

Ofcom Media Attitudes Survey 2021

How to complete this survey:

- Please follow the instructions and answer the questions in turn
- The survey is printed on both sides of the paper
- Please use black or blue ink only
- For each question, please tick or cross the box that best represents your view
- There are no right or wrong answers
- This paper questionnaire is for people who **do not go online or only go online occasionally**
- If you go online more frequently than this please complete the **online** survey – details are in the letter sent with the questionnaires
- This survey is being carried out on behalf of Ofcom by Critical Research Ltd
- Further details, including the answers to some frequently asked questions are shown on the reverse of the letter sent with the questionnaires
- All information that you give us will be treated in the strictest confidence and your identity will not be passed on to a third party or connected to your answers in any way

Using the internet/ going online

S1. Please think about any time you spend **doing things online** in a typical week – maybe to visit a social media site or app, look at a website or use an app, watch a TV programme, film or video clip, play games online or check emails. It could be going online using a computer, laptop, tablet, mobile phone, games console or Smart TV.

How many HOURS in a typical WEEK would you say you spend online?

If you **don't go online** in a typical week, please tick 'None' below'

This could be at home, work or place of education, or on the move. Please include weekdays and the weekend.

Please tick one option

None		PLEASE CONTINUE
Up to 2 hours per week		
3 to 5 hours per week		
6 to 8 hours per week		
9 to 11 hours per week	Please complete this survey online following the instructions provided in the letter	
12 to 16 hours per week		
17 to 22 hours per week		

Over 22 hours per week	
Don't know/ unsure	

Section A: Watching TV, listening to radio and music

A1. Which of the following ways of watching broadcast TV channels like BBC, ITV or Channel 4 are used in your household – including watching on a TV set, on a tablet, smartphone or laptop or any other device?

We will ask about watching streaming services like Netflix or Amazon Prime Video shortly.

Please tick all that apply

Freeview or Freeview Play (free TV via an aerial)	<input type="checkbox"/>	YouView	<input type="checkbox"/>
Virgin Media (cable TV subscription)	<input type="checkbox"/>	NOW TV	<input type="checkbox"/>
Sky (satellite TV with a monthly subscription)	<input type="checkbox"/>	Amazon Fire TV (plug in stick, plug in box or cube)	<input type="checkbox"/>
Freesat (satellite TV with no subscription)	<input type="checkbox"/>	Google Chromecast	<input type="checkbox"/>
BT TV	<input type="checkbox"/>	Roku	<input type="checkbox"/>
TalkTalk TV	<input type="checkbox"/>	Apps for broadcaster catch-up services like BBC iPlayer, ITV Hub, All4 and My5	<input type="checkbox"/>
EE TV	<input type="checkbox"/>		
Other (write in)			<input type="checkbox"/>
No-one watches broadcast TV channels in the household			<input type="checkbox"/>
Don't know			<input type="checkbox"/>

A2. Do you have access to a broadband internet service at home – perhaps using Wi-Fi to go online?

Please tick one option

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Don't know	<input type="checkbox"/>
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A3. Which, if any, of these TV channels have you personally watched in the past 3 months?

Please include watching programmes as they are broadcast or using catch-up or on-demand services like BBC iPlayer, ITV Hub, All4 and My5. Please include watching on any device.

Please tick all that apply

BBC One	<input type="checkbox"/>	Channel 4	<input type="checkbox"/>
BBC Two	<input type="checkbox"/>	Channel 5	<input type="checkbox"/>

The main ITV/ STV/ UTV channel		None of these	
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A4. Which, if any, of these TV channels have you personally watched in the past 3 months?

Please include watching programmes as they are broadcast or using catch-up or on-demand services. Please include watching on any device.

Please tick all that apply

BBC Three		S4C (Welsh)	
BBC Four		BBC News channel	
Other ITV channel (e.g. ITV2, ITV3, ITV Be)		BBC Parliament	
Other Channel 4 channel (e.g. E4, Film4, More4, 4Seven)		BBC Alba (Scottish Gaelic)	
Other Channel 5 channel (e.g. 5USA, 5Star)		BBC Scotland channel (on air between 7pm and midnight)	
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)		CBBC	
Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)		CBeebies	
Any other broadcast TV channels (write in)			
None/ no others			

A5. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Please include watching programmes as they are broadcast or using catch-up or on-demand services. Please include watching through a TV set, a tablet, laptop, mobile phone, or any other device.

