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2	1	NATIONS. How would you describe your national identity?	Base = All respondents	4099
3	2	INTU. In the past week, how many hours have you spent using the internet? This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online.	Base = All respondents	4099
4	2	INTU. In the past week, how many hours have you spent using the internet? This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online.	Base = All respondents	4101
5	2	INTU. In the past week, how many hours have you spent using the internet? This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online.	Base = All respondents	4099
6	2	INTU. In the past week, how many hours have you spent using the internet? This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online.	Base = All respondents	4101
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62	20	A1a_6. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Channel 4	Base = All Respondents who have watched TV in the last 3 months	2478
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68	23	A1a_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Any other Channel 5 channel (e.g. 5USA, 5Star)	Base = All Respondents who have watched TV in the last 3 months	945

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70	24	A1a_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	Base = All Respondents who have watched TV in the last 3 months	1371
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75	27	A1a_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC News Channel	Base = All Respondents who have watched TV in the last 3 months	1286
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83	31	A1a_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - CBeebies	Base = All Respondents who have watched TV in the last 3 months	518
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86	33	A1a1_1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC One	Base = All Respondents	4099

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90	34	A1a1_2. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC Two	Base = All Respondents	4099
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94	35	A1a1_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC Four	Base = All Respondents	4099
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97	35	A1a1_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC Four	Base = All Respondents	4101
98	36	A1a1_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - ITV	Base = All Respondents	4099
99	36	A1a1_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - ITV	Base = All Respondents	4101
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103	37	A1a1_5. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Any other ITV channel (e.g. ITV2, ITV3, ITV Be)	Base = All Respondents	4101
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113	39	A1a1_7. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Any other 4 channel (e.g. E4, Film4, More4, 4Seven)	Base = All Respondents	4101

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121	41	A1a1_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Any other Channel 5 channel (e.g. 5USA, 5Star)	Base = All Respondents	4101
122	42	A1a1_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	Base = All Respondents	4099

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126	43	A1a1_11. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)	Base = All Respondents	4099
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130	44	A1a1_12. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - S4C	Base = All Respondents	4099
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137	45	A1a1_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC News Channel	Base = All Respondents	4101
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139	46	A1a1_14. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC Parliament	Base = All Respondents	4101
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145	47	A1a1_15. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - BBC Alba	Base = All Respondents	4101
146	48	A1a1_16. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - CBBC	Base = All Respondents	4099
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150	49	A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - CBeebies	Base = All Respondents	4099
151	49	A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - CBeebies	Base = All Respondents	4101
152	49	A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - CBeebies	Base = All Respondents	4099
153	49	A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand. - CBeebies	Base = All Respondents	4101
154	50	A2. Which, if any, of these radio stations have you personally listened to in the past 3 months? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .	Base = All respondents	4099
155	50	A2. Which, if any, of these radio stations have you personally listened to in the past 3 months? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .	Base = All respondents	4101
156	50	A2. Which, if any, of these radio stations have you personally listened to in the past 3 months? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .	Base = All respondents	4101
157	50	A2. Which, if any, of these radio stations have you personally listened to in the past 3 months? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .	Base = All respondents	4099
158	50	A2. Which, if any, of these radio stations have you personally listened to in the past 3 months? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .	Base = All respondents	4101

Page	Table	Title	Base Description	Base
159	50	A2. Which, if any, of these radio stations have you personally listened to in the past 3 months? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .	Base = All respondents	4101
160	51	A2a. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). / Summary Table	Base = All Respondents who have listened to radio in the last 3 months	1033
161	52	A2a_1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1	Base = All Respondents who have listened to radio in the last 3 months	1033
162	52	A2a_1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1	Base = All Respondents who have listened to radio in the last 3 months	1033
163	53	A2a_3. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2	Base = All Respondents who have listened to radio in the last 3 months	883
164	53	A2a_3. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2	Base = All Respondents who have listened to radio in the last 3 months	883
165	54	A2a_4. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3	Base = All Respondents who have listened to radio in the last 3 months	211
166	54	A2a_4. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3	Base = All Respondents who have listened to radio in the last 3 months	211
167	55	A2a_5. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4	Base = All Respondents who have listened to radio in the last 3 months	576

Page	Table	Title	Base Description	Base
168	55	A2a_5. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4	Base = All Respondents who have listened to radio in the last 3 months	576
169	56	A2a_7. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live	Base = All Respondents who have listened to radio in the last 3 months	402
170	56	A2a_7. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live	Base = All Respondents who have listened to radio in the last 3 months	402
171	57	A2a_9. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music	Base = All Respondents who have listened to radio in the last 3 months	194
172	57	A2a_9. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music	Base = All Respondents who have listened to radio in the last 3 months	194
173	58	A2a_10. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network	Base = All Respondents who have listened to radio in the last 3 months	103
174	58	A2a_10. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network	Base = All Respondents who have listened to radio in the last 3 months	103
175	59	A2a_11. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations	Base = All Respondents who have listened to radio in the last 3 months	470
176	59	A2a_11. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations	Base = All Respondents who have listened to radio in the last 3 months	470

Page	Table	Title	Base Description	Base
177	60	A2a_25. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station	Base = All Respondents who have listened to radio in the last 3 months	204
178	60	A2a_25. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station	Base = All Respondents who have listened to radio in the last 3 months	204
179	61	A2a_14. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT	Base = All Respondents who have listened to radio in the last 3 months	318
180	61	A2a_14. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT	Base = All Respondents who have listened to radio in the last 3 months	318
181	62	A2a_15. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO	Base = All Respondents who have listened to radio in the last 3 months	91
182	62	A2a_15. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO	Base = All Respondents who have listened to radio in the last 3 months	91
183	63	A2a_16. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM	Base = All Respondents who have listened to radio in the last 3 months	465
184	63	A2a_16. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM	Base = All Respondents who have listened to radio in the last 3 months	465
185	64	A2a_17. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio	Base = All Respondents who have listened to radio in the last 3 months	393

Page	Table	Title	Base Description	Base
186	64	A2a_17. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio	Base = All Respondents who have listened to radio in the last 3 months	393
187	65	A2a_18. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station	Base = All Respondents who have listened to radio in the last 3 months	560
188	65	A2a_18. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station	Base = All Respondents who have listened to radio in the last 3 months	560
189	66	A2a_19. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station	Base = All Respondents who have listened to radio in the last 3 months	711
190	66	A2a_19. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station	Base = All Respondents who have listened to radio in the last 3 months	711
191	67	A2a_20. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station	Base = All Respondents who have listened to radio in the last 3 months	352
192	67	A2a_20. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station	Base = All Respondents who have listened to radio in the last 3 months	352
193	68	A2a_21. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss	Base = All Respondents who have listened to radio in the last 3 months	590
194	68	A2a_21. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss	Base = All Respondents who have listened to radio in the last 3 months	590

Page	Table	Title	Base Description	Base
195	69	A2a_22. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic	Base = All Respondents who have listened to radio in the last 3 months	488
196	69	A2a_22. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic	Base = All Respondents who have listened to radio in the last 3 months	488
197	70	A2a_23. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)	Base = All Respondents who have listened to radio in the last 3 months	479
198	70	A2a_23. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)	Base = All Respondents who have listened to radio in the last 3 months	479
199	71	A2a1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). / Summary Table	Base = All Respondents	4099
200	71	A2a1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio).	Base = All Respondents	4099
201	72	A2a1_1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1	Base = All Respondents	4099
202	72	A2a1_1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1	Base = All Respondents	4101
203	72	A2a1_1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1	Base = All Respondents	4099

Page	Table	Title	Base Description	Base
204	72	A2a1_1. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1	Base = All Respondents	4101
205	73	A2a1_3. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2	Base = All Respondents	4099
206	73	A2a1_3. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2	Base = All Respondents	4101
207	73	A2a1_3. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2	Base = All Respondents	4099
208	73	A2a1_3. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2	Base = All Respondents	4101
209	74	A2a1_4. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3	Base = All Respondents	4099
210	74	A2a1_4. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3	Base = All Respondents	4101
211	74	A2a1_4. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3	Base = All Respondents	4099
212	74	A2a1_4. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3	Base = All Respondents	4101

Page	Table	Title	Base Description	Base
213	75	A2a1_5. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4	Base = All Respondents	4099
214	75	A2a1_5. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4	Base = All Respondents	4101
215	75	A2a1_5. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4	Base = All Respondents	4099
216	75	A2a1_5. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4	Base = All Respondents	4101
217	76	A2a1_7. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live	Base = All Respondents	4099
218	76	A2a1_7. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live	Base = All Respondents	4101
219	76	A2a1_7. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live	Base = All Respondents	4099
220	76	A2a1_7. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live	Base = All Respondents	4101
221	77	A2a1_9. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music	Base = All Respondents	4099

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222	77	A2a1_9. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music	Base = All Respondents	4101
223	77	A2a1_9. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music	Base = All Respondents	4099
224	77	A2a1_9. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music	Base = All Respondents	4101
225	78	A2a1_10. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network	Base = All Respondents	4099
226	78	A2a1_10. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network	Base = All Respondents	4099
227	79	A2a1_11. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations	Base = All Respondents	4099
228	79	A2a1_11. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations	Base = All Respondents	4101
229	79	A2a1_11. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations	Base = All Respondents	4099
230	79	A2a1_11. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations	Base = All Respondents	4101

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231	80	A2a1_14. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT	Base = All Respondents	4099
232	80	A2a1_14. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT	Base = All Respondents	4099
233	81	A2a1_25. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)	Base = All Respondents	4099
234	81	A2a1_25. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)	Base = All Respondents	4101
235	81	A2a1_25. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)	Base = All Respondents	4099
236	81	A2a1_25. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)	Base = All Respondents	4101
237	82	A2a1_15. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO	Base = All Respondents	4099
238	82	A2a1_15. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO	Base = All Respondents	4099

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239	83	A2a1_16. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM	Base = All Respondents	4099
240	83	A2a1_16. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM	Base = All Respondents	4101
241	83	A2a1_16. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM	Base = All Respondents	4099
242	83	A2a1_16. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM	Base = All Respondents	4101
243	84	A2a1_17. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio	Base = All Respondents	4099
244	84	A2a1_17. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio	Base = All Respondents	4101
245	84	A2a1_17. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio	Base = All Respondents	4099
246	84	A2a1_17. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio	Base = All Respondents	4101
247	85	A2a1_18. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station	Base = All Respondents	4099

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248	85	A2a1_18. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station	Base = All Respondents	4101
249	85	A2a1_18. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station	Base = All Respondents	4099
250	85	A2a1_18. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station	Base = All Respondents	4101
251	86	A2a1_19. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station	Base = All Respondents	4099
252	86	A2a1_19. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station	Base = All Respondents	4101
253	86	A2a1_19. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station	Base = All Respondents	4099
254	86	A2a1_19. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station	Base = All Respondents	4101
255	87	A2a1_20. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station	Base = All Respondents	4099
256	87	A2a1_20. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station	Base = All Respondents	4101

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257	87	A2a1_20. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station	Base = All Respondents	4099
258	87	A2a1_20. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station	Base = All Respondents	4101
259	88	A2a1_21. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss	Base = All Respondents	4099
260	88	A2a1_21. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss	Base = All Respondents	4101
261	88	A2a1_21. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss	Base = All Respondents	4099
262	88	A2a1_21. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss	Base = All Respondents	4101
263	89	A2a1_22. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic	Base = All Respondents	4099
264	89	A2a1_22. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic	Base = All Respondents	4101
265	89	A2a1_22. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic	Base = All Respondents	4099

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266	89	A2a1_22. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic	Base = All Respondents	4101
267	90	A2a1_23. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)	Base = All Respondents	4099
268	90	A2a1_23. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)	Base = All Respondents	4101
269	90	A2a1_23. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)	Base = All Respondents	4099
270	90	A2a1_23. How often in the past 3 months have you listened to these radio stations? Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)	Base = All Respondents	4101
271	91	A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.	Base = All respondents	4099
272	91	A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.	Base = All respondents	4101
273	91	A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.	Base = All respondents	4101
274	91	A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.	Base = All respondents	4099

Page	Table	Title	Base Description	Base
275	91	A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.	Base = All respondents	4101
276	91	A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.	Base = All respondents	4101
277	92	A3a. How often in the past 3 months have you watched programmes using these services? / Summary Table	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	1748
278	93	A3a_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	1748
279	93	A3a_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	1748
280	94	A3a_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	183
281	94	A3a_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	183
282	95	A3a_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	180
283	95	A3a_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	180
284	96	A3a_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	854

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285	96	A3a_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	854
286	97	A3a_5. How often in the past 3 months have you watched programmes using these services? - STV Player	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	56
287	97	A3a_5. How often in the past 3 months have you watched programmes using these services? - STV Player	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	56
288	98	A3a_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	44
289	98	A3a_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	44
290	99	A3a_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	707
291	99	A3a_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	707
292	100	A3a_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	380
293	100	A3a_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	380

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294	101	A3a_9. How often in the past 3 months have you watched programmes using these services? - Netflix	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	1367
295	101	A3a_9. How often in the past 3 months have you watched programmes using these services? - Netflix	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	1367
296	102	A3a_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	789
297	102	A3a_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	789
298	103	A3a_11. How often in the past 3 months have you watched programmes using these services? - Now TV	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	376
299	103	A3a_11. How often in the past 3 months have you watched programmes using these services? - Now TV	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	376
300	104	A3a_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	650
301	104	A3a_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	650
302	105	A3a_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	185

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303	105	A3a_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	185
304	106	A3a_14. How often in the past 3 months have you watched programmes using these services? - Disney Life	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	127
305	106	A3a_14. How often in the past 3 months have you watched programmes using these services? - Disney Life	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	127
306	107	A3a_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	289
307	107	A3a_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	289
308	108	A3a_16. How often in the past 3 months have you watched programmes using these services? - Hayu	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	59
309	108	A3a_16. How often in the past 3 months have you watched programmes using these services? - Hayu	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	59
310	109	A3a_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	257
311	109	A3a_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	257

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312	110	A3a_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	427
313	110	A3a_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel	Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months	427
314	111	A3a1. How often in the past 3 months have you watched programmes using these services? / Summary Table	Base = All Respondents	4099
315	112	A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer	Base = All Respondents	4099
316	112	A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer	Base = All Respondents	4101
317	112	A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer	Base = All Respondents	4099
318	112	A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer	Base = All Respondents	4101
319	113	A3a1_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)	Base = All Respondents	4099
320	113	A3a1_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)	Base = All Respondents	4099
321	114	A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids	Base = All Respondents	4099
322	114	A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids	Base = All Respondents	4101
323	114	A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids	Base = All Respondents	4099
324	114	A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids	Base = All Respondents	4101

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325	115	A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]	Base = All Respondents	4099
326	115	A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]	Base = All Respondents	4101
327	115	A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]	Base = All Respondents	4099
328	115	A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]	Base = All Respondents	4101
329	116	A3a1_5. How often in the past 3 months have you watched programmes using these services? - STV Player	Base = All Respondents	4099
330	116	A3a1_5. How often in the past 3 months have you watched programmes using these services? - STV Player	Base = All Respondents	4099
331	117	A3a1_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic	Base = All Respondents	4099
332	117	A3a1_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic	Base = All Respondents	4099
333	118	A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)	Base = All Respondents	4099
334	118	A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)	Base = All Respondents	4101
335	118	A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)	Base = All Respondents	4099
336	118	A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)	Base = All Respondents	4101
337	119	A3a1_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)	Base = All Respondents	4099
338	119	A3a1_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)	Base = All Respondents	4099

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339	120	A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix	Base = All Respondents	4099
340	120	A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix	Base = All Respondents	4101
341	120	A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix	Base = All Respondents	4099
342	120	A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix	Base = All Respondents	4101
343	121	A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video	Base = All Respondents	4099
344	121	A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video	Base = All Respondents	4101
345	121	A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video	Base = All Respondents	4099
346	121	A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video	Base = All Respondents	4101
347	122	A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV	Base = All Respondents	4099
348	122	A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV	Base = All Respondents	4101
349	122	A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV	Base = All Respondents	4099
350	122	A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV	Base = All Respondents	4101
351	123	A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)	Base = All Respondents	4099
352	123	A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)	Base = All Respondents	4101

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353	123	A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)	Base = All Respondents	4099
354	123	A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)	Base = All Respondents	4101
355	124	A3a1_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play	Base = All Respondents	4099
356	124	A3a1_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play	Base = All Respondents	4099
357	125	A3a1_14. How often in the past 3 months have you watched programmes using these services? - Disney Life	Base = All Respondents	4099
358	125	A3a1_14. How often in the past 3 months have you watched programmes using these services? - Disney Life	Base = All Respondents	4099
359	126	A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere	Base = All Respondents	4099
360	126	A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere	Base = All Respondents	4101
361	126	A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere	Base = All Respondents	4099
362	126	A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere	Base = All Respondents	4101
363	127	A3a1_16. How often in the past 3 months have you watched programmes using these services? - Hayu	Base = All Respondents	4099
364	127	A3a1_16. How often in the past 3 months have you watched programmes using these services? - Hayu	Base = All Respondents	4099
365	128	A3a1_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel	Base = All Respondents	4099
366	128	A3a1_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel	Base = All Respondents	4099

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367	129	A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel	Base = All Respondents	4099
368	129	A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel	Base = All Respondents	4101
369	129	A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel	Base = All Respondents	4099
370	129	A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel	Base = All Respondents	4101
371	130	A4. Which, if any, of these websites or apps have you used in the past 3 months?	Base = All respondents	4099
372	130	A4. Which, if any, of these websites or apps have you used in the past 3 months?	Base = All respondents	4101
373	130	A4. Which, if any, of these websites or apps have you used in the past 3 months?	Base = All respondents	4099
374	130	A4. Which, if any, of these websites or apps have you used in the past 3 months?	Base = All respondents	4101
375	131	A4a. How often in the past 3 months have you used these websites and/or apps? / Summary Table	Base = All respondents who have visited websites in the last 3 months	630
376	132	A4a_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk	Base = All respondents who have visited websites in the last 3 months	630
377	132	A4a_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk	Base = All respondents who have visited websites in the last 3 months	630
378	133	A4a_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com	Base = All respondents who have visited websites in the last 3 months	399
379	133	A4a_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com	Base = All respondents who have visited websites in the last 3 months	399
380	134	A4a_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv	Base = All respondents who have visited websites in the last 3 months	71

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381	134	A4a_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv	Base = All respondents who have visited websites in the last 3 months	71
382	135	A4a_4. How often in the past 3 months have you used these websites and/or apps? - S4C	Base = All respondents who have visited websites in the last 3 months	48
383	135	A4a_4. How often in the past 3 months have you used these websites and/or apps? - S4C	Base = All respondents who have visited websites in the last 3 months	48
384	136	A4a_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com	Base = All respondents who have visited websites in the last 3 months	476
385	136	A4a_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com	Base = All respondents who have visited websites in the last 3 months	476
386	137	A4a_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)	Base = All respondents who have visited websites in the last 3 months	299
387	137	A4a_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)	Base = All respondents who have visited websites in the last 3 months	299
388	138	A4a_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com	Base = All respondents who have visited websites in the last 3 months	248
389	138	A4a_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com	Base = All respondents who have visited websites in the last 3 months	248
390	139	A4a_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)	Base = All respondents who have visited websites in the last 3 months	127
391	139	A4a_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)	Base = All respondents who have visited websites in the last 3 months	127
392	140	A4a_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport	Base = All respondents who have visited websites in the last 3 months	748

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393	140	A4a_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport	Base = All respondents who have visited websites in the last 3 months	748
394	141	A4a_10. How often in the past 3 months have you used these websites and/or apps? - BBC News	Base = All respondents who have visited websites in the last 3 months	1253
395	141	A4a_10. How often in the past 3 months have you used these websites and/or apps? - BBC News	Base = All respondents who have visited websites in the last 3 months	1253
396	142	A4a_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather	Base = All respondents who have visited websites in the last 3 months	1026
397	142	A4a_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather	Base = All respondents who have visited websites in the last 3 months	1026
398	143	A4a_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime	Base = All respondents who have visited websites in the last 3 months	123
399	143	A4a_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime	Base = All respondents who have visited websites in the last 3 months	123
400	144	A4a_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music	Base = All respondents who have visited websites in the last 3 months	191
401	144	A4a_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music	Base = All respondents who have visited websites in the last 3 months	191
402	145	A4a_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food	Base = All respondents who have visited websites in the last 3 months	366
403	145	A4a_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food	Base = All respondents who have visited websites in the last 3 months	366
404	146	A4a_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder	Base = All respondents who have visited websites in the last 3 months	58

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405	146	A4a_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder	Base = All respondents who have visited websites in the last 3 months	58
406	147	A4a_16. How often in the past 3 months have you used these websites and/or apps? - BBC+	Base = All respondents who have visited websites in the last 3 months	87
407	147	A4a_16. How often in the past 3 months have you used these websites and/or apps? - BBC+	Base = All respondents who have visited websites in the last 3 months	87
408	148	A4a_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize	Base = All respondents who have visited websites in the last 3 months	162
409	148	A4a_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize	Base = All respondents who have visited websites in the last 3 months	162
410	149	A4a_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime	Base = All respondents who have visited websites in the last 3 months	104
411	149	A4a_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime	Base = All respondents who have visited websites in the last 3 months	104
412	150	A4a1. How often in the past 3 months have you used these websites and/or apps? / Summary Table	Base = All Respondents	4099
413	151	A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk	Base = All Respondents	4099
414	151	A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk	Base = All Respondents	4101
415	151	A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk	Base = All Respondents	4099
416	151	A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk	Base = All Respondents	4101
417	152	A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com	Base = All Respondents	4099

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418	152	A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com	Base = All Respondents	4101
419	152	A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com	Base = All Respondents	4099
420	152	A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com	Base = All Respondents	4101
421	153	A4a1_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv	Base = All Respondents	4099
422	153	A4a1_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv	Base = All Respondents	4099
423	154	A4a1_4. How often in the past 3 months have you used these websites and/or apps? - S4C	Base = All Respondents	4099
424	154	A4a1_4. How often in the past 3 months have you used these websites and/or apps? - S4C	Base = All Respondents	4099
425	155	A4a1_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com	Base = All Respondents	4099
426	155	A4a1_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com	Base = All Respondents	4099
427	156	A4a1_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)	Base = All Respondents	4099
428	156	A4a1_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)	Base = All Respondents	4099
429	157	A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com	Base = All Respondents	4099
430	157	A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com	Base = All Respondents	4101
431	157	A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com	Base = All Respondents	4099
432	157	A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com	Base = All Respondents	4101
433	158	A4a1_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)	Base = All Respondents	4099

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434	158	A4a1_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)	Base = All Respondents	4099
435	159	A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport	Base = All Respondents	4099
436	159	A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport	Base = All Respondents	4101
437	159	A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport	Base = All Respondents	4099
438	159	A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport	Base = All Respondents	4101
439	160	A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News	Base = All Respondents	4099
440	160	A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News	Base = All Respondents	4101
441	160	A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News	Base = All Respondents	4099
442	160	A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News	Base = All Respondents	4101
443	161	A4a1_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather	Base = All Respondents	4099
444	161	A4a1_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather	Base = All Respondents	4099
445	162	A4a1_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime	Base = All Respondents	4099
446	162	A4a1_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime	Base = All Respondents	4099
447	163	A4a1_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music	Base = All Respondents	4099
448	163	A4a1_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music	Base = All Respondents	4099
449	164	A4a1_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food	Base = All Respondents	4099

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450	164	A4a1_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food	Base = All Respondents	4099
451	165	A4a1_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder	Base = All Respondents	4099
452	165	A4a1_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder	Base = All Respondents	4099
453	166	A4a1_16. How often in the past 3 months have you used these websites and/or apps? - BBC+	Base = All Respondents	4099
454	166	A4a1_16. How often in the past 3 months have you used these websites and/or apps? - BBC+	Base = All Respondents	4099
455	167	A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize	Base = All Respondents	4099
456	167	A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize	Base = All Respondents	4101
457	167	A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize	Base = All Respondents	4099
458	167	A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize	Base = All Respondents	4101
459	168	A4a1_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime	Base = All Respondents	4099
460	168	A4a1_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime	Base = All Respondents	4099
461	169	Section A summary. Cross-Media Consumption / Summary Table	Base = All Respondents	4099
462	170	B1TV. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers?	Base = Users of each platform in the past 3 months	3508
463	170	B1TV. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers?	Base = Users of each platform in the past 3 months	3458

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464	171	B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels	Base = Users of each platform in the past 3 months	3508
465	171	B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels	Base = Users of each platform in the past 3 months	3458
466	171	B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels	Base = Users of each platform in the past 3 months	3508
467	171	B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels	Base = Users of each platform in the past 3 months	3458
468	172	B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV	Base = Users of each platform in the past 3 months	2990
469	172	B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV	Base = Users of each platform in the past 3 months	2929
470	172	B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV	Base = Users of each platform in the past 3 months	2990
471	172	B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV	Base = Users of each platform in the past 3 months	2929
472	173	B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4,4 Seven, Film 4, 4 Music and All4)	Base = Users of each platform in the past 3 months	2649

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473	173	B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4,4 Seven, Film 4, 4 Music and All4)	Base = Users of each platform in the past 3 months	2533
474	173	B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4,4 Seven, Film 4, 4 Music and All4)	Base = Users of each platform in the past 3 months	2649
475	173	B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4,4 Seven, Film 4, 4 Music and All4)	Base = Users of each platform in the past 3 months	2533
476	174	B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)	Base = Users of each platform in the past 3 months	2079
477	174	B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)	Base = Users of each platform in the past 3 months	1976
478	174	B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)	Base = Users of each platform in the past 3 months	2079
479	174	B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)	Base = Users of each platform in the past 3 months	1976
480	175	B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C	Base = Users of each platform in the past 3 months	125

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481	175	B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C	Base = Users of each platform in the past 3 months	106
482	175	B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C	Base = Users of each platform in the past 3 months	125
483	175	B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C	Base = Users of each platform in the past 3 months	106
484	176	B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV	Base = Users of each platform in the past 3 months	1322
485	176	B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV	Base = Users of each platform in the past 3 months	1232
486	176	B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV	Base = Users of each platform in the past 3 months	1322
487	176	B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV	Base = Users of each platform in the past 3 months	1232
488	177	B1TV_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Netflix	Base = Users of each platform in the past 3 months	1367

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489	177	B1TV_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Netflix	Base = Users of each platform in the past 3 months	1221
490	177	B1TV_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Netflix	Base = Users of each platform in the past 3 months	1367
491	177	B1TV_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Netflix	Base = Users of each platform in the past 3 months	1221
492	178	B1TV_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Amazon Prime Video	Base = Users of each platform in the past 3 months	789
493	178	B1TV_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Amazon Prime Video	Base = Users of each platform in the past 3 months	680
494	178	B1TV_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Amazon Prime Video	Base = Users of each platform in the past 3 months	789
495	178	B1TV_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Amazon Prime Video	Base = Users of each platform in the past 3 months	680
496	179	B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV	Base = Users of each platform in the past 3 months	376
497	179	B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV	Base = Users of each platform in the past 3 months	333

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498	179	B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV	Base = Users of each platform in the past 3 months	376
499	179	B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV	Base = Users of each platform in the past 3 months	333
500	180	B2Radio. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers?	Base = Users of each radio station in the past 3 months	2320
501	180	B2Radio. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers?	Base = Users of each radio station in the past 3 months	2237
502	181	B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio	Base = Users of each radio station in the past 3 months	2320
503	181	B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio	Base = Users of each radio station in the past 3 months	2237
504	181	B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio	Base = Users of each radio station in the past 3 months	2320
505	181	B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio	Base = Users of each radio station in the past 3 months	2237
506	182	B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio	Base = Users of each radio station in the past 3 months	360

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507	182	B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio	Base = Users of each radio station in the past 3 months	359
508	182	B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio	Base = Users of each radio station in the past 3 months	360
509	182	B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio	Base = Users of each radio station in the past 3 months	359
510	183	B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM	Base = Users of each radio station in the past 3 months	407
511	183	B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM	Base = Users of each radio station in the past 3 months	387
512	183	B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM	Base = Users of each radio station in the past 3 months	407
513	183	B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM	Base = Users of each radio station in the past 3 months	387
514	184	B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart	Base = Users of each radio station in the past 3 months	631
515	184	B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart	Base = Users of each radio station in the past 3 months	665

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516	184	B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart	Base = Users of each radio station in the past 3 months	631
517	184	B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart	Base = Users of each radio station in the past 3 months	665
518	185	B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital	Base = Users of each radio station in the past 3 months	498
519	185	B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital	Base = Users of each radio station in the past 3 months	515
520	185	B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital	Base = Users of each radio station in the past 3 months	498
521	185	B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital	Base = Users of each radio station in the past 3 months	515
522	186	B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth	Base = Users of each radio station in the past 3 months	313
523	186	B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth	Base = Users of each radio station in the past 3 months	349
524	186	B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth	Base = Users of each radio station in the past 3 months	313

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525	186	B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth	Base = Users of each radio station in the past 3 months	349
526	187	B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport	Base = Users of each radio station in the past 3 months	315
527	187	B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport	Base = Users of each radio station in the past 3 months	321
528	187	B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport	Base = Users of each radio station in the past 3 months	315
529	187	B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport	Base = Users of each radio station in the past 3 months	321
530	188	B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss	Base = Users of each radio station in the past 3 months	528
531	188	B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss	Base = Users of each radio station in the past 3 months	523
532	188	B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss	Base = Users of each radio station in the past 3 months	528
533	188	B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss	Base = Users of each radio station in the past 3 months	523

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534	189	B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic	Base = Users of each radio station in the past 3 months	442
535	189	B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic	Base = Users of each radio station in the past 3 months	427
536	189	B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic	Base = Users of each radio station in the past 3 months	442
537	189	B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic	Base = Users of each radio station in the past 3 months	427
538	190	B3MEAPP. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps?	Base = Users of each website/app in the past 3 months	2033
539	190	B3MEAPP. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps?	Base = Users of each website/app in the past 3 months	1817
540	191	B3MEAPP_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? BBC website and apps	Base = Users of each website/app in the past 3 months	2033
541	191	B3MEAPP_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? BBC website and apps	Base = Users of each website/app in the past 3 months	1817
542	191	B3MEAPP_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? BBC website and apps	Base = Users of each website/app in the past 3 months	2033

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543	191	B3MEAPP_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? BBC website and apps	Base = Users of each website/app in the past 3 months	1817
544	192	B3MEAPP_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? ITV website and apps	Base = Users of each website/app in the past 3 months	380
545	192	B3MEAPP_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? ITV website and apps	Base = Users of each website/app in the past 3 months	308
546	192	B3MEAPP_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? ITV website and apps	Base = Users of each website/app in the past 3 months	380
547	192	B3MEAPP_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? ITV website and apps	Base = Users of each website/app in the past 3 months	308
548	193	B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps	Base = Users of each website/app in the past 3 months	582
549	193	B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps	Base = Users of each website/app in the past 3 months	503
550	193	B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps	Base = Users of each website/app in the past 3 months	582

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551	193	B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps	Base = Users of each website/app in the past 3 months	503
552	194	B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps	Base = Users of each website/app in the past 3 months	240
553	194	B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps	Base = Users of each website/app in the past 3 months	198
554	194	B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps	Base = Users of each website/app in the past 3 months	240
555	194	B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps	Base = Users of each website/app in the past 3 months	198
556	195	B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps	Base = Users of each website/app in the past 3 months	127
557	195	B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps	Base = Users of each website/app in the past 3 months	96
558	195	B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps	Base = Users of each website/app in the past 3 months	127

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559	195	B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps	Base = Users of each website/app in the past 3 months	96
560	196	B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps	Base = Users of each website/app in the past 3 months	71
561	196	B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps	Base = Users of each website/app in the past 3 months	63
562	196	B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps	Base = Users of each website/app in the past 3 months	71
563	196	B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps	Base = Users of each website/app in the past 3 months	63
564	197	B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps	Base = Users of each website/app in the past 3 months	48
565	197	B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps	Base = Users of each website/app in the past 3 months	42
566	197	B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps	Base = Users of each website/app in the past 3 months	48

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567	197	B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps	Base = Users of each website/app in the past 3 months	42
568	198	C1. On a scale of 1 – 10 where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?	Base = All respondents	4099
569	198	C1. On a scale of 1 – 10 where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?	Base = All respondents	4101
570	198	C1. On a scale of 1 – 10 where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?	Base = All respondents	4099
571	198	C1. On a scale of 1 – 10 where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?	Base = All respondents	4101
572	199	C2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides:	Base = All respondents	4099
573	199	C2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides:	Base = All respondents	4101
574	200	C2_1. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4099

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575	200	C2_1. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4101
576	200	C2_1. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4099
577	200	C2_1. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4101
578	201	C2_2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4099
579	201	C2_2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4101
580	201	C2_2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4099
581	201	C2_2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4101
582	202	C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4099

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583	202	C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4101
584	202	C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4099
585	202	C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4101
586	203	C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4099
587	203	C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4101
588	203	C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4099
589	203	C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4101
590	204	C3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:	Base = All respondents	4099

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591	204	C3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:	Base = All respondents	4101
592	205	C3_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4099
593	205	C3_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4101
594	205	C3_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4099
595	205	C3_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4101
596	206	C3_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4099
597	206	C3_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4101
598	206	C3_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4099

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599	206	C3_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4101
600	207	C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4099
601	207	C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4101
602	207	C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4099
603	207	C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4101
604	208	C3_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4099
605	208	C3_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4101

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607	208	C3_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4101
608	209	C4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:	Base = All respondents	4099
609	209	C4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:	Base = All respondents	4101
610	210	C4_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4099
611	210	C4_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4101
612	210	C4_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.	Base = All respondents	4099
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614	211	C4_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4099
615	211	C4_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4101
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617	211	C4_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	Base = All respondents	4101
618	212	C4_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4099
619	212	C4_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4101
620	212	C4_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4099
621	212	C4_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: A range of high quality, distinctive and creative content that is different to that of other providers.	Base = All respondents	4101

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622	213	C4_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4099
623	213	C4_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4101
624	213	C4_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4099
625	213	C4_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	Base = All respondents	4101
626	214	Summary Table. Summary of Purpose - Impartial news and information to help people understand and engage with the world around them. (7-10)	Base = All respondents	4099
627	214	Summary Table. Summary of Purpose - Impartial news and information to help people understand and engage with the world around them. (7-10)	Base = All respondents	4099
628	215	Summary Table. Summary of Purpose - Informative and educational content, which is inspiring and challenging, and that supports learning for all ages. (7-10)	Base = All respondents	4099
629	215	Summary Table. Summary of Purpose - Informative and educational content, which is inspiring and challenging, and that supports learning for all ages. (7-10)	Base = All respondents	4099
630	216	Summary Table. Summary of Purpose - A range of high quality, distinctive and creative content that is different to that of other providers. (7-10)	Base = All respondents	4099

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631	216	Summary Table. Summary of Purpose - A range of high quality, distinctive and creative content that is different to that of other providers. (7-10)	Base = All respondents	4099
632	217	Summary Table. Summary of Purpose - Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK. (7-10)	Base = All respondents	4099
633	217	Summary Table. Summary of Purpose - Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK. (7-10)	Base = All respondents	4099
634	218	C6. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4099
635	218	C6. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4101
636	219	C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News coverage that helps me understand what's going on in the world today.	Base = All respondents	4099
637	219	C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News coverage that helps me understand what's going on in the world today.	Base = All respondents	4101

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638	219	C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News coverage that helps me understand what's going on in the world today.	Base = All respondents	4099
639	219	C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News coverage that helps me understand what's going on in the world today.	Base = All respondents	4101
640	220	C6_2. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News that represents a range of viewpoints.	Base = All respondents	4099
641	220	C6_2. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News that represents a range of viewpoints.	Base = All respondents	4101
642	220	C6_2. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News that represents a range of viewpoints.	Base = All respondents	4099

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644	221	C6_3. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News that is impartial.	Base = All respondents	4099
645	221	C6_3. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News that is impartial.	Base = All respondents	4101
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647	221	C6_3. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News that is impartial.	Base = All respondents	4101
648	222	C6_sum. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4099

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649	222	C6_sum. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4099
650	223	C7. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4099
651	223	C7. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4101
652	224	C7_1. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that are educational.	Base = All respondents	4099
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656	225	C7_2. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that are inspirational.	Base = All respondents	4099
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660	226	C7_3. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that support children and young people with their education.	Base = All respondents	4099
661	226	C7_3. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that support children and young people with their education.	Base = All respondents	4101

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663	226	C7_3. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that support children and young people with their education.	Base = All respondents	4101
664	227	C7_4. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that helps me to learn new things.	Base = All respondents	4099
665	227	C7_4. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that helps me to learn new things.	Base = All respondents	4101
666	227	C7_4. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that helps me to learn new things.	Base = All respondents	4099
667	227	C7_4. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that helps me to learn new things.	Base = All respondents	4101

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668	228	C7_5. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that are informative.	Base = All respondents	4099
669	228	C7_5. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that are informative.	Base = All respondents	4101
670	228	C7_5. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that are informative.	Base = All respondents	4099
671	228	C7_5. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that are informative.	Base = All respondents	4101
672	229	C7_sum. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4099
673	229	C7_sum. This set of statements are about the BBC supporting learning for people of all ages. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4099
674	230	C8. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:	Base = All respondents	4099

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675	230	C8. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:	Base = All respondents	4101
676	231	C8_1. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole: Provides a broad mix of different types of TV, radio and online programmes and content	Base = All respondents	4099
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680	232	<p>C8_2. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.</p> <p>On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:</p> <p>Provides high quality television, radio and online content.</p>	Base = All respondents	4099
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684	233	<p>C8_3. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.</p> <p>On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:</p> <p>Provides programmes and content made for UK audiences, using UK actors, writers and locations.</p>	Base = All respondents	4099

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692	235	<p>C8_5. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:</p> <p>Provides television,radio and online content which appeals to a wide range of audiences in the UK.</p>	Base = All respondents	4099
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700	237	<p>C8_sum. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.</p> <p>On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole: (7-10)</p>	Base = All respondents	4099

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701	237	C8_sum. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole: (7-10)	Base = All respondents	4099
702	238	C9. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4099
703	238	C9. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:	Base = All respondents	4101
704	239	C9_1. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.	Base = All respondents	4099
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708	240	C9_2. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.	Base = All respondents	4099
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712	241	C9_3. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.	Base = All respondents	4099
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719	242	C9_4. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.	Base = All respondents	4101
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724	244	C9_sum. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: (7-10)	Base = All respondents	4099
725	244	C9_sum. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: (7-10)	Base = All respondents	4099
726	245	D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...	Base = All respondents	4099
727	245	D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...	Base = All respondents	4101
728	246	D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... (by users)	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566

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729	246	D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... (by users)	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
730	247	D1_1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4099
731	247	D1_1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4101
732	247	D1_1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4099

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733	247	D1_1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4101
734	248	D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All respondents	4099
735	248	D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All respondents	4101
736	248	D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All respondents	4099
737	248	D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All respondents	4101

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738	249	D1_3. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4099
739	249	D1_3. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4101
740	249	D1_3. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4099
741	249	D1_3. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4101

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742	250	D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4099
743	250	D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4101
744	250	D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4099
745	250	D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4101

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747	251	D1_5. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All respondents	4101
748	251	D1_5. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All respondents	4099
749	251	D1_5. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All respondents	4101

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750	252	D1_6. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides distinctive TV programmes and content.	Base = All respondents	4099
751	252	D1_6. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides distinctive TV programmes and content.	Base = All respondents	4101
752	252	D1_6. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides distinctive TV programmes and content.	Base = All respondents	4099
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756	253	D1_13. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides a broad mix of different types of TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
757	253	D1_13. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides a broad mix of different types of TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
758	254	D1_14. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
759	254	D1_14. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521

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760	254	D1_14. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
761	254	D1_14. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
762	255	D1_15. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
763	255	D1_15. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
764	255	D1_15. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566

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766	256	D1_16. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Takes risks and provides TV programmes and content that is new and innovative.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
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769	256	D1_16. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Takes risks and provides TV programmes and content that is new and innovative.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
770	257	D1_17. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
771	257	D1_17. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
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773	257	D1_17. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
774	258	D1_18. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides distinctive TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
775	258	D1_18. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides distinctive TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
776	258	D1_18. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides distinctive TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
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778	259	D1_sum. Competitive delivery for BBC vs. other TV providers (by users) (7-10)	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
779	259	D1_sum. Competitive delivery for BBC vs. other TV providers (by users) (7-10)	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
780	260	D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...	Base = All respondents	4099
781	260	D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...	Base = All respondents	4101
782	261	D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
783	261	D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
784	262	D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4099
785	262	D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4101
786	262	D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4099
787	262	D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All respondents	4101

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788	263	D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All respondents	4099
789	263	D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All respondents	4101
790	263	D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All respondents	4099
791	263	D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All respondents	4101
792	264	D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4099
793	264	D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4101
794	264	D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4099
795	264	D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All respondents	4101

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796	265	D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4099
797	265	D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4101
798	265	D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4099
799	265	D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All respondents	4101
800	266	D1a_5. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All respondents	4099
801	266	D1a_5. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All respondents	4101
802	266	D1a_5. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All respondents	4099
803	266	D1a_5. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All respondents	4101

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804	267	D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All respondents	4099
805	267	D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All respondents	4101
806	267	D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All respondents	4099
807	267	D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All respondents	4101
808	268	D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
809	268	D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
810	268	D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
811	268	D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521

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812	269	D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
813	269	D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
814	269	D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
815	269	D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
816	270	D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
817	270	D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
818	270	D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
819	270	D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521

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820	271	D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
821	271	D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
822	271	D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
823	271	D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
824	272	D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
825	272	D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
826	272	D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
827	272	D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521

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828	273	D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
829	273	D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
830	273	D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3566
831	273	D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.	Base = All who have watched BBC TV or BBC on demand in the past 3 months	3521
832	274	D1a_sum. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... (7-10)	Base = All respondents	4099
833	274	D1a_sum. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... (7-10)	Base = All respondents	4099
834	275	D1a_sum_rebase. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... (7-10)	Base = Those who have watched BBC TV	3566
835	275	D1a_sum_rebase. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... (7-10)	Base = Those who have watched BBC TV	3566
836	276	D1b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?	Base = All who have used BBC channel/service in the last 3 months	3323
837	276	D1b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?	Base = All who have used BBC channel/service in the last 3 months	3291

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838	277	D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC One offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	3323
839	277	D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC One offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	3291
840	277	D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC One offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	3323
841	277	D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC One offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	3291
842	278	D1b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Two offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	2388
843	278	D1b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Two offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	2327
844	278	D1b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Two offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	2388
845	278	D1b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Two offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	2327

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846	279	D1b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Four offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1128
847	279	D1b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Four offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1214
848	279	D1b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Four offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1128
849	279	D1b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Four offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1214
850	280	D1b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News Channel offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1089
851	280	D1b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News Channel offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1125
852	280	D1b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News Channel offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1089
853	280	D1b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News Channel offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1125

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854	281	D1b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Parliament offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	246
855	281	D1b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Parliament offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	234
856	281	D1b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Parliament offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	246
857	281	D1b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Parliament offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	234
858	282	D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Alba offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	95
859	282	D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Alba offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	98
860	282	D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Alba offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	95
861	282	D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Alba offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	98

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862	283	D1b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBBC offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	364
863	283	D1b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBBC offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	329
864	283	D1b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBBC offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	364
865	283	D1b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBBC offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	329
866	284	D1b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBeebies offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	448
867	284	D1b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBeebies offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	443
868	284	D1b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBeebies offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	448
869	284	D1b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - CBeebies offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	443

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870	285	D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1748
871	285	D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1570
872	285	D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1748
873	285	D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	1570
874	286	D1b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Three (now available only online) offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	183
875	286	D1b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Three (now available only online) offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	141
876	286	D1b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Three (now available only online) offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	183
877	286	D1b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Three (now available only online) offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	141

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878	287	D1b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer Kids offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	180
879	287	D1b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer Kids offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	154
880	287	D1b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer Kids offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	180
881	287	D1b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iPlayer Kids offers me something that other television and video providers do not	Base = All who have used BBC channel/service in the last 3 months	154
882	288	D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...	Base = All respondents	4099
883	288	D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...	Base = All respondents	4101
884	289	D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...	Base = All who have listened to BBC radio in the past 3 months	2297
885	289	D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...	Base = All who have listened to BBC radio in the past 3 months	2211
886	290	D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4099
887	290	D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4101
888	290	D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4099

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889	290	D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4101
890	291	D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All respondents	4099
891	291	D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All respondents	4101
892	291	D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All respondents	4099
893	291	D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All respondents	4101
894	292	D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All respondents	4099
895	292	D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All respondents	4101
896	292	D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All respondents	4099
897	292	D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All respondents	4101
898	293	D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4099
899	293	D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4101

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900	293	D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4099
901	293	D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4101
902	294	D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4099
903	294	D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4101
904	294	D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4099
905	294	D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4101
906	295	D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4099
907	295	D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4101
908	295	D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4099
909	295	D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4101

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910	296	D2_7. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2297
911	296	D2_7. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2211
912	296	D2_7. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2297
913	296	D2_7. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2211
914	297	D2_8. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2297
915	297	D2_8. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2211
916	297	D2_8. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2297
917	297	D2_8. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2211
918	298	D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2297
919	298	D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2211
920	298	D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2297
921	298	D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2211

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922	299	D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2297
923	299	D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2211
924	299	D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2297
925	299	D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2211
926	300	D2_11. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2297
927	300	D2_11. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2211
928	300	D2_11. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2297
929	300	D2_11. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2211
930	301	D2_12. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2297
931	301	D2_12. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2211

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932	301	D2_12. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2297
933	301	D2_12. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2211
934	302	D2_sum. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... (7-10)	Base = All who have listened to BBC radio in the past 3 months	2297
935	302	D2_sum. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... (7-10)	Base = All who have listened to BBC radio in the past 3 months	2297
936	303	D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...	Base = All respondents	4099
937	303	D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...	Base = All respondents	4101
938	304	D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...	Base = All who have listened to BBC radio in the past 3 months	2297
939	304	D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...	Base = All who have listened to BBC radio in the past 3 months	2211
940	305	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4099
941	305	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4101
942	305	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4099

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943	305	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All respondents	4101
944	306	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All respondents	4099
945	306	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All respondents	4101
946	306	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All respondents	4099
947	306	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All respondents	4101
948	307	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All respondents	4099
949	307	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All respondents	4101
950	307	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All respondents	4099
951	307	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All respondents	4101

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952	308	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4099
953	308	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4101
954	308	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4099
955	308	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All respondents	4101
956	309	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4099
957	309	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4101
958	309	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4099
959	309	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All respondents	4101

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960	310	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4099
961	310	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4101
962	310	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4099
963	310	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All respondents	4101
964	311	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2297
965	311	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2211
966	311	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2297
967	311	D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.	Base = All who have listened to BBC radio in the past 3 months	2211
968	312	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2297

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969	312	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2211
970	312	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2297
971	312	D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.	Base = All who have listened to BBC radio in the past 3 months	2211
972	313	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2297
973	313	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2211
974	313	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2297
975	313	D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.	Base = All who have listened to BBC radio in the past 3 months	2211
976	314	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2297
977	314	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2211

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978	314	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2297
979	314	D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known	Base = All who have listened to BBC radio in the past 3 months	2211
980	315	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2297
981	315	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2211
982	315	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2297
983	315	D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK	Base = All who have listened to BBC radio in the past 3 months	2211
984	316	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2297
985	316	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2211

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986	316	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2297
987	316	D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.	Base = All who have listened to BBC radio in the past 3 months	2211
988	317	D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)	Base = All respondents	4099
989	317	D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)	Base = All respondents	4099
990	318	D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)	Base = All who have listened to BBC radio in the past 3 months	2297
991	318	D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)	Base = All who have listened to BBC radio in the past 3 months	2297
992	319	D2b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?	Base = All who have listened to BBC radio in the past 3 months	1033
993	319	D2b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?	Base = All who have listened to BBC radio in the past 3 months	933
994	320	D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 1 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	1033
995	320	D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 1 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	933

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996	320	D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 1 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	1033
997	320	D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 1 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	933
998	321	D2b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 2 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	883
999	321	D2b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 2 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	875
1000	321	D2b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 2 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	883
1001	321	D2b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 2 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	875
1002	322	D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 3 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	211
1003	322	D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 3 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	189

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1004	322	D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 3 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	211
1005	322	D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 3 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	189
1006	323	D2b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 4 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	576
1007	323	D2b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 4 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	587
1008	323	D2b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 4 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	576
1009	323	D2b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 4 offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	587
1010	324	D2b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 5 live offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	402
1011	324	D2b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 5 live offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	371

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1012	324	D2b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 5 live offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	402
1013	324	D2b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Radio 5 live offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	371
1014	325	D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC 6 Music offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	194
1015	325	D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC 6 Music offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	166
1016	325	D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC 6 Music offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	194
1017	325	D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC 6 Music offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	166
1018	326	D2b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Asian Network offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	103
1019	326	D2b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Asian Network offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	78

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1020	326	D2b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Asian Network offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	103
1021	326	D2b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Asian Network offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	78
1022	327	D2b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC local radio stations offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	470
1023	327	D2b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC local radio stations offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	457
1024	327	D2b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC local radio stations offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	470
1025	327	D2b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC local radio stations offers me something that other radio stations do not	Base = All who have listened to BBC radio in the past 3 months	457
1026	328	D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - Any other BBC station	Base = All who have listened to BBC radio in the past 3 months	204
1027	328	D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - Any other BBC station	Base = All who have listened to BBC radio in the past 3 months	156

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1028	328	D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - Any other BBC station	Base = All who have listened to BBC radio in the past 3 months	204
1029	328	D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - Any other BBC station	Base = All who have listened to BBC radio in the past 3 months	156
1030	329	D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...	Base = All respondents	4099
1031	329	D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...	Base = All respondents	4101
1032	330	D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...	Base = All who have used BBC online services in the past 3 months	2018
1033	330	D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...	Base = All who have used BBC online services in the past 3 months	1800
1034	331	D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All respondents	4099
1035	331	D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All respondents	4101
1036	331	D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All respondents	4099
1037	331	D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All respondents	4101
1038	332	D3_2. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All respondents	4099
1039	332	D3_2. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All respondents	4101

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1040	332	D3_2. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All respondents	4099
1041	332	D3_2. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All respondents	4101
1042	333	D3_3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All respondents	4099
1043	333	D3_3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All respondents	4101
1044	333	D3_3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All respondents	4099
1045	333	D3_3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All respondents	4101
1046	334	D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All respondents	4099
1047	334	D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All respondents	4101
1048	334	D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All respondents	4099
1049	334	D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All respondents	4101
1050	335	D3_5. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4099

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1051	335	D3_5. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4101
1052	335	D3_5. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4099
1053	335	D3_5. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4101
1054	336	D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All respondents	4099
1055	336	D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All respondents	4101
1056	336	D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All respondents	4099
1057	336	D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All respondents	4101
1058	337	D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All who have used BBC online services in the past 3 months	2018
1059	337	D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All who have used BBC online services in the past 3 months	1800
1060	337	D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All who have used BBC online services in the past 3 months	2018
1061	337	D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have a mix of different types of content.	Base = All who have used BBC online services in the past 3 months	1800

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1062	338	D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All who have used BBC online services in the past 3 months	2018
1063	338	D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All who have used BBC online services in the past 3 months	1800
1064	338	D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All who have used BBC online services in the past 3 months	2018
1065	338	D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have high quality content.	Base = All who have used BBC online services in the past 3 months	1800
1066	339	D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All who have used BBC online services in the past 3 months	2018
1067	339	D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All who have used BBC online services in the past 3 months	1800
1068	339	D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All who have used BBC online services in the past 3 months	2018
1069	339	D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.	Base = All who have used BBC online services in the past 3 months	1800
1070	340	D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All who have used BBC online services in the past 3 months	2018
1071	340	D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All who have used BBC online services in the past 3 months	1800
1072	340	D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All who have used BBC online services in the past 3 months	2018
1073	340	D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.	Base = All who have used BBC online services in the past 3 months	1800

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1074	341	D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	2018
1075	341	D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	1800
1076	341	D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	2018
1077	341	D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	1800
1078	342	D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All who have used BBC online services in the past 3 months	2018
1079	342	D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All who have used BBC online services in the past 3 months	1800
1080	342	D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All who have used BBC online services in the past 3 months	2018
1081	342	D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.	Base = All who have used BBC online services in the past 3 months	1800
1082	343	D3_sum. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... (7-10)	Base = All who have used BBC online services in the past 3 months	2018
1083	343	D3_sum. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... (7-10)	Base = All who have used BBC online services in the past 3 months	2018
1084	344	D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...	Base = All respondents	4099

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1085	344	D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...	Base = All respondents	4101
1086	345	D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...	Base = All who have used BBC online services in the past 3 months	2018
1087	345	D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...	Base = All who have used BBC online services in the past 3 months	1800
1088	346	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All respondents	4099
1089	346	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All respondents	4101
1090	346	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All respondents	4099
1091	346	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All respondents	4101
1092	347	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All respondents	4099
1093	347	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All respondents	4101
1094	347	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All respondents	4099

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1095	347	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All respondents	4101
1096	348	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All respondents	4099
1097	348	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All respondents	4101
1098	348	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All respondents	4099
1099	348	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All respondents	4101
1100	349	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All respondents	4099
1101	349	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All respondents	4101
1102	349	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All respondents	4099
1103	349	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All respondents	4101

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1104	350	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4099
1105	350	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4101
1106	350	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4099
1107	350	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All respondents	4101
1108	351	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All respondents	4099
1109	351	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All respondents	4101
1110	351	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All respondents	4099
1111	351	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All respondents	4101

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1112	352	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All who have used BBC online services in the past 3 months	2018
1113	352	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All who have used BBC online services in the past 3 months	1800
1114	352	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All who have used BBC online services in the past 3 months	2018
1115	352	D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content	Base = All who have used BBC online services in the past 3 months	1800
1116	353	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All who have used BBC online services in the past 3 months	2018
1117	353	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All who have used BBC online services in the past 3 months	1800
1118	353	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All who have used BBC online services in the past 3 months	2018
1119	353	D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content	Base = All who have used BBC online services in the past 3 months	1800
1120	354	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All who have used BBC online services in the past 3 months	2018

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1121	354	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All who have used BBC online services in the past 3 months	1800
1122	354	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All who have used BBC online services in the past 3 months	2018
1123	354	D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide	Base = All who have used BBC online services in the past 3 months	1800
1124	355	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All who have used BBC online services in the past 3 months	2018
1125	355	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All who have used BBC online services in the past 3 months	1800
1126	355	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All who have used BBC online services in the past 3 months	2018
1127	355	D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way	Base = All who have used BBC online services in the past 3 months	1800
1128	356	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	2018
1129	356	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	1800

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1130	356	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	2018
1131	356	D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have content that appeals to a wide range of different audiences across the UK	Base = All who have used BBC online services in the past 3 months	1800
1132	357	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All who have used BBC online services in the past 3 months	2018
1133	357	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All who have used BBC online services in the past 3 months	1800
1134	357	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All who have used BBC online services in the past 3 months	2018
1135	357	D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content	Base = All who have used BBC online services in the past 3 months	1800
1136	358	D3a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... (7-10)	Base = All respondents	4099
1137	358	D3a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... (7-10)	Base = All respondents	4099
1138	359	D3a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... (7-10)	Base = All who have used BBC online services in the past 3 months	2018
1139	359	D3a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... (7-10)	Base = All who have used BBC online services in the past 3 months	2018

Page	Table	Title	Base Description	Base
1140	360	D3b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?	Base = All who have used BBC websites/apps in the last 3 months	630
1141	360	D3b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?	Base = All who have used BBC websites/apps in the last 3 months	513
1142	361	D3b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC.co.uk offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	630
1143	361	D3b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC.co.uk offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	513
1144	361	D3b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC.co.uk offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	630
1145	361	D3b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC.co.uk offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	513
1146	362	D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Sport offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	748
1147	362	D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Sport offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	628
1148	362	D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Sport offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	748
1149	362	D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Sport offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	628

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1150	363	D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	1253
1151	363	D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	1089
1152	363	D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	1253
1153	363	D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC News offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	1089
1154	364	D3b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Weather offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	1026
1155	364	D3b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Weather offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	901
1156	364	D3b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Weather offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	1026
1157	364	D3b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Weather offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	901

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1158	365	D3b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Playtime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	123
1159	365	D3b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Playtime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	103
1160	365	D3b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Playtime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	123
1161	365	D3b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Playtime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	103
1162	366	D3b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Music offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	191
1163	366	D3b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Music offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	158
1164	366	D3b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Music offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	191
1165	366	D3b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Music offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	158

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1166	367	D3b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Food offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	366
1167	367	D3b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Food offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	321
1168	367	D3b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Food offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	366
1169	367	D3b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Food offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	321
1170	368	D3b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iWonder offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	58
1171	368	D3b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iWonder offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	49
1172	368	D3b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iWonder offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	58
1173	368	D3b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC iWonder offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	49

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1174	369	D3b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC+ offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	87
1175	369	D3b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC+ offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	75
1176	369	D3b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC+ offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	87
1177	369	D3b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC+ offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	75
1178	370	D3b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Bitesize offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	162
1179	370	D3b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Bitesize offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	128
1180	370	D3b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Bitesize offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	162
1181	370	D3b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC Bitesize offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	128

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1182	371	D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Storytime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	104
1183	371	D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Storytime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	84
1184	371	D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Storytime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	104
1185	371	D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely? - BBC CBeebies Storytime offers me something that other websites/apps do not	Base = All who have used BBC websites/apps in the last 3 months	84
1186	372	E2. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?	Base = All respondents	4099
1187	373	E2_1. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Watch/access TV channels	Base = All respondents	4099
1188	373	E2_1. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Watch/access TV channels	Base = All respondents	4099
1189	374	E2_2. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Watch catch up, on demand or video streaming services	Base = All respondents	4099
1190	374	E2_2. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Watch catch up, on demand or video streaming services	Base = All respondents	4099

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1191	375	E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Listen to radio	Base = All respondents	4099
1192	375	E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Listen to radio	Base = All respondents	4101
1193	375	E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Listen to radio	Base = All respondents	4099
1194	375	E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Listen to radio	Base = All respondents	4101
1195	376	E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Access online and apps	Base = All respondents	4099
1196	376	E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Access online and apps	Base = All respondents	4101
1197	376	E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Access online and apps	Base = All respondents	4099
1198	376	E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content? Access online and apps	Base = All respondents	4101
1199	377	F1. To what extent do you agree or disagree with the statement 'I would miss the BBC if it wasn't there'?	Base = All respondents	1279
1200	377	F1. To what extent do you agree or disagree with the statement 'I would miss the BBC if it wasn't there'?	Base = All respondents	1279

Page	Table	Title	Base Description	Base
1201	378	F2. To what extent do you agree or disagree with the statement 'The BBC is less relevant to me than it was in the past'?	Base = All respondents	1279
1202	378	F2. To what extent do you agree or disagree with the statement 'The BBC is less relevant to me than it was in the past'?	Base = All respondents	1279
1203	379	NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).	Base = All respondents	4099
1204	379	NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).	Base = All respondents	4101
1205	379	NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).	Base = All respondents	4099
1206	379	NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).	Base = All respondents	4101
1207	380	QIA1. In which of the following locations have you accessed the internet in the past 3 months?	Base = All respondents	4099
1208	380	QIA1. In which of the following locations have you accessed the internet in the past 3 months?	Base = All respondents	4099
1209	381	DC01. How many people live in your house, including yourself?	Base = All respondents	4099
1210	381	DC01. How many people live in your house, including yourself?	Base = All respondents	4099
1211	382	DC02. Do you have any children living in your household? By children, we mean children under 16 living at home.	Base = All respondents	4099
1212	382	DC02. Do you have any children living in your household? By children, we mean children under 16 living at home.	Base = All respondents	4099
1213	383	DC03. Thinking about the children under 16 in your household, what ages are they? Please type in the age of each child in a separate box.	Base = All who have children living in their household	1296

Page	Table	Title	Base Description	Base
1214	383	DC03. Thinking about the children under 16 in your household, what ages are they? Please type in the age of each child in a separate box.	Base = All who have children living in their household	1296
1215	384	DC04. Are you responsible for the children under 16 in your household? Are you their parent or guardian?	Base = All who have children living in their household	1296
1216	384	DC04. Are you responsible for the children under 16 in your household? Are you their parent or guardian?	Base = All who have children living in their household	1296
1217	385	DC05. Are you a carer for someone over the age of 16?	Base = All respondents	4049
1218	385	DC05. Are you a carer for someone over the age of 16?	Base = All respondents	4049
1219	386	DC06. Which, if any, is the highest educational or professional qualification you have obtained. If you're still studying, please select the highest level achieved so far.	Base = All respondents	4099
1220	386	DC06. Which, if any, is the highest educational or professional qualification you have obtained. If you're still studying, please select the highest level achieved so far.	Base = All respondents	4099
1221	387	DC07. In which of the following income bands does your gross annual household income fall?	Base = All respondents	4099
1222	387	DC07. In which of the following income bands does your gross annual household income fall?	Base = All respondents	4099
1223	388	DC08. What is your current working status?	Base = All respondents	4099
1224	388	DC08. What is your current working status?	Base = All respondents	4101
1225	388	DC08. What is your current working status?	Base = All respondents	4099
1226	388	DC08. What is your current working status?	Base = All respondents	4101
1227	389	SOCIAL GRADE. Social grade	Base = All respondents	4099
1228	389	SOCIAL GRADE. Social grade	Base = All respondents	4101
1229	389	SOCIAL GRADE. Social grade	Base = All respondents	4099
1230	389	SOCIAL GRADE. Social grade	Base = All respondents	4101
1231	390	DC13. Ofcom wants to ensure that it talks to as representative a sample of people as possible. Please indicate which of the following you consider yourself to be:	Base = All respondents	4099

Page	Table	Title	Base Description	Base
1232	390	DC13. Ofcom wants to ensure that it talks to as representative a sample of people as possible. Please indicate which of the following you consider yourself to be:	Base = All respondents	4099
1233	391	DC14. Have you gone through any part of a process (including thoughts or actions) to change from the sex you were described as at birth to the gender you identify with, or do you intend to? (This could include changing your name, wearing different clothes, taking hormones or having gender reassignment surgery).	Base = All respondents	4099
1234	391	DC14. Have you gone through any part of a process (including thoughts or actions) to change from the sex you were described as at birth to the gender you identify with, or do you intend to? (This could include changing your name, wearing different clothes, taking hormones or having gender reassignment surgery).	Base = All respondents	4099
1235	392	DC15. Which of these, if any, limit your daily activities or the work you can do?	Base = All respondents	4099
1236	392	DC15. Which of these, if any, limit your daily activities or the work you can do?	Base = All respondents	4101
1237	392	DC15. Which of these, if any, limit your daily activities or the work you can do?	Base = All respondents	4099
1238	392	DC15. Which of these, if any, limit your daily activities or the work you can do?	Base = All respondents	4101
1239	393	DC17. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.	Base = All respondents	4099
1240	394	DC17_1. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - I am satisfied with my life	Base = All respondents	4099
1241	394	DC17_1. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - I am satisfied with my life	Base = All respondents	4099

Page	Table	Title	Base Description	Base
1242	395	DC17_2. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - I feel very positive about my future	Base = All respondents	4099
1243	395	DC17_2. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - I feel very positive about my future	Base = All respondents	4099
1244	396	DC17_3. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - I don't like people to think badly of me	Base = All respondents	4099
1245	396	DC17_3. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - I don't like people to think badly of me	Base = All respondents	4099
1246	397	DC17_4. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - White lies are acceptable to avoid hurting people's feelings	Base = All respondents	4099
1247	397	DC17_4. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response. - White lies are acceptable to avoid hurting people's feelings	Base = All respondents	4099
1248	398	BAN1. Banner 1 / Methodology / Sex	Base = All respondents	4099
1249	398	BAN1. Banner 1 / Age	Base = All respondents	4101
1250	398	BAN1. Banner 1 / Social Grade / Age With Social Grade	Base = All respondents	4101
1251	398	BAN1. Banner 1 / Working Status	Base = All respondents	4101
1252	398	BAN1. Banner 1	Base = All respondents	4101

Page	Table	Title	Base Description	Base
1253	398	BAN1. Banner 1 / Methodology / Sex	Base = All respondents	4099
1254	398	BAN1. Banner 1 / Age	Base = All respondents	4101
1255	398	BAN1. Banner 1 / Social Grade / Age With Social Grade	Base = All respondents	4101
1256	398	BAN1. Banner 1 / Working Status	Base = All respondents	4101
1257	398	BAN1. Banner 1	Base = All respondents	4101
1258	399	BAN2. Banner 2 / Nations / TV Region	Base = All respondents	4099
1259	399	BAN2. Banner 2 / Ethnicity	Base = All respondents	4101
1260	399	BAN2. Banner 2 / Disability	Base = All respondents	4101
1261	399	BAN2. Banner 2 / Nations / TV Region	Base = All respondents	4099
1262	399	BAN2. Banner 2 / Ethnicity	Base = All respondents	4101
1263	399	BAN2. Banner 2 / Disability	Base = All respondents	4101
1264	400	BAN3. Banner 3 / Religion / Sexual Orientation	Base = All respondents	4099
1265	400	BAN3. Banner 3 / Children / Education	Base = All respondents	4101

Page	Table	Title	Base Description	Base
1266	400	BAN3. Banner 3 / TV service / TV service connected to the internet / News use	Base = All respondents	4101
1267	400	BAN3. Banner 3 / Religion / Sexual Orientation	Base = All respondents	4099
1268	400	BAN3. Banner 3 / Children / Education	Base = All respondents	4101
1269	400	BAN3. Banner 3 / TV service / TV service connected to the internet / News use	Base = All respondents	4101
1270	401	BAN4. Banner 4 / Watched any BBC TV channel / Listened to any BBC radio station	Base = All respondents	4099
1271	401	BAN4. Banner 4 / Used any BBC On-demand / Used any BBC Online / Used any BBC	Base = All respondents	4101
1272	401	BAN4. Banner 4 / Used one BBC platforms / Used two BBC platforms	Base = All respondents	4101
1273	401	BAN4. Banner 4 / Used three BBC platforms	Base = All respondents	4101
1274	401	BAN4. Banner 4 / Used BBC across all 4 Platforms	Base = All respondents	4101
1275	401	BAN4. Banner 4 / Watched any BBC TV channel / Listened to any BBC radio station	Base = All respondents	4099
1276	401	BAN4. Banner 4 / Used any BBC On-demand / Used any BBC Online / Used any BBC	Base = All respondents	4101

Page	Table	Title	Base Description	Base
1277	401	BAN4. Banner 4 / Used one BBC platforms / Used two BBC platforms	Base = All respondents	4101
1278	401	BAN4. Banner 4 / Used three BBC platforms	Base = All respondents	4101
1279	401	BAN4. Banner 4 / Used BBC across all 4 Platforms	Base = All respondents	4101

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Table 1
NATIONS. How would you describe your national identity?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
England	3436	1665	1769	403	662	1157	1215	331	366	865	1143	801	868	822	945	3436	-	-	-
	84%PQRg	83%	84%	85%	84%	85%	82%	81%	83%	83%	84%	85%	86%	82%	82%	100%zPQR	-	-	-
Scotland	344	169	175	31	65	117	131	37	34	86	119	64	58	95	127	-	344	-	-
	8%KLOQRS TUVWXYha bc	8%	8%	7%	8%	9%	9%	9%	8%	8%	9%	7%	6%	10%L	11%zKL	-	100%zOQR	-	-
Wales	202	107	93	25	31	55	91	22	19	53	65	52	57	52	41	-	-	202	-
	5%NOPRST UVWXYhbc f	5%	4%	5%	4%	4%	6%zE	5%	4%	5%	5%	6%	6%	5%	4%	-	-	100%zOPR	-
Northern Ireland	119	57	62	14	26	36	43	16	22	37	32	22	30	28	38	-	-	-	119
	3%OPQSTV WXYcf	3%	3%	3%	3%	3%	3%	4%	5%zJ	4%	2%	2%	3%	3%	3%	-	-	-	100%zOPQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 1
NATIONS. How would you describe your national identity?
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
England	3436	298	864	151	389	212	473	224	186	113	157	368	2130	1219	2960	250
	84%PQRg	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	84%	83%	85%zg	70%
Scotland	344	-	-	-	-	-	-	-	-	-	-	-	206	130	289	40
	8%KLOQRS	-	-	-	-	-	-	-	-	-	-	-	8%	9%	8%	11%
	TUVWXYh	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	bc	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wales	202	-	-	-	-	-	-	-	-	-	-	-	129	70	152	39
	5%NOPRST	-	-	-	-	-	-	-	-	-	-	-	5%	5%	4%	11%zf
	UVWXYhbc	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	f	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Northern Ireland	119	-	-	-	-	-	-	-	-	-	-	-	63	52	87	27
	3%OPQSTV	-	-	-	-	-	-	-	-	-	-	-	2%	4%	2%	7%zf
	WXYZcf	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 2
INTU. In the past week, how many hours have you spent using the internet?
 This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online.
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
30+ hours	634	337	296	154	170	215	95	50	51	201	282	191	192	124	126	522	56	36	20
	15% B F ₁₅ M ₁₅ N ₁₅ e	17% z B	14%	32% z DEF	22% z EF	16% F	6%	12%	12%	19% z GH	21% z GH	20% z MN	19% z MN	12%	11%	15%	16%	18%	16%
20 - 29 hours	388	213	174	56	80	154	98	23	38	105	198	117	127	75	68	325	33	13	16
	9% B F ₉ G ₉ N ₉ e	11% z B	8%	12% F	10% F	11% z F	7%	6%	9%	10% G	15% z GH	12% z MN	13% z MN	8%	6%	9%	10%	7%	13% z Q
15 - 19 hours	195	94	101	42	43	75	35	10	14	62	101	68	56	40	32	164	16	7	8
	5% F N ₅ e	5%	5%	9% z DEF	5% F	6% F	2%	2%	3%	6% G	7% z GH	7% z MN	6% N	4%	3%	5%	5%	3%	7%
11 - 14 hours	430	220	209	71	112	140	107	30	41	101	169	110	116	104	100	360	35	21	14
	10% F N ₁₀ e	11%	10%	15% z EF	14% z EF	10% F	7%	7%	9%	10%	12% z G	12% N	11%	10%	9%	10%	10%	10%	12%
8 - 10 hours	592	280	311	63	118	250	161	29	50	140	217	147	161	136	148	504	45	26	17
	14% F G ₁₄ e	14%	15%	13%	15% F	18% z CF	11%	7%	11%	13% G	16% G	16%	16%	14%	13%	15%	13%	13%	15%
6 - 7 hours	579	280	299	33	125	220	202	43	64	169	154	139	116	151	172	504	40	27	8
	14% C J ₁₄ L ₁₄ R ₁₄ Y ₁₄ g	14%	14%	7%	16% C	16% z C	14% C	11%	15%	16% G J	11%	15%	11%	15%	15%	15% R	12%	13% R	7%
3 - 5 hours	440	203	237	40	80	148	173	46	35	114	133	79	89	140	132	348	55	27	11
	11% K O ₁₁ Y ₁₁	10%	11%	8%	10%	11%	12%	11%	8%	11%	10%	8%	9%	14% z KL	11% K	10%	16% z OR	13%	9%
1 - 2 hours	241	113	128	8	27	76	129	31	32	41	62	39	61	70	70	212	7	16	5
	6% C D ₆ I ₆ J ₆ K ₆ P ₆	6%	6%	2%	3%	6% C	9% z CDE	8% I J	7% I	4%	5%	4%	6%	7% K	6%	6% P	2%	8% P	4%
Less than 1 hour	133	59	74	3	*	21	109	13	22	38	8	12	18	32	72	109	15	8	2
	3% C D ₃ E ₃ J ₃ K ₃ L ₃ M ₃ d	3%	4%	1%	*	2% D	7% z CDE	3% J	5% J	4% J	1%	1%	2%	3% K	6% z KLM	3%	4%	4%	2%
None	468	199	270	4	28	66	370	131	93	69	34	38	75	124	231	388	43	21	16
	11% A C ₁₁ D ₁₁ E ₁₁ I ₁₁ J ₁₁ L ₁₁ d	10%	13% z A	1%	4% C	5% C	25% z CDE	32% z HU	21% z IU	7% J	3%	4%	7% K	12% KL	20% z KLM	11%	13%	10%	14%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 2
INTU. In the past week, how many hours have you spent using the internet?
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Less than an hour and none (Net)	602	258	344	7	29	86	480	144	116	107	43	50	93	156	302	497	58	29	19
	15%ACDEIJKLd	13%	16%zA	1%	4%C	6%CD	32%zCDE	35%zHU	26%zIJ	10%J	3%	5%	9%K	16%KL	26%zKLM	14%	17%	14%	16%
Light use (Net)	681	316	365	48	107	224	302	77	67	155	194	118	150	211	202	560	62	43	16
	17%CDJKd	16%	17%	10%	14%	16%C	20%zCDE	19%	15%	15%	14%	13%	15%	21%zKL	18%K	16%	18%	21%zOR	14%
Medium use (Net)	1796	874	920	209	398	685	505	112	170	472	641	464	450	430	452	1532	135	80	48
	44%FGNYe	44%	44%	44%F	51%zCF	50%zCF	34%	28%	38%G	45%GH	47%zGH	49%zMN	44%N	43%	39%	45%	39%	40%	41%
Heavy use (Net)	1022	550	470	209	250	369	193	73	89	307	480	308	320	199	195	847	89	50	36
	25%BFGMNTe	28%zB	22%	44%zDEF	32%zEF	27%F	13%	18%	20%	29%zGH	35%zGHI	33%zMN	32%zMN	20%	17%	25%	26%	25%	30%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 2
INTU. In the past week, how many hours have you spent using the internet?
 This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
30+ hours	634	38	112	26	64	33	64	63	22	18	26	58	464	154	520	59
	15%BFMNe	13%	13%	17%	16%	15%	14%	28%zSTUV	12%	16%	17%	16%	18%ze	10%	15%	17%
20 - 29 hours	388	30	67	14	31	19	44	31	18	12	19	41	283	96	327	30
	9%BFNGe	10%	8%	9%	8%	9%	9%	14%T	10%	10%	12%	11%	11%ze	7%	9%	8%
15 - 19 hours	195	16	36	8	24	14	16	11	6	8	6	19	146	46	155	23
	5%FNe	5%	4%	5%	6%	7%	3%	5%	3%	7%	4%	5%	6%ze	3%	4%	6%
11 - 14 hours	430	32	92	21	31	24	47	23	17	10	22	41	312	105	355	48
	10%FNe	11%	11%	14%	8%	11%	10%	10%	9%	9%	14%	11%	12%ze	7%	10%	14%
8 - 10 hours	592	42	138	21	59	21	76	34	29	23	13	48	431	147	494	54
	14%FGe	14%	16%b	14%	15%	10%	16%	15%	16%	20%Wb	8%	13%	17%ze	10%	14%	15%
6 - 7 hours	579	47	157	19	53	19	80	10	26	20	26	48	374	190	527	27
	14%CLRYg	16%Y	18%zWY	12%Y	14%Y	9%	17%WY	5%	14%Y	18%Y	16%Y	13%Y	15%	13%	15%zg	8%
3 - 5 hours	440	31	99	8	49	18	46	11	31	6	15	34	262	167	385	30
	11%KOY	10%	11%Y	5%	12%UY	8%	10%	5%	17%zUWXYa	5%	10%	9%	10%	11%	11%	8%
1 - 2 hours	241	28	53	9	35	8	24	14	17	3	7	15	120	114	201	27
	6%CDIJKPd	9%zWc	6%	6%	9%zWc	4%	5%	6%	9%	3%	5%	4%	5%	8%zd	6%	8%
Less than 1 hour	133	9	25	7	9	14	13	5	5	1	7	15	33	94	108	21
	3%CDEJKLd	3%	3%	4%	2%	6%zTV	3%	2%	3%	1%	4%	4%	1%	6%zd	3%	6%zf
None	468	25	86	20	36	43	63	23	15	13	16	49	103	357	416	37
	11%ACDEU	8%	10%	13%	9%	20%zSTVYhb	13%	10%	8%	11%	10%	13%	4%	24%zd	12%	10%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 2
INTU. In the past week, how many hours have you spent using the internet?
 This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Less than an hour and none (Net)	602	34	111	27	45	57	76	27	20	14	22	64	136	451	524	58
	15%ACDEIJKLd	11%	13%	18%	12%	27%zSTVX	16%	12%	11%	12%	14%	17%	5%	31%zd	15%	16%
Light use (Net)	681	59	152	16	83	26	70	25	48	9	22	49	382	281	586	57
	17%CDJKd	20%UYa	18%a	11%	21%zUWXYac	12%	15%	11%	26%zTUWXYabc	8%	14%	13%	15%	19%zd	17%	16%
Medium use (Net)	1796	138	423	69	166	78	218	79	78	60	67	156	1264	489	1531	152
	44%FGNYe	46%Y	49%zWY	45%	43%	37%	46%Y	35%	42%	53%WY	43%	42%	50%ze	33%	44%	43%
Heavy use (Net)	1022	68	178	40	95	52	108	94	40	30	45	98	746	250	847	89
	25%BFGMN	23%	21%	26%	24%	24%	23%	42%zSTUV	21%	26%	29%	27%	30%ze	17%	24%	25%
Te																

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 3

Sex. And now, a few questions about you. Are you:

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Male	1999	1999	-	239	391	676	693	163	189	475	782	501	432	552	514	1665	169	107	57
	49%BGHL	100%zB	-	51%	50%	50%	47%	40%	43%	46%	58%zGHI	53%zLN	43%	55%zLN	45%	48%	49%	53%	48%
Female	2099	-	2099	232	391	689	787	243	252	564	577	437	579	444	638	1769	175	93	62
	51%AJKMTd	-	100%zA	49%	50%	50%	53%	60%zJ	57%zJ	54%J	42%	47%	57%zKM	45%	55%zKM	51%	51%	46%	52%
Other	2	-	-	2	*	*	-	2	-	1	-	-	2	-	*	1	1	1	-
	*	-	-	*zF	*	*	-	*z	-	*	-	-	*	-	*	*	*	*zO	-
Prefer not to say	1	-	-	*	1	-	-	-	-	*	-	1	-	*	-	1	-	-	-
	*	-	-	*	*	-	-	-	-	*	-	*	-	*	*	*	-	-	-
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 3

Sex. And now, a few questions about you. Are you:

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Male	1999	140	460	81	191	88	224	103	84	54	74	167	1347	604	1701	171
	49%BGHLe	47%	53%Wc	53%	49%	41%	47%	46%	45%	48%	47%	45%	53%ze	41%	49%	48%
Female	2099	157	404	71	199	124	248	121	102	59	83	201	1182	864	1786	185
	51%AJKMTd	53%	47%	47%	51%	59%T	53%	54%	55%	52%	53%	55%T	47%	59%zd	51%	52%
Other	2	*	-	-	-	-	*	-	-	-	-	-	*	2	1	-
	*	*	-	-	-	-	*	-	-	-	-	-	*	*	*	-
Prefer not to say	1	1	-	-	-	-	*	-	-	-	-	-	-	1	-	-
	*	*	-	-	-	-	*	-	-	-	-	-	-	*	-	-
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 4
Age. How old are you?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
16-24	473 12%DEFhf	239 12%	232 11%	473 100%zDEF	-	-	-	64 16%zHU	39 9%	107 10%	153 11%	100 11%	136 13%	105 11%	133 12%	403 12%	31 9%	25 12%	14 11%
25-34	784 19%CEFGH VWe	391 20%	391 19%	-	784 100%zCEF	-	-	50 12%	65 15%	201 19%G	334 25%zGHI	208 22%zN	188 19%	194 19%	194 17%	662 19%	65 19%	31 15%	26 22%
35-44	687 17%CDFGH ae	329 16%	357 17%	-	-	687 50%zCDF	-	39 10%	51 12%	177 17%GH	307 23%zGHI	158 17%	189 19%	166 17%	173 15%	590 17%	50 15%	29 15%	18 15%
45-54	678 17%CDFTe	346 17%	331 16%	-	-	678 50%zCDF	-	54 13%	67 15%	171 16%	277 20%zGHI	161 17%	159 16%	172 17%	186 16%	567 17%	67 19%Q	26 13%	18 15%
55-64	640 16%CDEOT e	297 15%	343 16%	-	-	-	640 43%zCDE	54 13%	68 15%	194 19%zG	207 15%	142 15%	163 16%	143 14%	192 17%	502 15%	70 20%zO	46 23%zO	22 18%
65-74	463 11%BCDEJ Td	254 13%zB	209 10%	-	-	-	463 31%zCDE	71 18%zIU	73 17%zIU	123 12%J	58 4%	100 11%	95 9%	126 13%	142 12%	384 11%	41 12%	26 13%	12 10%
75+	377 9%ACDEJ d	142 7%	235 11%zA	-	-	-	377 25%zCDE	75 18%zIU	79 18%zIU	67 6%J	22 2%	72 8%	84 8%	90 9%	131 11%zKL	328 10%	21 6%	19 9%	9 8%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 4
Age. How old are you?
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
16-24	473	38	90	24	51	33	59	25	10	9	22	43	268	186	384	32
	12%DEFhf	13%h	10%	16%h	13%h	16%h	12%h	11%	5%	8%	14%h	12%	11%	13%	11%	9%
25-34	784	42	227	26	55	27	89	47	33	25	25	66	659	108	655	58
	19%CEFGH	14%	26%zSVWX	17%	14%	13%	19%	21%W	18%	22%	16%	18%	26%ze	7%	19%	16%
	VWe		bc													
35-44	687	57	171	34	57	26	84	42	27	9	32	51	582	91	595	54
	17%CDFGH	19%a	20%zWac	23%Wac	15%	12%	18%a	19%a	15%	8%	21%a	14%	23%ze	6%	17%	15%
	ae															
45-54	678	50	117	19	70	33	86	35	39	20	29	69	544	113	567	80
	17%CDFTe	17%	14%	12%	18%	16%	18%	16%	21%	18%	18%	19%	22%ze	8%	16%	22%zf
55-64	640	43	111	18	70	41	63	37	23	21	20	56	414	205	563	55
	16%CDEOT	14%	13%	12%	18%	20%T	13%	17%	12%	18%	13%	15%	16%	14%	16%	15%
	e															
65-74	463	30	74	17	52	25	57	18	21	26	17	46	51	408	395	45
	11%BCDEJ	10%	9%	11%	13%T	12%	12%	8%	11%	23%zSTUW	11%	12%	2%	28%zd	11%	13%
	Td									XYhbc						
75+	377	40	74	12	34	27	35	21	35	3	11	37	11	360	330	32
	9%ACDEI	13%a	9%	8%	9%	13%a	7%	9%	19%zTUVXY	3%	7%	10%a	*	24%zd	9%	9%
	Jd								abc							
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 5
Postcode_TV Region. Which region do you live in?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
East of England	298	140	157	38	42	107	112	19	34	73	108	60	83	65	90	298	-	-	-
	7%PQRTUV WXYZhabc	7%	7%	8%	5%	8%	8%	5%	8%	7%	8%	6%	8%	7%	8%	9%zPQR	-	-	-
London	864	460	404	90	227	288	259	66	67	170	379	254	222	200	188	864	-	-	-
	21%BFGHI NPQRSUVW XYhabceg	23%zB	19%	19%	29%zCEF	21%	18%	16%	15%	16%	28%zGHI	27%zLMN	22%N	20%	16%	25%zPQR	-	-	-
Midlands East	151	81	71	24	26	53	48	20	12	55	40	34	36	31	50	151	-	-	-
	4%PQRSTV WXYZhbc	4%	3%	5%	3%	4%	3%	5%	3%	5%zJ	3%	4%	4%	3%	4%	4%zPQR	-	-	-
Midlands West	389	191	199	51	55	127	156	35	41	96	132	75	97	125	92	389	-	-	-
	9%DPQRS TUVXYha bcg	10%	9%	11%D	7%	9%	11%D	9%	9%	9%	10%	8%	10%	13%zKN	8%	11%zPQR	-	-	-
North East and Cumbria	212	88	124	33	27	59	93	24	35	69	45	41	40	44	86	212	-	-	-
	5%DJPQRS TUVXYhbc d	4%	6%	7%DE	3%	4%	6%D	6%	8%zJ	7%zJ	3%	4%	4%	4%	7%zKLM	6%zPQR	-	-	-
North West	473	224	248	59	89	170	155	63	42	117	113	98	110	109	157	473	-	-	-
	12%IPQRS TUVWYhab cg	11%	12%	12%	11%	12%	10%	16%zHJ	9%	11%J	8%	10%	11%	11%	14%zK	14%zPQR	-	-	-
Scotland	344	169	175	31	65	117	131	37	34	86	119	64	58	95	127	-	344	-	-
	8%KLOQRS TUVWXYha bc	8%	8%	7%	8%	9%	9%	9%	8%	8%	9%	7%	6%	10%L	11%zKL	-	100%zOQR	-	-
South	224	103	121	25	47	77	76	16	32	55	84	59	65	46	55	224	-	-	-
	5%PQRSTU VWXhabcf	5%	6%	5%	6%	6%	5%	4%	7%	5%	6%	6%	6%	5%	5%	7%zPQR	-	-	-
South East	186	84	102	10	33	66	78	12	27	39	65	38	57	50	42	186	-	-	-
	5%CPQRST UVWXYbc	4%	5%	2%	4%	5%C	5%C	3%	6%	4%	5%	4%	6%	5%	4%	5%zPQR	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 5
Postcode_TV Region. Which region do you live in?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
South West	113	54	59	9	25	29	50	16	12	53	17	23	24	33	33	113	-	-	-
	3%IPQRST VWXYcf	3%	3%	2%	3%	2%	3%	4% l	3%	5% z l	1%	2%	2%	3%	3%	3% z PQR	-	-	-
Ulster	119	57	62	14	26	36	43	16	22	37	32	22	30	28	38	-	-	-	119
	3%OPQSTV WXYZcf	3%	3%	3%	3%	3%	3%	4%	5% z l	4%	2%	2%	3%	3%	3%	-	-	-	100% z OPQ
Wales	202	107	93	25	31	55	91	22	19	53	65	52	57	52	41	-	-	202	-
	5%NOPRST UVWXYhbc f	5%	4%	5%	4%	4%	6% z E	5%	4%	5%	5%	6%	6%	5%	4%	-	-	100% z OPR	-
West	157	74	83	22	25	61	49	25	19	28	62	34	37	34	52	157	-	-	-
	4%PQRSTU VWXYhc	4%	4%	5%	3%	4%	3%	6% z l	4%	3%	5% l	4%	4%	3%	5%	5% z PQR	-	-	-
Yorkshire and Lincolnshire	368	167	201	43	66	120	139	35	46	110	98	86	97	85	100	368	-	-	-
	9%IPQRST UVWXYhab	8%	10%	9%	8%	9%	9%	9%	10%	11% l	7%	9%	10%	9%	9%	11% z PQR	-	-	-
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 5
Postcode_TV Region. Which region do you live in?
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
East of England	298	298	-	-	-	-	-	-	-	-	-	-	185	111	248	39
		7%PQRT	100%zTUVWX										7%	8%	7%	11%zf
		UVWXYh	Yhabc													
		abc														
London	864	-	864	-	-	-	-	-	-	-	-	-	589	253	767	29
		21%BF GHIN	100%zSUVWX										23%ze	17%	22%zg	8%
		PQRSUVWXY	Yhabc													
		habceg														
Midlands East	151	-	-	151	-	-	-	-	-	-	-	-	80	71	127	15
		4%PQRSTV	100%zSTUVWX										3%	5%zd	4%	4%
		WXYhbc	Yhabc													
Midlands West	389	-	-	-	389	-	-	-	-	-	-	-	236	142	352	22
		9%DPQRST	100%zSTUVWX										9%	10%	10%zg	6%
		UWXYhabc	Yhabc													
		g														
North East and Cumbria	212	-	-	-	-	212	-	-	-	-	-	-	102	103	171	25
		5%DJPQRS	100%zSTUVX										4%	7%zd	5%	7%
		TUVXYhbc	Yhabc													
		d														
North West	473	-	-	-	-	-	473	-	-	-	-	-	295	153	434	7
		12%JPQRST	100%zSTUVW										12%	10%	12%zg	2%
		UVWYhabcg	Yhabc													
Scotland	344	-	-	-	-	-	-	-	-	-	-	-	206	130	289	40
		8%KLOQRS	100%zSTUVWX										8%	9%	8%	11%
		TUVWXYhabc	Yhabc													
South	224	-	-	-	-	-	-	224	-	-	-	-	153	69	174	33
		5%PQRSTU	100%zSTUVW										6%	5%	5%	9%zf
		VWXhbcf	Xhabc													
South East	186	-	-	-	-	-	-	-	186	-	-	-	105	81	150	11
		5%CPQRST	100%zSTUVW										4%	5%	4%	3%
		UVWXYbc	XYabc													

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 5
Postcode_TV Region. Which region do you live in?
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
South West	113	-	-	-	-	-	-	-	-	113	-	-	67	43	84	17
	3%JPQRST	-	-	-	-	-	-	-	-	100%zSTUVW	-	-	3%	3%	2%	5%zf
	VWXYcf	-	-	-	-	-	-	-	-	XYhbc	-	-	-	-	-	-
Ulster	119	-	-	-	-	-	-	-	-	-	-	-	63	52	87	27
	3%OPQSTV	-	-	-	-	-	-	-	-	-	-	-	2%	4%	2%	7%zf
	WXYZcf	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wales	202	-	-	-	-	-	-	-	-	-	-	-	129	70	152	39
	5%NOPRST	-	-	-	-	-	-	-	-	-	-	-	5%	5%	4%	11%zf
	UVWXYhbc	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
West	157	-	-	-	-	-	-	-	-	-	157	-	101	54	142	12
	4%PQRSTU	-	-	-	-	-	-	-	-	-	100%zSTUVW	-	4%	4%	4%	3%
	VWXYhc	-	-	-	-	-	-	-	-	-	XYhac	-	-	-	-	-
Yorkshire and Lincolnshire	368	-	-	-	-	-	-	-	-	-	-	368	216	140	312	39
	9%JPQRST	-	-	-	-	-	-	-	-	-	-	100%zSTUVW	9%	10%	9%	11%
	UVWXYhab	-	-	-	-	-	-	-	-	-	XYhab	-	-	-	-	-
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 6
From_Interviewer_information. Which region do you live in?
 Base = All F2F Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2098	1011	1087	191	360	665	882	260	257	465	518	473	390	477	758	1567	177	174	180
WeightedBase	2584	1216	1368	183	427	792	1182	311	312	588	630	476	538	690	881	2175	219	130	59
EffectiveBase	1455	710	747	115	233	459	651	187	175	327	344	330	270	339	544	1161	134	128	143
North East	110 4%DJKPQR STVXcf	40 3%	70 5%	9 5%	7 2%	25 3%	69 6%zDE	10 3%	26 8%zGJ	34 6%J	8 1%	10 2%	15 3%	33 5%	52 6%zK	110 5%zPQR	-	-	-
North West	312 12%JPQRS TUVYhbc g	155 13%	157 11%	30 17%	54 13%	94 12%	133 11%	52 17%zHJ	25 8%	65 11%	45 7%	52 11%	64 12%	74 11%	121 14%	312 14%zPQR	-	-	-
Yorks and Humber	198 8%MPQRST UVXYhb	93 8%	105 8%	15 8%	34 8%	59 7%	90 8%	26 8%	21 7%	41 7%	45 7%	43 9%M	48 9%	35 5%	73 8%	198 9%zPQR	-	-	-
East Midlands	183 7%DPQRTW Xhb	87 7%	96 7%	13 7%	17 4%	65 8%D	89 7%	23 8%	20 6%	66 11%z	49 8%	40 8%	38 7%	43 6%	62 7%	183 8%zPQR	-	-	-
West Midlands	238 9%DNPQRS TUVXYhbc g	115 9%	123 9%	17 9%	22 5%	79 10%D	120 10%D	25 8%	30 10%	43 7%	62 10%	41 9%	41 8%	91 13%zLN	64 7%	238 11%zPQR	-	-	-
Eastern	260 10%PQRUVW XYbc	113 9%	147 11%	15 8%	41 10%	79 10%	125 11%	30 10%	34 11%	58 10%	71 11%	40 8%	63 12%	73 11%	84 10%	260 12%zPQR	-	-	-
London	370 14%FPQRS UVWXYhab ceg	184 15%	186 14%	27 15%	96 23%zEF	114 14%	132 11%	31 10%	32 10%	69 12%	115 18%zGHI	95 20%zMN	84 16%	84 12%	107 12%	370 17%zPQR	-	-	-
South East	321 12%GNPQR UVWXbcf	141 12%	180 13%	21 12%	58 14%	105 13%	136 12%	24 8%	47 15%G	60 10%	98 16%zGI	60 13%	81 15%N	91 13%	89 10%	321 15%zPQR	-	-	-
South West	183 7%PQRSTU VWXhc	81 7%	102 7%	9 5%	32 8%	52 7%	89 8%	38 12%zJ	29 9%	55 9%J	31 5%	28 6%	35 7%	44 6%	76 9%	183 8%zPQR	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 6

From Interviewer information. Which region do you live in?

Base = All F2F Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2584	1216	1368	183	427	792	1182	311	312	588	630	476	538	690	881	2175	219	130	59
EffectiveBase	1455	710	747	115	233	459	651	187	175	327	344	330	270	339	544	1161	134	128	143
Wales	130	72	58	10	19	32	70	13	15	27	38	34	30	39	27	-	-	130	-
	5%NPRST VWXcf	6%	4%	5%	5%	4%	6%	4%	5%	5%	6%	7%N	6%	6%	3%	-	-	100%zOPR	-
Scotland	219	108	111	11	36	70	103	28	20	52	60	28	30	63	98	-	219	-	-
	8%LQQRST UVWXYhbc	9%	8%	6%	8%	9%	9%	9%	6%	9%	9%	6%	6%	9%	11%zKL	-	100%zOQR	-	-
Northern Ireland	59	27	32	5	10	17	27	10	14	18	8	6	8	17	29	-	-	-	59
	2%OT	2%	2%	3%	2%	2%	2%	3%	4%J	3%	1%	1%	2%	2%	3%	-	-	-	100%zOPQ
Total mentions	2584	1216	1368	183	427	792	1182	311	312	588	630	476	538	690	881	2175	219	130	59
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 6
From_Interviewer_information. Which region do you live in?
 Base = All F2F Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2098	121	442	81	174	91	221	64	86	45	73	169	1002	1016	1810	202
WeightedBase	2584	190*	591	96*	247	130*	309	98*	125*	67*	96*	228	1399	1116	2258	212
EffectiveBase	1455	90	318	60	134	75	163	49	66	34	54	123	689	749	1268	131
North East	110	-	-	3	-	103	4	-	-	-	-	-	45	61	87	17
	4%DJKPQR STVXcf	-	-	3%TV	-	80%zSTUVX Yhabc	1%T	-	-	-	-	-	3%	5%zd	4%	8%zf
North West	312	-	-	-	-	7	305	-	-	-	-	-	167	124	289	5
	12%lPQRST UVYhabcg	-	-	-	-	5%STVc	99%zSTUVW Yhabc	-	-	-	-	-	12%	11%	13%zg	2%
Yorks and Humber	198	-	-	-	-	19	-	-	-	*	-	179	105	83	166	27
	8%MPQRST UVXYhb	-	-	-	-	15%zSTUVX Yhabc	-	-	-	*	-	79%zSTUVW XYhab	8%	7%	7%	13%zf
East Midlands	183	32	-	93	10	-	-	-	-	-	-	49	85	96	171	12
	7%DPQRT WXhb	17%zTVWXY hab	-	97%zSTVWX Yhabc	4%TX	-	-	-	-	-	-	21%zTVWXY hab	6%	9%z	8%	6%
West Midlands	238	-	-	-	238	-	-	-	-	-	-	-	124	107	224	9
	9%DNPQRS TUVXYhbc g	-	-	-	96%zSTUVX Yhabc	-	-	-	-	-	-	-	9%	10%	10%zg	4%
Eastern	260	143	104	-	-	-	-	13	-	-	-	-	143	117	238	19
	10%PQRUV WXYbc	75%zTUVW XYhabc	18%zUVWXY abc	-	-	-	-	10%UVWXYb c	-	-	-	-	10%	10%	11%	9%
London	370	-	370	-	-	-	-	-	-	-	-	-	222	133	335	-
	14%FPQRSU VWXYhabce g	-	63%zSUVWX Yhabc	-	-	-	-	-	-	-	-	-	16%e	12%	15%g	-
South East	321	15	117	-	-	-	75	112	2	-	-	-	187	132	265	31
	12%GNPQRU VWXbcf	8%UVWXb c	20%zSUVWX abc	-	-	-	77%zSTUV WXabc	90%zSTUVW Xabc	3%VX	-	-	-	13%	12%	12%	15%
South West	183	-	-	-	-	-	23	-	64	96	-	-	94	87	158	23
	7%PQRSTU VWXhc	-	-	-	-	-	23%zSTUVW Xhc	-	96%zSTU VWXYhc	100%zSTUVW XYhc	-	7%	8%	7%	11%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 6
From_Interviewer_information. Which region do you live in?
 Base = All F2F Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2584	190*	591	96*	247	130*	309	98*	125*	67*	96*	228	1399	1116	2258	212
EffectiveBase	1455	90	318	60	134	75	163	49	66	34	54	123	689	749	1268	131
Wales	130	-	-	-	-	-	-	-	-	-	-	-	80	49	94	29
	5%NORST	-	-	-	-	-	-	-	-	-	-	-	6%	4%	4%	14%zf
	VWXcf	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Scotland	219	-	-	-	-	-	-	-	-	-	-	-	119	97	184	28
	8%LOQRST	-	-	-	-	-	-	-	-	-	-	-	8%	9%	8%	13%z
	UVWXYhbc	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Northern Ireland	59	-	-	-	-	-	-	-	-	-	-	-	29	29	46	12
	2%OT	-	-	-	-	-	-	-	-	-	-	-	2%	3%	2%	6%zf
Total mentions	2584	190	591	96	247	130	309	98	125	67	96	228	1399	1116	2258	212
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 7

NATID. How would you describe your national identity?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
English	2648	1284	1362	312	474	882	980	270	300	679	883	594	662	660	731	2576	30	36	5
	65%DPQRT	64%	65%	66%	60%	65%	66%D	66%	68%	65%	65%	63%	65%	66%	63%	75%zPQR	9%	18%PR	4%
Welsh	140	77	62	19	22	36	62	14	12	39	50	43	38	30	29	22	1	117	-
	3%OPRSTV WXhc	4%	3%	4%	3%	3%	4%	3%	3%	4%	4%	5%zN	4%	3%	2%	1%	*	58%zOPR	-
Scottish	309	152	156	26	55	104	123	30	30	86	104	54	53	89	113	44	263	*	1
	8%KLOQRS TUVWXYha bc	8%	7%	5%	7%	8%	8%	7%	7%	8%	8%	6%	5%	9%KL	10%zKL	1%	76%zOQR	*	1%
Northern Irish	87	44	42	11	21	22	33	10	16	26	24	16	26	24	21	5	1	1	79
	2%OPTVxc f	2%	2%	2%	3%	2%	2%	2%	4%	3%	2%	2%	3%	2%	2%	*	*	1%	67%zOPQ
British	740	360	379	87	145	254	254	65	57	167	268	210	219	150	161	623	42	56	19
	18%HMPNV WYc	18%	18%	18%	18%	19%	17%	16%	13%	16%	20%HI	22%zMN	22%zMN	15%	14%	18%P	12%	28%zOPR	16%
Other	294	143	150	44	88	107	55	29	33	77	72	55	58	63	118	259	14	4	18
	7%FJPQWac	7%	7%	9%F	11%zEF	8%F	4%	7%	7%	7%	5%	6%	6%	6%	10%zKLM	8%PQ	4%	2%	15%zOPQ
Total mentions	4217	2060	2152	499	806	1405	1507	418	448	1075	1402	972	1056	1016	1173	3529	351	214	122
	103%	103%	103%	105%	103%	103%	102%	103%	102%	103%	103%	103%	104%	102%	102%	103%	102%	106%	103%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 7
NATID. How would you describe your national identity?
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
English	2648	235	501	118	310	202	344	184	143	100	126	312	1617	965	2260	211
	65%DPQRT	79%zT	58%	78%zT	80%zT	95%zSTUV XYhbc	73%zT	82%zTX	76%zT	89%zTXh	80%zT	85%zTX	64%	66%	65%	59%
Welsh	140	1	6	2	4	-	3	5	-	1	1	-	95	42	109	22
	3%OPRSTV WXhc	*	1%	1%	1%	-	1%	2%c	-	1%	1%	-	4%	3%	3%	6%zf
Scottish	309	6	13	-	4	2	8	1	2	-	1	7	195	107	259	30
	8%KLOQRS TUVWXYha bc	2%	2%	-	1%	1%	2%	1%	1%	-	1%	2%	8%	7%	7%	9%
Northern Irish	87	*	-	-	1	1	3	-	1	-	-	-	44	40	64	17
	2%OPTVXc f	*	-	-	*	*	1%	-	1%	-	-	-	2%	3%	2%	5%zf
British	740	49	258	22	52	10	93	24	33	19	19	43	461	260	633	67
	18%HMNPV WYc	16%W	30%zSUVW XYhabc	14%W	13%W	5%	20%VWYc	11%	18%W	17%W	12%W	12%W	18%	18%	18%	19%
Other	294	22	112	13	25	3	34	12	14	1	10	13	194	93	256	18
	7%FJPQWa c	7%Wa	13%zSVWXY ac	8%Wa	6%W	1%	7%Wa	6%	8%Wa	1%	7%W	4%	8%	6%	7%	5%
Total mentions	4217	314	891	154	395	218	484	227	193	121	158	376	2607	1507	3581	366
	103%	105%	103%	102%	101%	103%	102%	101%	104%	107%	101%	102%	103%	102%	103%	103%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 8
ETHNICITY. What is your ethnic group?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
English / Welsh / Scottish / Northern Irish / British	3444 84% DENOR TUVdf	1667 83%	1774 85%	386 82%	605 77%	1099 81%	1354 92% zCDE	346 85%	386 87%	886 85%	1142 84%	787 84%	866 85% N	854 86% N	937 81%	2831 82%	325 94% zOR	194 96% zOR	94 79%
Irish	40 1% IO	17 1%	23 1%	3 1%	7 1%	16 1%	15 1%	5 1%	4 1%	4 *	13 1%	7 1%	9 1%	11 1%	13 1%	21 1%	1 *	-	18 15% zOPQ
Gypsy or Irish traveller	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other White background	171 4% FQVce	81 4%	90 4%	17 4% F	61 8% zCE	69 5% F	24 2%	12 3%	19 4%	54 5%	59 4%	37 4%	37 4%	39 4%	57 5%	155 5% Q	8 2%	2 1%	6 5% PQ
White and Black Caribbean	12 *	7 *	6 *	4 1% zF	3 *	3 *	2 *	1 *	* *	3 *	6 *	2 *	3 *	4 *	4 *	11 *	-	1 *	* *
White and Black African	6 *	4 *	2 *	1 *	1 *	3 *	1 *	* *	* *	2 *	2 *	* *	1 *	2 *	3 *	6 *	-	-	- -
White and Asian	19 * F	9 *	9 *	6 1% zF	6 1% F	5 *	1 *	2 *	2 *	5 *	9 1%	6 1%	6 1%	4 *	3 *	17 *	1 *	1 *	- -
Other mixed heritage background	7 *	3 *	4 *	1 *	1 *	2 *	3 *	1 *	- *	1 *	1 *	1 *	3 *	* *	3 *	6 *	1 *	* *	- -
Indian	134 3% IPQRSW Xcg	73 4%	61 3%	14 3%	25 3%	55 4%	40 3%	12 3%	10 2%	19 2%	48 4% I	36 4%	22 2%	25 3%	51 4% zL	131 4% zPQR	1 *	2 1%	- -
Pakistani	61 1% Fg	36 2%	25 1%	13 3% zF	20 3% zF	20 1%	8 1%	8 2%	5 1%	17 2%	15 1%	15 2%	15 2%	10 1%	20 2%	58 2% Q	3 1%	-	* *
Bangladeshi	29 1% Le	19 1%	9 *	2 *	6 1%	18 1% zF	3 *	3 1%	7 1%	12 1%	7 1%	1 *	14 1% zL	6 1%	29 1%	-	-	- -	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 8
ETHNICITY. What is your ethnic group?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Chinese	14 *F	7 *	7 *	5 1%zF	3 *	6 *	1 *	3 1%	1 *	3 *	4 *	5 1%	6 1%	2 *	1 *	13 *	1 *	1 *	-
Other Asian background	29 1%	11 1%	17 1%	1 *	7 1%	13 1%	8 1%	3 1%	4 1%	9 1%	4 *	4 *	5 *	6 1%	14 1%z	27 1%	-	1 *	*
African	31 1%F	18 1%	13 1%	7 1%F	11 1%F	9 1%	4 *	5 1%	3 1%	8 1%	9 1%	11 1%	6 1%	7 1%	8 1%	30 1%	1 *	-	*
Caribbean	22 1%	8 *	14 1%	1 *	3 *	9 1%	9 1%	4 1%	1 *	10 1%J	3 *	3 *	6 1%	7 1%	6 1%	21 1%	1 *	*	-
Any other Black / African / Caribbean background	4 *	1 *	2 *	2 *	*	1 *	1 *	*	1 *	1 *	*	*	3 *	*	*	4 *	*	-	-
Arab	41 1%F	22 1%	19 1%	8 2%F	12 1%F	19 1%F	3 *	-	2 *	6 1%	15 1%	10 1%	5 1%	7 1%	19 2%zL	41 1%	-	*	-
Other ethnic background	13 *	5 *	8 *	2 *	5 1%	5 *	2 *	2 1%	-	3 *	4 *	4 *	4 *	1 *	3 *	11 *	2 1%	-	-
Prefer not to say	23 1%F	9 *	14 1%	1 *	8 1%F	12 1%F	2 *	-	1 *	3 *	12 1%	4 *	14 1%KMN	3 *	2 *	23 1%	-	-	-
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
White (Net)	3656 89% CDEOT UVf	1766 88%	1887 90%	406 86%	674 86%	1184 87%	1393 94%zCDE	363 89%	409 93%z	943 91%	1214 89%	832 88%	913 90%	904 91%	1008 87%	3008 88%	334 97%zO	196 97%zO	118 99%zO
Mixed/multiple ethnic group (Net)	44 1%F	23 1%	20 1%	12 3%zEF	11 1%	14 1%	7 *	4 1%	2 *	10 1%	18 1%	9 1%	12 1%	10 1%	13 1%	41 1%	1 *	1 1%	*
Asian/Asian British (Net)	266 6% FPQRSW Yag	147 7%	120 6%	35 7%F	61 8%F	112 8%zF	59 4%	29 7%	23 5%	56 5%	83 6%	67 7%	49 5%	57 6%	93 8%zL	258 8%zPQR	4 1%	4 2%	*

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 8
ETHNICITY. What is your ethnic group?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Black/African/ Caribbean/Black British (Net)	57 1%	27 1%	30 1%	9 2%	14 2%	20 1%	14 1%	9 2%	5 1%	19 2%	12 1%	14 1%	15 2%	14 1%	14 1%	54 2%	2 1%	* *	* *
Other ethnic group (Net)	54 1%F	27 1%	27 1%	10 2%F	16 2%F	24 2%F	5 *	2 1%	2 *	9 1%	19 1%	14 2%	10 1%	8 1%	22 2%	52 2%	2 1%	* *	- -
BAME (Net)	422 10%FPQRS WYag	224 11%	197 9%	66 14%zF	102 13%zF	169 12%zF	84 6%	43 11%	32 7%	94 9%	133 10%	104 11%	86 9%	89 9%	142 12%zLM	405 12%zPQR	10 3%	6 3%	1 1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 8
ETHNICITY. What is your ethnic group?
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
English / Welsh / Scottish / Northern Irish / British	3444	266	588	116	307	205	395	202	167	111	140	334	2080	1281	2895	337
Irish	40	7	7	-	1	-	4	2	-	-	-	-	24	15	34	4
Gypsy or Irish traveller	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other White background	171	12	85	4	7	4	15	10	8	-	4	6	138	32	150	10
White and Black Caribbean	12	1	5	*	2	-	1	1	*	-	2	1	9	3	10	*
White and Black African	6	-	3	-	*	*	1	*	1	-	-	-	4	1	5	-
White and Asian	19	1	9	*	1	*	1	2	1	-	1	2	13	5	14	1
Other mixed heritage background	7	*	*	*	*	-	5	-	-	-	-	-	2	5	7	-
Indian	134	1	45	16	47	-	5	2	3	1	7	3	88	45	127	3
Pakistani	61	2	18	3	9	-	14	2	-	-	-	10	43	17	55	-
Bangladeshi	29	1	12	-	5	-	10	-	-	-	*	1	23	5	25	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 8
ETHNICITY. What is your ethnic group?
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Chinese	14	*	7	1	1	1	1	1	-	-	-	*	6	7	11	*
*F			1%	1%	*	*	*	1%	-	-	-	*	*	1%	*	*
Other Asian background	29	1	7	8	-	-	6	-	5	*	-	1	19	9	28	-
1%		*	1%	5%zSTVWX	-	-	1%	-	2%zV	*	-	*	1%	1%	1%	-
African	31	1	17	*	2	1	1	*	*	-	1	6	19	12	28	1
1%F		*	2%zX	*	1%	*	*	*	*	-	1%	2%	1%	1%	1%	*
Caribbean	22	1	10	-	2	-	6	*	*	-	1	1	14	7	21	-
1%		*	1%	-	1%	-	1%	*	*	-	*	*	1%	*	1%	-
Any other Black / African / Caribbean background	4	-	1	-	1	-	1	-	-	-	1	-	2	1	4	-
*		-	*	-	*	-	*	-	-	-	1%	-	*	*	*	-
Arab	41	-	30	1	2	-	6	-	*	-	-	3	19	19	41	-
1%F		-	4%zSVWXY	1%	*	-	1%	-	*	-	-	1%	1%	1%	1%z	-
Other ethnic background	13	*	8	-	1	-	*	-	*	*	-	*	9	4	13	-
*		*	1%z	-	*	-	*	-	*	*	-	*	*	*	*	-
Prefer not to say	23	2	13	1	1	1	2	2	-	*	-	-	17	5	19	*
1%F		1%	2%z	*	*	*	*	1%	-	*	-	-	1%	*	1%	*
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
White (Net)	3656	286	680	120	314	209	413	214	175	111	145	340	2242	1327	3079	350
89%CD EOT UVf		96%zTUVX	79%	79%	81%	99%zTUVX	87%TUV	95%zTUVX	94%TUV	99%zTUVX	92%TUV	93%TUV	89%	90%	88%	98%zf
Mixed/multiple ethnic group (Net)	44	2	17	*	3	1	9	3	2	-	2	2	28	14	36	1
1%F		1%	2%z	*	1%	*	2%	1%	1%	-	1%	1%	1%	1%	1%	*
Asian/Asian British (Net)	266	6	88	29	62	1	35	5	8	1	7	15	180	82	248	3
6%FPQRSW		2%	10%zSWYh	19%zSTWX	16%zSTWXY	*	7%SWYa	2%	4%W	1%	4%W	4%W	7%	6%	7%zg	1%
Yag			ac	Yhabc	habc											

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 8
ETHNICITY. What is your ethnic group?
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Black/African/Caribbean/Black British (Net)	57 1%	2 1%	27 3%zY	* *	6 1%	1 *	8 2%	1 *	1 *	-	3 2%	7 2%	35 1%	19 1%	52 1%	1 *
Other ethnic group (Net)	54 1%F	* *	38 4%zSVWXY hbc	1 1%	3 1%	-	6 1%	-	1 *	* *	-	3 1%	27 1%	23 2%	54 2%zg	-
BAME (Net)	422 10%FPQRSW Yag	11 4%	171 20%zSWXY habc	31 20%zSWXY habc	74 19%zSWXYh abc	2 1%	58 12%SWYa	8 4%	11 6%W	1 1%	12 8%Wa	27 7%Wa	270 11%	139 9%	390 11%zg	5 1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 9
RELIGION. What is your religion?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
No religion	2052	1054	995	329	427	741	554	201	219	527	725	422	502	539	588	1664	230	121	36
	50% BFKOR TXef	53% zB	47%	70% zDEF	54% zF	54% zF	37%	50%	50%	51%	53% z	45%	50%	54% zK	51% K	48% R	67% zOR	60% zOR	31%
Catholic	364	176	188	27	83	122	132	32	39	99	137	101	77	82	103	279	40	12	33
	9% COSa	9%	9%	6%	11% C	9%	9%	8%	9%	9%	10%	11% zL	8%	8%	9%	8%	11% Q	6%	28% zOPQ
Church of England/ Scotland/Ireland	913	394	519	36	80	227	571	102	120	251	235	187	239	226	261	800	48	42	22
	22% ACDEJ KPTd	20%	25% zA	8%	10%	17% CD	39% zCDE	25% J	27% zJ	24% J	17%	20%	24%	23%	23%	23% zP	14%	21% P	18%
Other Christian	205	83	122	18	45	54	88	17	25	60	67	55	57	47	46	152	9	20	24
	5% AO	4%	6% A	4%	6%	4%	6%	4%	6%	6%	5%	6%	6%	5%	4%	4%	3%	10% zOP	20% zOPQ
Buddhist	10	4	6	1	2	5	2	*	1	2	5	3	3	2	1	10	*	*	-
	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Hindu	76	38	39	6	21	30	20	5	5	14	33	22	16	12	26	74	1	2	-
	2% PR	2%	2%	1%	3%	2%	1%	1%	1%	1%	2%	2%	2%	1%	2%	2% zPR	*	1%	-
Jewish	157	65	92	9	50	54	43	11	7	16	56	72	56	13	16	152	5	1	-
	4% CHIMNP QRSVWhbc eg	3%	4%	2%	6% zCEF	4%	3%	3%	1%	2%	4% HI	8% zMN	6% zMN	1%	1%	4% zPQR	1%	*	-
Muslim	185	109	77	37	57	73	19	18	18	44	58	45	35	42	64	179	4	2	*
	5% BFPQRS WYhg	5% zB	4%	8% zF	7% zF	5% F	1%	4%	4%	4%	4%	5%	3%	4%	6%	5% zPQR	1%	1%	*
Sikh	75	50	25	4	8	37	25	10	3	6	31	19	14	15	27	75	-	-	-
	2% BIPQRX	2% zB	1%	1%	1%	3% zCD	2%	3% I	1%	1%	2% I	2%	1%	2%	2%	2% zPQR	-	-	-
Any other religion	31	10	21	2	6	8	15	5	2	14	9	6	7	8	10	26	1	2	2
	1%	1%	1%	*	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	*	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 9
RELIGION. What is your religion?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Prefer not to say	41	21	19	5	8	16	12	6	3	9	6	12	7	10	11	34	6	*	1
	1% ^f	1%	1%	1%	1%	1%	1%	2%	1%	1%	*	1%	1%	1%	1%	1%	2%	*	1%
Total mentions	4108	2004	2101	474	787	1367	1480	408	442	1041	1363	944	1015	997	1153	3443	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Christian (Net)	1477	649	828	81	205	401	790	150	183	409	436	340	373	355	409	1226	97	74	79
	36% ^{ACDEJ} PTUY ^d	32%	39% ^{zA}	17%	26% ^C	29% ^C	53% ^{zCDE}	37%	42% ^{zJ}	39% ^{zJ}	32%	36%	37%	36%	35%	36% ^P	28%	37% ^P	67% ^{zOPQ}
Non-Christian (Net)	2585	1329	1252	388	572	947	677	251	255	622	917	589	633	631	732	2177	242	127	38
	63% ^{BFI^W} e	66% ^{zB}	60%	82% ^{zDEF}	73% ^{zF}	69% ^{zF}	46%	62%	58%	60%	68% ^{zHI}	63%	62%	63%	64%	63% ^R	70% ^{zOR}	63% ^R	32%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 9
RELIGION. What is your religion?
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
No religion	2052	175	345	81	173	97	192	148	101	62	97	192	1355	646	1693	208	
		50%zBFKOR	59%zTVVWX	40%	53%TX	44%	46%	41%	66%zTUVW	54%TX	55%TX	62%zTVVWX	52%TX	54%ze	44%	49%	59%zf
		TXef							Xc								
Catholic	364	14	82	7	32	25	54	11	16	2	9	29	244	116	314	28	
		9%COsa	5%	9%Sa	5%	8%a	12%SYa	11%SYa	5%	8%	1%	6%	8%	10%	8%	9%	8%
Church of England/ Scotland/Ireland	913	78	156	28	91	79	104	44	50	32	37	101	420	472	787	87	
		22%ACDEJ	26%T	18%	18%	23%	37%zSTUV	22%	20%	27%T	29%T	24%	27%zT	17%	32%zd	23%	24%
		KPTd					XYbc										
Other Christian	205	14	37	5	20	5	22	9	7	13	3	17	119	79	173	19	
		5%AO	5%	4%	3%	5%	2%	5%	4%	3%	12%zSTUWX	2%	5%	5%	5%	5%	
										Yhbc							
Buddhist	10	-	6	*	1	*	*	1	*	*	-	1	8	2	7	1	
		*	-	1%z	*	*	*	*	*	*	-	*	*	*	*	*	
Hindu	76	9	22	20	7	2	4	2	4	-	1	2	57	19	73	2	
		2%PR	3%c	3%	13%zSTVWX	2%	1%	1%	2%	-	1%	1%	2%	1%	2%z	1%	
					Yhabc												
Jewish	157	1	85	1	4	-	52	3	-	-	-	4	117	34	150	1	
		4%CHIMNP	*	10%zSUVWY	1%	1%	-	11%zSUVWY	1%	-	-	1%	5%ze	2%	4%zg	*	
		QRSVWhbc		hbc				hbc									
		eg															
Muslim	185	4	83	8	19	1	37	2	1	-	5	19	124	55	171	2	
		5%BFPQRS	1%	10%zSVWYh	5%SWh	*	8%zSWYha	1%	1%	-	3%	5%SWYh	5%	4%	5%zg	1%	
		WYhg		abc													
Sikh	75	1	31	*	39	-	-	-	2	-	-	1	52	23	71	1	
		2%BIPQRX	*	4%zSWXyc	*	10%zSTUWX	-	-	1%	-	-	*	2%	2%	2%	*	
					Yhabc												
Any other religion	31	1	5	-	4	2	4	2	1	2	3	2	16	13	27	3	
		1%	1%	-	1%	1%	1%	1%	*	2%	2%	1%	1%	1%	1%	1%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 9
RELIGION. What is your religion?
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Prefer not to say	41 1% ^f	1 *	14 2%	1 1%	1 *	2 1%	4 1%	2 1%	5 3% ^V	1 1%	1 1%	1 *	24 1%	14 1%	29 1%	4 1%
Total mentions	4108 100%	298 100%	866 100%	151 100%	391 100%	212 100%	474 100%	225 100%	187 100%	113 100%	157 100%	370 101%	2535 100%	1472 100%	3495 100%	356 100%
Christian (Net)	1477 36% ^{ACDEJ} PTUY ^d	105 35%	273 32%	40 27%	142 37%	109 51% ^{zSTUV} XYhbc	179 38% ^{UY}	64 28%	72 39%	47 42% ^{UY}	49 31%	145 40% ^{TUY}	778 31%	666 45% ^{zd}	1269 36%	133 37%
Non-Christian (Net)	2585 63% ^{BFIRW} e	192 64% ^W	578 67% ^{zW}	110 73% ^{zWXha} c	247 63% ^W	102 48%	290 61% ^W	159 71% ^{zWhac}	109 58%	64 57%	106 68% ^W	221 60% ^W	1727 68% ^{ze}	791 54%	2190 63%	219 61%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 10

A0. How do you receive TV channels, such as the BBC, ITV or Channel 4, on the main TV set in your household?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Freeview - free TV via an aerial and set-top box or built into the TV set	1887 46%DEJhd	931 47%	955 45%	197 42%	308 39%	569 42%	812 55%zCDE	228 56%zIJ	214 49%	467 45%	581 43%	427 45%	454 45%	439 44%	566 49%z	1578 46%	162 47%	90 45%	57 48%
Cable - Virgin Media	679 17%GNQhe g	348 17%	330 16%	85 18%	110 14%	233 17%	251 17%	41 10%	64 14%	171 16%G	298 22%zGHI	176 19%zN	185 18%N	173 17%N	145 13%	598 17%zQ	46 13%	19 10%	16 14%
Satellite - from Sky for a monthly subscription	1232 30%FGNe	614 31%	618 29%	127 27%	274 35%zCF	488 36%zCF	343 23%	60 15%	120 27%G	328 32%G	505 37%zGHI	311 33%zN	300 30%	307 31%	314 27%	1005 29%	109 32%	82 41%zOPR	36 30%
Freesat satellite TV - via a satellite dish but with no subscription	216 5%	114 6%	102 5%	22 5%	31 4%	76 6%	87 6%	22 5%	23 5%	58 6%	69 5%	56 6%	41 4%	55 6%	64 6%	170 5%	20 6%	20 10%zOR	6 5%
Satellite - from someone other than Sky	145 4%Fc	79 4%	66 3%	21 5%F	48 6%zEF	49 4%F	27 2%	11 3%	8 2%	37 4%	62 5%zH	32 3%	41 4%	29 3%	42 4%	129 4%	10 3%	4 2%	2 1%
BT TV (formerly BT Vision)	235 6%BFHNe	145 7%zB	90 4%	29 6%	67 9%zEF	79 6%	60 4%	19 5%	12 3%	47 4%	127 9%zGHI	78 8%zMN	73 7%N	45 5%	39 3%	185 5%	28 8%	10 5%	12 10%zOO
TalkTalk TV	140 3%E	71 4%	69 3%	23 5%E	39 5%zE	34 2%	44 3%	8 2%	14 3%	39 4%	56 4%	37 4%	31 3%	36 4%	37 3%	119 3%	12 3%	5 3%	4 3%
EE TV	31 1%FNe	17 1%	15 1%	8 2%zEF	18 2%zEF	6 *F	-	4 1%	-	3 *	20 1%zHI	12 1%N	5 *	13 1%N	2 *	30 1%	1 *	-	* *
NOW TV	207 5%FGNhe	90 4%	117 6%	47 10%zEF	73 9%zEF	64 5%F	24 2%	9 2%	18 4%	54 5%G	102 8%zGH	59 6%N	63 6%N	51 5%N	34 3%	178 5%	15 4%	9 4%	5 5%
YouView	84 2%BFe	57 3%zB	26 1%	13 3%F	22 3%F	32 2%F	17 1%	8 2%	5 1%	24 2%	41 3%z	31 3%zMN	25 2%	14 1%	15 1%	69 2%	10 3%	2 1%	3 3%
No TV in household	202 5%FJMPce	98 5%	104 5%	33 7%zF	67 9%zEF	70 5%F	31 2%	36 9%zHIJ	16 4%	38 4%	41 3%	47 5%M	70 7%zM	26 3%	58 5%M	182 5%P	5 2%	7 3%	7 6%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 10

A0. How do you receive TV channels, such as the BBC, ITV or Channel 4, on the main TV set in your household?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	50 1%K	25 1%	24 1%	14 3%zDEF	9 1%	16 1%	10 1%	11 3%zIJ	5 1%	7 1%	11 1%	5 *	20 2%K	10 1%	16 1%	41 1%	7 2%	* *	2 1%
Total mentions	5107 125%	2588 129%	2516 120%	620 131%	1066 136%	1715 126%	1706 115%	457 112%	498 113%	1272 122%	1915 141%	1270 135%	1306 129%	1198 120%	1332 116%	4283 125%	425 123%	250 124%	149 126%
Pay TV (Net)	2404 59%FGHNX eg	1191 60%	1211 58%	290 61%F	503 64%zF	872 64%zF	739 50%	144 35%	232 53%G	643 62%zGH	968 71%zGHI	607 65%zLN	598 59%N	610 61%N	590 51%	2009 58%	206 60%	123 61%	67 57%
Non Pay TV (Net)	2029 49%CDEJd	997 50%	1030 49%	208 44%	326 42%	625 46%	870 59%zCDE	249 61%zHI	233 53%J	509 49%	610 45%	454 48%	478 47%	481 48%	616 53%zKL	1693 49%	169 49%	107 53%	60 51%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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A0. How do you receive TV channels, such as the BBC, ITV or Channel 4, on the main TV set in your household?

Base = All respondents

	England Regions											Working		Urbanity			
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Freeview - free TV via an aerial and set-top box or built into the TV set	1887	142	390	60	158	100	243	99	64	64	73	183	1076	772	1596	185	
		46%DEhd	47%h	45%h	40%	41%	47%h	51%zUVh	44%	34%	57%UVh	47%	50%Vh	43%	52%zd	46%	52%z
Cable - Virgin Media	679	43	163	33	100	28	70	41	15	9	29	65	462	203	636	5	
		17%GNQhe	14%	19%ha	22%ha	26%zSTWX hac	13%	15%	18%h	8%	8%	19%h	18%h	18%ze	14%	18%zg	1%
Satellite - from Sky for a monthly subscription	1232	90	252	39	103	75	132	60	71	29	41	113	858	349	1022	124	
		30%FGNe	30%	29%	26%	27%	35%	28%	38%VX	26%	26%	31%	34%ze	24%	29%	35%	
Freesat satellite TV - via a satellite dish but with no subscription	216	15	35	6	14	13	18	8	26	5	12	19	130	81	172	32	
		5%	5%	4%	4%	6%	4%	4%	14%zSTUVW XYac	4%	7%	5%	5%	6%	5%	9%zf	
Satellite - from someone other than Sky	145	9	50	8	17	8	11	10	4	*	6	5	103	41	129	9	
		4%Fc	3%	6%zXc	5%c	4%	4%	2%	5%c	2%	*	4%	1%	4%	3%	4%	2%
BT TV (formerly BT Vision)	235	16	51	8	27	8	18	14	5	8	11	21	174	58	196	24	
		6%BFHNe	5%	6%	5%	7%	4%	4%	3%	7%	7%	6%	7%ze	4%	6%	7%	
TalkTalk TV	140	9	33	3	17	11	21	6	6	2	5	6	92	41	128	5	
		3%E	3%	4%	2%	4%	5%c	3%	3%	2%	3%	2%	4%	3%	4%	2%	
EE TV	31	1	13	-	5	3	6	1	-	-	-	2	30	2	26	2	
		1%FNe	*	2%z	-	1%	2%	1%	*	-	-	*	1%ze	*	1%	*	
NOW TV	207	11	45	10	17	10	32	22	2	9	7	13	168	38	174	16	
		5%FGNhe	4%	5%h	6%h	4%	5%	7%h	10%zSTVhc	1%	8%h	4%	7%ze	3%	5%	4%	
YouView	84	7	22	1	5	4	14	4	2	2	1	8	62	20	75	5	
		2%BFc	2%	2%	1%	1%	2%	3%	1%	1%	1%	2%	2%e	1%	2%	1%	
No TV in household	202	14	70	8	10	7	40	12	6	4	7	5	139	51	180	10	
		5%FJMPce	5%	8%zVWc	5%c	3%	3%	8%zVWc	5%c	3%	4%	5%	6%e	3%	5%	3%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 10

A0. How do you receive TV channels, such as the BBC, ITV or Channel 4, on the main TV set in your household?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	50	2	7	1	9	*	13	1	5	2	*	2	28	20	39	1
	1%K	1%	1%	1%	2%	*	3%zT	*	3%	1%	*	*	1%	1%	1%	*
Total mentions	5107	356	1130	177	481	268	617	278	206	135	193	442	3321	1677	4374	417
	125%	119%	131%	117%	124%	126%	131%	124%	110%	119%	123%	120%	131%	114%	125%	117%
Pay TV (Net)	2404	165	499	94	258	133	251	139	103	54	90	222	1638	715	2078	172
	59%FGHNXeg	55%	58%	62%	66%zSTXha	63%a	53%	62%	55%	48%	58%	60%	65%ze	49%	60%zg	48%
Non Pay TV (Net)	2029	152	413	64	171	108	254	106	86	69	78	192	1150	836	1705	208
	49%CDEJd	51%	48%	42%	44%	51%	54%UV	47%	46%	61%TUV	50%	52%	45%	57%zd	49%	59%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 11
A0a. Do you have access to the internet at home?
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Yes	3611	1790	1817	460	748	1286	1117	263	331	969	1336	889	930	890	902	3033	296	180	101
	88% BFGHN	90% zB	87%	97% zEF	95% zF	94% zF	75%	65%	75% G	93% zGH	98% zGHI	95% zLMN	92% zN	89% N	78%	88%	86%	89%	85%
No	490	209	281	13	35	79	363	144	110	72	22	50	84	106	250	403	48	22	18
	12% ACDEI	10%	13% zA	3%	5%	6% C	25% zCDE	35% zHU	25% zIJ	7% J	2%	5%	8% K	11% K	22% zKLM	12%	14%	11%	15%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 11
A0a. Do you have access to the internet at home?
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Yes	3611	272	769	134	365	174	396	202	170	97	144	310	2419	1103	3062	318
	88% BFGHN WXe	91% WXc	89% WX	88%	94% zTWXa c	82%	84%	90% W	91% WX	86%	92% WX	84%	96% ze	75%	88%	89%
No	490	26	95	18	24	38	77	23	16	15	12	57	109	368	425	38
	12% ACDEIJ KLvd	9%	11% V	12%	6%	18% zSTVY hb	16% zSTVh b	10%	9%	14% V	8%	16% SV	4%	25% zd	12%	11%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 12

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents with access to the internet at home

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3584	1777	1801	546	738	1294	1006	273	341	965	1388	1107	832	742	903	2730	314	298	242
WeightedBase	3446	1708	1734	430	695	1227	1093	236	316	931	1309	852	869	867	857	2885	291	174	95
EffectiveBase	2423	1234	1187	369	504	891	683	183	224	661	948	780	583	503	623	1924	222	211	185
Smart TV (i.e. a TV with built-in video streaming apps)	1149	610	539	158	290	442	260	53	79	305	567	351	286	272	239	957	102	59	31
	33% BFGHN Ue	36% zB	31%	37% F	42% zEF	36% zF	24%	23%	25%	33% GH	43% zGHI	41% zLMN	33%	31%	28%	33%	35%	34%	32%
Apple TV	162	99	63	29	55	62	17	3	5	30	99	57	54	30	21	134	15	10	4
	5% BFGHIN e	6% zB	4%	7% F	8% zEF	5% F	2%	1%	2%	3%	8% zGHI	7% zMN	6% MN	3%	2%	5%	5%	6%	4%
Amazon Fire	475	256	218	81	135	192	66	22	27	116	252	147	138	100	89	384	44	27	18
	14% FHN e	15%	13%	19% zF	19% zF	16% zF	6%	9%	9%	13%	19% zGHI	17% zMN	16% MN	12%	10%	13%	15%	16%	19% zO
Google Chromecast	240	145	95	39	66	94	41	6	13	69	133	77	70	51	42	191	24	14	11
	7% BFGNSe	9% zB	5%	9% F	10% zF	8% F	4%	3%	4%	7% G	10% zGH	9% zMN	8% N	6%	5%	7%	8%	8%	12% zO
Games console	578	350	227	169	178	200	32	32	28	146	283	166	169	133	110	488	43	28	19
	17% BFHN e	20% zB	13%	39% zDEF	26% zEF	16% F	3%	13%	9%	16% H	22% zGHI	20% zN	19% zN	15%	13%	17%	15%	16%	20%
Freeview - free TV via an aerial and set-top box or built into the TV set	596	326	271	70	128	221	177	37	43	168	258	165	152	142	136	499	53	31	14
	17% BSe	19% zB	16%	16%	18%	18%	16%	16%	14%	18%	20% zH	19%	18%	16%	16%	17%	18%	18%	14%
Cable - Virgin Media	342	171	170	41	52	132	116	12	24	90	175	103	94	83	62	301	24	9	7
	10% DGNQ e g	10%	10%	9%	7%	11% D	11%	5%	7%	10%	13% zGHI	12% zN	11% N	10%	7%	10% Q	8%	5%	7%
Satellite - from Sky for a monthly subscription	674	337	337	63	126	302	182	23	48	196	322	203	184	150	137	551	64	41	17
	20% CFGN e	20%	19%	15%	18%	25% zCDF	17%	10%	15%	21% G	25% zGHI	24% zMN	21% N	17%	16%	19%	22%	24%	18%
Freesat satellite TV - via a satellite dish but with no subscription	93	52	41	11	8	42	32	4	7	31	36	29	19	25	20	69	10	10	3
	3% DV	3%	2%	3%	1%	3% D	3% D	2%	2%	3%	3%	3%	2%	3%	2%	2%	4%	6% zO	3%
Satellite - from someone other than Sky	43	24	19	7	18	16	1	4	-	7	28	13	11	12	7	40	1	1	1
	1% Fe	1%	1%	2% F	3% zF	1% F	*	2%	-	1%	2% zHI	1%	1%	1%	1%	1%	*	1%	1%
BT TV (formerly BT Vision)	153	96	58	16	41	60	36	12	7	33	87	49	49	36	20	117	23	6	7
	4% BNe	6% zB	3%	4%	6% F	5%	3%	5%	2%	4%	7% zHI	6% zN	6% N	4%	2%	4%	8% zO	4%	7% zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 12

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents with access to the internet at home

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3446	1708	1734	430	695	1227	1093	236	316	931	1309	852	869	867	857	2885	291	174	95
EffectiveBase	2423	1234	1187	369	504	891	683	183	224	661	948	780	583	503	623	1924	222	211	185
TalkTalk TV	84	44	40	14	22	20	28	6	7	23	39	25	18	21	19	68	9	4	2
2%Eeg		3%	2%	3%E	3%	2%	3%	2%	2%	2%	3%	3%	2%	2%	2%	2%	3%	2%	2%
EE TV	19	10	9	1	11	6	-	-	-	2	13	7	4	8	*	18	-	-	*
1%Ne		1%	1%	*	2%zEF	*	-	-	-	*	1%z	1%N	*	1%N	*	1%	-	-	*
NOW TV	154	61	94	38	46	52	19	6	13	46	77	43	54	35	23	134	10	7	4
4%AFNe		4%	5%zA	9%zEF	7%zEF	4%F	2%	3%	4%	5%	6%z	5%N	6%zN	4%	3%	5%	3%	4%	4%
YouView	59	37	22	7	18	20	14	3	5	17	31	23	15	10	11	47	8	2	2
2%e		2%	1%	2%	3%	2%	1%	1%	2%	2%	2%	3%zM	2%	1%	1%	2%	3%	1%	2%
Laptop, netbook, tablet or smartphone	1616	806	808	272	389	595	360	86	125	445	697	437	422	396	361	1376	137	62	42
47%FGHNQ Seg		47%	47%	63%zDEF	56%zEF	49%F	33%	37%	40%	48%GH	53%zGHI	51%zN	49%N	46%	42%	48%Q	47%Q	36%	44%
Other device connected to the TV	54	33	21	7	10	19	19	2	7	14	24	15	19	8	12	38	10	4	2
2%O		2%	1%	2%	1%	2%	2%	1%	2%	2%	2%	2%	2%	1%	1%	1%	4%zO	2%	2%
None of these	526	244	281	27	52	165	283	71	64	139	97	80	132	142	172	449	30	30	17
15%CDJKP d		14%	16%	6%	7%	13%CD	26%zCDE	30%zHIJ	20%zJ	15%J	7%	9%	15%K	16%K	20%zKL	16%P	10%	17%P	18%P
Don't know	30	18	12	5	7	7	11	1	1	3	10	3	6	10	11	23	3	3	1
1%K		1%	1%	1%	1%	1%	1%	*	*	*	1%	*	1%	1%	1%	1%	1%	2%	1%
Total mentions	7046	3718	3323	1057	1652	2645	1692	383	505	1880	3228	1994	1896	1664	1492	5884	610	350	202
204%		218%	192%	246%	238%	216%	155%	162%	160%	202%	247%	234%	218%	192%	174%	204%	210%	201%	213%
Connected TV Viewing (Net)	2890	1447	1441	399	636	1056	800	164	251	789	1201	770	731	715	674	2413	258	142	76
84%FGNeg		85%	83%	93%zEF	91%zEF	86%zF	73%	70%	79%G	85%G	92%zGHI	90%zLMN	84%N	82%	79%	84%	89%zOQR	81%	80%
Non-connected TV Viewing (Net)	526	244	281	27	52	165	283	71	64	139	97	80	132	142	172	449	30	30	17
15%CDJKP d		14%	16%	6%	7%	13%CD	26%zCDE	30%zHIJ	20%zJ	15%J	7%	9%	15%K	16%K	20%zKL	16%P	10%	17%P	18%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 12

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents with access to the internet at home

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3584	225	681	133	328	165	359	187	144	86	123	299	2171	1295	2988	352
WeightedBase	3446	261	713	127*	357	169	369	190	164	93*	137*	305	2297	1067	2916	308
EffectiveBase	2423	153	467	100	231	125	252	139	103	61	91	212	1491	887	2030	242
Smart TV (i.e. a TV with built-in video streaming apps)	1149 33% BFGHN Ue	72 28%	245 34% U	27 22%	123 35% U	73 43% zSUhc	129 35% U	70 37% U	46 28%	27 29%	45 33%	98 32%	890 39% ze	236 22%	991 34%	92 30%
Apple TV	162 5% BFGHN e	8 3%	57 8% zSUWXY h	1 1%	18 5%	4 2%	15 4%	3 2%	3 2%	3 4%	6 4%	15 5%	139 6% ze	20 2%	134 5%	11 4%
Amazon Fire	475 14% FHNe	23 9%	90 13%	13 10%	36 10%	22 13%	54 15%	29 15%	29 18% S	12 12%	23 17%	54 18% SV	379 17% ze	88 8%	399 14%	40 13%
Google Chromecast	240 7% BFGNSe	5 2%	59 8% S	10 8% S	28 8% S	11 7% S	19 5%	16 8% S	5 3%	7 7% S	11 8% S	21 7% S	185 8% ze	52 5%	202 7%	18 6%
Games console	578 17% BFHNe	33 13%	119 17%	20 16%	60 17%	32 19%	67 18%	48 25% zSTVh c	22 13%	18 19%	20 15%	49 16%	464 20% ze	101 9%	478 16%	54 18%
Freeview - free TV via an aerial and set-top box or built into the TV set	596 17% BSe	27 10%	120 17%	14 11%	66 18% S	25 15%	74 20% S	38 20% S	23 14%	24 25% SU	34 25% SU	56 18% S	424 18% e	160 15%	504 17%	56 18%
Cable - Virgin Media	342 10% DGNQeg	24 9%	85 12% a	8 7%	40 11%	14 8%	34 9%	25 13% a	10 6%	3 3%	13 10%	45 15% zUha	253 11% ze	82 8%	324 11% zg	2 *
Satellite - from Sky for a monthly subscription	674 20% CFGNe	48 18%	128 18%	23 18%	61 17%	46 27% zTV	76 21%	33 18%	39 24%	14 15%	24 17%	60 19%	487 21% ze	176 16%	565 19%	74 24%
Freesat satellite TV - via a satellite dish but with no subscription	93 3% DV	5 2%	18 2%	1 1%	3 1%	5 3%	6 2%	3 1%	11 7% zTUVXY	1 1%	8 6% VX	8 3%	69 3%	24 2%	71 2%	17 5% zf
Satellite - from someone other than Sky	43 1% Fe	4 2%	19 3% z	1 1%	6 2%	1 *	5 1%	1 1%	- -	- -	1 1%	2 1%	37 2% e	6 1%	39 1%	3 1%
BT TV (formerly BT Vision)	153 4% BNe	11 4%	31 4%	4 3%	16 5%	4 3%	10 3%	9 5%	4 2%	4 4%	10 7%	15 5%	120 5% ze	30 3%	126 4%	21 7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 12

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents with access to the internet at home

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3446	261	713	127*	357	169	369	190	164	93*	137*	305	2297	1067	2916	308
EffectiveBase	2423	153	467	100	231	125	252	139	103	61	91	212	1491	887	2030	242
TalkTalk TV	84 2%Eeg	3 1%	16 2%	2 2%	11 3%	6 3%	15 4%	4 2%	3 2%	2 2%	3 2%	5 2%	65 3%	17 2%	78 3%g	2 1%
EE TV	19 1%Ne	-	8 1%	-	2 1%	3 2%	5 1%	-	-	-	-	1 *	18 1%ze	* *	15 1%	* *
NOW TV	154 4%AFNe	8 3%	34 5%	9 7%h	14 4%	7 4%	24 7%h	14 7%hc	2 1%	7 7%h	5 4%	8 3%	131 6%ze	23 2%	129 4%	13 4%
YouView	59 2%e	3 1%	17 2%	1 1%	3 1%	3 2%	10 3%	3 2%	1 1%	2 2%	-	4 1%	47 2%	11 1%	53 2%	4 1%
Laptop, netbook, tablet or smartphone	1616 47%FGHNQ Seg	96 37%	370 52%zSWh	62 49%	189 53%SWh	69 41%	185 50%S	91 48%	64 39%	37 40%	62 45%	150 49%S	1168 51%ze	414 39%	1387 48%g	124 40%
Other device connected to the TV	54 2%O	2 1%	9 1%	2 1%	3 1%	3 2%	8 2%	5 2%	2 1%	1 1%	3 2%	2 1%	37 2%	16 2%	49 2%	3 1%
None of these	526 15%CDJKP d	53 20%c	111 16%	20 15%	52 15%	31 18%	50 13%	31 16%	29 18%	16 18%	20 14%	36 12%	240 10%	272 25%zd	434 15%	64 21%zf
Don't know	30 1%K	2 1%	2 *	1 1%	-	-	5 1%	4 2%TV	5 3%zTV	-	1 1%	4 1%	20 1%	8 1%	24 1%	4 1%
Total mentions	7046 204%	427 164%	1536 216%	220 174%	730 204%	360 214%	791 214%	426 224%	297 181%	176 188%	288 210%	633 207%	5172 225%	1735 163%	6001 206%	599 194%
Connected TV Viewing (Net)	2890 84%FGNe	206 79%	600 84%	106 84%	305 85%	138 82%	315 85%	156 82%	130 79%	77 82%	116 85%	265 87%	2037 89%ze	787 74%	2459 84%g	241 78%
Non-connected TV Viewing (Net)	526 15%CDJKP d	53 20%c	111 16%	20 15%	52 15%	31 18%	50 13%	31 16%	29 18%	16 18%	20 14%	36 12%	240 10%	272 25%zd	434 15%	64 21%zf

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 13

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Smart TV (i.e. a TV with built-in video streaming apps)	1149	610	539	158	290	442	260	53	79	305	567	351	286	272	239	957	102	59	31
	28% BFGHNUe	31% zB	26%	33% zF	37% zF	32% zF	18%	13%	18%	29% GH	42% zGHI	37% zLMN	28% N	27% N	21%	28%	30%	29%	26%
Apple TV	162	99	63	29	55	62	17	3	5	30	99	57	54	30	21	134	15	10	4
	4% BFGHNe	5% zB	3%	6% zF	7% zEF	5% F	1%	1%	1%	3%	7% zGHI	6% zMN	5% zMN	3%	2%	4%	4%	5%	3%
Amazon Fire	475	256	218	81	135	192	66	22	27	116	252	147	138	100	89	384	44	27	18
	12% BFGHNe	13% zB	10%	17% zF	17% zF	14% zF	4%	5%	6%	11% GH	19% zGHI	16% zMN	14% N	10%	8%	11%	13%	14%	15% O
Google Chromecast	240	145	95	39	66	94	41	6	13	69	133	77	70	51	42	191	24	14	11
	6% BFGHNSe	7% zB	5%	8% zF	8% zF	7% F	3%	2%	3%	7% GH	10% zGHI	8% zMN	7% N	5%	4%	6%	7%	7%	9% zO
Games console	578	350	227	169	178	200	32	32	28	146	283	166	169	133	110	488	43	28	19
	14% BFGHNe	18% zB	11%	36% zDEF	23% zEF	15% F	2%	8%	6%	14% GH	21% zGHI	18% zMN	17% zN	13% N	10%	14%	12%	14%	16%
Freeview - free TV via an aerial and set-top box or built into the TV set	596	326	271	70	128	221	177	37	43	168	258	165	152	142	136	499	53	31	14
	15% BFGHNSe	16% zB	13%	15%	16% F	16% F	12%	9%	10%	16% GH	19% zGHI	18% zN	15%	14%	12%	15%	15%	15%	11%
Cable - Virgin Media	342	171	170	41	52	132	116	12	24	90	175	103	94	83	62	301	24	9	7
	8% GNQeg	9%	8%	9%	7%	10% D	8%	3%	5%	9% G	13% zGHI	11% zN	9% N	8% N	5%	9% Q	7%	4%	6%
Satellite - from Sky for a monthly subscription	674	337	337	63	126	302	182	23	48	196	322	203	184	150	137	551	64	41	17
	16% BFGHNe	17%	16%	13%	16% F	22% zCDF	12%	6%	11% G	19% zGH	24% zGHI	22% zMN	18% N	15%	12%	16%	19%	21%	14%
Freesat satellite TV - via a satellite dish but with no subscription	93	52	41	11	8	42	32	4	7	31	36	29	19	25	20	69	10	10	3
	2% De	3%	2%	2%	1%	3% D	2%	1%	2%	3%	3%	3%	2%	3%	2%	2%	3%	3%	5% zO
Satellite - from someone other than Sky	43	24	19	7	18	16	1	4	-	7	28	13	11	12	7	40	1	1	1
	1% Fe	1%	1%	2% F	2% zF	1% F	*	1%	-	1%	2% zHI	1%	1%	1%	1%	1%	*	1%	1%
BT TV (formerly BT Vision)	153	96	58	16	41	60	36	12	7	33	87	49	49	36	20	117	23	6	7
	4% BFHNe	5% zB	3%	3%	5% F	4% F	2%	3%	2%	3%	6% zGHI	5% zN	5% N	4% N	2%	3%	7% zO	3%	6% O

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 13

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
TalkTalk TV	84	44	40	14	22	20	28	6	7	23	39	25	18	21	19	68	9	4	2
	2%eg	2%	2%	3%E	3%	1%	2%	1%	2%	2%	3%z	3%	2%	2%	2%	2%	3%	2%	2%
EE TV	19	10	9	1	11	6	-	-	-	2	13	7	4	8	*	18	-	-	*
	*FNe	*	*	*	1%zEF	*F	-	-	-	*	1%z	1%N	*	1%N	*	1%	-	-	*
NOW TV	154	61	94	38	46	52	19	6	13	46	77	43	54	35	23	134	10	7	4
	4%AFGNe	3%	4%A	8%zEF	6%zF	4%F	1%	1%	3%	4%G	6%zG	5%N	5%zN	3%	2%	4%	3%	4%	3%
YouView	59	37	22	7	18	20	14	3	5	17	31	23	15	10	11	47	8	2	2
	1%e	2%	1%	2%	2%F	1%	1%	1%	1%	2%	2%z	2%zMN	1%	1%	1%	1%	2%	1%	2%
Laptop, netbook, tablet or smartphone	1616	806	808	272	389	595	360	86	125	445	697	437	422	396	361	1376	137	62	42
	39%FGHNQ Se	40%	38%	58%zDEF	50%zEF	44%zF	24%	21%	28%G	43%zGH	51%zGHI	46%zMN	42%N	40%N	31%	40%Q	40%Q	31%	35%
Other device connected to the TV	54	33	21	7	10	19	19	2	7	14	24	15	19	8	12	38	10	4	2
	1%O	2%	1%	1%	1%	1%	1%	*	2%	1%	2%	2%	2%	1%	1%	1%	3%zO	2%	2%
None of these	526	244	281	27	52	165	283	71	64	139	97	80	132	142	172	449	30	30	17
	13%CDJKP d	12%	13%	6%	7%	12%CD	19%zCDE	17%zI	15%J	13%J	7%	8%	13%K	14%K	15%zK	13%P	9%	15%P	14%P
Don't know	30	18	12	5	7	7	11	1	1	3	10	3	6	10	11	23	3	3	1
	1%	1%	1%	1%	1%	1%	1%	*	*	*	1%	*	1%	1%	1%	1%	1%	1%	1%
No internet (A0a)	490	209	281	13	35	79	363	144	110	72	22	50	84	106	250	403	48	22	18
	12%ACDEI JKLVd	10%	13%zA	3%	5%	6%C	25%zCDE	35%zHIJ	25%zIU	7%J	2%	5%	8%K	11%K	22%zKLM	12%	14%	11%	15%
Don't know if have internet (A0a)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
No TV in household (A0)	202	98	104	33	67	70	31	36	16	38	41	47	70	26	58	182	5	7	7
	5%FJMPce	5%	5%	7%zF	9%zEF	5%F	2%	9%zHIJ	4%	4%	3%	5%M	7%zM	3%	5%M	5%P	2%	3%	6%P
Total mentions	7738	4025	3708	1103	1755	2794	2086	563	631	1989	3291	2092	2050	1797	1800	6469	663	378	227
	189%	201%	177%	233%	224%	205%	141%	138%	143%	191%	242%	223%	202%	180%	156%	188%	193%	187%	191%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 13

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Connected TV Viewing (Net)	2890	1447	1441	399	636	1056	800	164	251	789	1201	770	731	715	674	2413	258	142	76
	70%zBFGHN Re	72%zB	69%	84%zEF	81%zF	77%zF	54%	40%	57%G	76%zGH	88%zGHI	82%zLMN	72%N	72%N	59%	70%	75%R	70%	64%
Non-connected TV Viewing (Net)	1181	535	645	69	141	302	669	242	189	248	147	167	276	271	466	1000	83	57	41
	29%ACDEI JKVd	27%	31%zA	15%	18%	22%C	45%zCDE	59%zHIJ	43%zIJ	24%J	11%	18%	27%K	27%K	40%zKLM	29%	24%	28%	35%zP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 13

A0b. Do you connect any of these devices to your home internet to watch catch-up and on-demand services on your main TV set?

