

| 2.6 | If the proposed Licensed Service has/will have a website, please provide the website ad- |
|-----|--|
| | dress below. |

2.7 How will the service be financed? If the applicant is receiving, or is likely to receive, any form of funding and/or financial assistance to establish and maintain the service, please provide details of who is providing that funding/financial assistance and the extent of it.

If you are receiving funding from, or on behalf of, a source that could be considered a political organisation or a religious body, you must set out the nature of that organisation here.

| The prop | The proposed service will be funded by advertising. | | | |
|----------|---|--|--|--|
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Ownership and control of the company which will hold the licence

Details of officers, participants and shareholders of the applicant

2.8 Complete the following table, expanding it if necessary, to provide the following details for each director or designated member of the applicant (i.e. the body corporate that will hold the licence):

| Full name of individ- ual | Correspondence address ¹ | Country of residence | Other officerships held (and nature of the business concerned) | Other employ- ment |
|---------------------------------|---|----------------------|--|-----------------------|
| Jonathan Morrell | 7 Warbeck Close, Newcas- tle upon Tyne NE3 2FF | UK | Director of Tyneside Community Digital CIC | Journalist |
| Richard Finch | 7 Warbeck Close, Newcas- tle upon Tyne NE3 2FF | UK | Director of Tyneside Community Digital CIC Trustee, Radio Tyne- side | |
| Sandeep Kapoor | 7 Warbeck Close, Newcas- tle upon Tyne NE3 2FF | UK | Director: Spice FM Ltd (0847564) 24 Kilin Close, Newcastle upon Tyne NE5 1UQ Spice Project Ltd – Radio Chai Events Ltd – Event Management Deluxe Entertainment Ltd – AV hire and Entertainment services Chai | |

 $^{^{\}rm 1}\,{\rm This}$ should be the same address as is held and published by Companies House.

| Properties Ltd – Prop- |
|-------------------------|
| erty services Trustee – |
| Newcastle Upon Tyne |
| Hindu Temple Charity |
| number: 1095353 |
| |

2.9 Complete the following table, expanding it if necessary, to list all bodies which hold or are beneficially entitled to shares, or who possess voting powers, amounting to more than 5% in the applicant ("participants"). If you are unable to provide a complete answer to this question in relation to beneficial owners, please state whether you have any reason to suspect the existence of any beneficial owners.

| Full name of >5% participant (existing and proposed) | Number of shares | Total invest- ment (£s) | Total invest- ment (%) | % of voting rights |
|--|------------------|----------------------------|---------------------------|--------------------|
| N/A | | | | |
| | | | | |
| | | | | |
| Comments | | | | |
| | | | | |

2.10 Complete the following table, expanding if necessary, to identify any entities with which the applicant is affiliated. By affiliated, we mean companies that are related through ownership, either with one company being a minority shareholder in the other, or through multiple companies being owned by a third party.

(If this question is not applicable to the applicant please respond "N/A" in the table.)

| Full name of the entity | Address |
|-------------------------|---------|
| n/A | |
| | |
| | |

2.11

Complete the following table, expanding it if necessary, to list any bodies corporate which are controlled by the applicant, and their affiliates:

(If this question is not applicable to the applicant please respond "N/A" in the table.)

| Full name of entity | Address | Affiliates |
|---------------------|---------|------------|
| N/A | | |
| | | |
| | | |

Details of persons who control the applicant

2.12 Complete the following table, expanding it if necessary, to list all persons who control the applicant, together with their affiliates. If any persons or bodies control the applicant jointly because they act together in concert (e.g. because of a shareholder's agreement), each such person must be identified here:

(If this question is not applicable to the applicant please respond "N/A" in the table.)

| Full name of individ- ual or body | Address | Affiliates |
|--------------------------------------|------------------------------------|------------|
| Jonathan Morrell | 7 Warbeck Close, Newcastle NE3 2FF | N/A |
| Richard Finch | 7 Warbeck Close, Newcastle NE3 2FF | N/A |
| Sandeep Kapoor | 7 Warbeck Close, Newcastle NE3 2FF | n/A |