Please tick all that apply

BBC iPlayer		Sky On Demand or Sky Go	
ITV Hub or ITV Hub+		UKTV Play	
STV Player (Scotland)		Dplay	
S4C Clic (Welsh language)		Virgin TV Catch-up or Virgin Media Anywhere	
All4 (previously 4OD)		BBC TV programmes and content on YouTube	
My5 (previously Demand 5)		None of these	

A6. Which, if any, of these TV catch-up, on-demand or streaming services have you personally watched in the past 3 months?

Please include watching programmes as they are broadcast or using catch-up or on-demand services. Please include watching on any device.

Please tick all that apply

Netflix		Apple TV Plus	
Amazon Prime Video		BritBox	
NOW TV		Hayu	
Disney+		YouTube channels	
Any other catch-up, on-demand or streaming services (write in)			
None/ no others			

A7. Which, if any, of these BBC radio stations have you personally listened to in the past 3 months?

Please include listening live, via podcasts, catch-up or on-demand.

Please include listening on any type of radio, through a smart speaker, listening through a service like BBC Sounds, GlobalPlayer or RadioPlayer, on any other device.

Please tick all that apply

BBC Radio 1		BBC Asian Network	
BBC Radio 2		BBC Radio 1Xtra	
BBC Radio 3		BBC Radio 4 Extra	
BBC Radio 4		BBC Radio 5 live sports extra	
BBC Radio 5 live		BBC World Service	
BBC 6 Music		BBC radio for your region or nation	
Any other BBC radio station (write in)			
None of these			

A8. Which, if any, of these commercial radio stations have you personally listened to in the past 3 months?

Please include listening live, via podcasts, catch-up or on-demand.

Please include listening on any device through any service.

Please tick all that apply

talkSPORT or talkSPORT2		Any Smooth Radio station	
talkRADIO		Any Kiss radio station	
Classic FM		Any Magic radio station	
Any Absolute Radio station		Virgin Radio	
Any Capital radio station		Any LBC radio station	
Any Heart radio station		Times Radio	
Any other commercial radio station (write in)			
None/ no others			

A9. Which, if any, of these BBC websites and apps have you personally used in the past 3 months?

Please include using sites or apps on any device.

Please tick all that apply

BBC News site/ app		BBC iPlayer Kids site/ app	
BBC Sport site/ app		BBC CBeebies Playtime site/ app	
BBC Bitesize site/ app		BBC CBeebies Storytime site/ app	
BBC Weather site/ app		BBC Newsround site	
Any other BBC site or app (write in)			
None of these			

A10. Which, if any, of these audio streaming services have you personally listened to in the past 3 months?

Please include listening on any device.

Please tick all that apply

BBC Sounds	<input type="checkbox"/>	Deezer	<input type="checkbox"/>
Apple Music or Apple Podcasts	<input type="checkbox"/>	Amazon Music	<input type="checkbox"/>
Google Play Music or Google Podcasts	<input type="checkbox"/>	Tidal	<input type="checkbox"/>
GlobalPlayer	<input type="checkbox"/>	YouTube Music	<input type="checkbox"/>
RadioPlayer	<input type="checkbox"/>	SoundCloud	<input type="checkbox"/>
Spotify	<input type="checkbox"/>		
Any other audio streaming service (write in)			<input type="checkbox"/>
None of these			<input type="checkbox"/>

Section B: General views of TV, radio and online services

This section asks about your general impressions of various TV, radio and online service providers. When responding for each service provider, please think of the content that you have watched, listened to or used in the past 3 months.

B1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television service providers?

Please think about what you have watched in the past 3 months.

If you have not watched a particular channel in the last 3 months please tick the N/A option (not applicable)

Please tick one option per row

	Satisfaction Score										N/A
	<i>1 means extremely dissatisfied, 10 means extremely satisfied</i>										
	1	2	3	4	5	6	7	8	9	10	
BBC TV channels											
ITV/ STV/ UTV channels											
Channel 4 channels											
Channel 5 channels											
S4C (Welsh)											
Sky TV channels (including from NOW TV)											
Netflix											
Amazon Prime Video											
YouTube channels											
BritBox											
Disney Life/ Disney+											
Apple TV Plus											

B2a. IF YOU HAVE NOT LISTENED TO ANY RADIO STATIONS IN THE LAST 3 MONTHS, PLEASE INDICATE BELOW AND SKIP TO QUESTION B3a.

