

# Children's Media Lives 2025

Over a decade of longitudinal research

A report for Ofcom

# Introduction

Set up in 2014, Children's Media Lives is a longitudinal study tracking the media behaviours, experiences and attitudes of a group of children aged between eight and 17, from all over the UK and with a variety of backgrounds.

The aim has been to revisit the same children each year, replacing them only when they turn 18 or if they leave the study for other reasons. This provides an opportunity to explore and understand how the children's behaviour, experiences and attitudes change as they grow up and as the media landscape shifts around them.

This research is one element of the media literacy research Ofcom undertakes as part of its statutory duty under the Communications Act 2003 to promote and to carry out research into media literacy across the UK. In turn, Ofcom's media literacy research forms part of its wider programme of work, Making Sense of Media<sup>2</sup>, which aims to improve the online skills, knowledge and understanding of UK adults and children.

Over the last 11 years, the study has featured over 50 children altogether. The number of children taking part has increased over the years, to include a greater diversity of participants, and this year the group of participants stands at 21. They are introduced in 'Meet the participants'. Five of them took part for the first time this year, and the longest-standing participant in this year's group has been part of the study since wave 5 in 2018. Every year, as the children who turn 18 leave the project, they are replaced with younger children, maintaining as consistent and balanced a cohort as possible.

This rich, qualitative exploration of children's media lives complements Ofcom's quantitative research on children's media literacy. This study is able to explore the motivations and context for media use that sit behind the headline numbers and provide context on the interplay between the children's use of media, their daily lives, and their domestic circumstances.

The findings in this report draw on evidence and trends over the course of the longitudinal study and consider how the media children are consuming has changed and explores how the children's<sup>3</sup> online critical understanding – the extent to which they have the skills, knowledge and understanding to navigate the online world safely and productively – has changed, too.

The fieldwork for this wave was conducted between September and December 2024. An overview of the methodology is set out in 'About this study'. Revealing Reality, which conducts the research and reports on the findings, has a strict ethics and safeguarding policy<sup>4</sup> to ensure that, as far as possible, taking part in research is a positive experience for children and that they are not placed under any undue risk, stress or discomfort during the project. This policy is reviewed regularly to ensure that it is in line with all industry standards, including those of the Market Research Society and the Government Social Research Service.

<sup>&</sup>lt;sup>1</sup> The Online Safety Act 2023 clarifies and adds specificity to Ofcom's existing media literacy duties particularly around online safety. Amongst other things, it requires Ofcom to build public awareness about a range of media literacy and online safety issues, and to encourage the development and use of technology and systems that provide protection to online users.

<sup>&</sup>lt;sup>2</sup> To find out more about Ofcom's Making Sense of Media programme and for details on how to join its network, please go to Making Sense of Media.

<sup>&</sup>lt;sup>3</sup> When this report describes what "the children" are doing or saying, this refers to the children who are participating in this study. It cannot be extrapolated to children in the UK more widely.

 $<sup>^{4}</sup>$  Please see Annex 5 to review Revealing Reality's ethics and safeguarding policy.

# **Summary of key findings**

Building on a decade of in-depth qualitative exploration, Children's Media Lives continues to investigate the dynamic landscape of how children engage with media. In its 11th year, this report presents key findings from interviews, observation, and further research conducted in Autumn and Winter 2024 to provide an understanding of children's media consumption, behaviours and attitudes. These findings are analysed alongside established trends and emerging research, offering a comprehensive and robust view of the evolving media lives of children.

#### Chapter 1: Algorithms and feeds: How children are learning about the world

Hyper-tailored feeds persisted, with the children's feeds increasingly dominated by content related to their specific interests. Recommender systems on platforms that the children used seemed to respond rapidly to their behaviour (what they viewed and interacted with). This meant that some of the children's feeds were full of hyper-tailored content based on specific niches, raising questions about how this may be impacting their broader understanding of the world.

Consistent with findings from previous waves and other studies, children's engagement with news remained limited. Most children in our study reported a lack of interest in traditional news formats, with many feeling they were not relevant to them. With the exception of a couple of the children, news consumption remained predominantly passive, occurring through social media feeds rather than an active seeking out of information.

The news consumption seen among the children largely focused on major events like the US election and Summer 2024 UK protests, alongside celebrity gossip. This content was predominantly short-form and lacking in context, featuring clips from different shows, films or other social media content without context or background. Similarly to previous waves, the children in our study from underprivileged backgrounds appeared to encounter more hyperlocal news, including content about crimes committed in the local area.

Only a few children actively sought out news and, in each case, this was driven by personal interest in specific topics or a particular desire to stay informed. It also seemed to be influenced by the children's parents emphasising the importance of engaging with the news. Despite some fact-checking attempts, discerning the truth online remained challenging for the minority of the children who seemed to care about it.

#### Chapter 2: Roleplay and AI: How children are connecting with others

The children's social media use continued to be split into either interacting with other users or consuming, rather than creating, their own content. As with previous waves, social interaction tended to occur on chat-based platforms like Snapchat and WhatsApp, while feed-based platforms like TikTok and Instagram were primarily used for content consumption. This trend reflects a growing preference among Children's Media Lives participants for controlled online spaces where children can interact with smaller, more trusted circles, away from the perceived risk of engaging with or taking part in the public sphere of social media.

A few of the children still made and shared content on public accounts in order to express who they are and what they are interested in and potentially make new connections. These participants were usually driven by the goals of gaining popularity or perhaps becoming an influencer. As in waves 9 and 10, the children used trending social media templates, sounds, or formats to increase engagement.

However, apprehension about public posting persisted among some participants due to their fears of online negativity and social backlash. This led to a preference for private messaging and careful curation of public posts. A posture which we also saw within online gaming, with several children talking about being conscious of maintaining their status within games.

This year, researchers observed one child using an Al companion app as a substitute for texting her friends when they were not answering her or were not online<sup>5</sup>.

## Chapter 3: Filters and marketing: How children understand commercial content

This year, researchers observed that the children's feeds were filled with commercialised content, marking a further increase in the volume of commercialised content children were presented with - a trend that has been observed in previous waves. Sometimes, the marketing was seamlessly integrated into the content children were seeing, from sports, to lifestyle and gaming. While overt adverts are sometimes recognised by the children in our study, more subtle or integrated sponsorships are often missed, and the volume of marketing the children see is often underestimated. This year, a significant amount of marketing content the girls saw was related to the 'clean girl' aesthetic, a trend emphasising smooth, glowing, pore-less skin, and a 'perfect' lifestyle that features specific skincare products and makeup. Some of the girls were spending money on skincare products marketed on social media to achieve this aesthetic. Further research revealed a lot of skincare products being marketed on mainstream platforms targeted towards young children.

Researchers also observed how the clean-girl aesthetic mirrored the blurred, pore-reducing effects of social media beauty filters that have been observed being used, predominantly by girls, since Wave 5 in 2019. These filters range from blurring skin to reshaping facial structure. A couple of children reported relying on filtered images to feel pretty online. Worryingly, one child was also exposed to plastic surgery marketing, raising questions about the impact of marketing on the children's body image.

## Chapter 4: Brain Rot and hyperstimulation: How the content children consume is evolving

Over the last few years, much of the content consumption observed among the children has shifted towards increasingly stimulating, fast-paced, and contextless content. This trend has accompanied the rise of short-form videos and heavily edited longer-form content. This year, some children in the study used the term 'brain rot' to describe both a genre of content and the feeling that spending hours on their devices left them with. Brain rot content is characterised by its frenetic, choppy, and nonsensical nature, leaving viewers feeling overstimulated and sometimes disoriented.

This year, some of the children expressed negative feelings associated with spending excessive time online and engaging with this type of content. Some were less reflective or concerned. Those that were, reported feeling dizzy, grumpy, and unable to focus on longer-form content. Further research on this topic revealed that brain rot content is often associated with a specific but seemingly limited and often meaningless set of vocabulary. This is covered in more detail in Chapter 4, but it is notable that much of this vocabulary seems to consist of random words and phrases derived from memes and trends. While some of these terms are short-lived, others may persist, contributing to the ongoing evolution of online language and culture.

<sup>&</sup>lt;sup>5</sup> Further research into the topic revealed dozens of AI companion apps offering life-like interactions, some of which had sexual undertones, raising questions about evolving online relationships.

# **About this study**

# **Methodology**

Children's Media Lives uses an in-depth, three-stage approach to investigate children's self-reported and actual behaviours, <sup>6</sup> as illustrated here.

One-week diary task and tracking period

#### Interview 1

2-3 hour exploratory

interview with the child,

followed by a short

interview with their

parent/ guardian.

# The children fill out a media diary for one week. This includes their daily routine, the media

they consume, and

submitting their daily

screen-time.

Children use the screen record feature on their primary devices to record 3 - 5 minutes of activity per day and send through to researchers.

Researchers follow childen's selected social media accounts for two weeks (with their consent) and track their activity.

#### Interview 2

I hour interview, reviewing tracking data and themes that came up in first two stages.

# Part 1: Initial exploratory interview

The initial exploratory interviews, conducted between September – December 2024, explored the full range of media behaviours that the children were engaged in, and included a brief interview with their parents to hear their perspectives on their children's media lives. The research team conducted these exploratory interviews digitally with 16 of the children and interviewed five of them face-to-face.

# Part 2: Diary, tracking activities and further research

The children's media behaviour was recorded in three ways:

- Media diary and 'screen-time' data: Children were asked to complete a six-day media diary, which captured how media activities fitted into their wider routine. This included a written diary of their activities each day, along with photos of what they had been doing, and daily 'screen-time' data from their smartphones and other devices.
- Screen recording: Children with smartphones also completed a screen recording task, 8 which
  captured the content the children see on their phones and how they use features on social media
  platforms. Children were asked to record several five-minute clips over six days scrolling through
  their favourite social media platforms.
- **Social media tracking:** With permission from the child and their parents, researchers 'friended' or followed the children on social media for two weeks using bespoke social media accounts. This

<sup>&</sup>lt;sup>6</sup> Introduced from wave 7 (early 2021).

<sup>7 &#</sup>x27;Screen-time' is a smartphone function which provides a breakdown of how much time a child has spent on different apps on their device that day.

<sup>8</sup> Screen recording refers to real-time recording of what the children are seeing as they use their phones.

<sup>&</sup>lt;sup>9</sup> 'Friending' and 'following' refer to different ways of connecting with other users on social media platforms. A user is able to see the content. shared by the individual they have 'friended' or 'followed'.

- provided insight into what, when and how often they were posting, as well as how they interacted with others in public and/or semi-public spaces online.
- Further research: Throughout the fieldwork phase, researchers investigated further to understand platform functionality, terminology, and the content creators and media the children spoke about in their first interviews and submitted as part of their diary task.

# Part 3: Follow-up interview

All of the 16 children who had remote interviews had follow-up remote interviews. The children who had had face-to-face initial interviews in greater depth did not take part in a follow-up interview, with the exception of Sam (16), with whom researchers did a face-to-face interview initially, and then a remote follow up.

During these follow-up interviews researchers shared their screens to prompt the children to reflect on their own media behaviours, using elements of content from their media tracking and screen record footage, or aspects of their routine as seen in their screen-time data and written diary. This allowed the researchers to establish what the children understood about the content they had seen, and explore their critical thinking on specific features, trends, or topic areas. The second interviews also allowed researchers to explore any new questions that emerged over the course of the research.

# Approach to fieldwork

Other than the exceptions outlined below, all interviews were conducted remotely:

- Researchers conducted face-to-face interviews with the three of the five new participants who joined the sample this year: Keeley (10), Caleb (8) and Sam (16). Keeley and Caleb undertook diary tasks but did not complete a follow-up interview, as the face-to-face element of the research allowed the researchers to explore the content of the follow-up interviews with the child during the initial visit. Sam completed the diary task, and a remote follow-up interview.
- Researchers also accommodated Amira's (14) preference for a face-to-face interview.

## **Exploring blurred boundaries**

This year, researchers sought to understand an element of the participants' media literacy skills by focusing on their ability to navigate the increasingly blurred lines between news, entertainment, and marketing content across the media they consumed. Researchers investigated how the children: identify credible sources, distinguish between fact and opinion, recognise Al-generated content, and understand the influence of marketing. The goal was to understand how participants critically engaged with a media environment where information sources and content types were often indistinguishable.

# Guide to reading this report

This report is based on self-reported information and reflections from the children in interviews, observational data gathered by researchers during the social media tracking phase, and content included by the children in their media diaries and screen recording tasks. Researchers then conducted their own desk research that went beyond what had been directly seen or reported by the children. To reflect this, this report differentiates between three tiers of analysis and evidence:

- I. **Data** collected directly from children's testimony, or from what researchers observed from their behaviour and media use.
- 2. **Further research**: insight from further research into platforms and content that the children mentioned or engaged with, or content that they didn't engage with but that was similar or related to that which they had seen.
- 3. **Researcher reflections**: a summary of researchers' reflections on what could be seen from this year's evidence and further research taken together, the continuation of trends or changes and hypotheses about how these might develop.

To ensure participants' anonymity, the children have been given pseudonyms and personally identifiable information has not been included.

This is a longitudinal qualitative study exploring the media lives of 21 children from around the UK. Understanding the children's attitudes is a key objective of this research. Any opinions on public figures or specific social media platforms in this report are the children's own, and do not reflect the position of Ofcom or of Revealing Reality, unless stated otherwise, as in the labelled further research and researcher reflections sections.

# Meet the participants

21 children took part in this year's study. This was the same total as in the previous wave. However, four of the participants are new to the study, replacing those who turned 18 and so are no longer in scope, and two older boys who chose not to participate this year.

The main sampling characteristics focused on the following variables:

- Age
- Gender
- Ethnicity
- Representation of children with special educational needs and disabilities (SEND)
- · Location, including urban and rural areas, and all four UK nations
- Family setup, including a mixture of different sibling and parental relationships
- Access to devices (including smartphones, tablets, smart TVs, games consoles)
- Use of devices
- Parental approaches to managing media use

# About the children

To ensure the participants' anonymity, the children have been given pseudonyms and personally identifiable information has not been included anywhere in the report.

The profiles of the children below include graphics illustrating their estimated media and device usage. These are based on a combination of what they told the researchers and screenshots of their screen-time sent through in the diary task phase. Screen-time data was not available for some of the children, as there were some participants who did not have phones (so it was not possible to measure screen-time in the same way), and a couple of participants did not send through their screen-time consistently during the diary task phase. Screen-time on devices such as TVs, laptops and gaming devices are based on self-report by the children.

The graphic shows an estimate of non-screen-time, split between waking and sleeping, with an assumed eight hours allocated to sleeping (although the amount the children slept each night on average varied widely, so this won't be accurate in many cases). The graphics also do not account for time children spent using multiple devices. For example, when watching TV and scrolling on their phones, the time spent on each platform and device is reported separately. Therefore, the non-screen-time (awake) data may, in some cases, be slightly underrepresented.



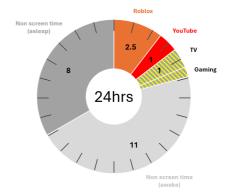
## Keeley, 8, Northern Ireland

Keeley, who is new to the study this year, is the middle child in a busy household with four siblings. She's socially confident and has lots of friends from school and gymnastics. She doesn't have a phone yet and won't get one until she starts secondary school, following the same pattern as her older siblings. For now, she relies on her tablet, using it for 1.5-2 hours on

weekdays and up to 4-5 hours on weekends. Her mum noted that Keeley seems more reliant on technology than her older siblings were, which she thought may be due to spending more time on devices during the pandemic.

Keeley spends most of her screen-time on YouTube and Roblox. On YouTube, she enjoys watching family-based content creators, particularly families testing products or doing challenges. She likes this type of content because she also has a big family and says she sometimes gets ideas for things to do with them.

Keeley's online world also influences her offline play. With friends, she often acts out TikTok or YouTube trends, pretending to film dances or 'haul' videos, though she isn't allowed to post content yet. <sup>10</sup> On Roblox, she enjoys life simulation games like Life Together, where her character can use a 'virtual phone' to send snaps and update a 'Snap Story' ingame. <sup>11</sup> She finds this exciting since she isn't allowed social media or a real phone yet.



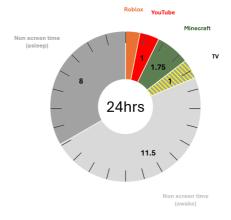
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## Billy, 8, Northeast England

This is Billy's second year in the study. He was recently diagnosed with sensory issues at school, which mostly present as fidgeting and getting easily distracted. Minecraft is a big focus for him – he says it helps him feel calm and gives him space to be creative. He loves building his own worlds and often plays with friends, planning out ideas at school and working on them together after class. He also watches Minecraft YouTube videos for tips and inspiration.

His love for Minecraft carries over into Minecraft LEGO. He's built a huge LEGO world under his bed and is keen to expand it—he's already asked for more sets for his upcoming birthday. He also enjoys watching YouTube videos of people building Minecraft LEGO.

Aside from *Minecraft*, Billy plays *Roblox*. He recently made a new account which he said was to keep only real-life friends on his friend list, as his old account had too many people he didn't know. He mostly plays games his friends recommend or ones that look fun, with Brookhaven being his current favourite—a roleplay game similar to Minecraft, where players can build, explore, and change skins. <sup>12</sup> On TV, he enjoyed watching Bat wheels, and also loved *Inside Out* – he appreciated how it's helped his family talk more openly about emotions.





### Caleb, 8, Midlands

Caleb is new to the study this year. He lives with his mum and dad, who moved to their current area less than a year ago. Caleb still attends the same primary school, where he has a close-knit group of three friends. His favourite subject at school is maths, and he often spends time at home studying with his mum to improve his skills.

<sup>&</sup>lt;sup>10</sup> A 'haul' video is a showcase of recent purchases, often with commentary and reviews.

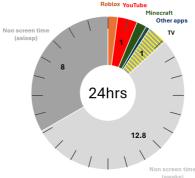
<sup>11</sup> Life Together is a social roleplaying game on Roblox where players interact with others, create and customise homes, and explore a virtual world

 $<sup>^{12}</sup>$  In gaming, skins are cosmetic changes to a character, weapon, or item that alter its appearance without affecting gameplay.

Caleb has a laptop, an iPad, and sometimes uses his dad's smartphone. On his laptop, he likes to visit websites like Khan Academy to learn basic coding, improve his maths, and explore science topics. He also uses Google to learn new facts – recently, he learned a mnemonic to help him memorise the order of the planets in the solar system. He trusts Google Al answers, saying they provide real and accurate information.

On his dad's phone, Caleb plays games like Roblox and Geometry Dash. <sup>13</sup> He screen records his progress on Geometry Dash and uploads these videos to his public YouTube channel. His channel, which has 10 subscribers, used to be under his dad's profile but has since been switched to his own email address. Caleb's goal is to reach 20 subscribers, which he believes he can do by continuing to upload content people enjoy watching, like his gameplays.

On Roblox, Caleb enjoys playing Tycoon-genre games. <sup>14</sup> He usually plays solo but sometimes joins his friends at their houses, each on their own devices. Last year, he used his dad's card to buy Robux (£10) without asking first, which his dad later found out about. <sup>15</sup>



# (a)

## Alfie, 9, Southeast England

Alfie started Year 5 at school this year. Alfie still loves science, and this year has taken on a new role on the school committee, helping to organise meetings and voting. He has a strong group of friends and is active in sports, proudly showing off his trophies and medals from mixed martial arts (MMA) and also enjoys football and rugby. Outside sports, he likes drawing,

often sketching cartoons, anime, and Pokémon characters.

Although he doesn't have a phone yet, Alfie spends time gaming on his Nintendo Switch and PlayStation. His favourites are Minecraft, Fortnite, and FIFA, but Minecraft is the one he plays the most because he likes being creative – he wants to be an architect when he's older. He often plays online with people he doesn't know in real life, using voice chat to communicate. He assumes they are around his age based on their voices and what

they've told him. Alfie watches a mix of content on YouTube. He enjoys Minecraft manhunt videos, funny shorts, and a channel called Bass Fishing Production, which focuses on big fish and sea creatures.

For school projects, Alfie sometimes uses YouTube and Google to research topics. When checking information, he trusts the short summaries that appear at the top of Google search results. Right now, he's watching Young Rock. He believes the events in the show must be accurate because "famous people wouldn't lie about their life stories."





**Bailey, 10, Yorkshire and the Humber**Bailey, lives with his mum, and has recently started Year 6. Since last year, he's been formally

<sup>13</sup> Geometry Dash is a popular rhythm-based platformer game where players navigate a square-shaped icon through various obstacle courses.

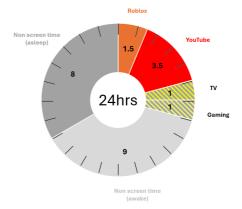
<sup>14</sup> A Tycoon game is a genre of simulation game where players manage and grow a business or operation to generate profits and resources.

<sup>15</sup> Robux is the virtual currency used within Roblox. It is used to buy virtual items, upgrades, and experiences within the platform. Users can spend real money to purchase packs of Robux.

diagnosed with autism and ADHD. Bailey now has his own phone, but he's not allowed to add any contacts

beyond his family members. His school allows students to bring phones, but Bailey's mum doesn't let him take it in, much to his frustration, as he wants to prove to his friends that he does, in fact, have a phone.

Outside of school, Bailey attends an after-school club, where he plays football, watches films, and does his homework. At home, his evenings are spent either playing FIFA 24 or Fortnite on his PlayStation. He's allowed to play with people he does not know in real life, though he's not permitted to call them in-game. Bailey also enjoys watching football content on YouTube Shorts. Recently, he's been watching a lot of commentary around Jake Paul, an American boxer and influencer and retired heavyweight boxer Mike Tyson, who recently faced off in a Netflix-organised fight. Though he watches longer YouTube videos less regularly, he enjoys content from iShowSpeed, Tekkerz Kid (a family from



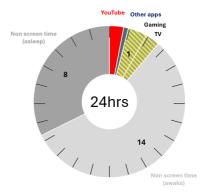
Birmingham), and Dtay Known, whose skits often focus on parental discipline.

## Lily, II, Yorkshire and the Humber

Lily is still playing football regularly, both with friends and for a local team. Her main hobby is Karate, having achieved an orange belt this year and enjoys gaming in her spare time.

Lily plays mostly on her PlayStation, with FIFA being a favourite. However, she doesn't like that you have to buy packs for better players, so she sometimes plays FIFA Mobile on her dad's phone instead. She also plays Fortnite with friends, occasionally chatting with them while they play. She likes watching TV with her family in the living room. This year she said she especially likes The Simpsons but also watches other TV shows and films on Disney+, Netflix and sometimes live channels like Nickelodeon.