2.13 Complete the following table, expanding it if necessary, to list all officerships in other bodies that are held by any individual listed in response to question 2.12, and any affiliates of those bodies. An "officership" refers to being a director of a body corporate, designated member of a limited liability partnership, or member of the governing body of an unincorporated association:

(If this question is not applicable to the applicant please respond "N/A" in the table)

| Full name of individual | Name of body in which of- ficership held | Affiliates of that body |
|-------------------------|---|-------------------------|
| N/A | | |
| | | |

2.14 Complete the following table, expanding it if necessary, to list all bodies corporate which are controlled by any body corporate listed in response to question 2.12, and their affiliates:

(If this question is not applicable to the applicant please respond "N/A" in the table)

| Full name of body corpo- | Body corporate controlled | Affiliates of body corporate |
|--------------------------|---------------------------|------------------------------|
| rate listed in 2.11 | | controlled |
| | | |
| N/A | | |
| | | |

2.15 In relation to each body corporate identified in response to question 2.12, complete the following table, expanding it if necessary, to list all bodies which hold or are beneficially entitled to shares, or who possess voting powers, amounting to more than 5% in the body corporate concerned (i.e. "participants"). You may, but are not required to, exclude from this table any bodies listed in response to question 2.12. If you are unable to provide a complete answer to this question in relation to beneficial owners, please state whether you have any reason to suspect the existence of any beneficial owners.

(If this question is not applicable to the applicant please respond "N/A" in the table)

| Name of body corporate identified in response to | | | | |
|--|-----------|---------------|---------------|-------------|
| question 2.11 | | | | |
| Full name of >5% partici- | Number of | Total invest- | Total invest- | % of voting |
| pant | shares | ment (£s) | ment (%) | rights |
| N/A | | | | |
| | | | | |
| | | | | |
| Comments | | | | |
| | | | | |

| C-DSP licence: Application form (Part A | C-DSP | licence: | Application | form | (Part | A |
|---|-------|----------|--------------------|------|-------|---|
|---|-------|----------|--------------------|------|-------|---|

Involvement of the applicant in specified activities

2.16 Please state below whether the applicant, or any of the directors, shareholders or other individuals named above, including their associates (i.e. directors of their associates and other group companies), is, or is involved in, any of the below, and the extent of that interest.

| Activity/involvement | Yes or No | Please state who is involved; the name of the body/individual/agency they are involved with; and the extent of their involvement |
|--|-----------|--|
| A local authority | No | |
| A body whose objects are wholly or mainly of a political nature, or which is affiliated to such a body | No | |
| A body whose objects are wholly or mainly of a religious nature; ² | Yes | Sandeep Kapoor. Trustee – Newcastle Upon Tyne Hindu Temple Charity number: 1095353 |
| An individual who is an officer of a body falling within (b) or (c); | No | |

² Please refer to Sections 3 to 5 of <u>Ofcom's religious guidance note</u> for details on how we determine the eligibility of religious bodies to hold certain broadcasting licences.

| A body corporate which is an | No | |
|---------------------------------|----|--|
| associate (as defined in para- | | |
| graphs 1(1) and 1(1A) of Part I | | |
| of Schedule 2 to the Broad- | | |
| casting Act 1990) of a body | | |
| falling within (b) or (c); | | |
| | | |
| An advertising agency or an | No | |
| associate of an advertising | | |
| agency | | |
| | | |

Details of applications, licences and sanctions

2.17 Is the applicant (i.e. the body corporate that will hold the licence) a current licensee of Ofcom?

Yes

If yes, please provide the licence details expanding the table if necessary:

| Licence num- ber | Name of multiplex |
|---------------------|---|
| Not Issued Yet | Owner and operator of Newcastle/Gateshead multiplex |
| | |
| | |

2.18 Has the applicant (i.e. the body corporate that will hold the licence) held an Ofcom broadcasting licence before?

No

If yes, please provide the details expanding the table if necessary:

| Licence number | Name of service or multiplex |
|----------------|------------------------------|
| | |
| | |
| | |
| | |
| | |
| | |
| | |

2.19 Has anyone involved in the proposed service held an Ofcom broadcasting licence or been involved in an Ofcom-licensed broadcast service before?

