



# Ofcom Annual EPG Accessibility Statement

## TLCS001709BA – BT TV

Please find below the current functionality in place on the BT TV platform:

1. High Contrast Display: allowing users to change the settings so that the user interface is displayed as white text on black background. When the Guide is “unselected” the contrast ratio is 21:1, when an item in the Guide is “selected”, the ratio becomes 15:1.
2. Removal of Channel Logos: Users can remove the channel logos from the guide which defaults to text, allowing the guide to be read more easily.
3. Removal of Transparency: users can choose a solid background to the guide rather than it being transparent, making it easier to read.
4. Audio Feedback: When users press certain buttons on their remote control a tone is played. Users can adjust the volume of the tone.
5. Zoom: Users can zoom in on the user interface which enlarges the text making it easier to read.
6. GRID2 integration: Users can use a keyboard rather than a remote control to navigate the user interface.
7. Programme Information: Across the guide programmes with Subtitles, Signing and/or Audio Description are sign posted with representative icons [S, SL, AD].

Regarding Ofcom's specific reference in the letter dated 27 November 2020, relating to the accessibility features we believe we are compliant with B, C and D.

Since our last communication with Ofcom on this matter we have introduced dedicated areas within our genre-based aggregated areas (TV Shows & Films) for the lesser available access services; Signing and Audio Description, to help users find content with these accessibility services.

[Redacted ✂]

## TLCS100654BA – EE TV

[Redacted ✂]