This year, she's been watching a YouTuber called Chuffsters, who shares videos about his fantasy football team. Lily has her own football card collection, which she trades and discusses with her friends.



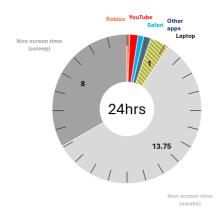
# Willow, II, Southwest England

Since last year, when she joined the study, Willow has started secondary school. She found this to be a difficult adjustment as the class structure is more traditional than at her previous primary school which adopted alternative play-focused approaches to education. She has made a few new friends and keeps in touch with her old ones through iMessage on her iPad. In her free time, she

still enjoys making art and likes going into town with friends to spend her pocket money on sweets.

This year, Willow's parents gave her an old Google Pixel phone. It has relatively strict parental controls, meaning its functions are fairly limited; for example, she isn't allowed to download social media like TikTok or Instagram, and she isn't allowed to add any new friends on Snapchat without parental consent. Most of her socialising happens at school, at after-school activities like swimming, choir, and netball, or at weekends with friends.

Willow is still keen to gain more independence when it comes to how she is allowed to use her devices, and debates this with her mum regularly. Recently, Willow's mum deleted her Pinterest account after finding out that she was watching videos on it late at night. The account was originally set-up to browse for art inspiration, but over time, Willow had started to use it to watch 'Get ready with me' videos and skincare or makeup reviews.





#### Amber, 12, Northwest England

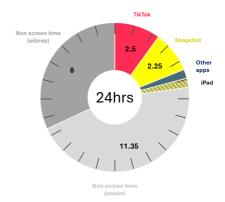
Amber is in year 8 and says she is enjoying school more than she did last year. She's still best friends with her closest friend from last year and has made three new friends. They stay in touch over Snapchat, often video calling after school either to chat or to keep each other company in the background while they play on Roblox.

Amber enjoys playing Dress to Impress on Roblox, where players create outfits based on a theme and rate each other's looks. She's currently at 'Runway Queen' level and hopes to move up. She regularly spends small amounts of money (£1-5) on VIP status, which she feels makes non-VIP players jealous due to the exclusive outfits and badges available to players at this level. She recently enjoyed watching *Thirteen Reasons Why* on

Netflix, usually alone on her phone, and likes its intense, dramatic storylines. <sup>16</sup> Amber spends around 2-3 hours a day on TikTok but struggled to recall specific content she sees on the site beyond makeup videos, which she finds interesting and entertaining. She follows some skincare advice but doesn't actively keep up with influencers or trends.

Her news consumption is minimal, relying mostly on friends for updates. She recently heard about 'schoolboy9,' an online persona who allegedly dresses up as a child and follows children home from school. <sup>17</sup> Videos about it share conflicting stories on who he is and where he's based, but rumours that he could be following people around her local area 'creeped' her out.

This year, Amber has also been using an Al companion app where someone can message different 'characters'.





Angus, 12, Scotland

<sup>16</sup> Thirteen Reasons Why is a Netflix series, about a teenager uncovering the reasons behind a classmate's death, classified age 18 and over for UK audiences

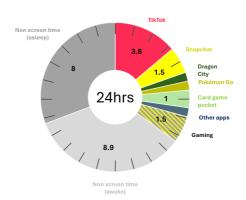
<sup>&</sup>lt;sup>17</sup> SmartSchoolBoy9 is an online persona and associated video content that depicts a threatening character targeting children, often appearing in manipulated or edited videos. This content has generated concern due to its potential to cause fear and anxiety in young viewers.

Angus has just started S2 (Year 8) and is enjoying it. <sup>18</sup> His favourite subject is PE because he loves playing sports, something he also does a lot in his free time. He still plays football and rugby—after school with friends and on weekends with his clubs. He's still enjoying music and loves playing in his band.

Angus doesn't have Instagram yet, as his mum wants him to wait until he's 13. The platform he spends the

most time on is TikTok. He estimates that his daily screen-time at I-2 hours, but his screen-time data showed a higher daily average. His feed is mostly made up of memes, comedy skits, football content, and what he termed 'brain rot'. He's also been interested in fantasy football card collections, which people use to build teams. He's shared his own cards on his private Snapchat story but doesn't post them publicly.

Angus is seeing more news this year, mostly when watching TV with family or listening to the radio on the family Alexa. On TikTok, he occasionally comes across posts from Sky News, which he says he tries to engage with – he was able to talk about the 2024 US election, Nigel Farage, and the Russia-Ukraine war. He trusts Sky News because it's a well-known name and has a verified account on TikTok. Otherwise, he sees content turning news stories into memes, which he finds funny.





## Suzy, 13, Scotland

Suzy has just started S3 (Year 9) and is enjoying it. Last year, she wanted to grow her bracelet business online, but she has now put it on hold after realising she needed an over-16 bank account. However, she and her best friend still sell their home-made bracelets in person and recently made £200 at a fair.

Suzy is enjoying this school year, although she had some online drama early on when a friend spread rumours about her on Snapchat. She blocked them both and is no longer friends with them.

TikTok is still Suzy's most-used app, averaging 3–4 hours a day, mostly in the evenings. She compares scrolling before bed to going down a rabbit hole - she feels frustrated about spending a lot of time online but likes the content and doesn't want to not see it. On TikTok, she watches a lot of lifestyle and fashion content and recently bought a £60 Adanola jumper after seeing it in an influencer's sponsored post. She likes staying ahead of trends.





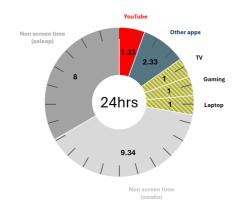
## Arjun, 13, Northwest England

Arjun is 13 and still enjoying school. He said he finds the workload more challenging this year (something he also said last year about the workload in comparison to the previous year), but overall, he's doing well and taking part in extracurricular activities like cricket, badminton, and debating society.

 $<sup>^{18}</sup>$  In Scotland, S2 refers to the second year of secondary school, typically for students aged 12 to 13.

When he's not at school or out with friends, Arjun spends most of his free time gaming, playing Fortnite, FIFA 22, FI 23, Cricket 24, and Fall Guys. This does not make up a significant part of his day, except on the weekends. He plays online with friends and chats with them either in-game or on WhatsApp group calls. When not gaming, he watches YouTube, splitting his time between Shorts and longer videos, including content from Jet Lag The Game, which he still enjoys.

Arjun still doesn't have TikTok or Instagram. He thinks TikTok is likely to offer a similar experience to YouTube Shorts so doesn't see the point in having it and he isn't interested in Instagram. He mainly uses WhatsApp, where he follows broadcast channels from pages like BBC News, FI, and football updates. He always checks these when he goes on the app. He engages with the news, mostly through the BBC, because he likes staying informed.



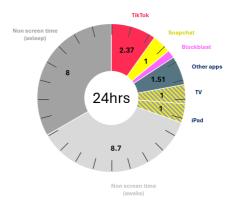


#### Niamh, 14, Northern Ireland

Niamh is 14 and preparing for her GCSEs. She's a bit nervous about the workload but is looking forward to staying on at her school with her friends, having grown close to a new group of girls. She's also still a big fan of stock car

racing, attending events to watch with her family.

Niamh's screen-time is around 5–6 hours a day, mainly on TikTok, Snapchat, and Instagram, with TikTok taking up most of this time. She's usually on TikTok after school or during breaktime at school. Recently, she's got into the 'clean girl aesthetic' and 'glass skin aesthetic' and she follows influencers who share skincare and makeup routines that align with these aesthetics. She's seen adverts for products, including influencers' own brands, but doesn't always recognise them as adverts unless they have '#ad' in the description. Niamh has bought some makeup and skincare products she's seen on TikTok, including a popular tanning lotion.





### Zak, 14, Northwest England

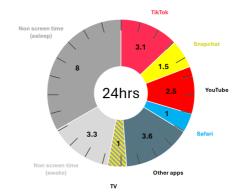
Zak is now in Year 10 and enjoying the new school he started at last year. He still loves maths and engineering and has made a new group of friends. Although they don't often meet up outside of school on weekends, Zak regularly plays online with them.

When playing Fortnite, Zak calls his friends via Discord but prefers FaceTime or Snapchat when playing Roblox. This setup allows him to hear both the game and his friends at the same time, as they often team up and strategise to make sure they win. Recently, Zak discovered a game called Dress to Impress via TikTok. In

the game, contestants are given a theme and have to create outfits that match it, which other players rate. At first, Zak thought the game seemed silly, but he's since become hooked and plays it almost every day with his friends after school. He's even used his pocket money to buy Robux, spending £20 to upgrade his outfits.

Since getting into Dress to Impress, Zak joined a Discord server where people share tips on how to best dress for different themes. He's also started following advice accounts on TikTok related to the game.

Zak says he doesn't see much news about the UK or other countries online, but as a fan of Taylor Swift for a few years, he does come across a lot of celebrity news about her. He's aware



that some of this could be fake news, so he double-checks what he sees on TikTok with other apps like Threads or sometimes the BBC and considers who is posting the information.

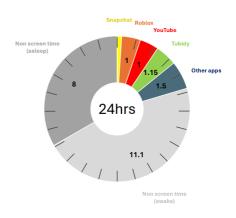


#### Amira, 14, London

Amira, now 14, has just started Year 10. This year, she's focused on preparing for her mock exams, which has been a source of stress for her. Amira still hangs out with her close-knit group of three friends. They spend their weekends in town, and sometimes walk around after school. When they're not together, they stay in touch through Snapchat, often calling each other in the evenings.

This year, Amira got a new iPhone 15. Amira continues to enjoy playing Roblox, with one of her favourite games being 'Evade,' which she plays for 1-2 hours most evenings, sometimes as a single player and sometimes in servers with her friends. <sup>19</sup>

She also spends about an hour each day watching YouTube, usually while eating dinner or winding down after school. She's a big fan of the Norris Nuts, a family lifestyle account that she finds entertaining, especially when they do challenges. She also watches ASMR videos, with her favourite being the 'mukbang' genre, which features creators eating different foods on camera.



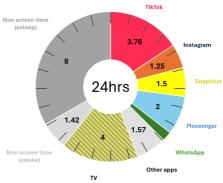
## Terri, 15, Northwest England

Terri, now in Year 11, recently moved to a smaller school that allows her to focus more on dance, after deciding her previous more

academically focused school was not the right fit. She prefers the more relaxed environment and one-on-one support, which her mum feels better suits her needs related to autism and undiagnosed ADHD symptoms.

She continues to dance regularly, attending classes three times a week and on Saturdays. Although she's doing fewer hours this year, she's learning more advanced routines and plans to attend dance college next year. Her Instagram dance account has grown to over 2000 followers, and Terri is interested in growing it more. She gets advice from a family member, who has his own public Instagram account, about how to grow her following and increase engagement. Although she said she does not worry too much about how many likes her posts get, she did say she sometimes hides like counts on lower-performing posts.

Her screen-time has increased to over 9 hours a day on average, with TikTok being her most-used app. She still enjoys food, hair, and makeup content, mentioning the account Jellybean.sweets, a creator who eats food whilst interacting with viewers. She isn't very interested in news but recalled seeing BBC News videos about the Summer 2024 riots. <sup>20</sup> She tends to trust verified accounts and checks comments or Google to verify information. She receives a lot of beauty advertising on her social media feeds, ranging from make-up and hair tutorials to cosmetic procedures including BBLs and



<sup>&</sup>lt;sup>19</sup> Evade is a popular Roblox game where players work together to avoid being caught by various enemies, typically based on characters from internet memes and horror fiction.

<sup>20</sup> The Summer 2024 riots refer to the riots that occurred across the UK following from the Southport murders in July of that year.

composite bonding.<sup>21</sup> She says she prefers sponsored content over ads, feeling it's more genuine if influencers use the products themselves.

### Luke, 15, Northwest England

Luke, 15, is new to the sample this year. He lives with his mum and two siblings. His dad lives close by, and his time is split roughly equally between his parents. His mum is a cleaner, and his dad works in health and fitness.

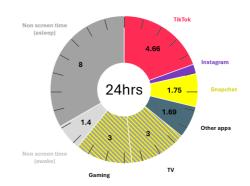
Now in Year 10, Luke has chosen his GCSEs, focusing on practical subjects he thinks will be useful in the future. He's not sure what career he wants but is considering something hands-on, like becoming a mechanic.

Outside school, he spends a lot of time at the gym, often with his dad. He also said he sees fitness and

motivational content on TikTok from influencers such as David Goggins and Eddie Hall, which sometimes motivates him to go and work out when he's not feeling up for it. A review of Luke's screen record footage showed none of those influencers and very little of that type of content. Almost all of the footage showed clips related to football.

Luke's preferred services are TikTok and Snapchat. He uses Snapchat to chat with friends, especially while gaming. He also keeps up Snap Streaks but sees them as meaningless—just "something my generation does."

He games for 2–3 hours a day, mostly playing EA FC25, Call of Duty, and Red Dead Redemption 2 and enjoys Red Dead for its film-like storytelling and character arcs.

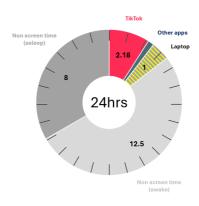


# Majid, 16, London Majid, 16, is new to t

Majid, 16, is new to the study this year. He lives in London with his mum, dad, older sibling and their spouse. The family are devout Muslims, and Majid is proud of his faith, having been on

pilgrimage to Saudi Arabia several times. He generally likes his area but mentioned being aware of gang activity and the need to try to avoid "situations like that...[by] like, being aware of my surroundings. If I see anything dodgy, I'll straight away go into somewhere that I know I'm safe".

Majid is studying for his A-levels, although he isn't sure whether he wants to go to university or do an apprenticeship. Tech-savvy from a young age, Majid has been into video editing and previously ran a TikTok fan page, which he sold for £400. He now uses these skills to create content for his sibling's businesses, growing their presence on TikTok and Instagram.



Majid mainly uses TikTok and YouTube, following influencers like the Sidemen and Beta Squad, who he describes as both "funny" and that "they've not always been rich. They've come from poor surroundings. They know how to interact with our youth, make it more relatable to us". He also follows some Islamic commentators who speak on religious, political and cultural topics. As a Muslim himself, Majid said he's more likely to listen to

<sup>&</sup>lt;sup>21</sup> BBLs (Brazilian Butt Lifts) are cosmetic procedures that enhance the shape of the buttocks using fat transfer. Composite bonding is a dental treatment that uses tooth-coloured resin to improve the appearance of teeth.

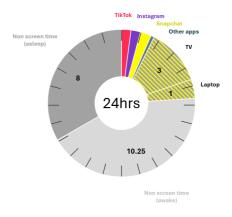
what they say on most topics given they share a religion and system of values. He follows the news on TikTok, on the BBC and on Al Jazeera, with a particular interest in the ongoing conflict in the Middle East. He has noticed some antagonistic religious debates on TikTok, which he dislikes, believing people should be free to hold their own views without provoking others.

# (6:)

# Sam, 16, Northwest

Sam, 16, is new to the study this year. He lives in a care home in the Northwest of England and has moved in and out of care over the years. He sees

his mum weekly and goes to football with his dad most Saturdays. He also has three older siblings.



He attends a nearby college, studying for a vocational qualification and hopes to become a paramedic. In his free time, he spends time with friends from college and past schools, often riding bikes or sparring with a friend who studies martial arts. He mainly uses Snapchat to communicate with friends.

Sam has an iPhone, Xbox, and a Samsung tablet but spends most of his time online on TikTok, where he sees a lot of supercar content. He also uses YouTube, following creators like Sidemen and David Uploads.

Lately, Sam has been thinking more about making money. He recently decided that any time not spent at college should be used to earn money. He occasionally buys and sells items on Facebook Marketplace and wants to do more of this; for example, he is selling his PC.



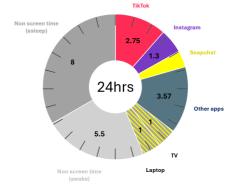
### Ben, 16, London

Ben started sixth form this year after doing well in his GCSEs. He is studying for his A levels. He still plays a lot of basketball, training twice a week and playing matches at the weekend. Many of his old friends are studying at the same sixth form

college, and he has lots of friends through basketball.

Outside school, Ben mostly stays at home and winds down by going on TikTok, Instagram, or YouTube, or playing Clash Royale. He reflected that his screen-time is quite high, saying: "I don't think most of my time should be on my phone. Makes me think I'm wasting my time a bit."

TikTok is the platform he uses most, mainly for funny or basketball-related videos. He sees less motivational content this year, having unfollowed several pages, but still finds study tips for A-levels useful. He sometimes comes across news on TikTok and Instagram and prefers seeing information there over reading news articles, as he finds video content easier to follow.





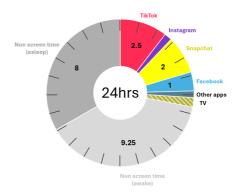
## Bryony, 16, Wales

Bryony is now 16 and currently studying for a qualification in agriculture – a subject she hadn't initially planned to take. However, over the past year, she has been helping out more on her family's farm, which sparked her interest in agriculture.

Since starting college, Bryony spends less time on her phone, instead helping her grandad on the farm and

riding her horse after college. Her social media use has also changed. She has turned her equestrian Instagram account into one focused on agriculture and has become part of the 'Agri-Tok' community on TikTok.<sup>22</sup> While she doesn't post frequently, she enjoys taking part in trends, such as a recent one where 'agri lasses' describe their ideal boyfriend – usually an 'agri lad.'

Unlike last year, Bryony no longer watches content related to her ADHD diagnosis. She reflected that she hadn't watched Tarah and Barry "for ages" and prefers talking to a family friend with similar experiences for advice. <sup>23</sup> Her feed is now filled with farming-related content, including news-style commentary on the British farming industry.



Despite her changing interests, she still enjoys ASMR videos before bed, sticking to the ones she knows help her sleep, for

example head-scratching and back-stroking content. She has also started rewatching Grey's Anatomy from the beginning, admitting she's "obsessed" with the drama and romance, even though she's seen it multiple times before.



# Taylor, 16, Southeast England

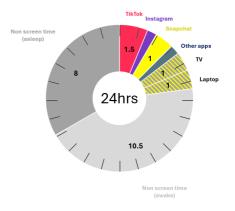
Taylor recently moved to a more academically challenging sixth form, motivated by her desire to push herself in her studies. Taylor is very school-focused—she revised heavily for her GCSEs, achieving high marks in subjects like History and Psychology but feeling disappointed in some others. With university applications approaching, she's starting to feel nervous. She puts a lot of

pressure on herself and has had the same goal of studying Law since Year 5.

Outside school, Taylor is working towards her Silver Duke of Edinburgh Award, participates in Girl Guides,

and volunteers with Brownies. However, her academic focus has meant she doesn't socialise much—she only sees friends or her boyfriend once every two weeks and prefers to keep her social circle small. She has an Instagram and TikTok account. She posts photos of herself on her private Instagram, and regular updates with her boyfriend. She has a highlight in her Instagram profile of all the posts of her relationship.

Taylor has also become increasingly engaged with current events, something that has intensified since starting her Politics A-level. She's particularly interested in understanding different viewpoints and follows major stories on BBC News before listening to LBC podcasts to get a broader perspective. She's critical of the information she consumes, often analysing politicians' statements and motives. She frequently discusses the news with her dad, who is also politically engaged, and values learning from his insights.



<sup>&</sup>lt;sup>22</sup> AgriTok refers to a niche community on TikTok focused on agriculture, farming, and rural life, where users share content related to farming practices, agricultural advice, and rural living.

<sup>&</sup>lt;sup>23</sup> Tarah and Barry are influencers on TikTok who share content about medical and mental health diagnoses, among other more light-hearted content

# Media the children used and consumed

Through the II years of Children's Media Lives, the digital landscape has shifted dramatically: with platforms replacing each other, trends coming and going, and the move towards social media holding a more prevalent place in children's lives. With it, the children's media habits have also changed.

This section provides an overview of the devices, platforms, and media used by the children in this wave of the study, highlighting key trends and setting the context for the key themes discussed later in the body of the report.

# Most children had access to a variety of personal devices, with smartphones being the most common, used mainly for social media, communication, and sometimes gaming

- Of the 21 children in the sample, 15 children had personal smartphones, used primarily for social media, communication, and sometimes, playing games.
- Personal laptops were also common, with 14 children having a personal laptop, mainly used for streaming and homework.
- Younger children without smartphones often used siblings' or parents' devices or personal tablets for media consumption and gaming.
- Of the seven children in primary school, only one had their own phone, while the rest had their own tablet.

### Children preferred streaming shows and films on demand rather than watching live TV

- Despite the presence of television in all households, the children reported rarely watching live TV, a trend that we have seen over the last few years.
- Only a few children watched live TV content, typically reality TV shows, often with their families.
- A few children watched broadcast TV content on broadcast Video-on-Demand services.
- The majority preferred streaming shows and films on demand, typically on personal devices and usually alone.
- Some of the sample reported frequently binge-watching TV show episodes, with a few children rewatching their favourite series on repeat.
- Similarly to previous waves, Netflix, Disney+ and Prime were popular streaming services amongst the children, with 'Drama' shows such as 'The Vampire Diaries', 'Outer Banks' and 'Grey's Anatomy' being particularly well-liked
- True-to-life style content remained popular, with half of the girls saying that they enjoy dramas based on real-life events. <sup>24</sup>. A few of the girls mentioned enjoying 'Monsters: The Lyle and Erik Menendez' Story on Netflix.
- A handful of the children engaged in family 'film nights', streaming movies from services like Netflix to a family TV.

# Children mainly used social media to consume content, and rarely interacted with their peers on these platforms

Similarly to previous waves, YouTube was the most popular platform in the sample, with all children
reporting using it to varying degrees: whether for school or personal use, on YouTube Shorts, or
watching longer-form content.

<sup>&</sup>lt;sup>24</sup> True-to-life content is content that aims to portray real rather than fictive experiences. Things that might sit within this type of genre are documentaries and dramas based on real life events.

- Younger children continued to watch games and challenge-based content on YouTube, with some of the boys particularly enjoying game walkthrough content<sup>25</sup>.
- Boys of all ages enjoyed watching sports content and commentary, while lifestyle content was popular with girls of all ages<sup>26</sup>.
- Similarly to last year, the children tended to watch longer-form content on YouTube ranging from five to 30 minutes.
- Following YouTube, TikTok was the second most popular social media platform used for watching content, and the most frequently used platform.
- On TikTok, children primarily engaged with short-form videos (less than five minutes) rarely creating or posting their own content. However, most of the children did publicly repost content.
- Snapchat was the most popular chat-based social media platform to chat amongst friends. Many of the children used Snapchat for one-to-one communication, but were also often in private group chats with their friends and with peers they did not personally know.
- WhatsApp was more commonly reserved for communicating with family.