Yes

If yes, please provide the details expanding the table if necessary:

| Dates licence was held or dates of in- volvement | Licence num- ber (if known) | Name of service or multiplex |
|---|--------------------------------|--|
| Jonathan Morrell - June 2018 to June 2021 | | Pride Radio (Community Radio station on Tyneside) |
| Richard Finch – Jun 2018 to pre- sent | CR102238 | Radio Tyneside (Community Radio station on Tyneside) |
| | | |

2.20 Does the applicant (i.e. the body corporate that will hold the licence) control an existing Ofcom licensee?

Yes

If yes, please provide the licence details expanding the table if necessary:

| Licence number | Name of service or multiplex |
|----------------|-----------------------------------|
| | Newcastle Gateshead SSDAB licence |
| | |
| | |

2.21 Is the applicant (i.e. the body corporate that will hold the licence) controlled by an existing licensee or by any person who is connected (within the meaning of Schedule 2 to the Broadcasting Act 1990) with an existing licensee (i.e. as a "participant")?

No

If yes, please provide the following information, expanding the table if necessary:

| Licence number | Name of service or multiplex |
|----------------|------------------------------|
| | |
| | |
| | |

| 2.22 | Has the applicant – or any person(s) controlling the applicant - made any other application |
|------|---|
| | to Ofcom (or its predecessor broadcast regulators – the Independent Television Commis- |
| | sion and the Radio Authority) for any licence which has since been surrendered by the li- |
| | censee or revoked by Ofcom (or one of its predecessor regulators)? |

No

If yes, please provide the following information, expanding the table if necessary:

| Licence number | Name of service or multiplex |
|----------------|------------------------------|
| | |
| | |
| | |

2.23 Is the applicant – or any person(s) controlling the applicant - subject to any current or pending investigation by any statutory regulatory or government body in the United Kingdom or abroad in respect of any broadcast-related matter?

No

If yes, please provide the following details expanding the table if necessary:

| Licence number (or equivalent) | Name of service or multiplex | Details of the investigation |
|--------------------------------|------------------------------|------------------------------|
| | | |
| | | |
| | | |

2.24 Has the applicant – or any person(s) controlling the applicant – ever been subject to a statutory sanction for contravening a condition of a broadcasting licence in the UK or any other jurisdiction?

No

If yes, please provide the following details relating to each sanction expanding the table if necessary:

| Licence number (or equivalent) | Name of service or multiplex | Nature of the breach | Sanction imposed | Date sanction imposed |
|--------------------------------|------------------------------|----------------------|------------------|-----------------------|
| | | | | |
| | | | | |
| | | | | |

2.25 Has the applicant – or any person(s) controlling the applicant – ever been convicted of an unlicensed broadcasting offence?

No

if yes, please provide the following details:

| Full name | Date of conviction/action (dd/mm/yy) | Penalty |
|-----------|--------------------------------------|---------|
| | | |
| | | |
| | | |

2.26 Please provide any further information you hold, relating to the past conduct of the applicant or those individuals listed, in regulatory matters or in matters going to honesty and/or compliance, which may be relevant to Ofcom's consideration of whether or not the applicant is fit and proper to hold a broadcast licence. If the applicant or the form signatory fails without reasonable excuse at this point to declare any matter of which Ofcom subsequently becomes aware, and which we do consider to be relevant to the applicant's eligibility to hold a licence, we will take it into account in determining the question of whether the applicant/licensee remains fit and proper to hold a licence.