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Smart TV (i.e. a TV with built-in video streaming apps)	1149	72	245	27	123	73	129	70	46	27	45	98	890	236	991	92
	28%BFGHN	24%	28%U	18%	32%U	35%SU	27%	31%U	25%	24%	29%	27%	35%ze	16%	28%	26%
Apple TV	162	8	57	1	18	4	15	3	3	3	6	15	139	20	134	11
	4%BFGHN	3%	7%zUWXyh	1%	5%	2%	3%	1%	2%	3%	4%	4%	5%ze	1%	4%	3%
Amazon Fire	475	23	90	13	36	22	54	29	29	12	23	54	379	88	399	40
	12%FGHNe	8%	10%	9%	9%	10%	11%	13%	16%S	10%	15%	15%S	15%ze	6%	11%	11%
Google Chromecast	240	5	59	10	28	11	19	16	5	7	11	21	185	52	202	18
	6%BFGHNS	2%	7%S	6%S	7%S	5%	4%	7%S	3%	6%	7%S	6%S	7%ze	4%	6%	5%
Games console	578	33	119	20	60	32	67	48	22	18	20	49	464	101	478	54
	14%BFGHN	11%	14%	13%	15%	15%	14%	21%zSThc	12%	16%	13%	13%	18%ze	7%	14%	15%
Freeview - free TV via an aerial and set-top box or built into the TV set	596	27	120	14	66	25	74	38	23	24	34	56	424	160	504	56
	15%BFGHNS	9%	14%	10%	17%S	12%	16%S	17%S	12%	21%SU	21%zSTUW	15%	17%ze	11%	14%	16%
Cable - Virgin Media	342	24	85	8	40	14	34	25	10	3	13	45	253	82	324	2
	8%GNQeg	8%	10%a	6%	10%a	7%	7%	11%a	5%	3%	8%	12%zha	10%ze	6%	9%zg	*
Satellite - from Sky for a monthly subscription	674	48	128	23	61	46	76	33	39	14	24	60	487	176	565	74
	16%FGHNe	16%	15%	15%	16%	22%T	16%	15%	21%	12%	15%	16%	19%ze	12%	16%	21%z
Freesat satellite TV - via a satellite dish but with no subscription	93	5	18	1	3	5	6	3	11	1	8	8	69	24	71	17
	2%De	2%	2%	1%	1%	2%	1%	1%	6%zTUVXY	1%	5%zVX	2%	3%	2%	2%	5%zf
Satellite - from someone other than Sky	43	4	19	1	6	1	5	1	-	-	1	2	37	6	39	3
	1%Fe	1%	2%z	1%	1%	*	1%	*	-	-	1%	1%	1%ze	*	1%	1%
BT TV (formerly BT Vision)	153	11	31	4	16	4	10	9	4	4	10	15	120	30	126	21
	4%BFHNe	4%	4%	3%	4%	2%	2%	4%	2%	3%	6%X	4%	5%ze	2%	4%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 13

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Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
TalkTalk TV	84	3	16	2	11	6	15	4	3	2	3	5	65	17	78	2
	2%eg	1%	2%	1%	3%	3%	3%	2%	1%	2%	2%	1%	3%ze	1%	2%	*
EE TV	19	-	8	-	2	3	5	-	-	-	-	1	18	*	15	*
	*FNe	-	1%	-	1%	1%	1%	-	-	-	-	*	1%ze	*	*	*
NOW TV	154	8	34	9	14	7	24	14	2	7	5	8	131	23	129	13
	4%AFGNe	3%	4%	6%h	4%	3%	5%	6%hc	1%	6%h	3%	2%	5%ze	2%	4%	4%
YouView	59	3	17	1	3	3	10	3	1	2	-	4	47	11	53	4
	1%e	1%	2%	1%	1%	1%	2%	1%	1%	-	-	1%	2%ze	1%	2%	1%
Laptop, netbook, tablet or smartphone	1616	96	370	62	189	69	185	91	64	37	62	150	1168	414	1387	124
	39%FGHNQ	32%	43%SW	41%	48%zSWXh	33%	39%	41%	34%	33%	40%	41%	46%ze	28%	40%	35%
Other device connected to the TV	54	2	9	2	3	3	8	5	2	1	3	2	37	16	49	3
	1%O	1%	1%	1%	1%	2%	2%	2%	1%	1%	2%	1%	1%	1%	1%	1%
None of these	526	53	111	20	52	31	50	31	29	16	20	36	240	272	434	64
	13%CDJKP	18%Xc	13%	13%	13%	15%	11%	14%	16%	15%	13%	10%	10%	18%zd	12%	18%zf
Don't know	30	2	2	1	-	-	5	4	5	-	1	4	20	8	24	4
	1%	1%	*	*	-	-	1%	2%TV	3%zTV	-	1%	1%	1%	1%	1%	1%
No internet (A0a)	490	26	95	18	24	38	77	23	16	15	12	57	109	368	425	38
	12%ACDEIJ	9%	11%V	12%	6%	18%zSTVY	16%zSTVh	10%	9%	14%V	8%	16%SV	4%	25%zd	12%	11%
	KLVD				hb	b										
Don't know if have internet (A0a)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
No TV in household (A0)	202	14	70	8	10	7	40	12	6	4	7	5	139	51	180	10
	5%FIMPce	5%	8%zVWc	5%c	3%	3%	8%zVWc	5%c	3%	4%	5%	1%	6%e	3%	5%	3%
Total mentions	7738	467	1701	246	764	405	908	461	319	195	308	695	5420	2154	6607	646
	189%	156%	197%	162%	196%	191%	192%	205%	171%	173%	196%	189%	214%	146%	189%	182%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Connected TV Viewing (Net)	2890	206	600	106	305	138	315	156	130	77	116	265	2037	787	2459	241	
		70%BFGHN	69%	69%	70%	78%zSTWX	65%	67%	69%	70%	68%	74%	72%	81%ze	53%	70%	68%
		Re			Y												
Non-connected TV Viewing (Net)	1181	91	263	44	85	74	153	65	51	36	39	99	472	676	1005	111	
		29%ACDEI	30%V	30%V	29%	22%	35%V	32%V	29%	28%	25%	27%	19%	46%zd	29%	31%	
		JKVd															

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 14
A1. Which, if any, of these TV channels have you personally watched in the past 3 months? Please do not include programmes watched on catch-up or on-demand.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BBC One	3291 80%CDHNT	1586 79%	1702 81%	334 71%	544 69%	1086 80%CD	1328 90%zCDE	325 80%zH	317 72%	874 84%zH	1143 84%zH	805 86%zLMN	813 80%N	809 81%N	865 75%	2751 80%	266 77%	181 89%zOPR	94 79%
BBC Two	2327 57%BCDGH NT	1175 59%zB	1150 55%	205 43%	326 42%	750 55%CD	1047 71%zCDE	199 49%	222 50%	599 58%GH	860 63%zGHI	635 68%zLMN	595 59%N	549 55%N	548 48%	1931 56%	187 54%	144 71%zOPR	66 56%
BBC Four	1313 32%BCDGN P	726 36%zB	585 28%	96 20%	183 23%	410 30%CD	624 42%zCDE	100 25%	125 28%	354 34%G	488 36%zGH	380 40%zLMN	345 34%N	316 32%N	273 24%	1099 32%	90 26%	87 43%zOPR	37 31%
ITV	2796 68%ACDGN OT	1304 65%	1489 71%zA	293 62%	471 60%	941 69%CD	1091 74%zCDE	254 62%	286 65%	750 72%zGH	976 72%zGH	679 72%zN	687 68%	689 69%	741 64%	2307 67%	236 69%	163 81%zOP	89 75%zO
Any other ITV channel (e.g. ITV2, ITV3, ITV Be)	1600 39%GNPTU bef	756 38%	842 40%	184 39%	279 36%	565 41%D	573 39%	120 29%	157 36%	433 42%G	620 46%zGH	389 41%N	414 41%N	398 40%	400 35%	1329 39%P	105 30%	103 51%zOP	64 54%zOP
Channel 4	2372 58%DGHNT f	1149 57%	1220 58%	256 54%	413 53%	800 59%D	903 61%zCD	187 46%	224 51%	648 62%zGH	900 66%zGH	635 68%zLMN	625 62%zMN	552 55%N	560 49%	1957 57%	200 58%	136 68%zOP	78 66%zO
Any other 4 channel (e.g. E4, Film4, More4, 4Seven)	1366 33%FNtub e	650 32%	715 34%	152 32%	241 31%	528 39%zCDF	445 30%	119 29%	126 28%	345 33%	566 42%zGHI	351 37%zMN	395 39%zMN	319 32%N	301 26%	1128 33%	105 31%	73 36%	60 50%zOPQ
Channel 5	1862 45%CDGNT Uf	909 45%	951 45%	157 33%	294 37%	626 46%CD	786 53%zCDE	159 39%	184 42%	517 50%zGH	674 50%zGH	470 50%zMN	462 46%	442 44%	489 42%	1547 45%	138 40%	112 55%zOP	66 55%zOP
Any other Channel 5 channel (e.g. 5USA, 5Star)	826 20%CPtub e	402 20%	423 20%	67 14%	144 18%	331 24%zCDF	283 19%CD	71 18%	86 19%	229 22%	327 24%zG	190 20%	226 22%	196 20%	213 19%	683 20%	53 15%	48 24%P	41 35%zOPQ
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	1293 32%CDHNP TU	650 33%	641 31%	112 24%	193 25%	477 35%zCD	511 35%zCD	110 27%	110 25%	335 32%zH	521 38%zGHI	338 36%zMN	375 37%zMN	281 28%	299 26%	1098 32%P	79 23%	72 35%P	45 38%zP
Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)	1224 30%BCFGH NTE	657 33%zB	567 27%	116 25%	251 32%CF	506 37%zCF	351 24%	55 14%	98 22%G	333 32%zGH	542 40%zGHI	332 35%zN	317 31%N	302 30%N	274 24%	1009 29%	111 32%	68 34%	36 30%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 14
A1. Which, if any, of these TV channels have you personally watched in the past 3 months? Please do not include programmes watched on catch-up or on-demand.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
S4C	108	69	39	7	19	48	35	5	7	28	54	48	26	19	16	64	5	38	*
	3%BNORSX e	3%zB	2%	1%	2%	3%C	2%	1%	2%	3%	4%zG	5%zLMN	3%	2%	1%	2%	2%	19%zOPR	*
BBC News Channel	1219	676	542	97	186	408	528	69	110	294	502	377	337	253	252	1038	91	64	26
	30%BCDGM NRWb	34%zB	26%	21%	24%	30%CD	36%zCDE	17%	25%G	28%G	37%zGHI	40%zLMN	33%zMN	25%	22%	30%R	27%	32%R	21%
BBC Parliament	241	143	98	19	45	84	93	19	18	51	116	86	88	36	32	196	21	19	5
	6%BMN	7%zB	5%	4%	6%	6%	6%	5%	4%	5%	9%zGHI	9%zMN	9%zMN	4%	3%	6%	6%	9%zOR	4%
BBC Alba	96	63	33	8	24	37	26	3	6	16	59	36	36	8	15	63	29	2	1
	2%BGMNOV e	3%zB	2%	2%	3%	3%	2%	1%	1%	2%	4%zGHI	4%zMN	4%zMN	1%	1%	2%	8%zOQR	1%	1%
CBBC	328	137	191	39	108	138	44	19	24	85	157	92	90	86	61	278	21	17	11
	8%AFGNSe	7%	9%zA	8%F	14%zCEF	10%zF	3%	5%	5%	8%	12%zGHI	10%zN	9%N	9%N	5%	8%	6%	9%	9%
CBeebies	457	165	292	43	165	177	72	33	37	133	195	120	121	100	116	400	28	15	13
	11%AFSe	8%	14%zA	9%F	21%zCEF	13%zCF	5%	8%	8%	13%G	14%zGH	13%	12%	10%	10%	12%	8%	8%	11%
Other	144	77	67	9	13	57	64	16	35	28	37	21	41	30	51	124	11	5	4
	4%DKcd	4%	3%	2%	2%	4%CD	4%CD	4%	8%zGU	3%	3%	2%	4%K	3%	4%K	4%	3%	2%	3%
None of these	338	172	166	56	115	112	55	43	40	70	81	67	90	61	120	296	25	8	10
	8%FJMqce g	9%	8%	12%zEF	15%zEF	8%F	4%	10%I	9%	7%	6%	7%	9%	6%	10%zKM	9%Q	7%	4%	8%Q
Total mentions	23201	11465	11712	2249	4014	8078	8859	1906	2211	6122	8817	6049	6081	5446	5625	19298	1803	1354	747
	566%	574%	558%	475%	512%	592%	599%	469%	501%	589%	649%	644%	600%	547%	488%	562%	523%	671%	628%
Any BBC channels (Net)	3482	1680	1799	372	596	1153	1360	340	348	905	1209	839	874	851	919	2919	277	187	100
	85%CDHNP T	84%	86%	79%	76%	85%CD	92%zCDE	84%	79%	87%H	89%zGH	89%zMN	86%N	85%N	80%	85%	80%	93%zOPR	84%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 14
A1. Which, if any, of these TV channels have you personally watched in the past 3 months? Please do not include programmes watched on catch-up or on-demand.
 Base = All respondents

	England Regions											Working		Urbanity			
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
BBC One	3291	246	617	125	316	169	388	192	162	104	127	306	2003	1229	2788	302	
		80%CDHNT	82%T	71%	82%T	81%T	80%T	82%T	85%T	87%T	93%zSTVW Xb	81%T	83%T	79%	84%zd	80%	85%z
BBC Two	2327	168	402	90	237	117	266	134	114	80	84	238	1396	889	1955	247	
		57%BCDGH	56%T	47%	60%T	61%T	55%	56%T	60%T	61%T	71%zSTWX b	54%	65%zTX	55%	60%zd	56%	70%zf
BBC Four	1313	93	265	39	130	55	162	77	64	44	54	114	782	510	1124	120	
		32%BCDGNP	31%	31%	26%	33%	26%	34%	34%	35%	39%	34%	31%	31%	35%zd	32%	34%
ITV	2796	221	484	98	273	157	339	155	125	90	95	271	1730	1012	2363	273	
		68%ACDGN OT	74%Tb	56%	65%	70%T	74%Tb	72%Tb	69%T	67%T	80%zTUb	61%	74%Tb	68%	69%	68%	77%zf
Any other ITV channel (e.g. ITV2, ITV3, ITV Be)	1600	136	268	34	155	91	233	101	68	45	39	157	1073	490	1332	164	
		39%GNPTU def	46%TUb	31%	23%	40%TUb	43%TUb	49%zTUVh b	45%TUb	37%U	40%Ub	25%	43%TUb	42%ze	33%	38%	46%zf
Channel 4	2372	165	420	79	241	145	279	130	111	79	82	226	1499	831	1983	244	
		58%GDGHNT f	55%	49%	52%	62%T	68%zSTUb	59%T	58%T	60%T	70%zSTUb	52%	62%T	59%	56%	57%	69%zf
Any other 4 channel (e.g. E4, Film4, More4, 4Seven)	1366	114	225	35	147	68	199	72	62	45	27	135	905	428	1139	136	
		33%FNTUb e	38%TUb	26%	23%	38%TUb	32%b	42%zTUWY b	32%b	33%b	40%TUb	17%	37%TUb	36%ze	29%	33%	38%
Channel 5	1862	119	315	44	181	105	246	107	90	70	59	212	1152	672	1552	193	
		45%CDGNT Uf	40%	36%	29%	46%TU	49%TU	52%zSTUb	48%TU	48%TU	62%zSTUV b	38%	58%zSTUV b	46%	46%	44%	54%zf
Any other Channel 5 channel (e.g. 5USA, 5Star)	826	68	132	19	82	39	125	50	38	29	15	89	569	237	683	95	
		20%CPТУb e	23%TUb	15%	12%	21%Tb	18%b	26%zTUb	22%TUb	20%b	26%TUb	9%	24%TUb	22%ze	16%	20%	27%zf
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	1293	136	226	34	119	55	170	75	62	40	52	128	821	447	1089	138	
		32%CDHNP TU	46%zTUVW XYhbc	26%	23%	30%	26%	36%TUW	33%	33%	35%	33%	35%TU	32%	30%	31%	39%zf
Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)	1224	98	218	35	114	80	136	74	53	33	46	123	872	331	1027	117	
		30%BCFGH Nte	33%	25%	23%	29%	38%zTU	29%	33%	29%	30%	33%T	34%ze	22%	29%	33%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 14
A1. Which, if any, of these TV channels have you personally watched in the past 3 months? Please do not include programmes watched on catch-up or on-demand.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
S4C	108	1	32	3	6	3	3	6	2	1	2	5	89	19	85	16
	3%BNORSXe	*	4%SX	2%	1%	1%	1%	3%	1%	1%	1%	1%	4%ze	1%	2%	4%
BBC News Channel	1219	85	288	37	131	45	160	59	58	32	28	114	776	423	1029	119
	30%BCDGMNRWb	28%	33%zWb	24%	34%Wb	21%	34%Wb	26%	31%b	29%	18%	31%Wb	31%	29%	29%	34%
BBC Parliament	241	16	68	6	16	7	29	11	8	3	7	27	154	82	208	15
	6%BMN	5%	8%z	4%	4%	3%	6%	5%	4%	2%	4%	7%	6%	6%	6%	4%
BBC Alba	96	2	36	2	1	3	6	3	8	1	-	2	72	23	81	8
	2%BGMNOVe	1%	4%zSVXbc	1%	*	1%	1%	1%	4%SVbc	1%	-	1%	3%ze	2%	2%	2%
CBBC	328	5	62	13	42	22	58	20	12	6	9	28	260	61	280	25
	8%AFGNSe	2%	7%S	8%S	11%S	11%S	12%zST	9%S	6%S	5%	6%	8%S	10%ze	4%	8%	7%
CBeebies	457	19	88	16	46	31	65	25	19	20	18	53	328	114	401	31
	11%AFSe	6%	10%	11%	12%	15%S	14%S	11%	10%	18%S	12%	15%S	13%ze	8%	12%	9%
Other	144	6	38	4	10	14	12	17	7	3	10	2	71	69	132	8
	4%DKcd	2%	4%c	3%	3%	7%zSXc	3%	8%zSVXc	4%c	2%	7%SXc	1%	3%	5%zd	4%	2%
None of these	338	23	111	11	31	9	56	15	10	4	9	16	226	95	303	16
	8%FJMQceg	8%	13%zVWYhabc	7%	8%	4%	12%zWac	7%	5%	4%	6%	4%	9%e	6%	9%g	5%
Total mentions	23201	1720	4294	724	2277	1215	2933	1323	1074	728	764	2246	14776	7959	19554	2269
	566%	576%	497%	478%	585%	573%	620%	590%	576%	646%	488%	611%	584%	541%	561%	638%
Any BBC channels (Net)	3482	255	691	129	336	180	399	199	169	106	130	323	2128	1283	2953	315
	85%CDHNPT	86%	80%	86%	86%T	85%	84%	89%T	91%T	94%zTXb	83%	88%T	84%	87%zd	85%	89%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 15
A1a_1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC One

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3323	1631	1688	424	584	1153	1162	315	323	888	1231	1029	757	678	859	2504	285	299	235
WeightedBase	3291	1586	1702	334	544	1086	1328	325	317	874	1143	805	813	809	865	2751	266	181	94
EffectiveBase	2283	1150	1134	282	411	792	824	219	221	613	850	732	540	470	602	1803	205	211	185
A few times a day	699 21% CENybd	351 22%	347 20%	46 14%	97 18%	204 19%	352 27% zCDE	70 22%	74 23%	177 20%	222 19%	173 22%	168 21%	199 25% zN	159 18%	574 21%	49 19%	48 26%	28 30% zOP
At least once every day	1389 42% CDRT	670 42%	717 42%	93 28%	198 36% C	450 41% C	648 49% zCDE	118 36%	130 41%	374 43%	479 42%	352 44%	321 40%	335 41%	381 44%	1166 42% R	117 44% R	77 43% R	29 31%
About two or three times a week	711 22% Fe	331 21%	379 22%	98 30% zF	141 26% zF	261 24% zF	210 16%	83 26%	68 22%	189 22%	262 23%	164 20%	188 23%	160 20%	199 23%	598 22%	60 23%	31 17%	22 24%
At least once a week	345 10% Fe	161 10%	184 11%	64 19% zEF	80 15% zF	123 11% F	77 6%	32 10%	34 11%	100 11%	129 11%	87 11%	88 11%	86 11%	84 10%	289 11%	26 10%	18 10%	11 12%
At least once a month	94 3% FK	43 3%	51 3%	19 6% zF	17 3%	35 3%	24 2%	10 3%	7 2%	22 3%	35 3%	13 2%	33 4% K	22 3%	26 3%	81 3%	6 2%	5 3%	2 2%
At least once in the last three months	35 1% F	20 1%	15 1%	9 3% zEF	10 2% F	10 1%	6 *	8 2% z	3 1%	7 1%	10 1%	12 2%	10 1%	5 1%	7 1%	30 1%	3 1%	2 1%	* *
Don't know/can't remember	19 1%	10 1%	9 1%	4 1%	2 *	3 *	11 1%	4 1%	1 *	5 1%	6 1%	3 *	5 1%	1 *	10 1%	13 *	4 2%	1 *	1 1%
Total mentions	3291 100%	1586 100%	1702 100%	334 100%	544 100%	1086 100%	1328 100%	325 100%	317 100%	874 100%	1143 100%	805 100%	813 100%	809 100%	865 100%	2751 100%	266 100%	181 100%	94 100%
Daily (Net)	2088 63% CDEtd	1022 64%	1064 63%	139 42%	295 54% C	654 60% CD	1000 75% zCDE	188 58%	204 64%	551 63%	701 61%	525 65%	489 60%	533 66%	540 62%	1740 63%	166 62%	125 69%	57 61%
Weekly (Net)	3144 96% CT	1513 95%	1628 96%	302 90%	516 95% C	1038 96% C	1287 97% zC	303 93%	306 97%	840 96%	1092 96%	776 96%	766 94%	780 96%	822 95%	2627 95%	252 95%	174 96%	91 97%
Monthly (Net)	3238 98% CG	1556 98%	1679 99%	321 96%	533 98%	1073 99% C	1311 99% C	313 96%	313 99%	862 99% G	1127 99% G	789 98%	798 98%	802 99%	849 98%	2708 98%	258 97%	178 99%	93 99%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 15
A1a_1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC One

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3323	208	577	122	288	156	348	177	137	89	112	290	1891	1346	2770	335
WeightedBase	3291	246	617	125*	316	169	388	192	162	104*	127*	306	2003	1229	2788	302
EffectiveBase	2283	144	405	91	204	118	254	128	102	64	85	212	1306	934	1913	226
A few times a day	699	49	121	17	84	49	109	17	32	14	10	72	361	321	602	56
	21%^{CEN}Yb	20%^{Yb}	20%^{Yb}	14%	27%^zTU Ya	29%^zTU Ya	28%^zTU Yab	9%	20%^{Yb}	13%	8%	23%^{Yb}	18%	26%^{zd}	22%	19%
At least once every day	1389	97	233	51	125	70	148	103	79	53	61	146	855	514	1168	143
	42%^{CDRT}	39%	38%	41%	40%	42%	38%	54%^zSTV X	49%^T	51%^T	48%	48%^{TX}	43%	42%	42%	47%
About two or three times a week	711	60	148	31	58	29	82	46	35	19	31	59	460	238	609	56
	22%^{Fe}	24%	24%	25%	18%	17%	21%	24%	22%	19%	24%	19%	23%^e	19%	22%	18%
At least once a week	345	38	73	17	29	17	37	17	13	11	18	21	242	97	283	34
	10%^{Fe}	15%^c	12%^c	13%	9%	10%	9%	9%	8%	10%	14%	7%	12%^{ze}	8%	10%	11%
At least once a month	94	1	31	7	16	1	8	5	2	3	3	3	50	40	83	8
	3%^{FK}	1%	5%^zS Wc	5%^S Wc	5%^zS Wc	1%	2%	3%	1%	3%	3%	1%	3%	3%	3%	3%
At least once in the last three months	35	*	7	1	2	1	2	4	-	5	4	4	27	8	27	2
	1%^F	*	1%	1%	1%	1%	1%	2%	-	5%^zSTV Xh	3%^{SX}	1%	1%	1%	1%	
Don't know/can't remember	19	1	4	1	1	2	2	-	1	-	-	1	7	10	15	2
	1%^I	*	1%	1%	*	1%	*	-	*	-	-	*	*	1%	1%	
Total mentions	3291	246	617	125	316	169	388	192	162	104	127	306	2003	1229	2788	302
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	2088	146	354	68	210	119	257	120	111	67	71	217	1216	835	1770	199
	63%^{CD}ETd	59%	57%	55%	66%^T	71%^{TU}b	66%^T	63%	69%^{TU}	64%	56%	71%^zSTU b	61%	68%^{zd}	63%	66%
Weekly (Net)	3144	243	576	116	296	165	376	183	159	97	119	297	1919	1170	2662	289
	96%^{CT}	99%^zTU Va	93%	93%	94%	98%	97%^T	95%	98%	93%	94%	97%^T	96%	95%	95%	96%
Monthly (Net)	3238	245	606	122	313	166	384	188	162	100	123	300	1969	1210	2746	297
	98%^{CG}	100%^a	98%	98%	99%	98%	99%^a	98%	100%	95%	97%	98%	98%	98%	98%	98%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 16
A1a_2. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Two

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2388	1252	1133	262	366	812	948	198	218	622	946	818	558	462	550	1790	206	232	160
WeightedBase	2327	1175	1150	205	326	750	1047	199	222	599	860	635	595	549	548	1931	187	144	66
EffectiveBase	1661	899	768	180	267	567	668	135	152	438	666	589	400	324	395	1301	148	166	130
A few times a day	239	130	109	14	38	64	123	26	32	56	72	65	58	57	59	196	19	17	7
	10% y	11%	10%	7%	12%	9%	12%	13%	14% j	9%	8%	10%	10%	10%	11%	10%	10%	12%	11%
At least once every day	617	327	289	39	80	142	356	71	49	150	207	170	151	136	160	514	45	39	19
	27% CEYd	28%	25%	19%	25%	19%	34% zCDE	36% zHU	22%	25%	24%	27%	25%	25%	29%	27%	24%	27%	29%
About two or three times a week	753	408	344	56	88	250	359	51	73	200	296	211	185	194	163	623	64	47	19
	32% BDb	35% zB	30%	27%	27%	33%	34% D	25%	33%	33%	34% G	33%	31%	35%	30%	32%	34%	33%	29%
At least once a week	484	213	270	54	73	200	157	31	50	139	184	121	138	116	109	403	39	27	15
	21% AFe	18%	24% zA	26% F	22% F	27% zF	15%	16%	23%	23%	21%	19%	23%	21%	20%	21%	21%	19%	22%
At least once a month	157	66	91	25	28	73	31	13	13	33	77	50	46	30	31	133	9	10	4
	7% AFe	6%	8%	12% zF	9% F	10% zF	3%	7%	6%	6%	9% zI	8%	8%	5%	6%	7%	5%	7%	6%
At least once in the last three months	50	21	29	12	14	13	11	2	3	14	17	12	10	13	14	43	5	1	1
	2% Fe	2%	2%	6% zEF	4% zEF	2%	1%	1%	1%	2%	2%	2%	2%	2%	3%	2%	2%	1%	2%
Don't know/can't remember	27	8	18	5	5	8	9	4	1	7	8	5	7	2	13	18	6	2	1
	1%	1%	2%	3%	1%	1%	1%	2%	1%	1%	1%	1%	1%	*	2% zM	1%	3% zO	1%	1%
Total mentions	2327	1175	1150	205	326	750	1047	199	222	599	860	635	595	549	548	1931	187	144	66
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	856	457	398	53	118	206	479	97	81	206	280	236	209	193	219	710	64	56	26
	37% CEJSU Yd	39%	35%	26%	36% CE	28%	46% zCDE	49% zHU	36%	34%	32%	37%	35%	35%	40%	37%	34%	39%	39%
Weekly (Net)	2093	1079	1012	163	279	656	995	179	204	545	759	568	532	503	490	1736	167	130	60
	90% BCDESD	92% zB	88%	79%	86%	88% C	95% zCDE	90%	92%	91%	88%	89%	89%	92%	89%	90%	89%	91%	91%
Monthly (Net)	2251	1145	1103	188	307	729	1027	192	217	579	836	618	579	533	521	1869	176	141	64
	97% CDN	97% z	96%	92%	94%	97% CD	98% zCD	97%	98%	97%	97%	97%	97%	97%	95%	97%	94%	98%	97%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 16
A1a_2. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Two

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2388	149	392	88	214	111	244	130	95	68	75	224	1356	972	1968	269
WeightedBase	2327	168	402	90*	237	117*	266	134*	114*	80*	84*	238	1396	889	1955	247
EffectiveBase	1661	104	284	66	149	86	182	99	70	48	57	162	946	682	1377	182
A few times a day	239	13	55	3	21	20	27	3	15	6	4	31	123	113	206	23
	10%JYd	8%	14%zUYb	3%	9%Y	17%zSUVY b	10%Y	2%	13%UY	7%	4%	13%UY	9%	13%zd	11%	9%
At least once every day	617	32	114	18	63	31	74	21	38	15	26	83	319	283	534	52
	27%CEYd	19%	28%Y	19%	27%Y	26%	28%Y	15%	33%SY	19%	31%Y	35%zSUYa	23%	32%zd	27%	21%
About two or three times a week	753	55	119	43	86	37	85	60	27	26	17	68	454	291	638	75
	32%BDb	33%	29%	48%zSTWX hbc	36%b	31%	32%	45%zTXhb c	24%	32%	20%	29%	33%	33%	33%	30%
At least once a week	484	41	76	20	45	23	50	37	21	25	25	40	337	135	392	64
	21%AFc	24%	19%	22%	19%	20%	19%	27%c	18%	32%Tc	30%c	17%	24%ze	15%	20%	26%
At least once a month	157	17	30	4	15	5	17	7	13	6	8	12	110	45	129	22
	7%AFc	10%	7%	4%	6%	4%	6%	5%	11%	7%	10%	5%	8%ze	5%	7%	9%
At least once in the last three months	50	9	8	*	6	2	6	7	-	*	4	1	40	10	39	6
	2%Fe	5%zc	2%	*	3%	1%	2%	5%c	-	*	4%c	1%	3%ze	1%	2%	3%
Don't know/can't remember	27	2	*	2	1	-	7	1	1	2	-	3	13	13	19	5
	1%	1%	*	2%T	*	-	2%T	*	1%	2%	-	1%	1%	1%	1%	2%
Total mentions	2327	168	402	90	237	117	266	134	114	80	84	238	1396	889	1955	247
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	856	45	169	20	84	51	101	23	53	21	30	113	442	396	740	75
	37%CEJSU Yd	27%	42%zSUYa	23%	35%Y	43%SUYa	38%UY	17%	46%SUYa	26%	35%Y	48%zSUY a	32%	44%zd	38%g	30%
Weekly (Net)	2093	140	364	84	215	110	237	120	100	72	72	221	1233	821	1769	214
	90%BCDES d	84%	91%	93%	91%	94%S	89%	89%	88%	90%	86%	93%S	88%	92%zd	90%	87%
Monthly (Net)	2251	157	394	88	230	115	253	127	113	78	81	233	1343	866	1898	236
	97%CDN	94%	98%S	97%	97%	99%	95%	95%	99%	97%	96%	98%	96%	97%	97%	95%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 17
A1a_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Four

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1317	744	571	115	196	435	571	101	126	356	521	477	315	253	272	985	107	137	88
WeightedBase	1313	726	585	96*	183	410	624	100*	125*	354	488	380	345	316	273	1099	90*	87*	37*
EffectiveBase	920	536	385	75	146	309	399	66	92	250	376	347	229	176	199	722	80	96	71
A few times a day	107 8%F	64 9%	42 7%	8 9%	32 17%zEF	36 9%	30 5%	10 10%	12 10%	26 7%	45 9%	32 8%	25 7%	27 9%	23 8%	92 8%	7 8%	5 6%	3 7%
At least once every day	226 17%J	128 18%	97 17%	17 18%	33 18%	65 16%	111 18%	18 18%	25 20%	66 19%	69 14%	71 19%	49 14%	47 15%	59 22%L	200 18%	11 12%	10 12%	6 15%
About two or three times a week	329 25%	192 26%	136 23%	24 25%	41 22%	87 21%	177 28%zE	27 27%	21 17%	87 25%	122 25%	101 27%	87 25%	81 26%	60 22%	263 24%	30 33%	24 28%	11 29%
At least once a week	367 28%D	198 27%	169 29%	25 26%	38 21%	125 30%D	180 29%	23 23%	27 21%	102 29%	143 29%	105 28%	84 25%	107 34%L	70 26%	300 27%	26 28%	31 36%	10 26%
At least once a month	193 15%	94 13%	99 17%	16 17%	30 16%	69 17%	78 13%	17 17%	25 20%	53 15%	71 15%	45 12%	78 23%zKMN	38 12%	32 12%	167 15%	11 13%	11 12%	4 12%
At least once in the last three months	52 4%	36 5%	16 3%	5 5%	7 4%	19 5%	20 3%	2 2%	9 7%	13 4%	20 4%	15 4%	10 3%	10 3%	16 6%	43 4%	5 5%	2 3%	1 4%
Don't know/can't remember	40 3%Ad	14 2%	25 4%A	1 1%	3 2%	7 2%	28 5%zE	4 4%	6 4%	7 2%	16 3%	11 3%	10 3%	6 2%	13 5%	34 3%	-	3 4%	2 7%P
Total mentions	1313 100%	726 100%	585 100%	96 100%	183 100%	410 100%	624 100%	100 100%	125 100%	354 100%	488 100%	380 100%	345 100%	316 100%	273 100%	1099 100%	90 100%	87 100%	37 100%
Daily (Net)	333 25%	193 27%	139 24%	25 26%	65 35%zEF	102 25%	141 23%	28 28%	37 30%	92 26%	115 23%	103 27%	74 22%	75 24%	81 30%	291 27%	18 20%	15 17%	8 23%
Weekly (Net)	1028 78%HLWg	582 80%	444 76%	74 77%	143 78%	314 77%	497 80%	77 77%	85 68%	281 79%H	380 78%	309 81%L	246 71%	262 83%L	211 77%	855 78%	74 82%	70 81%	29 78%
Monthly (Net)	1222 93%N	676 93%	543 93%	90 94%	173 94%	383 94%	576 92%	94 94%	111 89%	334 94%	452 93%	354 93%	324 94%	300 95%N	243 89%	1022 93%	86 95%	81 93%	33 90%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 17
A1a_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Four

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1317	81	235	41	112	57	146	71	57	34	43	108	743	545	1113	128
WeightedBase	1313	93*	265	39*	130*	55*	162	77*	64*	44**	54*	114*	782	510	1124	120*
EffectiveBase	920	55	173	31	76	47	107	52	43	28	35	78	523	381	780	89
A few times a day	107	6	38	2	6	8	12	2	7	5	-	6	73	33	95	4
	8%F	7%	14%zVYbc	6%	4%	14%Yb	7%	3%	11%	11%	-	5%	9%	6%	8%	3%
At least once every day	226	9	56	4	25	6	26	9	11	9	9	35	127	93	202	17
	17%J	10%	21%	11%	19%	11%	16%	12%	17%	20%	18%	31%zSUWX Y	16%	18%	18%	14%
About two or three times a week	329	24	60	10	28	11	38	25	23	5	15	23	191	134	282	28
	25%	26%	23%	26%	21%	21%	24%	32%	36%	11%	29%	20%	24%	26%	25%	24%
At least once a week	367	27	66	10	39	10	56	20	15	15	16	26	220	143	313	34
	28%D	29%	25%	27%	30%	19%	34%	26%	23%	34%	30%	23%	28%	28%	28%	29%
At least once a month	193	16	30	8	27	12	24	14	8	5	6	16	122	66	162	22
	15%	17%	11%	21%	21%T	22%T	15%	18%	13%	12%	11%	14%	16%	13%	14%	19%
At least once in the last three months	52	5	13	2	4	3	2	5	-	4	4	4	33	17	39	8
	4%	5%	5%	5%	3%	5%	1%	6%	-	8%	7%	3%	4%	3%	3%	6%
Don't know/can't remember	40	6	3	2	2	5	4	2	-	1	3	5	16	24	30	6
	3%Ad	7%T	1%	5%	1%	9%zTVh	3%	3%	-	3%	6%	4%	2%	5%zd	3%	5%
Total mentions	1313	93	265	39	130	55	162	77	64	44	54	114	782	510	1124	120
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	333	15	94	7	30	14	38	11	18	14	9	41	200	125	297	21
	25%	16%	35%zSUXY b	17%	23%	25%	23%	15%	28%	32%	18%	36%zSY	26%	25%	26%	18%
Weekly (Net)	1028	66	220	27	97	36	132	56	56	34	41	90	611	403	893	84
	78%HLWg	71%	83%W	69%	75%	64%	81%W	73%	87%W	76%	77%	79%	78%	79%	79%g	70%
Monthly (Net)	1222	82	249	35	124	48	156	70	64	39	47	106	734	469	1055	106
	93%N	88%	94%	90%	96%	87%	96%W	91%	100%SUWYb	89%	87%	93%	94%	92%	94%z	89%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 18
A1a_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - ITV

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2859	1367	1488	367	502	991	999	260	303	771	1049	873	643	596	747	2105	251	270	233
WeightedBase	2796	1304	1489	293	471	941	1091	254	286	750	976	679	687	689	741	2307	236	163	89
EffectiveBase	1957	956	1002	244	350	679	698	178	207	532	717	625	451	410	522	1519	183	189	186
A few times a day	584	244	340	35	86	185	277	64	80	170	148	112	126	161	185	471	49	35	28
	21%ACIKS TUd	19%	23%zA	12%	18%C	20%C	25%zCDE	25%J	28%zJ	23%J	15%	16%	18%	23%K	25%zKL	20%	21%	22%	32%zOPQ
At least once every day	945	436	509	83	160	281	422	95	102	259	294	212	205	254	275	782	72	60	30
	34%CEIL	33%	34%	28%	34%	30%	39%zCE	38%	36%	34%	30%	31%	30%	37%L	37%KL	34%	31%	37%	34%
About two or three times a week	694	341	351	83	100	268	242	57	59	184	276	186	187	157	164	582	67	29	16
	25%FQRe	26%	24%	28%zD	21%	29%zDF	22%	22%	21%	24%	28%zH	27%N	27%	23%	22%	25%zQR	28%zQR	18%	18%
At least once a week	374	167	206	54	91	124	105	20	32	94	172	111	100	81	82	304	35	26	10
	13%FGXe	13%	14%	19%zEF	19%zEF	13%F	10%	8%	11%	13%	18%zGHI	16%zMN	15%	12%	11%	13%	15%	16%	11%
At least once a month	136	82	54	26	25	58	27	10	8	30	61	38	53	28	17	119	8	7	2
	5%BFNX	6%zB	4%	9%zF	5%F	6%F	2%	4%	3%	4%	6%zH	6%N	8%zMN	4%	2%	5%	3%	4%	2%
At least once in the last three months	48	28	20	8	6	21	13	4	3	12	19	15	13	8	11	37	3	5	2
	2%	2%	1%	3%	1%	2%	1%	2%	1%	2%	2%	2%	2%	1%	2%	2%	1%	3%	3%
Don't know/can't remember	15	5	10	4	3	3	6	3	1	1	5	4	3	1	7	12	3	*	*
	1%F	*	1%	1%	1%	*	1%	1%	*	*	1%	1%	*	*	1%	1%	1%	*	*
Total mentions	2796	1304	1489	293	471	941	1091	254	286	750	976	679	687	689	741	2307	236	163	89
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	1529	681	848	118	246	467	698	159	182	429	442	324	331	415	460	1253	121	95	59
	55%ACEJK LSTUd	52%	57%zA	40%	52%zC	50%zC	64%zCDE	63%zJ	64%zJ	57%J	45%	48%	48%	60%zKL	62%zKL	54%	51%	59%	66%zOP
Weekly (Net)	2597	1189	1405	255	437	859	1046	236	274	707	890	621	618	652	705	2139	223	151	85
	93%ACILT U	91%	94%zA	87%	93%zC	91%	96%zCDE	93%	96%J	94%J	91%	92%	90%	95%L	95%zKL	93%	94%	93%	95%
Monthly (Net)	2733	1271	1459	281	463	917	1072	247	281	737	951	660	671	680	722	2258	230	158	86
	98%CU	97%	98%	96%	98%	98%	98%zC	97%	99%	98%	97%	97%	98%	99%	98%	98%	97%	97%	97%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 18
A1a_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - ITV

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2859	190	451	95	246	145	302	147	110	78	85	256	1629	1149	2379	309
WeightedBase	2796	221	484	98*	273	157	339	155	125*	90*	95*	271	1730	1012	2363	273
EffectiveBase	1957	133	319	73	172	110	222	108	83	55	65	182	1128	792	1636	208
A few times a day	584	29	72	9	59	44	101	30	28	16	13	70	318	251	503	52
	21%ACIKS TUd	13%	15%	9%	22%U	28%STUb	30%zSTUY b	19%	22%U	18%	14%	26%STU	18%	25%zd	21%	19%
At least once every day	945	69	150	33	99	63	129	46	41	38	30	84	558	369	810	85
	34%CEJL	31%	31%	34%	36%	40%	38%	30%	33%	42%	32%	31%	32%	37%z	34%	31%
About two or three times a week	694	75	120	23	64	33	70	49	29	18	27	72	475	210	578	75
	25%FQRe	34%zTVWX	25%	24%	24%	21%	21%	32%X	23%	20%	29%	27%	27%	27%ze	21%	24%
At least once a week	374	29	93	14	32	11	26	22	18	13	18	28	253	113	313	41
	13%FGXe	13%	19%zVWXc	14%	12%	7%	8%	14%	14%	14%	19%WX	10%	15%e	11%	13%	
At least once a month	136	14	35	10	14	4	6	7	7	3	6	11	88	44	114	13
	5%BFNX	7%X	7%zX	11%zWXc	5%	2%	2%	5%	6%	3%	7%X	4%	5%	4%	5%	
At least once in the last three months	48	2	12	7	4	1	4	1	2	2	-	3	32	16	37	4
	2%	1%	2%	7%zSTVWX Ybc	1%	1%	1%	*	1%	2%	-	1%	2%	2%	2%	
Don't know/can't remember	15	2	2	1	1	-	2	-	1	-	-	2	6	8	8	4
	1%f	1%	*	1%	*	-	1%	-	1%	-	-	1%	*	1%	*	
Total mentions	2796	221	484	98	273	157	339	155	125	90	95	271	1730	1012	2363	273
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Daily (Net)	1529	98	222	43	158	107	230	76	69	54	43	154	876	620	1313	136
	55%ACEJK LSTUd	44%	46%	43%	58%STU	68%zSTUY b	68%zSTUV Yhbc	49%	55%	60%	46%	57%ST	51%	61%zd	56%	
Weekly (Net)	2597	202	435	80	254	152	326	147	115	85	89	254	1604	944	2204	252
	93%ACJLT U	92%U	90%U	81%	93%U	97%TU	96%zTU	95%U	92%U	95%U	93%U	94%U	93%	93%	93%	
Monthly (Net)	2733	217	470	90	269	155	332	154	122	88	95	265	1692	987	2318	266
	98%CU	98%U	97%U	92%	98%U	99%U	98%U	100%U	98%	98%	100%U	98%U	98%	98%	98%z	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 19
A1a_5. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other ITV channel (e.g. ITV2, ITV3, ITV Be)

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1698	817	878	230	309	627	532	135	173	478	666	517	396	364	421	1247	119	172	160
WeightedBase	1600	756	842	184	279	565	573	120*	157	433	620	389	414	398	400	1329	105*	103	64
EffectiveBase	1151	561	589	154	220	444	352	88	112	325	465	366	282	250	281	895	84	120	127
A few times a day	156 10%	82 11%	74 9%	14 8%	39 14%zF	54 10%	49 9%	10 8%	14 9%	39 9%	52 8%	30 8%	41 10%	42 11%	42 10%	122 9%	9 8%	11 11%	14 21%zOPQ
At least once every day	409 26%K	187 25%	222 26%	48 26%	80 29%	128 23%	153 27%	33 28%	45 28%	122 28%	144 23%	85 22%	93 22%	118 30%K	113 28%	342 26%	26 25%	22 22%	18 29%
About two or three times a week	476 30%	229 30%	246 29%	63 34%	81 29%	152 27%	180 31%	37 31%	51 33%	128 30%	182 29%	118 30%	124 30%	113 28%	120 30%	395 30%	32 31%	30 29%	18 28%
At least once a week	348 22%NRWe	159 21%	188 22%	33 18%	51 18%	142 25%zD	121 21%	19 16%	28 18%	91 21%	169 27%zGHI	89 23%	99 24%	90 23%	70 18%	287 22%R	28 27%R	25 25%R	7 12%
At least once a month	133 8%c	64 8%	69 8%	13 7%	16 6%	61 11%zD	42 7%	9 8%	12 8%	36 8%	47 8%	38 10%	38 9%	24 6%	32 8%	115 9%	4 4%	9 9%	4 6%
At least once in the last three months	61 4%M	31 4%	30 4%	6 3%	12 4%	22 4%	21 4%	9 7%	6 4%	13 3%	22 4%	23 6%zM	17 4%M	4 1%	17 4%M	52 4%	4 4%	3 3%	2 2%
Don't know/can't remember	18 1%	5 1%	13 2%	6 3%zDE	1 *	5 1%	6 1%	4 3%zJ	2 1%	4 1%	5 1%	6 1%	2 *	5 1%	6 1%	14 1%	1 1%	2 2%	1 1%
Total mentions	1600 100%	756 100%	842 100%	184 100%	279 100%	565 100%	573 100%	120 100%	157 100%	433 100%	620 100%	389 100%	414 100%	398 100%	400 100%	1329 100%	105 100%	103 100%	64 100%
Daily (Net)	565 35%JKY	268 35%	296 35%	62 34%	119 43%zE	182 32%	202 35%	42 35%	58 37%	160 37%	195 32%	115 30%	134 32%	161 40%K	155 39%K	464 35%	35 33%	34 33%	32 50%zOPQ
Weekly (Net)	1388 87%KTU	656 87%	730 87%	158 86%	251 90%zE	476 84%	503 88%	98 82%	137 88%	380 88%	546 88%	322 83%	357 86%	364 92%zKN	345 86%	1147 86%	95 91%	88 86%	58 90%
Monthly (Net)	1521 95%GKUe	721 95%	798 95%	172 94%	266 96%	538 95%	545 95%	107 89%	150 95%	415 96%G	593 96%G	360 93%	395 95%	389 98%zKN	377 94%	1262 95%	99 95%	98 95%	62 97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 19
A1a_5. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other ITV channel (e.g. ITV2, ITV3, ITV Be)
Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1698	125	255	39	142	90	206	97	56	44	38	155	1042	604	1397	185
WeightedBase	1600	136*	268	34*	155*	91*	233	101*	68*	45*	39*	157	1073	490	1332	164
EffectiveBase	1151	83	177	32	96	69	154	74	42	31	32	112	724	401	948	122
A few times a day	156 10%	10 7%	29 11%	4 13%	17 11%	10 10%	18 8%	6 6%	8 12%	2 5%	2 4%	16 10%	110 10%	41 8%	126 9%	18 11%
At least once every day	409 26%K	29 21%	63 24%	7 21%	50 32%Y	20 22%	61 26%	17 17%	13 20%	19 42%zSTYh	11 28%	52 33%Y	266 25%	128 26%	344 26%	37 22%
About two or three times a week	476 30%	46 34%	68 25%	8 24%	45 29%	35 39%T	75 32%	34 34%	19 27%	9 21%	10 25%	46 29%	318 30%	154 31%	406 31%	49 30%
At least once a week	348 22%NRWe	32 23%	60 22%	5 13%	27 17%	11 12%	50 21%	37 36%zTUVW Xc	16 24%	10 23%	9 24%	31 19%	249 23%	90 18%	282 21%	40 24%
At least once a month	133 8%c	14 10%	34 13%zc	5 13%c	14 9%	7 7%	20 9%	5 5%	6 9%	3 6%	3 8%	6 4%	85 8%	42 9%	110 8%	16 10%
At least once in the last three months	61 4%M	4 3%	13 5%	5 13%zSVXYc	1 *	7 8%VX	5 2%	3 3%	5 8%V	2 4%	4 11%zVXc	4 3%	35 3%	26 5%	49 4%	4 2%
Don't know/can't remember	18 1%	1 *	2 1%	1 3%	2 1%	2 2%	6 2%	- -	- -	- -	- -	2 1%	9 1%	9 2%	14 1%	1 1%
Total mentions	1600 100%	136 100%	268 100%	34 100%	155 100%	91 100%	233 100%	101 100%	68 100%	45 100%	39 100%	157 100%	1073 100%	490 100%	1332 100%	164 100%
Daily (Net)	565 35%JKY	39 29%	92 34%	12 33%	67 43%SY	30 33%	78 34%	23 23%	22 32%	21 47%Y	12 32%	68 43%SY	377 35%	169 34%	471 35%	55 33%
Weekly (Net)	1388 87%KTU	117 86%	219 82%	24 71%	139 90%U	76 83%	203 87%U	94 92%TU	57 84%	41 90%U	31 81%	145 92%TU	944 88%	413 84%	1159 87%	143 87%
Monthly (Net)	1521 95%GKUe	131 97%U	253 94%U	29 84%	153 99%UWb	83 91%	223 96%U	98 97%U	63 92%	44 96%	34 89%	151 96%U	1029 96%e	455 93%	1269 95%	159 97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 20
A1a_6. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 4

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	2478	1233	1240	333	449	873	823	206	236	681	971	798	598	487	595	1842	217	226	193
WeightedBase	2372	1149	1220	256	413	800	903	187	224	648	900	635	625	552	560	1957	200	136	78
EffectiveBase	1716	884	834	228	317	617	576	139	160	479	680	572	425	340	415	1336	159	159	152
A few times a day	210	106	104	33	57	59	61	14	27	59	67	49	56	47	58	180	13	8	10
	9%FY	9%	9%	13%zEF	14%zEF	7%	7%	8%	12%	9%	7%	8%	9%	9%	10%	9%	6%	6%	12%Q
At least once every day	642	309	333	67	127	202	245	64	66	184	225	152	156	165	170	547	53	23	19
	27%KQg	27%	27%	26%	31%	25%	27%	34%zJ	30%	28%	25%	24%	25%	30%	30%K	28%Q	27%Q	17%	24%
About two or three times a week	735	373	361	65	106	238	326	54	63	184	291	190	204	189	152	592	68	51	23
	31%CDNw	32%	30%	25%	26%	30%	36%zCDE	29%	28%	28%	32%	30%	33%	34%N	27%	30%	34%	38%	30%
At least once a week	542	244	298	59	79	212	192	36	57	150	221	180	132	107	123	442	44	37	18
	23%ef	21%	24%	23%	19%	26%zDF	21%	19%	25%	23%	25%	28%zLMN	21%	19%	22%	23%	22%	27%	24%
At least once a month	171	84	85	22	33	63	54	10	6	49	72	41	58	34	38	139	15	12	6
	7%HX	7%	7%	9%	8%	8%	6%	5%	3%	8%H	8%H	7%	9%	6%	7%	7%	7%	9%	8%
At least once in the last three months	45	22	23	5	8	20	13	4	2	17	19	18	14	4	9	38	3	3	1
	2%	2%	2%	2%	2%	2%	1%	2%	1%	3%	2%	3%M	2%	1%	2%	2%	2%	2%	2%
Don't know/can't remember	26	10	16	5	3	5	12	6	2	6	5	4	5	6	11	20	4	2	*
	1%	1%	1%	2%	1%	1%	1%	3%zJ	1%	1%	1%	1%	1%	1%	2%K	1%	2%	2%	*
Total mentions	2372	1149	1220	256	413	800	903	187	224	648	900	635	625	552	560	1957	200	136	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	852	415	437	101	184	261	306	79	93	243	292	201	211	212	227	727	66	31	28
	36%EJKQYg	36%	36%	39%	45%zEF	33%	34%	42%J	42%J	37%	32%	32%	34%	38%K	41%zKL	37%Q	33%Q	23%	37%Q
Weekly (Net)	2129	1032	1096	224	369	711	824	168	213	577	804	571	548	508	502	1761	178	119	70
	90%	90%	90%	88%	89%	89%	91%	90%	95%zI	89%	90%	90%	88%	92%L	90%	90%	89%	87%	90%
Monthly (Net)	2300	1116	1181	246	402	775	878	178	219	626	876	613	606	542	540	1900	193	131	76
	97%a	97%	97%	96%	97%	97%	97%	95%	98%	97%	97%	97%	97%	98%	96%	97%	96%	96%	98%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 20
A1a_6. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 4

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorks hire and Lincolns (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2478	154	403	81	226	133	257	126	93	71	76	222	1458	955	2050	262
WeightedBase	2372	165	420	79*	241	145	279	130*	111*	79*	82*	226	1499	831	1983	244
EffectiveBase	1716	110	283	61	157	102	193	94	70	50	56	162	1026	656	1429	181
A few times a day	210	11	49	5	22	15	21	3	17	1	9	27	139	65	184	15
	9%FY	6%	12%Ya	7%	9%Y	10%Y	8%	2%	15%Ya	2%	11%Y	12%Ya	9%	8%	9%	6%
At least once every day	642	40	109	20	70	56	99	26	33	23	13	58	392	235	555	48
	27%KQg	24%	26%	25%	29%	39%zTYb c	36%zTYb c	20%	30%	29%	16%	26%	26%	28%	28%g	20%
About two or three times a week	735	53	122	24	74	27	86	46	33	21	22	83	446	279	616	74
	31%CDNW	32%W	29%W	30%	31%W	19%	31%W	36%W	30%	27%	27%	37%W	30%	34%	31%	30%
At least once a week	542	37	99	16	42	34	57	45	20	21	30	41	373	163	430	77
	23%ef	22%	24%	20%	17%	24%	20%	35%zTVX hc	18%	27%	37%zSTUV Xhc	18%	25%ze	20%	22%	32%zf
At least once a month	171	19	30	9	26	10	9	8	6	6	4	11	110	59	137	21
	7%HX	12%Xc	7%	11%X	11%X	7%	3%	6%	6%	7%	5%	5%	7%	7%	7%	9%
At least once in the last three months	45	3	9	5	4	3	2	1	1	2	3	4	27	18	42	3
	2%	2%	2%	6%zXY	2%	2%	1%	1%	1%	3%	4%	2%	2%	2%	2%	1%
Don't know/can't remember	26	2	2	-	3	-	6	1	-	4	*	2	11	13	18	5
	1%	1%	*	-	1%	-	2%	*	-	6%zTWhc	*	1%	1%	2%	1%	2%
Total mentions	2372	165	420	79	241	145	279	130	111	79	82	226	1499	831	1983	244
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	852	50	158	25	92	71	120	29	50	24	22	85	531	300	739	63
	36%EJKQYg	30%	38%Y	32%	38%Y	49%zSTUYab	43%zSYb	22%	45%Yb	31%	27%	38%Y	35%	36%	37%zg	26%
Weekly (Net)	2129	140	379	65	208	132	263	120	104	67	74	209	1351	742	1785	215
	90%	85%	90%	82%	86%	91%	94%zSUVa	93%U	93%	84%	91%	92%SU	90%	89%	90%	88%
Monthly (Net)	2300	159	409	74	234	142	271	128	110	72	79	221	1461	801	1923	236
	97%a	97%	97%a	94%	97%	98%	97%	99%a	99%	92%	96%	97%	97%	96%	97%	97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 21
A1a_7. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - Any other 4 channel (e.g. E4, Film4, More4, 4Seven)
 Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1518	728	788	201	284	597	436	137	144	394	644	493	374	303	348	1112	128	133	145
WeightedBase	1366	650	715	152	241	528	445	119*	126*	345	566	351	395	319	301	1128	105*	73*	60
EffectiveBase	1048	520	528	132	211	425	294	89	97	278	459	362	272	211	235	808	95	91	114
A few times a day	86 6%	40 6%	46 6%	13 9%	22 9% E	26 5%	25 6%	7 6%	10 8%	28 8%	32 6%	24 7%	19 5%	25 8%	18 6%	67 6%	9 8%	2 3%	9 15% zOQ
At least once every day	276 20% BEKY	148 23% zB	127 18%	37 24%	65 27% zEF	91 17%	84 19%	31 26%	28 23%	80 23%	100 18%	49 14%	80 20% K	65 20% K	82 27% zK	230 20%	24 22%	13 18%	10 16%
About two or three times a week	397 29%	189 29%	207 29%	46 31%	68 28%	153 29%	130 29%	29 25%	32 25%	92 27%	177 31%	110 31%	102 26%	100 31%	84 28%	320 28%	33 32%	23 31%	21 35%
At least once a week	371 27% CD	169 26%	202 28%	29 19%	52 22%	160 30% CD	130 29% C	29 25%	34 27%	94 27%	161 28%	96 27%	120 30%	81 25%	74 25%	317 28%	22 21%	20 28%	12 20%
At least once a month	160 12% N	72 11%	88 12%	19 12%	22 9%	67 13%	52 12%	9 7%	12 9%	40 12%	71 12%	49 14% N	52 13%	34 11%	24 8%	131 12%	11 10%	11 15%	7 11%
At least once in the last three months	50 4%	24 4%	26 4%	6 4%	6 3%	22 4%	16 4%	5 5%	7 5%	9 3%	17 3%	18 5%	15 4%	7 2%	10 3%	41 4%	6 6%	1 1%	2 3%
Don't know/can't remember	26 2% I	8 1%	18 2%	3 2%	5 2%	9 2%	8 2%	8 7% zJ	2 2%	1 *	8 1%	5 1%	6 2%	7 2%	8 3%	22 2%	1 1%	3 4%	-
Total mentions	1366 100%	650 100%	715 100%	152 100%	241 100%	528 100%	445 100%	119 100%	126 100%	345 100%	566 100%	351 100%	395 100%	319 100%	301 100%	1128 100%	105 100%	73 100%	60 100%
Daily (Net)	363 27% EJKYg	188 29%	174 24%	50 33% E	87 36% zEF	117 22%	109 25%	38 32%	38 31%	108 31% zJ	132 23%	73 21%	100 25%	90 28% K	100 33% zKL	297 26%	32 31%	15 20%	18 31%
Weekly (Net)	1130 83% Ke	546 84%	583 82%	125 82%	207 86%	429 81%	369 83%	96 81%	105 83%	294 85%	470 83%	279 79%	322 81%	271 85%	259 86% K	933 83%	87 83%	58 79%	51 86%
Monthly (Net)	1290 94% G	617 95%	671 94%	143 94%	230 95%	496 94%	421 95%	105 89%	117 93%	334 97% zG	540 96% G	328 94%	374 95%	305 96%	282 94%	1065 94%	98 93%	69 95%	58 97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 21
A1a_7. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other 4 channel (e.g. E4, Film4, More4, 4Seven)
Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1518	109	229	39	138	73	186	75	52	43	32	136	936	530	1248	164
WeightedBase	1366	114*	225	35*	147*	68*	199	72*	62*	45*	27**	135	905	428	1139	136
EffectiveBase	1048	77	163	32	90	59	137	61	41	32	26	100	668	348	867	113
A few times a day	86 6%	3 3%	19 8% X	2 5%	15 10% X	5 8%	5 3%	3 4%	2 3%	2 5%	1 2%	10 8%	59 7%	26 6%	80 7% z	4 3%
At least once every day	276 20% BEKY	19 16%	40 18% Y	5 15%	33 22% Y	17 25% Y	48 24% Y	5 7%	13 21% Y	12 27% Y	5 17%	34 25% Y	176 19%	91 21%	245 21% z	19 14%
About two or three times a week	397 29%	25 22%	71 32%	12 35%	30 20%	21 31%	57 28%	22 31%	21 35%	16 33%	9 27%	36 27%	270 30%	118 28%	323 28%	39 29%
At least once a week	371 27% CD	40 35%	64 28%	8 23%	37 25%	14 21%	61 30%	34 48% zTUVW	11 18%	8 18%	7 26%	32 24%	261 29%	102 24%	303 27%	45 33%
At least once a month	160 12% N	15 13%	20 9%	4 12%	22 15%	7 11%	15 7%	7 9%	14 22% zTX	5 11%	6 22%	16 12%	98 11%	59 14%	130 11%	20 15%
At least once in the last three months	50 4%	8 7%	7 3%	3 9% Y	8 5%	3 5%	5 3%	1 1%	1 1%	-	-	6 4%	26 3%	23 5% d	40 4%	6 5%
Don't know/can't remember	26 2% I	4 4%	5 2%	-	2 1%	-	8 4% z	1 1%	-	2 4%	-	1 *	16 2%	9 2%	18 2%	2 1%
Total mentions	1366 100%	114 100%	225 100%	35 100%	147 100%	68 100%	199 100%	72 100%	62 100%	45 100%	27 100%	135 100%	905 100%	428 100%	1139 100%	136 100%
Daily (Net)	363 27% EJKYg	22 19%	58 26% Y	7 20%	48 33% Y	22 33% Y	54 27% Y	8 11%	15 24%	14 32% Y	5 19%	44 33% Y	235 26%	117 27%	325 29% z	23 17%
Weekly (Net)	1130 83% Ke	87 76%	193 86%	27 78%	115 78%	57 85%	171 86%	64 89%	47 77%	38 85%	21 78%	112 83%	766 85% ze	337 79%	951 83%	107 79%
Monthly (Net)	1290 94% G	102 89%	213 95%	32 91%	137 93%	65 95%	186 93%	71 98% S	61 99%	43 96%	27 100%	129 95%	864 95%	397 93%	1081 95%	128 94%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 22
A1a_8. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 5

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	1952	969	979	203	321	702	726	177	195	541	746	617	448	387	500	1443	156	187	166
WeightedBase	1862	909	951	157	294	626	786	159	184	517	674	470	462	442	489	1547	138	112	66
EffectiveBase	1336	680	655	137	229	485	502	118	126	369	526	440	318	269	342	1040	114	131	133
A few times a day	142 8%A	54 6%	88 9%A	10 7%	25 9%	43 7%	63 8%	16 10%	15 8%	31 6%	50 7%	40 9%	30 6%	35 8%	37 8%	125 8%	6 4%	4 3%	6 10%Q
At least once every day	447 24% CJKb	208 23%	239 25%	25 16%	78 27% C	144 23%	199 25% C	43 27%	57 31% J	131 25%	137 20%	91 19%	94 20%	106 24%	156 32% ZKLM	374 24%	35 25%	24 22%	14 22%
About two or three times a week	493 26%	253 28%	238 25%	40 26%	85 29%	160 25%	208 26%	42 26%	53 29%	139 27%	182 27%	112 24%	115 25%	138 31% ZK	127 26%	411 27%	31 23%	30 27%	21 31%
At least once a week	478 26% W	231 25%	246 26%	51 32% D	67 23%	170 27%	191 24%	35 22%	36 20%	138 27%	184 27%	130 28%	135 29% N	106 24%	107 22%	384 25%	45 33%	32 29%	16 25%
At least once a month	218 12%	120 13%	98 10%	18 11%	32 11%	82 13%	86 11%	14 9%	21 11%	55 11%	85 13%	68 15% ZN	59 13%	47 11%	44 9%	181 12%	13 10%	17 15%	7 10%
At least once in the last three months	60 3%	30 3%	29 3%	10 7% ZD	5 2%	19 3%	25 3%	5 3%	2 1%	20 4%	27 4%	20 4% M	22 5% M	6 1%	11 2%	50 3%	5 4%	4 4%	1 1%
Don't know/can't remember	25 1%	12 1%	13 1%	2 2%	1 *	7 1%	15 2%	4 3%	- -	3 1%	9 1%	7 2%	7 2%	4 1%	6 1%	23 1%	2 1%	- -	1 1%
Total mentions	1862 100%	909 100%	951 100%	157 100%	294 100%	626 100%	786 100%	159 100%	184 100%	517 100%	674 100%	470 100%	462 100%	442 100%	489 100%	1547 100%	138 100%	112 100%	66 100%
Daily (Net)	589 32% ACJKL	262 29%	327 34% A	36 23%	104 35% C	188 30%	262 33% C	59 37% J	72 39% J	161 31%	187 28%	132 28%	124 27%	141 32%	193 40% ZKLM	499 32%	41 30%	28 25%	21 31%
Weekly (Net)	1560 84% KSb	747 82%	811 85%	127 81%	256 87%	517 83%	660 84%	136 85%	161 88%	438 85%	553 82%	374 80%	373 81%	385 87% KL	428 88% ZKL	1293 84%	118 85%	91 82%	58 87%
Monthly (Net)	1778 95% CUe	867 95%	909 96%	144 92%	288 98% ZC	599 96%	746 95%	151 94%	182 99% ZGJ	493 96%	638 95%	442 94%	433 94%	432 98% ZKL	471 96%	1475 95%	131 95%	108 96%	65 98%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 22
A1a_8. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 5

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1952	118	315	46	162	101	214	102	76	59	53	197	1126	767	1619	203
WeightedBase	1862	119*	315	44*	181	105*	246	107*	90*	70*	59*	212	1152	672	1552	193
EffectiveBase	1336	86	226	37	111	74	156	75	56	41	41	142	782	523	1118	135
A few times a day	142	7	32	4	15	15	11	3	3	6	6	23	86	53	125	11
	8%A	6%	10%XY	10%	8%	14%zXYh	4%	3%	3%	8%	10%	11%XY	7%	8%	8%	6%
At least once every day	447	21	72	7	48	39	60	24	24	20	5	54	273	159	378	39
	24%zCJk	17%	23%b	16%	26%b	37%zSTUX Yb	25%b	22%	27%b	29%b	8%	25%b	24%	24%	24%	20%
About two or three times a week	493	26	75	12	44	25	74	31	29	18	15	61	316	168	408	49
	26%	22%	24%	28%	24%	24%	30%	29%	32%	26%	25%	29%	27%	25%	26%	25%
At least once a week	478	37	81	11	39	17	57	39	21	17	16	50	296	173	395	60
	26%W	31%W	26%	25%	22%	16%	23%W	36%zVWXc	23%	24%	27%	23%	26%	26%	25%	31%
At least once a month	218	22	40	4	23	6	30	8	12	5	13	19	140	76	175	28
	12%	19%zWYc	13%	9%	13%	6%	12%	8%	13%	7%	22%zWYc	9%	12%	11%	11%	14%
At least once in the last three months	60	5	14	5	8	3	4	2	1	2	4	2	30	29	54	4
	3%	4%	4%	11%zXYhc	4%	3%	2%	2%	2%	3%	7%Xc	1%	3%	4%	3%	2%
Don't know/can't remember	25	2	1	1	3	-	10	-	*	2	-	4	11	14	17	3
	1%	1%	*	1%	2%	-	4%zT	-	*	2%	-	2%	1%	2%	1%	2%
Total mentions	1862	119	315	44	181	105	246	107	90	70	59	212	1152	672	1552	193
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	589	28	104	11	63	54	71	27	27	26	11	77	358	212	503	50
	32%ACIKL	23%	33%	26%	35%	52%zSTUV XYhbc	29%	25%	30%	37%	19%	36%Sb	31%	32%	32%	26%
Weekly (Net)	1560	91	260	34	146	96	202	97	77	61	42	187	971	553	1306	159
	84%KSb	76%	83%	79%	81%	92%SVb	82%	91%Sb	85%	88%	71%	88%Sb	84%	82%	84%	82%
Monthly (Net)	1778	113	300	38	169	102	232	105	88	66	55	206	1111	629	1481	187
	95%CUe	95%	95%	87%	94%	97%U	94%	98%U	98%U	95%	93%	97%U	96%ze	94%	95%	96%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 23
A1a_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other Channel 5 channel (e.g. 5USA, 5Star)
Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	945	453	491	88	174	390	293	87	96	266	377	281	220	196	248	685	70	84	106
WeightedBase	826	402	423	67*	144	331	283	71*	86*	229	327	190	226	196	213	683	53*	48*	41*
EffectiveBase	653	318	334	59	124	282	196	60	60	185	278	202	162	141	164	501	52	59	87
A few times a day	40	14	27	1	6	17	16	7	4	9	13	12	7	9	12	31	4	2	4
	5%	3%	6%	2%	4%	5%	6%	10%	5%	4%	4%	6%	3%	5%	6%	4%	7%	5%	10%zO
At least once every day	163	91	72	13	30	54	66	14	22	35	67	31	40	44	47	132	18	5	9
	20%QY	23%	17%	19%	21%	16%	23%	20%	26%	15%	20%	16%	18%	23%	22%	19%	34%zOQ	10%	21%
About two or three times a week	199	105	93	13	37	74	74	24	10	55	88	55	57	36	51	165	9	14	11
	24%H	26%	22%	20%	26%	22%	26%	33%H	12%	24%H	27%H	29%M	25%	18%	24%	24%	17%	29%	26%
At least once a week	248	114	134	22	38	118	70	15	31	82	93	52	64	68	64	212	13	13	11
	30%	28%	32%	33%	27%	36%zF	25%	21%	36%	36%zG	28%	28%	28%	35%	30%	31%	25%	27%	26%
At least once a month	106	58	48	13	20	47	26	5	10	23	47	31	30	27	17	88	6	8	5
	13%N	15%	11%	19%F	14%	14%	9%	7%	12%	10%	14%	16%N	13%	14%	8%	13%	10%	16%	12%
At least once in the last three months	36	9	27	2	8	15	10	3	4	14	12	5	13	4	13	29	1	4	1
	4%A	2%	6%zA	3%	6%	5%	4%	4%	4%	6%	4%	3%	6%	2%	6%	4%	3%	9%	2%
Don't know/can't remember	34	10	23	3	4	5	21	2	5	12	7	4	14	8	8	27	2	3	1
	4%EJf	3%	5%	4%	3%	2%	8%zE	3%	5%	5%	2%	2%	6%K	4%	4%	4%	5%	6%	2%
Total mentions	826	402	423	67	144	331	283	71	86	229	327	190	226	196	213	683	53	48	41
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	204	105	99	14	36	72	81	22	26	44	80	43	48	53	60	163	21	7	13
	25%IQY	26%	23%	22%	25%	22%	29%	30%	31%	19%	25%	23%	21%	27%	28%	24%	41%zOQ	14%	31%Q
Weekly (Net)	650	324	326	50	112	263	226	61	67	180	262	150	168	156	175	539	44	34	34
	79%	81%	77%	74%	77%	80%	80%	85%	78%	79%	80%	79%	74%	80%	82%	79%	82%	69%	83%
Monthly (Net)	756	382	373	62	132	310	252	66	77	203	308	182	199	184	192	627	49	41	40
	92%zB	95%zB	88%	93%	91%	94%	89%	92%	90%	89%	94%zI	95%zL	88%	94%	90%	92%	93%	85%	96%Q

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 23
A1a_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other Channel 5 channel (e.g. 5USA, 5Star)
Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	945	66	146	19	81	43	117	49	34	26	16	88	593	319	781	109
WeightedBase	826	68*	132	19**	82*	39*	125*	50*	38**	29**	15**	89*	569	237	683	95*
EffectiveBase	653	50	107	16	60	31	84	38	24	18	14	64	423	214	549	69
A few times a day	40 5%	1 2%	5 4%	1 3%	8 10%	3 9%	6 5%	1 3%	1 4%	2 5%	- -	2 3%	27 5%	14 6%	37 5%	3 3%
At least once every day	163 20%QY	11 16%	33 25%Y	3 13%	17 21%Y	9 23%Y	26 20%Y	2 3%	6 16%	4 13%	2 14%	20 23%Y	105 19%	51 22%	145 21%z	13 14%
About two or three times a week	199 24%H	10 14%	40 30%S	2 10%	18 22%	8 21%	35 28%	14 28%	11 30%	6 19%	1 10%	20 23%	138 24%	54 23%	159 23%	18 19%
At least once a week	248 30%	34 50%zTVWX c	29 22%	9 45%	18 22%	9 24%	40 32%	18 36%	10 26%	9 31%	8 31%	27 31%	177 31%	67 28%	202 30%	40 42%zf
At least once a month	106 13%N	9 13%	21 16%	4 19%	9 11%	6 16%	11 9%	12 24%zX	2 5%	2 8%	1 6%	11 13%	80 14%	25 10%	87 13%	9 9%
At least once in the last three months	36 4%A	1 2%	2 2%	2 9%	7 9%T	2 5%	3 3%	3 6%	3 9%	1 4%	2 4%	3 3%	22 4%	13 5%	30 4%	6 6%
Don't know/can't remember	34 4%EJf	2 3%	2 1%	- -	3 4%	1 3%	4 3%	1 1%	4 11%	5 19%	- -	5 5%	20 3%	14 6%	22 3%	6 7%
Total mentions	826 100%	68 100%	132 100%	19 100%	82 100%	39 100%	125 100%	50 100%	38 100%	29 100%	15 100%	89 100%	569 100%	237 100%	683 100%	95 100%
Daily (Net)	204 25%IQY	12 18%	38 28%Y	3 16%	26 31%Y	12 32%Y	31 25%Y	3 6%	7 20%	5 19%	2 14%	23 25%Y	132 23%	65 27%	183 27%z	16 17%
Weekly (Net)	650 79%	56 82%	107 81%	14 72%	62 76%	29 76%	106 85%Y	35 69%	29 76%	20 69%	12 82%	70 79%	447 79%	185 78%	543 80%	74 78%
Monthly (Net)	756 92%B	65 95%	128 97%zV	17 91%	71 87%	35 92%	117 94%	47 93%	30 80%	22 77%	13 88%	81 92%	527 93%	210 89%	630 92%	83 87%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 24
A1a_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)
 Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1371	711	657	140	216	531	484	116	119	371	570	443	354	261	313	1036	101	124	110
WeightedBase	1293	650	641	112	193	477	511	110*	110*	335	521	338	375	281	299	1098	79*	72*	45*
EffectiveBase	964	517	450	101	162	376	337	83	79	259	423	319	265	188	210	766	78	89	90
A few times a day	106 8% S	49 8%	57 9%	6 5%	25 13% zCE	35 7%	41 8%	17 16% zIJ	14 13% I	20 6%	34 6%	32 9%	21 6%	22 8%	31 11%	95 9%	2 3%	5 7%	4 8%
At least once every day	276 21% BKY	155 24% zB	119 19%	22 20%	42 22%	89 19%	122 24%	24 22%	23 21%	85 25%	106 20%	58 17%	77 20%	78 28% zK	64 21%	231 21%	20 25%	13 19%	12 26%
About two or three times a week	375 29%	194 30%	180 28%	37 33%	61 31%	138 29%	138 27%	26 23%	32 29%	85 25%	164 32%	98 29%	106 28%	85 30%	85 28%	318 29%	23 29%	22 31%	11 25%
At least once a week	341 26% D	155 24%	186 29%	22 20%	36 19%	137 29% D	145 28% D	30 27%	29 26%	102 30%	132 25%	91 27%	104 28%	64 23%	82 28%	293 27%	18 24%	16 22%	13 29%
At least once a month	139 11%	70 11%	69 11%	19 17% zF	20 11%	57 12%	42 8%	7 6%	9 8%	31 9%	62 12%	45 13% N	46 12%	25 9%	23 8%	110 10%	10 13%	14 20% zOR	4 9%
At least once in the last three months	40 3% Td	24 4%	16 3%	5 4%	3 1%	13 3%	19 4%	4 4%	3 3%	11 3%	16 3%	10 3%	15 4%	6 2%	8 3%	34 3%	4 5% Q	-	2 3% Q
Don't know/can't remember	16 1% A	3 1%	13 2% A	1 1%	6 3% F	7 2%	3 1%	2 2%	-	1 *	6 1%	4 1%	5 1%	1 *	6 2%	15 1%	1 1%	* *	- -
Total mentions	1293 100%	650 100%	641 100%	112 100%	193 100%	477 100%	511 100%	110 100%	110 100%	335 100%	521 100%	338 100%	375 100%	281 100%	299 100%	1098 100%	79 100%	72 100%	45 100%
Daily (Net)	382 30% EY	204 31%	177 28%	28 25%	67 35% E	124 26%	163 32%	41 37%	37 33%	105 31%	139 27%	90 27%	98 26%	99 35% KL	95 32%	326 30%	22 28%	19 26%	15 33%
Weekly (Net)	1098 85%	554 85%	542 85%	88 78%	164 85%	400 84%	446 87% C	97 88%	97 89%	291 87%	436 84%	279 83%	308 82%	249 88%	262 88%	938 85%	63 81%	57 79%	40 88%
Monthly (Net)	1237 96% Ue	624 96%	612 95%	107 95%	184 96%	457 96%	489 96%	104 94%	106 97%	323 96%	498 96%	324 96%	354 95%	273 97%	285 95%	1048 95%	74 94%	71 100% zP	44 97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 24
A1a_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)
Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1371	121	219	37	111	58	155	76	56	36	46	121	818	517	1144	155
WeightedBase	1293	136*	226	34*	119*	55*	170	75*	62*	40**	52*	128*	821	447	1089	138
EffectiveBase	964	86	153	31	83	47	115	63	43	26	36	88	593	349	812	101
A few times a day	106 8% S	4 3%	23 10% Sb	2 7%	15 13% Sb	7 13% Sb	17 10% S	8 10% Sb	8 13% Sb	1 2%	- -	11 8%	61 7%	45 10%	91 8%	9 7%
At least once every day	276 21% BKY	27 20% Y	54 24% Y	6 18% Y	33 27% Y	13 24% Y	31 18% Y	3 5%	9 15%	7 17%	9 18% Y	38 30% ZY	175 21%	91 20%	239 22%	25 18%
About two or three times a week	375 29%	43 32%	69 30%	11 33%	26 22%	18 33%	43 26%	25 33%	21 33%	8 19%	15 28%	40 31%	244 30%	128 29%	309 28%	45 33%
At least once a week	341 26% D	42 31%	54 24%	7 21%	24 20%	10 18%	47 27%	32 42% ZTVWX	15 25%	15 38%	21 41% ZTVWc	26 20%	223 27%	109 25%	282 26%	46 33%
At least once a month	139 11%	11 8%	23 10%	2 6%	13 11%	6 12%	23 14%	5 6%	6 10%	6 16%	6 11%	9 7%	92 11%	43 10%	121 11%	10 7%
At least once in the last three months	40 3% Td	7 5% T	1 1%	5 15% ZTWXYc	6 5% T	- -	3 2%	3 3%	2 4%	2 4%	2 3%	3 2%	16 2%	24 5% zd	36 3%	1 1%
Don't know/can't remember	16 1% A	2 1%	3 1%	- -	1 1%	- -	5 3%	- -	1 1%	1 2%	- -	2 2%	9 1%	7 1%	11 1%	2 1%
Total mentions	1293 100%	136 100%	226 100%	34 100%	119 100%	55 100%	170 100%	75 100%	62 100%	40 100%	52 100%	128 100%	821 100%	447 100%	1089 100%	138 100%
Daily (Net)	382 30% EY	31 23%	76 34% Y	9 25%	48 40% ZSYb	21 37% Yb	48 28%	11 15%	17 27%	8 20%	9 18%	49 38% SYb	236 29%	135 30%	330 30%	35 25%
Weekly (Net)	1098 85%	116 85%	199 88%	27 80%	98 83%	49 88%	138 81%	68 91%	53 85%	31 77%	45 86%	114 89%	703 86%	373 84%	921 85%	126 91%
Monthly (Net)	1237 96% Ue	126 93%	222 98% SU	29 85%	111 94%	55 100% U	161 95%	73 97% U	59 95%	37 94%	51 97%	123 96% U	796 97% ze	416 93%	1042 96%	135 98%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 25
A1a_11. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)
 Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1321	718	602	147	269	545	360	61	107	364	602	451	306	270	294	981	125	116	99
WeightedBase	1224	657	567	116	251	506	351	55*	98*	333	542	332	317	302	274	1009	111*	68*	36*
EffectiveBase	907	508	400	104	194	369	245	43	71	245	433	327	224	189	194	706	89	86	77
A few times a day	204	120	84	18	35	96	55	9	17	75	75	56	48	49	51	166	23	6	9
	17%j	18%	15%	16%	14%	19%	16%	15%	17%	23%k	14%	17%	15%	16%	19%	16%	21%Q	9%	26%oQ
At least once every day	397	225	171	34	80	161	121	22	33	84	183	96	99	110	93	339	31	17	9
	32%l	34%	30%	29%	32%	32%	35%	39%	34%	25%	34%l	29%	31%	36%	34%	34%	28%	25%	25%
About two or three times a week	313	163	150	27	65	131	90	11	28	91	132	88	87	75	63	242	36	24	11
	26%Ob	25%	26%	24%	26%	26%	26%	19%	29%	27%	24%	27%	27%	25%	23%	24%	32%	36%oO	30%
At least once a week	214	94	120	21	51	87	55	8	15	60	98	62	55	52	44	178	18	12	6
	17%A	14%	21%zA	18%	20%	17%	16%	14%	15%	18%	18%	19%	17%	17%	16%	18%	16%	18%	16%
At least once a month	60	36	24	11	9	22	18	3	4	12	36	18	17	13	12	52	4	3	1
	5%	5%	4%	9%zD	3%	4%	5%	5%	5%	4%	7%z	5%	5%	4%	4%	5%	3%	5%	2%
At least once in the last three months	23	15	8	2	9	6	5	-	1	7	14	6	9	2	6	21	-	2	*
	2%f	2%	1%	2%	4%	1%	1%	-	1%	2%	3%	2%	3%	1%	2%	2%	-	3%	1%
Don't know/can't remember	14	4	10	3	3	2	6	4	-	4	4	6	3	1	5	12	-	3	-
	1%	1%	2%	3%E	1%	*	2%	7%zHU	-	1%	1%	2%	1%	*	2%	1%	-	4%zOP	-
Total mentions	1224	657	567	116	251	506	351	55	98	333	542	332	317	302	274	1009	111	68	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	601	345	255	52	115	257	177	30	50	159	258	152	146	158	144	505	54	23	18
	49%BQ	53%zB	45%	45%	46%	51%	50%	55%	51%	48%	48%	46%	46%	52%	53%	50%Q	49%	35%	51%Q
Weekly (Net)	1128	602	525	100	231	475	321	49	92	310	488	303	288	286	251	925	108	60	35
	92%Cb	92%	93%	86%	92%	94%C	92%	88%	94%	93%	90%	91%	91%	95%	92%	92%	97%Q	89%	98%Q
Monthly (Net)	1187	638	549	111	240	497	339	52	97	322	524	320	305	299	263	977	111	63	36
	97%	97%	97%	95%	95%	98%zD	97%	93%	99%	97%	97%	97%	96%	99%z	96%	97%	100%Q	94%	99%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 25
A1a_11. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)
 Base = All Respondents who have watched TV in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1321	88	219	39	113	75	137	70	49	26	44	121	860	428	1103	135
WeightedBase	1224	98*	218	35*	114*	80*	136*	74*	53*	33**	46*	123*	872	331	1027	117*
EffectiveBase	907	58	154	32	87	58	98	53	38	19	35	82	605	290	760	94
A few times a day	204	17	32	4	15	20	20	7	11	5	7	26	142	59	172	18
	17%J	18%	15%	11%	13%	25%Y	15%	10%	21%	16%	15%	21%	16%	18%	17%	15%
At least once every day	397	34	73	12	48	22	43	22	19	12	17	36	280	105	331	45
	32%I	35%	34%	34%	42%z	28%	32%	30%	36%	37%	36%	29%	32%	32%	32%	38%
About two or three times a week	313	25	60	11	21	20	31	23	11	8	4	28	222	88	266	26
	26%Ob	26%	27%b	31%b	18%	25%	23%	31%b	20%	26%	9%	23%	25%	27%	26%	22%
At least once a week	214	16	32	5	21	12	28	15	9	6	10	25	158	54	187	17
	17%A	17%	15%	15%	18%	15%	20%	20%	17%	17%	22%	20%	18%	16%	18%	14%
At least once a month	60	2	12	3	7	5	10	3	*	1	4	5	43	15	48	6
	5%	2%	5%	7%	6%	6%	7%	4%	*	4%	10%	4%	5%	5%	5%	5%
At least once in the last three months	23	2	6	1	1	2	1	3	1	-	2	3	19	4	15	4
	2%f	2%	3%	2%	1%	2%	*	4%	1%	-	4%	3%	2%	1%	1%	3%
Don't know/can't remember	14	1	3	-	1	-	4	-	1	-	2	-	8	6	9	3
	1%	1%	1%	-	1%	-	3%	-	3%	-	4%	-	1%	2%	1%	2%
Total mentions	1224	98	218	35	114	80	136	74	53	33	46	123	872	331	1027	117
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	601	52	106	16	63	42	64	29	31	17	24	62	422	164	503	62
	49%BQ	53%	49%	45%	55%	52%	47%	40%	58%	53%	51%	50%	48%	50%	49%	53%
Weekly (Net)	1128	93	197	32	105	73	122	67	51	31	38	115	802	306	955	105
	92%Cb	95%b	91%	90%	92%	92%	90%	91%	95%	96%	83%	93%	92%	92%	93%z	89%
Monthly (Net)	1187	95	209	34	112	78	132	71	51	33	43	120	845	321	1003	111
	97%	97%	96%	98%	98%	98%	97%	96%	96%	100%	92%	97%	97%	97%	98%z	94%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 26
A1a_12. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- S4C

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	146	92	54	14	27	56	49	6	13	37	72	73	31	22	20	66	8	71	1
WeightedBase	108	69*	39*	7**	19**	48*	35*	5**	7**	28**	54*	48*	26**	19**	16**	64*	5**	38*	***
EffectiveBase	101	65	35	12	19	38	35	3	9	27	53	56	21	15	13	49	6	53	1
A few times a day	16	10	6	2	7	5	1	-	2	2	10	8	4	1	3	11	2	2	*
	15%FQ	15%	15%	36%	36%	10%	4%	-	24%	8%	18%	16%	16%	6%	18%	17%	42%	5%	100%
At least once every day	18	13	5	1	3	10	4	-	1	2	12	8	6	3	1	14	*	3	-
	16%Q	19%	12%	18%	16%	21%	10%	-	12%	8%	22%	17%	22%	13%	7%	23%Q	8%	8%	-
About two or three times a week	21	10	11	*	2	13	5	4	1	5	6	8	3	5	5	12	1	7	-
	19%J	14%	28%	3%	10%	28%	16%	71%	18%	20%	12%	16%	10%	28%	35%	19%	25%	19%	-
At least once a week	21	13	7	1	2	6	11	*	1	8	10	9	6	2	3	9	1	10	-
	19%	19%	19%	14%	12%	13%	31%z	9%	18%	28%	19%	20%	23%	11%	21%	14%	26%	27%z	-
At least once a month	22	15	7	1	4	9	9	*	2	9	9	7	7	7	2	11	-	12	-
	21%	22%	18%	16%	19%	18%	26%	9%	24%	32%	16%	14%	26%	35%	15%	17%	-	31%z	-
At least once in the last three months	10	7	3	1	1	4	4	1	-	*	8	8	*	1	1	6	-	4	-
	9%	10%	8%	12%	4%	9%	12%	10%	-	1%	14%	16%z	1%	8%	3%	10%	-	10%	-
Don't know/can't remember	1	*	*	-	*	*	-	-	*	*	-	*	*	-	-	*	-	*	-
	1%	1%	1%	-	1%	1%	-	-	4%	2%	-	1%	1%	-	-	1%	-	1%	-
Total mentions	108	69	39	7	19	48	35	5	7	28	54	48	26	19	16	64	5	38	*
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	33	23	10	4	10	15	5	-	3	5	21	16	10	4	4	25	3	5	*
	31%FQ	33%	26%	54%	53%	31%	15%	-	36%	17%	40%	33%	39%	19%	26%	40%Q	50%	13%	100%
Weekly (Net)	75	46	29	5	14	34	21	4	5	18	38	33	18	11	13	46	5	23	*
	69%Q	67%	74%	71%	75%	72%	62%	80%	72%	65%	70%	69%	72%	57%	81%	73%	100%	59%	100%
Monthly (Net)	97	62	36	6	18	43	30	5	7	27	47	40	25	18	15	57	5	34	*
	90%K	89%	92%	88%	95%	90%	88%	90%	96%	97%	86%	83%	98%	92%	97%	89%	100%	89%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 26
A1a_12. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- S4C

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	146	2	31	1	7	6	4	6	2	2	2	3	112	32	116	20
WeightedBase	108	1**	32**	3**	6**	3**	3**	6**	2**	1**	2**	5**	89*	19**	85*	16**
EffectiveBase	101	2	25	1	6	5	3	4	2	2	2	2	80	20	82	11
A few times a day	16	1	7	-	1	-	-	-	1	-	-	-	14	1	12	1
	15%FQ	59%	23%	-	25%	-	-	-	60%	-	-	-	16%	6%	14%	8%
At least once every day	18	-	10	-	1	1	3	-	-	-	-	-	15	2	13	2
	16%Q	-	30%	-	9%	45%	86%	-	-	-	-	-	17%	12%	15%	12%
About two or three times a week	21	-	5	3	-	1	-	-	1	-	-	3	16	5	14	5
	19%J	-	15%	100%	-	20%	-	-	40%	-	-	69%	18%	25%	17%	31%
At least once a week	21	-	2	-	2	-	-	4	-	*	-	1	16	4	18	2
	19%	-	5%	-	39%	-	-	59%	-	51%	-	16%	19%	22%	22%	13%
At least once a month	22	*	5	-	-	1	*	3	-	*	1	1	17	5	18	5
	21%	41%	14%	-	-	21%	14%	41%	-	49%	49%	15%	20%	25%	21%	30%
At least once in the last three months	10	-	4	-	2	-	-	-	-	-	1	-	8	2	9	1
	9%	-	12%	-	27%	-	-	-	-	-	51%	-	9%	9%	11%	6%
Don't know/can't remember	1	-	-	-	-	*	-	-	-	-	-	-	1	-	1	-
	1%	-	-	-	-	14%	-	-	-	-	-	-	1%	-	1%	-
Total mentions	108	1	32	3	6	3	3	6	2	1	2	5	89	19	85	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	33	1	17	-	2	1	3	-	1	-	-	-	30	3	25	3
	31%FQ	59%	53%	-	34%	45%	86%	-	60%	-	-	-	34%	18%	29%	20%
Weekly (Net)	75	1	24	3	4	2	3	4	2	*	-	4	63	12	58	10
	69%Q	59%	74%	100%	73%	65%	86%	59%	100%	51%	-	85%	71%	66%	68%	64%
Monthly (Net)	97	1	28	3	4	3	3	6	2	1	1	5	80	17	75	15
	90%K	100%	88%	100%	73%	86%	100%	100%	100%	49%	100%	-	90%	91%	88%	94%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 27
A1a_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC News Channel

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1286	736	549	128	209	462	487	76	109	326	566	503	305	229	249	1009	107	107	63
WeightedBase	1219	676	542	97*	186	408	528	69*	110*	294	502	377	337	253	252	1038	91*	64*	26*
EffectiveBase	891	530	365	81	151	328	342	54	73	234	394	362	216	164	176	722	79	72	52
A few times a day	220	122	98	14	37	75	94	13	22	49	97	69	71	37	43	187	16	11	7
	18%	18%	18%	14%	20%	18%	18%	19%	20%	17%	19%	18%	21%	15%	17%	18%	17%	17%	27%
At least once every day	409	241	166	31	57	127	194	21	34	104	157	121	100	104	84	352	28	23	6
	34%	36%	31%	32%	31%	31%	37%	30%	31%	35%	31%	32%	30%	41%zKL	33%	34%	31%	36%	22%
About two or three times a week	234	121	113	21	33	86	93	18	23	55	101	86	55	41	52	199	23	9	2
	19%R	18%	21%	22%	18%	21%	18%	26%	21%	19%	20%	23%z	16%	16%	21%	19%	26%R	14%	9%
At least once a week	200	114	86	17	37	74	73	7	16	50	88	63	60	37	40	164	14	15	8
	16%e	17%	16%	17%	20%	18%	14%	9%	15%	17%	18%	17%	18%	15%	16%	16%	15%	23%	31%zOP
At least once a month	102	44	58	10	18	25	50	5	12	25	32	27	36	20	20	90	6	4	2
	8%A	7%	11%zA	10%	10%	6%	9%	7%	11%	8%	6%	7%	11%	8%	8%	9%	7%	7%	8%
At least once in the last three months	28	14	14	2	4	11	12	1	1	8	14	7	9	5	8	25	1	2	*
	2%	2%	3%	2%	2%	3%	2%	2%	1%	3%	3%	2%	3%	2%	3%	2%	1%	2%	1%
Don't know/can't remember	25	19	6	3	-	10	13	4	1	4	13	5	7	8	5	20	4	1	1
	2%	3%	1%	3%D	-	2%	2%	6%I	1%	1%	3%	1%	2%	3%	2%	2%	4%	1%	2%
Total mentions	1219	676	542	97	186	408	528	69	110	294	502	377	337	253	252	1038	91	64	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	629	363	265	45	94	202	288	34	56	152	253	190	171	142	127	539	44	34	13
	52%	54%	49%	46%	51%	50%	55%	50%	51%	52%	50%	50%	51%	56%	50%	52%	48%	53%	49%
Weekly (Net)	1063	598	464	83	164	362	454	59	96	257	442	339	286	220	219	902	81	58	23
	87%	89%	86%	85%	89%	89%	86%	85%	87%	88%	88%	90%	85%	87%	87%	87%	88%	90%	89%
Monthly (Net)	1166	643	522	93	182	387	504	64	108	282	475	366	321	240	239	992	87	62	25
	96%	95%	96%	95%	98%	95%	95%	92%	98%	96%	95%	97%	95%	95%	95%	96%	95%	97%	96%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 27
A1a_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC News Channel

Base = All Respondents who have watched TV in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1286	75	292	40	129	47	137	69	49	29	30	112	774	481	1075	131
WeightedBase	1219	85*	288	37**	131*	45*	160	59*	58*	32**	28**	114*	776	423	1029	119*
EffectiveBase	891	52	208	30	90	34	102	54	36	19	23	83	539	335	747	91
A few times a day	220 18%	11 13%	57 20%	8 23%	17 13%	9 19%	38 24%Y	6 10%	6 10%	5 15%	3 11%	28 25%VY	144 19%	71 17%	186 18%	19 16%
At least once every day	409 34%	29 34%	91 32%	12 32%	50 38%	16 36%	50 31%	18 31%	23 39%	15 47%	5 17%	43 38%	246 32%	157 37%	348 34%	40 34%
About two or three times a week	234 19%R	15 17%	57 20%	8 21%	24 19%	12 25%	34 21%	9 15%	14 24%	3 11%	6 20%	19 16%	150 19%	81 19%	205 20%	14 12%
At least once a week	200 16%e	15 18%	44 15%	7 18%	17 13%	7 16%	22 14%	15 26%	10 18%	5 15%	7 24%	15 13%	146 19%ze	49 12%	167 16%	25 21%
At least once a month	102 8%A	12 14%	26 9%	1 4%	16 12%	2 4%	9 6%	11 18%zXc	3 5%	1 2%	4 15%	6 5%	62 8%	39 9%	79 8%	13 11%
At least once in the last three months	28 2%	3 3%	11 4%	1 2%	2 2%	- -	3 2%	- -	2 4%	- -	2 7%	1 2%	15 2%	13 3%	23 2%	5 4%
Don't know/can't remember	25 2%	-	3 1%	-	4 3%	-	5 3%	-	* 1%	3 11%	2 7%	2 2%	13 2%	12 3%	20 2%	4 3%
Total mentions	1219	85	288	37	131	45	160	59	58	32	28	114	776	423	1029	119
Daily (Net)	629 52%	40 47%	147 51%	20 55%	67 51%	25 55%	88 55%	24 41%	29 49%	20 62%	8 27%	72 63%zY	390 50%	229 54%	534 52%	59 49%
Weekly (Net)	1063 87%	70 82%	249 86%	35 94%	108 83%	43 96%	143 89%	48 82%	53 91%	28 87%	20 71%	105 92%	686 88%	359 85%	906 88%	98 82%
Monthly (Net)	1166 96%	82 97%	274 95%	36 98%	124 95%	45 100%	152 95%	59 100%	56 96%	29 89%	24 86%	111 97%	747 96%	398 94%	985 96%	111 93%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 28
A1a_14. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Parliament

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	275	163	112	28	54	97	96	20	22	66	133	122	80	36	37	203	28	30	14
WeightedBase	241	143	98*	19**	45*	84*	93*	19**	18**	51*	116*	86*	88*	36**	32**	196	21**	19**	5**
EffectiveBase	198	119	79	19	41	72	68	16	16	47	99	90	63	26	26	152	21	19	12
A few times a day	18	12	6	1	9	3	6	1	-	5	11	8	5	3	2	13	3	1	1
	7%	9%	6%	4%	20%EF	3%	6%	5%	-	10%	10%	10%	6%	8%	5%	7%	14%	4%	18%
At least once every day	63	37	26	2	14	25	22	1	7	12	32	16	25	11	10	54	3	4	1
	26%K	26%	26%	11%	32%	29%	23%	5%	37%	23%	28%	19%	29%	31%	31%	28%	15%	20%	24%
About two or three times a week	38	20	18	2	6	14	17	6	4	6	19	15	15	5	3	28	5	3	2
	16%	14%	19%	9%	12%	16%	19%	32%	20%	13%	17%	18%	17%	13%	10%	14%	25%	17%	33%
At least once a week	53	31	22	7	6	20	20	2	4	16	23	19	14	12	8	45	6	2	*
	22%	22%	22%	35%	14%	24%	22%	11%	22%	31%	20%	22%	16%	32%	27%	23%	28%	9%	6%
At least once a month	41	25	17	5	7	17	13	2	2	7	20	19	16	3	3	30	3	8	*
	17%	17%	17%	24%	15%	20%	14%	11%	11%	14%	17%	22%	19%	7%	11%	15%	14%	43%	8%
At least once in the last three months	23	15	8	2	3	6	12	4	2	4	10	5	11	3	4	20	1	2	1
	10%	11%	8%	8%	7%	8%	13%	20%	10%	7%	8%	5%	13%	8%	14%	10%	3%	8%	12%
Don't know/can't remember	5	2	2	2	-	-	3	3	-	1	1	3	1	-	1	5	-	-	-
	2%	2%	2%	10%	-	-	3%	15%	-	1%	1%	4%	1%	-	3%	2%	-	-	-
Total mentions	241	143	98	19	45	84	93	19	18	51	116	86	88	36	32	196	21	19	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	80	49	31	3	23	27	27	2	7	17	43	25	30	14	12	68	6	4	2
	33%	35%	32%	14%	52%EF	32%	29%	10%	37%	33%	37%	29%	34%	39%	36%	34%	30%	23%	42%
Weekly (Net)	172	101	71	11	35	61	65	10	14	39	85	59	59	31	23	141	17	9	4
	71%	70%	73%	58%	78%	72%	70%	53%	79%	77%	74%	69%	68%	85%	72%	72%	83%	49%	81%
Monthly (Net)	213	125	88	16	42	77	78	12	16	47	105	78	76	33	26	171	20	18	5
	88%	88%	89%	82%	93%	92%	84%	65%	90%	91%	90%	91%	86%	92%	83%	87%	97%	92%	88%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 28
A1a_14. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Parliament

Base = All Respondents who have watched TV in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	275	14	64	7	19	9	29	14	7	4	8	28	171	96	233	23
WeightedBase	241	16**	68*	6**	16**	7**	29**	11**	8**	3**	7**	27**	154	82*	208	15**
EffectiveBase	198	10	47	6	15	7	23	11	6	4	6	22	130	64	171	16
A few times a day	18 7%	* 2%	8 12%	-	-	* 3%	-	-	2 21%	1 24%	-	2 8%	14 9%	4 4%	15 7%	1 5%
At least once every day	63 26%K	2 14%	23 34%	3 51%	2 11%	2 33%	10 35%	-	2 25%	1 26%	2 23%	8 30%	41 26%	21 26%	54 26%	5 36%
About two or three times a week	38 16%	3 18%	9 13%	1 19%	3 18%	1 10%	8 27%	2 15%	1 13%	-	-	2 7%	27 17%	11 14%	35 17%	2 13%
At least once a week	53 22%	7 47%	14 20%	1 11%	5 30%	1 19%	3 11%	3 31%	2 20%	* 14%	2 31%	7 26%	33 21%	19 24%	48 23%	1 10%
At least once a month	41 17%	3 19%	6 9%	-	3 18%	3 35%	4 15%	4 39%	1 9%	-	1 15%	5 18%	25 16%	13 16%	34 17%	4 29%
At least once in the last three months	23 10%	-	6 9%	1 19%	3 16%	-	2 6%	2 15%	1 13%	1 36%	2 31%	3 12%	13 8%	10 12%	17 8%	1 7%
Don't know/can't remember	5 2%	-	2 3%	-	1 6%	-	2 7%	-	-	-	-	-	2 1%	3 4%	5 2%	-
Total mentions	241 100%	16 100%	68 100%	6 100%	16 100%	7 100%	29 100%	11 100%	8 100%	3 100%	7 100%	27 100%	154 100%	82 100%	208 100%	15 100%
Daily (Net)	80 33%	2 16%	31 46%z	3 51%	2 11%	3 37%	10 35%	-	4 46%	1 50%	2 23%	10 38%	55 36%	25 30%	69 33%	6 42%
Weekly (Net)	172 71%	13 81%	54 79%	4 81%	10 60%	5 65%	21 72%	5 46%	6 78%	2 64%	4 55%	19 70%	114 74%	56 68%	152 73%	10 65%
Monthly (Net)	213 88%	16 100%	59 88%	4 81%	13 78%	7 100%	25 87%	9 85%	7 87%	2 64%	5 69%	23 88%	139 90%	69 84%	186 89%	14 93%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 29
A1a_15. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Alba

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	104	68	36	12	25	40	27	3	9	23	61	46	32	9	17	62	34	5	3
WeightedBase	96*	63*	33**	8**	24**	37*	26**	3**	6**	16**	59*	36*	36**	8**	15**	63*	29**	2**	1**
EffectiveBase	78	53	25	10	20	31	19	3	7	18	49	37	24	6	15	50	25	5	3
A few times a day	15	11	4	2	5	5	2	-	2	3	9	7	5	-	2	11	4	-	-
At least once every day	17	14	4	-	6	10	2	-	-	*	15	4	9	4	-	14	3	-	-
About two or three times a week	20	12	8	1	6	8	4	-	2	5	11	9	7	*	2	14	5	*	*
At least once a week	11	8	3	2	3	4	2	1	1	2	7	3	3	1	3	8	3	*	-
At least once a month	18	12	10	29%	11%	11%	6%	43%	9%	11%	12%	8%	9%	18%	20%	12%	11%	11%	-
At least once in the last three months	7	3	4	1	*	-	6	-	-	2	2	2	4	*	1	2	5	-	*
Don't know/can't remember	9	2	7	-	-	2	6	1	*	1	2	2	3	1	3	6	2	-	*
Total mentions	96	63	33	8	24	37	26	3	6	16	59	36	36	8	15	63	29	2	1
Daily (Net)	32	24	7	2	10	15	4	-	2	4	24	11	14	4	2	25	7	-	-
Weekly (Net)	62	44	19	6	19	28	10	1	5	11	42	24	25	6	8	46	15	1	*
Monthly (Net)	80	58	22	7	24	35	14	2	6	13	55	32	29	7	12	56	22	2	*
	100%	92%z	67%	88%	99%	94%z	53%	63%	93%	81%	94%z	89%	80%	88%	75%	88%	75%	100%	30%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 29
A1a_15. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Alba

Base = All Respondents who have watched TV in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	104	2	34	3	1	4	6	3	6	1	-	2	77	25	86	11
WeightedBase	96*	2**	36**	2**	1**	3**	6**	3**	8**	1**	**	2**	72*	23**	81*	8**
EffectiveBase	78	2	28	3	1	3	5	3	4	1	-	2	60	18	64	9
A few times a day	15	-	8	-	-	-	*	-	1	-	-	1	12	2	11	1
	15%	-	23%	-	-	-	6%	-	13%	-	-	53%	16%	9%	13%	11%
At least once every day	17	1	10	-	-	*	3	-	-	-	-	-	15	2	17	-
	18%	34%	29%	-	-	9%	49%	-	-	-	-	-	21%	10%	21%	-
About two or three times a week	20	-	6	-	1	2	1	-	4	-	-	1	16	3	17	*
	20%	-	17%	-	100%	66%	14%	-	48%	-	-	47%	23%	14%	21%	5%
At least once a week	11	1	4	1	-	-	-	-	-	1	-	-	8	3	8	2
	11%	66%	12%	32%	-	-	-	-	-	100%	-	-	11%	11%	10%	29%
At least once a month	18	-	6	-	-	1	1	2	-	-	-	-	15	3	15	3
	18%	-	17%	-	-	25%	10%	73%	-	-	-	-	20%	13%	19%	32%
At least once in the last three months	7	-	1	1	-	-	-	-	-	-	-	-	3	4	5	1
	8%Jd	-	2%	68%	-	-	-	-	-	-	-	-	4%	18%	6%	18%
Don't know/can't remember	9	-	1	-	-	-	1	1	3	-	-	-	3	6	8	*
	9%Ajd	-	2%	-	-	-	22%	27%	38%	-	-	-	4%	25%	9%	5%
Total mentions	96	2	36	2	1	3	6	3	8	1	-	2	72	23	81	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
Daily (Net)	32	1	18	-	-	*	3	-	1	-	-	1	27	4	28	1
	33%	34%	51%	-	-	9%	54%	-	13%	-	-	53%	37%	18%	35%	11%
Weekly (Net)	62	2	28	1	1	2	4	-	5	1	-	2	52	10	53	4
	65%	100%	80%	32%	100%	75%	68%	-	62%	100%	-	100%	71%z	44%	66%	45%
Monthly (Net)	80	2	34	1	1	3	5	2	5	1	-	2	66	13	68	6
	84%	100%	97%	32%	100%	100%	78%	73%	62%	100%	-	100%	92%z	57%	84%	77%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 30
A1a_16. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBBC

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	409	171	238	63	129	167	50	21	36	106	202	148	93	86	82	318	32	32	27
WeightedBase	328	137	191	39*	108*	138	44*	19**	24**	85*	157	92	90*	86*	61*	278	21**	17**	11**
EffectiveBase	283	118	165	35	92	123	34	16	22	77	145	109	71	56	64	225	26	24	20
A few times a day	60	21	39	7	25	26	2	3	5	14	26	15	17	16	12	49	5	4	2
	18%F	15%	21%	18%	24%F	19%	5%	16%	21%	17%	17%	16%	19%	18%	20%	18%	23%	21%	22%
At least once every day	103	43	60	7	34	47	14	7	8	22	54	27	20	31	25	89	6	4	3
	31%L	31%	31%	19%	32%	34%	31%	38%	35%	26%	34%	29%	22%	37%	41%L	32%	30%	23%	25%
About two or three times a week	82	39	44	11	22	39	11	7	7	18	42	23	31	18	11	73	5	3	1
	25%	28%	23%	27%	21%	28%	24%	36%	28%	22%	27%	25%	34%zN	21%	18%	26%	24%	17%	12%
At least once a week	44	16	28	6	13	19	6	1	3	17	18	10	13	15	6	34	2	4	3
	13%T	11%	15%	16%	12%	14%	14%	5%	14%	20%	12%	11%	14%	17%	11%	12%	12%	21%	30%
At least once a month	21	12	9	4	8	5	4	*	*	5	9	8	5	4	4	19	2	1	-
	6%	9%	5%	10%	8%	4%	10%	2%	2%	6%	6%	8%	6%	5%	7%	7%	8%	5%	-
At least once in the last three months	10	3	7	2	3	1	4	*	-	4	4	4	4	1	1	7	-	1	1
	3%Ef	3%	3%	5%	3%	1%	8%E	3%	-	5%	3%	4%	5%	1%	2%	3%	-	8%	10%
Don't know/can't remember	8	4	4	2	2	1	3	-	-	3	3	5	-	1	1	6	1	1	*
	2%E	3%	2%	4%	2%	*	7%E	-	-	4%	2%	6%zL	-	2%	2%	2%	4%	6%	1%
Total mentions	328	137	191	39	108	138	44	19	24	85	157	92	90	86	61	278	21	17	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	163	64	99	14	59	73	16	10	13	37	80	42	37	47	37	139	11	8	5
	50%	46%	52%	37%	55%	53%	36%	54%	56%	43%	51%	46%	41%	55%	61%zL	50%	53%	43%	47%
Weekly (Net)	289	118	171	31	94	131	33	18	23	72	140	75	80	80	54	246	19	14	10
	88%FKe	86%	90%	81%	88%	95%zCDF	75%	96%	98%	85%	89%	82%	90%	93%K	89%	88%	89%	81%	89%
Monthly (Net)	310	130	180	35	102	136	37	19	24	77	150	82	86	84	59	265	20	15	10
	95%FK	95%	95%	90%	95%	99%zCF	84%	97%	100%	91%	95%	90%	95%	97%	96%	95%	96%	86%	89%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 30
A1a_16. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBBC

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	409	9	79	15	55	23	55	20	11	8	14	29	293	103	350	28
WeightedBase	328	5**	62*	13**	42*	22**	58*	20**	12**	6**	9**	28**	260	61*	280	25**
EffectiveBase	283	8	57	14	38	16	41	14	9	6	12	18	214	64	244	19
A few times a day	60	1	9	1	11	3	14	3	2	-	1	6	49	11	52	2
	18%F	16%	14%	6%	26%	13%	23%	12%	16%	-	6%	23%	19%	18%	19%	7%
At least once every day	103	1	27	3	14	5	17	7	1	1	3	10	80	21	88	9
	31%L	25%	43%z	24%	33%	24%	30%	37%	9%	16%	29%	34%	31%	34%	31%	37%
About two or three times a week	82	2	17	6	9	7	12	6	5	2	3	5	71	10	71	5
	25%	30%	28%	44%	20%	33%	20%	29%	42%	28%	32%	19%	27%	17%	25%	21%
At least once a week	44	1	3	2	4	4	9	*	3	1	2	5	36	6	36	4
	13%T	12%	5%	18%	9%	19%	15%	2%	27%	22%	22%	18%	14%	11%	13%	16%
At least once a month	21	1	5	-	4	2	5	1	-	-	1	1	14	6	20	*
	6%	16%	8%	-	8%	8%	9%	2%	-	-	8%	3%	5%	10%	7%	1%
At least once in the last three months	10	-	*	-	1	1	*	3	1	1	-	1	6	3	6	4
	3%Ef	-	1%	-	3%	3%	1%	14%	5%	12%	-	2%	2%	5%	2%	16%
Don't know/can't remember	8	-	1	1	-	-	1	1	-	1	*	-	5	3	7	1
	2%E	-	2%	9%	-	-	2%	4%	-	22%	2%	-	2%	5%	2%	3%
Total mentions	328	5	62	13	42	22	58	20	12	6	9	28	260	61	280	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	163	2	35	4	25	8	31	10	3	1	3	16	129	32	140	11
	50%	42%	57%	29%	59%	37%	53%	49%	25%	16%	36%	57%	50%	52%	50%	43%
Weekly (Net)	289	4	56	12	38	20	51	16	11	4	8	26	236	48	247	20
	88%FKe	84%	89%	91%	89%	89%	88%	80%	95%	66%	90%	95%	91%ze	80%	88%	81%
Monthly (Net)	310	5	61	12	41	22	56	17	11	4	9	27	250	54	267	20
	95%FK	100%	98%	91%	97%	97%	97%	82%	95%	66%	98%	98%	96%	90%	95%	81%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 31
A1a_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBeebies

Base = All Respondents who have watched TV in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	518	172	346	53	188	206	71	35	48	144	228	166	120	102	130	419	37	29	33
WeightedBase	457	165	292	43*	165	177	72*	33**	37*	133	195	120	121*	100*	116*	400	28**	15**	13**
EffectiveBase	358	120	240	35	131	146	48	24	32	105	157	113	89	69	92	299	26	23	27
A few times a day	139	40	99	20	68	48	3	13	12	49	45	29	43	30	37	120	10	4	6
	30%FJ	24%	34%z	48%zEF	41%zEF	27%F	4%	40%	33%	37%J	23%	24%	36%	30%	32%	30%	33%	23%	46%
At least once every day	122	49	73	8	38	61	15	7	11	33	55	29	24	31	39	105	8	7	3
	27%	30%	25%	19%	23%	34%zD	21%	22%	31%	25%	28%	24%	20%	30%	33%L	26%	28%	42%	23%
About two or three times a week	89	33	57	6	22	41	20	4	7	19	50	20	24	25	20	78	6	2	2
	20%D	20%	19%	14%	13%	23%D	28%D	12%	19%	14%	26%zI	17%	20%	25%	17%	20%	23%	15%	16%
At least once a week	57	24	33	3	16	22	15	6	4	20	23	20	16	11	10	53	1	2	1
	12%	15%	11%	7%	10%	13%	21%D	19%	10%	15%	12%	17%	14%	11%	9%	13%	4%	16%	6%
At least once a month	20	11	9	3	10	*	7	-	2	5	7	7	7	1	5	19	*	-	-
	4%E	6%	3%	7%E	6%E	*	9%E	-	6%	4%	4%	6%	6%	1%	4%	5%	2%	-	-
At least once in the last three months	18	4	13	2	2	4	10	3	-	3	9	10	3	1	3	14	2	1	1
	4%Dd	3%	5%	5%	1%	2%	13%zDE	8%	-	2%	4%	8%zM	3%	1%	3%	4%	7%	3%	9%
Don't know/can't remember	12	4	8	*	9	*	2	-	*	4	5	6	2	1	2	11	1	-	-
	3%Ed	2%	3%	*	6%zE	*	3%	-	1%	3%	3%	5%	2%	1%	2%	3%	3%	-	-
Total mentions	457	165	292	43	165	177	72	33	37	133	195	120	121	100	116	400	28	15	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	261	89	172	28	106	108	18	21	24	82	100	58	67	61	76	224	18	10	9
	57%FK	54%	59%	67%F	64%zF	61%F	25%	61%	64%	62%	51%	48%	55%	61%	65%K	56%	62%	66%	69%
Weekly (Net)	407	146	261	38	144	172	54	31	35	121	173	97	108	97	106	355	25	15	12
	89%FKe	88%	90%	88%	87%F	97%zCDF	74%	92%	93%	91%	89%	81%	89%	96%zK	91%K	89%	88%	97%	91%
Monthly (Net)	427	157	270	41	154	173	60	31	37	126	180	104	115	97	111	375	26	15	12
	93%FKVe	95%	93%	95%	93%F	97%zF	83%	92%	99%	95%	93%	87%	95%K	97%K	95%K	94%	90%	97%	91%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 31
A1a_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBeebies

Base = All Respondents who have watched TV in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	518	23	94	18	53	29	60	24	20	20	22	56	348	149	448	39
WeightedBase	457	19**	88*	16**	46*	31**	65*	25**	19**	20**	18**	53*	328	114	401	31**
EffectiveBase	358	17	64	16	39	21	43	19	16	13	18	37	244	102	309	29
A few times a day	139	9	21	4	14	10	23	2	10	5	4	17	105	30	118	14
	30%FJ	49%	24%	23%	30%	31%	36%	9%	54%	24%	23%	32%	32%	26%	29%	46%
At least once every day	122	4	27	4	12	8	17	7	3	6	6	12	92	28	109	7
	27%	20%	31%	22%	26%	26%	26%	28%	14%	28%	31%	22%	28%	24%	27%	22%
About two or three times a week	89	2	20	7	9	5	7	8	5	2	6	8	67	19	81	4
	20%D	10%	23%	44%	19%	16%	10%	31%	28%	10%	31%	16%	21%	17%	20%	12%
At least once a week	57	2	12	1	3	5	10	3	-	4	2	11	40	17	53	2
	12%	12%	14%	4%	7%	14%	15%	12%	-	20%	11%	20%	12%	14%	13%	6%
At least once a month	20	-	4	1	1	3	6	2	-	2	-	1	11	7	17	*
	4%E	-	5%	6%	2%	10%	9%	8%	-	8%	-	1%	3%	6%	4%	1%
At least once in the last three months	18	2	-	-	3	1	1	2	-	*	1	4	8	8	14	3
	4%Dd	9%	-	-	7%T	2%	1%	8%	-	2%	4%	8%T	3%	7%zd	3%	11%
Don't know/can't remember	12	-	3	-	4	-	1	1	1	1	*	-	5	5	10	1
	3%Ed	-	3%	-	8%z	-	2%	5%	4%	7%	1%	-	2%	5%	2%	2%
Total mentions	457	19	88	16	46	31	65	25	19	20	18	53	328	114	401	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	261	13	49	8	26	18	40	9	13	10	10	29	196	57	227	21
	57%FK	69%	56%	46%	57%	57%	62%	37%	68%	52%	53%	55%	60%	50%	57%	68%
Weekly (Net)	407	17	81	16	38	27	57	20	18	16	17	48	303	93	361	26
	89%FKe	91%	92%	94%	83%	88%	88%	80%	96%	83%	95%	91%	93%ze	82%	90%	85%
Monthly (Net)	427	17	85	16	39	31	62	22	18	18	17	49	314	101	378	27
	93%FKVe	91%	97%V	100%	84%	98%	97%	87%	96%	91%	95%	92%	96%ze	88%	94%	87%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 32
A1a1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 Base = All Respondents

	Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once in the last three months	Don't know/ can't remember	Never	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
Summary Table															
BBC One	4099	4101	2770	699 17%	1389 34%	711 17%	345 8%	94 2%	35 1%	19 *	810 20%	4101 100%	2088 51%	3144 77%	3238 79%
BBC Two	4099	4101	2770	239 6%	617 15%	753 18%	484 12%	157 4%	50 1%	27 1%	1774 43%	4101 100%	856 21%	2093 51%	2251 55%
BBC Four	4099	4101	2770	107 3%	226 6%	329 8%	367 9%	193 5%	52 1%	40 1%	2788 68%	4101 100%	333 8%	1028 25%	1222 30%
ITV	4099	4101	2770	584 14%	945 23%	694 17%	374 9%	136 3%	48 1%	15 *	1305 32%	4101 100%	1529 37%	2597 63%	2733 67%
Any other ITV channel (e.g. ITV2, ITV3, ITV Be)	4099	4101	2770	156 4%	409 10%	476 12%	348 8%	133 3%	61 1%	18 *	2501 61%	4101 100%	565 14%	1388 34%	1521 37%
Channel 4	4099	4101	2770	210 5%	642 16%	735 18%	542 13%	171 4%	45 1%	26 1%	1729 42%	4101 100%	852 21%	2129 52%	2300 56%
Any other 4 channel (e.g. E4, Film4, More4, 4Seven)	4099	4101	2770	86 2%	276 7%	397 10%	371 9%	160 4%	50 1%	26 1%	2735 67%	4101 100%	363 9%	1130 28%	1290 31%
Channel 5	4099	4101	2770	142 3%	447 11%	493 12%	478 12%	218 5%	60 1%	25 1%	2239 55%	4101 100%	589 14%	1560 38%	1778 43%
Any other Channel 5 channel (e.g. 5USA, 5Star)	4099	4101	2770	40 1%	163 4%	199 5%	248 6%	106 3%	36 1%	34 1%	3275 80%	4101 100%	204 5%	650 16%	756 18%
Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)	4099	4101	2770	106 3%	276 7%	375 9%	341 8%	139 3%	40 1%	16 *	2808 68%	4101 100%	382 9%	1098 27%	1237 30%
Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)	4099	4101	2770	204 5%	397 10%	313 8%	214 5%	60 1%	23 1%	14 *	2877 70%	4101 100%	601 15%	1128 28%	1187 29%
S4C	4099	4101	2770	16 *	18 *	21 1%	21 1%	22 1%	10 *	1 *	3993 97%	4101 100%	33 1%	75 2%	97 2%
BBC News Channel	4099	4101	2770	220 5%	409 10%	234 6%	200 5%	102 2%	28 1%	25 1%	2882 70%	4101 100%	629 15%	1063 26%	1166 28%
BBC Parliament	4099	4101	2770	18 *	63 2%	38 1%	53 1%	41 1%	23 1%	5 *	3860 94%	4101 100%	80 2%	172 4%	213 5%
BBC Alba	4099	4101	2770	15 *	17 *	20 *	11 *	18 *	7 *	9 *	4005 98%	4101 100%	32 1%	62 2%	80 2%
CBBC	4099	4101	2770	60 1%	103 3%	82 2%	44 1%	21 1%	10 *	8 *	3773 92%	4101 100%	163 4%	289 7%	310 8%
CBeebies	4099	4101	2770	139 3%	122 3%	89 2%	57 1%	20 *	18 *	12 *	3644 89%	4101 100%	261 6%	407 10%	427 10%

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Table 33
A1a1_1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC One
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	699	351	347	46	97	204	352	70	74	177	222	173	168	199	159	574	49	48	28
17%CDENT Ybd		18%	17%	10%	12%	15% C	24% zCDE	17%	17%	17%	16%	18% N	17%	20% zN	14%	17%	14%	24% zOP	23% zOP
At least once every day	1389	670	717	93	198	450	648	118	130	374	479	352	321	335	381	1166	117	77	29
34%CDRT		34%	34%	20%	25% C	33% CD	44% zCDE	29%	30%	36% G	35% G	37% zL	32%	34%	33%	34% R	34% R	38% R	25%
About two or three times a week	711	331	379	98	141	261	210	83	68	189	262	164	188	160	199	598	60	31	22
17% F		17%	18%	21% zF	18%	19% F	14%	20%	16%	18%	19% z	17%	19%	16%	17%	17%	17%	15%	19%
At least once a week	345	161	184	64	80	123	77	32	34	100	129	87	88	86	84	289	26	18	11
8% Fe		8%	9%	14% zEF	10% F	9% F	5%	8%	8%	10%	9%	9%	9%	9%	7%	8%	8%	9%	10%
At least once a month	94	43	51	19	17	35	24	10	7	22	35	13	33	22	26	81	6	5	2
2% K		2%	2%	4% zF	2%	3%	2%	3%	2%	2%	3%	1%	3% K	2%	2%	2%	2%	2%	2%
At least once in the last three months	35	20	15	9	10	10	6	8	3	7	10	12	10	5	7	30	3	2	*
1% F		1%	1%	2% zEF	1%	1%	*	2% z	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*
Don't know/can't remember	19	10	9	4	2	3	11	4	1	5	6	3	5	1	10	13	4	1	1
* 1%		1%	*	1%	*	*	1%	1%	*	*	*	*	*	1%	*	1%	1%	*	1%
Never	810	413	396	140	239	279	152	82	124	166	216	135	200	187	286	685	79	21	25
20% zFIJKQ aeg		21%	19%	29% zEF	31% zEF	20% F	10%	20%	28% zGJI	16%	16%	14%	20% K	19% K	25% zKLM	20% Q	23% Q	11%	21% Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	2088	1022	1064	139	295	654	1000	188	204	551	701	525	489	533	540	1740	166	125	57
51% CDENT d		51%	51%	29%	38% C	48% CD	68% zCDE	46%	46%	53%	52%	56% zLN	48%	54% N	47%	51%	48%	62% zOPR	48%
Weekly (Net)	3144	1513	1628	302	516	1038	1287	303	306	840	1092	776	766	780	822	2627	252	174	91
77% CDHNT		76%	78%	64%	66%	76% CD	87% zCDE	75%	69%	81% zGH	80% zGH	83% zLMN	76%	78% N	71%	76%	73%	86% zOPR	76%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 33
A1a1_1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC One
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Monthly (Net)	3238	1556	1679	321	533	1073	1311	313	313	862	1127	789	798	802	849	2708	258	178	93
	79%CDHNT	78%	80%	68%	68%	79%CD	89%zCDE	77%	71%	83%zGH	83%zGH	84%zLN	79%N	81%N	74%	79%	75%	88%zOPR	78%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 33
A1a1_1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC One
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	699	49	121	17	84	49	109	17	32	14	10	72	361	321	602	56
Ybd	17%CDENT	16%Yb	14%Yb	11%	22%zTUYb	23%zTUYb	23%zTUYb	8%	17%Yb	12%	6%	20%Yb	14%	22%zd	17%	16%
At least once every day	1389	97	233	51	125	70	148	103	79	53	61	146	855	514	1168	143
CDRT	34%CDRT	32%	27%	34%	32%	33%	31%	46%zSTVW	42%zTX	47%zSTVW	39%T	40%TX	34%	35%	33%	40%zf
About two or three times a week	711	60	148	31	58	29	82	46	35	19	31	59	460	238	609	56
F	17%F	20%	17%	20%	15%	13%	17%	21%	19%	17%	20%	16%	18%	16%	17%	16%
At least once a week	345	38	73	17	29	17	37	17	13	11	18	21	242	97	283	34
Fe	8%Fe	13%zc	8%	11%	7%	8%	8%	8%	7%	9%	11%	6%	10%ze	7%	8%	10%
At least once a month	94	1	31	7	16	1	8	5	2	3	3	3	50	40	83	8
K	2%K	*	4%zSc	5%SWc	4%zSWc	1%	2%	2%	1%	2%	2%	1%	2%	3%	2%	2%
At least once in the last three months	35	*	7	1	2	1	2	4	-	5	4	4	27	8	27	2
F	1%F	*	1%	1%	*	*	*	2%	-	4%zSTVWX	3%S	1%	1%	1%	1%	1%
Don't know/can't remember	19	1	4	1	1	2	2	-	1	-	-	1	7	10	15	2
*	*	*	1%	*	1%	*	*	-	*	-	-	*	*	1%	*	1%
Never	810	53	247	27	73	43	85	33	24	8	30	62	526	243	700	54
FJKQ	20%FJKQ	18%a	29%zSUVW	18%	19%a	20%a	18%a	15%	13%	7%	19%a	17%	21%e	16%	20%	15%
aeg	aeg		XYhabc													
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	2088	146	354	68	210	119	257	120	111	67	71	217	1216	835	1770	199
CDENT	51%CDENT	49%	41%	45%	54%T	56%T	54%T	53%T	60%TUb	59%T	45%	59%zSTUb	48%	57%zd	51%	56%
d	d															
Weekly (Net)	3144	243	576	116	296	165	376	183	159	97	119	297	1919	1170	2662	289
CDHNT	77%CDHNT	82%T	67%	76%T	76%T	78%T	79%T	82%T	85%zTV	86%T	76%	81%T	76%	80%zd	76%	81%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 33
A1a1_1. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC One
Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 3238	245	606	122	313	166	384	188	162	100	123	300	1969	1210	2746	297
	79%CDHNT	82%T	70%	81%T	80%T	78%T	81%T	84%T	87%zT	88%T	78%	82%zd	79%	83%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 34
A1a1_2. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Two
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	239	130	109	14	38	64	123	26	32	56	72	65	58	57	59	196	19	17	7
	6%CYd	6%	5%	3%	5%	5%	8%zCDE	6%	7%	5%	5%	7%	6%	6%	5%	6%	5%	9%	6%
At least once every day	617	327	289	39	80	142	356	71	49	150	207	170	151	136	160	514	45	39	19
	15%CDEHYd	16%z	14%	8%	10%	10%	24%zCDE	18%H	11%	14%	15%	18%zMN	15%	14%	14%	15%	13%	19%	16%
About two or three times a week	753	408	344	56	88	250	359	51	73	200	296	211	185	194	163	623	64	47	19
	18%BCDGN Tb	20%zB	16%	12%	11%	18%CD	24%zCDE	12%	17%	19%G	22%zG	22%zLN	18%N	20%N	14%	18%	19%	23%z	16%
At least once a week	484	213	270	54	73	200	157	31	50	139	184	121	138	116	109	403	39	27	15
	12%DGNTef	11%	13%	11%	9%	15%zDF	11%	8%	11%	13%G	14%zG	13%N	14%N	12%	9%	12%	11%	13%	12%
At least once a month	157	66	91	25	28	73	31	13	13	33	77	50	46	30	31	133	9	10	4
	4%FN	3%	4%	5%F	4%	5%zF	2%	3%	3%	3%	6%zl	5%zMN	5%	3%	3%	4%	3%	5%	3%
At least once in the last three months	50	21	29	12	14	13	11	2	3	14	17	12	10	13	14	43	5	1	1
	1%e	1%	1%	3%zEF	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Don't know/can't remember	27	8	18	5	5	8	9	4	1	7	8	5	7	2	13	18	6	2	1
	1%T	*	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	*	1%M	1%	2%zO	1%	1%
Never	1774	824	948	268	458	615	433	208	219	441	498	304	418	448	604	1505	158	58	53
	43%AFJKQaceg	41%z	45%zA	57%zEF	58%zEF	45%F	29%	51%zJU	50%zJU	42%J	37%	32%	41%K	45%K	52%zKLM	44%Q	46%Q	29%	44%Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	856	457	398	53	118	206	479	97	81	206	280	236	209	193	219	710	64	56	26
	21%BCDESYd	23%zB	19%	11%	15%	15%	32%zCDE	24%	18%	20%	21%	25%zLMN	21%	19%	19%	21%	19%	28%zOP	22%
Weekly (Net)	2093	1079	1012	163	279	656	995	179	204	545	759	568	532	503	490	1736	167	130	60
	51%BCDEGNTd	54%zB	48%	34%	36%	48%CD	67%zCDE	44%	46%	52%G	56%zGH	60%zLMN	53%N	50%N	43%	51%	48%	65%zOPR	51%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 34
A1a1_2. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Two
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	2251	1145	188	307	729	1027	192	217	579	836	618	579	533	521	1869	176	141	64
	55%BCDGH	57%zB	40%	39%	53%CD	69%zCDE	47%	49%	56%G	62%zGHI	66%zLMN	57%N	54%N	45%	54%	51%	70%zOPR	54%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 34
A1a1_2. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Two
Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	239	13	55	3	21	20	27	3	15	6	4	31	123	113	206	23
	6% CYd	4%	6% Y	2%	5% Y	10% zUYb	6% Y	1%	8% UY	5%	2%	8% UYb	5%	8% zd	6%	6%
At least once every day	617	32	114	18	63	31	74	21	38	15	26	83	319	283	534	52
	15% CDEHYd	11%	13%	12%	16% Y	14%	16%	9%	20% STY	13%	17%	22% zSTUXY	13%	19% zd	15%	15%
About two or three times a week	753	55	119	43	86	37	85	60	27	26	17	68	454	291	638	75
	18% BCDGN Tb	18%	14%	29% zSTWX hbc	22% Tb	17%	18%	27% zTWXh b	14%	23% Tb	11%	18%	18%	20%	18%	21%
At least once a week	484	41	76	20	45	23	50	37	21	25	25	40	337	135	392	64
	12% DGNTE f	14%	9%	13%	12%	11%	11%	16% T	11%	23% zTVWX hc	16% T	11%	13% ze	9%	11%	18% zf
At least once a month	157	17	30	4	15	5	17	7	13	6	8	12	110	45	129	22
	4% FN	6%	3%	3%	4%	2%	4%	3%	7%	5%	5%	3%	4%	3%	4%	6% z
At least once in the last three months	50	9	8	*	6	2	6	7	-	*	4	1	40	10	39	6
	1% e	3% zc	1%	*	2%	1%	1%	3% c	-	*	2%	*	2% e	1%	1%	2%
Don't know/can't remember	27	2	*	2	1	-	7	1	1	2	-	3	13	13	19	5
	1% T	1%	*	1% T	*	-	1% T	*	*	1% T	-	1% T	1%	1%	1%	1%
Never	1774	130	462	61	153	95	207	90	72	33	72	130	1133	582	1532	108
	43% AFJKQ aceg	44% a	53% zSUVX Yhac	40%	39%	45% a	44% ac	40%	39%	29%	46% a	35%	45% e	40%	44% g	30%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	856	45	169	20	84	51	101	23	53	21	30	113	442	396	740	75
	21% BCDES Yd	15%	20% Y	14%	22% Y	24% SUY	21% Y	10%	28% zSTUY	18%	19% Y	31% zSTUV XYab	17%	27% zd	21%	21%
Weekly (Net)	2093	140	364	84	215	110	237	120	100	72	72	221	1233	821	1769	214
	51% BCDEG NTd	47%	42%	55% T	55% T	52% T	50% T	53% T	54% T	64% zSTXb	46%	60% zSTXb	49%	56% zd	51%	60% zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 34
A1a1_2. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Two
Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	2251	157	394	88	230	115	253	127	113	78	81	233	1343	866	1898	236
		55%BCDGH	46%	58%T	59%T	54%	54%T	57%T	61%T	69%zSTWX	52%	63%zSTXb	53%	59%zd	54%	66%zf
NTd										b						

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 35
A1a1_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Four
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	107 3%	64 3%zB	42 2%	8 2%	32 4%zCF	36 3%	30 2%	10 2%	12 3%	26 3%	45 3%	32 3%	25 2%	27 3%	23 2%	92 3%	7 2%	5 2%	3 2%
At least once every day	226 6%B	128 6%zB	97 5%	17 4%	33 4%	65 5%	111 7%zCDE	18 4%	25 6%	66 6%	69 5%	71 8%zLMN	49 5%	47 5%	59 5%	200 6%	11 3%	10 5%	6 5%
About two or three times a week	329 8%BCDEHN	192 10%zB	136 6%	24 5%	41 5%	87 6%	177 12%zCDE	27 7%	21 5%	87 8%H	122 9%H	101 11%zN	87 9%N	81 8%N	60 5%	263 8%	30 9%	24 12%zO	11 9%
At least once a week	367 9%CDGN	198 10%	169 8%	25 5%	38 5%	125 9%CD	180 12%zCDE	23 6%	27 6%	102 10%G	143 11%zGH	105 11%zN	84 8%	107 11%N	70 6%	300 9%	26 7%	31 15%zOPR	10 8%
At least once a month	193 5%N	94 5%	99 5%	16 3%	30 4%	69 5%	78 5%	17 4%	25 6%	53 5%	71 5%	45 5%N	78 8%zKMN	38 4%	32 3%	167 5%	11 3%	11 5%	4 4%
At least once in the last three months	52 1%B	36 2%zB	16 1%	5 1%	7 1%	19 1%	20 1%	2 1%	9 2%	13 1%	20 1%	15 2%	10 1%	10 1%	16 1%	43 1%	5 1%	2 1%	1 1%
Don't know/can't remember	40 1% d	14 1%	25 1%	1 *	3 *	7 1%	28 2%zCDE	4 1%	6 1%	7 1%	16 1%	11 1%	10 1%	6 1%	13 1%	34 1%	-	3 2% P	2 2% P
Never	2788 68%AFJKQe	1273 64%	1514 72%zA	377 80%zEF	601 77%zEF	955 70% F	855 58%	307 75%zJ	317 72% J	686 66%	871 64%	560 60%	669 66% K	680 68% K	879 76%zKLM	2337 68% Q	254 74%z Q	115 57%	82 69% Q
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	333 8% BC	193 10%z B	139 7%	25 5%	65 8%	102 7%	141 10% C	28 7%	37 8%	92 9%	115 8%	103 11%z LMN	74 7%	75 7%	81 7%	291 8%	18 5%	15 7%	8 7%
Weekly (Net)	1028 25% BCDGH NW	582 29%z B	444 21%	74 16%	143 18%	314 23% CD	497 34%z CDE	77 19%	85 19%	281 27% GH	380 28%z GH	309 33%z LMN	246 24% N	262 26% N	211 18%	855 25%	74 22%	70 35%z OPR	29 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 35
A1a1_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Four
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1222	676	90	173	383	576	94	111	334	452	354	324	300	243	1022	86	81	33
	30%BCDGN	34%zB	19%	22%	28%CD	39%zCDE	23%	25%	32%GH	33%zGH	38%zLMN	32%N	30%N	21%	30%	25%	40%zOPR	28%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 35
A1a1_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Four
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	107 3%	6 2%	38 4%zVYbc	2 1%	6 1%	8 4%b	12 3%	2 1%	7 4%	5 4%b	- -	6 2%	73 3%	33 2%	95 3%	4 1%
At least once every day	226 6%B	9 3%	56 6%	4 3%	25 6%	6 3%	26 5%	9 4%	11 6%	9 8%	9 6%	35 10%zSUWY	127 5%	93 6%	202 6%	17 5%
About two or three times a week	329 8%BCDEHN	24 8%	60 7%	10 7%	28 7%	11 5%	38 8%	25 11%	23 12%W	5 4%	15 10%	23 6%	191 8%	134 9%	282 8%	28 8%
At least once a week	367 9%CDGN	27 9%	66 8%	10 7%	39 10%	10 5%	56 12%TW	20 9%	15 8%	15 13%W	16 10%	26 7%	220 9%	143 10%	313 9%	34 10%
At least once a month	193 5%N	16 5%	30 3%	8 5%	27 7%T	12 6%	24 5%	14 6%	8 5%	5 5%	6 4%	16 4%	122 5%	66 5%	162 5%	22 6%
At least once in the last three months	52 1%B	5 2%	13 1%	2 1%	4 1%	3 1%	2 *	5 2%	- -	4 3%X	4 2%	4 1%	33 1%	17 1%	39 1%	8 2%
Don't know/can't remember	40 1%d	6 2%T	3 *	2 1%	2 *	5 2%T	4 1%	2 1%	- -	1 1%	3 2%	5 1%	16 1%	24 2%zd	30 1%	6 2%
Never	2788 68%AFJKQe	205 69%	599 69%	112 74%	260 67%	157 74%	311 66%	147 66%	122 65%	68 61%	103 66%	253 69%	1747 69%e	962 65%	2364 68%	236 66%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	333 8%BC	15 5%	94 11%zSUY	7 4%	30 8%	14 6%	38 8%	11 5%	18 10%	14 12%S	9 6%	41 11%SUY	200 8%	125 9%	297 9%	21 6%
Weekly (Net)	1028 25%BCDGH NW	66 22%	220 25%W	27 18%	97 25%	36 17%	132 28%UW	56 25%	56 30%UW	34 30%W	41 26%	90 25%	611 24%	403 27%z	893 26%	84 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 35
A1a1_3. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Four
Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	1222	82	249	35	124	48	156	70	64	39	47	106	734	469	1055	106
	30%BCDGN	28%	29%	23%	32%W	23%	33%W	31%	35%W	35%	30%	29%	29%	32%z	30%	30%
	W															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 36
A1a1_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - ITV

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	584	244	340	35	86	185	277	64	80	170	148	112	126	161	185	471	49	35	28
	14%ACDJK TUd	12%	16%zA	7%	11%	14%C	19%zCDE	16%J	18%zJ	16%J	11%	12%	12%	16%K	16%KL	14%	14%	17%	24%zOP
At least once every day	945	436	509	83	160	281	422	95	102	259	294	212	205	254	275	782	72	60	30
	23%CELT	22%	24%	17%	20%	21%	28%zCDE	23%	23%	25%	22%	23%	20%	25%L	24%	23%	21%	30%zOP	26%
About two or three times a week	694	341	351	83	100	268	242	57	59	184	276	186	187	157	164	582	67	29	16
	17%DNTe	17%	17%	17%D	13%	20%zD	16%	14%	13%	18%	20%zGH	20%zMN	18%N	16%	14%	17%	19%	14%	14%
At least once a week	374	167	206	54	91	124	105	20	32	94	172	111	100	81	82	304	35	26	10
	9%FGNXe	8%	10%	11%F	12%zF	9%	7%	5%	7%	9%G	13%zGHI	12%zMN	10%	8%	7%	9%	10%	13%zO	8%
At least once a month	136	82	54	26	25	58	27	10	8	30	61	38	53	28	17	119	8	7	2
	3%BFNX	4%zB	3%	5%zF	3%	4%zF	2%	3%	2%	3%	5%zH	4%N	5%zMN	3%	1%	3%	2%	4%	1%
At least once in the last three months	48	28	20	8	6	21	13	4	3	12	19	15	13	8	11	37	3	5	2
	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	2%
Don't know/can't remember	15	5	10	4	3	3	6	3	1	1	5	4	3	1	7	12	3	*	*
	*f	*	*	1%	*	*	*	1%	*	*	*	*	*	*	1%	*	1%	*	*
Never	1305	694	610	180	312	424	389	153	155	290	383	261	326	307	411	1129	108	39	30
	32%BFJK QRag	35%zB	29%	38%zEF	40%zEF	31%F	26%	38%zIJ	35%U	28%	28%	28%	32%	31%	36%zK	33%zQR	31%Q	19%	25%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	1529	681	848	118	246	467	698	159	182	429	442	324	331	415	460	1253	121	95	59
	37%ACDEJ KLTUbd	34%	40%zA	25%	31%C	34%C	47%zCDE	39%J	41%J	41%zJ	33%	34%	33%	42%zKL	40%KL	36%	35%	47%zOP	49%zOP
Weekly (Net)	2597	1189	1405	255	437	859	1046	236	274	707	890	621	618	652	705	2139	223	151	85
	63%ACDOT U	59%	67%zA	54%	56%	63%CD	71%zCDE	58%	62%	68%zG	65%G	66%zLN	61%	65%	61%	62%	65%	75%zOP	71%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 36
A1a1_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - ITV

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1271	1459	281	463	917	1072	247	281	737	951	660	671	680	722	2258	230	158	86
	67%ACDGN OT	64% 70%zA	59%	59%	67%CD	72%zCDE	61%	64%	71%zGH	70%zGH	70%zN	66%	68%N	63%	66%	67%	78%zOP	73%zO

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 36
A1a1_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - ITV

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	584	29	72	9	59	44	101	30	28	16	13	70	318	251	503	52
	14%ACDJK TUd	10%	8%	6%	15%TU	21%zSTUB	21%zSTUY	13%	15%TU	14%	8%	19%zSTUb	13%	17%zd	14%	15%
At least once every day	945	69	150	33	99	63	129	46	41	38	30	84	558	369	810	85
	23%CELT	23%	17%	22%	25%T	29%T	27%T	21%	22%	34%zTVb	19%	23%	22%	25%z	23%	24%
About two or three times a week	694	75	120	23	64	33	70	49	29	18	27	72	475	210	578	75
	17%DNTe	25%zTVWX	14%	15%	17%	16%	15%	22%T	16%	16%	17%	20%T	19%ze	14%	17%	21%
At least once a week	374	29	93	14	32	11	26	22	18	13	18	28	253	113	313	41
	9%FGNXe	10%	11%X	9%	8%	5%	6%	10%	10%	11%	12%X	8%	10%e	8%	9%	12%
At least once a month	136	14	35	10	14	4	6	7	7	3	6	11	88	44	114	13
	3%BFNX	5%X	4%X	7%zWX	4%	2%	1%	3%	4%	3%	4%	3%	3%	3%	3%	4%
At least once in the last three months	48	2	12	7	4	1	4	2	2	2	-	3	32	16	37	4
	1%	1%	1%	5%zSTVWX Ybc	1%	1%	1%	*	1%	1%	-	1%	1%	1%	1%	1%
Don't know/can't remember	15	2	2	1	1	-	2	-	1	-	-	2	6	8	8	4
	*f	1%	*	1%	*	-	*	-	*	-	-	1%	*	1%	*	1%f
Never	1305	77	380	53	116	55	134	70	61	23	62	96	799	459	1124	82
	32%BFJK QRag	26%	44%zSVWX Yhac	35%a	30%	26%	28%	31%	33%	20%	39%SWXac	26%	32%	31%	32%g	23%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	1529	98	222	43	158	107	230	76	69	54	43	154	876	620	1313	136
	37%ACDEJ KLTUbd	33%	26%	28%	41%TUB	50%zSTUY hb	49%zSTUY hb	34%T	37%T	48%STUYb	28%	42%TUB	35%	42%zd	38%	38%
Weekly (Net)	2597	202	435	80	254	152	326	147	115	85	89	254	1604	944	2204	252
	63%ACDOT U	68%TU	50%	53%	65%TU	71%zTUB	69%zTUB	66%TU	62%T	76%zTUB	57%	69%TUB	63%	64%	63%	71%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 36
A1a1_4. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - ITV

Base = All Respondents

	England Regions											Working		Urbanity			
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)		
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net)	2733	217	470	90	269	155	332	154	122	88	95	265	1692	987	2318	266	
OT		67%ACDGN	73%TUb	54%	59%	69%T	73%TUb	70%TU	69%T	66%T	78%zTUb	61%	72%TUb	67%	67%	66%	75%zf

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 37
A1a1_5. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other ITV channel (e.g. ITV2, ITV3, ITV Be)
Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	156 4%e	82 4%	74 4%	14 3%	39 5%	54 4%	49 3%	10 2%	14 3%	39 4%	52 4%	30 3%	41 4%	42 4%	42 4%	122 4%	9 3%	11 6%	14 12%OPQ
At least once every day	409 10%T	187 9%	222 11%	48 10%	80 10%	128 9%	153 10%	33 8%	45 10%	122 12%	144 11%	85 9%	93 9%	118 12%	113 10%	342 10%	26 8%	22 11%	18 15%zOP
About two or three times a week	476 12%TU	229 11%	246 12%	63 13%	81 10%	152 11%	180 12%	37 9%	51 12%	128 12%	182 13%zG	118 13%	124 12%	113 11%	120 10%	395 12%	32 9%	30 15%	18 15%P
At least once a week	348 8%GNue	159 8%	188 9%	33 7%	51 6%	142 10%zD	121 8%	19 5%	28 6%	91 9%G	169 12%zGHI	89 9%N	99 10%N	90 9%N	70 6%	287 8%	28 8%	25 13%zOR	7 6%
At least once a month	133 3%P	64 3%	69 3%	13 3%	16 2%	61 4%zD	42 3%	9 2%	12 3%	36 3%	47 3%	38 4%	38 4%	24 2%	32 3%	115 3%	4 1%	9 5%P	4 3%
At least once in the last three months	61 1%M	31 2%	30 1%	6 1%	12 1%	22 2%	21 1%	9 2%	6 1%	13 1%	22 2%	23 2%zM	17 2%M	4 *	17 1%	52 2%	4 1%	3 1%	2 1%
Don't know/can't remember	18 *	5 *	13 1%	6 1%zD	1 *	5 *	6 *	4 1%	2 *	4 *	5 *	6 1%	2 *	5 1%	6 1%	14 *	1 *	2 1%	1 *
Never	2501 61%jQRXd g	1242 62%	1257 60%	290 61%	505 64%E	799 59%	907 61%	287 71%zU	284 64%J	607 58%	738 54%	551 59%	600 59%	599 60%	752 65%zKL	2107 61%QR	240 70%zOQR	99 49%	55 46%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	565 14%Te	268 13%	296 14%	62 13%	119 15%	182 13%	202 14%	42 10%	58 13%	160 15%G	195 14%	115 12%	134 13%	161 16%K	155 13%	464 14%	35 10%	34 17%P	32 27%zOPQ
Weekly (Net)	1388 34%GNPTU be	656 33%	730 35%	158 33%	251 32%	476 35%	503 34%	98 24%	137 31%	380 37%G	546 40%zGH	322 34%	357 35%N	364 37%N	345 30%	1147 33%	95 28%	88 44%zOP	58 49%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 37
A1a1_5. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other ITV channel (e.g. ITV2, ITV3, ITV Be)
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1521	721	798	172	266	538	545	107	150	415	593	360	395	389	377	1262	99	98	62
	37%GNPTU	36%	38%	36%	34%	39%D	37%	26%	34%	40%G	44%zGH	38%N	39%N	39%N	33%	37%P	29%	48%zOP	52%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 37
A1a1_5. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other ITV channel (e.g. ITV2, ITV3, ITV Be)
Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	156 4%e	10 3%	29 3%	4 3%	17 4%	10 5%	18 4%	6 3%	8 5%	2 2%	2 1%	16 4%	110 4%e	41 3%	126 4%	18 5%
At least once every day	409 10%T	29 10%	63 7%	7 5%	50 13%TU	20 10%	61 13%TU	17 8%	13 7%	19 17%TUYhb	11 7%	52 14%zTUY	266 11%	128 9%	344 10%	37 10%
About two or three times a week	476 12%TU	46 15%TUB	68 8%	8 5%	45 12%	35 17%zTub	75 16%zTub	34 15%Tub	19 10%	9 8%	10 6%	46 13%TU	318 13%	154 10%	406 12%	49 14%
At least once a week	348 8%GNue	32 11%U	60 7%	5 3%	27 7%	11 5%	50 11%U	37 16%zTUVWb c	16 9%	10 9%	9 6%	31 8%	249 10%ze	90 6%	282 8%	40 11%
At least once a month	133 3%P	14 5%	34 4%	5 3%	14 4%	7 3%	20 4%	5 2%	6 3%	3 2%	3 2%	6 2%	85 3%	42 3%	110 3%	16 4%
At least once in the last three months	61 1%M	4 1%	13 1%	5 3%V	1 *	7 3%V	5 1%	3 1%	5 3%V	2 1%	4 3%V	4 1%	35 1%	26 2%	49 1%	4 1%
Don't know/can't remember	18 *	1 *	2 *	1 1%	2 *	2 1%	6 1%	-	-	-	-	2 1%	9 *	9 1%	14 *	1 *
Never	2501 61%JQRXd g	163 54%	596 69%zSVWX Yc	117 77%zSVWX Yhac	234 60%X	121 57%	240 51%	123 55%	118 63%X	68 60%	118 75%zSVWX Yac	210 57%	1456 58%	981 67%zd	2156 62%zg	191 54%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	565 14%Te	39 13%	92 11%	12 8%	67 17%Tub	30 14%	78 17%Tub	23 10%	22 12%	21 19%Tub	12 8%	68 19%zTUYb	377 15%ze	169 11%	471 13%	55 15%
Weekly (Net)	1388 34%GNPTU be	117 39%Tub	219 25%U	24 16%	139 36%Tub	76 36%Tub	203 43%zTUhb	94 42%zTub	57 31%U	41 36%Ub	31 20%	145 40%Tub	944 37%ze	413 28%	1159 33%	143 40%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 37
A1a1_5. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other ITV channel (e.g. ITV2, ITV3, ITV Be)
Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	1521	131	253	29	153	83	223	98	63	44	34	151	1029	455	1269	159
	37%GNPTU be	44%TUb	29%U	19%	39%TUb	39%TUb	47%zTUhb	44%TUb	34%U	39%Ub	22%	41%TUb	41%ze	31%	36%	45%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 38
A1a1_6. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 4
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	210	106	104	33	57	59	61	14	27	59	67	49	56	47	58	180	13	8	10
	5%Y	5%	5%	7%EF	7%EF	4%	4%	4%	6%	6%	5%	5%	6%	5%	5%	5%	4%	4%	8%PQ
At least once every day	642	309	333	67	127	202	245	64	66	184	225	152	156	165	170	547	53	23	19
	16%Tb	15%	16%	14%	16%	15%	17%	16%	15%	18%	17%	16%	15%	17%	15%	16%	16%	11%	16%
About two or three times a week	735	373	361	65	106	238	326	54	63	184	291	190	204	189	152	592	68	51	23
	18%CDGNT	19%	17%	14%	14%	17%D	22%zCDE	13%	14%	18%	21%zGH	20%zN	20%N	19%N	13%	17%	20%	25%zO	20%
At least once a week	542	244	298	59	79	212	192	36	57	150	221	180	132	107	123	442	44	37	18
	13%DGMNe f	12%	14%	12%	10%	16%zD	13%	9%	13%	14%G	16%zG	19%zLMN	13%	11%	11%	13%	13%	18%zO	16%
At least once a month	171	84	85	22	33	63	54	10	6	49	72	41	58	34	38	139	15	12	6
	4%HX	4%	4%	5%	4%	5%	4%	2%	1%	5%H	5%zGH	4%	6%zN	3%	3%	4%	4%	6%	5%
At least once in the last three months	45	22	23	5	8	20	13	4	2	17	19	18	14	4	9	38	3	3	1
	1%M	1%	1%	1%	1%	1%	1%	1%	*	2%	1%	2%zMN	1%	*	1%	1%	1%	1%	1%
Don't know/can't remember	26	10	16	5	3	5	12	6	2	6	5	4	5	6	11	20	4	2	*
	1%	1%	1%	1%	*	*	1%	1%J	1%	1%	*	*	*	1%	1%	1%	1%	1%	*
Never	1729	850	879	217	371	565	576	219	217	392	459	305	389	444	592	1479	144	66	41
	42%FIJL QRWag	43%	42%	46%F	47%zEF	41%	39%	54%zI	49%zI	38%	34%	32%	38%K	45%KL	51%zKLM	43%QR	42%Q	32%	34%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	852	415	437	101	184	261	306	79	93	243	292	201	211	212	227	727	66	31	28
	21%QY	21%	21%	21%	23%E	19%	21%	19%	21%	23%z	21%	21%	21%	21%	20%	21%Q	19%	15%	24%Q
Weekly (Net)	2129	1032	1096	224	369	711	824	168	213	577	804	571	548	508	502	1761	178	119	70
	52%CDGNT	52%	52%	47%	47%	52%	56%zCD	41%	48%	55%zGH	59%zGH	61%zLMN	54%N	51%N	44%	51%	52%	59%zO	59%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 38
A1a1_6. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 4
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1116	1181	246	402	775	878	178	219	626	876	613	606	542	540	1900	193	131	76
	56% DGHNT	56%	52%	51%	57% D	59% zCD	44%	50%	60% zGH	64% zGH	65% zLMN	60% zN	54% N	47%	55%	56%	65% zOP	64% zO

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 38
A1a1_6. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 4
Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	210	11	49	5	22	15	21	3	17	1	9	27	139	65	184	15
	5%Y	4%	6%Y	4%	6%Y	7%Y	4%	1%	9%Ya	1%	6%	7%Y	6%	4%	5%	4%
At least once every day	642	40	109	20	70	56	99	26	33	23	13	58	392	235	555	48
	16%Tb	13%	13%	13%	18%Tb	27%zSTUV Ybc	21%zSTYb	11%	18%b	20%b	8%	16%	16%	16%	16%	14%
About two or three times a week	735	53	122	24	74	27	86	46	33	21	22	83	446	279	616	74
	18%CDGNT	18%	14%	16%	19%	13%	18%	21%	18%	19%	14%	23%TW	18%	19%	18%	21%
At least once a week	542	37	99	16	42	34	57	45	20	21	30	41	373	163	430	77
	13%DGMNe f	12%	11%	10%	11%	16%	12%	20%zTUVX hc	11%	19%	19%TVc	11%	15%ze	11%	12%	22%zf
At least once a month	171	19	30	9	26	10	9	8	6	6	4	11	110	59	137	21
	4%HX	6%X	4%	6%X	7%zTX	4%	2%	4%	3%	5%	3%	3%	4%	4%	4%	6%
At least once in the last three months	45	3	9	5	4	3	2	1	1	2	3	4	27	18	42	3
	1%M	1%	1%	3%zX	1%	2%	*	*	1%	2%	2%	1%	1%	1%	1%	1%
Don't know/can't remember	26	2	2	-	3	-	6	1	-	4	*	2	11	13	18	5
	1%	1%	*	-	1%	-	1%	*	-	4%zTUVWY hc	*	1%	*	1%	1%	1%
Never	1729	134	444	72	148	67	194	95	75	34	75	141	1029	640	1505	111
	42%FIJKL QRWag	45%Wa	51%zVWXY hac	48%Wa	38%	32%	41%	42%	40%	30%	48%Wa	38%	41%	44%	43%zg	31%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	852	50	158	25	92	71	120	29	50	24	22	85	531	300	739	63
	21%QY	17%	18%	17%	24%Yb	34%zSTUV Ybc	25%zSTYb	13%	27%zSTYb	22%	14%	23%Y	21%	20%	21%	18%
Weekly (Net)	2129	140	379	65	208	132	263	120	104	67	74	209	1351	742	1785	215
	52%CDGNT	47%	44%	43%	53%T	62%zSTUb	56%TU	54%T	56%T	59%TU	47%	57%STU	53%	50%	51%	60%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 38
A1a1_6. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 4
Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	2300	159	409	74	234	142	271	128	110	72	79	221	1461	801	1923	236
	56% DGHNT f	53%	47%	49%	60% TU	67% zSTU	57% T	57% T	59% T	64% TU	50%	60% T	58% z	54%	55%	66% z

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 39
A1a1_7. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other 4 channel (e.g. E4, Film4, More4, 4Seven)
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	86 2%	40 2%	46 2%	13 3%	22 3%	26 2%	25 2%	7 2%	10 2%	28 3%	32 2%	24 3%	19 2%	25 2%	18 2%	67 2%	9 3%	2 1%	9 7%OPQ
At least once every day	276 7%KTY	148 7%	127 6%	37 8%	65 8%	91 7%	84 6%	31 8%	28 6%	80 8%	100 7%	49 5%	80 8%K	65 7%	82 7%	230 7%	24 7%	13 6%	10 8%
About two or three times a week	397 10%Ne	189 9%	207 10%	46 10%	68 9%	153 11%	130 9%	29 7%	32 7%	92 9%	177 13%zGHI	110 12%zN	102 10%	100 10%	84 7%	320 9%	33 10%	23 11%	21 18%OPQ
At least once a week	371 9%CDNe	169 8%	202 10%	29 6%	52 7%	160 12%zCDF	130 9%	29 7%	34 8%	94 9%	161 12%zG	96 10%N	120 12%zMN	81 8%	74 6%	317 9%	22 6%	20 10%	12 10%
At least once a month	160 4%NT	72 4%	88 4%	19 4%	22 3%	67 5%	52 3%	9 2%	12 3%	40 4%	71 5%zG	49 5%zN	52 5%N	34 3%	24 2%	131 4%	11 3%	11 6%	7 6%
At least once in the last three months	50 1%	24 1%	26 1%	6 1%	6 1%	22 2%	16 1%	5 1%	7 2%	9 1%	17 1%	18 2%z	15 1%	7 1%	10 1%	41 1%	6 2%	1 *	2 2%
Don't know/can't remember	26 1%l	8 *	18 1%	3 1%	5 1%	9 1%	8 1%	8 2%zIU	2 1%	1 *	8 1%	5 1%	6 1%	7 1%	8 1%	22 1%	1 *	3 1%	- -
Never	2735 67%EJKLRXd	1349 68%	1384 66%	321 68%E	542 69%E	837 61%	1035 70%zE	288 71%J	316 72%J	695 67%J	793 58%	589 63%	618 61%	677 68%KL	851 74%zKLM	2308 67%R	239 69%R	129 64%R	59 50%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	363 9%TYb	188 9%	174 8%	50 10%	87 11%zF	117 9%	109 7%	38 9%	38 9%	108 10%	132 10%	73 8%	100 10%	90 9%	100 9%	297 9%	32 9%	15 7%	18 15%zOPQ
Weekly (Net)	1130 28%FNTUbe	546 27%	583 28%	125 26%	207 26%	429 31%zDF	369 25%	96 24%	105 24%	294 28%	470 35%zGHI	279 30%N	322 32%zN	271 27%N	259 22%	933 27%	87 25%	58 29%	51 43%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 39
A1a1_7. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other 4 channel (e.g. E4, Film4, More4, 4Seven)
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1290	671	143	230	496	421	105	117	334	540	328	374	305	282	1065	98	69	58
	31%FGNTU	32%	30%	29%	36%zCDF	28%	26%	26%	32%	40%zGHI	35%zN	37%zMN	31%N	25%	31%	28%	34%	49%zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 39
A1a1_7. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other 4 channel (e.g. E4, Film4, More4, 4Seven)
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	86 2%	3 1%	19 2%	2 1%	15 4%zX	5 2%	5 1%	3 1%	2 1%	2 2%	1 *	10 3%	59 2%	26 2%	80 2%	4 1%
At least once every day	276 7%kTY	19 6%	40 5%	5 4%	33 8%TY	17 8%Y	48 10%zTUyb	5 2%	13 7%	12 11%TYb	5 3%	34 9%TYb	176 7%	91 6%	245 7%	19 5%
About two or three times a week	397 10%Ne	25 8%	71 8%	12 8%	30 8%	21 10%	57 12%	22 10%	21 12%	16 14%	9 6%	36 10%	270 11%ze	118 8%	323 9%	39 11%
At least once a week	371 9%CDNe	40 14%zTUWhb	64 7%	8 5%	37 10%	14 7%	61 13%zTUb	34 15%zTUWhb	11 6%	8 7%	7 5%	32 9%	261 10%ze	102 7%	303 9%	45 13%zf
At least once a month	160 4%NT	15 5%	20 2%	4 3%	22 6%T	7 3%	15 3%	7 3%	14 7%T	5 4%	6 4%	16 4%	98 4%	59 4%	130 4%	20 6%
At least once in the last three months	50 1%	8 3%	7 1%	3 2%	8 2%	3 1%	5 1%	1 *	1 *	- -	- -	6 2%	26 1%	23 2%	40 1%	6 2%
Don't know/can't remember	26 1%l	4 1%	5 1%	- -	2 *	- -	8 2%z	1 *	- -	2 1%	- -	1 *	16 1%	9 1%	18 1%	2 1%
Never	2735 67%EJKLR Xd	185 6.2%	639 74%zSVXa c	117 77%zSVXa c	242 62%	144 68%X	274 58%	152 68%X	125 67%	68 60%	129 83%zSVWX Yhac	233 63%	1623 64%	1043 71%zd	2348 67%	220 62%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	363 9%TYb	22 7%	58 7%	7 5%	48 12%zTUyb	22 11%Yb	54 11%TUyb	8 3%	15 8%	14 13%Yb	5 3%	44 12%TUyb	235 9%	117 8%	325 9%z	23 7%
Weekly (Net)	1130 28%FNTUbe	87 29%Ub	193 22%b	27 18%	115 30%TUb	57 27%b	171 36%zTUhb	64 29%b	47 25%b	38 34%TUb	21 14%	112 31%TUb	766 30%ze	337 23%	951 27%	107 30%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 39
A1a1_7. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other 4 channel (e.g. E4, Film4, More4, 4Seven)
Base = All Respondents