## Children discovered music and podcasts through social media

- Over a third of the children discovered music through 'sounds' on TikTok, short-form content, and games, and would then listen to this on Spotify, Apple Music or YouTube.
- American artists such as Taylor Swift, Zach Bryan and Chappell Roan were popular amongst the children.
- A few children were listening to podcasts of influencers or pages they liked, such as 'Basically Besties',
   LBC or 'CEOCAST', and had discovered these via social media.

#### Most children preferred to repost rather than create their own content online

- As with the last few years post Covid-19, only a handful of the children created or shared content
  publicly online.
- Most children preferred to repost other users' content rather than post their own.

# Gaming continued to be popular, with role-play and dress up games being particularly popular this year

- Over a third of the sample were playing games on Roblox. It was particularly popular for children under the age of 13, although a couple of older children also used Roblox.
- A particularly popular game this year among these participants was a dress-up game called Dress to Impress, with over a third of the children using Roblox playing this game. Children playing this game ranged from 11-14.
- Some of the children were playing other games as well, for example, FIFA and Fortnite on gaming consoles such as the PlayStation, or on an Xbox.

<sup>&</sup>lt;sup>25</sup> Game walkthrough content refers to videos that demonstrate how to progress through a video game, often providing step-by-step instructions, tips, and strategies.

<sup>&</sup>lt;sup>26</sup> Lifestyle content focuses on everyday life, covering topics such as health, wellness, productivity, beauty. Types of videos that might fall under this category include 'Day in the Life', 'Get Ready with Me' or 'Travel Vlogs'.

# Chapter I: Algorithms and feeds

# How children are learning about the world

Footage from the children's screen-time clips reveals how many hours of the day outside their usual school routine can be spent online on their smartphones, mostly on services like TikTok, Instagram and YouTube. The time on these apps or sites is almost exclusively spent consuming content.

Over the years of Children's Media Lives, we have seen participants creating less and less content themselves and instead consuming more professionalised content on their feeds.

Social media is not only where the children spend a lot of their time. It is also where they are learning about the world. With a few exceptions, they are not proactively reading books, watching films, or actively following the news or current affairs. Within this sample, many of their frames of reference, and the ways in which they think about the world, are shaped by what they see on social media, as well as from their peers.

The content they see is increasingly individualised, showing a very tailored and increasingly narrow range of content types.

# The news: how children are learning about the world, and how they figure out what is true

## Most children were not actively engaged with the news or current affairs

Over the years of Children's Media Lives, the children's engagement with the news and current affairs has been limited. This year was no different. Most of the children were consuming some news-related content, however this was almost exclusively on social media, through their feeds.



"I don't watch any news really." Amira, 14



"I don't see news, like, at all anymore. I only really see TikTok dances and like ASMR and aesthetics, stuff like that." **Niamh, 14** 



"A lot of people my age would never watch the news and stuff. So I guess most people are going to find out the news from social media." **Ben, 16** 

Most children in the study reported not being interested in engaging with the news, feeling that it wasn't *for them* or that they didn't understand it. It wasn't clear whether they considered a lot of the news-related content they saw as 'news' in the traditional sense.



"I don't watch the news. [...] I just don't like it that much. Just never really, like, cared about it."

Amber, 12



"I don't really watch the news because it's just like, I feel it's just boring because, like, it's just like, what am I supposed to do with this information?" **Alfie, 9** 



"My parents loved watching the news, but I normally went upstairs and played tea party. I don't know why, but my parents never told me about the news. They're like 'you shouldn't really watch it when you're this age because you won't understand'." **Keeley, 9** 

# However, three of the teenage children actively sought out or followed the news

A handful of children – namely, Arjun (13), Majid (16) and Taylor (16) – were more proactive in following the news. This generally stemmed from either an interest in specific topics, from a sense of wanting to ensure they were up to date with what was happening in the world, or from parental influence and expectation.

Taylor has always been interested in politics. Her dad is very interested in, and has been involved in, local politics.



"Obviously I like to be involved in the news anyway. I like to know what is going on. If I don't know what's going on, I feel like a bit of a nincompoop. But doing politics [as an A level subject] has definitely kicked me into it every morning." **Taylor, 16** 

Taylor had the BBC News app and listened to the LBC podcast. She also followed several accounts on TikTok including BBC News, ITV News, GB News, LBC and News Daddy (Dylan Page – 15.2M followers).





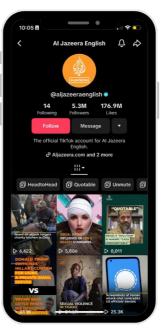




Figure 1: Screenshots of TikTok news accounts that Taylor (16) followed: Dylan Page, BBC News, Al Jazeera English, LBC



"News Daddy is a dude that's been doing news for ages on TikTok so I've followed him for a while. [...] He reports on like worldwide issues, but, not everything because I think he gets banned for saying certain things...But he reports on like AI advancements or sometimes he reports on like the wars going on in like Israel and stuff." **Taylor, 16** 

When asked how she chose what to follow on Instagram, she said "I just Googled accounts and followed them". She also said she didn't rely "solely...predominantly" on these accounts for her news "because social media is obviously not a reliable news source." But she did also say:



"Like, when I'm on TikTok I do like to excuse my wasting of time by being like, well, I'm looking at the news [laughing]. But no, for the news I use like BBC News. [...] I check the BBC at least once a day and get notifications from it as well. And then...I listen to the LBC podcast. [...] My dad listens to it. For years, and it used to make me want to die. It was on all the time, all day every day, I got sick of it! But obviously now that I'm doing politics, it is quite a relevant news source." **Taylor, 16** 

Taylor expressed the importance of looking at different news sources. For example, she liked LBC because it is more "political news" rather than the kind of "general news" she would get if only relying on the BBC.



"[Engaging with variety of news sources] widens my sort of pool of resources because it brings a lot more broader opinions, because obviously the BBC is quite heavily censored in some senses because it's obviously, it's paid for by the British taxpayers. Like, it represents the Royal Family and stuff like that. So it's not always going to cover everything. And then obviously...GB News, I'd argue, they, there are definitely some presenters on there with some very clear opinions." **Taylor, 16** 

Arjun is in debate society at school and has been engaged with the news in previous waves of the study (e.g., last year with Russia and Ukraine). He regularly discusses world events with his parents at dinner and sometimes watches the news with them or listens to it on the radio with them.

Arjun spends a lot of the time he spends online on YouTube. However, unlike most children in the sample, he wasn't consuming news content outside of his engagement with the BBC.



"No, no. Not on YouTube, no. It [news content] is sometimes there. But I don't watch it. [...] It's never on Shorts. [...] Because I like YouTube being more of a site where I can watch videos that are not the news, I guess. That are not very formal. I like to think of YouTube as a site where I can watch videos that...I dunno. The news is formal, and YouTube is very informal." **Arjun, 13** 

Arjun regularly engaged with BBC news. Overall, he saw the BBC as a source he could trust, only occasionally questioning what he was seeing.



"I follow BBC News [mostly on the broadcast function on WhatsApp]. I look at the things they post...so I'm caught up basically. Like, they don't post everything, but they post a few interesting things, so I think I'm caught up. [...] I don't look up information around it to be honest. I just take what I see. [...] But sometimes I take it with a pinch of salt. Because sometimes, even though it's a neutral point of view, because we're allies with a country, it could be a bit biased. But I don't tend to

think it's wrong, as such, just maybe a little bit distorted at times. Rarely, though." Arjun, 13

As well as current affairs, Arjun avidly follows news about the Premier League (football) and Formula 1.

Majid also engaged with BBC News and had the app on his phone.



"Yeah BBC News do send me a lot [of notifications]. I've got BBC on my phone. [...] So that's my source. And sometimes even Apple News. [...] Also, Al Jazeera." Majid, 16

When a researcher asked if there was a particular source he trusted above others, Majid said the following:



"I would say, because I'm a Muslim, if there was a Muslim person speaking, like a scholar, I would definitely take his opinion on a lot more, because they would make it into like an Islamic point of view...But if it was news-wise, I'd probably listen to Al Jazeera more because, I saw it with my own eyes when I was there [in Israel], Al Jazeera was reporting more. More than the BBC." Majid, 16

Taylor and Majid were still seeing the kind of news content that other children saw on social media. But they were unique in both using social media (Arjun only has WhatsApp), while also looking elsewhere for news content.

Majid also listened to the CEOCAST, a podcast hosted by Raheem Khalid. According to Majid:



"He brings in inspirational people, and like, he even brough in Andrew Tate one time. And he just brings in entrepreneurs a lot, and they always speak about how you should live your life and stuff." **Majid, 16** 

Majid said he enjoys listening to the podcast, particularly with his older brother if they're going on long car journeys.

## The news content children reported seeing tended to cover only a few big, current stories

Despite most children in the study saying they weren't interested in the news, researchers found that many were seeing news content on their social media feeds. A handful of key stories at the time of the interviews (September – December 2024) were mentioned time and time again, including the US election and associated news about Kamala Harris and Donald Trump, and the riots that followed the murders in Southport in the UK. They may have seen other stories but could not recall them. The news content they saw almost exclusively came from suggested content on their For You Page or Reels, not from accounts they were following.





"I've seen rumours about that he's [Donald Trump] going to start a war. And I've seen videos of him nearly getting assassinated on TikTok."

Sam, 16



"On TikTok I saw loads of stuff about it, and in school. It was everywhere to be honest, and most of it was about women's rights and Donald Trump trying to take it away." Suzy, 13

Figure 2: Screenshot from Suzy's diary task (The Associated Press, 2024)



"I wouldn't say...not news stuff necessarily. It's just like little things [on TikTok] about, like, the riots happening of course, in some of the cities in the UK. And then, like, some shops being demolished...or I mean burned down." **Luke, 15** 

Over half the children were also seeing celebrity-focussed news stories on their feeds. Sometimes about big influencers who have been popular for a few years, like Jake (20.9M subscribers) and Logan Paul (23.6M subscribers), or Mr. Beast (384M subscribers); some of which were topical such as the death of Liam Payne, or information about Molly Mae and Tommy Fury and their relationship.



"Like Molly Mae and Tommy, they broke up and then obviously I saw it on Instagram, and everyone was talking about it on TikTok as well." **Niamh, 14** 



"I did see a lot about Liam Payne as well when he died. That came up quite a bit...It came up on my Facebook, people reporting about his death and everything." **Bryony, 16** 



"With Mike Tyson versus Jake Paul, and Mike Tyson got angry because he [Jake Paul] stepped on his toe and Mike Tyson lost...Mike Tyson is a legend and is actually good at boxing. [...] People are making fun of his age because he's 58." **Bailey, 10** 







Figure 3: Screenshots of celebrity-focussed news stories (BleacherReport, YouTube Shorts, 2024; GraziaUK, TikTok, 2024; Screenshots from Taylor's diary task, TikTok, 2024)

# The format in which children were consuming news was mostly in short clips of only a few seconds, without any context or background

Traditional, longer form news formats often provide context and background, explaining the implications of a story. However, as seen last year, much of the news content children in the study encountered on social media lacked this context. It was presented primarily in sound bites — a short, choppy style, devoid of background or coherent commentary on the subject matter. Most of their news content was consumed on feed-based platforms like TikTok and Instagram, which may explain the format. While many of the children also used YouTube and sometimes consumed longer form content on it, they were not consuming news content in this format.



"Oh yeah I've seen that [UK riots], I think it was on Good Morning Britain. But it was just like clips of the news on TikTok." **Suzy**, **12** 



"I don't really know where they're coming from [news on YouTube]. I think it's just the normal news channels but they're like making it into little clips." **Amira**, 14



"The riots...I forgot about that. Yeah, that came up. [...] It obviously was telling me what's going on...and there were some videos of the riots." **Terri, 15** 

This mirrored the meme-based content, unrelated to news, prevalent on their feeds. It also included news presented in the style of 'stan culture' – a term describing the behaviour of extremely devoted fans.

#### Further research: 'Stan' culture

Stan culture refers to an extreme devotion of fans to celebrities, sports teams, or other media personalities. The term originates from rapper Eminem's song 'Stan' (2000). To 'stan' someone is to be a very big fan of them.

Stan culture on TikTok has produced thousands of 'fan edits', where a creator has edited clips of a celebrity together against background music. Researchers observed some of the children engage with this content in their diary task when they sent in screen record footage. For example, Zak saw fan edits of Taylor Swift, and Amber saw edits of the Netflix show 'Heartstopper' to popular, trending TikTok sounds.











Figure 4: Stan culture fan edits from Zak's and Amber's screen record footage (TikTok,2024)

Children's screen record footage also revealed that this style of video was also being used in news-style content on social media. Several children were seeing content surrounding the UK and USA elections (both of which were regularly in the news cycle around the time fieldwork was happening). Children described seeing content from across the political spectrum. Further research revealed that these kinds of videos were very popular on social media.











Figure 5: Stan culture, fan-edited style content applied to US and UK election content. This includes shots from Suzy's screen record footage (e.g. Kamala Harris edit on TikTok, 2024), and content they described to researchers (Donald Trump: Thetrumptoy, TikTok, 2024. Kier Starmer: UKLabour, TikTok, 2024)

# A few of the children from under-privileged backgrounds were engaged by more hyper-local news

Amber (12) and Sam (16) were seeing some big national and international news stories on social media. But they were also seeing stories of a more hyper-local nature.



For Sam, this came through his recommender feed.

"Not really [answering whether he followed the news]. I'm just not really interested in it. [...] I'm not really bothered about other countries to be honest, because we shouldn't be concerned about other countries." **Sam, 16** 

Sam, who is in residential care, saw some of the more mainstream news on social media. As with other children, this included news around the conflict in the Middle East and the war in Ukraine. However, unlike most of the other children, he also saw more hyper-local content that focused on crime and sometimes vigilantism.

Researchers, reviewing Sam's screen record footage from Instagram For You Page, found a clip from of what is known as a 'sting operation'.

Amber saw what she perceived to be local news as her friends had told her about a "creepy guy" following and chasing school children around her area. She then searched for this on YouTube and saw many videos of 'Smartschoolboy9'. While researchers did not see any references to Amber's local area in the videos, Amber believed that schoolchildren in her local area were being targeted by Smartschoolboy9.



"His name is Smartschoolboy9...I don't know if it's real but he dresses up in school uniform and chases kids after school...apparently he was kind of close to [local area]...I was scared, just scared of it because it's close to where I live...I could literally just be walking away from school in reality one day and he could just chase me." **Amber, 12** 

While Amber was not certain this story was true, she was worried she might come across Smartschoolboy9 and was concerned about her safety. Researchers probed about how Amber felt about other news she had recently seen on the summer riots in the UK. In contrast to her reaction to Smartschoolboy9, Amber was not worried about the riots in a nearby city, as she felt far away from it.



"I've probably seen a video about that [the riots], I can't really remember. My mum showed me a video and she said not to go into [the city] ... I don't really go there that much." **Amber, 12** 

Suzy (13) also reported seeing hyper-local news and drama on Instagram. While she mentioned that people in her school saw her as relatively well-off, Suzy reported that her local surrounding area was relatively underprivileged. She follows children in her school on Instagram and recalled instances where she had seen them repost local drama.



"I don't really know why they put it on Instagram... there are these pages called scheme life and it's like videos of, like, people with knives, people smoking weeds, downing bucky [Buckfast Tonic Wine] and stuff...the first time I saw it I was so shocked, I told my mum straight away...but I don't know I feel like I see so much of it now. Obviously, I'm still like 'what the hell?' especially if it's one of those big, massive knives...but they'd never use it I think...the boys around here might fight someone, they'd pull out an

iPhone, but they've never use that." Suzy, 13

This is not the first time the research has observed this pattern of news consumption. In a number of previous waves, some participants from comparatively under-privileged backgrounds have been exposed to hyper-local news content, some of which has been violent in nature.

you've got the train from Hounslow today correct

Man wants to take a girl back to his village and gets arrested

\$\times 578.1K\$

Educational interview - man ...

megaclipsn... 2024-10-21

Figure 6: Screenshot from megaclipsnow on TikTok (2024)

"It's called a sting operation [...]. And it's just one less [paedophile], really, isn't it? [...] I think it's interesting because he's been caught. And I really don't like people like that." **Sam, 16** 

A sting operation, in this context, is when someone (an adult, traditionally a law enforcement officer, but in these cases, a civilian or group of civilians) purports to be a child or teenager on the internet in order to lure in potential sex offenders or paedophiles and expose them to law enforcement. Sam expressed some interest in content like this, mainly because he seemed to like seeing people like that get caught out.

In another clip from Sam's screen record footage several men approach a caravan shouting at a man and claiming their dog was stolen. Another man comes into shot and punches the man in the caravan and seemingly beats him on the floor in front of what seems to be his family.



Figure 7: Screenshot from Sam's diary task (TikTok, 2024)



"I found it quite interesting because I personally, not all travellers of course, but some travellers think they can do what they want because they are travellers. And when people like that guy get their dog back, I find it quite humbling because obviously they don't know who they're stealing the dog off. And you can't just go around stealing things. And

when they're challenged, they get quite scared. So, I just found that video quite interesting because of that reason." **Sam, 16** 

Sam did not feel that global news was relevant to him. But when it came to this kind of hyper-local news, depicting things he may feel are more pertinent to his life, he was interested. This echoes the kind of news content Bobby, also in residential care, was engaging with last year. Bobby aged out after Wave 10.

# The children found it difficult to know what was true on social media

Researchers always ask the children in the study how they verify information they see online and whether they see it as important to determine what is true. This is asked on an ad hoc basis. Sometimes it relates to news content they have seen. Sometimes it relates to other content they bring up or that comes up on their feeds. As in previous years, children found it difficult to discern what was and wasn't true online. When asked, most of the children struggled to say anything about the accuracy of content and how to determine whether it was true or not.



"I don't know if any of it's true [information he has seen online] ...it's just 50/50." Sam, 16



"It's hard. [...] Some people just make their own statistics...there's stuff that's just not true and they just make things up." **Majid, 16** 

However, some children did have their own methods for trying to work out what was true.



[Researcher] If you saw a fact on YouTube, how would you check if it was real?

**[Alfie, 9]** "Google. Like, for example, they might say, like, mount Everest is 53 metres big, which it probably isn't. But like you would check it to see if says 'false' or 'true', stuff like that."

[Researcher] So on Google, would you click on any of the websites that came up when you search something like that?

[Alfie, 9] "No. Usually on Google it would just say 'yes' or 'no', 'true' or 'false' and then explain why." [This is referring to the Al summary at the top of a Google results page]



"If there's a video, and like, there's people in the comments who are like it's not real or whatever, then I would check."

Zak, 14



"There's this guy who like interviews people and apparently he was going to interview him [Smartschoolboy9] in real life but then he done a live video but it looked fake, so no one believed him. Like there was this like live and he was interviewing him or something. [...] But the face was crossed out, so it probably wasn't real." **Amber, 12** 

Others had particular sources they would visit depending on the subject matter.



"So, I would check official websites, I'd say maybe Premier League if it was football. I'd maybe check Al Jazeera and BBC. They would definitely say there are the same amount of deaths. That's something they'd probably agree on. So, I'd check that it was to do with Palestine and Israel. So reliable sources I'd say." Majid, 16

Majid also spoke about seeing what he perceived to be false information, and what he thinks should be done about it.



"Free Palestine should be okay. But when obviously when they say like 'you guys are murderers, you're killing innocents' and just giving out false information, maybe that should be gone. [...] Like, I think TikTok should censor some stuff out." Majid, 16

When it came to search in general, not just when corroborating information, some children were using search engines like Google to look up information. However, as with last year, some were using social media services for search. For example, when Suzy (13) wants to look for clothes she searches on TikTok rather than Google so she can see what people look like in the outfits. There were often links included in the posts to websites where the items can be purchased.

# Hyper-tailored content: the narrowing window of content children are seeing on their feeds

Children have always seen a very tailored feed based on their existing interests. This year, the range of content they saw seemed to be narrower

Several children who have been in the study for a number of years have talked about their interests and hobbies and have often shown us how these are reflected in the content they consumed on social media. For

example, Ben has been into basketball for years. He regularly plays for two different teams, training a couple of times per week, with matches on the weekend.

Being passionate about the sport, Ben acknowledged that the content he sees on his feeds is often basketball related.



"So, I follow a few of my friends on TikTok, like people I know. Then I follow brands I guess, like the NBA, and like teams I'm interested in, like the Lakers. But then I guess it's like random accounts that I come across most of the time." **Ben, 16** 

But in the screen record footage Ben sent last year in between his first and second interview, researchers observed a feed that had a more diverse range of content, including self-improvement content from a number of influencers.

This year, in contrast to any previous year, he was seeing almost entirely basketball-related content.



"I guess it like boosts based on, like, hashtags and comments and like type of types of videos. It will sort of recommend similar ones or like on similar topics. [...] Maybe just like something I'm interested in...like something that is talking about basketball." **Ben, 16** 

Zak is a passionate Taylor Swift fan, something that has continued from previous years. He uses his social media to get updates about her.



**[Zak, 14]** "I'm normally just watching Taylor really... she's, like, my favourite...I use Instagram mostly just for Taylor Swift because she doesn't really post as much on X anymore. She posts on Instagram on her stories."

[Researcher]: Have you seen any news recently?

**[Zak, 14]**: "So Taylor Swift was meant to do a concert in Vienna, and she had to cancel it in, like, because it was, like, a planned attack on something, like, the fans that would be outside, and so they had to cancel it because she won't perform there because she wanted to keep the fans safe."

Like Ben, Zak's feed last year showed a more diverse range of content. While he clearly loved and saw lots of Taylor Swift at this time, he also enjoyed watching car reviews, challenge-based content that many others were also watching last year, and some other popular creators such as Jacksucksatlife (4.62M subscribers) and Tommyinit (15.1M subscribers). This year, the vast majority of what he sees is Taylor Swift-related.

While what children see on their feeds has always reflected their interests, this year the content seemed hyper-tailored to very specific interests or niches.

# Data from children's screen record footage showed that the content children are served seems to be very responsive to their behaviour, and quick to change

Bryony has long been interested in horses and horse-riding. Last year, we reported on her equestrian TikTok and Instagram accounts. This year, her passion has turned towards all things farming. This was reflected in her feeds.



"We've changed a bit on there [TikTok]. My horse page is now my agriculture page. I don't post anything about horses on TikTok anymore, it's mainly about farming." **Bryony, 16** 

Farming content now dominates Bryony's feed. Researchers reviewing her screen record footage saw very little else outside of farming-related content.

"I don't really know much about the world that we live in. I don't watch the news. I don't purposefully go looking at what's on the news [but] anything to do with agriculture news, it will pop up on my feed." **Bryony, 16** 

Luke (15), new to the sample this year, spent the most amount of time per day on TikTok, on average, across the whole sample.