I have not listened to any radio stations in the last 3 months	SKIP TO QUESTION B3a
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FOR THOSE WHO HAVE LISTENED TO A RADIO STATION IN THE LAST 3 MONTHS:

B2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers?

Please think about what you have listened to in the past 3 months.

If you have not listened to a particular radio provider in the last 3 months please tick the N/A option (not applicable)

Please tick one option per row

	Satisfaction Score										N/A
	<i>1 means extremely dissatisfied, 10 means extremely satisfied</i>										
	1	2	3	4	5	6	7	8	9	10	
BBC Radio stations											
talkSPORT or talkSPORT2											
talkRADIO											
Classic FM											
Any Absolute Radio											
Any Capital radio											
Any Heart radio											
Any Smooth Radio											
Any Kiss radio											
Any Magic radio											
Virgin Radio											
Any LBC radio											
Times Radio											

B3a. IF YOU HAVE NOT USED ANY AUDIO STREAMING SERVICES IN THE LAST 3 MONTHS, PLEASE INDICATE BELOW AND SKIP TO QUESTION B4a.

I have not used any audio streaming services in the last 3 months	SKIP TO QUESTION B4a
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FOR THOSE WHO HAVE USED AUDIO STREAMING SERVICES IN THE LAST 3 MONTHS:

B3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using these audio streaming services?

Please think about what you have used in the past 3 months.

If you have not used a particular audio streaming service in the last 3 months please tick the N/A option (not applicable)

Please tick one option per row

	Satisfaction Score										N/A
	<i>1 means extremely dissatisfied, 10 means extremely satisfied</i>										
	1	2	3	4	5	6	7	8	9	10	
BBC Sounds											
Apple Music or Apple Podcasts											
Google Play Music or Google Podcasts											
GlobalPlayer											
RadioPlayer											
Spotify											
Deezer											
Amazon Music											
Tidal											
YouTube Music											
SoundCloud											

B4a. IF YOU HAVE NOT USED ANY TV CATCH-UP AND ON-DEMAND SERVICES IN THE LAST 3 MONTHS, PLEASE INDICATE BELOW AND SKIP TO QUESTION B5a.

I have not used any TV catch-up and on-demand services in the last 3 months	SKIP TO QUESTION B5a
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FOR THOSE WHO HAVE USED TV CATCH-UP AND ON-DEMAND SERVICES IN THE LAST 3 MONTHS:

B4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of using these TV catch-up and on-demand services?

Please think about your experience of using the service rather than what you have watched in the past 3 months.

If you have not used a particular TV catch-up or on-demand service in the last 3 months please tick the N/A option (not applicable)

Please tick one option per row

	Satisfaction Score										N/A
	<i>1 means extremely dissatisfied, 10 means extremely satisfied</i>										
	1	2	3	4	5	6	7	8	9	10	
BBC iPlayer											
ITV Hub or ITV Hub+											
STV Player (Scotland)											
S4C Clic (Welsh language)											
All4 (previously 4OD)											
My5 (previously Demand 5)											
Sky On Demand or Sky Go											
UKTV Play											
Dplay											
Virgin TV Catch-up or Virgin Media Anywhere											

B5a. IF YOU HAVE NOT USED ANY BBC WEBSITES OR APPS IN THE LAST 3 MONTHS, PLEASE INDICATE BELOW AND SKIP TO SECTION C.

I have not used any BBC websites or apps in the last 3 months	SKIP TO SECTION C
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FOR THOSE WHO HAVE USED BBC WEBSITES OR APPS IN THE LAST 3 MONTHS:

B5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with your experience of the BBC websites or apps you have used in the past 3 months?

Please tick one option

	Satisfaction Score										N/A
	<i>1 means extremely dissatisfied, 10 means extremely satisfied</i>										
	1	2	3	4	5	6	7	8	9	10	
BBC websites or apps											

B6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with Welsh language content on BBC Online?

Please tick one option

	Satisfaction Score										N/A
	<i>1 means extremely dissatisfied, 10 means extremely satisfied</i>										
	1	2	3	4	5	6	7	8	9	10	
Welsh language content on BBC Online											

Section C: General views of BBC TV, radio and online services

This part of the survey is specifically about the BBC.