Total (z)	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net) 1290	102	213	32	137	65	186	71	61	43	27	129	864	397	1081	128	
	31%FGNTU	34%TUb	25%	21%	35%TUb	31%b	39%zTUb	31%b	33%Ub	38%TUb	17%	35%TUb	34%ze	27%	31%	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 40
A1a1_8. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 5
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	142	54	88	10	25	43	63	16	15	31	50	40	30	35	37	125	6	4	6
	3%A	3%	4%zA	2%	3%	3%	4%	4%	3%	3%	4%	4%	3%	3%	3%	4%	2%	2%	5%PQ
At least once every day	447	208	239	25	78	144	199	43	57	131	137	91	94	106	156	374	35	24	14
	11%CTub	10%	11%	5%	10%C	11%C	13%zC	11%	13%	13%	10%	10%	9%	11%	14%zKL	11%	10%	12%	12%
About two or three times a week	493	253	238	40	85	160	208	42	53	139	182	112	115	138	127	411	31	30	21
	12%CT	13%	11%	8%	11%	12%	14%zC	10%	12%	13%	13%	12%	11%	14%	11%	12%	9%	15%P	17%zOP
At least once a week	478	231	246	51	67	170	191	35	36	138	184	130	135	106	107	384	45	32	16
	12%DHN	12%	12%	11%	9%	12%D	13%D	9%	8%	13%GH	14%zGH	14%zN	13%N	11%	9%	11%	13%	16%zO	14%
At least once a month	218	120	98	18	32	82	86	14	21	55	85	68	59	47	44	181	13	17	7
	5%N	6%	5%	4%	4%	6%	6%	4%	5%	5%	6%	7%zMN	6%	5%	4%	5%	4%	8%zP	6%
At least once in the last three months	60	30	29	10	5	19	25	5	2	20	27	20	22	6	11	50	5	4	1
	1%	1%	1%	2%D	1%	1%	2%	1%	*	2%	2%	2%MN	2%M	1%	1%	1%	2%	2%	1%
Don't know/can't remember	25	12	13	2	1	7	15	4	-	3	9	7	7	4	6	23	2	-	1
	1%	1%	1%	1%	*	1%	1%D	1%	-	*	1%	1%	1%	*	1%	1%	*	-	1%
Never	2239	1090	1148	316	490	739	693	247	257	524	684	470	551	554	663	1889	207	90	53
	55%FIJKQ RXacg	55%	55%	67%zEF	63%zEF	54%F	47%	61%zIJ	58%IJ	50%	50%	50%	54%	56%K	58%zK	55%QR	60%QR	45%	45%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	589	262	327	36	104	188	262	59	72	161	187	132	124	141	193	499	41	28	21
	14%CSUB	13%	16%	8%	13%C	14%C	18%zCDE	15%	16%	16%	14%	14%	12%	14%	17%zL	15%	12%	14%	17%
Weekly (Net)	1560	747	811	127	256	517	660	136	161	438	553	374	373	385	428	1293	118	91	58
	38%CDSTU b	37%	39%	27%	33%	38%CD	45%zCDE	33%	37%	42%zG	41%zG	40%	37%	39%	37%	38%	34%	45%zOP	49%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 40
A1a1_8. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 5
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1778	867	909	144	288	599	746	151	182	493	638	442	433	432	471	1475	131	108	65
	43%CDGTU f	43%	43%	30%	37% C	44% CD	50% zCDE	37%	41%	47% zG	47% zG	47% zN	43%	43%	41%	43%	38%	53% zOP	54% zOP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 40
A1a1_8. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 5
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	142	7	32	4	15	15	11	3	3	6	6	23	86	53	125	11
	3%A	2%	4%	3%	4%	7%zSXyh	2%	1%	1%	5%	4%	6%zYh	3%	4%	4%	3%
At least once every day	447	21	72	7	48	39	60	24	24	20	5	54	273	159	378	39
	11%CTUb	7%	8%	5%	12%Ub	18%zSTUB	13%STUb	11%b	13%Ub	18%STUB	3%	15%STUB	11%	11%	11%	11%
About two or three times a week	493	26	75	12	44	25	74	31	29	18	15	61	316	168	408	49
	12%CT	9%	9%	8%	11%	12%	16%zST	14%	16%T	16%T	10%	16%zSTU	12%	11%	12%	14%
At least once a week	478	37	81	11	39	17	57	39	21	17	16	50	296	173	395	60
	12%DHN	12%	9%	7%	10%	8%	12%	17%zTUVW	11%	15%	10%	13%	12%	12%	11%	17%zf
At least once a month	218	22	40	4	23	6	30	8	12	5	13	19	140	76	175	28
	5%N	7%	5%	2%	6%	3%	6%	4%	6%	4%	8%	5%	6%	5%	5%	8%f
At least once in the last three months	60	5	14	5	8	3	4	2	1	2	4	2	30	29	54	4
	1%	2%	2%	3%	2%	1%	1%	1%	1%	2%	3%	1%	1%	2%	2%	1%
Don't know/can't remember	25	2	1	1	3	-	10	-	*	2	-	4	11	14	17	3
	1%	1%	*	*	1%	-	2%zT	-	*	1%	-	1%	*	1%	1%	1%
Never	2239	179	549	108	209	107	227	117	96	43	98	156	1376	799	1936	162
	55%FIUKQ RXacg	60%Xac	64%zVWXY hac	71%zVWXY hac	54%ac	51%	48%	52%	52%	38%	62%Xac	42%	54%	54%	56%zg	46%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	589	28	104	11	63	54	71	27	27	26	11	77	358	212	503	50
	14%CSUB	9%	12%	7%	16%SUB	25%zSTUV XYhb	15%Ub	12%	14%	23%zSTUYb	7%	21%zSTUYb	14%	14%	14%	14%
Weekly (Net)	1560	91	260	34	146	96	202	97	77	61	42	187	971	553	1306	159
	38%CDSTU b	30%	30%	23%	38%TU	45%STUB	43%STUB	43%STUB	41%TUB	54%zSTUV b	27%	51%zSTUV b	38%	38%	37%	45%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 40
A1a1_8. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Channel 5
Base = All Respondents

	England Regions											Working		Urbanity			
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)		
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net)	1778	113	300	38	169	102	232	105	88	66	55	206	1111	629	1481	187	
	f	43%CDGTU	38%U	35%	25%	44%TU	48%TU	49%zSTU	47%TU	47%TU	59%zSTUV	35%	56%zSTUV	44%	43%	42%	52%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 41
A1a1_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other Channel 5 channel (e.g. 5USA, 5Star)
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	40 1%	14 1%	27 1%	1 *	6 1%	17 1%	16 1%	7 2%	4 1%	9 1%	13 1%	12 1%	7 1%	9 1%	12 1%	31 1%	4 1%	2 1%	4 3%OP
At least once every day	163 4%Y	91 5%	72 3%	13 3%	30 4%	54 4%	66 4%	14 4%	22 5%	35 3%	67 5%	31 3%	40 4%	44 4%	47 4%	132 4%	18 5%	5 2%	9 7%zOQ
About two or three times a week	199 5%CHe	105 5%	93 4%	13 3%	37 5%	74 5% C	74 5%	24 6% H	10 2%	55 5% H	88 7% H	55 6%	57 6%	36 4%	51 4%	165 5%	9 3%	14 7% P	11 9% zOP
At least once a week	248 6%FTe	114 6%	134 6%	22 5%	38 5%	118 9% zCDF	70 5%	15 4%	31 7%	82 8% zG	93 7%	52 6%	64 6%	68 7%	64 6%	212 6%	13 4%	13 6%	11 9% zP
At least once a month	106 3%FNe	58 3%	48 2%	13 3%	20 3%	47 3% zF	26 2%	5 1%	10 2%	23 2%	47 3% z	31 3% N	30 3%	27 3%	17 2%	88 3%	6 2%	8 4%	5 4% P
At least once in the last three months	36 1%A	9 *	27 1% zA	2 *	8 1%	15 1%	10 1%	3 1%	4 1%	14 1%	12 1%	5 1%	13 1%	4 *	13 1%	29 1%	1 *	4 2% z	1 1%
Don't know/can't remember	34 1% f	10 1%	23 1%	3 1%	4 1%	5 *	21 1% zE	2 1%	5 1%	12 1%	7 1%	4 *	14 1% K	8 1%	8 1%	27 1%	2 1%	3 1%	1 1%
Never	3275 80% EJRXdg	1597 80%	1675 80%	406 86% zEF	639 82% E	1034 76%	1196 81% E	335 82% J	355 81%	811 78%	1031 76%	749 80%	787 78%	800 80%	938 81%	2753 80% R	291 85% zQR	154 76% R	78 65%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	204 5% Y	105 5%	99 5%	14 3%	36 5%	72 5%	81 5%	22 5%	26 6%	44 4%	80 6%	43 5%	48 5%	53 5%	60 5%	163 5%	21 6%	7 3%	13 11% zOQ
Weekly (Net)	650 16% CTUbe	324 16%	326 16%	50 10%	112 14%	263 19% zCDF	226 15% C	61 15%	67 15%	180 17%	262 19% z	150 16%	168 17%	156 16%	175 15%	539 16%	44 13%	34 17%	34 29% zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 41
A1a1_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other Channel 5 channel (e.g. 5USA, 5Star)
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	756	382	373	62	132	310	252	66	77	203	308	182	199	184	192	627	49	41	40
	18%CTube	19%	18%	13%	17%	23%zCDF	17%	16%	18%	20%	23%zG	19%	20%	18%	17%	18%	14%	20%	33%zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 41
A1a1_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other Channel 5 channel (e.g. 5USA, 5Star)
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	40 1%	1 *	5 1%	1 *	8 2%T	3 2%	6 1%	1 1%	1 1%	2 1%	- -	2 1%	27 1%	14 1%	37 1%	3 1%
At least once every day	163 4%Y	11 4%	33 4%	3 2%	17 4%Y	9 4%	26 5%Y	2 1%	6 3%	4 3%	2 1%	20 6%Y	105 4%	51 3%	145 4%	13 4%
About two or three times a week	199 5%Ch	10 3%	40 5%	2 1%	18 5%	8 4%	35 7%zUb	14 6%b	11 6%b	6 5%	1 1%	20 6%b	138 5%e	54 4%	159 5%	18 5%
At least once a week	248 6%FTe	34 11%zTVW	29 3%	9 6%	18 5%	9 4%	40 8%T	18 8%T	10 5%	9 8%	8 5%	27 7%T	177 7%ze	67 5%	202 6%	40 11%zf
At least once a month	106 3%FNe	9 3%	21 2%	4 2%	9 2%	6 3%	11 2%	12 5%zhb	2 1%	2 2%	1 1%	11 3%	80 3%ze	25 2%	87 2%	9 3%
At least once in the last three months	36 1%A	1 *	2 *	2 1%	7 2%T	2 1%	3 1%	3 1%	3 2%T	1 1%	2 1%	3 1%	22 1%	13 1%	30 1%	6 2%
Don't know/can't remember	34 1%f	2 1%	2 *	- -	3 1%	1 1%	4 1%	1 *	4 2%T	5 5%zSTUVW XYb	- -	5 1%	20 1%	14 1%	22 1%	6 2%f
Never	3275 80%EJRXd g	230 77%	732 85%zSVXY ac	133 88%zSKYa c	308 79%	173 82%	348 74%	174 78%	149 80%	83 74%	142 91%zSVWX Yhac	279 76%	1960 78%	1235 84%zd	2805 80%g	261 73%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	204 5%Y	12 4%	38 4%	3 2%	26 7%Yb	12 6%Y	31 7%Yb	3 1%	7 4%	5 5%	2 1%	23 6%Y	132 5%	65 4%	183 5%	16 4%
Weekly (Net)	650 16%CTUbe	56 19%Tub	107 12%	14 9%	62 16%b	29 14%	106 22%zTUWb	35 15%	29 15%	20 18%b	12 8%	70 19%TUb	447 18%ze	185 13%	543 16%	74 21%zf

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 41
A1a1_9. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any other Channel 5 channel (e.g. 5USA, 5Star)
Base = All Respondents

Total (z)	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net) 756	65	128	17	71	35	117	47	30	22	13	81	527	210	630	83	
	18%CTUbe	22%TUb	15%	11%	18%b	17%	25%zTUb	21%Ub	16%	20%b	8%	22%TUb	21%ze	14%	18%	23%zf

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 42
A1a1_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	106 3%P	49 2%	57 3%	6 1%	25 3%	35 3%	41 3%	17 4%	14 3%	20 2%	34 2%	32 3%	21 2%	22 2%	31 3%	95 3%P	2 1%	5 3%	4 3%P
At least once every day	276 7%BY	155 8%zB	119 6%	22 5%	42 5%	89 6%	122 8%zCD	24 6%	23 5%	85 8%	106 8%	58 6%	77 8%	78 8%	64 6%	231 7%	20 6%	13 7%	12 10%
About two or three times a week	375 9%N	194 10%	180 9%	37 8%	61 8%	138 10%	138 9%	26 6%	32 7%	85 8%	164 12%zGHI	98 10%N	106 10%N	85 9%	85 7%	318 9%	23 7%	22 11%	11 10%
At least once a week	341 8%CDT	155 8%	186 9%	22 5%	36 5%	137 10%zCD	145 10%CD	30 7%	29 7%	102 10%	132 10%z	91 10%M	104 10%zMN	64 6%	82 7%	293 9%	18 5%	16 8%	13 11%P
At least once a month	139 3%N	70 3%	69 3%	19 4%	20 3%	57 4%	42 3%	7 2%	9 2%	31 3%	62 5%zG	45 5%zMN	46 5%N	25 3%	23 2%	110 3%	10 3%	14 7%zOP	4 3%
At least once in the last three months	40 1%Td	24 1%	16 1%	5 1%	3 *	13 1%	19 1%	4 1%	3 1%	11 1%	16 1%	10 1%	15 2%	6 1%	8 1%	34 1%	4 1%	- -	2 1%Q
Don't know/can't remember	16 *A	3 *	13 1%	1 *	6 1%	7 1%	3 *	2 1%	- -	1 *	6 *	4 *	5 1%	1 *	6 1%	15 *	1 *	* -	- -
Never	2808 68%EFJKL RSg	1348 67%	1458 69%	361 76%zEF	591 75%zEF	887 65%	969 65%	297 73%I	331 75%zIJ	706 68%J	838 62%	602 64%	638 63%	715 72%KL	853 74%zKL	2338 68%	266 77%zOQR	130 65%	74 62%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	382 9%C	204 10%	177 8%	28 6%	67 9%	124 9%	163 11%zC	41 10%	37 8%	105 10%	139 10%	90 10%	98 10%	99 10%	95 8%	326 10%	22 6%	19 9%	15 13%P
Weekly (Net)	1098 27%CDNPT U	554 28%	542 26%	88 19%	164 21%	400 29%zCD	446 30%zCD	97 24%	97 22%	291 28%	436 32%zGH	279 30%zN	308 30%zMN	249 25%	262 23%	938 27%P	63 18%	57 28%P	40 33%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 42
A1a1_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)
 Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1237	612	107	184	457	489	104	106	323	498	324	354	273	285	1048	74	71	44
	30% CDHNP TU	31% 29%	23%	24%	33% zCD	33% zCD	25%	24%	31% H	37% zGHI	34% zMN	35% zMN	27%	25%	31% P	21%	35% P	37% zOP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 42
A1a1_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	106 3%P	4 1%	23 3%	2 1%	15 4%b	7 3%	17 4%	8 4%	8 4%b	1 1%	- -	11 3%	61 2%	45 3%	91 3%	9 3%
At least once every day	276 7%BY	27 9%Y	54 6%Y	6 4%	33 8%Y	13 6%Y	31 7%Y	3 2%	9 5%	7 6%	9 6%	38 10%zTY	175 7%	91 6%	239 7%	25 7%
About two or three times a week	375 9%N	43 14%zTV	69 8%	11 8%	26 7%	18 9%	43 9%	25 11%	21 11%	8 7%	15 9%	40 11%	244 10%	128 9%	309 9%	45 13%zf
At least once a week	341 8%CDT	42 14%zTUVWc	54 6%	7 5%	24 6%	10 5%	47 10%	32 14%zTUVWc	15 8%	15 13%TUVW	21 14%zTUVW	26 7%	223 9%	109 7%	282 8%	46 13%zf
At least once a month	139 3%N	11 4%	23 3%	2 1%	13 3%	6 3%	23 5%	5 2%	6 3%	6 6%	9 4%	9 3%	92 4%	43 3%	121 3%	10 3%
At least once in the last three months	40 1%Td	7 2%zT	1 *	5 3%zTWX	6 2%T	- -	3 1%	3 1%	2 1%	2 1%	2 1%	3 1%	16 1%	24 2%zd	36 1%	1 *
Don't know/can't remember	16 *A	2 1%	3 *	- -	1 *	- -	5 1%z	- -	1 *	1 1%	- -	2 1%	9 *	7 *	11 *	2 1%
Never	2808 68%EFJKL RSg	163 54%	638 74%zSxc	117 77%zSxc	271 70%S	157 74%SX	303 64%S	149 67%S	125 67%S	73 65%	104 67%S	239 65%S	1708 68%	1025 70%	2399 69%g	217 61%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	382 9%C	31 10%	76 9%	9 6%	48 12%Y	21 10%	48 10%	11 5%	17 9%	8 7%	9 6%	49 13%zUYb	236 9%	135 9%	330 9%	35 10%
Weekly (Net)	1098 27%CDNPT U	116 39%zTUVW X	199 23%	27 18%	98 25%	49 23%	138 29%TU	68 30%U	53 28%	31 27%	45 29%	114 31%TU	703 28%	373 25%	921 26%	126 35%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 42
A1a1_10. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any UKTV channel (e.g. Dave, Really, Yesterday, Drama)
Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	1237	126	222	29	111	55	161	73	59	37	51	123	796	416	1042	135
	30%CDHNP TU	42%zTUVW	26%	19%	29%	26%	34%TU	32%U	32%U	33%U	32%U	34%TU	31%	28%	30%	38%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 43
A1a1_11. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)
Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	204	120	84	18	35	96	55	9	17	75	75	56	48	49	51	166	23	6	9
	5%BFGe	6%zB	4%	4%	4%	7%zCDF	4%	2%	4%	7%zGH	6%G	6%	5%	5%	4%	5%	7%	3%	8%zOQ
At least once every day	397	225	171	34	80	161	121	22	33	84	183	96	99	110	93	339	31	17	9
	10%BGe	11%zB	8%	7%	10%	12%zCF	8%	5%	8%	8%	13%zGHI	10%	10%	11%	8%	10%	9%	8%	8%
About two or three times a week	313	163	150	27	65	131	90	11	28	91	132	88	87	75	63	242	36	24	11
	8%FGNOe	8%	7%	6%	8%	10%zCF	6%	3%	6%G	9%G	10%zG	9%zN	9%N	8%	5%	7%	10%	12%zO	9%
At least once a week	214	94	120	21	51	87	55	8	15	60	98	62	55	52	44	178	18	12	6
	5%FGNe	5%	6%	4%	7%F	6%zF	4%	2%	3%	6%G	7%zGH	7%zN	5%	5%	4%	5%	5%	6%	5%
At least once a month	60	36	24	11	9	22	18	3	4	12	36	18	17	13	12	52	4	3	1
	1%	2%	1%	2%	1%	2%	1%	1%	1%	1%	3%zI	2%	2%	1%	1%	2%	1%	2%	1%
At least once in the last three months	23	15	8	2	9	6	5	-	1	7	14	6	9	2	6	21	-	2	*
	1%f	1%	*	*	1%	*	*	-	*	1%	1%z	1%	1%	*	1%	1%	-	1%	*
Don't know/can't remember	14	4	10	3	3	2	6	4	-	4	4	6	3	1	5	12	-	3	-
	*	*	*	1%	*	*	*	1%	-	*	*	1%	*	*	*	*	-	-	1%zOP
Never	2877	1342	1532	357	532	859	1129	351	343	707	816	608	697	694	878	2427	233	134	83
	70%AEJKWd	67%	73%zA	75%zDE	68%	63%	76%zDE	86%zHIJ	78%zIJ	68%J	60%	65%	69%	70%	76%zKLM	71%	68%	66%	70%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	601	345	255	52	115	257	177	30	50	159	258	152	146	158	144	505	54	23	18
	15%BCFGNe	17%zB	12%	11%	15%	19%zCDF	12%	7%	11%	15%G	19%zGHI	16%N	14%	16%	13%	15%	16%	12%	16%
Weekly (Net)	1128	602	525	100	231	475	321	49	92	310	488	303	288	286	251	925	108	60	35
	28%BCFGHNTE	30%zB	25%	21%	30%CF	35%zCDF	22%	12%	21%G	30%GH	36%zGHI	32%zN	28%N	29%N	22%	27%	31%	30%	30%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 43
A1a1_11. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1187	638	549	111	240	497	339	52	97	322	524	320	305	299	263	977	111	63	36
	29%BCFGH	32%zB	26%	23%	31%CF	36%zCDF	23%	13%	22%G	31%GH	39%zGHI	34%zN	30%N	30%N	23%	28%	32%	31%	30%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 43
A1a1_11. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	204	17	32	4	15	20	20	7	11	5	7	26	142	59	172	18
	5%BFGe	6%	4%	3%	4%	9%zTUVXY	4%	3%	6%	5%	4%	7%T	6%	4%	5%	5%
At least once every day	397	34	73	12	48	22	43	22	19	12	17	36	280	105	331	45
	10%BGe	12%	8%	8%	12%	10%	9%	10%	10%	11%	11%	10%	11%ze	7%	9%	13%
About two or three times a week	313	25	60	11	21	20	31	23	11	8	4	28	222	88	266	26
	8%FGNOe	8%	7%	7%	5%	10%b	6%	10%b	6%	7%	3%	8%	9%ze	6%	8%	7%
At least once a week	214	16	32	5	21	12	28	15	9	6	10	25	158	54	187	17
	5%FGNe	5%	4%	3%	5%	6%	6%	7%	5%	5%	7%	7%	6%ze	4%	5%	5%
At least once a month	60	2	12	3	7	5	10	3	*	1	4	5	43	15	48	6
	1%	1%	1%	2%	2%	2%	2%	1%	*	1%	3%	1%	2%	1%	1%	2%
At least once in the last three months	23	2	6	1	1	2	1	3	1	-	2	3	19	4	15	4
	1%f	1%	1%	1%	*	1%	*	1%	*	-	1%	1%	1%	*	*	1%
Don't know/can't remember	14	1	3	-	1	-	4	-	1	-	2	-	8	6	9	3
	*	*	*	-	*	-	1%	-	1%	-	1%	-	*	*	*	1%
Never	2877	201	646	116	276	132	337	150	133	80	110	245	1657	1140	2461	238
	70%AEIKWd	67%	75%zWc	77%W	71%	62%	71%	67%	71%	71%	70%	67%	66%	78%zd	71%	67%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	601	52	106	16	63	42	64	29	31	17	24	62	422	164	503	62
	15%BFCGN e	17%	12%	10%	16%	20%TU	13%	13%	16%	15%	15%	17%	17%ze	11%	14%	18%
Weekly (Net)	1128	93	197	32	105	73	122	67	51	31	38	115	802	306	955	105
	28%BFCGH NTe	31%T	23%	21%	27%	35%zTU	26%	30%	27%	28%	24%	31%T	32%ze	21%	27%	29%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 43
A1a1_11. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
 - Any Sky channel (e.g. Sky1, Sky Atlantic, Sky Sports)
 Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	1187	95	209	34	112	78	132	71	51	33	43	120	845	321	1003	111
	29%BCFGH	32%T	24%	23%	29%	37%zTU	28%	31%	27%	29%	27%	33%T	33%ze	22%	29%	31%
	NTe															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 44
A1a1_12. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- S4C

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	16 *e	10 1%	6 *	2 1%	7 1%F	5 *	1 *	- *	2 *	2 *	10 1%	8 1%z	4 *	1 *	3 *	11 *	2 1%	2 1%	* *
At least once every day	18 *e	13 1%	5 *	1 *	3 *	10 1%	4 *	- *	1 *	2 *	12 1%z	8 1%zN	6 1%	3 *	1 *	14 *	* *	3 1%zO	- -
About two or three times a week	21 1%O	10 *	11 1%	* *	2 *	13 1%z	5 *	4 1%	1 *	5 1%	6 *	8 1%	3 *	5 1%	5 *	12 *	1 *	7 4%zOPR	- -
At least once a week	21 1%O	13 1%	7 *	1 *	2 *	6 *	11 1%	* *	1 *	8 1%	10 1%	9 1%z	6 1%	2 *	3 *	9 *	1 *	10 5%zOPR	- -
At least once a month	22 1%O	15 1%	7 *	1 *	4 *	9 1%	9 1%	* *	2 *	9 1%	9 1%	7 1%	7 1%	7 1%	2 *	11 *	- -	12 6%zOPR	- -
At least once in the last three months	10 *	7 *	3 *	1 *	1 *	4 *	4 *	1 *	- *	8 *	8 1%z	8 1%zLN	* *	1 *	1 *	6 *	- -	4 2%zOP	- -
Don't know/can't remember	1 *	* *	* *	- *	* *	* *	- *	- *	* *	* *	- *	* *	* *	- *	- *	* *	- *	* *	- -
Never	3993 97%AJKQd	1929 97%	2060 98%zA	466 99%E	764 98%	1317 97%	1445 98%	402 99%J	434 98%	1013 97%	1304 96%	892 95%	988 97%K	977 98%K	1136 99%zK	3372 98%zQ	339 98%Q	163 81%	118 100%zQ
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	33 1%BFe	23 1%	10 *	4 1%	10 1%F	15 1%	5 *	- *	3 1%	5 *	21 2%zGI	16 2%zMN	10 1%	4 *	4 *	25 1%	3 1%	5 2%zO	* *
Weekly (Net)	75 2%Oe	46 2%	29 1%	5 1%	14 2%	34 3%	21 1%	4 1%	5 1%	18 2%	38 3%z	33 4%zLMN	18 2%	11 1%	13 1%	46 1%	5 2%	23 11%zOPR	* *

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 44
A1a1_12. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- S4C

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	97	62	36	6	18	43	30	5	7	27	47	40	25	18	15	57	5	34	*
	2%BNORXe	3%zB	2%	1%	2%	3%	2%	1%	2%	3%	3%zG	4%zMN	2%	2%	1%	2%	2%	17%zOPR	*

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 44
A1a1_12. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- S4C

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	16 *e	1 *	7 1%	-	1 *	-	-	-	1 1%	-	-	-	14 1%e	1 *	12 *	1 *
At least once every day	18 *e	-	10 1%z	-	1 *	1 1%	3 1%	-	-	-	-	-	15 1%	2 *	13 *	2 1%
About two or three times a week	21 1%O	-	5 1%	3 2%VX	-	1 *	-	-	1 1%	-	-	3 1%	16 1%	5 *	14 *	5 1%f
At least once a week	21 1%O	-	2 *	-	2 1%	-	-	4 2%zTX	-	*	-	1 *	16 1%	4 *	18 1%	2 1%
At least once a month	22 1%O	*	5 1%	-	-	*	3 1%	-	*	1 1%	1 *	17 1%	5 *	18 1%	5 1%	
At least once in the last three months	10 *	-	4 *	-	2 *	-	-	-	-	-	1 1%	-	8 *	2 *	9 *	1 *
Don't know/can't remember	1 *	-	-	-	-	*	-	-	-	-	-	-	1 *	-	1 *	-
Never	3993 97%AJKQd	297 100%zT	832 96%	149 98%	384 99%	209 99%	470 99%zT	218 97%	184 99%	112 99%	155 99%	363 99%	2440 96%	1453 99%zd	3402 98%	340 96%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	33 1%BFe	1 *	17 2%zc	-	2 *	1 1%	3 1%	-	1 1%	-	-	-	30 1%ze	3 *	25 1%	3 1%
Weekly (Net)	75 2%Oe	1 *	24 3%SX	3 2%	4 1%	2 1%	3 1%	4 2%	2 1%	*	-	4 1%	63 2%ze	12 1%	58 2%	10 3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 44
A1a1_12. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- S4C

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net)	97	1	28	3	4	3	3	6	2	1	1	5	80	17	75	15
	2%BNORXe	*	3%SX	2%	1%	1%	1%	3%	1%	1%	1%	3%ze	1%	2%	4%f	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 45
A1a1_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC News Channel
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	220	122	98	14	37	75	94	13	22	49	97	69	71	37	43	187	16	11	7
	5%CMN	6%	5%	3%	5%	6% C	6% C	3%	5%	5%	7% zGI	7% zMN	7% zMN	4%	4%	5%	5%	5%	6%
At least once every day	409	241	166	31	57	127	194	21	34	104	157	121	100	104	84	352	28	23	6
	10%BCDGN	12% zB	8%	7%	7%	9%	13% zCDE	5%	8%	10% G	12% zG	13% zN	10%	10% N	7%	10% R	8%	11% R	5%
About two or three times a week	234	121	113	21	33	86	93	18	23	55	101	86	55	41	52	199	23	9	2
	6% R	6%	5%	4%	4%	6%	6%	4%	5%	5%	7% z	9% zLMN	5%	4%	5%	6% R	7% R	4%	2%
At least once a week	200	114	86	17	37	74	73	7	16	50	88	63	60	37	40	164	14	15	8
	5% GNe	6% zB	4%	4%	5%	5%	5%	2%	4%	5% G	6% zG	7% zMN	6% N	4%	3%	5%	4%	7%	7%
At least once a month	102	44	58	10	18	25	50	5	12	25	32	27	36	20	20	90	6	4	2
	2%	2%	3%	2%	2%	2%	3% E	1%	3%	2%	2%	3%	4% N	2%	2%	3%	2%	2%	2%
At least once in the last three months	28	14	14	2	4	11	12	1	1	8	14	7	9	5	8	25	1	2	*
	1%	1%	1%	*	*	1%	1%	*	*	1%	1%	1%	1%	*	1%	1%	*	1%	*
Don't know/can't remember	25	19	6	3	-	10	13	4	1	4	13	5	7	8	5	20	4	1	1
	1% B	1% zB	*	1%	-	1% D	1% D	1%	*	*	1%	1%	1%	1%	*	1%	1%	*	*
Never	2882	1323	1556	376	598	957	951	338	331	746	856	562	677	743	900	2398	253	138	93
	70% AFJKL	66%	74% zA	79% zEF	76% zEF	70% F	64%	83% zHIJ	75% J	72% J	63%	60%	67% K	75% zKL	78% zKL	70%	73%	68%	79% zOQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	629	363	265	45	94	202	288	34	56	152	253	190	171	142	127	539	44	34	13
	15%BCDGN	18% zB	13%	10%	12%	15% C	19% zCDE	8%	13%	15% G	19% zGHI	20% zMN	17% N	14%	11%	16% R	13%	17%	11%
Weekly (Net)	1063	598	464	83	164	362	454	59	96	257	442	339	286	220	219	902	81	58	23
	26%BCDGM	30% zB	22%	18%	21%	27% CD	31% zCDE	14%	22% G	25% G	33% zGHI	36% zLMN	28% MN	22%	19%	26% R	23%	29% R	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 45
A1a1_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC News Channel
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1166	643	93	182	387	504	64	108	282	475	366	321	240	239	992	87	62	25
	28%BCDGM	32%zB	20%	23%	28%CD	34%zCDE	16%	24%G	27%G	35%zGHI	39%zLMN	32%zMN	24%	21%	29%R	25%	31%R	21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 45
A1a1_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC News Channel
Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	220	11	57	8	17	9	38	6	6	5	3	28	144	71	186	19
	5%CMN	4%	7%	5%	4%	4%	8%zYb	3%	3%	4%	2%	8%Yb	6%	5%	5%	5%
At least once every day	409	29	91	12	50	16	50	18	23	15	5	43	246	157	348	40
	10%BCDGN	10%b	11%b	8%	13%b	8%	10%b	8%	12%b	14%b	3%	12%b	10%	11%	10%	11%
About two or three times a week	234	15	57	8	24	12	34	9	14	3	6	19	150	81	205	14
	6%R	5%	7%	5%	6%	5%	7%	4%	7%	3%	4%	5%	6%	6%	6%	4%
At least once a week	200	15	44	7	17	7	22	15	10	5	7	15	146	49	167	25
	5%GNe	5%	5%	4%	4%	3%	5%	7%	6%	4%	4%	4%	6%ze	3%	5%	7%
At least once a month	102	12	26	1	16	2	9	11	3	1	4	6	62	39	79	13
	2%	4%	3%	1%	4%	1%	2%	5%W	2%	1%	3%	2%	2%	3%	2%	4%
At least once in the last three months	28	3	11	1	2	-	3	-	2	-	2	1	15	13	23	5
	1%	1%	1%	1%	1%	-	1%	-	1%	-	1%	*	1%	1%	1%	1%
Don't know/can't remember	25	-	3	-	4	-	5	-	*	3	2	2	13	12	20	4
	1%B	-	*	-	1%	-	1%	-	*	3%zTWY	1%	1%	1%	1%	1%	1%
Never	2882	214	576	115	259	167	312	165	128	80	128	253	1753	1049	2459	236
	70%AFJKT	72%	67%	76%	66%	79%zTVXc	66%	74%	69%	71%	82%zTVXhc	69%	69%	71%	71%	66%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	629	40	147	20	67	25	88	24	29	20	8	72	390	229	534	59
	15%BCDGN	13%b	17%b	13%b	17%b	12%	19%Yb	11%	15%b	18%b	5%	19%WYb	15%	16%	15%	16%
Weekly (Net)	1063	70	249	35	108	43	143	48	53	28	20	105	686	359	906	98
	26%BCDGM	23%b	29%Wb	23%	28%b	21%	30%Wb	22%	28%b	25%b	13%	29%b	27%	24%	26%	28%
	NRb															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 45
A1a1_13. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC News Channel
Base = All Respondents

	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	1166	82	274	36	124	45	152	59	56	29	24	747	398	985	111
	28% BCDGM	27% b	32% Wb	24%	32% Wb	21%	32% Wb	26% b	30% b	26%	15%	30%	27%	28%	31%
NRWb															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 46
A1a1_14. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Parliament
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	18	12	6	1	9	3	6	1	-	5	11	8	5	3	2	13	3	1	1
	*	1%	*	*	1%zE	*	*	*	-	*	1%z	1%zN	*	*	*	*	1%	*	1%
At least once every day	63	37	26	2	14	25	22	1	7	12	32	16	25	11	10	54	3	4	1
	2% C	2%	1%	*	2%	2%	1%	*	2%	1%	2%zG	2%	2%zN	1%	1%	2%	1%	2%	1%
About two or three times a week	38	20	18	2	6	14	17	6	4	6	19	15	15	5	3	28	5	3	2
	1% N	1%	1%	*	1%	1%	1%	2%	1%	1%	1%	2%zMN	2%zN	*	*	1%	2%	2%	1%
At least once a week	53	31	22	7	6	20	20	2	4	16	23	19	14	12	8	45	6	2	*
	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	2%	2%zN	1%	1%	1%	1%	2%	1%	*
At least once a month	41	25	17	5	7	17	13	2	2	7	20	19	16	3	3	30	3	8	*
	1% MN	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	2%zMN	2%zMN	*	*	1%	1%	4%zOPR	*
At least once in the last three months	23	15	8	2	3	6	12	4	2	4	10	5	11	3	4	20	1	2	1
	1%	1%	*	*	*	*	1%	1%	*	*	1%	*	1%z	*	*	1%	*	1%	1%
Don't know/can't remember	5	2	2	2	-	-	3	3	-	1	1	3	1	-	1	5	-	-	-
	*	*	*	*E	-	-	*	1%z	-	*	*	*	*	-	*	*	-	-	-
Never	3860	1856	2000	454	739	1281	1386	388	423	989	1243	854	926	960	1120	3240	324	183	114
	94% AJKLQ	93%	95%zA	96%	94%	94%	94%	95% J	96% J	95% J	91%	91%	91%	96%zKL	97%zKL	94% Q	94%	91%	96% Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	80	49	31	3	23	27	27	2	7	17	43	25	30	14	12	68	6	4	2
	2% CGN	2%	1%	1%	3% C	2%	2%	*	2%	2%	3%zGI	3% N	3%zN	1%	1%	2%	2%	2%	2%
Weekly (Net)	172	101	71	11	35	61	65	10	14	39	85	59	59	31	23	141	17	9	4
	4% BCN	5%zB	3%	2%	4%	4%	4%	2%	3%	4%	6%zGHI	6%zMN	6%zMN	3%	2%	4%	5%	5%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 46
A1a1_14. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Parliament
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Monthly (Net)	213	125	16	42	77	78	12	16	47	105	78	76	33	26	171	20	18	5	
	5%BMN	6%zB	4%	3%	5%	6%	5%	3%	4%	5%	8%zGHI	8%zMN	7%zMN	3%	2%	5%	6%	9%zOR	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 46
A1a1_14. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Parliament
Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	18 *	* *	8 1%	- -	- -	* *	- -	- -	2 1%	1 1%	- -	2 1%	14 1%	4 *	15 *	1 *
At least once every day	63 2% C	2 1%	23 3% zVY	3 2%	2 *	2 1%	10 2%	- -	2 1%	1 1%	2 1%	8 2%	41 2%	21 1%	54 2%	5 2%
About two or three times a week	38 1% N	3 1%	9 1%	1 1%	3 1%	1 *	8 2%	2 1%	1 1%	- -	- *	2 *	27 1%	11 1%	35 1%	2 1%
At least once a week	53 1%	7 2%	14 2%	1 *	5 1%	1 1%	3 1%	3 2%	2 1%	* *	2 1%	7 2%	33 1%	19 1%	48 1%	1 *
At least once a month	41 1% MN	3 1%	6 1%	- -	3 1%	3 1%	4 1%	4 2%	1 *	- -	1 1%	5 1%	25 1%	13 1%	34 1%	4 1%
At least once in the last three months	23 1%	- -	6 1%	1 1%	3 1%	- -	2 *	2 1%	1 1%	1 1%	2 1%	3 1%	13 1%	10 1%	17 *	1 *
Don't know/can't remember	5 *	- -	2 *	- -	1 *	- -	2 *	- -	- -	- -	- -	- -	2 *	3 *	5 *	- -
Never	3860 94% AJKLQ T	283 95%	797 92%	146 96%	373 96%	205 97%	444 94%	213 95%	179 96%	110 98%	150 96%	341 93%	2374 94%	1390 94%	3279 94%	341 96%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	80 2% CGN	2 1%	31 4% zVY	3 2%	2 *	3 1%	10 2%	- -	4 2%	1 1%	2 1%	10 3% VY	55 2%	25 2%	69 2%	6 2%
Weekly (Net)	172 4% BCN	13 4%	54 6% zV	4 3%	10 3%	5 2%	21 4%	5 2%	6 3%	2 2%	4 2%	19 5%	114 5%	56 4%	152 4%	10 3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 46
A1a1_14. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Parliament
Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 213	16	59	4	13	7	25	9	7	2	5	23	139	69	186	14
	5%BMN	5%	7%V	3%	3%	3%	5%	4%	4%	2%	3%	6%	5%	5%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 47
A1a1_15. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Alba
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	15	11	4	2	5	5	2	-	2	3	9	7	5	-	2	11	4	-	-
	*	1%	*	1%	1%	*	*	-	1%	*	1%	1%zM	1%	-	*	*	1%zO	-	-
At least once every day	17	14	4	-	6	10	2	-	-	*	15	4	9	4	-	14	3	-	-
	*Ble	1%zB	*	-	1%	1%F	*	-	-	*	1%zI	*N	1%zN	*	-	*	1%	-	-
About two or three times a week	20	12	8	1	6	8	4	-	2	5	11	9	7	*	2	14	5	*	*
	*	1%	*	*	1%	1%	*	-	*	1%	1%	1%zMN	1%	*	*	*	1%zO	*	*
At least once a week	11	8	3	2	3	4	2	1	1	2	7	3	3	1	3	8	3	*	-
	*	*	*	1%	*	*	*	*	*	*	1%	*	*	*	*	*	1%O	*	-
At least once a month	18	14	3	1	5	7	4	*	1	2	14	8	4	1	4	9	7	1	-
	*BO	1%zB	*	*	1%	1%	*	*	*	*	1%zI	1%z	*	*	*	*	2%zO	1%	-
At least once in the last three months	7	3	4	1	*	-	6	-	-	2	2	2	4	*	1	2	5	-	*
	*O	*	*	*	*	-	*	-	-	*	*	*	*	*	*	*	1%zO	-	*
Don't know/can't remember	9	2	7	-	-	2	6	1	*	1	2	2	3	1	3	6	2	-	*
	*	*	*	-	-	*	*	*	*	*	*	*	*	*	*	*	1%	-	*
Never	4005	1936	2066	465	759	1328	1454	404	435	1024	1299	904	977	988	1136	3373	315	200	118
	98%AJKLP	97%	98%zA	98%	97%	97%	98%	99%zI	99%zJ	98%zI	96%	96%	96%	99%zKL	99%zKL	98%zP	92%	99%P	99%P
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	32	24	7	2	10	15	4	-	2	4	24	11	14	4	2	25	7	-	-
	1%BFNe	1%zB	*	1%	1%F	1%F	*	-	1%	*	2%zGI	1%N	1%zN	*	*	1%	2%zOQ	-	-
Weekly (Net)	62	44	19	6	19	28	10	1	5	11	42	24	25	6	8	46	15	1	*
	2%BFMNe	2%zB	1%	1%	2%F	2%F	1%	*	1%	1%	3%zGI	3%zMN	2%zMN	1%	1%	1%	4%zOQR	*	*

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 47
A1a1_15. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Alba
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	80	58	22	7	24	35	14	2	6	13	55	32	29	7	12	56	22	2	*
	2% BFGMNO	3% zB	1%	2%	3% zF	3% F	1%	*	1%	1%	4% zGHI	3% zMN	3% MN	1%	1%	2%	6% zOQR	1%	*

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 47
A1a1_15. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Alba
Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	15 *	- -	8 1%z	- -	- -	- -	* *	- -	1 1%	- -	- -	1 *	12 *	2 *	11 *	1 *
At least once every day	17 *Ble	1 *	10 1%z	- -	- -	* *	3 1%	- -	- -	- -	- -	- -	15 1%	2 *	17 *	- -
About two or three times a week	20 *	- -	6 1%	- *	1 *	2 1%	1 *	- -	4 2%zX	- -	- -	1 *	16 1%	3 *	17 *	* *
At least once a week	11 *	1 *	4 *	1 *	- -	- -	- -	- -	- -	1 1%X	- -	- -	8 *	3 *	8 *	2 1%
At least once a month	18 *BO	- -	6 1%	- -	- -	1 *	1 *	2 1%	- -	- -	- -	- -	15 1%	3 *	15 *	3 1%
At least once in the last three months	7 *O	- -	1 *	1 1%	- -	- -	- -	- -	- -	- -	- -	- -	3 *	4 *	5 *	1 *
Don't know/can't remember	9 *	- -	1 *	- -	- -	- -	1 *	1 *	3 2%zTV	- -	- -	- -	3 *	6 *	8 *	* *
Never	4005	297	828	149	389	209	467	222	179	111	157	365	2456	1449	3407	347
	98%AJKLP Td	99%Th	96%	99%	100%zTh	99%	99%T	99%	96%	99%	100%Th	99%Th	97%	98%zd	98%	98%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	32 1%BFNe	1 *	18 2%zV	- -	- -	* *	3 1%	- -	1 1%	- -	- -	1 *	27 1%e	4 *	28 1%	1 *
Weekly (Net)	62 2%BFMNe	2 1%	28 3%zVXYc	1 *	1 *	2 1%	4 1%	- -	5 3%V	1 1%	- -	2 1%	52 2%ze	10 1%	53 2%	4 1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 47
A1a1_15. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- BBC Alba
Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	80	2	34	1	1	3	5	2	5	1	-	2	66	13	68	6
	2% BFGMNO	1%	4% zSVXbc	*	*	1%	1%	1%	3% V	1%	-	1%	3% ze	1%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 48
A1a1_16. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBBC
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	60 1%AFe	21 1%	39 2%	7 1%F	25 3%F	26 2%F	2 *	3 1%	5 1%	14 1%	26 2%	15 2%	17 2%	16 2%	12 1%	49 1%	5 1%	4 2%	2 2%
At least once every day	103 3%Fe	43 2%	60 3%	7 2%	34 4%CF	47 3%F	14 1%	7 2%	8 2%	22 2%	54 4%zI	27 3%	20 2%	31 3%	25 2%	89 3%	6 2%	4 2%	3 2%
About two or three times a week	82 2%FNe	39 2%	44 2%	11 2%F	22 3%F	39 3%F	11 1%	7 2%	7 2%	18 2%	42 3%z	23 2%N	31 3%zN	18 2%	11 1%	73 2%	5 1%	3 1%	1 1%
At least once a week	44 1%FTe	16 1%	28 1%	6 1%	13 2%F	19 1%F	6 *	1 *	3 1%	17 2%	18 1%	10 1%	13 1%	15 1%	6 1%	34 1%	2 1%	4 2%	3 3%zOP
At least once a month	21 1%	12 1%	9 *	4 1%	8 1%	5 *	4 *	* *	* 1%	5 1%	9 1%	8 1%	5 1%	4 *	4 *	19 1%	2 *	1 *	- -
At least once in the last three months	10 *f	3 *	7 *	2 *	3 *	1 *	4 *	* -	- *	4 *	4 *	4 *	4 *	1 *	1 *	7 *	- -	1 1%	1 1%zOP
Don't know/can't remember	8 *	4 *	4 *	2 *	2 *	1 *	3 *	- -	- *	3 *	3 *	5 1%zL	- *	1 *	1 *	6 *	1 *	1 1%	* *
Never	3773 92%BDEJK Xd	1862 93%zB	1908 91%	434 92%D	676 86%	1227 90%D	1435 97%zCDE	388 95%zI	417 95%J	955 92%J	1202 88%	848 90%	924 91%	910 91%	1091 95%zKLM	3158 92%	323 94%	184 91%	108 91%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	163 4%AFSe	64 3%	99 5%A	14 3%F	59 8%zCF	73 5%zF	16 1%	10 3%	13 3%	37 4%	80 6%zGI	42 4%	37 4%	47 5%	37 3%	139 4%	11 3%	8 4%	5 4%
Weekly (Net)	289 7%AFNSE	118 6%	171 8%zA	31 7%F	94 12%zCF	131 10%zF	33 2%	18 4%	23 5%	72 7%	140 10%zGHI	75 8%N	80 8%N	80 8%N	54 5%	246 7%	19 5%	14 7%	10 8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 48
A1a1_16. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBBC
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	310	130	180	35	102	136	37	19	24	77	150	82	86	84	59	265	20	15	10
	8%AFGNSe	6%	9%zA	7%F	13%zCF	10%zF	3%	5%	5%	7%	11%zGHI	9%N	8%N	8%N	5%	8%	6%	7%	8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 48
A1a1_16. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBBC
Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	60	1	9	1	11	3	14	3	2	-	1	6	49	11	52	2
	1%AFe	*	1%	*	3%ST	1%	3%zST	1%	1%	-	*	2%	2%ze	1%	2%	*
At least once every day	103	1	27	3	14	5	17	7	1	1	3	10	80	21	88	9
	3%Fe	*	3%S	2%	4%S	2%	4%S	3%S	1%	1%	2%	3%	3%ze	1%	3%	3%
About two or three times a week	82	2	17	6	9	7	12	6	5	2	3	5	71	10	71	5
	2%FNe	1%	2%	4%S	2%	3%S	3%	3%	3%	1%	2%	1%	3%ze	1%	2%	1%
At least once a week	44	1	3	2	4	4	9	*	3	1	2	5	36	6	36	4
	1%FTe	*	*	1%	1%	2%T	2%T	*	2%	1%	1%	1%	1%ze	*	1%	1%
At least once a month	21	1	5	-	4	2	5	1	-	-	1	1	14	6	20	*
	1%	*	1%	-	1%	1%	1%	*	-	-	*	*	1%	*	1%	*
At least once in the last three months	10	-	*	-	1	1	*	3	1	1	-	1	6	3	6	4
	*f	-	*	-	*	*	*	1%zT	*	1%	-	*	*	*	*	1%zf
Don't know/can't remember	8	-	1	1	-	-	1	1	-	1	*	-	5	3	7	1
	*	-	*	1%	-	-	*	*	-	1%	*	-	*	*	*	*
Never	3773	293	802	139	347	190	415	204	175	107	148	340	2268	1411	3208	331
	92%BDEJKd	98%zTUVWXYhc	93%X	92%	89%	89%	88%	91%	94%	95%	94%	92%	90%	96%zd	92%	93%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	163	2	35	4	25	8	31	10	3	1	3	16	129	32	140	11
	4%AFSe	1%	4%S	2%	6%zSh	4%S	7%zSh	4%S	2%	1%	2%	4%S	5%ze	2%	4%	3%
Weekly (Net)	289	4	56	12	38	20	51	16	11	4	8	26	236	48	247	20
	7%AFNSe	1%	6%S	8%S	10%S	9%S	11%zST	7%S	6%S	3%	5%	7%S	9%ze	3%	7%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 48
A1a1_16. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBBC
Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 310	5	61	12	41	22	56	17	11	4	9	27	250	54	267	20
	8%AFGNSe	2%	7%S	8%S	11%S	10%S	12%z5Ta	7%S	6%S	3%	7%S	10%ze	4%	8%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 49
A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBeebies
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	139	40	99	20	68	48	3	13	12	49	45	29	43	30	37	120	10	4	6
	3%AFe	2%	5%zA	4%F	9%zCEF	4%F	*	3%	3%	5%z	3%	3%	4%	3%	3%	3%	3%	2%	5%Q
At least once every day	122	49	73	8	38	61	15	7	11	33	55	29	24	31	39	105	8	7	3
	3%Fe	2%	3%	2%	5%zCF	4%zCF	1%	2%	3%	3%	4%z	3%	2%	3%	3%	3%	2%	3%	2%
About two or three times a week	89	33	57	6	22	41	20	4	7	19	50	20	24	25	20	78	6	2	2
	2%AFe	2%	3%	1%	3%	3%zF	1%	1%	2%	2%	4%zGI	2%	2%	3%	2%	2%	2%	1%	2%
At least once a week	57	24	33	3	16	22	15	6	4	20	23	20	16	11	10	53	1	2	1
	1%	1%	2%	1%	2%	2%	1%	2%	1%	2%	2%	2%zN	2%	1%	1%	2%	*	1%	1%
At least once a month	20	11	9	3	10	*	7	-	2	5	7	7	7	1	5	19	*	-	-
	*E	1%	*	1%E	1%zE	*	*	-	1%	1%	1%	1%	1%	*	*	1%	*	-	-
At least once in the last three months	18	4	13	2	2	4	10	3	-	3	9	10	3	1	3	14	2	1	1
	*	*	1%	*	*	*	1%	1%	-	*	1%	1%zM	*	*	*	*	1%	*	1%
Don't know/can't remember	12	4	8	*	9	*	2	-	*	4	5	6	2	1	2	11	1	-	-
	*E	*	*	*	1%zCEF	*	*	-	*	*	*	1%z	*	*	*	*	*	-	-
Never	3644	1834	1807	430	618	1188	1407	373	404	907	1164	820	893	896	1035	3036	316	186	106
	89%BDEJd	92%zB	86%	91%DE	79%	87%D	95%zCDE	92%IU	92%J	87%	86%	87%	88%	90%	90%	88%	92%	92%	89%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	261	89	172	28	106	108	18	21	24	82	100	58	67	61	76	224	18	10	9
	6%AFe	4%	8%zA	6%F	14%zCEF	8%zF	1%	5%	5%	8%	7%	6%	7%	6%	7%	7%	5%	5%	7%
Weekly (Net)	407	146	261	38	144	172	54	31	35	121	173	97	108	97	106	355	25	15	12
	10%AFe	7%	12%zA	8%F	18%zCEF	13%zCF	4%	8%	8%	12%	13%zGH	10%	11%	10%	9%	10%	7%	7%	10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 49
A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBeebies
Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	427	157	270	41	154	173	60	31	37	126	180	104	115	97	111	375	26	15	12
	10%AFSe	8%	13%zA	9%F	20%zCEF	13%zCF	4%	8%	8%	12%G	13%zGH	11%	11%	10%	10%	11%	7%	7%	10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 49
A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBeebies
Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	139	9	21	4	14	10	23	2	10	5	4	17	105	30	118	14
	3%AFe	3%	2%	3%	4%	5%	5%Y	1%	5%Y	4%	3%	5%Y	4%ze	2%	3%	4%
At least once every day	122	4	27	4	12	8	17	7	3	6	6	12	92	28	109	7
	3%Fe	1%	3%	2%	3%	4%	4%	3%	1%	5%	4%	3%	4%ze	2%	3%	2%
About two or three times a week	89	2	20	7	9	5	7	8	5	2	6	8	67	19	81	4
	2%AFe	1%	2%	5%SX	2%	2%	1%	4%	3%	2%	4%	2%	3%e	1%	2%	1%
At least once a week	57	2	12	1	3	5	10	3	-	4	2	11	40	17	53	2
	1%	1%	1%	*	1%	2%	2%	1%	-	4%h	1%	3%z	2%	1%	2%	*
At least once a month	20	-	4	1	1	3	6	2	-	2	-	1	11	7	17	*
	*E	-	*	1%	*	2%	1%	1%	-	1%	-	*	*	1%	*	*
At least once in the last three months	18	2	-	-	3	1	1	2	-	*	1	4	8	8	14	3
	*	1%	-	-	1%T	*	*	1%T	-	*	*	1%T	*	1%	*	1%
Don't know/can't remember	12	-	3	-	4	-	1	1	1	1	*	-	5	5	10	1
	*E	-	*	-	1%	-	*	1%	*	1%	*	-	*	*	*	*
Never	3644	279	776	135	344	181	408	199	168	93	139	314	2201	1357	3086	325
	89%BD Ed	94%zWXac	90%	89%	88%	85%	86%	89%	90%	82%	88%	85%	87%	92%zd	88%	91%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	261	13	49	8	26	18	40	9	13	10	10	29	196	57	227	21
	6%AFe	4%	6%	5%	7%	8%	9%	4%	7%	9%	6%	8%	8%ze	4%	7%	6%
Weekly (Net)	407	17	81	16	38	27	57	20	18	16	17	48	303	93	361	26
	10%AFe	6%	9%	10%	10%	13%S	12%S	9%	10%	14%S	11%	13%S	12%ze	6%	10%	7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 49
A1a1_17. How often in the past 3 months have you watched these TV channels? Please do not include programmes watched on catch-up or on-demand.
- CBeebies
Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 427	17	85	16	39	31	62	22	18	18	17	49	314	101	378	27
10%AFSe	6%	10%	11%	10%	14% S	13% S	10%	10%	16% S	11%	13% S	12% ze	7%	11%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 50

A2. Which, if any, of these radio stations have you personally listened to in the past 3 months?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio).

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BBC Radio 1	933	459	473	205	299	308	120	54	61	249	448	277	247	231	178	806	57	46	23
	23%FGHNPe	23%	23%	43%zEF	38%zEF	23%F	8%	13%	14%	24%GH	33%zGHI	29%zLMN	24%N	23%N	15%	23%P	17%	23%	20%
BBC Radio 2	875	457	417	62	131	314	368	44	75	212	388	268	245	219	143	722	71	62	20
	21%CDGNTef	23%z	20%	13%	17%	23%CD	25%zCD	11%	17%G	20%G	29%zGHI	29%zMN	24%zN	22%N	12%	21%	21%	31%zOPR	17%
BBC Radio 3	189	112	76	19	44	49	77	5	18	42	94	77	58	18	36	161	14	12	2
	5%BGMNRe	6%zB	4%	4%	6%	4%	5%	1%	4%G	4%G	7%zGI	8%zMN	6%MN	2%	3%	5%	4%	6%R	2%
BBC Radio 4	587	288	299	29	70	185	302	26	40	125	274	244	174	108	61	508	34	35	10
	14%CDGHI MNPWF	14%	14%	6%	9%	14%CD	20%zCDE	6%	9%	12%G	20%zGHI	26%zLMN	17%zMN	11%N	5%	15%PR	10%	17%PR	9%
BBC Radio 5 live	371	279	92	22	56	176	117	16	21	70	210	132	117	66	55	321	28	13	10
	9%BCGHI MNe	14%zB	4%	5%	7%	13%zCDF	8%C	4%	5%	7%	15%zGHI	14%zMN	12%zMN	7%	5%	9%	8%	6%	8%
BBC 6 Music	166	111	56	19	37	89	21	11	5	33	106	73	51	27	16	143	11	9	4
	4%BFHNe	6%zB	3%	4%F	5%F	7%zF	1%	3%	1%	3%	8%zGHI	8%zLMN	5%MN	3%	1%	4%	3%	4%	3%
BBC Asian Network	78	45	32	11	25	33	8	1	3	15	47	30	23	10	15	74	3	*	-
	2%FGQRe	2%	2%	2%F	3%zF	2%F	1%	*	1%	1%	3%zGHI	3%zMN	2%	1%	1%	2%QR	1%	*	-
BBC local radio stations	457	243	214	30	57	174	195	31	34	120	211	135	133	102	87	412	21	11	13
	11%CDHNPT	12%	10%	6%	7%	13%CD	13%zCD	8%	8%	12%	16%zGHI	14%zMN	13%N	10%	8%	12%zPQ	6%	6%	11%Q
Any other BBC station (including digital BBC stations)	426	280	146	64	84	134	144	25	28	90	216	156	117	86	67	326	44	28	28
	10%BGHNOSe	14%zB	7%	14%zEF	11%	10%	10%	6%	6%	9%	16%zGHI	17%zLMN	12%N	9%N	6%	10%	13%	14%O	24%zOPQ
TalkSPORT	295	251	44	31	62	127	75	12	14	65	167	84	84	80	47	244	19	23	9
	7%BFGHNeg	13%zB	2%	7%	8%F	9%zF	5%	3%	3%	6%G	12%zGHI	9%zN	8%N	8%N	4%	7%	6%	11%zOP	7%
TalkRADIO	76	57	19	6	23	36	11	4	1	17	49	31	25	12	8	63	8	2	3
	2%BFHNe	3%zB	1%	1%	3%F	3%zF	1%	1%	*	2%	4%zGHI	3%zMN	2%N	1%	1%	2%	2%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 50

A2. Which, if any, of these radio stations have you personally listened to in the past 3 months?
Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Classic FM	397 10%zBGMNPC	223 11%zB	173 8%	39 8%	66 8%	119 9%	174 12%zDE	19 5%	30 7%	92 9%G	185 14%zGHI	148 16%zMN	148 15%zMN	47 5%	54 5%	341 10%P	19 6%	25 13%P	11 10%
Absolute Radio	363 9%zBFGHNNe	225 11%zB	138 7%	50 11%F	78 10%F	190 14%zDF	45 3%	21 5%	17 4%	78 7%H	211 16%zGHI	99 11%zN	106 10%N	92 9%N	66 6%	317 9%	28 8%	11 6%	7 6%
Any Capital Radio station	519 13%zFGHNRSaeg	238 12%	281 13%	121 26%zDEF	155 20%zEF	184 13%F	59 4%	31 8%	37 8%	133 13%G	261 19%zGHI	140 15%zN	130 13%N	140 14%N	109 9%	437 13%R	48 14%R	27 13%R	6 5%
Any Heart Radio station	681 17%zAFGNPRUXce	268 13%	413 20%zA	100 21%zDF	125 16%F	308 23%zDF	148 10%	40 10%	72 16%G	208 20%zG	296 22%zGH	148 16%	197 19%zN	176 18%N	159 14%	590 17%PR	37 11%	47 23%zOPR	7 6%
Any Smooth Radio station	356 9%zADRYbeG	147 7%	207 10%zA	32 7%	50 6%	123 9%	150 10%zD	28 7%	36 8%	95 9%	135 10%	95 10%	89 9%	87 9%	86 7%	310 9%R	28 8%R	16 8%R	3 2%
Kiss	536 13%zFGHNPCe	274 14%	261 12%	142 30%zDEF	177 23%zEF	174 13%F	43 3%	36 9%	40 9%	133 13%	267 20%zGHI	128 14%	151 15%N	134 13%	123 11%	479 14%zP	23 7%	22 11%	12 10%
Magic	443 11%zFMNQUVe	217 11%	225 11%	49 10%F	104 13%zF	190 14%zF	99 7%	34 8%	39 9%	98 9%	218 16%zGHI	132 14%zMN	127 13%MN	82 8%	103 9%	392 11%zQ	27 8%	12 6%	12 10%
Other local Radio station (e.g. a local station that has advertising)	437 11%zOTh	214 11%	224 11%	43 9%	79 10%	160 12%	155 10%	47 11%	49 11%	110 11%	157 12%	89 9%	121 12%	106 11%	122 11%	331 10%	52 15%zO	19 10%	34 29%zOPQ
None of these	1064 26%zAEJKLQSD	486 24%	577 27%	115 24%	225 29%E	316 23%	407 28%E	157 39%zU	147 33%zU	264 25%U	187 14%	153 16%	230 23%K	245 25%K	435 38%zKLM	895 26%	99 29%Q	41 20%	28 24%
Total mentions	9249 226%	4874 244%	4368 208%	1191 252%	1948 249%	3390 248%	2720 184%	641 158%	766 174%	2250 216%	4129 304%	2641 281%	2573 254%	2065 207%	1969 171%	7873 229%	671 195%	462 229%	242 203%
BBC Radio (Net)	2237 55%zBGHNPTef	1153 58%zB	1082 52%	265 56%	401 51%	721 53%	849 57%zDE	155 38%	194 44%	565 54%GH	917 68%zGHI	647 69%zLMN	606 60%zN	545 55%N	438 38%	1885 55%P	164 48%	123 61%zP	65 55%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 50

A2. Which, if any, of these radio stations have you personally listened to in the past 3 months?
Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .
Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BBC National (Net)	2094	1101	991	263	394	688	749	136	172	523	883	618	580	510	386	1755	157	120	62
	51% BGHNT	55% zB	47%	56%	50%	50%	51%	33%	39%	50% GH	65% zGHI	66% zLMN	57% zMN	51% N	34%	51%	46%	59% zOP	53%
BBC local (Net)	457	243	214	30	57	174	195	31	34	120	211	135	133	102	87	412	21	11	13
	11% CDHNP	12%	10%	6%	7%	13% CD	13% zCD	8%	8%	12%	16% zGHI	14% zMN	13% N	10%	8%	12% zPQ	6%	6%	11% Q

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 50

A2. Which, if any, of these radio stations have you personally listened to in the past 3 months?
Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .
Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
BBC Radio 1	933	64	182	28	99	40	116	67	46	33	33	97	733	185	774	75
	23%FGHNP	22%	21%	19%	26%	19%	25%	30%zTUW	25%	30%	21%	26%	29%ze	13%	22%	21%
BBC Radio 2	875	71	137	28	88	37	100	58	51	31	26	96	604	264	717	100
	21%CDGNTef	24%T	16%	19%	23%T	18%	21%	26%T	27%T	27%T	16%	26%TWb	24%ze	18%	21%	28%zf
BBC Radio 3	189	14	59	5	16	5	20	10	11	5	7	9	135	52	158	14
	5%BGMNRe	5%	7%zWc	3%	4%	2%	4%	4%	6%	4%	4%	3%	5%ze	4%	5%	4%
BBC Radio 4	587	48	153	16	68	14	52	43	35	17	17	46	361	216	476	70
	14%CDGHI	16%W	18%zWX	10%	17%WX	6%	11%	19%WX	19%WX	15%W	11%	13%	14%	15%	14%	20%zf
BBC Radio 5 live	371	18	80	17	38	13	53	23	14	4	14	47	276	90	330	31
	9%BCGHIMNe	6%	9%	11%	10%	6%	11%a	10%	7%	3%	9%	13%zSWa	11%ze	6%	9%	9%
BBC 6 Music	166	5	56	4	15	6	23	8	8	1	4	12	137	28	144	12
	4%BFHNe	2%	7%zS	3%	4%	3%	5%	4%	4%	1%	3%	3%	5%ze	2%	4%	4%
BBC Asian Network	78	2	28	6	16	2	7	2	2	*	1	8	66	12	71	1
	2%FGQRe	1%	3%z	4%S	4%zSX	1%	1%	1%	1%	*	1%	2%	3%ze	1%	2%	*
BBC local radio stations	457	49	52	19	33	31	49	33	24	18	25	81	306	150	395	45
	11%CDHNPQT	16%zTV	6%	12%T	8%	14%T	10%T	15%TV	13%T	16%T	16%TV	22%zTUVXh	12%	10%	11%	13%
Any other BBC station (including digital BBC stations)	426	16	104	24	35	13	38	17	17	5	14	44	300	121	365	31
	10%BGHNOS	5%	12%SW	16%SWXYa	9%	6%	8%	8%	9%	4%	9%	12%S	12%ze	8%	10%	9%
TalkSPORT	295	18	76	10	28	8	33	13	13	2	12	30	240	49	268	15
	7%BFGHNe	6%	9%	7%	7%	4%	7%	6%	7%	2%	7%	8%	10%ze	3%	8%zg	4%
TalkRADIO	76	6	23	1	8	2	11	1	4	-	-	7	69	6	67	6
	2%BFHNe	2%	3%	1%	2%	1%	2%	1%	2%	-	-	2%	3%ze	*	2%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 50

A2. Which, if any, of these radio stations have you personally listened to in the past 3 months?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Classic FM	397	36	109	11	39	19	41	25	12	10	17	21	252	139	324	41
	10%BGMNPc	12%c	13%zc	7%	10%	9%	9%	11%	6%	9%	11%	6%	10%	9%	9%	12%
Absolute Radio	363	19	107	13	49	13	31	25	8	9	11	30	302	58	303	39
	9%BFGHNe	6%	12%zSWXh	9%	13%zSWXh	6%	7%	11%h	4%	8%	7%	8%	12%ze	4%	9%	11%
Any Capital Radio station	519	12	136	19	49	32	55	26	14	4	12	78	400	112	451	28
	13%FGHNRSaeg	4%	16%zShab	12%Sa	13%Sa	15%Sa	12%Sa	12%Sa	7%	3%	8%	21%zSUVXYhab	16%ze	8%	13%g	8%
Any Heart Radio station	681	102	120	10	71	38	47	54	45	30	34	39	542	131	589	66
	17%AFGNP RUXce	34%zTUVWXYbc	14%U	6%	18%UXc	18%UXc	10%	24%zTUXc	24%zTUXc	27%zTUXc	22%TUXc	11%	21%ze	9%	17%	19%
Any Smooth Radio station	356	16	80	14	35	36	79	5	8	7	2	25	242	97	315	15
	9%ADRYbe	5%	9%yb	9%yb	9%yb	17%zSTVYhabc	17%zSTVYabc	2%	5%	6%	2%	7%Yb	10%e	7%	9%g	4%
Kiss	536	77	159	12	46	22	47	33	13	13	27	31	439	87	449	39
	13%FGHNPe	26%zTUVWXYhac	18%zUVWXh	8%	12%	10%	10%	15%	7%	12%	17%UXhc	8%	17%ze	6%	13%	11%
Magic	443	26	158	6	28	19	48	29	25	11	12	31	330	103	383	27
	11%FMNQV	9%	18%zSUVWXbc	4%	7%	9%	10%	13%U	13%U	10%	7%	9%	13%ze	7%	11%	8%
Other local Radio station (e.g. a local station that has advertising)	437	27	51	18	48	22	54	37	6	15	22	30	277	150	374	36
	11%OTh	9%	6%	12%Th	12%Th	10%h	11%Th	17%zSThc	3%	13%Th	14%Th	8%	11%	10%	11%	10%
None of these	1064	43	250	54	98	60	139	48	48	18	40	98	506	516	922	83
	26%AEJKL QSd	14%	29%Sa	36%zSVYa	25%S	28%Sa	29%Sa	21%	26%S	16%	26%S	27%S	20%	35%zd	26%	23%
Total mentions	9249	668	2119	315	905	433	1045	557	404	233	330	863	6518	2568	7876	774
	226%	224%	245%	208%	232%	204%	221%	249%	217%	207%	211%	235%	258%	175%	226%	218%
BBC Radio (Net)	2237	171	403	80	222	99	262	141	115	84	90	216	1485	716	1871	214
	55%BGHNP Tef	57%T	47%	53%	57%T	47%	55%T	63%zTW	62%TW	74%zSTUVWXbc	58%T	59%TW	59%ze	49%	54%	60%f

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 50

A2. Which, if any, of these radio stations have you personally listened to in the past 3 months?
Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio) .
Base = All respondents

	England Regions											Working		Urbanity			
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
BBC National (Net)	2094	151	396	73	217	83	247	136	104	71	76	200	1424	636	1744	204	
		51%BGHNT	51%W	46%	48%	56%TW	39%	52%W	61%zTUW	56%W	63%zTW	49%	54%TW	56%ze	43%	50%	57%zf
BBC local (Net)	457	49	52	19	33	31	49	33	24	18	25	81	306	150	395	45	
		11%CDHNP	16%zTV	6%	12%T	8%	14%T	10%T	15%TV	13%T	16%T	16%TV	22%zTUVXh	12%	10%	11%	13%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 51

A2a. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio).

Base = All Respondents who have listened to radio in the last 3 months

	Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once every three months	Don't know/ can't remember	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
Summary Table														
BBC Radio 1	1033	933	702	171 18%	279 30%	212 23%	145 16%	80 9%	33 4%	13 1%	933 100%	450 48%	807 86%	887 95%
BBC Radio 2	883	875	606	150 17%	277 32%	220 25%	121 14%	75 9%	20 2%	12 1%	875 100%	428 49%	768 88%	843 96%
BBC Radio 3	211	189	142	34 18%	69 37%	27 14%	34 18%	16 9%	5 2%	4 2%	189 100%	103 55%	164 87%	180 95%
BBC Radio 4	576	587	382	136 23%	200 34%	111 19%	84 14%	35 6%	12 2%	10 2%	587 100%	336 57%	530 90%	565 96%
BBC Radio 5 live	402	371	296	44 12%	109 29%	61 28%	34 16%	34 9%	15 4%	2 1%	371 100%	153 41%	320 86%	354 95%
BBC 6 Music	194	166	143	26 15%	48 29%	44 26%	27 16%	17 10%	4 3%	1 *	166 100%	73 44%	144 87%	162 97%
BBC Asian Network	103	78	76	14 18%	35 46%	15 19%	9 12%	3 4%	1 2%	* *	78 100%	49 63%	73 94%	76 98%
BBC local radio stations	470	457	325	62 14%	152 33%	90 20%	86 19%	47 10%	12 3%	8 2%	457 100%	214 47%	390 85%	437 96%
Any other BBC station	204	156	126	33 21%	52 33%	32 20%	19 12%	15 9%	3 2%	4 2%	156 100%	84 54%	135 87%	149 96%
TalkSPORT	318	295	223	47 16%	72 24%	76 26%	58 19%	35 12%	5 2%	3 1%	295 100%	119 40%	253 86%	287 97%
TalkRADIO	91	76	68	8 11%	26 34%	20 26%	16 21%	4 5%	1 1%	* 1%	76 100%	34 45%	70 93%	75 98%
Classic FM	465	397	294	55 14%	93 23%	96 24%	68 17%	52 13%	26 7%	8 2%	397 100%	148 37%	312 78%	364 92%
Absolute Radio	393	363	282	51 14%	98 27%	104 29%	61 17%	34 9%	10 3%	4 1%	363 100%	149 41%	314 87%	348 96%
Any Capital Radio station	560	519	378	62 12%	159 31%	153 29%	88 17%	43 8%	11 2%	3 1%	519 100%	221 43%	462 89%	504 97%
Any Heart Radio station	711	681	476	90 13%	193 28%	199 29%	127 19%	49 7%	19 3%	3 *	681 100%	284 42%	610 90%	659 97%
Any Smooth Radio station	352	356	241	57 16%	93 26%	94 26%	64 18%	40 11%	7 2%	2 *	356 100%	149 42%	307 86%	347 98%
Kiss	590	536	392	80 15%	131 24%	158 29%	100 19%	51 10%	12 2%	5 1%	536 100%	211 39%	469 87%	520 97%
Magic	488	443	335	51 12%	100 23%	134 30%	88 20%	51 12%	13 3%	6 1%	443 100%	151 34%	373 84%	424 96%
Other local Radio station (e.g. a local station that has advertising)	479	437	328	68 16%	144 33%	118 27%	65 15%	32 7%	5 1%	5 1%	437 100%	212 48%	395 90%	427 98%

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Table 52

A2a_1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1033	501	532	261	334	335	103	63	67	277	497	380	238	214	201	811	76	85	61
WeightedBase	933	459	473	205	299	308	120*	54*	61*	249	448	277	247	231	178	806	57*	46*	23*
EffectiveBase	702	351	350	173	241	226	71	47	42	193	347	270	166	146	142	571	58	62	46
A few times a day	171 18%e	79 17%	92 19%	31 15%	66 22%	57 19%	16 14%	9 17%	13 21%	43 17%	82 18%	50 18%	35 14%	50 22%	36 20%	148 18%	11 20%	7 15%	5 21%
At least once every day	279 30%R	139 30%	141 30%	51 25%	88 29%	98 32%	42 35%	13 23%	23 37%	71 28%	140 31%	83 30%	73 30%	74 32%	49 27%	248 31%R	16 28%R	14 31%R	2 8%
About two or three times a week	212 23%c	108 24%	104 22%	49 24%	74 25%	66 21%	23 19%	17 31%	8 13%	58 23%	108 24%	76 27%zN	59 24%	47 20%	30 17%	176 22%	15 27%	12 27%	8 32%
At least once a week	145 16%	68 15%	77 16%	38 19%	41 14%	50 16%	16 13%	7 13%	11 18%	44 18%	63 14%	37 13%	36 14%	34 15%	39 22%zK	126 16%	9 15%	6 13%	4 16%
At least once a month	80 9%	43 9%	37 8%	24 12%	20 7%	23 8%	12 10%	6 11%	3 5%	21 9%	33 7%	21 8%	28 11%	15 6%	16 9%	69 9%	3 6%	4 8%	4 18%zOP
At least once every three months	33 4%D	20 4%	14 3%	9 5%	5 2%	10 3%	9 7%D	1 2%	2 4%	8 3%	18 4%	7 3%	13 5%	9 4%	4 2%	29 4%	1 1%	2 5%	1 5%
Don't know/can't remember	13 1%	3 1%	9 2%	2 1%	5 2%	3 1%	2 2%	2 3%	1 2%	4 2%	4 1%	2 1%	4 1%	3 1%	5 3%	10 1%	2 3%	1 2%	-
Total mentions	933 100%	459 100%	473 100%	205 100%	299 100%	308 100%	120 100%	54 100%	61 100%	249 100%	448 100%	277 100%	247 100%	231 100%	178 100%	806 100%	57 100%	46 100%	23 100%
Daily (Net)	450 48%CR	217 47%	233 49%	82 40%	154 52%C	155 50%C	58 49%	22 41%	35 58%	114 46%	222 50%	133 48%	109 44%	124 54%	85 47%	395 49%R	27 48%	21 45%	7 28%
Weekly (Net)	807 86%e	393 86%	414 87%	169 83%	269 90%CF	272 88%	97 81%	46 84%	55 89%	215 86%	393 88%	246 89%L	203 82%	204 89%	154 86%	698 87%	51 90%	39 85%	18 77%
Monthly (Net)	887 95%	437 95%	450 95%	194 94%	289 97%F	295 96%	109 91%	52 95%	58 94%	237 95%	426 95%	267 97%	231 93%	219 95%	169 95%	767 95%	55 96%	43 93%	22 95%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 52

A2a_1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1033	62	184	36	96	47	110	67	42	35	36	96	748	260	846	92
WeightedBase	933	64*	182	28*	99*	40*	116*	67*	46**	33**	33**	97*	733	185	774	75*
EffectiveBase	702	43	131	30	63	40	78	49	29	28	27	65	521	174	582	68
A few times a day	171	16	26	5	20	6	21	8	10	4	2	29	144	24	152	9
	18%e	25%	14%	18%	20%	16%	18%	12%	22%	13%	5%	30%zTY	20%e	13%	20%	12%
At least once every day	279	14	50	5	30	13	40	23	15	9	13	35	228	50	223	21
	30%R	22%	27%	18%	30%	33%	34%	35%	33%	27%	41%	36%	31%	27%	29%	28%
About two or three times a week	212	18	47	6	16	11	19	19	13	6	10	12	162	48	174	21
	23%c	28%	26%c	22%	16%	27%	16%	28%	17%	29%	13%	13%	22%	26%	23%	29%
At least once a week	145	12	30	5	16	5	23	8	3	7	4	13	112	29	122	12
	16%	19%	16%	18%	16%	13%	20%	13%	6%	22%	11%	14%	15%	16%	16%	16%
At least once a month	80	3	18	5	12	2	8	6	4	5	2	5	54	22	64	6
	9%	5%	10%	17%c	12%	4%	7%	9%	8%	15%	5%	5%	7%	12%	8%	8%
At least once every three months	33	1	7	2	6	1	5	1	2	2	2	2	24	9	27	4
	4%D	1%	4%	6%	6%	2%	4%	1%	4%	6%	2%	2%	3%	5%	3%	6%
Don't know/can't remember	13	-	4	*	1	2	*	1	-	-	1	1	9	3	13	*
	1%	-	2%	1%	1%	5%	*	1%	-	-	3%	1%	1%	2%	2%	*
Total mentions	933	64	182	28	99	40	116	67	46	33	33	97	733	185	774	75
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	450	30	75	10	50	20	61	32	26	13	15	64	372	74	375	30
	48%CRe	47%	41%	36%	50%	49%	52%	47%	55%	40%	46%	66%zTUY	51%ze	40%	48%	41%
Weekly (Net)	807	60	152	22	81	36	103	59	41	26	29	90	646	151	671	64
	86%e	94%U	83%	77%	82%	90%	88%	88%	88%	79%	87%	93%U	88%ze	82%	87%	85%
Monthly (Net)	887	63	170	26	93	37	111	65	45	31	30	94	700	173	735	70
	95%	99%	94%	93%	93%	94%	95%	98%	96%	94%	92%	97%	96%	94%	95%	94%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 53

A2a_3. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	883	474	408	87	138	344	314	48	67	227	407	343	219	172	149	657	75	110	41
WeightedBase	875	457	417	62*	131	314	368	44*	75*	212	388	268	245	219	143	722	71*	62*	20*
EffectiveBase	606	328	278	66	101	238	218	35	50	161	281	243	163	119	104	471	53	81	31
A few times a day	150	85	65	3	29	51	66	6	16	33	74	47	42	35	26	123	14	11	2
	17% C	19%	16%	5%	22% C	16% C	18% C	13%	21%	15%	19%	18%	17%	16%	18%	17%	20%	18%	11%
At least once every day	277	146	131	17	43	99	118	13	27	55	132	75	76	83	43	226	27	17	8
	32% C	32%	31%	28%	33%	31%	32%	30%	36%	26%	34%	28%	31%	38%	30%	31%	37%	28%	41%
About two or three times a week	220	112	107	13	33	86	89	8	14	61	85	72	64	50	34	185	19	13	4
	25% V	24%	26%	21%	25%	27%	24%	18%	19%	29%	22%	27%	26%	23%	24%	26%	26%	21%	18%
At least once a week	121	55	66	11	13	47	50	7	8	39	53	38	37	24	22	98	7	12	3
	14% C	12%	16%	18%	10%	15%	14%	17%	11%	18%	14%	14%	15%	11%	15%	14%	10%	20%	15%
At least once a month	75	39	36	8	11	20	35	7	5	19	30	25	20	15	15	65	3	5	2
	9% C	8%	9%	13%	9%	6%	10%	16%	7%	9%	8%	9%	8%	7%	11%	9%	4%	8%	10%
At least once every three months	20	12	8	9	1	6	5	3	4	2	9	8	5	5	2	17	2	1	1
	2% C	3%	2%	15% zDEF	1%	2%	1%	7% l	6% l	1%	2%	3%	2%	2%	2%	2%	2%	2%	4%
Don't know/can't remember	12	8	3	1	1	5	5	-	*	3	6	4	2	5	*	10	-	2	-
	1% C	2%	1%	1%	1%	2%	1%	-	*	1%	1%	1%	1%	2%	*	1%	-	3%	-
Total mentions	875	457	417	62	131	314	368	44	75	212	388	268	245	219	143	722	71	62	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	428	232	196	20	73	150	184	19	43	88	207	122	118	118	69	348	41	29	10
	49% Cl	51%	47%	32%	56% C	48% C	50% C	43%	57%	42%	53% zl	46%	48%	54%	48%	48%	57%	46%	52%
Weekly (Net)	768	398	369	44	118	283	323	34	65	188	344	232	218	193	125	631	67	54	17
	88% CGe	87%	88%	71%	90% C	90% C	88% C	77%	87%	89%	89%	86%	89%	88%	87%	87%	94%	87%	86%
Monthly (Net)	843	437	405	52	129	303	358	41	70	208	374	257	238	208	140	695	70	59	19
	96% C	96%	97%	84%	99% C	97% C	97% C	93%	94%	98%	96%	96%	97%	95%	98%	96%	98%	95%	96%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 53

A2a_3. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2

Base = All Respondents who have listened to radio in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	883	64	125	26	80	36	91	60	40	25	23	87	581	291	717	110
WeightedBase	875	71*	137*	28**	88*	37**	100*	58*	51*	31**	26**	96*	604	264	717	100*
EffectiveBase	606	44	92	19	53	27	66	44	31	20	16	61	398	206	498	73
A few times a day	150	8	22	6	19	7	11	11	16	5	2	14	111	35	123	18
	17% C	12%	16%	23%	22%	19%	11%	18%	32% tSX	17%	7%	15%	18%	13%	17%	18%
At least once every day	277	19	52	6	33	15	30	21	14	7	3	26	197	80	236	26
	32%	27%	38%	22%	38%	40%	30%	36%	27%	23%	10%	27%	33%	30%	33%	26%
About two or three times a week	220	22	30	6	10	10	32	13	14	8	8	32	153	66	178	25
	25% V	31% V	22%	23%	11%	28%	32% V	23%	27%	27%	30%	33% V	25%	25%	25%	25%
At least once a week	121	9	15	4	13	4	13	8	5	2	9	16	79	40	90	21
	14%	13%	11%	13%	15%	11%	13%	14%	9%	5%	36%	17%	13%	15%	13%	21%
At least once a month	75	8	17	3	9	*	12	2	2	8	3	2	46	29	65	6
	9% c	11%	12% c	12%	10%	1%	12% c	4%	3%	25%	10%	2%	8%	11%	9%	6%
At least once every three months	20	1	*	2	2	1	2	2	1	1	2	4	11	9	16	2
	2%	2%	*	6%	2%	2%	2%	3%	1%	2%	6%	4%	2%	3%	2%	2%
Don't know/can't remember	12	3	*	1	2	-	-	1	-	-	-	2	7	5	10	2
	1%	4%	*	2%	3%	-	-	2%	-	-	-	2%	1%	2%	1%	2%
Total mentions	875	71	137	28	88	37	100	58	51	31	26	96	604	264	717	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	428	27	74	13	52	22	42	31	30	13	5	40	308	115	359	44
	49% CI	38%	54%	45%	60% S	58%	42%	54%	59%	41%	18%	41%	51%	44%	50%	44%
Weekly (Net)	768	59	119	23	75	36	86	53	48	22	21	88	540	221	627	90
	88% CGe	83%	87%	80%	86%	97%	86%	92%	95%	73%	83%	91%	89% e	84%	87%	90%
Monthly (Net)	843	66	137	26	84	36	98	55	50	30	24	90	586	250	692	96
	96% C	94%	99% Sc	92%	96%	98%	98%	95%	99%	98%	94%	93%	97%	95%	96%	96%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 54

A2a_4. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	211	122	88	31	49	65	66	8	18	49	110	105	54	17	35	165	21	20	5
WeightedBase	189	112*	76*	19**	44*	49*	77*	5**	18**	42*	94*	77*	58*	18**	36**	161	14**	12**	2**
EffectiveBase	142	86	55	23	39	47	44	6	8	35	82	77	37	13	23	115	13	13	5
A few times a day	34	22	12	2	8	10	14	-	2	7	14	9	14	2	8	31	3	-	-
	18%K	19%	16%	12%	17%	20%	19%	-	12%	16%	15%	12%	25%	11%	23%	19%	24%	-	-
At least once every day	69	48	20	6	19	22	23	3	7	7	45	30	16	12	11	57	5	6	1
	37%BI	43%B	27%	33%	42%	45%	30%	48%	38%	16%	48%ZI	39%	27%	70%	31%	36%	37%	54%	34%
About two or three times a week	27	12	14	5	9	6	7	*	2	6	15	11	10	*	6	21	3	2	1
	14%	11%	19%	25%	20%	12%	9%	8%	12%	13%	16%	14%	16%	2%	17%	13%	20%	19%	22%
At least once a week	34	16	18	3	4	4	22	1	6	16	8	14	8	3	8	32	1	*	*
	18%EJ	14%	23%	18%	9%	8%	29%zDE	14%	31%	38%zJ	8%	19%	14%	18%	22%	20%	5%	4%	17%
At least once a month	16	9	7	2	1	6	7	1	*	5	8	8	7	-	1	13	1	2	1
	9%	8%	10%	12%	3%	13%	9%	19%	2%	13%	9%	11%	12%	-	3%	8%	5%	16%	28%
At least once every three months	5	3	2	-	2	*	2	-	1	-	3	4	-	-	1	3	1	*	-
	2%f	2%	2%	-	5%	1%	3%	-	5%	-	4%	5%	-	-	2%	2%	9%	3%	-
Don't know/can't remember	4	2	2	-	2	1	2	1	-	2	2	-	4	-	1	4	-	1	-
	2%	1%	3%	-	4%	1%	2%	10%	-	5%	2%	-	6%	-	1%	2%	-	4%	-
Total mentions	189	112	76	19	44	49	77	5	18	42	94	77	58	18	36	161	14	12	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	103	70	32	9	26	32	37	3	9	14	59	40	30	14	19	88	9	6	1
	55%BI	63%zB	43%	45%	60%	65%	48%	48%	51%	32%	63%zI	52%	52%	80%	54%	55%	62%	54%	34%
Weekly (Net)	164	98	64	17	39	41	67	4	17	35	81	65	48	18	33	141	12	9	2
	87%	88%	85%	88%	89%	85%	86%	71%	93%	83%	86%	84%	82%	100%	93%	88%	86%	76%	72%
Monthly (Net)	180	108	71	19	40	48	73	5	17	41	89	73	55	18	34	154	13	11	2
	95%	96%	94%	100%	91%	98%	95%	90%	95%	95%	95%	95%	94%	100%	96%	96%	91%	93%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 54

A2a_4. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3

Base = All Respondents who have listened to radio in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	211	15	49	9	19	7	23	11	11	4	6	11	143	64	176	17
WeightedBase	189	14**	59*	5**	16**	5**	20**	10**	11**	5**	7**	9**	135*	52*	158	14**
EffectiveBase	142	13	32	8	12	6	18	9	9	3	5	9	96	46	117	15
A few times a day	34	1	18	1	1	1	*	3	-	1	-	4	27	6	26	1
	18%K	4%	30%	26%	7%	27%	1%	33%	-	27%	-	40%	20%	12%	17%	9%
At least once every day	69	5	22	*	5	2	8	1	5	-	4	5	52	17	60	5
	37%BI	36%	37%	4%	32%	45%	41%	12%	42%	-	62%	48%	39%	33%	38%	36%
About two or three times a week	27	1	6	2	2	1	5	2	1	-	1	-	18	8	22	2
	14%	8%	11%	37%	12%	20%	27%	21%	9%	-	9%	-	13%	16%	14%	17%
At least once a week	34	6	11	1	3	*	3	2	1	4	1	1	20	13	31	1
	18%EJ	41%	18%	15%	18%	8%	14%	16%	13%	73%	11%	13%	15%	25%	20%	5%
At least once a month	16	1	2	1	3	-	3	1	2	-	-	-	10	7	14	2
	9%	7%	4%	18%	20%	-	17%	5%	18%	-	-	-	7%	13%	9%	14%
At least once every three months	5	1	-	-	-	-	-	1	-	-	1	-	4	-	2	3
	2%f	4%	-	-	-	-	-	12%	-	-	18%	-	3%	-	1%	19%
Don't know/can't remember	4	-	-	-	2	-	-	-	2	-	-	-	4	1	2	-
	2%	-	-	-	10%	-	-	-	17%	-	-	-	3%	1%	2%	-
Total mentions	189	14	59	5	16	5	20	10	11	5	7	9	135	52	158	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	103	6	39	1	6	4	9	4	5	1	4	8	80	24	86	6
	55%BI	40%	67%	30%	40%	72%	42%	45%	42%	27%	62%	87%	59%	45%	55%	45%
Weekly (Net)	164	13	56	4	11	5	17	8	7	5	5	9	118	45	139	9
	87%	88%	96%	82%	70%	100%	83%	83%	64%	100%	82%	100%	88%	86%	88%	67%
Monthly (Net)	180	14	59	5	14	5	20	9	9	5	5	9	128	52	153	12
	95%	96%	100%	100%	90%	100%	100%	88%	83%	100%	82%	100%	95%	99%	97%z	81%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 55

A2a_5. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	576	304	272	42	77	198	259	29	33	124	283	288	141	83	64	446	48	58	24
WeightedBase	587	288	299	29*	70*	185	302	26**	40**	125*	274	244	174*	108*	61*	508	34*	35*	10**
EffectiveBase	382	217	172	31	53	146	168	21	20	86	189	201	97	55	45	309	36	42	20
A few times a day	136	69	67	3	15	41	77	5	11	25	68	57	46	22	10	113	12	7	4
	23%	24%	22%	10%	21%	22%	26%	22%	28%	20%	25%	23%	27%	20%	17%	22%	36%	20%	40%
At least once every day	200	85	115	9	22	54	115	9	14	38	87	90	57	35	18	180	8	10	3
	34%Ad	30%	38%	30%	32%	29%	38%	34%	36%	30%	32%	37%	33%	33%	29%	35%	22%	29%	26%
About two or three times a week	111	58	53	7	10	40	54	1	6	32	48	44	23	28	16	94	9	7	1
	19%f	20%	18%	24%	15%	22%	18%	4%	16%	26%	18%	18%	14%	26%	26%	19%	26%	19%	10%
At least once a week	84	38	46	7	14	29	34	5	6	21	38	37	24	14	9	72	3	7	1
	14%e	13%	15%	23%	20%	16%	11%	21%	14%	17%	14%	15%	14%	13%	15%	14%	9%	20%	11%
At least once a month	35	25	10	1	3	13	18	3	3	10	18	10	17	2	5	30	2	3	1
	6%B	9%zB	3%	3%	5%	7%	6%	10%	6%	8%	6%	4%	10%	2%	8%	6%	5%	8%	6%
At least once every three months	12	4	8	3	3	1	5	2	-	-	6	5	4	-	3	10	1	1	1
	2%	1%	3%	9%zEF	4%E	*	2%	6%	-	-	2%	2%	2%	-	4%	2%	2%	1%	6%
Don't know/can't remember	10	9	1	-	2	8	-	1	-	-	9	1	2	7	-	9	-	1	-
	2%BK	3%zB	*	-	3%F	4%zF	-	3%	-	-	3%z	*	1%	7%zK	-	2%	-	2%	-
Total mentions	587	288	299	29	70	185	302	26	40	125	274	244	174	108	61	508	34	35	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	336	154	182	12	37	95	192	14	26	62	155	148	103	57	28	292	20	17	7
	57%Cd	54%	61%	40%	53%	51%	64%zCE	55%	64%	50%	57%	60%	59%	53%	47%	58%	58%	49%	66%
Weekly (Net)	530	250	280	26	62	163	280	21	37	115	242	228	151	98	53	459	32	30	9
	90%A	87%	94%zA	88%	88%	88%	93%	80%	94%	92%	88%	93%z	87%	91%	87%	90%	94%	88%	87%
Monthly (Net)	565	275	290	27	65	176	298	23	40	125	259	238	168	101	58	489	33	33	10
	96%	96%	97%	91%	93%	95%	98%zCD	91%	100%	100%I	95%	98%	97%	93%	96%	96%	98%	96%	94%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 55

A2a_5. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	576	38	117	21	55	14	55	42	29	14	14	47	338	228	458	82
WeightedBase	587	48**	153*	16**	68*	14**	52*	43**	35**	17**	17**	46*	361	216	476	70*
EffectiveBase	382	24	85	17	37	10	41	27	21	9	11	37	226	151	301	63
A few times a day	136	9	36	3	14	4	12	11	11	4	2	7	81	55	113	15
	23%	18%	24%	18%	21%	30%	23%	27%	31%	22%	9%	16%	22%	25%	24%	22%
At least once every day	200	13	53	3	27	7	24	9	15	9	3	16	104	89	168	20
	34%Ad	28%	35%	18%	40%	52%	47%	22%	42%	51%	18%	35%	29%	41%zd	35%	28%
About two or three times a week	111	10	22	4	10	-	8	14	5	1	10	11	74	36	79	19
	19%f	20%	14%	28%	14%	-	15%	34%	14%	6%	57%	24%	20%	17%	17%	28%f
At least once a week	84	7	30	2	9	-	6	5	2	2	1	8	62	21	71	9
	14%e	14%	20%	10%	13%	-	12%	11%	7%	11%	8%	18%	17%e	10%	15%	13%
At least once a month	35	2	8	4	3	2	1	2	2	2	-	3	23	11	26	5
	6%B	4%	5%	26%	4%	18%	1%	5%	7%	10%	-	8%	6%	5%	5%	8%
At least once every three months	12	4	3	-	1	-	*	1	-	-	1	-	8	4	11	1
	2%	8%	2%	-	1%	-	1%	2%	-	-	6%	-	2%	2%	2%	1%
Don't know/can't remember	10	3	-	-	5	-	1	-	-	-	*	-	10	-	8	*
	2%BK	7%	-	-	7%zT	-	2%	-	-	-	2%	-	3%e	-	2%	*
Total mentions	587	48	153	16	68	14	52	43	35	17	17	46	361	216	476	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	336	22	90	6	41	11	36	21	25	12	5	24	186	144	281	35
	57%Cd	46%	59%	36%	60%	82%	70%	49%	73%	73%	27%	51%	51%	67%zd	59%	50%
Weekly (Net)	530	38	141	12	60	11	50	40	32	15	16	43	321	201	431	64
	90%A	81%	93%	74%	88%	82%	96%	93%	93%	90%	92%	92%	89%	93%	91%	91%
Monthly (Net)	565	41	150	16	62	14	51	42	35	17	16	46	344	212	457	69
	96%	85%	98%	100%	92%	100%	98%	98%	100%	100%	92%	100%	95%	98%	96%	99%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 56

A2a_7. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	402	296	106	28	63	189	122	17	24	88	228	171	108	63	60	321	36	23	22
WeightedBase	371	279	92*	22**	56*	176	117*	16**	21**	70*	210	132	117*	66*	55*	321	28**	13**	10**
EffectiveBase	296	229	68	16	48	143	90	11	17	70	175	134	81	48	42	246	24	16	20
A few times a day	44	29	15	1	6	21	16	2	2	5	26	18	10	12	4	39	2	1	2
	12%	11%	16%	3%	11%	12%	13%	15%	11%	7%	12%	14%	8%	18%	7%	12%	9%	9%	20%
At least once every day	109	84	25	10	12	47	40	3	1	28	52	42	29	19	19	89	10	6	4
	29% J	30%	27%	48%	22%	27%	34%	21%	6%	40% ZJ	25%	32%	25%	29%	35%	28%	37%	43%	39%
About two or three times a week	106	84	22	2	16	58	30	6	8	15	70	29	51	15	11	94	7	2	3
	28% K	30%	23%	11%	28%	33%	25%	35%	37%	22%	33% Z	22%	44% ZKMN	23%	20%	29%	24%	15%	31%
At least once a week	61	47	14	4	11	26	19	1	6	13	33	23	15	12	11	50	6	3	1
	16%	17%	16%	20%	20%	15%	16%	9%	29%	18%	16%	17%	13%	18%	19%	16%	23%	26%	11%
At least once a month	34	26	9	2	8	16	8	2	3	8	21	16	8	5	5	31	2	1	-
	9%	9%	9%	9%	15%	9%	7%	13%	13%	11%	10%	12%	7%	7%	8%	10%	7%	7%	-
At least once every three months	15	8	7	1	3	7	4	1	1	1	6	2	3	4	6	15	-	-	-
	4% f	3%	7%	4%	5%	4%	4%	8%	4%	2%	3%	2%	3%	6%	10% ZK	5%	-	-	-
Don't know/can't remember	2	1	2	1	-	1	1	-	-	-	1	1	1	-	-	2	-	-	-
	1%	*	2%	4%	-	*	1%	-	-	-	*	1%	1%	-	-	1%	-	-	-
Total mentions	371	279	92	22	56	176	117	16	21	70	210	132	117	66	55	321	28	13	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	153	113	40	11	18	68	55	6	3	33	78	60	39	31	23	128	13	7	6
	41%	41%	43%	51%	33%	39%	47%	35%	17%	47%	37%	46%	33%	46%	42%	40%	46%	52%	58%
Weekly (Net)	320	244	76	18	45	153	104	13	17	61	182	112	105	58	45	272	26	12	10
	86%	88%	82%	83%	80%	87%	89%	80%	83%	87%	87%	85%	89%	87%	81%	85%	93%	93%	100%
Monthly (Net)	354	270	84	20	53	169	112	15	20	68	203	128	113	62	50	304	28	13	10
	95%	97% ZB	91%	92%	95%	96%	96%	92%	96%	98%	97%	97%	97%	94%	90%	95%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 56

A2a_7. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	402	21	81	19	36	16	48	23	13	4	13	47	293	104	354	35
WeightedBase	371	18**	80*	17**	38**	13**	53*	23**	14**	4**	14**	47*	276	90*	330	31**
EffectiveBase	296	17	64	15	25	13	35	19	10	3	12	37	222	70	260	27
A few times a day	44 12%	4 20%	15 19%	* 3%	4 11%	-	5 10%	1 4%	2 15%	-	2 13%	6 12%	30 11%	13 14%	42 13%	2 6%
At least once every day	109 29%J	6 31%	19 23%	6 35%	9 23%	4 28%	22 42%	5 20%	2 12%	1 34%	4 27%	13 28%	79 29%	28 31%	99 30%	8 26%
About two or three times a week	106 28%K	6 31%	20 25%	3 18%	14 36%	5 35%	10 19%	10 43%	5 35%	-	3 23%	19 40%	85 31%	21 23%	95 29%	5 18%
At least once a week	61 16%	-	16 20%	1 3%	9 24%	3 23%	7 12%	5 24%	2 12%	1 30%	1 8%	6 12%	42 15%	17 19%	53 16%	6 20%
At least once a month	34 9%	3 18%	9 11%	2 12%	2 6%	1 5%	3 6%	2 10%	3 25%	1 36%	1 9%	3 6%	29 10%	5 6%	28 9%	5 16%
At least once every three months	15 4%f	-	1 2%	4 24%	-	1 9%	5 10%	-	-	-	3 20%	-	11 4%	4 5%	10 3%	5 15%
Don't know/can't remember	2 1%	-	-	1 5%	-	-	1 1%	-	-	-	-	1 1%	1 *	2 2%	2 1%	-
Total mentions	371 100%	18 100%	80 100%	17 100%	38 100%	13 100%	53 100%	23 100%	14 100%	4 100%	14 100%	47 100%	276 100%	90 100%	330 100%	31 100%
Daily (Net)	153 41%	9 51%	34 42%	6 38%	13 34%	4 28%	27 51%	6 24%	4 27%	1 34%	5 40%	19 40%	109 40%	41 45%	141 43%	10 31%
Weekly (Net)	320 86%	15 82%	70 87%	10 59%	36 94%	12 86%	44 83%	21 90%	10 75%	2 64%	10 71%	43 92%	236 85%	79 87%	289 88%z	21 69%
Monthly (Net)	354 95%	18 100%	79 98%	12 70%	38 100%	12 91%	47 89%	23 100%	14 100%	4 100%	11 80%	46 99%	265 96%	84 93%	318 96%	26 85%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 57

A2a_9. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	194	122	72	25	44	102	23	12	6	40	123	97	48	27	22	152	17	16	9
WeightedBase	166	111*	56*	19**	37**	89*	21**	11**	5**	33**	106*	73*	51*	27**	16**	143	11**	9**	4**
EffectiveBase	143	91	52	18	29	81	15	9	4	27	93	77	37	18	17	115	14	12	8
A few times a day	26	17	9	3	7	14	2	3	1	2	18	14	7	1	3	24	-	1	*
	15%	15%	16%	16%	19%	15%	10%	27%	18%	7%	17%	20%	13%	4%	21%	17%	-	16%	13%
At least once every day	48	34	14	6	13	23	4	3	3	6	34	14	19	13	1	41	3	3	1
	29%K	31%	24%	34%	35%	26%	22%	26%	59%	19%	32%	19%	38%K	48%	9%	28%	27%	35%	20%
About two or three times a week	44	31	13	5	7	27	5	1	1	11	27	23	10	5	6	38	3	1	2
	26%	28%	23%	24%	19%	31%	22%	12%	23%	33%	25%	31%	20%	18%	38%	27%	28%	12%	47%
At least once a week	27	19	8	3	6	13	5	1	-	8	16	12	9	4	3	20	4	3	*
	16%	17%	15%	18%	16%	15%	22%	12%	-	25%	15%	17%	17%	15%	16%	14%	40%	29%	12%
At least once a month	17	8	10	2	4	7	5	3	-	5	7	6	6	3	3	16	1	*	-
	10%J	7%	17%	9%	10%	8%	23%	23%	-	15%	7%	8%	12%	12%	16%	12%	5%	4%	-
At least once every three months	4	2	2	-	1	3	*	-	-	*	4	3	-	1	-	4	-	*	*
	3%d	2%	4%	-	2%	4%	2%	-	-	1%	3%	5%	-	3%	-	3%	-	4%	8%
Don't know/can't remember	1	1	-	-	-	1	-	-	-	-	1	1	-	-	-	1	-	-	-
	*	1%	-	-	-	1%	-	-	-	-	1%	1%	-	-	-	*	-	-	-
Total mentions	166	111	56	19	37	89	21	11	5	33	106	73	51	27	16	143	11	9	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	73	51	23	10	20	37	6	6	4	9	52	28	26	14	5	64	3	5	1
	44%	46%	40%	50%	54%	42%	31%	53%	77%	26%	49%	39%	51%	53%	30%	45%	27%	51%	33%
Weekly (Net)	144	100	44	18	33	78	16	9	5	28	95	63	45	23	13	122	10	8	3
	87%	91%B	79%	91%	89%	87%	75%	77%	100%	84%	89%	87%	88%	85%	84%	85%	95%	92%	92%
Monthly (Net)	162	108	54	19	37	85	20	11	5	33	102	69	51	26	16	139	11	9	3
	97%	98%	96%	100%	98%	96%	98%	100%	100%	99%	96%	95%	100%	97%	100%	97%	100%	96%	92%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 57

A2a_9. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	194	5	55	6	17	8	23	8	8	1	4	17	159	34	167	14
WeightedBase	166	5**	56*	4**	15**	6**	23**	8**	8**	1**	4**	12**	137	28**	144	12**
EffectiveBase	143	4	42	4	10	6	19	8	6	1	3	14	121	22	121	11
A few times a day	26	-	11	1	1	1	2	3	2	-	1	1	20	5	23	2
	15%	-	20%	17%	8%	19%	10%	35%	21%	-	32%	12%	15%	19%	16%	12%
At least once every day	48	2	22	-	5	*	9	-	-	-	*	3	43	4	41	4
	29%K	51%	38%	-	31%	4%	39%	-	-	-	8%	21%	32%	16%	28%	34%
About two or three times a week	44	-	12	2	4	3	3	3	4	1	2	4	38	5	36	3
	26%	-	21%	52%	25%	55%	13%	41%	48%	100%	37%	32%	28%	19%	25%	22%
At least once a week	27	2	6	-	1	1	6	1	2	-	-	1	20	5	22	3
	16%	49%	11%	-	4%	9%	26%	13%	30%	-	-	6%	15%	19%	15%	27%
At least once a month	17	-	2	1	5	1	3	1	-	-	1	3	12	5	17	1
	10%J	-	4%	22%	33%	14%	11%	11%	-	-	23%	23%	9%	19%	12%	5%
At least once every three months	4	-	3	*	-	-	-	-	-	-	-	-	2	2	4	-
	3%L	-	6%	9%	-	-	-	-	-	-	-	-	1%	8%	3%	-
Don't know/can't remember	1	-	-	-	-	-	-	-	-	-	-	1	1	-	1	-
	*	-	-	-	-	-	-	-	-	-	-	6%	1%	-	*	-
Total mentions	166	5	56	4	15	6	23	8	8	1	4	12	137	28	144	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	73	2	33	1	6	1	12	3	2	-	2	4	63	10	64	6
	44%	51%	58%Z	17%	39%	23%	50%	35%	21%	-	40%	33%	46%	35%	44%	46%
Weekly (Net)	144	5	51	3	10	5	21	7	8	1	3	9	122	20	122	12
	87%	100%	90%	69%	67%	86%	89%	89%	100%	100%	77%	71%	89%Z	73%	85%	95%
Monthly (Net)	162	5	53	4	15	6	23	8	8	1	4	12	134	26	139	12
	97%	100%	94%	91%	100%	100%	100%	100%	100%	100%	94%	98%	92%	97%	100%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 58

A2a_10. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	103	55	48	19	33	43	8	2	5	24	59	45	27	14	17	96	6	1	-
WeightedBase	78*	45*	32*	11**	25**	33*	8**	1**	3**	15**	47*	30*	23**	10**	15**	74*	3**	***	-**
EffectiveBase	76	40	37	15	27	31	6	2	3	19	45	34	20	10	14	71	4	1	-
A few times a day	14	11	3	1	6	6	-	-	1	3	10	7	2	1	4	13	1	-	-
	18%B	25%	8%	13%	25%	18%	-	-	17%	20%	22%	23%	8%	14%	24%	18%	25%	-	-
At least once every day	35	21	14	1	10	18	7	-	2	4	22	14	13	3	5	33	2	-	-
	46%	47%	43%	9%	40%	53%	84%	-	64%	27%	47%	47%	53%	36%	37%	45%	65%	-	-
About two or three times a week	15	8	6	3	6	6	*	-	1	3	9	5	4	3	2	15	-	-	-
	19%	19%	19%	23%	22%	19%	4%	-	19%	21%	20%	17%	19%	32%	13%	20%	-	-	-
At least once a week	9	3	7	5	1	3	1	-	-	5	3	1	4	1	3	9	-	-	-
	12%J	6%	21%z	44%	4%	9%	7%	-	-	30%	6%	5%	18%	9%	20%	13%	-	-	-
At least once a month	3	*	2	1	1	-	*	1	-	*	1	1	*	1	1	2	*	-	-
	4%d	1%	8%	12%	5%	-	4%	100%	-	3%	3%	3%	1%	8%	6%	3%	10%	-	-
At least once every three months	1	1	*	-	1	*	-	-	-	-	1	1	-	-	-	1	-	-	-
	2%	2%	1%	-	3%	1%	-	-	-	-	2%	4%	-	-	-	2%	-	-	-
Don't know/can't remember	*	*	-	-	*	-	-	-	-	-	-	*	-	-	-	-	-	*	-
	*	1%	-	-	1%	-	-	-	-	-	-	1%	-	-	-	-	-	100%	-
Total mentions	78	45	32	11	25	33	8	1	3	15	47	30	23	10	15	74	3	*	-
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-
Daily (Net)	49	33	17	2	16	24	7	-	3	7	33	21	14	5	9	46	3	-	-
	63%B	72%	51%	22%	65%	71%	84%	-	81%	46%	69%	70%	62%	51%	61%	63%	90%	-	-
Weekly (Net)	73	44	29	10	23	33	8	-	3	15	45	28	23	9	14	71	3	-	-
	94%	97%	91%	88%	91%	99%	96%	-	100%	97%	95%	92%	99%	92%	94%	95%	90%	-	-
Monthly (Net)	76	44	32	11	24	33	8	1	3	15	46	29	23	10	15	73	3	-	-
	98%	98%	99%	100%	96%	99%	100%	100%	100%	100%	98%	95%	100%	100%	100%	98%	100%	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 58

A2a_10. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	103	3	32	9	19	3	11	3	2	1	2	11	82	20	92	1
WeightedBase	78*	2**	28**	6**	16**	2**	7**	2**	2**	***	1**	8**	66*	12**	71*	1**
EffectiveBase	76	3	22	7	15	2	9	3	2	1	2	9	63	12	68	1
A few times a day	14	-	6	-	5	-	*	1	-	-	-	1	13	1	11	-
	18%B	-	21%	-	31%	-	6%	36%	-	-	-	14%	20%	7%	16%	-
At least once every day	35	1	15	3	5	*	2	1	2	-	-	5	31	5	33	1
	46%	39%	54%	45%	32%	13%	30%	32%	79%	-	-	64%	47%	40%	47%	100%
About two or three times a week	15	1	3	1	3	2	3	-	-	-	*	1	13	1	13	-
	19%	39%	11%	20%	21%	87%	48%	-	-	-	50%	10%	20%	13%	18%	-
At least once a week	9	*	2	2	2	-	1	1	*	-	-	1	6	3	9	-
	12%J	22%	6%	30%	14%	-	15%	32%	21%	-	-	11%	10%	27%	13%	-
At least once a month	3	-	1	*	*	-	-	-	-	*	*	-	1	2	3	-
	4%d	-	3%	5%	2%	-	-	-	-	100%	50%	-	2%	14%	4%	-
At least once every three months	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-
	2%	-	4%	-	-	-	-	-	-	-	-	-	2%	-	2%	-
Don't know/can't remember	*	-	-	-	-	-	-	-	-	-	-	-	*	-	*	-
	*	-	-	-	-	-	-	-	-	-	-	-	1%	-	*	-
Total mentions	78	2	28	6	16	2	7	2	2	*	1	8	66	12	71	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	49	1	21	3	10	*	2	2	2	-	-	6	44	6	44	1
	63%B	39%	75%	45%	63%	13%	37%	68%	79%	-	-	79%	66%	47%	63%	100%
Weekly (Net)	73	2	26	6	16	2	7	2	2	-	*	8	63	10	66	1
	94%	100%	93%	95%	98%	100%	100%	100%	100%	-	50%	100%	96%	86%	94%	100%
Monthly (Net)	76	2	27	6	16	2	7	2	2	*	1	8	64	12	69	1
	98%	100%	96%	100%	100%	100%	100%	100%	100%	100%	100%	100%	98%	100%	98%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 59

A2a_11. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	470	265	205	40	70	178	182	26	34	130	226	179	120	92	79	386	30	25	29
WeightedBase	457	243	214	30**	57*	174	195	31**	34**	120*	211	135	133*	102*	87*	412	21**	11**	13**
EffectiveBase	325	186	141	29	55	120	127	18	20	93	160	131	93	62	52	278	25	21	24
A few times a day	62 14%	36 15%	26 12%	2 5%	6 11%	26 15%	28 14%	4 14%	8 23%	20 17%	24 11%	22 16%	13 10%	23 22%LN	5 6%	54 13%	4 21%	1 11%	3 22%
At least once every day	152 33%E	84 35%	68 32%	8 26%	21 37%	45 26%	78 40%zE	17 54%	11 32%	39 33%	63 30%	39 29%	47 35%	27 27%	39 45%KM	138 33%	7 31%	4 35%	4 29%
About two or three times a week	90 20%N	53 22%	37 17%	9 29%	10 17%	38 22%	33 17%	4 13%	7 22%	18 15%	45 21%	27 20%	35 26%N	20 20%	8 9%	81 20%	5 23%	2 22%	2 14%
At least once a week	86 19%F	37 15%	49 23%	6 21%	12 21%	43 25%F	25 13%	2 5%	3 9%	22 19%	50 24%z	24 18%	19 14%	26 25%	18 21%	79 19%	3 12%	3 26%	2 12%
At least once a month	47 10%	24 10%	22 10%	3 10%	7 12%	15 9%	22 11%	4 14%	* 1%	19 16%	23 11%	19 14%	12 9%	6 6%	10 11%	41 10%	3 13%	* 3%	3 22%
At least once every three months	12 3%	5 2%	7 3%	2 7%	1 2%	6 3%	3 1%	- -	* 1%	1 1%	5 2%	3 3%	5 4%	* *	3 4%	11 3%	- -	* 3%	- -
Don't know/can't remember	8 2%J	3 1%	5 2%	* 1%	- -	1 1%	6 3%	- -	4 12%	1 1%	1 *	2 1%	2 2%	- -	4 5%	8 2%	- -	- -	- -
Total mentions	457 100%	243 100%	214 100%	30 100%	57 100%	174 100%	195 100%	31 100%	34 100%	120 100%	211 100%	135 100%	133 100%	102 100%	87 100%	412 100%	21 100%	11 100%	13 100%
Daily (Net)	214 47%	120 49%	94 44%	10 31%	27 48%	71 41%	106 54%zE	21 68%	18 55%	59 50%	88 41%	61 45%	59 45%	50 49%	44 51%	192 46%	11 52%	5 46%	6 51%
Weekly (Net)	390 85%	210 87%	180 84%	25 81%	49 86%	152 88%	164 84%	27 86%	29 86%	99 83%	182 86%	112 83%	113 85%	95 94%zKN	70 81%	352 85%	18 87%	10 94%	10 78%
Monthly (Net)	437 96%	235 97%	202 95%	28 91%	56 98%	167 96%	186 95%	31 100%	29 86%	118 98%	206 97%	130 96%	125 94%	102 100%N	80 92%	393 95%	21 100%	11 97%	13 100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 59

A2a_11. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorks hire and Lincolns (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	470	43	48	21	36	30	49	33	20	14	21	71	303	164	391	59
WeightedBase	457	49**	52*	19**	33**	31**	49**	33**	24**	18**	25**	81*	306	150	395	45*
EffectiveBase	325	28	35	15	24	21	37	26	17	9	16	53	210	114	271	46
A few times a day	62 14%	4 8%	7 14%	1 8%	7 21%	1 4%	8 16%	2 7%	5 21%	2 10%	* 2%	16 20%	42 14%	20 13%	51 13%	11 24%zf
At least once every day	152 33%E	11 23%	16 31%	10 54%	5 16%	9 28%	18 38%	7 21%	10 41%	6 36%	10 38%	35 44%	93 30%	59 39%	134 34%	13 29%
About two or three times a week	90 20%N	7 15%	9 18%	3 15%	8 23%	6 19%	11 22%	13 41%	6 27%	3 16%	4 17%	10 13%	61 20%	29 20%	79 20%	7 16%
At least once a week	86 19%F	12 24%	11 21%	3 13%	9 28%	10 31%	7 14%	4 11%	2 7%	2 9%	8 32%	14 17%	65 21%	21 14%	77 19%	6 14%
At least once a month	47 10%	12 24%	5 9%	2 10%	3 9%	5 15%	4 10%	4 12%	- -	- -	2 10%	4 5%	30 10%	17 11%	37 9%	8 17%
At least once every three months	12 3%	3 7%	1 2%	- -	1 3%	1 2%	* 1%	3 8%	1 4%	1 5%	* 1%	- -	10 3%	1 1%	10 3%	- -
Don't know/can't remember	8 2%J	- -	2 4%	- -	- -	- -	* 1%	- -	- -	4 24%	- -	1 1%	6 2%	2 2%	8 2%	- -
Total mentions	457 100%	49 100%	52 100%	19 100%	33 100%	31 100%	49 100%	33 100%	24 100%	18 100%	25 100%	81 100%	306 100%	150 100%	395 100%	45 100%
Daily (Net)	214 47%	15 30%	23 45%	11 61%	12 37%	10 33%	26 53%	9 28%	15 62%	8 46%	10 40%	51 64%z	135 44%	79 53%	184 47%	24 53%
Weekly (Net)	390 85%	34 69%	43 84%	17 90%	29 88%	25 83%	44 89%	26 80%	23 96%	13 71%	23 89%	75 93%	261 85%	129 86%	340 86%	37 83%
Monthly (Net)	437 96%	45 93%	48 93%	19 100%	32 97%	30 98%	48 98%	30 92%	23 96%	13 71%	25 99%	80 99%	290 95%	146 98%	377 95%	45 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 60

A2a_25. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	204	121	83	20	25	72	87	21	14	53	85	82	46	33	43	85	34	28	57
WeightedBase	156	94*	62*	10**	21**	51*	74*	16**	10**	39*	66*	51*	45**	35**	25*	82*	32**	18**	24*
EffectiveBase	126	79	48	17	20	54	47	16	4	38	57	62	27	21	33	56	23	23	47
A few times a day	33	20	13	1	7	10	15	2	2	8	15	10	11	6	7	18	7	*	7
	21%	21%	21%	11%	35%	19%	20%	15%	21%	19%	23%	20%	24%	16%	27%	22%	22%	2%	30%
At least once every day	52	37	15	3	5	19	25	5	2	11	22	19	10	14	10	23	15	6	7
	33%	39%	24%	29%	25%	37%	34%	33%	15%	29%	34%	37%	22%	39%	38%	28%	47%	36%	29%
About two or three times a week	32	16	15	2	4	8	18	2	5	11	12	10	14	6	1	21	2	5	4
	20%N	17%	25%	18%	17%	15%	25%	14%	46%	29%	19%	20%N	32%	17%	5%	26%	6%	26%	15%
At least once a week	19	10	9	2	3	6	8	5	1	4	7	6	4	3	6	9	2	4	3
	12%	11%	14%	18%	14%	12%	11%	29%	13%	9%	10%	13%	9%	8%	22%	11%	8%	22%	12%
At least once a month	15	9	6	2	2	6	5	1	-	5	5	4	5	5	1	8	1	2	3
	9%	9%	9%	19%	9%	12%	7%	9%	-	13%	8%	8%	10%	14%	3%	9%	5%	14%	13%
At least once every three months	3	1	2	*	-	2	-	-	*	-	2	1	2	-	-	-	2	-	*
	2%	1%	3%	5%	-	4%	-	-	5%	-	3%	2%	4%	-	-	-	7%	-	1%
Don't know/can't remember	4	1	2	-	-	1	3	-	-	-	2	*	-	2	1	2	2	-	-
	2%	2%	4%	-	-	1%	4%	-	-	-	4%	1%	-	6%	5%	2%	5%	-	-
Total mentions	156	94	62	10	21	51	74	16	10	39	66	51	45	35	25	82	32	18	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	84	57	28	4	12	28	40	8	4	19	37	29	20	19	16	41	22	7	14
	54%	60%	45%	40%	60%	56%	54%	48%	36%	49%	56%	56%	45%	55%	65%	51%	69%	38%	58%
Weekly (Net)	135	83	52	8	19	42	66	15	10	34	56	45	38	28	23	72	27	16	20
	87%	88%	84%	76%	91%	83%	89%	91%	95%	87%	85%	89%	86%	80%	91%	88%	83%	86%	86%
Monthly (Net)	149	92	58	9	21	48	71	16	10	39	61	50	43	33	24	80	28	18	23
	96%	98%	94%	95%	100%	95%	96%	100%	95%	100%	93%	98%	96%	94%	95%	98%	88%	100%	99%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 60

A2a_25. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	204	3	25	5	10	6	12	2	3	3	9	7	114	88	170	22
WeightedBase	156	1**	28**	8**	8**	4**	11**	1**	4**	3**	8**	6**	103*	52*	134	13**
EffectiveBase	126	3	14	3	7	5	10	2	3	3	8	6	74	56	104	17
A few times a day	33	1	6	-	*	1	-	-	3	1	3	3	21	12	28	3
	21%	39%	22%	-	4%	17%	-	-	77%	45%	35%	53%	20%	22%	21%	25%
At least once every day	52	-	9	1	4	1	4	1	1	1	2	-	36	16	45	3
	33%	-	31%	19%	51%	24%	39%	45%	23%	34%	19%	-	35%	30%	33%	23%
About two or three times a week	32	-	8	4	2	1	4	-	-	-	1	2	23	9	29	2
	20%N	-	27%	58%	22%	16%	36%	-	-	-	16%	30%	22%	17%	22%	18%
At least once a week	19	*	3	2	-	1	1	-	-	2	-	-	10	9	15	2
	12%	22%	9%	24%	-	42%	11%	-	-	23%	-	-	10%	17%	11%	15%
At least once a month	15	-	1	-	2	-	2	1	-	1	1	1	9	6	12	2
	9%	-	5%	-	23%	-	15%	55%	-	21%	7%	17%	9%	11%	9%	17%
At least once every three months	3	-	-	-	-	-	-	-	-	-	-	-	2	*	3	-
	2%	-	-	-	-	-	-	-	-	-	-	-	2%	1%	2%	-
Don't know/can't remember	4	1	1	-	-	-	-	-	-	-	-	-	2	1	2	*
	2%	39%	5%	-	-	-	-	-	-	-	-	-	2%	3%	2%	3%
Total mentions	156	1	28	8	8	4	11	1	4	3	8	6	103	52	134	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	84	1	15	1	4	2	4	1	4	2	4	3	57	27	73	6
	54%	39%	54%	19%	55%	42%	39%	45%	100%	79%	54%	53%	55%	52%	54%	47%
Weekly (Net)	135	1	25	8	6	4	9	1	4	2	8	5	89	45	117	10
	87%	61%	90%	100%	77%	100%	85%	45%	100%	79%	93%	83%	87%	86%	87%	80%
Monthly (Net)	149	1	27	8	8	4	11	1	4	3	8	6	98	50	129	12
	96%	61%	95%	100%	100%	100%	100%	100%	100%	100%	100%	100%	96%	97%	96%	97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 61

A2a_14. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	318	262	56	36	68	139	75	14	20	73	174	114	79	68	57	240	24	35	19
WeightedBase	295	251	44*	31**	62*	127*	75*	12**	14**	65*	167	84*	84*	80*	47*	244	19**	23**	9**
EffectiveBase	223	187	36	22	53	100	50	11	16	55	122	86	55	49	44	175	15	25	17
A few times a day	47 16%e	43 17%	4 10%	2 6%	14 23%	19 15%	11 15%	- 4%	1 4%	11 16%	33 19%	15 18%	8 10%	18 22%	6 12%	39 16%	2 11%	4 20%	1 13%
At least once every day	72 24%	66 26%	6 13%	6 20%	10 16%	31 25%	25 33%	2 20%	* 2%	19 29%	44 26%	20 24%	15 18%	26 33%	10 22%	59 24%	6 31%	6 28%	1 9%
About two or three times a week	76 26%j	65 26%	12 26%	10 33%	15 23%	33 26%	18 24%	5 41%	3 21%	23 35%j	34 20%	22 26%	25 30%	14 17%	15 32%	59 24%	7 37%	6 28%	4 41%
At least once a week	58 19%l	45 18%	12 28%	10 33%	11 18%	24 19%	12 16%	3 26%	7 47%	7 10%	32 19%	14 17%	24 28%M	9 11%	11 23%	49 20%	2 11%	5 23%	2 18%
At least once a month	35 12%	27 11%	8 19%	2 8%	10 16%	17 13%	5 7%	1 10%	2 16%	4 6%	22 13%	9 11%	10 12%	12 15%	3 6%	31 13%	2 11%	- -	2 18%
At least once every three months	5 2%	4 2%	1 3%	- -	1 2%	2 2%	2 2%	- -	1 10%	* 1%	3 2%	2 3%	1 1%	1 2%	* 1%	5 2%	- -	* 2%	- -
Don't know/can't remember	3 1% d	2 1%	* 1%	- -	- -	* *	2 3%	* 3%	- -	2 2%	- -	1 1%	- -	- -	2 3%	3 1%	- -	- -	- -
Total mentions	295 100%	251 100%	44 100%	31 100%	62 100%	127 100%	75 100%	12 100%	14 100%	65 100%	167 100%	84 100%	84 100%	80 100%	47 100%	244 100%	19 100%	23 100%	9 100%
Daily (Net)	119 40% BL	109 43% zB	10 23%	8 26%	24 39%	50 40%	36 48%	2 20%	1 6%	29 45%	76 46%	35 42%	23 28%	44 55% zL	16 34%	98 40%	8 42%	11 47%	2 23%
Weekly (Net)	253 86%	219 87%	34 78%	29 92%	50 81%	107 85%	66 88%	10 87%	10 74%	59 91%	142 85%	71 85%	73 86%	67 83%	42 89%	206 84%	17 89%	23 98%	7 82%
Monthly (Net)	287 97%	245 98%	42 96%	31 100%	61 98%	124 98%	71 95%	12 97%	13 90%	63 97%	164 98%	81 96%	83 99%	79 98%	45 96%	237 97%	19 100%	23 98%	9 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 61

A2a_14. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	318	18	73	8	31	13	32	14	9	2	9	31	250	59	281	18
WeightedBase	295	18**	76*	10**	28**	8**	33**	13**	13**	2**	12**	30**	240	49*	268	15**
EffectiveBase	223	15	54	5	24	12	22	12	6	2	6	25	176	41	197	14
A few times a day	47	2	17	1	5	1	3	2	4	-	-	5	45	1	40	3
	16%e	10%	23%	5%	17%	13%	10%	14%	28%	-	-	16%	19%ze	1%	15%	18%
At least once every day	72	6	15	5	10	2	5	1	2	1	7	5	58	13	70	-
	24%	34%	19%	49%	35%	22%	14%	11%	15%	57%	62%	16%	24%	27%	26%	-
About two or three times a week	76	5	15	2	4	3	13	3	3	1	-	10	60	16	69	5
	26%j	28%	20%	22%	14%	36%	38%	22%	20%	43%	-	35%	25%	33%	26%	31%
At least once a week	58	3	13	2	7	2	9	6	1	-	2	4	46	9	50	5
	19%l	18%	17%	24%	24%	24%	27%	44%	5%	-	19%	13%	19%	19%	19%	36%
At least once a month	35	*	13	-	3	*	2	1	4	-	1	6	27	7	31	2
	12%	2%	16%	-	11%	4%	7%	9%	30%	-	12%	20%	11%	14%	12%	15%
At least once every three months	5	1	3	-	-	-	-	-	-	-	-	-	3	1	5	-
	2%	8%	4%	-	-	-	-	-	-	-	-	-	1%	3%	2%	-
Don't know/can't remember	3	-	-	-	-	-	1	-	*	-	1	-	*	2	3	-
	1% ^d	-	-	-	-	-	4%	-	4%	-	7%	-	*	3% ^d	1%	-
Total mentions	295	18	76	10	28	8	33	13	13	2	12	30	240	49	268	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	119	8	32	6	14	3	8	3	6	1	7	10	104	14	109	3
	40% ^{BL}	44%	42%	54%	51%	36%	24%	25%	42%	57%	62%	32%	43%	28%	41%	18%
Weekly (Net)	253	16	60	10	25	8	30	12	9	2	9	24	210	39	228	13
	86%	90%	79%	100%	89%	96%	89%	91%	67%	100%	81%	80%	87%	80%	85%	85%
Monthly (Net)	287	16	73	10	28	8	32	13	13	2	11	30	237	46	260	15
	97%	92%	96%	100%	100%	100%	96%	100%	96%	100%	93%	100%	98% ^z	94%	97%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 62

A2a_15. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	91	65	26	11	26	38	16	5	4	26	54	45	22	11	13	69	12	4	6
WeightedBase	76*	57*	19**	6**	23**	36**	11**	4**	1**	17**	49*	31*	25**	12**	8**	63*	8**	2**	3**
EffectiveBase	68	49	19	9	20	28	13	5	3	21	44	37	18	7	10	52	10	2	5
A few times a day	8	5	3	1	4	2	2	-	*	2	6	5	1	2	*	7	-	1	1
	11%	9%	17%	11%	18%	5%	16%	-	14%	11%	13%	16%	5%	17%	2%	11%	-	27%	28%
At least once every day	26	21	5	1	9	15	1	-	*	9	17	10	11	4	1	22	4	*	1
	34%	37%	26%	14%	39%	42%	12%	-	18%	49%	36%	32%	44%	36%	13%	34%	44%	12%	22%
About two or three times a week	20	19	1	1	3	13	3	2	*	2	12	5	6	4	5	16	4	-	*
	26%kf	33%	6%	24%	12%	37%	22%	62%	21%	13%	25%	16%	23%	33%	66%	25%	46%	-	14%
At least once a week	16	7	9	2	6	3	5	-	*	3	11	10	5	1	*	13	*	1	1
	21%A	13%	45%	36%	26%	10%	40%	-	47%	18%	22%	33%z	20%	5%	6%	21%	6%	61%	37%
At least once a month	4	3	1	1	1	1	1	2	-	1	2	1	2	-	1	4	*	-	-
	5%	6%	3%	16%	5%	4%	6%	38%	-	6%	3%	4%	9%	-	8%	6%	4%	-	-
At least once every three months	1	1	-	-	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-
	1%	2%	-	-	-	3%	-	-	-	-	2%	-	-	9%	-	2%	-	-	-
Don't know/can't remember	*	-	*	-	-	-	*	-	-	*	-	-	-	-	*	*	-	-	-
	1%	-	2%	-	-	-	4%	-	-	3%	-	-	-	-	6%	1%	-	-	-
Total mentions	76	57	19	6	23	36	11	4	1	17	49	31	25	12	8	63	8	2	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	34	26	8	1	13	17	3	-	*	11	24	15	12	6	1	29	4	1	1
	45%	46%	43%	24%	57%	47%	28%	-	31%	61%	48%	47%	49%	53%	15%	45%	44%	39%	50%
Weekly (Net)	70	52	18	5	22	34	10	2	1	16	46	30	23	11	7	58	8	2	3
	93%	92%	94%	84%	95%	93%	90%	62%	100%	91%	95%	96%	91%	91%	86%	92%	96%	100%	100%
Monthly (Net)	75	56	19	6	23	35	11	4	1	17	48	31	25	11	8	61	8	2	3
	98%	98%	98%	100%	100%	97%	96%	100%	100%	97%	98%	100%	100%	91%	94%	98%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 62

A2a_15. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	91	6	22	3	10	3	12	2	4	-	-	7	78	12	80	6
WeightedBase	76*	6**	23**	1**	8**	2**	11**	1**	4**	**	**	7**	69*	6**	67*	6**
EffectiveBase	68	5	18	3	9	3	10	2	3	-	-	4	59	9	63	3
A few times a day	8	-	2	1	1	-	-	-	-	-	-	3	8	*	8	*
	11%	-	11%	45%	17%	-	-	-	-	-	-	36%	12%	2%	11%	7%
At least once every day	26	1	10	*	1	1	3	1	3	-	-	1	26	*	24	1
	34%	24%	42%	17%	13%	64%	28%	100%	69%	-	-	14%	37%	4%	36%	14%
About two or three times a week	20	1	7	*	4	1	-	-	-	-	-	4	16	4	15	5
	26%kf	9%	31%	38%	47%	36%	-	-	-	-	-	49%	23%	60%	22%	79%
At least once a week	16	4	2	-	-	-	6	-	1	-	-	-	14	2	15	-
	21%A	67%	9%	-	-	-	58%	-	20%	-	-	-	21%	26%	22%	-
At least once a month	4	-	2	-	1	-	2	-	-	-	-	-	3	-	4	-
	5%	-	7%	-	9%	-	14%	-	-	-	-	-	5%	-	6%	-
At least once every three months	1	-	-	-	1	-	-	-	-	-	-	-	1	-	1	-
	1%	-	-	-	14%	-	-	-	-	-	-	-	2%	-	2%	-
Don't know/can't remember	*	-	-	-	-	-	-	-	*	-	-	-	-	*	*	-
	1%	-	-	-	-	-	-	-	11%	-	-	-	-	7%	1%	-
Total mentions	76	6	23	1	8	2	11	1	4	-	-	7	69	6	67	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	-	100%	100%	100%	100%	100%
Daily (Net)	34	1	12	1	2	1	3	1	3	-	-	4	34	*	31	1
	45%	24%	53%	62%	30%	64%	28%	100%	69%	-	-	51%	49%	6%	47%	21%
Weekly (Net)	70	6	21	1	6	2	10	1	4	-	-	7	65	6	61	6
	93%	100%	93%	100%	77%	100%	86%	100%	89%	-	-	100%	93%	93%	92%	100%
Monthly (Net)	75	6	23	1	7	2	11	1	4	-	-	7	68	6	65	6
	98%	100%	100%	100%	86%	100%	100%	100%	89%	-	-	100%	98%	93%	98%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 63

A2a_16. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	465	255	209	67	83	151	164	29	31	109	224	204	144	50	67	359	30	49	27
WeightedBase	397	223	173	39*	66*	119	174*	19**	30**	92*	185	148	148*	47*	54*	341	19**	25*	11**
EffectiveBase	294	175	119	49	66	103	100	20	16	77	140	135	89	35	45	235	23	35	20
A few times a day	55 14%	36 16%	20 11%	9 24%zEF	13 20%	13 11%	19 11%	3 14%	4 13%	13 14%	27 14%	16 11%	19 13%	7 15%	13 23%K	49 14%	3 13%	1 6%	2 15%
At least once every day	93 23%Cd	53 24%	39 22%	4 9%	11 17%	28 23%C	51 29%C	5 26%	11 35%	21 22%	37 20%	36 24%	29 19%	17 36%L	12 21%	77 23%	8 41%	5 20%	3 22%
About two or three times a week	96 24%	60 27%	35 20%	8 21%	14 21%	41 35%zF	33 19%	3 16%	4 14%	25 27%	51 28%	42 28%	32 21%	14 29%	9 16%	80 23%	6 31%	8 31%	2 21%
At least once a week	68 17%	36 16%	32 19%	8 20%	14 22%	21 18%	25 14%	6 30%	2 6%	17 19%	29 16%	21 14%	28 19%	4 9%	15 28%zKM	58 17%	2 9%	6 24%	2 16%
At least once a month	52 13%A	20 9%	31 18%zA	5 12%	6 9%	10 8%	32 18%E	2 9%	9 29%	7 7%	24 13%	22 15%	24 16%	2 4%	4 7%	46 14%	1 6%	4 14%	1 7%
At least once every three months	26 7%	12 6%	14 8%	2 4%	7 10%	4 4%	13 8%	1 5%	1 3%	5 5%	13 7%	8 6%	14 9%	3 6%	1 2%	23 7%	-	1 4%	2 19%
Don't know/can't remember	8 2%	6 2%	2 1%	3 9%zEF	1 2%	2 1%	1 1%	-	-	5 5%z	3 1%	3 2%	2 2%	* 1%	2 3%	7 2%	-	* 2%	-
Total mentions	397 100%	223 100%	173 100%	39 100%	66 100%	119 100%	174 100%	19 100%	30 100%	92 100%	185 100%	148 100%	148 100%	47 100%	54 100%	341 100%	19 100%	25 100%	11 100%
Daily (Net)	148 37%	89 40%	58 34%	13 33%	24 37%	41 34%	70 40%	8 40%	15 48%	33 36%	64 35%	52 35%	48 33%	24 51%	24 45%	127 37%	11 54%	7 26%	4 37%
Weekly (Net)	312 78%	185 83%zB	126 73%	29 74%	52 79%	103 87%zF	127 73%	16 87%	21 68%	76 82%	145 78%	114 77%	108 73%	42 89%	48 89%L	265 78%	18 94%	20 81%	8 74%
Monthly (Net)	364 92%	205 92%	157 91%	34 87%	58 88%	113 95%	159 92%	18 95%	29 97%	82 89%	169 91%	137 92%	132 89%	44 93%	52 95%	311 91%	19 100%	24 95%	9 81%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 63

A2a_16. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM

Base = All Respondents who have listened to radio in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	465	36	109	15	33	22	47	29	14	9	19	26	277	178	383	49
WeightedBase	397	36**	109*	11**	39**	19**	41*	25**	12**	10**	17**	21**	252	139	324	41*
EffectiveBase	294	29	65	11	21	15	34	20	10	5	15	20	177	112	240	38
A few times a day	55 14%	3 8%	16 14%	1 12%	8 20%	2 10%	5 11%	4 16%	2 16%	1 7%	2 10%	7 33%	41 16%	14 10%	45 14%	5 13%
At least once every day	93 23% Cd	7 20%	24 22%	4 33%	4 9%	3 17%	12 30%	8 33%	3 22%	2 17%	5 31%	5 24%	49 19%	42 31% zd	74 23%	9 23%
About two or three times a week	96 24%	12 34%	20 18%	3 28%	10 25%	5 26%	10 25%	4 16%	3 28%	2 21%	4 20%	6 30%	64 25%	31 22%	77 24%	12 30%
At least once a week	68 17%	8 21%	18 17%	1 6%	4 11%	6 33%	10 24%	6 23%	* 4%	* 3%	4 25%	-	42 16%	24 18%	55 17%	9 23%
At least once a month	52 13% A	6 17%	17 15%	1 12%	8 21%	-	3 8%	2 10%	1 10%	4 38%	1 3%	3 12%	33 13%	17 12%	44 14%	3 8%
At least once every three months	26 7%	-	10 9%	1 7%	3 8%	3 14%	-	1 3%	2 20%	1 14%	2 9%	-	20 8%	6 5%	22 7%	1 3%
Don't know/can't remember	8 2%	-	4 4%	* 2%	2 5%	-	* 1%	-	-	-	* 1%	-	4 2%	3 2%	7 2%	-
Total mentions	397 100%	36 100%	109 100%	11 100%	39 100%	19 100%	41 100%	25 100%	12 100%	10 100%	17 100%	21 100%	252 100%	139 100%	324 100%	41 100%
Daily (Net)	148 37%	10 28%	40 37%	5 45%	12 29%	5 27%	17 41%	12 49%	4 38%	2 24%	7 41%	12 57%	89 35%	56 41%	118 36%	15 36%
Weekly (Net)	312 78%	30 83%	78 72%	9 79%	26 65%	17 86%	38 91% T	22 87%	8 70%	5 48%	15 86%	19 88%	195 77%	112 81%	251 77%	36 88%
Monthly (Net)	364 92%	36 100%	95 87%	10 91%	34 86%	17 86%	41 99%	24 97%	9 80%	8 86%	16 89%	21 100%	228 91%	129 93%	295 91%	40 97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 64

A2a_17. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	393	237	156	66	86	196	45	23	22	88	224	139	105	79	70	318	33	24	18
WeightedBase	363	225	138	50*	78*	190	45*	21**	17**	78*	211	99*	106*	92*	66*	317	28**	11**	7**
EffectiveBase	282	173	109	50	65	141	30	16	16	67	162	99	80	58	53	234	26	20	15
A few times a day	51 14%	36 16%	15 11%	4 8%	15 19%	28 15%	3 8%	2 10%	4 24%	14 18%	23 11%	12 12%	12 11%	20 21%	8 12%	44 14%	3 11%	3 22%	1 16%
At least once every day	98 27%BC	70 31%	28 21%	6 13%	23 30% C	58 30% C	11 24%	2 10%	2 14%	20 25%	67 32%	24 24%	33 31%	23 25%	18 27%	86 27%	8 28%	3 27%	1 12%
About two or three times a week	104 29%	62 27%	43 31%	14 29%	15 19%	55 29%	19 43% D	9 45%	7 41%	21 26%	64 30%	35 35%	25 24%	28 31%	16 24%	90 29%	8 31%	2 18%	3 45%
At least once a week	61 17%	35 16%	26 19%	13 27% E	15 19%	26 13%	7 16%	4 18%	2 11%	13 17%	34 16%	18 18%	21 20%	8 9%	15 22% M	52 16%	6 21%	3 26%	1 12%
At least once a month	34 9%	18 8%	16 12%	10 19% E	7 9%	13 7%	4 9%	1 5%	2 10%	8 10%	15 7%	7 7%	10 10%	11 12%	6 9%	31 10%	2 7%	* 1%	1 14%
At least once every three months	10 3%	4 2%	6 5%	2 4%	1 2%	7 4%	- -	- -	- -	2 3%	8 4%	4 4%	3 2%	1 1%	3 4%	9 3%	* 2%	1 6%	- -
Don't know/can't remember	4 1% d	1 *	3 2%	- -	1 1%	3 2%	- -	3 12%	- -	1 1%	1 *	1 1%	3 2%	- -	1 1%	4 1%	- -	- -	- -
Total mentions	363 100%	225 100%	138 100%	50 100%	78 100%	190 100%	45 100%	21 100%	17 100%	78 100%	211 100%	99 100%	106 100%	92 100%	66 100%	317 100%	28 100%	11 100%	7 100%
Daily (Net)	149 41% BC	106 47% zB	43 31%	10 21%	38 49% C	86 45% C	14 31%	4 20%	6 38%	34 43%	89 42%	36 36%	45 42%	43 47%	26 39%	130 41%	11 39%	6 49%	2 29%
Weekly (Net)	314 87% BC	202 90% zB	112 81%	38 76%	68 88%	167 88%	41 91%	17 83%	15 90%	68 87%	188 89%	88 89%	91 85%	79 87%	56 85%	272 86%	25 91%	11 93%	6 86%
Monthly (Net)	348 96% e	220 98% zB	128 93%	48 96%	76 97%	180 95%	45 100%	18 88%	17 100%	75 96%	202 96%	95 96%	101 95%	90 99%	62 94%	303 96%	27 98%	11 94%	7 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 64

A2a_17. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	393	20	99	12	53	16	32	26	7	8	11	34	308	79	329	38
WeightedBase	363	19**	107*	13**	49*	13**	31**	25**	8**	9**	11**	30**	302	58*	303	39**
EffectiveBase	282	16	70	8	39	13	23	20	6	7	9	26	227	52	241	26
A few times a day	51	1	17	1	13	4	3	-	-	-	3	3	43	7	45	3
	14%	3%	16%	9%	27%z	28%	10%	-	-	-	24%	10%	14%	13%	15%	8%
At least once every day	98	5	30	2	15	4	9	11	2	-	2	6	87	10	84	8
	27%BC	27%	28%	14%	31%	33%	28%	42%	26%	-	21%	20%	29%	18%	28%	21%
About two or three times a week	104	2	31	6	10	4	7	7	3	3	4	13	83	20	86	10
	29%	8%	29%	47%	21%	30%	21%	29%	42%	32%	35%	43%	27%	35%	28%	26%
At least once a week	61	8	22	*	6	1	5	5	*	2	1	1	54	7	49	9
	17%	40%	20%	1%	12%	4%	15%	21%	6%	27%	11%	5%	18%	13%	16%	24%
At least once a month	34	3	7	2	4	1	3	2	2	2	1	5	27	7	26	6
	9%	15%	6%	17%	8%	5%	8%	8%	27%	26%	9%	16%	9%	12%	9%	15%
At least once every three months	10	1	1	2	1	-	3	-	-	1	-	1	7	3	9	2
	3%	7%	1%	12%	1%	-	9%	-	-	15%	-	3%	2%	6%	3%	4%
Don't know/can't remember	4	-	-	-	-	-	3	-	-	-	-	1	1	3	3	1
	1% ^d	-	-	-	-	-	8%	-	-	-	-	5%	*	4% ^{zd}	1%	2%
Total mentions	363	19	107	13	49	13	31	25	8	9	11	30	302	58	303	39
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	149	6	47	3	28	8	12	11	2	-	5	9	131	18	129	11
	41%BC	30%	44%	23%	57%z	61%	38%	42%	26%	-	45%	30%	43%	31%	43%	29%
Weekly (Net)	314	15	100	10	44	13	23	23	6	5	10	23	267	46	265	31
	87%BC	78%	93%z	71%	90%	95%	74%	92%	73%	59%	91%	77%	88% ^{ee}	78%	87%	79%
Monthly (Net)	348	18	107	12	48	13	26	25	8	8	11	28	294	52	290	36
	96% ^{ee}	93%	99%	88%	99%	100%	82%	100%	100%	85%	100%	93%	97% ^{ze}	90%	96%	94%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 65

A2a_18. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	560	242	318	164	158	189	49	39	39	152	273	189	130	124	117	442	51	54	13
WeightedBase	519	238	281	121	155	184	59*	31**	37**	133	261	140	130*	140*	109*	437	48*	27*	6**
EffectiveBase	378	162	217	113	107	129	36	26	27	108	184	139	90	83	80	307	34	40	11
A few times a day	62 12%	22 9%	41 14%	15 13%	25 16%E	15 8%	7 12%	4 13%	11 29%	11 8%	24 9%	17 12%	14 11%	13 9%	19 17%	53 12%	4 9%	3 12%	2 33%
At least once every day	159 31%KT	73 31%	86 30%	31 25%	51 33%	57 31%	20 33%	8 25%	12 31%	52 39%z	74 28%	34 24%	41 31%	51 36%	34 31%	134 31%	18 37%	5 20%	1 25%
About two or three times a week	153 29%c	76 32%	77 28%	36 30%	46 30%	58 31%	13 22%	9 29%	6 16%	46 34%	79 30%	48 34%N	36 28%	45 32%	23 21%	126 29%	21 43%Q	6 20%	* 7%
At least once a week	88 17%	43 18%	45 16%	21 17%	23 15%	36 19%	9 14%	7 21%	6 15%	15 11%	55 21%zt	23 16%	26 20%	18 13%	21 20%	78 18%	4 8%	6 22%	* 5%
At least once a month	43 8%	21 9%	22 8%	13 10%	9 6%	14 8%	7 12%	1 2%	2 4%	7 6%	23 9%	13 9%	11 8%	10 7%	9 9%	35 8%	1 2%	5 18%zOP	2 31%
At least once every three months	11 2%	3 1%	8 3%	5 4%	1 1%	2 1%	4 6%	2 6%	1 4%	2 2%	5 2%	5 3%	3 2%	1 1%	3 2%	8 2%	1 1%	2 8%zO	- -
Don't know/can't remember	3 1%	1 *	3 1%	* *	- -	3 2%	- -	1 3%	- -	* *	2 1%	1 1%	- -	2 2%	- -	3 1%	- -	- -	- -
Total mentions	519 100%	238 100%	281 100%	121 100%	155 100%	184 100%	59 100%	31 100%	37 100%	133 100%	261 100%	140 100%	130 100%	140 100%	109 100%	437 100%	48 100%	27 100%	6 100%
Daily (Net)	221 43%J	95 40%	126 45%	46 38%	77 49%	72 39%	27 45%	12 39%	22 60%	62 47%	97 37%	51 36%	54 42%	64 46%	52 48%	187 43%	22 46%	9 32%	3 57%
Weekly (Net)	462 89%Q	213 90%	248 88%	103 85%	145 94%CF	165 90%	48 82%	28 89%	34 92%	123 93%	231 88%	122 87%	116 90%	127 91%	97 89%	391 89%Q	47 97%Q	20 74%	4 69%
Monthly (Net)	504 97%Q	234 98%	270 96%	115 95%	154 99%	179 98%	55 94%	28 91%	36 96%	130 98%	254 97%	135 96%	127 98%	136 98%	106 98%	426 97%	48 99%	25 92%	6 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 65

A2a_18. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	560	13	127	25	49	37	54	26	14	4	16	77	388	162	475	39
WeightedBase	519	12**	136*	19**	49*	32**	55*	26**	14**	4**	12**	78*	400	112	451	28*
EffectiveBase	378	9	84	21	35	27	36	21	10	3	14	54	270	111	328	33
A few times a day	62	-	20	-	5	4	5	1	-	1	3	15	50	12	53	2
	12%	-	15%	-	10%	11%	8%	2%	-	36%	21%	19%	12%	10%	12%	7%
At least once every day	159	4	28	3	19	14	14	10	7	1	2	33	126	31	136	11
	31%KT	32%	20%	14%	39%T	43%	25%	39%	49%	39%	13%	42%T	32%	27%	30%	41%
About two or three times a week	153	4	42	12	10	5	20	7	6	1	6	13	118	33	131	10
	29%c	30%	31%	65%	20%	17%	36%c	26%	45%	25%	50%	16%	30%	29%	29%	35%
At least once a week	88	5	23	4	5	9	13	4	*	-	2	13	65	21	80	4
	17%	38%	17%	21%	9%	29%	24%	15%	3%	-	16%	17%	16%	19%	18%	13%
At least once a month	43	-	16	-	10	-	2	4	-	-	-	3	31	11	40	1
	8%	-	12%	-	20%zKc	-	3%	17%	-	-	-	4%	8%	10%	9%	4%
At least once every three months	11	-	6	-	1	-	1	-	*	-	-	1	7	5	8	-
	2%	-	4%	-	2%	-	2%	-	2%	-	-	1%	2%	4%	2%	-
Don't know/can't remember	3	-	1	-	-	-	1	-	-	-	-	1	3	-	3	-
	1%	-	1%	-	-	-	2%	-	-	-	-	1%	1%	-	1%	-
Total mentions	519	12	136	19	49	32	55	26	14	4	12	78	400	112	451	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	221	4	48	3	24	17	18	11	7	3	4	48	176	42	189	13
	43%J	32%	35%	14%	49%	54%	33%	41%	49%	75%	34%	61%zTX	44%	37%	42%	47%
Weekly (Net)	462	12	113	19	39	32	51	22	13	4	12	74	360	96	400	26
	89%Q	100%	83%	100%	79%	100%	93%	83%	98%	100%	100%	94%V	90%	86%	89%	96%
Monthly (Net)	504	12	130	19	48	32	53	26	13	4	12	77	390	108	440	28
	97%Q	100%	95%	100%	98%	100%	96%	100%	98%	100%	100%	98%	98%	96%	98%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 66

A2a_19. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	711	292	419	132	145	309	125	49	65	209	317	207	190	149	165	566	44	87	14
WeightedBase	681	268	413	100*	125	308	148*	40*	72*	208	296	148	197	176	159	590	37*	47*	7**
EffectiveBase	476	201	276	89	109	207	84	36	41	140	219	149	129	103	113	388	35	63	12
A few times a day	90 13%Fe	39 15%	51 12%	8 8%	18 14%	54 18%zCF	10 7%	4 10%	10 14%	28 14%	40 14%	22 15%	26 13%	23 13%	20 13%	78 13%	5 15%	6 14%	* 5%
At least once every day	193 28%	72 27%	121 29%	30 30%	35 28%	81 26%	48 32%	10 26%	19 26%	59 28%	83 28%	44 30%	46 23%	56 32%	48 30%	172 29%	7 20%	12 26%	1 17%
About two or three times a week	199 29%	80 30%	119 29%	25 25%	39 31%	99 32%	36 24%	15 38%	24 34%	63 30%	83 28%	38 25%	58 29%	52 30%	51 32%	169 29%	16 44%	13 28%	1 17%
At least once a week	127 19%	46 17%	81 20%	24 24%	24 19%	50 16%	30 20%	4 9%	12 16%	34 16%	69 23%z	28 19%	39 20%	35 20%	25 16%	111 19%	6 17%	10 20%	* 6%
At least once a month	49 7%	21 8%	28 7%	9 9%	9 7%	17 6%	14 10%	5 12%	5 7%	13 6%	16 6%	11 8%	21 11%M	6 4%	10 7%	41 7%	1 4%	4 9%	3 38%
At least once every three months	19 3%Jd	8 3%	11 3%	4 4%	1 1%	7 2%	7 5%	1 4%	2 3%	9 4%	4 1%	5 3%	6 3%	4 2%	4 2%	16 3%	* 1%	1 3%	1 18%
Don't know/can't remember	3 *	1 1%	2 *	- -	- -	- -	3 2%zE	1 1%	- -	2 1%	1 *	- -	2 1%	- -	1 1%	3 1%	- -	- -	- -
Total mentions	681 100%	268 100%	413 100%	100 100%	125 100%	308 100%	148 100%	40 100%	72 100%	208 100%	296 100%	148 100%	197 100%	176 100%	159 100%	590 100%	37 100%	47 100%	7 100%
Daily (Net)	284 42%	111 42%	172 42%	39 39%	53 42%	135 44%	58 39%	14 36%	29 40%	87 42%	123 42%	66 44%	71 36%	79 45%	68 43%	251 43%	13 34%	19 40%	2 22%
Weekly (Net)	610 90%Fe	238 89%	372 90%	88 87%	116 92%	284 92%F	123 83%	33 83%	65 90%	185 89%	275 93%z	132 89%	168 85%	166 94%L	143 90%	530 90%	35 95%	42 89%	3 45%
Monthly (Net)	659 97%he	258 96%	400 97%	96 96%	124 99%F	301 98%	138 93%	38 95%	70 97%	198 95%	292 98%zI	143 97%	189 96%	173 98%	154 97%	570 97%	37 99%	46 97%	6 82%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 66

A2a_19. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station

Base = All Respondents who have listened to radio in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	711	86	112	13	68	40	50	54	42	27	33	41	514	180	601	70
WeightedBase	681	102*	120*	10**	71*	38**	47*	54*	45*	30**	34**	39**	542	131	589	66*
EffectiveBase	476	59	74	12	46	26	37	40	31	17	23	30	355	120	402	50
A few times a day	90	18	9	2	10	2	10	9	5	5	5	3	80	10	75	11
	13%Fe	17%	8%	25%	14%	5%	22%T	17%	12%	18%	14%	7%	15%e	7%	13%	16%
At least once every day	193	24	33	2	26	12	13	11	11	17	12	12	157	36	172	16
	28%	23%	27%	16%	36%	32%	29%	20%	25%	56%	37%	30%	29%	27%	29%	24%
About two or three times a week	199	32	38	3	16	11	15	16	13	5	11	9	158	37	168	26
	29%	31%	31%	29%	23%	29%	32%	30%	30%	16%	32%	22%	29%	28%	28%	39%
At least once a week	127	20	26	1	10	9	8	15	8	1	4	8	101	25	114	9
	19%	20%	22%	14%	14%	22%	16%	28%	19%	3%	13%	20%	19%	19%	19%	13%
At least once a month	49	6	12	2	5	3	*	3	1	1	1	7	35	13	40	4
	7%	5%	10%	16%	8%	7%	*	6%	3%	5%	2%	17%	6%	10%	7%	6%
At least once every three months	19	3	2	-	3	2	1	-	3	-	1	2	7	10	18	*
	3%jd	3%	2%	-	4%	5%	1%	-	6%	-	2%	4%	1%	8%zd	3%	1%
Don't know/can't remember	3	-	-	-	-	-	-	-	2	1	-	-	3	1	3	1
	*	-	-	-	-	-	-	-	5%zT	3%	-	-	1%	*	*	1%
Total mentions	681	102	120	10	71	38	47	54	45	30	34	39	542	131	589	66
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	284	42	42	4	36	14	24	20	17	22	17	14	237	46	247	27
	42%	41%	35%	41%	50%	37%	50%	37%	37%	74%	50%	37%	44%	35%	42%	40%
Weekly (Net)	610	94	106	8	62	34	46	51	38	28	32	31	496	108	529	61
	90%Fe	92%	88%	84%	88%	88%	98%	94%	86%	93%	95%	79%	92%ze	82%	90%	92%
Monthly (Net)	659	100	118	10	68	36	46	54	40	29	33	37	531	120	569	65
	97%he	97%	98%h	100%	96%	95%	99%	100%h	89%	97%	98%	96%	98%ze	92%	97%	98%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 67

A2a_20. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	352	163	188	41	58	135	118	30	35	87	148	115	84	69	84	294	26	26	6
WeightedBase	356	147	207	32*	50*	123*	150*	28**	36**	95*	135	95*	89*	87*	86*	310	28**	16**	3**
EffectiveBase	241	110	131	31	46	92	82	24	21	61	101	78	60	50	56	206	18	17	6
A few times a day	57	29	28	3	3	26	24	6	4	17	13	14	13	14	14	47	5	5	*
	16%DJ	19%	13%	10%	6%	21%D	16%	20%	10%	18%	9%	15%	15%	17%	17%	15%	18%	29%	13%
At least once every day	93	35	58	7	17	31	38	5	11	17	41	29	19	25	20	83	5	4	1
	26%E	24%	28%	22%	35%	25%	25%	17%	31%	18%	30%	31%	22%	29%	23%	27%	18%	26%	20%
About two or three times a week	94	45	49	5	11	24	54	9	12	28	31	23	19	24	28	79	12	2	1
	26%E	31%	23%	16%	22%	19%	36%zCE	31%	33%	30%	23%	24%	21%	28%	33%	26%	43%	14%	22%
At least once a week	64	27	37	10	9	31	14	5	3	23	33	15	19	20	10	57	3	3	*
	18%F	18%	18%	30%F	19%	25%zF	9%	19%	9%	24%	24%z	16%	21%	23%	12%	19%	11%	21%	12%
At least once a month	40	10	30	7	5	10	19	2	4	11	14	9	17	2	12	36	2	1	*
	11%AM	6%	15%A	21%E	10%	8%	12%	6%	12%	11%	10%	10%	19%zM	2%	14%M	12%	9%	8%	17%
At least once every three months	7	1	5	*	3	1	2	1	1	-	3	3	2	1	1	6	-	*	*
	2%	1%	2%	1%	7%zE	1%	1%	4%	4%	-	2%	3%	2%	1%	1%	2%	-	3%	17%
Don't know/can't remember	2	1	1	-	1	1	-	1	-	-	1	1	-	1	-	2	-	-	-
	*	*	*	-	1%	1%	-	3%	-	-	1%	1%	-	1%	-	1%	-	-	-
Total mentions	356	147	207	32	50	123	150	28	36	95	135	95	89	87	86	310	28	16	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	149	63	86	10	21	57	62	10	15	33	54	44	32	40	34	130	10	9	1
	42%	43%	41%	32%	41%	46%	41%	37%	42%	35%	40%	46%	36%	46%	40%	42%	36%	55%	33%
Weekly (Net)	307	136	172	25	41	112	130	24	30	84	118	82	70	83	72	266	25	14	2
	86%	92%zB	83%	79%	82%	91%	86%	87%	84%	89%	87%	86%	79%	96%zLN	84%	86%	91%	90%	67%
Monthly (Net)	347	145	202	32	46	121	148	26	34	95	132	91	87	85	84	302	28	15	2
	98%D	99%	97%	99%	92%	98%D	99%D	93%	96%	100%	98%	96%	98%	98%	99%	98%	100%	97%	83%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 67

A2a_20. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	352	19	68	15	35	32	75	7	9	4	4	26	227	102	308	20
WeightedBase	356	16**	80*	14**	35**	36**	79*	5**	8**	7**	2**	25**	242	97*	315	15**
EffectiveBase	241	15	49	12	26	21	51	6	7	3	3	21	154	72	211	16
A few times a day	57 16%DJ	1 8%	8 10%	3 20%	6 17%	3 7%	16 21%	3 55%	-	-	*	6 23%	40 16%	13 13%	49 15%	3 21%
At least once every day	93 26%	4 25%	20 25%	3 21%	10 27%	13 37%	20 26%	1 12%	4 46%	4 57%	-	4 17%	61 25%	28 29%	84 27%	2 14%
About two or three times a week	94 26%E	3 17%	27 34%	1 10%	13 36%	9 25%	21 27%	1 27%	1 12%	*	-	2 10%	61 25%	29 29%	86 27%	5 30%
At least once a week	64 18%F	5 29%	9 12%	5 33%	4 10%	10 27%	11 14%	* 6%	3 39%	-	2 83%	9 35%	48 20%	14 15%	57 18%	5 30%
At least once a month	40 11%AM	1 6%	13 17%	2 16%	3 9%	1 3%	8 10%	-	-	-	3 38%	4 15%	28 12%	11 11%	31 10%	1 6%
At least once every three months	7 2%	2 14%	2 2%	-	-	-	1 2%	-	*	-	-	-	2 1%	3 3%	6 2%	-
Don't know/can't remember	2 *	-	1 1%	-	-	-	1 1%	-	-	-	-	-	2 1%	-	2 *	-
Total mentions	356 100%	16 100%	80 100%	14 100%	35 100%	36 100%	79 100%	5 100%	8 100%	7 100%	2 100%	25 100%	242 100%	97 100%	315 100%	15 100%
Daily (Net)	149 42%	5 33%	28 35%	6 41%	16 44%	16 45%	37 47%	3 67%	4 46%	4 57%	*	10 40%	101 42%	40 42%	133 42%	5 35%
Weekly (Net)	307 86%	13 79%	64 80%	12 84%	32 91%	35 97%	68 87%	5 100%	8 97%	5 62%	2 100%	22 85%	210 87%	83 86%	276 88%	14 94%
Monthly (Net)	347 98%D	14 86%	78 97%	14 100%	35 100%	36 100%	76 97%	5 100%	8 97%	7 100%	2 100%	25 100%	238 98%	94 97%	307 98%	15 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 68

A2a_21. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	590	288	301	170	192	189	39	45	47	146	290	185	143	129	133	484	28	48	30
WeightedBase	536	274	261	142	177	174	43**	36**	40*	133	267	128	151	134*	123*	479	23**	22*	12**
EffectiveBase	392	198	193	107	130	129	26	28	31	102	195	131	101	86	88	332	23	38	24
A few times a day	80 15%e	48 18%	32 12%	25 18%	32 18%	23 13%	-	9 24%	4 9%	18 13%	39 15%	25 20%	16 11%	18 13%	21 17%	72 15%	3 13%	4 17%	2 16%
At least once every day	131 24%	69 25%	61 23%	28 20%	56 31%zC	39 23%	7 17%	7 19%	10 25%	30 23%	71 27%	34 27%	43 29%	27 20%	27 22%	117 24%	6 26%	6 28%	2 19%
About two or three times a week	158 29%	85 31%	73 28%	39 27%	49 28%	54 31%	15 36%	9 25%	19 49%zJ	45 34%	75 28%	32 25%	34 23%	53 39%zKL	38 31%	141 30%	8 34%	5 21%	4 36%
At least once a week	100 19%	46 17%	54 21%	26 18%	25 14%	37 21%	13 29%	7 18%	3 8%	25 19%	50 19%	19 15%	43 28%zKMN	19 14%	19 15%	89 19%	4 19%	6 25%	1 7%
At least once a month	51 10%	21 8%	30 11%	17 12%	13 7%	14 8%	8 18%	3 8%	2 5%	11 8%	29 11%	15 12%	11 7%	13 10%	12 9%	45 9%	2 9%	2 8%	2 19%
At least once every three months	12 2% d	4 2%	7 3%	7 5%z	2 1%	3 2%	-	2 4%	1 3%	3 3%	3 1%	2 2%	3 2%	2 2%	4 3%	12 2%	-	-	-
Don't know/can't remember	5 1%	* *	4 2%	-	-	5 3%z	-	* 1%	-	* *	-	* *	* 1%	2 2%	2 2%	4 1%	-	* 2%	* 3%
Total mentions	536 100%	274 100%	261 100%	142 100%	177 100%	174 100%	43 100%	36 100%	40 100%	133 100%	267 100%	128 100%	151 100%	134 100%	123 100%	479 100%	23 100%	22 100%	12 100%
Daily (Net)	211 39%	117 43%	93 36%	53 38%	88 50%zE	62 36%	7 17%	15 43%	13 34%	48 36%	110 41%	59 46%	60 39%	44 33%	48 39%	188 39%	9 38%	10 45%	4 35%
Weekly (Net)	469 87%e	248 91%	220 84%	118 83%	162 92%	153 88%	35 82%	31 87%	36 91%	118 89%	234 88%	111 86%	137 90%	116 87%	105 86%	419 87%	21 91%	20 90%	9 78%
Monthly (Net)	520 97%e	269 98%	250 96%	135 95%	175 99%	167 96%	43 100%	34 95%	38 97%	129 97%	263 99%z	126 98%	148 98%	130 97%	116 95%	464 97%	23 100%	22 98%	11 97%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 68

A2a_21. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	590	67	168	13	44	23	40	32	17	14	31	35	439	135	488	45
WeightedBase	536	77*	159	12**	46*	22**	47**	33**	13**	13**	27**	31**	439	87*	449	39*
EffectiveBase	392	43	115	11	32	16	27	26	12	11	24	23	300	92	323	33
A few times a day	80	9	33	2	5	*	6	3	-	2	3	8	73	5	66	4
	15%e	12%	21%	14%	11%	2%	13%	10%	-	12%	10%	27%	17%e	6%	15%	12%
At least once every day	131	27	43	2	13	3	5	5	4	2	7	7	108	21	112	9
	24%	35%	27%	17%	27%	15%	10%	14%	27%	14%	26%	23%	25%	24%	25%	22%
About two or three times a week	158	21	41	2	15	10	21	12	5	2	8	5	133	24	131	14
	29%	28%	26%	21%	32%	44%	44%	37%	13%	13%	30%	15%	30%	28%	29%	35%
At least once a week	100	17	24	4	9	5	11	3	3	3	4	7	81	17	88	5
	19%	23%	15%	31%	19%	22%	24%	9%	21%	22%	16%	21%	18%	20%	19%	14%
At least once a month	51	2	15	1	4	*	3	8	2	3	3	4	38	11	40	7
	10%	2%	9%	12%	9%	2%	6%	23%	12%	22%	13%	14%	9%	13%	9%	17%
At least once every three months	12	-	2	1	1	2	1	2	*	2	1	-	4	7	9	-
	2% d	-	1%	5%	2%	7%	3%	5%	2%	17%	5%	-	1%	8% zd	2%	-
Don't know/can't remember	5	-	2	-	-	2	-	-	*	-	-	-	2	*	3	-
	1%	-	1%	-	-	9%	-	-	1%	-	-	-	1%	1%	1%	-
Total mentions	536	77	159	12	46	22	47	33	13	13	27	31	439	87	449	39
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	211	36	76	4	18	4	11	8	4	3	10	15	181	27	178	13
	39%	48%	48% z	31%	39%	17%	24%	24%	27%	26%	36%	50%	41%	31%	40%	34%
Weekly (Net)	469	75	140	10	41	18	43	23	11	8	22	27	395	68	396	32
	87% e	98% z	89%	83%	90%	82%	92%	71%	85%	61%	82%	86%	90% ze	78%	88%	83%
Monthly (Net)	520	77	155	11	45	18	46	31	13	11	26	31	433	79	437	39
	97% e	100%	98%	95%	98%	84%	97%	95%	97%	83%	95%	100%	99% ze	91%	97%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 69

A2a_22. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	488	241	246	71	116	211	90	43	45	113	233	174	116	84	114	398	32	27	31
WeightedBase	443	217	225	49*	104*	190	99*	34*	39**	98*	218	132	127*	82*	103*	392	27**	12**	12**
EffectiveBase	335	167	167	42	87	148	62	31	29	80	160	125	82	57	79	281	26	21	25
A few times a day	51	31	20	3	15	21	12	5	8	11	23	23	9	9	10	46	2	1	2
	12%	14%	9%	7%	14%	11%	13%	14%	20%	11%	10%	18%zL	7%	12%	10%	12%	9%	8%	20%
At least once every day	100	52	48	7	25	49	18	4	8	20	51	32	26	19	23	86	8	3	3
	23%	24%	21%	15%	24%	26%	19%	11%	21%	20%	23%	24%	20%	23%	22%	22%	30%	22%	26%
About two or three times a week	134	76	57	15	29	54	35	10	11	31	69	42	36	25	31	121	8	2	3
	30%B	35%	25%	31%	28%	28%	35%	30%	27%	32%	31%	32%	28%	31%	30%	31%	29%	20%	25%
At least once a week	88	36	52	8	20	42	17	7	6	19	46	15	34	19	21	77	6	3	1
	20%K	17%	23%	16%	19%	22%	17%	21%	14%	20%	21%	11%	27%K	23%K	20%	20%	24%	27%	11%
At least once a month	51	16	35	12	11	18	11	3	5	12	23	15	16	7	13	47	2	1	1
	12%A	8%	16%zA	24%zDE	10%	10%	11%	9%	13%	12%	11%	11%	13%	9%	13%	12%	8%	10%	12%
At least once every three months	13	5	8	2	4	3	3	2	2	3	6	3	5	2	3	13	-	*	*
	3% d	2%	4%	5%	4%	2%	3%	7%	5%	3%	3%	3%	4%	3%	3%	3%	-	3%	1%
Don't know/can't remember	6	1	5	1	-	3	2	2	-	2	1	1	2	1	2	4	-	1	1
	1%	1%	2%	3%	-	1%	2%	6%zI	-	2%	1%	1%	2%	1%	2%	1%	-	11%	5%
Total mentions	443	217	225	49	104	190	99	34	39	98	218	132	127	82	103	392	27	12	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	151	83	68	11	40	70	31	9	16	31	73	55	35	28	33	132	10	4	5
	34%	38%	30%	21%	38%	37%	31%	26%	41%	32%	34%	42%zL	27%	34%	32%	34%	39%	29%	46%
Weekly (Net)	373	195	177	34	90	166	83	26	32	82	187	112	104	72	85	329	24	9	9
	84%BC	90%zB	79%	68%	86% C	87% C	84%	77%	82%	83%	86%	85%	82%	88%	82%	84%	92%	76%	82%
Monthly (Net)	424	211	212	46	100	184	94	29	37	93	211	127	121	79	97	376	27	11	11
	96%G	97%	94%	92%	96%	97%	95%	86%	95%	95%	97%G	96%	95%	96%	95%	96%	100%	86%	94%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 69

A2a_22. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic

Base = All Respondents who have listened to radio in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	488	25	158	9	28	22	43	30	21	12	13	37	339	131	419	30
WeightedBase	443	26**	158	6**	28**	19**	48*	29**	25**	11**	12**	31**	330	103*	383	27**
EffectiveBase	335	14	111	7	18	17	31	25	16	10	9	28	236	89	289	18
A few times a day	51 12%	2 9%	18 11%	1 11%	4 13%	* 1%	5 10%	3 11%	3 13%	- -	- -	10 33%	38 12%	13 13%	42 11%	4 15%
At least once every day	100 23%	4 16%	43 27%	- -	8 27%	3 16%	9 18%	4 15%	7 28%	1 5%	2 16%	6 19%	80 24%	16 16%	83 22%	8 29%
About two or three times a week	134 30%B	8 32%	46 29%	1 22%	9 34%	9 47%	17 36%	10 35%	3 12%	* 3%	6 53%	9 30%	103 31%	30 29%	115 30%	10 36%
At least once a week	88 20%K	7 28%	24 15%	1 15%	4 14%	4 19%	13 27%	7 23%	10 41%	3 31%	3 22%	2 5%	64 19%	21 20%	79 21%	3 10%
At least once a month	51 12%A	2 8%	20 13%	2 39%	3 10%	3 17%	4 8%	4 14%	- -	5 48%	* 4%	3 8%	35 11%	14 14%	45 12%	2 9%
At least once every three months	13 3% d	2 7%	6 4%	1 13%	* 1%	- -	- -	1 3%	- -	1 12%	1 5%	1 3%	5 1%	8 7% zd	12 3%	* 1%
Don't know/can't remember	6 1%	- -	1 *	- -	- -	- -	1 2%	- -	2 8%	- -	- -	1 2%	5 1%	1 1%	5 1%	- -
Total mentions	443 100%	26 100%	158 100%	6 100%	28 100%	19 100%	48 100%	29 100%	25 100%	11 100%	12 100%	31 100%	330 100%	103 100%	383 100%	27 100%
Daily (Net)	151 34%	6 25%	61 38%	1 11%	11 41%	3 18%	13 28%	7 25%	10 40%	1 5%	2 16%	16 52%	118 36%	29 28%	126 33%	12 45%
Weekly (Net)	373 84%B C	22 86%	131 83%	3 48%	25 88%	16 83%	44 91%	24 84%	23 92%	4 40%	11 91%	27 87%	285 86%	81 78%	320 84%	24 91%
Monthly (Net)	424 96% G	24 93%	151 96%	5 87%	28 99%	19 100%	48 98%	28 97%	23 92%	10 88%	11 95%	30 95%	320 97% ze	95 92%	366 95%	26 99%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 70

A2a_23. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)

Base = All Respondents who have listened to radio in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	479	229	250	62	86	181	150	46	60	130	176	124	115	98	142	309	54	35	81
WeightedBase	437	214	224	43*	79*	160	155	47*	49*	110*	157	89*	121*	106*	122*	331	52*	19**	34*
EffectiveBase	328	161	167	47	58	121	107	33	40	90	126	93	82	69	95	226	42	25	66
A few times a day	68	28	40	9	6	22	32	6	11	22	18	10	18	14	26	47	7	4	10
	16%D	13%	18%	20%	7%	14%	20%D	14%	22%	20%	12%	11%	15%	14%	21%	14%	14%	21%	29%zO
At least once every day	144	74	70	11	24	54	54	13	13	31	64	28	50	33	33	109	19	5	11
	33%	35%	31%	26%	31%	34%	35%	28%	27%	28%	41%z	32%	41%N	31%	27%	33%	36%	25%	32%
About two or three times a week	118	54	64	13	28	44	32	17	12	31	37	25	35	24	33	86	18	6	8
	27%	25%	29%	31%	35%F	28%	21%	36%	24%	28%	24%	28%	29%	23%	27%	26%	35%	29%	24%
At least once a week	65	33	32	4	15	30	17	4	12	15	24	16	11	18	20	53	7	2	4
	15%	15%	15%	9%	18%	19%	11%	9%	25%	14%	15%	18%	9%	17%	16%	16%	14%	11%	10%
At least once a month	32	20	12	5	6	7	14	4	-	8	10	7	4	10	11	29	1	1	1
	7%F	9%	5%	12%	7%	4%	9%	9%	-	7%	7%	8%	3%	9%	9%	9%	2%	6%	2%
At least once every three months	5	1	4	*	1	2	3	2	1	2	1	2	2	1	-	5	-	1	-
	1%	1%	2%	1%	1%	1%	2%	4%	1%	1%	1%	2%	2%	1%	-	1%	-	3%	-
Don't know/can't remember	5	4	1	1	-	1	4	-	-	-	2	*	-	5	-	4	-	1	1
	1%	2%	1%	1%	-	1%	2%	-	-	-	1%	*	-	5%zN	-	1%	-	5%	2%
Total mentions	437	214	224	43	79	160	155	47	49	110	157	89	121	106	122	331	52	19	34
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	212	102	110	20	30	76	86	20	24	54	82	38	68	47	58	156	26	9	21
	48%	48%	49%	45%	38%	48%	55%D	42%	49%	49%	52%	43%	56%	45%	48%	47%	50%	46%	61%zO
Weekly (Net)	395	189	206	37	73	151	135	41	48	100	144	79	115	90	111	294	51	17	33
	90%	88%	92%	86%	92%	94%	87%	87%	99%z	91%	91%	89%	95%M	85%	91%	89%	98%	86%	96%
Monthly (Net)	427	208	218	42	78	158	148	45	48	108	154	86	119	100	122	323	52	18	34
	98%	97%	98%	97%	99%	98%	96%	96%	99%	99%	98%	97%	98%	94%	100%M	97%	100%	92%	98%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 70

A2a_23. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)

Base = All Respondents who have listened to radio in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	479	22	45	19	44	25	51	36	7	12	17	31	276	186	408	42
WeightedBase	437	27**	51**	18**	48*	22**	54*	37**	6**	15**	22**	30**	277	150	374	36**
EffectiveBase	328	15	30	14	32	21	38	29	6	11	12	24	195	124	279	29
A few times a day	68	1	7	3	10	1	15	3	2	2	-	4	39	27	58	4
	16%D	3%	13%	15%	21%	4%	27%z	8%	27%	15%	-	12%	14%	18%	16%	11%
At least once every day	144	6	18	4	21	8	21	11	2	3	7	9	91	48	130	7
	33%	21%	36%	22%	43%	35%	39%	30%	29%	22%	29%	29%	33%	32%	35%	21%
About two or three times a week	118	17	10	4	7	9	11	7	2	2	7	9	73	44	98	14
	27%	63%	20%	24%	15%	39%	20%	19%	37%	14%	33%	29%	26%	29%	26%	38%
At least once a week	65	1	10	3	5	4	3	10	-	6	7	3	46	18	56	6
	15%	2%	20%	19%	11%	17%	6%	28%	-	39%	31%	10%	17%	12%	15%	16%
At least once a month	32	3	5	4	3	1	2	5	*	1	1	5	22	10	21	5
	7%f	10%	10%	20%	6%	4%	3%	13%	7%	9%	5%	15%	8%	6%	6%	15%
At least once every three months	5	-	1	-	-	-	1	1	-	-	*	1	3	2	5	-
	1%	-	1%	-	-	-	2%	3%	-	-	2%	5%	1%	1%	1%	-
Don't know/can't remember	5	-	-	-	2	-	1	-	-	-	-	*	2	3	5	-
	1%	-	-	-	5%	-	2%	-	-	-	-	1%	1%	2%	1%	-
Total mentions	437	27	51	18	48	22	54	37	6	15	22	30	277	150	374	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	212	7	25	7	31	9	36	14	4	6	7	12	130	75	188	12
	48%	25%	49%	37%	64%	40%	66%z	38%	56%	37%	29%	40%	47%	50%	50%	32%
Weekly (Net)	395	24	46	15	43	21	50	31	6	14	21	24	250	136	342	31
	90%	90%	89%	80%	89%	96%	93%	85%	93%	91%	93%	79%	90%	91%	92%	85%
Monthly (Net)	427	27	51	18	46	22	52	36	6	15	22	28	272	146	363	36
	98%	100%	99%	100%	95%	100%	96%	97%	100%	100%	98%	94%	98%	97%	97%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 71

A2a1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio).