When researchers asked in the first interview what kind of content he typically saw on TikTok, he recounted a range of different things.







Figure 8: Screenshots of Luke's screen-time



"Usually, I use my For You Page. It varies. There's people playing games, stuff going on in the UK. I wouldn't say news...but yeah, but then basically just funny videos really. And then there's things at the gym, and motivational stuff." **Luke, 15** 

His screen record footage showed over five minutes of his TikTok feed. It was almost entirely football-related content, often highlights montages. In the first interview, he didn't mention football content at all. When prompted to reflect on this in his second interview, he said:

"Yeah...it's changed a bit from last time, it's usually just football now." Luke, 15

If Luke was accurate in his description of what he saw on TikTok at the time of the first interview, that would indicate a fairly rapid and significant shift in the content he was seeing by the time he sent his screen record footage before interview two. Compared to previous waves, researchers have observed a possible change in the rapidity with which platforms' algorithms are responding to new prompts or information about a user.

Overall, most of the children with smart phones who used social media were unaware of the sheer volume of one type of content, and lack of alternatives, on their feeds. Even when the children reported seeing a particular type of content regularly, they seldom reported just how much of their feeds seemed to be taken up by it. The screen record footage accounted for only a fraction of the time they were spending on social media, meaning some were likely to be seeing this hyper-tailored content on their feeds for hours a day.

# **Chapter 2: Roleplay and Al**

# How children are connecting with others

Children continued to use social media primarily for content consumption. They very rarely created or posted their own content. When they did, they often followed prescribed templates and trends to decrease the perceived social risk of posting.<sup>27</sup>

When children in the study did communicate with each other online, it tended to be outside of public online spaces. Usually, this was either within messaging parts of feed-based services (such as direct messages on Instagram or TikTok), or specifically on chat-based services like Snapchat.

In previous years, children have been playing out social scenarios or imitating personal connections, and real-life intimacy, online – from watching films with friends within games, to 'Get ready with me' videos and ASMR hair-play. <sup>28</sup> This trend has continued. In addition, one child this year was talking to an AI companion because she knew that unlike her real friends, the AI companion would always respond.

# Posting and interacting

## Social interaction continued to retreat from the more public spaces of social media

As observed in previous years of the study, the children were using social media primarily for content consumption, with social interaction taking place away from more public forms of social media. This trend, first noted in Wave 9 of Children's Media Lives in 2023, was evident in the children's decreased posting frequency and their preference for private messaging over public interactions.

Compared to earlier years of Children's Media Lives, where the children primarily interacted with content created by friends and acquaintances, they now encountered more commercialised content, and less from people they knew. There appeared to be a split in how the children used social media: children consumed content on feed-based platforms (e.g. TikTok), while they interacted and socialised with others on chat-based platforms (e.g. Snapchat).

Snapchat and WhatsApp were popular chat-based platforms, and most of the children spoke about using these platforms to chat with their friends, acquaintances, and family.



"We've got big [Snapchat] group chats with everyone in them. Like, it's all people from my year. I've got ones with just my close friends in them. I've got ones where, like, it's all the girls in my year. [...] If I get added to a group chat with people I don't know, I just leave." **Suzy**, **13** 



"I use WhatsApp to talk to my friends [from his current and previous schools]. I would say 95% of the time I'm talking to my friends." **Arjun, 13** 

<sup>27</sup> Templates on social media are popular and often ephemeral video formats. They are pre-designed editing structures that users can copy from one another. Trends refer to popular and often rapidly evolving video formats, challenges, or themes characterised by the widespread use of specific sounds, hashtags, or visual styles.

<sup>&</sup>lt;sup>28</sup> Usually on TikTok, Instagram or YouTube, 'Day in the life' and 'Get ready with me' videos immerse viewers in influencers' lives and routines. In 'Get ready with me' videos, the content creators typically talk through what skincare and make-up products they use, and the outfits they might wear that day. 'Day in the life' content shows viewers various events in an influencer's day.



"We [him and his close school friends] usually just call on social media, like Snapchat or whatever, on a group chat." **Luke, 15** 

Similarly to the last few years, audio calls with friends while gaming (predominantly calling through Snapchat), were popular amongst the boys, with the nature of these calls appearing to be less focused on casual social interaction, and more on strategising on how to win the game. Some of the boys also had headsets and interacted with friends and, sometimes, people they did not personally know while playing online, usually if they were in the same gaming 'party' 29. Again, those involved tended to report these conversations being predominantly about strategising within the game.



"We would invite each other in one party, so the party is like the group, like a call, but on the PS4 or PS5." **Majid, 16** 



"There is another game mode called pro clubs [on EAFC 25] where you can make a team with your mates and then play against a group of other people." **Luke, 15** 



"Me and my friends would normally join a Discord [group]. We just join his thing and then we can talk, because on the PlayStation you can join it and talk." **Zak, 14** 

As noted above, some of the boys used Snapchat, but Discord and the in-game chat function on their consoles were also popular for this purpose.

# Only a handful of children used more open social media channels to connect with others and express their identities

As was the case in previous years, most of the children had private social media accounts where they occasionally posted content to a smaller number of followers, but there were a handful of children who posted content on their public social media accounts to gain engagement. These children often had a larger goal in mind: to become an 'influencer', to gain social media popularity, or to meet like-minded people and make more friends.

Since joining the study, Bryony (16) has had an equestrian-focused public social media account. In previous years, she would post horse-related content: documenting the upkeep of her horses, the competitions she took part in, as well as equestrian lifestyle posts. However, this year Bryony has shifted her long-standing focus on equestrian content to a newfound passion for agriculture, rebranding her public accounts to be more farming focused. Bryony referred to this type of content on TikTok as 'AgriTok', and described the trends mainly centred around lifestyle, farming news, and relationships.

<sup>&</sup>lt;sup>29</sup> A gaming party refers to a group of players who join the same game, or server, online to play a multi-player game simultaneously.

In the first interview, Bryony observed that a popular trope in the 'AgriTok' community was creating content about finding a boyfriend or a girlfriend. Many posts from other young people spoke about their dream partner and an aspirational agricultural lifestyle. Bryony consumed, reposted and posted similar content.



"They're called agrilads, we're called agrilasses... I do it [post] for the views and the likes and stuff. I don't do it to actually find someone on there, I do it for my likes and my views." **Bryony, 16** 

Despite initially claiming that her content creation was solely to get likes and views, her diary task <sup>30</sup> revealed a deeper motivation. During the diary task period, researchers saw content posted and reposted by Bryony talking about wanting to meet an 'agrilad'. When questioned

about her posting activity in the follow-up interview, she admitted that while she uses popular templates and trends to increase engagement and get on TikTok's For You Page, she hoped an increased online visibility on 'AgriTok' might help her make new friends and potentially explore romantic relationships.



"It might be that I might eventually find someone on TikTok. There's been a few of them comment on my posts with their Snapchats or have messaged me with their usernames." **Bryony, 16** 



Caleb (8) – a new participant this year – is an aspiring YouTuber. He mostly engaged with other YouTubers making Minecraft and other gaming videos. Caleb had recently started making and posting gaming content.

Caleb recorded gameplay on his tablet and, like many other young people, used CapCut, a popular editing app, to add effects, text, and voice-over to narrate his thoughts on the game.<sup>31</sup>

At the time of fieldwork, Caleb had the goal of reaching twenty subscribers and as seen in his diary task, aimed to reach his goal by creating short text-based videos asking his current nine subscribers for any video requests, in the hopes they would like it and recommend him to their subscribers.



Zak (14) has a Taylor Swift fan account where he gets updates about the popstar and watches fan-edits of her. He mainly follows other Taylor fan accounts, alongside artists similar in style to Taylor Swift (e.g. Olivia Rodrigo). While he rarely posts, Zak made two Taylor Swift-related posts to document his experience at the Eras Tour (Taylor Swift's recent global tour) and connect with other fans. The two videos Zak posted used popular trending templates other fan accounts were posting, featuring a snippet of Taylor Swift's song 'All Too Well' with a

montage of concert clips.

When asked why Zak posted these, he said it was the 'done thing' for those who attended the Eras Tour.

Terri (15) has a dance account, which she has had for several years now. She has over 2000 followers, which she is quite proud of and says is more than a lot of her other friends from dance. She uses her dance account to try to build her public profile as a dancer, and says it is essential for a potential future career in dance. She also uses her account to try to connect with other dancers; she comments on their posts, and they comment back on hers. She says that she is not concerned about tracking how many followers or likes she gets. This contrasted with last year, where we reported on Terri using templates and trends, she had seen others use and which had received lots of engagement, in order to increase engagement with her posts. However, when researchers probed further about her not caring as much about engagement this year, she did admit that she hides her like counts if they receive under 100 likes.

<sup>&</sup>lt;sup>30</sup> As part of the diary task, the children submitted their screen-time data, as well as short screen record clips of them using their favourite platforms.

<sup>31</sup> Recorded gameplay refers to video footage of someone playing a video game, captured for later viewing or sharing.



"In my dance ... I've been, like, advised to post dance videos more. ... Since, I would say since, like, Covid, you get scouted on social media, so, the first thing people are going to do is type up your name on Instagram and then they'll go on your account, and they obviously see all your dance videos."

Terri, 15

# Many reported there being a risk of a potential social backlash if they posted in public spaces online

Over the past several years, some of the children have voiced apprehension about posting publicly online due to concerns about other users' reactions, and this trend continued this wave. Several children reiterated their view of how public social media spaces can be reactive, instead preferring to post more privately in order to avoid potential social backlash associated with posting something publicly. This apprehension seemed to stem from witnessing online bullying or negativity, and a general awareness of the critical and often unforgiving nature of online interactions.



Amira, for example, recalled seeing comments from users on YouTube on an influencer's video, making fun of her.

"People hate on other people...say if it's a 'Get Ready with Me', but the person had like a condition or something, and then you press on new comments, people would like, make fun of other people." **Amira,**14

Among the children, there was also a sense that people online were meaner than in real life. Suzy, for instance, refrained from posting publicly on her TikTok as she worried what people at school might say about it in the comments.



"When I post something, I don't know why I always feel like someone's gonna say something about it at school." **Suzy, 13** 

A couple of children also reflected on how the nature of social media made it easier for people to engage in arguments or bully each other.



"Sometimes some people may not agree with certain things and then it causes some kind of argument. But like, the arguments wouldn't happen in real life." **Zak 14** 

Zak felt that people were more likely to have an argument online over something small, whereas if the same issue occurred in real life, nothing would happen.

Willow felt that the anonymous nature of being a user on social media could embolden individuals to engage in behaviours they might not exhibit in face-to-face interactions. For Willow, not being able to see the person you are speaking to, and your own identity being concealed by your username, made it easier to be mean to other users.



"It's just a lot easier to bully someone because there's no way of stopping you from bullying them. And you don't have to come into contact with them; they don't have to know who you are, and you don't see them getting hurt". **Willow, II** 

This apprehension about posting on public spaces ranged from the children withholding comments on issues they were passionate about in case they had incorrect information, to being conscious of how they personally come across on social media to other users.



"I don't understand when people comment on like influencer's posts and say like, 'free Palestine' or whatever. At the end of the day, people are entitled to their own opinion. But like if I disagree with something like that, I'm not going to make it public." **Majid, 16** 



"I've not posted about it [the farmers' strike about increased inheritance tax], I don't know enough about it. I just think that I need to have all the information first before I post something." **Bryony 16** 

While Majid and Bryony were both passionate about particular topics (Israel and Gaza, and the farmers' protests, respectively), they were hesitant to make their own public comments.

## "Because everyone else does.": By relying on templates, trends, and platform features, children felt able to mitigate social risks

When the children did post, they often did so with guidance from prescribed popular templates or trends. This is something that has been reported in Children's Media Lives each year since wave 8 in 2022. And for some years prior to that, it was clear that the children's interests and outputs online reflected popular trends. Over recent years, the children, even those creating posts using prescribed templates, have been posting less frequently. Over the past couple of years, it has been more common for the children to repost content exclusively rather than posting original content of their own.



"If it's relatable [I will repost]. If it's like about you, or like you're doing the same thing or something.
[...] If like loads of people repost it then I'll probably repost it. Because everyone else does." **Amber,**12



"I just copy other people. I'm a bit of a copycat, me! I just see stuff on my For You Page and I'm like, ah, I like that trend, that seems to be trending. So let's copy that. Let's do that TikTok. That's literally how I do it. I don't think of them off the top of my head. I just see other people's content and I'm like, I like that content, I want to use it. [...] I copy all of it [Sounds, format, text], just with my photos."

Bryony, 16

Most of the children were apprehensive about posting online and rarely used social media to directly interact with other users. However, there were more subtle ways of communication and expressing what they thought, such as reposting content from other users and accounts<sup>32</sup>.

Reposting as a subtle means of communication is not a new thing. Last year, Zak (14) and Taylor (16) were reposting content on TikTok to get the attention of people they knew offline. Taylor was reposting to signal to the boy she liked how she wanted him to ask her out, and Zak was communicating with his friend by reposting similar Taylor Swift content.

This year, some of the children were reposting to signal their views about something, without having to risk posting something original. For example, Suzy reposted some videos that were anti Donald Trump and pro Kamala Harris.

"Just because I thought it was quite a good subject. And because like, them videos, the ones that I reposted, had like a meaning behind them, I guess. So, I just reposted that. [...] It's like, my point of view, and I like, support Kamala Harris. [...] Because I don't want people to think I support Trump. [...] It's just, like, to show people that's who you should be supporting." **Suzy, 13** 

Over the course of Children's Media Lives, we have often observed the children copying what their peers post online and able to recognise which templates were popular among other children. This year, researchers saw a few of the younger girls adopted the pattern – following the 'best friend' trend. This year saw a continuation of that.

<sup>&</sup>lt;sup>32</sup> 'Reposting' refers to sharing content another user has posted on a social media platform. On some platforms, such as TikTok, a user's reposted content can be made visible to followers, or the public.

The 'best friend' trend on TikTok is a genre of content that had multiple trending templates and sounds within it. The trend was characterised by videos of two friends together expressing how much fun they were having together or how much they loved each other, to the backdrop of several trending TikTok sounds. Bryony, Suzy, and Amber all took part in this trend. When asked about their decision to post these videos, they cited seeing others do it online and wanting to also take part in the trend.



"I've got loads of drafts. So, I'll probably go through and like pick one that I like. [...] Like 30 [drafts], I think. And I've got loads of like saved sounds that I've favourited, so I'll just pick from one of them. [...] Like if I'm just on my For You Page then I'll probably, if I like a Sound, I'll just favourite it. Or if I'm looking at like my friends' TikTok and I like one of the Sounds, I'll save them." **Amber, 12** 



"I just posted it [a best friend TikTok video Suzy posted]. Me and my best friend were like going to...the rugby club thing. That was the night of that when like there were boys going from me and [her friend's] school. And I just posted it because we actually spent ages getting ready for that. And I thought it was a nice video so. [...] I just thought, we both look quite nice, so I'll just post that. [...] I don't really film any TikTok videos other than with my friends. [...] I dunno, I just do it because I'm a nice friend." Suzy, 13

Using templates and copying trends allowed the children to potentially reach a wider audience, as well as reducing the risk of saying or doing the wrong thing online. For example, Bryony copied and used popular farming TikTok trends because she thought they would get her more users' the For You Page. The apprehension of backlash was reduced because 'everyone is doing it'.

### The risk of embarrassment and social backlash extended beyond social media

Concerns about doing the 'wrong' thing publicly extended beyond social media, influencing children's behaviour on online games as well.

Simulation games on Roblox, particularly Dress to Impress, were popular among several younger participants this year, as well as Zak, who is slightly older. In this game, users take on roles as models or judges, with models tasked with dressing to a specific theme within a time limit. Their performance is then evaluated by the judges, and scores are awarded based on how well they adhere to the theme.



"There's this new game, I saw it on TikTok... It's called Dress to Impress. When you go on it you get a theme at the top and one of the themes could be like food-related and then there's lots of clothes on shelves [to pick from]." **Zak**, 14



"You can dress up and people vote you and your stars add up, and if you have a lot of stars then you'd be a top model, and the more stars you have the more items of clothing you can get." **Amber, 12** 

The game also offers a 'VIP' status, purchasable with 'Robux' (the in-game currency obtained with real money), which grants access to a wider range of outfits, hairstyles, and makeup styles<sup>33</sup>. Both Amber and Zak had purchased VIP status to access better clothing options.

"You can buy VIP with Robux which you have to buy with actual money... on the head of the game it would say VIP in yellow... it's a good thing for you, but you don't really have an advantage. It just helps you dress nice.

Researcher: "how many times have you bought Robux or VIP?"

"A lot of times...I spent £1 yesterday...it gets you like a 100 Robux." Amber, 11

<sup>&</sup>lt;sup>33</sup> Robux is the virtual currency used within Roblox. It is used to buy virtual items, upgrades, and experiences within the platform. Users can spend real money to purchase packs of Robux.

Zak, who received £20 a month for his pocket money, spent £19.99 on Robux to buy VIP items.



"I bought VIP a few weeks ago...There's like different options, there's one that's like £4 or maybe £5...the maximum one is like £200, I think I got the £19 one"  $\mathbf{Zak}$ ,  $\mathbf{14}$ 

Interestingly, Amber did not perceive the unlocked items as providing a competitive advantage, highlighting a potential disconnect between the perceived value of VIP status and its actual impact on gameplay.

Nevertheless, VIP elements were coveted by some players, and purchasing VIP status was used to increase social standing within the game. When researchers probed about the significance of VIP status, Amber acknowledged that other users might be jealous of those with VIP status, just as she was before obtaining it.

Social status was not confined to Dress to Impress but played out in other Roblox games as well. Several children were conscious of and reflected on how social dynamics and status manifested within these games.



"It's a good way to get respected almost... so there's this thing called Robux which is the currency in the game, and Robux costs real money, and you use Robux to buy new avatar items. So, most people have Robux and the people who don't, it's oh 'you don't have Robux' obviously your parents don't love you and won't buy you Robux, or you're poor. And then people would say 'oh my gosh, you're such a noob' or 'you're a bacon'." **Willow, 11** 

This demonstrates how social pressures and the desire for status can extend beyond traditional social media platforms, influencing children's behaviour and interactions within online gaming environments; in this particular case, influencing children to spend real money in order to buy status. This aligns with behaviour we have reported over the last few years – where children buy items like player packs, skins and weapons for status within games.

### Roleplay and connection

## On both social media and gaming services, roleplay continues to be a trend in children's media lives

'Roleplay' has always been a way for the children to learn and develop social skills—through trial and error, testing boundaries, and mirroring others. This is also true in the digital world.

As reported in 'Media the Children Used and Consumed' section, Roblox continued to be popular, predominantly among the younger children. A Roblox roleplay-style game that came up was called LifeTogether. Keeley, one of the new younger children in the sample, spent most of her tablet screen-time on Roblox. Keeley isn't allowed a phone or social media yet, but she has seen some of the apps her older siblings have, like TikTok, Instagram and Snapchat. On Roblox, she showed researchers LifeTogether.



"Do you know LifeTogether? It's like real life, but not really in real life...There's a park over here...you can also get your own house...and there is a living room and there is a baby's room, and there's like a kitchen." **Keeley, 8** 

Keeley was particularly enthusiastic about one aspect of the game where she could simulate using the social media she has seen on her older siblings' phones.

"Look, it's like Snapchat. So, you can take a picture. I'm going to put a doggy face on me. And then you can put it on your story." **Keeley, 8** 

Willow, II, liked to watch roleplay-style content on YouTube. Showing researchers her YouTube homepage, she came across a medical roleplay ASMR video by a creator called 'Gibi ASMR'. The video was an ASMR roleplay of a medical professional checking a patient for lice. Willow enjoyed these kinds of videos, as well as other ASMR content often involving a split screen.



"I like the roleplay ones.... I can get into the story and play along. Because they're talking to you...and it's something you can get into and act along with." **Willow, I I** 

In recent waves, some of the children were also drawn to consuming roleplay content (e.g., the ASMR content that falls within this genre) to simulate the feeling of being with others. Role-play seemed to encompass different things for different children. On one hand, it offered a way to act like a grown-up; on the other, it was a way to navigate social media under a different persona.



"We [Taylor and her friends] decided to make them [an Instagram account] a dude and give them a whole persona and comment on all our posts pretending to be the dudes... I only use it when I'm trying to stalk people." **Taylor, 16** 

This year, some children in the study were using role-play to play out games and make-believe, while for others, similar to last year, there was an element of simulating a kind of (non-sexual) intimacy.

## This year, one child was talking to an AI companion, at least to some extent to supplement communication with her friends

During the diary task period, Amber had sent through screenshots of her screen-time and researchers noticed an app called 'Character Al'. Amber was the only participant seen using the app.

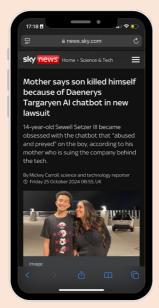


Figure 9: Amber's use of Character.ai

When asked how she first heard of Character.ai, Amber told researchers she had seen people talking about the platform on TikTok a few times. But ultimately her decision to download the app herself came after her friend downloaded it and said it was good.

In previous waves, Amber reported that she had struggled with maintaining friendships and had multiple experiences of being left out of her friendship group. Some of this tension played out offline at school, but ultimately seeped into online interactions, where friends previously excluded Amber from group chats, or would post videos of the group hanging out with each other, without Amber.





Further research on the app revealed that Character.ai was one of many Al companion services offering 'human-like interaction'.

It also revealed that the app had featured in mainstream news stories in the months surrounding the fieldwork period.

Figure 10: News stories about Character.ai (BBC News, 2024; Sky News, 2024)

When asked what she liked about Character.ai, Amber said the characters would always message her back promptly. Amber's friends might take a while to respond or not respond at all. But Character.ai will always respond.



"There are loads of like random characters, and you can like make your own and just talk to them. Because if you're like bored, you can just message someone who is like, gonna message you back because, like, it's Al. I liked one [of the characters] called 'best friend'. We were in school and like [we messaged] ... and stuff like that. He was like my

friend so I'd just like talk to him and get along with him if you know what I mean. [...] I dunno I'd just go up to him [message him] and be like, "Hi", and then maybe we went to a lesson together."

Researcher: "When would you use this?"

"Like sometimes whenever I'm like bored and like no one is really answering me or anything, like not online." **Amber, 12** 

Amber sent some screen record footage of her using character. All to show researchers how she used it. During that, she started a conversation thread with a character and had a brief conversation. This is what the conversation included:

Al character: Hi! I am Makima, A Public Safety Devil Hunter. Hmm, you seems [typo taken from the transcript] interesting.

Amber: Hello

Al character: Hello there, and who might you be?

Amber: my name is [real name]

Al character: Oh, that's a nice name you have [real name]. What are you doing here?