C1a. On a scale of 1 to 10, where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?

Please tick one option

	Overall Impression									
	<i>1 means extremely unfavourable, 10 means extremely favourable</i>									
	1	2	3	4	5	6	7	8	9	10
Overall impression of the BBC										

C1b. Please write in the box below why you gave that score for your overall impression of the BBC.

The BBC's public duties

As you may know, the BBC has a number of public duties to inform, educate and entertain everyone living in the UK. We would like your opinion on how well you think the BBC delivers these duties, as well as how important they are.

When responding to these questions, please think about everything the BBC does, on TV, radio and online, and include everything you watch, listen to or use on any device.

C2. On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC provides:

Please tick one option per row

	Performance Score										Don't know
	<i>1 means not at all well, 10 means extremely well</i>										
	1	2	3	4	5	6	7	8	9	10	
News and information to help people understand what is going on in the UK and the world											
Programmes and content that help people to learn about new things											
High quality and creative content											
Content that reflects the life and culture of communities throughout the UK											

C3. On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL – so everyone in the UK - is it that the BBC provides:

Please tick one option per row

	Importance Score										Don't know
	<i>1 means not at all important, 10 means extremely important</i>										
	1	2	3	4	5	6	7	8	9	10	
News and information to help people understand what is going on in the UK and the world											
Programmes and content that help people to learn about new things											
High quality and creative content											
Content that reflects the life and culture of communities throughout the UK											

C4. On a scale of 1 to 10, where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:

Please tick one option per row

	Importance Score										Don't know
	<i>1 means not at all important, 10 means extremely important</i>										
	1	2	3	4	5	6	7	8	9	10	
News and information to help people understand what is going on in the UK and the world											
Programmes and content that help people to learn about new things											
High quality and creative content											
Content that reflects the life and culture of communities throughout the UK											

The following section looks at each of the BBC’s public duties in more detail.

For each one we will ask you to consider a number of statements on how well you personally think the BBC is **currently performing** in these areas.

C5. This set of statements is about the BBC providing news and information to help people understand what is going on in the UK and the world.

On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC provides:

Please tick one option per row

	BBC Performance Score										Don't know
	<i>1 means not at all well, 10 means extremely well</i>										
	1	2	3	4	5	6	7	8	9	10	
News coverage that represents a range of opinions											
News coverage that is impartial – not favouring one side over another											

C6. This next set of statements is about the BBC providing programmes and content that help people to learn about new things.

On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC:

Please tick one option per row

	BBC Performance Score										Don't know
	<i>1 means not at all well, 10 means extremely well</i>										
	1	2	3	4	5	6	7	8	9	10	
Explores issues and ideas that people may not have come across before											
Inspires people to try new activities, hobbies or interests											
Supports younger children with their learning											
Supports teenagers with their learning											

C7. The following set of statements is about the BBC providing high quality and creative content.

On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC:

Please tick one option per row

	BBC Performance Score										Don't know
	<i>1 means not at all well, 10 means extremely well</i>										
	1	2	3	4	5	6	7	8	9	10	
Provides a broad mix of content											
Appeals to a wide range of different audiences											
Provides content made for UK audiences											
Provides content that dares to be different											
Provides content that is different from other providers											

C8. This next set of statements is about the BBC providing content that reflects the life and culture of communities and different people throughout the UK.

On a scale of 1 to 10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the programmes and content of the BBC:

Please tick one option per row

	BBC Performance Score										Don't know
	<i>1 means not at all well, 10 means extremely well</i>										
	1	2	3	4	5	6	7	8	9	10	
Includes people like me											
Features the region or nation of the UK I live in											
Reflects the lives of people like me											
Provides content that is relevant to me											
Reflects different communities living in the UK											

Section D: General views of other TV, radio and online service providers

For this section we would like to know how you think the BBC compares to other providers.

When responding, please think about all of the BBC TV programmes that you watch, the BBC radio stations that you listen to and all of the BBC websites and apps that you use.