Base = All Respondents

	Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once every three months	Don't know/ can't remember	Never	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
Summary Table															
BBC Radio 1	4099	4101	2770	171 4%	279 7%	212 5%	145 4%	80 2%	33 1%	13 *	3168 77%	4101 100%	450 11%	807 20%	887 22%
BBC Radio 2	4099	4101	2770	150 4%	277 7%	220 5%	121 3%	75 2%	20 *	12 *	3226 79%	4101 100%	428 10%	768 19%	843 21%
BBC Radio 3	4099	4101	2770	34 1%	69 2%	27 1%	34 1%	16 *	5 *	4 *	3912 95%	4101 100%	103 3%	164 4%	180 4%
BBC Radio 4	4099	4101	2770	136 3%	200 5%	111 3%	84 2%	35 1%	12 *	10 *	3514 86%	4101 100%	336 8%	530 13%	565 14%
BBC Radio 5 live	4099	4101	2770	44 1%	109 3%	106 3%	61 1%	34 1%	15 *	2 *	3730 91%	4101 100%	153 4%	320 8%	354 9%
BBC 6 Music	4099	4101	2770	26 1%	48 1%	44 1%	27 1%	17 *	4 *	1 *	3935 96%	4101 100%	73 2%	144 4%	162 4%
BBC Asian Network	4099	4101	2770	14 *	35 1%	15 *	9 *	3 *	1 *	*	4023 98%	4101 100%	49 1%	73 2%	76 2%
BBC local radio stations	4099	4101	2770	62 2%	152 4%	90 2%	86 2%	47 1%	12 *	8 *	3644 89%	4101 100%	214 5%	390 10%	437 11%
Any other BBC station (including digital BBC stations)	4099	4101	2770	75 2%	132 3%	122 3%	96 2%	40 1%	13 *	9 *	3675 90%	4162 101%	194 5%	377 9%	408 10%
TalkSPORT	4099	4101	2770	47 1%	72 2%	76 2%	58 1%	35 1%	5 *	3 *	3806 93%	4101 100%	119 3%	253 6%	287 7%
TalkRADIO	4099	4101	2770	8 *	26 1%	20 *	16 *	4 *	1 *	*	4025 98%	4101 100%	34 1%	70 2%	75 2%
Classic FM	4099	4101	2770	55 1%	93 2%	96 2%	68 2%	52 1%	26 1%	8 *	3704 90%	4101 100%	148 4%	312 8%	364 9%
Absolute Radio	4099	4101	2770	51 1%	98 2%	104 3%	61 1%	34 1%	10 *	4 *	3738 91%	4101 100%	149 4%	314 8%	348 8%
Any Capital Radio station	4099	4101	2770	62 2%	159 4%	153 4%	88 2%	43 1%	11 *	3 *	3582 87%	4101 100%	221 5%	462 11%	504 12%
Any Heart Radio station	4099	4101	2770	90 2%	193 5%	199 5%	127 3%	49 1%	19 *	3 *	3420 83%	4101 100%	284 7%	610 15%	659 16%
Any Smooth Radio station	4099	4101	2770	57 1%	93 2%	94 2%	64 2%	40 1%	7 *	2 *	3745 91%	4101 100%	149 4%	307 7%	347 8%
Kiss	4099	4101	2770	80 2%	131 3%	158 4%	100 2%	51 1%	12 *	5 *	3565 87%	4101 100%	211 5%	469 11%	520 13%
Magic	4099	4101	2770	51 1%	100 2%	134 3%	88 2%	51 1%	13 *	6 *	3658 89%	4101 100%	151 4%	373 9%	424 10%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 71

A2a1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio).

Base = All Respondents

Other local Radio station (e.g. a local station that has advertising)

Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once every three months	Don't know/ can't remember	Never	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
4099	4101	2770	68 2%	144 4%	118 3%	65 2%	32 1%	5 *	5 *	3664 89%	4101 100%	212 5%	395 10%	427 10%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 72

A2a1_1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	171	79	92	31	66	57	16	9	13	43	82	50	35	50	36	148	11	7	5
	4%Fe	4%	4%	7%zF	8%zEF	4%F	1%	2%	3%	4%	6%zGH	5%N	3%	5%	3%	4%	3%	3%	4%
At least once every day	279	139	141	51	88	98	42	13	23	71	140	83	73	74	49	248	16	14	2
	7%FGNRef	7%	7%	11%zEF	11%zEF	7%F	3%	3%	5%	7%G	10%zGHI	9%zN	7%N	7%N	4%	7%R	5%	7%R	1%
About two or three times a week	212	108	104	49	74	66	23	17	8	58	108	76	59	47	30	176	15	12	8
	5%FHNe	5%	5%	10%zEF	9%zEF	5%F	2%	4%	2%	6%H	8%zGH	8%zMN	6%N	5%N	3%	5%	4%	6%	6%
At least once a week	145	68	77	38	41	50	16	7	11	44	63	37	36	34	39	126	9	6	4
	4%Fe	3%	4%	8%zEF	5%zF	4%F	1%	2%	2%	4%	5%zG	4%	4%	3%	3%	4%	3%	3%	3%
At least once a month	80	43	37	24	20	23	12	6	3	21	33	21	28	15	16	69	3	4	4
	2%F	2%	2%	5%DEF	3%F	2%	1%	1%	1%	2%	2%	2%	3%	1%	1%	2%	1%	2%	4%P
At least once every three months	33	20	14	9	5	10	9	1	2	8	18	7	13	9	4	29	1	2	1
	1%	1%	1%	2%zEF	1%	1%	1%	*	1%	1%	1%z	1%	1%	1%	*	1%	*	1%	1%
Don't know/can't remember	13	3	9	2	5	3	2	2	1	4	4	2	4	3	5	10	2	1	-
	*	*	*	*	1%	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Never	3168	1539	1625	268	484	1057	1359	353	380	791	911	663	766	766	973	2630	287	156	95
	77%CDJKYd	77%	77%	57%	62%	77%CD	92%zCDE	87%zIJ	86%zIJ	76%J	67%	71%	76%K	77%K	85%zKLM	77%	83%zO	77%	80%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	450	217	233	82	154	155	58	22	35	114	222	133	109	124	85	395	27	21	7
	11%FGNRe	11%	11%	17%zEF	20%zEF	11%F	4%	5%	8%	11%G	16%zGHI	14%zLN	11%N	12%N	7%	12%R	8%	10%	6%
Weekly (Net)	807	393	414	169	269	272	97	46	55	215	393	246	203	204	154	698	51	39	18
	20%FGHNPe	20%	20%	36%zEF	34%zEF	20%F	7%	11%	12%	21%GH	29%zGHI	26%zLMN	20%N	21%N	13%	20%P	15%	20%	15%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 72

A2a1_1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
Total (z)																		
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	887	437	194	289	295	109	52	58	237	426	267	231	219	169	767	55	43	22
	22%FGHNPe	22%	41%zEF	37%zEF	22%F	7%	13%	13%	23%GH	31%zGHI	28%zLMN	23%N	22%N	15%	22%P	16%	21%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 72

A2a1_1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	171	16	26	5	20	6	21	8	10	4	2	29	144	24	152	9
	4%Fe	5%	3%	3%	5%	3%	5%	4%	5%	4%	1%	8%zTb	6%ze	2%	4%	3%
At least once every day	279	14	50	5	30	13	40	23	15	9	13	35	228	50	223	21
	7%FGNRef	5%	6%	3%	8%	6%	8%	10%TU	8%	8%	9%	9%U	9%ze	3%	6%	6%
About two or three times a week	212	18	47	6	16	11	19	19	13	6	10	12	162	48	174	21
	5%FHNe	6%	5%	4%	4%	5%	4%	9%Xc	7%	5%	6%	3%	6%ze	3%	5%	6%
At least once a week	145	12	30	5	16	5	23	8	3	7	4	13	112	29	122	12
	4%Fe	4%	3%	3%	4%	2%	5%	4%	1%	6%	2%	4%	4%ze	2%	3%	3%
At least once a month	80	3	18	5	12	2	8	6	4	5	2	5	54	22	64	6
	2%F	1%	2%	3%	3%	1%	2%	3%	2%	4%	1%	1%	2%	2%	2%	2%
At least once every three months	33	1	7	2	6	1	5	1	2	2	2	2	24	9	27	4
	1%	*	1%	1%	1%	*	1%	*	1%	2%	1%	*	1%	1%	1%	1%
Don't know/can't remember	13	-	4	*	1	2	*	1	-	-	1	1	9	3	13	*
	*	-	*	*	1%	*	*	*	-	-	1%	*	*	*	*	*
Never	3168	234	683	123	290	172	356	157	140	79	123	271	1796	1286	2714	281
	77%CDJKYd	78%	79%Y	81%Y	74%	81%Y	75%	70%	75%	70%	79%	74%	71%	87%zd	78%	79%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	450	30	75	10	50	20	61	32	26	13	15	64	372	74	375	30
	11%FGNRe	10%	9%	7%	13%	9%	13%	14%T	14%	12%	10%	17%zSTUW	15%ze	5%	11%	9%
Weekly (Net)	807	60	152	22	81	36	103	59	41	26	29	90	646	151	671	64
	20%FGHNP	20%	18%	14%	21%	17%	22%	26%zTUW	22%	23%	18%	24%TU	26%ze	10%	19%	18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 72

A2a1_1. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 1

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 887	63	170	26	93	37	111	65	45	31	30	94	700	173	735	70
22%FGHNPe	21%	20%	17%	24%	18%	24%	29%zTUW	24%	28%	19%	26%	28%ze	12%	21%	20%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 73

A2a1_3. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	150	85	65	3	29	51	66	6	16	33	74	47	42	35	26	123	14	11	2
	4%CGNe	4%	3%	1%	4%C	4%C	4%C	1%	4%	3%	5%zGI	5%zN	4%N	3%	2%	4%	4%	6%R	2%
At least once every day	277	146	131	17	43	99	118	13	27	55	132	75	76	83	43	226	27	17	8
	7%CGNbe	7%	6%	4%	6%	7%C	8%C	3%	6%	5%	10%zGI	8%N	8%N	8%N	4%	7%	8%	9%	7%
About two or three times a week	220	112	107	13	33	86	89	8	14	61	85	72	64	50	34	185	19	13	4
	5%CGNTV	6%	5%	3%	4%	6%C	6%C	2%	3%	6%G	6%G	8%zN	6%N	5%N	3%	5%	5%	6%	3%
At least once a week	121	55	66	11	13	47	50	7	8	39	53	38	37	24	22	98	7	12	3
	3%Df	3%	3%	2%	2%	3%D	3%	2%	2%	4%	4%z	4%zN	4%N	2%	2%	3%	2%	6%zOP	3%
At least once a month	75	39	36	8	11	20	35	7	5	19	30	25	20	15	15	65	3	5	2
	2%	2%	2%	2%	1%	1%	2%	2%	1%	2%	2%	3%z	2%	2%	1%	2%	1%	3%	2%
At least once every three months	20	12	8	9	1	6	5	3	4	2	9	8	5	5	2	17	2	1	1
	*	1%	*	2%zDEF	*	*	*	1%	1%	*	1%	1%	*	1%	*	*	*	*	1%
Don't know/can't remember	12	8	3	1	1	5	5	-	*	3	6	4	2	5	*	10	-	2	-
	*	*	*	*	*	*	*	-	*	*	*	*	*	1%	*	*	-	1%	-
Never	3226	1542	1682	411	652	1051	1112	363	367	828	970	672	768	777	1009	2714	273	140	99
	79%AFJKL Qdg	77%	80%	87%zEF	83%zEF	77%	75%	89%zHIJ	83%J	80%J	71%	71%	76%	78%K	88%zKLM	79%Q	79%Q	69%	83%Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	428	232	196	20	73	150	184	19	43	88	207	122	118	118	69	348	41	29	10
	10%CGINbe	12%z	9%	4%	9%C	11%C	12%zC	5%	10%G	8%G	15%zGHI	13%zN	12%N	12%N	6%	10%	12%	14%	9%
Weekly (Net)	768	398	369	44	118	283	323	34	65	188	344	232	218	193	125	631	67	54	17
	19%CDGNTef	20%	18%	9%	15%C	21%CD	22%zCD	8%	15%G	18%G	25%zGHI	25%zMN	22%zN	19%N	11%	18%	19%	27%zOR	14%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 73

A2a1_3. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Monthly (Net)	843	437	52	129	303	358	41	70	208	374	257	238	208	140	695	70	59	19	
	21%CDGHN	22%	19%	11%	17% C	22% CD	24% zCD	10%	16% G	20% G	28% zGHI	27% zMN	23% zN	21% N	12%	20%	20%	29% zOPR	16%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 73

A2a1_3. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	150	8	22	6	19	7	11	11	16	5	2	14	111	35	123	18
	4%CGNe	3%	3%	4%	5%	3%	2%	5%	9%zSTXb	5%	1%	4%	4%ze	2%	4%	5%
At least once every day	277	19	52	6	33	15	30	21	14	7	3	26	197	80	236	26
	7%CGNbe	6%	6%	4%	9%b	7%	6%	9%b	7%	6%	2%	7%b	8%ze	5%	7%	7%
About two or three times a week	220	22	30	6	10	10	32	13	14	8	8	32	153	66	178	25
	5%CGNTV	7%TV	3%	4%	3%	5%	7%TV	6%	7%V	7%	5%	9%zTV	6%	5%	5%	7%
At least once a week	121	9	15	4	13	4	13	8	5	2	9	16	79	40	90	21
	3%DNf	3%	2%	2%	3%	2%	3%	4%	3%	1%	6%T	4%T	3%	3%	3%	6%zf
At least once a month	75	8	17	3	9	*	12	2	2	8	3	2	46	29	65	6
	2%	3%	2%	2%	2%	*	2%	1%	1%	7%zTWYhc	2%	1%	2%	2%	2%	2%
At least once every three months	20	1	*	2	2	1	2	2	1	1	2	4	11	9	16	2
	*	*	*	1%T	*	*	*	1%	*	1%	1%T	1%T	*	1%	*	1%
Don't know/can't remember	12	3	*	1	2	-	-	1	-	-	-	2	7	5	10	2
	*	1%T	*	*	1%	-	-	*	-	-	-	1%	*	*	*	1%
Never	3226	228	727	123	302	175	373	166	136	82	131	271	1924	1207	2771	256
	79%AFJKL	76%	84%zSVYh	81%	77%	82%c	79%	74%	73%	73%	84%c	74%	76%	82%zd	79%zg	72%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	428	27	74	13	52	22	42	31	30	13	5	40	308	115	359	44
	10%CGInbe	9%	9%b	8%	13%Tb	10%b	9%b	14%Tb	16%TXb	11%b	3%	11%b	12%ze	8%	10%	12%
Weekly (Net)	768	59	119	23	75	36	86	53	48	22	21	88	540	221	627	90
	19%CDGNTef	20%	14%	15%	19%T	17%	18%	24%T	26%zTUb	20%	14%	24%zTb	21%ze	15%	18%	25%zf

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 73

A2a1_3. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 2

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	843	66	137	26	84	36	98	55	50	30	24	90	586	250	692	96
Tef	21% ^{CDGHN}	22%	16%	17%	22% ^T	17%	21%	25% ^T	27% ^{Tb}	27% ^T	15%	24% ^T	23% ^{ze}	17%	20%	27% ^{zf}

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 74

A2a1_4. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	34	22	12	2	8	10	14	-	2	7	14	9	14	2	8	31	3	-	-
	1%Me	1%	1%	*	1%	1%	1%	-	1%	1%	1%	1%	1%M	*	1%	1%	1%	-	-
At least once every day	69	48	20	6	19	22	23	3	7	7	45	30	16	12	11	57	5	6	1
	2%BIN	2%zB	1%	1%	2%	2%	2%	1%	2%	1%	3%zGI	3%zLMN	2%	1%	1%	2%	2%	3%	1%
About two or three times a week	27	12	14	5	9	6	7	*	2	6	15	11	10	*	6	21	3	2	1
	1%M	1%	1%	1%	1%	*	*	*	*	1%	1%	1%M	1%M	*	1%	1%	1%	1%	*
At least once a week	34	16	18	3	4	4	22	1	6	16	8	14	8	3	8	32	1	*	*
	1%E	1%	1%	1%	*	*	1%zE	*	1%	2%zI	1%	2%zM	1%	*	1%	1%	*	*	*
At least once a month	16	9	7	2	1	6	7	1	*	5	8	8	7	-	1	13	1	2	1
	*	*	*	*	*	*	*	*	*	1%	1%	1%zMN	1%M	-	*	*	*	1%	1%
At least once every three months	5	3	2	-	2	*	2	-	1	-	3	4	-	-	1	3	1	*	-
	*f	*	*	-	*	*	*	-	*	-	*	*z	-	-	*	*	*	*	-
Don't know/can't remember	4	2	2	-	2	1	2	1	-	2	2	-	4	-	1	4	-	1	-
	*	*	*	-	*	*	*	*	-	*	*	-	*	-	*	*	-	*	-
Never	3912	1887	2023	454	740	1316	1402	402	423	998	1265	863	955	978	1116	3275	330	190	117
	95%AJKTd	94%	96%zA	96%	94%	96%	95%	99%zHU	96%	96%J	93%	92%	94%	98%zKL	97%zKL	95%	96%	94%	98%zQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	103	70	32	9	26	32	37	3	9	14	59	40	30	14	19	88	9	6	1
	3%BGIe	4%zB	2%	2%	3%	2%	3%	1%	2%	1%	4%zGI	4%zMN	3%	1%	2%	3%	3%	3%	1%
Weekly (Net)	164	98	64	17	39	41	67	4	17	35	81	65	48	18	33	141	12	9	2
	4%BGMRe	5%zB	3%	4%	5%	3%	4%	1%	4%G	3%G	6%zGI	7%zMN	5%M	2%	3%	4%R	4%	4%	1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 74

A2a1_4. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	180	108	71	19	40	48	73	5	17	41	89	73	55	18	34	154	13	11	2
	4%BGMN	5%zB	3%	4%	5%	4%	5%	1%	4%G	4%G	7%zGI	8%zMN	5%MNI	2%	3%	4%	4%	5%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 74

A2a1_4. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	34	1	18	1	1	1	*	3	-	1	-	4	27	6	26	1
	1%Me	*	2%zX	1%	*	1%	*	1%	-	1%	-	1%	1%	*	1%	*
At least once every day	69	5	22	*	5	2	8	1	5	-	4	5	52	17	60	5
	2%BIN	2%	3%	*	1%	1%	2%	1%	3%	-	3%	1%	2%	1%	2%	1%
About two or three times a week	27	1	6	2	2	1	5	2	1	-	1	-	18	8	22	2
	1%M	*	1%	1%	*	*	1%	1%	1%	-	*	-	1%	1%	1%	1%
At least once a week	34	6	11	1	3	*	3	2	1	4	1	1	20	13	31	1
	1%E	2%	1%	*	1%	*	1%	1%	1%	3%zc	*	*	1%	1%	1%	*
At least once a month	16	1	2	1	3	-	3	1	2	-	-	-	10	7	14	2
	*	*	*	1%	1%	-	1%	*	1%	-	-	-	*	*	*	1%
At least once every three months	5	1	-	-	-	-	-	1	-	-	1	-	4	-	2	3
	*f	*	-	-	-	-	-	1%	-	-	1%T	-	*	-	*	1%zf
Don't know/can't remember	4	-	-	-	2	-	-	-	2	-	-	-	4	1	2	-
	*	-	-	-	*	-	-	-	1%zT	-	-	-	*	*	*	-
Never	3912	284	805	147	374	207	453	215	175	108	150	358	2394	1419	3330	341
	95%AJKTd	95%	93%	97%	96%	98%T	96%	96%	94%	96%	96%	97%T	95%	96%zd	95%	96%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	103	6	39	1	6	4	9	4	5	1	4	8	80	24	86	6
	3%BGIe	2%	5%zVX	1%	2%	2%	2%	2%	3%	1%	3%	2%	3%ze	2%	2%	2%
Weekly (Net)	164	13	56	4	11	5	17	8	7	5	5	9	118	45	139	9
	4%BGMRe	4%	7%zVc	3%	3%	2%	4%	4%	4%	4%	3%	3%	5%ze	3%	4%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 74

A2a1_4. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 3

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 180	14	59	5	14	5	20	9	9	5	5	9	128	52	153	12
	4%BGMN	5%	7%zWc	3%	4%	2%	4%	4%	5%	4%	3%	5%	4%	4%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 75

A2a1_5. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	136 3%CDGN	69 3%	67 3%	3 1%	15 2%	41 3%C	77 5%zCDE	5 1%	11 3%	25 2%	68 5%zGI	57 6%zMN	46 5%zMN	22 2%	10 1%	113 3%	12 4%	7 3%	4 3%
At least once every day	200 5%CDGNPd	85 4%	115 5%	9 2%	22 3%	54 4%	115 8%zCDE	9 2%	14 3%	38 4%	87 6%zGHI	90 10%zLMN	57 6%N	35 4%N	18 2%	180 5%P	8 2%	10 5%	3 2%
About two or three times a week	111 3%DGNWf	58 3%	53 3%	7 2%	10 1%	40 3%D	54 4%zCD	1 *	6 1%	32 3%G	48 4%G	44 5%zLN	23 2%	28 3%	16 1%	94 3%	9 3%	7 3%	1 1%
At least once a week	84 2%Ne	38 2%	46 2%	7 1%	14 2%	29 2%	34 2%	5 1%	6 1%	21 2%	38 3%z	37 4%zMN	24 2%N	14 1%	9 1%	72 2%	3 1%	7 3%P	1 1%
At least once a month	35 1%B	25 1%zB	10 *	1 *	3 *	13 1%	18 1%	3 1%	3 1%	10 1%	18 1%	10 1%	17 2%zMN	2 *	5 *	30 1%	2 *	3 1%	1 1%
At least once every three months	12 *	4 *	8 *	3 1%E	3 *	1 *	5 *	2 *	- *	- *	6 *	5 1%	4 *	- *	3 *	10 *	1 *	1 *	1 1%
Don't know/can't remember	10 *B	9 *zB	1 *	- *	2 *	8 1%zF	- *	1 *	- *	- *	9 1%zI	1 *	2 *	7 1%zN	- *	9 *	- *	1 *	- *
Never	3514 86%FIKLTg	1711 86%	1800 86%	444 94%zEF	714 91%zEF	1180 86%F	1177 80%	381 94%zI	401 91%zJ	916 88%zJ	1084 80%	696 74%	840 83%K	888 89%zKL	1091 95%zKLM	2928 85%	310 90%zOQ	167 83%	109 91%zOQ
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	336 8%CDGIMNb	154 8%	182 9%	12 2%	37 5%	95 7%C	192 13%zCDE	14 3%	26 6%	62 6%	155 11%zGHI	148 16%zLMN	103 10%zMN	57 6%N	28 2%	292 9%	20 6%	17 8%	7 6%
Weekly (Net)	530 13%CDGHMNRWf	250 13%	280 13%	26 5%	62 8%	163 12%CD	280 19%zCDE	21 5%	37 8%	115 11%G	242 18%zGHI	228 24%zLMN	151 15%MN	98 10%N	53 5%	459 13%R	32 9%	30 15%PR	9 8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 75

A2a1_5. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	565	275	27	65	176	298	23	40	125	259	238	168	101	58	489	33	33	10
	14%CDGHM	14%	6%	8%	13%CD	20%zCDE	6%	9%	12%G	19%zGHI	25%zLMN	17%zMN	10%N	5%	14%PR	10%	17%PR	8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 75

A2a1_5. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	136	9	36	3	14	4	12	11	11	4	2	7	81	55	113	15
	3%CDGN	3%	4%	2%	4%	2%	2%	5%	6%	3%	1%	2%	3%	4%	3%	4%
At least once every day	200	13	53	3	27	7	24	9	15	9	3	16	104	89	168	20
	5%CDGNPd	4%	6%	2%	7%	3%	5%	4%	8%U	8%	2%	4%	4%	6%zd	5%	6%
About two or three times a week	111	10	22	4	10	-	8	14	5	1	10	11	74	36	79	19
	3%DGWNf	3%W	3%	3%	-	2%	6%zTWX	3%	1%	6%zTWX	3%W	3%	3%	2%	2%	5%zf
At least once a week	84	7	30	2	9	-	6	5	2	2	1	8	62	21	71	9
	2%Ne	2%	3%zW	1%	2%	-	1%	2%	1%	2%	1%	2%	2%	1%	2%	3%
At least once a month	35	2	8	4	3	2	1	2	2	2	-	3	23	11	26	5
	1%B	1%	1%	3%zX	1%	1%	*	1%	1%	1%	-	1%	1%	1%	1%	1%
At least once every three months	12	4	3	-	1	-	*	1	-	-	1	-	8	4	11	1
	* 1%z	*	-	*	-	*	*	*	-	-	1%	-	*	*	*	*
Don't know/can't remember	10	3	-	-	5	-	1	-	-	-	*	-	10	-	8	*
	*B 1%zT	-	-	-	1%zT	-	*	-	-	-	*	-	*e	-	*	*
Never	3514	251	712	136	322	198	421	181	152	96	139	321	2168	1255	3012	286
	86%FKLTg	84%	82%	90%	83%	94%zSTVYha	89%TVYh	81%	81%	85%	89%	87%	86%	85%	86%zg	80%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	336	22	90	6	41	11	36	21	25	12	5	24	186	144	281	35
	8%CDGIMNb	7%	10%zUb	4%	10%Ub	5%	8%	9%b	14%zUWbc	11%b	3%	6%	7%	10%zd	8%	10%
Weekly (Net)	530	38	141	12	60	11	50	40	32	15	16	43	321	201	431	64
	13%CDGHMNRWF	13%W	16%zUWX	8%	15%UW	5%	11%	18%UWX	17%UW	14%W	10%	12%W	13%	14%	12%	18%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 75

A2a1_5. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 4

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	565	41	150	16	62	14	51	42	35	17	16	46	344	212	457	69
	14%CDGHM NPRWF	14%W	17%zWX	10%	16%W	6%	11%	19%WX	19%WX	15%W	10%	13%	14%	14%	13%	19%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 76

A2a1_7. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	44 1%BCIN	29 1%B	15 1%	1 *	6 1%	21 2%C	16 1%	2 1%	2 1%	5 *	26 2%zI	18 2%zN	10 1%	12 1%	4 *	39 1%	2 1%	1 1%	2 2%
At least once every day	109 3%BGHNe	84 4%zB	25 1%	10 2%	12 2%	47 3%D	40 3%	3 1%	1 *	28 3%H	52 4%zGH	42 4%zMN	29 3%	19 2%	19 2%	89 3%	10 3%	6 3%	4 3%
About two or three times a week	106 3%BCINe	84 4%zB	22 1%	2 1%	16 2%	58 4%zCDF	30 2%	6 1%	8 2%	15 1%	70 5%zGHI	29 3%N	51 5%zMN	15 1%	11 1%	94 3%	7 2%	2 1%	3 3%
At least once a week	61 1%B	47 2%zB	14 1%	4 1%	11 1%	26 2%	19 1%	1 *	6 1%	13 1%	33 2%zG	23 2%zN	15 2%	12 1%	11 1%	50 1%	6 2%	3 2%	1 1%
At least once a month	34 1%Be	26 1%zB	9 *	2 *	8 1%	16 1%	8 1%	2 *	3 1%	8 1%	21 2%z	16 2%zMN	8 1%	5 *	5 *	31 1%	2 1%	1 *	- -
At least once every three months	15 *	8 *	7 *	1 *	3 *	7 *	4 *	1 *	1 *	1 *	6 *	2 *	3 *	4 *	6 1%	15 *	- -	- -	- -
Don't know/can't remember	2 *	1 *	2 *	1 *	- *	1 *	1 *	- *	- *	- *	1 *	1 *	1 *	- *	- *	2 *	- *	- *	- *
Never	3730 91%AEJKLcd	1720 86%	2006 96%zA	451 95%zEF	728 93%E	1189 87%	1362 92%E	391 96%zJ	421 95%zJ	970 93%zJ	1149 85%	808 86%	896 88%	930 93%zKL	1096 95%zKL	3115 91%	317 92%	189 94%	109 92%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	153 4%BDGHNe	113 6%zB	40 2%	11 2%	18 2%	68 5%zCD	55 4%	6 1%	3 1%	33 3%H	78 6%zGHI	60 6%zLMN	39 4%N	31 3%	23 2%	128 4%	13 4%	7 3%	6 5%
Weekly (Net)	320 8%BCDGHIMNe	244 12%zB	76 4%	18 4%	45 6%	153 11%zCDF	104 7%zC	13 3%	17 4%	61 6%	182 13%zGHI	112 12%zMN	105 10%zMN	58 6%	45 4%	272 8%	26 7%	12 6%	10 8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 76

A2a1_7. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Monthly (Net)	354	270	20	53	169	112	15	20	68	203	128	113	62	50	304	28	13	10	
	9%BCGHI MNe	14%zB	4%	4%	7%	12%zCDF	8%C	4%	4%	7%	15%zGHI	14%zMN	11%zMN	6%	4%	9%	8%	6%	8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 76

A2a1_7. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	44	4	15	*	4	-	5	1	2	-	2	6	30	13	42	2
	1%BCIN	1%	2%	*	1%	-	1%	*	1%	-	1%	2%	1%	1%	1%	*
At least once every day	109	6	19	6	9	4	22	5	2	1	4	13	79	28	99	8
	3%BGHNe	2%	2%	4%	2%	2%	5%zT	2%	1%	1%	2%	4%	3%e	2%	3%	2%
About two or three times a week	106	6	20	3	14	5	10	10	5	-	3	19	85	21	95	5
	3%BCINe	2%	2%	2%	3%	2%	2%	4%	3%	-	2%	5%zT	3%ze	1%	3%	2%
At least once a week	61	-	16	1	9	3	7	5	2	1	1	6	42	17	53	6
	1%B	-	2%	*	2%S	1%	1%	2%S	1%	1%	1%	2%	2%	1%	2%	2%
At least once a month	34	3	9	2	2	1	3	2	3	1	1	3	29	5	28	5
	1%Be	1%	1%	1%	1%	*	1%	1%	2%	1%	1%	1%	1%e	*	1%	1%
At least once every three months	15	-	1	4	-	1	5	-	-	-	3	-	11	4	10	5
	*	-	*	3%zSTVYc	-	1%	1%z	-	-	-	2%zTVc	-	*	*	*	1%zf
Don't know/can't remember	2	-	-	1	-	-	1	-	-	-	-	1	1	2	2	-
	*	-	-	1%z	-	-	*	-	-	-	-	*	*	*	*	-
Never	3730	280	784	135	352	199	420	201	173	109	143	321	2252	1381	3157	325
	91%AEJKLcd	94%c	91%	89%	90%	94%c	89%	90%	93%	97%Xc	91%	87%	89%	94%zd	91%	91%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	153	9	34	6	13	4	27	6	4	1	5	19	109	41	141	10
	4%BDGHNe	3%	4%	4%	3%	2%	6%	2%	2%	1%	3%	5%	4%e	3%	4%	3%
Weekly (Net)	320	15	70	10	36	12	44	21	10	2	10	43	236	79	289	21
	8%BCDGHIMNe	5%	8%	6%	9%a	5%	9%a	9%a	6%	2%	6%	12%zSWa	9%ze	5%	8%z	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 76

A2a1_7. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Radio 5 live

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net)	354	18	79	12	38	12	47	23	14	4	11	46	265	84	318	26
	9%BCGHIM	6%	9%	8%	10%	6%	10%	10%	7%	3%	7%	13%z5Wa	10%ze	6%	9%z	7%
Ne																

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 77

A2a1_9. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	26 1%F	17 1%	9 *	3 1%	7 1%F	14 1%F	2 *	3 1%	1 *	2 *	18 1%zI	14 2%zMN	7 1%	1 *	3 *	24 1%	-	1 1%	* *
At least once every day	48 1%BFNe	34 2%zB	14 1%	6 1%F	13 2%F	23 2%F	4 *	3 1%	3 1%	6 1%	34 3%zI	14 1%N	19 2%N	13 1%N	1 *	41 1%	3 1%	3 2%	1 1%
About two or three times a week	44 1%BFe	31 2%zB	13 1%	5 1%	7 1%	27 2%zF	5 *	1 *	1 *	11 1%	27 2%zH	23 2%zLMN	10 1%	5 *	6 1%	38 1%	3 1%	1 1%	2 1%
At least once a week	27 1%N	19 1%	8 *	3 1%	6 1%	13 1%	5 *	1 *	-	8 1%	16 1%z	12 1%zN	9 1%	4 *	3 *	20 1%	4 1%	3 1%	* *
At least once a month	17 *	8 *	10 *	2 *	4 *	7 1%	5 *	3 1%	-	5 *	7 1%	6 1%	6 1%	3 *	3 *	16 *	1 *	* *	- -
At least once every three months	4 *	2 *	2 *	-	1 *	3 *	* *	-	-	* *	4 *	3 *z	-	1 *	-	4 *	-	* *	* *
Don't know/can't remember	1 *	1 *	-	-	-	1 *	-	-	-	-	1 *	1 *	-	-	-	1 *	-	-	-
Never	3935 96%AEIKT d	1888 94%	2043 97%zA	454 96%	746 95%	1276 93%	1459 99%zCDE	396 97%J	436 99%zI	1007 97%J	1252 92%	867 92%	963 95%K	969 97%KL	1136 99%zKL	3293 96%	333 97%	193 96%	115 97%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	73 2%BFNe	51 3%zB	23 1%	10 2%F	20 3%F	37 3%zF	6 *	6 1%	4 1%	9 1%	52 4%zGHI	28 3%zMN	26 3%N	14 1%N	5 *	64 2%	3 1%	5 2%	1 1%
Weekly (Net)	144 4%BFHNe	100 5%zB	44 2%	18 4%F	33 4%F	78 6%zF	16 1%	9 2%	5 1%	28 3%	95 7%zGHI	63 7%zMN	45 4%MN	23 2%	13 1%	122 4%	10 3%	8 4%	3 3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 77

A2a1_9. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	162	108	54	19	37	85	20	11	5	33	102	69	51	26	16	139	11	9	3
	4%BFHNe	5%zB	3%	4%F	5%F	6%zF	1%	3%	1%	3%	8%zGHI	7%zMN	5%MN	3%	1%	4%	3%	4%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 77

A2a1_9. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	26 1%F	- -	11 1%z	1 *	1 *	1 1%	2 1%	3 1%	2 1%	- -	1 1%	1 *	20 1%	5 *	23 1%	2 *
At least once every day	48 1%BFNe	2 1%	22 2%z	- -	5 1%	* *	9 2%	- -	- -	- -	* *	3 1%	43 2%ze	4 *	41 1%	4 1%
About two or three times a week	44 1%BFe	- -	12 1%	2 1%	4 1%	3 2%	3 1%	3 1%	4 2%	1 1%	2 1%	4 1%	38 2%ze	5 *	36 1%	3 1%
At least once a week	27 1%N	2 1%	6 1%	- -	1 *	1 *	6 1%	1 *	2 1%	- -	- -	1 *	20 1%	5 *	22 1%	3 1%
At least once a month	17 *	- -	2 *	1 1%	5 1%z	1 *	3 1%	1 *	- -	- -	1 1%	3 1%	12 *	5 *	17 *	1 *
At least once every three months	4 *	- -	3 *	* -	- -	- -	- -	- -	- -	- -	- -	- -	2 *	2 *	4 *	- -
Don't know/can't remember	1 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 *	1 *	- -	1 *	- -
Never	3935 96%AEIKT d	294 98%T	808 93%	147 97%	374 96%	206 97%	450 95%	216 96%	179 96%	111 99%	152 97%	355 97%	2392 95%	1443 98%zd	3343 96%	343 96%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	73 2%BFNe	2 1%	33 4%zSc	1 *	6 1%	1 1%	12 2%	3 1%	2 1%	- -	2 1%	4 1%	63 3%ze	10 1%	64 2%	6 2%
Weekly (Net)	144 4%BFHNe	5 2%	51 6%zSVc	3 2%	10 3%	5 2%	21 4%	7 3%	8 4%	1 1%	3 2%	9 2%	122 5%ze	20 1%	122 4%	12 3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 77

A2a1_9. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC 6 Music

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 162	5	53	4	15	6	23	8	8	1	4	12	134	26	139	12
	4%BFHNe	2%	6%zS	3%	4%	3%	5%	4%	4%	1%	3%	5%ze	2%	4%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 78

A2a1_10. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	14	11	3	1	6	6	-	1	3	10	7	2	1	4	13	1	-	-	-
*Be	1%B	*	*	*	1%F	*F	-	*	*	1%z	1%z	*	*	*	*	*	*	-	-
At least once every day	35	21	14	1	10	18	7	-	2	4	22	14	13	3	5	33	2	-	-
1%e	1%	1%	*	1%	1%	*	*	-	*	*	2%zGI	1%zMN	1%	*	*	1%	1%	-	-
About two or three times a week	15	8	6	3	6	6	*	-	1	3	9	5	4	3	2	15	-	-	-
*Fe	*	*	*	1%F	1%F	*	*	-	*	*	1%z	1%	*	*	*	*	*	-	-
At least once a week	9	3	7	5	1	3	1	-	-	5	3	1	4	1	3	9	-	-	-
*	*	*	1%zEF	*	*	*	*	-	-	*	*	*	*	*	*	*	*	-	-
At least once a month	3	*	2	1	1	-	*	1	-	*	1	1	*	1	1	2	*	-	-
*	*	*	*	*	-	*	*	*	-	*	*	*	*	*	*	*	*	-	-
At least once every three months	1	1	*	-	1	*	-	-	-	1	1	-	-	-	-	1	-	-	-
*	*	*	-	*	*	-	-	-	-	*	*	-	-	-	*	-	-	-	-
Don't know/can't remember	*	*	-	-	*	-	-	-	-	-	-	*	-	-	-	-	-	-	*
*	*	-	-	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	*zO
Never	4023	1953	2066	462	758	1331	1472	406	438	1025	1311	910	990	987	1137	3362	341	201	119
98%DJKTVd	98%	98%	98%	97%	98%	99%zCDE	100%zJ	99%J	99%J	97%	97%	97%	98%	99%K	99%K	98%	99%	100%zO	100%zO
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	49	33	17	2	16	24	7	-	3	7	33	21	14	5	9	46	3	-	-
1%BFe	2%zB	1%	1%	1%	2%zCF	2%F	*	-	1%	1%	2%zGI	2%zMN	1%	*	1%	1%	1%	-	-
Weekly (Net)	73	44	29	10	23	33	8	-	3	15	45	28	23	9	14	71	3	-	-
2%FGQRe	2%	1%	2%F	3%zF	2%F	1%	-	1%	1%G	3%zGHI	3%zMN	2%	1%	1%	1%	2%zQR	1%	-	-
Monthly (Net)	76	44	32	11	24	33	8	1	3	15	46	29	23	10	15	73	3	-	-
2%FGQRe	2%	2%	2%F	3%zF	2%F	1%	*	1%	1%	1%	3%zGHI	3%zMN	2%	1%	1%	2%zQR	1%	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 78

A2a1_10. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC Asian Network

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	14	-	6	-	5	-	*	1	-	-	-	1	13	1	11	-
*Be	-	-	1%	-	1%z	-	*	*	-	-	-	*	1%e	*	*	-
At least once every day	35	1	15	3	5	*	2	1	2	-	-	5	31	5	33	1
1%e	*	*	2%z	2%	1%	*	*	*	1%	-	-	1%	1%ze	*	1%	*
About two or three times a week	15	1	3	1	3	2	3	-	-	-	*	1	13	1	13	-
*Fe	*	*	*	1%	1%	1%	1%	-	-	-	*	*	1%	*	*	-
At least once a week	9	*	2	2	2	-	1	1	*	-	-	1	6	3	9	-
*	*	*	1%z	1%	-	-	*	*	*	-	-	*	*	*	*	-
At least once a month	3	-	1	*	*	-	-	-	-	-	*	-	1	2	3	-
*	-	*	*	*	*	-	-	-	-	-	*	-	*	*	*	-
At least once every three months	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-
*	-	*	-	-	-	-	-	-	-	-	-	-	*	-	*	-
Don't know/can't remember	*	-	-	-	-	-	-	-	-	-	-	-	*	-	*	-
*	-	-	-	-	-	-	-	-	-	-	-	-	*	-	*	-
Never	4023	296	836	145	373	210	466	222	184	112	156	360	2463	1459	3417	354
98%DJKTV d	99%UV	97%	96%	96%	99%	99%V	99%	99%	99%	100%	99%	98%	97%	99%zd	98%	100%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	49	1	21	3	10	*	2	2	2	-	-	6	44	6	44	1
1%BFe	*	*	2%zX	2%	3%zX	*	1%	1%	1%	-	-	2%	2%ze	*	1%	*
Weekly (Net)	73	2	26	6	16	2	7	2	2	-	*	8	63	10	66	1
2%FGQRe	1%	3%z	4%S	4%zS	1%	1%	1%	1%	1%	-	*	2%	2%ze	1%	2%	*
Monthly (Net)	76	2	27	6	16	2	7	2	2	*	1	8	64	12	69	1
2%FGQRe	1%	3%z	4%S	4%zSX	1%	1%	1%	1%	1%	*	1%	2%	3%ze	1%	2%	*

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 79

A2a1_11. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	62 2%CN	36 2%	26 1%	*	6 1%	26 2%C	28 2%C	4 1%	8 2%	20 2%	24 2%	22 2%N	13 1%	23 2%N	5 *	54 2%	4 1%	1 1%	3 2%
At least once every day	152 4%CTV	84 4%	68 3%	8 2%	21 3%	45 3%	78 5%zCDE	17 4%	11 2%	39 4%	63 5%	39 4%	47 5%	27 3%	39 3%	138 4%	7 2%	4 2%	4 3%
About two or three times a week	90 2%NT	53 3%	37 2%	9 2%	10 1%	38 3%D	33 2%	4 1%	7 2%	18 2%	45 3%zGI	27 3%N	35 3%zN	20 2%N	8 1%	81 2%	5 1%	2 1%	2 2%
At least once a week	86 2%Ge	37 2%	49 2%	6 1%	12 2%	43 3%zF	25 2%	2 *	3 1%	22 2%G	50 4%zGH	24 3%	19 2%	26 3%	18 2%	79 2%	3 1%	3 1%	2 1%
At least once a month	47 1%	24 1%	22 1%	3 1%	7 1%	15 1%	22 1%	4 1%	*	19 2%H	23 2%zH	19 2%zMN	12 1%	6 1%	10 1%	41 1%	3 1%	*	3 2%Q
At least once every three months	12 *	5 *	7 *	2 *	1 *	6 *	3 *	-	*	*	*	3 *	5 *	*	3 *	11 *	-	*	-
Don't know/can't remember	8 *	3 *	5 *	*	-	1 *	6 *	-	4 1%zI	1 *	1 *	2 *	2 *	-	4 *	8 *	-	-	-
Never	3644 89%FKOS c	1756 88%	1885 90%	443 94%zEF	726 93%zEF	1191 87%	1284 87%	376 92%J	407 92%zJ	920 88%J	1147 84%	805 86%	881 87%	894 90%K	1064 92%zKL	3024 88%	324 94%zO	191 94%zOR	106 89%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	214 5%CDNQT	120 6%	94 4%	10 2%	27 4%	71 5%CD	106 7%zCD	21 5%	18 4%	59 6%	88 6%z	61 6%N	59 6%	50 5%	44 4%	192 6%Q	11 3%	5 3%	6 5%
Weekly (Net)	390 10%CDNPQ T	210 11%	180 9%	25 5%	49 6%	152 11%zCD	164 11%CD	27 7%	29 7%	99 10%	182 13%zGHI	112 12%zN	113 11%N	95 10%N	70 6%	352 10%zPQ	18 5%	10 5%	10 8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 79

A2a1_11. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	437	235	28	56	167	186	31	29	118	206	130	125	102	80	393	21	11	13
	11%CDHNP	12%	6%	7%	12%zCD	13%zCD	8%	7%	11%H	15%zGHI	14%zMN	12%N	10%N	7%	11%zPQ	6%	5%	11%Q

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 79

A2a1_11. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	62 2%CN	4 1%	7 1%	1 1%	7 2%	1 1%	8 2%	2 1%	5 3%	2 2%	* *	16 4%zTWb	42 2%	20 1%	51 1%	11 3%zf
At least once every day	152 4%CTV	11 4%	16 2%	10 7%TV	5 1%	9 4%	18 4%	7 3%	10 5%TV	6 6%V	10 6%TV	35 10%zSTVWX Y	93 4%	59 4%	134 4%	13 4%
About two or three times a week	90 2%NT	7 2%	9 1%	3 2%	8 2%	6 3%	11 2%	13 6%zTVX	6 3%	3 3%	4 3%	10 3%	61 2%	29 2%	79 2%	7 2%
At least once a week	86 2%Ge	12 4%T	11 1%	3 2%	9 2%	10 5%zTX	7 1%	4 2%	2 1%	2 5%zTX	8 4%T	14 3%e	65 1%	21 1%	77 2%	6 2%
At least once a month	47 1%	12 4%zTVXh	5 1%	2 1%	3 1%	5 2%	5 1%	4 2%	- -	- 2%	2 -	4 1%	30 1%	17 1%	37 1%	8 2%
At least once every three months	12 *	3 1%	1 *	- -	1 *	1 *	* 1%z	3 1%	1 1%	1 1%	* *	- -	10 *	1 *	10 *	- -
Don't know/can't remember	8 *	- -	2 *	- -	- -	- -	* *	- -	- -	4 4%zSTVWX Yhc	- -	1 *	6 *	2 *	8 *	- -
Never	3644 89%FIKOS c	250 84%	813 94%zSUWX Yhabc	133 88%c	357 92%SYbc	181 86%	424 90%c	191 85%	162 87%c	95 84%	131 84%	287 78%	2222 88%	1322 90%	3092 89%	311 87%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	214 5%CDNQ	15 5%	23 3%	11 8%T	12 3%	10 5%	26 6%T	9 4%	15 8%TV	8 7%T	10 6%	51 14%zSTVWX Yb	135 5%	79 5%	184 5%	24 7%
Weekly (Net)	390 10%CDNPQ T	34 11%T	43 5%	17 11%T	29 7%	25 12%T	44 9%T	26 12%T	23 13%T	13 11%T	23 14%TV	75 21%zSTUV WXY	261 10%	129 9%	340 10%	37 10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 79

A2a1_11. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - BBC local radio stations

Base = All Respondents

WeightedBase

EffectiveBase

Monthly (Net)

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
437	45	48	19	32	30	48	30	23	13	25	80	290	146	377	45
11%CDHNP QT	15%TV	6%	12%T	8%	14%T	10%T	13%T	13%T	11%	16%TV	22%TUVX Yh	11%	10%	11%	13%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 80

A2a1_14. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	47	43	4	2	14	19	11	-	1	11	33	15	8	18	6	39	2	4	1
	1% BNe	2% zB	*	*	2%	1%	1%	-	*	1%	2% zGHI	2% N	1%	2% N	*	1%	1%	2%	1%
At least once every day	72	66	6	6	10	31	25	2	*	19	44	20	15	26	10	59	6	6	1
	2% BHNeg	3% zB	*	1%	1%	2%	2%	1%	*	2% H	3% zGH	2% N	2%	3% N	1%	2%	2%	3%	1%
About two or three times a week	76	65	12	10	15	33	18	5	3	23	34	22	25	14	15	59	7	6	4
	2% Be	3% zB	1%	2%	2%	2%	1%	1%	1%	2%	2%	2%	3%	1%	1%	2%	2%	3%	3%
At least once a week	58	45	12	10	11	24	12	3	7	7	32	14	24	9	11	49	2	5	2
	1% BFle	2% zB	1%	2% F	1%	2%	1%	1%	1%	1%	2% zI	1%	2% zMN	1%	1%	1%	1%	3%	1%
At least once a month	35	27	8	2	10	17	5	1	2	4	22	9	10	12	3	31	2	-	2
	1% BFN	1% zB	*	*	1% F	1% F	*	*	1%	*	2% zI	1%	1%	1% N	*	1%	1%	-	1% Q
At least once every three months	5	4	1	-	1	2	2	-	1	*	3	2	1	1	*	5	-	*	-
	*	*	*	-	*	*	*	-	*	*	*	*	*	*	*	*	-	*	-
Don't know/can't remember	3	2	*	-	-	*	2	*	-	2	-	1	-	-	2	3	-	-	-
	*	*	*	-	-	*	*	*	-	*	-	*	-	-	*	*	-	-	-
Never	3806	1747	2055	442	721	1238	1404	395	427	975	1191	856	929	916	1105	3192	325	179	110
	93% AEIKQdf	87%	98% zA	93%	92%	91%	95% zDE	97% zI	97% zI	94% I	88%	91%	92%	92%	96% zKLM	93% Q	94% Q	89%	93%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	119	109	10	8	24	50	36	2	1	29	76	35	23	44	16	98	8	11	2
	3% BGHNeg	5% zB	*	2%	3%	4%	2%	1%	*	3% GH	6% zGHI	4% N	2%	4% zLN	1%	3%	2%	5% zOR	2%
Weekly (Net)	253	219	34	29	50	107	66	10	10	59	142	71	73	67	42	206	17	23	7
	6% BFGHN	11% zB	2%	6%	6%	8% zF	4%	3%	2%	6% GH	10% zGHI	8% zN	7% N	7% N	4%	6%	5%	11% zOP	6%
Monthly (Net)	287	245	42	31	61	124	71	12	13	63	164	81	83	79	45	237	19	23	9
	7% BFGHN	12% zB	2%	7%	8% F	9% zF	5%	3%	3%	6% GH	12% zGHI	9% zN	8% N	8% N	4%	7%	6%	11% zOP	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 80

A2a1_14. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkSPORT

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	47	2	17	1	5	1	3	2	4	-	-	5	45	1	40	3
	1%BNe	1%	2%z	*	1%	1%	1%	1%	2%	-	-	1%	2%ze	*	1%	1%
At least once every day	72	6	15	5	10	2	5	1	2	1	7	5	58	13	70	-
	2%BHNeg	2%	2%	3%	2%	1%	1%	1%	1%	1%	5%zXY	1%	2%ze	1%	2%zg	-
About two or three times a week	76	5	15	2	4	3	13	3	3	1	-	10	60	16	69	5
	2%Be	2%	2%	1%	1%	1%	3%	1%	1%	-	-	3%	2%ze	1%	2%	1%
At least once a week	58	3	13	2	7	2	9	6	1	-	2	4	46	9	50	5
	1%BFle	1%	1%	2%	2%	1%	2%	3%	*	-	1%	1%	2%ze	1%	1%	2%
At least once a month	35	*	13	-	3	*	2	1	4	-	1	6	27	7	31	2
	1%BFN	*	1%	-	1%	*	*	1%	2%	-	1%	2%	1%	*	1%	1%
At least once every three months	5	1	3	-	-	-	-	-	-	-	-	-	3	1	5	-
	*	*	*	-	-	-	-	-	-	-	-	-	*	*	*	-
Don't know/can't remember	3	-	-	-	-	-	1	-	*	-	1	-	*	2	3	-
	*	-	-	-	-	-	*	-	*	-	1%	-	*	*	*	-
Never	3806	281	788	141	362	204	440	211	173	110	145	338	2288	1422	3220	341
	93%AEIKQ df	94%	91%	93%	93%	96%	93%	94%	93%	98%	93%	92%	90%	97%zd	92%	96%zf
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	119	8	32	6	14	3	8	3	6	1	7	10	104	14	109	3
	3%BGHNeg	3%	4%	4%	4%	1%	2%	1%	3%	1%	5%	3%	4%ze	1%	3%g	1%
Weekly (Net)	253	16	60	10	25	8	30	12	9	2	9	24	210	39	228	13
	6%BFGHNe	5%	7%	7%	6%	4%	6%	5%	5%	2%	6%	7%	8%ze	3%	7%	4%
Monthly (Net)	287	16	73	10	28	8	32	13	13	2	11	30	237	46	260	15
	7%BFGHNe	5%	8%	7%	7%	4%	7%	6%	7%	2%	7%	8%	9%ze	3%	7%z	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 81
A2a1_25. How often in the past 3 months have you listened to these radio stations?
 Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)
 Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	75 2%Be	50 2%zB	25 1%	7 2%	25 3%zE	19 1%	24 2%	4 1%	6 1%	16 2%	38 3%z	27 3%zMN	20 2%	12 1%	16 1%	54 2%	10 3%	2 1%	9 7%zOPQ
At least once every day	132 3%BHNO	94 5%zB	39 2%	14 3%	30 4%	43 3%	46 3%	7 2%	4 1%	25 2%	75 6%zGHI	51 5%zMN	34 3%N	31 3%	17 1%	96 3%	21 6%zO	7 3%	9 7%zO
About two or three times a week	122 3%BNSe	82 4%zB	40 2%	19 4%	23 3%	47 3%	33 2%	7 2%	11 2%	29 3%	63 5%zGI	48 5%zMN	37 4%N	22 2%	15 1%	103 3%	7 2%	9 4%	5 4%
At least once a week	96 2%BHN	70 3%zB	27 1%	14 3%	13 2%	36 3%	33 2%	6 2%	1 *	18 2%	53 4%zHI	34 4%zMN	35 3%zMN	13 1%	14 1%	76 2%	6 2%	8 4%	7 6%zOP
At least once a month	40 1%	26 1%	13 1%	9 2%	7 1%	10 1%	14 1%	3 1%	4 1%	10 1%	16 1%	13 1%N	11 1%	10 1%	5 *	29 1%	4 1%	3 1%	4 3%zO
At least once every three months	13 *	5 *	8 *	3 1%	1 *	4 *	5 *	1 *	5 1%zi	1 *	6 *	7 1%zM	4 *	- *	2 *	9 *	3 1%	* *	* *
Don't know/can't remember	9 *	3 *	5 *	3 1%	- *	3 *	3 *	- *	* *	1 *	4 *	1 *	1 *	4 *	2 *	7 *	2 *	- *	* *
Never	3675 90%ACIKRd	1719 86%	1952 93%zA	409 86%	699 89%	1230 90%zC	1336 90%zC	382 94%zJ	413 94%zJ	950 91%zI	1142 84%	784 83%	896 88%K	910 91%K	1085 94%zKLM	3109 90%zQR	300 87%R	174 86%R	90 76%
Total mentions	4162 101%	2049 103%	2110 101%	478 101%	798 102%	1392 102%	1494 101%	410 101%	444 101%	1051 101%	1398 103%	966 103%	1038 102%	1002 101%	1156 100%	3483 101%	353 103%	203 100%	124 104%
Daily (Net)	194 5%BHNOe	132 7%zB	62 3%	21 4%	49 6%	57 4%	67 5%	11 3%	10 2%	39 4%	102 8%zGHI	73 8%zLMN	47 5%	41 4%	33 3%	140 4%	29 8%zO	9 5%	16 14%zOPQ
Weekly (Net)	377 9%BGHNO Sae	255 13%zB	122 6%	52 11%	77 10%	123 9%	125 8%	21 5%	22 5%	80 8%	194 14%zGHI	140 15%zLMN	103 10%N	74 7%	59 5%	288 8%	39 11%	25 12%zO	25 21%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 81
A2a1_25. How often in the past 3 months have you listened to these radio stations?
 Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)
 Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	408	274	134	60	83	129	136	24	24	88	207	149	112	83	64	312	40	28	28
	10% z	14% z	6%	13%	11%	9%	9%	6%	6%	8%	15% z	16% z	11% N	8% N	6%	9%	12%	14% z	24% z

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 81
A2a1_25. How often in the past 3 months have you listened to these radio stations?
 Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)
 Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	75	1	26	1	2	1	6	2	4	1	3	8	59	15	63	4
	2%Be	*	3%zV	1%	*	1%	1%	1%	2%	1%	2%	2%	2%ze	1%	2%	1%
At least once every day	132	9	36	3	10	3	10	6	4	1	3	11	94	38	113	8
	3%BHNO	3%	4%	2%	3%	1%	2%	3%	2%	1%	2%	3%	4%	3%	3%	2%
About two or three times a week	122	1	33	10	8	4	14	2	7	*	3	18	97	23	108	9
	3%BNSe	*	4%S	7%zSVWYa	2%	2%	3%	1%	4%S	*	2%	5%SY	4%ze	2%	3%	2%
At least once a week	96	4	24	8	14	4	8	5	3	-	2	3	64	32	83	6
	2%BHN	1%	3%	5%zSXac	4%	2%	2%	2%	2%	-	1%	1%	3%	2%	2%	2%
At least once a month	40	1	5	*	3	-	5	4	1	1	2	6	25	14	31	7
	1%	*	1%	*	1%	-	1%	2%	1%	1%	1%	2%	1%	1%	1%	2%
At least once every three months	13	1	3	2	-	2	-	-	-	1	1	-	7	5	11	2
	*	*	*	1%X	-	1%	-	-	-	1%	1%	-	*	*	*	*
Don't know/can't remember	9	1	3	1	2	-	-	-	-	-	-	-	6	3	7	1
	*	*	*	1%	1%	-	-	-	-	-	-	-	*	*	*	*
Never	3675	282	760	128	355	199	435	207	169	108	143	324	2228	1350	3122	324
	90%ACIKR	95%zTuc	88%	84%	91%	94%TU	92%U	92%U	91%	96%U	91%	88%	88%	92%zd	90%	91%
Total mentions	4162	300	889	153	394	213	478	227	189	113	157	370	2579	1481	3539	359
	101%	100%	103%	101%	101%	100%	101%	101%	101%	100%	100%	101%	102%	101%	101%	101%
Daily (Net)	194	10	54	4	12	4	16	7	8	2	6	19	141	52	166	11
	5%BHNOe	3%	6%W	3%	3%	2%	3%	3%	4%	2%	4%	5%	6%ze	4%	5%	3%
Weekly (Net)	377	15	95	21	30	12	35	12	17	3	11	38	271	101	327	23
	9%BGHNOs	5%	11%SWYa	14%SWYa	8%	5%	8%	6%	9%	2%	7%	10%Sa	11%ze	7%	9%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 81
A2a1_25. How often in the past 3 months have you listened to these radio stations?
 Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any other BBC station (including digital BBC stations)
 Base = All Respondents

	England Regions											Working		Urbanity			
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)		
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net)	408	15	98	21	33	12	38	17	17	4	13	44	290	113	350	30	
		10%BGH	11%NOS	5%	14%SWa	9%	5%	8%	8%	9%	4%	8%	12%SWa	11%ze	8%	10%	9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 82

A2a1_15. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	8 *e	5 *	3 *	1 *	4 1%	2 *	2 *	- *	* *	2 *	6 *	5 1%zN	1 *	2 *	* *	7 *	- *	1 *	1 1%
At least once every day	26 1%BFNe	21 1%zB	5 *	1 *	9 1%F	15 1%zF	1 *	- *	* *	9 1%	17 1%z	10 1%N	11 1%N	4 *	1 *	22 1%	4 1%	* *	1 *
About two or three times a week	20 *B	19 1%zB	1 *	1 *	3 *	13 1%zF	3 *	2 1%	* *	2 *	12 1%z	5 1%	6 1%	4 *	5 *	16 *	4 1%	- *	* *
At least once a week	16 *Ne	7 *	9 *	2 *	6 1%	3 *	5 *	- *	* *	3 *	11 1%z	10 1%zMN	5 *	1 *	* *	13 *	* *	1 1%	1 1%
At least once a month	4 *	3 *	1 *	1 *	1 *	1 *	1 *	2 *	- *	1 *	2 *	1 *	2 *	- *	1 *	4 *	* *	- *	- *
At least once every three months	1 *	1 *	- *	- *	- *	1 *	- *	- *	- *	- *	1 *	- *	- *	1 *	- *	1 *	- *	- *	- *
Don't know/can't remember	* *	- *	* *	- *	- *	- *	* *	- *	- *	* *	- *	- *	- *	- *	* *	* *	- *	- *	- *
Never	4025 98%AEJKd	1942 97%	2079 99%zA	467 99%	761 97%	1329 97%	1468 99%zDE	403 99%J	440 100%zI	1023 98%J	1310 96%	909 97%	989 98%	984 99%K	1143 99%zKL	3373 98%	336 98%	200 99%	116 98%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	34 1%BFNe	26 1%zB	8 *	1 *	13 2%zF	17 1%F	3 *	- *	* *	11 1%	24 2%zGH	15 2%zN	12 1%N	6 1%	1 *	29 1%	4 1%	1 *	1 1%
Weekly (Net)	70 2%BFHNe	52 3%zB	18 1%	5 1%	22 3%F	34 2%zF	10 1%	2 1%	1 *	16 2%	46 3%zGHI	30 3%zMN	23 2%N	11 1%	7 1%	58 2%	8 2%	2 1%	3 2%
Monthly (Net)	75 2%BFHNe	56 3%zB	19 1%	6 1%	23 3%zF	35 3%zF	11 1%	4 1%	1 *	17 2%	48 4%zGHI	31 3%zMN	25 2%N	11 1%	8 1%	61 2%	8 2%	2 1%	3 2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 82

A2a1_15. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - TalkRADIO

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	8	-	2	1	1	-	-	-	-	-	-	3	8	*	8	*
	*e	-	*	*	*	-	-	-	-	-	-	1%	*	*	*	*
At least once every day	26	1	10	*	1	1	3	1	3	-	-	1	26	*	24	1
	1%BFNe	*	1%	*	*	1%	1%	1%	2%	-	-	*	1%ze	*	1%	*
About two or three times a week	20	1	7	*	4	1	-	-	-	-	-	4	16	4	15	5
	*B	*	1%	*	1%	*	-	-	-	-	-	1%	1%	*	*	1%
At least once a week	16	4	2	-	-	-	6	-	1	-	-	-	14	2	15	-
	*Ne	1%	*	-	-	-	1%z	-	*	-	-	-	1%	*	*	-
At least once a month	4	-	2	-	1	-	2	-	-	-	-	-	3	-	4	-
	*	-	*	-	*	-	*	-	-	-	-	-	*	-	*	-
At least once every three months	1	-	-	-	1	-	-	-	-	-	-	-	1	-	1	-
	*	-	-	-	*	-	-	-	-	-	-	-	*	-	*	-
Don't know/can't remember	*	-	-	-	-	-	-	-	*	-	-	-	-	*	*	-
	*	-	-	-	-	-	-	-	*	-	-	-	-	*	*	-
Never	4025	293	841	150	382	210	462	223	182	113	157	360	2460	1465	3421	350
	98%AEJKd	98%	97%	99%	98%	99%	98%	99%	98%	100%	100%	98%	97%	100%zd	98%	98%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	34	1	12	1	2	1	3	1	3	-	-	4	34	*	31	1
	1%BFNe	*	1%	*	1%	1%	1%	1%	2%	-	-	1%	1%ze	*	1%	*
Weekly (Net)	70	6	21	1	6	2	10	1	4	-	-	7	65	6	61	6
	2%BFHNe	2%	2%	1%	2%	1%	2%	1%	2%	-	-	2%	3%ze	*	2%	2%
Monthly (Net)	75	6	23	1	7	2	11	1	4	-	-	7	68	6	65	6
	2%BFHNe	2%	3%	1%	2%	1%	2%	1%	2%	-	-	2%	3%ze	*	2%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 83

A2a1_16. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	55 1%	36 2%	20 1%	9 2%	13 2%	13 1%	19 1%	3 1%	4 1%	13 1%	27 2%	16 2%	19 2%	7 1%	13 1%	49 1%	3 1%	1 1%	2 1%
At least once every day	93 2%CN	53 3%	39 2%	4 1%	11 1%	28 2%	51 3%CD	5 1%	11 2%	21 2%	37 3%	36 4%MN	29 3%N	17 2%	12 1%	77 2%	8 2%	5 3%	3 2%
About two or three times a week	96 2%BN	60 3%zB	35 2%	8 2%	14 2%	41 3%	33 2%	3 1%	4 1%	25 2%	51 4%zGH	42 4%zMN	32 3%MN	14 1%	9 1%	80 2%	6 2%	8 4%	2 2%
At least once a week	68 2%Mc	36 2%	32 2%	8 2%	14 2%	21 2%	25 2%	6 1%	2 *	17 2%	29 2%H	21 2%M	28 3%zM	4 *	15 1%	58 2%	2 1%	6 3%P	2 2%
At least once a month	52 1%EMN	20 1%	31 1%	5 1%	6 1%	10 1%	32 2%DE	2 *	9 2%	7 1%	24 2%I	22 2%zMN	24 2%zMN	2 *	4 *	46 1%	1 *	4 2%	1 1%
At least once every three months	26 1%N	12 1%	14 1%	2 *	7 1%	4 *	13 1%	1 *	1 *	5 *	13 1%	8 1%N	14 1%zMN	3 *	1 *	23 1%	-	1 *	2 2%zOP
Don't know/can't remember	8 *	6 *	2 *	3 1%zEF	1 *	2 *	1 *	-	-	5 *	3 *	3 *	2 *	*	2 *	7 *	-	*	-
Never	3704 90%AFJKL T	1776 89%	1926 92%zA	434 92%	718 92%F	1246 91%F	1306 88%	388 95%zIJ	411 93%J	948 91%J	1174 86%	792 84%	866 85%	949 95%zKL	1097 95%zKL	3095 90%	325 94%zOQ	177 87%	107 90%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	148 4%BN	89 4%zB	58 3%	13 3%	24 3%	41 3%	70 5%z	8 2%	15 3%	33 3%	64 5%zG	52 6%zMN	48 5%MN	24 2%	24 2%	127 4%	11 3%	7 3%	4 4%
Weekly (Net)	312 8%BGHMN	185 9%zB	126 6%	29 6%	52 7%	103 8%	127 9%	16 4%	21 5%	76 7%	145 11%zGHI	114 12%zMN	108 11%zMN	42 4%	48 4%	265 8%	18 5%	20 10%P	8 7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 83

A2a1_16. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	364	205	157	34	58	113	159	18	29	82	169	137	132	44	52	311	19	24	9
	9%BGMN	10%zB	7%	7%	7%	8%	11%zCD	4%	7%	8%	12%zGHI	15%zMN	13%zMN	4%	4%	9%	6%	12%P	8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 83

A2a1_16. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Classic FM

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	55 1%	3 1%	16 2%	1 1%	8 2%	2 1%	5 1%	4 2%	2 1%	1 1%	2 1%	7 2%	41 2%	14 1%	45 1%	5 1%
At least once every day	93 2%CN	7 2%	24 3%	4 2%	4 1%	3 2%	12 3%	8 4%	3 1%	2 1%	5 3%	5 1%	49 2%	42 3%	74 2%	9 3%
About two or three times a week	96 2%BN	12 4%	20 2%	3 2%	10 3%	5 2%	10 2%	4 2%	3 2%	2 2%	4 2%	6 2%	64 3%	31 2%	77 2%	12 3%
At least once a week	68 2%Mc	8 3% c	18 2% c	1 *	4 1%	6 3% c	10 2% c	6 2% c	* *	4 3% c	- -	- -	42 2%	24 2%	55 2%	9 3%
At least once a month	52 1%EMN	6 2%	17 2%	1 1%	8 2%	- -	3 1%	2 1%	1 1%	4 3% W	1 *	3 1%	33 1%	17 1%	44 1%	3 1%
At least once every three months	26 1%N	- -	10 1%	1 *	3 1%	3 1% X	- -	1 *	2 1%	1 1%	2 1%	- -	20 1%	6 *	22 1%	1 *
Don't know/can't remember	8 *	- -	4 *	* *	2 1%	- -	* -	- -	- -	- -	* *	- -	4 *	3 *	7 *	- -
Never	3704 90%AFJKL T	262 88%	755 87%	140 93%	350 90%	193 91%	432 91%	200 89%	175 94%	103 91%	139 89%	346 94% zST	2277 90%	1333 91%	3163 91%	315 88%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	148 4%BN	10 3%	40 5%	5 3%	12 3%	5 2%	17 4%	12 5%	4 2%	2 2%	7 5%	12 3%	89 4%	56 4%	118 3%	15 4%
Weekly (Net)	312 8%BGHMN	30 10%	78 9%	9 6%	26 7%	17 8%	38 8%	22 10%	8 4%	5 4%	15 10%	19 5%	195 8%	112 8%	251 7%	36 10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All Respondents

Total (z)	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net) 364	36	95	10	34	17	41	24	9	8	16	21	228	129	295	40	
	9%BGMN	12%hc	11%c	7%	9%	8%	9%	11%	5%	7%	10%	6%	9%	9%	8%	11%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 84

A2a1_17. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Absolute Radio

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	51 1%BF _e	36 2%zB	15 1%	4 1%	15 2%F	28 2%F	3 *	2 *	4 1%	14 1%	23 2%	12 1%	12 1%	20 2%N	8 1%	44 1%	3 1%	3 1%	1 1%
At least once every day	98 2%BFGH _e	70 3%zB	28 1%	6 1%	23 3%F	58 4%zCF	11 1%	2 1%	2 1%	20 2%	67 5%zGHI	24 3%	33 3%N	23 2%	18 2%	86 3%	8 2%	3 2%	1 1%
About two or three times a week	104 3%FN _e	62 3%	43 2%	14 3%F	15 2%	55 4%zDF	19 1%	9 2%	7 2%	21 2%	64 5%zHI	35 4%zN	25 2%	28 3%	16 1%	90 3%	8 2%	2 1%	3 3%
At least once a week	61 1%F _e	35 2%	26 1%	13 3%zF	15 2%F	26 2%F	7 *	4 1%	2 *	13 1%	34 3%zH	18 2%	21 2%	8 1%	15 1%	52 2%	6 2%	3 1%	1 1%
At least once a month	34 1%F	18 1%	16 1%	10 2%zF	7 1%	13 1%	4 *	1 *	2 *	8 1%	15 1%	7 1%	10 1%	11 1%	6 1%	31 1%	2 1%	* *	1 1%
At least once every three months	10 *	4 *	6 *	2 *F	1 *	7 1%F	- -	- -	- -	2 *	8 1%z	4 *	3 *	1 *	3 *	9 *	* *	1 *	- -
Don't know/can't remember	4 *	1 *	3 *	- -	1 *	3 *	- -	3 1%zJ	- -	1 *	1 *	1 *	3 *	- -	1 *	4 *	- -	- -	- -
Never	3738 91%AEJKT Vd	1774 89%	1960 93%zA	423 89%	706 90%E	1175 86%	1435 97%zCDE	386 95%zJ	425 96%zIJ	962 93%J	1147 84%	840 89%	907 90%	905 91%	1086 94%zKLM	3119 91%	317 92%	190 94%	112 94%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	149 4%BFGHN _e	106 5%zB	43 2%	10 2%	38 5%CF	86 6%zCF	14 1%	4 1%	6 1%	34 3%G	89 7%zGHI	36 4%	45 4%N	43 4%N	26 2%	130 4%	11 3%	6 3%	2 2%
Weekly (Net)	314 8%BFGHN _e	202 10%zB	112 5%	38 8%F	68 9%F	167 12%zCDF	41 3%	17 4%	15 3%	68 6%	188 14%zGHI	88 9%zN	91 9%N	79 8%N	56 5%	272 8%	25 7%	11 5%	6 5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 84

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Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	348	220	128	48	76	180	45	18	17	75	202	95	101	90	62	303	27	11	7
	8%zBFGHN	11%zB	6%	10%F	10%F	13%zDF	3%	4%	4%	7%H	15%zGHI	10%zN	10%N	9%N	5%	9%	8%	5%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	51	1	17	1	13	4	3	-	-	-	3	3	43	7	45	3
	1%BFe	*	2%	1%	3%zSXYh	2%	1%	-	-	-	2%	1%	2%ze	1%	1%	1%
At least once every day	98	5	30	2	15	4	9	11	2	-	2	6	87	10	84	8
	2%BFGHe	2%	3%	1%	4%	2%	2%	5%	1%	-	1%	2%	3%ze	1%	2%	2%
About two or three times a week	104	2	31	6	10	4	7	7	3	3	4	13	83	20	86	10
	3%FNe	1%	4%S	4%S	3%	2%	1%	3%	2%	3%	2%	4%S	3%ze	1%	2%	3%
At least once a week	61	8	22	*	6	1	5	5	*	2	1	1	54	7	49	9
	1%Fe	3%	3%zc	*	2%	*	1%	2%	*	2%	1%	*	2%ze	1%	1%	3%
At least once a month	34	3	7	2	4	1	3	2	2	2	1	5	27	7	26	6
	1%F	1%	1%	1%	1%	*	1%	1%	1%	2%	1%	1%	1%	*	1%	2%
At least once every three months	10	1	1	2	1	-	3	-	-	1	-	1	7	3	9	2
	*	*	*	1%T	*	-	1%	-	-	1%T	-	*	*	*	*	*
Don't know/can't remember	4	-	-	-	-	-	3	-	-	-	-	1	1	3	3	1
	*	-	-	-	-	-	1%z	-	-	-	-	*	*	*	*	*
Never	3738	279	757	138	340	199	442	199	179	104	146	337	2227	1413	3185	317
	91%AEIKT Vd	94%TV	88%	91%	87%	94%TV	93%TV	89%	96%TVY	92%	93%	92%	88%	96%zd	91%	89%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	149	6	47	3	28	8	12	11	2	-	5	9	131	18	129	11
	4%BFGHNe	2%	5%zXha	2%	7%zSXhac	4%	3%	5%	1%	-	3%	2%	5%ze	1%	4%	3%
Weekly (Net)	314	15	100	10	44	13	23	23	6	5	10	23	267	46	265	31
	8%BFGHNe	5%	12%zSWXhc	6%	11%zSXh	6%	5%	10%Xh	3%	5%	6%	6%	11%ze	3%	8%	9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Base = All Respondents

Total (z)	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net) 348	18	107	12	48	13	26	25	8	8	11	28	294	52	290	36	
	8% BFGHNX	6%	12% zSWXh	8%	12% zSXh	6%	5%	11% Xh	4%	7%	7%	8%	12% ze	4%	8%	10%
e																

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 85

A2a1_18. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation					
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
A few times a day	62	22	41	15	25	15	7	4	11	11	24	17	14	13	19	53	4	3	2	
	2%AFe	1%	2%	3%zEF	3%zEF	1%	*	1%	2%	1%	2%	2%	1%	1%	2%	2%	1%	2%	2%	
At least once every day	159	73	86	31	51	57	20	8	12	52	74	34	41	51	34	134	18	5	1	
	4%FRe	4%	4%	6%zF	7%zEF	4%F	1%	2%	3%	5%G	5%zG	4%	4%	5%N	3%	4%R	5%R	3%	1%	
About two or three times a week	153	76	77	36	46	58	13	9	6	46	79	48	36	45	23	126	21	6	*	
	4%FHNRe	4%	4%	8%zEF	6%zF	4%F	1%	2%	1%	4%H	6%zGH	5%zN	4%	5%N	2%	4%R	6%zR	3%	*	
At least once a week	88	43	45	21	23	36	9	7	6	15	55	23	26	18	21	78	4	6	*	
	2%FRe	2%	2%	4%zF	3%F	3%F	1%	2%	1%	1%	4%zGHI	2%	3%	2%	2%	2%R	1%	3%R	*	
At least once a month	43	21	22	13	9	14	7	1	2	7	23	13	11	10	9	35	1	5	2	
	1%F	1%	1%	3%zEF	1%	1%	*	*	*	1%	2%z	1%	1%	1%	1%	1%	*	2%zP	1%	
At least once every three months	11	3	8	5	1	2	4	2	1	2	5	5	3	1	3	8	1	2	-	
	*	*	*	1%zDEF	*	*	*	*	*	*	*	*	*	*	*	*	*	*	1%zO	-
Don't know/can't remember	3	1	3	*	-	3	-	1	-	*	2	1	-	2	-	3	-	-	-	
	*	*	*	*	-	*	-	*	-	*	*	*	-	*	-	*	-	-	-	
Never	3582	1761	1818	352	628	1181	1421	376	404	907	1097	799	883	856	1043	2998	296	175	113	
	87%CDJKTcd	88%	87%	74%	80%C	87%CD	96%zCDE	92%zU	92%zJ	87%J	81%	85%	87%	86%	91%zKLM	87%	86%	87%	95%zOPQ	
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Daily (Net)	221	95	126	46	77	72	27	12	22	62	97	51	54	64	52	187	22	9	3	
	5%FSe	5%	6%	10%zEF	10%zEF	5%F	2%	3%	5%	6%	7%zG	5%	5%	6%	5%	5%	6%	4%	3%	
Weekly (Net)	462	213	248	103	145	165	48	28	34	123	231	122	116	127	97	391	47	20	4	
	11%FGHNR Saeg	11%	12%	22%zEF	19%zEF	12%F	3%	7%	8%	12%G	17%zGHI	13%N	11%N	13%N	8%	11%R	14%R	10%R	3%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 85

A2a1_18. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	504	234	270	115	154	179	55	28	36	130	254	135	127	136	106	426	48	25	6
Saeg	12%FGHNR	12%	13%	24%zEF	20%zEF	13%F	4%	7%	8%	13%GH	19%zGHI	14%zN	13%N	14%N	9%	12%R	14%R	12%R	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 85

A2a1_18. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	62	-	20	-	5	4	5	1	-	1	3	15	50	12	53	2
	2%AFe	-	2%S	-	1%	2%	1%	*	-	1%	2%	4%zSUXYh	2%ze	1%	2%	1%
At least once every day	159	4	28	3	19	14	14	10	7	1	2	33	126	31	136	11
	4%FRe	1%	3%	2%	5%S	6%Sb	3%	5%	4%	1%	1%	9%zSTUXa	5%ze	2%	4%	3%
About two or three times a week	153	4	42	12	10	5	20	7	6	1	6	13	118	33	131	10
	4%FHNe	1%	5%S	8%zSVWa	3%	3%	4%	3%	3%	1%	4%	3%	5%ze	2%	4%	3%
At least once a week	88	5	23	4	5	9	13	4	*	-	2	13	65	21	80	4
	2%FRe	2%	3%	3%	1%	4%Vh	3%	2%	*	-	1%	4%	3%e	1%	2%	1%
At least once a month	43	-	16	-	10	-	2	4	-	-	-	3	31	11	40	1
	1%F	-	2%z	-	2%zSX	-	*	2%	-	-	-	1%	1%	1%	1%	*
At least once every three months	11	-	6	-	1	-	1	-	*	-	-	1	7	5	8	-
	*	-	1%	-	*	-	*	-	*	-	-	*	*	*	*	-
Don't know/can't remember	3	-	1	-	-	-	1	-	-	-	-	1	3	-	3	-
	*	-	*	-	-	-	*	-	-	-	-	*	*	-	*	-
Never	3582	286	728	133	341	180	418	198	173	109	144	289	2128	1359	3036	328
	87%CDJKTcd	96%zTUVWXYc	84%	88%c	87%c	85%	88%c	88%c	93%Tc	97%zTUVWXYc	92%Tc	79%	84%	92%zd	87%	92%zf
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	221	4	48	3	24	17	18	11	7	3	4	48	176	42	189	13
	5%FSe	1%	6%S	2%	6%S	8%SU	4%	5%	4%	3%	3%	13%zSTUVX	7%ze	3%	5%	4%
Weekly (Net)	462	12	113	19	39	32	51	22	13	4	12	74	360	96	400	26
	11%FGHNRSaeg	4%	13%Sa	12%Sa	10%S	15%Sha	11%S	10%S	7%	3%	8%	20%zSTVXYhab	14%ze	7%	11%g	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 85

A2a1_18. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Capital Radio station

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	504	12	130	19	48	32	53	26	13	4	12	77	390	108	440	28
	12%FGHNRS	4%	15%zSha	12%Sa	12%Sa	15%Sha	11%S	12%Sa	7%	3%	8%	21%zTVX	15%ze	7%	13%g	8%
	aeg											Yhab				

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 86

A2a1_19. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	90	39	51	8	18	54	10	4	10	28	40	22	26	23	20	78	5	6	*
	2%FRTe	2%	2%	2%F	2%F	4%zCF	1%	1%	2%	3%	3%	2%	3%	2%	2%	2%R	2%	3%R	*
At least once every day	193	72	121	30	35	81	48	10	19	59	83	44	46	56	48	172	7	12	1
	5%AFPre	4%	6%zA	6%F	4%	6%zF	3%	3%	4%	6%G	6%zG	5%	4%	6%	4%	5%PR	2%	6%PR	1%
About two or three times a week	199	80	119	25	39	99	36	15	24	63	83	38	58	52	51	169	16	13	1
	5%AFRe	4%	6%zA	5%F	5%F	7%zF	2%	4%	6%	6%	6%z	4%	6%	5%	4%	5%R	5%R	7%R	1%
At least once a week	127	46	81	24	24	50	30	4	12	34	69	28	39	35	25	111	6	10	*
	3%AFGRe	2%	4%zA	5%zF	3%	4%F	2%	1%	3%	3%G	5%zG	3%	4%	3%	2%	3%R	2%	5%R	*
At least once a month	49	21	28	9	9	17	14	5	5	13	16	11	21	6	10	41	1	4	3
	1%X	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	2%zM	1%	1%	1%	*	2%	2%P
At least once every three months	19	8	11	4	1	7	7	1	2	9	4	5	6	4	4	16	*	1	1
	*	*	1%	1%	*	1%	*	*	*	1%	*	1%	1%	*	*	*	*	1%	1%
Don't know/can't remember	3	1	2	-	-	-	3	1	-	2	1	-	2	-	1	3	-	-	-
	*	*	*	-	-	-	*	*	-	*	*	-	*	-	*	*	-	-	-
Never	3420	1731	1686	373	658	1057	1332	367	369	832	1062	791	816	820	993	2846	307	155	112
	83%BCEU LQSYhad	87%zB	80%	79%	84%CE	77%	90%zCDE	90%zHIJ	84%J	80%	78%	84%	81%	82%	86%zLM	83%Q	89%zOQ	77%	94%zOQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	284	111	172	39	53	135	58	14	29	87	123	66	71	79	68	251	13	19	2
	7%AFGPR Tce	6%	8%zA	8%F	7%F	10%zDF	4%	4%	7%	8%G	9%zG	7%	7%	8%	6%	7%PR	4%	9%PR	1%
Weekly (Net)	610	238	372	88	116	284	123	33	65	185	275	132	168	166	143	530	35	42	3
	15%AFGNP RUXce	12%	18%zA	18%zF	15%F	21%zDF	8%	8%	15%G	18%zG	20%zGH	14%	17%N	17%N	12%	15%PR	10%R	21%zOPR	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 86

A2a1_19. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
Total (z)																		
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	659	400	96	124	301	138	38	70	198	292	143	189	173	154	570	37	46	6
16%AFGNP RUXce	13%	19%zA	20%zF	16%F	22%zDF	9%	9%	16%G	19%zG	21%zGH	15%	19%zN	17%N	13%	17%PR	11%R	23%zOPR	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 86

A2a1_19. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	90	18	9	2	10	2	10	9	5	5	5	3	80	10	75	11
	2%FRTe	6%zTWXc	1%	2%	3%	1%	2%	4%Tc	3%	5%Tc	3%	1%	3%ze	1%	2%	3%
At least once every day	193	24	33	2	26	12	13	11	11	17	12	12	157	36	172	16
	5%AFPre	8%zTUXc	4%	1%	7%UX	6%U	3%	5%	6%	15%zTUVWX Yhc	8%LUXc	3%	6%ze	2%	5%	4%
About two or three times a week	199	32	38	3	16	11	15	16	13	5	11	9	158	37	168	26
	5%AFRe	11%zTUVXc	4%	2%	4%	5%	3%	7%c	7%c	4%	7%c	2%	6%ze	3%	5%	7%
At least once a week	127	20	26	1	10	9	8	15	8	1	4	8	101	25	114	9
	3%AFGRc	7%zTUVXc	3%	1%	3%	4%	2%	7%zTUVXc	4%	1%	3%	2%	4%ze	2%	3%	2%
At least once a month	49	6	12	2	5	3	*	3	1	1	1	7	35	13	40	4
	1%X	2%X	1%	1%	1%	1%	*	1%X	1%	1%	1%	2%X	1%	1%	1%	1%
At least once every three months	19	3	2	-	3	2	1	-	3	-	1	2	7	10	18	*
	*	1%	*	-	1%	1%	*	-	1%	-	1%	*	*	1%	1%	*
Don't know/can't remember	3	-	-	-	-	-	-	-	2	1	-	-	3	1	3	1
	*	-	-	-	-	-	-	-	1%zT	1%T	-	-	*	*	*	*
Never	3420	196	744	142	319	174	426	170	142	83	123	329	1987	1340	2898	290
	83%BCEU LQSYhad	66%	86%SYhab	94%zSTVW Yhab	82%S	82%S	90%zSVWY hab	76%S	76%	73%	78%S	89%zSVWY hab	79%	91%zd	83%	81%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	284	42	42	4	36	14	24	20	17	22	17	14	237	46	247	27
	7%AFGPR Tce	14%zTUWXc	5%	3%	9%Tuc	7%	5%	9%Uc	9%U	20%zTUVW XYhc	11%TUXc	4%	9%ze	3%	7%	7%
Weekly (Net)	610	94	106	8	62	34	46	51	38	28	32	31	496	108	529	61
	15%AFGNP RUXce	32%zTUVW Xhc	12%U	5%	16%UXc	16%Uc	10%	23%zTUXc	20%TUXc	25%zTUXc	21%TUXc	8%	20%ze	7%	15%	17%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 86

A2a1_19. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Heart Radio station

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	659	100	118	10	68	36	46	54	40	29	33	37	531	120	569	65
	16%AFGNP RUXce	33%zTUVW Xhbc	14%U	6%	17%UXc	17%UXc	10%	24%zTUXc	21%TUXc	26%zTUXc	21%TUXc	10%	21%ze	8%	16%	18%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 87

A2a1_20. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	57 1%De	29 1%	28 1%	3 1%	3 *	26 2%D	24 2%D	6 1%	4 1%	17 2%	13 1%	14 2%	13 1%	14 1%	14 1%	47 1%	5 1%	5 2%	* *
At least once every day	93 2%g	35 2%	58 3%	7 2%	17 2%	31 2%	38 3%	5 1%	11 3%	17 2%	41 3%	29 3%	19 2%	25 3%	20 2%	83 2%	5 1%	4 2%	1 *
About two or three times a week	94 2%	45 2%	49 2%	5 1%	11 1%	24 2%	54 4%zCDE	9 2%	12 3%	28 3%	31 2%	23 2%	19 2%	24 2%	28 2%	79 2%	12 4%R	2 1%	1 1%
At least once a week	64 2%Ne	27 1%	37 2%	10 2%	9 1%	31 2%zF	14 1%	5 1%	3 1%	23 2%	33 2%z	15 2%	19 2%	20 2%	10 1%	57 2%	3 1%	3 2%	* *
At least once a month	40 1%AM	10 *	30 1%zA	7 1%	5 1%	10 1%	19 1%	2 *	4 1%	11 1%	14 1%	9 1%M	17 2%M	2 *	12 1%M	36 1%	2 1%	1 1%	* *
At least once every three months	7 *	1 *	* *	* *	3 *	1 *	2 *	1 *	1 *	- *	3 *	3 *	2 *	1 *	1 *	6 *	- *	* *	* *
Don't know/can't remember	2 *	1 *	1 *	- *	1 *	1 *	- *	1 *	- *	- *	1 *	1 *	- *	1 *	- *	2 *	- *	- *	- *
Never	3745 91%BWX	1852 93%zB	1891 90%	441 93%	734 94%zF	1241 91%	1329 90%	379 93%	405 92%	945 91%	1223 90%	845 90%	925 91%	910 91%	1066 93%	3126 91%	317 92%	186 92%	116 98%OPQ
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	149 4%Reg	63 3%	86 4%	10 2%	21 3%	57 4%	62 4%	10 3%	15 3%	33 3%	54 4%	44 5%	32 3%	40 4%	34 3%	130 4%R	10 3%	9 4%R	1 1%
Weekly (Net)	307 7%DRYbeg	136 7%	172 8%	25 5%	41 5%	112 8%D	130 9%CD	24 6%	30 7%	84 8%	118 9%	82 9%	70 7%	83 8%	72 6%	266 8%R	25 7%R	14 7%R	2 2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 87

A2a1_20. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
Total (z)																		
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	347	202	32	46	121	148	26	34	95	132	91	87	85	84	302	28	15	2
8%ADRYbe g	7%	10%zA	7%	6%	9%D	10%zD	6%	8%	9%	10%	10%	9%	9%	7%	9%R	8%R	8%R	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 87

A2a1_20. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	57	1	8	3	6	3	16	3	-	-	*	6	40	13	49	3
	1%De	*	1%	2%	2%	1%	3%zSTh	1%	-	-	*	2%	2%	1%	1%	1%
At least once every day	93	4	20	3	10	13	20	1	4	4	-	4	61	28	84	2
	2%g	1%	2%	2%	2%	6%zSTVYb c	4%zYbc	*	2%	4%Y	-	1%	2%	2%	2%	1%
About two or three times a week	94	3	27	1	13	9	21	1	1	*	-	2	61	29	86	5
	2%	1%	3% c	1%	3% c	4%SYbc	4%SYhbc	1%	1%	*	-	1%	2%	2%	2%	1%
At least once a week	64	5	9	5	4	10	11	*	3	-	2	9	48	14	57	5
	2%Ne	2%	1%	3%Y	1%	5%zTVY	2%	*	2%	-	1%	2%	2%	1%	2%	1%
At least once a month	40	1	13	2	3	1	8	-	-	3	-	4	28	11	31	1
	1%AM	*	2%	2%	1%	1%	2%	-	-	2%	-	1%	1%	1%	1%	*
At least once every three months	7	2	2	-	-	-	1	-	*	-	-	-	2	3	6	-
	*	1%	*	-	-	-	*	-	*	-	-	-	*	*	*	-
Don't know/can't remember	2	-	1	-	-	-	1	-	-	-	-	-	2	-	2	-
	*	-	*	-	-	-	*	-	-	-	-	-	*	-	*	-
Never	3745	282	784	137	354	176	394	219	178	105	154	342	2286	1374	3173	340
	91%BWX	95%WX	91%WX	91%	91%WX	83%	83%	98%zTUVW Xc	95%WX	94%WX	98%zTUVW Xc	93%WX	90%	93%zd	91%	96%zf
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	149	5	28	6	16	16	37	3	4	4	*	10	101	40	133	5
	4%Reg	2%	3%	4%	4%	8%zSTYhb c	8%zSTYhb c	2%	2%	4%	*	3%	4%	3%	4%	1%
Weekly (Net)	307	13	64	12	32	35	68	5	8	5	2	22	210	83	276	14
	7%DRYbeg	4%	7%Yb	8%Yb	8%Yb	16%zSTUV Yhbc	14%zSTVYh abc	2%	4%	4%	2%	6%	8%e	6%	8%g	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 87

A2a1_20. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Any Smooth Radio station

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Monthly (Net)	347	14	78	14	35	76	5	8	7	2	25	238	94	307	15	
	8%ADRYbe	5%	9%Yb	9%Yb	9%Yb	17%zSTVY	16%zSTVYh	2%	4%	6%	2%	7%Yb	9%ze	6%	9%g	4%
	g				h	abc	abc									

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 88

A2a1_21. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	80	48	32	25	32	23	-	9	4	18	39	25	16	18	21	72	3	4	2
	2%Fe	2%	2%	5%zEF	4%zEF	2%F	-	2%	1%	2%	3%zH	3%	2%	2%	2%	2%	1%	2%	2%
At least once every day	131	69	61	28	56	39	7	7	10	30	71	34	43	27	27	117	6	6	2
	3%FXe	3%	3%	6%zEF	7%zEF	3%F	*	2%	2%	3%	5%zGHI	4%	4%N	3%	2%	3%	2%	3%	2%
About two or three times a week	158	85	73	39	49	54	15	9	19	45	75	32	34	53	38	141	8	5	4
	4%Fce	4%	3%	8%zEF	6%zEF	4%F	1%	2%	4%	4%	6%zG	3%	3%	5%	3%	4%	2%	2%	3%
At least once a week	100	46	54	26	25	37	13	7	3	25	50	19	43	19	19	89	4	6	1
	2%FHe	2%	3%	5%zEF	3%F	3%F	1%	2%	1%	2%	4%zH	2%	4%zKMN	2%	2%	3%	1%	3%	1%
At least once a month	51	21	30	17	13	14	8	3	2	11	29	15	11	13	12	45	2	2	2
	1%F	1%	1%	4%zEF	2%F	1%	1%	1%	*	1%	2%z	2%	1%	1%	1%	1%	1%	1%	2%
At least once every three months	12	4	7	7	2	3	-	2	1	3	3	2	3	2	4	12	-	-	-
	*	*	*	1%zDEF	*	*	-	*	*	*	*	*	*	*	*	*	-	-	-
Don't know/can't remember	5	*	4	-	-	5	-	*	-	*	-	*	*	2	2	4	-	*	*
	*	*	*	-	-	*z	-	*	-	*	-	*	*	*	*	*	-	*	*
Never	3565	1725	1837	332	606	1191	1436	371	402	907	1092	812	862	863	1029	2957	322	179	107
	87%CDIOS Td	86%	88%	70%	77%C	87%CD	97%zCDE	91%zJ	91%zJ	87%J	80%	86%	85%	87%	89%zL	86%	93%zO	89%	90%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	211	117	93	53	88	62	7	15	13	48	110	59	60	44	48	188	9	10	4
	5%FPWXe	6%	4%	11%zEF	11%zEF	5%F	*	4%	3%	5%	8%zGHI	6%	6%	4%	4%	5%P	3%	5%	3%
Weekly (Net)	469	248	220	118	162	153	35	31	36	118	234	111	137	116	105	419	21	20	9
	11%FGNPc e	12%	10%	25%zEF	21%zEF	11%F	2%	8%	8%	11%	17%zGHI	12%	13%N	12%	9%	12%zPR	6%	10%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 88

A2a1_21. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	520	269	135	175	167	43	34	38	129	263	126	148	130	116	464	23	22	11
13%FGHN ce	13%	12%	28%zDEF	22%zEF	12%F	3%	8%	9%	12%	19%zGHI	13%N	15%N	13%	10%	13%zP	7%	11%	9%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 88

A2a1_21. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	80	9	33	2	5	*	6	3	-	2	3	8	73	5	66	4
	2%Fe	3%	4%zWXh	1%	1%	*	1%	1%	-	1%	2%	2%	3%ze	*	2%	1%
At least once every day	131	27	43	2	13	3	5	5	4	2	7	7	108	21	112	9
	3%FXe	9%zUVWXY	5%zXc	1%	3%	2%	1%	2%	2%	2%	4%X	2%	4%ze	1%	3%	2%
		hac														
About two or three times a week	158	21	41	2	15	10	21	12	5	2	8	5	133	24	131	14
	4%Fce	7%zUc	5%c	2%	4%	5%c	4%c	5%c	3%	1%	5%c	1%	5%ze	2%	4%	4%
At least once a week	100	17	24	4	9	5	11	3	3	3	4	7	81	17	88	5
	2%FHe	6%zYc	3%	2%	2%	2%	2%	1%	1%	3%	3%	2%	3%ze	1%	3%	2%
At least once a month	51	2	15	1	4	*	3	8	2	3	3	4	38	11	40	7
	1%F	1%	2%	1%	1%	*	1%	3%zSWX	1%	3%	2%	1%	2%	1%	1%	2%
At least once every three months	12	-	2	1	1	2	1	2	*	2	1	-	4	7	9	-
	*	-	*	*	*	1%	*	1%	*	2%zTc	1%	-	*	*	*	-
Don't know/can't remember	5	-	2	-	-	2	-	-	*	-	-	-	2	*	3	-
	*	-	*	-	-	1%z	-	-	*	-	-	-	*	*	*	-
Never	3565	222	705	140	344	190	426	191	173	100	130	336	2089	1385	3039	317
	87%CDJOS	74%	82%S	92%STb	88%ST	90%ST	90%STb	85%S	93%STb	88%S	83%	92%zSTb	83%	94%zd	87%	89%
	Td															
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	211	36	76	4	18	4	11	8	4	3	10	15	181	27	178	13
	5%FPWXe	12%zUVWXY	9%zUVWXY	2%	5%	2%	2%	4%	2%	3%	6%	4%	7%ze	2%	5%	4%
		hac	hc													
Weekly (Net)	469	75	140	10	41	18	43	23	11	8	22	27	395	68	396	32
	11%FGNpc	25%zTUVW	16%zUVWXh	6%	11%	9%	9%	10%	6%	7%	14%hc	7%	16%ze	5%	11%	9%
	e	XYhac	ac													

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 88

A2a1_21. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Kiss

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	520	77	155	11	45	18	46	31	13	11	26	31	433	79	437	39
	13%FGHNPce	26%zTUVWXYhac	18%zUVWXhc	7%	12%	9%	10%	14%	7%	10%	16%Uhc	8%	17%ze	5%	13%	11%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 89

A2a1_22. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	51 1%	31 2%	20 1%	3 1%	15 2%	21 2%	12 1%	5 1%	8 2%	11 1%	23 2%	23 2%zLMN	9 1%	9 1%	10 1%	46 1%	2 1%	1 *	2 2%
At least once every day	100 2%Fe	52 3%	48 2%	7 2%	25 3%F	49 4%zCF	18 1%	4 1%	8 2%	20 2%	51 4%zGI	32 3%z	26 3%	19 2%	23 2%	86 3%	8 2%	3 1%	3 3%
About two or three times a week	134 3%e	76 4%	57 3%	15 3%	29 4%	54 4%	35 2%	10 3%	11 2%	31 3%	69 5%zI	42 4%zLMN	36 4%	25 3%	31 3%	121 4%	8 2%	2 1%	3 2%
At least once a week	88 2%Fe	36 2%	52 2%	8 2%	20 3%F	42 3%zF	17 1%	7 2%	6 1%	19 2%	46 3%z	15 2%	34 3%zK	19 2%	21 2%	77 2%	6 2%	3 2%	1 1%
At least once a month	51 1%A	16 1%	35 2%A	12 3%zF	11 1%	18 1%	11 1%	3 1%	5 1%	12 1%	23 2%	15 2%	16 2%	7 1%	13 1%	47 1%	2 1%	1 1%	1 1%
At least once every three months	13 *	5 *	8 *	2 *	4 1%	3 *	3 *	2 1%	2 *	3 *	6 *	3 *	5 *	2 *	3 *	13 *	- .	* .	* .
Don't know/can't remember	6 *	1 *	5 *	1 *	- .	3 *	2 *	2 1%	- .	2 *	1 *	1 *	2 *	1 *	2 *	4 *	- .	1 1%zO	1 1%
Never	3658 89%DEJKO Td	1782 89%	1874 89%	424 90%	679 87%	1175 86%	1380 93%zCDE	373 92%J	402 91%J	942 91%J	1141 84%	808 86%	886 87%	915 92%zKL	1049 91%zKL	3043 89%	318 92%	189 94%zO	107 90%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	151 4%Fe	83 4%	68 3%	11 2%	40 5%CF	70 5%zCF	31 2%	9 2%	16 4%	31 3%	73 5%zGI	55 6%zLMN	35 3%	28 3%	33 3%	132 4%	10 3%	4 2%	5 4%
Weekly (Net)	373 9%FNQe	195 10%	177 8%	34 7%	90 11%zCF	166 12%zCF	83 6%	26 6%	32 7%	82 8%	187 14%zGHI	112 12%zMN	104 10%	72 7%	85 7%	329 10%Q	24 7%	9 5%	9 8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 89

A2a1_22. How often in the past 3 months have you listened to these radio stations?

Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Magic

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	211	212	46	100	184	94	29	37	93	211	127	121	79	97	376	27	11	11
	10% F	10% Q	10% F	13% zF	13% zF	6%	7%	8%	9%	16% zGHI	14% zMN	12% MN	8%	8%	11% zQ	8%	5%	9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	51 1%	2 1%	18 2%	1 *	4 1%	* *	5 1%	3 1%	3 2%	- -	- -	10 3%	38 1%	13 1%	42 1%	4 1%
At least once every day	100 2%Fe	4 1%	43 5%zSUVXc	- -	8 2%	3 1%	9 2%	4 2%	7 4%	1 1%	2 1%	6 2%	80 3%ze	16 1%	83 2%	8 2%
About two or three times a week	134 3%e	8 3%	46 5%zU	1 1%	9 2%	9 4%	17 4%	10 5%	3 2%	* *	6 4%	9 3%	103 4%ze	30 2%	115 3%	10 3%
At least once a week	88 2%Fe	7 2%	24 3%c	1 1%	4 1%	4 2%	13 3%c	7 3%c	10 5%zUVc	3 3%	3 2%	2 *	64 3%e	21 1%	79 2%	3 1%
At least once a month	51 1%A	2 1%	20 2%z	2 2%	3 1%	3 1%	4 1%	4 2%	- -	5 5%zSVXhbc	* *	3 1%	35 1%	14 1%	45 1%	2 1%
At least once every three months	13 *	2 1%	6 1%	1 1%	* *	- -	- -	1 *	- -	1 1%	1 *	1 *	5 *	8 1%	12 *	* *
Don't know/can't remember	6 *	- -	1 *	- -	- -	- -	1 *	- -	2 1%z	- -	- -	1 *	5 *	1 *	5 *	- -
Never	3658 89%DEJKO Td	273 91%T	706 82%	145 96%zTYh	362 93%zT	193 91%T	425 90%T	195 87%	162 87%	102 90%	145 93%T	336 91%T	2199 87%	1368 93%zd	3104 89%	329 92%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	151 4%Fe	6 2%	61 7%zSUVWX ab	1 *	11 3%	3 2%	13 3%	7 3%	10 5%U	1 1%	2 1%	16 4%	118 5%ze	29 2%	126 4%	12 3%
Weekly (Net)	373 9%FNQUe	22 7%	131 15%zSUVWX abc	3 2%	25 6%	16 7%U	44 9%U	24 11%U	23 12%U	4 4%	11 7%	27 7%U	285 11%ze	81 5%	320 9%	24 7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 424	24	151	5	28	19	48	28	23	10	11	30	320	95	366	26
	10% FMNQ	17% SUVW	4% X	7% Y	9% Z	10% U	13% V	12% W	9% X	7% Y	8% Z	13% de	6% f	10% g	7% h

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	68 2%O	28 1%	40 2%	9 2%	6 1%	22 2%	32 2% D	6 2%	11 2%	22 2%	18 1%	10 1%	18 2%	14 1%	26 2%	47 1%	7 2%	4 2%	10 8% OPQ
At least once every day	144 4% T	74 4%	70 3%	11 2%	24 3%	54 4%	54 4%	13 3%	13 3%	31 3%	64 5% z	28 3%	50 5% zN	33 3%	33 3%	109 3%	19 5%	5 2%	11 9% zOQ
About two or three times a week	118 3% OT	54 3%	64 3%	13 3%	28 4%	44 3%	32 2%	17 4%	12 3%	31 3%	37 3%	25 3%	35 3%	24 2%	33 3%	86 2%	18 5% O	6 3%	8 7% zOQ
At least once a week	65 2%	33 2%	32 2%	4 1%	15 2%	30 2%	17 1%	4 1%	12 3%	15 1%	24 2%	16 2%	11 1%	18 2%	20 2%	53 2%	7 2%	2 1%	4 3%
At least once a month	32 1% f	20 1%	12 1%	5 1%	6 1%	7 1%	14 1%	4 1%	- -	8 1%	10 1%	7 1%	4 *	10 1%	11 1%	29 1%	1 *	1 1%	1 1%
At least once every three months	5 *	1 *	4 *	* *	1 *	2 *	3 *	2 *	1 *	2 *	1 *	2 *	2 *	1 *	- -	5 *	- -	1 *	- -
Don't know/can't remember	5 *	4 *	1 *	1 *	- *	1 *	4 *	- -	- -	- -	2 *	* *	- -	5 1% z	- -	4 *	- -	1 1%	1 1%
Never	3664 89% PRY	1785 89%	1875 89%	430 91%	704 90%	1204 88%	1325 90%	360 89%	392 89%	931 89%	1201 88%	851 91%	892 88%	891 89%	1030 89%	3104 90% zPR	292 85% R	182 90% R	84 71%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	212 5% OT	102 5%	110 5%	20 4%	30 4%	76 6%	86 6%	20 5%	24 5%	54 5%	82 6%	38 4%	68 7% zK	47 5%	58 5%	156 5%	26 7% O	9 4%	21 18% zOPQ
Weekly (Net)	395 10% OTh	189 9%	206 10%	37 8%	73 9%	151 11%	135 9%	41 10%	48 11%	100 10%	144 11%	79 8%	115 11%	90 9%	111 10%	294 9%	51 15% zOQ	17 8%	33 28% zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 90

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Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Monthly (Net)	427	208	218	42	78	158	148	45	48	108	154	86	119	100	122	323	52	18	34
	10%OTh	10%	10%	9%	10%	12%	10%	11%	11%	10%	11%	9%	12%	10%	11%	9%	15%OQ	9%	28%OPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Please include stations listened to via a radio set or online (e.g. on BBC iPlayer Radio). - Other local Radio station (e.g. a local station that has advertising)

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	68 2%O	1 *	7 1%	3 2%	10 3%T	1 *	15 3%ST	3 1%	2 1%	2 2%	- -	4 1%	39 2%	27 2%	58 2%	4 1%
At least once every day	144 4%T	6 2%	18 2%	4 3%	21 5%Th	8 4%	21 4%	11 5%	2 1%	3 3%	7 4%	9 2%	91 4%	48 3%	130 4%	7 2%
About two or three times a week	118 3%OT	17 6%zTV	10 1%	4 3%	7 2%	9 4%T	11 2%	7 3%	2 1%	2 2%	7 5%T	9 2%	73 3%	44 3%	98 3%	14 4%
At least once a week	65 2%	1 *	10 1%	3 2%	5 1%	4 2%	3 1%	10 5%zSTVXh c	- -	6 5%zSTVXh c	7 4%zSTXhc	3 1%	46 2%	18 1%	56 2%	6 2%
At least once a month	32 1%f	3 1%	5 1%	4 2%X	3 1%	1 *	2 *	5 2%	* *	1 1%	1 1%	5 1%	22 1%	10 1%	21 1%	5 2%
At least once every three months	5 *	- *	1 *	- -	- -	- -	1 *	1 *	- -	- *	- *	1 *	3 *	2 *	5 *	- -
Don't know/can't remember	5 *	- -	- -	- -	2 1%	- -	1 *	- -	- -	- -	- -	* *	2 *	3 *	5 *	- -
Never	3664 89%PRY	272 91%Y	813 94%zUVXY ab	133 88%	341 88%	190 90%	419 89%	187 83%	180 97%zUVWX Yab	98 87%	134 86%	338 92%Y	2252 89%	1321 90%	3114 89%	319 90%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	212 5%OT	7 2%	25 3%	7 5%	31 8%zSThc	9 4%	36 8%SThc	14 6%	4 2%	6 5%	7 4%	12 3%	130 5%	75 5%	188 5%	12 3%
Weekly (Net)	395 10%OTh	24 8%	46 5%	15 10%h	43 11%Th	21 10%Th	50 11%Th	31 14%Thc	6 3%	14 12%Th	21 13%Thc	24 6%	250 10%	136 9%	342 10%	31 9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 427	27	51	18	46	22	52	36	6	15	22	28	272	146	363	36
10%OTh	9%	6%	12%Th	12%Th	10%h	11%Th	16%z5Thc	3%	13%Th	14%Th	8%	11%	10%	10%	10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 91
A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BBC iPlayer	1570	755	815	214	306	610	441	83	110	408	708	485	452	378	255	1304	120	100	46
	38%FGHNT	38%	39%	45%zF	39%F	45%zDF	30%	20%	25%	39%GH	52%zGHI	52%zLMN	45%zMN	38%N	22%	38%	35%	50%zOPR	39%
BBC Three (now available only online)	141	77	64	32	52	46	11	9	8	30	85	58	39	28	17	115	11	9	5
	3%FNe	4%	3%	7%zEF	7%zEF	3%F	1%	2%	2%	3%	6%zGHI	6%zLMN	4%N	3%	1%	3%	3%	5%	5%
BBC iPlayer Kids	154	60	94	20	49	66	18	9	8	45	79	52	50	25	27	133	9	6	5
	4%AFNSeg	3%	4%A	4%F	6%zF	5%zF	1%	2%	2%	4%	6%zGH	6%zMN	5%MN	3%	2%	4%	3%	3%	5%
ITV Hub or ITV Hub+ [formerly ITV player]	756	328	427	89	150	305	211	39	63	196	345	224	225	170	137	653	34	46	23
	18%AFGNP	16%	20%zA	19%F	19%F	22%zF	14%	10%	14%	19%G	25%zGHI	24%zMN	22%zMN	17%N	12%	19%P	10%	23%P	19%P
STV Player	39	18	21	4	10	13	13	2	4	10	23	14	7	7	12	1	38	*	-
	1%OT	1%	1%	1%	1%	1%	1%	*	1%	1%	2%z	1%	1%	1%	1%	*	11%zOQR	*	-
S4C Clic	38	25	13	6	14	11	7	-	-	10	26	17	16	2	3	29	3	5	1
	1%MNe	1%	1%	1%	2%zF	1%	*	-	-	1%	2%zGH	2%zMN	2%MN	*	*	1%	1%	3%zO	1%
All 4 (formerly 4OD)	595	290	306	115	135	236	109	34	55	158	289	170	189	135	102	506	35	31	23
	15%FGNPe	14%	15%	24%zDEF	17%zF	17%zF	7%	8%	12%	15%G	21%zGHI	18%zMN	19%zMN	14%N	9%	15%P	10%	15%	20%zOP
My5 (formerly Demand 5)	319	159	159	33	75	136	75	17	45	84	149	83	96	78	61	274	18	18	8
	8%FGNef	8%	8%	7%	10%F	10%zF	5%	4%	10%G	8%G	11%zGI	9%N	9%N	8%	5%	8%	5%	9%	7%
Netflix	1221	558	661	281	359	419	163	68	89	324	549	328	357	295	242	1005	113	60	44
	30%AFGHN	28%	32%A	59%zDEF	46%zEF	31%F	11%	17%	20%	31%GH	40%zGHI	35%zMN	35%zMN	30%N	21%	29%	33%	30%	37%zO
Amazon Prime/Amazon Video	680	351	328	138	189	272	81	29	37	160	382	231	207	133	109	564	60	37	19
	17%FGHMNe	18%	16%	29%zEF	24%zF	20%zF	5%	7%	8%	15%GH	28%zGHI	25%zMN	20%zMN	13%N	9%	16%	17%	18%	16%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 91
A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Now TV	333	148	185	74	112	107	40	22	23	97	156	92	107	78	56	279	25	19	10
	8%FNe	7%	9%	16%zEF	14%zEF	8%F	3%	6%	5%	9%GH	11%zGH	10%zN	11%zN	8%N	5%	8%	7%	10%	9%
Sky On Demand (Sky Go)	585	312	273	71	154	236	124	25	31	157	288	169	162	137	117	485	57	28	15
	14%zFGHNe	16%zB	13%	15%F	20%zF	17%zF	8%	6%	7%	15%GH	21%zGHI	18%zMN	16%N	14%N	10%	14%	17%	14%	13%
UKTV Play	168	99	68	22	43	58	45	8	10	47	83	59	48	31	30	139	12	10	6
	4%BFNe	5%zB	3%	5%	5%F	4%	3%	2%	2%	5%	6%zGH	6%zMN	5%N	3%	3%	4%	4%	5%	5%
Disney Life	112	58	54	17	50	39	5	7	6	31	62	41	39	19	14	99	8	3	2
	3%FNe	3%	3%	4%F	6%zEF	3%F	*	2%	1%	3%	5%zGH	4%zMN	4%N	2%	1%	3%	2%	1%	2%
Virgin TV Catch-up/ Virgin Media Anywhere	283	138	145	31	59	106	87	12	24	75	144	73	94	72	44	250	18	9	5
	7%GNeg	7%	7%	7%	8%	8%	6%	3%	5%	7%G	11%zGHI	8%N	9%zN	7%N	4%	7%	5%	5%	4%
Hayu	46	24	22	11	18	16	2	*	3	9	31	19	16	7	4	40	6	1	-
	1%FNe	1%	1%	2%zF	2%zF	1%F	*	*	1%	1%	2%zGI	2%zMN	2%N	1%	*	1%	2%	*	-
A BBC YouTube Channel	208	129	79	50	62	76	19	10	18	56	107	74	54	44	35	175	13	13	7
	5%zBFGNe	6%zB	4%	11%zEF	8%zF	6%F	1%	2%	4%	5%G	8%zGHI	8%zMN	5%N	4%	3%	5%	4%	6%	6%
Other YouTube Channel	346	182	164	105	76	121	44	21	38	96	145	109	109	61	68	294	23	15	15
	8%zFGMNe	9%	8%	22%zDEF	10%F	9%F	3%	5%	9%	9%G	11%zG	12%zMN	11%zMN	6%	6%	9%	7%	7%	12%zP
Other streaming service	26	11	15	2	6	13	5	1	1	7	10	7	3	9	7	23	-	-	2
	1%e	1%	1%	1%	1%	1%	*	*	*	1%	1%	1%	*	1%	1%	1%	-	-	2%zOPQ
None of these	1471	724	745	50	165	420	836	251	230	328	249	226	277	366	603	1254	118	59	40
	36%zCDEIJ KLQYd	36%	36%	11%	21%zC	31%zCD	57%zCDE	62%zHU	52%zIU	31%J	18%	24%	27%	37%zKL	52%zKLM	36%zQ	34%	29%	34%
Total mentions	9093	4447	4638	1367	2083	3305	2337	647	802	2328	3911	2529	2546	2074	1943	7623	721	470	279
	222%	222%	221%	289%	266%	242%	158%	159%	182%	224%	288%	269%	251%	208%	169%	222%	209%	233%	235%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 91
A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BBC iPlayer (including BBC 3) (Net)	1630	783	846	227	328	628	447	88	112	430	730	502	469	390	269	1361	120	102	47
	40%FGHNTe	39%	40%	48%zF	42%zF	46%zF	30%	22%	25%	41%GH	54%zGHI	53%zLMN	46%zMN	39%N	23%	40%	35%	51%zOPR	40%
BBC (Net)	1697	831	865	246	345	650	456	96	120	453	753	521	485	405	286	1423	122	105	47
	41%FGHNPTe	42%	41%	52%zDF	44%zF	48%zF	31%	24%	27%	44%GH	55%zGHI	55%zLMN	48%zMN	41%N	25%	41%	35%	52%zOPR	40%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
BBC iPlayer	1570	115	279	41	171	75	180	120	68	41	62	152	1140	401	1328	131	
		38%FGHNT	38%U	27%	44%TU	36%	38%U	54%zSTUW	37%	36%	39%	41%TU	45%ze	27%	38%	37%	
BBC Three (now available only online)	141	4	32	7	14	8	21	6	5	6	4	8	113	27	116	12	
		3%FNe	1%	4%	5%	4%	4%	3%	3%	5%	3%	2%	4%ze	2%	3%	3%	
BBC iPlayer Kids	154	2	48	8	22	9	20	7	3	8	2	6	122	29	132	5	
		4%AFNSe	1%	6%zSc	5%S	6%Sc	4%S	3%	2%	7%Sbc	1%	2%	5%ze	2%	4%	2%	
ITV Hub or ITV Hub+ [formerly ITV player]	756	55	130	27	86	39	100	64	37	18	23	74	539	202	634	73	
		18%AFGNP	18%	15%	18%	22%T	18%	21%T	29%zSTUW	20%	16%	15%	20%	21%ze	14%	18%	21%
STV Player	39	-	-	-	*	-	-	-	-	1	-	-	29	9	29	7	
		1%OT	-	-	*	-	-	-	-	1%	-	-	1%	1%	1%	2%	
S4C Clic	38	-	19	-	1	1	3	-	3	*	1	1	32	6	31	4	
		1%MNe	-	2%zS	-	*	1%	-	1%	*	1%	*	1%ze	*	1%	1%	
All 4 (formerly 4OD)	595	34	110	26	65	34	62	53	26	18	24	52	445	140	489	65	
		15%FGNPe	12%	13%	17%	16%	13%	24%zSTXc	14%	16%	16%	14%	18%ze	9%	14%	18%	
My5 (formerly Demand 5)	319	16	56	10	40	20	30	33	15	11	9	32	234	77	256	35	
		8%FGNef	5%	7%	7%	10%	6%	15%zSTUXb	8%	10%	6%	9%	9%ze	5%	7%	10%	
Netflix	1221	92	225	41	121	65	132	86	36	34	52	122	952	242	1024	110	
		30%AFGHN	31%h	26%	27%	31%h	28%	38%zTXh	19%	30%	33%h	33%Th	38%ze	16%	29%	31%	
Amazon Prime/Amazon Video	680	51	149	17	60	37	62	62	22	22	27	55	548	124	560	72	
		17%FGHMNe	17%	11%	15%	18%	13%	28%zSTUV	12%	20%	17%	15%	22%ze	8%	16%	20%	
								WXhbc									

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 91
A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Now TV	333 8%FN e	20 7%	57 7%	14 9%	26 7%	18 9%	48 10%	39 17%zSTVWX habc	12 6%	8 7%	11 7%	25 7%	269 11%ze	61 4%	279 8%	30 8%
Sky On Demand (Sky Go)	585 14%FGHNe	45 15%	103 12%	15 10%	48 12%	37 18%	65 14%	42 19%TU	39 21%zTUV	15 13%	23 14%	53 14%	447 18%ze	132 9%	480 14%	58 16%
UKTV Play	168 4%BFNe	5 2%	36 4%	5 4%	12 3%	11 5%	24 5%	10 4%	7 4%	6 5%	12 8%S	13 4%	137 5%ze	28 2%	147 4%	13 4%
Disney Life	112 3%FN e	3 1%	38 4%zSc	2 1%	11 3%	7 3%	18 4%	5 2%	4 2%	1 1%	6 4%	5 1%	99 4%ze	12 1%	96 3%	5 1%
Virgin TV Catch-up/ Virgin Media Anywhere	283 7%GNeg	20 7%	76 9%h	8 5%	39 10%zh	16 7%	33 7%	16 7%	6 3%	3 3%	11 7%	22 6%	203 8%ze	74 5%	264 8%zg	2 1%
Hayu	46 1%FN e	2 1%	17 2%	1 *	4 1%	3 1%	6 1%	2 1%	2 1%	* *	- -	3 1%	40 2%ze	6 *	39 1%	3 1%
A BBC YouTube Channel	208 5%BFGNe	6 2%	54 6%S	10 7%Sa	19 5%	10 5%	22 5%	10 4%	8 4%	1 1%	15 10%zSa	20 5%	168 7%ze	36 2%	171 5%	19 5%
Other YouTube Channel	346 8%FGMNe	21 7%	87 10%	12 8%	35 9%	17 8%	37 8%	27 12%h	9 5%	12 11%	12 8%	25 7%	249 10%ze	89 6%	290 8%	37 10%
Other streaming service	26 1%e	1 *	5 1%	- -	5 1%	1 *	5 1%	1 1%	- -	- -	1 1%	5 1%	19 1%	4 *	20 1%	5 1%
None of these	1471 36%CDEJ KLQYd	92 31%Y	361 42%zSVYb	67 44%SVYb	119 30%Y	91 43%SVYb	177 37%Y	46 21%	79 42%SVY	42 38%Y	47 30%	132 36%Y	607 24%	824 56%zd	1267 36%	125 35%
Total mentions	9093 222%	583 195%	1883 218%	310 205%	900 231%	500 236%	1043 221%	629 280%	381 204%	248 220%	341 218%	807 219%	6392 253%	2523 171%	7653 219%	811 228%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 91
A3. Which, if any, of these TV catch-up, on-demand or video streaming services have you used in the past 3 months? Please select all that apply.
 Base = All respondents

	England Regions											Working		Urbanity			
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)		
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
BBC iPlayer (including BBC 3) (Net)	1630	116	298	48	180	80	186	123	69	45	62	156	1184	414	1380	132	
BBC (Net)	1697	117	319	52	184	80	194	123	73	45	70	165	1236	429	1433	142	
		40%FGHNT	39%	34%	32%	46%zTU	38%	39%	55%zSTUW	37%	40%	39%	42%T	47%ze	28%	40%	37%
		41%FGHNP	39%	37%	34%	47%zTU	38%	41%	55%zSTUW	39%	40%	44%	45%T	49%ze	29%	41%	40%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 92

A3a. How often in the past 3 months have you watched programmes using these services?