If you have no information to provide, please respond "N/A".

| N/A |
|-----|
|-----|

3. The proposed service

About this section

This section asks you to describe your proposed service, including the Key Commitments you propose to include in your licence. This includes your service name, multiplex name and character of service, in addition to standard commitments that all C-DSP licensees need to abide by. Holders of an existing analogue community radio licence to be a simulcast on the proposed C-DSP service can replicate the existing analogue key commitments as it is our expectation that the key commitments for simulcast services are to be in keeping with one another. If a licence is granted, the information you provide in this section will be used to form the basis of the annex to your licence. You will only be authorised to broadcast what is detailed in the annex of the licence.

In this section, you will also need to set out how your service will provide social gain, community participation and how you will be accountable to the target community. This is in line with statutory requirements for the granting of C-DSP licences. **The information provided in this section is also the basis on which decisions are made.**

If you hold, or intend to hold, multiple C-DSP licences, the answers given in this section and the intended delivery of your Key Commitments must apply to the locality in which your proposed service will broadcast (as set out in the Draft Key Commitments in this application form).

Your proposed service and target community

3.1 What is the proposed service name?

The Angel Radio

3.2 On which radio multiplex service do you intend to broadcast? If the relevant radio multiplex licence has not yet been awarded, please state the name of the area that the multiplex service is intended to cover, as defined in the multiplex licence advertisement.

Tynemouth and South Shields

3.3 Where is your proposed studio located? Please note that this must be located within the coverage area of the small-scale radio multiplex service identified in answer to 5.2 (or the advertised area for a small-scale radio multiplex service that has not yet been awarded).³

³ If you propose to provide your service on a local, rather than a small-scale, radio multiplex service, there is no requirement for your studio to be located within the licensed area of that local radio multiplex service.

Pride Media Centre, Pride Media Centre, Stonehills Gateshead NE10 0HW

3.4 If the proposed service is a simulcast or corresponding service of an existing licensed radio service, please list that below and provide the licence number.

N/A

3.5 What is the target community of the service? Please include the geographical area that you wish to serve in addition to the interests or characteristics that define your target community. The area you wish to serve must be geographically located within the coverage area of the radio multiplex service on which you intend to broadcast. **Answer in fewer than 400 words**.

The Angel Radio is targeting people who need help with their mental health and wellbeing with a mix of relaxed, easy to listen to music, warm presentation and variety of ways to help themselves feel better. The service will be tailored to listeners on Tyneside (we will also be carried on the Newcastle and Gateshead mux when this starts broadcasting). This initial launch will target listeners on North and South Tyneside. We estimate of the population of these two boroughs (which amounts to 356,040) we could make a difference to those who might have a mental health problem (this is estimated as almost 90,000 people in these 2 boroughs alone every year).

3.6 How will you ensure that your proposed C-DSP service is run on a not-for-profit basis?

Please give details of specific measures or arrangements in place to ensure this, and how

any profit will be wholly and exclusively used for securing or improving the future provision of the service, or for the delivery of social gain. **Answer in fewer than 400 words.**

We will ensure that the proposed C-DSP service is run on a not for profit basis because the licence holder is a Community Interest Company. Under the law, this means all profits must be re-invested in the company.

Social gain

3.7 What community benefits will your service bring to your target community(ies) and, if applicable, the general public. Please include summaries of evidence to support your answer, including details about other organisations you intend to work with. **Answer in fewer than**500 words. Please do not provide names of individuals in your answer.

The community benefits our proposed station will bring are – help for those with mental health issues, ways people can improve mental health, help that's available in the area to support those with mental health issues and publicity for events happening in North and South Tyneside which are for those who need help and support with their mental health.

We intend to work with the local mental health trust – the Cumbria, Northumberland, Tyne and Wear NHS Trust. It runs services across the north east and in the area we intend to broadcast to.

We will also work with the leading mental health charity Mind which has a number of groups on North and South Tyneside.

Other groups we'd like to work with include -

North Tyneside Talking Therapies provides psychological assessment and treatment to adults who live in North Tyneside who are suffering from common mental health problems.