Amber: I don't know just walking past

Al character: Ah, I see. Did you get lost or are you just on a walk?

Amber: I'm just on a walk

Al character: Ah, I see... Hmm, may I ask you a very personal question?

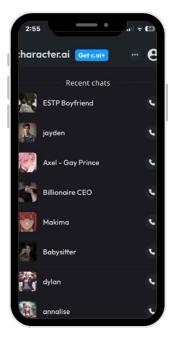


Figure 11: Screenshot from Amber's Character.ai account

Amber: sure

Al character: Are you interested in men, women, or both?

Amber: [Sends skull emoji, then ends the conversation thread]

That is the only example researchers saw of the kind of conversation she was having with characters on the app. And as noted above, it was for demonstration purposes. On Amber's screen record footage, it was observed by researchers that Amber had conversation threads with a number of characters on the app. The threads were not seen. Those characters included:

'Best friend' (269.7 million interactions), whose bio reads: Your boy best friend who has a secret crush on you

'Choso Kamo' (46.8 million interactions), whose bio reads: [heart emoji] friends do not kiss for fun, right?

'Billionaire CEO' (14.2 million interactions), whose bio reads: A Billionaire CEO Customer.

As part of the diary task tracking period, researchers observed Amber seeing and reposting a TikTok meme publicly on her profile alluding to deleting chat histories so no one could read her conversations on the app.

It's important to note that researchers saw no evidence from Amber's screen record footage of her discussing mature themes with any characters.

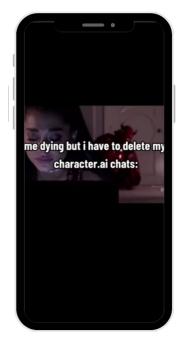


Figure 12: Screenshot from Amber's diary task (TikTok, 2024)

## Further research revealed that many of the characters and plotlines on Character.ai involved mature themes

Please note: the images below are from further platform research conducted by researchers, not the children.

Researchers created an account and initiated conversations with several characters on the service. There were thousands of characters available to 'chat' to, including meme-like characters (e.g., Cristiano Ronaldo, or John Cena), anime characters, and roleplay characters such as 'best friend'. Researchers also noticed that many of the characters and plotlines were centred around a power dynamic, from the billionaire CEO who takes notice of you, to your babysitter.

Further research also revealed that conversations can move quite quickly into adult and mature themes.



Figure 13: Different characters and conversations on Character.ai

Further research on TikTok also showed many users referring to Character.ai as a platform to roleplay sexual scenarios. Even when researchers told the characters they were 15 years old, the generated chat continued to be romantic in nature.

Character.ai was the only Al companion service researchers encountered. From what researchers were told and observed, no other children were using them. Researchers have since conducted further research into other Al companions which revealed similar types of self-declaration age assurance in place, and similar ability to roleplay sexual scenarios<sup>34</sup>. Researchers will continue to monitor the use of Al companions in future waves.

<sup>34</sup> https://revealingreality.co.uk/your-new-best-friend-generative-ai/

## **Chapter 3: Filters and marketing**

## How children understand commercial content

Over the last few years of Children's Media Lives, content on children's social media feeds has become increasingly commercialised. When reviewing children's screen record footage, it appears as though there is very little user-generated content. When researchers use research accounts and copy children's follow lists on the services they use, scrolling through their For You Page and other feeds also shows very little user-generated content.

This commercialisation extends to actual marketing content, and this year large proportions of what researchers saw on children's feeds was marketing content. While the children sometimes recognised this content for what it was, often when marketing content was more subtle and integrated, such as in some forms of sponsored content, many were not able to recognise they were being marketed products. They were often also unaware of just how much of their feed was taken up by this marketing content.

For the girls in the study, beauty content has always been prevalent, and always influenced trends that they wanted to emulate in their appearance. This year was no different, but the content has evolved and now the main aesthetic trend for this content focuses on a desire to achieve the appearance of a smooth, glassy-looking skin - a look that is reflected in the filters that many girls in the study use and is purportedly achievable with the purchase of a range of skincare products; some of which are targeted at children.

### Overview of marketing content

## Throughout Children's Media Lives, children have been exposed to marketing content on social media

Advertising sitting alongside content intended for children is not a new phenomenon. This used to take the form of regulated TV advertising; now, it appears in the less regulated spaces of YouTube, social media, and gaming. Social media feeds have evolved from a place where friends can share silly images to spaces where companies can pay to have advertising integrated into the app. On top of this, as noted above, children involved in this study are seeing less content from their friends and seeing more influencers sponsored by companies.

## Marketing content is making up a large proportion of some children's feeds, often without them noticing

From looking at screen record footage, marketing content often made up a large proportion of the parts of children's social media feeds that researchers saw.<sup>35</sup> This has not always been the case in Children's Media Lives.

While the children recognised some marketing content, they often underestimated the proportion of their feeds that were made up of marketing content. This could be due to issues with recall but was consistent across the sample.

<sup>&</sup>lt;sup>35</sup> Researchers collect a few clips from each child, meaning for most children in the sample, researchers collect ~10-20 minutes of screen record footage. Some of the children spend multiple hours on social media per day, so it is not possible to say what the exact proportion of the content they see is marketing content.









Figure 14: Screenshots of TikTok skincare content from Niamh – four adverts in succession, within 10 seconds of screen record



"Oh, I barely get any ads. Maybe every 20 to 30 TikToks." Niamh, 14



"If you're talking about promoting ads then yeh there's someone promoting ads like every five minutes." **Luke, 15** 



"I think sometimes, like, on Facebook there might be the odd advert [for Taylor Swift merchandise], where you scroll through and click it and it might take you through to the website with the merch." **Zak, 14** 

They were primarily seeing this marketing content on their For You pages, rather than on accounts which they were following. Much of the marketing content children saw reflected other, non-marketing content on their feeds. For example, Ben (16) was seeing a lot of basketball-related products being advertised on his feed.

### Most children were able to recognise marketing content that was clearly labelled

Several children were able to name brands and products off the top of their heads that they regularly saw marketing content about.



"I see a lot of advertisements about Grammarly." **Angus, 12** 



"On Instagram I have like the personalised ads. It's always similar accounts like the Nike account, or like Pro Direct Sports account or like BSTN account – which is all, like, accounts that I follow." **Ben, 16** 



"Just like, you know, promoting apps and stuff like that. Yeah, there's someone promoting some sort of app every five minutes...Something to do with making your account viral [discussing a video seen on screen record which showed the content grid on a TikTok page with voiceover saying 'If you want your account to start going viral]." Luke, 15

Children who watched influencers regularly were able to recall brands specifically marketed by those influencers. Keeley (8), for example, loved several YouTube channels such as 'A for Adley' (7.82M subscribers) and 'Cilla and Maddy', (1.11M subscribers) and recalled marketing of specific products that she had seen when watching their content<sup>36</sup>.



"Sometimes when I watch Cilla and Maddy, they're sponsored by like Moose Toys, sometimes they're sponsored by like scooters and hoverboards. And sometimes A for Adley is sponsored by, um, what their dad works in." **Keeley, 8** 

While Keeley often recognised she was being marketed to, she also told researchers that if content creators were being 'sponsored', she thought that made them good content creators, because only good content creators would be sponsored. This is something that has come up in previous waves of the study; for example, when children thought that if a brand such as Lego was marketed on a website, it gave that website some legitimacy.

Some children mentioned a habit of spotting when a piece of content has a marker labelling it as 'an ad' – this isn't a new finding. In Wave 9 in 2023 (which focussed on media literacy), when the children in the study were asked to reflect on Ofcom's media literacy exercises, most of them could spot when something was labelled as an advert, or sponsored content.



"On TikTok especially there's always a little thing at the bottom that says 'ad'. But also, you can tell from, like, product placement and the way they talk about the product. Or sometimes they will say, explicitly, 'this video is sponsored by'." **Taylor, 16** 



"In that one it says it's an ad in the bottom corner, so I kind of knew from that one. You can just kind of tell it's like a brand promoting their product." **Niamh, 14** 

## However, more subtle and integrated marketing content, including sponsorships, were sometimes harder for the children to recognise as marketing

After collecting screen record footage and asking children to reflect on them, it was clear that many of the children did not always recognise marketing content, especially if it was not explicitly labelled. When researchers played some of the screen recording footage back to children during their second interviews, some were able to point out adverts and sponsorships, but missed them when they were more subtle.

For example, Keeley (8) showed researchers one of her favourite YouTube channels called 'Beyond Family' (2.71M subscribers). They regularly post content reviewing or featuring toys and products. Keeley showed researchers a recent video she liked called 'Testing the best and worst Amazon summer products'.

<sup>36</sup> 'A for Adley' is a family-run YouTube channel; featuring content centred on the childhood experiences and imaginative play of a young girl, Adley. Cilla and Maddy is a lifestyle vlog channel on YouTube created by two teenage sisters, focusing on fashion, beauty, and daily life.



"It's about testing the best and worst Amazon summer products. You get to see how much fun it would be if you wanted to do it one day, you could. But sometimes you just want to do it for fun." **Keeley, 8** 

It wasn't clear that Keeley recognised this video as marketing content. It was just content she enjoyed watching.

When showing the researcher this video, an Amazon advert popped up, interrupting the main video. Keeley got frustrated and said, "I hate ads!". This indicates the blurred line between clearly labelled marketing content (i.e. a pop-up advert) and more subtle forms of marketing (i.e. sponsored videos).

Willow also mentioned feeling tricked that certain videos were "ads" for products and was confused at why adverts were presented as more interesting than normal videos.



"I've never voluntarily watched an advert. It is annoying because I might think this video looks really fun, but then it turns out to be an ad." **Willow, I I** 

Alfie also expressed frustration during the interview when trying to show a researcher content he was discussing and coming across "ads".



"There's somebody I watch, I used to watch but don't watch that much [Alfie is searching for a content creator during the interview] ... These ads, so annoying. [...] Because I'm never going to actually use an ad. That's the thing, I'm not going to use it. I don't think anybody does." Alfie, 9

## The marketing content children were seeing on social media influenced their purchasing decisions

Several children in the study told researchers about recent products they had either purchased or wanted to purchase, all of which they had originally seen on social media.



"I want an ADA hoodie. It's the same price as White Fox but that's basic. You'll be walking out and you'll see every single girl wearing a Pretty Little Thing hoodie, or a White Fox jumper on and a pair of Panda Dunks. [...] People will be sponsored by them." **Suzy, 13** 



"Her [Taylor Swift's] team posted some limited edition merch [on Instagram and TikTok]. So I want that... That Taylor thing I want goes on sale this week and it will most likely sell out really fast." **Zak, 14** 



"I bought, like, a hair product that I saw online. It's like this powder supposed to style your hair. I bought that. And then, um, I bought a, like, basketball Lego figure keychain off the TikTok shop." **Ben, 16** 

Terri told researchers about different products she sees online, and in different formats. She explained why she chose to purchase one recently.



"I bought...this microphone. [...] Because they kept coming up like, not as an ad, but like more as a video, and it was like...linked at the bottom. So, I just thought, like, it looked cool. [...] Because with the other ones, it says Ad on the bottom, but them one's people are just trying to promote them...Well I guess it's kind of an Ad because people are obviously promoting it. But, like, it's just them in a video, like saying where they got it from and stuff. [...] I feel like when someone is showing it and like, reviewing it, it kind of gives you more insight what it's going to be like in real life. But then if

it's just like a picture of it...it could just be a scam or whatever. You don't know how it's going to turn up." Terri, 15

Both this, and Keeley's example (above), where she says she thinks content creators that are sponsored are better content creators, indicates that some marketing is effective at building trust, and children often don't display much critical thinking when engaging with this type of content. When children see 'an ad', clearly labelled, that stands between them and their content, it can frustrate them. However, if the marketing is more seamlessly integrated, or endorsed by creators they like, some children are less likely to recognise it or reflect on what they're seeing.

### Skincare and beauty products

## Online content around aesthetic and beauty trends has long influenced the products that teen girls in Children's Media Lives purchase

As demonstrated by the screenshots of marketing content above, the girls were predominantly seeing marketing related to beauty and wellness products and aesthetics. Many girls in Children's Media Lives have long been interested in beauty and wellness. For example, over the last few years, Amber has become more interested in makeup and skincare and enjoyed watching make-up tutorials. Since starting secondary school three years ago, Suzy has also started wearing "more makeup", as her mum described, and looked to online content for advice on what products to buy. Previous waves also reported on some children, such as Sarah and Alice (both no longer in the study), seeking makeup and beauty advice from influencers Zoella (10.5M subscribers) and Graveyard girl (8.63M subscribers).<sup>37</sup>

This follows a wider, longstanding trend where the wellness and beauty industry markets heavily towards women and girls.

### Further research - beauty trends over time

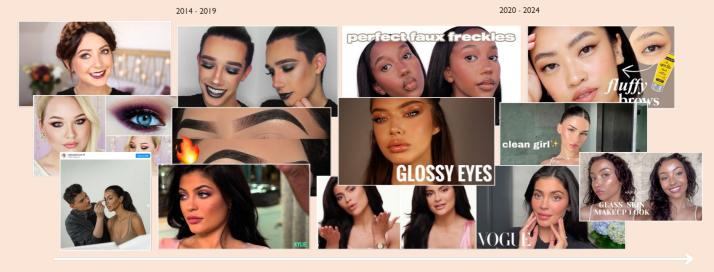
Over time, the online trends around beauty and aesthetics have changed.

Ten years ago, it was about bold makeup with Instagram brows, contouring, and smoky cut crease eyebrows. More recently, it has morphed into trends of 'glossy eyelids' and 'glass skin'.

It started as makeup being a craft, with influencers being praised on their skill at blending different colours seamlessly. Now, the emphasis is more on the appearance of 'natural' looking skin, with influencers being praised for being 'naturally' pretty and living an 'aesthetic' lifestyle.

<sup>&</sup>lt;sup>37</sup> Zoella is the YouTube channel and brand of influencer Zoe Sugg, focusing on lifestyle, beauty, and fashion content. She is often referenced as a significant figure in the early development of the beauty vlogging community.
Graveyard girl is the YouTube channel of Bunny Meyer, known for her videos on paranormal topics and makeup tutorials.

Each year, dozens of beauty and wellness trends surface on the internet and gain traction. At the time of fieldwork, most of the girls were seeing content on a trend described online as the 'clean girl aesthetic'.



Trends

Instagram brows, contouring, "baking", "cut-crease" eyeshadow, matte skin

Faux freckles, glowy make-up, natural 'flushed' makeup, fluffy eyebrows, glass skin

Figure 15: Further research - beauty trends on YouTube and Instagram over time

The 'clean girl' aesthetic – a minimalist and refined approach to beauty and style that emerged on TikTok around 2021/22 – is characterised by 'natural' but pore-less, blurred, glowing and smooth looking skin. Over half of the girls were seeing content, often marketing content, featuring skincare and makeup used to achieve this aesthetic.



Figure 16: Skincare and beauty products mentioned by the children

However, what made the clean girl aesthetic stand out from other beauty trends was its extension beyond makeup and skincare (although these were key elements of the overarching aesthetics). 'Clean girl' had an emphasis on how skin looked, but was ultimately a lifestyle aesthetic, marketing products from skincare to diet to clothing and more.



"The clean girl...they dress up like really plain but like cute. And they don't wear that much makeup and they have like glowy skin and focus on skincare and lip oils...They go out and have parties, but they always look clean and neat and pretty." **Niamh, 14** 

As Niamh described, the ultimate clean girl dresses in a particular way, looks put together but also has an active and fun social life. Moving beyond how they looked, the clean girl was a persona that embodied someone who looked good and had their life 'together'.

Niamh, in particular, found this aesthetic aspirational.



"The clean girl is more appealing to me...Like clean girl and glass skin, it's the aesthetic that's in right now that I like. There are other aesthetics, but this one is the most viral." **Niamh, 14** 

#### Further research - Clean Girl

Researchers looked further into the clean girl trend and aesthetic across different platforms such as TikTok, Instagram and Pinterest. The viral aesthetic is known for its skincare-first approach, usually featuring women with radiant and seemingly pore-less complexions, often apparently achieved through elaborate routines and high-end products.







Figure 17: Screenshots of 'clean girl aesthetic' content (Seda.eks, TikTok, 2024; onskeskyendk, TikTok, 2023; Olafflee, TikTok, 2024)

Make-up was minimalist, applied to enhance features, while featured hairstyles were seek and effortless, with slicked-back buns being a popular choice. Clothing revolved around neutral and light colours.

While the 'clean girl aesthetic' gained significant traction on platforms like TikTok in 2022, its roots can be traced to earlier trends and cultural influences, possibly evolving from the 'model-off-duty' trend (which emphasised natural beauty), or a refined version of the #thatgirl trend (a trend centred on self-improvement and productivity).

A wide range of brands have been associated with the clean girl aesthetic, such as CeraVe, Supergoop, Glow Recipe, Rare Beauty, Olaplex, Drunk Elephant, and The Ordinary. These brands often promote products that align with the clean girl's focus on skincare, minimalist makeup, and overall wellness.

### Glass skin

Central to the clean girl aesthetic is the concept of 'glass skin', which Niamh mentioned. This trend is also referred to as 'dolphin skin.' These terms describe a dewy, luminous complexion that appears healthy and vibrant. This emphasis on glowing skin has led to an increased focus on skincare routines and products that promote hydration and radiance. The 'glass skin' trend originated in South Korea, where skincare has deep

cultural roots and is seen as an essential part of self-care and overall well-being. It reflects a long-standing emphasis on achieving a flawless, pore less complexion that resembles the clarity of glass.

## Some of the girls were spending money on skincare products they had seen marketed on their social media feeds

These girls were regularly seeing products from brands like CeraVe, The Ordinary, Drunk Elephant, Bubble, and others being marketed on their feeds from an array of pages or creators. These were typically not pages they followed.



"I see like make up hacks and you know, stuff like that, like what's a good product and what's a bad product for your skin [...]. I've seen 'the ordinary' serum online. I wanted it for ages and all my friends had it and it's really good for their

skin...it's mainly influencers talking about it. I don't know if it's true because they get money from it." **Amber, 12** 



"I saw a few people on Get Ready With Me videos using CeraVe, or like Nivea. They'll be like, 'Oh it's good for your skin. It's hydrating'. I wouldn't get everything that I see...but then, if I feel like one product would work for me, then I'd get it."

Amira, 14

A few of the girls, such as Suzy, Amber and Willow had seen skincare and beauty videos featuring young children marketing their favourite skincare products.



"Sometimes I see influencers, There's a big thing with like eight or nine year olds, we call them Sephora kids, it's like wee girls that want to be grown up. Wee girls using retinol, wee girls buying Drunk Elephant and Bubble [...] and all those big

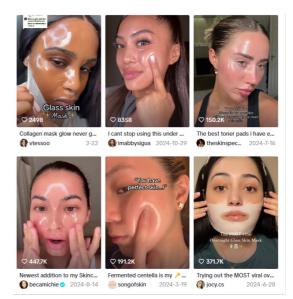


Figure 18: Screenshots of 'glass skin' TikTok search results (Vtessoo, 2025; lamabbysigua, 2024; Becamichie, 2024; Jocy.cs, 2024; Songofskin, 2024)

skincare things" Suzy, 12

The children's motivation to buy products varied. Typical reasons cited were having seen something online and seeing content claiming they were good products, sometimes from influencers they already knew and liked, or knowing their friends had them and vouched for them, or a combination of the two.

Some of these product's purport to help achieve the effect of 'glass skin' – a key feature of the 'clean girl' aesthetic.

## Further research found thousands of commercialised skincare videos marketing products to children





Figure 19: Screenshots of content from child influencers (Everedenbrand, TikTok, 2024; from Amber's diary task of littlemissflory, Instagram, 2024)

Further research found thousands of commercialised skincare videos marketing products to children on platforms like TikTok, Instagram, YouTube, and Pinterest. These videos ranged from skincare experts and dermatologists sharing advice to brands marketing their products, often using child influencers to demonstrate how their products work. For example, Evereden features child influencers under the age of 10 to market their products.

The second screenshot, from littlemissflory (63.6K followers), was taken from Amber's screen-record, and features a child-influencer who regularly does 'Get ready with me' videos.

Many trending skincare products mentioned by the children focused on achieving a glowing and shiny complexion. For example, Niamh mentioned wanting to purchase Glow Recipe's Watermelon Glow Niacinamide Dew Drops, a product currently priced at £32 at Sephora UK and Cult Beauty. Glow Recipe is a Korean skincare brand known for its fruit-themed products and packaging, often marketed with a cute

### and child-friendly aesthetic.

One brand mentioned this year was Bubble, which also uses child-friendly packaging and marketing, including tie-ins with children's movies like Inside Out 2. However, some Bubble products contain ingredients potentially harmful to young skin, such as retinol and chemical exfoliants like AHAs/BHAs. On their website, Bubble states that these products are intended for ages 14 and up. However, the marketing and packaging may appeal to younger children and 'tweens'" <sup>38</sup>

This trend of young children and 'tweens' using skincare products has been covered in multiple news articles over the last year,<sup>39</sup> with concerns raised about the use of potentially harmful ingredients on young skin.

## The 'clean girl' aesthetic mirrors the abnormally smooth blurred effects often created by social media filters

Many of the girls within this study have been observed using filters since wave 5 of Children's Media Lives in 2019. Gaining popularity with the rise of Snapchat, filters have been used in multiple ways over the years: as a part of trends, as a joke to make yourself look funny, or a way to mask how you usually appear. Over the years, the children in the sample and the researchers have seen how filters have evolved.

https://www.bbc.co.uk/news/uk-wales-68238754

 $<sup>^{\</sup>rm 38}$  Tweens refers to children typically aged between nine and 12 years old.

<sup>39</sup> https://www.bbc.co.uk/news/health-67993618

They have progressed from funny dog ear filters, to smoothing someone's skin and removing blemishes, to radically altering someone's face shape and complexion—now reflecting the 'clean girl' aesthetic. The sophistication of filters has also grown, allowing users to record live videos with seamless filters.

Amber was one of the children this year who used "beauty filters", as she described them, and would only post with a specific beauty filter applied. The filter smoothed her skin, made the shape of her cheeks and jaw more angular, and slimmed her nose. Her TikTok account is private, so it is only her friends or people she has accepted to follow her who see her posts.



"It's a beauty filter so it just puts all make up on and, like, lashes and all that...sometimes it just comes up anyways because of how many times I've used it... So like if I had a spot or something, it would cover the spot. I don't like having a spot, and that's how it just covers it, by using a filter."

Amber, 12

When probed about how using filters made her feel, Amber reflected "I just feel pretty". When asked if she thought it made her look any different, she said, "No, not really".