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once every three months	Don't know/ can't remember	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
Summary Table														
BBC iPlayer	1748	1570	1185	85 5%	210 13%	404 26%	508 32%	288 18%	65 4%	9 1%	1570 100%	296 19%	1208 77%	1497 95%
BBC Three (now available only online)	183	141	134	15 10%	33 24%	31 22%	24 17%	31 22%	6 4%	1 *	141 100%	48 34%	103 73%	134 95%
BBC iPlayer Kids	180	154	129	22 14%	44 29%	39 26%	33 21%	11 7%	5 3%	* *	154 100%	66 43%	138 89%	148 96%
ITV Hub or ITV Hub+ [formerly ITV player]	854	756	572	41 5%	61 8%	194 26%	267 35%	148 20%	39 5%	6 1%	756 100%	102 14%	563 75%	711 94%
STV Player	56	39	45	2 6%	6 14%	11 28%	8 20%	11 27%	1 3%	* 1%	39 100%	8 21%	27 68%	38 96%
S4C Clic	44	38	31	9 23%	11 30%	8 22%	6 16%	3 8%	1 2%	- -	38 100%	20 53%	34 91%	37 98%
All 4 (formerly 4OD)	707	595	497	31 5%	44 7%	105 18%	200 34%	154 26%	52 9%	8 1%	595 100%	75 13%	380 64%	535 90%
My5 (formerly Demand 5)	380	319	268	16 5%	23 7%	56 18%	101 32%	94 30%	26 8%	2 1%	319 100%	39 12%	196 61%	290 91%
Netflix	1367	1221	917	191 16%	333 27%	388 32%	199 16%	89 7%	19 2%	3 *	1221 100%	524 43%	1110 91%	1199 98%
Amazon Prime/Amazon Video	789	680	557	81 12%	125 18%	197 29%	168 25%	85 12%	19 3%	6 1%	680 100%	206 30%	571 84%	656 96%
Now TV	376	333	256	50 15%	68 20%	85 26%	77 23%	32 10%	17 5%	3 1%	333 100%	118 36%	281 84%	313 94%
Sky On Demand (Sky Go)	650	585	452	69 12%	112 19%	167 28%	152 26%	61 10%	19 3%	6 1%	585 100%	182 31%	500 85%	561 96%
UKTV Play	185	168	128	17 10%	23 14%	34 20%	56 33%	28 17%	9 5%	1 *	168 100%	40 24%	130 77%	158 94%
Disney Life	127	112	96	23 21%	38 34%	23 20%	14 12%	9 8%	3 3%	2 2%	112 100%	61 55%	98 87%	107 96%
Virgin TV Catch-up/ Virgin Media Anywhere	289	283	198	25 9%	67 24%	88 31%	64 23%	23 8%	11 4%	5 2%	283 100%	93 33%	245 86%	267 94%
Hayu	59	46	45	7 16%	19 42%	3 7%	7 16%	5 11%	4 9%	- -	46 100%	27 58%	37 80%	42 91%
A BBC YouTube Channel	257	208	184	23 11%	40 19%	53 26%	53 25%	29 14%	7 3%	4 2%	208 100%	63 30%	169 81%	197 95%
Other YouTube Channel	427	346	283	80 23%	86 25%	79 23%	60 17%	26 8%	14 4%	1 *	346 100%	166 48%	304 88%	331 96%

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Table 93

A3a_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1748	850	897	283	339	678	448	115	128	459	788	637	458	344	309	1302	155	178	113
WeightedBase	1570	755	815	214	306	610	441	83*	110*	408	708	485	452	378	255	1304	120	100	46*
EffectiveBase	1185	600	587	184	238	486	288	86	89	319	550	440	319	232	224	917	119	123	88
A few times a day	85	46	39	13	33	21	19	3	5	31	40	35	23	13	14	71	8	3	4
5%Ee	6%	5%	6%	11%zEF	3%	4%	3%	3%	4%	7%	6%	7%z	5%	4%	5%	5%	7%	3%	9%Q
At least once every day	210	98	113	41	47	79	43	5	15	58	103	69	52	57	33	187	11	7	6
13%FGQ	13%	14%	19%zEF	15%	13%	10%	6%	6%	14%	14%G	15%G	14%	11%	15%	13%	14%Q	9%	7%	12%
About two or three times a week	404	195	209	47	67	170	119	15	39	101	190	139	110	82	73	341	24	27	11
26%	26%	26%	22%	22%	28%	27%	18%	18%	36%zGI	25%	27%	29%M	24%	22%	28%	26%	20%	27%	24%
At least once a week	508	246	262	49	109	204	147	31	26	124	223	142	154	136	77	412	44	42	11
32%CRU	33%	32%	23%	36%C	33%C	33%C	37%	37%	23%	30%	32%	29%	34%	36%	30%	32%	36%R	42%zOR	23%
At least once a month	288	137	151	52	38	106	93	24	22	77	121	78	91	76	44	239	27	11	11
18%DQ	18%	18%	24%zDE	12%	17%	21%D	29%zJI	20%	19%	17%	16%	20%	20%	17%	18%Q	23%Q	11%	24%Q	
At least once every three months	65	32	34	11	9	29	16	6	3	17	27	19	19	15	13	48	4	10	3
4%c	4%	4%	5%	3%	5%	4%	7%	7%	2%	4%	4%	4%	4%	4%	5%	4%	4%	10%zO	7%
Don't know/can't remember	9	1	7	1	3	1	4	-	-	1	4	3	3	-	2	6	2	-	1
1%AE	*	1%	1%	1%	*	1%	-	-	*	-	1%	1%	1%	-	1%	*	2%	-	1%
Total mentions	1570	755	815	214	306	610	441	83	110	408	708	485	452	378	255	1304	120	100	46
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	296	144	152	54	80	100	62	8	20	88	143	104	75	70	46	258	19	10	10
19%FGQ	19%	19%	25%zEF	26%zEF	16%	14%	9%	9%	18%	22%G	20%G	21%	17%	19%	18%	20%Q	16%	10%	21%Q
Weekly (Net)	1208	585	623	150	256	474	328	53	85	312	557	386	339	287	196	1011	86	79	32
77%CGRe	78%	76%	70%	84%zCF	78%C	74%	64%	64%	77%	77%G	79%G	79%	75%	76%	77%	78%R	72%	79%	68%
Monthly (Net)	1497	722	774	202	294	580	421	77	107	390	677	463	430	363	240	1250	114	90	43
95%Q	96%	95%	94%	96%	95%	95%	93%	93%	98%	96%	96%	96%	95%	96%	94%	96%Q	95%	90%	92%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 93

A3a_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1748	106	292	47	161	81	179	114	65	43	59	155	1145	555	1452	167
WeightedBase	1570	115*	279	41*	171	75*	180	120*	68*	41*	62*	152	1140	401	1328	131
EffectiveBase	1185	69	197	35	109	62	133	84	45	31	43	115	806	362	984	124
A few times a day	85	8	19	1	14	1	11	2	5	1	1	8	68	13	75	5
	5%Ee	7%	7%	2%	8%	1%	6%	2%	7%	4%	2%	5%	6%Ee	3%	6%	4%
At least once every day	210	11	41	8	27	9	36	15	8	2	11	18	160	50	174	16
	13%FGQ	10%	15%	19%	16%	13%	20%za	13%	12%	4%	18%	12%	14%	13%	13%	12%
About two or three times a week	404	29	57	13	52	20	47	35	22	10	13	44	292	106	339	42
	26%	25%	20%	31%	30%T	27%	26%	29%	32%	24%	21%	29%	26%	26%	26%	32%
At least once a week	508	41	97	6	41	20	52	43	23	16	18	54	374	125	435	36
	32%CRU	36%U	35%U	16%	24%	27%	29%	36%U	34%	39%U	29%	35%U	33%	31%	33%	28%
At least once a month	288	20	56	10	22	20	29	23	7	9	15	28	196	88	241	25
	18%DQ	17%	20%	24%	13%	26%Vh	16%	19%	11%	23%	24%	18%	17%	22%z	18%	19%
At least once every three months	65	5	8	3	12	4	5	1	3	3	3	1	46	17	58	5
	4%c	5%	3%	8%Yc	7%Yc	6%c	3%	1%	4%	6%c	5%	1%	4%	4%	4%	4%
Don't know/can't remember	9	1	2	-	2	-	1	-	-	-	-	-	5	3	6	2
	1%AE	1%	1%	-	1%	-	1%	-	-	-	-	-	*	1%	*	1%
Total mentions	1570	115	279	41	171	75	180	120	68	41	62	152	1140	401	1328	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	296	19	60	8	41	10	46	18	13	3	13	26	228	63	249	21
	19%FGQ	17%	22%	21%	24%a	14%	26%za	15%	19%	7%	21%	17%	20%	16%	19%	16%
Weekly (Net)	1208	89	214	28	135	51	145	96	58	29	44	124	893	293	1024	99
	77%CGRe	77%	77%	68%	79%	68%	81%	80%	85%W	71%	71%	81%W	78%	73%	77%	76%
Monthly (Net)	1497	109	270	37	157	71	174	119	66	38	58	151	1089	381	1264	124
	95%Q	95%	97%	92%	92%	94%	97%	99%UV	96%	94%	95%	99%zSUW	96%	95%	95%	95%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 94

A3a_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	183	96	87	49	60	58	16	13	8	42	107	86	44	29	24	137	16	18	12
WeightedBase	141	77*	64*	32*	52*	46*	11**	9**	8**	30*	85*	58*	39*	28**	17**	115	11**	9**	5**
EffectiveBase	134	72	62	36	45	43	11	8	6	33	81	62	33	24	16	102	14	15	10
A few times a day	15	9	5	1	11	3	-	-	1	*	13	6	6	1	1	12	1	1	-
	10% l	12%	8%	3%	21% zCE	6%	-	-	13%	2%	15% zl	11%	15%	5%	7%	11%	10%	13%	-
At least once every day	33	16	18	7	13	13	1	*	4	12	17	16	9	5	4	26	5	2	1
	24%	20%	28%	21%	25%	28%	6%	4%	51%	40% zJ	20%	27%	23%	18%	21%	22%	43%	23%	16%
About two or three times a week	31	21	10	9	10	11	*	3	-	4	21	13	9	5	4	27	1	3	*
	22%	27%	16%	30%	20%	24%	1%	34%	-	14%	25%	22%	24%	19%	24%	23%	7%	29%	8%
At least once a week	24	12	12	8	5	6	4	3	1	3	15	12	3	5	4	18	3	2	1
	17% d	16%	19%	25%	11%	14%	38%	34%	17%	10%	18%	21%	9%	19%	22%	16%	32%	21%	14%
At least once a month	31	16	15	5	9	11	6	2	1	8	15	9	8	10	4	28	*	1	2
	22%	20%	24%	15%	17%	24%	56%	22%	19%	27%	18%	16%	21%	37%	22%	24%	4%	7%	34%
At least once every three months	6	3	3	2	2	1	-	-	-	2	4	1	3	1	1	4	1	1	1
	4% d	4%	5%	7%	5%	3%	-	-	-	7%	4%	3%	8%	3%	5%	3%	5%	7%	27%
Don't know/can't remember	1	-	1	-	1	-	-	1	-	-	-	1	-	-	-	1	-	-	-
	*	-	1%	-	1%	-	-	6%	-	-	-	1%	-	-	-	*	-	-	-
Total mentions	141	77	64	32	52	46	11	9	8	30	85	58	39	28	17	115	11	9	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	48	25	23	7	24	16	1	*	5	13	30	22	15	6	5	38	6	3	1
	34% e	32%	36%	23%	46% zC	34%	6%	4%	65%	42%	35%	38%	38%	22%	28%	33%	53%	36%	16%
Weekly (Net)	103	58	45	25	40	33	5	6	6	20	66	47	27	17	12	83	10	8	2
	73% e	75%	70%	78%	77%	73%	44%	72%	81%	66%	78%	81%	70%	60%	74%	72%	91%	86%	38%
Monthly (Net)	134	74	60	30	49	44	11	8	8	28	81	56	36	27	16	111	10	9	4
	95% e	96%	95%	93%	94%	97%	100%	94%	100%	93%	96%	96%	92%	97%	95%	96%	95%	93%	73%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 94

A3a_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	183	7	36	7	18	10	21	10	6	6	6	10	132	49	150	17
WeightedBase	141	4**	32**	7**	14**	8**	21**	6**	5**	6**	4**	8**	113*	27*	116	12**
EffectiveBase	134	6	26	6	13	8	15	9	5	5	4	7	100	37	111	13
A few times a day	15	-	8	-	2	*	1	-	-	-	-	*	15	-	11	-
	10%l	-	26%	-	16%	5%	4%	-	-	-	-	3%	13%e	-	9%	-
At least once every day	33	2	6	1	-	*	10	1	-	1	2	2	29	4	26	4
	24%	38%	18%	20%	-	3%	50%	16%	-	27%	35%	29%	26%	14%	23%	31%
About two or three times a week	31	1	8	-	6	2	5	2	*	2	1	1	27	4	25	3
	22%	20%	25%	-	45%	28%	22%	29%	5%	29%	18%	8%	24%	13%	21%	26%
At least once a week	24	1	4	2	1	2	2	1	2	-	*	1	15	9	21	3
	17% d	21%	14%	30%	10%	18%	11%	22%	51%	-	10%	14%	13%	32% zd	18%	24%
At least once a month	31	1	4	4	4	4	2	1	2	2	2	4	24	7	28	2
	22%	15%	14%	50%	25%	46%	11%	9%	44%	34%	37%	46%	21%	24%	24%	14%
At least once every three months	6	*	1	-	1	-	*	1	-	1	-	-	2	4	5	1
	4% d	6%	3%	-	4%	-	2%	14%	-	11%	-	-	2%	16% zd	4%	5%
Don't know/can't remember	1	-	-	-	-	-	-	1	-	-	-	-	1	-	1	-
	*	-	-	-	-	-	-	9%	-	-	-	-	*	-	*	-
Total mentions	141	4	32	7	14	8	21	6	5	6	4	8	113	27	116	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	48	2	14	1	2	1	11	1	-	1	2	3	44	4	37	4
	34% e	38%	44%	20%	16%	8%	54%	16%	-	27%	35%	32%	39% ze	14%	32%	31%
Weekly (Net)	103	3	26	4	10	5	18	4	3	3	3	4	87	16	83	10
	73% e	79%	83%	50%	71%	54%	87%	68%	56%	56%	63%	54%	76% e	59%	71%	81%
Monthly (Net)	134	4	31	7	14	8	20	5	5	5	4	8	111	23	110	11
	95% e	94%	97%	100%	96%	100%	98%	78%	100%	89%	100%	100%	98% ze	84%	95%	95%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 95

A3a_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	180	74	106	27	60	78	15	8	15	52	90	69	47	28	36	144	15	11	10
WeightedBase	154	60*	94*	20**	49*	66*	18**	9**	8**	45*	79*	52*	50*	25**	27**	133	9**	6**	5**
EffectiveBase	129	56	74	20	48	57	9	6	12	33	68	48	36	19	27	105	12	9	9
A few times a day	22 14%	11 18%	11 11%	5 26%	10 21%	6 9%	-	3 32%	1 7%	5 11%	11 15%	7 13%	8 16%	4 15%	3 12%	18 13%	2 17%	1 16%	1 23%
At least once every day	44 29%K	20 34%	24 25%	5 25%	15 30%	22 34%	2 11%	3 40%	4 48%	12 26%	22 29%	9 18%	14 29%	9 36%	11 42%	35 26%	4 47%	3 47%	2 29%
About two or three times a week	39 26%	18 31%	21 22%	6 28%	12 24%	20 30%	2 11%	-	2 23%	11 24%	24 30%	15 30%	11 23%	6 24%	7 24%	34 26%	2 24%	1 13%	2 39%
At least once a week	33 21%A	7 11%	26 28%A	1 7%	8 16%	15 22%	9 50%	1 11%	*	11 25%	16 21%	15 29%	10 19%	6 23%	2 7%	31 23%	1 7%	1 11%	-
At least once a month	11 7%d	3 4%	8 9%	-	4 8%	3 5%	4 20%	1 7%	1 13%	5 11%	4 5%	3 6%	4 7%	1 2%	3 12%	10 8%	-	1 12%	-
At least once every three months	5 3%ld	* 1%	5 5%	3 14%	1 2%	-	1 7%	1 10%	* 6%	1 2%	1 1%	2 4%	3 6%	-	-	5 3%	* 5%	-	-
Don't know/can't remember	* *	* 1%	-	-	-	* 1%	-	-	-	* 1%	-	-	-	-	* 2%	-	-	-	* 9%
Total mentions	154 100%	60 100%	94 100%	20 100%	49 100%	66 100%	18 100%	9 100%	8 100%	45 100%	79 100%	52 100%	50 100%	25 100%	27 100%	133 100%	9 100%	6 100%	5 100%
Daily (Net)	66 43%K	31 52%	35 37%	10 51%	25 50%	28 43%	2 11%	6 72%	4 55%	16 36%	34 43%	16 31%	22 45%	13 51%	14 54%	53 40%	6 64%	4 63%	3 52%
Weekly (Net)	138 89%	56 94%	81 87%	17 86%	45 90%	63 94%	13 72%	7 83%	7 81%	39 86%	74 94%	47 90%	44 87%	25 98%	23 86%	119 89%	9 95%	5 88%	5 91%
Monthly (Net)	148 96%	59 98%	89 95%	17 86%	48 98%	66 99%	17 93%	8 90%	8 94%	43 97%	78 99%z	50 96%	47 94%	25 100%	26 98%	129 97%	9 95%	6 100%	5 91%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 95

A3a_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	180	3	49	9	21	8	22	9	4	7	3	9	142	34	150	9
WeightedBase	154	2**	48*	8**	22**	9**	20**	7**	3**	8**	2**	6**	122	29**	132	5**
EffectiveBase	129	2	36	7	15	6	18	7	4	4	2	7	105	21	107	8
A few times a day	22	-	7	1	3	*	3	-	1	1	1	1	20	1	16	1
	14%	-	15%	16%	16%	3%	13%	-	20%	8%	53%	22%	16%	4%	12%	24%
At least once every day	44	-	13	2	6	5	3	2	1	-	-	3	36	8	37	2
	29%K	-	28%	21%	29%	57%	16%	24%	36%	-	-	51%	29%	28%	28%	31%
About two or three times a week	39	1	15	2	2	2	10	1	1	-	*	1	34	4	37	1
	26%	45%	31%	22%	8%	22%	49%	20%	28%	-	8%	15%	28%	15%	28%	15%
At least once a week	33	1	8	1	9	2	3	2	*	5	1	1	23	8	28	1
	21%A	55%	16%	9%	40%	18%	15%	27%	16%	61%	39%	13%	19%	27%	22%	22%
At least once a month	11	-	5	2	1	-	1	-	-	1	-	-	6	4	10	-
	7% d	-	10%	32%	3%	-	4%	-	-	19%	-	-	5%	14%	8%	-
At least once every three months	5	-	-	-	1	-	1	2	-	1	-	-	2	3	4	-
	3% ld	-	-	-	4%	-	3%	29%	-	12%	-	-	2%	10%	3%	-
Don't know/can't remember	*	-	-	-	-	-	-	-	-	-	-	-	*	-	-	*
	*	-	-	-	-	-	-	-	-	-	-	-	*	-	-	9%
Total mentions	154	2	48	8	22	9	20	7	3	8	2	6	122	29	132	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	66	-	20	3	10	5	6	2	2	1	1	4	56	10	52	3
	43%K	-	43%	37%	45%	59%	29%	24%	56%	8%	53%	73%	46%	33%	40%	55%
Weekly (Net)	138	2	43	5	20	9	18	5	3	5	2	6	113	22	117	5
	89%	100%	90%	68%	93%	100%	93%	71%	100%	69%	100%	100%	93% z	76%	89%	91%
Monthly (Net)	148	2	48	8	21	9	19	5	3	7	2	6	119	26	128	5
	96%	100%	100%	100%	96%	100%	97%	71%	100%	88%	100%	100%	98% z	90%	97%	91%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 96

A3a_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	854	373	481	125	167	343	219	57	76	235	379	303	217	161	173	661	46	89	58
WeightedBase	756	328	427	89*	150	305	211	39*	63*	196	345	224	225	170	137	653	34*	46*	23*
EffectiveBase	572	258	315	81	113	243	141	42	51	161	262	217	148	108	117	461	39	67	47
A few times a day	41	17	24	7	21	9	4	4	4	12	20	16	15	3	7	35	3	1	1
	5%EfMe	5%	6%	8%Ef	14%zEf	3%	2%	11%	6%	6%	6%	7%M	7%	2%	5%	5%	10%	3%	4%
At least once every day	61	30	32	8	21	19	14	*	8	16	27	22	12	11	16	52	5	2	3
	8%	9%	7%	8%	14%zEf	6%	7%	1%	12%	8%	8%	10%	5%	7%	12%	8%	15%Q	4%	12%
About two or three times a week	194	73	121	30	38	76	50	10	19	52	81	66	45	43	39	173	5	12	4
	26%V	22%	28%	34%	25%	25%	24%	24%	29%	26%	23%	30%L	20%	26%	28%	27%	14%	25%	18%
At least once a week	267	122	145	27	40	122	78	13	20	68	126	66	95	59	47	230	10	20	7
	35%DK	37%	34%	30%	27%	40%zD	37%	34%	32%	35%	37%	29%	42%zK	35%	35%	35%	30%	44%	30%
At least once a month	148	69	79	15	27	56	51	7	10	39	64	35	49	46	18	126	7	9	5
	20%NXd	21%	18%	17%	18%	18%	24%	19%	16%	20%	19%	16%	22%	27%zKN	13%	19%	21%	20%	23%
At least once every three months	39	14	25	3	3	20	13	4	3	8	22	16	9	4	10	32	2	2	3
	5%	4%	6%	4%	2%	7%	6%	11%	5%	4%	6%	7%	4%	3%	7%	5%	7%	4%	13%zO
Don't know/can't remember	6	4	1	-	1	3	2	-	-	1	5	3	-	3	-	5	1	*	-
	1%	1%	*	-	*	1%	1%	-	-	*	1%	1%	-	2%	-	1%	2%	1%	-
Total mentions	756	328	427	89	150	305	211	39	63	196	345	224	225	170	137	653	34	46	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	102	46	56	15	42	28	18	5	11	28	47	38	28	14	23	87	8	3	4
	14%EFY	14%	13%	16%	28%zEf	9%	8%	12%	18%	14%	14%	17%M	12%	8%	17%	13%	25%zOQ	7%	16%
Weekly (Net)	563	241	322	71	120	226	146	27	50	148	254	170	167	117	109	490	23	35	15
	75%e	73%	75%	80%	80%	74%	69%	70%	79%	75%	74%	76%	74%	69%	80%	75%	70%	76%	64%
Monthly (Net)	711	310	401	86	146	282	197	35	60	187	318	206	216	162	127	617	31	44	20
	94%RS	94%	94%	96%	98%zE	92%	93%	89%	95%	95%	92%	92%	96%	96%	93%	94%R	91%	95%	87%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 96

A3a_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	854	52	129	30	82	46	96	59	36	23	26	82	539	289	694	97
WeightedBase	756	55*	130*	27**	86*	39*	100*	64*	37**	18**	23**	74*	539	202	634	73*
EffectiveBase	572	33	91	22	50	37	68	44	27	19	20	60	377	190	462	70
A few times a day	41	2	11	2	6	*	7	-	-	-	-	7	36	5	34	2
	5%EFMe	4%	9%Y	7%	7%	1%	7%	-	-	-	-	10%Y	7%	3%	5%	3%
At least once every day	61	5	6	2	17	2	11	2	-	2	1	5	45	15	48	7
	8%	9%	5%	9%	19%zTY	6%	11%	3%	-	9%	3%	6%	8%	8%	8%	9%
About two or three times a week	194	13	29	6	12	14	36	22	6	6	8	22	142	49	162	19
	26%V	24%	22%	21%	13%	37%V	36%zV	34%V	16%	30%	33%	30%V	26%	24%	26%	26%
At least once a week	267	20	45	8	28	14	29	28	20	7	7	24	190	69	230	22
	35%DK	37%	34%	28%	33%	35%	29%	44%	53%	36%	33%	33%	35%	34%	36%	29%
At least once a month	148	5	34	9	21	7	9	10	8	2	6	15	89	57	123	20
	20%NXd	9%	26%SX	31%	25%X	19%	9%	16%	21%	10%	26%	20%	17%	28%zd	19%	27%
At least once every three months	39	8	5	1	2	1	5	1	4	3	1	1	32	7	33	3
	5%	14%zTYc	4%	4%	3%	3%	5%	2%	10%	15%	5%	1%	6%	3%	5%	4%
Don't know/can't remember	6	1	-	-	-	-	3	1	-	-	-	-	6	-	4	1
	1%	2%	-	-	-	-	3%z	1%	-	-	-	-	1%	-	1%	2%
Total mentions	756	55	130	27	86	39	100	64	37	18	23	74	539	202	634	73
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	102	7	17	4	22	2	18	2	-	2	1	12	81	21	82	9
	14%EFY	13%	13%	16%	26%zWY	6%	18%Y	3%	-	9%	3%	16%Y	15%	10%	13%	12%
Weekly (Net)	563	41	91	18	62	30	82	52	26	14	16	58	413	138	474	49
	75%e	75%	70%	65%	72%	78%	83%	82%	69%	75%	69%	79%	77%e	69%	75%	67%
Monthly (Net)	711	46	125	26	84	38	91	62	34	16	22	73	502	195	597	69
	94%RS	84%	96%S	96%	97%S	97%	92%	97%	90%	85%	95%	99%S	93%	97%	94%	94%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 97

A3a_5. How often in the past 3 months have you watched programmes using these services? - STV Player

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	56	27	29	7	11	19	19	3	5	13	33	24	9	9	14	2	53	1	-
WeightedBase	39*	18**	21**	4**	10**	13**	13**	2**	4**	10**	23**	14**	7**	7**	12**	1**	38*	***	-**
EffectiveBase	45	23	22	6	8	16	17	3	5	11	25	20	8	8	11	2	43	1	-
A few times a day	2 6%Pf	2 10%	1 3%	-	2 18%	1 5%	-	-	-	1 7%	2 8%	-	1 10%	1 9%	1 9%	1 64%	2 5%	-	-
At least once every day	6 14%	1 7%	5 21%	1 36%	1 6%	3 26%	* 3%	-	1 16%	2 23%	3 12%	3 21%	2 28%	-	1 8%	-	6 15%	-	-
About two or three times a week	11 28%	5 29%	6 26%	2 48%	3 34%	3 20%	3 24%	1 30%	-	3 25%	7 31%	2 17%	1 19%	2 30%	5 43%	* 36%	11 27%	-	-
At least once a week	8 20%	5 30%	2 12%	* 4%	2 21%	3 25%	3 20%	-	2 44%	1 13%	5 20%	2 14%	2 26%	3 46%	1 9%	-	8 20%	* 100%	-
At least once a month	11 27%	3 19%	7 35%	* 12%	2 21%	2 19%	6 45%	1 37%	1 40%	3 26%	6 27%	5 40%	1 17%	1 14%	3 27%	-	11 28%	-	-
At least once every three months	1 3%	1 4%	1 3%	-	-	1 5%	1 5%	1 33%	-	1 6%	-	1 5%	-	-	1 5%	-	1 3%	-	-
Don't know/can't remember	* 1%	* 2%	-	-	-	-	* 3%	-	-	-	* 2%	* 3%	-	-	-	-	* 1%	-	-
Total mentions	39 100%	18 100%	21 100%	4 100%	10 100%	13 100%	13 100%	2 100%	4 100%	10 100%	23 100%	14 100%	7 100%	7 100%	12 100%	1 100%	38 100%	* 100%	-
Daily (Net)	8 21%	3 16%	5 24%	1 36%	2 24%	4 31%	* 3%	-	1 16%	3 30%	5 20%	3 21%	3 38%	1 9%	2 17%	1 64%	7 20%	-	-
Weekly (Net)	27 68%	14 76%	13 62%	3 88%	8 79%	10 76%	6 47%	1 30%	2 60%	7 67%	16 72%	7 52%	5 83%	6 86%	8 68%	1 100%	26 67%	* 100%	-
Monthly (Net)	38 96%	17 94%	21 97%	4 100%	10 100%	12 95%	12 92%	1 67%	4 100%	9 94%	22 98%	13 92%	7 100%	7 100%	11 95%	1 100%	37 96%	* 100%	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

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Table 97

A3a_5. How often in the past 3 months have you watched programmes using these services? - STV Player

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	56	-	-	-	1	-	-	-	-	1	-	-	37	16	42	9
WeightedBase	39*	..**	..**	..**	***	..**	..**	..**	..**	1**	..**	..**	29**	9**	29*	7**
EffectiveBase	45	-	-	-	1	-	-	-	-	1	-	-	30	14	33	8
A few times a day	2	-	-	-	-	-	-	-	-	1	-	-	2	-	1	-
6%Pf		-	-	-	-	-	-	-	-	100%	-	-	8%	-	2%	-
At least once every day	6	-	-	-	-	-	-	-	-	-	-	-	5	*	5	1
14%		-	-	-	-	-	-	-	-	-	-	-	18%	5%	18%	8%
About two or three times a week	11	-	-	-	*	-	-	-	-	-	-	-	8	1	7	3
28%		-	-	-	100%	-	-	-	-	-	-	-	29%	14%	23%	43%
At least once a week	8	-	-	-	-	-	-	-	-	-	-	-	6	2	7	1
20%		-	-	-	-	-	-	-	-	-	-	-	21%	17%	24%	10%
At least once a month	11	-	-	-	-	-	-	-	-	-	-	-	7	4	9	2
27%		-	-	-	-	-	-	-	-	-	-	-	23%	45%	31%	25%
At least once every three months	1	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1
3%		-	-	-	-	-	-	-	-	-	-	-	-	14%	2%	9%
Don't know/can't remember	*	-	-	-	-	-	-	-	-	-	-	-	-	*	-	*
1%		-	-	-	-	-	-	-	-	-	-	-	-	5%	-	6%
Total mentions	39	-	-	-	*	-	-	-	-	1	-	-	29	9	29	7
100%		-	-	-	100%	-	-	-	-	100%	-	-	100%	100%	100%	100%
Daily (Net)	8	-	-	-	-	-	-	-	-	1	-	-	8	*	6	1
21%		-	-	-	-	-	-	-	-	100%	-	-	27%	5%	20%	8%
Weekly (Net)	27	-	-	-	*	-	-	-	-	1	-	-	22	3	20	4
68%		-	-	-	100%	-	-	-	-	100%	-	-	77%	37%	67%	61%
Monthly (Net)	38	-	-	-	*	-	-	-	-	1	-	-	29	7	29	6
96%		-	-	-	100%	-	-	-	-	100%	-	-	100%	82%	98%	86%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 98

A3a_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	44	29	15	8	17	13	6	-	-	10	29	23	16	2	3	28	3	11	2
WeightedBase	38*	25**	13**	6**	14**	11**	7**	-**	-**	10**	26**	17**	16**	2**	3**	29**	3**	5**	1**
EffectiveBase	31	22	9	6	13	10	4	-	-	6	23	17	11	2	3	21	3	9	2
A few times a day	9	6	3	3	4	2	-	-	-	2	6	5	2	-	2	7	2	-	-
At least once every day	11	9	2	1	7	4	-	-	-	2	9	5	5	2	-	9	1	1	-
About two or three times a week	8	5	3	1	3	2	2	-	-	2	6	5	2	-	1	8	-	*	*
At least once a week	6	3	3	1	-	2	3	-	-	4	2	1	4	*	-	5	-	1	*
At least once a month	3	3	*	1	*	-	2	-	-	-	2	1	2	-	-	1	-	2	-
At least once every three months	1	-	1	-	-	1	-	-	-	-	1	-	1	-	-	-	-	1	-
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	38	25	13	6	14	11	7	-	-	10	26	17	16	2	3	29	3	5	1
Daily (Net)	20	14	6	4	11	5	-	-	-	4	16	9	7	2	2	16	3	1	-
Weekly (Net)	34	22	12	5	14	10	6	-	-	10	24	16	14	2	3	28	3	2	1
Monthly (Net)	37	25	13	6	14	10	7	-	-	10	25	17	15	2	3	29	3	5	1
	100%	100%	95%	100%	100%	94%	100%	-	-	100%	97%	100%	96%	100%	100%	100%	100%	87%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 98

A3a_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	44	-	16	-	2	3	2	-	2	1	1	1	39	5	36	5
WeightedBase	38*	-.**	19**	-.**	1**	1**	3**	-.**	3**	***	1**	1**	32*	6**	31**	4**
EffectiveBase	31	-	12	-	2	3	2	-	2	1	1	1	30	3	25	4
A few times a day	9	-	3	-	-	*	-	-	2	-	-	1	9	-	6	1
	23%	-	18%	-	-	33%	-	-	61%	-	-	100%	27%z	-	21%	26%
At least once every day	11	-	6	-	1	-	3	-	-	-	-	-	11	-	11	*
	30%	-	30%	-	100%	-	100%	-	-	-	-	-	35%z	-	35%	11%
About two or three times a week	8	-	4	-	-	1	-	-	1	-	1	-	6	2	6	-
	22% ^d	-	24%	-	-	67%	-	-	39%	-	100%	-	19%	39%	20%	-
At least once a week	6	-	4	-	-	-	-	-	*	-	-	-	3	3	6	-
	16% ^d	-	24%	-	-	-	-	-	100%	-	-	-	9%	56%	20%	-
At least once a month	3	-	1	-	-	-	-	-	-	-	-	-	3	*	1	2
	8%	-	3%	-	-	-	-	-	-	-	-	-	8%	4%	4%	45%
At least once every three months	1	-	-	-	-	-	-	-	-	-	-	-	1	-	-	1
	2%	-	-	-	-	-	-	-	-	-	-	-	2%	-	-	19%
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	38	-	19	-	1	1	3	-	3	*	1	1	32	6	31	4
	100%	-	100%	-	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	20	-	9	-	1	*	3	-	2	-	-	1	20	-	17	1
	53%	-	49%	-	100%	33%	100%	-	61%	-	-	100%	62%z	-	56%	36%
Weekly (Net)	34	-	18	-	1	1	3	-	3	*	1	1	29	5	30	1
	91%	-	97%	-	100%	100%	100%	-	100%	100%	100%	100%	90%	96%	96%	36%
Monthly (Net)	37	-	19	-	1	1	3	-	3	*	1	1	32	6	31	3
	98%	-	100%	-	100%	100%	100%	-	100%	100%	100%	100%	98%	100%	100%	81%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 99

A3a_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	707	345	362	149	167	280	111	52	61	197	329	248	187	140	132	545	50	64	48
WeightedBase	595	290	306	115	135	236	109*	34*	55*	158	289	170	189	135	102	506	35*	31*	23*
EffectiveBase	497	251	246	100	118	215	71	42	42	149	227	186	127	103	100	393	41	51	38
A few times a day	31	23	9	8	16	5	3	-	1	13	16	15	7	6	3	27	3	1	1
5%BEE	8%zB	3%	7%E	12%zEF	2%	3%	-	1%	8%	6%	9%z	4%	5%	3%	5%	7%	3%	5%	
At least once every day	44	20	25	8	17	17	2	1	5	13	23	13	10	10	12	39	3	1	1
7%	7%	8%	7%	13%zF	7%	2%	3%	8%	8%	8%	8%	8%	5%	7%	11%	8%	10%	3%	5%
About two or three times a week	105	44	61	18	25	46	15	8	11	26	50	30	36	18	20	91	4	8	2
18%	15%	20%	16%	19%	20%	14%	23%	20%	17%	17%	17%	18%	19%	13%	20%	18%	13%	24%	10%
At least once a week	200	101	100	46	40	81	34	15	20	53	98	57	51	59	34	168	11	12	10
34%	35%	33%	40%	29%	34%	31%	43%	37%	34%	34%	33%	33%	27%	44%zL	33%	33%	30%	40%	41%
At least once a month	154	72	82	23	28	56	48	7	14	39	73	34	64	31	26	132	11	6	5
26%Kd	25%	27%	20%	21%	24%	44%zCDE	20%	25%	25%	25%	20%	34%zK	23%	26%	26%	31%	20%	22%	
At least once every three months	52	29	23	11	9	28	5	2	5	13	25	17	18	11	7	42	3	3	4
9%	10%	8%	9%	6%	12%z	4%	7%	8%	9%	9%	10%	9%	8%	7%	8%	9%	8%	8%	18%z
Don't know/can't remember	8	2	6	2	1	4	3	1	-	-	3	5	3	1	-	8	-	1	-
1%	1%	2%	1%	*	2%	2%	4%	4%	-	-	1%	3%	2%	1%	-	2%	-	2%	-
Total mentions	595	290	306	115	135	236	109	34	55	158	289	170	189	135	102	506	35	31	23
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	75	42	33	16	33	21	5	1	5	26	39	28	17	16	14	66	6	2	2
13%EFGYe	15%	11%	14%	24%zCEF	9%	5%	3%	10%	17%G	14%	16%	9%	12%	14%	13%	17%	6%	10%	
Weekly (Net)	380	187	194	80	98	148	54	23	37	105	187	115	104	93	69	324	21	22	14
64%FLe	64%	63%	69%F	73%zF	63%F	50%	69%	67%	67%	65%	68%L	55%	69%L	67%	64%	60%	70%	60%	
Monthly (Net)	535	259	276	103	126	204	102	30	51	144	261	149	168	124	95	456	32	28	19
90%E	89%	90%	89%	93%	87%	93%	89%	92%	91%	90%	87%	89%	92%	93%	90%	91%	90%	82%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 99

A3a_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 40D)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	707	39	123	29	66	38	65	54	28	20	27	56	482	207	575	80
WeightedBase	595	34**	110*	26**	65*	34*	62*	53*	26**	18**	24**	52*	445	140	489	65*
EffectiveBase	497	30	91	23	39	31	45	41	21	17	22	40	346	145	399	63
A few times a day	31	3	10	2	5	*	1	-	-	-	1	6	30	2	24	4
	5%B	8%	9%Y	8%	7%	1%	1%	-	-	-	5%	11%Y	7%ze	1%	5%	6%
At least once every day	44	2	12	2	2	3	6	1	3	1	1	6	38	6	34	5
	7%	7%	11%	8%	3%	7%	10%	2%	10%	5%	3%	11%	8%	4%	7%	7%
About two or three times a week	105	8	18	2	8	6	14	16	2	3	3	10	80	24	90	9
	18%	23%	16%	9%	12%	19%	22%	30%zV	8%	19%	14%	18%	18%	17%	18%	14%
At least once a week	200	12	33	6	20	12	26	23	10	5	6	12	152	42	166	20
	34%	36%	30%	25%	31%	34%	42%	44%	40%	29%	27%	24%	34%	30%	34%	31%
At least once a month	154	6	24	9	25	12	13	9	5	5	6	17	100	53	126	19
	26%Kd	19%	22%	33%	39%Y	34%	21%	17%	21%	31%	27%	32%	22%	38%zd	26%	30%
At least once every three months	52	*	10	4	5	2	2	3	6	3	6	2	41	11	41	8
	9%	1%	9%	14%	8%	5%	3%	5%	22%	16%	26%	4%	9%	8%	8%	12%
Don't know/can't remember	8	2	2	1	-	-	1	1	-	-	-	-	5	3	7	*
	1%	7%	2%	3%	-	-	1%	2%	-	-	-	-	1%	2%	1%	1%
Total mentions	595	34	110	26	65	34	62	53	26	18	24	52	445	140	489	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	75	5	22	4	7	3	7	1	3	1	2	11	67	8	58	8
	13%FGYe	15%	20%zY	16%	10%	9%	11%	2%	10%	5%	7%	22%Y	15%ze	6%	12%	13%
Weekly (Net)	380	25	74	13	35	21	46	40	15	10	12	33	300	73	315	38
	64%FLe	73%	67%	50%	53%	61%	75%V	75%V	58%	54%	47%	64%	67%ze	52%	64%	57%
Monthly (Net)	535	32	97	22	60	33	60	49	21	15	18	50	399	126	441	57
	90%E	92%	88%	83%	92%	95%	96%	93%	78%	84%	74%	96%	90%	90%	90%	87%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 100

A3a_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	380	188	191	51	82	169	78	27	48	107	173	123	95	77	85	302	24	36	18
WeightedBase	319	159	159	33*	75*	136	75*	17**	45*	84*	149	83*	96*	78*	61*	274	18**	18**	8**
EffectiveBase	268	130	139	40	55	129	52	21	31	79	127	94	67	59	60	219	17	27	16
A few times a day	16	10	6	1	10	3	2	-	1	3	12	7	4	5	*	13	2	1	1
5%Ee	6%	4%	3%	14%zEF	2%	2%	-	2%	3%	8%	8%N	4%	6%	1%	5%	9%	6%	11%	
At least once every day	23	13	9	2	7	11	3	1	2	5	14	10	5	5	2	19	1	1	2
7%	8%	6%	6%	10%	8%	4%	3%	4%	6%	9%	12%z	6%	6%	3%	7%	7%	5%	18%	
About two or three times a week	56	29	27	6	14	29	7	2	12	13	27	14	14	10	18	49	4	2	1
18%	18%	17%	17%	19%	21%	10%	10%	10%	27%	16%	18%	17%	14%	13%	29%zLM	18%	22%	13%	8%
At least once a week	101	42	59	10	17	47	27	9	20	29	38	21	30	32	18	85	7	7	2
32%J	27%	37%	32%	23%	34%	36%	51%	44%J	34%	25%	25%	25%	31%	41%	29%	31%	37%	37%	26%
At least once a month	94	45	49	9	21	36	28	4	8	26	44	21	29	24	20	86	3	4	1
30%	28%	31%	28%	28%	26%	38%	25%	18%	31%	30%	25%	31%	31%	33%	31%	17%	24%	7%	
At least once every three months	26	18	9	5	4	10	8	1	2	8	14	8	13	3	2	20	2	2	2
8%	11%	6%	15%	6%	7%	10%	8%	5%	9%	9%	10%	10%	14%	4%	3%	7%	9%	14%	29%
Don't know/can't remember	2	2	1	-	1	1	-	1	-	1	*	1	*	-	1	2	-	*	-
1%	1%	*	-	1%	1%	-	3%	-	1%	*	1%	*	-	2%	1%	1%	-	1%	-
Total mentions	319	159	159	33	75	136	75	17	45	84	149	83	96	78	61	274	18	18	8
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	39	23	15	3	18	14	5	1	3	8	26	17	9	10	2	32	3	2	2
12%Ne	15%	10%	9%	24%zEF	10%	6%	3%	6%	9%	17%z	21%zN	10%	12%	4%	12%	15%	10%	29%	
Weekly (Net)	196	95	101	19	49	89	39	11	35	50	91	53	53	51	38	166	14	11	5
61%e	60%	63%	57%	65%	66%	52%	64%	78%z	59%	61%	64%	56%	66%	62%	60%	74%	61%	63%	
Monthly (Net)	290	140	150	28	70	125	67	15	43	76	135	73	83	76	58	252	17	16	6
91%	88%	94%	85%	93%	92%	90%	89%	95%	90%	90%	89%	86%	96%	95%	92%	91%	85%	71%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 100

A3a_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	380	21	64	9	43	25	35	33	17	11	10	34	253	112	304	41
WeightedBase	319	16**	56*	10**	40**	20**	30**	33**	15**	11**	9**	32**	234	77*	256	35*
EffectiveBase	268	17	49	7	26	20	25	26	13	9	9	23	185	76	212	31
A few times a day	16	2	5	-	2	1	-	-	-	-	-	2	16	*	11	2
	5% Ee	10%	10%	-	5%	7%	-	-	-	-	-	7%	7% ee	*	4%	5%
At least once every day	23	1	8	1	*	1	3	-	-	-	1	4	19	3	18	1
	7%	5%	14%	12%	1%	2%	11%	-	-	-	12%	13%	8%	4%	7%	4%
About two or three times a week	56	3	8	2	5	5	9	2	1	4	2	7	45	10	46	5
	18%	22%	14%	21%	13%	25%	30%	6%	9%	32%	19%	22%	19%	13%	18%	14%
At least once a week	101	3	16	1	11	7	11	18	7	3	3	6	73	23	84	9
	32% l	21%	28%	13%	28%	32%	36%	54%	45%	25%	35%	17%	31%	30%	33%	26%
At least once a month	94	5	17	3	15	6	5	10	5	3	3	13	62	30	76	14
	30%	35%	30%	31%	37%	31%	16%	32%	34%	28%	28%	41%	27%	39% zd	30%	39%
At least once every three months	26	*	2	2	7	1	2	3	2	2	-	-	16	10	20	4
	8%	2%	3%	23%	17%	3%	7%	9%	12%	14%	-	-	7%	13%	8%	12%
Don't know/can't remember	2	1	1	-	-	-	-	-	-	-	1	-	2	-	1	-
	1%	4%	2%	-	-	-	-	-	-	-	6%	-	1%	-	*	-
Total mentions	319	16	56	10	40	20	30	33	15	11	9	32	234	77	256	35
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	39	2	13	1	2	2	3	-	-	-	1	6	35	4	29	3
	12% Ne	16%	23% z	12%	6%	9%	11%	-	-	-	12%	19%	15% ze	5%	11%	9%
Weekly (Net)	196	9	37	5	19	13	23	20	8	6	6	19	153	37	159	17
	61% ee	59%	66%	46%	46%	66%	77%	60%	54%	57%	66%	59%	65% ze	48%	62%	49%
Monthly (Net)	290	15	54	8	33	20	28	30	14	9	9	32	215	67	235	30
	91%	94%	95%	77%	83%	97%	93%	91%	88%	86%	94%	100%	92%	87%	92%	88%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 101

A3a_9. How often in the past 3 months have you watched programmes using these services? - Netflix

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1367	624	739	366	394	450	157	86	106	359	618	453	359	263	292	1018	132	112	105
WeightedBase	1221	558	661	281	359	419	163	68*	89*	324	549	328	357	295	242	1005	113*	60*	44*
EffectiveBase	917	435	481	252	262	311	103	54	69	249	435	321	251	173	206	710	96	76	77
A few times a day	191	82	110	62	64	46	19	10	14	59	74	62	43	45	42	162	15	8	6
	16% Ef	15%	17%	22% zEF	18% E	11%	12%	15%	16%	18%	14%	19% L	12%	15%	17%	16%	13%	14%	14%
At least once every day	333	157	175	82	116	102	33	18	22	97	155	86	91	85	71	271	31	18	12
	27% f	28%	26%	29%	32% zEF	24%	20%	27%	25%	30%	28%	26%	26%	29%	29%	27%	28%	31%	27%
About two or three times a week	388	189	198	91	102	141	55	18	32	98	179	111	113	83	80	312	41	20	14
	32% f	34%	30%	32%	28%	34%	34%	27%	35%	30%	33%	34%	32%	28%	33%	31%	37%	33%	33%
At least once a week	199	84	114	32	58	88	21	14	15	37	96	42	74	51	31	171	17	4	7
	16% CIKQef	15%	17%	11%	16%	21% zC	13%	21%	17%	11%	17% I	13%	21% zKN	17%	13%	17% Q	15%	7%	15%
At least once a month	89	29	60	9	18	34	27	7	3	24	36	21	32	19	16	71	7	7	4
	7% AC	5%	9% zA	3%	5%	8% C	17% zCDE	10%	4%	7%	7%	7%	9%	6%	7%	7%	6%	11%	9%
At least once every three months	19	14	5	5	1	6	7	-	3	7	7	5	3	9	1	15	2	2	-
	2% BD	2% B	1%	2% D	*	1%	5% zD	-	3%	2%	1%	2%	1%	3%	1%	1%	2%	4%	-
Don't know/can't remember	3	3	*	1	-	2	1	-	-	1	1	1	-	2	*	2	-	-	1
	*	1%	*	*	-	*	*	-	-	*	*	*	-	1%	*	*	-	-	3% zOP
Total mentions	1221	558	661	281	359	419	163	68	89	324	549	328	357	295	242	1005	113	60	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	524	239	284	144	180	148	52	28	37	156	230	147	134	130	112	433	46	27	18
	43% EFLS	43%	43%	51% zEF	50% zEF	35%	32%	41%	41%	48%	42%	45%	38%	44%	46%	43%	41%	45%	41%
Weekly (Net)	1110	513	596	266	340	377	127	61	83	291	505	301	321	264	224	917	104	51	39
	91% F	92%	90%	95% zEF	95% zEF	90% F	78%	90%	93%	90%	92%	92%	90%	90%	93%	91%	92%	85%	88%
Monthly (Net)	1199	542	656	275	358	410	155	68	86	316	541	322	353	283	240	988	110	58	43
	98% AFM	97%	99% zA	98%	100% zCEF	98%	95%	100%	97%	97%	98%	98%	99% M	96%	99% M	98%	98%	96%	97%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 101

A3a_9. How often in the past 3 months have you watched programmes using these services? - Netflix

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1367	82	232	48	118	66	133	87	38	34	51	129	947	373	1133	126
WeightedBase	1221	92*	225	41*	121*	65*	132*	86*	36**	34**	52*	122*	952	242	1024	110*
EffectiveBase	917	55	157	37	77	51	93	64	29	26	37	90	660	251	756	90
A few times a day	191	7	43	8	15	9	13	26	2	12	6	21	154	33	149	22
	16%EF	7%	19%SX	19%	12%	13%	10%	31%zSVWXb	5%	37%	11%	18%	16%	14%	15%	20%
At least once every day	333	21	75	9	33	11	33	22	9	8	15	35	251	72	283	26
	27%	23%	33%W	22%	27%	18%	25%	25%	27%	25%	29%	28%	26%	30%	28%	24%
About two or three times a week	388	38	58	10	34	24	49	26	10	6	25	31	298	82	338	34
	32%	41%Tc	26%	25%	28%	37%	37%	30%	29%	19%	48%zTVc	25%	31%	34%	33%	31%
At least once a week	199	21	33	8	23	13	21	10	6	6	6	25	166	29	155	21
	16%CIKQef	23%	14%	20%	19%	20%	16%	12%	18%	17%	11%	21%	17%e	12%	15%	19%
At least once a month	89	5	12	3	12	7	16	2	8	-	*	6	67	20	78	5
	7%AC	5%	5%	8%	10%	11%Y	12%Yb	2%	22%	-	1%	5%	7%	8%	8%	5%
At least once every three months	19	-	4	2	3	1	-	-	-	1	-	4	13	7	18	1
	2%BD	-	2%	6%zSXY	2%	1%	-	-	-	2%	-	3%	1%	3%	2%	1%
Don't know/can't remember	3	-	-	-	2	-	-	-	-	-	-	*	2	*	3	-
	*	-	-	-	1%	-	-	-	-	-	-	*	*	*	*	-
Total mentions	1221	92	225	41	121	65	132	86	36	34	52	122	952	242	1024	110
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	524	28	118	17	48	20	46	48	11	21	21	56	406	104	432	49
	43%EFLS	30%	52%zSWX	42%	39%	31%	35%	56%zSWX	32%	62%	41%	46%	43%	43%	42%	44%
Weekly (Net)	1110	87	209	35	105	57	116	84	28	33	51	112	869	215	925	104
	91%F	95%	93%	87%	86%	88%	88%	98%zUVWX	78%	98%	99%UVWX	92%	91%	89%	90%	94%
Monthly (Net)	1199	92	221	38	117	64	132	86	36	33	52	118	937	235	1003	109
	98%AFM	100%U	98%	94%	96%	99%	100%U	100%U	100%	98%	100%	96%	98%	97%	98%	99%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 102

A3a_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	789	402	385	175	204	318	92	38	51	187	429	320	211	132	126	593	74	74	48
WeightedBase	680	351	328	138	189	272	81*	29**	37*	160	382	231	207	133*	109*	564	60*	37*	19*
EffectiveBase	557	290	266	117	147	228	66	29	37	133	311	241	155	90	88	436	55	55	38
A few times a day	81	43	38	16	35	25	5	1	7	26	38	29	22	19	11	69	6	3	3
	12% ^{ef}	12%	12%	12%	19% ^{zEF}	9%	6%	2%	19%	17%	10%	12%	11%	15%	10%	12%	10%	8%	13%
At least once every day	125	74	51	27	38	50	10	8	5	30	71	35	32	35	23	99	16	6	4
	18%	21%	16%	20%	20%	18%	12%	30%	13%	19%	19%	15%	16%	26% ^{zKL}	21%	18%	27%	15%	23%
About two or three times a week	197	112	86	34	49	90	24	5	8	50	114	77	55	29	36	167	15	10	5
	29%	32%	26%	25%	26%	33%	30%	17%	21%	31%	30%	33% ^M	26%	22%	33%	30%	25%	26%	28%
At least once a week	168	84	84	25	50	70	23	5	11	35	100	55	55	37	21	147	10	7	3
	25%	24%	26%	18%	26%	26%	29%	19%	31%	22%	26%	24%	27%	28%	19%	26%	17%	19%	17%
At least once a month	85	30	54	29	10	32	14	4	6	11	50	27	35	12	11	66	9	7	2
	12% ^{ADIW}	9%	16% ^{zA}	21% ^{zDE}	5%	12% ^D	17% ^D	13%	16%	7%	13%	12%	17%	9%	11%	12%	16%	20%	10%
At least once every three months	19	7	11	7	5	4	2	3	-	5	8	7	8	*	3	12	1	4	2
	3% ^d	2%	3%	5%	2%	2%	3%	10%	-	3%	2%	3%	4%	*	3%	2%	2%	10% ^{zO}	8% ^{zO}
Don't know/can't remember	6	1	5	-	2	*	3	3	-	2	1	2	-	-	4	3	2	*	-
	1% ^A	*	2%	-	1%	*	3% ^{zE}	9%	-	1%	*	1%	-	-	4% ^{zL}	1%	3% ^{zO}	1%	-
Total mentions	680	351	328	138	189	272	81	29	37	160	382	231	207	133	109	564	60	37	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	206	117	89	43	73	75	15	9	12	56	109	64	55	54	34	168	22	9	7
	30% ^F	33%	27%	31%	39% ^{zEF}	28%	19%	32%	32%	35%	29%	28%	26%	41% ^{zKL}	31%	30%	37%	24%	37%
Weekly (Net)	571	312	258	102	172	235	63	19	31	141	323	195	164	121	91	483	48	25	16
	84% ^{BCQe}	89% ^{zB}	79%	74%	91% ^{zCF}	86% ^C	77%	68%	84%	88%	85%	85%	79%	91% ^{zL}	83%	86% ^{zQ}	79%	69%	82%
Monthly (Net)	656	342	312	131	182	267	76	23	37	152	373	222	199	133	102	549	57	33	17
	96% ^{Qe}	98%	95%	95%	96%	98% ^z	94%	81%	100%	95%	98%	96%	96%	100% ^N	94%	97% ^{zQR}	94%	89%	92%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 102

A3a_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	789	52	145	22	58	41	74	60	27	24	31	59	567	203	646	84
WeightedBase	680	51*	149	17**	60*	37*	62*	62*	22**	22**	27**	55*	548	124	560	72*
EffectiveBase	557	39	103	16	42	31	58	45	20	20	26	43	416	147	454	64
A few times a day	81	9	25	1	4	3	4	11	*	4	1	5	75	5	58	16
	12%ef	18%	17%	3%	7%	9%	6%	18%	2%	20%	5%	10%	14%ze	4%	10%	22%zf
At least once every day	125	6	27	3	8	10	8	13	5	1	9	8	99	25	108	8
	18%	12%	18%	20%	14%	27%	13%	21%	25%	3%	33%	14%	18%	20%	19%	11%
About two or three times a week	197	18	37	3	18	13	22	16	9	6	7	19	164	31	166	18
	29%	34%	25%	21%	29%	34%	36%	26%	40%	25%	26%	35%	30%	25%	30%	25%
At least once a week	168	14	39	3	14	7	20	17	4	5	8	16	136	29	143	17
	25%	28%	26%	16%	24%	19%	33%	28%	20%	23%	29%	29%	25%	23%	26%	23%
At least once a month	85	4	17	5	16	*	6	3	2	6	2	6	62	23	68	10
	12%ADIW	8%	11%	28%	26%zSTWXY	1%	9%	4%	9%	28%	7%	11%	11%	18%zd	12%	14%
At least once every three months	19	-	4	1	-	1	2	2	1	-	-	1	10	8	12	4
	3%d	-	2%	7%	-	4%	3%	3%	4%	-	-	2%	2%	7%zd	2%	5%
Don't know/can't remember	6	-	-	1	-	2	-	1	-	-	-	-	3	3	6	-
	1%A	-	-	4%	-	5%zT	-	1%	-	-	-	-	1%	2%	1%	-
Total mentions	680	51	149	17	60	37	62	62	22	22	27	55	548	124	560	72
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	206	15	53	4	13	14	12	24	6	5	10	13	173	31	166	24
	30%F	30%	35%X	23%	21%	37%	19%	39%X	27%	23%	38%	24%	32%	25%	30%	33%
Weekly (Net)	571	47	129	10	45	33	54	57	19	16	25	47	473	91	475	59
	84%BCQe	92%V	86%	60%	74%	90%	88%	92%V	87%	72%	93%	87%	86%ze	73%	85%	81%
Monthly (Net)	656	51	146	15	60	34	60	60	21	22	27	53	535	113	543	68
	96%Qe	100%	98%	88%	100%W	91%	97%	96%	96%	100%	100%	98%	98%ze	91%	97%	95%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 103

A3a_11. How often in the past 3 months have you watched programmes using these services? - Now TV

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	376	173	202	92	118	130	36	25	24	110	182	134	97	78	67	285	30	37	24
WeightedBase	333	148	185	74*	112*	107*	40**	22**	23**	97*	156	92	107*	78*	56*	279	25**	19**	10**
EffectiveBase	256	127	131	66	79	93	23	16	13	80	131	104	71	51	45	200	23	27	20
A few times a day	50	28	23	2	29	13	7	4	-	15	24	14	9	17	10	41	5	2	1
	15%C	19%	12%	2%	26%zCE	12%C	18%	18%	-	15%	16%	15%	8%	22%L	18%	15%	22%	12%	11%
At least once every day	68	31	37	19	27	16	6	7	5	19	35	21	23	16	8	54	8	5	1
	20%	21%	20%	26%	24%	15%	15%	30%	22%	19%	22%	22%	22%	20%	15%	19%	34%	24%	8%
About two or three times a week	85	33	52	22	27	29	8	5	4	19	43	27	32	19	8	72	6	4	4
	26%N	22%	28%	30%	24%	27%	19%	24%	16%	19%	27%	29%N	30%	24%	14%	26%	22%	19%	38%
At least once a week	77	34	43	18	18	31	10	4	10	25	31	16	25	13	24	65	3	6	2
	23%T	23%	23%	24%	16%	29%	25%	17%	44%	26%	20%	17%	23%	17%	42%zKLM	23%	14%	32%	21%
At least once a month	32	10	22	12	6	10	5	1	3	14	13	9	11	8	5	29	-	2	1
	10%	7%	12%	16%D	5%	9%	12%	2%	12%	15%	9%	10%	10%	10%	8%	10%	-	12%	12%
At least once every three months	17	12	5	1	5	8	2	-	1	5	9	5	7	5	-	16	-	*	1
	5%	8%	3%	2%	5%	8%	5%	-	5%	6%	6%	5%	7%	6%	-	6%	-	1%	10%
Don't know/can't remember	3	1	2	*	-	-	3	2	-	*	1	1	-	*	2	1	2	-	-
	1%Od	*	1%	*	-	-	7%	9%	-	*	*	1%	-	*	4%	*	8%	-	-
Total mentions	333	148	185	74	112	107	40	22	23	97	156	92	107	78	56	279	25	19	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	118	59	60	21	56	29	13	11	5	34	59	35	32	33	18	96	14	7	2
	36%E	40%	32%	28%	50%zCE	27%	32%	48%	22%	35%	38%	38%	30%	43%	32%	34%	56%	36%	20%
Weekly (Net)	281	126	155	61	101	89	30	20	19	78	133	78	89	65	50	233	23	17	8
	84%	85%	84%	82%	90%	83%	76%	89%	83%	80%	85%	84%	83%	84%	88%	84%	92%	87%	78%
Monthly (Net)	313	136	178	73	107	99	35	20	22	92	146	87	100	73	54	262	23	19	9
	94%	92%	96%	98%	95%	92%	88%	91%	95%	94%	94%	94%	93%	93%	96%	94%	92%	99%	90%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 103

A3a_11. How often in the past 3 months have you watched programmes using these services? - Now TV

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	376	22	60	15	26	20	51	34	14	8	10	25	281	87	308	36
WeightedBase	333	20**	57*	14**	26**	18**	48*	39**	12**	8**	11**	25**	269	61*	279	30**
EffectiveBase	256	15	41	12	20	15	38	25	11	4	7	17	194	63	209	27
A few times a day	50	1	17	3	1	3	6	3	2	-	2	4	43	7	44	2
	15%C	7%	29%z	21%	2%	18%	12%	9%	13%	-	20%	15%	16%	12%	16%	5%
At least once every day	68	4	11	4	4	5	6	8	5	2	2	5	57	11	57	7
	20%	19%	19%	27%	15%	25%	12%	20%	45%	25%	14%	19%	21%	18%	20%	23%
About two or three times a week	85	8	14	3	8	3	14	9	1	1	6	5	71	13	72	10
	26%N	39%	24%	24%	32%	19%	29%	23%	8%	13%	53%	21%	27%	22%	26%	33%
At least once a week	77	6	6	3	6	1	15	10	4	5	1	8	57	18	61	8
	23%T	31%	10%	23%	24%	5%	31%T	25%	34%	62%	12%	32%	21%	30%	22%	26%
At least once a month	32	*	6	1	3	3	8	7	-	-	-	2	26	6	30	1
	10%	1%	10%	5%	12%	15%	16%	18%	-	-	-	7%	9%	10%	11%	4%
At least once every three months	17	1	5	-	4	3	-	2	-	-	-	2	14	3	12	3
	5%	3%	8%	-	15%	19%	-	4%	-	-	-	6%	5%	5%	4%	9%
Don't know/can't remember	3	-	-	-	-	-	*	1	-	-	-	-	1	2	3	-
	1%Od	-	-	-	-	-	*	2%	-	-	-	-	*	3%zd	1%	-
Total mentions	333	20	57	14	26	18	48	39	12	8	11	25	269	61	279	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	118	5	28	7	4	8	11	11	7	2	4	8	100	18	101	9
	36%E	26%	48%X	48%	17%	43%	24%	29%	58%	25%	34%	34%	37%	30%	36%	29%
Weekly (Net)	281	19	47	13	19	12	40	30	12	8	11	22	229	50	234	26
	84%	95%	82%	95%	73%	66%	83%	77%	100%	100%	100%	87%	85%	82%	84%	88%
Monthly (Net)	313	19	53	14	22	15	48	37	12	8	11	23	255	56	264	28
	94%	97%	92%	100%	85%	81%	100%	94%	100%	100%	100%	94%	95%	92%	95%	91%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 104

A3a_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	650	353	296	98	161	267	124	26	43	166	327	240	156	126	128	492	63	55	40
WeightedBase	585	312	273	71*	154	236	124*	25**	31**	157	288	169	162	137*	117*	485	57*	28*	15*
EffectiveBase	452	251	201	72	119	183	83	18	27	110	242	172	117	90	87	361	41	40	32
A few times a day	69	36	34	7	31	23	9	-	10	19	36	24	20	12	13	60	4	4	2
	12%	11%	12%	10%	20%zEF	10%	7%	-	32%	12%	13%	14%	12%	9%	11%	12%	7%	14%	12%
At least once every day	112	62	51	11	35	48	19	7	3	29	63	38	21	33	20	92	13	6	2
	19%L	20%	19%	15%	23%	20%	15%	29%	10%	19%	22%	23%L	13%	24%L	17%	19%	22%	20%	14%
About two or three times a week	167	96	71	19	43	64	41	4	7	46	80	49	49	36	32	139	18	5	4
	28%	31%	26%	27%	28%	27%	33%	17%	24%	29%	28%	29%	30%	26%	28%	29%	31%	18%	29%
At least once a week	152	81	71	14	37	66	34	9	7	38	69	41	44	34	33	125	16	7	4
	26%V	26%	26%	20%	24%	28%	28%	34%	21%	24%	24%	24%	27%	25%	28%	26%	28%	25%	24%
At least once a month	61	30	31	14	7	24	15	2	3	18	27	10	25	15	12	50	3	5	3
	10%DKd	10%	11%	20%zDE	5%	10%	12%	7%	9%	11%	9%	6%	15%K	11%	10%	10%	5%	18%	18%
At least once every three months	19	7	12	3	1	10	4	1	1	6	11	6	3	6	3	16	1	1	*
	3%	2%	4%	5%	1%	4%	3%	2%	4%	4%	4%	3%	2%	5%	3%	3%	2%	4%	3%
Don't know/can't remember	6	2	4	2	-	1	2	2	-	1	2	1	-	1	4	3	2	-	-
	1%	*	2%	4%zDE	-	*	2%	10%	-	1%	1%	1%	-	1%	3%	1%	4%zO	-	-
Total mentions	585	312	273	71	154	236	124	25	31	157	288	169	162	137	117	485	57	28	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	182	97	84	18	66	71	27	7	13	48	99	62	41	45	33	152	17	10	4
	31%Fe	31%	31%	25%	43%zCEF	30%	22%	29%	42%	31%	34%	37%zL	25%	33%	28%	31%	29%	34%	26%
Weekly (Net)	500	274	226	51	146	201	103	21	27	132	249	153	134	115	98	416	51	22	12
	85%Ce	88%	83%	72%	94%zCEF	85%C	83%	81%	87%	84%	86%	90%z	83%	84%	84%	86%	88%	78%	79%
Monthly (Net)	561	304	257	65	153	225	118	22	30	150	276	162	159	130	110	466	54	27	14
	96%	97%	94%	92%	99%zC	95%	95%	88%	96%	95%	96%	96%	98%	95%	94%	96%	94%	96%	97%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 104

A3a_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	650	48	108	17	53	39	70	38	31	13	19	56	454	183	534	66
WeightedBase	585	45**	103*	15**	48*	37**	65*	42**	39**	15**	23**	53*	447	132	480	58*
EffectiveBase	452	30	78	14	41	29	52	29	25	11	15	40	328	120	373	43
A few times a day	69	3	23	1	4	5	7	3	5	2	-	6	58	10	54	7
	12%	7%	23%zv	4%	8%	13%	11%	8%	12%	14%	-	12%	13%	8%	11%	12%
At least once every day	112	5	15	2	9	8	15	8	7	3	9	11	92	18	88	18
	19%L	11%	15%	13%	19%	20%	23%	19%	18%	19%	40%	21%	20%	14%	18%	32%zf
About two or three times a week	167	10	30	4	21	12	19	14	10	4	1	14	121	44	142	12
	28%	23%	29%	26%	44%z	33%	29%	32%	26%	29%	3%	27%	27%	33%	30%	20%
At least once a week	152	19	22	4	4	8	18	11	11	5	11	11	122	29	125	11
	26%V	43%	22%	29%	9%	20%	27%V	26%	29%	32%	49%	21%	27%	22%	26%	18%
At least once a month	61	5	10	-	6	4	5	4	4	-	2	9	39	21	50	8
	10%DKd	12%	9%	-	13%	10%	8%	10%	10%	-	8%	18%	9%	16%zd	10%	14%
At least once every three months	19	1	2	3	3	-	1	2	2	1	-	1	12	7	17	1
	3%	3%	2%	21%	7%	-	2%	5%	5%	5%	-	1%	3%	5%	4%	3%
Don't know/can't remember	6	-	1	1	-	1	-	-	-	-	-	-	3	2	5	1
	1%	-	1%	7%	-	3%	-	-	-	-	-	-	1%	2%	1%	2%
Total mentions	585	45	103	15	48	37	65	42	39	15	23	53	447	132	480	58
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	182	8	38	3	13	12	22	11	12	5	9	17	150	29	142	26
	31%Fe	19%	37%	18%	27%	34%	34%	27%	31%	34%	40%	33%	33%e	22%	29%	44%
Weekly (Net)	500	38	90	11	39	32	59	36	33	14	21	43	393	102	409	48
	85%Ce	85%	87%	73%	80%	87%	90%	85%	86%	95%	92%	81%	88%ze	77%	85%	82%
Monthly (Net)	561	43	100	11	45	36	64	40	37	14	23	53	432	123	458	56
	96%	97%	97%	73%	93%	97%	98%	95%	95%	95%	100%	99%	97%	93%	95%	96%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 105

A3a_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	185	108	76	26	47	68	44	11	13	56	87	71	43	34	37	135	19	19	12
WeightedBase	168	99*	68*	22**	43*	58*	45**	8**	10**	47*	83*	59*	48**	31**	30**	139*	12**	10**	6**
EffectiveBase	128	80	49	19	38	50	26	7	9	41	60	53	27	26	28	98	16	12	10
A few times a day	17	14	3	3	7	5	2	-	1	2	13	8	5	2	3	13	4	*	1
	10%	14%	5%	14%	17%	8%	5%	-	9%	5%	16%	13%	10%	5%	11%	9%	30%	4%	10%
At least once every day	23	15	8	1	13	5	4	-	-	6	15	7	9	5	2	21	2	*	*
	14%	15%	12%	6%	30%zE	8%	9%	-	-	13%	18%	12%	18%	17%	7%	15%	13%	3%	5%
About two or three times a week	34	18	16	4	5	13	11	3	1	10	15	12	7	8	7	29	3	1	1
	20%	18%	23%	19%	12%	22%	25%	30%	11%	21%	18%	21%	14%	25%	22%	21%	27%	9%	9%
At least once a week	56	35	20	6	8	23	19	3	6	13	26	20	15	11	10	47	1	6	2
	33%D	36%	30%	28%	19%	39%	42%	30%	55%	28%	32%	34%	31%	35%	33%	34%	8%	59%	38%
At least once a month	28	10	18	4	8	10	6	3	2	13	9	9	9	4	6	23	1	2	2
	17%A	10%	26%zA	17%	18%	18%	14%	40%	15%	28%zJ	11%	15%	18%	13%	21%	16%	11%	16%	38%
At least once every three months	9	7	2	3	1	3	2	-	1	2	4	2	3	2	2	7	1	1	-
	5%	7%	4%	15%	3%	5%	4%	-	9%	5%	5%	3%	6%	5%	8%	5%	11%	10%	-
Don't know/can't remember	1	-	1	-	1	-	-	-	-	-	-	-	1	-	-	1	-	-	-
	*	-	1%	-	2%	-	-	-	-	-	-	-	2%	-	-	1%	-	-	-
Total mentions	168	99	68	22	43	58	45	8	10	47	83	59	48	31	30	139	12	10	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	40	29	11	4	20	9	7	-	1	8	28	15	13	7	5	33	5	1	1
	24%	29%	16%	20%	46%zE	16%	15%	-	9%	18%	34%z	26%	28%	22%	17%	24%	43%	7%	15%
Weekly (Net)	130	82	47	15	33	45	37	5	8	32	70	48	35	25	22	109	10	8	4
	77%e	83%z	69%	67%	77%	77%	82%	60%	76%	67%	84%	81%	74%	82%	72%	78%	78%	75%	62%
Monthly (Net)	158	93	65	18	41	55	43	8	9	45	79	57	44	29	28	132	11	9	6
	94%	93%	95%	85%	95%	95%	96%	100%	91%	95%	95%	97%	92%	95%	92%	95%	89%	90%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 105

A3a_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	185	7	36	5	10	11	21	11	4	5	8	17	136	44	159	17
WeightedBase	168	5**	36**	5**	12**	11**	24**	10**	7**	6**	12**	13**	137*	28*	147	13**
EffectiveBase	128	5	29	4	5	9	15	10	3	4	7	16	97	33	111	12
A few times a day	17	-	7	-	2	*	1	1	-	-	1	1	16	1	13	1
	10%	-	20%	-	14%	2%	2%	9%	-	-	12%	7%	11%	3%	9%	10%
At least once every day	23	1	8	1	-	1	2	-	1	2	1	4	20	3	22	1
	14%	12%	22%	27%	-	13%	9%	-	15%	27%	10%	27%	14%	10%	15%	4%
About two or three times a week	34	1	6	-	1	2	9	4	-	1	*	5	29	5	33	1
	20%	33%	15%	-	12%	16%	39%	39%	-	12%	3%	35%	21%	16%	22%	8%
At least once a week	56	1	11	2	8	3	5	1	6	4	6	2	46	9	48	6
	33%D	15%	31%	43%	65%	25%	20%	6%	85%	61%	50%	13%	34%	31%	33%	44%
At least once a month	28	2	3	-	*	4	5	4	-	-	3	2	19	8	24	3
	17%A	40%	7%	-	3%	40%	21%	38%	-	-	25%	17%	14%	29%z	16%	23%
At least once every three months	9	-	2	2	1	1	1	1	-	-	-	-	6	3	8	1
	5%	-	5%	30%	6%	5%	6%	8%	-	-	-	-	4%	10%	5%	10%
Don't know/can't remember	1	-	-	-	-	-	1	-	-	-	-	-	1	-	-	-
	*	-	-	-	-	-	3%	-	-	-	-	-	1%	-	-	-
Total mentions	168	5	36	5	12	11	24	10	7	6	12	13	137	28	147	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	40	1	15	1	2	2	3	1	1	2	3	5	35	4	35	2
	24%	12%	42%	27%	14%	15%	11%	9%	15%	27%	22%	34%	26%	13%	24%	14%
Weekly (Net)	130	3	32	4	11	6	17	5	7	6	9	11	110	17	115	9
	77%e	60%	88%	70%	91%	55%	70%	54%	100%	100%	75%	83%	81%e	61%	78%	67%
Monthly (Net)	158	5	34	4	11	10	22	9	7	6	12	13	130	25	140	12
	94%	100%	95%	70%	94%	95%	91%	92%	100%	100%	100%	100%	95%	90%	95%	90%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 106

A3a_14. How often in the past 3 months have you watched programmes using these services? - Disney Life

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	127	61	66	20	57	45	5	9	9	36	67	55	33	21	18	104	12	6	5
WeightedBase	112*	58*	54*	17**	50*	39*	5**	7**	6**	31**	62*	41*	39**	19**	14**	99*	8**	3**	2**
EffectiveBase	96	49	48	15	45	34	3	6	8	26	52	42	26	16	15	81	10	5	4
A few times a day	23	13	10	4	15	3	-	1	2	7	12	10	4	4	5	17	5	1	-
	21%E	22%	19%	26%	30%zE	9%	-	9%	31%	21%	19%	24%	10%	22%	36%	17%	66%	20%	-
At least once every day	38	21	17	2	19	16	1	2	2	13	19	12	12	9	6	32	3	1	2
	34%	36%	32%	11%	38%	40%	24%	26%	37%	43%	31%	29%	31%	46%	41%	33%	34%	43%	71%
About two or three times a week	23	15	8	2	7	14	*	1	*	2	18	8	13	*	2	23	-	-	*
	20%	26%	15%	9%	14%	35%zD	6%	21%	3%	6%	29%z	19%	35%	2%	11%	23%	-	-	12%
At least once a week	14	5	9	7	4	2	1	3	2	5	4	6	4	3	1	12	-	1	*
	12%J	8%	17%	41%	7%	6%	18%	38%	28%	17%	6%	14%	11%	13%	9%	12%	-	37%	16%
At least once a month	9	2	7	2	3	2	3	*	-	3	5	2	5	2	*	9	-	-	-
	8%d	4%	13%	11%	5%	5%	53%	6%	-	9%	8%	4%	13%	11%	3%	9%	-	-	-
At least once every three months	3	2	1	*	2	1	-	-	-	-	3	3	-	*	-	3	-	-	-
	3%	3%	2%	2%	4%	2%	-	-	-	-	5%	7%	-	2%	-	3%	-	-	-
Don't know/can't remember	2	1	1	-	1	1	-	-	-	1	1	1	-	1	-	2	-	-	-
	2%	1%	2%	-	2%	3%	-	-	-	3%	2%	3%	-	4%	-	2%	-	-	-
Total mentions	112	58	54	17	50	39	5	7	6	31	62	41	39	19	14	99	8	3	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	61	34	27	6	34	19	1	2	4	20	31	22	16	13	10	50	8	2	2
	55%	58%	51%	37%	68%z	49%	24%	35%	69%	64%	50%	54%	41%	68%	76%	50%	100%	63%	71%
Weekly (Net)	98	53	45	15	45	35	3	7	6	27	53	35	34	16	13	85	8	3	2
	87%	91%	83%	87%	90%	90%	47%	94%	100%	88%	85%	86%	87%	83%	97%	86%	100%	100%	100%
Monthly (Net)	107	56	51	16	48	37	5	7	6	30	58	37	39	18	14	94	8	3	2
	96%	95%	96%	98%	95%	95%	100%	100%	100%	97%	93%	90%	100%	94%	100%	95%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 106

A3a_14. How often in the past 3 months have you watched programmes using these services? - Disney Life

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	127	4	35	4	11	7	19	4	4	3	5	8	110	16	108	6
WeightedBase	112*	3**	38**	2**	11**	7**	18**	5**	4**	1**	6**	5**	99*	12**	96*	5**
EffectiveBase	96	4	27	3	9	5	15	4	3	3	5	7	87	9	81	5
A few times a day	23	-	7	-	3	1	4	1	-	1	1	*	20	2	18	4
	21%E	-	18%	-	23%	10%	23%	21%	-	41%	25%	6%	21%	16%	19%	70%
At least once every day	38	-	14	1	2	3	7	-	3	-	-	4	35	3	32	1
	34%	-	36%	25%	18%	41%	39%	-	67%	-	-	84%	36%	21%	34%	17%
About two or three times a week	23	3	11	1	4	3	1	-	-	-	-	-	22	1	18	1
	20%	100%	29%	42%	36%	40%	7%	-	-	-	-	-	22%	10%	18%	12%
At least once a week	14	-	4	1	-	1	3	1	*	-	2	1	11	3	14	-
	12%J	-	10%	33%	-	9%	18%	22%	12%	-	35%	10%	11%	22%	14%	-
At least once a month	9	-	3	-	2	-	1	1	-	1	1	-	6	3	9	-
	8%K	-	8%	-	22%	-	5%	16%	-	59%	21%	-	6%	27%	9%	-
At least once every three months	3	-	-	-	-	-	1	2	-	-	-	-	3	*	3	-
	3%	-	-	-	-	-	7%	41%	-	-	-	-	3%	3%	3%	-
Don't know/can't remember	2	-	-	-	-	-	-	-	1	-	1	-	2	-	2	-
	2%	-	-	-	-	-	-	21%	-	19%	-	-	2%	-	2%	-
Total mentions	112	3	38	2	11	7	18	5	4	1	6	5	99	12	96	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	61	-	20	1	5	3	11	1	3	1	1	4	56	5	51	4
	55%	-	53%	25%	42%	51%	62%	21%	67%	41%	25%	90%	56%	38%	53%	88%
Weekly (Net)	98	3	35	2	9	7	16	2	3	1	3	5	88	9	82	5
	87%	100%	92%	100%	78%	100%	88%	43%	79%	41%	59%	100%	89%	70%	86%	100%
Monthly (Net)	107	3	38	2	11	7	16	3	3	1	5	5	94	12	91	5
	96%	100%	100%	100%	100%	100%	93%	59%	79%	100%	81%	100%	95%	97%	95%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 107

A3a_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	289	148	140	39	67	110	73	11	23	80	147	95	82	64	48	242	18	16	13
WeightedBase	283	138	145*	31**	59*	106*	87*	12**	24**	75*	144*	73*	94*	72*	44*	250	18**	9**	5**
EffectiveBase	198	109	91	27	50	80	47	9	15	56	99	75	55	45	34	170	13	10	11
A few times a day	25	13	12	3	12	8	2	1	-	7	13	4	13	5	3	21	2	2	*
	9%F	9%	8%	9%	21%zEF	7%	2%	5%	-	10%	9%	5%	14%	7%	7%	9%	10%	18%	8%
At least once every day	67	37	30	9	20	24	14	4	9	14	36	21	15	17	14	63	2	1	*
	24%f	27%	21%	28%	34%zF	23%	16%	30%	36%	19%	25%	29%	15%	24%	32%	25%	14%	13%	3%
About two or three times a week	88	45	43	8	15	36	29	3	8	26	46	23	30	20	14	72	9	4	3
	31%T	32%	29%	26%	25%	34%	34%	29%	34%	34%	32%	32%	32%	28%	32%	29%	50%	40%	49%
At least once a week	64	28	36	9	10	24	22	3	2	19	29	15	25	16	7	56	4	3	2
	23%	20%	25%	28%	17%	23%	25%	27%	10%	25%	20%	21%	27%	23%	16%	22%	20%	27%	34%
At least once a month	23	9	14	1	1	10	10	1	2	6	12	5	7	7	3	21	1	-	*
	8%D	6%	10%	3%	2%	10%	12%	9%	10%	8%	8%	7%	7%	10%	8%	8%	6%	-	5%
At least once every three months	11	3	8	2	1	2	6	-	-	2	8	1	4	6	-	11	-	-	-
	4%	2%	5%	6%	1%	2%	7%	-	-	3%	5%	1%	4%	8%	-	4%	-	-	-
Don't know/can't remember	5	3	2	-	-	2	3	-	2	1	*	3	*	-	2	5	-	*	-
	2%jd	2%	2%	-	-	2%	4%	-	9%	1%	*	5%	*	-	4%	2%	-	3%	-
Total mentions	283	138	145	31	59	106	87	12	24	75	144	73	94	72	44	250	18	9	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	93	50	42	12	33	32	16	4	9	21	49	25	28	22	18	85	4	3	1
	33%F	36%	29%	38%	55%zEF	30%	18%	35%	36%	28%	34%	34%	29%	31%	40%	34%	23%	30%	12%
Weekly (Net)	245	123	121	28	58	92	67	11	19	66	124	64	83	59	39	213	17	9	5
	86%F	89%	84%	91%	97%zF	87%	77%	91%	81%	88%	86%	88%	88%	82%	88%	85%	94%	97%	95%
Monthly (Net)	267	132	135	29	59	102	77	12	22	71	136	68	90	66	42	235	18	9	5
	94%	95%	93%	94%	99%	96%	89%	100%	91%	95%	94%	94%	95%	92%	96%	94%	100%	97%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 107

A3a_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	289	18	72	10	32	16	32	19	4	5	10	24	204	77	263	3
WeightedBase	283	20**	76*	8**	39**	16**	33**	16**	6**	3**	11**	22**	203	74*	264	2**
EffectiveBase	198	13	54	8	19	11	24	16	4	5	7	19	144	48	180	2
A few times a day	25	2	10	-	4	1	2	*	-	1	*	2	21	4	24	*
	9%F	8%	13%	-	9%	4%	7%	3%	-	19%	4%	7%	10%	5%	9%	19%
At least once every day	67	3	19	2	9	4	12	2	2	2	3	6	51	15	58	*
	24%f	15%	24%	30%	22%	24%	37%	12%	30%	68%	29%	26%	25%	20%	22%	11%
About two or three times a week	88	3	15	3	21	4	11	4	1	*	2	7	65	22	85	-
	31%T	16%	20%	38%	53%	27%	33%	25%	24%	13%	22%	32%	32%	29%	32%	-
At least once a week	64	6	20	1	6	3	5	7	2	-	1	6	45	19	61	-
	23%	30%	26%	14%	15%	20%	14%	42%	45%	-	5%	28%	22%	25%	23%	-
At least once a month	23	6	5	1	*	3	1	2	-	-	-	2	16	6	20	1
	8%D	32%	7%	17%	1%	18%	4%	14%	-	-	-	7%	8%	8%	8%	70%
At least once every three months	11	-	5	-	-	-	*	1	-	-	4	-	5	5	11	-
	4%	-	7%	-	-	-	1%	5%	-	-	40%	-	3%	7%	4%	-
Don't know/can't remember	5	-	2	-	-	1	2	-	-	-	-	-	*	3	5	-
	2%Jd	-	3%	-	-	7%	5%	-	-	-	-	-	*	4% d	2%	-
Total mentions	283	20	76	8	39	16	33	16	6	3	11	22	203	74	264	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	93	4	29	2	12	4	15	2	2	3	4	8	71	19	82	1
	33%F	22%	38%	30%	32%	29%	44%	15%	30%	87%	33%	34%	35%	26%	31%	30%
Weekly (Net)	245	14	63	7	38	12	30	13	6	3	7	21	181	59	228	1
	86%F	68%	83%	83%	99%	75%	90%	81%	100%	100%	60%	93%	89% z	80%	86%	30%
Monthly (Net)	267	20	69	8	39	15	31	15	6	3	7	22	197	65	248	2
	94%	100%	90%	100%	100%	93%	94%	95%	100%	100%	60%	100%	97% ze	88%	94%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 108

A3a_16. How often in the past 3 months have you watched programmes using these services? - Hayu

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	59	27	32	17	22	17	3	1	3	12	38	25	18	10	6	49	8	2	-
WeightedBase	46*	24**	22**	11**	18**	16**	2**	***	3**	9**	31**	19**	16**	7**	4**	40*	6**	1**	-.**
EffectiveBase	45	20	27	13	18	13	3	1	3	11	27	20	13	8	6	38	7	2	-
A few times a day	7	3	4	2	1	5	-	-	1	4	2	3	4	-	1	6	2	-	-
	16%	13%	20%	17%	6%	29%	-	-	29%	41%	8%	15%	23%	-	18%	14%	31%	-	-
At least once every day	19	14	5	2	10	7	1	-	-	3	17	8	8	2	1	18	1	-	-
	42%	60%	22%	19%	54%	43%	43%	-	-	27%	55%	45%	47%	32%	20%	45%	23%	-	-
About two or three times a week	3	1	3	1	2	-	-	*	-	1	2	1	1	1	1	3	-	-	-
	7%	2%	12%	11%	11%	-	-	100%	-	8%	5%	4%	5%	13%	16%	8%	-	-	-
At least once a week	7	1	6	2	4	1	*	-	-	1	5	1	2	3	1	6	1	*	-
	16%	4%	28%	22%	22%	5%	15%	-	-	13%	17%	5%	15%	37%	31%	14%	22%	72%	-
At least once a month	5	2	3	2	-	3	-	-	2	*	2	4	1	-	-	4	1	-	-
	11%	8%	14%	21%	-	17%	-	-	71%	5%	6%	22%	5%	-	-	11%	13%	-	-
At least once every three months	4	3	1	1	1	1	1	-	-	1	3	2	1	1	1	3	1	*	-
	9%	13%	4%	10%	8%	6%	42%	-	-	7%	9%	8%	4%	18%	14%	8%	10%	28%	-
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	46	24	22	11	18	16	2	*	3	9	31	19	16	7	4	40	6	1	-
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	27	17	9	4	11	11	1	-	1	6	19	11	11	2	2	24	3	-	-
	58%	72%	42%	36%	60%	72%	43%	-	29%	68%	62%	60%	71%	32%	38%	59%	54%	-	-
Weekly (Net)	37	19	18	8	17	12	1	*	1	8	26	13	15	6	4	32	5	*	-
	80%	79%	82%	69%	92%	77%	58%	100%	29%	88%	84%	69%	90%	82%	86%	81%	77%	72%	-
Monthly (Net)	42	21	21	10	17	15	1	*	3	9	28	17	15	6	4	37	5	*	-
	91%	87%	96%	90%	92%	94%	58%	100%	100%	93%	91%	92%	96%	82%	86%	92%	90%	72%	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 108

A3a_16. How often in the past 3 months have you watched programmes using these services? - Hayu

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	59	4	16	1	5	5	8	2	3	1	-	4	48	11	51	4
WeightedBase	46*	2**	17**	1**	4**	3**	6**	2**	2**	***	-**	3**	40*	6**	39*	3**
EffectiveBase	45	3	12	1	4	4	6	2	3	1	-	4	37	9	39	3
A few times a day	7	1	1	1	1	*	1	-	-	-	-	1	7	1	7	-
	16%	23%	9%	100%	21%	14%	14%	-	-	-	-	34%	17%	13%	17%	-
At least once every day	19	1	12	-	1	2	2	-	-	-	-	1	19	1	15	1
	42%	49%	69%	-	19%	57%	29%	-	-	-	-	30%	46%	12%	39%	40%
About two or three times a week	3	-	-	-	1	-	1	-	1	-	-	1	2	2	3	1
	7%	-	-	-	25%	-	15%	-	32%	-	-	21%	4%	26%	7%	23%
At least once a week	7	1	*	-	1	-	1	1	1	*	-	*	7	*	6	1
	16%	28%	1%	-	36%	-	15%	45%	37%	100%	-	15%	17%	6%	15%	31%
At least once a month	5	-	2	-	-	1	*	1	-	-	-	-	4	1	5	-
	11%	-	11%	-	-	29%	8%	55%	-	-	-	-	10%	14%	13%	-
At least once every three months	4	-	2	-	-	-	1	-	1	-	-	-	2	2	4	*
	9%	-	9%	-	-	-	19%	-	31%	-	-	-	6%	30%	10%	6%
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	46	2	17	1	4	3	6	2	2	*	-	3	40	6	39	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
Daily (Net)	27	2	13	1	2	2	2	-	-	-	-	2	25	1	22	1
	58%	72%	78%	100%	39%	71%	43%	-	-	-	-	65%	63%	24%	56%	40%
Weekly (Net)	37	2	13	1	4	2	4	1	2	*	-	3	34	3	30	3
	80%	100%	79%	100%	100%	71%	73%	45%	69%	100%	-	100%	84%	56%	77%	94%
Monthly (Net)	42	2	15	1	4	3	4	2	2	*	-	3	38	4	35	3
	91%	100%	91%	100%	100%	100%	81%	100%	69%	100%	-	100%	94%	70%	90%	94%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 109

A3a_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	257	158	99	74	72	90	21	13	22	66	135	109	62	44	42	196	20	24	17
WeightedBase	208	129	79*	50*	62*	76*	19**	10**	18**	56*	107	74*	54*	44**	35**	175	13**	13**	7**
EffectiveBase	184	114	70	51	59	63	13	10	16	47	101	84	48	29	30	144	16	18	14
A few times a day	23	14	8	2	15	5	-	1	1	9	10	11	5	3	3	17	3	1	1
	11%	11%	11%	5%	24% zCE	7%	-	5%	7%	16%	10%	15%	9%	8%	8%	10%	25%	11%	15%
At least once every day	40	27	14	8	10	21	2	4	4	9	24	11	12	10	7	35	3	1	1
	19%	21%	17%	16%	16%	27%	10%	38%	22%	16%	22%	15%	22%	24%	19%	20%	24%	7%	20%
About two or three times a week	53	35	18	9	21	19	4	1	7	13	26	19	10	15	9	47	3	1	2
	26%	27%	23%	18%	34%	25%	18%	11%	38%	23%	24%	26%	18%	34%	25%	27%	23%	7%	30%
At least once a week	53	31	21	18	10	19	5	2	3	14	31	18	20	9	6	45	3	3	1
	25%D	24%	27%	36% zD	16%	25%	28%	19%	20%	25%	29%	24%	37% z	20%	17%	26%	22%	27%	12%
At least once a month	29	15	13	9	4	9	7	3	2	9	10	9	8	2	10	23	-	5	1
	14%D	12%	17%	18%D	6%	12%	37%	26%	13%	17%	10%	12%	14%	5%	28%	13%	-	37%	13%
At least once every three months	7	3	3	3	1	1	1	-	-	*	4	4	-	3	*	4	1	1	1
	3%	2%	4%	6%	2%	1%	7%	-	-	*	4%	5%	-	6%	1%	2%	6%	11%	10%
Don't know/can't remember	4	3	1	1	1	2	-	-	-	2	1	1	-	1	1	4	-	-	-
	2%	2%	1%	1%	1%	3%	-	-	-	4%	1%	2%	-	3%	2%	2%	-	-	-
Total mentions	208	129	79	50	62	76	19	10	18	56	107	74	54	44	35	175	13	13	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	63	41	22	10	25	26	2	4	5	18	34	23	17	14	9	52	6	2	2
	30% e	32%	28%	21%	40% C	34%	10%	43%	29%	32%	32%	31%	31%	31%	27%	30%	49%	18%	35%
Weekly (Net)	169	107	61	37	56	64	11	7	15	44	92	60	47	38	24	145	12	7	5
	81% e	83%	78%	74%	91% zC	85%	56%	74%	87%	79%	85%	81%	86%	86%	69%	83%	94%	52%	77%
Monthly (Net)	197	123	75	47	60	73	18	10	18	53	102	69	54	40	34	168	12	12	6
	95%	95%	95%	93%	97%	96%	93%	100%	100%	96%	95%	93%	100%	91%	97%	96%	94%	89%	90%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 109

A3a_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	257	9	56	13	19	11	24	12	11	1	14	26	191	63	218	18
WeightedBase	208	6**	54*	10**	19**	10**	22**	10**	8**	1**	15**	20**	168	36*	171	19**
EffectiveBase	184	7	42	11	13	8	16	9	9	1	12	18	140	46	160	11
A few times a day	23 11%	-	7 13%	1 5%	2 9%	* 4%	4 16%	1 13%	-	-	-	3 13%	19 11%	2 6%	17 10%	1 7%
At least once every day	40 19%	2 37%	13 24%	-	3 16%	1 12%	10 44%	1 11%	2 21%	-	-	3 16%	36 22%	4 11%	31 18%	6 33%
About two or three times a week	53 26%	1 13%	13 25%	4 41%	3 17%	4 40%	2 11%	3 30%	5 55%	1 100%	5 32%	6 31%	46 27%	7 20%	44 26%	4 20%
At least once a week	53 25%D	3 45%	9 17%	3 34%	6 31%	3 34%	4 18%	4 37%	1 15%	-	8 51%	4 21%	41 25%	10 29%	47 27%	3 14%
At least once a month	29 14%D	* 4%	10 19%	2 20%	2 13%	1 9%	2 8%	1 9%	1 8%	-	2 13%	2 10%	19 12%	9 26%zd	25 15%	3 14%
At least once every three months	7 3%	-	-	-	2 11%	-	1 3%	-	-	-	-	1 5%	4 2%	3 8%	4 3%	2 9%
Don't know/can't remember	4 2%	-	1 2%	-	1 4%	-	-	-	-	-	1 5%	1 4%	3 2%	-	3 2%	1 4%
Total mentions	208 100%	6 100%	54 100%	10 100%	19 100%	10 100%	22 100%	10 100%	8 100%	1 100%	15 100%	20 100%	168 100%	36 100%	171 100%	19 100%
Daily (Net)	63 30%e	2 37%	19 36%	1 5%	5 25%	2 17%	13 60%	2 24%	2 21%	-	-	6 29%	55 33%e	6 17%	48 28%	8 40%
Weekly (Net)	169 81%e	6 96%	42 79%	8 80%	14 72%	9 91%	20 89%	9 91%	8 92%	1 100%	12 82%	16 82%	143 85%ze	24 66%	139 81%	14 74%
Monthly (Net)	197 95%	6 100%	53 98%	10 100%	16 86%	10 100%	22 97%	10 100%	8 100%	1 100%	14 95%	18 91%	162 96%	34 92%	164 96%	16 87%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 110

A3a_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	427	225	202	141	92	144	50	30	39	124	180	156	117	59	95	325	34	30	38
WeightedBase	346	182	164	105*	76*	121	44**	21**	38**	96*	145	109	109*	61*	68*	294	23**	15**	15**
EffectiveBase	283	172	117	93	60	104	29	24	22	96	129	116	74	39	69	223	29	23	27
A few times a day	80	51	29	36	22	18	3	5	4	37	23	18	24	16	23	66	6	3	5
	23% EJKf	28% zB	18%	35% zE	29% E	15%	8%	21%	11%	38% zJ	16%	17%	22%	26%	33% zK	22%	28%	20%	31%
At least once every day	86	46	40	26	21	30	8	6	10	23	36	25	27	21	14	72	8	2	4
	25%	25%	25%	25%	28%	25%	19%	30%	28%	25%	25%	23%	25%	35%	20%	25%	35%	13%	31%
About two or three times a week	79	38	41	22	15	30	12	5	11	12	39	23	24	14	18	69	2	4	3
	23% I	21%	25%	21%	19%	25%	26%	21%	29%	13%	27% I	21%	22%	23%	27%	24%	11%	28%	19%
At least once a week	60	30	29	16	13	24	6	4	3	16	30	29	17	8	5	51	4	3	1
	17% Ne	17%	18%	15%	17%	20%	14%	17%	8%	17%	21%	26% zN	16%	14%	8%	17%	20%	20%	9%
At least once a month	26	14	12	3	4	11	9	2	3	5	15	14	5	2	5	23	1	3	*
	8% C	8%	7%	3%	5%	9%	20%	9%	7%	6%	10%	13% z	5%	3%	8%	8%	4%	19%	1%
At least once every three months	14	3	11	1	1	6	5	1	7	1	2	1	10	-	3	12	1	-	1
	4% ACIK	2%	7% A	1%	2%	5%	12%	2%	18%	1%	2%	1%	10% zKM	-	4%	4%	3%	-	10%
Don't know/can't remember	1	-	1	-	-	1	-	-	-	1	-	-	1	-	1	-	-	-	-
	*	-	1%	-	-	1%	-	-	-	1%	-	-	1%	-	-	*	-	-	-
Total mentions	346	182	164	105	76	121	44	21	38	96	145	109	109	61	68	294	23	15	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	166	97	69	63	43	48	12	11	15	60	59	43	50	37	36	138	14	5	9
	48% EJK	53% z	42%	60% zE	57% E	40%	27%	51%	39%	63% zJ	40%	39%	46%	61% K	54%	47%	62%	33%	62%
Weekly (Net)	304	165	139	101	71	102	30	19	28	88	128	94	91	59	60	258	21	12	13
	88%	91%	85%	96% zE	94%	84%	68%	89%	75%	92%	88%	86%	84%	97% zKL	88%	88%	93%	81%	89%
Monthly (Net)	331	179	152	104	75	113	39	21	31	94	143	108	97	61	65	281	22	15	13
	96% L	98% zB	93%	99% zE	98%	94%	88%	98%	82%	98%	98% z	99% zL	89%	100% L	96%	96%	97%	100%	90%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 110

A3a_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel

Base = All Respondents who have watched TV catch-up or on-demand services in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	427	27	86	16	39	22	34	29	11	13	13	35	264	149	353	43
WeightedBase	346	21**	87*	12**	35**	17**	37**	27**	9**	12**	12**	25**	249	89	290	37**
EffectiveBase	283	16	56	13	29	20	22	21	9	10	10	27	182	106	235	28
A few times a day	80	2	14	5	9	4	9	6	2	7	3	6	54	24	59	13
	23%EJKf	8%	16%	44%	24%	25%	24%	22%	26%	57%	24%	25%	22%	28%	20%	36%
At least once every day	86	6	24	3	9	2	9	7	*	2	4	6	63	22	75	5
	25%	29%	27%	22%	25%	13%	24%	28%	5%	14%	35%	25%	25%	25%	26%	14%
About two or three times a week	79	7	19	2	8	6	13	6	2	*	2	3	56	22	70	7
	23%l	35%	22%	16%	22%	37%	35%	24%	20%	3%	16%	14%	23%	24%	24%	18%
At least once a week	60	1	17	2	9	3	4	3	2	3	2	6	46	10	47	9
	17%Ne	4%	20%	14%	26%	20%	10%	10%	22%	26%	15%	23%	18%	11%	16%	24%
At least once a month	26	2	7	-	1	*	2	4	1	-	1	4	18	8	23	3
	8%C	8%	8%	-	2%	2%	6%	16%	11%	-	11%	14%	7%	10%	8%	7%
At least once every three months	14	3	6	1	1	1	1	-	-	*	-	-	11	2	14	-
	4%ACIK	16%	7%	4%	1%	4%	2%	-	-	1%	-	-	5%	3%	5%	-
Don't know/can't remember	1	-	-	-	-	-	-	-	1	-	-	-	1	-	1	-
	*	-	-	-	-	-	-	-	16%	-	-	-	1%	-	*	-
Total mentions	346	21	87	12	35	17	37	27	9	12	12	25	249	89	290	37
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	166	8	37	8	17	6	17	13	3	8	7	13	117	46	135	19
	48%EJK	37%	43%	66%	49%	38%	47%	50%	31%	70%	58%	50%	47%	52%	46%	51%
Weekly (Net)	304	16	74	12	34	16	34	22	6	12	11	22	219	78	251	34
	88%	76%	85%	96%	96%	94%	92%	84%	73%	99%	89%	86%	88%	88%	87%	93%
Monthly (Net)	331	18	81	12	35	16	36	27	7	12	12	25	237	86	274	37
	96%L	84%	93%	96%	99%	96%	98%	100%	84%	99%	100%	100%	95%	97%	95%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 111

A3a1. How often in the past 3 months have you watched programmes using these services?

Base = All Respondents

	Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once every three months	Don't know/can't remember	Never	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
Summary Table															
BBC iPlayer	4099	4101	2770	85 2%	210 5%	404 10%	508 12%	288 7%	65 2%	9 *	2531 62%	4101 100%	296 7%	1208 29%	1497 36%
BBC Three (now available only online)	4099	4101	2770	15 *	33 1%	31 1%	24 1%	31 1%	6 *	1 *	3960 97%	4101 100%	48 1%	103 3%	134 3%
BBC iPlayer Kids	4099	4101	2770	22 1%	44 1%	39 1%	33 1%	11 *	5 *	* *	3947 96%	4101 100%	66 2%	138 3%	148 4%
ITV Hub or ITV Hub+ [formerly ITV player]	4099	4101	2770	41 1%	61 1%	194 5%	267 7%	148 4%	39 1%	6 *	3345 82%	4101 100%	102 2%	563 14%	711 17%
STV Player	4099	4101	2770	2 *	6 *	11 *	8 *	11 *	1 *	* *	4062 99%	4101 100%	8 *	27 1%	38 1%
S4C Clic	4099	4101	2770	9 *	11 *	8 *	6 *	3 *	1 *	- -	4063 99%	4101 100%	20 *	34 1%	37 1%
All 4 (formerly 4OD)	4099	4101	2770	31 1%	44 1%	105 3%	200 5%	154 4%	52 1%	8 *	3506 85%	4101 100%	75 2%	380 9%	535 13%
My5 (formerly Demand 5)	4099	4101	2770	16 *	23 1%	56 1%	101 2%	94 2%	26 1%	2 *	3782 92%	4101 100%	39 1%	196 5%	290 7%
Netflix	4099	4101	2770	191 5%	333 8%	388 9%	199 5%	89 2%	19 *	3 *	2880 70%	4101 100%	524 13%	1110 27%	1199 29%
Amazon Prime/Amazon Video	4099	4101	2770	81 2%	125 3%	197 5%	168 4%	85 2%	19 *	6 *	3421 83%	4101 100%	206 5%	571 14%	656 16%
Now TV	4099	4101	2770	50 1%	68 2%	85 2%	77 2%	32 1%	17 *	3 *	3768 92%	4101 100%	118 3%	281 7%	313 8%
Sky On Demand (Sky Go)	4099	4101	2770	69 2%	112 3%	167 4%	152 4%	61 1%	19 *	6 *	3516 86%	4101 100%	182 4%	500 12%	561 14%
UKTV Play	4099	4101	2770	17 *	23 1%	34 1%	56 1%	28 1%	9 *	1 *	3933 96%	4101 100%	40 1%	130 3%	158 4%
Disney Life	4099	4101	2770	23 1%	38 1%	23 1%	14 *	9 *	3 *	2 *	3989 97%	4101 100%	61 1%	98 2%	107 3%
Virgin TV Catch-up/ Virgin Media Anywhere	4099	4101	2770	25 1%	67 2%	88 2%	64 2%	23 1%	11 *	5 *	3818 93%	4101 100%	93 2%	245 6%	267 7%
Hayu	4099	4101	2770	7 *	19 *	3 *	7 *	5 *	4 *	- -	4055 99%	4101 100%	27 1%	37 1%	42 1%
A BBC YouTube Channel	4099	4101	2770	23 1%	40 1%	53 1%	53 1%	29 1%	7 *	4 *	3893 95%	4101 100%	63 2%	169 4%	197 5%
Other YouTube Channel	4099	4101	2770	80 2%	86 2%	79 2%	60 1%	26 1%	14 *	1 *	3755 92%	4101 100%	166 4%	304 7%	331 8%

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Table 112

A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	85	46	39	13	33	21	19	3	5	31	40	35	23	13	14	71	8	3	4
2%FNe		2%	2%	3%	4%zEF	2%	1%	1%	1%	3%G	3%zG	4%zMN	2%	1%	1%	2%	2%	1%	3%
At least once every day	210	98	113	41	47	79	43	5	15	58	103	69	52	57	33	187	11	7	6
5%FGNe		5%	5%	9%zEF	6%F	6%F	3%	1%	3%	6%G	8%zGH	7%zN	5%N	6%N	3%	5%	3%	3%	5%
About two or three times a week	404	195	209	47	67	170	119	15	39	101	190	139	110	82	73	341	24	27	11
10%FGNTE		10%	10%	10%	9%	12%zDF	8%	4%	9%G	10%G	14%zGHI	15%zLMN	11%N	8%	6%	10%	7%	14%zP	9%
At least once a week	508	246	262	49	109	204	147	31	26	124	223	142	154	136	77	412	44	42	11
12%FGHNUe		12%	12%	10%	14%F	15%zCF	10%	8%	6%	12%GH	16%zGHI	15%zN	15%zN	14%N	7%	12%	13%	21%zOPR	9%
At least once a month	288	137	151	52	38	106	93	24	22	77	121	78	91	76	44	239	27	11	11
7%DN		7%	7%	11%zDF	5%	8%D	6%	6%	5%	7%	9%zH	8%N	9%zN	8%N	4%	7%	8%	5%	9%
At least once every three months	65	32	34	11	9	29	16	6	3	17	27	19	19	15	13	48	4	10	3
2%		2%	2%	2%	1%	2%	1%	2%	1%	2%	2%	2%	2%	1%	1%	1%	1%	5%zOP	3%
Don't know/can't remember	9	1	7	1	3	1	4	-	-	1	4	3	3	-	2	6	2	-	1
*		*	*	*	*	*	*	-	-	*	*	*	*	-	*	*	1%	-	*
Never	2531	1244	1284	259	478	755	1039	324	332	633	650	455	561	619	896	2132	225	102	72
62%CEJKL QYd		62%	61%	55%	61%E	55%	70%zCDE	80%zJ	75%zJ	61%J	48%	48%	55%K	62%KL	78%zKLM	62%Q	65%Q	50%	61%Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	296	144	152	54	80	100	62	8	20	88	143	104	75	70	46	258	19	10	10
7%FGNe		7%	7%	11%zEF	10%zF	7%F	4%	2%	5%	8%GH	11%zGH	11%zLMN	7%N	7%N	4%	7%	5%	5%	8%
Weekly (Net)	1208	585	623	150	256	474	328	53	85	312	557	386	339	287	196	1011	86	79	32
29%FGHNT Ue		29%	30%	32%F	33%F	35%zF	22%	13%	19%	30%GH	41%zGHI	41%zLMN	33%zN	29%N	17%	29%	25%	39%zOPR	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 112

A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1497	722	774	202	294	580	421	77	107	390	677	463	430	363	240	1250	114	90	43
	36%FGHNT Ue	36%	37%	43%zF	38%F	43%zF	28%	19%	24%	37%GH	50%zGHI	49%zLMN	42%zMN	36%N	21%	36%	33%	45%zOPR	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 112

A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	85	8	19	1	14	1	11	2	5	1	1	8	68	13	75	5
	2%FNe	3%	2%	1%	4%W	*	2%	1%	3%	1%	1%	2%	3%ze	1%	2%	1%
At least once every day	210	11	41	8	27	9	36	15	8	2	11	18	160	50	174	16
	5%FGNe	4%	5%	5%	7%	4%	8%	7%	4%	1%	7%	5%	6%ze	3%	5%	5%
About two or three times a week	404	29	57	13	52	20	47	35	22	10	13	44	292	106	339	42
	10%FGNTe	10%	7%	8%	13%T	10%	10%	16%zT	12%	9%	8%	12%T	12%ze	7%	10%	12%
At least once a week	508	41	97	6	41	20	52	43	23	16	18	54	374	125	435	36
	12%FGHNU	14%U	11%U	4%	11%U	10%	11%U	19%zTUVW	12%U	14%U	12%U	15%U	15%ze	8%	12%	10%
	e						X									
At least once a month	288	20	56	10	22	20	29	23	7	9	15	28	196	88	241	25
	7%DN	7%	7%	7%	6%	9%	6%	10%	4%	8%	9%	8%	8%	6%	7%	7%
At least once every three months	65	5	8	3	12	4	5	1	3	3	3	1	46	17	58	5
	2%	2%	1%	2%	3%zTc	2%	1%	1%	2%	2%	2%	*	2%	1%	2%	1%
Don't know/can't remember	9	1	2	-	2	-	1	-	-	-	-	-	5	3	6	2
	*	*	*	-	1%	-	*	-	-	-	-	-	*	*	*	*
Never	2531	184	585	111	218	137	293	104	118	72	95	215	1389	1070	2159	225
	62%CEJKL	62%Y	68%zVYc	73%zSVXY	56%	64%Y	62%Y	46%	63%Y	64%Y	61%Y	59%Y	55%	73%zd	62%	63%
	QYd			c												
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	296	19	60	8	41	10	46	18	13	3	13	26	228	63	249	21
	7%FGNe	6%	7%	6%	11%zWa	5%	10%	8%	7%	3%	8%	7%	9%ze	4%	7%	6%
Weekly (Net)	1208	89	214	28	135	51	145	96	58	29	44	124	893	293	1024	99
	29%FGHNT	30%U	25%	18%	35%TUW	24%	31%U	43%zSTUW	31%U	26%	28%	34%TUW	35%ze	20%	29%	28%
	Ue						Xab									

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 112

A3a1_1. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	1497	109	270	37	157	71	174	119	66	38	58	151	1089	381	1264	124
Ue	36%FGHNT	36%U	31%	25%	40%TU	33%	37%U	53%zSTUV	35%	34%	37%U	41%TU	43%ze	26%	36%	35%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 113

A3a1_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	15 *e	9 *	5 *	1 *	11 1%zEF	3 *	- -	- *	1 *	* *	13 1%zI	6 1%N	6 1%	1 *	1 *	12 *	1 *	1 1%	- -
At least once every day	33 1%FNe	16 1%	18 1%	7 1%F	13 2%zF	13 1%F	1 *	* *	4 1%	12 1%	17 1%	16 2%zMN	9 1%	5 *	4 *	26 1%	5 1%	2 1%	1 1%
About two or three times a week	31 1%Fe	21 1%	10 *	9 2%zF	10 1%F	11 1%F	* *	3 1%	- *	4 *	21 2%zHI	13 1%zN	9 1%	5 1%	4 *	27 1%	1 *	3 1%	* *
At least once a week	24 1%	12 1%	12 1%	8 2%zEF	5 1%	6 *	4 *	3 1%	1 *	3 *	15 1%z	12 1%zLN	3 *	5 1%	4 *	18 1%	3 1%	2 1%	1 1%
At least once a month	31 1%	16 1%	15 1%	5 1%	9 1%	11 1%	6 *	2 *	1 *	8 1%	15 1%	9 1%	8 1%	10 1%	4 *	28 1%	* *	1 *	2 2%P
At least once every three months	6 *	3 *	3 *	2 *F	2 *	1 *	- -	- -	- *	2 *	4 *	1 *	3 *	1 *	1 *	4 *	1 *	1 *	1 1%zO
Don't know/can't remember	1 *	- *	1 *	- *	1 *	- -	- -	1 *	- -	- -	- -	1 *	- -	- -	- -	1 *	- -	- -	- -
Never	3960 97%CDJKd	1922 96%	2035 97%	441 93%	732 93%	1319 97%CD	1468 99%zCDE	398 98%J	434 98%J	1010 97%J	1274 94%	882 94%	974 96%K	969 97%K	1135 99%zKL	3321 97%	333 97%	192 95%	113 95%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	48 1%FNe	25 1%	23 1%	7 2%zF	24 3%zEF	16 1%F	1 *	* *	5 1%	13 1%	30 2%zG	22 2%zMN	15 1%N	6 1%	5 *	38 1%	6 2%	3 2%	1 1%
Weekly (Net)	103 3%FNe	58 3%	45 2%	25 5%zEF	40 5%zEF	33 2%F	5 *	6 2%	6 1%	20 2%	66 5%zGHI	47 5%zLMN	27 3%N	17 2%	12 1%	83 2%	10 3%	8 4%	2 2%
Monthly (Net)	134 3%FNe	74 4%	60 3%	30 6%zEF	49 6%zEF	44 3%F	11 1%	8 2%	8 2%	28 3%	81 6%zGHI	56 6%zLMN	36 4%N	27 3%	16 1%	111 3%	10 3%	9 4%	4 3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 113

A3a1_2. How often in the past 3 months have you watched programmes using these services? - BBC Three (now available only online)

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	15 *e	-	8	-	2	*	1	-	-	-	-	*	15	-	11	-
At least once every day	33 1%FNe	2	6	1	-	*	10	1	-	1	2	2	29	4	26	4
About two or three times a week	31 1%Fe	1	8	-	6	2	5	2	*	2	1	1	27	4	25	3
At least once a week	24 1%	1	4	2	1	2	2	1	2	-	*	1	15	9	21	3
At least once a month	31 1%	1	4	4	4	4	2	1	2	2	2	4	24	7	28	2
At least once every three months	6 *	*	1	-	1	-	*	1	-	1	-	-	2	4	5	1
Don't know/can't remember	1 *	-	-	-	-	-	-	1	-	-	-	-	1	-	1	-
Never	3960 97%CDJKd	294 99%	832 96%	144 95%	375 96%	204 96%	452 96%	218 97%	182 97%	107 95%	152 97%	360 98%	2415 96%	1444 98%zd	3372 97%	344 97%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	48 1%FNe	2 1%	14 2%	1 1%	2 1%	1 *	11 2%	1 *	-	1 1%	2 1%	3 1%	44 2%ze	4 *	37 1%	4 1%
Weekly (Net)	103 3%FNe	3 1%	26 3%	4 2%	10 3%	5 2%	18 4%	4 2%	3 1%	3 3%	3 2%	4 1%	87 3%ze	16 1%	83 2%	10 3%
Monthly (Net)	134 3%FNe	4 1%	31 4%	7 5%	14 3%	8 4%	20 4%	5 2%	5 3%	5 4%	4 3%	8 2%	111 4%ze	23 2%	110 3%	11 3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 114

A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	22	11	11	5	10	6	-	3	1	5	11	7	8	4	3	18	2	1	1
	1%Fe	1%	1%	1%F	1%zF	*F	-	1%	*	*	1%	1%	1%	*	*	1%	*	*	1%
At least once every day	44	20	24	5	15	22	2	3	4	12	22	9	14	9	11	35	4	3	2
	1%Fe	1%	1%	1%F	2%F	2%zF	*	1%	1%	1%	2%z	1%	1%	1%	1%	1%	1%	1%	1%
About two or three times a week	39	18	21	6	12	20	2	-	2	11	24	15	11	6	7	34	2	1	2
	1%Fe	1%	1%	1%F	2%F	1%F	*	-	*	1%	2%zG	2%zN	1%	1%	1%	1%	1%	*	2%
At least once a week	33	7	26	1	8	15	9	1	*	11	16	15	10	6	2	31	1	1	-
	1%AN	*	1%zA	*	1%	1%	1%	*	*	1%	1%	2%zN	1%N	1%	*	1%	*	*	-
At least once a month	11	3	8	-	4	3	4	1	1	5	4	3	4	1	3	10	-	1	-
	*	*	*	-	*	*	*	*	*	*	*	*	*	*	*	*	-	*	-
At least once every three months	5	*	5	3	1	-	1	1	*	1	1	2	3	-	-	5	*	-	-
	*	*	*	1%zE	*	-	*	*	*	*	*	*	*	*	*	*	*	*	-
Don't know/can't remember	*	*	-	-	-	*	-	-	-	*	-	-	-	-	*	-	-	-	*
	*	*	-	-	-	*	-	-	-	*	-	-	-	*	-	-	-	-	*zO
Never	3947	1939	2005	453	734	1298	1462	398	433	995	1280	888	963	971	1125	3303	335	196	114
	96%DEJKTd	97%zB	96%	96%	94%	95%	99%zCDE	98%J	98%J	96%	94%	94%	95%	97%KL	98%zKL	96%	97%	97%	95%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	66	31	35	10	25	28	2	6	4	16	34	16	22	13	14	53	6	4	3
	2%Fe	2%	2%	2%F	3%zF	2%F	*	2%	1%	2%	2%z	2%	2%	1%	1%	2%	2%	2%	2%
Weekly (Net)	138	56	81	17	45	63	13	7	7	39	74	47	44	25	23	119	9	5	5
	3%FNSe	3%	4%	4%F	6%zF	5%zF	1%	2%	2%	4%	5%zGH	5%zMN	4%N	2%	2%	3%	3%	3%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 114

A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	148	59	89	17	48	66	17	8	8	43	78	50	47	25	26	129	9	6	5
	4%AFNseg	3%	4%	4%F	6%zF	5%zF	1%	2%	2%	4%	6%zGH	5%zMN	5%MN	3%	2%	4%	3%	3%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 114

A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	22	-	7	1	3	*	3	-	1	1	1	1	20	1	16	1
	1%Fe	-	1%	1%	1%	*	1%	-	*	1%	1%	*	1%ze	*	*	*
At least once every day	44	-	13	2	6	5	3	2	1	-	-	3	36	8	37	2
	1%Fe	-	2%	1%	2%	2%S	1%	1%	1%	-	-	1%	1%e	1%	1%	*
About two or three times a week	39	1	15	2	2	2	10	1	1	-	*	1	34	4	37	1
	1%Fe	*	2%z	1%	*	1%	2%	1%	*	-	*	*	1%ze	*	1%	*
At least once a week	33	1	8	1	9	2	3	2	*	5	1	1	23	8	28	1
	1%AN	*	1%	*	2%zc	1%	1%	1%	*	4%zSTXhc	*	*	1%	1%	1%	*
At least once a month	11	-	5	2	1	-	1	-	-	1	-	-	6	4	10	-
	*	-	1%	2%zc	*	-	*	-	-	1%	-	-	*	*	*	-
At least once every three months	5	-	-	-	1	-	1	2	-	1	-	-	2	3	4	-
	*	-	-	-	*	-	*	1%zT	-	1%T	-	-	*	*	*	-
Don't know/can't remember	*	-	-	-	-	-	-	-	-	-	-	-	*	-	-	*
	*	-	-	-	-	-	-	-	-	-	-	-	*	-	-	*
Never	3947	297	816	144	368	203	453	217	183	105	155	362	2407	1442	3356	350
	96%DEJKTd	99%zTUVW Xa	94%	95%	94%	96%	96%	97%	98%	93%	99%a	98%TVa	95%	98%zdz	96%	98%z
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	66	-	20	3	10	5	6	2	2	1	1	4	56	10	52	3
	2%Fe	-	2%S	2%	3%S	2%S	1%	1%	1%	1%	1%	1%	2%ze	1%	1%	1%
Weekly (Net)	138	2	43	5	20	9	18	5	3	5	2	6	113	22	117	5
	3%FNSe	1%	5%zSc	3%	5%Sc	4%S	4%S	2%	2%	5%S	1%	2%	4%ze	1%	3%	1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 114

A3a1_3. How often in the past 3 months have you watched programmes using these services? - BBC iPlayer Kids

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 148	2	48	8	21	9	19	5	3	7	2	6	119	26	128	5
	4%AFNseg	1%	6%zSc	5%S	5%Sc	4%S	4%S	2%	2%	6%Sc	1%	5%ze	2%	4%	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 115

A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	41	17	24	7	21	9	4	4	4	12	20	16	15	3	7	35	3	1	1
1%FMe		1%	1%	2%F	3%zEF	1%	*	1%	1%	1%	1%	2%zMN	2%M	*	1%	1%	1%	1%	
At least once every day	61	30	32	8	21	19	14	*	8	16	27	22	12	11	16	52	5	2	3
1%G		1%	2%	2%	3%zF	1%	1%	*	2%G	2%	2%G	2%z	1%	1%	1%	2%	1%	1%	
About two or three times a week	194	73	121	30	38	76	50	10	19	52	81	66	45	43	39	173	5	12	4
5%AFGNPe		4%	6%zA	6%F	5%	6%F	3%	2%	4%	5%	6%zG	7%zLMN	4%	4%	3%	5%P	1%	6%P	
At least once a week	267	122	145	27	40	122	78	13	20	68	126	66	95	59	47	230	10	20	7
7%GNPe		6%	7%	6%	5%	9%zCDF	5%	3%	5%	7%G	9%zGHI	7%N	9%zMN	6%	4%	7%P	3%	10%zP	
At least once a month	148	69	79	15	27	56	51	7	10	39	64	35	49	46	18	126	7	9	5
4%N		3%	4%	3%	3%	4%	3%	2%	2%	4%	5%zG	4%N	5%N	5%N	2%	4%	2%	5%	
At least once every three months	39	14	25	3	3	20	13	4	3	8	22	16	9	4	10	32	2	2	3
1%e		1%	1%	1%	*	1%D	1%	1%	1%	1%	2%z	2%zM	1%	*	1%	1%	1%	1%	
Don't know/can't remember	6	4	1	-	1	3	2	-	-	1	5	3	-	3	-	5	1	*	-
*		*	*	-	*	*	*	-	-	*	*	*	-	*	-	*	*	*	-
Never	3345	1671	1671	384	634	1059	1268	368	378	844	1014	715	788	827	1015	2783	311	156	96
82%BEJKL Yd		84%zB	80%	81%	81%	78%	86%zCDE	90%zJ	86%J	81%J	75%	76%	78%	83%KL	88%zKLM	81%	90%zOQR	77%	81%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	102	46	56	15	42	28	18	5	11	28	47	38	28	14	23	87	8	3	4
2%Fe		2%	3%	3%F	5%zEF	2%	1%	1%	3%	3%	3%zG	4%zMN	3%	1%	2%	3%	2%	2%	
Weekly (Net)	563	241	322	71	120	226	146	27	50	148	254	170	167	117	109	490	23	35	15
14%AFGNP Te		12%	15%zA	15%F	15%F	17%zF	10%	7%	11%	14%G	19%zGHI	18%zMN	17%zMN	12%	9%	14%P	7%	17%P	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 115

A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	711	310	401	86	146	282	197	35	60	187	318	206	216	162	127	617	31	44	20
Te	17%AFGNP	15%	19%A	18%F	19%F	21%zF	13%	9%	14%	18%G	23%zGHI	22%zMN	21%zMN	16%N	11%	18%P	9%	22%P	17%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 115

A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	41 1%FMe	2 1%	11 1%	2 1%	6 2%	* *	7 1%	- -	- -	- -	- -	7 2%	36 1%ze	5 *	34 1%	2 1%
At least once every day	61 1%G	5 2%	6 1%	2 2%	17 4%zThc	2 1%	11 2%T	2 1%	- -	2 1%	1 *	5 1%	45 2%	15 1%	48 1%	7 2%
About two or three times a week	194 5%AFGNPe	13 4%	29 3%	6 4%	12 3%	14 7%	36 8%zTV	22 10%zTVh	6 3%	8 5%	22 6%	142 6%ze	49 3%	162 5%	19 5%	
At least once a week	267 7%GNPe	20 7%	45 5%	8 5%	28 7%	14 6%	29 6%	28 13%zTUXb	20 11%T	7 6%	7 5%	24 7%	190 8%ze	69 5%	230 7%	22 6%
At least once a month	148 4%N	5 2%	34 4%	9 6%X	21 6%SX	7 3%	9 2%	10 4%	8 4%	2 2%	6 4%	15 4%	89 4%	57 4%	123 4%	20 6%
At least once every three months	39 1%e	8 3%zTc	5 1%	1 1%	2 1%	1 *	5 1%	1 *	4 2%	3 2%	1 1%	32 1%e	7 *	33 1%	3 1%	
Don't know/can't remember	6 *	1 *	-	-	-	-	3 1%z	1 *	-	-	-	6 *	-	-	4 *	1 *
Never	3345 82%BEJKL Yd	244 82%Y	734 85%zVXY	124 82%Y	303 78%	173 82%Y	373 79%	160 71%	149 80%	94 84%	134 85%Y	294 80%	1989 79%	1270 86%zd	2853 82%	282 79%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	102 2%Fe	7 2%	17 2%	4 3%	22 6%zTWYhb	2 1%	18 4%h	2 1%	-	2 1%	1 *	12 3%	81 3%ze	21 1%	82 2%	9 2%
Weekly (Net)	563 14%AFGNP Te	41 14%	91 11%	18 12%	62 16%T	30 14%	82 17%T	52 23%zSTUW	26 14%	14 12%	16 10%	58 16%T	413 16%ze	138 9%	474 14%	49 14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 115

A3a1_4. How often in the past 3 months have you watched programmes using these services? - ITV Hub or ITV Hub+ [formerly ITV player]

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	711	46	125	26	84	38	91	62	34	16	22	73	502	195	597	69
Te	17%AFGNP	15%	14%	17%	21%T	18%	19%	28%zSTUW	18%	14%	14%	20%	20%ze	13%	17%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 116

A3a1_5. How often in the past 3 months have you watched programmes using these services? - STV Player

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	2 *Of	2 *	1 *	- *	2 *	1 *	- *	- *	- *	1 *	2 *	- *	1 *	1 *	1 *	1 *	2 1%zO	-	-
At least once every day	6 *	1 *	5 *	1 *	1 *	3 *	- *	- *	1 *	2 *	3 *	3 *	2 *	- *	1 *	-	6 2%zO	-	-
About two or three times a week	11 *O	5 *	6 *	2 *	3 *	3 *	3 *	1 *	- *	3 *	7 1%	2 *	1 *	2 *	5 *	11 3%zOQR	-	-	
At least once a week	8 *O	5 *	2 *	* *	2 *	3 *	3 *	- *	2 *	1 *	5 *	2 *	2 *	3 *	1 *	-	8 2%zOQ	-	-
At least once a month	11 *O	3 *	7 *	* *	2 *	2 *	6 *	1 *	1 *	3 *	6 *	5 1%	1 *	1 *	3 *	-	11 3%zOQR	-	-
At least once every three months	1 *	1 *	1 *	- *	- *	1 *	1 *	1 *	- *	1 *	- *	1 *	- *	- *	1 *	-	1 *zO	-	-
Don't know/can't remember	* *	* *	- *	- *	- *	- *	* *	- *	- *	- *	* *	* *	- *	- *	- *	-	* *	-	-
Never	4062 99%JP	1981 99%	2077 99%	469 99%	774 99%	1352 99%	1467 99%	405 100%	438 99%	1030 99%	1336 98%	926 99%	1007 99%	989 99%	1140 99%	3435 100%zP	306 89%	202 100%P	119 100%P
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	8 *O	3 *	5 *	1 *	2 *	4 *	* *	- *	1 *	3 *	5 *	3 *	3 *	1 *	2 *	1 *	7 2%zOQ	-	-
Weekly (Net)	27 1%Oe	14 1%	13 1%	3 1%	8 1%	10 1%	6 *	1 *	2 *	7 1%	16 1%z	7 1%	5 1%	6 1%	8 1%	1 *	26 7%zOQR	* *	-
Monthly (Net)	38 1%Ote	17 1%	21 1%	4 1%	10 1%	12 1%	12 1%	1 *	4 1%	9 1%	22 2%z	13 1%	7 1%	7 1%	11 1%	1 *	37 11%zOQR	* *	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 116

A3a1_5. How often in the past 3 months have you watched programmes using these services? - STV Player

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	2	-	-	-	-	-	-	-	-	1	-	-	2	-	1	-
*Of		-	-	-	-	-	-	-	-	1%	-	-	*	-	*	-
At least once every day	6	-	-	-	-	-	-	-	-	-	-	-	5	*	5	1
*		-	-	-	-	-	-	-	-	-	-	-	*	*	*	*
About two or three times a week	11	-	-	-	*	-	-	-	-	-	-	-	8	1	7	3
*O		-	-	-	*	-	-	-	-	-	-	-	*	*	*	1% ^f
At least once a week	8	-	-	-	-	-	-	-	-	-	-	-	6	2	7	1
*O		-	-	-	-	-	-	-	-	-	-	-	*	*	*	*
At least once a month	11	-	-	-	-	-	-	-	-	-	-	-	7	4	9	2
*O		-	-	-	-	-	-	-	-	-	-	-	*	*	*	1%
At least once every three months	1	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1
*		-	-	-	-	-	-	-	-	-	-	-	-	*	*	*
Don't know/can't remember	*	-	-	-	-	-	-	-	-	-	-	-	-	*	-	*
*		-	-	-	-	-	-	-	-	-	-	-	-	*	-	*
Never	4062	298	864	151	389	212	473	224	186	112	157	368	2500	1462	3458	348
99% ^J P		100%	100% ^z	100%	100%	100%	100%	100%	100%	99%	100%	100%	99%	99%	99%	98%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	8	-	-	-	-	-	-	-	-	1	-	-	8	*	6	1
*O		-	-	-	-	-	-	-	-	1%	-	-	*	*	*	*
Weekly (Net)	27	-	-	-	*	-	-	-	-	1	-	-	22	3	20	4
1% ^{Oe}		-	-	-	*	-	-	-	-	1%	-	-	1% ^e	*	1%	1%
Monthly (Net)	38	-	-	-	*	-	-	-	-	1	-	-	29	7	29	6
1% ^{Ote}		-	-	-	*	-	-	-	-	1%	-	-	1%	1%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 117

A3a1_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	9 *	6 *	3 *	3 1%F	4 1%F	2 *	-	-	2 *	6 *	-	5 *	2 *	-	2 *	7 *	2 1%	-	-
At least once every day	11 *	9 *	2 *	1 *	7 1%zF	4 *	-	-	2 *	9 1%z	-	5 1%N	5 *	2 *	-	9 *	1 *	1 1%	-
About two or three times a week	8 *	5 *	3 *	1 *	3 *	2 *	2 *	-	-	2 *	6 *	5 1%z	2 *	-	1 *	8 *	-	*	*
At least once a week	6 *	3 *	3 *	1 *	-	2 *	3 *	-	-	4 *	2 *	1 *	4 *	*	-	5 *	-	1 *	*
At least once a month	3 *O	3 *	* *	1 *	* *	-	2 *	-	-	-	2 *	1 *	2 *	-	-	1 *	-	2 1%zO	-
At least once every three months	1 *	-	1 *	-	-	1 *	-	-	-	-	1 *	-	1 *	-	-	-	-	1 *zO	-
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Never	4063 99%DJKQT d	1974 99%	2085 99%	467 99%	769 98%	1354 99%	1472 100%D	407 100%J	441 100%J	1031 99%	1333 98%	923 98%	997 98%	994 100%zKL	1148 100%zKL	3407 99%Q	341 99%	197 97%	118 99%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	20 *Fe	14 1%	6 *	4 1%F	11 1%zEF	5 *F	-	-	4 *	16 1%z	-	9 1%zMN	7 1%	2 *	2 *	16 *	3 1%	1 1%	-
Weekly (Net)	34 1%FMNe	22 1%	12 1%	5 1%	14 2%zF	10 1%	6 *	-	-	10 1%	24 2%zGH	16 2%zMN	14 1%MN	2 *	3 *	28 1%	3 1%	2 1%	1 1%
Monthly (Net)	37 1%MNe	25 1%	13 1%	6 1%	14 2%zEF	10 1%	7 *	-	-	10 1%	25 2%zGH	17 2%zMN	15 2%MN	2 *	3 *	29 1%	3 1%	5 2%zO	1 1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 117

A3a1_6. How often in the past 3 months have you watched programmes using these services? - S4C Clic

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	9 *	-	3 *	-	-	* *	-	-	2 1%	-	-	1	9 *	-	6 *	1 *
At least once every day	11 *	-	6 1%	-	1 *	-	3 1%	-	-	-	-	-	11 *e	-	11 *	* *
About two or three times a week	8 *	-	4 1%	-	-	1 *	-	-	1 1%	-	1 1%	-	6 *	2 *	6 *	- -
At least once a week	6 *	-	4 1%z	-	-	-	-	-	-	* *	-	-	3 *	3 *	6 *	- -
At least once a month	3 *O	-	1 *	-	-	-	-	-	-	-	-	-	3 *	* *	1 *	2 *zf
At least once every three months	1 *	-	-	-	-	-	-	-	-	-	-	-	1 *	-	-	1 *f
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Never	4063	298	845	151	388	211	470	224	184	112	156	367	2496	1466	3457	352
		99% DJKQ	100% T	98%	100%	100%	99%	99%	100%	99%	100%	100%	99%	100%	99%	99%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	20 *Fe	-	9 1%	-	1 *	* *	3 1%	-	2 1%	-	-	1	20 1%e	-	17 *	1 *
Weekly (Net)	34 1% FMNe	-	18 2%z	-	1 *	1 1%	3 1%	-	3 1%	* *	1 1%	1	29 1%e	5	30 1%	1 *
Monthly (Net)	37 1% MNe	-	19 2%z S	-	1 *	1 1%	3 1%	-	3 1%	* *	1 1%	1	32 1%e	6	31 1%	3 1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 118

A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	31 1%BEFNe	23 1%zB	9 *	8 2%zEF	16 2%zEF	5 *	3 *	- -	1 *	13 1%	16 1%	15 2%zN	7 1%	6 1%	3 *	27 1%	3 1%	1 *	1 1%
At least once every day	44 1%Fe	20 1%	25 1%	8 2%F	17 2%zF	17 1%F	2 *	1 *	5 1%	13 1%	23 2%z	13 1%	10 1%	10 1%	12 1%	39 1%	3 1%	1 1%	1 1%
About two or three times a week	105 3%Fe	44 2%	61 3%	18 4%F	25 3%F	46 3%F	15 1%	8 2%	11 3%	26 3%	50 4%z	30 3%	36 4%N	18 2%	20 2%	91 3%	4 1%	8 4%	2 2%
At least once a week	200 5%FNe	101 5%	100 5%	46 10%zDEF	40 5%F	81 6%F	34 2%	15 4%	20 5%	53 5%	98 7%zG	57 6%N	51 5%N	59 6%N	34 3%	168 5%	11 3%	12 6%	10 8%zOP
At least once a month	154 4%GN	72 4%	82 4%	23 5%	28 4%	56 4%	48 3%	7 2%	14 3%	39 4%	73 5%zG	34 4%	64 6%zKMN	31 3%	26 2%	132 4%	11 3%	6 3%	5 4%
At least once every three months	52 1%FNe	29 1%	23 1%	11 2%F	9 1%	28 2%zF	5 *	2 1%	5 1%	13 1%	25 2%z	17 2%N	18 2%N	11 1%	7 1%	42 1%	3 1%	3 1%	4 3%zOP
Don't know/can't remember	8 *	2 *	6 *	2 *	1 *	4 *	3 *	1 *	- -	- -	3 *	5 *N	3 *	1 *	- -	8 *	- -	1 *	- -
Never	3506 85%CDEJK LRYd	1709 86%	1793 85%	358 76%	648 83%C	1129 83%C	1370 93%zCDE	373 92%zIJ	386 88%J	882 85%J	1069 79%	770 82%	825 81%	861 86%KL	1050 91%zKLM	2930 85%R	309 90%zOR	171 85%	96 80%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	75 2%FGe	42 2%	33 2%	16 3%zEF	33 4%zEF	21 2%F	5 *	1 *	5 1%	26 3%G	39 3%zG	28 3%zN	17 2%	16 2%	14 1%	66 2%	6 2%	2 1%	2 2%
Weekly (Net)	380 9%FGNe	187 9%	194 9%	80 17%zEF	98 13%zF	148 11%zF	54 4%	23 6%	37 8%	105 10%G	187 14%zGHI	115 12%zN	104 10%N	93 9%N	69 6%	324 9%	21 6%	22 11%P	14 12%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 118

A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	535	259	276	103	126	204	102	30	51	144	261	149	168	124	95	456	32	28	19
	13%FGNe	13%	13%	22%zDEF	16%zF	15%zF	7%	7%	11%	14%G	19%zGHI	16%zN	17%zMN	12%N	8%	13%	9%	14%	16%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 118

A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	31 1%BEFNe	3 1%	10 1%	2 1%	5 1%	* *	1 *	- -	- -	- -	1 1%	6 1%	30 1%ze	2 *	24 1%	4 1%
At least once every day	44 1%Fe	2 1%	12 1%	2 1%	2 1%	3 1%	6 1%	1 *	3 1%	1 1%	1 *	6 2%	38 1%ze	6 *	34 1%	5 1%
About two or three times a week	105 3%Fe	8 3%	18 2%	2 2%	8 2%	6 3%	14 3%	16 7%zTUVXhc	2 1%	3 3%	3 2%	10 3%	80 3%ze	24 2%	90 3%	9 3%
At least once a week	200 5%FNe	12 4%	33 4%	6 4%	20 5%	12 5%	26 6%	23 10%zSTc	10 6%	5 5%	6 4%	12 3%	152 6%ze	42 3%	166 5%	20 6%
At least once a month	154 4%GN	6 2%	24 3%	9 6%	25 6%zSTX	12 6%	13 3%	9 4%	5 3%	5 5%	12 4%	17 5%	100 4%	53 4%	126 4%	19 5%
At least once every three months	52 1%FNe	* *	10 1%	4 2%SX	5 1%	2 1%	2 *	3 1%	3 3%SX	3 3%	6 4%zSTXc	2 1%	41 2%	11 1%	41 1%	8 2%
Don't know/can't remember	8 *	2 1%	2 *	1 1%	- -	- -	1 *	1 1%	- -	- -	- -	- -	5 *	3 *	7 *	* *
Never	3506 85%CDEJK LRYd	264 88%Y	754 87%Y	125 83%	324 83%	178 84%	411 87%Y	172 76%	160 86%	95 84%	132 84%	316 86%Y	2084 82%	1332 91%zd	2998 86%	290 82%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	75 2%FGe	5 2%	22 3%	4 3%	7 2%	3 1%	7 1%	1 *	3 1%	1 1%	2 1%	11 3%	67 3%ze	8 1%	58 2%	8 2%
Weekly (Net)	380 9%FGNe	25 8%	74 9%	13 9%	35 9%	21 10%	46 10%	40 18%zSTUVXhbc	15 8%	10 8%	12 7%	33 9%	300 12%ze	73 5%	315 9%	38 11%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 118

A3a1_7. How often in the past 3 months have you watched programmes using these services? - All 4 (formerly 4OD)

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	535	32	97	22	60	33	60	49	21	15	18	50	399	126	441	57
	13%FGNe	11%	11%	14%	15%	15%	13%	22%zSTXh	11%	13%	11%	14%	16%ze	9%	13%	16%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 119

A3a1_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	16 *Ne	10 1%	6 *	1 *	10 1%zEF	3 *	2 *	- -	1 *	3 *	12 1%z	7 1%N	4 *	5 *	* *	13 *	2 *	1 1%	1 1%
At least once every day	23 1%Fe	13 1%	9 *	2 *	7 1%F	11 1%	3 *	1 *	2 *	5 *	14 1%z	10 1%zN	5 1%	5 *	2 *	19 1%	1 *	1 *	2 1%
About two or three times a week	56 1%Fe	29 1%	27 1%	6 1%	14 2%F	29 2%zF	7 *	2 *	12 3%zG	13 1%	27 2%z	14 2%	14 1%	10 1%	18 2%	49 1%	4 1%	2 1%	1 1%
At least once a week	101 2%Ne	42 2%	59 3%	10 2%	17 2%	47 3%zF	27 2%	9 2%	20 5%z	29 3%	38 3%	21 2%	30 3%	32 3%N	18 2%	85 2%	7 2%	7 3%	2 2%
At least once a month	94 2%	45 2%	49 2%	9 2%	21 3%	36 3%	28 2%	4 1%	8 2%	26 2%	44 3%zG	21 2%	29 3%	24 2%	20 2%	86 3%	3 1%	4 2%	1 1%
At least once every three months	26 1%N	18 1%	9 *	5 1%	4 1%	10 1%	8 1%	1 *	2 *	8 1%	14 1%	8 1%N	13 1%zN	3 *	2 *	20 1%	2 *	2 1%	2 2%zO
Don't know/can't remember	2 *	2 *	1 *	- *	1 *	1 *	- *	1 *	- *	1 *	* *	1 *	* *	- *	1 *	2 *	- *	* *	- *
Never	3782 92%EJYd	1840 92%	1939 92%	440 93%	709 90%	1229 90%	1404 95%zDE	390 96%zHU	396 90%	956 92%J	1209 89%	857 91%	917 91%	918 92%	1090 95%zKL	3162 92%	326 95%	184 91%	111 93%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	39 1%FNe	23 1%	15 1%	3 1%	18 2%zCEF	14 1%	5 *	1 *	3 1%	8 1%	26 2%zG	17 2%zN	9 1%	10 1%	2 *	32 1%	3 1%	2 1%	2 2%
Weekly (Net)	196 5%FNe	95 5%	101 5%	19 4%	49 6%F	89 7%zF	39 3%	11 3%	35 8%zG	50 5%	91 7%zG	53 6%N	53 5%	51 5%	38 3%	166 5%	14 4%	11 6%	5 4%
Monthly (Net)	290 7%FGNe	140 7%	150 7%	28 6%	70 9%F	125 9%zCF	67 5%	15 4%	43 10%G	76 7%G	135 10%zG	73 8%N	83 8%N	76 8%	58 5%	252 7%	17 5%	16 8%	6 5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 119

A3a1_8. How often in the past 3 months have you watched programmes using these services? - My5 (formerly Demand 5)

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	16 *Ne	2 1%	5 1%	-	2 1%	1 1%	-	-	-	-	-	2 1%	16 1%ze	*	11 *	2 *
At least once every day	23 1%Fe	1 *	8 1%	1 1%	* 1%	1 *	3 1%	-	-	-	1 1%	4 1%	19 1%	3 *	18 1%	1 *
About two or three times a week	56 1%Fe	3 1%	8 1%	2 1%	5 1%	5 2%	9 2%	2 1%	1 1%	4 3%	2 1%	7 2%	45 2%ze	10 1%	46 1%	5 1%
At least once a week	101 2%Ne	3 1%	16 2%	1 1%	11 3%	7 3%	11 2%	18 8%zSTUVXbc	7 4%	3 2%	3 2%	6 2%	73 3%e	23 2%	84 2%	9 2%
At least once a month	94 2%	5 2%	17 2%	3 2%	15 4%X	6 3%	5 1%	10 5%X	5 3%	3 3%	3 2%	13 4%X	62 2%	30 2%	76 2%	14 4%
At least once every three months	26 1%N	* *	2 *	* 2%Tc	7 2%zTc	1 *	2 *	3 1%	2 1%	2 1%	-	-	16 1%	10 1%	20 1%	4 1%
Don't know/can't remember	2 *	1 *	1 *	-	-	-	-	-	-	-	1 *	-	2 *	-	1 *	-
Never	3782 92%EJYd	283 95%Y	808 93%Y	141 93%Y	349 90%	192 90%	442 94%Y	191 85%	171 92%	102 90%	148 94%Y	335 91%	2295 91%	1394 95%zd	3232 93%z	321 90%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	39 1%FNe	2 1%	13 2%	1 1%	2 1%	2 1%	3 1%	-	-	-	1 1%	6 2%	35 1%ze	4 *	29 1%	3 1%
Weekly (Net)	196 5%FNe	9 3%	37 4%	5 3%	19 5%	13 6%	23 5%	20 9%zST	8 4%	6 6%	6 4%	19 5%	153 6%ze	37 2%	159 5%	17 5%
Monthly (Net)	290 7%FGNe	15 5%	54 6%	8 5%	33 9%	20 9%	28 6%	30 13%zSTUXb	14 7%	9 8%	9 5%	32 9%	215 9%ze	67 5%	235 7%	30 9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 120

A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	191	82	110	62	64	46	19	10	14	59	74	62	43	45	42	162	15	8	6
	5%EFhef	4%	5%	13%zDEF	8%zEF	3%F	1%	2%	3%	6%G	5%G	7%zLN	4%	5%	4%	5%	4%	4%	5%
At least once every day	333	157	175	82	116	102	33	18	22	97	155	86	91	85	71	271	31	18	12
	8%FGHNe	8%	8%	17%zEF	15%zEF	7%F	2%	4%	5%	9%GH	11%zGH	9%N	9%N	9%	6%	8%	9%	9%	10%
About two or three times a week	388	189	198	91	102	141	55	18	32	98	179	111	113	83	80	312	41	20	14
	9%FGNTe	9%	9%	19%zDEF	13%zF	10%F	4%	5%	7%	9%G	13%zGHI	12%zMN	11%N	8%	7%	9%	12%	10%	12%
At least once a week	199	84	114	32	58	88	21	14	15	37	96	42	74	51	31	171	17	4	7
	5%FNQef	4%	5%	7%F	7%zF	6%zF	1%	4%	3%	4%	7%zGHI	4%	7%zKN	5%N	3%	5%Q	5%	2%	6%Q
At least once a month	89	29	60	9	18	34	27	7	3	24	36	21	32	19	16	71	7	7	4
	2%Ae	1%	3%zA	2%	2%	2%	2%	2%	1%	2%	3%H	2%	3%N	2%	1%	2%	2%	3%	3%
At least once every three months	19	14	5	5	1	6	7	-	3	7	7	5	3	9	1	15	2	2	-
	*	1%	*	1%D	*	*	*	-	1%	1%	1%	1%	*	1%N	*	*	1%	1%	-
Don't know/can't remember	3	3	*	1	-	2	1	-	-	1	1	1	-	2	*	2	-	-	1
	*	*	*	*	-	*	*	-	-	*	*	*	-	*	*	*	-	-	1%zOP
Never	2880	1440	1437	192	425	946	1317	339	352	716	809	612	657	702	910	2431	232	142	75
	70%CDJKLRYd	72%zB	68%	41%	54%C	69%CD	89%zCDE	83%zIJ	80%zIJ	69%J	60%	65%	65%	70%KL	79%zKLM	71%R	67%	70%	63%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	524	239	284	144	180	148	52	28	37	156	230	147	134	130	112	433	46	27	18
	13%EFGHNhe	12%	14%	30%zDEF	23%zEF	11%F	4%	7%	8%	15%zGH	17%zGH	16%zN	13%N	13%	10%	13%	13%	13%	15%
Weekly (Net)	1110	513	596	266	340	377	127	61	83	291	505	301	321	264	224	917	104	51	39
	27%FGHNhe	26%	28%	56%zDEF	43%zEF	28%F	9%	15%	19%	28%GH	37%zGHI	32%zMN	32%zMN	27%N	19%	27%	30%	25%	33%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 120

A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1199	542	656	275	358	410	155	68	86	316	541	322	353	283	240	988	110	58	43
The	29%AFGHN	27%	31%A	58%zDEF	46%zEF	30%F	10%	17%	20%	30%GH	40%zGHI	34%zMN	35%zMN	28%N	21%	29%	32%	29%	36%zO

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 120

A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	191	7	43	8	15	9	13	26	2	12	6	21	154	33	149	22
	5%EFhef	2%	5%	5%	4%	4%	3%	12%zSTVWX hbc	1%	11%zSTVXh	4%	6%h	6%ze	2%	4%	6%
At least once every day	333	21	75	9	33	11	33	22	9	8	15	35	251	72	283	26
	8%FGHNe	7%	9%	6%	8%	5%	7%	10%	5%	8%	10%	9%	10%ze	5%	8%	7%
About two or three times a week	388	38	58	10	34	24	49	26	10	6	25	31	298	82	338	34
	9%FGNTE	13%Th	7%	7%	9%	11%	10%	11%	6%	6%	16%zTUhac	8%	12%ze	6%	10%	10%
At least once a week	199	21	33	8	23	13	21	10	6	6	6	25	166	29	155	21
	5%FNQef	7%	4%	5%	6%	6%	4%	5%	3%	5%	4%	7%	7%ze	2%	4%	6%
At least once a month	89	5	12	3	12	7	16	2	8	-	*	6	67	20	78	5
	2%Ae	2%	1%	2%	3%	3%	3%	1%	4%	-	*	2%	3%ze	1%	2%	2%
At least once every three months	19	-	4	2	3	1	-	-	-	1	-	4	13	7	18	1
	*	-	*	2%X	1%	*	-	-	-	1%	-	1%	*	*	1%	*
Don't know/can't remember	3	-	-	-	2	-	-	-	-	-	-	*	2	*	3	-
	*	-	-	-	*	-	-	-	-	-	-	*	*	*	*	-
Never	2880	206	639	111	268	147	341	139	151	79	105	245	1577	1229	2464	245
	70%CDJKL RYd	69%	74%zYc	73%	69%	69%	72%Y	62%	81%zSVWY bc	70%	67%	67%	62%	84%zd	71%	69%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	524	28	118	17	48	20	46	48	11	21	21	56	406	104	432	49
	13%EFGHNhe	9%	14%h	11%	12%	9%	10%	21%zSTUVWXh	6%	19%SXh	13%	15%Xh	16%ze	7%	12%	14%
Weekly (Net)	1110	87	209	35	105	57	116	84	28	33	51	112	869	215	925	104
	27%FGHNhe	29%h	24%h	23%	27%h	27%h	24%h	37%zTUVXh	15%	29%h	33%h	31%h	34%ze	15%	27%	29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 120

A3a1_9. How often in the past 3 months have you watched programmes using these services? - Netflix

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	1199	92	221	38	117	64	132	86	36	33	52	118	937	235	1003	109
The		29%AFGH	31%h	26%	25%	30%h	30%h	28%	38%zTUXh	19%	29%	33%h	37%ze	16%	29%	31%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 121

A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	81	43	38	16	35	25	5	1	7	26	38	29	22	19	11	69	6	3	3
	2%FGNef	2%	2%	3%zF	4%zEF	2%F	*	*	2%	3%G	3%zG	3%zN	2%	2%	1%	2%	2%	2%	2%
At least once every day	125	74	51	27	38	50	10	8	5	30	71	35	32	35	23	99	16	6	4
	3%FHNe	4%	2%	6%zF	5%zF	4%F	1%	2%	1%	3%	5%zGHI	4%N	3%	3%	2%	3%	5%	3%	4%
About two or three times a week	197	112	86	34	49	90	24	5	8	50	114	77	55	29	36	167	15	10	5
	5%FGHMNe	6%	4%	7%zF	6%F	7%zF	2%	1%	2%	5%GH	8%zGHI	8%zLMN	5%MN	3%	3%	5%	4%	5%	4%
At least once a week	168	84	84	25	50	70	23	5	11	35	100	55	55	37	21	147	10	7	3
	4%FGNe	4%	4%	5%F	6%zF	5%F	2%	1%	3%	3%	7%zGHI	6%zN	5%N	4%N	2%	4%	3%	3%	3%
At least once a month	85	30	54	29	10	32	14	4	6	11	50	27	35	12	11	66	9	7	2
	2%AFIN	1%	3%A	6%zDEF	1%	2%F	1%	1%	1%	1%	4%zGHI	3%MN	3%zMN	1%	1%	2%	3%	4%	2%
At least once every three months	19	7	11	7	5	4	2	3	-	5	8	7	8	*	3	12	1	4	2
	*f	*	1%	2%zEF	1%	*	*	1%	-	1%	1%	1%M	1%M	*	*	*	*	2%zO	1%zO
Don't know/can't remember	6	1	5	-	2	*	3	3	-	2	1	2	-	-	4	3	2	*	-
	*	*	*	-	*	*	*	1%z	-	*	*	*	-	-	*	*	1%O	*	-
Never	3421	1648	1770	335	595	1093	1398	378	404	881	976	709	806	863	1042	2872	284	165	100
	83%CDEJK LYd	82%	84%	71%	76%	80%C	95%zCDE	93%zJ	92%zJ	85%J	72%	75%	80%	87%zKL	91%zKLM	84%	83%	82%	84%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	206	117	89	43	73	75	15	9	12	56	109	64	55	54	34	168	22	9	7
	5%FGNXe	6%z	4%	9%zEF	9%zEF	5%F	1%	2%	3%	5%G	8%zGHI	7%zN	5%N	5%N	3%	5%	6%	4%	6%
Weekly (Net)	571	312	258	102	172	235	63	19	31	141	323	195	164	121	91	483	48	25	16
	14%BFGHN Ue	16%zB	12%	22%zF	22%zEF	17%zF	4%	5%	7%	14%GH	24%zGHI	21%zLMN	16%MN	12%N	8%	14%	14%	13%	13%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 121

A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	656	342	312	131	182	267	76	23	37	152	373	222	199	133	102	549	57	33	17
	16%FGHMNe	17%	15%	28%zEF	23%zF	20%zF	5%	6%	8%	15%GH	27%zGHI	24%zMN	20%zMN	13%N	9%	16%	17%	16%	15%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 121

A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	81	9	25	1	4	3	4	11	*	4	1	5	75	5	58	16
	2%FGNef	3%	3%X	*	1%	2%	1%	5%zUVXhc	*	4%	1%	1%	3%ze	*	2%	5%zf
At least once every day	125	6	27	3	8	10	8	13	5	1	9	8	99	25	108	8
	3%FHNe	2%	3%	2%	2%	5%	2%	6%X	3%	1%	6%X	2%	4%ze	2%	3%	2%
About two or three times a week	197	18	37	3	18	13	22	16	9	6	7	19	164	31	166	18
	5%FGHMNe	6%	4%	2%	5%	6%	5%	7%	5%	5%	4%	5%	6%ze	2%	5%	5%
At least once a week	168	14	39	3	14	7	20	17	4	5	8	16	136	29	143	17
	4%FGNe	5%	4%	2%	4%	3%	4%	8%zU	2%	5%	5%	4%	5%ze	2%	4%	5%
At least once a month	85	4	17	5	16	*	6	3	2	6	2	6	62	23	68	10
	2%AFIN	1%	2%	3%	4%zWX	*	1%	1%	1%	6%zWX	1%	2%	2%	2%	2%	3%
At least once every three months	19	-	4	1	-	1	2	2	1	-	-	1	10	8	12	4
	*f	-	*	1%	-	1%	*	1%	1%	-	-	*	*	1%	*	1%
Don't know/can't remember	6	-	-	1	-	2	-	1	-	-	-	-	3	3	6	-
	*	-	-	*	-	1%zT	-	*	-	-	-	-	*	*	*	-
Never	3421	247	715	135	329	175	411	162	164	91	130	313	1981	1347	2927	283
	83%CDEJK LYd	83%Y	83%Y	89%Y	85%Y	82%Y	87%Y	72%	88%Y	80%	83%Y	85%Y	78%	92%zd	84%	80%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	206	15	53	4	13	14	12	24	6	5	10	13	173	31	166	24
	5%FGNXe	5%	6%X	3%	3%	6%X	3%	11%zUVXhc	3%	4%	6%	4%	7%ze	2%	5%	7%
Weekly (Net)	571	47	129	10	45	33	54	25	19	16	25	47	473	91	475	59
	14%BFGHN Ue	16%U	15%U	7%	11%	16%U	12%	25%zSTUV WXhc	10%	14%	16%U	13%	19%ze	6%	14%	16%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 121

A3a1_10. How often in the past 3 months have you watched programmes using these services? - Amazon Prime/Amazon Video

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	656	51	146	15	60	34	60	21	22	27	53	535	113	543	68	
	16%FGHMNe	17%	17%	10%	15%	16%	13%	27%zSTUV	11%	20%	17%	15%	21%ze	8%	16%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 122

A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	50 1%Fe	28 1%	23 1%	2 *	29 4%zCEF	13 1%	7 *	4 1%	-	15 1%h	24 2%h	14 2%	9 1%	17 2%	10 1%	41 1%	5 2%	2 1%	1 1%
At least once every day	68 2%FNe	31 2%	37 2%	19 4%zEF	27 3%zEF	16 1%	6 *	7 2%	5 1%	19 2%	35 3%z	21 2%N	23 2%N	16 2%	8 1%	54 2%	8 2%	5 2%	1 1%
About two or three times a week	85 2%FNe	33 2%	52 2%	22 5%zEF	27 3%zF	29 2%F	8 1%	5 1%	4 1%	19 2%	43 3%zH	27 3%N	32 3%zN	19 2%	8 1%	72 2%	6 2%	4 2%	4 3%
At least once a week	77 2%FTe	34 2%	43 2%	18 4%zF	18 2%F	31 2%F	10 1%	4 1%	10 2%	25 2%	31 2%	16 2%	25 2%	13 1%	24 2%	65 2%	3 1%	6 3%	2 2%
At least once a month	32 1%Fe	10 1%	22 1%	12 2%zDEF	6 1%	10 1%	5 *	1 *	3 1%	14 1%	13 1%	9 1%	11 1%	8 1%	5 *	29 1%	-	2 1%	1 1%P
At least once every three months	17 *	12 1%	5 *	1 *	5 1%	8 1%	2 *	-	1 *	5 1%	9 1%	5 1%N	7 1%N	5 1%	-	16 *	-	* *	1 1%P
Don't know/can't remember	3 *O	1 *	2 *	* -	- -	- -	3 *	2 1%z	-	* *	1 *	1 *	-	* *	2 *	1 *	2 1%zO	-	-
Never	3768 92%CDJKL Yd	1851 93%	1914 91%	399 84%	671 86%	1258 92%CD	1440 97%zCDE	384 94%IJ	418 95%IJ	943 91%	1202 89%	847 90%	907 89%	918 92%	1095 95%zKLM	3157 92%	320 93%	182 90%	108 91%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	118 3%FNe	59 3%	60 3%	21 4%zEF	56 7%zEF	29 2%F	13 1%	11 3%	5 1%	34 3%	59 4%zH	35 4%N	32 3%N	33 3%N	18 2%	96 3%	14 4%	7 3%	2 2%
Weekly (Net)	281 7%FNe	126 6%	155 7%	61 13%zEF	101 13%zEF	89 6%F	30 2%	20 5%	19 4%	78 7%	133 10%zGH	78 8%N	89 9%zN	65 7%	50 4%	233 7%	23 7%	17 8%	8 7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 122

A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	313	136	178	73	107	99	35	20	22	92	146	87	100	73	54	262	23	19	9
	8%FNe	7%	8%	15%zEF	14%zEF	7%F	2%	5%	5%	9%GH	11%zGH	9%zN	10%zN	7%N	5%	8%	7%	10%	8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 122

A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	50 1%Fe	1 *	17 2%V	3 2%	1 *	3 2%	6 1%	3 2%	2 1%	-	2 1%	4 1%	43 2%ze	7 *	44 1%	2 *
At least once every day	68 2%FNe	4 1%	11 1%	4 2%	4 1%	5 2%	6 1%	8 4%	5 3%	2 2%	2 1%	5 1%	57 2%ze	11 1%	57 2%	7 2%
About two or three times a week	85 2%FNe	8 3%	14 2%	3 2%	8 2%	3 2%	14 3%	9 4%	1 1%	1 1%	6 4%	5 1%	71 3%ze	13 1%	72 2%	10 3%
At least once a week	77 2%FTe	6 2%	6 1%	3 2%	6 2%	1 *	15 3%T	10 4%zTW	4 2%	5 5%TW	1 1%	8 2%	57 2%	18 1%	61 2%	8 2%
At least once a month	32 1%Fe	* *	6 1%	1 *	3 1%	3 1%	8 2%	7 3%zSTc	-	-	-	2 *	26 1%	6 *	30 1%	1 *
At least once every three months	17 *	1 *	5 1%	-	4 1%	3 2%zX	-	2 1%	-	-	-	2 *	14 1%	3 *	12 *	3 1%
Don't know/can't remember	3 *O	-	-	-	-	-	*	1 *	-	-	-	-	1 *	2 *	3 *	-
Never	3768 92%CDJKL Yd	279 93%Y	807 93%Y	138 91%	364 93%Y	194 91%Y	425 90%Y	185 83%	174 94%Y	104 93%Y	146 93%Y	343 93%Y	2260 89%	1411 96%zd	3209 92%	325 92%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	118 3%FNe	5 2%	28 3%	7 4%V	4 1%	8 4%	11 2%	11 5%V	7 4%	2 2%	4 2%	8 2%	100 4%ze	18 1%	101 3%	9 2%
Weekly (Net)	281 7%FNe	19 6%	47 5%	13 9%	19 5%	12 6%	40 8%	30 13%zSTVWc	12 6%	8 7%	11 7%	22 6%	229 9%ze	50 3%	234 7%	26 7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 122

A3a1_11. How often in the past 3 months have you watched programmes using these services? - Now TV

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	313	19	53	14	22	15	48	37	12	8	11	23	255	56	264	28
	8%FN	6%	6%	9%	6%	7%	10%T	16%zSTVWh	6%	7%	7%	6%	10%ze	4%	8%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 123

A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	69 2%FGe	36 2%	34 2%	7 2%	31 4%zCEF	23 2%F	9 1%	- -	10 2%G	19 2%G	36 3%zG	24 3%zN	20 2%	12 1%	13 1%	60 2%	4 1%	4 2%	2 2%
At least once every day	112 3%FHNe	62 3%	51 2%	11 2%	35 4%zF	48 4%F	19 1%	7 2%	3 1%	29 3%H	63 5%zGH	38 4%zLN	21 2%	33 3%	20 2%	92 3%	13 4%	6 3%	2 2%
About two or three times a week	167 4%FGHNe	96 5%	71 3%	19 4%	43 5%F	64 5%F	41 3%	4 1%	7 2%	46 4%GH	80 6%zGH	49 5%zN	49 5%N	36 4%	32 3%	139 4%	18 5%	5 3%	4 4%
At least once a week	152 4%FHVe	81 4%	71 3%	14 3%	37 5%F	66 5%zF	34 2%	9 2%	7 1%	38 4%	69 5%zGH	41 4%	44 4%	34 3%	33 3%	125 4%	16 5%	7 4%	4 3%
At least once a month	61 1%	30 1%	31 1%	14 3%zDF	7 1%	24 2%	15 1%	2 *	3 1%	18 2%	27 2%	10 1%	25 2%zKN	15 1%	12 1%	50 1%	3 1%	5 3%	3 2%
At least once every three months	19 *	7 *	12 1%	3 1%	1 *	10 1%	4 *	1 *	1 *	6 1%	11 1%	6 1%	3 *	6 1%	3 *	16 *	1 *	1 *	* *
Don't know/can't remember	6 *	2 *	4 *	2 1%z	- -	1 *	2 *	2 1%	- -	1 *	2 *	1 *	- -	1 *	4 *	3 *	2 1%zO	- -	- -
Never	3516 86%ADEJKhd	1686 84%	1826 87%A	402 85%	629 80%	1129 83%	1356 92%zCDE	381 94%zIJ	410 93%zIJ	883 85%J	1070 79%	770 82%	851 84%	859 86%K	1035 90%zKLM	2951 86%	287 83%	174 86%	104 87%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	182 4%FGNef	97 5%	84 4%	18 4%F	66 8%zCEF	71 5%F	27 2%	7 2%	13 3%	48 5%G	99 7%zGHI	62 7%zLN	41 4%	45 5%	33 3%	152 4%	17 5%	10 5%	4 3%
Weekly (Net)	500 12%BFGHNe	274 14%zB	226 11%	51 11%F	146 19%zCEF	201 15%zF	103 7%	21 5%	27 6%	132 13%GH	249 18%zGHI	153 16%zMN	134 13%N	115 12%	98 9%	416 12%	51 15%	22 11%	12 10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 123

A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	561	304	257	65	153	225	118	22	30	150	276	162	159	130	110	466	54	27	14
Ue	14%BFGHN	15%zB	12%	14%F	20%zCF	16%zF	8%	5%	7%	14%GH	20%zGHI	17%zMN	16%N	13%N	10%	14%	16%	13%	12%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 123

A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	69	3	23	1	4	5	7	3	5	2	-	6	58	10	54	7
	2%FGe	1%	3%	*	1%	2%	2%	2%	3%	2%	-	2%	2%ze	1%	2%	2%
At least once every day	112	5	15	2	9	8	15	8	7	3	9	11	92	18	88	18
	3%FHNe	2%	2%	1%	2%	4%	3%	4%	4%	3%	6%T	3%	4%ze	1%	3%	5%zf
About two or three times a week	167	10	30	4	21	12	19	14	10	4	1	14	121	44	142	12
	4%FGHNe	3%	3%	3%	6%b	6%b	4%	6%b	5%b	4%	*	4%	5%ze	3%	4%	3%
At least once a week	152	19	22	4	4	8	18	11	11	5	11	11	122	29	125	11
	4%FHVe	7%zTV	3%	3%	1%	4%	4%V	5%V	6%V	4%	7%TV	3%	5%ze	2%	4%	3%
At least once a month	61	5	10	-	6	4	5	4	4	-	2	9	39	21	50	8
	1%	2%	1%	-	2%	2%	1%	2%	2%	-	1%	3%	2%	1%	1%	2%
At least once every three months	19	1	2	3	3	-	1	2	2	1	-	1	12	7	17	1
	*	*	*	2%zTX	1%	-	*	1%	1%	-	*	*	*	*	*	*
Don't know/can't remember	6	-	1	1	-	1	-	-	-	-	-	-	3	2	5	1
	*	-	*	1%	-	1%	-	-	-	-	-	-	*	*	*	*
Never	3516	254	761	137	341	175	408	182	148	98	134	314	2082	1340	3007	298
	86%ADEJKhd	85%	88%Yh	90%Yh	88%h	82%	86%	81%	79%	87%	86%	86%	82%	91%zd	86%	84%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	182	8	38	3	13	12	22	11	12	5	9	17	150	29	142	26
	4%FGNef	3%	4%	3%	3%	6%	5%	5%	6%	5%	6%	5%	6%ze	2%	4%	7%zf
Weekly (Net)	500	38	90	11	39	32	59	36	33	14	21	43	393	102	409	48
	12%BFGHNe	13%	10%	7%	10%	15%U	12%	16%U	18%TUV	13%	13%	12%	16%ze	7%	12%	13%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 123

A3a1_12. How often in the past 3 months have you watched programmes using these services? - Sky On Demand (Sky Go)

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
Total (z)																
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	561	43	100	11	45	36	64	40	37	14	23	53	432	123	458	56
Ue	14%BFGHN	15%	12%	7%	12%	17%U	14%	18%TU	20%TUV	13%	14%	14%	17%ze	8%	13%	16%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 124

A3a1_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	17 *Be	14 1%zB	3 *	3 1%	7 1%F	5 *	2 *	- -	1 *	2 *	13 1%z	8 1%z	5 *	2 *	3 *	13 *	4 1%	*	1 *
At least once every day	23 1%e	15 1%	8 *	1 *	13 2%zEF	5 *	4 *	- -	- 1%	6 1%	15 1%z	7 1%	9 1%	5 1%	2 *	21 1%	2 *	*	*
About two or three times a week	34 1%e	18 1%	16 1%	4 1%	5 1%	13 1%	11 1%	3 1%	1 *	10 1%	15 1%	12 1%	7 1%	8 1%	7 1%	29 1%	3 1%	1 *	1 *
At least once a week	56 1%e	35 2%	20 1%	6 1%	8 1%	23 2%	19 1%	3 1%	6 1%	13 1%	26 2%	20 2%zN	15 1%	11 1%	10 1%	47 1%	1 *	6 3%zOP	2 2%P
At least once a month	28 1%	10 1%	18 1%	4 1%	8 1%	10 1%	6 *	3 1%	2 *	13 1%z	9 1%	9 1%	9 1%	4 *	6 1%	23 1%	1 *	2 1%	2 2%zO
At least once every three months	9 *	7 *	2 *	3 1%z	1 *	3 *	2 *	- -	1 *	2 *	4 *	2 *	3 *	2 *	2 *	7 *	1 *	1 *	- -
Don't know/can't remember	1 *	- -	1 *	- -	1 *	- -	- -	- -	- -	- -	- -	- -	1 *	- -	- -	1 *	- -	- -	- -
Never	3933 96%AJKd	1900 95%	2030 97%zA	451 95%	741 95%	1306 96%	1435 97%zD	398 98%J	431 98%J	993 95%	1275 94%	881 94%	965 95%	965 97%K	1122 97%zKL	3297 96%	332 96%	192 95%	113 95%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	40 1%BFe	29 1%zB	11 1%	4 1%	20 3%zEF	9 1%	7 *	- -	1 *	8 1%	28 2%zGHI	15 2%zN	13 1%	7 1%	5 *	33 1%	5 2%	1 *	1 1%
Weekly (Net)	130 3%BGNe	82 4%zB	47 2%	15 3%	33 4%	45 3%	37 3%	5 1%	8 2%	32 3%	70 5%zGHI	48 5%zMN	35 3%	25 3%	22 2%	109 3%	10 3%	8 4%	4 3%
Monthly (Net)	158 4%BNe	93 5%zB	65 3%	18 4%	41 5%F	55 4%	43 3%	8 2%	9 2%	45 4%	79 6%zGH	57 6%zMN	44 4%N	29 3%	28 2%	132 4%	11 3%	9 5%	6 5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 124

A3a1_13. How often in the past 3 months have you watched programmes using these services? - UKTV Play

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	17	-	7	-	2	*	1	1	-	-	1	1	16	1	13	1
*Be	-	-	1%	-	*	*	*	*	-	-	1%	*	1%e	*	*	*
At least once every day	23	1	8	1	-	1	2	-	1	2	1	4	20	3	22	1
1%e	*	1%	1%	-	-	1%	*	-	1%	1%	1%	1%	1%e	*	1%	*
About two or three times a week	34	1	6	-	1	2	9	4	-	1	*	5	29	5	33	1
1%e	1%	1%	-	-	*	1%	2%z	2%	-	1%	*	1%	1%ze	*	1%	*
At least once a week	56	1	11	2	8	3	5	1	6	4	6	2	46	9	48	6
1%e	*	1%	2%	2%	1%	1%	*	-	3%S	3%S	4%z5Yc	*	2%ze	1%	1%	2%
At least once a month	28	2	3	-	*	4	5	4	-	-	3	2	19	8	24	3
1%	1%	*	-	*	2%TV	1%	2%	-	-	2%TV	1%	1%	1%	1%	1%	1%
At least once every three months	9	-	2	2	1	1	1	1	-	-	-	-	6	3	8	1
*	-	*	1%	*	*	*	*	*	-	-	-	-	*	*	*	*
Don't know/can't remember	1	-	-	-	-	-	1	-	-	-	-	-	1	-	-	-
*	-	-	-	-	-	-	*	-	-	-	-	-	*	-	-	-
Never	3933	294	828	146	378	201	449	215	180	107	145	355	2392	1443	3340	343
96%AJkd	98%b	96%	96%	97%	95%	95%	96%	96%	95%	92%	96%	95%	95%	98%zd	96%	96%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	40	1	15	1	2	3	1	1	2	3	5	35	4	35	2	
1%BFe	*	2%	1%	*	1%	1%	*	1%	1%	2%	1%	1%ze	*	1%	1%	
Weekly (Net)	130	3	32	4	11	6	17	5	7	6	9	11	110	17	115	9
3%BGNc	1%	4%	3%	3%	3%	4%	2%	4%	5%S	6%S	3%	4%ze	1%	3%	2%	
Monthly (Net)	158	5	34	4	11	10	22	9	7	6	12	13	130	25	140	12
4%BNc	2%	4%	3%	3%	5%	5%	4%	4%	5%	8%zSV	4%	5%ze	2%	4%	3%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 125

A3a1_14. How often in the past 3 months have you watched programmes using these services? - Disney Life

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	23 1%Fe	13 1%	10 *	4 1%F	15 2%zEF	3 *	-	1 *	2 *	7 1%	12 1%	10 1%z	4 *	4 *	5 *	17 1%	5 2%zO	1 *	-
At least once every day	38 1%Fe	21 1%	17 1%	2 *	19 2%zCF	16 1%F	1 *	2 *	2 1%	13 1%	19 1%	12 1%	12 1%	9 1%	6 *	32 1%	3 1%	1 1%	2 1%
About two or three times a week	23 1%FMNe	15 1%	8 *	2 *	7 1%F	14 1%zF	* *	1 *	* *	2 *	18 1%zI	8 1%MN	13 1%zMN	* *	2 *	23 1%	-	-	* *
At least once a week	14 *	5 *	9 *	7 1%zEF	4 *	2 *	1 *	3 1%	2 *	5 1%	4 *	6 1%	4 *	3 *	1 *	12 *	-	1 1%	* *
At least once a month	9 *	2 *	7 *	* *	3 *	2 *	3 *	* *	- *	3 *	5 *	2 *	5 *	2 *	* *	9 *	-	-	- *
At least once every three months	3 *	2 *	1 *	* *	2 *	1 *	-	-	-	-	3 *	3 *z	-	* *	-	3 *	-	-	- *
Don't know/can't remember	2 *	1 *	1 *	- *	1 *	1 *	-	-	-	1 *	1 *	1 *	-	1 *	-	2 *	-	-	- *
Never	3989 97%DJKTd	1941 97%	2045 97%	456 96%	733 94%	1326 97%D	1474 100%zCDE	400 98%J	435 99%J	1009 97%	1296 95%	899 96%	975 96%	977 98%K	1138 99%zKL	3337 97%	336 98%	199 99%	116 98%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	61 1%Fe	34 2%	27 1%	6 1%F	34 4%zCEF	19 1%F	1 *	2 1%	4 1%	20 2%	31 2%z	22 2%zN	16 2%	13 1%	10 1%	50 1%	8 2%	2 1%	2 1%
Weekly (Net)	98 2%FNe	53 3%	45 2%	15 3%F	45 6%zEF	35 3%F	3 *	7 2%	6 1%	27 3%	53 4%zH	35 4%zMN	34 3%N	16 2%	13 1%	85 2%	8 2%	3 1%	2 2%
Monthly (Net)	107 3%FNe	56 3%	51 2%	16 3%F	48 6%zEF	37 3%F	5 *	7 2%	6 1%	30 3%	58 4%zGH	37 4%zMN	39 4%zMN	18 2%	14 1%	94 3%	8 2%	3 1%	2 2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 125

A3a1_14. How often in the past 3 months have you watched programmes using these services? - Disney Life

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	23 1%Fe	- -	7 1%	- -	3 1%	1 *	4 1%	1 *	- -	1 1%	1 1%	* *	20 1%e	2 *	18 1%	4 1%
At least once every day	38 1%Fe	- -	14 2%	1 *	2 1%	3 1%	7 1%	- -	3 1%	- -	- -	4 1%	35 1%ze	3 *	32 1%	1 *
About two or three times a week	23 1%FMNe	3 1%	11 1%z	1 1%	4 1%	3 1%	1 *	- -	- -	- -	- -	- -	22 1%ze	1 *	18 1%	1 *
At least once a week	14 *	- -	4 *	1 *	- -	1 *	3 1%	1 *	* *	- -	2 1%	1 *	11 *	3 *	14 *	- -
At least once a month	9 *	- -	3 *	- -	2 1%	- -	1 *	1 *	- -	1 1%	1 1%	- -	6 *	3 *	9 *	- -
At least once every three months	3 *	- -	- -	- -	- -	- -	1 *	2 1%zT	- -	- -	- -	- -	3 *	* *	3 *	- -
Don't know/can't remember	2 *	- -	- -	- -	- -	- -	- -	- -	1 *	- -	1 1%zT	- -	2 *	- -	2 *	- -
Never	3989 97%DJKTd	296 99%T	826 96%	149 99%	378 97%	205 97%	455 96%	220 98%	183 98%	111 99%	151 96%	363 99%T	2430 96%	1459 99%zd	3392 97%	351 99%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	61 1%Fe	- -	20 2%S	1 *	5 1%	3 2%	11 2%S	1 *	3 1%	1 1%	1 1%	4 1%	56 2%ze	5 *	51 1%	4 1%
Weekly (Net)	98 2%FNe	3 1%	35 4%zSc	2 1%	9 2%	7 3%	16 3%	2 1%	3 2%	1 1%	3 2%	5 1%	88 3%ze	9 1%	82 2%	5 1%
Monthly (Net)	107 3%FNe	3 1%	38 4%zSc	2 1%	11 3%	7 3%	16 3%	3 1%	3 2%	1 1%	5 3%	5 1%	94 4%ze	12 1%	91 3%	5 1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 126