Manhealth is a new trial service for South Tyneside residents. Men experiencing mental health issues can now chat in confidence by text/phone/email with one of our trained group leaders.

The adult Mental Health Team at South Tyneside Council

Combat Stress is the UK's leading veterans' mental health charity. They help former servicemen and women deal with issues like post-traumatic stress disorder (PTSD), anxiety and depression.

This is just a few of the organisations we intend to engage with and ask to work with.

3.8 Please summarise how your service will facilitate discussion and the expression of opinion.

Answer in fewer than 200 words.

We plan to interview mental health experts and those with mental health issues on a daily basis. These interviews will be set up by our team of volunteers and through on air appeals and our social media channels, we will give airtime to those who wish to speak on air about the various issues and challenges they are facing. We will showcase potential resources and solutions as well as highlighting the challenges.

3.9 How will you ensure that members of your target community(ies) can gain access to the facilities used to provide your service, and receive training in using these? In particular, please set out how this will be done practically, formally and/or informally. **Answer in fewer than 400 words**.

The directors of Tyneside Community Digital have a track record of bringing in new members of the public to experience radio presentation and production. Many of the people who have worked with the directors previously, started with no previous experience in radio presentation or production.

We would run a recruitment campaign on air and on social media to invite members of the community to get involved. This would also be promoted on our social media platforms. For those who are keen to get involved, we will appoint a training co-ordinator who supports new volunteers with new skills including presentation techniques, recording, producing, audio editing, interviewing, content creation, broadcast law and the Ofcom code.

3.10 How will your service provide better understanding of your target community and the strengthening of links within it? **Answer in fewer than 200 words**.

The Angel Radio would entertain, educate and inform. We have many years of experience of commercial and community broadcasting experience. We would work closely with our community and stakeholders; bringing people and organisations together to raise awareness, form alliances, develop relationships and build on positive partnerships. Our programming will raise awareness of mental health issues and highlight the issues, challenges and obstacles the community faces; and help provide guidance, support and solutions. Isolation is particularly hard for those in our community who are facing mental health issues. It is also challenging for service providers to reach this audience. The Angel Radio would provide that bridge and help forge stronger links within the community.

3.11 Please summarise the relevant experience of the group or its members in activities related to the provision of social gain or other relevant non-broadcast areas (such as third sector, training or education). **Answer in fewer than 200 words**.

Jonathan Morrell, Richard Finch and Sandeep Kapoor have been or continue to be involved with community radio on Tyneside. Together they bring many years of experience in providing social gain. The three have worked with Pride Radio (LGBT), Radio Tyneside (Health and wellbeing) and Spice FM (aimed at listeners from the Asian community on Tyneside). All 3 have trained volunteers, worked with stakeholders to create new programmes or services and reached out to other organisations to work with their respective stations.

Participation

3.12 How do you propose to ensure that members of your target community(ies) are given opportunities to participate in the operation and management of the service? **Answer in fewer than 400 words**.

The proposed service would reach out to the community and would have an open door policy. The Angel Radio would work with local groups, the local NHS mental health trust and other charities to engage a range of interested individuals and groups. Training sessions would be held at convenient times for volunteers and new volunteers would be assigned a mentor who work with them in their chosen field (i.e.; presentation, production, fund raising etc)

We will draw up a manual to help with presentation, production and legal/compliance matters for radio.

Accountability

3.13 How will members of your target community contact your service and influence its operation? **Answer in fewer than 300 words**.

We would ask for feedback on social media and on air and will look to set up a board from the community to give feedback on the programmes broadcast on the station.

We'd also welcome input from bodies such as the mental health trust, mental health charities and other groups from the sector. We would organise open days and invite members of the community along plus we will aim to attend seminars/events organised by other relevant organisations and agencies.

3.14 How will suggestions and/or criticisms from members of your target community(ies) be considered and acted upon? **Answer in fewer than 300 words**.