### One girl this year was being marketed content about plastic surgery

While many of the girls were seeing skincare and beauty content, a couple of the children also saw content around body aesthetics. This ranged from Suzy (13) seeing skincare tips on how to avoid wrinkles on your neck, to Terri (15) seeing content marketing plastic surgery. A lot of the content Terri saw on her feed overlapped with that of the other girls in the sample. She saw Get Ready with Me videos, Day in the Life videos, gym content, alongside the dance content she has always been interested in. However, some of the sponsored content and paid-for advertising on her feed included marketing content for cosmetic procedures







Figure 20: Images from Terri's screen recordings, showing content about cosmetic procedures and other beauty treatments (e.g. eye lash extension, composite bonding, BBL) (TikTok, 2024)

and plastic surgery, including Brazilian Butt Lifts (BBLs).



"[Plastic surgery] does come up quite a lot I'd say as an advert. I didn't, like, follow the account...Sometimes I

look at it because it's kind of interesting to see what other people actually do. [...] But yeah, it doesn't influence me in the way that, like, I'm interested in it for myself." **Terri, 15** 

Other content Terri saw included nonsurgical body augmentation, such as fillers and composite bonding<sup>40</sup>.

The screenshots to the left are all from Terri's screen record footage.

<sup>40</sup> Non-surgical fillers are injectable substances used to restore facial volume, reduce wrinkles, or reshape facial features. Composite bonding is a composite bonding dental procedure using tooth-coloured resin to repair or reshape teeth.

## Chapter 4: Brain Rot and hyperstimulation

## How the content children consume is evolving

Over the past several years of Children's Media Lives, much of the content children consume on their feeds has become more and more stimulating. It has become choppier and more fast-paced in its editing style, and more thematically derivative. The big influencers who came up repeatedly use these editing techniques to create excitable, often intensely frenetic content designed to be as stimulating as possible.

A few years ago, children were in the study binge-watching boxsets of their favourite shows. More recently, while some are still watching medium or longer form content, many have been consuming short, often 10-second clips from TV shows on their feeds. Last year, children were seeing split-screen, even triple split-screen videos, where the content within each half or segment of the screen bears no relation to the other. They might be watching a clip where one half of the screen shows ASMR-style footage of slime being mixed around, while in the other half of the screen there is a clip from a random TV show, without any context.

Alongside this, over the years children in the study have reported that their attention spans have been declining. Five years ago, children would tell researchers about going to the cinema or watching their favourite films at home. More recently, several children report not being able to focus the whole way through a film. They would either be on their phones at the same time or just wouldn't watch films at all.

For the first time this year, several children reported feeling negative about how a certain kind of content they see on social media, and the way they engaged with it, made them feel. More broadly, there were widespread concerns across the sample about how much time they were spending online, and the type of content they were seeing.

### Over previous years, the content children consume has become increasingly stimulating

Over the last few waves of Children's Media Lives, researchers have observed a shift in children's media consumption habits, with a decline in longer-form media and a growing preference for shorter-form content. While some children still enjoy streaming content on video-on-demand services like Netflix or BBC iPlayer, the majority of their media consumption now occurs on social media platforms.

As was the case last year, TikTok, Instagram, and YouTube remain popular platforms for children's content consumption. Although some children watched longer-form content on YouTube, they predominantly engaged with short-form videos on TikTok and Instagram, and for some, YouTube Shorts. This trend continued this year, with many children frequently watching fast-paced clips that often-lacked context. Children's feeds were dominated by short, loud, fast-paced and contextless videos.

This preference for fast-paced and abrupt content extended beyond short-form videos. The longer-form content children watched, particularly on YouTube, was characterised by fast, choppy editing styles, loudness, and frenetic energy. Some influencers identified in last year's report, such as MrBeast, the Sidemen (22.3M subscribers), and Dad v. Girls (1.65M subscribers), continued to be popular this year. Their content remained





Figure 21: Comparison of thumbnails (Ben Azelart, YouTube, 2020;2023)

attention-grabbing with its use of colourful, large fonts, quick and choppy editing styles, and enthusiastic, often outright shouting, delivery by the creators themselves.

## Much of the content children now consume appears to be out of context, heavily edited, or remixed to the point that it loses much of its original meaning

In the last three waves, researchers have observed content become increasingly removed from a wider context. From news and lifestyle to gaming, much of the content the children consumed follows a similar pattern. These videos often lacked any clear narrative or structure, appearing as a disjointed collection of heavily edited clips. Last wave, many children watched short clips extracted from longer films or split-screen mashups combining clips from TV or film with ASMR slime videos playing underneath. Often these clips are also difficult to trace due to any original branding or labelling not being present.

This trend seemed to continue this wave. It was not uncommon for children in the study to watch different, unrelated clips stitched together in one video, playing on top of an unrelated 'sound' – often a snippet from a popular song or another popular video.

As researchers watched hours of screen record footage from the children and content labelled as 'brain rot' on social media, it left them feeling dizzy, overstimulated, and simultaneously unsure of exactly what they had just watched.

Figure 22: Further research - screenshots of 'brain rot' TikTok search results (Italian.brainrot.tv, 2025; Animationtheworld, 2024; Kirkiimad, 2024)







### This year, the term 'brain rot' was recognised and used by several children

This feeling of disorientation and sensory overload has led to the coining of the term 'brain rot' to describe the perceived numbing effect it can have on the mind.



"It's really hard to explain brain rot. It's, like, something that's like so annoying that it rots your brain kind of." **Amber, 13** 

Amber, who had come across the term on TikTok, found the term difficult to define but thought it was a negative feeling brought on by scrolling for hours and watching inane content.

'Brain rot' was named Oxford Word of the Year in 2024 and is defined as:

"The supposed deterioration of a person's mental or intellectual state, especially viewed as the result of overconsumption of online material considered to be trivial or unchallenging."

It has also been the subject of multiple articles in the wider discourse around social media use.

<sup>41</sup> https://corp.oup.com/news/brain-rot-named-oxford-word-of-the-year-2024/

### Brain rot is both a feeling and a genre of content

However, when researchers discussed the concept of brain rot with the children in more depth, it was clear that brain rot extended beyond a mere feeling. It was also a term used to describe a genre of content. Like the feeling, the children found 'brain rot' content difficult to describe. Further research on the genre revealed thousands of videos under #brainrot on TikTok. Videos were frenetic, choppy, loud, contained contextless, random, non-sequitur clips and did not seem to make sense.



Figure 23: Screenshots of 'brain rot' content from Angus (12) (TikTok, 2024)

Brain rot describes both a genre of meaningless content and the feeling it leaves viewers with. It appears that brain rot content can lead to a brain rot feeling.

## Several children this year reflected negatively on how continuous scrolling for hours made them feel

Children's Media Lives collects self-report, observational, and objective data in the form of screen-time data. Researchers collected children in the study's screen-time data from their primary device. For most of the sample, this was typically their smartphone. There was considerable variation in children's screen-time <sup>42</sup>.



Figure 24: Screentime screenshots from Willow (11), Luke (15) and Suzy (13)

Several children reflected on the negative impact they experienced when they had spent a long time on their device.

Willow, 11, for example, had an average screen-time of two to two and a half hours a day on her main device, and sometimes spent hours on YouTube.



"What I've been told is that when I get off my screen, I'm less fun to be around. Like I can just be not interested. And I guess I can kind of tell because

when I've been on my screen for five hours, and I get up I'm like oh my gosh, the world is

<sup>&</sup>lt;sup>42</sup> It is worth noting that while screen-time data is objective data over the period of one week, it only provides a snapshot of device use based on the fieldwork period.

spinning. I want to go back to my iPad, and I want to stay there forever. And like I can also feel angrier for like no reason." **Willow, I I** 

Suzy averaged over seven hours a day on her phone, with TikTok as her most popular app.



"I find it really hard to watch movies. [...] So normally if I'm watching something on Netflix, I get really bored of it and I just go on my phone and I don't even realise it, I'm just scrolling on TikTok then I look at the time and I'm like, 'what the hell, I need to go to bed'. My head of year said something about it the other day. He said it's because we all watch TikTok. Like our brains aren't used to watching really long things. That our brains aren't stimulated enough by it or something. I actually think that's true,

because I can watch TikTok for hours and hours and hours and not get bored. But as soon as I put on a movie, I get bored, and then just go back on my phone." **Suzy, 13** 



Similarly, Luke, who spent an average of over 10 hours a day on his devices, <sup>43</sup> reflected on how easy it was to endlessly scroll on TikTok.

"I just think it [TikTok] consumes way too much of my time, and I just can't really control how long I sit there for, and I just lose track of time really. Just sitting there watching videos. [...] Whenever I'm bored and got nothing to do I'll sit there watching it. [...] I think I should be doing something a bit more

practical. Just spending more time with the people around me rather than just going on my phone. [...] I need to respect the things around me rather than just rely on my phone whenever I'm bored." **Luke, 15** 

While Willow, Suzy and Luke did not explicitly reference brain rot, they described feeling dizzy and grumpy, with a lack of focus and inability to engage with longer form content.

Researchers asked what the children liked about the content they claimed was having a negative effect on them taken as a whole. Usually, as seen with Luke above, they didn't have much to say other than they watched it to fill the time, when they were bored or couldn't concentrate on other things. Some also spoke about individual videos as "funny".

### Brain rot is also characterised by a derivative series of words and language

One of the key aspects associated with brain rot was the language used in, and around, the content. The genre of brain rot content was frequently associated with a specific set of terms, such as 'alpha', 'skibidi', and 'rizz'. These words not only feature in popular videos tagged '#brainrot' but also function as an in-joke where the excessive use of this new vocabulary suggests excessive screen-time, a hallmark of brain rot.

While the children found it difficult to describe exactly what brain rot content looked like, they reflected that vocabulary was a key defining feature.



"See those words? Like 'alpha, sigma, rizz'. All those words are brain rot...people just think it's funny." **Suzy, 13** 



"It's just a bunch of random words...and it fits into a genre." **Angus, II** 

The words some of the children spoke about in interviews or saw as part of their diary task were often associated with specific memes or trends but were also used as flexible descriptors.

<sup>&</sup>lt;sup>43</sup> Luke sent in 10 days' worth of screen-time, just under half of which was during half term. The remaining days were when he was back at school. His screen-time in half-term (approx. 12-13 hours) was higher than it was at school (approx. 8-9 hours).

A table of the words associated with brain rot content is included below. Where possible, the provenance of the words has been provided. Children usually didn't seem to know the provenance of the words they mentioned, and the words often seem to be used in contexts that bore little relation to their original meaning.

Alpha*44	Used to describe someone, usually a man, who is perceived as dominant, confident, high-status and attractive. This has roots in the field of animal behaviour, specifically referring to dominant male behaviour.	
Ate	This means someone did something very well or succeeded impressively. This term originated in African American and LGBTQ+ communities in the 2000s and has since spread to social media.	
Aura	This refers to someone or a situation's 'vibe' and general atmosphere.	
Beta*	In contrast to alpha, this refers to a man perceived as submissive, passive, or less assertive.	
Bussin	This refers to when something is really good, especially used in food contexts. This has origins in African American Vernacular English.	
Сар	This means to lie or to exaggerate. Saying 'no cap' means you're telling the truth. This derives from African American Vernacular English.	
Chad	This refers to a stereotypically attractive and athletic, popular white male.	
Delulu	Short for delusional, usually used in a comedic sense.	
Glaze*	Glaze is a term used when someone is over-hyping someone or a thing in a way that is perceived to be potentially 'cringey'.	
Gyatt*	Gyatt is believed to have evolved from 'goddamn'. It is primarily used to express excitement or admiration, especially for someone with a large and shapely backside. It can also be used as a noun to refer to a large bottom itself.	
Hawk Tuah*	This refers to a spitting sound. This term was popularised by a viral man-on-the-street interview from Tim & Dee TV. Hailey Welch, a girl in the video, was asked "what's one move in bed that makes a man go crazy every time?". Hailey replied "You gotta give 'em	

<sup>&</sup>lt;sup>44</sup> Asterisks are next to words children used in the sample. Other words are those also associated with brain rot.

	that 'hawk tuah' and spit on that thang". Her response went viral. She has since launched a podcast called 'Talk Tuah'.	
Mewing	This refers to a facial posture technique that involves placing the tongue on the roof of the mouth. It's claimed to improve facial structure, but its effectiveness is debated.	
Pookie*	A term of endearment, such as 'baby' or 'honey'. It is often used in a romantic context, although some users also refer to their best friends by this term. This term was popularised by spouse influencers Jett and Campbell Puckett, who is referred to as 'Pookie' by her husband.	
Rizz*	Derives from 'charisma' and refers to having the ability of charm or attract someone through conversation.	
Sigma*	This refers to a man who is perceived as independent, self-sufficient, and successful, often unconcerned with social norms. It's connected to the 'alpha/beta' hierarchy but implies a level of detachment and individuality beyond the traditional alpha.	
Skibidi*	Popularised by an animated show called 'Skibidi toilet'. This is a nonsense word, often used as an exclamation of excitement, or to add a silly, nonsensical element to something.	
	The word Skibidi also has links to scat singing, though none of the children were aware of this.	
Sus	Short for suspicious.	
Yapping	This refers to talking a lot. The term derives from the sound a small dog makes when barking.	

This year, several children brought up some of these words as examples of brain rot content. Some children were able to remember where they'd first seen or heard that slang. For example, Angus (12) awkwardly explained to the researchers where the 'hawk tuah' meme came from.

It was likely that some of those terms would come and go quickly, as they were often associated with fleeting memes. The 'hawk tuah' meme Angus told them about had already lost much of its social media currency since the fieldwork. Others might be more enduring.

Overall, the kinds of slang words and phrases that surfaced around the brain rot content were fairly repetitive and limited in number. The words and phrases used were often derivative and recycled a narrow set of memes and terms.

## **Afterword**

The eleventh year of Children's Media Lives brought a continuation of longstanding trends as well as the emergence of new media behaviours among the children who take part, year on year. Last year marked a decade of the project, with TikTok being prevalent in children's media consumption. There was also a continuation of social media being less social, the children creating less content and seeing more commercially produced content, and this content seemed to be increasingly stimulating and sensory in nature.

Wave II saw these trends continue and evolve.

### How the content children consume is evolving

- Some children continued to have offline hobbies, from sport, dance and music, to video editing.
   However, many children were also spending a lot of their time outside of school online, on social media.
- Content consumed on children's feeds continued to be stimulating, and editing styles are choppier and more fasted-paced.
- This content often lacked any context or clear meaning appearing largely derivative.
- The children continued to report declining attention spans and difficulty focusing on longer forms of media like films.
- Some children expressed negative feelings about certain types of social media content and their engagement with it.
- This year, the term Brain rot was reported by several children to describe both a largely derivative, nonsensical or trivial type of content and the feeling they are left with after having scrolled on their feeds for a long time-consuming said content.
- More of the children this year reported negative feelings about how much time they were spending online, predominantly on their smartphones.

### How children understand commercial content

- The children's social media feeds showed increasingly commercialised content.
- A large portion of the content observed on children's feeds was marketing.
- The children sometimes recognised overt marketing content. However, they often failed to identify subtle or integrated sponsored content.
- At times, the children also seemed to underestimate the proportion of their feeds taken up by marketing content.
- Wellness and beauty content remained prevalent for girls, influencing desired appearance.
- The current beauty trend focused on achieving smooth, glassy skin, linked to filters and promoted skincare products (some targeted at children).

### How children are connecting with others

- The children primarily used social media for content consumption rather than creation.
- When creating content, the children often used popular templates and trends.
- Online communication with peers took place in private spaces (e.g., one-to-one or group-chat messaging platforms, rather than on social media).
- Previous trends of enacting social scenarios and imitating intimacy online (e.g., watching films in games, 'Get ready with me' videos) have continued.
- One participant reported using an AI companion, which she found to be more reliable than her friends to respond promptly.

### How children are learning about the world

- As with previous waves, social media was a key source for learning about the world for many participants.
- With a few exceptions, children in the sample did not proactively engage with traditional news or longer forms of media.
- There were some children who actively sought out news from different outlets.
- Children's online content consumption has long reflected their interests. However, this year, the
  social media recommender systems seemed to be increasingly responsive to what children showed
  interest in, often leading to hyper-tailored feeds reflecting a very limited range of content-types.

### What next?

- Over the past few years in this study, children have spent more time online and less on offline
  hobbies, while some do keep these up. However, this year, more of the children were expressing
  dissatisfaction with the amount of time they are spending on their smartphones. Will this prompt a
  move among some to find productive ways to spend time online, or to re-visit offline hobbies and
  interests? This will be something to explore next year.
- This year saw one child using an AI chat bot in addition to her normal online interactions with her friends. It will be crucial to explore whether any more children next year are using AI chatbots to communicate. It will also be important to monitor how AI in general seems to interact with and shape children's media consumption in the coming years.

**Annex I: Profile of the participants** 

Gender	
Male	11
Female	10
Age	
8	3
9	1
10	1
П	2
12	2
13	2
14	3
15	2
16	5
17	0
Age bands	
Male and 8-11	4
Male and 12-15	4
Male and 16-17	3
Female and 8-11	3
Female and 12-15	5
Female and 16-17	2
Socioeconomic background (SEG)	
A/B	4
CI	6
C2	5
D/E	2
Location	
England	16
Wales	1
Scotland	2
Northern Ireland	2
Types of location	
City/large town	3
Town/small town	13
Village/hamlet	5
Family circumstances	

Older sibling(s)	8	
Younger sibling(s)	10	
Twin	1	
Only child	6	
Living with one parent	11	
Living with both parents	9	
Not living with parents	I	
Ethnicity		
White English, Welsh, Scottish, Northern Irish, White other	14	
Mixed or multiple ethnic background	1	
Asian or Asian British	3	
Black, Black British, Caribbean, or African	3	
Disabilities/SEND (including mental health issues)		
Diagnosed/awaiting diagnosis	4	

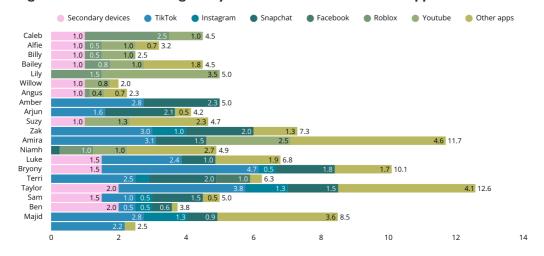
## **Annex 2: Devices and Platforms**

Overview of device and platform use across the 21 children who took part in the research

Device		
Phone	15	
Console	11	
TV	17	
Laptop	12	
Tablet	9	
Smart speaker	5	
Platform/service		
YouTube	21	
TikTok	12	
Snapchat	12	
Instagram	10	
Facebook	5	
Roblox	9	
Character Al	1	

The charts below illustrate the children's average daily screen-time overall and across different apps captured from a six-day media diary. This data was based on screen-time statistics from the children's devices, such as their smartphone or tablet, as well as their media diary entries which included self-reported data about time spent on devices and platforms.

Figure A: Children's average daily screen-time across different apps/services



WAVE IT REPORT PAGE 65 OF 84

## **Annex 3: Glossary**

Agri-Tok: A community on TikTok where creators make content about farming and agricultural lifestyle.

**Algorithm:** Systems used by platforms to rank and curate content that users see on their feeds. These are often based on several criteria, which can include demographics, preferences, and past behaviours.

**Artificial intelligence (AI) companion:** An AI companion is a software or application designed to simulate human-like interaction, often through personalised conversations.

**Artificial intelligence (AI):** Short for artificial intelligence. The simulation of human intelligence processes by computer systems.

**ASMR:** ASMR stands for autonomous sensory meridian response. It is the feeling triggered by certain sounds and/or stimuli that causes a comforting physical feeling.

Ate: This means someone did something very well or succeeded impressively. This term originated in the African American and LGBTQ+ communities in the 2000s and has since spread to social media.

Aura: This refers to someone or a situation's 'vibe' and general atmosphere.

**Bio:** A short summary found beneath an Instagram user's name. This could be a short description of them, a set of emojis or a link to another profile.

**Brain rot:** This term describes both a genre, often characterised by frenetic and nonsensical content, and a feeling. It was named Oxford word of the year 2024 and is defined as "The supposed deterioration of a person's mental or intellectual state, especially viewed as the result of overconsumption of online material considered to be trivial or unchallenging." <sup>45</sup>

**Bussin:** This refers to when something is really good, especially used in food contexts. This has origins in African-American vernacular English.

**Cap:** This means to lie or to exaggerate. Saying "no cap" means you're telling the truth. This derives from African American Vernacular English.

**Chad:** This refers to a stereotypically attractive and athletic, popular white male.

**Clean girl aesthetic:** A trend emphasising smooth, glowing, pore-less skin, and a 'perfect' lifestyle that features specific skincare products and makeup.

**Clickbait:** Clickbait usually refers to titles, captions or thumbnails that are designed in a sensationalised way to entice users to click on the link or video they are describing.

**Creators:** A social media user who produces and shares original content across various platforms, including but not limited to videos, images, blogs, and podcasts. They often cultivate dedicated audiences and may collaborate with brands or monetise their content through sponsorships or advertisements.

Day in the life: 'Day in the life' videos are types of videos on social media, usually TikTok, Instagram, or YouTube. These videos immerse viewers in influencers' lives and routines. 'Day in the life' content shows viewers various events in an influencer's day.

**Delulu:** Short for delusional, usually used in a comedic sense.

**EA FC 24:** This is first instalment of the rebranded series of popular football video games, the preceding version of which was FIFA 23. It is available on all major consoles.

**Fast-forward feature (TikTok):** A function on TikTok that enables users to skip through or quickly advance past segments of a video.

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<sup>45</sup> https://corp.oup.com/news/brain-rot-named-oxford-word-of-the-year-2024/

WAVE IT REPORT PAGE 66 OF 84

**Filter:** Filters are effects that can be applied to photos or videos on platforms such as TikTok or Snapchat to enhance or augment certain features of the video, such as colour, appearance, voice changing, or other effects.

**For You Page:** It is the main landing page or 'feed' on TikTok. It shows the user videos from creators they follow, and videos recommended for them based on TikTok's algorithm.

Fortnite: Fortnite is a multiplayer online combat video game with six different game modes and can played on multiple gaming platforms (e.g. Xbox, PlayStation). Predominantly, it is a combat game where players can fight and cooperate with other players, collect and upgrade items and build structures and fortifications. In the most popular game mode, Battle Royale, the game pits players against each other to be the last survivor on an island.

Geometry Dash: A 2D platformer game with a focus on rhythm-based gameplay.

**Get ready with me:** 'Get ready with me' videos are types of videos on social media, usually TikTok, Instagram, or YouTube. These videos immerse viewers in influencers' lives and routines. In 'Get ready with me' videos, the content creators typically talk through what skincare and make-up products they use, and the outfits they might wear that day.