A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	25 1%Fe	13 1%	12 1%	3 1%	12 2%zF	8 1%	2 *	1 *	- -	7 1%	13 1%	4 *	13 1%zN	5 1%	3 *	21 1%	2 1%	2 1%	* *
At least once every day	67 2%Feg	37 2%	30 1%	9 2%	20 3%F	24 2%	14 1%	4 1%	9 2%	14 1%	36 3%z	21 2%	15 1%	17 2%	14 1%	63 2%	2 1%	1 1%	* *
About two or three times a week	88 2%Neg	45 2%	43 2%	8 2%	15 2%	36 3%	29 2%	3 1%	8 2%	26 2%	46 3%zG	23 2%	30 3%N	20 2%	14 1%	72 2%	9 3%	4 2%	3 2%
At least once a week	64 2%Ng	28 1%	36 2%	9 2%	10 1%	24 2%	22 1%	3 1%	2 1%	19 2%	29 2%	15 2%	25 3%zN	16 2%	7 1%	56 2%	4 1%	3 1%	2 2%
At least once a month	23 1%	9 *	14 1%	1 *	1 *	10 1%	10 1%	1 *	2 1%	6 1%	12 1%	5 1%	7 1%	7 *	3 *	21 1%	1 *	- -	* *
At least once every three months	11 *	3 *	8 *	2 *	1 *	2 *	6 *	- -	- -	2 *	8 1%z	1 *	4 *	6 1%N	- -	11 *	- -	- -	- -
Don't know/can't remember	5 *d	3 *	2 *	- -	- -	2 *	3 *	- -	2 1%	1 *	* *	3 *	* *	- -	2 *	5 *	- -	* *	- -
Never	3818 93%ILVdf	1861 93%	1954 93%	442 93%	724 92%	1258 92%	1393 94%	395 97%zI	417 95%J	965 93%J	1215 89%	867 92%	919 91%	924 93%	1107 96%zKLM	3185 93%	326 95%	193 95%	114 96%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	93 2%Feg	50 3%	42 2%	12 2%F	33 4%zEF	32 2%F	16 1%	4 1%	9 2%	21 2%	49 4%zG	25 3%	28 3%	22 2%	18 2%	85 2%	4 1%	3 1%	1 1%
Weekly (Net)	245 6%FGNeg	123 6%	121 6%	28 6%	58 7%F	92 7%F	67 5%	11 3%	19 4%	66 6%G	124 9%zGHI	64 7%N	83 8%zN	59 6%N	39 3%	213 6%	17 5%	9 4%	5 4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 126

A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	267	132	135	29	59	102	77	12	22	71	136	68	90	66	42	235	18	9	5
	7%FGNeg	7%	6%	6%	7%	7%F	5%	3%	5%	7%G	10%zGHI	7%N	9%zN	7%N	4%	7%	5%	4%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 126

A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	25 1%Fe	2 1%	10 1%	-	4 1%	1 *	2 *	* *	-	1 1%	* *	2 *	21 1%	4 *	24 1%	* *
At least once every day	67 2%Feg	3 1%	19 2%	2 2%	9 2%	4 2%	12 3%	2 1%	2 1%	2 2%	3 2%	6 2%	51 2%e	15 1%	58 2%g	* *
About two or three times a week	88 2%Neg	3 1%	15 2%	3 2%	21 5%zSThc	4 3%	11 2%	4 2%	1 1%	* *	2 2%	7 2%	65 3%	22 1%	85 2%zg	- -
At least once a week	64 2%Ng	6 2%	20 2%	1 1%	6 1%	3 1%	5 1%	7 3%	2 1%	2 -	1 *	6 2%	45 2%	19 1%	61 2%g	- -
At least once a month	23 1%	6 2%zVX	5 1%	1 1%	* *	3 1%	1 *	2 1%	-	-	-	2 *	16 1%	6 *	20 1%	1 *
At least once every three months	11 *	-	5 1%	-	-	-	* *	1 *	-	-	4 3%zSTVWXC	-	5 *	5 *	11 *	- -
Don't know/can't remember	5 *d	-	2 *	-	-	1 *	2 *	-	-	-	-	-	* *	3 *	5 *	- -
Never	3818 93%JLVdf	279 93%	788 91%	143 95%	351 90%	196 93%	440 93%	208 93%	181 97%TV	109 97%	146 93%	345 94%	2326 92%	1397 95%zd	3224 92%	354 99%zf
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	93 2%Feg	4 1%	29 3%	2 2%	12 3%	4 2%	15 3%	2 1%	2 1%	3 2%	4 2%	8 2%	71 3%ze	19 1%	82 2%g	1 *
Weekly (Net)	245 6%FGNeg	14 5%	63 7%	7 4%	38 10%zSh	12 6%	30 6%	13 6%	6 3%	3 3%	7 4%	21 6%	181 7%ze	59 4%	228 7%zg	1 *

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 126

A3a1_15. How often in the past 3 months have you watched programmes using these services? - Virgin TV Catch-up/Virgin Media Anywhere

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 267	20	69	8	39	15	31	15	6	3	7	22	197	65	248	2
	7%FGNeg	7%	8%	5%	10%zh	7%	7%	7%	3%	3%	4%	8%ze	4%	7%zg	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 127

A3a1_16. How often in the past 3 months have you watched programmes using these services? - Hayu

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	7	3	4	2	1	5	-	-	1	4	2	3	4	-	1	6	2	-	-
	*	*	*	*F	*	*	-	-	*	*	*	*	*	-	*	*	1%	-	-
At least once every day	19	14	5	2	10	7	1	-	-	3	17	8	8	2	1	18	1	-	-
	*BFNe	1%	*	*	1%zF	*	*	-	-	*	1%zI	1%zN	1%N	*	*	1%	*	-	-
About two or three times a week	3	1	3	1	2	-	-	*	-	1	2	1	1	1	1	3	-	-	-
	*	*	*	*	*	-	-	*	-	*	*	*	*	*	*	*	-	-	-
At least once a week	7	1	6	2	4	1	*	-	-	1	5	1	2	3	1	6	1	*	-
	*	*	*	1%F	1%F	*	*	-	-	*	*	*	*	*	*	*	*	*	-
At least once a month	5	2	3	2	-	3	-	-	2	*	2	4	1	-	-	4	1	-	-
	*	*	*	*zF	-	*	-	-	*	*	*	*zN	*	-	-	*	*	-	-
At least once every three months	4	3	1	1	1	1	1	-	-	1	3	2	1	1	1	3	1	*	-
	*	*	*	*	*	*	*	-	-	*	*	*	*	*	*	*	*	*	-
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Never	4055	1975	2076	462	765	1349	1478	406	438	1031	1328	921	997	989	1147	3396	338	201	119
	99%CDJKd	99%	99%	98%	98%	99%	100%zCDE	100%J	99%	99%J	98%	98%	98%	99%K	100%zKL	99%	98%	100%	100%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	27	17	9	4	11	11	1	-	1	6	19	11	11	2	2	24	3	-	-
	1%FNe	1%	*	1%F	1%zF	1%F	*	-	*	1%	1%zG	1%zMN	1%N	*	*	1%	1%	-	-
Weekly (Net)	37	19	18	8	17	12	1	*	1	8	26	13	15	6	4	32	5	*	-
	1%FNe	1%	1%	2%F	2%zEF	1%F	*	*	*	1%	2%zGH	1%N	1%N	1%	*	1%	1%	*	-
Monthly (Net)	42	21	21	10	17	15	1	*	3	9	28	17	15	6	4	37	5	*	-
	1%FNe	1%	1%	2%zF	2%zF	1%F	*	*	1%	1%	2%zGI	2%zMN	2%N	1%	*	1%	2%	*	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 127

A3a1_16. How often in the past 3 months have you watched programmes using these services? - Hayu

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	7	1	1	1	1	*	1	-	-	-	-	1	7	1	7	-
	*	*	*	*	*	*	*	-	-	-	-	*	*	*	*	-
At least once every day	19	1	12	-	1	2	2	-	-	-	-	1	19	1	15	1
	*BFNe	*	1%z	-	*	1%	*	-	-	-	-	*	1%ze	*	*	*
About two or three times a week	3	-	-	-	1	-	1	-	1	-	-	1	2	2	3	1
	*	-	-	-	*	-	*	-	*	-	-	*	*	*	*	*
At least once a week	7	1	*	-	1	-	1	1	1	*	-	*	7	*	6	1
	*	*	*	-	*	-	*	*	*	*	-	*	*	*	*	*
At least once a month	5	-	2	-	-	1	*	1	-	-	-	-	4	1	5	-
	*	-	*	-	-	*	*	*	-	-	-	-	*	*	*	-
At least once every three months	4	-	2	-	-	-	1	-	1	-	-	-	2	2	4	*
	*	-	*	-	-	-	*	-	*	-	-	-	*	*	*	*
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Never	4055	296	847	151	386	209	467	222	184	112	157	364	2488	1465	3448	353
	99%CDJKd	99%	98%	100%	99%	99%	99%	99%	99%	100%	100%	99%	98%	100%zd	99%	99%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	27	2	13	1	2	2	2	-	-	-	-	2	25	1	22	1
	1%FNe	1%	2%z	*	*	1%	1%	-	-	-	-	1%	1%ze	*	1%	*
Weekly (Net)	37	2	13	1	4	2	4	1	2	*	-	3	34	3	30	3
	1%FNe	1%	2%	*	1%	1%	1%	*	1%	*	-	1%	1%ze	*	1%	1%
Monthly (Net)	42	2	15	1	4	3	4	2	2	*	-	3	38	4	35	3
	1%FNe	1%	2%	*	1%	1%	1%	1%	1%	*	-	1%	2%ze	*	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 128

A3a1_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	23 1%Fe	14 1%	8 *	2 *F	15 2%zEF	5 *	-	1 *	1 *	9 1%	10 1%	11 1%zN	5 *	3 *	3 *	17 *	3 1%	1 1%	1 1%
At least once every day	40 1%Fe	27 1%	14 1%	8 2%F	10 1%F	21 2%F	2 *	4 1%	4 1%	9 1%	24 2%z	11 1%	12 1%	10 1%	7 1%	35 1%	3 1%	1 *	1 1%
About two or three times a week	53 1%BFe	35 2%zB	18 1%	9 2%F	21 3%zF	19 1%F	4 *	1 *	7 2%	13 1%	26 2%z	19 2%zN	10 1%	15 2%	9 1%	47 1%	3 1%	1 *	2 2%
At least once a week	53 1%FNe	31 2%	21 1%	18 4%zDEF	10 1%F	19 1%F	5 *	2 *	3 1%	14 1%	31 2%zG	18 2%N	20 2%N	9 1%	6 1%	45 1%	3 1%	3 2%	1 1%
At least once a month	29 1%	15 1%	13 1%	9 2%zDEF	4 *	9 1%	7 *	3 1%	2 1%	9 1%	10 1%	9 1%	8 1%	2 *	10 1%	23 1%	-	5 2%zOP	1 1%
At least once every three months	7 *	3 *	3 *	3 1%zE	1 *	1 *	1 *	-	-	*	4 *	4 *	-	3 *	*	4 *	1 *	1 1%zO	1 1%
Don't know/can't remember	4 *	3 *	1 *	1 *	1 *	2 *	-	-	-	2 *	1 *	1 *	-	1 *	1 *	4 *	-	-	-
Never	3893 95%ACDJK bd	1870 94%	2020 96%zA	423 89%	721 92%	1289 94%C	1460 99%zCDE	397 98%zIJ	424 96%J	984 95%J	1251 92%	866 92%	959 95%	952 96%K	1116 97%zKL	3261 95%	332 96%	189 94%	112 94%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	63 2%BFe	41 2%zB	22 1%	10 2%F	25 3%zF	26 2%F	2 *	4 1%	5 1%	18 2%	34 3%z	23 2%zN	17 2%	14 1%	9 1%	52 2%	6 2%	2 1%	2 2%
Weekly (Net)	169 4%BFGNe	107 5%zB	61 3%	37 8%zEF	56 7%zEF	64 5%F	11 1%	7 2%	15 3%	44 4%	92 7%zGHI	60 6%zMN	47 5%N	38 4%	24 2%	145 4%	12 3%	7 3%	5 4%
Monthly (Net)	197 5%BFGNe	123 6%zB	75 4%	47 10%zEF	60 8%zF	73 5%F	18 1%	10 2%	18 4%	53 5%	102 8%zGH	69 7%zMN	54 5%N	40 4%	34 3%	168 5%	12 3%	12 6%	6 5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 128

A3a1_17. How often in the past 3 months have you watched programmes using these services? - A BBC YouTube Channel

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	23 1%Fe	- -	7 1%	1 *	2 *	* *	4 1%	1 1%	- -	- -	- -	3 1%	19 1%e	2 *	17 *	1 *
At least once every day	40 1%Fe	2 1%	13 1%	- -	3 1%	1 1%	10 2%	1 *	2 1%	- -	- -	3 1%	36 1%ze	4 *	31 1%	6 2%
About two or three times a week	53 1%BFe	1 *	13 2%	4 3%	3 1%	4 2%	2 1%	3 1%	5 2%	1 1%	5 3%SX	6 2%	46 2%ze	7 1%	44 1%	4 1%
At least once a week	53 1%FNe	3 1%	9 1%	3 2%	6 1%	3 2%	4 1%	4 2%	1 1%	- -	8 5%zSTXc	4 1%	41 2%e	10 1%	47 1%	3 1%
At least once a month	29 1%	* *	10 1%	2 1%	2 1%	1 *	2 *	1 *	1 *	- -	2 1%	2 1%	19 1%	9 1%	25 1%	3 1%
At least once every three months	7 *	- -	- -	- -	2 1%	- -	1 *	- -	- -	- -	- -	1 *	4 *	3 *	4 *	2 *
Don't know/can't remember	4 *	- -	1 *	- -	1 *	- -	- -	- -	- -	- -	1 *	1 *	3 *	- -	3 *	1 *
Never	3893 95%ACDIK 98%TUb bd	292 100%	810 94%	141 93%	371 95%	202 95%	451 95%	215 96%	178 96%	112 99%Ub	142 90%	348 95%	2360 93%	1435 98%zd	3317 95%	337 95%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	63 2%BFGNe	2 1%	19 2%	1 *	5 1%	2 1%	13 3%	2 1%	2 1%	- -	- -	6 2%	55 2%ze	6 *	48 1%	8 2%
Weekly (Net)	169 4%BFGNe	6 2%	42 5%	8 5%	14 4%	9 4%	20 4%	9 4%	8 4%	1 1%	12 8%Sa	16 4%	143 6%ze	24 2%	139 4%	14 4%
Monthly (Net)	197 5%BFGNe	6 2%	53 6%S	10 7%Sa	16 4%	10 5%	22 5%	10 4%	8 4%	1 1%	14 9%zSa	18 5%	162 6%ze	34 2%	164 5%	16 5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 129

A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	80	51	29	36	22	18	3	5	4	37	23	18	24	16	23	66	6	3	5
	2%Bff	3%zB	1%	8%zDEF	3%EF	1%F	*	1%	1%	4%zGHJ	2%	2%	2%	2%	2%	2%	2%	1%	4%zO
At least once every day	86	46	40	26	21	30	8	6	10	23	36	25	27	21	14	72	8	2	4
	2%FNe	2%	2%	6%zDEF	3%F	2%F	1%	2%	2%	2%	3%	3%N	3%N	2%	1%	2%	2%	1%	4%Q
About two or three times a week	79	38	41	22	15	30	12	5	11	12	39	23	24	14	18	69	2	4	3
	2%F	2%	2%	5%zDEF	2%	2%F	1%	1%	2%	1%	3%zI	2%	2%	1%	2%	2%	1%	2%	2%
At least once a week	60	30	29	16	13	24	6	4	3	16	30	29	17	8	5	51	4	3	1
	1%FNe	2%	1%	3%zF	2%F	2%F	*	1%	1%	2%	2%z	3%zMN	2%N	1%	*	1%	1%	1%	1%
At least once a month	26	14	12	3	4	11	9	2	3	5	15	14	5	2	5	23	1	3	*
	1%	1%	1%	1%	*	1%	1%	*	1%	1%	1%	1%zMN	1%	*	*	1%	*	1%	*
At least once every three months	14	3	11	1	1	6	5	1	7	1	2	1	10	-	3	12	1	-	1
	*	*	1%	*	*	*	*	*	2%zIJ	*	*	*	1%zKM	-	*	*	*	-	1%zO
Don't know/can't remember	1	-	1	-	-	1	-	-	-	1	-	-	1	-	-	1	-	-	-
	*	-	*	-	-	*	-	-	-	*	-	-	*	-	-	*	-	-	-
Never	3755	1817	1935	368	708	1243	1435	386	404	945	1213	831	905	935	1084	3142	322	187	104
	92%CIKLRd	91%	92%	78%	90%C	91%C	97%zCDE	95%zIJ	91%	91%	89%	88%	89%	94%zKL	94%zKL	91%	93%R	93%	88%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	166	97	69	63	43	48	12	11	15	60	59	43	50	37	36	138	14	5	9
	4%BFe	5%zB	3%	13%zDEF	6%F	4%F	1%	3%	3%	6%zG	4%	5%	5%	4%	3%	4%	4%	2%	8%zOQ
Weekly (Net)	304	165	139	101	71	102	30	19	28	88	128	94	91	59	60	258	21	12	13
	7%FNe	8%	7%	21%zDEF	9%F	7%F	2%	5%	6%	8%G	9%zG	10%zMN	9%MN	6%	5%	8%	6%	6%	11%zPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 129

A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	331	179	152	104	75	113	39	21	31	94	143	108	97	61	65	281	22	15	13
	8%FNe	9%	7%	22%zDEF	10%F	8%F	3%	5%	7%	9%G	11%zG	11%zMN	10%MN	6%	6%	8%	6%	7%	11%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 129

A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	80	2	14	5	9	4	9	6	2	7	3	6	54	24	59	13
	2%BFF	1%	2%	4% S	2%	2%	2%	3%	1%	6% zSTX	2%	2%	2%	2%	2%	4% zf
At least once every day	86	6	24	3	9	2	9	7	*	2	4	6	63	22	75	5
	2% FNe	2%	3%	2%	2%	1%	2%	3%	*	1%	3%	2%	2%	1%	2%	2%
About two or three times a week	79	7	19	2	8	6	13	6	2	*	2	3	56	22	70	7
	2% F	2%	2%	1%	2%	3%	3%	3%	1%	*	1%	1%	2%	1%	2%	2%
At least once a week	60	1	17	2	9	3	4	3	2	3	2	6	46	10	47	9
	1% FNe	*	2%	1%	2%	2%	1%	1%	1%	3%	1%	2%	2% ee	1%	1%	3%
At least once a month	26	2	7	-	1	*	2	4	1	-	1	4	18	8	23	3
	1%	1%	1%	-	*	*	*	2%	1%	-	1%	1%	1%	1%	1%	1%
At least once every three months	14	3	6	1	1	1	1	-	-	*	-	-	11	2	14	-
	*	1%	1%	*	*	*	*	-	-	*	-	-	*	*	*	-
Don't know/can't remember	1	-	-	-	-	-	-	-	1	-	-	-	1	-	1	-
	*	-	-	-	-	-	-	-	1% zT	-	-	-	*	-	*	-
Never	3755	277	777	139	354	195	436	198	178	101	144	342	2279	1383	3198	319
	92% CJKLRd	93%	90%	92%	91%	92%	92%	88%	95% Y	89%	92%	93%	90%	94% zd	92%	90%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	166	8	37	8	17	6	17	13	3	8	7	13	117	46	135	19
	4% BFe	3%	4%	5%	4%	3%	4%	6%	1%	8% h	5%	3%	5%	3%	4%	5%
Weekly (Net)	304	16	74	12	34	16	34	22	6	12	11	22	219	78	251	34
	7% FNe	5%	9%	8%	9%	7%	7%	10% h	3%	11%	7%	6%	9% ze	5%	7%	10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 129

A3a1_18. How often in the past 3 months have you watched programmes using these services? - Other YouTube Channel

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 331	18	81	12	35	16	36	27	7	12	12	25	237	86	274	37
8%FNe	6%	9%	8%	9%	8%	8%	12%h	4%	11%	8%	7%	9%ze	6%	8%	10%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 130

A4. Which, if any, of these websites or apps have you used in the past 3 months?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BBC.co.uk	513 12%zBFGHMe	299 15%zB	213 10%	57 12%F	112 14%F	224 16%zCF	120 8%	27 7%	21 5%	129 12%GH	266 20%zGHI	193 20%zMN	169 17%zMN	80 8%	71 6%	434 13%	38 11%	22 11%	18 15%
ITV.com	321 8%FGNPe	146 7%	175 8%	69 15%zEF	93 12%zEF	113 8%F	46 3%	18 4%	30 7%	89 9%G	157 12%zGHI	109 12%zMN	88 9%N	60 6%	64 6%	282 8%P	12 3%	16 8%P	11 10%P
stv.tv	63 2%FO	37 2%	26 1%	9 2%	21 3%zF	19 1%	13 1%	3 1%	5 1%	15 1%	34 3%z	14 2%	21 2%	11 1%	16 1%	37 1%	24 7%zOQR	1 1%	1 1%
S4C	42 1%BFe	31 2%zB	11 1%	8 2%F	18 2%zEF	13 1%F	3 *	- -	3 1%	10 1%	27 2%zG	17 2%zMN	16 2%MN	3 *	6 *	36 1%	2 1%	4 2%	* *
SkySports.com	403 10%BFGHNaeg	305 15%zB	98 5%	65 14%zF	123 16%zEF	154 11%F	61 4%	12 3%	20 5%	92 9%GH	237 17%zGHI	133 14%zMN	109 11%N	91 9%N	70 6%	334 10%	35 10%	24 12%	10 8%
News.sky.com (Sky News)	261 6%BFGHNe	154 8%zB	108 5%	26 5%F	69 9%zF	122 9%zCF	45 3%	6 1%	9 2%	59 6%GH	154 11%zGHI	88 9%zLN	65 6%N	66 7%N	42 4%	222 6%	22 6%	12 6%	6 5%
Channel4.com	204 5%FHNe	115 6%	89 4%	46 10%zEF	56 7%zF	76 6%F	26 2%	16 4%	9 2%	55 5%H	111 8%zGHI	67 7%zMN	66 7%zMN	38 4%	33 3%	176 5%	11 3%	8 4%	9 7%P
5 (channel5.com)	96 2%Fe	58 3%	39 2%	12 3%	28 4%zF	37 3%F	19 1%	4 1%	9 2%	24 2%	55 4%zGI	35 4%zN	24 2%	20 2%	17 2%	79 2%	8 2%	5 2%	5 4%
BBC Sport	628 15%BFGHINae	478 24%zB	150 7%	86 18%F	116 15%F	265 19%zDF	161 11%	36 9%	41 9%	130 12%	334 25%zGHI	215 23%zLMN	168 17%N	135 14%N	111 10%	520 15%	47 14%	43 21%zOP	18 16%
BBC News	1089 27%BFGHMNWef	625 31%zB	463 22%	132 28%F	222 28%F	441 32%zF	294 20%	62 15%	69 16%	265 25%GH	535 39%zGHI	364 39%zLMN	330 33%zMN	222 22%N	173 15%	915 27%	79 23%	59 29%	36 30%
BBC Weather	901 22%BFGHMPWe	472 24%zB	429 20%	97 20%	181 23%F	359 26%zCF	265 18%	33 8%	71 16%G	230 22%GH	427 31%zGHI	320 34%zLMN	269 27%zMN	188 19%N	124 11%	763 22%P	57 17%	55 27%zP	26 22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 130

A4. Which, if any, of these websites or apps have you used in the past 3 months?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BBC CBeebies Playtime	103	40	63	6	40	51	6	7	8	31	51	30	39	15	18	90	5	5	3
	3%FNe	2%	3%	1%	5%zCF	4%zCF	*	2%	2%	3%	4%z	3%MN	4%zMN	1%	2%	3%	1%	3%	2%
BBC Music	158	93	65	24	52	65	18	8	11	35	98	65	49	22	22	140	12	4	2
	4%BFMNe	5%zB	3%	5%F	7%zF	5%F	1%	2%	2%	3%	7%zGHI	7%zMN	5%MN	2%	2%	4%	3%	2%	2%
BBC Food	321	128	193	54	72	133	62	11	21	77	177	107	109	61	44	277	21	11	11
	8%AFGHNe	6%	9%zA	11%zF	9%F	10%zF	4%	3%	5%	7%G	13%zGHI	11%zMN	11%zMN	6%N	4%	8%	6%	6%	9%
BBC iWonder	49	33	16	8	24	17	1	2	1	7	36	25	15	4	4	44	4	1	*
	1%BFMNe	2%zB	1%	2%F	3%zEF	1%F	*	*	*	1%	3%zGHI	3%zMN	2%N	*	*	1%	1%	1%	*
BBC+	75	50	25	16	24	30	5	2	1	22	46	26	29	12	8	65	8	2	*
	2%BFHNRe	2%zB	1%	3%zF	3%zF	2%F	*	1%	*	2%H	3%zGH	3%zMN	3%zMN	1%	1%	2%R	2%	1%	*
BBC Bitesize	128	54	73	39	35	46	8	6	7	24	74	52	38	24	13	109	9	6	4
	3%FNce	3%	3%	8%zDEF	4%F	3%F	1%	1%	2%	2%	5%zGHI	6%zMN	4%N	2%	1%	3%	2%	3%	3%
BBC CBeebies Storytime	84	32	53	10	37	35	2	3	2	32	40	28	25	17	15	74	4	2	4
	2%FHe	2%	3%	2%F	5%zCEF	3%F	*	1%	*	3%zGH	3%zGH	3%zN	2%	2%	1%	2%	1%	1%	3%
None of these	2115	933	1180	193	334	608	980	291	282	544	465	342	437	549	786	1760	194	101	59
	52%ACDEJ KLSYd	47%	56%zA	41%	43%	45%	66%zCDE	72%zIJ	64%zIJ	52%J	34%	36%	43%K	55%KL	68%zKLM	51%	56%	50%	50%
Total mentions	7554	4082	3467	954	1657	2807	2136	546	619	1871	3326	2232	2067	1621	1635	6357	591	382	224
	184%	204%	165%	202%	212%	206%	144%	134%	140%	180%	245%	237%	204%	163%	142%	185%	172%	189%	188%
Any BBC	1817	974	840	247	388	707	474	108	143	457	826	565	534	395	323	1544	125	94	54
	44%BFGHM NPWe	49%zB	40%	52%zF	50%zF	52%zF	32%	27%	32%	44%GH	61%zGHI	60%zLMN	53%zMN	40%N	28%	45%P	36%	46%P	45%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 130

A4. Which, if any, of these websites or apps have you used in the past 3 months?

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
BBC.co.uk	513 12% BFGHM Ne	35 12%	131 15% Vc	17 11%	38 10%	28 13%	51 11%	42 19% ZVXc	31 17%	10 9%	18 11%	35 9%	397 16% ze	108 7%	425 12%	49 14%
ITV.com	321 8% FGNPe	18 6%	73 8%	9 6%	33 8%	21 10%	40 8%	26 12%	16 9%	11 10%	11 7%	24 7%	265 10% ze	52 4%	269 8%	28 8%
stv.tv	63 2% FO	2 1%	15 2%	3 2%	5 1%	3 1%	3 1%	- -	1 1%	3 2%	1 1%	1 *	45 2%	15 1%	55 2%	1 *
S4C	42 1% BFe	1 *	16 2% z	1 *	2 *	1 1%	7 1%	4 2%	2 1%	* *	2 1%	1 *	40 2% ze	2 *	39 1%	1 *
SkySports.com	403 10% BFGHNa eg	25 8%	99 11% a	13 8%	32 8%	27 13% a	41 9%	22 10%	22 12% a	3 3%	14 9%	37 10%	343 14% ze	54 4%	353 10% g	22 6%
News.sky.com (Sky News)	261 6% BFGHNe	17 6%	57 7%	9 6%	22 6%	13 6%	39 8% a	15 7%	12 6%	2 2%	13 8%	22 6%	223 9% ze	35 2%	221 6%	21 6%
Channel4.com	204 5% FHNe	14 5%	53 6%	6 4%	28 7% b	9 4%	22 5%	13 6%	8 5%	3 3%	3 2%	16 4%	160 6% ze	37 3%	169 5%	20 6%
5 (channel5.com)	96 2% Fe	2 1%	26 3%	4 3%	7 2%	9 4% S	10 2%	7 3%	2 1%	- -	1 1%	10 3%	76 3% ze	17 1%	88 3%	5 1%
BBC Sport	628 15% BFGHINae	35 12%	134 15% a	25 17% a	62 16% a	32 15% a	69 15% a	47 21% zSa	24 13%	6 5%	22 14%	65 18% a	484 19% ze	136 9%	539 15%	54 15%
BBC News	1089 27% BFGHM NWef	94 32% W	257 30% W	42 28%	97 25%	39 18%	112 24%	75 33% zWX	47 25%	24 21%	36 23%	92 25%	792 31% ze	282 19%	898 26%	111 31%
BBC Weather	901 22% BFGHM NPWe	72 24% W	193 22% W	37 24% W	89 23% W	30 14%	88 19%	66 29% zWX	37 20%	27 24%	31 20%	93 25% W	664 26% ze	229 16%	752 22%	88 25%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
BBC CBeebies Playtime	103	8	27	4	8	4	14	5	7	3	3	7	90	13	90	5
	3%FNc	3%	3%	3%	2%	2%	3%	2%	4%	2%	2%	2%	4%ze	1%	3%	1%
BBC Music	158	9	48	6	23	10	19	9	5	1	3	7	131	25	132	15
	4%BFMNe	3%	6%zc	4%	6%c	5%	4%	4%	3%	1%	2%	2%	5%ze	2%	4%	4%
BBC Food	321	25	72	11	30	19	37	21	11	11	11	29	256	62	274	25
	8%AFGHNe	9%	8%	7%	8%	9%	8%	9%	6%	10%	7%	8%	10%ze	4%	8%	7%
BBC iWonder	49	2	18	4	3	2	8	1	3	-	1	1	46	3	43	2
	1%BFMNe	1%	2%c	2%c	1%	1%	2%	*	2%	-	1%	*	2%ze	*	1%	*
BBC+	75	4	28	2	5	5	10	3	3	1	2	3	67	7	63	7
	2%BFHNRe	1%	3%zc	1%	1%	2%	2%	1%	2%	1%	1%	1%	3%ze	*	2%	2%
BBC Bitesize	128	10	38	6	18	3	12	2	5	2	7	3	97	28	101	14
	3%FNc	3%	4%c	4%c	5%c	2%	3%	1%	3%	2%	5%c	1%	4%ze	2%	3%	4%
BBC CBeebies Storytime	84	4	24	6	6	5	12	2	4	*	2	10	71	12	75	3
	2%FHe	1%	3%	4%	2%	2%	3%	1%	2%	*	1%	3%	3%ze	1%	2%	1%
None of these	2115	132	426	76	181	126	258	96	101	62	87	215	1061	988	1822	172
	52%ACDEJ	44%	49%	50%	47%	59%STVY	55%SY	43%	54%	55%	55%Y	58%zSTVY	42%	67%zd	52%	48%
KLSYd																
Total mentions	7554	510	1736	278	691	386	852	455	342	169	266	671	5309	2105	6411	642
	184%	171%	201%	184%	177%	182%	180%	203%	184%	150%	170%	183%	210%	143%	184%	180%
Any BBC	1817	151	415	70	188	74	198	121	81	46	59	141	1334	453	1520	173
	44%BFGHM	51%Wbc	48%zWc	46%	48%Wc	35%	42%	54%zWXbc	43%	41%	38%	38%	53%ze	31%	44%	49%
	NPWe															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 131

A4a. How often in the past 3 months have you used these websites and/or apps?

Base = All respondents who have visited websites in the last 3 months

	Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once every three months	Don't know/ can't remember	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
Summary Table														
BBC.co.uk	630	513	443	76 15%	125 24%	122 24%	120 23%	46 9%	13 3%	9 2%	513 100%	202 39%	444 87%	490 96%
ITV.com	399	321	278	31 10%	60 19%	62 19%	86 27%	63 20%	14 4%	7 2%	321 100%	90 28%	238 74%	301 94%
stv.tv	71	63	52	12 20%	14 22%	12 19%	16 26%	5 9%	3 4%	- 1%	63 100%	26 41%	54 87%	60 96%
S4C	48	42	35	9 22%	16 37%	7 18%	5 12%	1 4%	3 7%	* 1%	42 100%	25 59%	37 89%	39 92%
SkySports.com	476	403	340	63 16%	110 27%	104 26%	75 19%	46 11%	4 1%	* *	403 100%	173 43%	353 88%	399 99%
News.sky.com (Sky News)	299	261	220	47 18%	92 35%	47 18%	45 17%	24 9%	3 1%	3 1%	261 100%	139 53%	232 89%	256 98%
Channel4.com	248	204	174	16 8%	40 20%	52 25%	67 33%	19 9%	7 3%	3 1%	204 100%	56 28%	174 86%	194 95%
5 (channel5.com)	127	96	88	14 14%	17 18%	23 24%	24 25%	7 8%	5 6%	5 5%	96 100%	31 33%	78 82%	86 89%
BBC Sport	748	628	540	93 15%	207 33%	140 22%	115 18%	56 9%	10 2%	8 1%	628 100%	300 48%	554 88%	610 97%
BBC News	1253	1089	861	205 19%	394 36%	233 21%	174 16%	60 6%	14 1%	9 1%	1089 100%	599 55%	1006 92%	1066 98%
BBC Weather	1026	901	692	119 13%	335 37%	235 26%	146 16%	49 5%	11 1%	5 1%	901 100%	455 50%	836 93%	885 98%
BBC CBeebies Playtime	123	103	85	9 9%	44 43%	28 27%	12 12%	7 7%	- -	2 2%	103 100%	53 52%	94 91%	101 98%
BBC Music	191	158	136	27 17%	46 29%	39 25%	23 15%	19 12%	3 2%	2 1%	158 100%	73 46%	135 86%	154 97%
BBC Food	366	321	247	11 3%	37 11%	70 22%	92 29%	84 26%	26 8%	1 *	321 100%	47 15%	209 65%	293 91%
BBC iWonder	58	49	45	12 23%	15 30%	12 24%	7 13%	2 4%	1 3%	1 3%	49 100%	26 53%	45 91%	46 94%
BBC+	87	75	67	15 20%	24 32%	14 18%	11 15%	6 8%	2 3%	3 4%	75 100%	39 52%	63 85%	69 93%
BBC Bitesize	162	128	108	12 9%	24 19%	30 23%	19 15%	26 21%	15 12%	2 1%	128 100%	36 28%	84 66%	111 87%
BBC CBeebies Storytime	104	84	71	16 19%	27 32%	17 20%	20 24%	3 3%	* 1%	1 1%	84 100%	43 51%	80 95%	83 99%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 132

A4a_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	630	365	263	84	141	281	124	35	31	162	331	265	182	88	95	489	51	48	42
WeightedBase	513	299	213	57*	112	224	120*	27**	21**	129	266	193	169	80*	71*	434	38*	22*	18*
EffectiveBase	443	275	169	64	107	212	76	25	24	109	252	182	142	58	64	353	39	40	30
A few times a day	76	53	24	5	16	41	14	5	3	18	45	36	24	7	9	63	8	2	3
	15%	18%z	11%	9%	14%	18%	12%	19%	14%	14%	17%	19%	14%	9%	12%	15%	21%	10%	16%
At least once every day	125	86	40	14	27	62	22	2	5	27	72	55	47	13	10	108	7	5	5
	24%BN	29%zB	19%	25%	24%	28%	18%	8%	22%	21%	27%	29%N	28%N	16%	15%	25%	19%	24%	25%
About two or three times a week	122	61	61	13	27	51	32	3	7	30	60	34	35	32	21	104	8	5	6
	24%AK	20%	29%	22%	24%	23%	27%	12%	34%	24%	22%	18%	21%	40%zKL	29%	24%	20%	21%	30%
At least once a week	120	64	56	14	28	46	32	11	5	33	57	49	34	16	22	100	12	5	3
	23%	21%	26%	24%	25%	21%	27%	42%	25%	25%	22%	25%	20%	20%	31%	23%	32%	23%	16%
At least once a month	46	28	19	8	11	19	9	3	1	12	24	15	21	6	4	39	2	4	1
	9%Xdf	9%	9%	13%	10%	8%	7%	12%	4%	9%	9%	8%	12%	7%	6%	9%	5%	17%	7%
At least once every three months	13	7	6	1	4	2	7	-	*	5	6	2	2	4	5	12	-	1	1
	3%ET	2%	3%	2%	3%	1%	6%E	-	1%	4%	2%	1%	1%	5%	7%zKL	3%	-	5%	3%
Don't know/can't remember	9	1	7	3	-	3	4	2	-	4	1	1	6	2	1	7	1	-	1
	2%AJK	*	3%A	4%D	-	1%	3%	6%	-	3%J	*	*	3%K	3%	1%	2%	3%	-	3%
Total mentions	513	299	213	57	112	224	120	27	21	129	266	193	169	80	71	434	38	22	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	202	138	63	19	43	103	36	7	8	45	118	91	72	20	19	171	15	8	7
	39%BMN	46%zB	30%	34%	39%	46%zF	30%	27%	36%	35%	44%z	47%zMN	42%MN	25%	27%	40%	40%	34%	40%
Weekly (Net)	444	263	180	46	98	200	100	22	20	108	234	174	140	68	61	376	35	17	16
	87%e	88%	85%	80%	87%	89%	84%	82%	95%	84%	88%	90%zL	83%	85%	87%	87%	92%	78%	86%
Monthly (Net)	490	291	199	53	109	219	109	25	21	120	259	190	161	74	65	415	37	21	17
	96%	97%z	94%	94%	97%	98%zF	91%	94%	99%	93%	97%z	98%zMN	95%	92%	92%	96%	97%	95%	93%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 132

A4a_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk

Base = All respondents who have visited websites in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	630	34	147	21	47	32	58	45	27	8	22	48	449	167	526	58
WeightedBase	513	35**	131	17**	38*	28**	51*	42*	31**	10**	18**	35*	397	108	425	49*
EffectiveBase	443	18	108	16	33	26	46	37	21	5	18	37	329	107	363	46
A few times a day	76 15%	8 22%	17 13%	3 17%	4 10%	3 9%	12 23%	7 18%	3 9%	- -	3 15%	5 15%	64 16%	12 11%	71 17%z	4 7%
At least once every day	125 24%BN	6 18%	35 27%	6 36%	10 28%	6 23%	9 18%	6 15%	13 42%	1 7%	5 26%	11 30%	101 25%	24 22%	105 25%	11 22%
About two or three times a week	122 24%AK	7 19%	30 23%	1 4%	10 27%	8 28%	15 30%	9 23%	5 17%	3 35%	5 27%	11 31%	97 24%	22 20%	101 24%	13 26%
At least once a week	120 23%	5 13%	33 25%	3 16%	9 25%	3 11%	12 24%	16 39%z	5 18%	4 36%	3 18%	7 19%	92 23%	26 24%	97 23%	14 28%
At least once a month	46 9%Kdf	4 10%	14 11%X	4 22%	3 9%X	4 13%	- -	3 6%	3 9%	2 22%	2 11%	1 4%	29 7%	17 15%zd	32 8%	8 15%
At least once every three months	13 3%ET	6 17%	* -	- -	1 2%	3 9%	2 4%T	- -	- -	- -	- -	- -	10 2%	4 3%	12 3%	1 1%
Don't know/can't remember	9 2%AJK	- -	2 1%	1 5%	- -	2 7%	* 1%	- -	2 6%	- -	* 3%	- -	5 1%	4 4%	7 2%	- -
Total mentions	513 100%	35 100%	131 100%	17 100%	38 100%	28 100%	51 100%	42 100%	31 100%	10 100%	18 100%	35 100%	397 100%	108 100%	425 100%	49 100%
Daily (Net)	202 39%BMN	14 40%	52 39%	9 53%	14 37%	9 32%	21 41%	14 33%	15 50%	7 7%	7 41%	16 46%	165 42%	36 33%	176 41%z	14 29%
Weekly (Net)	444 87%e	25 73%	115 88%	12 73%	34 89%	20 71%	48 95%	39 94%	26 85%	8 78%	15 86%	34 96%	353 89%ze	83 77%	374 88%	41 83%
Monthly (Net)	490 96%	29 83%	129 98%	16 95%	37 98%	24 84%	48 95%	42 100%	29 94%	10 100%	17 97%	35 100%	383 96%	100 93%	406 96%	48 99%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 133

A4a_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	399	179	220	86	120	144	49	24	36	112	191	157	95	63	84	319	18	33	29
WeightedBase	321	146	175	69*	93*	113	46*	18**	30**	89*	157	109	88*	60*	64*	282	12**	16**	11**
EffectiveBase	278	129	149	55	96	102	31	17	21	80	137	111	72	44	55	230	15	25	23
A few times a day	31	18	12	9	10	10	2	*	4	12	11	8	7	7	8	24	3	1	2
	10%	13%	7%	13%	11%	9%	4%	2%	13%	14%	7%	8%	8%	12%	13%	9%	25%	7%	19%
At least once every day	60	33	27	9	26	21	4	3	5	14	35	28	14	10	8	52	2	4	1
	19%	23%	15%	13%	28%zCF	18%	9%	16%	16%	16%	22%	26%zN	16%	16%	12%	18%	17%	27%	13%
About two or three times a week	62	35	27	15	15	24	9	3	3	15	34	25	21	6	10	56	2	2	1
	19%	24%	15%	21%	16%	21%	19%	15%	11%	17%	22%	23%	24%	10%	16%	20%	17%	15%	10%
At least once a week	86	24	62	21	18	31	16	6	9	26	40	24	26	20	16	76	4	3	3
	27%AD	17%	35%zA	30%	19%	28%	35%	35%	30%	29%	25%	22%	29%	33%	25%	27%	36%	17%	28%
At least once a month	63	26	36	12	19	19	13	6	7	15	29	21	13	12	17	56	1	4	2
	20%d	18%	21%	18%	20%	16%	28%	32%	22%	17%	18%	19%	15%	19%	27%	20%	5%	22%	21%
At least once every three months	14	7	7	3	4	6	*	-	2	4	5	2	5	3	3	11	-	2	1
	4%f	5%	4%	5%	5%	5%	1%	-	8%	4%	3%	2%	6%	5%	5%	4%	-	12%	9%
Don't know/can't remember	7	3	3	-	1	3	2	-	-	3	3	-	2	3	1	7	-	-	-
	2%	2%	2%	-	1%	3%	4%	-	-	4%	2%	-	3%	5%K	2%	2%	-	-	-
Total mentions	321	146	175	69	93	113	46	18	30	89	157	109	88	60	64	282	12	16	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	90	51	39	18	36	30	6	3	9	26	46	37	20	17	16	76	5	5	4
	28%BFe	35%zB	22%	26%	39%zF	27%	13%	18%	29%	30%	29%	34%	23%	28%	25%	27%	42%	33%	32%
Weekly (Net)	238	110	128	53	69	85	31	12	21	67	120	86	67	43	42	208	11	10	8
	74%	75%	73%	77%	74%	75%	67%	68%	70%	76%	76%	78%	77%	71%	66%	74%	95%	65%	70%
Monthly (Net)	301	136	164	66	87	104	44	18	28	82	149	107	80	54	59	264	12	14	10
	94%	93%	94%	95%	94%	92%	95%	100%	92%	92%	95%	98%zM	91%	90%	93%	94%	100%	88%	91%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 133

A4a_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com

Base = All respondents who have visited websites in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	399	21	90	12	38	25	40	25	14	10	12	32	298	89	325	38
WeightedBase	321	18**	73*	9**	33**	21**	40**	26**	16**	11**	11**	24**	265	52*	269	28**
EffectiveBase	278	14	65	10	26	20	29	21	11	5	9	25	214	64	225	29
A few times a day	31	4	6	1	3	2	7	1	-	-	-	1	27	4	25	4
	10%	24%	8%	14%	9%	8%	16%	4%	-	-	-	3%	10%	7%	9%	13%
At least once every day	60	5	17	-	7	5	6	3	3	1	1	5	53	6	51	4
	19%	26%	24%	-	21%	22%	15%	10%	21%	6%	9%	19%	20%	11%	19%	14%
About two or three times a week	62	5	15	2	4	4	6	7	2	2	3	8	50	11	52	5
	19%	25%	21%	25%	11%	18%	14%	25%	13%	15%	25%	33%	19%	21%	19%	17%
At least once a week	86	3	15	5	12	6	12	4	4	4	4	6	71	14	76	5
	27%AD	19%	21%	54%	36%	31%	30%	16%	26%	32%	38%	25%	27%	27%	28%	18%
At least once a month	63	1	14	1	6	4	3	10	3	5	3	5	44	16	50	7
	20%zd	5%	19%	7%	20%	21%	8%	39%	19%	47%	28%	20%	17%	31%zd	18%	25%
At least once every three months	14	*	5	-	1	-	2	2	1	-	-	-	12	2	8	4
	4%f	1%	7%	-	4%	-	4%	6%	9%	-	-	-	5%	3%	3%	13%
Don't know/can't remember	7	-	-	-	-	-	5	-	2	-	-	-	7	-	7	-
	2%	-	-	-	-	-	12%	-	12%	-	-	-	2%	-	2%	-
Total mentions	321	18	73	9	33	21	40	26	16	11	11	24	265	52	269	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	90	9	23	1	10	6	13	4	3	1	1	5	80	9	76	8
	28%BFe	50%	32%	14%	30%	30%	32%	14%	21%	6%	9%	22%	30%	18%	28%	28%
Weekly (Net)	238	17	54	8	25	16	30	15	10	6	8	19	202	34	204	18
	74%	94%	74%	93%	76%	79%	76%	55%	60%	53%	72%	80%	76%	66%	76%	63%
Monthly (Net)	301	18	68	9	32	21	33	25	13	11	11	24	246	50	254	24
	94%	99%	93%	100%	96%	100%	84%	94%	79%	100%	100%	100%	93%	97%	94%	87%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 134

A4a_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	71	41	30	14	22	22	13	4	6	19	36	21	23	10	17	40	26	3	2
WeightedBase	63*	37**	26**	9**	21**	19**	13**	3**	5**	15**	34**	14**	21**	11**	16**	37*	24**	1**	1**
EffectiveBase	52	29	23	12	17	17	9	3	5	15	25	16	18	7	13	31	18	2	2
A few times a day	12	10	3	1	8	3	1	1	-	2	9	4	5	2	1	11	*	1	1
At least once every day	20%	26%	10%	11%	37%	14%	5%	21%	-	11%	26%	27%	24%	20%	7%	29%	2%	46%	60%
About two or three times a week	14	10	4	1	6	5	2	1	1	2	10	4	6	1	2	10	4	-	-
At least once a week	22%	27%	15%	15%	27%	26%	13%	48%	16%	12%	29%	29%	29%	11%	14%	27%	17%	-	-
At least once a month	12	5	8	3	1	3	4	-	1	5	3	2	4	1	4	6	5	1	*
At least once every three months	19%	12%	29%	36%	7%	17%	30%	-	14%	33%	10%	17%	21%	13%	23%	16%	21%	54%	40%
Don't know/can't remember	16	8	8	1	3	5	7	*	1	4	10	4	4	4	5	7	9	-	-
Total mentions	26%	23%	31%	16%	16%	24%	52%	10%	17%	27%	30%	27%	17%	35%	31%	19%	40%	-	-
Daily (Net)	5	4	2	-	2	4	-	-	3	2	1	-	1	1	3	3	3	-	-
Weekly (Net)	9%	10%	7%	-	9%	18%	-	-	53%	12%	2%	-	5%	7%	22%	7%	12%	-	-
Monthly (Net)	3	1	2	2	1	-	-	1	-	1	1	-	1	2	1	1	2	-	-
Total mentions	4%	2%	8%	22%	4%	-	-	21%	-	6%	2%	-	3%	13%	4%	2%	8%	-	-
Daily (Net)	63	37	26	9	21	19	13	3	5	15	34	14	21	11	16	37	24	1	1
Weekly (Net)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Monthly (Net)	26	20	6	2	14	8	2	2	1	3	19	8	11	4	3	20	4	1	1
Total mentions	41%	53%	25%	26%	64%	40%	18%	69%	16%	23%	55%	56%	53%	31%	20%	56%z	19%	46%	60%
Daily (Net)	54	32	22	7	19	16	13	2	2	12	33	14	19	9	12	33	19	1	1
Weekly (Net)	87%	88%	85%	78%	87%	82%	100%	79%	47%	82%	96%	100%	91%	79%	74%	91%	80%	100%	100%
Monthly (Net)	60	36	24	7	21	19	13	2	5	14	34	14	20	10	15	36	22	1	1
Total mentions	96%	98%	92%	78%	96%	100%	100%	79%	100%	94%	98%	100%	97%	87%	96%	98%	92%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 134

A4a_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	71	1	15	3	7	4	3	-	1	3	1	2	50	18	62	3
WeightedBase	63*	2**	15**	3**	5**	3**	3**	-**	1**	3**	1**	1**	45*	15**	55*	1**
EffectiveBase	52	1	11	3	6	3	2	-	1	3	1	2	36	13	45	3
A few times a day	12	-	5	1	1	*	2	-	1	1	-	*	11	*	12	*
	20%	-	35%	19%	15%	15%	47%	-	100%	22%	-	38%	25%	3%	21%	26%
At least once every day	14	-	7	1	*	*	-	-	1	-	-	-	11	2	10	-
	22%f	-	48%	52%	5%	8%	-	-	24%	-	-	-	25%	16%	17%	-
About two or three times a week	12	-	-	1	1	2	-	-	1	-	1	6	6	6	11	*
	19%	-	-	29%	16%	77%	-	-	54%	-	62%	13%	42%	20%	28%	-
At least once a week	16	-	2	-	2	-	2	-	-	-	1	12	2	2	16	-
	26%	-	12%	-	47%	-	53%	-	-	-	100%	27%	15%	28%	-	-
At least once a month	5	2	-	-	1	-	-	-	-	-	-	4	2	5	1	-
	9%	100%	-	-	17%	-	-	-	-	-	-	8%	11%	9%	46%	-
At least once every three months	3	-	1	-	-	-	-	-	-	-	-	1	2	3	-	-
	4%	-	5%	-	-	-	-	-	-	-	-	2%	13%	5%	-	-
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	63	2	15	3	5	3	3	-	1	3	1	1	45	15	55	1
	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	26	-	13	2	1	1	2	-	1	1	-	*	23	3	21	*
	41%	-	83%	71%	20%	23%	47%	-	100%	46%	-	38%	50%	19%	39%	26%
Weekly (Net)	54	-	14	3	4	3	3	-	1	3	1	1	41	12	48	1
	87%	-	95%	100%	83%	100%	100%	-	100%	100%	100%	100%	90%	76%	86%	54%
Monthly (Net)	60	2	14	3	5	3	3	-	1	3	1	1	44	13	53	1
	96%	100%	95%	100%	100%	100%	100%	-	100%	100%	100%	100%	98%	87%	95%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 135

A4a_4. How often in the past 3 months have you used these websites and/or apps? - S4C

Base = All respondents who have visited websites in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	48	34	14	10	19	14	5	-	5	14	26	22	16	3	7	36	2	9	1
WeightedBase	42*	31**	11**	8**	18**	13**	3**	-**	3**	10**	27**	17**	16**	3**	6**	36**	2**	4**	***
EffectiveBase	35	26	10	7	15	10	4	-	3	11	21	16	12	3	4	28	2	8	1
A few times a day	9	7	2	3	4	2	-	-	-	1	9	2	5	2	1	9	-	1	-
At least once every day	22%	24%	18%	35%	24%	18%	-	-	-	6%	32%	11%	29%	48%	21%	24%	-	16%	-
About two or three times a week	16	10	5	1	9	6	-	-	2	3	10	8	6	-	2	14	1	-	-
At least once a week	37%	32%	51%	10%	51%	45%	-	-	64%	28%	39%	45%	36%	-	39%	39%	73%	-	-
At least once a month	7	7	-	3	1	2	1	-	-	1	6	3	3	-	1	7	-	*	-
At least once every three months	18%	24%	-	38%	8%	14%	39%	-	-	11%	20%	19%	18%	-	25%	20%	-	10%	-
Don't know/can't remember	5	3	2	*	1	2	1	-	*	3	1	2	2	1	1	3	-	2	*
Total mentions	12%	10%	17%	5%	8%	16%	31%	-	12%	33%	3%	11%	10%	27%	9%	8%	-	42%	100%
Daily (Net)	1	1	*	1	*	-	-	-	*	*	1	1	-	-	-	1	*	*	-
Weekly (Net)	4%	3%	5%	13%	3%	-	-	-	15%	5%	2%	9%	-	-	-	1%	27%	13%	-
Monthly (Net)	3	2	1	-	1	1	1	-	-	2	1	1	1	1	*	2	-	1	-
Total mentions	7% ^d	7%	6%	-	5%	8%	30%	-	9%	18%	3%	6%	4%	25%	6%	6%	-	19%	-
Daily (Net)	*	-	*	-	*	-	-	-	-	-	*	-	*	-	-	*	-	-	-
Weekly (Net)	1%	-	3%	-	2%	-	-	-	-	-	1%	-	2%	-	-	1%	-	-	-
Monthly (Net)	42	31	11	8	18	13	3	-	3	10	27	17	16	3	6	36	2	4	*
Total mentions	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	25	17	7	3	14	8	-	-	2	3	19	10	10	2	3	23	1	1	-
Weekly (Net)	59%	56%	69%	44%	75%	62%	-	-	64%	33%	71%	55%	65%	48%	60%	64%	73%	16%	-
Monthly (Net)	37	28	9	7	16	12	2	-	3	8	26	15	15	3	5	33	1	2	*
Total mentions	89%	90%	86%	87%	91%	92%	70%	-	76%	77%	94%	85%	93%	75%	94%	92%	73%	68%	100%
Daily (Net)	39	29	10	8	17	12	2	-	3	9	26	16	15	3	5	33	2	3	*
Total mentions	92%	93%	90%	100%	93%	92%	70%	-	91%	82%	96%	94%	93%	75%	94%	93%	100%	81%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 135

A4a_4. How often in the past 3 months have you used these websites and/or apps? - S4C

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	48	1	14	1	3	3	5	4	1	1	2	1	43	5	44	2
WeightedBase	42*	1**	16**	1**	2**	1**	7**	4**	2**	***	2**	1**	40*	2**	39*	1**
EffectiveBase	35	1	11	1	2	3	5	4	1	1	2	1	33	3	33	2
A few times a day	9	-	4	-	-	*	3	-	2	-	-	-	9	-	9	*
	22%	-	26%	-	-	19%	39%	-	100%	-	-	-	23%	-	23%	36%
At least once every day	16	-	8	1	1	*	2	2	-	-	-	1	15	*	14	-
	37%	-	49%	100%	47%	33%	29%	45%	-	-	-	100%	39%	11%	36%	-
About two or three times a week	7	-	2	-	1	1	-	2	-	*	1	-	7	*	7	-
	18%	-	11%	-	53%	49%	-	55%	-	100%	59%	-	18%	17%	19%	-
At least once a week	5	-	1	-	-	-	1	-	-	-	1	-	5	*	5	-
	12%	-	6%	-	-	-	17%	-	-	-	41%	-	12%	6%	12%	-
At least once a month	1	1	-	-	-	-	-	-	-	-	-	-	1	-	1	-
	4%	100%	-	-	-	-	-	-	-	-	-	-	4%	-	4%	-
At least once every three months	3	-	1	-	-	-	1	-	-	-	-	-	2	1	2	1
	7% ^d	-	7%	-	-	-	16%	-	-	-	-	-	4%	66%	6%	64%
Don't know/can't remember	*	-	*	-	-	-	-	-	-	-	-	-	*	-	*	-
	1%	-	2%	-	-	-	-	-	-	-	-	-	1%	-	1%	-
Total mentions	42	1	16	1	2	1	7	4	2	*	2	1	40	2	39	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	25	-	12	1	1	1	5	2	2	-	-	1	25	*	23	*
	59%	-	74%	100%	47%	51%	68%	45%	100%	-	-	100%	62%	11%	58%	36%
Weekly (Net)	37	-	15	1	2	1	6	4	2	*	2	1	36	1	35	*
	89%	-	91%	100%	100%	100%	84%	100%	100%	100%	100%	100%	92%	34%	90%	36%
Monthly (Net)	39	1	15	1	2	1	6	4	2	*	2	1	38	1	37	*
	92%	100%	91%	100%	100%	100%	84%	100%	100%	100%	100%	100%	95% ^z	34%	94%	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 136

A4a_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	476	355	121	81	140	184	71	16	26	120	267	194	112	89	81	367	33	50	26
WeightedBase	403	305	98*	65*	123	154	61*	12**	20**	92*	237	133	109*	91*	70*	334	35**	24*	10**
EffectiveBase	340	252	88	56	102	136	46	10	21	85	192	141	87	64	57	278	22	37	20
A few times a day	63 16%	51 17%	12 13%	9 14%	24 20%	21 14%	9 15%	2 16%	3 14%	18 20%	37 15%	23 17%	16 14%	13 15%	12 17%	53 16%	3 10%	4 19%	2 26%
At least once every day	110 27% I	89 29%	21 21%	19 30%	33 27%	44 29%	13 21%	6 50%	6 28%	15 16%	69 29% I	42 32%	30 27%	22 25%	15 22%	98 29%	6 17%	5 22%	1 7%
About two or three times a week	104 26%	77 25%	27 27%	14 21%	28 23%	43 28%	20 33%	2 15%	5 23%	23 25%	63 26%	34 25%	33 30%	21 23%	17 24%	85 25%	11 32%	7 28%	2 17%
At least once a week	75 19% T	53 17%	22 23%	12 18%	26 21%	29 19%	8 14%	1 11%	5 23%	25 27% zI	39 17%	23 17%	14 13%	20 22%	19 27% L	59 18%	8 24%	3 14%	4 46%
At least once a month	46 11%	31 10%	15 15%	9 14%	11 9%	16 11%	9 15%	1 8%	2 11%	12 13%	26 11%	10 8%	16 14%	13 14%	7 10%	37 11%	6 18%	2 9%	* 5%
At least once every three months	4 1% O	3 1%	1 1%	2 3% E	-	-	2 3%	-	-	-	3 1%	1 1%	1 1%	-	2 *	-	-	2 9% zO	-
Don't know/can't remember	* *	- *	* *	* *	-	-	-	-	-	-	-	* *	-	-	-	* *	-	-	-
Total mentions	403 100%	305 100%	98 100%	65 100%	123 100%	154 100%	61 100%	12 100%	20 100%	92 100%	237 100%	133 100%	109 100%	91 100%	70 100%	334 100%	35 100%	24 100%	10 100%
Daily (Net)	173 43% B	140 46% B	33 34%	28 43%	58 47%	66 43%	22 35%	8 67%	8 42%	33 35%	106 45%	65 49%	46 42%	36 40%	27 38%	151 45%	9 27%	10 40%	3 32%
Weekly (Net)	353 88%	271 89%	82 84%	54 83%	111 91%	137 89%	50 82%	11 92%	18 89%	81 87%	208 88%	121 91%	93 85%	77 84%	63 90%	295 88%	29 82%	20 82%	9 95%
Monthly (Net)	399 99% Q	302 99%	97 99%	63 97%	123 100%	154 100% C	59 97%	12 100%	20 100%	92 100%	234 99%	132 99%	108 99%	89 98%	70 100%	333 99% zQ	35 100%	22 91%	10 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 136

A4a_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	476	25	112	11	38	29	49	23	24	3	13	40	381	83	415	30
WeightedBase	403	25**	99*	13**	32**	27**	41*	22**	22**	3**	14**	37*	343	54*	353	22**
EffectiveBase	340	18	84	7	29	23	39	19	19	2	11	30	278	57	295	22
A few times a day	63 16%	2 6%	16 16%	2 13%	7 21%	3 12%	7 17%	2 9%	5 22%	2 56%	2 17%	6 16%	56 16%	7 12%	52 15%	4 18%
At least once every day	110 27%I	7 27%	35 36%z	3 22%	9 27%	9 32%	12 30%	4 18%	6 26%	1 44%	2 14%	11 30%	95 28%	13 23%	97 27%	6 26%
About two or three times a week	104 26%	8 34%	29 30%	4 32%	9 28%	6 24%	9 22%	6 26%	3 16%	- -	2 11%	8 21%	88 26%	15 27%	97 27%	3 15%
At least once a week	75 19%T	4 14%	11 11%	* 4%	7 23%	6 24%	9 21%	6 26%	4 20%	- -	5 36%	7 18%	63 18%	11 21%	64 18%	7 31%
At least once a month	46 11%	4 16%	7 7%	4 29%	* 1%	2 8%	4 9%	5 22%	3 16%	- -	3 23%	5 13%	39 11%	7 13%	40 11%	2 11%
At least once every three months	4 1%O	1 2%	- -	- -	- -	- -	* 1%	- -	- -	- -	- -	1 2%	2 1%	2 3%	4 1%	- -
Don't know/can't remember	* *	* 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	* *	* *	- -
Total mentions	403 100%	25 100%	99 100%	13 100%	32 100%	27 100%	41 100%	22 100%	22 100%	3 100%	14 100%	37 100%	343 100%	54 100%	353 100%	22 100%
Daily (Net)	173 43%B	8 33%	51 52%	4 35%	15 48%	12 44%	19 47%	6 27%	11 48%	3 100%	4 30%	17 46%	151 44%	19 35%	149 42%	10 44%
Weekly (Net)	353 88%	20 81%	92 93%	9 71%	32 99%	25 92%	37 90%	17 78%	18 84%	3 100%	11 77%	32 85%	302 88%	45 84%	309 88%	20 89%
Monthly (Net)	399 99%Q	24 97%	99 100%	13 100%	32 100%	27 100%	40 99%	22 100%	22 100%	3 100%	14 100%	37 98%	340 99%	52 97%	349 99%	22 100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 137

A4a_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)

Base = All respondents who have visited websites in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	299	169	130	31	82	130	56	9	14	82	162	113	70	67	49	236	26	25	12
WeightedBase	261	154	108*	26**	69*	122*	45*	6**	9**	59*	154	88*	65*	66*	42*	222	22**	12**	6**
EffectiveBase	220	127	93	24	61	96	40	6	11	61	127	82	52	51	37	182	17	16	10
A few times a day	47	23	24	4	11	19	13	-	1	9	31	16	10	7	15	40	3	5	-
	18%	15%	22%	17%	16%	16%	28%	-	11%	15%	20%	18%	15%	10%	35%zLM	18%	12%	42%	-
At least once every day	92	62	30	7	23	48	13	3	5	19	51	38	24	19	11	83	5	2	1
	35%	40%	28%	29%	34%	40%	30%	54%	57%	32%	33%	43%	38%	29%	26%	38%	23%	21%	19%
About two or three times a week	47	31	17	6	10	20	12	1	1	14	27	12	15	14	6	41	5	1	1
	18%	20%	15%	23%	14%	16%	27%	20%	8%	23%	18%	14%	23%	21%	15%	18%	22%	8%	10%
At least once a week	45	24	21	4	13	25	3	1	1	9	29	8	10	18	8	33	7	2	3
	17%K	15%	20%	14%	19%	20%	8%	19%	17%	16%	19%	10%	16%	27%zK	19%	15%	31%	17%	50%
At least once a month	24	12	12	4	10	8	3	*	1	8	11	10	6	6	2	22	*	1	1
	9%	8%	11%	14%	15%	6%	6%	8%	7%	13%	7%	12%	9%	9%	5%	10%	1%	8%	21%
At least once every three months	3	1	2	1	1	*	1	-	-	*	1	1	-	1	*	2	-	*	-
	1%	1%	2%	4%	1%	*	1%	-	-	1%	1%	2%	-	1%	1%	1%	-	3%	-
Don't know/can't remember	3	1	1	-	*	2	-	-	-	-	3	1	-	1	-	*	2	-	-
	1%O	1%	1%	-	1%	2%	-	-	-	-	2%	1%	-	2%	-	*	10%	-	-
Total mentions	261	154	108	26	69	122	45	6	9	59	154	88	65	66	42	222	22	12	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	139	85	55	12	35	67	26	3	6	28	82	54	34	26	25	123	8	7	1
	53%M	55%	51%	45%	50%	55%	58%	54%	68%	47%	53%	62%M	53%	39%	60%	56%	35%	63%	19%
Weekly (Net)	232	139	92	21	57	112	42	5	8	51	139	75	59	58	40	197	20	10	5
	89%	91%	85%	83%	83%	91%	92%	92%	93%	86%	90%	85%	91%	87%	94%	89%	88%	88%	79%
Monthly (Net)	256	151	105	25	67	119	45	6	9	59	150	85	65	64	42	219	20	11	6
	98%	99%	97%	96%	98%	98%	99%	100%	100%	99%	97%	97%	100%	96%	99%	99%z	90%	97%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 137

A4a_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	299	20	58	10	26	16	35	15	14	3	13	26	230	63	249	25
WeightedBase	261	17**	57*	9**	22**	13**	39**	15**	12**	2**	13**	22**	223	35*	221	21**
EffectiveBase	220	16	43	8	22	13	27	12	11	3	10	21	178	42	183	20
A few times a day	47 18%	4 21%	9 16%	1 6%	2 7%	1 6%	12 30%	2 13%	2 19%	1 37%	1 9%	6 28%	38 17%	9 27%	39 17%	3 12%
At least once every day	92 35%	7 40%	25 44%	2 23%	7 31%	5 37%	18 45%	7 48%	2 17%	1 39%	1 11%	9 39%	82 37%	9 26%	80 36%	6 28%
About two or three times a week	47 18%	4 23%	15 26%	1 8%	3 15%	3 20%	3 7%	5 36%	-	-	3 27%	4 17%	40 18%	7 20%	45 20%	1 5%
At least once a week	45 17%K	2 11%	4 8%	4 49%	7 31%	4 33%	2 6%	* 3%	5 41%	-	3 21%	1 2%	38 17%	6 17%	34 15%	7 33%
At least once a month	24 9%	1 5%	3 5%	1 14%	4 16%	-	4 11%	-	3 23%	*	3 20%	3 14%	20 9%	3 7%	20 9%	4 17%
At least once every three months	3 1%	-	1 1%	-	-	*	*	-	-	-	1 8%	-	2 1%	* 1%	3 1%	-
Don't know/can't remember	3 1%O	-	-	-	-	-	-	-	-	-	* 4%	-	2 1%	* 1%	2 1%	1 4%
Total mentions	261 100%	17 100%	57 100%	9 100%	22 100%	13 100%	39 100%	15 100%	12 100%	2 100%	13 100%	22 100%	223 100%	35 100%	221 100%	21 100%
Daily (Net)	139 53%M	10 61%	34 61%	3 29%	9 38%	6 43%	29 74%	9 61%	4 36%	1 76%	3 20%	15 67%	120 54%	18 53%	118 53%	9 41%
Weekly (Net)	232 89%	16 95%	53 94%	8 86%	19 84%	13 97%	35 88%	15 100%	9 77%	1 76%	9 68%	19 86%	198 89%	31 90%	197 89%	17 79%
Monthly (Net)	256 98%	17 100%	56 99%	9 100%	22 100%	13 97%	39 99%	15 100%	12 100%	2 100%	11 89%	22 100%	219 98%	34 97%	217 98%	20 96%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 138

A4a_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	248	133	115	63	72	85	28	23	10	65	129	101	65	40	42	196	17	18	17
WeightedBase	204	115*	89*	46*	56*	76*	26**	16**	9**	55*	111*	67*	66*	38**	33*	176	11**	8**	9**
EffectiveBase	174	98	76	41	55	58	22	17	7	45	92	75	48	27	32	142	13	14	12
A few times a day	16	11	5	3	10	3	-	2	-	2	12	8	2	3	3	15	*	*	*
	8%	10%	5%	7%	18%zE	4%	-	11%	-	4%	11%	12%	3%	9%	8%	9%	2%	5%	3%
At least once every day	40	24	16	8	12	16	3	1	2	8	26	19	8	11	3	35	4	1	1
	20%	21%	18%	18%	22%	21%	12%	7%	25%	15%	24%	29%zLN	12%	28%	8%	20%	32%	12%	11%
About two or three times a week	52	31	21	11	14	20	6	1	1	15	31	13	25	6	8	45	4	2	1
	25%	27%	23%	25%	26%	27%	22%	9%	15%	27%	28%	20%	38%zK	16%	23%	26%	36%	19%	9%
At least once a week	67	33	33	12	13	28	14	6	4	20	34	20	23	15	9	56	3	4	3
	33% D	29%	38%	25%	22%	38%	54%	40%	41%	37%	31%	29%	34%	40%	28%	32%	26%	48%	40%
At least once a month	19	10	10	7	5	7	1	3	1	6	7	5	6	2	6	16	*	1	2
	9%	8%	11%	14%	9%	9%	4%	19%	11%	12%	6%	8%	9%	6%	18%	9%	4%	13%	25%
At least once every three months	7	4	4	2	2	1	2	2	1	3	1	2	2	1	2	6	-	-	1
	3% ld	3%	4%	5%	3%	1%	7%	11%	8%	5%	1%	3%	3%	2%	7%	3%	-	-	11%
Don't know/can't remember	3	3	*	3	-	-	*	*	-	-	-	-	*	-	3	3	-	*	-
	1%	2%	*	6%z	-	-	1%	2%	-	-	-	-	*	-	8%zKL	2%	-	3%	-
Total mentions	204	115	89	46	56	76	26	16	9	55	111	67	66	38	33	176	11	8	9
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	56	35	21	11	22	19	3	3	2	10	38	27	10	14	5	50	4	1	1
	28% Le	30%	24%	24%	40%z	25%	12%	18%	25%	19%	34%z	40%zLN	15%	37%	15%	28%	34%	17%	14%
Weekly (Net)	174	99	75	34	49	68	23	11	8	46	103	60	58	35	22	151	11	7	6
	86% CNe	86%	85%	75%	88%	90% C	88%	68%	80%	83%	93%z	89% N	87% N	93%	67%	86%	96%	84%	64%
Monthly (Net)	194	109	85	41	54	74	24	14	9	52	110	65	63	37	28	167	11	8	8
	95% Ne	95%	96%	89%	97%	99% C	92%	87%	92%	95%	99%z	97% N	96%	98%	85%	95%	100%	97%	89%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 138

A4a_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	248	14	64	7	30	11	20	13	8	4	4	21	177	62	205	23
WeightedBase	204	14**	53*	6**	28**	9**	22**	13**	8**	3**	3**	16**	160	37*	169	20**
EffectiveBase	174	10	49	6	18	9	15	10	6	3	4	16	127	43	144	15
A few times a day	16 8%	2 15%	6 11%	-	2 9%	* 3%	1 3%	1 5%	-	1 18%	-	3 17%	14 9%	1 4%	13 8%	2 10%
At least once every day	40 20%	3 20%	14 26%	1 10%	4 12%	1 11%	4 19%	2 13%	3 34%	-	1 35%	3 19%	36 23%	4 10%	33 20%	3 14%
About two or three times a week	52 25%	6 39%	15 28%	1 23%	8 30%	3 33%	2 11%	4 33%	-	-	1 43%	5 28%	42 26%	10 26%	45 26%	4 21%
At least once a week	67 33% D	3 22%	14 26%	1 11%	10 35%	2 19%	13 59%	5 41%	5 60%	-	1 21%	3 21%	51 32%	13 34%	55 33%	7 36%
At least once a month	19 9%	1 4%	4 8%	3 56%	* 2%	3 33%	* 2%	1 8%	-	1 40%	-	1 7%	14 9%	5 12%	16 9%	3 15%
At least once every three months	7 3% Jd	-	1 1%	-	2 8%	-	1 6%	-	* 6%	-	-	1 8%	2 1%	5 13% zd	5 3%	1 3%
Don't know/can't remember	3 1%	-	-	-	1 5%	-	-	-	-	1 41%	-	-	1 1%	* 1%	2 1%	-
Total mentions	204 100%	14 100%	53 100%	6 100%	28 100%	9 100%	22 100%	13 100%	8 100%	3 100%	3 100%	16 100%	160 100%	37 100%	169 100%	20 100%
Daily (Net)	56 28% Le	5 35%	20 37%	1 10%	6 21%	1 14%	5 22%	2 18%	3 34%	1 18%	1 35%	6 36%	50 31% e	5 14%	47 28%	5 24%
Weekly (Net)	174 86% CNe	14 96%	48 90%	3 44%	24 86%	6 67%	20 92%	12 92%	8 94%	1 18%	3 100%	14 85%	143 89% ze	28 74%	147 87%	16 81%
Monthly (Net)	194 95% Ne	14 100%	53 99%	6 100%	25 87%	9 100%	20 94%	13 100%	8 94%	2 59%	3 100%	15 92%	156 98% ze	32 86%	162 96%	19 97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 139

A4a_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	127	76	51	20	37	51	19	6	13	33	70	58	27	22	20	92	12	11	12
WeightedBase	96*	58*	39*	12**	28**	37*	19**	4**	9**	24**	55*	35*	24**	20**	17**	79*	8**	5**	5**
EffectiveBase	88	53	35	16	27	34	14	4	8	21	51	45	20	15	13	66	9	8	10
A few times a day	14	8	6	1	5	4	5	-	-	3	11	10	2	2	-	12	*	1	*
At least once every day	17	11	6	4	5	8	1	-	2	2	12	8	5	2	2	14	2	1	1
About two or three times a week	23	14	9	3	7	8	6	-	3	6	13	8	5	4	6	21	*	1	1
At least once a week	24	14	9	3	7	8	6	-	3	6	13	8	5	4	6	21	*	1	1
At least once a month	7	4	3	2	3	2	1	1	1	4	2	1	1	3	3	5	1	1	1
At least once every three months	5	3	2	1	1	1	2	-	*	2	3	1	1	3	1	3	1	-	1
Don't know/can't remember	5	4	1	-	1	4	-	1	-	-	3	1	-	3	1	4	-	1	-
Total mentions	96	58	39	12	28	37	19	4	9	24	55	35	24	20	17	79	8	5	5
Daily (Net)	31	19	12	5	9	12	5	-	2	5	24	18	7	4	2	26	2	2	1
Weekly (Net)	78	46	33	9	23	30	17	3	8	18	48	33	23	10	13	67	6	3	3
Monthly (Net)	86	50	36	10	26	32	17	4	9	22	49	34	24	13	15	72	7	4	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 139

A4a_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	127	3	30	4	11	11	9	8	1	-	1	14	95	27	114	8
WeightedBase	96*	2**	26**	4**	7**	9**	10**	7**	2**	-**	1**	10**	76*	17**	88*	5**
EffectiveBase	88	3	21	3	8	8	6	6	1	-	1	10	69	15	78	7
A few times a day	14	-	5	1	1	-	1	-	-	-	-	5	14	-	12	*
	14%	-	20%	12%	15%	-	6%	-	-	-	-	48%	18%	-	13%	8%
At least once every day	17	1	3	2	2	2	2	1	-	-	1	*	15	2	17	*
	18%	45%	13%	36%	22%	24%	22%	7%	-	-	100%	2%	20%	12%	19%	8%
About two or three times a week	23	1	8	-	1	5	-	3	2	-	-	1	17	6	22	1
	24%	39%	30%	-	19%	49%	-	46%	100%	-	-	14%	22%	36%	25%	31%
At least once a week	24	-	8	2	2	2	3	3	-	-	-	3	19	4	22	1
	25%	-	29%	52%	25%	-	21%	40%	-	-	-	31%	24%	23%	26%	22%
At least once a month	7	*	1	-	1	2	1	-	-	-	-	-	5	2	7	1
	8%j	15%	3%	-	11%	26%	7%	-	-	-	-	-	7%	10%	8%	17%
At least once every three months	5	-	1	-	1	-	1	-	-	-	-	*	2	3	5	1
	6%d	-	4%	-	7%	-	12%	-	-	-	-	5%	2%	20%	5%	14%
Don't know/can't remember	5	-	-	-	-	-	3	1	-	-	-	-	5	-	4	-
	5%	-	-	-	-	-	32%	8%	-	-	-	-	6%	-	4%	-
Total mentions	96	2	26	4	7	9	10	7	2	-	1	10	76	17	88	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%
Daily (Net)	31	1	9	2	3	2	3	1	-	-	1	5	29	2	29	1
	33%	45%	33%	48%	37%	24%	28%	7%	-	-	100%	50%	38%z	12%	33%	16%
Weekly (Net)	78	2	24	4	6	7	5	7	2	-	1	10	65	12	73	3
	82%	85%	92%	100%	81%	74%	49%	92%	100%	-	100%	95%	85%	70%	83%	69%
Monthly (Net)	86	2	25	4	7	9	6	7	2	-	1	10	70	14	79	4
	89%	100%	96%	100%	93%	100%	56%	92%	100%	-	100%	95%	91%	80%	91%	86%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 140

A4a_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	748	560	188	105	138	319	186	45	51	167	390	301	185	130	132	557	65	81	45
WeightedBase	628	478	150	86*	116	265	161	36*	41*	130	334	215	168	135*	111*	520	47*	43*	18*
EffectiveBase	540	410	130	70	102	236	133	31	36	123	290	226	144	92	93	421	48	55	38
A few times a day	93	82	11	7	27	41	17	3	4	24	55	37	25	17	13	78	8	5	2
	15%Be	17%zB	7%	9%	23%zCF	16%	10%	10%	9%	18%	16%	17%	15%	13%	12%	15%	17%	11%	11%
At least once every day	207	165	42	22	39	86	61	9	12	42	117	73	57	46	32	170	17	14	5
	33%V	35%	28%	26%	33%	32%	38%	26%	30%	32%	35%	34%	34%	34%	29%	33%	37%	33%	26%
About two or three times a week	140	114	26	17	24	64	34	9	11	28	75	56	40	19	25	117	10	7	5
	22%M	24%	17%	20%	21%	24%	21%	26%	26%	22%	22%	26%M	24%	14%	22%	23%	22%	16%	28%
At least once a week	115	83	32	24	17	49	25	8	9	20	48	33	27	31	24	93	9	8	4
	18%J	17%	21%	27%zDF	15%	19%	15%	21%	21%	15%	14%	15%	16%	23%	21%	18%	20%	19%	22%
At least once a month	56	26	30	14	8	18	15	2	4	12	30	11	13	17	15	46	1	7	2
	9%AK	5%	20%zA	17%zE	7%	7%	9%	6%	9%	9%	9%	5%	8%	13%K	13%K	9%	2%	16%P	9%
At least once every three months	10	4	6	1	1	1	7	4	-	3	3	4	3	*	3	7	*	2	1
	2%Ad	1%	4%zA	1%	1%	1%	5%zE	10%zJ	-	3%	1%	2%	2%	*	3%	1%	1%	5%	3%
Don't know/can't remember	8	5	4	1	1	4	3	-	2	-	6	2	3	4	-	8	1	-	*
	1%	1%	2%	1%	1%	2%	2%	-	4%I	-	2%	1%	2%	3%	-	1%	1%	-	*
Total mentions	628	478	150	86	116	265	161	36	41	130	334	215	168	135	111	520	47	43	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	300	247	53	29	66	127	78	13	16	66	172	110	82	63	45	248	25	19	7
	48%BCe	52%zB	35%	34%	56%C	48%C	48%	36%	39%	51%	51%	51%	49%	47%	40%	48%	54%	44%	37%
Weekly (Net)	554	444	110	70	107	241	136	30	36	114	295	199	149	113	93	459	45	34	16
	88%BQVe	93%zB	74%	82%	92%	91%C	84%	83%	87%	88%	88%	93%zMN	89%	84%	84%	88%	95%Q	79%	87%
Monthly (Net)	610	470	140	84	115	259	151	32	39	127	325	210	162	130	108	505	46	41	18
	97%BFGe	98%zB	93%	98%	99%	98%F	94%	90%	96%	97%	97%G	98%	97%	97%	97%	97%	98%	95%	97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 140

A4a_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport

Base = All respondents who have visited websites in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	748	39	144	27	65	36	73	49	25	7	20	72	533	200	636	70
WeightedBase	628	35**	134	25**	62*	32*	69*	47*	24**	6**	22**	65*	484	136	539	54*
EffectiveBase	540	28	104	22	45	31	55	39	17	6	18	58	399	135	462	51
A few times a day	93 15%Be	5 16%	21 16%	2 6%	9 15%	5 17%	11 16%	8 18%	7 28%	-	1 6%	8 12%	80 17%ze	12 9%	79 15%	7 13%
At least once every day	207 33%V	8 23%	51 38%VW	10 40%	12 19%	6 18%	23 33%	13 28%	7 28%	4 62%	6 30%	31 47%zVW	163 34%	42 31%	176 33%	21 39%
About two or three times a week	140 22%M	10 29%	22 17%	8 30%	19 30%	12 37%zTc	13 19%	11 22%	7 29%	2 27%	4 20%	11 16%	104 22%	32 24%	123 23%	9 16%
At least once a week	115 18%J	9 27%	29 21%	2 6%	9 14%	6 20%	11 16%	10 22%	2 8%	-	3 16%	12 18%	89 18%	23 17%	103 19%	7 14%
At least once a month	56 9%AK	2 5%	11 8%	3 11%	10 16%	1 2%	7 10%	4 9%	1 6%	1 10%	4 18%	3 5%	38 8%	18 13%	44 8%	7 13%
At least once every three months	10 2%Ad	-	-	2 6%	2 4%	1 4%T	-	1 2%	*	-	*	1 1%	4 1%	6 5%zd	7 1%	2 3%
Don't know/can't remember	8 1%	-	-	-	1 2%	1 3%T	4 6%zT	-	-	-	2 8%	-	5 1%	3 2%	7 1%	1 2%
Total mentions	628 100%	35 100%	134 100%	25 100%	62 100%	32 100%	69 100%	47 100%	24 100%	6 100%	22 100%	65 100%	484 100%	136 100%	539 100%	54 100%
Daily (Net)	300 48%BCe	13 39%	72 54%V	12 47%	21 34%	11 35%	34 49%	21 45%	14 56%	4 62%	8 35%	39 60%VW	243 50%ze	54 40%	255 47%	29 52%
Weekly (Net)	554 88%BQVe	33 95%	123 92%V	21 82%	48 78%	29 91%	58 84%	42 90%	23 94%	5 90%	16 71%	61 94%V	436 90%ze	109 80%	482 89%z	45 82%
Monthly (Net)	610 97%BFGe	35 100%	134 100%VWX	24 94%	58 95%	29 93%	65 94%	46 98%	24 99%	6 100%	19 90%	64 99%	474 98%ze	127 93%	525 97%	51 95%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 141

A4a_10. How often in the past 3 months have you used these websites and/or apps? - BBC News

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1253	712	540	170	254	515	314	78	77	319	621	504	334	212	203	952	105	112	84
WeightedBase	1089	625	463	132	222	441	294	62*	69*	265	535	364	330	222	173	915	79*	59*	36*
EffectiveBase	861	512	350	109	178	369	209	55	48	225	439	356	233	148	146	678	81	76	67
A few times a day	205	122	82	13	43	94	55	7	9	45	122	74	64	35	31	165	16	17	7
	19%Ce	20%	18%	10%	20% C	21% C	19% C	12%	14%	17%	23% z	20%	20%	16%	18%	18%	20%	28% zO	19%
At least once every day	394	232	162	37	78	161	118	16	25	100	186	145	112	79	58	326	36	19	12
	36%	37%	35%	28%	35%	37%	40% C	25%	37%	38%	35%	40%	34%	35%	33%	36%	45%	33%	34%
About two or three times a week	233	126	107	28	47	94	64	16	23	56	101	70	76	52	35	207	15	4	7
	21% Qc	20%	23%	22%	21%	21%	22%	26%	33% zJ	21%	19%	19%	23%	23%	21%	23% Q	18% Q	7%	19% Q
At least once a week	174	101	73	38	37	64	35	15	8	45	85	44	55	45	30	147	9	11	6
	16% K	16%	16%	29% zDEF	17%	14%	12%	24%	12%	17%	16%	12%	17%	20% K	17%	16%	11%	19%	18%
At least once a month	60	33	27	11	14	24	11	7	2	12	30	20	18	7	14	52	1	4	2
	6%	5%	6%	8%	6%	6%	4%	11%	2%	5%	6%	6%	5%	3%	8%	6%	1%	7%	6%
At least once every three months	14	6	8	3	1	4	5	1	*	5	8	5	3	3	3	10	1	3	1
	1%	1%	2%	2%	1%	1%	2%	1%	*	2%	2%	1%	1%	1%	2%	1%	1%	5% zO	2%
Don't know/can't remember	9	5	4	1	1	*	6	1	*	2	3	5	1	1	1	6	2	-	*
	1% Ed	1%	1%	1%	*	*	2% zE	1%	1%	1%	1%	1%	*	1%	1%	1%	2%	-	1%
Total mentions	1089	625	463	132	222	441	294	62	69	265	535	364	330	222	173	915	79	59	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	599	354	244	50	122	255	173	23	35	145	308	220	176	114	89	492	52	36	19
	55% CGS	57%	53%	38%	55% C	58% C	59% C	37%	51%	55% G	58% G	60% z	53%	51%	52%	54%	66% zO	61%	54%
Weekly (Net)	1006	581	424	116	205	412	272	54	66	246	494	333	308	211	154	846	76	52	32
	92% e	93%	92%	88%	93%	93%	93%	87%	96%	93%	92%	92%	93%	95%	89%	93%	95%	88%	91%
Monthly (Net)	1066	614	451	127	220	437	283	61	68	258	524	354	326	218	169	899	77	56	34
	98% e	98%	97%	97%	99%	99% F	96%	98%	99%	97%	98%	97%	99%	98%	98%	98% Q	97%	95%	97%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 141

A4a_10. How often in the past 3 months have you used these websites and/or apps? - BBC News

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1253	91	271	48	95	47	108	79	46	24	37	106	830	398	1030	132
WeightedBase	1089	94*	257	42*	97*	39*	112*	75*	47*	24**	36*	92*	792	282	898	111*
EffectiveBase	861	64	188	38	60	41	78	64	31	16	30	80	588	267	717	94
A few times a day	205	13	39	5	15	9	29	15	10	4	6	20	164	38	169	16
	19%Ce	14%	15%	12%	16%	22%	26%T	21%	21%	17%	17%	22%	21%ze	14%	19%	14%
At least once every day	394	25	95	16	33	11	42	28	16	8	16	36	284	108	331	40
	36%	27%	37%	37%	34%	28%	38%	37%	33%	35%	44%	40%	36%	38%	37%	36%
About two or three times a week	233	24	65	12	22	11	18	19	13	8	6	9	160	69	185	26
	21%Qc	26%c	25%c	29%c	23%	28%c	16%	25%c	28%c	35%	17%	10%	20%	24%	21%	24%
At least once a week	174	25	39	5	20	6	15	10	4	3	4	17	132	38	144	17
	16%K	26%z	15%	11%	21%	15%	14%	13%	9%	12%	11%	18%	17%	13%	16%	15%
At least once a month	60	5	16	5	5	1	6	3	3	*	3	5	40	18	52	7
	6%	5%	6%	11%	5%	4%	5%	4%	7%	2%	8%	5%	5%	6%	6%	6%
At least once every three months	14	2	3	-	1	-	-	-	1	-	1	2	10	4	12	3
	1%	2%	1%	-	1%	-	-	-	1%	-	4%	3%	1%	2%	1%	2%
Don't know/can't remember	9	-	-	-	1	1	2	-	-	-	-	2	1	7	6	2
	1%Ed	-	-	-	1%	3%T	2%	-	-	-	-	2%T	*	3%zd	1%	2%
Total mentions	1089	94	257	42	97	39	112	75	47	24	36	92	792	282	898	111
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	599	38	135	21	48	20	71	43	26	12	22	56	449	146	500	56
	55%CGS	40%	52%	49%	50%	51%	63%S	58%S	54%	51%	61%	61%S	57%	52%	56%	50%
Weekly (Net)	1006	87	238	37	90	36	104	72	43	23	32	82	741	252	829	99
	92%e	92%	93%	89%	93%	94%	93%	96%	92%	98%	88%	90%	93%e	89%	92%	90%
Monthly (Net)	1066	92	255	42	95	38	110	75	46	24	35	87	781	271	881	106
	98%e	98%	99%c	100%	98%	97%	98%	100%	99%	100%	96%	95%	99%ze	96%	98%	95%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 142

A4a_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1026	542	483	131	202	420	273	48	77	272	498	431	263	176	156	783	71	107	65
WeightedBase	901	472	429	97*	181	359	265	33*	71*	230	427	320	269	188	124	763	57*	55*	26*
EffectiveBase	692	392	304	82	139	303	176	34	47	192	351	311	174	122	113	548	56	77	50
A few times a day	119	64	55	9	32	47	32	4	9	34	56	53	32	16	19	100	6	9	4
	13%	13%	13%	9%	18%	13%	12%	11%	12%	15%	13%	17%zIM	12%	9%	15%	13%	11%	17%	16%
At least once every day	335	196	139	27	60	147	100	12	31	86	158	118	93	77	47	277	24	23	10
	37%zB	42%zB	32%	28%	33%	41%zC	38%	37%	43%	38%	37%	37%	34%	41%	38%	36%	43%	42%	38%
About two or three times a week	235	113	122	23	43	92	76	10	18	52	119	89	74	44	28	203	15	11	6
	26%	24%	29%	24%	24%	26%	29%	29%	26%	22%	28%	28%	28%	23%	23%	27%	27%	20%	22%
At least once a week	146	70	76	26	32	45	43	3	12	41	64	40	44	37	25	128	6	7	5
	16%zEK	15%	18%	27%zEF	17%	13%	16%	10%	17%	18%	15%	13%	16%	19%	20%	17%	10%	13%	20%
At least once a month	49	23	26	10	10	21	8	3	1	13	20	17	18	10	4	43	2	4	1
	5%	5%	6%	10%zF	5%	6%	3%	8%	1%	6%	5%	5%	7%	5%	3%	6%	3%	7%	2%
At least once every three months	11	4	8	1	3	5	1	2	*	2	7	1	6	3	1	8	2	1	*
	1%K	1%	2%	1%	2%	1%	1%	5%	1%	1%	2%	*	2%	2%	*	1%	4%	2%	1%
Don't know/can't remember	5	3	3	-	1	1	3	-	-	2	3	1	3	1	-	4	1	-	-
	1%	1%	1%	-	*	*	1%	-	-	1%	1%	*	1%	1%	-	*	3%	-	-
Total mentions	901	472	429	97	181	359	265	33	71	230	427	320	269	188	124	763	57	55	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	455	260	194	36	92	194	133	16	40	120	215	171	124	93	66	377	31	32	14
	50%zBC	55%zB	45%	37%	51%zC	54%zC	50%	48%	56%	52%	50%	54%	46%	50%	53%	49%	54%	59%	55%
Weekly (Net)	836	443	392	85	167	331	252	28	70	213	398	300	242	174	119	708	51	51	25
	93%	94%	91%	88%	92%	92%	95%zC	87%	99%zG	93%	93%	94%	90%	92%	96%	93%	90%	92%	97%
Monthly (Net)	885	466	418	95	176	353	260	31	70	226	418	318	260	184	123	751	53	54	26
	98%zP	99%	98%	99%	98%	98%	98%	95%	99%	98%	98%	99%zL	97%	98%	100%	98%zP	94%	98%	99%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 142

A4a_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1026	71	189	42	88	37	84	75	37	26	34	100	686	324	845	114
WeightedBase	901	72*	193	37*	89*	30*	88*	66*	37**	27**	31**	93*	664	229	752	88*
EffectiveBase	692	49	125	32	54	33	59	62	28	18	25	77	483	205	571	86
A few times a day	119 13%	8 11%	22 12%	5 14%	7 8%	5 15%	15 17%	7 10%	4 10%	5 18%	1 4%	21 23%zTV	89 13%	30 13%	100 13%	10 11%
At least once every day	335 37%B	21 29%	74 38%	10 28%	35 40%	8 25%	28 32%	30 46%	17 45%	14 52%	12 40%	28 30%	253 38%	79 35%	273 36%	36 41%
About two or three times a week	235 26%	25 35%	49 25%	15 42%zc	21 23%	6 20%	23 26%	17 26%	9 24%	8 30%	9 28%	21 23%	168 25%	64 28%	192 26%	26 29%
At least once a week	146 16%EK	13 17%	28 15%	6 16%	20 22%	9 31%zT	17 20%	10 15%	4 12%	- -	6 18%	15 16%	102 15%	44 19%	128 17%	10 12%
At least once a month	49 5%	4 6%	16 8%	* 1%	3 3%	2 5%	4 4%	2 3%	1 3%	- 9%	3 9%	8 9%	39 6%	9 4%	43 6%	4 5%
At least once every three months	11 1%K	1 1%	3 2%	- -	3 3%	- -	- -	- -	1 1%	- -	- -	- -	9 1%	2 1%	10 1%	1 1%
Don't know/can't remember	5 1%	- -	- -	- -	- -	1 3%zT	1 1%	- -	2 5%	- -	- -	- -	4 1%	1 *	3 *	1 1%
Total mentions	901 100%	72 100%	193 100%	37 100%	89 100%	30 100%	88 100%	66 100%	37 100%	27 100%	31 100%	93 100%	664 100%	229 100%	752 100%	88 100%
Daily (Net)	455 50%BC	29 40%	97 50%	15 42%	42 48%	12 40%	43 49%	37 56%	20 55%	19 70%	14 44%	49 53%	342 51%	109 48%	374 50%	46 52%
Weekly (Net)	836 93%	67 93%	174 90%	36 99%	83 94%	28 92%	84 95%	64 97%	34 91%	27 100%	28 91%	85 91%	612 92%	217 95%	695 92%	82 93%
Monthly (Net)	885 98%P	71 99%	190 98%	37 100%	86 97%	29 97%	88 99%	66 100%	35 93%	27 100%	31 100%	93 100%	651 98%	226 99%	738 98%	86 98%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 143

A4a_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	123	46	76	8	49	58	8	6	8	39	60	43	40	17	23	98	8	10	7
WeightedBase	103*	40*	63*	6**	40*	51*	6**	7**	8**	31**	51*	30*	39**	15**	18**	90*	5**	5**	3**
EffectiveBase	85	35	50	6	35	38	6	4	6	27	43	30	29	13	15	70	6	8	5
A few times a day	9	2	7	2	5	2	-	2	2	1	3	3	2	1	3	8	*	1	1
	9%	5%	11%	30%	13%	5%	-	24%	31%	3%	6%	11%	5%	5%	18%	8%	10%	11%	23%
At least once every day	44	22	22	1	17	24	2	3	3	15	22	13	19	6	7	37	3	2	2
	43%	55%	35%	21%	42%	47%	33%	38%	46%	48%	44%	44%	47%	37%	37%	42%	62%	36%	64%
About two or three times a week	28	11	17	2	9	15	2	-	2	6	20	8	12	4	4	26	*	2	*
	27%	28%	28%	37%	23%	30%	25%	-	21%	18%	39%z	26%	30%	30%	22%	29%	6%	32%	10%
At least once a week	12	4	9	1	6	6	-	1	*	7	4	5	3	2	2	10	1	1	*
	12%	9%	14%	11%	14%	11%	-	7%	1%	24%	8%	16%	9%	14%	10%	11%	22%	21%	3%
At least once a month	7	1	6	-	3	2	3	*	-	2	2	1	4	-	2	7	-	-	-
	7% ^d	2%	9%	-	7%	3%	42%	3%	-	8%	4%	4%	9%	-	12%	8%	-	-	-
At least once every three months	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know/can't remember	2	-	2	-	-	2	-	2	-	-	-	-	-	2	-	2	-	-	-
	2%	-	3%	-	-	4%	-	27%	-	-	-	-	-	13%	-	2%	-	-	-
Total mentions	103	40	63	6	40	51	6	7	8	31	51	30	39	15	18	90	5	5	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	53	24	29	3	22	26	2	5	6	16	26	16	20	6	10	45	4	2	2
	52%	61%	47%	52%	56%	51%	33%	63%	77%	50%	50%	54%	52%	43%	55%	50%	71%	47%	87%
Weekly (Net)	94	39	55	6	37	47	4	5	8	29	49	29	36	13	16	81	5	5	3
	91%	98%	88%	100%	93%	93%	58%	70%	100%	92%	96%	96%	91%	87%	88%	90%	100%	100%	100%
Monthly (Net)	101	40	61	6	40	49	6	5	8	31	51	30	39	13	18	88	5	5	3
	98%	100%	97%	100%	100%	96%	100%	73%	100%	100%	100%	100%	100%	87%	100%	98%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 143

A4a_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	123	6	28	6	10	6	14	4	8	4	3	9	103	18	105	7	
WeightedBase	103*	8**	27**	4**	8**	4**	14**	5**	7**	3**	3**	7**	90*	13**	90*	5**	
EffectiveBase	85	4	19	5	9	5	11	3	6	4	3	5	72	12	72	6	
A few times a day	9 9%	1 14%	1 3%	-	2 20%	1 28%	-	1 17%	1 9%	1 23%	-	1 10%	7 8%	2 13%	8 8%	1 30%	
At least once every day	44 43%	5 65%	16 58%	1 21%	2 23%	1 16%	5 38%	2 42%	-	-	1 47%	4 63%	44 49%z	*	3%	40 44%	1 22%
About two or three times a week	28 27%	2 21%	6 20%	3 63%	5 56%	2 44%	3 19%	2 40%	3 35%	2 61%	1 34%	-	25 28%	3 26%	25 28%	2 47%	
At least once a week	12 12%	-	4 14%	1 16%	-	-	3 19%	-	1 20%	* 16%	1 19%	1 7%	11 12%	2 14%	11 12%	-	
At least once a month	7 7% d	-	1 4%	-	-	1 12%	3 25%	-	1 9%	-	-	1 19%	3 4%	4 29%	6 6%	-	
At least once every three months	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know/can't remember	2 2%	-	-	-	-	-	-	-	2 27%	-	-	-	-	2 16%	2 2%	-	
Total mentions	103 100%	8 100%	27 100%	4 100%	8 100%	4 100%	14 100%	5 100%	7 100%	3 100%	3 100%	7 100%	90 100%	13 100%	90 100%	5 100%	
Daily (Net)	53 52%	6 79%	17 61%	1 21%	4 44%	2 44%	5 38%	3 60%	1 9%	1 23%	1 47%	5 73%	51 57%z	2 15%	47 52%	3 53%	
Weekly (Net)	94 91%	8 100%	26 96%	4 100%	8 100%	4 88%	10 75%	5 100%	5 63%	3 100%	3 100%	6 81%	86 96%z	7 55%	83 91%	5 100%	
Monthly (Net)	101 98%	8 100%	27 100%	4 100%	8 100%	4 100%	14 100%	5 100%	5 73%	3 100%	3 100%	7 100%	90 100%	11 84%	88 98%	5 100%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 144

A4a_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	191	110	81	36	57	81	17	10	12	47	114	88	47	26	30	158	17	11	5
WeightedBase	158	93*	65*	24**	52*	65*	18**	8**	11**	35*	98*	65*	49*	22**	22**	140	12**	4**	2**
EffectiveBase	136	80	56	26	43	59	11	6	7	32	88	64	36	19	20	116	13	8	5
A few times a day	27	22	6	4	8	14	1	2	4	5	16	8	10	3	7	25	1	1	1
	17%B	23%zB	9%	17%	16%	21%	6%	24%	35%	15%	17%	12%	19%	13%	32%	18%	11%	15%	38%
At least once every day	46	32	13	3	19	18	5	2	1	10	33	20	18	5	3	38	6	2	1
	29%	35%	21%	14%	37%	28%	28%	24%	6%	28%	34%	30%	36%	23%	16%	27%	46%	42%	21%
About two or three times a week	39	18	21	7	11	18	2	*	2	8	26	17	10	5	6	36	2	1	-
	25%	19%	32%	30%	22%	28%	11%	4%	23%	23%	26%	27%	19%	25%	29%	26%	15%	20%	-
At least once a week	23	10	13	4	9	8	2	1	2	5	11	13	7	2	1	20	3	*	-
	15%f	11%	20%	15%	18%	12%	13%	12%	21%	15%	11%	20%	14%	11%	5%	14%	22%	11%	-
At least once a month	19	8	10	5	3	5	6	2	2	5	10	5	6	6	2	17	-	*	1
	12%d	9%	16%	21%	5%	7%	36%	29%	15%	14%	10%	8%	12%	27%	8%	12%	-	12%	27%
At least once every three months	3	1	2	1	1	-	1	1	-	2	*	-	-	*	2	2	1	-	*
	2%ld	1%	3%	2%	1%	-	8%	7%	-	5%	*	-	-	1%	10%	1%	5%	-	13%
Don't know/can't remember	2	2	-	-	-	2	-	-	-	-	2	2	-	-	-	2	-	-	-
	1%	2%	-	-	-	2%	-	-	-	-	2%	2%	-	-	-	1%	-	-	-
Total mentions	158	93	65	24	52	65	18	8	11	35	98	65	49	22	22	140	12	4	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	73	54	19	8	28	32	6	4	5	15	50	28	27	8	10	63	7	2	1
	46%B	58%zB	29%	31%	54%	50%	33%	48%	41%	43%	51%	43%	55%	36%	48%	45%	58%	57%	59%
Weekly (Net)	135	83	53	18	49	58	10	5	9	28	86	58	44	16	18	119	11	3	1
	86%	89%	81%	77%	94%z	90%	57%	64%	85%	81%	88%	89%	88%	72%	82%	85%	95%	88%	59%
Monthly (Net)	154	91	63	23	51	63	16	8	11	33	96	64	49	21	20	136	11	4	2
	97%	98%	97%	98%	99%	98%	92%	93%	100%	95%	98%	98%	100%	99%	90%	98%	95%	100%	87%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 144

A4a_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	191	8	50	9	24	12	22	12	5	1	4	11	151	37	162	17
WeightedBase	158	9**	48*	6**	23**	10**	19**	9**	5**	1**	3**	7**	131	25**	132	15**
EffectiveBase	136	7	38	6	15	10	16	10	4	1	3	9	115	20	115	13
A few times a day	27	1	9	1	8	*	2	-	1	-	-	3	23	4	23	4
	17%B	9%	18%	11%	34%	4%	11%	-	22%	-	-	39%	17%	17%	17%	24%
At least once every day	46	4	18	*	3	2	3	2	-	1	1	43	3	42	2	
	29%	42%	37%	2%	11%	22%	18%	35%	49%	-	41%	20%	33%z	10%	32%	11%
About two or three times a week	39	3	9	1	5	4	6	5	*	1	*	1	34	4	31	5
	25%	39%	19%	18%	23%	45%	32%	49%	8%	100%	14%	12%	26%	18%	24%	33%
At least once a week	23	-	6	1	1	2	5	2	1	-	1	1	17	6	15	3
	15%f	-	12%	23%	5%	18%	28%	17%	20%	-	31%	19%	13%	23%	11%	20%
At least once a month	19	1	6	1	5	1	2	-	-	-	*	1	12	7	17	2
	12%d	10%	13%	20%	21%	11%	11%	-	-	-	14%	11%	9%	26%	13%	12%
At least once every three months	3	-	*	-	1	-	-	-	-	-	-	-	1	1	3	-
	2%jd	-	1%	-	6%	-	-	-	-	-	-	-	*	5%	2%	-
Don't know/can't remember	2	-	-	2	-	-	-	-	-	-	-	-	2	-	2	-
	1%	-	-	26%	-	-	-	-	-	-	-	-	1%	-	1%	-
Total mentions	158	9	48	6	23	10	19	9	5	1	3	7	131	25	132	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	73	5	27	1	11	3	5	3	4	-	1	4	66	7	65	5
	46%B	52%	56%	13%	45%	26%	29%	35%	72%	-	41%	59%	50%z	28%	49%	35%
Weekly (Net)	135	8	42	3	17	9	17	9	5	1	3	6	117	17	111	13
	86%	90%	87%	54%	73%	89%	89%	100%	100%	100%	86%	89%	89%z	69%	84%	88%
Monthly (Net)	154	9	48	4	22	10	19	9	5	1	3	7	129	24	128	15
	97%	100%	99%	74%	94%	100%	100%	100%	100%	100%	100%	100%	98%	95%	97%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 145

A4a_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	366	147	219	72	82	150	62	18	24	98	190	151	96	64	55	293	26	24	23
WeightedBase	321	128	193	54*	72*	133	62*	11**	21**	77*	177	107	109*	61*	44*	277	21**	11**	11**
EffectiveBase	247	109	139	48	58	110	36	13	13	70	135	111	68	47	32	202	20	18	17
A few times a day	11	7	4	3	5	3	-	-	-	3	7	6	2	1	1	10	1	*	-
	3%	5%	2%	5%	7%	2%	-	-	-	4%	4%	6%	2%	2%	3%	3%	3%	3%	-
At least once every day	37	19	17	4	17	13	3	-	3	7	25	17	9	8	3	32	3	1	2
	11%e	15%	9%	8%	23%zCEF	10%	5%	-	14%	10%	14%	16%	8%	13%	7%	11%	13%	7%	15%
About two or three times a week	70	31	40	12	14	28	16	*	2	25	37	22	25	13	10	57	9	3	2
	22%	24%	21%	22%	20%	21%	26%	2%	10%	32%z	21%	20%	23%	21%	23%	20%	44%	22%	16%
At least once a week	92	37	55	14	20	42	15	5	6	20	49	31	33	15	13	83	4	1	4
	29%	29%	29%	26%	28%	32%	24%	46%	27%	26%	28%	29%	30%	24%	31%	30%	18%	11%	36%
At least once a month	84	23	61	17	12	34	20	2	8	18	45	23	31	20	10	77	2	4	2
	26%A	18%	32%zA	32%	17%	26%	33%	21%	41%	24%	26%	22%	29%	32%	22%	28%	9%	31%	17%
At least once every three months	26	11	15	3	3	14	6	3	2	3	13	6	8	5	7	19	3	3	2
	8%	9%	8%	6%	4%	10%	10%	31%	9%	4%	7%	6%	8%	8%	15%	7%	14%	23%	15%
Don't know/can't remember	1	1	*	*	-	-	1	-	-	-	1	1	-	*	*	1	-	*	*
	*f	1%	*	1%	-	-	2%	-	-	-	1%	1%	-	*	*	*	-	2%	1%
Total mentions	321	128	193	54	72	133	62	11	21	77	177	107	109	61	44	277	21	11	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	47	26	21	7	22	16	3	-	3	10	32	23	11	9	4	41	3	1	2
	15%e	20%zB	11%	13%	30%zCEF	12%	5%	-	14%	13%	18%	22%z	11%	14%	10%	15%	16%	10%	15%
Weekly (Net)	209	93	116	33	56	85	34	5	10	55	118	76	69	36	28	181	16	5	7
	65%e	73%zB	60%	62%	79%zF	64%	55%	48%	50%	72%	67%	71%	64%	59%	63%	65%	77%	43%	67%
Monthly (Net)	293	116	177	50	69	119	55	7	19	74	164	100	100	56	37	257	18	9	9
	91%	90%	92%	93%	96%	90%	88%	69%	91%	96%	92%	93%	92%	92%	85%	93%	86%	75%	84%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 145

A4a_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	366	26	74	18	27	21	38	25	12	9	12	31	265	98	310	33
WeightedBase	321	25**	72*	11**	30**	19**	37*	21**	11**	11**	11**	29**	256	62*	274	25**
EffectiveBase	247	18	55	15	15	18	31	17	8	5	9	22	184	67	205	25
A few times a day	11 3%	-	3	1	1	2	2	-	1	-	-	1	10	-	10	*
At least once every day	37 11%e	3	12	1	3	1	5	2	-	-	1	3	34	3	32	4
About two or three times a week	70 22%	10	17	2	2	4	9	3	3	1	2	4	55	15	55	8
At least once a week	92 29%	6	25	3	6	6	9	11	1	4	4	9	77	15	78	3
At least once a month	84 26%A	2	13	2	18	4	8	5	6	5	2	11	60	22	75	8
At least once every three months	26	5	3	1	2	*	4	-	1	2	2	1	20	6	24	1
Don't know/can't remember	1 *f	-	-	-	-	1	-	-	-	-	-	-	-	1	*	1
Total mentions	321 100%	25 100%	72 100%	11 100%	30 100%	19 100%	37 100%	21 100%	11 100%	11 100%	11 100%	29 100%	256 100%	62 100%	274 100%	25 100%
Daily (Net)	47 15%e	3	15	2	3	3	7	2	1	-	1	4	44	3	42	4
Weekly (Net)	209 65%e	19	57	7	11	14	24	16	5	5	7	17	176	33	174	16
Monthly (Net)	293 91%	21	69	10	29	17	33	21	11	9	9	28	237	55	249	23

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 146

A4a_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	58	37	21	11	25	21	1	3	1	11	39	32	16	5	5	48	5	4	1
WeightedBase	49*	33**	16**	8**	24**	17**	1**	2**	1**	7**	36*	25**	15**	4**	4**	44*	4**	1**	***
EffectiveBase	45	30	15	8	19	17	1	2	1	9	32	23	13	4	4	39	4	4	1
A few times a day	12	10	1	3	7	2	-	-	-	1	11	6	6	-	-	11	*	-	-
At least once every day	23%	32%	7%	43%	27%	10%	-	-	-	7%	30%	23%	36%	-	-	25%	12%	-	-
About two or three times a week	15	10	4	1	10	4	-	-	-	3	11	8	3	2	1	11	3	1	-
At least once a week	30%	31%	28%	9%	42%	22%	-	-	-	46%	32%	33%	22%	38%	29%	25%	72%	73%	-
At least once a month	12	5	7	1	6	5	1	1	1	2	6	7	2	-	3	11	1	-	*
At least once every three months	24% ^d	15%	42%	11%	23%	29%	100%	64%	100%	24%	16%	27%	16%	-	67%	25%	16%	-	100%
Don't know/can't remember	7	5	1	2	1	4	-	-	-	1	5	3	4	-	-	6	-	*	-
Total mentions	13%	16%	8%	22%	2%	27%	-	-	-	13%	14%	10%	26%	-	-	14%	-	27%	-
Daily (Net)	2	1	1	1	-	1	-	*	-	1	1	2	-	-	*	2	-	-	-
Weekly (Net)	4% ^d	3%	4%	9%	-	6%	-	8%	-	10%	3%	7%	-	-	3%	4%	-	-	-
Monthly (Net)	1	1	*	*	-	1	-	*	-	-	1	-	-	1	-	1	-	-	-
Total mentions	3%	3%	3%	6%	-	6%	-	28%	-	-	3%	-	-	31%	-	3%	-	-	-
Daily (Net)	1	-	1	-	1	-	-	-	-	-	4%	-	-	1	-	1	-	-	-
Weekly (Net)	3%	-	9%	-	6%	-	-	-	-	-	1	-	-	31%	-	3%	-	-	-
Monthly (Net)	49	33	16	8	24	17	1	2	1	7	36	25	15	4	4	44	4	1	*
Total mentions	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	26	21	5	4	17	5	-	-	-	4	22	14	9	2	1	22	3	1	-
Weekly (Net)	53%	62%	34%	52%	69%	32%	-	-	-	53%	61%	56%	58%	38%	29%	50%	84%	73%	-
Monthly (Net)	45	31	14	6	23	15	1	1	1	6	32	24	15	2	4	40	4	1	*
Total mentions	91%	94%	84%	85%	94%	88%	100%	64%	100%	90%	91%	93%	100%	38%	97%	90%	100%	100%	100%
Daily (Net)	46	32	14	7	23	16	1	1	1	7	33	25	15	2	4	41	4	1	*
Weekly (Net)	94%	97%	89%	94%	94%	94%	100%	72%	100%	100%	94%	100%	100%	38%	100%	94%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 146

A4a_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	58	3	17	4	5	4	9	1	2	-	2	1	53	5	52	3
WeightedBase	49*	2**	18**	4**	3**	2**	8**	1**	3**	-**	1**	1**	46*	3**	43*	2**
EffectiveBase	45	3	14	4	4	3	7	1	2	-	2	1	41	4	41	3
A few times a day	12	-	4	1	2	-	1	-	3	-	-	-	12	-	12	-
	23%	-	25%	14%	57%	-	10%	-	100%	-	-	-	25%	-	27%	-
At least once every day	15	1	5	-	1	1	2	-	-	-	-	-	15	-	12	*
	30%	57%	30%	-	25%	60%	29%	-	-	-	-	-	32%	-	28%	22%
About two or three times a week	12	-	5	-	-	1	4	-	-	-	1	-	11	1	10	-
	24% ^h	-	28%	-	-	40%	50%	-	-	-	69%	-	24%	34%	22%	-
At least once a week	7	1	2	1	1	1	1	1	-	-	-	-	6	1	5	1
	13%	43%	12%	20%	15%	-	11%	100%	-	-	-	-	13%	24%	12%	78%
At least once a month	2	-	-	1	*	-	-	-	-	-	-	1	1	1	2	-
	4% ^d	-	-	27%	4%	-	-	-	-	-	-	100%	2%	28%	4%	-
At least once every three months	1	-	1	-	-	-	-	-	-	-	*	-	1	*	1	-
	3%	-	5%	-	-	-	-	-	-	-	31%	-	2%	15%	3%	-
Don't know/can't remember	1	-	-	1	-	-	-	-	-	-	-	-	1	-	1	-
	3%	-	-	39%	-	-	-	-	-	-	-	-	3%	-	3%	-
Total mentions	49	2	18	4	3	2	8	1	3	-	1	1	46	3	43	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%
Daily (Net)	26	1	10	1	3	1	3	-	3	-	-	-	26	-	24	*
	53%	57%	55%	14%	81%	60%	39%	-	100%	-	-	-	57%	-	55%	22%
Weekly (Net)	45	2	17	1	3	2	8	1	3	-	1	-	43	2	38	2
	91%	100%	95%	35%	96%	100%	100%	100%	100%	-	69%	-	93%	57%	89%	100%
Monthly (Net)	46	2	17	2	3	2	8	1	3	-	1	1	44	3	40	2
	94%	100%	95%	61%	100%	100%	100%	100%	100%	-	69%	100%	95%	85%	94%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 147

A4a_16. How often in the past 3 months have you used these websites and/or apps? - BBC+
Base = All respondents who have visited websites in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	87	59	28	20	29	32	6	3	2	27	50	37	25	14	11	70	11	5	1
WeightedBase	75*	50*	25**	16**	24**	30**	5**	2**	1**	22**	46*	26**	29**	12**	8**	65*	8**	2**	***
EffectiveBase	67	45	22	16	23	25	4	3	2	21	39	30	21	11	9	56	10	4	1
A few times a day	15	12	3	4	7	2	1	-	-	4	10	6	3	4	2	12	2	*	-
	20%	24%	11%	28%	30%	8%	14%	-	-	17%	21%	24%	10%	33%	22%	19%	27%	23%	-
At least once every day	24	13	11	1	8	15	-	-	-	8	15	8	12	2	3	21	3	*	-
	32%	26%	44%	5%	33%	51%	-	-	-	35%	33%	31%	40%	13%	36%	32%	37%	12%	-
About two or three times a week	14	12	2	4	4	5	1	1	-	2	10	7	4	2	1	13	1	-	-
	18%	24%	7%	26%	16%	16%	17%	30%	-	9%	23%	25%	14%	17%	13%	20%	10%	-	-
At least once a week	11	6	5	4	3	4	-	1	1	3	5	4	5	1	2	8	2	1	-
	15%	12%	19%	26%	12%	13%	-	49%	100%	14%	11%	14%	17%	5%	21%	13%	25%	34%	-
At least once a month	6	5	1	2	1	2	*	*	-	4	2	1	3	1	1	6	-	*	-
	8%	10%	5%	15%	5%	6%	10%	21%	-	18%	4%	5%	12%	6%	8%	9%	-	31%	-
At least once every three months	2	1	1	-	1	-	1	-	-	-	2	-	-	2	-	2	-	-	-
	3% ^d	2%	5%	-	4%	-	23%	-	-	-	5%	-	-	17%	-	3%	-	-	-
Don't know/can't remember	3	1	2	*	-	1	2	-	-	2	2	*	2	1	-	3	-	-	*
	4% ^d	2%	9%	*	-	5%	35%	-	-	8%	3%	*	7%	9%	-	5%	-	-	100%
Total mentions	75	50	25	16	24	30	5	2	1	22	46	26	29	12	8	65	8	2	*
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	39	25	14	5	15	18	1	-	-	12	25	14	14	6	5	33	5	1	-
	52%	50%	56%	33%	63%	59%	14%	-	-	52%	54%	55%	50%	46%	58%	51%	64%	35%	-
Weekly (Net)	63	43	20	13	22	27	2	2	1	17	40	24	23	8	7	55	8	1	-
	85%	86%	82%	85%	91%	89%	32%	79%	100%	74%	88%	95%	81%	67%	92%	83%	100%	69%	-
Monthly (Net)	69	48	22	16	23	28	2	2	1	20	42	26	27	9	8	60	8	2	-
	93%	96%	86%	100%	96%	95%	41%	100%	100%	92%	92%	100%	93%	74%	100%	92%	100%	100%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 147

A4a_16. How often in the past 3 months have you used these websites and/or apps? - BBC+
 Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	87	4	28	4	5	5	12	2	3	2	1	4	74	12	72	9
WeightedBase	75*	4**	28**	2**	5**	5**	10**	3**	3**	1**	2**	3**	67*	7**	63*	7**
EffectiveBase	67	4	23	4	5	4	9	2	2	2	1	3	59	7	56	6
A few times a day	15 20%	4 87%	4 15%	1 26%	1 16%	1 17%	1 7%	- 17%	- 36%	- -	- -	* 9%	14 21%	1 11%	11 18%	3 48%
At least once every day	24 32%	- -	11 40%	* 22%	- -	1 31%	5 54%	1 53%	- -	- -	- -	1 34%	24 36%	- -	20 32%	- -
About two or three times a week	14 18%	1 13%	7 26%	* 22%	- -	1 30%	1 8%	1 47%	- -	1 48%	- -	* 14%	11 17%	1 21%	12 19%	1 18%
At least once a week	11 15%	- -	2 8%	1 30%	1 25%	- -	* 5%	- -	2 64%	1 52%	- -	1 43%	10 15%	1 9%	10 15%	1 21%
At least once a month	6 8%	- -	1 4%	- -	2 36%	- -	1 11%	- -	- -	- -	2 100%	- -	5 7%	1 16%	5 8%	1 13%
At least once every three months	2 3% ^d	- -	- -	- -	- -	1 21%	1 12%	- -	- -	- -	- -	- -	1 1%	1 17%	2 3%	- -
Don't know/can't remember	3 4% ^d	- -	2 6%	- -	1 24%	- -	* 4%	- -	- -	- -	- -	- -	1 2%	2 26%	3 5%	- -
Total mentions	75 100%	4 100%	28 100%	2 100%	5 100%	5 100%	10 100%	3 100%	3 100%	1 100%	2 100%	3 100%	67 100%	7 100%	63 100%	7 100%
Daily (Net)	39 52%	4 87%	16 56%	1 48%	1 16%	2 48%	6 61%	1 53%	1 36%	- -	- -	1 43%	38 57% ^z	1 11%	31 50%	3 48%
Weekly (Net)	63 85%	4 100%	25 89%	2 100%	2 40%	4 79%	7 73%	3 100%	3 100%	1 100%	- -	3 100%	60 89% ^z	3 41%	53 83%	6 87%
Monthly (Net)	69 93%	4 100%	26 94%	2 100%	4 76%	4 79%	9 85%	3 100%	3 100%	1 100%	2 100%	3 100%	65 96% ^z	4 57%	58 91%	7 100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 148

A4a_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	162	65	96	71	39	45	7	10	7	32	90	74	40	29	19	127	11	15	9
WeightedBase	128	54*	73*	39*	35**	46*	8**	6**	7**	24**	74*	52*	38**	24**	13**	109*	9**	6**	4**
EffectiveBase	108	49	59	54	30	30	5	9	4	21	65	52	26	20	13	86	10	10	7
A few times a day	12 9%	7 12%	5 7%	3 9%	5 13%	4 9%	-	* 8%	1 8%	2 7%	9 12%	5 9%	4 11%	2 9%	1 7%	11 10%	* 5%	* 6%	-
At least once every day	24 19%	15 27%z	9 12%	5 13%	13 36%	6 13%	-	- 13%	1 26%	6 19%	14 19%	9 16%	6 16%	5 22%	4 28%	22 20%	1 16%	* 6%	* 10%
About two or three times a week	30 23%f	11 20%	19 26%	8 20%	6 18%	13 29%	2 28%	1 14%	- 21%	5 24%	17 24%	16 31%	9 24%	3 11%	2 13%	25 23%	2 27%	1 13%	1 32%
At least once a week	19 15%	7 13%	12 16%	8 19%	2 7%	9 19%	-	1 16%	2 29%	3 13%	10 13%	10 19%	5 14%	1 5%	3 19%	14 13%	3 30%	1 23%	1 16%
At least once a month	26 21%	10 19%	16 22%	8 21%	6 18%	8 17%	4 51%	1 14%	3 40%	2 10%	17 23%	10 20%	7 18%	8 33%	1 10%	22 21%	* 6%	3 43%	1 18%
At least once every three months	15 12%Kdf	4 8%	11 15%	6 15%	3 8%	5 12%	2 20%	3 48%	1 10%	5 19%	6 8%	3 5%	6 16%	4 17%	3 20%	13 12%	1 16%	1 9%	* 11%
Don't know/can't remember	2 1%	* 1%	1 2%	1 3%	-	* 1%	-	- -	- 2%	* 1%	1 1%	- -	* 1%	1 4%	* 4%	1 1%	- -	- -	* 12%
Total mentions	128 100%	54 100%	73 100%	39 100%	35 100%	46 100%	8 100%	6 100%	7 100%	24 100%	74 100%	52 100%	38 100%	24 100%	13 100%	109 100%	9 100%	6 100%	4 100%
Daily (Net)	36 28%B	21 39%zB	14 20%	9 22%	17 49%	10 22%	-	* 8%	1 20%	8 34%	23 31%	13 25%	10 27%	8 31%	5 35%	33 30%	2 21%	1 12%	* 10%
Weekly (Net)	84 66%	39 72%	45 62%	24 61%	26 74%	32 70%	2 28%	2 38%	4 50%	17 69%	50 67%	39 75%	25 66%	11 47%	9 67%	72 66%	7 78%	3 48%	2 59%
Monthly (Net)	111 87%e	49 91%	61 84%	32 82%	32 92%	40 87%	6 80%	3 52%	6 90%	19 79%	67 91%	49 95%z	32 84%	19 79%	10 77%	94 87%	7 84%	6 91%	3 77%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 148

A4a_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	162	10	38	9	23	6	13	4	6	2	11	5	106	52	127	15
WeightedBase	128	10**	38**	6**	18**	3**	12**	2**	5**	2**	7**	3**	97*	28*	101*	14**
EffectiveBase	108	6	28	7	15	5	8	3	5	2	9	4	75	35	88	9
A few times a day	12	-	4	-	2	1	-	-	1	-	1	1	10	2	10	1
	9%	-	11%	-	13%	19%	-	-	17%	-	19%	44%	10%	7%	10%	9%
At least once every day	24	-	10	1	3	1	2	1	1	1	-	2	19	5	20	-
	19%	-	26%	17%	15%	31%	13%	31%	19%	78%	-	56%	19%	17%	20%	-
About two or three times a week	30	3	10	2	3	-	3	-	1	*	1	-	25	5	19	5
	23% ^f	33%	27%	41%	17%	-	28%	-	20%	22%	18%	-	26%	19%	19%	38%
At least once a week	19	-	6	1	2	-	1	*	2	-	1	-	12	4	16	2
	15%	-	15%	21%	13%	-	12%	11%	38%	-	16%	-	13%	14%	16%	14%
At least once a month	26	1	8	*	4	-	5	1	-	-	2	-	23	4	25	*
	21%	14%	21%	8%	24%	-	39%	49%	-	-	28%	-	23%	13%	25% ^z	1%
At least once every three months	15	6	-	1	3	2	1	-	*	-	*	-	7	8	9	5
	12% ^{kdf}	53%	-	13%	18%	50%	8%	-	6%	-	6%	-	7%	29% ^{zd}	9%	35%
Don't know/can't remember	2	-	-	-	-	-	-	*	-	-	1	-	1	*	1	*
	1%	-	-	-	-	-	-	9%	-	-	13%	-	1%	1%	1%	3%
Total mentions	128	10	38	6	18	3	12	2	5	2	7	3	97	28	101	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	36	-	14	1	5	2	2	1	2	1	1	3	29	7	30	1
	28% ^B	-	38%	17%	28%	50%	13%	31%	36%	78%	19%	100%	30%	25%	30%	9%
Weekly (Net)	84	3	30	5	11	2	7	1	5	2	4	3	66	16	66	8
	66%	33%	79%	80%	58%	50%	53%	42%	94%	100%	53%	100%	68%	57%	65%	60%
Monthly (Net)	111	5	38	5	15	2	11	2	5	2	6	3	88	20	91	9
	87% ^e	47%	100%	87%	82%	50%	92%	91%	94%	100%	81%	100%	91% ^{ze}	70%	90% ^z	61%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 149

A4a_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime

Base = All respondents who have visited websites in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	104	41	63	11	50	40	3	3	38	51	40	25	18	21	86	6	4	8	
WeightedBase	84*	32*	53*	10**	37*	35**	2**	3**	2**	32**	40*	28**	25**	17**	15**	74*	4**	2**	4**
EffectiveBase	71	31	41	8	37	25	3	2	3	28	32	28	17	13	16	60	4	3	7
A few times a day	16	7	9	4	9	4	-	-	1	7	9	7	3	5	1	14	*	*	1
	19%	24%	17%	37%	23%	11%	-	-	34%	20%	21%	27%	14%	27%	5%	19%	11%	19%	30%
At least once every day	27	12	15	2	12	12	1	-	1	12	13	12	9	2	4	22	3	1	2
	32%	37%	29%	20%	32%	35%	40%	-	38%	36%	33%	44%	35%	14%	26%	30%	62%	27%	42%
About two or three times a week	17	7	10	-	7	10	-	-	-	5	9	2	5	5	5	16	-	1	*
	20%	22%	19%	-	18%	29%	-	-	-	16%	21%	9%	19%	29%	32%	21%	-	54%	7%
At least once a week	20	5	15	4	7	8	1	3	-	7	9	5	8	4	4	19	1	-	*
	24%	16%	29%	43%	19%	23%	44%	79%	-	22%	22%	17%	32%	24%	24%	25%	27%	-	12%
At least once a month	3	-	3	-	2	1	-	1	*	2	-	-	-	1	2	3	-	-	-
	3%	-	5%	-	5%	2%	-	21%	28%	5%	-	-	-	5%	13%	4%	-	-	-
At least once every three months	*	-	*	-	*	-	-	-	-	-	*	*	-	-	-	*	-	-	-
	1%	-	1%	-	1%	-	-	-	-	-	1%	2%	-	-	-	1%	-	-	-
Don't know/can't remember	1	*	*	-	*	-	*	-	-	*	*	*	-	*	-	*	-	-	*
	1%	1%	1%	-	1%	-	17%	-	-	1%	1%	1%	-	2%	-	1%	-	-	8%
Total mentions	84	32	53	10	37	35	2	3	2	32	40	28	25	17	15	74	4	2	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	43	19	24	6	20	16	1	-	1	18	22	19	12	7	5	37	3	1	3
	51%	61%	46%	57%	55%	46%	40%	-	72%	56%	54%	70%	49%	41%	31%	49%	73%	46%	72%
Weekly (Net)	80	31	49	10	34	34	2	3	1	31	40	27	25	16	13	71	4	2	3
	95%	99%	93%	100%	93%	98%	83%	79%	72%	94%	98%	97%	100%	93%	87%	95%	100%	100%	92%
Monthly (Net)	83	31	52	10	36	35	2	3	2	32	40	27	25	17	15	74	4	2	3
	99%	99%	98%	100%	98%	100%	83%	100%	100%	99%	98%	97%	100%	98%	100%	99%	100%	100%	92%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 149

A4a_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime

Base = All respondents who have visited websites in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	104	5	27	8	9	7	12	2	4	1	2	9	86	16	91	4
WeightedBase	84*	4**	24**	6**	6**	5**	12**	2**	4**	***	2**	10**	71*	12**	75*	3**
EffectiveBase	71	5	17	6	7	6	9	2	3	1	2	6	58	13	61	3
A few times a day	16 19%	1 25%	5 21%	-	1 23%	2 42%	1 5%	1 70%	-	-	1 63%	2 19%	14 20%	2 18%	12 16%	1 58%
At least once every day	27 32%	1 19%	7 30%	2 29%	2 33%	2 31%	6 47%	-	-	-	-	4 37%	25 36%	1 8%	24 32%	1 42%
About two or three times a week	17 20%	1 20%	5 23%	2 35%	-	1 10%	1 5%	-	3 71%	-	-	3 36%	14 20%	3 23%	15 21%	-
At least once a week	20 24%	2 36%	6 25%	2 36%	1 13%	-	5 40%	1 30%	1 29%	*	1 37%	1 9%	16 22%	5 41%	19 26%	-
At least once a month	3 3%	-	* 2%	-	1 24%	1 17%	-	-	-	-	-	-	2 2%	1 6%	3 4%	-
At least once every three months	* 1%	-	-	-	-	-	* 4%	-	-	-	-	-	* 1%	-	* 1%	-
Don't know/can't remember	1 1%	-	-	-	* 7%	-	-	-	-	-	-	-	* *	* 3%	1 1%	-
Total mentions	84 100%	4 100%	24 100%	6 100%	6 100%	5 100%	12 100%	2 100%	4 100%	* 100%	2 100%	10 100%	71 100%	12 100%	75 100%	3 100%
Daily (Net)	43 51%	2 44%	12 50%	2 29%	3 56%	4 73%	6 52%	1 70%	-	-	1 63%	5 55%	39 55%	3 26%	36 48%	3 100%
Weekly (Net)	80 95%	4 100%	23 98%	6 100%	4 70%	4 83%	11 96%	2 100%	4 100%	*	2 100%	10 100%	69 97%	11 90%	71 95%	3 100%
Monthly (Net)	83 99%	4 100%	24 100%	6 100%	6 93%	5 100%	11 96%	2 100%	4 100%	*	2 100%	10 100%	71 99%	11 97%	73 98%	3 100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 150

A4a1. How often in the past 3 months have you used these websites and/or apps?

Base = All Respondents

	Unweighted Base	Weighted Base	Effective Base	A few times a day	At least once every day	About two or three times a week	At least once a week	At least once a month	At least once every three months	Don't know/ can't remember	Never	Total mentions	Daily (Net)	Weekly (Net)	Monthly (Net)
Summary Table															
BBC.co.uk	4099	4101	2770	76 2%	125 3%	122 3%	120 3%	46 1%	13 *	9 *	3588 88%	4101 100%	202 5%	444 11%	490 12%
ITV.com	4099	4101	2770	31 1%	60 1%	62 2%	86 2%	63 2%	14 *	7 *	3780 92%	4101 100%	90 2%	238 6%	301 7%
stv.tv	4099	4101	2770	12 *	14 *	12 *	16 *	5 *	3 *	-	4038 98%	4101 100%	26 1%	54 1%	60 1%
S4C	4099	4101	2770	9 *	16 *	7 *	5 *	1 *	3 *	* *	4059 99%	4101 100%	25 1%	37 1%	39 1%
SkySports.com	4099	4101	2770	63 2%	110 3%	104 3%	75 2%	46 1%	4 *	* *	3698 90%	4101 100%	173 4%	353 9%	399 10%
News.sky.com (Sky News)	4099	4101	2770	47 1%	92 2%	47 1%	45 1%	24 1%	3 *	3 *	3840 94%	4101 100%	139 3%	232 6%	256 6%
Channel4.com	4099	4101	2770	16 *	40 1%	52 1%	67 2%	19 *	7 *	3 *	3897 95%	4101 100%	56 1%	174 4%	194 5%
5 (channel5.com)	4099	4101	2770	14 *	17 *	23 1%	24 1%	7 *	5 *	5 *	4005 98%	4101 100%	31 1%	78 2%	86 2%
BBC Sport	4099	4101	2770	93 2%	207 5%	140 3%	115 3%	56 1%	10 *	8 *	3473 85%	4101 100%	300 7%	554 14%	610 15%
BBC News	4099	4101	2770	205 5%	394 10%	233 6%	174 4%	60 1%	14 *	9 *	3012 73%	4101 100%	599 15%	1006 25%	1066 26%
BBC Weather	4099	4101	2770	119 3%	335 8%	235 6%	146 4%	49 1%	11 *	5 *	3200 78%	4101 100%	455 11%	836 20%	885 22%
BBC CBeebies Playtime	4099	4101	2770	9 *	44 1%	28 1%	12 *	7 *	-	2 *	3998 97%	4101 100%	53 1%	94 2%	101 2%
BBC Music	4099	4101	2770	27 1%	46 1%	39 1%	23 1%	19 *	3 *	2 *	3943 96%	4101 100%	73 2%	135 3%	154 4%
BBC Food	4099	4101	2770	11 *	37 1%	70 2%	92 2%	84 2%	26 1%	1 *	3780 92%	4101 100%	47 1%	209 5%	293 7%
BBC iWonder	4099	4101	2770	12 *	15 *	12 *	7 *	2 *	1 *	1 *	4052 99%	4101 100%	26 1%	45 1%	46 1%
BBC+	4099	4101	2770	15 *	24 1%	14 *	11 *	6 *	2 *	3 *	4026 98%	4101 100%	39 1%	63 2%	69 2%
BBC Bitesize	4099	4101	2770	12 *	24 1%	30 1%	19 *	26 1%	15 *	2 *	3973 97%	4101 100%	36 1%	84 2%	111 3%
BBC CBeebies Storytime	4099	4101	2770	16 *	27 1%	17 *	20 *	3 *	* *	1 *	4017 98%	4101 100%	43 1%	80 2%	83 2%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 151

A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	76	53	24	5	16	41	14	5	3	18	45	36	24	7	9	63	8	2	3
	2%BfMNe	3%zB	1%	1%	2%	3%zCF	1%	1%	1%	2%	3%zHI	4%zMN	2%zMN	1%	1%	2%	2%	1%	2%
At least once every day	125	86	40	14	27	62	22	2	5	27	72	55	47	13	10	108	7	5	5
	3%BFGHMNe	4%zB	2%	3%	3%F	5%zF	1%	1%	1%	3%G	5%zGHI	6%zMN	5%zMN	1%	1%	3%	2%	3%	4%
About two or three times a week	122	61	61	13	27	51	32	3	7	30	60	34	35	32	21	104	8	5	6
	3%GNe	3%	3%	3%	3%	4%F	2%	1%	2%	3%G	4%zGH	4%N	3%	3%	2%	3%	2%	2%	5%
At least once a week	120	64	56	14	28	46	32	11	5	33	57	49	34	16	22	100	12	5	3
	3%MNe	3%	3%	3%	4%	3%	2%	3%	1%	3%	4%zH	5%zMN	3%M	2%	2%	3%	4%	3%	2%
At least once a month	46	28	19	8	11	19	9	3	1	12	24	15	21	6	4	39	2	4	1
	1%Nf	1%	1%	2%	1%	1%	1%	1%	*	1%	2%zH	2%N	2%zMN	1%	*	1%	1%	2%	1%
At least once every three months	13	7	6	1	4	2	7	-	*	5	6	2	2	4	5	12	-	1	1
	*	*	*	*	*	*	*	-	*	*	*	*	*	*	*	*	-	-	1%
Don't know/can't remember	9	1	7	3	-	3	4	2	-	4	1	1	6	2	1	7	1	-	1
	*A	*	*	1%	-	*	*	*	-	*	*	*	1%	*	*	*	*	*	-
Never	3588	1700	1886	416	671	1141	1360	380	420	911	1092	747	845	916	1081	3002	306	180	101
	88%AEJKLTYd	85%zA	90%zA	88%E	86%	84%	92%zCDE	93%zIJ	95%zIJ	88%J	80%	80%	83%	92%zKL	94%zKL	87%	89%	89%	85%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	202	138	63	19	43	103	36	7	8	45	118	91	72	20	19	171	15	8	7
	5%BFGHMNe	7%zB	3%	4%	6%F	8%zCF	2%	2%	2%	4%H	9%zGHI	10%zMN	7%zMN	2%	2%	5%	4%	4%	6%
Weekly (Net)	444	263	180	46	98	200	100	22	20	108	234	174	140	68	61	376	35	17	16
	11%BFGHMNe	13%zB	9%	10%	12%F	15%zCF	7%	5%	5%	10%GH	17%zGHI	19%zLMN	14%zMN	7%	5%	11%	10%	9%	13%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 151

A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	490	291	199	53	109	219	109	25	21	120	259	190	161	74	65	415	37	21	17
	12% BFGHM	15% zB	9%	11% F	14% F	16% zCF	7%	6%	5%	12% GH	19% zGHI	20% zLMN	16% zMN	7%	6%	12%	11%	10%	14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 151

A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	76	8	17	3	4	3	12	7	3	-	3	5	64	12	71	4
	2% BFMNe	3%	2%	2%	1%	1%	2%	3%	1%	-	2%	1%	3% ze	1%	2%	1%
At least once every day	125	6	35	6	10	6	9	6	13	1	5	11	101	24	105	11
	3% BFGHMNe	2%	4%	4%	3%	3%	2%	3%	7% zSXa	1%	3%	3%	4% ze	2%	3%	3%
About two or three times a week	122	7	30	1	10	8	15	9	5	3	5	11	97	22	101	13
	3% GNe	2%	3%	*	3%	4%	3%	4%	3%	3%	3%	3%	4% ze	1%	3%	4%
At least once a week	120	5	33	3	9	3	12	16	5	4	3	7	92	26	97	14
	3% MNe	2%	4%	2%	2%	1%	3%	7% zSUVWXc	3%	3%	2%	2%	4% ze	2%	3%	4%
At least once a month	46	4	14	4	3	4	-	3	3	2	2	1	29	17	32	8
	1% Nf	1%	2% X	2% X	1%	2% X	-	1%	1% X	2% X	1% X	*	1%	1%	1%	2%
At least once every three months	13	6	*	-	1	3	2	-	-	-	-	-	10	4	12	1
	* 2% zTc	*	-	*	1% T	*	-	-	-	-	-	-	*	*	*	*
Don't know/can't remember	9	-	2	1	-	2	*	-	2	-	*	-	5	4	7	-
	* A	-	*	1%	-	1%	*	-	1%	-	*	-	*	*	*	-
Never	3588	264	733	134	352	184	422	183	156	103	139	333	2131	1364	3062	307
	88% AEJKLTYd	88%	85%	89%	90% TY	87%	89% Y	81%	83%	91%	89%	91% TY	84%	93% zd	88%	86%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	202	14	52	9	14	9	21	14	15	1	7	16	165	36	176	14
	5% BFGHMNe	5%	6%	6%	4%	4%	4%	6%	8% a	1%	5%	4%	7% ze	2%	5%	4%
Weekly (Net)	444	25	115	12	34	20	48	39	26	8	15	34	353	83	374	41
	11% BFGHMNe	8%	13% z	8%	9%	9%	10%	17% zSUVWXac	14%	7%	10%	9%	14% ze	6%	11%	11%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 151

A4a1_1. How often in the past 3 months have you used these websites and/or apps? - BBC.co.uk

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	490	29	129	16	37	24	48	42	29	10	17	35	383	100	406	48
Ne	12%BFGHM	10%	15%zVc	11%	10%	11%	10%	19%zSVXc	16%	9%	11%	9%	15%ze	7%	12%	14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 152

A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	31 1%Fe	18 1%	12 1%	9 2%zF	10 1%F	10 1%	2 *	*	4 1%	12 1%	11 1%	8 1%	7 1%	7 1%	8 1%	24 1%	3 1%	1 1%	2 2%
At least once every day	60 1%FNe	33 2%	27 1%	9 2%F	26 3%zEF	21 2%F	4 *	3 1%	5 1%	14 1%	35 3%z	28 3%zLMN	14 1%	10 1%	8 1%	52 2%	2 1%	4 2%	1 1%
About two or three times a week	62 2%FMMe	35 2%	27 1%	15 3%zF	15 2%F	24 2%F	9 1%	3 1%	3 1%	15 1%	34 3%z	25 3%zMN	21 2%M	6 1%	10 1%	56 2%	2 1%	2 1%	1 1%
At least once a week	86 2%AFe	24 1%	62 3%zA	21 4%zEF	18 2%	31 2%F	16 1%	6 2%	9 2%	26 2%	40 3%z	24 3%	26 3%	20 2%	16 1%	76 2%	4 1%	3 1%	3 3%
At least once a month	63 2%F	26 1%	36 2%	12 3%F	19 2%F	19 1%	13 1%	6 1%	7 2%	15 1%	29 2%	21 2%	13 1%	12 1%	17 1%	56 2%	1 *	4 2%P	2 2%P
At least once every three months	14 *FF	7 *	7 *	3 1%F	4 1%F	6 *F	* *	- -	2 1%	4 *	5 *	2 *	5 1%	3 *	3 *	11 *	- -	2 1%	1 1%P
Don't know/can't remember	7 *	3 *	3 *	- -	1 *	3 *	2 *	- -	- -	3 *	3 *	- -	2 *	3 *	1 *	7 *	- -	- -	- -
Never	3780 92%CDJKd	1853 93%	1923 92%	404 85%	690 88%	1251 92%CD	1434 97%zCDE	389 96%zJ	411 93%J	951 91%J	1201 88%	830 88%	925 91%	936 94%K	1088 94%zKL	3154 92%	333 97%zOQR	186 92%	108 90%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	90 2%Fe	51 3%	39 2%	18 4%zF	36 5%zEF	30 2%F	6 *	3 1%	9 2%	26 3%	46 3%zG	37 4%zLMN	20 2%	17 2%	16 1%	76 2%	5 1%	5 3%	4 3%
Weekly (Net)	238 6%FGNe	110 6%	128 6%	53 11%zEF	69 9%zF	85 6%F	31 2%	12 3%	21 5%	67 6%G	120 9%zGH	86 9%zMN	67 7%N	43 4%	42 4%	208 6%	11 3%	10 5%	8 7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 152

A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	301	136	164	66	87	104	44	18	28	82	149	107	80	54	59	264	12	14	10
	7%FMNPe	7%	8%	14%zEF	11%zEF	8%F	3%	4%	6%	8%	11%zGHI	11%zLMN	8%N	5%	5%	8%P	3%	7%	9%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 152

A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	31 1%Fe	4 1%	6 1%	1 1%	3 1%	2 1%	7 1%	1 *	-	-	-	1 *	27 1%ze	4 *	25 1%	4 1%
At least once every day	60 1%FNe	5 2%	17 2%	-	7 2%	5 2%	6 1%	3 1%	3 2%	1 1%	1 1%	5 1%	53 2%ze	6 *	51 1%	4 1%
About two or three times a week	62 2%FMe	5 2%	15 2%	2 1%	4 1%	4 2%	6 1%	7 3%	2 1%	2 2%	3 2%	8 2%	50 2%ze	11 1%	52 1%	5 1%
At least once a week	86 2%AFe	3 1%	15 2%	5 3%	12 3%	6 3%	12 3%	4 2%	4 2%	4 3%	4 3%	6 2%	71 3%ze	14 1%	76 2%	5 1%
At least once a month	63 2%F	1 *	14 2%	1 *	6 2%	4 2%	3 1%	10 5%zSTUX	3 2%	5 5%zSX	3 2%	5 1%	44 2%	16 1%	50 1%	7 2%
At least once every three months	14 *Ff	* *	5 1%	-	1 *	-	2 *	2 1%	1 -	-	-	-	12 *	2 *	8 *	4 1%f
Don't know/can't remember	7 *	-	-	-	-	-	5 1%zT	-	2 1%zT	-	-	-	7 *	-	7 *	-
Never	3780 92%CDJKd	280 94%	791 92%	143 94%	356 92%	191 90%	433 92%	198 88%	170 91%	101 90%	146 93%	343 93%	2264 90%	1420 96%zdz	3218 92%	328 92%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	90 2%Fe	9 3%	23 3%	1 1%	10 3%	6 3%	13 3%	4 2%	3 2%	1 1%	1 1%	5 1%	80 3%ze	9 1%	76 2%	8 2%
Weekly (Net)	238 6%FGNe	17 6%	54 6%	8 5%	25 6%	16 8%	30 6%	15 6%	10 5%	6 5%	8 5%	19 5%	202 8%ze	34 2%	204 6%	18 5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 152

A4a1_2. How often in the past 3 months have you used these websites and/or apps? - ITV.com

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 301	18	68	9	32	21	33	25	13	11	11	24	246	50	254	24
	7%FMNPe	6%	8%	6%	8%	10%	7%	11%	7%	10%	7%	10%ze	3%	7%	7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 153

A4a1_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	12 *Fe	10 *	3 *	1 *	8 1%zEF	3 *	1 *	1 *	- *	2 *	9 1%z	4 *	5 *	2 *	1 *	11 *	* *	1 *	1 *
At least once every day	14 *	10 *	4 *	1 *	6 1%	5 *	2 *	1 *	1 *	2 *	10 1%z	4 *	6 1%	1 *	2 *	10 *	4 1%zO	- -	- -
About two or three times a week	12 *O	5 *	8 *	3 1%	1 *	3 *	4 *	- *	1 *	5 *	3 *	2 *	4 *	1 *	4 *	6 *	5 1%zO	1 *	* *
At least once a week	16 *O	8 *	8 *	1 *	3 *	5 *	7 *	* *	1 *	4 *	10 1%z	4 *	4 *	4 *	5 *	7 *	9 3%zOQR	- -	- -
At least once a month	5 *	4 *	2 *	- *	2 *	4 *	- *	- 1%z	3 *	2 *	1 *	- *	1 *	1 *	3 *	3 *	3 1%zO	- -	- -
At least once every three months	3 *O	1 *	2 *	2 *zEF	1 *	- *	- *	1 *	- *	1 *	1 *	- *	1 *	2 *	1 *	1 *	2 1%zO	- -	- -
Don't know/can't remember	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -
Never	4038 98%DJP	1962 98%	2073 99%	464 98%	762 97%	1345 99%	1466 99%zD	404 99%	436 99%	1025 99%	1324 97%	925 98%	992 98%	985 99%	1136 99%	3399 99%zP	321 93%	201 99%P	118 99%P
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	26 1%BFe	20 1%zB	6 *	2 *	14 2%zEF	8 1%	2 *	2 *	1 *	3 *	19 1%zI	8 1%	11 1%	4 *	3 *	20 1%	4 1%	1 *	1 *
Weekly (Net)	54 1%Oe	32 2%	22 1%	7 1%	19 2%zF	16 1%	13 1%	2 1%	2 1%	12 1%	33 2%zH	14 2%	19 2%	9 1%	12 1%	33 1%	19 5%zOQR	1 1%	1 1%
Monthly (Net)	60 1%Oe	36 2%	24 1%	7 1%	21 3%zF	19 1%	13 1%	2 1%	5 1%	14 1%	34 2%zG	14 2%	20 2%	10 1%	15 1%	36 1%	22 6%zOQR	1 1%	1 1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 153

A4a1_3. How often in the past 3 months have you used these websites and/or apps? - stv.tv

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	12	-	5	1	1	*	2	-	1	1	-	*	11	*	12	*
*Fe	-	-	1%	*	*	*	*	-	1%	1%	-	*	*e	*	*	*
At least once every day	14	-	7	1	*	*	-	-	-	1	-	-	11	2	10	-
*	-	-	1%z	1%	*	*	-	-	-	1%	-	-	*	*	*	-
About two or three times a week	12	-	-	1	1	2	-	-	-	1	-	1	6	6	11	*
*O	-	-	-	*	*	1%T	-	-	-	-	-	*	*	*	*	*
At least once a week	16	-	2	-	2	-	2	-	-	-	1	-	12	2	16	-
*O	-	-	*	-	1%	-	*	-	-	-	1%	-	*	*	*	-
At least once a month	5	2	-	-	1	-	-	-	-	-	-	-	4	2	5	1
*	-	1%	-	-	*	-	-	-	-	-	-	-	*	*	*	*
At least once every three months	3	-	1	-	-	-	-	-	-	-	-	-	1	2	3	-
*O	-	-	*	-	-	-	-	-	-	-	-	-	*	*	*	-
Don't know/can't remember	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Never	4038	297	849	149	385	209	470	224	185	110	156	366	2484	1456	3432	354
98%DJP	99%	99%	98%	98%	99%	99%	99%	100%	99%	98%	99%	100%	98%	99%	98%	100%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	26	-	13	2	1	1	2	-	1	1	-	*	23	3	21	*
1%BFe	-	-	1%z	1%	*	*	*	-	1%	1%	-	*	1%e	*	1%	*
Weekly (Net)	54	-	14	3	4	3	3	-	1	3	1	1	41	12	48	1
1%Oe	-	-	2%	2%	1%	1%	1%	-	1%	2%S	1%	*	2%	1%	1%	*
Monthly (Net)	60	2	14	3	5	3	3	-	1	3	1	1	44	13	53	1
1%Oe	1%	2%	2%	1%	1%	1%	1%	-	1%	2%	1%	*	2%	1%	2%	*

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 154

A4a1_4. How often in the past 3 months have you used these websites and/or apps? - S4C

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	9	7	2	3	4	2	-	-	-	1	9	2	5	2	1	9	-	1	-
	*	*	*	1%F	1%F	*	-	-	-	*	1%z	*	*	*	*	*	-	*	-
At least once every day	16	10	5	1	9	6	-	-	2	3	10	8	6	-	2	14	1	-	-
	*e	1%	*	*	1%zF	*F	-	-	*	*	1%z	1%zM	1%	-	*	*	-	-	-
About two or three times a week	7	7	-	3	1	2	1	-	-	1	6	3	3	-	1	7	-	*	-
	*	*zB	-	1%	*	*	*	-	-	*	*	*	*	-	*	*	-	*	-
At least once a week	5	3	2	*	1	2	1	-	*	3	1	2	2	1	1	3	-	2	*
	*	*	*	*	*	*	*	-	*	*	*	*	*	*	*	*	-	1%zO	*
At least once a month	1	1	*	1	*	-	-	-	*	*	1	1	-	-	-	1	*	*	-
	*	*	*	*	*	-	-	-	*	*	*	*	-	-	-	*	*	*O	-
At least once every three months	3	2	1	-	1	1	1	-	*	2	1	1	1	1	*	2	-	1	-
	*	*	*	-	*	*	*	-	*	*	*	*	*	*	*	*	-	*	-
Don't know/can't remember	*	-	*	-	*	-	-	-	-	-	*	-	*	-	-	*	-	-	-
	*	-	*	-	*	-	-	-	-	-	*	-	*	-	-	*	-	-	-
Never	4059	1968	2088	466	765	1352	1476	407	438	1030	1331	923	998	993	1146	3400	343	198	118
	99%ADJKT	98%	99%zA	98%	98%	99%D	100%zCDE	100%J	99%	99%	98%	98%	98%	100%KL	100%KL	99%	99%	98%	100%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	25	17	7	3	14	8	-	-	2	3	19	10	10	2	3	23	1	1	-
	1%Fe	1%	*	1%F	2%zEF	1%F	-	-	*	*	1%zGI	1%M	1%	*	*	1%	*	*	-
Weekly (Net)	37	28	9	7	16	12	2	-	3	8	26	15	15	3	5	33	1	2	*
	1%BFMe	1%zB	*	1%F	2%zEF	1%F	*	-	1%	1%	2%zG	2%zMN	1%MNI	*	*	1%	*	1%	*
Monthly (Net)	39	29	10	8	17	12	2	-	3	9	26	16	15	3	5	33	2	3	*
	1%BFMe	1%zB	*	2%F	2%zEF	1%F	*	-	1%	1%	2%zG	2%zMN	1%MNI	*	*	1%	1%	1%	*

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 154

A4a1_4. How often in the past 3 months have you used these websites and/or apps? - S4C

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	9	-	4	-	-	*	3	-	2	-	-	-	9	-	9	*
	*	-	*	-	-	*	1%	-	1%	-	-	-	*	-	*	*
At least once every day	16	-	8	1	1	*	2	-	-	-	1	-	15	*	14	-
	*e	-	1%z	*	*	*	1%	-	-	-	*	-	1%ze	*	*	-
About two or three times a week	7	-	2	-	1	1	-	2	-	*	1	-	7	*	7	-
	*	-	*	-	*	*	-	1%z	-	*	1%	-	*	*	*	-
At least once a week	5	-	1	-	-	-	1	-	-	-	1	-	5	*	5	-
	*	-	*	-	-	-	*	-	-	-	1%	-	*	*	*	-
At least once a month	1	1	-	-	-	-	-	-	-	-	-	-	1	-	1	-
	*	*	-	-	-	-	-	-	-	-	-	-	*	-	*	-
At least once every three months	3	-	1	-	-	-	1	-	-	-	-	-	2	1	2	1
	*	-	*	-	-	-	*	-	-	-	-	-	*	*	*	*
Don't know/can't remember	*	-	*	-	-	-	-	-	-	-	-	-	*	-	*	-
	*	-	*	-	-	-	-	-	-	-	-	-	*	-	*	-
Never	4059	298	848	151	388	211	466	220	185	112	154	367	2489	1469	3448	355
	99%ADJK	100%	98%	100%	100%	99%	99%	98%	99%	100%	99%	100%	98%	100%zd	99%	100%
Td	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
Total mentions	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	25	-	12	1	1	1	5	2	2	-	-	1	25	*	23	*
	1%Fe	-	1%z	*	*	*	1%	1%	1%	-	-	*	1%ze	*	1%	*
Weekly (Net)	37	-	15	1	2	1	6	4	2	*	2	1	36	1	35	*
	1%BFMe	-	2%z	*	*	1%	1%	2%	1%	*	1%	*	1%ze	*	1%	*
Monthly (Net)	39	1	15	1	2	1	6	4	2	*	2	1	38	1	37	*
	1%BFMe	*	2%	*	*	1%	1%	2%	1%	*	1%	*	2%ze	*	1%	*

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 155

A4a1_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	63 2%BFe	51 3%zB	12 1%	9 2%F	24 3%zEF	21 2%F	9 1%	2 *	3 1%	18 2%	37 3%zGH	23 2%zN	16 2%	13 1%	12 1%	53 2%	3 1%	4 2%	2 2%
At least once every day	110 3%BFINRe	89 4%zB	21 1%	19 4%F	33 4%zF	44 3%F	13 1%	6 1%	6 1%	15 1%	69 5%zGHI	42 5%zMN	30 3%N	22 2%	15 1%	98 3%R	6 2%	5 3%	1 1%
About two or three times a week	104 3%BFGNe	77 4%zB	27 1%	14 3%F	28 4%F	43 3%F	20 1%	2 *	5 1%	23 2%	63 5%zGHI	34 4%zN	33 3%N	21 2%	17 1%	85 2%	11 3%	7 3%	2 1%
At least once a week	75 2%BFGe	53 3%zB	22 1%	12 3%F	26 3%zF	29 2%F	8 1%	1 *	5 1%	25 2%G	39 3%zG	23 2%	14 1%	20 2%	19 2%	59 2%	8 2%	3 2%	4 4%zO
At least once a month	46 1%Be	31 2%zB	15 1%	9 2%F	11 1%	16 1%	9 1%	1 *	2 1%	12 1%	26 2%zG	10 1%	16 2%	13 1%	7 1%	37 1%	6 2%	2 1%	* *
At least once every three months	4 *	3 *	1 *	2 *2E	- -	- -	2 *	- -	- -	- -	3 *	1 *	1 *	1 *	- -	2 *	- -	2 1%zO	- -
Don't know/can't remember	* *	- *	* *	* *	- -	- -	- -	- -	- -	- -	- -	* *	- -	- -	- -	* *	- -	- -	- -
Never	3698 90%ACDJK d	1694 85%	2000 95%zA	408 86%	661 84%	1211 89%D	1418 96%zCDE	395 97%zJ	421 95%zL	948 91%J	1122 83%	807 86%	904 89%	905 91%K	1082 94%zKLM	3101 90%	310 90%	178 88%	109 92%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	173 4%BFGHNe	140 7%zB	33 2%	28 6%F	58 7%zEF	66 5%F	22 1%	8 2%	8 2%	33 3%	106 8%zGHI	65 7%zLMN	46 4%N	36 4%	27 2%	151 4%	9 3%	10 5%	3 3%
Weekly (Net)	353 9%BFGHNe	271 14%zB	82 4%	54 11%zF	111 14%zEF	137 10%zF	50 3%	11 3%	18 4%	81 8%GH	208 15%zGHI	121 13%zLMN	93 9%N	77 8%	63 5%	295 9%	29 8%	20 10%	9 8%
Monthly (Net)	399 10%BFGHNe	302 15%zB	97 5%	63 13%zF	123 16%zEF	154 11%F	59 4%	12 3%	20 5%	92 9%GH	234 17%zGHI	132 14%zMN	108 11%N	89 9%N	70 6%	333 10%	35 10%	22 11%	10 8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 155

A4a1_5. How often in the past 3 months have you used these websites and/or apps? - SkySports.com

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	63	2	16	2	7	3	7	2	5	2	2	6	56	7	52	4
	2%BFe	1%	2%	1%	2%	2%	1%	1%	3%	2%	1%	2%	2%ze	*	1%	1%
At least once every day	110	7	35	3	9	9	12	4	6	1	2	11	95	13	97	6
	3%BFINRe	2%	4%z	2%	2%	4%	3%	2%	3%	1%	1%	3%	4%ze	1%	3%	2%
About two or three times a week	104	8	29	4	9	6	9	6	3	-	2	8	88	15	97	3
	3%BFGNe	3%	3%	3%	2%	3%	2%	3%	2%	-	1%	2%	3%ze	1%	3%	1%
At least once a week	75	4	11	*	7	6	9	6	4	-	5	7	63	11	64	7
	2%BFGe	1%	1%	*	2%	3%	2%	3%	2%	-	3%	2%	2%ze	1%	2%	2%
At least once a month	46	4	7	4	*	2	4	5	3	-	3	5	39	7	40	2
	1%Be	1%	1%	2%V	*	1%	1%	2%V	2%	-	2%V	1%	2%ze	*	1%	1%
At least once every three months	4	1	-	-	-	-	*	-	-	-	-	1	2	2	4	-
	*	*	-	-	-	-	*	-	-	-	-	*	*	*	*	-
Don't know/can't remember	*	*	-	-	-	-	-	-	-	-	-	-	-	*	*	-
	*	*	-	-	-	-	-	-	-	-	-	-	-	*	*	-
Never	3698	273	765	139	357	185	432	202	165	109	143	330	2186	1417	3134	333
	90%ACDJK	92%	89%	92%	92%	87%	91%	90%	88%	97%zTWh	91%	90%	86%	96%zd	90%	94%zf
	d															
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	173	8	51	4	15	12	19	6	11	3	4	17	151	19	149	10
	4%BFGHNe	3%	6%z	3%	4%	6%	4%	3%	6%	3%	3%	5%	6%ze	1%	4%	3%
Weekly (Net)	353	20	92	9	32	25	37	17	18	3	11	32	302	45	309	20
	9%BFGHNe	7%	11%a	6%	8%	12%a	8%	8%	10%	3%	7%	9%	12%ze	3%	9%	6%
Monthly (Net)	399	24	99	13	32	27	40	22	22	3	14	37	340	52	349	22
	10%BFGHNe	8%	11%a	8%	8%	13%a	9%	10%	12%a	3%	9%	10%	13%ze	4%	10%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 156