We would welcome criticism and feedback from the target community and would want to shape our output to meet their needs. As mentioned earlier, we will look to set up a board made up of members of the community. This would meet on a regular basis and give feedback on programmes broadcast by the station. The directors would discuss the recommendations made by the board and report back on the progress of the suggestions made by the advisory board. It might not always be possible for logistical, financial or other reasons to accommodate the wishes of the board but it would be our intention to act on their advice as closely as possible.

C-DSP licence: Application form (Part A)

Draft Key Commitments

Below is an example of the licence annex where the Key Commitments appear. Should a licence be awarded, the entries you provide below will form the Key Commitments section of your licence. Holders of a community radio analogue licence that is to be simulcast, or a corresponding service, are expected to provide key commitments that are in line with their existing service(s). As such, applicants may refer to the existing key commitments of the relevant simulcast or corresponding service(s) to ensure that the draft below is in line with those of the existing service(s).

Please provide entries where specified in **BOLD** below. The information you enter here should reflect your answers to Sections 3 and 4 of the Part A of your completed Application Form. This will form the basis of your Key Commitments alongside the mandatory text in italics. Do not amend the text in italics as every service is required to comply with these requirements, but the details of how each service does so do not need to be included in the Key Commitments.

ANNEX TO LICENCE

LICENSED SERVICE NO

tbc

| Licensed Service | Service Description | Transmission Sched- ule | Multiplex |
|--|--|----------------------------|---|
| <the (the="" 3.1="" angel="" application)="" as="" in="" name="" of="" onair="" programme="" question="" radio="" service="" the="" this=""></the> | <the angel="" radio=""> is a radio service intended to serve Those needing support with mental health issues and their friends and families in North and South Tyneside by providing expert and community voices with experience in dealing with mental health. These would include help for those with mental health issues, ways people can improve mental health, help that's available in the area to support those with mental health issues and publicity for events happening in North and South Tyneside which are for those who need help and support with their mental health.</the> | | <tynemouth (as="" 3.2="" advert):="" and="" application,="" as="" if="" in="" licence="" local<="" of="" or="" per="" question="" shields="" small-scale="" south="" specify="" td="" the="" this=""></tynemouth> |

The studio of the Licensed Service is located within the coverage area of the Small-Scale Radio Multiplex Service identified above (n.b. the Licensee will not be in breach of this requirement if an existing studio ceases to fall within the coverage area merely as a result of technical changes to the Small-Scale Radio Multiplex Service outside the control of the Licensee).

The Licensed Service shall have the characteristics of a Community Digital Sound Pro-

The Licensed Service shall have the characteristics of a Community Digital Sound Programme Service as set out in the 2019 Order and, in so doing, shall achieve the following objectives:

- the facilitation of discussion and the expression of opinion,
- the provision (whether by means of programmes included in the service or otherwise) of education or training to individuals not employed by the person providing the service, and
- the better understanding of the particular community and the strengthening of links within it.

Members of the target community shall contribute to the operation and management of the service.

The service shall have mechanisms in place to ensure it is accountable to its target community in the specific area or locality.

multiplex the radio station plans to broadcast on>

4. Compliance of the service

About this section

This section asks you to describe the compliance arrangements for the proposed licensed service, i.e. the arrangements which the applicant will put in place to ensure that the content it proposes to broadcast will comply with the relevant regulatory codes and rules for programming and advertising. These include:

- The Ofcom Broadcasting Code
- The BCAP Code: the UK Code of Broadcast Advertising
- The Phone-paid Services Authority Code of Practice

Condition 17 of a C-DSP licence requires that you have compliance procedures in place, and this section asks that you demonstrate your ability to meet this licence condition.

Before completing this section of the form you should read Section 4 of the <u>C-DSP guidance notes</u>, where you will also find links to the codes and rules listed above.

4.1 Please give details of all compliance training (including dates) the person named in response to either question 2.3 or 2.5 in Part B (i.e. the individual who holds overall responsibility for compliance of the service) has received in the relevant codes and rules (for example, those referred to in the box at the start of this section).