**Glaze:** Glaze is a term used when someone is over-hyping someone or a thing in a way that is perceived to be potentially 'cringey'.

**Gyatt:** Gyatt is believed to have evolved from 'goddamn', it is primarily used to express excitement or admiration, especially for someone with a large and shapely backside. It can also be used as a noun to refer to a large bottom itself.

**Haul:** Videos where a creator showcases products they've purchased.

**Hawk Tuah:** This refers to a spitting sound. This term was popularised by a viral man-on-the-street interview from Tim & Dee TV.

Hyper-local news: Content about crimes and events from the local area.

Hyper-tailored: Content on children's feeds that is very tailored and increasingly narrow.

iMessage: Apple's instant messaging service, built into its iOS operating system.

**Influencer:** A social media user who exerts influence over the digital and material consumption habits of their audience. 'Influencer marketing' is now a well-established advertising technique whereby 'expert' influencers promote a product through public use on their 'channel'.

**Instagram Reels:** The short-form section of Instagram, hosting reels of short-form content. Reels on Instagram are short videos (usually around 15-30 seconds) similar in format to videos found on TikTok.

**Life simulation games:** Games in which players control and simulate the lives of one or more virtual characters. These games often involve activities such as building homes, developing relationships, pursuing careers, and fulfilling daily needs.

**Life Together:** A role-play game within the Roblox platform that simulates everyday life scenarios, allowing players to interact, build virtual homes, and engage in activities such as using a virtual phone and updating a virtual social media 'story'.

**Likes:** This feature allows users to express their appreciation of a particular post on social media platforms like Instagram and Facebook, by either giving it a 'thumbs up' (Facebook) or clicking the heart (on Instagram). Instagram allows other users to look at what you have liked.

**Lives:** A feature which allows people to live-stream what they are doing in real time on social media, and they can be viewed by others online.

**Mewing:** This refers to a facial posture technique that involves placing the tongue on the roof of the mouth. It's claimed to improve facial structure, but its effectiveness is debated.

**Minecraft:** Minecraft is a creative computer game with blocky, pixelated visuals where players can explore their world, build structures, craft items, extract materials, and sometimes fight or cooperate with other players.

**Mukbang:** An ASMR video style in which the focus is on the sounds and textures of a variety and large quantity of foods being eaten.

WAVE IT REPORT PAGE 67 OF 84

**Nintendo Switch:** A games console released by Nintendo in 2017, which can be used as a stationary or portable device. 'Switch' games use motion sensing and tactile feedback.

**Pinterest:** An image-based social media platform modelled on a pinboard. Users can engage with current interests, find ideas for recipes or outfits, for example, and 'pin' these to their digital boards. Users must be 13 or over.

**Point of view (POV):** This is a format of video where the camera is positioned so that the content creator appears to be speaking directly to you as the viewer. As mentioned in the report, this viewpoint is often used online to mimic a conversation, interaction, or roleplay between the creator and the viewer.

**Pokémon:** Pokémon is a game and media franchise relating to creatures or 'Pocket Monsters' which accompany the characters or in-game players in battles and adventures.

**Pookie:** A term of endearment, such as 'baby' or 'honey'. It is often used in a romantic context, although some users also refer to their best friends by this term. This term was popularised by spouse influencers Jett and Campbell Puckett, who is referred to as 'Pookie' by her husband.

Post: A post is an image, comment or video uploaded by the user to a social media platform.

**Recommender Systems:** Systems used by platforms to rank and curate content that users see on their feeds. These are often based on several criteria, which can include demographics, preferences, and past behaviours.

**Repost:** To share content that another user has posted on a social media platform.

**Repost:** To share content that another user has posted on a social media platform.

**Reposting:** This refers to sharing content another user has posted on a social media platform. On some platforms, such as TikTok, a user's reposted content can be made visible to followers, or the public.

**Rizz:** Derives from 'charisma' and refers to having the ability of charm or attract someone through conversation.

**Roblox:** Roblox is an online gaming platform that allows users to access and play millions of games. Roblox includes a vast array of different genres in their games, and both single and multiplayer games.

Robux: The in-game currency used in Roblox, often purchased with real money.

Roleplay: To imitate the actions and speech of someone else, often as part of a game or learning exercise.

**Screen recording:** Screen recording is a feature which allows the user to record real-time what they are viewing on their device, typically a phone, tablet, or console.

**Screen-time:** Screen-time is a smartphone function which provides a breakdown of how much time a child has spent on different apps on their device that day.

Servers: An online space where players can join and play games together.

**Sigma:** This refers to a man who is perceived as independent, self-sufficient, and successful, often unconcerned with social norms. It's connected to the 'alpha/beta' hierarchy but implies a level of detachment and individuality beyond the traditional alpha.

**Skibidi:** Popularised by an animated show called 'Skibidi toilet'. This is a nonsense word, often used as an exclamation of excitement, or to add a silly, nonsensical element to something. The word Skibidi also has links to scat singing, though none of the children were aware of this.

**Smartschoolboy9:** An online persona who allegedly dresses up as a child and follows children home from school.

Snap Streaks: The number of consecutive days that two users have exchanged Snaps on Snapchat.

**Snapchat:** A messaging platform where users can send photos, videos, messages, post stories, to other individuals and group chats.

**Split-screen:** A single post or piece of content which displays two different (often unrelated) videos, playing simultaneously, either side by side or one on top of the other. Some social media platforms provide templates for 'split-screen' content to be produced.

WAVE II REPORT PAGE 68 OF 84

**Spotlight:** A reel-style feature on Snapchat that showcases popular short-form videos from users who have posted content onto the 'spotlight story'.

**Stories (Instagram/Snapchat):** Stories allow users to post photos and videos for their followers to see that last for 24 hours on the platform before vanishing.

Sus: Short for suspicious.

**Thumbnail:** A thumbnail is the cover photo of a video that appears in search and on a channel on social media platforms, such as YouTube, before clicking through to watch the video.

**TikTok Shop:** This is a shop in the TikTok app, where users can shop directly within the app, and content creators can showcase products.

**TikTok:** TikTok is a video-sharing social networking platform which is used to watch algorithmically generated short-form content (lasting between 15 seconds and 10 minutes) in a feed and create short-form videos. Users must be 13 or over to use the platform and 18 or over to stream on TikTok Live.

TV: A device used to watch broadcast and on-demand television programmes and films.

**Tycoon:** A subgenre of simulation game in which players manage a business or industry.

**Xbox:** A line of consoles manufactured by global manufacturing giants, Flex. The Xbox is primarily a gaming console but can also be used to stream TV programmes and access social media.

Yapping: This refers to talking a lot. The term derives from the sound a small dog makes when barking.

**YouTube Shorts:** The short-form section of YouTube, hosting reels of short-form content up to 60 seconds. There are no age restrictions on YouTube Shorts.

**YouTuber:** A YouTuber is a person who uses, produces and uploads video content to the video-sharing platform, YouTube. Children in the sample have generally differentiated between vloggers and YouTubers, according to how popular and well known the personality is, with YouTubers generally referring to famous personalities who make a living from their vlogging.

WAVE II REPORT PAGE 69 OF 84

## **Annex 4: Image references**

Figure I	<u>Dylan.page</u> (TikTok)
	BBC news (TikTok)
	Aljazeeraenglish (TikTok)
	LBC (TikTok)
Figure 2	Screenshots provided in Suzy's diary task (The Associated Press, 2024)
Figure 3	BleacherReport, "Jake Paul says Mike Tyson is the GOAT after defeating him #boxing #jakepaul #miketyson" (YouTube Shorts, 2024)
	GraziaUK, <u>"I'm not crying, you are  #mollymaehague #tommyfury #breakup"</u> (TikTok, 2024)
	Screenshots from Taylor's diary task (TikTok, 2024)
Figure 4	Screenshots from Zak's diary task (TikTok, 2024)
	Screenshots from Amber's diary task (TikTok, 2024)
Figure 5	Thetrumptoy, " 🕊 🕊 🕊 煤 👢   #us #fyp #trumpcore #trump2024 #president #thetrumptoy #america #usa #unitedstates #standingonbusiness" (TikTok, 2024)
	Screenshots from Suzy's diary task (TikTok, 2024)
	Uklabour, "WATCH ME 🥶 #ukelection #generalelection #ukpolitics #vote" (TikTok, 2024)
Figure 6	Megaclipsnow, "Educational interview – man wants to take girl to his village and gets arrested #sting #police" (TikTok, 2024)
Figure 7	Screenshots from screen record provided in Sam's diary task (TikTok, 2024)
Figure 8	Screenshots of screen-time provided in Luke's diary task (2024)
Figure 9	Screenshots from screen record provided in Amber's diary task (character.ai, 2024)
Figure 10	Tom Gerken, "Al chatbot Character.Al sued by mother over son's suicide" (BBC News, 2024)
	Mickey Carroll, "Mother says son killed himself because of hypersexualised and frighteningly realistic Al chatbot in new lawsuit" (Sky News, 2025)
Figure II	Screenshots from screen record provided in Amber's diary task (character.ai, 2024)
Figure 12	Screenshots from screen record provided in Amber's diary task (TikTok, 2024)

WAVE II REPORT PAGE 70 OF 84

- Figure 13 Screenshots of different character available (character.ai, 2024)
- Figure 14 Screenshots of screen record provided in Niamh's diary task (TikTok, 2024)
- Figure 15 A graphic illustrating beauty trends over time. Developed by Revealing Reality, this graphic illustrates wellness and beauty trends on social media in the last 10 years. This is based on a combination of trends previous participants have told researchers about, and further research on the topic.

The timeline includes images from a range of content creators.

Zoella, "Autumn/Fall Makeup | Gold Eyes & Berry Lips | Zoella" (YouTube, 2014)

NikkieTutorials, <u>"Picture Perfect for Prom: Colored Glamour • Makeup tutorial"</u> (YouTube, 2014)

Makeupbymario, "Hey guys as promised a tutorial on different ways I use the new ##KKWbeauty creme contour kit" (Instagram, 2017)

James Charles, "BLUE/BROWN SERPENT Makeup Tutorial | JCharlesBeauty" (YouTube, 2016)

Kayla Martinez, "<u>Updated Eyebrow Tutorial IG Brows | Anastasia Beverly Hills Dipbrow Pomade</u>" (YouTube, 2018)

Kylie Jenner, "KYLIE GLAM: My Sexy 18th Birthday Look" (YouTube, 2015)

Corey, "perfect faux freckles for black girls:)" (YouTube, 2022)

Claudia Neacsu, "Glossy eyes lips and skin Makeup Tutorial | Claudia Neascu" (YouTube, 2021)

King Kylie, "[FULL VIDEO] Kylie Jenner Valentine's Day 2019 Makeup Tutorial" (YouTube, 2019)

Sandy Lin, "UPDATED FLUFFY BROW TUTORIAL" (YouTube, 2021)

Leah Halton, "'clean girl' makeup & hair tutorial" (YouTube, 2023)

Alessya Farrugia, "GLASS SKIN & GLAZED HAIR | glowy makeup routine | hair glaze at home" (YouTube, 2022)

Vogue, "Kylie Jenner's New Classic Beauty Routine | Beauty Secrets | Vogue" (YouTube, 2023)

- Figure 16 This image illustrates the different products mentioned by some of the children during their interviews and diary task submissions. Products are included from the following brands: Glow Recipe, Rose & Caramel, Glossier, The Ordinary, Laneige, Collection, Bubble, Drunk Elephant.
- Figure 17 Seda.eks, "happy saturday loves !! #morningroutine #aestheticvideos #pinterestinspo #cleangirlaesthetic #pinkaesthetic #flowers #pinkgirl #romanticizeyourlife #fyp #pourtoi" (TikTok, 2024)

Onskeskyendk, "Beauty essentials for the "clean girl"  $\Rightarrow$  all products are linked in bio  $\bigcirc$  #ønskeskyen #ønskeskyeninspo #cleangirlaesthetic #fyp" (TikTok, 2023)

Olafflee, <u>"slow mornings in shanghai ~ & \$\sigma \text{ \text{\text{\text{\text{e}}}} #aesthetic #slowmornings #thatgirl #cleangirl #skincare #drunkelephant @mediheal\_official @Drunk Elephant ad"</u> (TikTok, 2024)

WAVE II REPORT PAGE 71 OF 84

**Figure 18** Screenshots of search results of the term 'glass skin' on TikTok. The image contains the following videos.

Vtessoo, "Collagen mask glow never gets old!!! #collagenmask #overnightmask #koreanskincareproducts #glassskinroutine #glassskin #kskincare #collagenglow" (TikTok, 2025)

lamabbysigua, "I cant stop using this under my makeup. Makes it so glowy and hydrated #glassskin" (TikTok, 2024)

Theskinspecialist\_I, "The best toner pads i have ever used → #glassskin #glassskincare #koreanskincare" (TikTok, 2024)

Becamichie, "Newest addition to my Skincare Journey: Collagen Wrap Mask & © © It locks in moisture and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while I sleep. Obsessed with glass glow skin! Demonstrate and shields against acne-causing bacteria while

Songofskin, "Fermented centella is my to glass skin to gla

- - Screenshots from screen record provided in Amber's diary task (Instagram, 2024)
- Figure 20 Screenshots from screen record provided in Terri's diary task (Instagram, 2024)
- Figure 21 Ben Azelart, "I Bought 100 Banned Amazon Products!" (YouTube, 2023)

  Ben Azelart, "Surviving 24 Straight In A Desert!" (YouTube, 2019)

Animationtheworld, "Skibidi Expansion | Part I-2(fan animation) #skibidi #skibiditoilet #skibiditoiletvscctv #skibidimultiverse #skibidichallenge #skibididopdopdopyesyesyesyesnononono #fpy #dafuqboom #fananimation #fanmade" (TikTok, 2024)

Kirkiimad, "[i] [ii]" (TikTok, 2024)

- Figure 23 Screenshots from screen record provided in Terri's diary task (Instagram, 2024)
- Figure 24 Screenshots of screen-time provided in Willow, Luke and Suzy's diary task (2024)

WAVE IT REPORT PAGE 72 OF 84

# Annex 5 – Revealing Reality Ethics and Safeguarding Policy (updated January 2025)

### I. Introduction

- I. We are specialists in ethnographic research, accustomed to conducting research in 'natural' settings and with vulnerable/hard-to-reach audiences, we regularly come into contact with children and vulnerable adults from a wide range of backgrounds. Sometimes the experience of these individuals/groups is the core focus of our research; at other times, we may encounter them incidentally while the main focus of the research is elsewhere.
- 2. Regarding the necessity of our contact with children and vulnerable adults, we firmly believe that conducting primary research with these audiences understanding their experiences and perspectives is essential for those who wish to design products or services specifically for them. It is all the more important when the subject under consideration is sensitive, and the participants (particularly children) may be unwilling or unable to discuss their experiences in the presence of other people.
- 3. As researchers, we are bound by a strict set of codes that emphasise the over-riding importance of confidentiality and respondent anonymity to the successful conduct, delivery and use of research. When conducting research with adults, this means that our primary responsibility is safeguarding anonymity i.e. if adults tell us they wish for their identities and testimonies to remain anonymous, then we must respect this wish above other considerations. This is also true of conducting research with children, except in those instances where under 16s disclose allegations of harm or abuse, in which case in line with The Children Act (2004) we have a duty to disclose what we have been told to the appropriate authorities. This policy has been written to reflect this important distinction between children and vulnerable adults.
- 4. This policy is for use by all of our staff, our commissioners and their stakeholders.
- 5. The general principles in the policy apply broadly across all our projects (including those with non-vulnerable individuals); however, specific details and definitions may be adapted on a study-by-study basis, with the agreement of the commissioning team.

### 2. Definitions and Objectives

The purpose of this policy is to ensure that our employees do all they can to protect participants (including children and vulnerable adults) from personal and social harm resulting from their participation in a research process.

It is also designed to ensure that researchers act appropriately in identifying and disclosing signs of abuse among participants — whether that involves potential disclosure regarding under 16s, including abuse by a person in a position of trust or of children that are not able to disclose their abuse (due to developmental difficulties or age, or respecting individuals' right to confidentiality and anonymity in the case of all but the most exceptional vulnerable adult cases.. The policy covers all aspects of our operations, including recruitment of staff.

WAVE IT REPORT PAGE 73 OF 84

The specific objectives of the policy are:

- To ensure good quality research and promote professionalism
- To respect the right of children to participate in research but also to support the appropriate authorities in protecting them from different kinds of abuse, harm and exploitation
- To respect the right of adults to participate in research and doing so, wherever required, by respecting their wish for anonymity and confidentiality, and only breaching this in the most exceptional circumstances (see section 6 and 8)
- To protect researchers from accusations of improper behaviour

The policy has been conceived in line with all relevant industry codes, including:

- 'Code of Conduct' (Market Research Society)
- Guidance on 'Ethical Assurance for Social Research in Government' (Government Social Research Service)
- Guidelines of the Social Research Association
- Best Practice Rules and Guidelines of the Association for Qualitative Research
- Guidelines of the Association of Social Anthropologists

#### **Definitions**

For the purposes of this policy – in line with the (research industry-standard) Market Research Society *Code of Conduct* – **children** are defined as those aged under 16 years old (although we also include certain guidance applying to those aged 16 and 17). There is no 'official' minimum age below which children are prohibited from participating in research; however our expectation is that researchers will involve very young children directly in research only where necessary and appropriate to the particular project in question.

In line with the Care Act 2014 definition<sup>46</sup>, **adults at risk of harm** (commonly referred to as adults at risk) are defined as those who are over 18 years old who have needs for care and support, who are experiencing, or at risk of, abuse or neglect and as a result of their care needs - are unable to protect themselves. Among those who commonly fall under the definition are: older people, people with mental health problems, disabled people, people with learning difficulties, people with acquired brain damage and people who misuse substances.

Regarding **potential harm** arising from participation in a research process, we understand the key risks to include:

- Inappropriate intrusion into personal affairs
- Creation of false hopes
- Detriment to a person's reputation
- Creation of avoidable anxiety or distress
- Inadvertent negative impact of research process on non-participating members of the target group<sup>47</sup>

Regarding the potential disclosure of abuse of research participants by others, we understand **abuse** to constitute a violation of an individual's human and civil rights, consisting either of a single or repeated act – or indeed prompted by an omission to act. The definition covers physical, verbal,

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<sup>&</sup>lt;sup>46</sup> The Care Act, 2014, http://www.legislation.gov.uk/ukpga/2014/23/contents/enacted

<sup>&</sup>lt;sup>47</sup> For more detail on these definitions, please see 'Ethical Assurance for Social Research in Government' (Government Social Research Unit)

WAVE II REPORT PAGE 74 OF 84

emotional and psychological harm and exploitation, bullying, and also specific kinds of 'transactions' (e.g., grooming, sexual, financial, material) to which the individual has not given his or her consent. It also encompasses neglect, discriminatory abuse, institutional abuse and harm that may arise from online activities.

Common **signifiers of abuse**<sup>48</sup> include: unexplained injuries, unexplained damage to personal items (e.g. torn clothes), weight loss, dehydration, lack of personal care, unpaid bills, critical/disrespectful carers, sudden loss of assets (e.g. financial or social), apparent engagement in unwanted sexual acts or exposure to explicit material without prior consent, excessive deference to suspected abusers, unexplained mood and/or behaviour changes, depression and social isolation.<sup>49</sup>

# 3. Scope and responsibilities

# Scope

As researchers, our contact with children and adults at risk falls into the following key categories:

#### Recruitment

Initial contact (either written or over the telephone) with either the individual themselves, or a representative (e.g. parent/guardian/carer/other responsible adult) to discuss the nature and requirements of the research, establish the person's suitability and potentially arrange the details of their participation.

#### **Fieldwork**

The exact duration, location and requirements of fieldwork vary considerably from project to project. Occasionally, participants may meet researchers (either individually or as part of a group) at a professional research venue (e.g. a viewing facility). Individuals may be studied either in their own homes or familiar social spaces (e.g. pubs, cafes). We also undertake a lot of place-based research (e.g. community centres, care homes), where we may come into contact with numerous individuals. Research contact can last anything from a minute (ad hoc meetings in social spaces, telephone interviews) through to whole days.

We also conduct remote fieldwork (e.g. telephone interviews, online communities or forums). On occasion participants may also be asked to complete written or illustrative tasks (e.g. questionnaires, scrapbooks), be photographed, audio-recorded or filmed, or produce artefacts associated with the subject under discussion (e.g. paperwork). Consent is obtained for each of these elements in line with the policy described below.

At the end of this fieldwork contact, respondents may be incentivised for their participation – e.g. with cash, vouchers, or an in-kind donation (e.g. refreshments, charitable contribution).

<sup>&</sup>lt;sup>48</sup> None of these signifiers should be taken in isolation as conclusive evidence that abuse has occurred.

<sup>&</sup>lt;sup>49</sup> Additional detail on this subject (e.g. examples of abuse, detailed signifiers of abuse) can be provided to employees upon request, and explained during relevant training sessions

WAVE IT REPORT PAGE 75 OF 84

### Overview of responsibilities and key practices

As employers, we recognise that our responsibilities to our participants do not begin and end with the main period of research contact (fieldwork) – or indeed each individual project. Operationally, our safeguarding responsibilities span the following activities as a minimum:

- Policies and procedures: The principles outlined in this safeguarding policy are
  embedded in all our company policies and procedures, including those regarding Ethics,
  Data Protection, Information and Security, Health and Safety, Equal Opportunities, plus
  our Company Values. Both this and other policies are embedded at regular training
  sessions, with all new staff required to read and sign this document.
- Recruitment of employees: We are a registered DBS-checking organisation. All new staff including office-based/administrative employees must obtain enhanced DBS clearance for working with children and adults at risk. This clearance must be refreshed every two years (minimum). In addition, two references (minimum) must be obtained for all new staff before they join the company.
- Research design: When designing research projects involving children and vulnerable audiences, due care must be taken to incorporate safeguarding considerations including time to consult experts (either in the client organisation or beyond) on the specific audience being studied, associated risks and primary safeguarding concerns. These considerations must then inform the design of recruitment strategies, discussion guides, data capture materials and researcher briefings ensuring that not only do fieldworkers conduct themselves in the proper manner to minimise potential personal and social harm, but (where appropriate and not restricted by anonymity/confidentiality agreements) they are prepared to respond to any allegations or clear signs of abuse, harm or exploitation having occurred. All researchers will have read and be briefed on the safeguarding policy in this document before they engage with research design.
- Recruitment of participants and fieldwork preparation: When contacting
  potential respondents, researchers must always prioritise the person (or people's)
  wishes above all other considerations ensuring that key information is communicated
  clearly, that all questions are answered fully and honestly, and that clear lines of
  communication back to the research team are established in case of any further
  questions. The option for members of the client organisation to shadow or attend
  fieldwork will be discussed as needed with the respondent and will only be scheduled if
  they are entirely comfortable with their presence.
- Fieldwork: All researchers must abide strictly by the terms of this Safeguarding Policy while in personal contact with all respondents (including children and adults at risk) aiming that no personal or social harm arises as a result of the research contact, and taking appropriate steps if they observe signs of abuse having occurred (while respecting any stated wish for confidentiality/anonymity in the case of adults at risk). This responsibility also takes into account our internal Ethics Policy, plus the Market Research Society Code of Conduct, the Government Social Research Unit's guidance on 'Ethical Assurance for Social Research in Government', and the guidelines of the Association of Social Anthropologists, the Social Research Association and the Association for Qualitative Research. Fieldworkers must also take responsibility for duly informing anyone shadowing the research (e.g. client representatives/stakeholders) of their safeguarding responsibilities ensuring that all necessary steps have been taken in advance and that due oversight continues in the field
- Ongoing learning: While we believe that this Safeguarding Policy is sufficiently robust
  for our core operations, we recognise that there is always more that can be done to
  improve our approach in the light of ongoing experiences. At the end of all projects,
  we reflect on the ethical and safeguarding considerations that have arisen ensuring

WAVE IT REPORT PAGE 76 OF 84

- that necessary measures are put in place to address any concerns, and that important learnings are relayed to the team at large and/or incorporated into this policy.
- **Travel**: At no point during our contact with participants including children and adults at risk do we take responsibility for transporting them from place-to-place.