A4a1_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	47 1%e	23 1%	24 1%	4 1%	11 1%	19 1%	13 1%	- *	1 *	9 1%	31 2%zGHI	16 2%	10 1%	7 1%	15 1%	40 1%	3 1%	5 2%R	- -
At least once every day	92 2%BFNe	62 3%zB	30 1%	7 2%	23 3%F	48 4%zCF	13 1%	3 1%	5 1%	19 2%	51 4%zGHI	38 4%zMN	24 2%N	19 2%	11 1%	83 2%	5 2%	2 1%	1 1%
About two or three times a week	47 1%Ne	31 2%	17 1%	6 1%	10 1%	20 1%	12 1%	1 *	1 *	14 1%	27 2%zGH	12 1%	15 1%	14 1%	6 1%	41 1%	5 1%	1 *	1 *
At least once a week	45 1%Fe	24 1%	21 1%	4 1%	13 2%F	25 2%zF	3 *	1 *	1 *	9 1%	29 2%zGHI	8 1%	10 1%	18 2%	8 1%	33 1%	7 2%	2 1%	3 2%zO
At least once a month	24 1%FNe	12 1%	12 1%	4 1%	10 1%zF	8 1%	3 *	* *	1 *	8 1%	11 1%	10 1%zN	6 1%	6 1%	2 *	22 1%	* *	1 *	1 1%
At least once every three months	3 *	1 *	2 *	1 *	1 *	* *	1 *	- -	- *	* *	1 *	1 *	- *	1 *	* *	2 *	- *	* *	- -
Don't know/can't remember	3 *O	1 *	1 *	- *	* *	2 *	- -	- -	- *	- *	3 *	1 *	- *	1 *	- *	* 1%zO	2 -	- -	- -
Never	3840 94%ADEJK	1845 92%	1991 95%zA	448 95%E	715 91%	1243 91%	1434 97%zCDE	401 99%zIJ	433 98%zIJ	981 94%J	1205 89%	852 91%	948 94%K	930 93%	1109 96%zKLM	3214 94%	322 94%	190 94%	113 95%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	139 3%BFGHNR	85 4%zB	55 3%	12 2%	35 4%F	67 5%zCF	26 2%	3 1%	6 1%	28 3%	82 6%zGHI	54 6%zLMN	34 3%	26 3%	25 2%	123 4%R	8 2%	7 4%	1 1%
Weekly (Net)	232 6%BFGHNe	139 7%zB	92 4%	21 4%	57 7%F	112 8%zCF	42 3%	5 1%	8 2%	51 5%GH	139 10%zGHI	75 8%zN	59 6%N	58 6%N	40 3%	197 6%	20 6%	10 5%	5 4%
Monthly (Net)	256 6%BFGHNe	151 8%zB	105 5%	25 5%F	67 9%zCF	119 9%zCF	45 3%	6 1%	9 2%	59 6%GH	150 11%zGHI	85 9%zN	65 6%N	64 6%N	42 4%	219 6%	20 6%	11 6%	6 5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 156

A4a1_6. How often in the past 3 months have you used these websites and/or apps? - News.sky.com (Sky News)

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	47 1%e	4 1%	9 1%	1 *	2 *	1 *	12 2%z	2 1%	2 1%	1 1%	1 1%	6 2%	38 1%e	9 1%	39 1%	3 1%
At least once every day	92 2%BFNe	7 2%	25 3%	2 1%	7 2%	5 2%	18 4%	7 3%	2 1%	1 1%	1 1%	9 2%	82 3%ze	9 1%	80 2%	6 2%
About two or three times a week	47 1%Ne	4 1%	15 2%	1 *	3 1%	3 1%	3 1%	5 2%	-	-	3 2%	4 1%	40 2%ze	7 *	45 1%	1 *
At least once a week	45 1%Fe	2 1%	4 1%	4 3%TXc	7 2%	4 2%c	2 *	* *	5 3%Tc	-	3 2%	1 *	38 2%ze	6 *	34 1%	7 2%
At least once a month	24 1%FNe	1 *	3 *	1 1%	4 1%	-	4 1%	-	3 2%	* *	3 2%	3 1%	20 1%e	3 *	20 1%	4 1%
At least once every three months	3 *	-	1 *	-	-	* *	* *	-	-	-	1 1%	-	2 *	* *	3 *	-
Don't know/can't remember	3 *O	-	-	-	-	-	-	-	-	-	-	-	2 *	* *	2 *	1 *
Never	3840 94%ADEJKd	281 94%	807 93%	142 94%	367 94%	199 94%	434 92%	209 93%	174 94%	111 98%X	144 92%	345 94%	2305 91%	1437 98%zd	3266 94%	335 94%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	139 3%BFGHNR e	10 4%	34 4%	3 2%	9 2%	6 3%	29 6%zV	9 4%	4 2%	1 1%	3 2%	15 4%	120 5%ze	18 1%	118 3%	9 2%
Weekly (Net)	232 6%BFGHNe	16 5%	53 6%	8 5%	19 5%	13 6%	35 7%	15 7%	9 5%	1 1%	9 5%	19 5%	198 8%ze	31 2%	197 6%	17 5%
Monthly (Net)	256 6%BFGHNe	17 6%	56 6%	9 6%	22 6%	13 6%	39 8%	15 7%	12 6%	2 2%	11 7%	22 6%	219 9%ze	34 2%	217 6%	20 6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 157

A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	16 *e	11 1%	5 *	3 1%F	10 1%zEF	3 *	-	2 *	-	2 *	12 1%z	8 1%z	2 *	3 *	3 *	15 *	*	*	*
At least once every day	40 1%FNe	24 1%	16 1%	8 2%F	12 2%F	16 1%F	3 *	1 *	2 1%	8 1%	26 2%zGI	19 2%zLN	8 1%	11 1%N	3 *	35 1%	4 1%	1 *	1 1%
About two or three times a week	52 1%Fe	31 2%	21 1%	11 2%zF	14 2%F	20 1%F	6 *	1 *	1 1%	15 1%	31 2%zGH	13 1%	25 2%zMN	6 1%	8 1%	45 1%	4 1%	2 1%	1 1%
At least once a week	67 2%FNe	33 2%	33 2%	12 2%F	13 2%	28 2%F	14 1%	6 2%	4 1%	20 2%	34 2%z	20 2%N	23 2%N	15 2%	9 1%	56 2%	3 1%	4 2%	3 3%P
At least once a month	19 *F	10 *	10 *	7 1%zF	5 1%F	7 *	1 *	3 1%	1 *	6 1%	7 1%	5 1%	6 1%	2 1%	6 1%	16 *	*	1 1%	2 2%zOP
At least once every three months	7 *	4 *	4 *	2 1%	2 *	1 *	2 *	2 *	1 *	3 *	1 *	2 *	2 *	1 *	2 *	6 *	-	-	1 1%zOP
Don't know/can't remember	3 *	3 *	* *	3 1%zEF	-	-	* *	* *	-	-	-	-	* *	-	3 *	3 *	-	*	-
Never	3897 95%CDJKLd	1884 94%	2010 96%	427 90%	727 93%	1289 94%C	1454 98%zCDE	391 96%J	432 98%zIU	985 95%J	1248 92%	873 93%	947 93%	958 96%KL	1119 97%zKL	3260 95%	333 97%R	194 96%	110 93%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	56 1%FNe	35 2%	21 1%	11 2%F	22 3%zEF	19 1%F	3 *	3 1%	2 1%	10 1%	38 3%zGHI	27 3%zLN	10 1%	14 1%	5 *	50 1%	4 1%	1 1%	1 1%
Weekly (Net)	174 4%FHNe	99 5%	75 4%	34 7%zF	49 6%zF	68 5%F	23 2%	11 3%	8 2%	46 4%H	103 8%zGHI	60 6%zMN	58 6%zN	35 4%	22 2%	151 4%	11 3%	7 3%	6 5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 157

A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	194	109	85	41	54	74	24	14	9	52	110	65	63	37	28	167	11	8	8
	5%FHNe	5%	4%	9%zEF	7%zF	5%F	2%	3%	2%	5%H	8%zGHI	7%zMN	6%zMN	4%	2%	5%	3%	4%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 157

A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	16 *e	2 1%	6 1%	-	2 1%	*	1 *	1 *	-	1 1%	-	3 1%	14 1%	1 *	13 *	2 1%
At least once every day	40 1%FNe	3 1%	14 2%	1 *	4 1%	1 *	4 1%	2 1%	3 2%	-	1 1%	3 1%	36 1%ze	4 *	33 1%	3 1%
About two or three times a week	52 1%Fe	6 2%	15 2%	1 1%	8 2%	3 1%	2 1%	4 2%	-	-	1 1%	5 1%	42 2%ze	10 1%	45 1%	4 1%
At least once a week	67 2%FNe	3 1%	14 2%	1 *	10 3%	2 1%	13 3%	5 2%	5 3%	-	1 *	3 1%	51 2%ze	13 1%	55 2%	7 2%
At least once a month	19 *F	1 *	4 1%	3 2%zVX	*	3 1%	*	1 *	-	1 1%	-	1 *	14 1%	5 *	16 *	3 1%
At least once every three months	7 *	-	1 *	-	2 1%	-	1 *	-	*	-	-	1 *	2 *	5 *	5 *	1 *
Don't know/can't remember	3 *	-	-	-	1 *	-	-	-	-	1 1%zT	-	-	1 *	*	2 *	-
Never	3897 95%CDJKLd	284 95%	811 94%	146 96%	361 93%	203 96%	451 95%	212 94%	178 95%	109 97%	154 98%v	351 96%	2369 94%	1434 97%zd	3318 95%	336 94%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	56 1%FNe	5 2%	20 2%	1 *	6 2%	1 1%	5 1%	2 1%	3 2%	1 1%	1 1%	6 2%	50 2%ze	5 *	47 1%	5 1%
Weekly (Net)	174 4%FHNe	14 5%	48 6%	3 2%	24 6%	6 3%	20 4%	12 5%	8 4%	1 1%	3 2%	14 4%	143 6%ze	28 2%	147 4%	16 5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 157

A4a1_7. How often in the past 3 months have you used these websites and/or apps? - Channel4.com

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 194	14	53	6	25	9	20	13	8	2	3	15	156	32	162	19
5%FHNe	5%	6%	4%	6%	4%	4%	6%	4%	2%	2%	4%	6%ze	2%	5%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 158

A4a1_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	14 *	8 *	6 *	1 *	5 1%	4 *	5 *	- -	- -	3 *	11 1%	10 1%LMN	2 *	2 *	- -	12 *	* *	1 *	* *
At least once every day	17 *Fe	11 1%	6 *	4 1%F	5 1%F	8 1%F	1 *	- -	2 *	2 *	12 1%	8 1%N	5 *	2 *	2 *	14 *	2 1%	1 *	1 1%
About two or three times a week	23 1%	14 1%	9 *	3 1%	7 1%	8 1%	6 *	- -	3 1%	6 1%	13 1%	8 1%	5 1%	4 *	6 1%	21 1%	* *	1 *	1 1%
At least once a week	24 1%	12 1%	11 1%	1 *	6 1%	11 1%	6 *	3 1%	3 1%	7 1%	11 1%	6 1%	10 1%	2 *	5 *	20 1%	3 1%	* *	1 *
At least once a month	7 *	4 *	3 *	2 *	3 *	2 *	1 *	1 *	1 *	4 *	2 *	1 *	1 *	3 *	3 *	5 *	1 *	1 *	1 1%O
At least once every three months	5 *	3 *	2 *	1 *	1 *	1 *	2 *	- -	* *	2 *	3 *	1 *	1 *	3 *	1 *	3 *	1 *	- -	1 1%O
Don't know/can't remember	5 *	4 *	1 *	- -	1 *	4 *	- -	1 *	- -	- -	3 *	1 *	- -	3 *	1 *	4 *	- -	1 1%O	- -
Never	4005 98%DJKd	1941 97%	2060 98%	461 97%	755 96%	1328 97%	1460 99%zDE	403 99%J	432 98%	1016 98%J	1303 96%	905 96%	989 98%	977 98%	1134 98%K	3357 98%	337 98%	197 98%	114 96%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	31 1%Ne	19 1%	12 1%	5 1%	9 1%	12 1%	5 *	- -	2 *	5 *	24 2%GI	18 2%LMN	7 1%	4 *	2 *	26 1%	2 1%	2 1%	1 1%
Weekly (Net)	78 2%FNe	46 2%	33 2%	9 2%	23 3%F	30 2%	17 1%	3 1%	8 2%	18 2%	48 4%GI	33 3%zMN	23 2%	10 1%	13 1%	67 2%	6 2%	3 1%	3 2%
Monthly (Net)	86 2%Fe	50 3%	36 2%	10 2%	26 3%zF	32 2%	17 1%	4 1%	9 2%	22 2%	49 4%zG	34 4%zMN	24 2%	13 1%	15 1%	72 2%	7 2%	4 2%	4 3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 158

A4a1_8. How often in the past 3 months have you used these websites and/or apps? - 5 (channel5.com)

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	14*	-	5	1	1	-	1	-	-	-	-	5	14	-	12	*
		-	1%	*	*	-	*	-	-	-	-	1%z	1%ze	-	*	*
At least once every day	17	1	3	2	2	2	2	1	-	-	1	*	15	2	17	*
	*Fe	*	*	1%	*	1%	*	*	-	-	1%	*	1%	*	*	*
About two or three times a week	23	1	8	-	1	5	-	3	2	-	-	1	17	6	22	1
	1%	*	1%	-	*	2%zX	-	1%X	1%	-	-	*	1%	*	1%	*
At least once a week	24	-	8	2	2	-	2	3	-	-	-	3	19	4	22	1
	1%	-	1%	1%	*	-	*	1%	-	-	-	1%	1%	*	1%	*
At least once a month	7	*	1	-	1	2	1	-	-	-	-	-	5	2	7	1
	*	*	*	-	*	1%zT	*	-	-	-	-	-	*	*	*	*
At least once every three months	5	-	1	-	1	-	1	-	-	-	-	*	2	3	5	1
	*	-	*	-	*	-	*	-	-	-	-	*	*	*	*	*
Don't know/can't remember	5	-	-	-	-	-	3	1	-	-	-	-	5	-	4	-
	*	-	-	-	-	-	1%z	*	-	-	-	-	*	-	*	-
Never	4005	296	838	147	382	203	463	217	185	113	156	357	2452	1454	3400	351
	98%DJKd	99%W	97%	97%	98%	96%	98%	97%	99%	100%	99%	97%	97%	99%zd	97%	99%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	31	1	9	2	3	2	3	1	-	-	1	5	29	2	29	1
	1%Ne	*	1%	1%	1%	1%	1%	*	-	-	1%	1%	1%ze	*	1%	*
Weekly (Net)	78	2	24	4	6	7	5	7	2	-	1	10	65	12	73	3
	2%FNe	1%	3%	3%	1%	3%	1%	3%	1%	-	1%	3%	3%ze	1%	2%	1%
Monthly (Net)	86	2	25	4	7	9	6	7	2	-	1	10	70	14	79	4
	2%Fe	1%	3%	3%	2%	4%zSX	1%	3%	1%	-	1%	3%	3%ze	1%	2%	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 159

A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation				
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
A few times a day	93	82	11	7	27	41	17	3	4	24	55	37	25	17	13	78	8	5	2	
	2%BFNe	4%zB	1%	2%	3%zF	3%F	1%	1%	1%	2%	4%zGHI	4%zLMN	2%	2%	1%	2%	2%	2%	2%	
At least once every day	207	165	42	22	39	86	61	9	12	42	117	73	57	46	32	170	17	14	5	
	5%BGNe	8%zB	2%	5%	5%	6%zF	4%	2%	3%	4%	9%zGHI	8%zLMN	6%N	5%	3%	5%	5%	7%	4%	
About two or three times a week	140	114	26	17	24	64	34	9	11	28	75	56	40	19	25	117	10	7	5	
	3%BFMNe	6%zB	1%	4%	3%	5%zF	2%	2%	2%	3%	6%zGHI	6%zLMN	4%MN	2%	2%	3%	3%	3%	4%	
At least once a week	115	83	32	24	17	49	25	8	9	20	48	33	27	31	24	93	9	8	4	
	3%BFe	4%zB	2%	5%zDF	2%	4%F	2%	2%	2%	2%	4%I	3%	3%	3%	2%	3%	3%	4%	3%	
At least once a month	56	26	30	14	8	18	15	2	4	12	30	11	13	17	15	46	1	7	2	
	1%	1%	1%	3%zDEF	1%	1%	1%	1%	1%	1%	2%z	1%	1%	2%	1%	1%	*	3%zOP	1%	
At least once every three months	10	4	6	1	1	1	7	4	-	3	3	4	3	*	3	7	*	2	1	
	*	*	*	*	*	*	*	1%z	-	*	*	*	*	*	*	*	*	*	1%zO	*
Don't know/can't remember	8	5	4	1	1	4	3	-	2	-	6	2	3	4	-	8	1	-	*	
	*	*	*	*	*	*	*	-	*	-	*	*	*	*	-	*	*	-	*	
Never	3473	1521	1948	387	667	1100	1318	371	400	910	1024	725	846	861	1041	2916	297	159	100	
	85%AEJKQ	76%	93%zA	82%	85%E	81%	89%zCDE	91%zJ	91%zJ	88%zJ	75%	77%	83%K	86%K	90%zKLM	85%Q	86%Q	79%	84%	
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Daily (Net)	300	247	53	29	66	127	78	13	16	66	172	110	82	63	45	248	25	19	7	
	7%BFGHNe	12%zB	3%	6%	8%F	9%zF	5%	3%	4%	6%G	13%zGHI	12%zLMN	8%N	6%N	4%	7%	7%	9%	6%	
Weekly (Net)	554	444	110	70	107	241	136	30	36	114	295	199	149	113	93	459	45	34	16	
	14%BFGHI	22%zB	5%	15%F	14%F	18%zDF	9%	7%	8%	11%	22%zGHI	21%zLMN	15%N	11%N	8%	13%	13%	17%	14%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 159

A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	610	470	140	84	115	259	151	32	39	127	325	210	162	130	108	505	46	41	18
	15% BFGHI	23% zB	7%	18% F	15% F	19% zDF	10%	8%	9%	12%	24% zGHI	22% zLMN	16% N	13% N	9%	15%	13%	20% zOP	15%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 159

A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	93	5	21	2	9	5	11	8	7	-	1	8	80	12	79	7
	2%BFNe	2%	2%	1%	2%	3%	2%	4%	4%	-	1%	2%	3%ze	1%	2%	2%
At least once every day	207	8	51	10	12	6	23	13	7	4	6	31	163	42	176	21
	5%BGNe	3%	6%	7%	3%	3%	5%	6%	4%	3%	4%	8%zSVW	6%ze	3%	5%	6%
About two or three times a week	140	10	22	8	19	12	13	11	7	2	4	11	104	32	123	9
	3%BFMNe	3%	3%	5%	5%	5%	3%	5%	4%	1%	3%	3%	4%ze	2%	4%	2%
At least once a week	115	9	29	2	9	6	11	10	2	-	3	12	89	23	103	7
	3%BFNe	3%	3%	1%	2%	3%	2%	5%	1%	-	2%	3%	4%ze	2%	3%	2%
At least once a month	56	2	11	3	10	1	7	4	1	1	4	3	38	18	44	7
	1%	1%	1%	2%	3%	*	1%	2%	1%	1%	3%	1%	1%	1%	1%	2%
At least once every three months	10	-	-	2	2	1	-	1	*	-	*	1	4	6	7	2
	*	-	-	1%T	1%	1%	-	*	*	-	*	*	*	*	*	1%
Don't know/can't remember	8	-	-	-	1	1	4	-	-	-	2	-	5	3	7	1
	*	-	-	-	*	*	1%zT	-	-	-	1%zT	-	*	*	*	*
Never	3473	264	731	126	328	180	404	177	162	107	135	303	2045	1335	2948	301
	85%AEJKQ	88%Y	85%	83%	84%	85%	85%	79%	87%	95%zTUVW	86%	82%	81%	91%zd	85%	85%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	300	13	72	12	21	11	34	21	14	4	8	39	243	54	255	29
	7%BFGHNe	5%	8%	8%	5%	5%	7%	9%	7%	3%	5%	11%zSV	10%ze	4%	7%	8%
Weekly (Net)	554	33	123	21	48	29	58	42	23	5	16	61	436	109	482	45
	14%BFGHI	11%	14%a	14%a	12%	14%a	12%	19%Sa	12%	5%	10%	17%a	17%ze	7%	14%	13%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 159

A4a1_9. How often in the past 3 months have you used these websites and/or apps? - BBC Sport

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	610	35	134	24	58	29	65	46	24	6	19	64	474	127	525	51
Nae	15%BFGHI	12%	15%a	16%a	15%a	14%	14%a	21%zSa	13%	5%	12%	17%a	19%ze	9%	15%	14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 160

A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	205 5%BCFGHN e	122 6%zB	82 4%	13 3%	43 6% C	94 7%z CF	55 4%	7 2%	9 2%	45 4%	122 9%z GHI	74 8%z MN	64 6% MN	35 4%	31 3%	165 5%	16 5%	17 8%z O	7 6%
At least once every day	394 10% BFGHN e	232 12%z B	162 8%	37 8%	78 10%	161 12%z CF	118 8%	16 4%	25 6%	100 10% GH	186 14%z GHI	145 15%z LMN	112 11% N	79 8% N	58 5%	326 9%	36 10%	19 10%	12 10%
About two or three times a week	233 6% FNQcef	126 6%	107 5%	28 6%	47 6%	94 7% F	64 4%	16 4%	23 5%	56 5%	101 7%z G	70 7%z N	76 7%z N	52 5% N	35 3%	207 6% Q	15 4%	4 2%	7 6% Q
At least once a week	174 4% BFHNe	101 5%z B	73 3%	38 8%z DEF	37 5% F	64 5% F	35 2%	15 4%	8 2%	45 4%	85 6%z H	44 5% N	55 5% N	45 5%	30 3%	147 4%	9 3%	11 6%	6 5%
At least once a month	60 1% F	33 2%	27 1%	11 2% F	14 2%	24 2% F	11 1%	7 2%	2 *	12 1%	30 2%z H	20 2% M	18 2%	7 1%	14 1%	52 2%	1 *	4 2% P	2 2%
At least once every three months	14 *	6 *	8 *	3 1%	1 *	4 *	5 *	1 *	*	5 *	8 1%	5 1%	3 *	3 *	10 *	1 *	3 2%z O	1 1%	
Don't know/can't remember	9 * d	5 *	4 *	1 *	1 *	* *	6 *	1 *	*	2 *	3 *	5 1%z	1 *	1 *	6 *	2 1%	-	-	* *
Never	3012 73% AEJKL Yd	1374 69%	1635 78%z A	342 72%	562 72%	923 68%	1185 80%z CDE	345 85%z IJ	372 84%z IJ	775 75% I	823 61%	576 61%	684 67% K	774 78%z KL	979 85%z KLM	2521 73%	265 77%	142 71%	83 70%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	599 15% BCFGH MNe	354 18%z B	244 12%	50 11%	122 16% CF	255 19%z CF	173 12%	23 6%	35 8%	145 14% GH	308 23%z GHI	220 23%z LMN	176 17%z MN	114 11% N	89 8%	492 14%	52 15%	36 18%	19 16%
Weekly (Net)	1006 25% BFGHM NWef	581 29%z B	424 20%	116 25% F	205 26% F	412 30%z CF	272 18%	54 13%	66 15%	246 24% GH	494 36%z GHI	333 35%z LMN	308 30%z MN	211 21% N	154 13%	846 25%	76 22%	52 26%	32 27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 160

A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	1066	614	451	127	220	437	283	61	68	258	524	354	326	218	169	899	77	56	34
	26%BFGHM NWef	31%zB	21%	27%F	28%F	32%zF	19%	15%	15%	25%GH	39%zGHI	38%zLMN	32%zMN	22%N	15%	26%	22%	28%	29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 160

A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	205	13	39	5	15	9	29	15	10	4	6	20	164	38	169	16
	5% BCFGHNe	4%	5%	3%	4%	4%	6%	7%	5%	3%	4%	5%	6% ze	3%	5%	4%
At least once every day	394	25	95	16	33	11	42	28	16	8	16	36	284	108	331	40
	10% BFGHNe	8%	11% W	10%	8%	5%	9%	12% W	8%	7%	10%	10%	11% ze	7%	9%	11%
About two or three times a week	233	24	65	12	22	11	18	19	13	8	6	9	160	69	185	26
	6% FNQcef	8% c	7% Xc	8% c	6%	5%	4%	8% Xc	7% c	7%	4%	3%	6%	5%	5%	7%
At least once a week	174	25	39	5	20	6	15	10	4	3	4	17	132	38	144	17
	4% BFHNe	8% zWXh	5%	3%	5%	3%	3%	4%	2%	3%	2%	5%	5% ze	3%	4%	5%
At least once a month	60	5	16	5	5	1	6	3	3	*	3	5	40	18	52	7
	1% F	2%	2%	3%	1%	1%	1%	1%	2%	*	2%	1%	2%	1%	2%	2%
At least once every three months	14	2	3	-	1	-	-	1	-	-	1	2	10	4	12	3
	* 	1%	*	-	*	-	-	*	-	-	1%	1%	*	*	*	1%
Don't know/can't remember	9	-	-	-	1	1	2	-	-	-	-	2	1	7	6	2
	* d	-	-	-	*	*	*	-	-	-	-	1%	*	* zd	*	1%
Never	3012	204	607	109	293	173	361	149	139	89	121	276	1736	1189	2589	245
	73% AEJKLYd	68%	70%	72%	75%	82% zSTY	76% Y	67%	75%	79%	77%	75%	69%	81% zd	74% z	69%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	599	38	135	21	48	20	71	43	26	12	22	56	449	146	500	56
	15% BCFGHMNe	13%	16%	14%	12%	9%	15%	19% W	14%	11%	14%	15%	18% ze	10%	14%	16%
Weekly (Net)	1006	87	238	37	90	36	104	72	43	23	32	82	741	252	829	99
	25% BCFGHMNWef	29% W	28% W	25%	23%	17%	22%	32% zWXbc	23%	20%	20%	22%	29% ze	17%	24%	28%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 160

A4a1_10. How often in the past 3 months have you used these websites and/or apps? - BBC News

Base = All Respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net) 1066	92	255	42	95	38	110	75	46	24	35	87	781	271	881	106
NWef	26%BFGHM	31%W	29%zW	28%	24%	18%	23%	33%zWXc	25%	21%	22%	31%ze	18%	25%	30%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 161

A4a1_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	119	64	55	9	32	47	32	4	9	34	56	53	32	16	19	100	6	9	4
	3%GMNe	3%	3%	2%	4%F	3%	2%	1%	2%	3%G	4%zG	6%zLMN	3%	2%	2%	3%	2%	5%	4%
At least once every day	335	196	139	27	60	147	100	12	31	86	158	118	93	77	47	277	24	23	10
	8%BGNWe	10%zB	7%	6%	8%	11%zCF	7%	3%	7%G	8%G	12%zGHI	13%zLMN	9%N	8%N	4%	8%	7%	12%	8%
About two or three times a week	235	113	122	23	43	92	76	10	18	52	119	89	74	44	28	203	15	11	6
	6%GNe	6%	6%	5%	6%	7%	5%	2%	4%	5%	9%zGHI	9%zMN	7%MN	4%N	2%	6%	4%	5%	5%
At least once a week	146	70	76	26	32	45	43	3	12	41	64	40	44	37	25	128	6	7	5
	4%GN	3%	4%	6%zF	4%	3%	3%	1%	3%	4%G	5%zG	4%N	4%N	4%	2%	4%	2%	4%	4%P
At least once a month	49	23	26	10	10	21	8	3	1	13	20	17	18	10	4	43	2	4	1
	1%FNe	1%	1%	2%F	1%	2%F	1%	1%	*	1%	1%	2%N	2%N	1%	*	1%	1%	2%	*
At least once every three months	11	4	8	1	3	5	1	2	*	2	7	1	6	3	1	8	2	1	*
	*	*	*	*	*	*	*	*	*	*	1%	*	1%	*	*	*	1%	1%	*
Don't know/can't remember	5	3	3	-	1	1	3	-	-	2	3	1	3	1	-	4	1	-	-
	*	*	*	-	*	*	*	-	-	*	*	*	*	*	-	*	*	-	-
Never	3200	1527	1670	377	603	1005	1215	374	370	810	931	620	744	808	1028	2673	287	146	93
	78%AEJKL	76%	80%zA	80%E	77%	74%	82%zDE	92%zHIJ	84%zIJ	78%KJ	69%	66%	73%K	81%zKL	89%zKLM	78%	83%zOQ	73%	78%
QYd																			
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	455	260	194	36	92	194	133	16	40	120	215	171	124	93	66	377	31	32	14
	11%BCFGN	13%zB	9%	8%	12%C	14%zCF	9%	4%	9%G	12%G	16%zGHI	18%zLMN	12%N	9%N	6%	11%	9%	16%zOP	12%
WeeKly (Net)	836	443	392	85	167	331	252	28	70	213	398	300	242	174	119	708	51	51	25
	20%BFGHN	22%zB	19%	18%	21%F	24%zCF	17%	7%	16%G	20%G	29%zGHI	32%zLMN	24%zMN	17%N	10%	21%P	15%	25%P	21%
PWe																			
Monthly (Net)	885	466	418	95	176	353	260	31	70	226	418	318	260	184	123	751	53	54	26
	22%BFGHM	23%zB	20%	20%	23%F	26%zCF	18%	8%	16%G	22%GH	31%zGHI	34%zLMN	26%zMN	18%N	11%	22%P	15%	27%zP	22%
NPWe																			

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 161

A4a1_11. How often in the past 3 months have you used these websites and/or apps? - BBC Weather

Base = All Respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	119	8	22	5	7	5	15	7	4	5	1	21	89	30	100	10
	3%GMNe	3%	3%	3%	2%	2%	3%	3%	2%	4%	1%	6%zTVb	4%ze	2%	3%	3%
At least once every day	335	21	74	10	35	8	28	30	17	14	12	28	253	79	273	36
	8%BGNWe	7%	9%W	7%	9%W	4%	6%	13%zWX	9%	13%W	8%	8%	10%ze	5%	8%	10%
About two or three times a week	235	25	49	15	21	6	23	17	9	8	9	21	168	64	192	26
	6%zNe	8%W	6%	10%zW	5%	3%	5%	8%	5%	7%	6%	6%	7%ze	4%	6%	7%
At least once a week	146	13	28	6	20	9	17	10	4	-	6	15	102	44	128	10
	4%GN	4%	3%	4%	5%	4%	4%	4%	2%	-	4%	4%	4%	3%	4%	3%
At least once a month	49	4	16	*	3	2	4	2	1	-	3	8	39	9	43	4
	1%FNe	1%	2%	*	1%	1%	1%	1%	-	-	2%	2%	2%e	1%	1%	1%
At least once every three months	11	1	3	-	3	-	-	-	1	-	-	-	9	2	10	1
	*	*	*	-	1%	-	-	-	*	-	-	-	*	*	*	*
Don't know/can't remember	5	-	-	-	-	1	1	-	2	-	-	-	4	1	3	1
	*	-	-	-	-	*	*	-	1%zT	-	-	-	*	*	*	*
Never	3200	226	671	115	301	181	385	159	149	86	126	275	1864	1242	2736	268
	78%AEJKL	76%	78%	76%	77%	86%zSTUV	81%Y	71%	80%	76%	80%	75%	74%	84%zd	78%	75%
	QYd					Yc										
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	455	29	97	15	42	12	43	37	20	19	14	49	342	109	374	46
	11%BFCFGN	10%	11%	10%	11%	6%	9%	16%zWX	11%	17%W	9%	13%W	14%ze	7%	11%	13%
	We															
Weekly (Net)	836	67	174	36	83	28	84	64	34	27	28	85	612	217	695	82
	20%BFGHN	22%W	20%	24%W	21%W	13%	18%	28%zTWX	18%	24%W	18%	23%W	24%ze	15%	20%	23%
	PWe															
Monthly (Net)	885	71	190	37	86	29	88	66	35	27	31	93	651	226	738	86
	22%BFGHM	24%W	22%W	24%W	22%W	14%	19%	29%zWXh	19%	24%	20%	25%W	26%ze	15%	21%	24%
	NPWe															

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 162

A4a1_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	9 *	2 *	7 *	2 *F	5 1%zF	2 *	-	2 *	2 1%	1 *	3 *	3 *	2 *	1 *	3 *	8 *	* *	1 *	1 1%
At least once every day	44 1%Fe	22 1%	22 1%	1 *	17 2%zCF	24 2%zCF	2 *	3 1%	3 1%	15 1%	22 2%z	13 1%	19 2%zMN	6 1%	7 1%	37 1%	3 1%	2 1%	2 1%
About two or three times a week	28 1%Fe	11 1%	17 1%	2 *	9 1%F	15 1%F	2 *	-	2 *	6 1%	20 1%zG	8 1%	12 1%	4 *	4 *	26 1%	* *	2 1%	* *
At least once a week	12 *	4 *	9 *	1 *	6 1%F	6 *F	-	1 *	* *	7 1%z	4 *	5 1%	3 *	2 *	2 *	10 *	1 *	1 1%	* *
At least once a month	7 *	1 *	6 *	-	3 *	2 *	3 *	* *	-	2 *	2 *	1 *	4 *	-	2 *	7 *	-	-	-
At least once every three months	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know/can't remember	2 *	-	2 *	-	-	2 *	-	2 *zJ	-	-	-	-	-	2 *	-	2 *	-	-	-
Never	3998 97%DEJLd	1959 98%	2036 97%	467 99%DE	744 95%	1314 96%	1473 100%zDE	400 98%	434 98%	1009 97%	1308 96%	910 97%	974 96%	981 99%KL	1133 98%zKL	3346 97%	339 99%	197 97%	116 98%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	53 1%Fe	24 1%	29 1%	3 1%	22 3%zCF	26 2%zF	2 *	5 1%	6 1%	16 2%	26 2%	16 2%	20 2%M	6 1%	10 1%	45 1%	4 1%	2 1%	2 2%
Weekly (Net)	94 2%FNe	39 2%	55 3%	6 1%F	37 5%zCF	47 3%zCF	4 *	5 1%	8 2%	29 3%	49 4%zG	29 3%MN	36 4%zMN	13 1%	16 1%	81 2%	5 1%	5 3%	3 2%
Monthly (Net)	101 2%FMe	40 2%	61 3%	6 1%	40 5%zCF	49 4%zCF	6 *	5 1%	8 2%	31 3%	51 4%zG	30 3%MN	39 4%zMN	13 1%	18 2%	88 3%	5 1%	5 3%	3 2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 162

A4a1_12. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Playtime

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	9 *	1 *	1 *	- *	2 *	1 1%	- *	1 *	1 *	1 1%	- *	1 *	7 *	2 *	8 *	1 *
At least once every day	44 1%Fe	5 2%	16 2%	1 1%	2 *	1 *	5 1%	2 1%	- -	- -	1 1%	4 1%	44 2%ze	* *	40 1%	1 *
About two or three times a week	28 1%Fe	2 1%	6 1%	3 2%c	5 1%	2 1%	3 1%	2 1%	3 1%	2 1%	1 1%	- -	25 1%ze	3 *	25 1%	2 1%
At least once a week	12 *	- *	4 *	1 *	- -	- -	3 1%	- -	1 1%	* *	1 *	1 *	11 *	2 *	11 *	- -
At least once a month	7 *	- *	1 *	- -	- -	1 *	3 1%z	- -	1 *	- -	- -	1 *	3 *	4 *	6 *	- -
At least once every three months	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know/can't remember	2 *	- *	- *	- *	- *	- *	- *	- *	2 1%zT	- *	- *	- *	- *	2 *	2 *	- *
Never	3998 97%DEJld	291 97%	837 97%	147 97%	381 98%	208 98%	459 97%	219 98%	179 96%	110 98%	154 98%	361 98%	2439 96%	1459 99%zd	3397 97%	351 99%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	53 1%Fe	6 2%	17 2%	1 1%	4 1%	2 1%	5 1%	3 1%	1 *	1 1%	1 1%	5 1%	51 2%ze	2 *	47 1%	3 1%
Weekly (Net)	94 2%FNe	8 3%	26 3%	4 3%	8 2%	4 2%	10 2%	5 2%	5 2%	3 2%	3 2%	6 2%	86 3%ze	7 *	83 2%	5 1%
Monthly (Net)	101 2%FMe	8 3%	27 3%	4 3%	8 2%	4 2%	14 3%	5 2%	5 3%	3 2%	3 2%	7 2%	90 4%ze	11 1%	88 3%	5 1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 163

A4a1_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	27	22	6	4	8	14	1	2	4	5	16	8	10	3	7	25	1	1	1
	1%BF _e	1%z _B	*	1%F	1%F	1%F	*	*	1%	1%	1%z	1%	1%	*	1%	1%	*	*	1%
At least once every day	46	32	13	3	19	18	5	2	1	10	33	20	18	5	3	38	6	2	1
	1%BF _{Ne}	2%z _B	1%	1%	2%z _{CF}	1%F	*	*	*	1%	2%z _{GHI}	2%z _{MN}	2%z _{MN}	*	*	1%	2%	1%	*
About two or three times a week	39	18	21	7	11	18	2	*	2	8	26	17	10	5	6	36	2	1	-
	1%F _e	1%	1%	2%F	1%F	1%F	*	*	1%	1%	2%z _G	2%z _{MN}	1%	1%	1%	1%	1%	*	-
At least once a week	23	10	13	4	9	8	2	1	2	5	11	13	7	2	1	20	3	*	-
	1%F _{NF}	1%	1%	1%	1%z _F	1%	*	*	1%	*	1%	1%z _{MN}	1%	*	*	1%	1%	*	-
At least once a month	19	8	10	5	3	5	6	2	2	5	10	5	6	6	2	17	-	*	1
	*	*	*	1%	*	*	*	1%	*	*	1%	1%	1%	1%	*	1%	-	*	1%
At least once every three months	3	1	2	1	1	-	1	1	-	2	*	-	-	*	2	2	1	-	*
	*	*	*	*	*	-	*	*	-	*	*	-	-	*	*	*	*	-	*
Don't know/can't remember	2	2	-	-	-	2	-	-	-	-	2	2	-	-	-	2	-	-	-
	*	*	-	-	-	*	-	-	-	-	*	*	-	-	*	*	-	-	-
Never	3943	1906	2034	449	732	1300	1462	399	430	1005	1261	875	964	974	1130	3296	332	198	116
	96%ADJKT	95%	97%z _A	95%	93%	95%	99%z _{CDE}	98%J	98%J	97%J	93%	93%	95%	98%z _{KL}	98%z _{KL}	96%	97%	98%	98%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	73	54	19	8	28	32	6	4	5	15	50	28	27	8	10	63	7	2	1
	2%BF _{MNe}	3%z _B	1%	2%F	4%z _F	2%F	*	1%	1%	1%	4%z _{GHI}	3%z _{MN}	3%z _{MN}	1%	1%	2%	2%	1%	1%
Weekly (Net)	135	83	53	18	49	58	10	5	9	28	86	58	44	16	18	119	11	3	1
	3%BF _{G_{MNe}}	4%z _B	3%	4%F	6%z _F	4%z _F	1%	1%	2%	3%	6%z _{GHI}	6%z _{MN}	4%z _{MN}	2%	2%	3%	3%	2%	1%
Monthly (Net)	154	91	63	23	51	63	16	8	11	33	96	64	49	21	20	136	11	4	2
	4%BF _{MNe}	5%z _B	3%	5%F	7%z _F	5%F	1%	2%	2%	3%	7%z _{GHI}	7%z _{MN}	5%z _{MN}	2%	2%	4%	3%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 163

A4a1_13. How often in the past 3 months have you used these websites and/or apps? - BBC Music

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	27 1%BFfe	1 *	9 1%	1 *	8 2%z	* *	2 *	- *	1 1%	- -	- -	3 1%	23 1%	4 *	23 1%	4 1%
At least once every day	46 1%BFNe	4 1%	18 2%z	* *	3 1%	2 1%	3 1%	3 1%	2 1%	- -	1 1%	1 *	43 2%ze	3 *	42 1%	2 *
About two or three times a week	39 1%Fe	3 1%	9 1%	1 1%	5 1%	4 2%	6 1%	5 2%	* *	1 1%	* *	1 *	34 1%ze	4 *	31 1%	5 1%
At least once a week	23 1%FNf	- -	6 1%	1 1%	1 *	2 1%	5 1%	2 1%	1 1%	- -	1 1%	1 *	17 1%	6 *	15 *	3 1%
At least once a month	19 *	1 *	6 1%	1 1%	5 1%	1 1%	2 *	- -	- -	- -	* *	1 *	12 *	7 *	17 *	2 1%
At least once every three months	3 *	- -	* *	- -	1 *	- -	- -	- -	- -	- -	- -	- -	1 *	1 *	3 *	- -
Don't know/can't remember	2 *	- -	- -	2 1%zT	- -	- -	- -	- -	- -	- -	- -	- -	2 *	- -	2 *	- -
Never	3943 96%ADJKT d	290 97%	816 94%	145 96%	366 94%	202 95%	454 96%	215 96%	181 97%	112 99%	153 98%	361 98%TV	2397 95%	1446 98%zd	3355 96%	341 96%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	73 2%BFMNe	5 2%	27 3%z	1 1%	11 3%	3 1%	5 1%	3 1%	4 2%	- -	1 1%	4 1%	66 3%ze	7 *	65 2%	5 1%
Weekly (Net)	135 3%BFMNe	8 3%	42 5%zc	3 2%	17 4%	9 4%	17 4%	9 3%	5 1%	1 2%	3 2%	6 2%	117 5%ze	17 1%	111 3%	13 4%
Monthly (Net)	154 4%BFMNe	9 3%	48 6%zc	4 3%	22 6%c	10 5%	19 4%	9 4%	5 3%	1 1%	3 2%	7 2%	129 5%ze	24 2%	128 4%	15 4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 164

A4a1_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	11 *	7 *	4 *	3 1%F	5 1%F	3 *	-	-	3 *	7 1%	-	6 1%z	2 *	1 *	1 *	10 *	1 *	* *	-
At least once every day	37 1%FNe	19 1%	17 1%	4 1%	17 2%zF	13 1%F	3 *	-	3 1%	7 1%	25 2%zG	17 2%zN	9 1%	8 1%	3 *	32 1%	3 1%	1 *	2 1%
About two or three times a week	70 2%GNe	31 2%	40 2%	12 3%F	14 2%	28 2%	16 1%	* *	2 *	25 2%GH	37 3%zGH	22 2%N	25 2%N	13 1%	10 1%	57 2%	9 3%	3 1%	2 1%
At least once a week	92 2%FNe	37 2%	55 3%	14 3%F	20 3%F	42 3%zF	15 1%	5 1%	6 1%	20 2%	49 4%zGH	31 3%zMN	33 3%MN	15 1%	13 1%	83 2%	4 1%	1 1%	4 3%Q
At least once a month	84 2%AN	23 1%	61 3%zA	17 4%zDF	12 2%	34 2%	20 1%	2 1%	8 2%	18 2%	45 3%zGI	23 2%N	31 3%zN	20 2%	10 1%	77 2%	2 1%	4 2%	2 2%
At least once every three months	26 1%	11 1%	15 1%	3 1%	3 *	14 1%	6 *	3 1%	2 *	3 *	13 1%	6 1%	8 1%	5 1%	7 1%	19 1%	3 1%	3 1%	2 1%
Don't know/can't remember	1 *	1 *	* *	* *	- *	- *	1 *	-	-	-	1 *	1 *	-	* *	* *	1 *	-	* *	* *
Never	3780 92%BCEJK Ld	1870 94%zB	1906 91%	419 89%	712 91%	1232 90%	1417 96%zCDE	396 97%zIJ	421 95%zJ	963 93%KJ	1181 87%	833 89%	905 89%	935 94%KL	1108 96%zKLM	3158 92%	323 94%	190 94%	108 91%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	47 1%FNe	26 1%	21 1%	7 2%F	22 3%zEF	16 1%F	3 *	-	3 1%	10 1%	32 2%zGI	23 2%zMN	11 1%	9 1%	4 *	41 1%	3 1%	1 1%	2 1%
Weekly (Net)	209 5%FGHNe	93 5%	116 6%	33 7%F	56 7%zF	85 6%F	34 2%	5 1%	10 2%	55 5%GH	118 9%zGHI	76 8%zMN	69 7%zMN	36 4%	28 2%	181 5%	16 5%	5 2%	7 6%Q
Monthly (Net)	293 7%AFGHNe	116 6%	177 8%zA	50 11%zF	69 9%F	119 9%zF	55 4%	7 2%	19 4%	74 7%G	164 12%zGHI	100 11%zMN	100 10%zMN	56 6%N	37 3%	257 7%	18 5%	9 4%	9 8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 164

A4a1_14. How often in the past 3 months have you used these websites and/or apps? - BBC Food

Base = All Respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	11	-	3	1	1	2	2	-	1	-	-	1	10	-	10	*
	*	-	*	*	*	1%	*	-	1%	-	-	*	*e	-	*	*
At least once every day	37	3	12	1	3	1	5	2	-	-	1	3	34	3	32	4
	1%FNe	1%	1%	1%	1%	1%	1%	1%	-	-	1%	1%	1%ze	*	1%	1%
About two or three times a week	70	10	17	2	2	4	9	3	3	1	2	4	55	15	55	8
	2%GNe	3%V	2%	1%	*	2%	2%	1%	2%	1%	1%	1%	2%ze	1%	2%	2%
At least once a week	92	6	25	3	6	6	9	11	1	4	4	9	77	15	78	3
	2%FNe	2%	3%	2%	2%	3%	2%	5%zVh	*	4%	2%	2%	3%ze	1%	2%	1%
At least once a month	84	2	13	2	18	4	8	5	6	5	2	11	60	22	75	8
	2%AN	1%	1%	1%	5%zST	2%	2%	2%	3%	4%	2%	3%	2%	1%	2%	2%
At least once every three months	26	5	3	1	2	*	4	-	1	2	2	1	20	6	24	1
	1%	2%	*	1%	*	*	1%	-	*	1%	*	*	1%	*	1%	*
Don't know/can't remember	1	-	-	-	-	1	-	-	-	-	-	-	-	1	*	1
	*	-	-	-	-	*z	-	-	-	-	-	-	-	*	*	*f
Never	3780	273	792	141	359	193	436	203	175	102	146	339	2272	1409	3214	331
	92%bCEJK	91%	92%	93%	92%	91%	92%	91%	94%	90%	93%	92%	90%	96%zdz	92%	93%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	47	3	15	2	3	3	7	2	1	-	1	4	44	3	42	4
	1%FNe	1%	2%	1%	1%	2%	1%	1%	1%	-	1%	1%	2%ze	*	1%	1%
Weekly (Net)	209	19	57	7	11	14	24	16	5	5	7	17	176	33	174	16
	5%FGHNe	6%	7%V	5%	3%	6%	5%	7%V	3%	4%	4%	5%	7%ze	2%	5%	4%
Monthly (Net)	293	21	69	10	29	17	33	21	11	9	9	28	237	55	249	23
	7%AFGHNe	7%	8%	6%	7%	8%	7%	9%	6%	8%	6%	8%	9%ze	4%	7%	7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 165

A4a1_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	12 *B	10 1%zB	1 *	3 1%F	7 1%zEF	2 *	-	-	-	1 *	11 1%zI	6 1%zMN	6 1%N	-	-	11 *	* *	-	-
At least once every day	15 *e	10 1%	4 *	1 *	10 1%zEF	4 *	-	-	-	3 *	11 1%z	8 1%zN	3 *	2 *	1 *	11 *	3 1%	3 *	1 *
About two or three times a week	12 *e	5 *	7 *	1 *	6 1%F	5 *	1 *	1 *	1 *	2 *	6 *	7 1%zM	2 *	-	3 *	11 *	1 *	-	* *
At least once a week	7 *	5 *	1 *	2 *F	1 *	4 *	-	-	-	1 *	5 *	3 *	4 *	-	-	6 *	-	* *	-
At least once a month	2 *	1 *	1 *	1 *	-	1 *	-	* *	-	1 *	1 *	2 *	-	-	* *	2 *	-	-	-
At least once every three months	1 *	1 *	* *	* *	-	1 *	-	* *	-	-	1 *	-	-	1 *	-	1 *	-	-	-
Don't know/can't remember	1 *	-	1 *	-	1 *	-	-	-	-	-	1 *	-	-	1 *	-	1 *	-	-	-
Never	4052 99%ADJKd	1966 98%	2082 99%zA	465 98%	759 97%	1348 99%D	1479 100%zCDE	405 100%J	441 100%J	1033 99%J	1323 97%	914 97%	998 98%	992 100%zK	1148 100%zKL	3392 99%	341 99%	201 99%	118 100%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	26 1%BFNe	21 1%zB	5 *	4 1%F	17 2%zEF	5 *	-	-	-	4 *	22 2%zGHI	14 2%zMN	9 1%N	2 *	1 *	22 1%	3 1%	1 *	-
Weekly (Net)	45 1%BFMNe	31 2%zB	14 1%	6 1%F	23 3%zEF	15 1%F	1 *	1 *	1 *	6 1%	32 2%zGHI	24 3%zMN	15 2%MN	2 *	4 *	40 1%	4 1%	1 1%	* *
Monthly (Net)	46 1%BFMNe	32 2%zB	14 1%	7 2%F	23 3%zEF	16 1%F	1 *	1 *	1 *	7 1%	33 2%zGHI	25 3%zMN	15 2%MN	2 *	4 *	41 1%	4 1%	1 1%	* *

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 165

A4a1_15. How often in the past 3 months have you used these websites and/or apps? - BBC iWonder

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	12 *B	-	4 1%	1 *	2 *	-	1 *	-	3 2%zc	-	-	-	12 *e	-	12 *	-
At least once every day	15 *e	1 *	5 1%	-	1 *	1 1%	2 1%	-	-	-	-	-	15 1%ze	-	12 *	* *
About two or three times a week	12 *e	-	5 1%	-	-	1 *	4 1%	-	-	-	1 1%	-	11 *	1 *	10 *	-
At least once a week	7 *	1 *	2 *	1 *	1 *	-	1 *	-	-	-	-	-	6 *	1 *	5 *	1 *
At least once a month	2 *	-	-	1 1%z	* *	-	-	-	-	-	-	1 *	1 *	1 *	2 *	-
At least once every three months	1 *	-	1 *	-	-	-	-	-	-	-	* *	-	1 *	* *	1 *	-
Don't know/can't remember	1 *	-	-	1 1%zT	-	-	-	-	-	-	-	-	1 *	-	1 *	-
Never	4052 99%ADJKd	296 99%	846 98%	148 98%	386 99%	210 99%	465 98%	223 100%	183 98%	113 100%	155 99%	367 100%TU	2482 98%	1468 100%zd	3445 99%	354 100%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
Daily (Net)	26 1%BFNe	1 *	10 1%	1 *	3 1%	1 1%	3 1%	-	3 2%zc	-	-	-	26 1%ze	-	24 1%	* *
Weekly (Net)	45 1%BFMNe	2 1%	17 2%zc	1 1%	3 1%	2 1%	8 2%zc	1 *	3 2%zc	-	1 1%	-	43 2%ze	2 *	38 1%	2 *
Monthly (Net)	46 1%BFMNe	2 1%	17 2%	2 1%	3 1%	2 1%	8 2%	1 *	3 2%	-	1 1%	1 *	44 2%ze	3 *	40 1%	2 *

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 166

A4a1_16. How often in the past 3 months have you used these websites and/or apps? - BBC+

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	15 *BFe	12 1%B	3 *	4 1%EF	7 1%EF	2 *	1 *	-	-	4 *	10 1%z	6 1%	3 *	4 *	2 *	12 *	2 1%	*	-
At least once every day	24 1%Fe	13 1%	11 1%	1 *	8 1%F	15 1%zF	-	-	-	8 1%	15 1%z	8 1%	12 1%MN	2 *	3 *	21 1%	3 1%	*	-
About two or three times a week	14 *B	12 1%zB	2 *	4 1%F	4 1%	5 *	1 *	1 *	-	2 *	10 1%z	7 1%zN	4 *	2 *	1 *	13 *	1 *	-	-
At least once a week	11 *e	6 *	5 *	4 1%zF	3 *	4 *	-	1 *	1 *	3 *	5 *	4 *	5 *	1 *	2 *	8 *	2 1%	1 *	-
At least once a month	6 *	5 *	1 *	2 *F	1 *	2 *	*	*	-	4 *	2 *	1 *	3 *	1 *	1 *	6 *	-	*	-
At least once every three months	2 *	1 *	1 *	-	1 *	-	1 *	-	-	-	2 *	-	-	2 *	-	2 *	-	-	-
Don't know/can't remember	3 *	1 *	2 *	*	-	1 *	2 *	-	-	2 *	2 *	*	2 *	1 *	-	3 *	-	-	*
Never	4026 98%ACDJK LTd	1949 98%	2074 99%zA	457 97%	759 97%	1335 98%	1474 100%zCDE	404 99%J	440 100%zI	1018 98%	1313 97%	914 97%	984 97%	984 99%KL	1144 99%zKL	3370 98%	337 98%	200 99%	119 100%zO
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	39 1%FNe	25 1%	14 1%	5 1%F	15 2%zF	18 1%F	1 *	-	-	12 1%	25 2%zGH	14 2%N	14 1%N	6 1%	5 *	33 1%	5 1%	1 *	-
Weekly (Net)	63 2%BFNe	43 2%zB	20 1%	13 3%zF	22 3%zF	27 2%F	2 *	2 *	1 *	17 2%	40 3%zGH	24 3%zMN	23 2%MN	8 1%	7 1%	55 2%	8 2%	1 1%	-
Monthly (Net)	69 2%BFHNe	48 2%zB	22 1%	16 3%zF	23 3%zF	28 2%F	2 *	2 1%	1 *	20 2%H	42 3%zGH	26 3%zMN	27 3%zMN	9 1%	8 1%	60 2%R	8 2%	2 1%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 166

A4a1_16. How often in the past 3 months have you used these websites and/or apps? - BBC+

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	15	4	4	1	1	1	1	-	1	-	-	*	14	1	11	3
*BFe	1%	1%	*	*	*	*	*	-	1%	-	-	*	1%e	*	*	1%
At least once every day	24	-	11	*	-	1	5	1	-	-	-	1	24	-	20	-
1%Fe	-	1%z	*	-	1%	1%	1%	-	-	-	-	*	1%ze	-	1%	-
About two or three times a week	14	1	7	*	-	1	1	1	-	1	-	*	11	1	12	1
*B	*	1%z	*	-	1%	*	1%	-	1%	-	-	*	*	*	*	*
At least once a week	11	-	2	1	1	-	*	-	2	1	-	1	10	1	10	1
*e	-	*	*	*	-	*	-	-	1%	1%	-	*	*	*	*	*
At least once a month	6	-	1	-	2	-	1	-	-	-	2	-	5	1	5	1
*	-	*	-	*	*	-	*	-	-	-	1%z	-	*	*	*	*
At least once every three months	2	-	-	-	-	1	1	-	-	-	-	-	1	1	2	-
*	-	-	-	-	*	*	*	-	-	-	-	-	*	*	*	-
Don't know/can't remember	3	-	2	-	1	-	*	-	-	-	-	-	1	2	3	-
*	-	*	-	*	-	*	*	-	-	-	-	-	*	*	*	-
Never	4026	294	836	149	385	207	463	222	183	111	155	365	2461	1464	3424	349
98%ACDIK	99%	99%	97%	99%	99%	98%	98%	99%	98%	99%	99%	99%	97%	100%zd	98%	98%
LTd																
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	39	4	16	1	1	2	6	1	1	-	-	1	38	1	31	3
1%FNe	1%	1%	2%z	*	*	1%	1%	1%	-	-	-	*	2%ze	*	1%	1%
Weekly (Net)	63	4	25	2	2	4	7	3	3	1	-	3	60	3	53	6
2%BFNe	1%	3%zV	1%	*	2%	2%	1%	2%	1%	-	-	1%	2%ze	*	2%	2%
Monthly (Net)	69	4	26	2	4	4	9	3	3	1	2	3	65	4	58	7
2%BFHNe	1%	3%z	1%	1%	2%	2%	1%	2%	1%	1%	1%	1%	3%ze	*	2%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 167

A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	12 *	7 *	5 *	3 1%F	5 1%F	4 *	- -	* *	1 *	2 *	9 1%z	5 *	4 *	2 *	1 *	11 *	* *	* *	- -
At least once every day	24 1%F	15 1%	9 *	5 1%F	13 2%zEF	6 *F	- -	- -	1 *	6 1%	14 1%z	9 1%	6 1%	5 1%	4 *	22 1%	1 *	* *	* *
About two or three times a week	30 1%FNef	11 1%	19 1%	8 2%zF	6 1%F	13 1%F	2 *	1 *	- -	5 1%	17 1%z	16 2%zMN	9 1%N	3 *	2 *	25 1%	2 1%	1 *	1 1%
At least once a week	19 *F	7 *	12 1%	8 2%zDF	2 *	9 1%F	- -	1 *	2 *	3 *	10 1%	10 1%zMN	5 1%	1 *	3 *	14 *	3 1%	1 1%	1 1%
At least once a month	26 1%Ne	10 1%	16 1%	8 2%zEF	6 1%	8 1%	4 *	1 *	3 1%	2 *	17 1%zI	10 1%N	7 1%	8 1%	1 *	22 1%	* *	3 1%	1 1%
At least once every three months	15 *f	4 *	11 1%	6 1%zF	3 *	5 *	2 *	3 1%	1 *	5 *	6 *	3 *	6 1%	4 *	3 *	13 *	1 *	1 *	* *
Don't know/can't remember	2 *	* *	1 *	1 *	- *	* *	- -	- -	- *	* *	1 *	- *	* *	1 *	* *	1 *	- -	- -	* *zO
Never	3973 97%CIKd	1945 97%	2025 97%	434 92%	749 96%C	1319 97%C	1472 99%zCDE	401 99%J	434 98%J	1016 98%J	1284 95%	888 94%	975 96%	972 98%K	1138 99%zKL	3327 97%	336 98%	195 97%	115 97%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	36 1%Fe	21 1%	14 1%	9 2%zF	17 2%zEF	10 1%F	- -	* *	1 *	8 1%	23 2%zG	13 1%N	10 1%	8 1%	5 *	33 1%	2 1%	1 1%	* *
Weekly (Net)	84 2%FGNe	39 2%	45 2%	24 5%zEF	26 3%zF	32 2%F	2 *	2 1%	4 1%	17 2%	50 4%zGHI	39 4%zMN	25 2%N	11 1%	9 1%	72 2%	7 2%	3 2%	2 2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 167

A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize

Base = All Respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
Total (z)																			
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Monthly (Net)	111	49	61	32	32	40	6	3	6	19	67	49	32	19	10	94	7	6	3
	3%FGNe	2%	3%	7%zEF	4%zF	3%F	*	1%	1%	2%	5%zGHI	5%zLMN	3%N	2%	1%	3%	2%	3%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 167

A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	12*	-	4	-	2	1	-	-	1	-	1	1	10	2	10	1
		-	1%	-	1%	*	-	-	*	-	1%	*	*	*	*	*
At least once every day	24	-	10	1	3	1	2	1	1	1	-	2	19	5	20	-
	1%F	-	1%	1%	1%	1%	*	*	1%	1%	-	1%	1%	*	1%	-
About two or three times a week	30	3	10	2	3	-	3	-	1	*	1	-	25	5	19	5
	1%FNef	1%	1%	2%c	1%	-	1%	-	1%	*	1%	-	1%	*	1%	1%
At least once a week	19	-	6	1	2	-	1	*	2	-	1	-	12	4	16	2
	*F	-	1%	1%	1%	-	*	*	1%	-	1%	-	*	*	*	1%
At least once a month	26	1	8	*	4	-	5	1	-	-	2	-	23	4	25	*
	1%Ne	*	1%	*	1%	-	1%	1%	-	-	1%	-	1%e	*	1%	*
At least once every three months	15	6	-	1	3	2	1	-	*	-	*	-	7	8	9	5
	*f	2%zTc	-	*	1%T	1%T	*	-	*	-	*	-	*	1%	*	1%zf
Don't know/can't remember	2	-	-	-	-	-	-	*	-	-	1	-	1	*	1	*
	*	-	-	-	-	-	-	*	-	-	1%z	-	*	*	*	*
Never	3973	288	826	145	371	209	461	222	181	111	149	364	2432	1444	3386	342
	97%CJkd	97%	96%	96%	95%	98%	97%	99%	97%	98%	95%	99%zTUVb	96%	98%zd	97%	96%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	36	-	14	1	5	2	2	1	2	1	1	3	29	7	30	1
	1%Fe	-	2%z	1%	1%	1%	*	*	1%	1%	1%	1%	1%	*	1%	*
Weekly (Net)	84	3	30	5	11	2	7	1	5	2	4	3	66	16	66	8
	2%FGNe	1%	4%zYc	3%	3%	1%	1%	*	3%	2%	3%	1%	3%ze	1%	2%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 167

A4a1_17. How often in the past 3 months have you used these websites and/or apps? - BBC Bitesize

Base = All Respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Monthly (Net)	111	5	38	5	15	2	11	2	5	2	6	3	88	20	91	9
	3%FGNe	2%	4%zWYc	3%	4%c	1%	2%	1%	3%	2%	4%	1%	3%ze	1%	3%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 168

A4a1_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime

Base = All Respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A few times a day	16 *	7 *	9 *	4 1%F	9 1%zEF	4 *	-	-	1 *	7 1%	9 1%	7 1%N	3 *	5 *	1 *	14 *	* *	* *	1 1%
At least once every day	27 1%Fe	12 1%	15 1%	2 *	12 2%zF	12 1%F	1 *	-	1 *	12 1%	13 1%	12 1%zMN	9 1%	2 *	4 *	22 1%	3 1%	1 *	2 1%
About two or three times a week	17 *	7 *	10 *	-	7 1%F	10 1%F	-	-	-	5 1%	9 1%	2 *	5 *	5 *	5 *	16 *	-	1 1%	* 1%
At least once a week	20 *AF	5 *	15 1%	4 1%F	7 1%F	8 1%F	1 *	3 1%	-	7 1%	9 1%	5 1%	8 1%	4 *	4 *	19 1%	1 *	-	* *
At least once a month	3 *	- *	3 *	-	2 *	1 *	-	1 *	* *	2 *	-	-	-	1 *	2 *	3 *	-	-	- *zO
At least once every three months	* *	- *	* *	-	* *	-	-	-	-	-	* *	* *	-	-	-	* *	-	-	- *
Don't know/can't remember	1 *	* *	* *	-	* *	-	* *	-	-	* *	* *	* *	-	* *	-	* *	-	-	* *
Never	4017 98%DUKd	1967 98%	2046 97%	463 98%D	747 95%	1329 97%D	1477 100%zCDE	403 99%U	440 100%zU	1008 97%	1318 97%	912 97%	989 98%	979 98%	1137 99%K	3361 98%	340 99%	200 99%	115 97%
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Daily (Net)	43 1%FNe	19 1%	24 1%	6 1%F	20 3%zEF	16 1%F	1 *	-	1 *	18 2%zG	22 2%zG	19 2%zMN	12 1%	7 1%	5 *	37 1%	3 1%	1 1%	3 2%
Weekly (Net)	80 2%FHNe	31 2%	49 2%	10 2%F	34 4%zF	34 3%F	2 *	3 1%	1 *	31 3%zGH	40 3%zGH	27 3%zN	25 2%	16 2%	13 1%	71 2%	4 1%	2 1%	3 3%
Monthly (Net)	83 2%FHe	31 2%	52 2%	10 2%F	36 5%zCEF	35 3%F	2 *	3 1%	2 *	32 3%zGH	40 3%zH	27 3%N	25 2%	17 2%	15 1%	74 2%	4 1%	2 1%	3 3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 168

A4a1_18. How often in the past 3 months have you used these websites and/or apps? - BBC CBeebies Storytime

Base = All Respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A few times a day	16*	1	5	-	1	2	1	1	-	-	1	2	14	2	12	1
		*	1%	-	*	1%	*	1%	-	-	1%	*	1%	*	*	*
At least once every day	27	1	7	2	2	2	6	-	-	-	-	4	25	1	24	1
		1%Fe	*	1%	1%	1%	1%	-	-	-	-	1%	1%ze	*	1%	*
About two or three times a week	17	1	5	2	-	1	1	-	3	-	-	3	14	3	15	-
		*	1%	1%	-	*	-	-	1%	-	-	1%	1%	*	*	-
At least once a week	20	2	6	2	1	-	5	1	1	*	1	1	16	5	19	-
		*AF	1%	1%	1%	*	1%	*	1%	*	*	*	1%	*	1%	-
At least once a month	3	-	*	-	1	1	-	-	-	-	-	-	2	1	3	-
		*	-	*	*	*	-	-	-	-	-	-	*	*	*	-
At least once every three months	*	-	-	-	-	-	*	-	-	-	-	-	*	-	*	-
		*	-	-	-	-	*	-	-	-	-	-	*	-	*	-
Don't know/can't remember	1	-	-	-	*	-	-	-	-	-	-	-	*	*	1	-
		*	-	-	*	-	-	-	-	-	-	-	*	*	*	-
Never	4017	294	840	145	383	207	461	223	183	112	155	358	2457	1460	3413	353
		98%DUkd	99%	97%	96%	98%	98%	97%	99%	98%	100%	99%	97%	99%zd	98%	99%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	43	2	12	2	3	4	6	1	-	-	1	5	39	3	36	3
		1%FNe	1%	1%	1%	2%	1%	1%	-	-	1%	1%	2%ze	*	1%	1%
Weekly (Net)	80	4	23	6	4	4	11	2	4	*	2	10	69	11	71	3
		2%FHNe	1%	3%	4%	1%	2%	1%	2%	*	1%	3%	3%ze	1%	2%	1%
Monthly (Net)	83	4	24	6	6	5	11	2	4	*	2	10	71	11	73	3
		2%FHe	1%	3%	4%	1%	2%	1%	2%	*	1%	3%	3%ze	1%	2%	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 169

Section A summary. Cross-Media Consumption

Base = All Respondents

Summary Table

Consumption of BBC on
TV
Radio
On-demand
online
Any BBC across TV,
Radio, On-demand or
Online

	Unweighted Base	Weighted Base	Effective Base	Daily	Weekly	Monthly	At least once in the last 3 months	Never
Consumption of BBC on TV	4099	4101	2770	2386 58%	3361 82%	3438 84%	191 5%	619 15%
Radio	4099	4101	2770	1340 33%	2054 50%	2165 53%	98 2%	1864 45%
On-demand	4099	4101	2770	360 9%	1319 32%	1622 40%	79 2%	2404 59%
online	4099	4101	2770	975 24%	1643 40%	1762 43%	81 2%	2284 56%
Any BBC across TV, Radio, On-demand or Online	4099	4101	2770	2911 71%	3631 89%	3691 90%	389 9%	390 10%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 170

B1TV. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers?

Base = Users of each platform in the past 3 months

Summary Table									
	BBC television channels (including BBC One, BBC Two, BBC Four, BBC News and	ITV(including ITV1, ITV2, ITV3, ITV4, ITV Be, ITV Encore, CITV and the ITV Hub) OR STV	Channel 4 (including Channel 4, E4, More 4, 4 Seven, Film 4, 4 Music and All4)	Channel 5 (including Channel 5 and 5Star, SUSA, Spike, 5 and My5)	S4C	Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV	Netflix	Amazon Prime Video	Now TV
UnweightedBase	3508	2990	2649	2079	125	1322	1367	789	376
WeightedBase	3458	2929	2533	1976	106	1232	1221	680	333
EffectiveBase	2399	2041	1812	1413	75	906	917	557	256
Extremely Dissatisfied 1	60	21	21	22	1	5	4	-	-
	2%	1%	1%	1%	1%	*	*	-	-
2	40	20	30	28	3	6	7	4	1
	1%	1%	1%	1%	3%	*	1%	1%	*
3	87	63	49	64	1	26	7	6	5
	3%	2%	2%	3%	1%	2%	1%	1%	2%
4	187	159	126	139	12	54	23	17	12
	5%	5%	5%	7%	11%	4%	2%	2%	4%
5	372	343	262	302	14	121	31	33	17
	11%	12%	10%	15%	13%	10%	3%	5%	5%
6	364	447	372	335	13	138	80	57	41
	11%	15%	15%	17%	13%	11%	7%	8%	12%
7	647	629	627	456	17	246	151	134	82
	19%	21%	25%	23%	16%	20%	12%	20%	25%
8	801	615	563	310	18	312	334	191	67
	23%	21%	22%	16%	17%	25%	27%	28%	20%
9	471	309	228	139	11	173	248	119	51
	14%	11%	9%	7%	11%	14%	20%	17%	15%
Extremely Satisfied 10	430	322	255	181	15	150	337	120	58
	12%	11%	10%	9%	14%	12%	28%	18%	17%
Total mentions	3458	2929	2533	1976	106	1232	1221	680	333
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.13	7.04	7.02	6.62	6.82	7.32	8.27	7.85	7.61
1-3 (Net)	186	104	100	114	6	38	18	9	6
	5%	4%	4%	6%	5%	3%	1%	1%	2%
1-4 (Net)	373	263	226	253	17	92	41	26	19
	11%	9%	9%	13%	16%	7%	3%	4%	6%
1-2 (Net)	99	42	51	50	4	11	11	4	1
	3%	1%	2%	3%	4%	1%	1%	1%	*

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Table 170

B1TV. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers?

Base = Users of each platform in the past 3 months

Summary Table									
	BBC television channels (including BBC One, BBC Two, BBC Four, BBC News and	ITV(including ITV1, ITV2, ITV3, ITV4, ITV Be, ITV Encore, CITV and the ITV Hub) OR STV	Channel 4 (including Channel 4, E4, More 4, 4 Seven, Film 4, 4 Music and All4)	Channel 5 (including Channel 5 and 5Star, SUSA, Spike, 5 and My5)	S4C	Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV	Netflix	Amazon Prime Video	Now TV
WeightedBase	3458	2929	2533	1976	106	1232	1221	680	333
EffectiveBase	2399	2041	1812	1413	75	906	917	557	256
4-7 (Net)	1570 45%	1579 54%	1387 55%	1232 62%	56 53%	559 45%	284 23%	241 35%	152 46%
5-6 (Net)	736 21%	791 27%	634 25%	637 32%	27 26%	259 21%	111 9%	90 13%	58 17%
8-10 (Net)	1701 49%	1246 43%	1046 41%	630 32%	44 41%	635 52%	919 75%	430 63%	175 52%
7-10 (Net)	2348 68%	1875 64%	1673 66%	1086 55%	61 58%	881 72%	1070 88%	564 83%	257 77%
9-10 (Net)	901 26%	631 22%	484 19%	320 16%	26 25%	323 26%	586 48%	239 35%	108 32%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 171

B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3508	1724	1780	476	637	1211	1184	333	347	922	1298	1082	804	710	912	2664	292	305	247
WeightedBase	3458	1666	1789	370	586	1146	1356	340	344	903	1196	837	862	842	916	2902	272	185	99
EffectiveBase	2399	1212	1190	316	446	830	836	230	236	635	894	766	572	489	638	1906	209	214	194
Extremely Dissatisfied 1	60 2% C	31 2%	28 2%	2 *	8 1%	18 2%	32 2% C	13 4% zI	9 3%	10 1%	13 1%	10 1%	13 2%	11 1%	26 3% K	53 2%	4 2%	1 1%	1 1%
2	40 1%	21 1%	19 1%	3 1%	10 2%	9 1%	18 1%	9 3% zI	5 1%	8 1%	10 1%	7 1%	5 1%	9 1%	18 2% z	32 1%	4 1%	1 *	3 3% zOQ
3	87 3% EIVd	34 2%	53 3%	5 1%	12 2%	16 1%	53 4% zCE	10 3%	19 6% zI	21 2%	17 1%	15 2%	19 2%	13 2%	39 4% KLM	77 3%	3 1%	2 1%	5 5% PQ
4	187 5% EJKg	100 6%	87 5%	14 4%	31 5%	44 4%	97 7% zCE	25 7% J	19 6%	53 6% J	42 4%	32 4%	43 5%	46 5%	66 7% zK	153 5%	22 8% R	9 5%	3 3%
5	372 11% K	184 11%	187 10%	39 10%	65 11%	125 11%	144 11%	45 13%	43 13%	85 9%	112 9%	74 9%	87 10%	115 14% zK	96 11%	308 11%	31 12%	23 12%	10 11%
6	364 11% K	176 11%	188 11%	46 12%	60 10%	132 11%	127 9%	37 11%	41 12%	105 12%	112 9%	70 8%	93 11%	101 12% K	100 11%	319 11%	21 8%	16 9%	8 8%
7	647 19% Fe	328 20%	317 18%	77 21% F	131 22% F	235 21% F	204 15%	56 16%	57 17%	174 19%	229 19%	173 21%	162 19%	149 18%	163 18%	542 19%	57 21%	31 17%	17 17%
8	801 23% G	371 22%	429 24%	86 23%	126 21%	261 23%	327 24%	59 17%	84 25%	206 23%	299 25% G	198 24%	210 24%	191 23%	201 22%	664 23%	70 26%	39 21%	28 28%
9	471 14% HN	229 14%	242 14%	38 10%	80 14%	168 15%	184 14%	38 11%	32 9%	124 14%	206 17% zGH	144 17% zN	123 14% N	115 14% N	88 10%	394 14%	33 12%	33 18% R	10 10%
Extremely Satisfied 10	430 12%	191 11%	239 13%	61 17% zDE	62 11%	137 12%	170 13%	48 14%	34 10%	117 13%	156 13%	113 14%	105 12%	93 11%	120 13%	359 12%	27 10%	31 17% P	14 14%
Total mentions	3458 100%	1666 100%	1789 100%	370 100%	586 100%	1146 100%	1356 100%	340 100%	344 100%	903 100%	1196 100%	837 100%	862 100%	842 100%	916 100%	2902 100%	272 100%	185 100%	99 100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 171

B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3458	1666	1789	370	586	1146	1356	340	344	903	1196	837	862	842	916	2902	272	185	99
EffectiveBase	2399	1212	1190	316	446	830	836	230	236	635	894	766	572	489	638	1906	209	214	194
Mean	7.13FGHN	7.08	7.19	7.37zDF	7.07	7.24F	7.01	6.75	6.72	7.21GH	7.43zGHI	7.42zMN	7.22N	7.08N	6.83	7.12	7.04	7.47zOP	7.14
1-3 (Net)	186 5%CEJKQd	86 5%	100 6%	10 3%	31 5%	43 4%	103 8%zCE	32 9%zIJ	34 10%zIJ	39 4%	40 3%	33 4%	38 4%	33 4%	83 9%zKLM	163 6%Q	10 4%	4 2%	8 9%zPQ
1-4 (Net)	373 11%CEJKd	186 11%	187 10%	24 6%	62 11%	87 8%	200 15%zCDE	57 17%zIJ	53 15%zIJ	92 10%J	82 7%	64 8%	81 9%	79 9%	149 16%zKLM	316 11%	33 12%	13 7%	11 11%
1-2 (Net)	99 3%Cjd	52 3%	47 3%	4 1%	19 3%	27 2%	50 4%C	22 7%zIJ	14 4%J	18 2%	23 2%	17 2%	19 2%	20 2%	43 5%zKLM	86 3%	8 3%	2 1%	4 4%
4-7 (Net)	1570 45%FIK	788 47%	779 44%	175 47%	287 49%F	537 47%	572 42%	163 48%	160 47%	417 46%	495 41%	349 42%	386 45%	410 49%K	425 46%	1321 46%	131 48%	79 42%	39 39%
5-6 (Net)	736 21%JK	360 22%	375 21%	84 23%	125 21%	257 22%	271 20%	82 24%	84 24%J	190 21%	224 19%	145 17%	180 21%	215 26%zK	196 21%	626 22%	52 19%	39 21%	19 19%
8-10 (Net)	1701 49%GNU	792 48%	910 51%	185 50%	268 46%	566 49%	682 50%	145 43%	150 44%	447 50%	661 55%zGHI	455 54%zMN	439 51%N	399 47%	408 45%	1418 49%	130 48%	102 55%	52 52%
7-10 (Net)	2348 68%FGHNS	1120 67%	1227 69%	262 71%	399 68%	802 70%F	886 65%	201 59%	207 60%	621 69%GH	890 74%zGHI	628 75%zLMN	601 70%N	548 65%	571 62%	1960 68%	186 69%	133 72%	69 70%
9-10 (Net)	901 26%HN	420 25%	481 27%	99 27%	142 24%	305 27%	354 26%	86 25%	65 19%	241 27%G	362 30%zH	257 31%zMN	228 26%	208 25%	208 23%	754 26%	60 22%	63 34%zOPR	24 24%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 171

B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3508	217	653	127	306	166	363	184	143	91	115	299	2002	1405	2929	346
WeightedBase	3458	256	683	130*	335	178	398	198	170	106*	129*	319	2108	1278	2932	314
EffectiveBase	2399	150	455	95	216	125	262	133	105	65	87	216	1380	966	2015	232
Extremely Dissatisfied 1	60	3	10	-	10	3	14	3	5	2	2	2	28	27	54	4
2	40	2	8	-	8	3	4	2	3	1	-	3	20	20	32	5
3	87	9	16	6	*	4	6	2	12	10	3	8	40	45	70	7
4	187	17	42	14	11	3	27	8	11	5	3	11	101	81	163	8
5	372	23	97	17	38	13	32	16	17	7	15	33	219	140	316	34
6	364	47	68	12	38	14	41	15	16	10	20	38	218	141	315	26
7	647	48	128	30	54	39	69	48	28	17	25	57	434	195	535	70
8	801	53	146	21	85	49	103	50	32	28	23	75	496	296	670	87
9	471	30	101	14	38	29	48	34	21	12	20	48	297	167	400	38
Extremely Satisfied 10	430	24	69	16	53	22	53	20	26	14	19	44	255	169	377	34
Total mentions	3458	256	683	130	335	178	398	198	170	106	129	319	2108	1278	2932	314
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 171

B1TV_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - BBC television channels

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3458	256	683	130*	335	178	398	198	170	106*	129*	319	2108	1278	2932	314
EffectiveBase	2399	150	455	95	216	125	262	133	105	65	87	216	1380	966	2015	232
Mean	7.13FGHNe	6.90	7.01	6.88	7.21	7.45STU	7.11	7.36S	6.85	6.99	7.28	7.34ST	7.22ze	7.03	7.14	7.22
1-3 (Net)	186 5%CEJKQd	15 6%	34 5%	6 4%	19 6%	9 5%	24 6%	7 3%	20 12%zTVYbc	12 12%zTYc	5 4%	13 4%	89 4%	91 7%zd	156 5%	16 5%
1-4 (Net)	373 11%CEJKd	32 12%	76 11%	20 15%Wbc	29 9%	12 7%	51 13%	15 8%	31 18%zTVWYbc	18 17%Wbc	8 6%	24 8%	189 9%	172 13%zd	319 11%	24 8%
1-2 (Net)	99 3%CD	5 2%	17 3%	- -	18 5%zUc	6 3%	18 5%U	4 2%	8 5%U	2 2%	2 2%	5 1%	49 2%	46 4%	86 3%	9 3%
4-7 (Net)	1570 45%FIJK	135 53%VWXa	334 49%W	73 56%zVWXhac	141 42%	68 38%	169 42%	88 44%	71 42%	40 38%	63 49%	139 44%	972 46%	556 43%	1330 45%	138 44%
5-6 (Net)	736 21%JK	69 27%WXY	165 24%WY	29 22%	76 23%	27 15%	73 18%	31 16%	33 19%	17 16%	35 27%WY	71 22%	437 21%	280 22%	632 22%	61 19%
8-10 (Net)	1701 49%GNU	106 42%	315 46%	51 39%	176 53%SU	101 56%STU	204 51%U	104 53%U	78 46%	54 50%	61 47%	167 52%SU	1048 50%	632 49%	1447 49%	159 51%
7-10 (Net)	2348 68%FGHNSe	155 60%	443 65%	81 62%	230 68%	139 78%zSTU	273 69%	152 77%zSTU	106 62%	71 67%	86 67%	224 70%	1482 70%ze	827 65%	1982 68%	229 73%
9-10 (Net)	901 26%HN	54 21%	169 25%	30 23%	91 27%	51 29%	102 26%	54 27%	47 28%	25 24%	39 30%	92 29%	551 26%	336 26%	777 26%	72 23%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 172

B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2990	1433	1553	388	542	1032	1028	266	314	813	1096	910	683	623	774	2210	259	280	241
WeightedBase	2929	1369	1558	308	509	980	1133	259	300	789	1020	705	731	722	771	2424	245	168	93
EffectiveBase	2041	999	1043	258	375	706	718	181	216	560	745	648	480	427	539	1590	187	195	192
Extremely Dissatisfied 1	21 1%	12 1%	10 1%	-	4 1%	7 1%	10 1%	5 2%	-	3 *	9 1%	2 *	6 1%	4 *	10 1%	19 1%	2 1%	-	*
2	20 1%	10 1%	10 1%	1 *	1 *	7 1%	11 1%	1 *	4 1%	4 1%	6 1%	6 1%	3 *	5 1%	6 1%	13 1%	3 1%	1 1%	2 2%zO
3	63 2%J	36 3%	27 2%	6 2%	10 2%	20 2%	28 2%	7 3%	18 6%zI	15 2%	12 1%	16 2%	12 2%	15 2%	20 3%	51 2%	3 1%	3 2%	5 6%zOP
4	159 5%J	86 6%	71 5%	9 3%	22 4%	43 4%	84 7%zCDE	18 7%	15 5%	38 5%	42 4%	31 4%	39 5%	40 6%	49 6%	131 5%	10 4%	15 9%zR	3 3%
5	343 12%Y	174 13%	169 11%	31 10%	59 12%	116 12%	138 12%	25 10%	45 15%	95 12%	104 10%	85 12%	92 13%	84 12%	82 11%	288 12%	26 11%	22 13%	8 9%
6	447 15%BGNU	232 17%zB	214 14%	40 13%	82 16%	169 17%	156 14%	23 9%	42 14%	129 16%G	175 17%G	111 16%	107 15%	132 18%N	97 13%	375 15%	39 16%	22 13%	11 12%
7	629 21%Fe	313 23%	316 20%	71 23%	118 23%F	233 24%F	206 18%	53 20%	50 17%	156 20%	237 23%H	159 23%	176 24%	147 20%	147 19%	524 22%	59 24%	27 16%	18 19%
8	615 21%AT	262 19%	352 23%	71 23%	88 17%	202 21%	253 22%	53 20%	76 25%	167 21%	210 21%	147 21%	144 20%	145 20%	179 23%	496 20%	59 24%	35 21%	25 27%zO
9	309 11%AS	120 9%	189 12%zA	28 9%	61 12%	93 9%	128 11%	32 12%	25 8%	85 11%	121 12%	82 12%	76 10%	71 10%	80 10%	259 11%	22 9%	21 12%	7 8%
Extremely Satisfied 10	322 11%A	123 9%	199 13%zA	51 17%zEF	63 12%	91 9%	118 10%	43 17%zHJ	25 8%	96 12%	104 10%	67 9%	76 10%	79 11%	101 13%	267 11%	21 9%	21 13%	13 14%
Total mentions	2929	1369	1558	308	509	980	1133	259	300	789	1020	705	731	722	771	2424	245	168	93
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.04AHT	6.83	7.22zA	7.40zEF	7.12	6.98	6.95	7.23H	6.78	7.12H	7.12H	7.04	7.02	7.00	7.08	7.03	7.02	7.06	7.12

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 172

B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2929	1369	1558	308	509	980	1133	259	300	789	1020	705	731	722	771	2424	245	168	93
EffectiveBase	2041	999	1043	258	375	706	718	181	216	560	745	648	480	427	539	1590	187	195	192
1-3 (Net)	104 4%	58 4%	47 3%	7 2%	15 3%	33 3%	49 4%	12 5%	22 7% zU	22 3%	26 3%	25 3%	21 3%	23 3%	37 5%	84 3%	8 3%	5 3%	7 8% zOPQ
1-4 (Net)	263 9% BCIW	144 11% zB	118 8%	16 5%	37 7%	76 8%	134 12% zCDE	31 12% J	37 12% IJ	60 8%	69 7%	55 8%	60 8%	63 9%	85 11%	215 9%	18 8%	20 12%	10 11%
1-2 (Net)	42 1%	21 2%	20 1%	1 *	6 1%	14 1%	21 2%	6 2%	4 1%	7 1%	15 1%	9 1%	9 1%	8 1%	16 2%	33 1%	5 2%	1 1%	2 2%
4-7 (Net)	1579 54% BGNRX c	805 59% zB	771 49%	151 49%	282 55%	561 57% zCF	585 52%	118 46%	151 50%	419 53%	558 55% G	385 55% N	414 57% N	404 56% N	375 49%	1318 54% R	135 55% R	86 51%	40 43%
5-6 (Net)	791 27% BGNR	406 30% zB	383 25%	71 23%	141 28%	285 29%	294 26%	47 18%	87 29% G	225 28% G	279 27% G	196 28%	199 27%	216 30% N	180 23%	663 27%	65 27%	44 26%	19 21%
8-10 (Net)	1246 43% AET	506 37%	740 48% zA	150 49% zE	212 42%	386 39%	499 44%	128 49% z	126 42%	348 44%	436 43%	295 42%	296 41%	296 41%	359 47% z	1022 42%	102 42%	77 46%	45 49%
7-10 (Net)	1875 64% AT	818 60%	1056 68% zA	221 72% zEF	331 65%	619 63%	705 62%	181 70% H	177 59%	504 64%	673 66%	454 64%	472 65%	443 61%	507 66%	1546 64%	162 66%	104 62%	63 68%
9-10 (Net)	631 22% AES	243 18%	388 25% zA	79 26% E	124 24% E	184 19%	245 22%	75 29% zH	50 17%	181 23%	225 22%	148 21%	152 21%	150 21%	180 23%	526 22%	44 18%	42 25%	20 22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 172

B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2990	200	482	99	258	150	314	158	113	79	89	268	1715	1189	2484	317
WeightedBase	2929	232	517	103*	285	162	350	167	132*	91*	100*	286	1813	1058	2469	286
EffectiveBase	2041	140	338	75	180	113	231	117	84	56	69	191	1184	816	1701	213
Extremely Dissatisfied 1	21	2	6	2	3	-	4	-	2	-	-	1	10	10	19	2
2	20	-	3	-	4	-	3	*	-	1	-	2	10	10	20	-
3	63	4	14	1	2	2	7	1	6	4	2	8	34	28	51	7
4	159	22	34	6	13	4	12	8	9	8	6	10	92	64	136	11
5	343	17	78	25	38	17	31	6	17	8	20	31	199	133	288	32
6	447	47	86	6	48	18	56	34	19	10	13	39	294	149	373	40
7	629	57	123	23	60	39	65	48	24	13	19	54	421	197	519	75
8	615	50	82	16	51	32	89	42	22	30	15	67	363	240	522	65
9	309	13	49	10	27	25	43	17	21	7	12	35	192	111	264	27
Extremely Satisfied 10	322	18	42	15	41	25	40	11	12	10	14	39	199	115	277	26
Total mentions	2929	232	517	103	285	162	350	167	132	91	100	286	1813	1058	2469	286
Mean	7.04AHT	6.79	6.72	6.95	7.08T	7.55zSTU	7.20ST	7.20T	6.86	7.02	7.02	7.28ST	7.07	6.98	7.04	7.07

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 172

B1TV_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - ITV

Base = Users of each platform in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2929	232	517	103*	285	162	350	167	132*	91*	100*	286	1813	1058	2469	286
EffectiveBase	2041	140	338	75	180	113	231	117	84	56	69	191	1184	816	1701	213
1-3 (Net)	104 4%	7 3%	23 4%	2 2%	8 3%	2 1%	14 4%	2 1%	8 6%Y	5 5%	2 2%	10 4%	53 3%	48 5%	90 4%	9 3%
1-4 (Net)	263 9%BCJW	29 12%W	57 11%W	8 8%	21 7%	6 4%	26 8%	10 6%	17 13%W	13 14%W	8 8%	20 7%	145 8%	113 11%zd	225 9%	20 7%
1-2 (Net)	42 1%	2 1%	9 2%	2 2%	7 2%	-	7 2%	* *	2 1%	1 1%	-	2 1%	19 1%	20 2%	39 2%	2 1%
4-7 (Net)	1579 54%BGNRXc	143 62%WXac	321 62%zWXac	60 58%	158 56%	77 48%	164 47%	95 57%	69 52%	39 43%	58 57%	134 47%	1006 55%	543 51%	1316 53%	158 55%
5-6 (Net)	791 27%BGNR	64 28%	163 32%zW	31 30%	86 30%	34 21%	87 25%	40 24%	36 27%	18 20%	33 33%	70 25%	493 27%	282 27%	662 27%	72 25%
8-10 (Net)	1246 43%AET	82 35%	173 33%	41 40%	119 42%	83 51%ST	172 49%zST	70 42%	55 41%	46 51%ST	41 40%	141 49%zST	754 42%	466 44%	1063 43%	119 41%
7-10 (Net)	1875 64%AT	139 60%	296 57%	64 62%	178 62%	122 75%zSTVh b	236 68%T	118 71%T	79 60%	60 66%	60 59%	196 68%T	1175 65%	663 63%	1582 64%	194 68%
9-10 (Net)	631 22%AES	31 13%	91 18%	25 24%S	68 24%S	51 31%zSTY	82 24%S	28 17%	32 25%S	17 18%	26 26%S	74 26%ST	391 22%	226 21%	541 22%	54 19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 173

B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4, 4 Seven, Film 4, 4 Music and All4)

Base = Users of each platform in the past 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2649	1345	368	491	937	853	224	252	715	1050	854	641	522	632	1969	232	241	207
WeightedBase	2533	1317	283	447	861	942	204	240	682	964	671	669	594	599	2091	212	145	85
EffectiveBase	1812	893	249	343	653	591	150	170	496	727	605	451	361	434	1411	167	165	164
Extremely Dissatisfied 1	21 1%	14 1%	*	4 1%	9 1%	8 1%	5 2%J	1 *	7 1%	5 1%	6 1%	5 1%	1 *	10 2%M	19 1%	3 1%	*	*
2	30 1%Jd	20 2%	2 1%	4 1%	5 1%	19 2%zE	1 *	1 1%	12 2%J	1 *	7 1%	3 *	8 1%	11 2%	21 1%	4 2%	3 2%	1 1%
3	49 2%EJd	27 2%	2 1%	11 3%E	7 1%	28 3%zE	6 3%	8 3%	15 2%	11 1%	13 2%	9 1%	7 1%	19 3%M	41 2%	2 1%	2 2%	3 4%zP
4	126 5%CE	56 4%	5 2%	16 4%	32 4%	74 8%zCDE	17 8%IJ	17 7%	27 4%	37 4%	27 4%	30 4%	38 6%	31 5%	110 5%	7 4%	5 4%	4 4%
5	262 10%DJd	135 10%	20 7%	31 7%	93 11%D	119 13%zCD	21 10%	35 15%J	77 11%J	70 7%	69 10%	64 10%	64 11%	66 11%	217 10%	17 8%	21 14%	7 9%
6	372 15%Bf	169 13%	40 14%	72 16%	128 15%	132 14%	26 13%	41 17%	101 15%	151 16%	111 17%L	80 12%	89 15%	91 15%	296 14%	38 18%	23 16%	15 17%
7	627 25%K	314 24%	64 23%	108 24%	230 27%	226 24%	47 23%	51 21%	151 22%	244 25%	146 22%	196 29%zKN	150 25%	135 23%	517 25%	59 28%	33 22%	19 22%
8	563 22%Fhe	300 23%	75 27%F	96 21%	216 25%zF	176 19%	39 19%	52 22%	149 22%	233 24%	164 25%	149 22%	126 21%	124 21%	471 23%	42 20%	31 21%	19 22%
9	228 9%	120 9%	29 10%	49 11%	69 8%	82 9%	14 7%	13 5%	67 10%	108 11%zH	67 10%	67 10%	54 9%	41 7%	189 9%	18 9%	13 9%	8 10%
Extremely Satisfied 10	255 10%A	160 12%zA	46 16%zEF	58 13%EF	72 8%	79 8%	28 14%	21 9%	75 11%	103 11%	61 9%	67 10%	57 10%	71 12%	211 10%	22 10%	13 9%	9 10%
Total mentions	2533 100%	1317 100%	283 100%	447 100%	861 100%	942 100%	204 100%	240 100%	682 100%	964 100%	671 100%	669 100%	594 100%	599 100%	2091 100%	212 100%	145 100%	85 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 173

B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4,4 Seven, Film 4, 4 Music and All4)

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2533	1213	1317	283	447	861	942	204	240	682	964	671	669	594	599	2091	212	145	85
EffectiveBase	1812	922	893	249	343	653	591	150	170	496	727	605	451	361	434	1411	167	165	164
Mean	7.02FHNe	6.94	7.09	7.56zDEF	7.22zF	7.06F	6.71	6.88	6.74	7.01	7.28zGHI	7.04	7.16N	7.00	6.85	7.02	7.04	6.93	7.01
1-3 (Net)	100 4%ACEJcd	37 3%	62 5%	4 1%	19 4%	21 2%	55 6%zCE	12 6%J	10 4%	34 5%J	18 2%	26 4%	17 2%	16 3%	40 7%zKLM	80 4%	8 4%	6 4%	5 6%
1-4 (Net)	226 9%CEJd	107 9%	118 9%	9 3%	35 8%C	53 6%	129 14%zCDE	29 14%zJ	27 11%J	62 9%J	55 6%	53 8%	46 7%	54 9%	72 12%zKL	190 9%	16 7%	11 8%	8 10%
1-2 (Net)	51 2%AJd	16 1%	35 3%	2 1%	8 2%	14 2%	27 3%C	5 2%J	2 1%	20 3%J	6 1%	13 2%	8 1%	9 2%	21 4%zL	40 2%	6 3%	4 2%	1 1%
4-7 (Net)	1387 55%BCX	710 59%zB	674 51%	129 45%	226 51%	482 56%C	551 58%zCD	111 55%	144 60%	357 52%	502 52%	353 53%	370 55%	341 57%	323 54%	1140 55%	122 57%	82 56%	44 52%
5-6 (Net)	634 25%Ld	328 27%	304 23%	60 21%	102 23%	220 26%	251 27%	47 23%	76 32%zJ	178 26%	221 23%	180 27%L	144 22%	153 26%	157 26%	513 25%	55 26%	44 30%	22 26%
8-10 (Net)	1046 41%AFe	465 38%	581 44%zA	150 53%zEF	202 45%F	357 41%F	336 36%	81 40%	86 36%	291 43%	444 46%zH	292 43%	282 42%	237 40%	236 39%	870 42%	82 39%	57 40%	36 42%
7-10 (Net)	1673 66%FHNe	779 64%	894 68%	214 76%zEF	310 69%F	587 68%F	562 60%	128 63%	137 57%	443 65%	688 71%zGHI	438 65%	479 72%zKMN	387 65%	371 62%	1387 66%	141 67%	90 62%	54 64%
9-10 (Net)	484 19%AE	203 17%	280 21%zA	75 27%zEF	107 24%zEF	142 16%	160 17%	42 20%	34 14%	142 21%	211 22%zH	127 19%	134 20%	111 19%	112 19%	400 19%	40 19%	27 18%	17 20%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 173

B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4,4 Seven, Film 4, 4 Music and All4)

Base = Users of each platform in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2649	167	433	83	240	141	277	133	100	75	79	241	1562	1013	2197	274
WeightedBase	2533	181	448	82*	258	151	296	136*	120*	84*	85*	250	1598	886	2123	254
EffectiveBase	1812	117	301	62	165	106	205	99	75	53	58	173	1084	688	1511	188
Extremely Dissatisfied 1	21	3	5	-	5	2	3	-	-	-	-	1	11	10	18	3
	1%	1%	1%	-	2%	2%	1%	-	-	-	-	*	1%	1%	1%	1%
2	30	3	2	1	3	3	6	-	2	-	-	1	12	17	24	3
	1%jd	2%	*	1%	1%	2%	2%	-	2%	-	-	*	1%	2%zd	1%	1%
3	49	1	8	3	4	2	6	2	4	9	2	*	23	25	43	4
	2%Ejd	1%	2%	3%c	2%	1%	2%	1%	4%c	10%zSTVWX Yc	2%	*	1%	3%zd	2%	2%
4	126	13	20	4	16	5	12	3	7	8	5	17	69	55	113	8
	5%CE	7%	4%	5%	6%	3%	4%	2%	6%	9%	6%	7%	4%	6%	5%	3%
5	262	21	44	9	44	12	28	14	10	5	9	22	124	132	218	29
	10%Djd	12%	10%	12%	17%zTwxac	8%	9%	10%	9%	6%	10%	9%	8%	15%zd	10%	11%
6	372	29	68	12	30	23	31	20	25	7	17	36	249	115	296	47
	15%Bf	16%	15%	15%	12%	15%	10%	15%	21%xa	8%	20%	14%	16%	13%	14%	19%
7	627	44	111	19	50	39	71	46	30	16	19	71	414	202	525	64
	25%K	25%	25%	23%	19%	26%	24%	34%zV	25%	19%	23%	28%v	26%	23%	25%	25%
8	563	37	102	17	45	40	80	31	15	27	19	58	385	165	472	52
	22%Fhe	20%	23%h	21%	18%	26%h	27%Vh	23%	12%	32%Vh	22%	23%	24%ze	19%	22%	21%
9	228	12	44	11	27	13	31	9	15	5	6	17	145	81	191	21
	9%	7%	10%	13%	11%	8%	10%	7%	12%	6%	7%	7%	9%	9%	9%	8%
Extremely Satisfied 10	255	18	45	5	34	14	29	11	12	8	8	28	167	85	223	21
	10%A	10%	10%	6%	13%	9%	10%	8%	10%	10%	10%	11%	10%	10%	11%	8%
Total mentions	2533	181	448	82	258	151	296	136	120	84	85	250	1598	886	2123	254
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 173

B1TV_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 4 (including Channel 4, E4, More 4, 4 Seven, Film 4, 4 Music and All4)

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2533	181	448	82*	258	151	296	136*	120*	84*	85*	250	1598	886	2123	254
EffectiveBase	1812	117	301	62	165	106	205	99	75	53	58	173	1084	688	1511	188
Mean	7.02FHNe	6.83	7.09	6.91	6.89	7.05	7.11	7.14	6.86	6.85	7.00	7.15	7.16ze	6.77	7.03	6.91
1-3 (Net)	100	7	14	4	12	7	15	2	7	9	2	1	45	52	85	10
	4%ACEIcd	4%	3%	5%c	5%c	5%c	5%c	1%	6%c	10%zTYc	2%	1%	3%	6%zd	4%	4%
1-4 (Net)	226	20	34	8	28	12	27	5	14	16	7	19	115	107	198	19
	9%CEId	11%Y	8%	10%	11%Y	8%	9%	4%	11%Y	19%zTWXyc	8%	7%	7%	12%zd	9%	7%
1-2 (Net)	51	6	6	1	8	6	9	-	2	-	-	1	23	27	41	6
	2%AId	3%	1%	1%	3%	4%c	3%	-	2%	-	-	*	1%	3%zd	2%	2%
4-7 (Net)	1387	107	242	45	139	78	142	83	72	35	50	146	856	503	1152	149
	55%BCX	59%xa	54%	55%	54%	52%	48%	61%xa	60%	42%	59%	58%xa	54%	57%	54%	59%
5-6 (Net)	634	49	112	21	74	35	58	33	35	12	25	58	373	247	514	76
	25%Ld	27%	25%	26%	29%xa	23%	20%	25%	29%a	14%	30%a	23%	23%	28%zd	24%	30%
8-10 (Net)	1046	67	191	33	106	66	139	51	41	40	33	103	697	330	887	95
	41%AFe	37%	43%	40%	41%	44%	47%	38%	34%	48%	39%	41%	44%ze	37%	42%	37%
7-10 (Net)	1673	111	302	52	156	105	210	98	71	56	52	174	1111	532	1411	160
	66%FHNe	61%	67%	64%	61%	69%	71%v	72%	59%	67%	62%	69%	70%ze	60%	66%	63%
9-10 (Net)	484	30	89	16	61	26	60	20	26	13	14	45	311	165	414	43
	19%AE	16%	20%	19%	24%	17%	20%	15%	22%	16%	17%	18%	19%	19%	20%	17%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 174

B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)
 Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2079	1025	1050	220	361	744	754	188	206	573	799	655	482	414	528	1539	161	198	181
WeightedBase	1976	958	1015	169	324	664	818	170	196	544	722	493	499	471	513	1644	142	119	71
EffectiveBase	1413	715	698	148	253	514	517	125	133	388	564	465	341	287	357	1102	116	138	144
Extremely Dissatisfied 1	22 1%	8 1%	14 1%	1 1%	6 2%	9 1%	6 1%	5 3%J	1 *	5 1%	5 1%	6 1%	2 *	4 1%	10 2%	20 1%	1 1%	- 1%	1 1%
2	28 1%	16 2%	12 1%	1 1%	8 3%E	5 1%	14 2%	1 *	1 1%	9 2%	8 1%	5 1%	7 1%	5 1%	11 2%	22 1%	4 3%	1 1%	1 2%
3	64 3%D	35 4%	28 3%	3 2%	4 1%	22 3%	35 4%D	4 2%	9 5%	13 2%	22 3%	25 5%M	16 3%	8 2%	14 3%	55 3%	1 1%	5 4%	3 4%P
4	139 7%JK	63 7%	75 7%	7 4%	20 6%	37 6%	74 9%zE	21 12%zLJ	15 8%	31 6%	37 5%	25 5%	39 8%	41 9%K	34 7%	119 7%	7 5%	8 7%	4 6%
5	302 15%BPd	166 17%zB	136 13%	23 14%	41 13%	88 13%	150 18%zDE	26 15%	33 17%	70 13%	112 16%	95 19%zLN	67 13%	73 16%	67 13%	261 16%	13 9%	17 14%	12 17%P
6	335 17%Fe	165 17%	168 17%	25 15%	59 18%	136 21%zF	115 14%	19 11%	35 18%	108 20%G	122 17%	90 18%	87 17%	75 16%	83 16%	264 16%	30 21%	31 26%zOR	10 15%
7	456 23%V	227 24%	229 23%	40 24%	66 20%	171 26%	179 22%	41 24%	39 20%	135 25%	166 23%	115 23%	112 22%	121 26%	108 21%	372 23%	45 32%zOQ	23 20%	15 22%
8	310 16%S	145 15%	164 16%	33 19%	53 16%	113 17%	111 14%	26 15%	29 15%	80 15%	127 18%	66 13%	87 17%	70 15%	87 17%	262 16%	15 10%	20 17%	14 19%P
9	139 7%E	63 7%	76 7%	18 11%E	31 10%E	35 5%	55 7%	11 7%	19 10%	36 7%	53 7%	32 6%	39 8%	35 7%	33 6%	121 7%	9 7%	6 5%	2 3%
Extremely Satisfied 10	181 9%AK	68 7%	114 11%zA	19 11%	36 11%	49 7%	77 9%	16 10%	14 7%	57 11%	71 10%	33 7%	45 9%	39 8%	65 13%zK	148 9%	18 13%	7 6%	8 11%
Total mentions	1976	958	1015	169	324	664	818	170	196	544	722	493	499	471	513	1644	142	119	71
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 174

B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1976	958	1015	169	324	664	818	170	196	544	722	493	499	471	513	1644	142	119	71
EffectiveBase	1413	715	698	148	253	514	517	125	133	388	564	465	341	287	357	1102	116	138	144
Mean	6.62AFK	6.49	6.74zA	7.07zEF	6.79F	6.60	6.47	6.52	6.57	6.74	6.76z	6.41	6.71K	6.63	6.73K	6.61	6.89	6.51	6.59
1-3 (Net)	114 6%	60 6%	54 5%	5 3%	18 6%	36 5%	55 7%	9 5%	11 6%	27 5%	35 5%	37 7%M	25 5%	17 4%	35 7%	97 6%	5 4%	6 5%	5 7%
1-4 (Net)	253 13% CJ	123 13%	129 13%	12 7%	38 12%	73 11%	129 16% zCE	30 18% U	26 13%	58 11%	72 10%	62 12%	63 13%	59 12%	69 13%	217 13%	13 9%	14 12%	9 13%
1-2 (Net)	50 3%	25 3%	25 3%	2 1%	14 4%	14 2%	20 2%	6 3%	2 1%	14 3%	13 2%	11 2%	9 2%	9 2%	21 4% z	42 3%	4 3%	1 1%	2 3%
4-7 (Net)	1232 62% Na	621 65% z	608 60%	95 56%	186 57%	432 65% CD	518 63%	107 63%	123 63%	344 63%	436 60%	325 66% zN	304 61%	310 66% N	292 57%	1016 62%	95 67%	79 66%	42 59%
5-6 (Net)	637 32% a	332 35%	303 30%	48 28%	100 31%	224 34%	265 32%	45 27%	68 35%	177 33%	234 32%	185 38% zLN	154 31%	148 32%	150 29%	525 32%	42 30%	47 40% z	22 32%
8-10 (Net)	630 32% AK	276 29%	354 35% zA	70 41% zEF	121 37% zEF	196 30%	244 30%	54 32%	62 32%	173 32%	251 35%	131 27%	171 34% K	143 30%	186 36% zK	531 32%	42 30%	34 29%	24 33%
7-10 (Net)	1086 55% K	503 53%	583 57%	110 65% zEF	186 57%	367 55%	423 52%	95 56%	102 52%	309 57%	416 58%	246 50%	282 57%	264 56%	294 57% K	903 55%	87 61% Q	57 48%	39 55%
9-10 (Net)	320 16% AEK	131 14%	189 19% zA	37 22% E	67 21% zE	83 13%	133 16%	28 16%	33 17%	93 17%	123 17%	65 13%	84 17%	74 16%	98 19% K	269 16%	28 19%	14 12%	10 14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 174

B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2079	129	339	51	174	105	228	107	81	61	56	208	1202	815	1724	218
WeightedBase	1976	130*	337	49*	196	111*	258	113*	94*	71*	62*	223	1226	709	1649	204
EffectiveBase	1413	94	242	40	120	76	164	79	58	42	43	150	832	548	1182	143
Extremely Dissatisfied 1	22 1%	3 2%	2 1%	- -	5 3%	- -	7 3%	- -	- -	- -	- -	3 2%	13 1%	9 1%	19 1%	3 1%
2	28 1%	1 1%	3 1%	2 3%	4 2%	2 2%	4 1%	- -	2 2%	- -	- -	5 2%	15 1%	11 2%	23 1%	4 2%
3	64 3% D	4 3%	13 4%	1 2%	3 2%	1 1%	8 3%	4 3%	6 7% c	6 9% zVc	6 10% zVWc	3 1%	37 3%	25 4%	56 3%	5 3%
4	139 7% JK	13 10%	29 9%	1 3%	22 11%	4 4%	20 8%	7 6%	4 4%	4 5%	1 2%	14 6%	79 6%	59 8%	116 7%	13 6%
5	302 15% Bpd	16 12%	63 19%	17 34% zSTVWXYac	33 17%	13 11%	35 14%	16 14%	19 20%	6 8%	15 24%	29 13%	164 13%	136 19% zd	249 15%	27 13%
6	335 17% Fe	28 22% U	50 15%	3 7%	31 16%	17 15%	38 15%	20 18%	17 18%	6 8%	13 21%	40 18%	230 19% ze	98 14%	274 17%	45 22%
7	456 23% V	33 25%	81 24% V	14 30% V	29 15%	29 26%	50 20%	26 23%	18 20%	16 23%	14 23%	59 26% V	297 24%	145 20%	389 24%	39 19%
8	310 16% S	11 9%	46 14%	7 14%	29 15%	21 19%	57 22% zSTh	24 21% S	9 9%	19 26% STh	8 12%	33 15%	192 16%	112 16%	251 15%	40 20%
9	139 7% E	11 9%	24 7%	2 4%	15 7%	11 10%	18 7%	7 6%	14 15% zb	4 6%	1 2%	15 7%	87 7%	50 7%	110 7%	18 9%
Extremely Satisfied 10	181 9% AK	9 7%	26 8%	2 4%	24 12%	14 12%	22 9%	9 8%	5 5%	10 14%	4 6%	23 10%	112 9%	63 9%	164 10% zg	10 5%
Total mentions	1976 100%	130 100%	337 100%	49 100%	196 100%	111 100%	258 100%	113 100%	94 100%	71 100%	62 100%	223 100%	1226 100%	709 100%	1649 100%	204 100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 174

B1TV_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Channel 5 (including Channel 5 and 5Star, 5USA, Spike, 5 and My5)

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1976	130*	337	49*	196	111*	258	113*	94*	71*	62*	223	1226	709	1649	204
EffectiveBase	1413	94	242	40	120	76	164	79	58	42	43	150	832	548	1182	143
Mean	6.62AFK	6.42	6.48	6.27	6.51	7.11zSTU Vhb	6.62	6.80	6.46	7.04	6.23	6.71	6.68	6.49	6.63	6.56
1-3 (Net)	114 6%	8 6%	18 5%	3 5%	13 7%	3 3%	18 7%	4 3%	8 8%	6 9%	6 10%	11 5%	64 5%	46 7%	98 6%	12 6%
1-4 (Net)	253 13%CI	21 16%	47 14%	4 8%	35 18%W	7 7%	38 15%	11 9%	12 13%	10 14%	7 11%	25 11%	144 12%	105 15%	213 13%	25 12%
1-2 (Net)	50 3%	3 3%	5 2%	2 3%	9 5%	2 2%	10 4%	- -	2 2%	- -	- -	8 4%	27 2%	21 3%	42 3%	7 3%
4-7 (Net)	1232 62%Na	91 70%Xa	224 66%Xa	36 73%Xa	115 59%	63 57%	144 56%	69 62%	59 45%	32 45%	43 70%a	142 64%a	770 63%	438 62%	1027 62%	125 61%
5-6 (Net)	637 32%a	44 34%a	114 34%a	20 41%a	63 32%	29 27%	73 28%	36 32%	36 38%a	12 17%	28 45%WXa	69 31%	394 32%	234 33%	523 32%	72 35%
8-10 (Net)	630 32%AK	32 24%	95 28%	11 22%	68 35%	45 40%STUb	97 37%Sb	40 35%	27 29%	33 46%zSTUb	13 21%	71 32%	392 32%	225 32%	525 32%	68 33%
7-10 (Net)	1086 55%K	65 50%	176 52%	25 51%	98 50%	74 67%zSTVh b	147 57%	66 59%	46 49%	49 69%STVhb	27 44%	130 58%	689 56%	370 52%	913 55%	107 52%
9-10 (Net)	320 16%AEK	21 16%	49 15%	4 8%	39 20%	24 22%	40 15%	16 14%	19 20%	14 20%	5 8%	38 17%	200 16%	113 16%	273 17%	28 14%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 175

B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	125	78	47	13	26	49	37	4	9	34	63	61	26	19	19	59	7	58	1
WeightedBase	106*	70*	37**	6**	19**	48**	34**	3**	6**	30**	50*	47*	21**	21**	17**	59*	5**	41*	***
EffectiveBase	75	48	27	11	19	27	25	4	7	20	46	41	18	10	12	37	5	35	1
Extremely Dissatisfied 1	1 1%	1 2%	-	-	-	1 2%	1 2%	-	-	1 2%	1 1%	1 3%	-	-	-	1 2%	-	-	-
2	3 3%	2 3%	1 2%	-	1 7%	-	1 4%	-	-	1 5%	1 3%	1 2%	-	1 3%	1 8%	2 4%	-	1 2%	-
3	1 1%	1 2%	-	-	-	-	1 4%	-	-	-	1 3%	1 3%	-	-	-	1 2%	-	-	-
4	12 11% ld	5 8%	6 17%	1 11%	1 4%	4 9%	6 18%	-	1 15%	5 17%	2 5%	8 17%	1 3%	1 4%	2 13%	5 9%	-	6 15%	-
5	14 13%	8 12%	6 15%	1 14%	1 7%	7 15%	5 14%	1 29%	2 39%	4 13%	6 13%	9 20%	1 6%	3 14%	* 2%	6 10%	1 15%	7 18%	-
6	13 13% JKf	11 16%	2 6%	1 19%	* 2%	9 18%	3 10%	1 34%	1 21%	3 11%	1 2%	2 5%	1 6%	9 41%	1 8%	9 15%	1 16%	4 10%	-
7	17 16%	13 18%	5 13%	* 6%	5 26%	7 15%	5 16%	1 18%	* 5%	3 12%	12 23%	8 16%	4 21%	4 17%	2 12%	11 18%	1 18%	5 13%	* 100%
8	18 17% f	13 19%	4 12%	3 40%	1 7%	9 19%	5 14%	1 19%	1 20%	3 10%	9 18%	6 13%	7 32%	2 10%	3 18%	7 12%	1 23%	9 22%	-
9	11 11%	6 9%	5 14%	* 7%	2 13%	7 15%	1 4%	-	-	3 10%	7 15%	6 12%	4 18%	2 8%	* 3%	7 11%	1 28%	3 8%	-
Extremely Satisfied 10	15 14% f	8 11%	7 20%	* 3%	6 34%	4 8%	5 14%	-	-	6 20%	9 18%	5 10%	3 14%	1 4%	6 37%	10 16%	-	5 13%	-
Total mentions	106 100%	70 100%	37 100%	6 100%	19 100%	48 100%	34 100%	3 100%	6 100%	30 100%	50 100%	47 100%	21 100%	21 100%	17 100%	59 100%	5 100%	41 100%	* 100%
Mean	6.82 Kf	6.71	7.03	6.84	7.68	6.90	6.23	6.26	5.75	6.65	7.27 z	6.33	7.84	6.41	7.43	6.81	7.33	6.78	7.00

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 175

B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C

Base = Users of each platform in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	106*	70*	37**	6**	19**	48**	34**	3**	6**	30**	50*	47*	21**	21**	17**	59*	5**	41*	***
EffectiveBase	75	48	27	11	19	27	25	4	7	20	46	41	18	10	12	37	5	35	1
1-3 (Net)	6	5	1	-	1	1	4	-	-	2	4	4	-	1	1	5	-	1	-
	5%	7%	2%	-	7%	2%	10%	-	-	7%	7%	8%	-	3%	8%	8%	-	2%	-
1-4 (Net)	17	10	7	1	2	5	9	-	1	7	6	12	1	1	4	10	-	7	-
	16%	15%	19%	11%	11%	10%	28%	-	15%	24%	12%	25%z	3%	7%	21%	17%	-	16%	-
1-2 (Net)	4	4	1	-	1	1	2	-	-	2	2	2	-	1	1	4	-	1	-
	4%	5%	2%	-	7%	2%	6%	-	-	7%	4%	5%	-	3%	8%	6%	-	2%	-
4-7 (Net)	56	37	19	3	7	27	19	2	5	16	21	27	7	16	6	31	2	23	*
	53%j	54%	52%	50%	39%	56%	57%	81%	80%	53%	42%	58%	36%	75%	35%	52%	49%	56%	100%
5-6 (Net)	27	20	8	2	2	16	8	2	3	7	7	12	3	11	2	14	2	12	-
	26%j	28%	22%	33%	9%	33%	24%	63%	60%	24%	14%	25%	12%	55%	10%	24%	31%	28%	-
8-10 (Net)	44	27	17	3	10	20	11	1	1	12	25	16	13	4	10	24	3	18	-
	41%f	39%	46%	50%	54%	42%	32%	19%	20%	40%	51%z	35%	64%	21%	57%	40%	51%	43%	-
7-10 (Net)	61	40	22	4	15	27	16	1	1	15	37	24	18	8	12	35	3	23	*
	58%	57%	59%	56%	79%	57%	48%	37%	25%	52%	74%z	51%	85%	38%	69%	58%	69%	56%	100%
9-10 (Net)	26	14	12	1	9	11	6	-	-	9	16	10	7	2	7	16	1	8	-
	25%	20%	34%	10%	47%	23%	18%	-	-	30%	33%z	22%	32%	11%	39%	28%	28%	20%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 175

B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C

Base = Users of each platform in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	125	2	28	-	7	6	4	5	1	2	2	2	100	23	98	17
WeightedBase	106*	1**	30**	-**	6**	3**	3**	4**	1**	1**	2**	7**	89*	16**	77*	21**
EffectiveBase	75	2	21	-	6	5	3	4	1	2	2	1	60	15	69	8
Extremely Dissatisfied 1	1	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-
2	3	-	-	-	2	-	-	-	-	-	-	-	3	-	3	-
3	3	-	-	-	33%	-	-	-	-	-	-	-	3%	-	4%	-
4	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-
5	1	-	5%	-	-	-	-	-	-	-	-	-	2%	-	2%	-
6	12	-	5	-	1	-	-	-	-	-	-	-	6	6	8	3
7	11%jd	-	15%	-	11%	-	-	-	-	-	-	-	6%	36%	11%	15%
8	14	-	4	-	-	-	-	2	-	-	-	-	11	3	13	1
9	13%	-	12%	-	-	-	-	49%	-	-	-	-	12%	18%	17%z	3%
10	13	-	2	-	-	1	*	-	-	-	-	-	12	2	6	7
11	13%JKf	-	7%	-	-	19%	14%	-	-	-	-	81%	13%	10%	7%	32%
12	17	*	3	-	2	1	1	2	-	*	1	-	15	2	16	2
13	16%	41%	10%	-	36%	40%	20%	40%	-	35%	52%	-	17%	10%	21%z	8%
14	18	-	6	-	-	-	-	*	-	1	-	-	15	3	11	5
15	17%f	-	20%	-	-	-	-	10%	-	65%	-	-	17%	18%	14%	24%
16	11	-	2	-	1	1	2	-	1	-	-	-	10	1	9	-
17	11%	-	8%	-	8%	20%	66%	-	100%	-	-	-	12%	7%	12%	-
18	15	1	7	-	-	-	-	-	-	-	1	1	15	-	8	4
19	14%f	59%	23%	-	-	-	-	-	-	48%	19%	-	16%	-	11%	18%
Total mentions	106	1	30	-	6	3	3	4	1	1	2	7	89	16	77	21
Mean	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.82Kf	8.76	7.07	-	4.47	5.90	8.19	6.12	9.00	7.65	8.45	6.77	7.00	5.76	6.60	6.95

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 175

B1TV_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - S4C

Base = Users of each platform in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	106*	1**	30**	-**	6**	3**	3**	4**	1**	1**	2**	7**	89*	16**	77*	21**
EffectiveBase	75	2	21	-	6	5	3	4	1	2	2	1	60	15	69	8
1-3 (Net)	6	-	1	-	3	1	-	-	-	-	-	-	6	-	6	-
	5%	-	5%	-	45%	22%	-	-	-	-	-	-	6%	-	7%z	-
1-4 (Net)	17	-	6	-	4	1	-	-	-	-	-	-	11	6	14	3
	16%	-	20%	-	56%	22%	-	-	-	-	-	-	13%	36%	18%	15%
1-2 (Net)	4	-	-	-	3	1	-	-	-	-	-	-	4	-	4	-
	4%	-	-	-	45%	22%	-	-	-	-	-	-	5%	-	5%z	-
4-7 (Net)	56	*	14	-	3	2	1	4	-	*	1	5	44	12	43	12
	53%j	41%	45%	-	47%	59%	34%	90%	-	35%	52%	81%	49%	75%	56%	58%
5-6 (Net)	27	-	6	-	-	1	*	2	-	-	-	5	23	5	19	7
	26%j	-	19%	-	-	19%	14%	49%	-	-	-	81%	26%	28%	24%	35%
8-10 (Net)	44	1	15	-	1	1	2	*	1	1	1	1	40	4	28	9
	41%f	59%	51%	-	8%	20%	66%	10%	100%	65%	48%	19%	45%	25%	37%	42%
7-10 (Net)	61	1	18	-	3	2	3	2	1	1	2	1	55	6	44	11
	58%	100%	61%	-	44%	59%	86%	51%	100%	100%	100%	19%	62%	35%	57%	50%
9-10 (Net)	26	1	9	-	1	1	2	-	1	-	1	1	25	1	18	4
	25%	59%	30%	-	8%	20%	66%	-	100%	-	48%	19%	28%	7%	23%	18%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 176

B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied,

overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1322	656	666	172	289	516	345	69	119	354	562	432	291	268	331	976	118	134	94
WeightedBase	1232	614	618	127	274	488	343	60*	120*	328	505	311	300	307	314	1005	109*	82*	36*
EffectiveBase	906	456	450	123	195	350	246	48	75	248	393	316	213	184	228	697	85	99	72
Extremely Dissatisfied 1	5	3	2	-	1	2	2	1	-	1	1	3	-	1	1	4	1	1	-
	*	1%	*	-	*	*	1%	2%J	-	*	*	1%	-	*	*	*	1%	1%	-
2	6	2	4	-	-	3	3	*	-	3	1	4	-	-	2	5	-	-	1
	*	*	1%	-	-	1%	1%	1%	-	1%	*	1%z	-	-	1%	1%	-	-	2%
3	26	17	9	1	6	7	12	1	2	7	10	6	2	2	16	22	3	*	1
	2%	3%	2%	1%	2%	1%	4%	2%	2%	2%	2%	2%	1%	1%	5%zLM	2%	3%	*	1%
4	54	33	21	6	15	18	15	2	8	13	18	8	12	20	14	48	2	2	1
	4%Kf	5%	3%	4%	6%	4%	4%	4%	7%	4%	3%	2%	4%	7%K	5%	5%	2%	3%	3%
5	121	54	67	13	23	40	45	12	15	30	47	26	36	33	27	105	5	7	5
	10%	9%	11%	10%	9%	8%	13%	20%zJ	12%	9%	9%	8%	12%	11%	9%	10%	5%	8%	14%P
6	138	68	70	11	33	68	26	5	16	45	49	37	38	34	29	114	14	8	2
	11%Ff	11%	11%	8%	12%	14%F	8%	9%	13%	14%	10%	12%	13%	11%	9%	11%	13%	10%	4%
7	246	135	111	37	51	95	63	13	20	59	99	67	51	62	67	187	33	18	7
	20%	22%	18%	29%zDEF	18%	20%	18%	22%	17%	18%	20%	21%	17%	20%	21%	19%	30%zO	22%	21%
8	312	139	173	28	64	131	90	13	34	82	132	85	78	69	80	261	26	15	10
	25%	23%	28%	22%	23%	27%	26%	22%	28%	25%	26%	27%	26%	23%	26%	26%	24%	19%	28%
9	173	102	71	20	41	65	48	4	17	43	83	38	49	48	39	140	13	14	5
	14%B	17%zB	11%	16%	15%	13%	14%	6%	14%	13%	16%	12%	16%	16%	12%	14%	12%	18%	15%
Extremely Satisfied 10	150	61	89	11	39	60	40	7	8	44	66	38	35	39	39	118	12	16	4
	12%AT	10%	14%zA	9%	14%	12%	12%	12%	7%	13%	13%	12%	12%	13%	12%	12%	11%	19%zO	11%
Total mentions	1232	614	618	127	274	488	343	60	120	328	505	311	300	307	314	1005	109	82	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.32T	7.25	7.39	7.34	7.38	7.38	7.18	6.84	7.12	7.32	7.49zG	7.31	7.43	7.35	7.21	7.29	7.37	7.69zO	7.34

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 176

B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied,

overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1232	614	618	127	274	488	343	60*	120*	328	505	311	300	307	314	1005	109*	82*	36*
EffectiveBase	906	456	450	123	195	350	246	48	75	248	393	316	213	184	228	697	85	99	72
1-3 (Net)	38 3%LM	22 4%	16 3%	1 1%	8 3%	11 2%	17 5%z	3 5%	2 2%	11 3%	12 2%	14 4%LM	2 1%	3 1%	19 6%zLM	32 3%	4 4%	1 1%	1 3%
1-4 (Net)	92 7%	55 9%	37 6%	7 5%	23 8%	29 6%	33 10%	6 9%	10 9%	25 8%	30 6%	21 7%	14 5%	23 8%	33 11%zL	80 8%	6 5%	3 4%	2 7%
1-2 (Net)	11 1%	5 1%	6 1%	- -	1 *	5 1%	5 2%	2 3%	- -	5 1%	2 *	7 2%zL	- -	1 *	3 1%	9 1%	1 1%	1 1%	1 2%
4-7 (Net)	559 45%	290 47%	269 44%	66 52%	122 45%	220 45%	149 43%	32 54%	59 49%	147 45%	213 42%	138 44%	136 45%	148 48%	137 44%	454 45%	54 50%	36 43%	15 42%
5-6 (Net)	259 21%	122 20%	137 22%	23 18%	57 21%	108 22%	71 21%	17 29%	31 26%	75 23%	96 19%	64 20%	73 25%	66 22%	56 18%	219 22%	19 18%	15 18%	6 18%
8-10 (Net)	635 52%T	302 49%	333 54%	59 47%	144 53%	256 52%	177 51%	24 40%	59 49%	169 52%	281 56%zG	160 51%	162 54%	156 51%	158 50%	520 52%	51 47%	45 55%	19 54%
7-10 (Net)	881 72%T	437 71%	444 72%	97 76%	194 71%	351 72%	239 70%	37 62%	79 66%	229 70%	380 75%z	227 73%	213 71%	217 71%	225 72%	707 70%	84 77%	64 78%	27 75%
9-10 (Net)	323 26%T	163 27%	160 26%	31 25%	80 29%	125 26%	87 25%	11 19%	25 21%	87 27%	149 29%	75 24%	84 28%	86 28%	78 25%	259 26%	25 23%	30 37%zOP	9 26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 176

B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied,

overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1322	84	247	43	110	76	135	52	57	25	35	112	841	442	1086	145
WeightedBase	1232	90*	252	39*	103*	75*	132*	60*	71*	29**	41**	113*	858	349	1022	124*
EffectiveBase	906	58	169	35	86	55	97	39	41	21	26	77	586	308	752	97
Extremely Dissatisfied 1	5	-	1	-	1	-	1	1	-	-	-	*	2	4	5	1
2	6	1	1	-	-	-	3	-	-	-	-	-	4	2	5	-
3	26	2%	1%	-	-	-	2%	-	-	-	-	-	*	1%	*	-
4	54	3	6	1	2	1	1	2	3	-	-	4	16	9	25	1
5	121	3%	2%	2%	2%	1%	1%	3%	5%	-	-	3%	2%	3%	2%	1%
6	138	5	19	2	1	2	2	4	6	1	2	5	39	14	38	5
7	246	4%Kf	5%	8%zVX	4%	1%	3%	1%	7%V	9%VX	3%	4%	5%	5%	4%	4%
8	312	4	33	3	16	10	9	3	12	3	6	6	75	45	100	14
9	173	10%	5%	13%	8%	15%S	13%	7%	6%	17%	10%	14%	6%	9%	13%zd	11%
Extremely Satisfied 10	150	14	38	7	9	4	15	2	5	6	3	13	104	31	105	17
Total mentions	1232	11%Ff	15%	15%	17%	9%	5%	11%	4%	7%	21%	6%	12%	12%	9%	13%
Mean	7.32T	25	46	9	13	12	28	15	7	4	9	19	180	62	210	26
	20%	28%Vh	18%	23%	13%	17%	22%	25%	10%	13%	21%	17%	21%	18%	21%	21%
	312	20	58	10	27	23	40	20	15	5	10	33	212	94	259	35
	25%	22%	23%	25%	26%	30%	30%	34%	21%	16%	25%	29%	25%	27%	25%	28%
	173	10	36	8	13	11	18	9	11	5	7	13	116	53	148	15
	14%B	11%	14%	19%	13%	14%	14%	15%	16%	18%	16%	11%	14%	15%	14%	12%
	150	9	14	1	22	13	14	4	11	6	6	19	110	36	129	12
	12%AT	10%	6%	3%	21%zTUY	17%TU	11%	6%	16%T	19%	14%	17%TU	13%	10%	13%	10%
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	7.32T	7.11	6.92	7.17	7.64T	7.67T	7.41T	7.28	7.14	7.61	7.53	7.50T	7.36	7.23	7.36	7.28

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 176

B1TV_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied,

overall how satisfied or dissatisfied are you with these television and video service providers? - Sky (including Sky One, Sky Atlantic, Sky Living, Sky Cinema, Sky Sports, Pick and Now TV

Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1232	90*	252	39*	103*	75*	132*	60*	71*	29**	41**	113*	858	349	1022	124*
EffectiveBase	906	58	169	35	86	55	97	39	41	21	26	77	586	308	752	97
1-3 (Net)	38	4	8	1	3	1	5	2	3	-	-	4	22	15	35	2
	3%LM	5%	3%	2%	3%	1%	4%	4%	5%	-	-	4%	3%	4%	3%	1%
1-4 (Net)	92	9	27	3	3	3	7	7	10	1	2	9	60	28	73	7
	7%	10%	11%V	6%	3%	4%	5%	11%	14%V	3%	4%	8%	7%	8%	7%	5%
1-2 (Net)	11	1	2	-	1	-	4	1	-	-	-	*	6	6	10	1
	1%	2%	1%	-	1%	-	3%z	1%	-	-	-	*	1%	2%	1%	*
4-7 (Net)	559	47	135	20	38	28	54	25	30	13	19	44	398	151	452	61
	45%	52%	54%zVWXc	51%	37%	37%	41%	42%	42%	47%	45%	39%	46%	43%	44%	49%
5-6 (Net)	259	18	70	10	25	13	24	6	16	9	8	20	179	76	204	30
	21%	20%	28%zY	24%	24%	18%	18%	10%	23%	31%	20%	17%	21%	22%	20%	24%
8-10 (Net)	635	38	109	18	62	46	72	33	38	15	23	65	438	183	535	62
	52%T	43%	43%	47%	60%ST	62%ST	55%	54%	53%	53%	55%	58%T	51%	52%	52%	50%
7-10 (Net)	881	63	155	27	76	59	101	48	45	19	31	84	619	245	745	87
	72%T	70%	61%	69%	73%	78%T	76%T	79%T	63%	66%	76%	74%	72%	70%	73%z	70%
9-10 (Net)	323	19	50	9	35	23	32	12	22	11	13	32	226	89	276	27
	26%T	20%	20%	22%	34%T	31%	25%	21%	32%	37%	30%	28%	26%	26%	27%	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 177

B1TV_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Netflix

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1367	624	739	366	394	450	157	86	106	359	618	453	359	263	292	1018	132	112	105
WeightedBase	1221	558	661	281	359	419	163	68*	89*	324	549	328	357	295	242	1005	113*	60*	44*
EffectiveBase	917	435	481	252	262	311	103	54	69	249	435	321	251	173	206	710	96	76	77
Extremely Dissatisfied 1	4	2	2	*	2	2	-	2	-	1	1	1	*	1	2	4	-	-	-
	*	*	*	*	1%	*	-	3%zI	-	*	*	*	*	*	1%	*	-	-	-
2	7	4	3	2	1	3	1	1	-	1	2	2	2	1	2	4	2	-	1
	1%	1%	*	1%	*	1%	1%	1%	-	*	*	1%	1%	*	1%	*	1%	-	2%
3	7	3	4	2	2	3	-	-	*	1	5	2	2	2	1	6	1	-	-
	1%	1%	1%	1%	1%	1%	-	-	*	*	1%	1%	1%	1%	1%	1%	1%	-	-
4	23	13	9	2	4	13	3	1	2	7	11	4	6	8	5	19	2	1	1
	2%	2%	1%	1%	1%	3%z	2%	1%	2%	2%	2%	1%	2%	3%	2%	2%	1%	1%	3%
5	31	16	15	6	8	12	5	1	5	11	10	8	10	7	5	25	3	3	*
	3%	3%	2%	2%	2%	3%	3%	2%	5%	3%	2%	3%	3%	3%	2%	2%	2%	5%	1%
6	80	45	35	11	27	31	11	7	8	28	26	20	17	25	18	65	9	5	1
	7%J	8%	5%	4%	8%	7%	6%	10%	9%	9%J	5%	6%	5%	8%	7%	6%	8%	8%	3%
7	151	68	83	28	39	67	16	7	9	31	76	44	49	30	28	122	18	9	2
	12%Re	12%	12%	10%	11%	16%zC	10%	10%	10%	10%	14%	14%	14%	10%	12%	12%	16%R	15%	5%
8	334	159	173	63	104	119	47	16	21	78	164	88	104	76	66	268	35	15	16
	27%C	29%	26%	22%	29%	29%	29%	23%	24%	24%	30%	27%	29%	26%	27%	27%	31%	25%	35%
9	248	117	131	55	70	89	34	13	24	59	120	84	70	50	45	216	14	11	7
	20%P	21%	20%	19%	20%	21%	21%	19%	27%	18%	22%	25%zI	20%	17%	18%	22%P	13%	18%	15%
Extremely Satisfied 10	337	131	207	111	102	80	45	21	21	107	133	75	95	96	71	274	30	17	16
	28%AEJK	23%	31%zA	39%zDEF	28%E	19%	28%	31%	23%	33%zJ	24%	23%	27%	32%K	29%	27%	27%	28%	36%
Total mentions	1221	558	661	281	359	419	163	68	89	324	549	328	357	295	242	1005	113	60	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.27AE	8.12	8.39zA	8.61zDE	8.31E	7.97	8.31	8.14	8.21	8.34	8.24	8.25	8.27	8.30	8.25	8.27	8.10	8.26	8.51

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 177

B1TV_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Netflix

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1221	558	661	281	359	419	163	68*	89*	324	549	328	357	295	242	1005	113*	60*	44*
EffectiveBase	917	435	481	252	262	311	103	54	69	249	435	321	251	173	206	710	96	76	77
1-3 (Net)	18 1%	10 2%	8 1%	5 2%	5 1%	7 2%	1 1%	3 4%	* *	3 1%	9 2%	5 1%	5 1%	4 1%	5 2%	15 1%	2 2%	- -	1 2%
1-4 (Net)	41 3%	23 4%	18 3%	7 2%	9 2%	20 5%	5 3%	4 5%	2 2%	9 3%	20 4%	8 3%	11 3%	11 4%	10 4%	34 3%	4 3%	1 1%	2 5%
1-2 (Net)	11 1%	6 1%	5 1%	2 1%	3 1%	4 1%	1 1%	3 4%zU	- -	2 1%	4 1%	3 1%	2 1%	2 1%	3 1%	9 1%	2 1%	- -	1 2%
4-7 (Net)	284 23%CRV	142 25%	142 21%	48 17%	78 22%	124 30%zCD	35 21%	15 22%	23 26%	77 24%	124 23%	77 23%	82 23%	69 24%	56 23%	231 23%R	31 27%R	17 28%R	5 12%
5-6 (Net)	111 9%J	60 11%	50 8%	17 6%	35 10%	43 10%	16 10%	8 12%	13 14%J	39 12%J	36 7%	29 9%	28 8%	32 11%	22 9%	90 9%	12 10%	8 13%R	2 3%
8-10 (Net)	919 75%E	407 73%	511 77%	229 81%zE	276 77%E	288 69%	126 78%	50 74%	66 74%	245 75%	417 76%	247 75%	270 76%	222 75%	182 75%	759 76%	80 71%	43 72%	38 86%zOPQ
7-10 (Net)	1070 88%A	475 85%	594 90%zA	257 91%zE	315 88%	355 85%	142 88%	56 83%	75 84%	276 85%	493 90%	291 89%	318 89%	251 85%	210 87%	881 88%	97 86%	52 86%	40 92%
9-10 (Net)	586 48%AE	248 44%	338 51%zA	166 59%zDE	172 48%	169 40%	79 49%	34 51%	45 50%	167 51%	252 46%	159 48%	165 46%	145 49%	116 48%	491 49%	45 39%	28 47%	22 51%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1367	82	232	48	118	66	133	87	38	34	51	129	947	373	1133	126
WeightedBase	1221	92*	225	41*	121*	65*	132*	86*	36**	34**	52*	122*	952	242	1024	110*
EffectiveBase	917	55	157	37	77	51	93	64	29	26	37	90	660	251	756	90
Extremely Dissatisfied 1	4*	-	1	-	1	-	1	-	-	-	*	1	3	1	3	1
2	7	-	1	1	1	-	-	-	-	-	-	1	5	1	6	-
3	1%	-	1%	2%	1%	-	-	-	-	-	-	1%	*	*	1%	-
4	7	-	2	-	2	-	-	1	1	-	-	1	5	1	7	-
5	1%	-	1%	-	2%	-	-	1%	2%	-	-	1%	1%	1%	1%	-
6	23	6	5	-	1	-	4	-	-	-	2	2	15	6	23	-
7	2%	6%z	2%	-	1%	-	3%	-	-	-	3%	2%	2%	3%	2%	-
8	31	-	8	2	2	3	1	-	2	-	2	4	22	6	27	3
9	3%	-	4%	6%SY	2%	4%	1%	-	6%	-	4%	3%	2%	3%	3%	2%
10	80	5	17	5	2	8	10	3	2	3	*	10	58	18	68	6
Extremely Satisfied	7%J	5%	8%	12%Vb	2%	12%Vb	8%	4%	5%	9%	1%	8%	6%	8%	7%	5%
1	151	16	22	5	11	9	15	17	6	4	6	11	124	20	124	16
2	12%Re	18%	10%	13%	9%	14%	11%	19%T	18%	11%	11%	9%	13%	8%	12%	14%
3	334	25	65	8	39	13	38	28	8	8	9	28	268	61	277	30
4	27%C	27%	29%	19%	32%	21%	29%	32%	24%	24%	17%	22%	28%	25%	27%	27%
5	248	20	51	5	25	16	27	18	6	3	14	32	194	50	214	26
6	20%P	22%	23%	12%	21%	24%	20%	21%	16%	8%	27%	27%	20%	21%	21%	23%
7	337	20	53	15	37	16	36	19	10	16	19	33	258	76	275	30
8	28%AEJK	21%	23%	36%	30%	25%	28%	22%	29%	48%	36%	27%	27%	31%	27%	27%
Total mentions	1221	92	225	41	121	65	132	86	36	34	52	122	952	242	1024	110
Mean	8.27AE	8.11	8.14	8.15	8.40	8.23	8.28	8.34	8.17	8.76	8.57	8.29	8.28	8.34	8.24	8.41

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 177

B1TV_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Netflix

Base = Users of each platform in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1221	92*	225	41*	121*	65*	132*	86*	36**	34**	52*	122*	952	242	1024	110*
EffectiveBase	917	55	157	37	77	51	93	64	29	26	37	90	660	251	756	90
1-3 (Net)	18	-	4	1	4	-	1	1	1	-	*	2	13	3	15	1
	1%	-	2%	2%	4%	-	1%	1%	2%	-	1%	2%	1%	1%	2%	*
1-4 (Net)	41	6	9	1	5	-	5	1	1	-	2	4	29	10	38	1
	3%	6%	4%	2%	4%	-	4%	1%	2%	-	4%	3%	3%	4%	4%	*
1-2 (Net)	11	-	2	1	2	-	1	-	-	-	*	2	8	2	8	1
	1%	-	1%	2%	2%	-	1%	-	-	-	1%	1%	1%	1%	1%	*
4-7 (Net)	284	27	52	12	16	20	30	20	10	7	10	27	220	51	243	25
	23%CRV	29%V	23%	31%V	14%	30%V	23%	23%	29%	20%	19%	22%	23%	21%	24%	22%
5-6 (Net)	111	5	26	7	5	11	11	3	4	3	2	14	80	25	96	9
	9%J	5%	11%	18%SVY	4%	16%VY	8%	4%	11%	9%	4%	11%	8%	10%	9%	8%
8-10 (Net)	919	65	169	27	101	45	101	65	25	27	42	93	719	187	766	85
	75%E	71%	75%	67%	83%	70%	76%	76%	69%	80%	80%	76%	76%	77%	75%	77%
7-10 (Net)	1070	82	191	33	111	54	115	82	31	31	47	104	843	208	890	101
	88%A	89%	85%	80%	92%	84%	88%	95%TUW	87%	91%	92%	85%	89%	86%	87%	92%
9-10 (Net)	586	40	104	20	62	32	63	37	16	19	32	66	451	126	489	55
	48%AE	43%	46%	48%	51%	49%	48%	44%	45%	56%	63%	54%	47%	52%	48%	50%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 178

B1TV_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Amazon Prime Video

Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	789	402	385	175	204	318	92	38	51	187	429	320	211	132	126	593	74	74	48
WeightedBase	680	351	328	138	189	272	81*	29**	37*	160	382	231	207	133*	109*	564	60*	37*	19*
EffectiveBase	557	290	266	117	147	228	66	29	37	133	311	241	155	90	88	436	55	55	38
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	4	3	1	-	1	1	1	-	-	1	3	2	-	1	-	4	-	-	-
	1%	1%	*	-	1%	*	2%	-	-	1%	1%	1%	-	1%	-	1%	-	-	-
3	6	5	1	1	1	4	-	-	-	*	5	3	3	-	*	4	1	-	1
	1%	1%	*	1%	*	1%	-	-	-	*	1%	1%	1%	-	*	1%	1%	-	4%zO
4	17	8	9	4	5	7	1	2	-	5	8	4	8	-	4	15	*	1	-
	2%	2%	3%	3%	2%	3%	1%	8%	-	3%	2%	2%	4%M	-	4%M	3%	1%	3%	-
5	33	14	18	6	7	14	6	2	2	13	10	10	9	13	1	21	6	5	1
	5%JO	4%	5%	5%	4%	5%	7%	5%	5%	8%J	3%	4%	4%	10%zN	1%	4%	9%	14%zO	6%
6	57	32	25	12	19	20	6	4	5	12	32	23	22	7	5	43	5	5	4
	8%	9%	8%	9%	10%	7%	8%	14%	14%	8%	8%	10%	10%	5%	5%	8%	8%	14%	23%zOP
7	134	58	76	29	36	53	16	5	10	33	69	48	42	25	19	115	8	10	2
	20%A	17%	23%	21%	19%	20%	20%	16%	28%	20%	18%	21%	20%	19%	17%	20%	13%	28%R	8%
8	191	111	80	40	49	81	22	7	7	42	120	63	61	34	33	163	18	6	4
	28%B	32%	24%	29%	26%	30%	27%	24%	20%	27%	31%	27%	30%	26%	31%	29%	30%	17%	21%
9	119	60	59	23	33	51	12	5	7	16	78	46	32	21	20	104	8	3	3
	17%I	17%	18%	17%	17%	19%	15%	16%	20%	10%	20%zI	20%	16%	16%	18%	18%	14%	9%	16%
Extremely Satisfied 10	120	59	60	23	39	41	17	5	5	38	56	32	30	31	26	95	15	6	4
	18%JK	17%	18%	17%	21%	15%	21%	16%	14%	24%zJ	15%	14%	15%	23%	24%K	17%	24%	15%	23%
Total mentions	680	351	328	138	189	272	81	29	37	160	382	231	207	133	109	564	60	37	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.85QVV	7.84	7.86	7.84	7.94	7.79	7.85	7.56	7.78	7.82	7.87	7.76	7.68	7.97	8.19zKL	7.87Q	7.97Q	7.31	7.69

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = Users of each platform in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	680	351	328	138	189	272	81*	29**	37*	160	382	231	207	133*	109*	564	60*	37*	19*
EffectiveBase	557	290	266	117	147	228	66	29	37	133	311	241	155	90	88	436	55	55	38
1-3 (Net)	9 1%	7 2%	2 1%	1 1%	2 1%	5 2%	1 2%	-	-	1 1%	8 2%	5 2%	3 1%	1 1%	*	8 1%	1 1%	-	1 4%
1-4 (Net)	26 4%	16 4%	10 3%	5 3%	6 3%	12 5%	2 3%	2 8%	-	6 4%	16 4%	9 4%	11 5%	1 1%	5 4%	23 4%	1 2%	1 3%	1 4%
1-2 (Net)	4 1%	3 1%	1 *	-	1 1%	1 *	1 2%	-	-	1 1%	3 1%	2 1%	-	1 1%	-	4 1%	-	-	-
4-7 (Net)	241 35%J	112 32%	128 39%	51 37%	66 35%	94 35%	29 36%	12 44%	17 47%	62 39%	120 31%	85 37%	81 39%	46 35%	30 27%	194 34%	18 30%	22 58%zOP	7 37%
5-6 (Net)	90 13%NO	46 13%	43 13%	19 13%	26 14%	33 12%	12 15%	6 20%	7 19%	25 16%	42 11%	33 14%N	30 15%N	20 15%N	6 6%	64 11%	10 17%	10 28%zO	6 29%zO
8-10 (Net)	430 63%Q	231 66%	199 60%	86 62%	120 64%	173 64%	51 62%	16 56%	20 53%	96 60%	254 67%	141 61%	124 60%	86 65%	79 73%L	362 64%Q	41 68%Q	15 42%	11 59%
7-10 (Net)	564 83%QR	289 83%	275 84%	115 83%	156 83%	226 83%	67 82%	21 72%	30 81%	129 81%	323 85%	189 82%	165 80%	112 84%	98 90%L	477 85%zQR	49 81%	25 69%	13 67%
9-10 (Net)	239 35%	120 34%	119 36%	47 34%	72 38%	91 34%	29 36%	9 32%	13 34%	54 34%	134 35%	78 34%	63 30%	52 39%	46 42%	199 35%	23 38%	9 25%	7 38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = Users of each platform in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	789	52	145	22	58	41	74	60	27	24	31	59	567	203	646	84
WeightedBase	680	51*	149	17**	60*	37*	62*	62*	22**	22**	27**	55*	548	124	560	72*
EffectiveBase	557	39	103	16	42	31	58	45	20	20	26	43	416	147	454	64
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	4	-	2	-	1	-	-	-	-	-	-	-	4	-	3	-
	1%	-	2%	-	2%	-	-	-	-	-	-	-	1%	-	*	-
3	6	-	*	-	4	-	-	-	-	-	-	-	5	*	6	-
	1%	-	*	-	6%zT	-	-	-	-	-	-	-	1%	*	1%	-
4	17	2	2	-	3	3	3	1	*	-	*	1	12	3	14	2
	2%	4%	1%	-	5%	8%T	5%	1%	1%	-	1%	2%	2%	2%	3%	3%
5	33	5	5	-	2	5	1	-	-	-	4	-	27	6	29	2
	5%JO	10%Yc	3%	-	4%	12%KYc	1%	-	-	-	13%	-	5%	5%	5%	3%
6	57	1	10	1	5	3	6	4	2	3	*	7	42	14	48	5
	8%	2%	7%	5%	8%	9%	9%	7%	8%	15%	1%	14%	8%	11%	9%	6%
7	134	11	25	8	14	7	9	20	3	5	3	10	107	26	103	21
	20%A	21%	17%	48%	23%	19%	14%	32%zTX	12%	24%	13%	18%	20%	21%	18%	29%zf
8	191	19	42	5	14	11	20	12	5	6	9	20	152	36	158	24
	28%B	37%	28%	27%	24%	30%	32%	20%	22%	28%	34%	36%	28%	29%	28%	33%
9	119	5	40	2	5	5	14	13	3	3	5	7	100	17	102	8
	17%I	10%	27%zSV	14%	9%	14%	23%	22%	12%	15%	20%	13%	18%	14%	18%	11%
Extremely Satisfied 10	120	8	23	1	12	3	9	11	10	4	5	10	98	21	99	10
	18%JK	16%	15%	6%	19%	7%	15%	18%	45%	18%	17%	18%	18%	17%	18%	14%
Total mentions	680	51	149	17	60	37	62	62	22	22	27	55	548	124	560	72
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.85QVW	7.71	8.02VW	7.67	7.33	7.25	7.98W	8.06W	8.70	7.96	7.94	7.97W	7.87	7.77	7.84	7.76

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 178

B1TV_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Amazon Prime Video

Base = Users of each platform in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	680	51*	149	17**	60*	37*	62*	62*	22**	22**	27**	55*	548	124	560	72*
EffectiveBase	557	39	103	16	42	31	58	45	20	20	26	43	416	147	454	64
1-3 (Net)	9 1%	- -	3 2%	- -	5 8%zX	- -	- -	- -	- -	- -	- -	- -	9 2%	* *	8 1%	- -
1-4 (Net)	26 4%	2 4%	4 3%	- -	8 13%zTY	3 8%	3 5%	1 1%	* 1%	- -	* 1%	1 2%	21 4%	3 3%	23 4%	2 3%
1-2 (Net)	4 1%	- -	2 2%	- -	1 2%	- -	- -	- -	- -	- -	- -	- -	4 1%	- -	3 *	- -
4-7 (Net)	241 35%J	19 37%	42 28%	9 53%	24 41%	18 48%T	18 30%	25 41%	5 21%	9 39%	8 29%	18 33%	189 34%	50 40%	194 35%	30 42%
5-6 (Net)	90 13%NO	6 12%	15 10%	1 5%	7 12%	8 21%	6 10%	4 7%	2 8%	3 15%	4 14%	7 14%	69 13%	20 16%	77 14%	7 10%
8-10 (Net)	430 63%Q	32 63%	105 70%V	8 47%	31 52%	19 52%	44 70%	37 59%	18 79%	13 61%	19 71%	37 67%	350 64%	75 60%	358 64%	42 58%
7-10 (Net)	564 83%QR	43 84%	130 87%W	16 95%	45 75%	26 71%	52 85%	57 92%VW	20 91%	19 85%	22 84%	46 85%	458 84%	101 81%	461 82%	63 87%
9-10 (Net)	239 35%	13 26%	63 42%W	3 20%	17 28%	8 22%	24 38%	25 40%	13 57%	7 33%	10 37%	17 31%	198 36%	38 31%	200 36%	18 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 179

B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV

Base = Users of each platform in the past 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	376	202	92	118	130	36	25	24	110	182	134	97	78	67	285	30	37	24
WeightedBase	333	185	74*	112*	107*	40**	22**	23**	97*	156	92	107*	78*	56*	279	25**	19**	10**
EffectiveBase	256	131	66	79	93	23	16	13	80	131	104	71	51	45	200	23	27	20
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	1	-	1	-	-	-	-	-	1	-	-	-	-	1	1	-	-	-
	*	1%	1%	-	-	-	-	-	1%	-	-	-	-	1%	*	-	-	-
3	5	1	*	2	2	1	1	-	2	2	2	2	*	1	5	-	-	-
	2%	3%	1%	2%	1%	3%	6%	-	3%	1%	2%	2%	*	2%	2%	-	-	-
4	12	5	-	3	4	6	-	4	2	5	2	-	5	5	11	-	1	-
	4%	5%	3%	3%	3%	15%	-	18%	2%	4%	3%	-	6%L	9%L	4%	-	5%	-
5	17	4	5	4	8	1	-	1	1	12	9	3	4	2	13	2	1	1
	5%BI	9%zB	2%	6%	3%	7%	3%	-	3%	1%	8%I	10%zL	2%	5%	5%	10%	5%	6%
6	41	24	5	14	15	7	2	7	17	13	11	18	6	5	38	1	1	*
	12%	11%	13%	6%	12%	14%	17%	10%	30%	17%	12%	17%	8%	10%	14%	5%	6%	4%
7	82	47	21	28	27	6	6	1	23	43	22	31	16	14	71	5	3	3
	25%	23%	26%	28%	25%	16%	27%	6%	23%	28%	24%	29%	20%	24%	25%	19%	15%	32%
8	67	37	12	23	27	5	4	3	17	33	16	20	21	10	51	5	8	3
	20%	20%	16%	21%	25%	11%	18%	14%	18%	21%	18%	19%	27%	17%	18%	21%	40%	28%
9	51	33	17	20	11	3	1	2	18	26	17	16	14	4	43	5	2	*
	15%f	12%	18%	23%zE	18%	10%	7%	6%	7%	18%	19%	15%	18%	7%	15%	20%	12%	4%
Extremely Satisfied 10	58	33	14	19	15	11	7	5	16	22	13	17	13	15	45	6	3	3
	17%	17%	18%	19%	17%	14%	33%	22%	17%	14%	14%	16%	17%	26%	16%	25%	17%	26%
Total mentions	333	185	74	112	107	40	22	23	97	156	92	107	78	56	279	25	19	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.61A	7.36	7.94	7.70	7.42	7.23	7.94	7.03	7.64	7.57	7.52	7.65	7.75	7.47	7.53	8.13	7.80	7.99
1-3 (Net)	6	5	1	1	2	1	1	-	3	2	2	2	*	2	6	-	-	-
	2%	3%	1%	1%	2%	1%	6%	-	3%	1%	2%	2%	*	4%	2%	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 179

B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV

Base = Users of each platform in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	333	148	185	74*	112*	107*	40**	22**	23**	97*	156	92	107*	78*	56*	279	25**	19**	10**
EffectiveBase	256	127	131	66	79	93	23	16	13	80	131	104	71	51	45	200	23	27	20
1-4 (Net)	19	12	6	1	5	5	7	1	4	6	7	4	2	5	8	18	-	1	-
	6%	8%	3%	1%	5%	5%	18%	6%	18%	6%	5%	4%	2%	6%	13% zL	6%	-	5%	-
1-2 (Net)	1	1	-	1	-	-	-	-	-	1	-	-	-	-	1	1	-	-	-
	*	1%	-	1%	-	-	-	-	-	1%	-	-	-	-	1%	*	-	-	-
4-7 (Net)	152	71	81	30	48	53	21	8	13	43	74	44	52	30	26	133	8	6	4
	46%	48%	44%	41%	43%	49%	51%	37%	57%	44%	47%	48%	48%	39%	46%	48%	33%	32%	42%
5-6 (Net)	58	29	28	9	18	23	8	2	8	18	25	20	21	10	7	51	4	2	1
	17%	20%	15%	13%	16%	21%	21%	10%	33%	18%	16%	21%	20%	13%	13%	18%	14%	11%	10%
8-10 (Net)	175	72	103	43	61	52	18	13	10	51	81	47	53	47	28	139	16	13	6
	52%	49%	56%	58%	55%	49%	45%	57%	43%	53%	52%	51%	50%	61%	50%	50%	67%	68%	58%
7-10 (Net)	257	106	150	64	89	79	24	19	11	74	124	69	83	63	42	210	21	16	9
	77%	72%	81%	86% z	80%	74%	61%	84%	49%	76%	79%	74%	78%	81%	74%	75%	86%	83%	90%
9-10 (Net)	108	42	66	31	38	25	14	9	7	34	48	30	33	27	18	88	11	6	3
	32% E	28%	36%	42% E	34%	24%	34%	39%	29%	35%	30%	33%	31%	34%	33%	32%	45%	28%	30%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 179

B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV

Base = Users of each platform in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	376	22	60	15	26	20	51	34	14	8	10	25	281	87	308	36
WeightedBase	333	20**	57*	14**	26**	18**	48*	39**	12**	8**	11**	25**	269	61*	279	30**
EffectiveBase	256	15	41	12	20	15	38	25	11	4	7	17	194	63	209	27
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	1	-	-	-	-	-	-	1	-	-	-	-	-	1	1	-
	*	-	-	-	-	-	-	2%	-	-	-	-	-	1%	*	-
3	5	-	3	-	1	-	*	-	-	-	-	1	4	1	5	-
	2%	-	5%	-	5%	-	*	-	-	-	-	4%	1%	2%	2%	-
4	12	-	-	-	3	-	2	1	2	4	-	-	12	-	12	-
	4%	-	-	-	12%	-	4%	2%	14%	49%	-	-	5%	-	4%	-
5	17	-	2	-	3	3	2	-	*	-	-	2	13	4	13	2
	5%BI	-	3%	-	12%	15%	5%	-	3%	-	-	9%	5%	6%	5%	5%
6	41	1	10	3	2	1	10	3	2	-	3	4	30	10	36	1
	12%	6%	17%	23%	6%	6%	21%	8%	13%	-	29%	14%	11%	17%	13%	4%
7	82	9	8	3	7	4	10	17	3	1	2	5	67	14	66	11
	25%	45%	15%	24%	28%	25%	21%	43%	27%	13%	22%	21%	25%	23%	24%	35%
8	67	5	5	4	5	3	11	9	3	*	3	3	52	13	61	4
	20%	23%	10%	26%	18%	17%	22%	24%	27%	4%	24%	14%	19%	21%	22%	13%
9	51	2	11	2	3	5	8	4	1	2	1	4	45	6	34	11
	15%f	12%	19%	13%	12%	26%	18%	11%	9%	29%	5%	15%	17%	10%	12%	36%
Extremely Satisfied 10	58	3	18	2	2	2	5	4	1	*	2	6	46	12	50	2
	17%	15%	32%zX	14%	7%	11%	10%	11%	7%	5%	20%	24%	17%	19%	18%	7%
Total mentions	333	20	57	14	26	18	48	39	12	8	11	25	269	61	279	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.61A	7.85	7.99	7.71	6.74	7.65	7.43	7.55	7.03	6.28	7.65	7.66	7.63	7.53	7.55	7.91
1-3 (Net)	6	-	3	-	1	-	*	1	-	-	-	1	4	2	6	-
	2%	-	5%	-	5%	-	*	2%	-	-	-	4%	1%	4%	2%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 179

B1TV_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these television and video service providers? - Now TV

Base = Users of each platform in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	333	20**	57*	14**	26**	18**	48*	39**	12**	8**	11**	25**	269	61*	279	30**
EffectiveBase	256	15	41	12	20	15	38	25	11	4	7	17	194	63	209	27
1-4 (Net)	19 6%	-	3	-	4	-	2	2	2	4	-	1	16	2	19	-
		-	5%	-	17%	-	4%	4%	14%	49%	-	4%	6%	4%	7%	-
1-2 (Net)	1 *	-	-	-	-	-	-	1	-	-	-	-	-	1	1	-
		-	-	-	-	-	-	2%	-	-	-	-	-	1%	*	-
4-7 (Net)	152 46%	10	20	6	15	8	24	20	7	5	6	11	122	28	128	13
		51%	35%	47%	58%	46%	50%	52%	58%	62%	51%	44%	45%	46%	46%	44%
5-6 (Net)	58 17%	1	12	3	5	4	13	3	2	-	3	6	43	14	49	3
		6%	20%	23%	18%	21%	26%	8%	17%	-	29%	23%	16%	23%	18%	9%
8-10 (Net)	175 52%	10	35	7	9	10	24	18	5	3	5	13	143	30	145	17
		49%	60%	53%	36%	54%	49%	46%	42%	38%	49%	52%	53%	50%	52%	56%
7-10 (Net)	257 77%	19	43	11	17	14	34	35	8	4	8	18	210	44	211	27
		94%	75%	77%	64%	79%	70%	88%	69%	51%	71%	73%	78%	73%	76%	91%
9-10 (Net)	108 32%E	5	29	4	5	7	13	9	2	3	3	10	90	17	84	13
		26%	51% x	27%	19%	37%	27%	22%	16%	33%	25%	38%	34%	29%	30%	43%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 180

B2Radio. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers?