D1. Comparing BBC television services to other television and video service providers, how well, if at all, do you think BBC television:

Please tick one option per row

	Compared to other providers the BBC is.....					Don't know
	Much better	A little better	About the same	A little worse	Much worse	
Provides a broad mix of TV content						
Appeals to a wide range of different TV audiences						
Provides high quality TV content						
Provides TV content made for UK audiences						
Provides TV content that dares to be different						
Provides TV content that is different from other providers						

D2. Comparing BBC radio to other radio providers, how well, if at all, do you think BBC radio:

Please tick one option per row

	Compared to other providers BBC radio is.....					Don't know
	Much better	A little better	About the same	A little worse	Much worse	
Provides a broad mix of radio content						
Appeals to a wide range of different radio audiences						
Provides high quality radio content						
Provides radio content made for UK audiences						
Provides radio content that dares to be different						
Provides radio content that is different from other providers						

D3. Comparing BBC websites or apps to other websites and apps, how well, if at all, do you think BBC websites and apps:

Please tick one option per row

	Compared to other providers BBC websites and apps are.....					Don't know
	Much better	A little better	About the same	A little worse	Much worse	
Provides a broad mix of online content						
Appeals to a wide range of different online audiences						
Provides high quality online content						
Provides online content made for UK audiences						
Provides online content that dares to be different						
Provides online content that is different from other providers						

Section E: General attitudes towards the BBC

E1. Where would you place yourself on this scale in terms of how you feel about the BBC as a whole?

Please tick one option

	Importance of BBC to you personally											
	1	2	3	4	5	6	7	8	9	10		
The BBC is <u>not</u> important to me												The BBC <u>is</u> important to me

E2. To what extent do you agree or disagree with the statement “I would miss the BBC if it wasn’t there”?

Please tick one option

	Definitely agree	Slightly agree	Neither agree nor disagree	Slightly disagree	Definitely disagree	Don't know
“I would miss the BBC if it wasn’t there”						

E3. Which, if any, of the following have you done in the past? (longer than 3 months ago)

Please tick one option for each row

	Yes	No	Not sure
Watched BBC TV services			
Listened to BBC Radio services			
Used BBC websites or apps			

About You

The final section is to find out more about you, to help us to further compare different groups of people. They will not be used to attempt to identify you, but if you would prefer not to answer please indicate by ticking the 'prefer not to say' box.

Q1. Which of the following describes how you think of yourself?

Please tick one option

Male		Prefer to use my own term	
Female		Prefer not to say	

Q2. How old are you?

<i>Please enter your age in years:</i>		Prefer not to say	
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Q3. Which of these best describes the chief income earner in your household?

If you/ they are retired and living on a private pension, please choose your description based on what you/ they did before you/ they retired.

If you/ they have been unemployed for six months or less, please choose your description based on your/ their most recent main job.

Please tick one option

Very senior management ; top level civil servant or professional (e.g. surgeon; partner in a law firm; regional bank manager; board director of medium/ large firm)	
Senior or middle management in large organisation; owner of small business; principal officer in civil service/ local government	
Junior management or professional ; or administrative (e.g. most office workers; accounts clerk; secretary; police sergeant; nurse)	
Skilled manual worker - e.g. mechanic, paramedic, cook, fitter, plumber, electrician, lorry driver, train driver, hairdresser, beautician, etc.	
Semi-skilled or unskilled manual worker - e.g. baggage handler, restaurant server, factory worker, receptionist, labourer, gardener etc.	
Looking after family/ housewife/ househusband	
Unemployed	
Student	
Retired <u>and</u> on state pension ONLY (If retired but not only on state pension, please indicate the occupation just before retirement)	
Prefer not to say	

Q4. Which of these best describes your current situation?

Please tick one option

In full time employment		Full-time responsibility for home/ family	
In part time employment		Retired	
Unemployed		Other	
A student		Prefer not to say	

Q5. Which one of these – if any – is the highest educational or professional qualification that you currently have?

Please tick one option

I have no formal qualifications (and I am not still studying)		Diplomas in higher education (HNC/ HND/ BTEC Higher or equivalent)	
Entry level qualification such as ESOL, ELC or Skills for Life		Level 4-5 vocational qualification or higher apprenticeship	
GCSE/ O' Level/ CSE/ National Qualifications/ Standard Grades – but not Maths and not English		University first degree (BA/ BSc/ BEd/ PGCE or equivalent)	
GCSE/ O' Level/ CSE/ National Qualifications/ Standard Grades – including Maths or English		Level 6 vocational qualification or degree apprenticeship	
Level 1-2 vocational qualification or intermediate apprenticeship		University higher degree (e.g. Masters, PhD or equivalent)	
A' level, Scottish Higher, Welsh Baccalaureate, International Baccalaureate or equivalent)		Still studying/ still at school	
Level 3 vocational qualification or advanced apprenticeship		Prefer not to say	
Don't know			

Q6. How would you describe your national identity?