The updating, implementation and monitoring of this policy is overseen on a project-by-project basis by the assigned Project Manager, working in conjunction with both the Project Director and Managing Director.

### 4. Core standards

- 4.1 All researchers must have enhanced DBS clearance for working with children and adults at risk, obtained or updated within the last two years. In addition, all researchers must be signed up to updating system, whereby we can re-check their status at any point.
- 4.2 All researchers must agree to abide the Market Research Society Code of Conduct, the standards outlined in 'Ethical Assurance for Social Research in Government' (Government Social Research Unit), plus the guidelines of the Social Research Association, the Association of Social Anthropologists, and the Association for Qualitative Research.
- 4.3 All researchers working with children and adults at risk must agree to abide by the Revealing Reality Safeguarding Policy.

### 5. Overarching research practices

- 5.1 Stringency and care must be taken at all times around fulfilling the requirements of the Data Protection Act
- 5.2 During recruitment, researchers must aim for maximum impact with the minimum number of contacts avoiding an overly complicated process and so minimising risk of respondent dropout or any social/personal harm befalling the prospective respondent (see 5.9.2 for additional detail).
- 5.3 Careful use must be made of language and design in all materials and communication to ensure appropriateness and that the highest professional standards are communicated at all times
- 5.4 The research team must be named and contactable to build trust and add a 'friendly and approachable' face to the research. (All researchers must have phone contact with their respondents prior to interviews.)
- 5.5 Respondents must be contacted by whichever mode of communication puts them most at ease whether phone, SMS, letter or email
- 5.6 Researchers must maximise the number of ways in which the respondent can verify the authenticity of the project:
  - 5.6.1 Ensure that all members of the research team have photos and biographies on our website, populated LinkedIn profiles and carry photo ID.
  - 5.6.2 Researchers must be prepared to speak to third-parties who have been named and nominated by respondents to verify the veracity of the research on the individual's behalf (e.g. a social worker, or a Citizens Advice Bureau advisor). Care must be taken to ensure the third-party has been given permission to speak to the research team and that no personal details will be handed over.
  - 5.6.3 If necessary (and with prior consent from the client) researchers should include the details of a named individual at the client organisation who can be contacted to verify the legitimacy of the project

WAVE IT REPORT PAGE 77 OF 84

- 5.7 Researchers must provide absolute flexibility on how and where the interview is conducted for example, the interview can be conducted in-home or at a place of the respondent's choosing. The respondent can be alone or accompanied by a friend/family member or a trusted intermediary/third party.
- 5.8 Participants must be made aware at recruitment stage if audio recording will be taking place
- 5.9 Two complementary consent policies must be employed at all times:
  - 5.9.1 'Informed Consent' means researchers will fully explain the nature of the research before commencing fieldwork, answering any questions honestly and offering clarification wherever asked. This will include information about how/when confidentiality must be breached.
  - 5.9.2 'Ongoing Consent' requires researchers to re-solicit participants' consent throughout the fieldwork and it is made clear that participants may withdraw their consent at any time whereupon contact will be immediately ended
- 5.10 Separate consent must be obtained for any data collection beyond the core research requirement (e.g. photography and film)
- 5.11 Information sheets detailing background to the research (including focus, purpose and audience), and supplying the contact details of responsible individuals, must be left with all participants (and carers/responsible adults, where applicable) to ensure they are able to follow up any points of concern after the main period of research contact has ended.

### 6. Conducting fieldwork with adults at risk

- 6.1 Researchers must ensure that the language and content of all research materials and interactions be sensitive to the language, needs and feelings of the group involved in the research, without being patronising
- 6.2 From the beginning to the end of the research process, our foremost concern must be to listen to and respect the wishes of participants.
- 6.3 Research must be conducted in a safe and appropriate environment
- 6.4 While the researchers' role is not to provide advice or guidance, they can (if agreed with clients in advance) signpost respondents to resources or organisations who may be able to provide information, support or advice relating to any personal issue or behaviour
- 6.5 The highest standards of research ethics and principles must be upheld at all times. As such, we will seek to protect the anonymity and confidentiality of all respondents throughout our research. This means that, where participants have stated their desire to remain anonymous, and for their testimony to remain confidential, we must respect this wish above other concerns (including, bar in exceptional circumstances, potential disclosure of abuse) (see section 8. 10 for safeguarding guidelines).
- 6.6 Wherever possible, researchers must endeavour to obtain informed and ongoing consent for participation from the adult at risk who is the main focus of the research. Where the capacity to give this is in doubt (in line legal criteria established within the Mental Capacity Act 2005)<sup>50</sup>, researchers must consult a carer or responsible adult associated with the person both to assess

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<sup>50</sup> https://www.gov.uk/make-decisions-for-someone/assessing-mental-capacity

WAVE IT REPORT PAGE 78 OF 84

the person's capacity to give consent, and also to inform them of the purpose of the research, and make an assessment of the adequacy (or not) of the person's consent-giving abilities

- 6.7 In cases where the primary individual cannot give written consent, consent may be audiorecorded by researchers
- 6.8 In instances where the primary respondent is willing to take part but unable to give written or verbal consent (for example, if they have had a stroke which has left them with profound physical disability and/aphasia), we may in agreement with the client solicit a carer or responsible adult's consent on the person's behalf (as well as a separate consent covering their own involvement). In these cases, the carer/responsible adult must oversee the researcher/participant at all times. Where there is uncertainty, researchers must refer the case to the Ethics Board of the Market Research Society.
- 6.9 All participants' identities must be anonymised on completion of fieldwork, and only referred to by their pseudonyms thereafter. Clients must never know the 'real' identities of participants, and all internal traces of original identities must be securely stored and eventually destroyed. Techniques for anonymising participants' identities include:
  - 6.9.1 Assigning a code name or number to respondents at the time of recruitment
  - 6.9.2 Assigning pseudonyms for the key respondent and any close family members
  - 6.9.3 Referring only to the respondent using generic language (e.g. 'A builder from Manchester')

### 7. Conducting fieldwork with children

- 7.1 Researchers must ensure that the consent of a parent or responsible adult (acting *in loco parentis*) is obtained before interviewing a child under 16; young people aged 16 and 17 may consent for themselves.
- 7.2 Researchers must ensure that the adult is given sufficient information about the nature of the project to enable them to provide *informed consent*.
- 7.3 Consent by the responsible adult<sup>51</sup> provides the researcher with permission to invite the child/young person to participate in a project.
- 7.4 The child/young person must make their own choice regarding whether or not they want to take part in the research. Researchers must make every reasonable effort to verify that the young person understands purpose of the research and implications of participation.
- 7.5 Wherever possible, the consent of the parent or responsible adult AND the child must be verifiable, for example in the form of a signature on a paper consent form. Where this is not possible, the researcher must make every reasonable effort to obtain a secure and verifiable form of consent.
- 7.6 Care must be taken to ensure that children or young people are protected from any contentious, disturbing or distressing subjects, stimulus or areas of questioning for their age group.

<sup>&#</sup>x27;Responsible adult' is the person with responsibility for the child/young person's safety and welfare at the time of the research. This is most typically the parent or guardian but could also be a schoolteacher. It is not a person who have limited or specific responsibility for the child, such as a lifeguard or youth worker

WAVE IT REPORT PAGE 79 OF 84

- 7.7 Special care must be taken when interviewing young people about issues which could upset or worry the child, where issues risk creating tension between the child and their parents (or other relationships), where issues relate to potentially sensitive family situations or have a racial, religious or political angle.
- 7.8 If there is a valid or important research justification for covering any of these sensitive subjects in a research project, it is essential that a full explanation is given to the responsible adult and that their full consent is obtained. Steps must also be taken to ensure that the child/young person is not worried, confused or misled by the questioning.
- 7.9 Where full and informed consent from a responsible adult has been granted and the child/young person has agreed to participate in the research, it is not necessary for the responsible adult to be present during the interview/fieldwork.
- 7.10 Parents or responsible adults and young people must be informed of the nature and value of any incentives being offered to the child at the time consent is being sought.
  - 7.10.1 Any incentives must be suitable and acceptable for the age of the child/young person and fitting for the task required.
  - 7.10.2 Researchers must take reasonable precautions to ensure that incentives or vouchers are not used for the purchase of inappropriate age-restricted products and/or age-inappropriate products (for example, ensuring the parent is aware of the incentive awarded).
- 7.11 Parents and children must be informed of any recording, monitoring or observation of the interview/fieldwork. The child must be reminded of his or her right to withdraw from a research project at any stage, to withhold their answers to particular questions or withdraw data pertaining to specific area or subject matters.
- 7.12 Researchers must ensure that the language and content of all research materials and interactions be sensitive to the language, needs and feelings of the age group involved in the research, without being patronising.
- 7.13 Research must be conducted in a safe and appropriate environment. Care must be taken to avoid any physical contact with the child. The researcher must never ask or encourage a child or young person, either directly or indirectly, to engage in any risky, inappropriate or illegal behaviour.
- 7.14 If it becomes clear that participation in fieldwork is directly or indirectly leading to risky behaviours that would not under normal circumstances be taking place, fieldwork must be terminated, support given to the respondent and their parent/guardian (and/or other appropriate authorities) informed.
- 7.15 In reference to 'support', while the researchers' role is not to provide advice or guidance, they can (if agreed with the client in advance) signpost the respondent to resources or organisations who may be able to provide information, support or advice relating to any personal issue or behaviour.
- 7.16 Any disclosure of a confidential nature which may be potentially harmful, or engender the risk of subsequent harm<sup>52</sup> occurring to the child or young person must be dealt with in a sensitive and responsible manner. Where a child discloses that they have been harmed or that they are at

<sup>&</sup>lt;sup>52</sup> This includes physical, mental, ethical and emotional harm.

WAVE IT REPORT PAGE 80 OF 84

risk of abuse, or the interview suspects this is the case then the researcher should follow the Safeguarding Policy (Section 8).

# 8. Safeguarding policy

- 8.1 At Revealing Reality we are committed to the protection of children and adults at risk from harm, social or personal, arising from the research process, and we recognise the potential role we have to play in supporting safeguarding processes within the local communities where our research takes place.
- 8.2 We also believe that the highest standards of research ethics and principles must be upheld at all times. As such, we will seek to protect the anonymity and confidentiality of all respondents throughout our research.
- 8.3 An exception to this is, in line with The Children Act (2004), where a child discloses information that gives the researcher reasonable cause to suspect a child is suffering, or likely to suffer, significant harm. In these instances, the researcher must inform the Project Manager / Managing Director and follow this Safeguarding Policy.
- 8.4 Regarding adults, to our knowledge Revealing Reality have no statutory responsibility to disclose safeguarding concerns for adults and we would opt to prioritise our commitments to confidentiality in all but the most serious cases. However, we recognise that there are situations in which case the risk of harm to an adult respondent (or others) is significant and clear enough that a public interest test favours the breaching of confidentiality to trigger safeguarding actions (see 8.6)
- 8.5 Assigned Project Managers are responsible for safeguarding on a project-by-project basis, reporting directly to both Project Directors and the Managing Director about any concerns that may arise. The Managing Director will provide personal oversight of any issues that arise during a project, as well as organising advice and support to other staff, liaising with other staff, working with other agencies, processing any concerns about alleged or perceived abuse, and dealing with any allegations made against employees.

# Safeguarding guidelines for research with adults

- 8.6 Regarding the disclosure of information that leads the researcher to have reasonable cause to suspect the adult is at significant and immediate risk to themselves or others, researchers must initially be guided by the participants' wishes regarding his or her anonymity, and their desire (or otherwise) for their testimony to remain confidential. If they wish their statements to remain confidential, then the researcher must respect this and not disclose what they have been told to a third party.
- 8.7 If for some reason the researcher perceives this arrangement to be significantly detrimental to the individual e.g., they have reason to believe the person is in greater danger than they realise, or they believe that the person lacks the capacity to make accurate statements about their wishes (e.g., in line with the Mental Incapacity Act 2005) then the case may be referred, in confidence, to the relevant Local Authority's Safeguarding Adults Board/Safeguarding Hotline.
- 8.8 Where disclosures relate to criminal activity, researchers will also consider legal obligations to report crimes; in the UK these cover child protection offences (physical or sexual abuse of

WAVE II REPORT PAGE 81 OF 84

minors)<sup>53</sup> and crimes covered by prevention of terrorism legislation (Terrorism Act 2000). These exemptions relate to circumstances both where a researcher might uncover that a participant is a **victim** or **perpetrator** of these crimes.

8.9 An additional exemption applies for research conducted in Northern Ireland where the law states that all individuals are bound to report illegal activity: there it is a criminal offence to fail to disclose any arrestable offence to the police under Section 5(I) of the Criminal Law Act 1967.

### Safeguarding guidelines for research with children

8.10 If the researcher and/or the Project Manager has reasonable cause to suspect that a child they have come into contact with during the research, either directly or indirectly, is suffering or is likely to suffer significant harm a referral must be made the appropriate authority without delay and in order that the child can be protected if necessary. This is likely to be local social services via their first contact line but could also be the police. Researchers are likely to seek advice as to appropriate authority to make a referral to by contacting the <a href="NSPCC safeguarding helpline">NSPCC safeguarding helpline</a> (without disclosing any identifiable confidential data).

8.11 Revealing Reality have developed an assessment approach to 'reasonable cause to suspect a child is suffering or likely to suffer **significant harm**' based on consultation with various Local Authorities' safeguarding protocols.

8.12 There are no absolute criteria on which to rely when judging what constitutes **significant harm**. Consideration of the severity of the ill-treatment may include the degree and the extent of physical harm, the duration and frequency of abuse and neglect, the extent of premeditation and the presence or degree of threat, coercion, sadism and bizarre or unusual elements. It is important to consider age and context. Babies, young children and adolescents are particularly vulnerable and at increased risk especially when there is a parental history of domestic abuse, substance misuse and mental ill-health. Therefore, significant harm could occur where there is a single event, such as a violent assault. More often, significant harm is identified when there have been a number of events which have compromised the child's physical and psychological wellbeing: for example, a child whose health and development suffers through neglect<sup>54</sup>.

8.13 Depending on the subject matter of the research and the vulnerability of children likely to be engaged in the project, additional risk assessment criteria may be developed to assist the Project Manager/Project Director identify situations and evaluate whether safeguarding actions must be taken (see appendix A)

8.14 If it is suspected that a child's health or development is being impaired or there is a high risk of impairment (such as, malnourishment or socialisation) without intervention, the researcher and/or Project Manager must make a referral according to procedures set out by the relevant Local Safeguarding Children's Board.

8.15 If a professional intermediary (e.g., a Local Authority) has been involved in the commissioning, recruitment or set up of the research, the researcher should, while respecting the child's confidentiality, seek to ascertain the level of any involved intermediary's awareness of the child's needs and if in any doubt that the child's needs are not being met the researcher and/or Project

Working Together to Safeguard Children, this statutory guidance covers those working with children in a professional or care capacity, not intended for research contexts – however opt to follow the same protocols.

<sup>&</sup>lt;sup>54</sup> Northamptonshire Safeguarding Children Partnership (NSCP) Thresholds Guidance 2022

WAVE IT REPORT PAGE 82 OF 84

Manager must make a referral according to procedures set out by the relevant Local Safeguarding Children's Board.

- 8.16 Throughout any suspected safeguarding issue, the researcher must ensure that any disclosure of a confidential nature, which may be potentially harmful to the child or young person, must be dealt with in a sensitive and responsible manner.
- 8.17 Overview of our step-by-step child safeguarding actions:

#### Screening call

In-depth call with prospective respondent (or their parent, if a child) to work out whether they fit the sample specification and are happy to take part

#### **Briefing call**

Short call to make sure the respondent is aware of the research objectives and activities, including what they may share with us and clarity over situations in which we may have to breach confidentiality and trigger a safeguarding action

#### Fieldwork and data collection

Researcher to talk through safeguarding and consent policy at beginning and end of fieldwork/data collection period Researcher to brief respondent again on what data we do (and do not) want them to share with us to avoid unnecessary disclosure of material that may trigger safeguarding actions

#### Ongoing consent

Research gains written consent at end of the interview from both children and their parents. Researcher leaves behind an information sheet which covers all safeguarding and consent policy details, signposting to support services as relevant, and RR contact details.

At any point in this process if researcher has reasonable cause to suspect a child is suffering, or likely to suffer, significant

#### Discuss with Project Manager and Project Director

- Researcher to make contact with RR team immediately (pausing or ending interview if necessary)
- As a team decide best next steps to be

# Seek advice Inform respondent If unsure of best If RR team

helpline

tact confirms that safeguarding ch as action is required, ng research will inform the respondent of what actions they are going to take (unless i is thought that this might place

# Take action as appropriate

- Signpost respondent to relevant suppor organisation an encourage then to self-refer
- Inform parent of concern for risk
- Contact relevant Local Authority's Local Safeguarding
- Children's BContact the police

# 9. Dealing with allegations of personal or social harm

- 9.1 In the event that a research respondent (or a representative thereof) has concerns has about any personal or social harm that has arisen in the course of our research contact with them, enquiries must in the first instance be directed to the designated Project Manager whose details will have been left with the respondent (or their representative) as part of the Information Sheet handed over on completion of fieldwork.
- 9.2 Should the Project Manager receive such a complaint, he or she must pass it on immediately to the Managing Director.
- 9.3 We will acknowledge and aim to address all such enquiries within 24 hours of receipt, encouraging correspondents to submit their concerns in writing if possible. In cases where, for whatever reason, the complainant does not wish to submit a written complaint, the Managing Director will listen to all concerns and produce a summary of the complaint which the complainant will be asked to acknowledge as a fair and accurate representation of the matter. In the interests of fairness and confidentiality, we will ask that the complainant designates a single contact to engage with all future communication regarding the complaint.
- 9.4 Upon receipt of a formal complaint, the Managing Director will contact the relevant client (protecting respondent confidentiality where necessary) to advise them of the respondent's concerns before conducting an initial review liaising with the researcher(s) in question to formulate a response within five working days.
- 9.5 Should this initial response prove unsatisfactory, or the severity of the complaint warrant it, the Managing Director will assess the validity of the complaint by collecting spoken and written

WAVE IT REPORT PAGE 83 OF 84

evidence from all relevant parties and, where justified, investigating the causes of the shortcomings in question. This data will be assessed according to our internal policies, plus the external guidelines and codes of conduct which we follow in across our work.

- 9.6 In instances where there remains ambiguity about the appropriateness of conduct, referrals may be made to the Ethics Board of the Market Research Society.
- 9.7 The resultant insights will then be presented to the complainant in writing and, where appropriate, verbally. We aim to address all formal complaints in this way within 10 working days of escalation.

### Use of research data for communications purposes

- 10.1 All data submitted to Revealing Reality shall be kept confidential and anonymous unless specific consent is given for external sharing
- 10.2. Fully anonymised case studies, quotes and non-identifiable photographs can be included in reports & presentations, so long as respondent consent remains in places and no personally identifiable information (PII) present
- 10.3 For projects where identifiable photographs or video will be used in reporting, respondents should be made aware of the purposes of the research and give additional consent for their data to be used in this way
- 10.4. If research data is to be shared with clients or commissioning organisations, respondents should be made aware of this and give their informed consent for this to happen (in addition to their consent to participate in research)
- 10.5. If clients intend to use respondent data for communication purposes (e.g. social media) additional consent must be obtained from respondents in advance of any external publication.
- 10.6 Even where full consent for the public sharing of information has been obtained, it is best practice to revisit respondents before publication in order to ensure they are still happy with the consent arrangements given the current communication plans

# Safeguarding of researchers

- II.I All Researchers are at no obligation at any point to carry out or continue an interview if they feel unsafe or at risk. If the respondent or the location of the interview is deemed to be unacceptably dangerous in advance of the interview, interviews will be carried out with supervision in place. The fieldwork monitor will also schedule calls to check in on the researcher throughout the interview.
- 11.2 Researchers must diligently follow our 'checking in and checking out' policy, notifying when they enter and leave the interview/fieldwork. This is closely monitored by an assigned member of the operations team ('fieldwork monitor) based in the office, who has access to the specific location and respondent contact details. If the researcher has not 'checked out' and cannot be contacted within 30 minutes from assigned interview end time, the fieldwork monitor will attempt to reach the researcher via phone; attempt to reach the respondent via phone and ask to speak to the researcher; failing that they will contact the police.
- II.3 All Researchers have pre-booked travel and access to a company credit card to make sure they are never unable to get back home. Researchers are briefed to never accept lifts from respondents.
- 11.4 All Researchers within a team attend a fieldwork briefing before any fieldwork takes place, where safeguarding policies for the staff and respondents are spoken through in detail.

WAVE II REPORT PAGE 84 OF 84

I I.5 If the fieldwork is exploring sensitive topics that could have an impact on the researcher, the following processes are in place to mitigate and manage:

- All researchers understand the topic that they have 'opted in' to conduct fieldwork on.
- Researchers are experienced at working on research involving vulnerable groups.
- Regular check-in sessions will be booked to take place between the research team to monitor staff welfare
- Researchers have agreed to report any issues directly to the Project Director and ask for support when and if required. In the first instance, support will be provided through a counselling service.
- Researchers can be offered counselling/clinical support if it is deemed desirable by both the researcher in question and the Project Director