Jonathan Morrell will oversee compliance has worked as a broadcast journalist for the past 30 years and was trained by the BBC (1994). He has regular refresher sessions on the Ofcom code from his current employer. His last compliance training session was in May 2021.

4.2 Please give details of any practical compliance experience (including dates) the person named in response to either question 2.3 or 2.5 in Part B (i.e the individual who holds overall responsibility for compliance of the service) has with respect to the relevant codes and rules.

Jonathan has worked as a Broadcast Journalist, News Editor and Executive Producer for the BBC since 2016. Before this he worked as a journalist and producer for GMG Radio, ITV News (locally and nationally) and Sky News. He has a thorough understanding of the Ofcom code, the BCAP Code and the Phone Paid Services Authority Code of Practice. He was one of the founders of the community radio station Pride Radio and looked after compliance for the first few years of the stations operation as an FM community station.

4.3 For each role within your compliance team please provide job title and a brief description of the functions of the role specific to ensuring compliance of the proposed service. Please do not give names of individual members of staff – this question relates to job roles rather than currently employed individuals.

The Angel Radio will have a team of two to oversee compliance.

Our main compliance officer will have a day to day overview of the programme schedule . They will make sure presenters, music, features and all programme elements meet the Ofcom code. They would be able to advise presenters and producers if they have questions or if they believe there could be an issue with any programming which might breach the code.

If further advice is needed, they would be able to call on two advisory board members who have extensive experience in broadcasting and the Ofcom code. They are on hand to provide a sounding board in case of more complex questions.

4.4 How does the applicant intend to formally train staff in compliance procedures? Please include details of the compliance training that will be given to those responsible for live programming, including compliance staff, presenters and producers.

The directors of The Angel Radio have already trained presenters in compliance as they have all been involved at stations that hold FM Community Radio Licences.

Training sessions would be held to which all team members MUST attend. A presentation would set out the code and what is expected by the broadcaster of team members. It would be led by an experienced broadcaster who has 30 plus years in the industry and understands the code thoroughly.

A question and answer session will be held at the end and there are handouts for each team member to take away. These sessions would continue on a regular basis. Managers will always be on hand on the premises or on the phone to advise if there are any urgent/last minute questions.

4.5 Will the training described in response to question 4.5 be mandatory for all staff and volunteers? If not, outline who will receive it.

Yes – it would be mandatory.

- 4.6 It is a licence requirement that a licensee must ensure that all programming on its service (broadcast at any time of the day or night) complies with Ofcom's codes and rules (e.g. Ofcom's Broadcasting Code, which sets requirements on standards to be observed in programme content for the protection of the public).
 - a) Set out in detail below the systems the applicant intends to have in place to ensure it will be able to comply with the codes and rules when the service is broadcasting live content. Your response should include details of what you will do to prepare presenters and guests pre-broadcast and the process for ensuring that any non-complaint content is dealt with swiftly during the broadcast.

All three directors of The Angel Radio have worked on stations which have held Ofcom Community radio licences for many years. The systems used at these stations would be implemented at The Angel Radio to ensure the Ofcom code is observed and adhered to at all times.

The programme director will be responsible for all aspects of output. As mentioned earlier, all team members will have been trained and will continue to be trained in compliance sessions. All interviews and features on the output of the station will be assesed by the programme director – this would apply whether the programme is live or recorded. All music would be listened to for inappropriate language or other elements by the programme director. If issues arise about any programme content, the programme director can call on the experience of outside experts who have many decades of experience when it comes to the Ofcom code.

b) Set out in detail below how the applicant intends to ensure that pre-recorded material will comply with Ofcom's codes and rules. Pre-recorded content could include, for example, material obtained from, or streamed from, third party sources as well as content produced by the licensee.