Please tick one option

English		British	
Welsh		Irish	
Scottish		Other (write in below)	
Northern Irish		Prefer not to say	

Q7. Which one of these groups best describes your ethnic group or background?

Please tick one option

WHITE	
English/ Welsh/ Scottish/ Northern Irish/ British	
Irish	
Gypsy, Traveller or Irish Traveller	
Any other white background	
MIXED/ MULTIPLE ETHNIC GROUPS	
White and Black Caribbean	
White and Black African	
White and Asian	
Any other mixed/ multiple ethnic background	
ASIAN AND BRITISH ASIAN	
Indian	
Pakistani	
Bangladeshi	
Chinese	
Any other Asian background	
BLACK AND BLACK BRITISH	
Caribbean	
African	
Any other black/ African/ Caribbean background	
OTHER ETHNIC GROUP	
Arab	
Any other ethnic background	
PREFER NOT TO SAY	

Q8. What is your religion, if any?

Please tick one option

No religion		Hindu	
Catholic		Jewish	
Church of England/ Scotland/ Ireland		Muslim	
Other Christian		Sikh	
Buddhist		Any other religion (write in below)	
Prefer not to say			

Q9. What is the total number of people in the household (including yourself and any children)?

<i>Please enter the total number:</i>		Prefer not to say	
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Q10. Do any children aged under 16 live in your household?

Please tick all that apply

Yes, aged 0-2		CONTINUE TO Q11
Yes, aged 3-4		
Yes, aged 5-10		
Yes, aged 11-15		
No children aged under 16		SKIP TO Q12 IF YOU DO NOT LIVE ALONE
Don't know		SKIP TO Q13 IF YOU LIVE ALONE
Prefer not to say		

Q11. Are you responsible for any of the children aged under 16 in your household, as a parent or guardian?

Please tick one option

Yes		No		Prefer not to say	
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Q12. Which of these people aged 16 or over do you usually share your home with?

Please tick all that apply

Your spouse or partner		Any other relatives of yours	
Your parent/ parents		Your friend/s or housemates	
Your child/ children aged 16 or over		Any other adults aged 16 or over	
Your brother/s or sister/s		None of these	
Prefer not to say			

Q13. Which one of these bands describes your total household income before tax or any other deductions are made?

Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment.

Please tick one option

Per week	Per Year	
Up to £199	Up to £10,399	
From £200 to £299	From £10,400 to £15,599	
From £300 to £499	From £15,600 to £25,999	
From £500 to £699	From £26,000 to £36,399	
From £700 to £999	From £36,400 to £51,999	
£1,000 and above	£52,000 and above	
Don't know		
Prefer not to say		

Q14. Please indicate which of the following you consider yourself to be:

Please tick one option

Heterosexual or straight		Something else	
Gay or lesbian		Prefer not to say	
Bisexual			

Q15. Is the gender you identify with the same as your sex registered at birth?

Please tick one option

Yes		No		Prefer not to say	
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Q16. Which of these – if any – impact or limit your daily activities or the work you can do?

Please tick all that apply

Hearing (Poor hearing, partial hearing, or are deaf)		Social/ behavioural (Conditions associated with this such as autism, attention deficit disorder, Asperger's, etc.)	
Eyesight (Poor vision, colour blindness, partial sight, or are blind)		Your mental health (Anxiety, depression, or trauma-related conditions, for example)	
Mobility (Cannot walk at all/ use a wheelchair or mobility scooter etc., or cannot walk very far or manage stairs or can only do so with difficulty)		Other illnesses/ conditions which impact or limit your daily activities or the work you can do	
Dexterity (Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset/ television remote control/ computer keyboard etc.)		Nothing – no impairments or conditions impact or limit your daily activities or the work you can do	
Breathing (Breathlessness or chest pains)		Prefer not to say	
Mental abilities (Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration)		Don't know	

Close

That's the end of the survey now, thank you very much for your time and opinions, we do appreciate it.

Please enter your name and a contact telephone number below:

<i>Name:</i>		<i>Tel:</i>	
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Please place your completed survey in the reply paid envelope provided and send it back.