We don't intend to take any material from third party sources but will ensure that all prerecorded material meets the code. In the case of a recorded programme, one of the directors would need to listen to the programme in its entirety before allowing it to be broadcast AND a conversation would be had with whoever has recorded the programme to make sure there is nothing which breaks the rules of the Ofcom code.

4.7 Please set out how you will ensure ongoing compliance with your Key Commitments that relate to what you will broadcast on the station, including how you will monitor that these are being delivered e.g. who will be responsible for monitoring this, how often will they monitor it, how you ensure this information is published.

All 3 directors have worked at/volunteered at community radio stations licenced by Ofcom for many years. They are used to already ensuring that key commitments for those licences are followed.

This is a role for the Programme Director who would keep a record of programme hours that are broadcast and whether they are live or recorded. This would be done on a weekly basis. The information would be published on our website and social media channels.

4.8 Please set out how you will ensure ongoing compliance with your Key Commitments that relate to the station's off-air social gain activities, including how you will monitor that these are being delivered e.g. who will be responsible for monitoring this, how often will they monitor it, how you ensure this information is published.

This will be a role for a volunteer who will keep an eye on what's published on our website and social media channels. This will be a monthly job to see what's been published online and which organisations have been involved. This will be published on our website and social media channels.

4.9 What language(s) does the applicant intend to broadcast in?

English

4.10 For each language listed in response to question 4.9 please provide details of how many compliance team member(s) are fluent in each language and will be responsible for ensuring that content broadcast in that language complies with the Ofcom's code and rules.

Please do not give names of individual members of staff.

All 3 are fluent in English

5. Declaration

About this section

This form must be submitted by the applicant named in response to question 2.2. An agent may not sign the form.

The person authorised to make the declaration on behalf of the applicant must print their name and must be one of the following:

- A director of the company or the company secretary where the applicant is a company.
- A designated member where the applicant is a Limited Liability Partnership.

The declaration must also be dated.

- 5.1 I hereby apply to Ofcom for the grant of a licence for the community digital sound programme service described above and declare that the information given in this application form is, to the best of my knowledge and belief, correct.
- 5.2 I further declare and warrant:
 - a) that I am not a disqualified person within the meaning of that expression as defined in Part II of Schedule 2 to the Broadcasting Act 1990, as amended, or as a result of a disqualification order under Section 145 of the Broadcasting Act 1996;
 - b) that having made all reasonable enquiries neither the applicant nor any person controlling the applicant, as a result of the grant to me of the licence, breach any requirement of Schedule 14 to the Communications Act 2003 with regard to the accumulation of interests in broadcasting services or to the restrictions on cross-media interests; and
 - c) that the applicant is not disqualified by virtue of the provisions of section 143 (5) of the Broadcasting Act 1996 in relation to political objects and the provisions of section 144 (3) of the Broadcasting Act 1996 in relation to the provision of false information or through the withholding of information with the intention of misleading Ofcom; and
 - d) that no director or person concerned directly or indirectly in the management of the applicant is subject to a disqualification order as defined by section 145 (1) of the Broadcasting Act 1996.
- I understand that Ofcom reserves the right to revoke the licence (if granted) if at any time any material statement made to Ofcom is found to be false and to have been by the applicant or any member or officer thereof knowing it to be false. I also understand that under sections 144 and 145 of the Broadcasting Act 1996, the provision of false information could incur a criminal conviction and a disqualification from the holding of a Broadcasting Act licence. I further certify that, to the best of my knowledge, any matters which might influ-

ence Ofcom's judgement as to whether the directors and any other individuals and/or bodies corporate with substantial involvement in this application are fit and proper persons to participate in a radio licence, have been made known to Ofcom.

Full name (BLOCK CAPITALS) of the applicant or person authorised to make the application of behalf of the applicant:

Date of application:

I am authorised to make this application on behalf of the applicant in my capacity as (**delete as appropriate**):

Company secretary / company director / designated member (in the case of a Limited Liability Partnership)

You also need to complete the <u>confidential section (Part B) of the application</u> <u>form</u>