Base = Users of each radio station in the past 3 months

Summary Table									
	BBC Radio	Absolute Radio	Classic FM	Heart	Capital	Smooth	TalkRadio/Sport	Kiss	Magic
UnweightedBase	2320	360	407	631	498	313	315	528	442
WeightedBase	2237	359	387	665	515	349	321	523	427
EffectiveBase	1562	219	218	343	278	184	182	295	268
Extremely Dissatisfied 1	15 1%	5 1%	2 *	1 *	1 *	* *	3 1%	- -	1 *
2	12 1%	1 *	10 3%	5 1%	6 1%	2 1%	- -	7 1%	3 1%
3	30 1%	2 1%	4 1%	2 *	9 2%	2 1%	7 2%	1 *	3 1%
4	63 3%	11 3%	6 2%	18 3%	14 3%	8 2%	8 3%	7 1%	12 3%
5	188 8%	26 7%	34 9%	41 6%	47 9%	26 7%	20 6%	48 9%	29 7%
6	264 12%	34 9%	47 12%	108 16%	76 15%	38 11%	38 12%	63 12%	48 11%
7	440 20%	120 34%	93 24%	138 21%	121 23%	93 18%	74 23%	108 21%	82 19%
8	500 22%	75 21%	77 20%	176 26%	129 25%	84 24%	63 20%	139 27%	121 28%
9	340 15%	44 12%	59 15%	80 12%	59 11%	44 13%	51 16%	68 13%	61 14%
Extremely Satisfied 10	385 17%	40 11%	54 14%	96 14%	53 10%	82 24%	56 17%	82 16%	68 16%
Total mentions	2237 100%	359 100%	387 100%	665 100%	515 100%	349 100%	321 100%	523 100%	427 100%
Mean	7.56	7.33	7.38	7.51	7.23	7.81	7.57	7.57	7.64
1-3 (Net)	56 2%	8 2%	16 4%	8 1%	16 3%	5 1%	10 3%	8 2%	6 1%
1-4 (Net)	119 5%	19 5%	22 6%	26 4%	30 6%	13 4%	19 6%	15 3%	18 4%
1-2 (Net)	26 1%	6 2%	12 3%	6 1%	7 1%	2 1%	3 1%	7 1%	4 1%
4-7 (Net)	956 43%	192 53%	180 47%	305 46%	258 50%	133 38%	140 44%	227 43%	171 40%
5-6 (Net)	452 20%	60 17%	81 21%	149 22%	123 24%	64 18%	58 18%	111 21%	77 18%

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Table 180

B2Radio. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers?

Base = Users of each radio station in the past 3 months

		Summary Table								
		BBC Radio	Absolute Radio	Classic FM	Heart	Capital	Smooth	TalkRadio/Sport	Kiss	Magic
WeightedBase		2237	359	387	665	515	349	321	523	427
EffectiveBase		1562	219	218	343	278	184	182	295	268
8-10 (Net)		1225	159	190	352	241	211	170	289	249
		55%	44%	49%	53%	47%	60%	53%	55%	58%
7-10 (Net)		1665	279	283	490	361	272	244	397	332
		74%	78%	73%	74%	70%	78%	76%	76%	78%
9-10 (Net)		725	84	113	176	111	126	107	150	128
		32%	23%	29%	26%	22%	36%	33%	29%	30%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 181

B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	2320	1222	1096	344	448	790	738	162	193	596	1003	836	565	459	460	1759	191	212	158
WeightedBase	2237	1153	1082	265	401	721	849	155	194	565	917	647	606	545	438	1885	164	123	65
EffectiveBase	1562	848	717	224	317	541	508	115	127	407	689	589	395	314	313	1236	136	159	123
Extremely Dissatisfied 1	15	8	6	-	8	4	3	3	1	6	5	2	3	3	6	14	-	-	*
2	12	1%	1%	-	2% z CEF	*	*	2%	*	1%	1%	*	1%	1%	1%	1%	-	-	*
3	30	8	4	2	1	4	4	1	-	2	3	4	2	2	4	8	1	2	1
4	63	1%	*	1%	*	1%	*	1%	-	*	*	1%	*	*	1%	*	1%	1%	1%
5	188	20	10	5	6	8	12	1	3	6	10	8	4	8	10	22	4	1	2
6	264	1%	2%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	2%	1%	3%
7	440	31	32	5	14	17	28	7	8	15	13	6	20	24	13	58	1	3	1
8	500	3%KJf	3%	2%	3%	2%	3%	5%J	4%J	3%	1%	1%	3%K	4%K	3%K	3%	1%	2%	1%
9	340	104	84	23	36	65	64	13	23	50	74	54	42	53	40	156	19	7	6
10	385	9%	8%	9%	9%	9%	8%	8%	12%	9%	8%	8%	7%	10%	9%	8%	12%	6%	9%
Total mentions	2237	135	128	40	56	83	85	12	24	91	95	63	66	82	53	229	10	15	10
Mean	7.56 ADNT	12%	12%	15%F	14%	12%	10%	8%	12%	16%zGJ	10%	10%	11%	15%K	12%	12%P	6%	12%	16%P
	7.46	248	192	63	82	136	159	37	42	109	179	122	121	105	93	356	49	24	11
	7.37	21%	18%	24%	21%	19%	19%	24%	22%	19%	19%	19%	20%	19%	21%	19%	30%zOQR	19%	17%
	7.34	251	248	63	81	180	175	25	36	128	218	162	143	107	89	438	29	23	10
	7.56	22%R	23%	24%	20%	25%	21%	16%	19%	23%	24%	25%	24%	20%	20%	23%R	18%	19%	15%
	7.71 z CD	165	176	23	50	120	147	29	23	68	152	119	87	77	56	288	23	21	9
	7.40	14%	16%	9%	12%	17%C	17%C	19%	12%	12%	17%I	18%zN	14%	14%	13%	15%	14%	17%	14%
	7.40	184	201	40	66	106	172	26	35	90	169	108	118	85	73	315	28	27	15
	7.72 z I	16%	19%	15%	17%	15%	20%zE	17%	18%	16%	18%	17%	20%	16%	17%	17%	17%	22%	23%
	7.40	1153	1082	265	401	721	849	155	194	565	917	647	606	545	438	1885	164	123	65
	7.37	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	7.72 z I	7.46	7.66 z A	7.37	7.34	7.56	7.71 z CD	7.47	7.40	7.40	7.72 z I	7.73 z MN	7.69 MN	7.37	7.34	7.54	7.53	7.78	7.55

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 181

B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio

Base = Users of each radio station in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2237	1153	1082	265	401	721	849	155	194	565	917	647	606	545	438	1885	164	123	65
EffectiveBase	1562	848	717	224	317	541	508	115	127	407	689	589	395	314	313	1236	136	159	123
1-3 (Net)	56 2%	36 3%	20 2%	7 3%	14 4%	15 2%	19 2%	5 3%	4 2%	14 2%	18 2%	14 2%	9 2%	12 2%	20 5%zKL	45 2%	5 3%	3 2%	3 4%
1-4 (Net)	119 5%JKf	67 6%	52 5%	12 5%	28 7%	32 4%	47 5%	13 8%J	11 6%	29 5%	31 3%	20 3%	29 5%	36 7%K	34 8%zK	104 5%	6 4%	6 5%	4 6%
1-2 (Net)	26 1%	16 1%	10 1%	2 1%	9 2%	8 1%	7 1%	4 3%	1 *	8 1%	8 1%	6 1%	5 1%	4 1%	10 2%z	23 1%	1 1%	2 1%	1 1%
4-7 (Net)	956 43%JK	517 45%	437 40%	131 49%zEF	189 47%F	300 42%	335 39%	69 45%	96 50%J	265 47%zJ	360 39%	244 38%	248 41%	263 48%zK	200 46%K	799 42%	79 48%	49 40%	28 43%
5-6 (Net)	452 20%	239 21%	212 20%	63 24%F	93 23%F	148 21%	149 18%	25 16%	47 24%	141 25%zGJ	169 18%	116 18%	108 18%	135 25%zKL	94 21%	385 20%	29 18%	22 18%	16 25%
8-10 (Net)	1225 55%ACDMN T	600 52%	625 58%zA	127 48%	198 49%	406 56%CD	495 58%CD	80 52%	94 48%	286 51%	539 59%zHI	389 60%zMN	349 58%MN	270 49%	219 50%	1040 55%	80 49%	71 58%	34 52%
7-10 (Net)	1665 74%DMIT	847 73%	817 76%	190 72%	280 70%	542 75%	654 77%D	118 76%	136 70%	395 70%	718 78%zHI	511 79%zMN	469 77%M	374 69%	311 71%	1396 74%	129 79%	95 77%	45 70%
9-10 (Net)	725 32%ACI	348 30%	377 35%	63 24%	116 29%	226 31%C	320 38%zCDE	55 35%	58 30%	158 28%	321 35%I	227 35%	206 34%	163 30%	130 30%	602 32%	51 31%	48 39%	24 37%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 181

B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2320	152	389	83	204	98	241	137	98	72	81	204	1453	815	1896	252
WeightedBase	2237	171	403	80*	222	99*	262	141*	115*	84*	90*	216	1485	716	1871	214
EffectiveBase	1562	103	265	58	143	74	170	99	71	51	61	144	987	551	1283	177
Extremely Dissatisfied 1	15	3	4	-	2	1	4	-	-	-	-	-	12	2	12	2
2	12	-	3	-	*	-	-	1	2	*	-	1	6	5	10	2
3	30	2	5	-	2	-	1	3	4	*	-	5	22	6	22	4
4	63	7	15	8	5	-	10	1	4	2	1	5	38	23	45	8
5	188	15	45	8	20	7	17	7	8	6	6	17	125	62	164	15
6	264	20	53	6	26	16	31	13	8	15	16	23	187	73	219	21
7	440	31	80	24	38	17	57	28	20	14	16	32	293	140	376	42
8	500	41	79	13	59	24	58	41	23	22	19	59	340	154	416	49
9	340	31	54	12	31	11	33	31	25	10	16	34	221	115	284	36
Extremely Satisfied 10	385	22	64	9	39	24	52	16	21	13	16	39	241	136	324	35
Total mentions	2237	171	403	80	222	99	262	141	115	84	90	216	1485	716	1871	214
Mean	7.56ADNT	7.43	7.32	7.23	7.61	7.83TU	7.58	7.72	7.63	7.53	7.71	7.69	7.51	7.65	7.57	7.53

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 181

B2Radio_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - BBC Radio

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2237	171	403	80*	222	99*	262	141*	115*	84*	90*	216	1485	716	1871	214
EffectiveBase	1562	103	265	58	143	74	170	99	71	51	61	144	987	551	1283	177
1-3 (Net)	56 2%	5 3%	12 3%	-	5 2%	1 1%	5 2%	4 3%	6 5%	1 1%	-	6 3%	40 3%	13 2%	43 2%	7 3%
1-4 (Net)	119 5%JKf	11 7%	28 7%W	8 10%Wb	9 4%	1 1%	15 6%	5 4%	10 9%W	3 3%	1 2%	12 5%	79 5%	35 5%	88 5%	16 7%
1-2 (Net)	26 1%	3 2%	8 2%	-	3 1%	1 1%	4 2%	1 1%	2 2%	*	-	1 1%	18 1%	7 1%	21 1%	3 2%
4-7 (Net)	956 43%JK	73 42%	193 48%Yhc	46 58%zVWYh c	88 40%	40 40%	115 44%	50 35%	40 35%	38 45%	40 44%	77 36%	643 43%	297 42%	804 43%	87 40%
5-6 (Net)	452 20%	35 21%	98 24%Y	14 17%	45 21%	23 23%	48 18%	21 15%	17 14%	21 25%	23 25%	39 18%	311 21%	135 19%	383 20%	37 17%
8-10 (Net)	1225 55%ACDMN T	94 55%	198 49%	34 42%	129 58%U	59 59%	142 54%	87 62%TU	69 60%U	45 54%	50 56%	133 62%TU	802 54%	406 57%	1024 55%	120 56%
7-10 (Net)	1665 74%DIMT	125 73%	277 69%	58 72%	167 75%	76 76%	199 76%	115 82%T	89 77%	60 71%	66 73%	165 77%	1095 74%	546 76%	1400 75%	162 76%
9-10 (Net)	725 32%ACI	53 31%	118 29%	21 27%	70 32%	35 35%	84 32%	47 33%	46 40%	23 27%	31 35%	74 34%	462 31%	251 35%	608 33%	71 33%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 182

B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio

Base = Users of each radio station in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	360	216	144	62	79	178	41	22	22	82	205	127	101	66	66	291	30	22	17
WeightedBase	359	226	133*	50*	72*	190	47**	20**	19**	73*	209	94*	111*	85*	69*	314	27**	11**	7**
EffectiveBase	219	135	85	43	57	107	22	13	13	60	126	76	67	40	45	182	21	19	15
Extremely Dissatisfied 1	5 1% d	-	5	-	-	5	-	4	-	-	1	1	4	-	-	4	1	-	-
2	1 *	1 *	1% A	-	-	1% 3	-	20%	-	-	*	1% 1	4% -	-	-	1% 1	3% -	-	-
3	2 1%	1 *	2% 1	-	2% 2	1% *	-	-	-	1% 1	2% 1	-	2% -	-	-	2% 1	-	-	
4	11 3%	4 2%	7 5%	-	1% 1	4% 7	4% 4	-	-	-	4% 4	1% 1	3% 3	4% 4	3% 3	8% 2	3% 12%	-	-
5	26 7% Od	18 8%	9 7%	4% 9%	7% 9%	13% 7%	3% 6%	3% 15%	4% 21%	6% 9%	11% 5%	7% 7%	8% 7%	6% 7%	6% 9%	18% 6%	6% 23%	* 4%	2% 20%
6	34 9%	20 9%	14 11%	8% 17%	4% 6%	17% 9%	4% 9%	4% 20%	2% 9%	3% 5%	23% 11%	8% 11%	13% 8%	7% 9%	6% 9%	30% 9%	1% 5%	2% 15%	1% 17%
7	120 34%	77 34%	44 33%	20% 39%	25% 34%	58% 30%	18% 39%	4% 22%	5% 25%	23% 32%	75% 36%	32% 34%	30% 27%	32% 37%	27% 39%	110% 35%	7% 27%	2% 20%	1% 15%
8	75 21% d	48 21%	27 20%	6% 12%	17% 24%	38% 20%	14% 29%	3% 14%	5% 29%	9% 12%	51% 24%	22% 23%	31% 28%	13% 16%	9% 13%	66% 21%	3% 12%	3% 27%	3% 37%
9	44 12%	33 15%	11 8%	6% 13%	6% 8%	30% 16%	2% 3%	1% 6%	* 2%	13% 18%	24% 12%	13% 13%	13% 11%	10% 12%	9% 13%	40% 13%	1% 3%	3% 25%	-
Extremely Satisfied 10	40 11%	26 12%	14 11%	5% 10%	11% 16%	21% 11%	3% 6%	1% 3%	3% 15%	17% 24% zJ	17% 8%	11% 11%	9% 8%	13% 15%	8% 11%	34% 11%	4% 14%	1% 10%	1% 10%
Total mentions	359 100%	226 100%	133 100%	50 100%	72 100%	190 100%	47 100%	20 100%	19 100%	73 100%	209 100%	94 100%	111 100%	85 100%	69 100%	314 100%	27 100%	11 100%	7 100%
Mean	7.33Be	7.52zB	7.00	7.33	7.51	7.32	7.11	5.64	7.28	7.93zJ	7.36	7.50	7.11	7.49	7.26	7.39	6.55	7.83	7.10
1-3 (Net)	8 2% Ad	1 *	7 5% A	-	2% 2	7% 4	-	4% 20%	-	1% 1	4% 2	1% 2%	6% 6%	-	1% 1%	8% 2%	1% 3%	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 182

B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio

Base = Users of each radio station in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	359	226	133*	50*	72*	190	47**	20**	19**	73*	209	94*	111*	85*	69*	314	27**	11**	7**
EffectiveBase	219	135	85	43	57	107	22	13	13	60	126	76	67	40	45	182	21	19	15
1-4 (Net)	19	5	14	-	2	14	4	4	-	1	8	2	9	4	4	15	4	-	-
5%Ald		2%	11%zA	-	3%	7%	7%	20%	-	1%	4%	2%	8%	5%	6%	5%	15%	-	-
1-2 (Net)	6	1	6	-	-	6	-	4	-	-	2	1	4	-	1	5	1	-	-
2%Ad		*	4%A	-	-	3%	-	20%	-	-	1%	2%	4%	-	1%	2%	3%	-	-
4-7 (Net)	192	118	73	33	36	94	29	11	10	33	113	47	53	48	43	166	18	4	4
53%		52%	55%	65%	50%	49%	61%	57%	54%	46%	54%	50%	48%	57%	62%	53%	67%	39%	53%
5-6 (Net)	60	37	23	13	11	29	7	7	6	10	34	15	21	12	12	48	8	2	3
17%		17%	17%	26%	15%	15%	15%	35%	29%	14%	16%	16%	19%	15%	18%	15%	28%	19%	38%
8-10 (Net)	159	106	53	17	34	89	18	5	9	39	92	45	52	36	26	141	8	7	3
44%		47%	39%	35%	47%	47%	39%	23%	46%	54%	44%	48%	47%	43%	37%	45%	30%	61%	47%
7-10 (Net)	279	183	96	37	59	147	36	9	13	62	167	77	81	68	53	251	15	9	5
78%e		81%	72%	74%	82%	77%	77%	45%	71%	86%	80%	82%	73%	80%	77%	80%	57%	81%	62%
9-10 (Net)	84	59	25	11	17	51	4	2	3	30	41	23	21	23	17	75	5	4	1
23%		26%	19%	23%	24%	27%	10%	9%	17%	41%zJ	20%	25%	19%	27%	24%	24%	17%	35%	10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 182

B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	360	18	91	11	48	16	28	26	6	5	10	32	283	71	303	32
WeightedBase	359	17**	111*	14**	51**	15**	27**	30**	6**	5**	12**	27**	297	59*	299	35**
EffectiveBase	219	15	54	7	28	11	18	16	5	5	7	27	179	37	193	18
Extremely Dissatisfied 1	5 1% ^d	-	-	-	-	-	4	-	-	-	-	-	1	4	5	-
2	1 * ^d	-	1	-	-	1	-	-	-	-	-	-	1	-	1	-
3	2 1% ^d	-	1	-	-	4	-	-	-	-	-	-	*	7% ^{zd}	2	-
4	11 3% ^d	-	1	4	3	-	-	-	-	-	-	-	8	3	7	4
5	26 7% ^{Od}	1	7	-	2	1	2	2	2	-	1	17	9	23	2	
6	34 9% ^d	5	5	-	8	*	1	4	-	-	1	6	28	5	28	4
7	120 34% ^d	32%	5%	-	15%	2%	3%	12%	-	9%	21%	9%	21%	8%	9%	11%
8	75 21% ^{Id}	4	46	6	10	5	10	11	2	1	6	9	103	17	103	11
9	44 12% ^d	24%	41%	45%	19%	35%	38%	37%	33%	54%	33%	35%	29%	29%	34%	31%
Extremely Satisfied 10	40 11% ^d	4	21	1	15	3	3	9	1	2	1	7	65	9	62	11
Total mentions	359 100%	21%	19%	5%	29%	22%	11%	29%	17%	37%	11%	25%	22%	16%	21%	31%
Mean	7.33 ^{Be}	3	16	1	6	*	4	4	1	2	3	1	41	3	37	2
1-3 (Net)	8 2% ^{Ad}	15%	14%	6%	12%	2%	15%	13%	16%	49%	26%	2%	14%	5%	12%	5%
		1	13	2	7	4	2	1	-	-	-	4	32	7	32	2
		3%	12%	15%	14%	29%	8%	3%	-	-	-	15%	11%	12%	11%	6%
		17	111	14	51	15	27	30	6	5	12	27	297	59	299	35
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		7.19	7.55	6.75	7.52	7.78	6.51	7.41	6.82	8.35	7.54	7.46	7.47 ^{ze}	6.63	7.31	7.07
		-	2	-	-	1	4	-	-	-	-	-	4	4	8	-
		-	2%	-	-	4%	16%	-	-	-	-	-	1%	8% ^{zd}	3%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 182

B2Radio_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Absolute Radio

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	359	17**	111*	14**	51**	15**	27**	30**	6**	5**	12**	27**	297	59*	299	35**
EffectiveBase	219	15	54	7	28	11	18	16	5	5	7	27	179	37	193	18
1-4 (Net)	19	-	3	4	3	1	4	-	-	-	-	-	12	8	15	4
	5%Ald	-	3%	29%	6%	4%	16%	-	-	-	-	-	4%	13%zd	5%	10%
1-2 (Net)	6	-	1	-	-	1	4	-	-	-	-	-	2	4	6	-
	2%Ad	-	1%	-	-	4%	15%	-	-	-	-	-	1%	7%zd	2%	-
4-7 (Net)	192	10	58	10	23	6	13	17	4	1	8	15	156	35	160	20
	53%	61%	53%	74%	45%	43%	49%	55%	67%	14%	63%	58%	52%	59%	54%	58%
5-6 (Net)	60	6	12	-	10	1	3	5	2	-	1	7	45	14	51	6
	17%	37%	11%	-	20%	8%	11%	18%	34%	-	9%	25%	15%	24%	17%	16%
8-10 (Net)	159	7	50	4	28	8	9	14	2	4	4	11	138	20	131	15
	44%	39%	45%	26%	55%	53%	34%	45%	33%	86%	37%	42%	46%	33%	44%	42%
7-10 (Net)	279	11	95	10	38	13	20	25	4	5	11	20	241	37	233	25
	78%e	63%	86%	71%	74%	88%	72%	82%	66%	100%	91%	75%	81%ze	63%	78%	73%
9-10 (Net)	84	3	29	3	13	5	6	5	1	2	3	5	73	10	69	4
	23%	18%	26%	21%	26%	31%	23%	16%	16%	49%	26%	17%	24%	18%	23%	11%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 183

B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	407	186	66	79	137	125	25	25	94	208	184	123	46	54	320	27	37	23
WeightedBase	387	164*	40*	65*	113*	168*	17**	32**	82*	184	149	143*	47**	48*	338	16**	21**	11**
EffectiveBase	218	90	49	63	77	68	17	13	57	111	101	68	24	30	176	22	24	18
Extremely Dissatisfied 1	2	1	1	1	-	*	-	-	1	1	1	-	1	1	2	-	*	-
	*	1%	2%	1%	-	*	-	-	2%	*	*	-	1%	2%	*	-	1%	-
2	10	5	-	-	-	10	-	5	-	-	5	-	5	-	10	-	-	-
	3%	2%	-	-	-	6%	-	15%	-	-	4%	-	10%	-	3%	-	-	-
3	4	3	1	-	1	3	-	-	1	3	3	2	-	4	-	-	-	
	1%	1%	-	1%	-	2%	-	-	1%	2%	2%	1%	-	1%	-	-	-	
4	6	3	3	2	1	3	-	-	-	5	4	1	-	5	-	*	-	
	2%	1%	2%	4%F	2%	3%	-	-	-	3%	3%	1%	-	2%	-	2%	-	
5	34	16	18	6	5	9	14	10	10	11	16	10	2	7	31	2	1	*
	9%	7%	11%	14%	8%	8%	8%	3%	31%	12%	11%	7%	4%	14%	9%	12%	4%	4%
6	47	21	26	5	8	20	15	4	4	10	8	28	4	7	41	2	1	3
	12%K	9%	16%	11%	12%	17%	9%	21%	14%	12%	5%	19%K	9%	15%	12%	11%	7%	28%
7	93	66	27	6	14	29	44	2	4	18	58	31	17	9	86	1	4	1
	24%B	30%zB	16%	15%	22%	25%	26%	10%	12%	22%	31%z	25%	21%	37%	26%	7%	20%	14%
8	77	45	31	7	15	21	34	3	2	14	36	29	5	10	66	4	4	3
	20%	20%	19%	17%	24%	18%	20%	17%	8%	16%	19%	22%	21%	10%	19%	25%	20%	24%
9	59	32	27	7	14	18	20	4	1	13	27	22	8	6	49	3	5	2
	15%	14%	17%	18%	21%	16%	12%	26%	3%	16%	14%	16%	15%	17%	14%	20%	24%	15%
Extremely Satisfied 10	54	30	24	7	6	14	28	4	6	15	22	19	5	9	44	4	5	2
	14%	14%	15%	18%	9%	12%	16%	23%	18%	18%	12%	13%	14%	11%	13%	26%	23%	16%
Total mentions	387	222	164	40	65	113	168	17	32	82	184	149	143	47	338	16	21	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.38	7.42	7.31	7.43	7.47	7.44	7.28	8.12	6.18	7.51	7.42	7.30	7.54	7.03	7.46	8.09	8.08	7.64
1-3 (Net)	16	9	7	1	2	-	14	-	5	2	4	9	2	5	16	-	*	-
	4%	4%	4%	2%	3%	-	8%E	-	15%	3%	2%	6%	1%	11%	5%	-	1%	-
1-4 (Net)	22	12	10	2	3	3	14	-	5	2	9	13	3	5	22	-	1	-
	6%	6%	6%	6%	4%	3%	8%	-	15%	3%	5%	9%	2%	11%	6%	-	3%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 183

B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	387	164*	40*	65*	113*	168*	17**	32**	82*	184	149	143*	47**	48*	338	16**	21**	11**
EffectiveBase	218	90	49	63	77	68	17	13	57	111	101	68	24	30	176	22	24	18
1-2 (Net)	12	6	1	1	-	11	-	5	1	1	6	-	5	1	12	-	*	-
	3%	3%	2%	1%	-	6%	-	15%	2%	*	4%	-	11%	2%	4%	-	1%	-
4-7 (Net)	180	106	74	18	28	61	73	6	18	38	97	65	70	23	23	164	5	7
	47%	48%	45%	45%	44%	54%	43%	34%	56%	47%	52%	43%	49%	50%	47%	48%	29%	32%
5-6 (Net)	81	37	44	10	13	29	29	4	14	20	34	24	38	6	14	72	4	2
	21%	17%	27%	26%	20%	26%	17%	24%	44%	25%	19%	16%	26%	13%	28%	21%	23%	10%
8-10 (Net)	190	106	82	21	35	52	81	11	9	42	84	75	72	18	25	158	12	14
	49%	48%	50%	53%	54%	46%	48%	66%	29%	51%	46%	51%	50%	38%	51%	47%	71%	66%
7-10 (Net)	283	173	109	28	49	81	125	13	13	60	142	112	103	35	33	245	13	18
	73%	78%	67%	68%	76%	71%	74%	76%	41%	73%	77%	75%	71%	76%	69%	72%	77%	86%
9-10 (Net)	113	62	52	14	19	32	48	8	7	28	48	43	42	13	15	93	8	10
	29%	28%	32%	36%	30%	28%	28%	50%	22%	34%	26%	29%	30%	28%	31%	27%	46%	47%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 183

B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	407	28	97	15	28	22	43	29	11	5	17	25	255	142	342	38
WeightedBase	387	34**	109*	12**	34**	24**	41**	29**	10**	2**	19**	24**	246	131*	327	35**
EffectiveBase	218	19	47	10	14	13	29	15	8	3	11	15	139	73	180	30
Extremely Dissatisfied 1	2 *	1 2%	1 *	-	-	-	* 1%	-	-	-	-	-	2 1%	* *	1 *	1 2%
2	10 3%	-	5 5%	-	-	-	-	5 16%	-	-	-	-	5 2%	5 4%	10 3%	-
3	4 1%	-	3 2%	-	-	-	-	-	2 17%	-	-	-	3 1%	2 1%	3 1%	-
4	6 2%	-	2 2%	-	2 6%	1 5%	-	* 1%	-	-	-	-	5 2%	* *	4 1%	1 4%
5	34 9%	2 6%	11 10%	3 22%	3 9%	-	7 16%	1 2%	-	-	3 15%	2 10%	20 8%	14 11%	33 10%	* 1%
6	47 12%K	4 13%	10 9%	-	8 22%	5 23%	7 18%	3 9%	2 18%	* 14%	-	2 7%	30 12%	16 12%	41 13%	5 15%
7	93 24%B	10 30%	27 25%	4 30%	13 38%	8 33%	7 17%	7 25%	2 17%	-	6 29%	3 13%	68 28%	25 19%	78 24%	5 15%
8	77 20%	6 19%	22 20%	4 35%	2 7%	5 21%	8 19%	6 19%	* 4%	1 37%	4 20%	7 30%	43 18%	29 22%	63 19%	9 27%
9	59 15%	5 16%	15 14%	* 2%	5 15%	2 10%	5 13%	5 17%	4 41%	-	4 22%	2 9%	40 16%	17 13%	45 14%	8 23%
Extremely Satisfied 10	54 14%	5 14%	14 13%	1 12%	1 3%	2 8%	7 16%	3 10%	* 3%	1 48%	3 13%	7 30%	31 12%	23 17%	48 15%	4 12%
Total mentions	387 100%	34 100%	109 100%	12 100%	34 100%	24 100%	41 100%	29 100%	10 100%	2 100%	19 100%	24 100%	246 100%	131 100%	327 100%	35 100%
Mean	7.38	7.54	7.15	7.30	6.87	7.29	7.39	6.84	7.09	8.68	7.75	8.12	7.34	7.40	7.34	7.68
1-3 (Net)	16 4%	1 2%	8 8%	-	-	-	* 1%	5 16%	2 17%	-	-	-	10 4%	7 5%	15 4%	1 2%
1-4 (Net)	22 6%	1 2%	10 9%	-	2 6%	1 5%	* 1%	5 18%	2 17%	-	-	-	14 6%	7 6%	18 6%	2 6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 183

B2Radio_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Classic FM

Base = Users of each radio station in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	387	34**	109*	12**	34**	24**	41**	29**	10**	2**	19**	24**	246	131*	327	35**
EffectiveBase	218	19	47	10	14	13	29	15	8	3	11	15	139	73	180	30
1-2 (Net)	12 3% _{kj}	1 2%	6 5%	-	-	-	* 1%	5 16%	-	-	-	-	7 3%	5 4%	11 3%	1 2%
4-7 (Net)	180 47%	16 49%	50 45%	6 52%	26 76%	14 61%	21 51%	11 37%	3 35%	* 14%	9 44%	7 31%	123 50%	56 42%	155 48%	12 35%
5-6 (Net)	81 21%	6 19%	21 19%	3 22%	11 31%	5 23%	14 34%	3 11%	2 18%	* 14%	3 15%	4 17%	50 20%	30 23%	74 23%	6 16%
8-10 (Net)	190 49%	16 49%	51 47%	6 48%	8 24%	9 39%	20 48%	14 46%	5 48%	2 86%	11 56%	17 69%	114 46%	69 52%	157 48%	22 62%
7-10 (Net)	283 73%	26 79%	78 72%	9 78%	21 63%	17 73%	27 65%	21 71%	6 65%	2 86%	16 85%	20 83%	181 74%	94 72%	235 72%	27 78%
9-10 (Net)	113 29%	10 30%	29 26%	2 13%	6 18%	4 18%	12 29%	8 27%	4 44%	1 48%	7 36%	10 40%	71 29%	40 30%	93 29%	13 36%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 184

B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	631	370	125	135	267	104	41	57	186	296	184	173	133	141	504	38	77	12
WeightedBase	665	394	105*	128*	291	142*	37**	69*	206*	300	135	192*	182*	156*	580	34**	45*	6**
EffectiveBase	343	201	67	85	146	57	24	31	99	168	115	94	73	86	281	26	47	10
Extremely Dissatisfied 1	1	1	-	-	1	-	-	-	-	1	1	-	-	-	-	1	-	-
2	5	5	-	-	-	5	-	5	-	-	-	-	5	-	5	-	-	-
3	2	1	1	1	*	-	1	-	1	1	1	-	-	1	*	2	*	-
4	18	12	4	3	6	4	-	5	5	8	6	2	9	1	14	3	*	1
5	41	22	4	5	23	8	*	6	11	18	5	14	15	7	36	2	3	1
6	108	56	19	24	44	21	11	5	26	56	21	39	19	29	101	*	6	1
7	138	89	25	28	63	22	3	8	42	76	23	49	36	30	120	9	8	1
8	176	111	29	43	81	23	12	19	51	81	45	49	41	40	147	15	13	1
9	80	33	8	11	33	28	5	11	25	32	15	16	25	25	72	2	5	1
Extremely Satisfied 10	96	65	14	12	39	30	5	11	45	27	18	23	32	24	86	-	9	*
Total mentions	665	394	105	128	291	142	37	69	206	300	135	192	182	156	580	34	45	6
Mean	7.51Ye	7.52	7.44	7.43	7.51	7.66	7.66	7.25	7.83zJ	7.35	7.50	7.40	7.48	7.71	7.54	6.90	7.81	6.58

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 184

B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	665	394	105*	128*	291	142*	37**	69*	206*	300	135	192*	182*	156*	580	34**	45*	6**
EffectiveBase	343	201	67	85	146	57	24	31	99	168	115	94	73	86	281	26	47	10
1-3 (Net)	8	6	1	1	1	5	1	5	1	2	2	-	5	1	5	2	*	-
	1% d	2%	1%	1%	*	3%	1%	7% zI	1%	1%	2%	-	3%	1%	1%	7%	1%	-
1-4 (Net)	26	19	5	4	8	9	1	9	6	10	8	2	14	2	19	5	1	1
	4%	5%	5%	3%	3%	6%	1%	14% zI	3%	3%	6% L	1%	7% L	2%	3%	15%	2%	18%
1-2 (Net)	6	6	-	-	1	5	-	5	-	1	1	-	5	-	5	1	-	-
	1% d	1%	-	-	*	3%	-	7% zI	-	*	1%	-	3%	-	1%	2%	-	-
4-7 (Net)	305	178	52	60	137	56	14	24	84	158	55	104	79	67	270	14	17	4
	46%	45%	49%	47%	47%	40%	38%	35%	40%	53% z	41%	54%	43%	43%	46%	41%	39%	64%
5-6 (Net)	149	77	23	30	67	29	11	12	37	74	27	53	34	35	136	2	9	2
	22%	20%	22%	23%	23%	21%	29%	17%	18%	25%	20%	28%	19%	22%	23%	7%	20%	31%
8-10 (Net)	352	209	52	67	153	81	23	40	122	140	78	88	98	89	306	17	27	2
	53% e	53%	50%	52%	53%	57%	60%	58%	59%	47%	57%	46%	54%	57%	53%	52%	60%	36%
7-10 (Net)	490	298	77	94	216	103	26	48	164	217	100	137	134	119	425	26	35	3
	74%	76%	73%	74%	74%	73%	70%	70%	79%	72%	74%	71%	74%	76%	73%	79%	78%	51%
9-10 (Net)	176	98	23	23	72	58	10	22	70	60	32	39	57	48	158	2	15	1
	26% DJ	25%	22%	18%	25%	41% zCDE	28%	32%	34% zJ	20%	24%	20%	31%	31%	27%	7%	32%	16%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 184

B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	631	74	95	13	65	38	46	51	36	21	27	38	459	156	534	59
WeightedBase	665	98*	116*	11**	83*	41**	46*	56*	41**	22**	28**	37**	532	124*	578	63*
EffectiveBase	343	46	46	10	35	18	31	30	24	11	16	25	260	80	291	33
Extremely Dissatisfied 1	1*	-	-	-	-	-	-	-	-	-	-	-	1*	-	1*	-
2	5	-	-	-	-	-	-	5	-	-	-	-	-	5	5	-
	1%	-	-	-	-	-	-	8%zST	-	-	-	-	-	4%zd	1%	-
3	2	-	*	-	-	-	-	-	-	-	-	-	2	-	2	-
	*O	-	*	-	-	-	-	-	-	-	-	-	*	-	*	-
4	18	-	*	*	6	-	-	-	4	-	2	-	14	4	16	1
	3%	-	*	4%	8%	-	-	-	10%	-	9%	-	3%	3%	3%	1%
5	41	6	5	1	6	1	*	5	4	-	2	7	33	8	33	6
	6%	6%	4%	5%	7%	2%	*	9%	9%	-	5%	18%	6%	6%	6%	10%
6	108	24	21	-	16	10	4	13	5	1	3	5	81	27	98	8
	16%	25%	18%	-	19%	23%	8%	24%	12%	3%	10%	13%	15%	22%	17%	13%
7	138	18	34	2	11	8	10	10	6	3	10	7	104	29	124	9
	21%	19%	29%	20%	14%	19%	21%	18%	14%	16%	37%	18%	20%	23%	21%	14%
8	176	30	28	2	24	10	9	16	15	4	4	5	152	24	144	24
	26%F	31%	24%	15%	29%	25%	18%	29%	37%	20%	14%	12%	28%	19%	25%	39%
9	80	9	19	4	5	2	12	4	7	1	3	7	66	13	68	8
	12%B	9%	16%	35%	6%	4%	26%zSVY	7%	17%	6%	10%	20%	12%	11%	12%	13%
Extremely Satisfied 10	96	11	9	2	15	11	12	3	1	12	4	7	80	15	87	7
	14%J	11%	7%	22%	18%	27%	26%TY	5%	2%	54%	15%	19%	15%	12%	15%	10%
Total mentions	665	98	116	11	83	41	46	56	41	22	28	37	532	124	578	63
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.51Ye	7.44	7.51Y	8.25	7.37	7.86	8.39zSTV	6.75	7.19	8.93	7.31	7.58	7.60e	7.14	7.50	7.60

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 184

B2Radio_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Heart

Base = Users of each radio station in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	665	98*	116*	11**	83*	41**	46*	56*	41**	22**	28**	37**	532	124*	578	63*
EffectiveBase	343	46	46	10	35	18	31	30	24	11	16	25	260	80	291	33
1-3 (Net)	8	-	*	-	-	-	-	5	-	-	-	-	3	5	8	-
	1% d	-	*	-	-	-	-	8% zST	-	-	-	-	1%	4% zd	1%	-
1-4 (Net)	26	-	1	*	6	-	-	5	4	-	2	-	17	9	24	1
	4%	-	1%	4%	8%	-	-	8% S	10%	-	9%	-	3%	7%	4%	1%
1-2 (Net)	6	-	-	-	-	-	-	5	-	-	-	-	1	5	6	-
	1% d	-	-	-	-	-	-	8% zST	-	-	-	-	*	4% zd	1%	-
4-7 (Net)	305	49	60	3	39	18	14	29	18	4	17	19	232	67	271	24
	46%	50%	52%	29%	47%	44%	30%	51%	44%	19%	61%	50%	44%	54%	47%	38%
5-6 (Net)	149	31	26	1	22	10	4	18	9	1	4	12	114	35	131	14
	22%	31% X	22%	5%	26%	25%	9%	32% X	21%	3%	16%	31%	21%	28%	23%	23%
8-10 (Net)	352	50	56	8	44	23	32	23	23	17	11	19	297	52	299	39
	53% le	50%	48%	71%	53%	56%	70% zY	41%	56%	81%	39%	50%	56% le	42%	52%	62%
7-10 (Net)	490	68	90	10	55	31	42	33	29	21	21	26	401	81	423	48
	74%	69%	77%	91%	66%	75%	91% zSVY	59%	70%	97%	76%	69%	75%	65%	73%	76%
9-10 (Net)	176	20	28	6	19	13	24	7	8	13	7	14	145	28	155	14
	26% dJ	20%	24%	56%	23%	31%	52% zSTVY	12%	19%	61%	25%	38%	27%	23%	27%	23%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 185

B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	498	221	277	154	141	159	44	32	34	134	252	171	119	112	96	396	48	44	10
WeightedBase	515	242	272	118*	161*	171*	64**	27**	36**	135*	264	132	127*	146*	110*	429	59**	22*	4**
EffectiveBase	278	123	156	98	78	91	26	22	21	78	138	107	70	62	56	229	26	33	9
Extremely Dissatisfied 1	1	-	1	-	-	1	-	1	-	-	-	-	-	1	-	1	-	-	-
	*	-	*	-	-	1%	-	5%	-	-	-	-	-	1%	-	*	-	-	-
2	6	6	-	*	-	3	2	-	2	3	-	*	-	2	3	2	3	*	-
	1%O	2%	-	*	-	2%	3%	-	6%	2%	-	*	-	1%	3%	*	6%	2%	-
3	9	6	3	2	5	2	1	-	-	2	4	3	*	4	1	9	-	*	-
	2%	3%	1%	1%	3%	1%	1%	-	-	1%	2%	2%	*	3%	1%	2%	-	1%	-
4	14	4	10	2	2	8	2	2	4	3	5	5	3	1	6	13	-	*	1
	3%	1%	4%	2%	1%	4%	3%	5%	10%	3%	2%	4%	2%	1%	5%	3%	-	2%	14%
5	47	27	20	10	16	13	9	-	3	6	31	15	9	15	8	37	8	2	*
	9%F	11%	7%	8%	10%	8%	13%	-	10%	5%	12%	12%	7%	10%	7%	9%	13%	9%	8%
6	76	46	31	21	21	31	4	5	4	19	42	16	24	21	16	59	14	3	1
	15%C	19%	11%	17%	13%	18%	5%	17%	10%	14%	16%	12%	19%	14%	14%	14%	23%	13%	25%
7	121	54	67	21	30	51	19	5	4	36	65	31	40	25	24	100	15	6	-
	23%I	22%	25%	18%	18%	30%	30%	17%	11%	26%	25%	24%	32%M	17%	22%	23%	25%	26%	-
8	129	52	77	33	45	33	18	9	7	25	73	30	29	43	28	116	9	3	1
	25%J	21%	28%	27%	28%	20%	28%	34%	21%	19%	27%	23%	23%	30%	25%	27%	15%	16%	17%
9	59	31	28	13	24	18	4	3	6	27	23	18	11	20	10	50	4	4	*
	11%K	13%	10%	11%	15%	11%	7%	10%	16%	20%J	9%	14%	9%	14%	9%	12%	7%	19%	8%
Extremely Satisfied 10	53	17	36	18	18	10	6	3	6	14	21	13	12	13	15	42	7	3	1
	10%L	7%	13%	15%E	11%	6%	9%	13%	17%	10%	8%	10%	9%	9%	13%	10%	12%	12%	28%
Total mentions	515	242	272	118	161	171	64	27	36	135	264	132	127	146	110	429	59	22	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.23E	7.00	7.44zA	7.47E	7.43	6.94	7.07	7.29	7.14	7.42	7.16	7.22	7.28	7.23	7.20	7.27	6.86	7.42	7.32

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 185

B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	515	242	272	118*	161*	171*	64**	27**	36**	135*	264	132	127*	146*	110*	429	59**	22*	4**
EffectiveBase	278	123	156	98	78	91	26	22	21	78	138	107	70	62	56	229	26	33	9
1-3 (Net)	16	12	4	2	5	6	3	1	2	5	4	4	*	8	5	12	3	1	-
	3%B	5%	1%	2%	3%	4%	5%	5%	6%	4%	2%	3%	*	5%	4%	3%	6%	3%	-
1-4 (Net)	30	16	14	4	7	14	5	3	6	8	10	8	3	9	10	25	3	1	1
	6%	7%	5%	4%	4%	8%	7%	10%	16%	6%	4%	6%	2%	6%	9%	6%	6%	5%	14%
1-2 (Net)	7	6	1	*	-	5	2	1	2	3	-	*	-	3	3	3	3	*	-
	1%O	2%	*	*	-	3%	3%	5%	6%	2%	-	*	-	2%	3%	1%	6%	2%	-
4-7 (Net)	258	130	128	54	69	102	33	11	15	64	144	67	75	62	53	209	36	11	2
	50%X	54%	47%	45%	43%	60%zCD	51%	39%	41%	47%	54%	51%	59%	42%	48%	49%	61%	50%	47%
5-6 (Net)	123	72	51	30	37	44	12	5	7	25	73	31	32	36	23	96	21	5	1
	24%B	30%zB	19%	25%	23%	26%	19%	17%	20%	18%	28%	24%	26%	25%	21%	22%	36%	22%	33%
8-10 (Net)	241	100	141	63	88	62	28	15	19	66	116	61	51	76	52	208	20	10	2
	47%E	41%	52%	53%E	54%E	36%	44%	56%	53%	49%	44%	46%	40%	52%	47%	49%	33%	47%	53%
7-10 (Net)	361	154	207	84	117	113	48	20	23	102	181	92	91	101	77	309	34	16	2
	70%A	64%	76%zA	71%	73%	66%	74%	73%	64%	75%	69%	70%	72%	69%	70%	72%	58%	73%	53%
9-10 (Net)	111	48	63	30	42	28	10	6	12	41	44	31	23	33	25	92	11	7	2
	22%J	20%	23%	26%	26%	17%	16%	22%	33%	30%zJ	16%	24%	18%	23%	22%	21%	18%	32%	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 185

B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	498	12	108	25	46	35	48	25	13	2	15	67	346	143	417	38
WeightedBase	515	11**	131*	20**	54**	30**	50*	26**	12**	2**	12**	82*	398	110*	442	29*
EffectiveBase	278	8	55	20	26	26	32	18	9	2	13	41	198	83	241	32
Extremely Dissatisfied 1	1	-	-	-	-	-	1	-	-	-	-	-	1	-	1	-
2	6	-	-	-	-	-	-	-	-	-	-	2	3	2	6	-
3	9	2	1	-	*	1	-	-	3	-	-	2	8	1	9	-
4	14	-	5	*	-	3	1	3	-	-	-	1	11	3	11	1
5	47	1	16	*	7	4	2	-	*	-	1	6	37	10	34	4
6	76	-	20	2	16	1	8	4	-	-	5	4	63	13	64	7
7	121	2	24	6	8	8	5	9	2	1	3	32	97	21	107	6
8	129	4	40	6	11	5	19	6	2	-	1	21	92	37	118	4
9	59	1	16	2	6	4	7	2	4	*	1	7	48	9	46	5
Extremely Satisfied 10	53	*	8	4	7	4	7	1	1	-	1	8	38	13	45	2
Total mentions	515	11	131	20	54	30	50	26	12	2	12	82	398	110	442	29
Mean	7.23E	6.54	7.20	7.91	7.26	7.18	7.67	7.02	7.01	7.45	7.14	7.27	7.20	7.32	7.24	7.14

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 185

B2Radio_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Capital

Base = Users of each radio station in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	515	11**	131*	20**	54**	30**	50*	26**	12**	2**	12**	82*	398	110*	442	29*
EffectiveBase	278	8	55	20	26	26	32	18	9	2	13	41	198	83	241	32
1-3 (Net)	16 3%B	2 21%	1 1%	- -	* 1%	1 3%	1 3%	- -	3 23%	- -	- -	4 5%	12 3%	4 3%	16 4%	- -
1-4 (Net)	30 6%	2 21%	6 5%	* 1%	* 1%	3 11%	2 4%	3 14%	3 23%	- -	- -	4 6%	23 6%	7 7%	27 6%	1 2%
1-2 (Net)	7 1%O	- -	- -	- -	- -	- -	1 3%	- -	- -	- -	- -	2 3%	5 1%	2 2%	7 2%	- -
4-7 (Net)	258 50%X	3 30%	65 50%	8 41%	30 55%	16 54%	15 31%	16 62%	3 21%	1 7%	8 70%	42 52%	208 52%	47 42%	216 49%	18 61%
5-6 (Net)	123 24%B	1 12%	36 27%	2 10%	22 41%	5 17%	9 19%	4 14%	* 4%	- -	5 45%	10 12%	100 25%	23 21%	98 22%	11 38%
8-10 (Net)	241 47%E	5 49%	65 49%	12 59%	24 44%	13 44%	33 66%z	10 38%	7 56%	* 22%	4 30%	36 44%	179 45%	59 54%	209 47%	11 39%
7-10 (Net)	361 70%A	7 67%	89 68%	18 90%	32 58%	21 71%	38 77%	19 72%	9 73%	2 100%	6 55%	67 82%	275 69%	80 73%	316 72%	18 60%
9-10 (Net)	111 22%J	1 10%	25 19%	6 28%	13 24%	8 26%	14 28%	4 14%	5 38%	* 22%	3 22%	14 18%	87 22%	22 20%	92 21%	7 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 186

B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	313	146	166	39	55	119	100	25	31	74	138	104	78	58	73	264	24	20	5
WeightedBase	349	148*	200	30**	49*	117*	152*	28**	33**	87*	133*	92*	90*	86*	80*	308	25**	14**	2**
EffectiveBase	184	84	100	30	41	71	61	18	18	44	80	58	48	36	47	158	15	10	5
Extremely Dissatisfied 1	*	*	-	-	-	-	*	-	-	-	*	*	-	-	-	*	-	-	-
2	2	1	1	-	1	-	1	-	1	-	1	2	-	-	-	2	-	-	-
3	2	1	2	*	2	*	-	2	-	1	-	*	*	-	2	-	-	-	
4	8	5	3	1	1	4	3	-	-	5	3	2	2	3	1	4	3	1	
5	26	7	19	5	7	6	8	2	3	3	15	6	9	7	5	24	1	-	
6	38	17	19	3	7	15	13	1	1	16	12	10	13	11	3	29	6	2	
7	62	26	35	5	6	31	20	4	7	14	28	18	14	14	16	56	3	2	
8	84	30	54	8	14	21	41	5	12	20	32	22	19	19	24	75	7	2	
9	44	27	17	4	4	14	23	7	2	8	15	19	9	11	6	37	3	4	
Extremely Satisfied 10	82	32	50	5	7	26	44	7	8	21	26	13	24	22	23	78	1	2	
Total mentions	349	148	200	30	49	117	152	28	33	87	133	92	90	86	80	308	25	14	
Mean	7.81D	7.86	7.79	7.51	7.07	7.74	8.17D	7.99	7.91	7.68	7.58	7.64	7.80	7.84	8.00	7.89	6.99	7.76	
1-3 (Net)	5	2	3	*	3	*	1	2	1	1	2	3	*	-	2	5	-	-	
	1%	1%	2%	2%	6%zE	*	1%	6%	2%	1%	1%	3%	*	-	3%	2%	-	-	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 186

B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	349	148*	200	30**	49*	117*	152*	28**	33**	87*	133*	92*	90*	86*	80*	308	25**	14**	2**
EffectiveBase	184	84	100	30	41	71	61	18	18	44	80	58	48	36	47	158	15	10	5
1-4 (Net)	13	7	6	1	4	5	4	2	1	5	5	5	2	3	3	9	3	1	-
	4%	5%	3%	3%	8%	4%	2%	6%	2%	6%	4%	5%	2%	3%	4%	3%	12%	9%	-
1-2 (Net)	2	1	1	-	1	-	1	-	1	-	2	2	-	-	-	2	-	-	-
	1%	1%	1%	-	3%	-	1%	-	2%	-	1%	3%	-	-	-	1%	-	-	-
4-7 (Net)	133	56	76	13	22	56	43	8	10	38	59	36	37	35	25	112	13	6	2
	38%F	38%	38%	42%	45%	47%zF	28%	27%	32%	43%	44%	39%	42%	40%	32%	37%	54%	42%	78%
5-6 (Net)	64	25	38	8	15	21	20	3	4	19	28	16	22	18	8	53	7	2	1
	18%e	17%	19%	25%	30%zF	18%	14%	12%	11%	22%	21%	17%	24%	21%	10%	17%	29%	17%	64%
8-10 (Net)	211	90	120	17	24	61	108	19	22	49	73	54	52	52	53	191	11	8	1
	60%	61%	60%	56%	49%	52%	71%zDE	67%	66%	56%	54%	58%	58%	60%	66%	62%	46%	58%	22%
7-10 (Net)	272	117	156	22	31	92	128	23	28	63	100	71	66	66	69	247	15	10	1
	78%D	79%	78%	72%	62%	79%	84%D	83%	87%	72%	75%	78%	74%	76%	86%	80%	59%	74%	36%
9-10 (Net)	126	60	67	9	10	40	67	14	10	28	41	32	33	33	29	115	4	6	1
	36%D	40%	33%	30%	21%	34%	44%D	49%	30%	32%	31%	35%	37%	38%	36%	37%	17%	45%	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 186

B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth

Base = Users of each radio station in the past 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	313	16	56	15	33	29	70	7	9	2	4	23	205	85	274	17
WeightedBase	349	14**	71*	18**	37**	39**	89*	6**	9**	2**	3**	21**	236	92*	308	14**
EffectiveBase	184	12	32	10	21	17	41	5	7	2	3	19	119	51	164	12
Extremely Dissatisfied 1	*	-	-	-	-	-	*	-	-	-	-	-	-	*	*	-
2	2	-	-	-	-	1	-	-	1	-	-	-	2	-	2	-
1%	1%	-	-	-	-	2%	-	-	15%	-	-	-	1%	-	1%	-
3	2	*	-	-	-	*	2	-	*	-	-	-	1	*	2	*
1%	1%	2%	-	-	-	1%	2%	-	3%	-	-	-	*	*	1%	1%
4	8	-	-	*	-	-	2	-	-	-	1	-	3	5	7	-
2%O	2%O	-	-	3%	-	-	2%	-	-	-	45%	-	1%	5%	2%	-
5	26	2	10	1	2	-	3	-	-	-	-	5	23	2	18	1
7%f	7%f	15%	14%	7%	6%	-	4%	-	-	-	-	22%	10%	2%	6%	7%
6	38	2	8	-	3	1	11	1	-	-	*	4	29	6	34	1
11%	11%	11%	11%	-	8%	2%	13%	11%	-	-	16%	18%	12%	6%	11%	9%
7	62	2	16	3	6	7	15	1	3	*	*	3	36	22	59	1
18%	18%	11%	23%	15%	16%	17%	17%	20%	35%	22%	16%	13%	15%	24%	19%	5%
8	84	3	15	5	15	7	24	1	1	1	-	2	56	22	77	5
24%	24%	24%	21%	27%	41%	19%	27%	17%	13%	78%	-	10%	24%	23%	25%	34%
9	44	3	6	-	6	2	13	3	3	-	1	3	31	13	35	3
13%B	13%B	22%	9%	-	15%	4%	14%	48%	28%	-	24%	12%	13%	14%	11%	20%
Extremely Satisfied 10	82	2	16	9	5	21	18	*	1	-	-	5	55	22	73	3
24%K	24%K	15%	23%	48%	15%	55%	20%	5%	6%	-	-	25%	23%	24%	24%	24%
Total mentions	349	14	71	18	37	39	89	6	9	2	3	21	236	92	308	14
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.81D	7.66	7.69	8.47	7.95	8.75	7.80	8.16	6.98	7.78	5.98	7.48	7.79	7.95	7.82	8.17
1-3 (Net)	5	*	-	-	-	1	2	-	2	-	-	-	3	1	5	*
1%	1%	2%	-	-	-	3%	2%	-	18%	-	-	-	1%	1%	2%	1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 186

B2Radio_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Smooth

Base = Users of each radio station in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	349	14**	71*	18**	37**	39**	89*	6**	9**	2**	3**	21**	236	92*	308	14**
EffectiveBase	184	12	32	10	21	17	41	5	7	2	3	19	119	51	164	12
1-4 (Net)	13 4%	* 2%	-	* 3%	-	1 3%	4 4%	-	2 18%	-	1 45%	-	6 2%	6 6%	12 4%	* 1%
1-2 (Net)	2 1%	-	-	-	-	1 2%	* *	-	1 15%	-	-	-	2 1%	* *	2 1%	-
4-7 (Net)	133 38%F	5 37%	34 47%	5 25%	11 29%	8 20%	32 36%	2 31%	3 35%	* 22%	2 76%	11 53%	91 39%	35 38%	118 38%	3 21%
5-6 (Net)	64 18%e	4 27%	18 25%	1 7%	5 14%	1 2%	15 17%	1 11%	-	-	* 16%	8 40%	52 22%e	7 8%	52 17%	2 16%
8-10 (Net)	211 60%	8 61%	37 53%	14 75%	26 71%	30 77%	55 62%	4 69%	4 46%	1 78%	1 24%	10 47%	142 60%	57 62%	185 60%	11 78%
7-10 (Net)	272 78%D	10 72%	53 75%	16 90%	32 86%	37 95%	70 79%	5 89%	8 82%	2 100%	1 40%	12 60%	179 76%	79 86%	244 79%	12 82%
9-10 (Net)	126 36%D	5 37%	23 32%	9 48%	11 29%	23 59%	31 35%	3 53%	3 33%	-	1 24%	8 38%	86 36%	35 38%	108 35%	6 44%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 187

B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	315	253	62	37	70	146	62	13	18	73	179	120	80	60	55	241	26	27	21
WeightedBase	321	269	52*	36**	66*	147*	72*	11**	12**	69*	178	91*	92*	83*	55*	270	19**	21**	11**
EffectiveBase	182	152	31	17	48	89	34	8	12	46	113	84	45	36	34	144	14	17	18
Extremely Dissatisfied 1	3	3	1	-	-	3	1	-	-	2	2	2	-	1	1	3	-	-	-
2	1%	1%	1%	-	-	2%	1%	-	-	3%	1%	2%	-	1%	1%	1%	-	-	-
3	7	3	4	3	2	-	2	-	-	2	5	4	1	2	-	7	-	-	-
2%A	1%	7%A	8%	4%	-	2%	-	-	-	2%	3%	4%	1%	2%	-	3%	-	-	-
4	8	8	*	*	*	5	3	-	*	1	6	1	2	3	3	8	-	-	-
3%	3%	*	*	1%	3%	4%	-	-	2%	2%	3%	1%	2%	3%	5%	3%	-	-	-
5	20	16	4	2	2	14	2	1	1	4	10	6	3	6	4	15	1	2	1
6%	6%	7%	5%	3%	10%	2%	12%	12%	5%	6%	7%	7%	4%	8%	7%	6%	5%	11%	10%
6	38	31	7	4	9	15	9	2	1	8	17	9	13	11	5	36	1	*	1
12%f	11%	14%	12%	14%	10%	13%	17%	9%	12%	9%	10%	10%	14%	13%	9%	13%	7%	2%	11%
7	74	59	15	14	15	29	15	*	4	20	36	17	27	17	13	56	10	4	4
23%T	22%	28%	28%	38%	23%	20%	21%	4%	34%	30%	20%	18%	29%	20%	24%	21%	52%	20%	34%
8	63	59	5	5	14	31	13	1	1	18	34	25	16	11	11	58	1	3	2
20%	22%	10%	13%	22%	21%	18%	12%	7%	26%	19%	28%z	17%	17%	14%	19%	22%	4%	13%	17%
9	51	41	10	7	9	32	4	2	1	10	31	13	16	11	11	42	5	3	2
16%F	15%	20%	19%	13%	22%zF	5%	15%	9%	15%	17%	15%	15%	17%	13%	21%	15%	24%	13%	23%
Extremely Satisfied 10	56	49	6	2	13	17	24	4	3	4	37	14	13	21	8	45	2	9	1
17%EI	18%	12%	4%	20%	12%	33%zE	38%	28%	5%	21%I	15%	15%	14%	25%	14%	17%	8%	41%	6%
Total mentions	321	269	52	36	66	147	72	11	12	69	178	91	92	83	55	270	19	21	11
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.57	7.64	7.19	7.10	7.72	7.49	7.81	8.17	7.70	7.20	7.68	7.46	7.61	7.62	7.59	7.50	7.60	8.39	7.49
1-3 (Net)	10	6	4	3	2	3	2	-	-	3	7	6	1	3	1	10	-	-	-
3%	2%	9%	8%	4%	2%	3%	-	-	5%	4%	6%	6%	1%	3%	1%	4%	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 187

B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	321	269	52*	36**	66*	147*	72*	11**	12**	69*	178	91*	92*	83*	55*	270	19**	21**	11**
EffectiveBase	182	152	31	17	48	89	34	8	12	46	113	84	45	36	34	144	14	17	18
1-4 (Net)	19	14	5	3	3	8	5	-	*	5	13	7	3	5	3	19	-	-	-
	6%	5%	9%	9%	4%	5%	7%	-	2%	7%	7%	8%	3%	6%	6%	7%	-	-	-
1-2 (Net)	3	3	1	-	-	3	1	-	-	2	2	2	-	1	1	3	-	-	-
	1%	1%	1%	-	-	2%	1%	-	-	3%	1%	2%	-	1%	1%	1%	-	-	-
4-7 (Net)	140	114	26	20	27	64	29	4	7	33	69	33	45	37	24	115	12	7	6
	44%T	42%	50%	55%	41%	43%	41%	34%	57%	49%	39%	36%	49%	45%	44%	43%	64%	33%	55%
5-6 (Net)	58	47	11	6	11	30	11	3	2	12	27	15	17	18	9	51	2	3	2
	18%f	18%	21%	16%	17%	20%	15%	29%	21%	17%	15%	17%	18%	21%	16%	19%	12%	13%	21%
8-10 (Net)	170	149	22	13	36	80	40	7	5	32	102	52	45	43	30	144	7	14	5
	53%	55%	42%	37%	55%	55%	56%	66%	43%	46%	57%	57%	49%	52%	54%	54%	36%	67%	45%
7-10 (Net)	244	208	36	27	52	109	56	8	9	52	138	69	72	60	43	200	17	19	8
	76%	77%	70%	75%	79%	75%	77%	71%	77%	76%	78%	76%	78%	73%	78%	74%	88%	87%	79%
9-10 (Net)	107	90	17	9	22	49	27	6	4	14	68	27	29	32	19	86	6	12	3
	33%I	34%	32%	24%	33%	34%	38%	54%	37%	21%	38%I	29%	32%	38%	35%	32%	32%	54%	28%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 187

B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	315	16	73	9	36	15	33	14	10	1	6	28	255	52	275	20
WeightedBase	321	14**	80*	9**	41**	10**	42**	14**	18**	1**	10**	31**	266	50**	284	22**
EffectiveBase	182	14	48	5	24	13	18	11	6	1	3	16	150	28	162	10
Extremely Dissatisfied 1	3 1%	1 4%	-	-	1 3%	-	1 2%	-	1 4%	-	-	-	3 1%	1 1%	3 1%	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	7 2%A	-	2 3%	-	-	-	2 4%	-	1 7%	-	-	2 5%	5 2%	2 3%	7 2%	-
4	8 3%	-	1 1%	3 31%	-	-	-	3 21%	-	-	*	1 4%	7 3%	1 2%	8 3%	-
5	20 6%	1 4%	5 6%	-	6 16%	1 8%	-	-	-	-	1 12%	2 5%	16 6%	2 5%	17 6%	2 9%
6	38 12%f	1 7%	9 12%	3 37%	5 11%	1 5%	2 5%	2 14%	1 3%	-	1 10%	11 36%	29 11%	9 18%	27 10%	10 46%
7	74 23%T	-	10 12%	2 18%	5 13%	3 26%	17 40%	3 23%	9 47%	1 100%	-	7 22%	64 24%	9 18%	69 24%	3 12%
8	63 20%	5 36%	25 31%z	* 4%	12 29%	2 18%	7 17%	2 17%	1 7%	-	1 10%	3 9%	59 22%	3 7%	59 21%	1 6%
9	51 16%F	4 26%	9 11%	1 10%	5 13%	2 15%	7 16%	1 10%	6 31%	-	5 52%	3 9%	42 16%	8 15%	45 16%	3 11%
Extremely Satisfied 10	56 17%EI	3 23%	19 24%	-	7 16%	3 28%	6 15%	2 15%	-	-	1 11%	3 9%	40 15%	15 30%	48 17%	3 15%
Total mentions	321 100%	14 100%	80 100%	9 100%	41 100%	10 100%	42 100%	14 100%	18 100%	1 100%	10 100%	31 100%	266 100%	50 100%	284 100%	22 100%
Mean	7.57	8.15	7.87	5.96	7.45	8.11	7.61	7.04	7.11	7.00	7.99	6.76	7.54	7.71	7.56	7.08
1-3 (Net)	10 3%	1 4%	2 3%	-	1 3%	-	3 6%	-	2 12%	-	-	2 5%	8 3%	2 5%	10 4%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 187

B2Radio_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - TalkRadio/Sport

Base = Users of each radio station in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	321	14**	80*	9**	41**	10**	42**	14**	18**	1**	10**	31**	266	50**	284	22**
EffectiveBase	182	14	48	5	24	13	18	11	6	1	3	16	150	28	162	10
1-4 (Net)	19 6%	1 4%	3 4%	3 31%	1 3%	-	3 6%	3 21%	2 12%	-	*	3 9%	15 6%	4 7%	19 7%	-
1-2 (Net)	3 1%	1 4%	-	-	1 3%	-	1 2%	-	1 4%	-	-	-	3 1%	1 1%	3 1%	-
4-7 (Net)	140 44%T	2 11%	25 31%	8 85%	16 40%	4 39%	19 45%	8 59%	9 51%	1 100%	3 27%	21 68%	117 44%	22 43%	122 43%	15 68%
5-6 (Net)	58 18%f	2 11%	14 18%	3 37%	11 27%	1 13%	2 5%	2 14%	1 3%	-	2 23%	13 41%	45 17%	11 23%	44 16%	12 56%
8-10 (Net)	170 53%	12 85%	53 66%z	1 15%	24 58%	6 61%	20 49%	6 41%	7 38%	-	7 73%	8 27%	141 53%	26 52%	152 54%	7 32%
7-10 (Net)	244 76%	12 85%	62 78%	3 32%	29 70%	9 87%	37 89%	9 65%	15 85%	1 100%	7 73%	15 50%	205 77%	35 70%	221 78%	10 44%
9-10 (Net)	107 33%l	7 49%	28 35%	1 10%	12 29%	4 43%	13 32%	3 25%	6 31%	-	6 63%	6 18%	82 31%	23 45%	93 33%	6 26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 188

B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	528	259	268	161	170	164	33	37	40	129	272	169	132	113	114	436	25	40	27
WeightedBase	523	263	260	145*	173*	170*	35**	33**	39**	122*	263	118	142*	137*	126*	472	21**	19*	12**
EffectiveBase	295	153	142	84	97	91	23	17	25	73	162	111	83	60	64	251	18	33	22
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	7	5	1	2	4	1	-	-	-	2	1	*	*	5	1	7	-	-	-
1%	1%	2%	1%	2%	1%	-	-	-	-	1%	*	*	*	4%	1%	1%	-	-	-
3	1	1	*	-	-	1	-	-	-	-	1	1	-	-	-	1	-	-	-
*	*	*	-	-	1%	-	-	-	-	-	*	1%	-	-	-	*	-	-	-
4	7	3	5	3	4	1	-	1	*	3	2	2	1	2	3	4	1	*	2
1%Of	1%	1%	2%	2%	1%	-	-	3%	*	2%	1%	2%	1%	1%	2%	1%	6%	2%	15%
5	48	25	23	12	10	22	4	2	2	12	25	17	8	12	11	47	1	-	-
9%	9%	9%	8%	6%	13%	12%	-	6%	6%	10%	10%	14%zL	6%	8%	9%	10%	4%	-	-
6	63	34	29	14	15	31	3	1	4	17	36	10	13	17	23	58	3	1	1
12%	13%	11%	10%	9%	18%z	8%	-	3%	10%	14%	14%	9%	9%	12%	18%	12%	13%	7%	12%
7	108	53	55	30	38	30	10	6	4	32	57	29	32	21	27	98	3	4	3
21%	20%	21%	21%	22%	18%	29%	-	19%	10%	26%	22%	25%	22%	15%	21%	21%	15%	23%	23%
8	139	71	68	38	42	52	7	7	10	27	81	28	49	37	25	120	10	6	3
27%	27%	26%	26%	24%	30%	21%	-	22%	26%	22%	31%	24%	34%	27%	20%	25%	47%	32%	25%
9	68	33	35	23	19	20	6	2	10	15	32	10	23	18	16	65	1	2	*
13%	12%	13%	16%	11%	12%	17%	-	5%	27%	12%	12%	9%	16%	13%	13%	14%	5%	10%	3%
Extremely Satisfied 10	82	39	43	24	41	12	5	14	8	15	27	20	16	27	20	72	2	5	3
16%EJ	15%	15%	17%	17%E	24%zE	7%	13%	42%	21%	12%	10%	17%	11%	19%	16%	15%	10%	25%	23%
Total mentions	523	263	260	145	173	170	35	33	39	122	263	118	142	137	126	472	21	19	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.57E	7.49	7.66	7.70	7.80E	7.23	7.62	8.33	8.19	7.35	7.46	7.43	7.76	7.61	7.46	7.56	7.47	8.14z	7.42
1-3 (Net)	8	6	2	2	4	2	-	-	-	2	2	2	*	5	1	8	-	-	-
2%	2%	1%	1%	2%	1%	-	-	-	-	1%	1%	1%	*	4%	1%	2%	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 188

B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	523	263	145*	173*	170*	35**	33**	39**	122*	263	118	142*	137*	126*	472	21**	19*	12**	
EffectiveBase	295	153	142	84	97	91	23	17	25	73	162	111	83	60	64	251	18	33	22
1-4 (Net)	15	9	7	5	7	3	-	1	*	5	4	4	1	6	4	12	1	*	2
	3%	3%	3%	3%	4%	2%	-	3%	*	4%	2%	3%	1%	5%	3%	3%	6%	2%	15%
1-2 (Net)	7	5	1	2	4	1	-	-	-	2	1	*	*	5	1	7	-	-	-
	1%	2%	1%	1%	2%	1%	-	-	-	1%	*	*	*	4%	1%	1%	-	-	-
4-7 (Net)	227	115	112	59	66	85	17	10	10	64	122	58	54	51	64	207	8	6	6
	43%	44%	43%	40%	38%	50%	49%	31%	26%	53%	46%	49%	38%	37%	51%	44%	38%	33%	49%
5-6 (Net)	111	59	52	26	25	53	7	3	6	29	62	27	22	29	34	105	4	1	1
	21%DQ	22%	20%	18%	14%	31%zCD	20%	8%	16%	24%	23%	23%	15%	21%	27%	22%Q	17%	7%	12%
8-10 (Net)	289	142	147	85	102	84	18	23	28	56	139	58	88	82	61	257	13	13	6
	55%	54%	56%	58%	59%	49%	51%	69%	74%	46%	53%	49%	62%	60%	48%	54%	62%	67%	51%
7-10 (Net)	397	195	201	115	140	114	28	29	32	89	197	87	119	103	88	356	16	17	8
	76%E	74%	77%	79%	81%E	67%	80%	88%	83%	72%	75%	74%	84%zN	75%	70%	75%	77%	91%z	73%
9-10 (Net)	150	71	78	47	60	32	11	16	19	30	58	30	39	45	36	137	3	7	3
	29%EJ	27%	30%	32%E	35%E	19%	30%	47%	48%	24%	22%	26%	27%	32%	28%	29%	15%	35%	25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 188

B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	528	59	148	13	41	23	36	32	17	8	29	30	395	118	432	41
WeightedBase	523	74*	154*	12**	47**	26**	46**	36**	14**	9**	27**	28**	432	80*	439	35**
EffectiveBase	295	34	84	11	24	12	21	23	11	5	20	14	227	70	241	27
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	7	2	3	-	*	1	-	-	*	-	-	-	5	1	6	-
	1%	3%	2%	-	1%	4%	-	-	2%	-	-	-	1%	2%	1%	-
3	1	-	1	-	-	-	-	-	*	-	-	-	1	*	1	-
	*	-	1%	-	-	-	-	-	2%	-	-	-	*	*	*	-
4	7	-	2	-	-	-	-	-	1	-	-	1	4	3	2	2
	1%Of	-	2%	-	-	-	-	-	6%	-	-	3%	1%	4% ^d	1%	7%
5	48	4	20	2	6	1	1	5	-	-	5	2	38	10	42	4
	9%	5%	13%	19%	14%	2%	3%	15%	-	-	18%	7%	9%	12%	9%	12%
6	63	7	19	-	8	9	4	5	1	1	2	2	51	10	51	4
	12%	9%	13%	-	18%	34%	8%	14%	5%	13%	8%	5%	12%	12%	12%	12%
7	108	22	25	-	9	5	11	10	3	1	5	7	90	14	95	8
	21%	30%	16%	-	18%	21%	25%	28%	23%	10%	18%	25%	21%	18%	22%	24%
8	139	14	42	5	10	6	9	12	5	3	9	6	119	20	115	11
	27%	19%	27%	37%	22%	22%	20%	33%	35%	39%	32%	21%	27%	25%	26%	31%
9	68	17	21	2	6	4	8	1	4	-	*	2	57	10	61	2
	13%	22%	14%	16%	13%	14%	16%	3%	27%	-	2%	8%	13%	13%	14%	7%
Extremely Satisfied 10	82	8	21	3	6	1	13	2	-	3	6	9	69	12	66	2
	16% ^{EJ}	11%	13%	28%	14%	2%	28%	5%	-	39%	21%	32%	16%	15%	15%	6%
Total mentions	523	74	154	12	47	26	46	36	14	9	27	28	432	80	439	35
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.57 ^E	7.62	7.40	8.15	7.41	6.97	8.24	7.11	7.49	8.42	7.55	8.04	7.63	7.37	7.59	7.07
1-3 (Net)	8	2	4	-	*	1	-	-	1	-	-	-	6	2	8	-
	2%	3%	2%	-	1%	4%	-	-	4%	-	-	-	1%	2%	2%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 188

B2Radio_8. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Kiss

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	523	74*	154*	12**	47**	26**	46**	36**	14**	9**	27**	28**	432	80*	439	35**
EffectiveBase	295	34	84	11	24	12	21	23	11	5	20	14	227	70	241	27
1-4 (Net)	15 3%	2 3%	6 4%	- -	* 1%	1 4%	- -	- -	1 10%	- -	- -	1 3%	10 2%	5 6%	10 2%	2 7%
1-2 (Net)	7 1%	2 3%	3 2%	- -	* 1%	1 4%	- -	- -	* 2%	- -	- -	- -	5 1%	1 2%	6 1%	- -
4-7 (Net)	227 43%	33 44%	67 43%	2 19%	23 50%	15 57%	16 35%	21 58%	5 34%	2 23%	12 45%	11 40%	182 42%	37 46%	189 43%	19 56%
5-6 (Net)	111 21%DD	11 14%	40 26%	2 19%	15 32%	9 37%	5 11%	11 30%	1 5%	1 13%	7 26%	4 13%	89 21%	19 24%	93 21%	8 24%
8-10 (Net)	289 55%	39 53%	84 54%	10 81%	23 49%	10 38%	30 65%	15 42%	9 62%	7 77%	15 55%	17 60%	244 57%	42 52%	242 55%	15 44%
7-10 (Net)	397 76%E	61 82%	108 70%	10 81%	31 67%	15 59%	41 89%	25 70%	12 85%	8 87%	20 74%	24 85%	334 77%	56 70%	337 77%	24 69%
9-10 (Net)	150 29%EJ	25 34%	42 27%	5 44%	12 27%	4 17%	21 44%	3 9%	4 27%	3 39%	6 23%	11 40%	126 29%	22 27%	128 29%	5 13%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 189

B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	442	218	223	70	108	188	76	36	40	102	219	162	110	78	92	361	30	24	27
WeightedBase	427	205	220	49*	101*	186	91*	34**	40**	88*	209	130*	127*	76*	94*	376	26**	13**	12**
EffectiveBase	268	135	133	39	76	110	49	22	23	64	137	98	69	47	59	225	21	16	23
Extremely Dissatisfied 1	1	1	-	-	-	1	-	-	-	1	-	1	-	-	-	1	-	-	-
	*	*	-	-	-	*	-	-	-	*	-	*	-	-	-	*	-	-	-
2	3	3	1	-	1	-	2	*	2	1	-	-	-	3	*	3	-	*	-
	1% d	1%	*	-	1%	-	2%	1%	5%	1%	-	-	-	4% z	*	1%	-	3%	-
3	3	2	1	1	2	-	-	-	-	2	-	1	1	-	1	1	1	-	1
	1%	1%	*	2%	2%	-	-	-	-	2%	-	1%	1%	-	1%	*	3%	-	7%
4	12	4	8	1	2	5	3	-	3	2	6	4	5	1	2	11	-	-	1
	3%	2%	4%	2%	2%	3%	4%	-	9%	2%	3%	3%	4%	1%	2%	3%	-	-	9%
5	29	11	18	6	4	10	9	3	3	10	10	8	11	3	6	28	*	-	1
	7% d	5%	8%	12%	4%	5%	10%	8%	7%	11%	5%	6%	9%	5%	7%	7%	2%	-	5%
6	48	24	23	3	12	25	7	4	4	8	28	12	15	9	12	40	5	1	3
	11%	12%	10%	7%	12%	14%	7%	13%	9%	9%	13%	9%	12%	12%	13%	11%	18%	9%	22%
7	82	39	43	7	16	38	21	4	2	17	47	21	28	16	17	74	4	3	1
	19%	19%	20%	15%	16%	20%	23%	11%	5%	19%	22%	16%	22%	21%	18%	20%	16%	25%	8%
8	121	61	60	14	22	67	17	13	12	23	56	42	30	26	24	108	6	5	3
	28%	30%	27%	29%	22%	36% zDF	19%	39%	31%	25%	27%	32%	24%	34%	26%	29%	24%	37%	25%
9	61	32	29	8	21	20	11	1	*	19	34	19	19	12	10	54	5	-	1
	14%	15%	13%	17%	21%	11%	12%	3%	*	21%	16%	15%	15%	16%	11%	14%	19%	-	12%
Extremely Satisfied 10	68	30	38	8	21	20	19	9	13	8	28	22	17	6	22	58	5	3	1
	16% E	14%	17%	16%	20%	11%	21%	26%	33%	9%	13%	17%	14%	8%	23% M	15%	18%	26%	12%
Total mentions	427	205	220	49	101	186	91	34	40	88	209	130	127	76	94	376	26	13	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.64 e	7.64	7.65	7.63	7.87	7.56	7.56	7.86	7.53	7.45	7.65	7.75	7.51	7.48	7.81	7.64	7.85	7.90	6.95
1-3 (Net)	6	5	1	1	2	1	2	*	2	3	1	2	1	3	1	4	1	*	1
	1%	2%	1%	2%	2%	*	2%	1%	5%	3%	*	1%	1%	4%	1%	1%	3%	3%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 189

B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic

Base = Users of each radio station in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	427	205	220	49*	101*	186	91*	34**	40**	88*	209	130*	127*	76*	94*	376	26**	13**	12**
EffectiveBase	268	135	133	39	76	110	49	22	23	64	137	98	69	47	59	225	21	16	23
1-4 (Net)	18	9	9	2	5	6	6	*	6	4	7	6	6	3	3	15	1	*	2
	4%	4%	4%	4%	5%	3%	6%	1%	14%	5%	3%	5%	5%	4%	3%	4%	3%	3%	17%
1-2 (Net)	4	3	1	-	1	1	2	*	2	1	1	1	-	3	*	3	-	*	-
	1%	2%	*	-	1%	*	2%	1%	5%	1%	*	*	-	4%	*	1%	-	3%	-
4-7 (Net)	171	78	92	18	35	78	41	11	12	37	91	45	60	30	37	152	9	4	5
	40%	38%	42%	36%	34%	42%	45%	32%	30%	41%	43%	35%	47%	39%	39%	40%	36%	34%	44%
5-6 (Net)	77	35	41	9	16	35	16	7	7	18	38	20	26	13	18	68	5	1	3
	18% ^d	17%	19%	19%	16%	19%	18%	21%	16%	20%	18%	15%	21%	17%	19%	18%	20%	9%	27%
8-10 (Net)	249	123	127	30	64	108	48	23	26	49	118	83	66	44	56	220	16	8	6
	58% ^e	60%	58%	61%	63%	58%	53%	67%	64%	56%	56%	64%	52%	57%	60%	58%	62%	63%	49%
7-10 (Net)	332	162	170	37	80	145	69	26	28	66	164	104	95	60	73	294	20	12	7
	78% ^e	79%	77%	76%	79%	78%	76%	78%	69%	75%	79%	80%	75%	79%	78%	78%	78%	88%	56%
9-10 (Net)	128	61	67	16	42	40	30	10	13	27	62	41	36	18	32	112	10	3	3
	30% ^E	30%	30%	33%	41% ^{zE}	22%	34%	28%	33%	30%	30%	32%	29%	24%	34%	30%	38%	26%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 189

B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic

Base = Users of each radio station in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	442	21	141	9	27	22	40	27	20	8	10	36	314	111	377	27
WeightedBase	427	16**	151*	7**	30**	21**	46**	28**	27**	7**	9**	35**	314	102*	367	28**
EffectiveBase	268	18	82	7	15	17	28	20	13	7	5	24	197	61	232	13
Extremely Dissatisfied 1	1	1	-	-	-	-	-	-	-	-	-	-	1	-	1	-
	*	4%	-	-	-	-	-	-	-	-	-	-	*	-	*	-
2	3	-	1	-	-	-	-	-	-	-	-	2	1	3	3	-
	1% d	-	*	-	-	-	-	-	-	-	-	6%	*	3%	1%	-
3	3	-	1	-	-	-	-	-	-	-	-	-	2	-	1	1
	1%	-	1%	-	-	-	-	-	-	-	-	-	1%	-	*	3%
4	12	-	5	*	-	-	1	1	2	-	1	-	7	5	10	1
	3%	-	3%	7%	-	-	3%	5%	6%	-	7%	-	2%	5%	3%	5%
5	29	3	13	1	1	1	1	4	-	-	1	2	15	14	26	2
	7% d	22%	9%	21%	4%	7%	2%	13%	-	-	12%	6%	5%	14% zd	7%	7%
6	48	2	11	-	7	4	6	6	1	-	1	2	31	17	39	2
	11%	10%	7%	-	23%	20%	12%	22%	2%	-	13%	6%	10%	17%	11%	7%
7	82	-	35	1	4	7	6	9	4	3	1	5	64	16	74	1
	19%	-	23%	22%	12%	32%	12%	31%	15%	39%	7%	15%	21%	15%	20%	4%
8	121	3	37	2	9	6	17	5	14	3	3	8	98	20	100	15
	28%	19%	25%	34%	31%	28%	36%	18%	50%	42%	36%	24%	31%	20%	27%	53%
9	61	5	23	1	5	*	9	*	4	-	1	5	49	10	54	4
	14%	33%	15%	12%	17%	1%	19%	2%	14%	-	14%	16%	16%	10%	15%	15%
Extremely Satisfied 10	68	2	24	*	4	2	7	3	3	1	1	10	46	18	60	1
	16% E	13%	16%	4%	12%	11%	15%	10%	13%	18%	11%	28%	15%	17%	16%	5%
Total mentions	427	16	151	7	30	21	46	28	27	7	9	35	314	102	367	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.64 e	7.49	7.64	7.07	7.70	7.30	7.96	6.88	7.96	7.97	7.39	7.90	7.76 ze	7.21	7.67	7.50
1-3 (Net)	6	1	2	-	-	-	-	-	-	-	-	2	3	3	4	1
	1%	4%	1%	-	-	-	-	-	-	-	-	6%	1%	3%	1%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 189

B2Radio_9. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with these radio providers? - Magic

Base = Users of each radio station in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	427	16**	151*	7**	30**	21**	46**	28**	27**	7**	9**	35**	314	102*	367	28**
EffectiveBase	268	18	82	7	15	17	28	20	13	7	5	24	197	61	232	13
1-4 (Net)	18 4%	1 4%	7 4%	* 7%	-	-	1 3%	1 5%	2 6%	-	1 7%	2 6%	10 3%	8 7%	14 4%	2 8%
1-2 (Net)	4 1%	1 4%	1 *	-	-	-	-	-	-	-	-	2 6%	1 *	3 3%	3 1%	-
4-7 (Net)	171 40%	5 31%	65 43%	3 50%	12 40%	12 59%	13 29%	20 71%	6 23%	3 39%	3 39%	9 27%	117 37%	52 50%	149 41%	7 24%
5-6 (Net)	77 18% ^d	5 31%	24 16%	1 21%	8 28%	6 27%	6 14%	10 35%	1 2%	-	2 25%	4 12%	46 15%	31 30% ^{zd}	65 18%	4 14%
8-10 (Net)	249 58% ^{ee}	10 65%	85 56%	3 50%	18 60%	8 41%	32 71%	8 29%	21 77%	4 61%	5 61%	24 67%	193 62% ^{ee}	48 47%	214 58%	21 73%
7-10 (Net)	332 78% ^{ee}	10 65%	120 79%	5 72%	22 72%	15 73%	38 83%	17 60%	25 91%	7 100%	6 68%	29 82%	258 82% ^{zee}	64 62%	288 79%	22 78%
9-10 (Net)	128 30% ^{EE}	7 46%	47 31%	1 16%	9 29%	3 13%	16 35%	3 12%	7 27%	1 18%	2 25%	15 43%	95 30%	28 27%	114 31%	6 20%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 190

B3MEAPP. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps?

Base = Users of each website/app in the past 3 months

	Summary Table						
	BBC website and apps	ITV website and apps	Sky website and apps	Channel 4 website and apps	Channel 5 website and apps	STV website and apps	S4C website and apps
UnweightedBase	2033	380	582	240	127	71	48
WeightedBase	1817	308	503	198	96	63	42
EffectiveBase	1379	265	417	169	88	52	35
Extremely Dissatisfied 1	6 *	1 *	2 *	3 2%	- -	3 5%	- -
2	4 *	2 1%	3 1%	2 1%	3 3%	- -	- -
3	29 2%	2 1%	6 1%	1 1%	1 1%	1 2%	* 1%
4	44 2%	7 2%	11 2%	2 1%	1 1%	3 6%	3 7%
5	161 9%	33 11%	36 7%	18 9%	16 17%	2 4%	4 9%
6	204 11%	41 13%	61 12%	24 12%	8 9%	6 10%	4 9%
7	418 23%	73 24%	123 24%	52 26%	24 25%	14 22%	5 12%
8	460 25%	81 26%	121 24%	56 28%	14 15%	17 27%	11 25%
9	270 15%	36 12%	78 15%	18 9%	15 16%	4 7%	7 16%
Extremely Satisfied 10	220 12%	34 11%	62 12%	21 11%	14 15%	11 18%	9 20%
Total mentions	1817 100%	308 100%	503 100%	198 100%	96 100%	63 100%	42 100%
Mean	7.46	7.34	7.48	7.28	7.28	7.21	7.65
1-3 (Net)	40 2%	5 2%	12 2%	7 3%	4 4%	4 7%	* 1%
1-4 (Net)	83 5%	11 4%	23 5%	9 4%	5 5%	8 13%	3 8%
1-2 (Net)	10 1%	3 1%	6 1%	5 3%	3 3%	3 5%	- -
4-7 (Net)	827 46%	153 50%	230 46%	96 48%	49 51%	26 41%	16 38%
5-6 (Net)	365 20%	74 24%	96 19%	41 21%	24 25%	9 14%	8 18%

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Table 190

B3MEAPP. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps?

Base = Users of each website/app in the past 3 months

	Summary Table						
	BBC website and apps	ITV website and apps	Sky website and apps	Channel 4 website and apps	Channel 5 website and apps	STV website and apps	S4C website and apps
WeightedBase	1817	308	503	198	96	63	42
EffectiveBase	1379	265	417	169	88	52	35
8-10 (Net)	950 52%	150 49%	261 52%	96 48%	44 46%	33 52%	26 61%
7-10 (Net)	1368 75%	223 72%	384 76%	148 75%	67 70%	46 74%	31 73%
9-10 (Net)	490 27%	69 23%	140 28%	40 20%	30 31%	16 25%	15 36%

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Table 191
B3MEAPP_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? BBC website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2033	1105	925	321	439	797	476	132	155	526	940	765	537	360	371	1568	155	177	133
WeightedBase	1817	974	840	247	388	707	474	108*	143*	457	826	565	534	395	323	1544	125	94	54*
EffectiveBase	1379	791	592	219	306	561	308	91	98	366	662	540	372	250	253	1103	118	125	98
Extremely Dissatisfied 1	6	4	2	-	1	1	4	1	1	1	3	4	2	-	1	5	1	-	*
2	4	3	1	1	3	1	*	1	*	1	1	2	*	-	2	4	-	-	*
3	29	12	17	3	5	9	13	4	3	7	9	6	10	6	7	27	1	1	-
4	44	25	19	1	15	16	12	2	2	14	19	16	6	10	12	37	4	3	*
5	161	86	74	14	34	68	45	12	14	47	61	42	47	31	41	136	9	10	7
6	204	107	97	25	51	58	71	12	30	46	88	54	62	55	33	177	13	9	5
7	418	229	187	70	96	160	92	22	31	105	179	116	110	113	79	362	26	17	14
8	460	249	211	66	91	193	111	22	35	113	228	160	157	72	71	389	37	24	11
9	270	159	111	41	51	117	61	18	13	61	136	94	78	59	39	222	20	19	8
Extremely Satisfied 10	220	98	121	27	43	84	66	14	14	63	100	72	62	50	36	185	15	12	8
Total mentions	1817	974	840	247	388	707	474	108	143	457	826	565	534	395	323	1544	125	94	54
Mean	7.46NU	7.43	7.49	7.64DF	7.31	7.55D	7.34	7.31	7.15	7.45	7.57zH	7.57zN	7.51N	7.42	7.20	7.43	7.57	7.61	7.53

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 191
B3MEAPP_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? BBC website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1817	974	840	247	388	707	474	108*	143*	457	826	565	534	395	323	1544	125	94	54*
EffectiveBase	1379	791	592	219	306	561	308	91	98	366	662	540	372	250	253	1103	118	125	98
1-3 (Net)	40 2%	20 2%	20 2%	3 1%	8 2%	11 2%	17 4%	6 6%zIU	4 3%	9 2%	13 2%	12 2%	11 2%	6 2%	10 3%	36 2%	2 2%	1 1%	1 1%
1-4 (Net)	83 5%zCg	45 5%	39 5%	4 2%	23 6%zC	27 4%	29 6%zC	8 7%	6 4%	22 5%	32 4%	28 5%	18 3%	16 4%	22 7%zL	73 5%	6 5%	3 4%	1 2%
1-2 (Net)	10 1%	7 1%	3 *	1 *	4 1%	2 *	4 1%	2 2%	1 1%	2 *	4 1%	6 1%	2 *	- -	3 1%	9 1%	1 1%	- -	1 1%
4-7 (Net)	827 46%zIK	448 46%	377 45%	110 45%	195 50%zE	303 43%	219 46%	48 44%	77 54%zI	212 46%	348 42%	227 40%	226 42%	209 53%zKL	166 51%zKL	712 46%	51 41%	38 41%	26 48%
5-6 (Net)	365 20%zK	193 20%	171 20%	39 16%	84 22%	126 18%	115 24%zCE	24 22%	44 31%zIU	93 20%	150 18%	95 17%	109 20%	86 22%	75 23%zK	313 20%	21 17%	19 20%	12 22%
8-10 (Net)	950 52%zMNU	507 52%	443 53%	134 54%	185 48%	393 56%zD	238 50%	54 50%	62 43%	237 52%	464 56%zH	326 58%zMN	297 56%zMN	180 46%	147 46%	796 52%	72 58%	55 59%	27 51%
7-10 (Net)	1368 75%zFHN	736 76%	630 75%	204 82%zDF	280 72%	554 78%zDF	330 70%	76 71%	93 65%	342 75%	643 78%zH	442 78%zN	407 76%	293 74%	226 70%	1157 75%	98 78%	72 76%	41 76%
9-10 (Net)	490 27%zU	257 26%	232 28%	68 27%	94 24%	201 28%	127 27%	32 30%	27 19%	124 27%	236 29%zH	166 29%	139 26%	108 27%	76 24%	407 26%	36 28%	31 33%	16 30%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 191
B3MEAPP_1. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? BBC website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2033	134	427	78	182	84	193	127	80	43	63	157	1362	623	1690	200
WeightedBase	1817	151*	415	70*	188	74*	198	121*	81*	46**	59*	141	1334	453	1520	173
EffectiveBase	1379	87	289	61	122	73	140	98	56	28	50	118	955	406	1147	143
Extremely Dissatisfied 1	6*	-	1*	-	1*	-	2*	-	-	-	-	1*	3*	1*	5*	-
2	4*	-	1*	-	*	-	1*	*	-	*	-	*	2*	1*	2*	-
3	29	5	6	2	3	-	5	2	4	-	1	-	19	10	28	1
	2%	3%	1%	2%	2%	-	2%	2%	5% c	-	2%	-	1%	2%	2%	1%
4	44	1	17	3	3	-	4	1	6	-	1	1	33	9	37	*
	2% C	1%	4%	4%	2%	-	2%	1%	7% z SWY c	-	2%	1%	2%	2%	2%	*
5	161	11	38	14	14	7	14	6	4	5	7	17	111	46	130	18
	9%	7%	9%	20% z STVXY h	7%	9%	7%	5%	6%	10%	11%	12%	8%	10%	9%	10%
6	204	19	50	6	20	5	20	14	9	12	8	13	147	53	170	25
	11% E	13%	12%	9%	11%	7%	10%	12%	11%	27%	14%	9%	11%	12%	11%	14%
7	418	44	86	18	52	21	44	29	22	9	11	26	299	113	341	43
	23%	29%	21%	25%	27%	28%	22%	24%	27%	20%	19%	18%	22%	25%	22%	25%
8	460	34	107	17	39	24	51	34	23	10	18	31	351	105	390	38
	25% M	23%	26%	25%	21%	32%	26%	28%	28%	21%	31%	22%	26%	23%	26%	22%
9	270	21	61	5	24	8	35	21	5	5	9	27	208	60	231	24
	15% h	14%	15%	8%	13%	11%	18% h	18% h	6%	11%	14%	19% Uh	16%	13%	15%	14%
Extremely Satisfied 10	220	14	48	5	32	9	22	13	8	4	4	24	160	54	185	23
	12% A	9%	12%	7%	17%	13%	11%	10%	10%	9%	7%	17%	12%	12%	12%	13%
Total mentions	1817	151	415	70	188	74	198	121	81	46	59	141	1334	453	1520	173
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.46 NU	7.36	7.39 U	6.91	7.57 U	7.67 Uh	7.47 U	7.62 U	7.09	7.21	7.32	7.69 Uh	7.50	7.35	7.47	7.52

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1817	151*	415	70*	188	74*	198	121*	81*	46**	59*	141	1334	453	1520	173
EffectiveBase	1379	87	289	61	122	73	140	98	56	28	50	118	955	406	1147	143
1-3 (Net)	40 2%	5 3%	8 2%	2 2%	4 2%	-	8 4%	3 2%	4 5%	* 1%	1 2%	2 1%	24 2%	13 3%	35 2%	1 1%
1-4 (Net)	83 5% Cg	6 4%	25 6% W	5 6% W	7 4%	-	12 6% W	3 3%	9 12% zWYc	* 1%	2 4%	3 2%	58 4%	22 5%	72 5% g	1 1%
1-2 (Net)	10 1%	-	2 1%	-	1 1%	-	3 2%	* *	-	* 1%	-	2 1%	5 *	3 1%	7 *	-
4-7 (Net)	827 46% JK	76 50%	191 46%	40 58% zXYc	89 47%	33 44%	82 41%	50 41%	41 51%	26 57%	27 46%	57 40%	591 44%	222 49%	679 45%	86 50%
5-6 (Net)	365 20% K	31 20%	88 21%	20 29%	34 18%	12 16%	33 17%	21 17%	14 17%	17 37%	15 25%	30 21%	258 19%	99 22%	300 20%	43 25%
8-10 (Net)	950 52% MNU	70 46%	216 52%	28 40%	95 51%	42 56%	108 55%	68 56% U	36 44%	19 42%	31 52%	82 58% U	719 54%	219 48%	806 53%	85 49%
7-10 (Net)	1368 75% FHN	114 76%	302 73%	45 65%	147 78%	62 84% TU	152 77%	97 80% U	58 72%	29 62%	42 71%	108 77%	1018 76%	332 73%	1147 75%	129 75%
9-10 (Net)	490 27% U	36 24%	110 26%	10 15%	56 30% U	18 24%	57 29% U	34 28% U	13 16%	9 20%	13 22%	52 37% zSTUH	368 28%	114 25%	416 27%	47 27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 192
B3MEAPP_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? ITV website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	380	166	214	82	115	135	48	24	34	105	181	150	89	60	81	307	16	30	27
WeightedBase	308	137	170	66*	89*	107*	45*	18**	30**	85*	149	106	83*	57*	62*	272	10**	15**	10**
EffectiveBase	265	120	145	53	92	96	30	17	20	75	129	106	67	42	53	221	13	23	21
Extremely Dissatisfied 1	1	*	1	*	-	1	-	-	-	-	1	1	-	-	-	-	1	*	-
2	2	-	2	-	1	1	-	-	-	1	1	1	-	1	-	2	-	-	-
3	2	-	2	-	-	-	2	-	-	-	2	-	-	-	2	-	-	-	-
4	7	6	1	1	1	5	*	1	-	1	5	3	3	1	*	6	-	*	-
5	33	15	17	5	12	10	5	1	2	10	15	10	6	9	7	31	1	-	1
6	41	22	19	7	8	15	11	1	7	8	22	13	9	8	11	40	-	1	*
7	73	32	41	16	22	27	8	2	10	17	35	24	27	9	13	62	1	6	3
8	81	30	50	16	27	26	11	6	3	25	43	30	21	17	13	67	6	6	2
9	36	19	16	10	11	11	4	4	3	10	16	15	6	6	8	32	1	*	2
Extremely Satisfied 10	34	13	21	11	7	11	5	4	4	13	10	8	10	6	9	30	-	1	2
Total mentions	308	137	170	66	89	107	45	18	30	85	149	106	83	57	62	272	10	15	10
Mean	7.34	7.27	7.39	7.69	7.36	7.20	7.10	8.04	7.39	7.55	7.16	7.30	7.43	7.26	7.35	7.31	7.12	7.55	7.94
1-3 (Net)	5	*	5	*	1	2	2	-	-	1	4	2	-	1	2	4	1	*	-
	2% A	*	3%	*	1%	2%	4%	-	-	1%	3%	2%	-	2%	3%	1%	8%	1%	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	308	137	170	66*	89*	107*	45*	18**	30**	85*	149	106	83*	57*	62*	272	10**	15**	10**
EffectiveBase	265	120	145	53	92	96	30	17	20	75	129	106	67	42	53	221	13	23	21
1-4 (Net)	11 4%	6 4%	6 3%	1 2%	1 2%	6 6%	2 5%	1 4%	- -	2 2%	8 6%	5 4%	3 3%	2 4%	2 3%	10 4%	1 8%	* 3%	- -
1-2 (Net)	3 1%	* *	3 2%	* *	1 1%	2 2%	- -	- -	- -	1 1%	2 1%	2 2%	- -	1 2%	- -	2 1%	1 8%	* 1%	- -
4-7 (Net)	153 50%	74 54%	78 46%	29 44%	42 48%	57 53%	24 53%	5 29%	19 64%	36 43%	76 51%	50 47%	45 54%	27 47%	31 50%	139 51%	2 23%	7 46%	4 43%
5-6 (Net)	74 24% ^d	37 27%	37 21%	12 18%	20 23%	26 24%	15 34%	2 11%	9 30%	18 21%	36 24%	24 22%	15 18%	17 29%	18 29%	70 26%	1 10%	1 7%	1 10%
8-10 (Net)	150 49%	63 46%	87 51%	37 56%	46 51%	48 45%	19 43%	13 71%	11 36%	47 56%	69 47%	53 51%	38 46%	29 51%	29 48%	129 48%	7 69%	8 53%	6 57%
7-10 (Net)	223 72% ^e	95 69%	128 75%	53 80%	67 76%	75 70%	28 61%	15 85%	21 70%	65 76%	104 70%	77 73%	65 78%	38 67%	42 68%	192 70%	8 81%	13 90%	9 90%
9-10 (Net)	69 23%	32 24%	37 22%	20 31%	18 21%	22 21%	8 19%	7 40%	7 24%	22 26%	27 18%	23 22%	17 20%	13 22%	16 27%	63 23%	1 14%	2 11%	4 35%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	380	21	85	11	36	22	39	25	14	10	12	32	281	87	309	36
WeightedBase	308	18**	68*	8**	32**	19**	38**	26**	16**	11**	11**	24**	252	51*	258	27**
EffectiveBase	265	14	61	9	25	18	28	21	11	5	9	25	202	63	214	27
Extremely Dissatisfied 1	1	-	-	-	-	-	-	-	-	-	-	-	1	*	1	-
2	2	-	1	-	1	-	-	-	-	-	-	-	2	-	1	-
3	1%	-	1%	-	3%	-	-	-	-	-	-	-	1%	-	*	-
4	2	-	-	-	-	-	-	2	-	-	-	-	2	-	2	-
5	1%	-	-	-	-	-	-	7%	-	-	-	-	1%	-	1%	-
6	7	-	5	-	1	-	-	-	-	-	-	1	6	1	7	-
7	2%B	-	7%z	-	3%	-	-	-	-	-	-	2%	2%	2%	3%	-
8	33	1	9	3	4	4	5	2	-	1	*	1	21	11	24	6
9	11% d	6%	13%	35%	14%	21%	13%	6%	-	12%	4%	5%	8%	21% zd	9%	22%
10	41	1	9	*	5	2	6	6	1	5	1	4	31	9	39	1
11	13%	3%	13%	4%	16%	10%	16%	24%	6%	41%	9%	15%	12%	19%	15%	3%
12	73	4	13	2	9	3	9	6	4	3	4	5	61	10	62	3
13	24%	21%	18%	30%	28%	18%	25%	22%	24%	24%	41%	20%	24%	20%	24%	13%
14	81	6	19	2	5	4	11	6	7	1	3	4	71	9	68	4
15	26%	30%	28%	22%	14%	21%	29%	22%	43%	9%	25%	16%	28%	18%	26%	15%
16	36	4	6	-	2	4	4	3	-	1	2	5	32	4	25	10
17	12% f	24%	9%	-	7%	20%	11%	11%	-	13%	21%	20%	13%	7%	10%	36%
18	34	3	7	1	4	2	2	2	4	-	-	5	26	7	30	3
19	11% j	15%	11%	9%	14%	10%	6%	7%	26%	-	-	20%	10%	13%	12%	11%
20	Total mentions	18	68	8	32	19	38	26	16	11	11	24	252	51	258	27
21	Mean	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
22	7.34	8.10	7.11	6.74	7.00	7.40	7.25	7.02	8.16	6.70	7.50	7.85	7.40	7.04	7.33	7.72
23	1-3 (Net)	5	-	1	-	1	-	2	-	-	-	-	5	*	4	-
24	2%A	-	1%	-	3%	-	-	7%	-	-	-	-	2%	*	1%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 192
B3MEAPP_2. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? ITV website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	308	18**	68*	8**	32**	19**	38**	26**	16**	11**	11**	24**	252	51*	258	27**
EffectiveBase	265	14	61	9	25	18	28	21	11	5	9	25	202	63	214	27
1-4 (Net)	11 4%	-	6 8%z	-	2 7%	-	-	2 7%	-	-	-	1 2%	10 4%	1 2%	10 4%	-
1-2 (Net)	3 1%	-	1 1%	-	1 3%	-	-	-	-	-	-	-	3 1%	* *	2 1%	-
4-7 (Net)	153 50%	5 30%	35 51%	6 69%	20 62%	9 49%	21 54%	14 53%	5 30%	9 78%	6 54%	10 43%	119 47%	31 62%zd	131 51%	10 38%
5-6 (Net)	74 24%d	2 9%	17 26%	3 39%	10 30%	6 31%	11 30%	8 30%	1 6%	6 53%	1 13%	5 21%	52 21%	20 39%zd	63 24%	7 25%
8-10 (Net)	150 49%	13 70%	33 48%	3 31%	11 35%	10 51%	18 46%	11 41%	11 70%	3 22%	5 46%	14 57%	128 51%	19 38%	123 48%	17 62%
7-10 (Net)	223 72%e	17 91%	45 66%	5 61%	20 63%	13 69%	27 70%	17 63%	15 94%	5 47%	9 87%	19 77%	189 75%e	30 59%	185 72%	20 75%
9-10 (Net)	69 23%	7 40%	13 20%	1 9%	7 21%	6 30%	6 16%	5 18%	4 26%	1 13%	2 21%	10 41%	58 23%	10 20%	55 21%	13 47%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 193
B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	582	390	192	91	164	234	93	21	32	148	316	227	135	121	99	459	36	57	30
WeightedBase	503	340	163	73*	143	210	78*	14**	23**	116	286	167	130	122*	85*	424	39**	28*	12**
EffectiveBase	417	279	138	64	119	172	63	13	26	105	234	163	104	87	70	346	25	43	23
Extremely Dissatisfied 1	2	1	2	-	2	1	-	-	-	-	2	1	-	-	2	2	-	-	-
	*f	*	1%	-	1%	*	-	-	-	-	1%	*	-	-	2%	1%	-	-	-
2	3	2	1	*	2	1	*	-	-	1	1	2	*	-	1	3	-	-	-
	1%	1%	1%	1%	1%	1%	*	-	-	1%	*	1%	*	-	1%	1%	-	-	-
3	6	4	2	1	3	1	1	-	1	-	5	1	1	2	3	3	3	-	-
	1%O	1%	1%	1%	2%	1%	1%	-	3%	-	2%	*	1%	1%	4%	1%	8%	-	-
4	11	9	2	4	1	4	3	*	1	*	9	7	1	1	2	10	-	1	1
	2%	3%	1%	5%D	*	2%	4%	3%	4%	*	3%	4%z	1%	1%	2%	2%	-	3%	9%
5	36	24	12	4	11	13	9	1	3	9	14	9	10	11	6	32	2	1	-
	7%J	7%	7%	5%	8%	6%	11%	6%	12%	8%	5%	6%	8%	9%	7%	8%	6%	5%	-
6	61	46	15	8	16	27	10	3	3	11	37	19	14	19	9	52	3	5	1
	12%	13%	9%	11%	11%	13%	12%	20%	13%	9%	13%	11%	11%	16%	10%	12%	8%	16%	11%
7	123	92	31	19	34	56	14	3	7	27	66	37	41	27	17	101	11	6	5
	24%K	27%	19%	26%	24%	26%	18%	21%	31%	23%	23%	22%	31%	22%	21%	24%	28%	21%	39%
8	121	78	42	17	34	49	21	2	4	33	68	39	33	29	20	96	16	7	3
	24%	23%	26%	24%	24%	23%	27%	14%	18%	29%	24%	23%	25%	24%	24%	23%	41%	24%	22%
9	78	50	28	13	23	34	9	1	1	20	51	37	14	14	13	71	4	3	1
	15%e	15%	17%	17%	16%	16%	12%	4%	2%	17%	18%	22%zLM	11%	12%	15%	17%	9%	10%	8%
Extremely Satisfied 10	62	34	28	8	18	25	11	4	4	15	32	16	15	19	11	55	-	6	1
	12%A	10%	17%zA	11%	13%	12%	14%	31%	18%	13%	11%	10%	12%	16%	13%	13%	-	21%	11%
Total mentions	503	340	163	73	143	210	78	14	23	116	286	167	130	122	85	424	39	28	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.48e	7.37	7.69	7.50	7.43	7.53	7.42	7.75	7.19	7.68	7.47	7.51	7.49	7.54	7.29	7.50	7.07	7.74	7.35

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 193
B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	503	340	163	73*	143	210	78*	14**	23**	116	286	167	130	122*	85*	424	39**	28*	12**
EffectiveBase	417	279	138	64	119	172	63	13	26	105	234	163	104	87	70	346	25	43	23
1-3 (Net)	12 2%	7 2%	5 3%	1 1%	7 5%	3 1%	1 2%	-	1 3%	1 1%	8 3%	3 2%	1 1%	2 1%	6 7%zL	9 2%	3 8%	-	-
1-4 (Net)	23 5%	16 5%	7 4%	5 6%	7 5%	7 3%	4 5%	* 3%	1 6%	2 1%	18 6%	10 6%	3 2%	2 2%	8 9%LM	18 4%	3 8%	1 3%	1 9%
1-2 (Net)	6 1% f	3 1%	3 2%	* 1%	4 2%	2 1%	* *	-	-	1 1%	3 1%	3 2%	* *	-	3 3%	6 1%	-	-	-
4-7 (Net)	230 46% BX	170 50% zB	60 37%	34 47%	61 43%	100 47%	35 45%	7 50%	14 59%	47 41%	127 44%	72 43%	66 51%	58 47%	34 40%	194 46%	17 42%	12 45%	7 59%
5-6 (Net)	96 19%	69 20%	27 17%	12 16%	27 19%	40 19%	18 23%	4 26%	6 25%	20 17%	51 18%	28 17%	24 19%	30 24%	15 17%	84 20%	6 14%	6 21%	1 11%
8-10 (Net)	261 52% A	162 48%	99 60% zA	38 52%	75 52%	107 51%	41 53%	7 50%	9 38%	67 58%	151 53%	92 55%	62 48%	63 51%	44 53%	221 52%	20 50%	15 55%	5 41%
7-10 (Net)	384 76%	254 75%	129 79%	57 78%	109 76%	163 77%	55 71%	10 71%	16 69%	94 81%	217 76%	129 77%	103 79%	90 74%	62 73%	322 76%	31 78%	21 76%	9 80%
9-10 (Net)	140 28% Ae	84 25%	56 34% zA	21 28%	41 28%	58 28%	20 26%	5 35%	5 20%	34 30%	83 29%	53 32%	30 23%	34 27%	24 29%	125 30%	4 9%	9 31%	2 20%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 193
B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	582	35	126	19	47	33	65	27	29	6	23	49	450	118	498	43
WeightedBase	503	34**	113*	21**	42*	31**	63**	25**	24**	5**	23**	44*	424	72*	433	37*
EffectiveBase	417	25	92	13	37	28	49	23	23	4	18	37	334	81	354	33
Extremely Dissatisfied 1	2	2	-	-	-	-	-	-	-	-	-	-	2	-	1	2
	*f	7%	-	-	-	-	-	-	-	-	-	-	1%	-	*	5%zf
2	3	-	1	-	-	1	-	*	1	-	-	*	2	1	2	-
	1%	-	1%	-	-	4%	-	1%	3%	-	-	1%	*	1%	*	-
3	6	-	-	-	1	-	1	1	-	-	-	-	5	1	5	-
	1%O	-	-	-	2%	-	2%	4%	-	-	-	-	1%	1%	1%	-
4	11	-	2	2	1	-	3	1	1	-	*	-	8	3	10	1
	2%	-	2%	8%	2%	-	5%	3%	4%	-	2%	-	2%	4%	2%	4%
5	36	5	13	2	-	4	4	1	-	-	-	4	27	7	30	4
	7%J	14%	12%V	12%	-	11%	6%	4%	-	-	-	8%	6%	10%	7%	10%
6	61	4	13	4	9	5	4	1	6	*	1	4	51	9	55	2
	12%	12%	11%	20%	21%X	17%	6%	4%	25%	8%	6%	10%	12%	12%	13%	5%
7	123	5	26	5	8	9	8	7	5	3	12	13	102	19	102	9
	24%X	14%	23%	24%	19%	29%	12%	28%	22%	50%	55%	30%X	24%	26%	24%	23%
8	121	9	23	5	7	6	20	10	5	1	4	7	99	21	109	5
	24%	26%	20%	25%	16%	19%	32%	38%	19%	28%	16%	16%	23%	29%	25%	14%
9	78	5	23	1	5	4	15	3	3	1	5	8	72	6	67	8
	15%e	14%	20%	6%	11%	12%	23%	11%	11%	14%	21%	18%	17%e	8%	16%	21%
Extremely Satisfied 10	62	4	13	1	12	2	9	2	4	-	-	8	54	6	51	7
	12%A	12%	11%	5%	29%T	8%	14%	7%	17%	-	-	17%	13%	8%	12%	18%
Total mentions	503	34	113	21	42	31	63	25	24	5	23	44	424	72	433	37
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.48e	7.07	7.51	6.86	7.90	7.09	7.80	7.40	7.42	7.48	7.46	7.73	7.54e	7.13	7.50	7.41

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 193
B3MEAPP_3. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Sky website and apps
 Base = Users of each website/app in the past 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	503	34**	113*	21**	42*	31**	63*	25**	24**	5**	23**	44*	424	72*	433	37*
EffectiveBase	417	25	92	13	37	28	49	23	23	4	18	37	334	81	354	33
1-3 (Net)	12 2%	2 7%	1 1%	-	1 2%	1 4%	1 2%	1 5%	1 3%	-	-	*	10 2%	2 3%	8 2%	2 5%
1-4 (Net)	23 5%	2 7%	3 2%	2 8%	2 4%	1 4%	4 7%	2 8%	2 6%	-	*	*	18 4%	5 7%	18 4%	3 9%
1-2 (Net)	6 1% ^f	2 7%	1 1%	-	-	1 4%	-	* 1%	1 3%	-	-	*	5 1%	1 1%	3 1%	2 5% ^f
4-7 (Net)	230 46% ^{BX}	13 40%	54 48% ^X	13 64%	18 41%	18 58%	18 29%	10 39%	12 50%	3 58%	14 63%	21 48%	189 45%	38 53%	198 46%	16 43%
5-6 (Net)	96 19%	9 26%	26 23%	7 32%	9 21%	9 28%	7 12%	2 8%	6 25%	* 8%	1 6%	8 18%	79 19%	16 22%	85 20%	6 15%
8-10 (Net)	261 52% ^A	18 53%	58 52%	7 36%	24 56%	12 39%	43 69% ^{zT}	14 56%	11 47%	2 42%	8 37%	22 51%	225 53%	32 45%	227 53%	19 52%
7-10 (Net)	384 76%	23 67%	84 75%	12 60%	32 75%	21 68%	51 81%	21 84%	17 69%	5 92%	21 92%	36 81%	327 77%	51 71%	329 76%	28 76%
9-10 (Net)	140 28% ^{Ae}	9 26%	35 31%	2 11%	17 40%	6 20%	23 37%	5 18%	7 28%	1 14%	5 21%	16 36%	126 30% ^{ee}	12 16%	118 27%	14 39%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 194
B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	240	128	112	62	68	82	28	23	9	61	126	98	62	39	41	191	16	16	17
WeightedBase	198	112*	87*	46*	53*	74*	26**	16**	9**	52*	109*	65*	64*	37**	32*	172	10**	7**	9**
EffectiveBase	169	95	74	41	52	56	22	17	7	42	90	73	46	26	32	138	12	13	12
Extremely Dissatisfied 1	3	2	1	-	-	2	1	-	-	1	2	-	2	1	-	3	-	-	-
2	2	*	2	*	2	-	-	-	-	1	1	2	*	-	-	2	-	-	-
3	1	*	2%	1%	4%	-	-	-	-	2%	1%	3%	1%	-	-	1%	-	-	-
4	1	1%	-	-	-	-	1	-	-	-	1	1	-	-	-	-	1	-	-
5	18	10	7	6	3	7	2	-	1	7	8	6	2	4	6	16	1	-	1
6	24	13	11	6	8	7	2	1	*	3	18	7	8	6	2	19	2	1	2
7	52	28	24	13	11	18	10	5	6	15	23	15	20	7	11	47	3	1	2
8	56	36	21	8	13	30	6	4	-	14	35	16	24	11	6	50	1	4	2
9	18	12	7	1	12	5	1	1	1	4	11	7	3	5	3	15	1	1	2
Extremely Satisfied 10	21	8	14	10	4	5	2	4	*	7	8	9	4	3	5	20	1	*	*
Total mentions	198	112	87	46	53	74	26	16	9	52	109	65	64	37	32	172	10	7	9
Mean	7.28	7.20	7.39	7.41	7.37	7.33	6.75	7.87	7.07	7.31	7.22	7.28	7.26	7.25	7.38	7.31	6.57	7.63	7.17
1-3 (Net)	7	4	2	*	2	2	3	-	-	2	5	3	2	1	-	5	1	-	-
	3%	4%	3%	1%	4%	2%	11%	-	-	3%	4%	5%	4%	3%	-	3%	14%	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 194
B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	198	112*	87*	46*	53*	74*	26**	16**	9**	52*	109*	65*	64*	37**	32*	172	10**	7**	9**
EffectiveBase	169	95	74	41	52	56	22	17	7	42	90	73	46	26	32	138	12	13	12
1-4 (Net)	9	6	3	1	3	2	3	1	-	2	5	5	3	1	-	6	1	*	1
	4%	5%	4%	2%	6%	2%	12%	6%	-	4%	5%	7%	5%	3%	-	4%	14%	3%	9%
1-2 (Net)	5	3	2	*	2	2	1	-	-	2	3	2	2	1	-	5	-	-	-
	3%	3%	3%	1%	4%	2%	5%	-	-	3%	3%	3%	4%	3%	-	3%	-	-	-
4-7 (Net)	96	52	43	26	23	32	14	7	8	26	49	30	31	17	19	83	6	2	5
	48%	47%	50%	57%	43%	44%	55%	43%	83%	50%	45%	45%	48%	46%	58%	48%	63%	30%	53%
5-6 (Net)	41	23	19	12	11	14	4	1	2	10	25	13	10	10	8	35	3	1	2
	21%	21%	21%	27%	21%	19%	15%	8%	17%	18%	23%	21%	15%	28%	25%	20%	30%	14%	25%
8-10 (Net)	96	55	41	19	28	39	9	9	2	25	55	32	31	19	14	84	2	5	4
	48%	49%	47%	42%	53%	54%	34%	57%	17%	48%	51%	49%	49%	51%	42%	49%	23%	70%	47%
7-10 (Net)	148	83	65	33	39	58	19	14	8	40	78	47	51	26	24	131	6	6	6
	75%	74%	75%	71%	73%	79%	73%	86%	83%	77%	72%	72%	80%	70%	75%	76%	56%	83%	66%
9-10 (Net)	40	19	20	11	16	10	3	5	2	11	20	16	8	8	7	35	2	1	2
	20%	17%	23%	25%	29%E	14%	11%	33%	17%	21%	18%	25%	12%	22%	23%	20%	18%	12%	26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 194
B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	240	14	61	7	29	10	20	13	8	4	4	21	170	61	199	22
WeightedBase	198	14**	51*	6**	28**	8**	22**	13**	8**	3**	3**	16**	155	37*	166	19**
EffectiveBase	169	10	46	6	18	8	15	10	6	3	4	16	123	43	140	15
Extremely Dissatisfied 1	3 2%	- -	1 1%	- -	1 4%	- -	1 6%	- -	- -	- -	- -	- -	1 1%	1 1%	3 2%	- -
2	2 1%	- -	1 2%	- -	- -	- -	- -	- -	1 11%	- -	- -	* 2%	2 1%	- -	1 1%	- -
3	1 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 4%zd	1 1%	- -
4	2 1%	- -	1 2%	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 1%	1 3%	2 1%	- -
5	18 9%	- -	5 9%	2 28%	6 21%	1 11%	2 11%	1 7%	- -	- -	- -	- -	12 8%	4 12%	15 9%	2 12%
6	24 12%	2 14%	6 12%	- -	4 14%	2 20%	* 2%	3 26%	* 6%	- -	- -	1 6%	21 14%	3 7%	20 12%	2 12%
7	52 26%T	3 20%	8 15%	2 29%	5 19%	3 37%	11 50%	3 27%	1 7%	2 64%	1 43%	8 49%	37 24%	14 38%	43 26%	6 33%
8	56 28%e	6 39%	20 40%	1 22%	7 23%	* 4%	3 16%	2 17%	5 57%	- -	1 35%	4 27%	51 33%ze	5 15%	48 29%	3 14%
9	18 9%	3 21%	3 7%	- -	1 5%	1 9%	3 12%	2 14%	2 19%	- -	1 21%	* 1%	17 11%	1 4%	14 9%	4 22%
Extremely Satisfied 10	21 11%	1 6%	6 13%	1 21%	4 14%	2 19%	1 3%	1 10%	- -	1 36%	- -	3 16%	13 8%	6 17%	17 10%	1 7%
Total mentions	198 100%	14 100%	51 100%	6 100%	28 100%	8 100%	22 100%	13 100%	8 100%	3 100%	3 100%	16 100%	155 100%	37 100%	166 100%	19 100%
Mean	7.28	7.84	7.39	7.29	6.95	7.37	6.86	7.36	7.32	8.08	7.78	7.57	7.38	7.11	7.25	7.45
1-3 (Net)	7 3%	- -	2 3%	- -	1 4%	- -	1 6%	- -	1 11%	- -	- -	* 2%	3 2%	2 5%	6 3%	- -

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 194
B3MEAPP_4. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 4 website and apps
 Base = Users of each website/app in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	198	14**	51*	6**	28**	8**	22**	13**	8**	3**	3**	16**	155	37*	166	19**
EffectiveBase	169	10	46	6	18	8	15	10	6	3	4	16	123	43	140	15
1-4 (Net)	9 4%	-	3	-	1	-	1	-	1	-	-	*	4	3	8	-
1-2 (Net)	5 3%	-	2	-	1	-	1	-	1	-	-	*	3	1	4	-
4-7 (Net)	96 48%	5 34%	19 38%	3 57%	15 54%	6 68%	14 63%	8 59%	1 13%	2 64%	1 43%	9 55%	71 46%	22 59%	80 48%	11 57%
5-6 (Net)	41 21%	2 14%	11 21%	2 28%	10 36%	3 31%	3 13%	4 32%	* 6%	-	-	1 6%	33 21%	7 19%	36 21%	5 23%
8-10 (Net)	96 48%	10 66%	30 59%	2 43%	12 42%	3 32%	7 30%	5 41%	6 76%	1 36%	2 57%	7 43%	81 52%	13 36%	80 48%	8 43%
7-10 (Net)	148 75%	12 86%	37 74%	4 72%	17 61%	6 69%	17 81%	9 68%	7 83%	3 100%	3 100%	15 91%	117 76%	27 73%	122 74%	15 77%
9-10 (Net)	40 20%	4 27%	10 19%	1 21%	5 19%	2 28%	3 15%	3 24%	2 19%	1 36%	1 21%	3 16%	30 19%	8 21%	31 19%	6 29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 195
B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps
 Base = Users of each website/app in the past 3 months

	Gender		Age				Household Income				Social Group				Nation					
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)		
UnweightedBase	127	76	51	20	37	51	19	6	13	33	70	58	27	22	20	92	12	11	12	
WeightedBase	96*	58*	39*	12**	28**	37*	19**	4**	9**	24**	55*	35*	24**	20**	17**	79*	8**	5**	5**	
EffectiveBase	88	53	35	16	27	34	14	4	8	21	51	45	20	15	13	66	9	8	10	
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2	3	3	-	1	1	1	-	-	-	1	2	-	*	3	-	2	-	-	1	
3	3%	5%	-	8%	3%	3%	-	-	-	3%	3%	-	1%	13%	-	3%	-	-	13%	
4	1	1	-	-	1	-	-	-	-	1	-	-	-	1	-	1	-	-	-	
5	1%	1%	-	-	3%	-	-	-	-	3%	-	-	-	4%	-	1%	-	-	-	
6	1	-	1	-	-	1	-	-	-	1	1	1	-	-	1	-	-	-	-	
7	1%	-	2%	-	-	2%	-	-	-	-	2%	3%	-	-	1%	-	-	-	-	
8	16	12	4	1	6	6	3	-	4	3	8	4	4	3	4	11	2	2	-	
9	17%	21%	10%	5%	20%	17%	17%	-	40%	13%	14%	12%	17%	16%	25%	14%	29%	46%	-	
10	8	7	1	2	2	4	1	-	*	1	7	1	1	5	*	7	*	-	1	
11	9%	12%	3%	13%	9%	10%	3%	-	3%	4%	13%	4%	5%	27%	1%	9%	4%	-	12%	
12	24	11	12	3	4	9	6	*	4	6	12	7	9	1	6	21	*	1	1	
13	25%	20%	32%	29%	16%	25%	33%	9%	43%	26%	22%	22%	35%	6%	36%	27%	5%	17%	29%	
14	14	8	6	3	3	6	2	*	*	4	9	5	3	4	3	10	3	1	1	
15	15%	14%	16%	24%	12%	17%	10%	3%	4%	17%	16%	14%	12%	20%	15%	12%	35%	11%	27%	
16	15	11	4	1	7	5	2	2	*	5	8	5	5	2	3	13	1	1	-	
17	16%	20%	10%	7%	25%	13%	13%	43%	3%	20%	15%	15%	21%	8%	19%	17%	18%	14%	-	
18	Extremely Satisfied 10	4	10	2	4	4	5	2	1	3	8	11	2	1	*	12	1	1	1	
19	14	7%	27%zA	15%	13%	12%	24%	45%	8%	14%	15%	31%z	8%	6%	3%	15%	9%	12%	18%	
20	Total mentions	96	58	39	12	28	37	19	4	9	24	55	35	24	20	17	79	8	5	5
21	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
22	Mean	7.28A	6.88	7.88zA	7.17	7.24	7.12	7.72	9.24	6.52	7.36	7.30	8.01z	7.32	6.12	7.09	7.32	7.34	6.83	7.05
23	1-3 (Net)	4	4	-	1	2	1	-	-	2	2	-	*	3	-	3	-	-	1	
24	4%	7%	-	8%	6%	3%	-	-	-	7%	3%	-	1%	17%	-	4%	-	-	13%	
25	1-4 (Net)	5	4	1	1	2	2	-	-	2	3	1	*	3	-	4	-	-	1	
26	5%	7%	2%	8%	6%	5%	-	-	-	7%	5%	3%	1%	17%	-	5%	-	-	13%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 195
B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps
 Base = Users of each website/app in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	96*	58*	39*	12**	28**	37*	19**	4**	9**	24**	55*	35*	24**	20**	17**	79*	8**	5**	5**
EffectiveBase	88	53	35	16	27	34	14	4	8	21	51	45	20	15	13	66	9	8	10
1-2 (Net)	3	3	-	1	1	1	-	-	-	1	2	-	*	3	-	2	-	-	1
	3%	5%	-	8%	3%	3%	-	-	-	3%	3%	-	1%	13%	-	3%	-	-	13%
4-7 (Net)	49	31	18	6	13	20	10	*	8	10	28	14	14	10	11	41	3	3	2
	51%K	53%	47%	46%	45%	55%	53%	9%	85%	43%	51%	40%	57%	49%	63%	51%	39%	63%	42%
5-6 (Net)	24	19	5	2	8	10	4	-	4	4	15	6	5	9	5	19	3	2	1
	25%BK	34%zB	13%	18%	29%	27%	20%	-	42%	17%	27%	16%	22%	43%	27%	24%	33%	46%	12%
8-10 (Net)	44	23	21	5	14	16	9	4	1	12	26	21	10	7	6	35	5	2	2
	46%	40%	53%	45%	49%	42%	47%	91%	15%	50%	46%	60%z	41%	34%	37%	45%	61%	37%	45%
7-10 (Net)	67	35	33	9	18	25	15	4	5	19	38	28	19	8	13	56	5	3	4
	70%A	60%	85%zA	74%	65%	67%	80%	100%	58%	76%	68%	81%z	76%	40%	73%	71%	67%	54%	75%
9-10 (Net)	30	15	14	3	11	9	7	4	1	8	17	16	7	3	4	25	2	1	1
	31%	27%	37%	21%	38%	25%	37%	88%	11%	34%	30%	46%z	29%	14%	22%	32%	26%	26%	18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 195
B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	127	3	30	4	11	11	9	8	1	-	1	14	95	27	114	8
WeightedBase	96*	2**	26**	4**	7**	9**	10**	7**	2**	**	1**	10**	76*	17**	88*	5**
EffectiveBase	88	3	21	3	8	8	6	6	1	-	1	10	69	15	78	7
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	3	-	1	-	1	-	-	-	-	-	-	*	2	1	2	1
	3%	-	3%	-	15%	-	-	-	-	-	-	4%	3%	4%	3%	14%
3	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-
	1%	-	3%	-	-	-	-	-	-	-	-	-	1%	-	1%	-
4	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-
	1%	-	3%	-	-	-	-	-	-	-	-	-	1%	-	1%	-
5	16	-	4	2	3	2	1	-	-	-	-	-	12	4	14	1
	17%	-	16%	36%	38%	25%	6%	-	-	-	-	-	15%	24%	16%	15%
6	8	-	1	2	*	1	3	*	-	-	*	7	1	8	*	
	9%	-	4%	37%	3%	6%	32%	6%	-	-	3%	9%	6%	9%	9%	
7	24	-	7	-	1	2	4	2	-	-	1	4	17	6	23	*
	25%	-	28%	-	17%	21%	38%	23%	-	-	100%	39%	22%	34%	26%	8%
8	14	1	2	-	*	2	1	3	-	-	*	11	3	13	1	
	15%	61%	8%	-	2%	23%	12%	38%	-	-	2%	14%	19%	15%	17%	
9	15	1	4	1	1	2	1	2	2	-	*	15	*	14	1	
	16%	39%	16%	12%	11%	20%	12%	25%	100%	-	4%	20%	2%	16%	24%	
Extremely Satisfied 10	14	-	5	1	1	*	-	1	-	-	-	5	11	2	12	1
	15%A	-	18%	15%	14%	5%	-	8%	-	-	-	48%	15%	10%	13%	12%
Total mentions	96	2	26	4	7	9	10	7	2	-	1	10	76	17	88	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%
Mean	7.28A	8.39	7.19	6.59	6.10	7.19	6.93	8.05	9.00	-	7.00	8.34	7.37	6.80	7.26	6.94
1-3 (Net)	4	-	2	-	1	-	-	-	-	-	*	3	1	3	1	
	4%	-	6%	-	15%	-	-	-	-	-	4%	4%	4%	4%	14%	
1-4 (Net)	5	-	3	-	1	-	-	-	-	-	*	4	1	4	1	
	5%	-	10%	-	15%	-	-	-	-	-	4%	5%	4%	5%	14%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 195
B3MEAPP_5. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? Channel 5 website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	96*	2**	26**	4**	7**	9**	10**	7**	2**	-**	1**	10**	76*	17**	88*	5**
EffectiveBase	88	3	21	3	8	8	6	6	1	-	1	10	69	15	78	7
1-2 (Net)	3 3%	-	1 3%	-	1 15%	-	-	-	-	-	-	*	2 3%	1 4%	2 3%	1 14%
4-7 (Net)	49 51%K	-	13 52%	3 73%	4 58%	5 53%	7 76%	2 29%	-	-	1 100%	4 42%	37 48%	11 65%	46 52%	1 32%
5-6 (Net)	24 25%BK	-	5 20%	3 73%	3 41%	3 32%	4 37%	* 6%	-	-	-	* 3%	19 25%	5 31%	22 25%	1 24%
8-10 (Net)	44 46%	2 100%	11 42%	1 27%	2 27%	4 47%	2 24%	5 71%	2 100%	-	-	6 54%	37 49%	5 31%	39 44%	2 54%
7-10 (Net)	67 70%A	2 100%	18 70%	1 27%	3 44%	6 68%	6 63%	7 94%	2 100%	-	1 100%	10 94%	54 71%	11 65%	62 71%	3 62%
9-10 (Net)	30 31%	1 39%	9 34%	1 27%	2 25%	2 24%	1 12%	2 33%	2 100%	-	-	5 52%	26 34%	2 12%	26 29%	2 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 196
B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	71	41	30	14	22	22	13	4	6	19	36	21	23	10	17	40	26	3	2
WeightedBase	63*	37**	26**	9**	21**	19**	13**	3**	5**	15**	34**	14**	21**	11**	16**	37*	24**	1**	1**
EffectiveBase	52	29	23	12	17	17	9	3	5	15	25	16	18	7	13	31	18	2	2
Extremely Dissatisfied 1	3	1	2	-	-	-	3	-	-	-	1	-	1	-	2	1	2	-	-
2	5%	4%	8%	-	-	-	26%	-	-	-	4%	-	7%	-	13%	4%	9%	-	-
3	1	-	1	-	1	-	-	-	-	-	1	1	-	-	1	1	-	-	-
4	2%	-	4%	-	5%	-	-	-	-	-	3%	7%	-	-	-	3%	-	-	-
5	3	1	3	-	-	2	1	1	-	1	1	1	-	1	1	3	1	-	-
6	6%	2%	11%	-	-	11%	10%	48%	-	10%	2%	10%	-	6%	9%	8%	3%	-	-
7	2	1	1	1	-	*	*	-	1	1	1	1	-	-	1	1	1	-	-
8	4%	2%	6%	17%	-	2%	3%	-	14%	5%	2%	10%	-	-	5%	4%	3%	-	-
9	6	5	2	2	2	1	1	-	2	3	1	2	2	1	2	2	4	-	-
10	10%	13%	6%	21%	9%	6%	11%	-	38%	20%	4%	13%	8%	7%	13%	6%	18%	-	-
1	14	7	6	3	3	6	1	1	2	3	7	2	5	1	5	10	4	-	1
2	22%	20%	24%	32%	16%	30%	11%	21%	37%	17%	21%	12%	26%	11%	34%	26%	15%	-	60%
3	17	13	4	*	7	5	5	*	1	3	12	1	8	6	1	10	7	1	-
4	27%	34%	17%	5%	31%	28%	35%	10%	11%	22%	34%	6%	39%	56%	9%	26%	28%	54%	-
5	4	3	1	1	2	1	*	-	-	1	3	2	2	-	-	2	1	*	*
6	7%	9%	4%	12%	9%	4%	3%	-	-	8%	9%	13%	11%	-	-	7%	4%	30%	40%
7	11	6	5	1	6	4	-	1	-	3	7	4	2	2	3	6	5	*	-
8	18%	17%	20%	13%	30%	19%	-	21%	-	19%	21%	28%	10%	20%	18%	17%	21%	16%	-
Total mentions	63	37	26	9	21	19	13	3	5	15	34	14	21	11	16	37	24	1	1
Mean	7.21	7.57	6.71	7.15	8.13	7.51	5.34	6.30	6.45	7.33	7.65	7.27	7.44	7.93	6.36	7.19	7.15	8.62	7.79
1-3 (Net)	4	1	3	-	1	-	3	-	-	-	2	1	1	-	2	2	2	-	-
1-4 (Net)	7% d	4%	12%	-	5%	-	26%	-	-	-	7%	7%	7%	-	13%	6%	9%	-	-
1-4 (Net)	8	2	6	-	1	2	5	1	-	1	3	2	1	1	3	5	3	-	-
	13% d	5%	23%	-	5%	11%	37%	48%	-	10%	9%	17%	7%	6%	22%	14%	11%	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 196
B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps
 Base = Users of each website/app in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	63*	37**	26**	9**	21**	19**	13**	3**	5**	15**	34**	14**	21**	11**	16**	37*	24**	1**	1**
EffectiveBase	52	29	23	12	17	17	9	3	5	15	25	16	18	7	13	31	18	2	2
1-2 (Net)	3	1	2	-	-	-	3	-	-	-	1	-	1	-	2	1	2	-	-
	5%	4%	8%	-	-	-	26%	-	-	-	4%	-	7%	-	13%	4%	9%	-	-
4-7 (Net)	26	14	12	6	5	9	5	2	5	8	10	7	7	3	10	16	9	-	1
	41%	37%	47%	70%	25%	49%	36%	69%	89%	52%	29%	45%	33%	24%	60%	44%	38%	-	60%
5-6 (Net)	9	6	3	3	2	1	2	-	3	4	2	3	2	1	3	4	5	-	-
	14%	15%	12%	38%	9%	8%	14%	-	52%	25%	6%	23%	8%	7%	18%	10%	21%	-	-
8-10 (Net)	33	22	11	3	15	10	5	1	1	7	22	7	13	9	4	18	13	1	*
	52%	59%	41%	30%	70%	51%	38%	31%	11%	48%	64%	48%	60%	76%	27%	50%	53%	100%	40%
7-10 (Net)	46	29	17	6	18	16	6	1	3	10	29	9	18	10	10	28	16	1	1
	74%	79%	65%	62%	86%	82%	49%	52%	48%	65%	85%	60%	86%	87%	61%	76%	68%	100%	100%
9-10 (Net)	16	9	6	2	8	4	*	1	-	4	10	6	4	2	3	9	6	1	*
	25%	25%	24%	25%	40%	23%	3%	21%	-	26%	30%	41%	21%	20%	18%	23%	25%	46%	40%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 196
B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	71	1	15	3	7	4	3	-	1	3	1	2	50	18	62	3
WeightedBase	63*	2**	15**	3**	5**	3**	3**	**	1**	3**	1**	1**	45*	15**	55*	1**
EffectiveBase	52	1	11	3	6	3	2	-	1	3	1	2	36	13	45	3
Extremely Dissatisfied 1	3 5%	-	-	-	-	-	1 40%	-	-	-	-	-	-	2 14%	3 6%	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	1 2%	-	-	-	-	-	-	-	1 100%	-	-	-	1 2%	-	1 2%	-
4	3 6%	-	1 10%	1 52%	-	-	-	-	-	-	-	-	2 5%	1 9%	3 5%	-
5	2 4%	-	-	1 29%	-	-	-	-	-	-	-	1 62%	* 1%	2 12%	1 2%	* 28%
6	6 10%	-	1 5%	-	1 20%	-	* 13%	-	-	-	-	-	5 11%	1 9%	6 12%	-
7	14 22%	2 100%	3 17%	-	1 21%	2 85%	-	-	-	1 24%	1 100%	-	10 22%	3 22%	11 21%	1 46%
8	17 27%	-	6 37%	-	2 44%	-	-	-	-	1 54%	-	* 38%	14 30%	3 22%	17 31%	-
9	4 7%	-	1 9%	-	1 15%	* 15%	-	-	-	-	-	-	3 7%	1 7%	4 7%	* 26%
Extremely Satisfied 10	11 18%	-	3 22%	1 19%	-	-	2 47%	-	-	1 22%	-	-	10 22%	1 4%	8 15%	-
Total mentions	63 100%	2 100%	15 100%	3 100%	5 100%	3 100%	3 100%	-	1 100%	3 100%	1 100%	1 100%	45 100%	15 100%	55 100%	1 100%
Mean	7.21	7.00	7.86	5.44	7.54	7.29	5.88	-	3.00	8.20	7.00	6.13	7.76z	6.07	7.15	6.96
1-3 (Net)	4 7% ^d	-	-	-	-	-	1 40%	-	1 100%	-	-	-	1 2%	2 14%	4 8%	-
1-4 (Net)	8 13% ^d	-	1 10%	1 52%	-	-	1 40%	-	1 100%	-	-	-	3 7%	3 23%	7 13%	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 196
B3MEAPP_6. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? STV website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	63*	2**	15**	3**	5**	3**	3**	-**	1**	3**	1**	1**	45*	15**	55*	1**
EffectiveBase	52	1	11	3	6	3	2	-	1	3	1	2	36	13	45	3
1-2 (Net)	3 5%	-	-	-	-	-	1 40%	-	-	-	-	-	-	2 14%	3 6%	-
4-7 (Net)	26 41%	2 100%	5 32%	2 81%	2 41%	2 85%	* 13%	-	-	1 24%	1 100%	1 62%	17 38%	8 53%	22 39%	1 74%
5-6 (Net)	9 14%	-	1 5%	1 29%	1 20%	-	* 13%	-	-	-	-	1 62%	5 12%	3 22%	7 13%	* 28%
8-10 (Net)	33 52%	-	10 68%	1 19%	3 59%	* 15%	2 47%	-	-	2 76%	-	* 38%	27 59%	5 33%	29 53%	* 26%
7-10 (Net)	46 74%	2 100%	13 85%	1 19%	4 80%	3 100%	2 47%	-	-	3 100%	1 100%	* 38%	37 81%	8 56%	41 73%	1 72%
9-10 (Net)	16 25%	-	5 31%	1 19%	1 15%	* 15%	2 47%	-	-	1 22%	-	-	13 29%	2 11%	12 22%	* 26%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 197
B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	48	34	14	10	19	14	5	-	5	14	26	22	16	3	7	36	2	9	1
WeightedBase	42*	31**	11**	8**	18**	13**	3**	-**	3**	10**	27**	17**	16**	3**	6**	36**	2**	4**	***
EffectiveBase	35	26	10	7	15	10	4	-	3	11	21	16	12	3	4	28	2	8	1
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
1%	-	3%	-	2%	-	-	-	-	-	-	1%	-	2%	-	-	1%	-	-	-
4	3	3	-	2	-	*	1	-	*	1	2	3	-	-	*	3	-	-	-
7% ^d	10%	10%	-	22%	-	2%	30%	-	9%	10%	6%	16%	-	-	6%	8%	-	-	-
5	4	3	*	1	*	3	-	-	*	*	3	3	-	1	*	3	-	1	-
9%	11%	3%	8%	2%	22%	-	-	-	7%	3%	10%	15%	-	27%	4%	9%	-	19%	-
6	4	1	3	-	1	3	-	-	2	2	1	1	1	1	2	3	-	1	-
9%	4%	24%	-	7%	21%	-	-	-	57%	14%	2%	3%	4%	25%	35%	9%	-	19%	-
7	5	4	1	1	-	3	1	-	*	-	4	1	2	-	2	4	-	1	-
12%	13%	10%	18%	-	22%	24%	-	-	12%	-	15%	7%	13%	-	34%	11%	-	33%	-
8	11	7	4	1	7	1	1	-	*	4	6	6	4	-	-	8	2	*	*
25%	21%	38%	18%	40%	11%	18%	-	-	15%	39%	22%	36%	28%	-	-	23%	100%	5%	100%
9	7	6	*	3	1	3	-	-	-	3	4	3	2	2	-	6	-	1	-
16%	19%	5%	34%	7%	21%	-	-	-	-	24%	15%	15%	15%	48%	-	16%	-	24%	-
Extremely Satisfied 10	9	7	2	-	8	-	1	-	-	1	8	1	6	-	1	9	-	-	-
20%	22%	16%	-	42%	-	27%	-	-	-	9%	28%	9%	37%	-	21%	24%	-	-	-
Total mentions	42	31	11	8	18	13	3	-	3	10	27	17	16	3	6	36	2	4	*
100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.65	7.70	7.50	7.04	8.60	6.80	7.10	-	6.16	7.63	7.89	7.10	8.57	7.16	7.03	7.70	8.00	6.96	8.00
1-3 (Net)	*	-	*	-	*	-	-	-	-	-	*	-	*	-	-	*	-	-	-
1%	-	3%	-	2%	-	-	-	-	-	-	1%	-	2%	-	-	1%	-	-	-
1-4 (Net)	3	3	*	2	*	*	1	-	*	1	2	3	*	-	*	3	-	-	-
8% ^d	10%	3%	22%	2%	2%	30%	-	-	9%	10%	7%	16%	2%	-	6%	9%	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 197
B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps
 Base = Users of each website/app in the past 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	42*	31**	11**	8**	18**	13**	3**	10**	27**	17**	16**	3**	6**	36**	2**	4**	***	
EffectiveBase	35	26	10	7	15	10	4	3	11	21	16	12	3	4	28	2	8	1
1-2 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4-7 (Net)	16	12	4	4	2	9	2	3	3	9	7	3	2	4	13	-	3	-
	38%	38%	38%	48%	9%	68%	54%	85%	28%	34%	41%	17%	52%	79%	37%	-	71%	-
5-6 (Net)	8	5	3	1	2	5	-	2	2	3	3	1	2	2	6	-	1	-
	18%	15%	28%	8%	9%	43%	-	64%	18%	12%	18%	4%	52%	39%	18%	-	38%	-
8-10 (Net)	26	19	6	4	16	4	2	*	8	18	10	13	2	1	22	2	1	*
	61%	62%	59%	52%	89%	32%	46%	15%	72%	65%	59%	81%	48%	21%	62%	100%	29%	100%
7-10 (Net)	31	23	7	5	16	7	2	1	8	22	11	15	2	3	26	2	2	*
	73%	75%	69%	70%	89%	54%	70%	27%	72%	80%	66%	93%	48%	55%	73%	100%	62%	100%
9-10 (Net)	15	13	2	3	9	3	1	-	3	12	4	8	2	1	14	-	1	-
	36%	41%	20%	34%	49%	21%	27%	-	33%	43%	23%	53%	48%	21%	39%	-	24%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 197
B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps
 Base = Users of each website/app in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	48	1	14	1	3	3	5	4	1	1	2	1	43	5	44	2
WeightedBase	42*	1**	16**	1**	2**	1**	7**	4**	2**	***	2**	1**	40*	2**	39*	1**
EffectiveBase	35	1	11	1	2	3	5	4	1	1	2	1	33	3	33	2
Extremely Dissatisfied 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	*	-	*	-	-	-	-	-	-	-	-	-	*	-	*	-
4	1%	-	2%	-	-	-	-	-	-	-	-	-	1%	-	1%	-
5	3	-	*	-	-	-	1	-	2	-	-	-	2	1	3	-
6	7% ^d	-	2%	-	-	-	16%	-	100%	-	-	-	4%	66%	8%	-
7	4	-	3	-	*	-	-	-	-	-	-	-	3	1	4	-
8	9%	-	18%	-	15%	-	-	-	-	-	-	-	8%	29%	10%	-
9	4	-	1	-	-	-	2	1	-	-	-	-	4	-	4	-
10	9%	-	5%	-	-	-	29%	13%	-	-	-	-	10%	-	10%	-
Extremely Satisfied 10	5	-	-	-	-	-	-	2	-	*	1	-	5	*	4	1
Total mentions	12%	-	-	-	-	-	-	55%	-	100%	59%	-	12%	6%	11%	64%
Mean	11	1	3	-	1	1	1	1	-	-	-	-	11	-	11	-
1-3 (Net)	25%	100%	20%	-	32%	49%	17%	32%	-	-	-	100%	27%	-	27%	-
1-4 (Net)	7	-	1	1	1	1	3	-	-	-	-	-	7	-	6	*
Extremely Dissatisfied 1	16%	-	7%	100%	53%	51%	39%	-	-	-	-	-	17%	-	16%	36%
2	9	-	8	-	-	-	-	-	-	-	1	-	9	-	7	-
3	20%	-	47%	-	-	-	-	-	-	-	41%	-	21%	-	18%	-
4	42	1	16	1	2	1	7	4	2	*	2	1	40	2	39	1
5	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
6	7.65	8.00	8.18	9.00	8.08	8.51	7.18	7.19	4.00	7.00	8.22	8.00	7.82	4.45	7.56	7.72
7	*	-	*	-	-	-	-	-	-	-	-	-	*	-	*	-
8	1%	-	2%	-	-	-	-	-	-	-	-	-	1%	-	1%	-
9	3	-	1	-	-	-	1	-	2	-	-	-	2	1	3	-
10	8% ^d	-	4%	-	-	-	16%	-	100%	-	-	-	5%	66%	9%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 197
B3MEAPP_7. On a scale of 1 to 10, where 1 means extremely dissatisfied and 10 means extremely satisfied, overall how satisfied or dissatisfied are you with the following websites and apps? S4C website and apps
 Base = Users of each website/app in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	42*	1**	16**	1**	2**	1**	7**	4**	2**	***	2**	1**	40*	2**	39*	1**
EffectiveBase	35	1	11	1	2	3	5	4	1	1	2	1	33	3	33	2
1-2 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4-7 (Net)	16	-	4	-	*	-	3	3	2	*	1	-	14	2	15	1
	38%	-	25%	-	15%	-	45%	68%	100%	100%	59%	-	35%	100%	38%	64%
5-6 (Net)	8	-	4	-	*	-	2	1	-	-	-	-	7	1	8	-
	18%	-	23%	-	15%	-	29%	13%	-	-	-	-	18%	29%	20%	-
8-10 (Net)	26	1	12	1	1	1	4	1	-	-	1	1	26	-	24	*
	61%	100%	73%	100%	85%	100%	55%	32%	-	-	41%	100%	65%	-	61%	36%
7-10 (Net)	31	1	12	1	1	1	4	3	-	*	2	1	31	*	28	1
	73%	100%	73%	100%	85%	100%	55%	87%	-	100%	100%	100%	77%	6%	72%	100%
9-10 (Net)	15	-	9	1	1	1	3	-	-	-	1	-	15	-	13	*
	36%	-	54%	100%	53%	51%	39%	-	-	-	41%	-	38%	-	34%	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 198
C1. On a scale of 1 – 10 where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Extremely Unfavourable 1	129 3%BCJKOQ TY	77 4%zB	52 2%	6 1%	27 3% C	54 4% C	42 3%	23 6%zJ	15 3%	31 3%	28 2%	18 2%	29 3%	23 2%	58 5%zKLM	90 3%	32 9%zOQ	1 1%	6 5%OQ
2	112 3%JLO	50 2%	62 3%	7 1%	31 4% CE	30 2%	44 3%	15 4% J	13 3%	28 3% J	18 1%	20 2%	16 2%	24 2%	52 4%zKLM	81 2%	20 6%zO	7 3%	4 4%
3	142 3%K	73 4%	69 3%	10 2%	24 3%	42 3%	65 4%	18 5%	18 4%	33 3%	36 3%	21 2%	37 4%	28 3%	56 5%zK	115 3%	14 4%	10 5%	4 3%
4	183 4%JKT	92 5%	90 4%	13 3%	32 4%	63 5%	76 5% C	24 6% J	30 7%zJ	35 3%	46 3%	27 3%	36 4%	53 5% K	68 6%zKL	144 4%	26 8%zO	7 4%	6 5%
5	477 12%BJKL	258 13%zB	218 10%	49 10%	108 14%	157 12%	162 11%	63 15%zJ	53 12%	111 11%	129 10%	92 10%	85 8%	135 14% KL	165 14%zKL	398 12%	43 12%	21 11%	15 13%
6	425 10%	198 10%	227 11%	57 12%	71 9%	147 11%	150 10%	40 10%	72 16%zGU	108 10%	121 9%	83 9%	105 10%	106 11%	131 11%	370 11%	30 9%	16 8%	9 7%
7	734 18%FNP	356 18%	377 18%	100 21% F	153 20%	248 18%	234 16%	60 15%	94 21% G	188 18%	240 18%	166 18%	201 20% N	199 20% N	169 15%	637 19% P	41 12%	36 18%	21 17%
8	952 23%N	460 23%	491 23%	115 24%	177 23%	311 23%	349 24%	79 20%	86 20%	262 25%	359 26%zGH	245 26%zN	261 26% N	218 22%	229 20%	813 24%	71 20%	45 23%	23 20%
9	489 12% DHNT	243 12%	247 12%	65 14% D	74 9%	159 12%	191 13% D	39 10%	28 6%	128 12% H	203 15%zGH	144 15%zMN	123 12%	109 11%	113 10%	400 12%	47 14%	27 13%	16 13%
Extremely Favourable 10	457 11% AHP	192 10%	266 13%zA	50 11%	86 11%	154 11%	167 11%	45 11%	31 7%	117 11% H	179 13%zH	124 13%zN	121 12%	102 10%	110 10%	389 11% P	22 6%	32 16%zOP	15 13% P
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 198
C1. On a scale of 1 – 10 where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation															
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)												
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119											
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235											
Mean	6.87	AGHN	6.76	6.98	ZA	7.19	zDEF	6.72	6.85	6.87	6.44	6.40	6.98	GH	7.28	zGHI	7.28	zMN	7.09	zMN	6.84	N	6.38	6.94	zP	6.11	7.17	zPR	6.73	P
1-3 (Net)	383	199	183	23	83	126	150	56	46	92	82	59	82	75	166	286	65	18	14											
	9%	CIKOT	10%	9%	5%	11%	C	9%	C	10%	C	14%	zIJ	11%	J	9%	J	6%	8%	8%	14%	zKLM	8%	19%	zOQ	9%	12%	O		
1-4 (Net)	566	292	273	36	115	189	226	80	77	126	128	86	117	128	235	429	91	25	21											
	14%	CIKOT	15%	13%	8%	15%	C	14%	C	15%	C	20%	zIJ	17%	IJ	12%	13%	K	20%	zKLM	12%	26%	zOQR	12%	17%	O				
1-2 (Net)	240	126	114	13	58	84	85	37	28	59	46	38	45	47	110	171	51	8	10											
	6%	CIKOT	6%	5%	3%	7%	C	6%	C	6%	C	9%	zIJ	6%	J	6%	J	3%	4%	4%	10%	zKLM	5%	15%	zOQR	4%	9%	zOQ		
4-7 (Net)	1819	905	912	220	365	614	621	187	250	441	536	367	427	492	534	1549	140	80	51											
	44%	IJKX	45%	43%	46%	47%	45%	42%	46%	IJ	57%	zGIJ	42%	39%	49%	zKL	46%	K	39%	42%	49%	zKL	46%	K	45%	41%	40%	43%		
5-6 (Net)	902	456	444	107	179	304	312	103	125	219	250	175	190	240	296	768	73	37	24											
	22%	JKLY	23%	21%	23%	23%	22%	21%	25%	J	28%	zIJ	21%	18%	19%	19%	24%	KL	26%	zKL	22%	21%	18%	20%						
8-10 (Net)	1899	894	1004	230	336	624	708	164	145	507	741	513	505	429	451	1602	139	104	54											
	46%	GHNPT	45%	48%	49%	43%	46%	48%	40%	33%	49%	GH	55%	zGHI	55%	zMN	50%	zMN	43%	39%	47%	40%	52%	P	45%					
7-10 (Net)	2633	1251	1381	330	489	872	942	224	239	695	980	679	706	628	620	2238	180	140	74											
	64%	GHNPe	63%	66%	70%	zDEF	62%	64%	64%	55%	54%	67%	GH	72%	zGHI	72%	zMN	70%	zMN	63%	N	54%	65%	zP	52%	69%	P	63%	P	
9-10 (Net)	947	434	512	116	159	313	359	84	59	246	382	269	244	211	223	788	69	59	31											
	23%	HNT	22%	24%	24%	20%	23%	24%	21%	H	13%	24%	H	28%	zGHI	29%	zMN	24%	N	21%	19%	23%	20%	29%	zOP	26%				

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 198
C1. On a scale of 1 – 10 where 1 is extremely unfavourable and 10 is extremely favourable, thinking about everything the BBC does across TV, radio and online, what is your overall impression of the BBC?
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Extremely Unfavourable 1	129	8	16	2	6	6	31	-	2	1	3	15	76	42	115	8
	3%BCIKOQTY	3%	2%	1%	2%	3%Y	7%zTUVYh	-	1%	1%	2%	4%Y	3%	3%	3%	2%
2	112	4	16	3	7	11	10	6	10	2	6	6	61	46	95	10
	3%ILO	1%	2%	2%	2%	5%zSTVc	2%	3%	5%T	1%	4%	2%	2%	3%	3%	3%
3	142	13	24	6	13	4	21	9	8	1	3	13	84	55	111	17
	3%K	4%	3%	4%	3%	2%	4%	4%	4%	1%	2%	4%	3%	4%	3%	5%
4	183	20	25	10	18	7	16	11	11	3	8	15	102	77	153	20
	4%JKT	7%T	3%	6%	5%	3%	3%	5%	6%	2%	5%	4%	4%	5%	4%	6%
5	477	21	143	17	46	22	42	19	17	14	19	37	270	187	407	36
	12%BJKL	7%	17%zSXYhc	11%	12%	10%	9%	9%	9%	13%	12%	10%	11%	13%	12%	10%
6	425	42	100	12	37	28	47	13	19	12	15	45	255	161	373	28
	10%	14%Y	12%Y	8%	10%	13%Y	10%	6%	10%	11%	9%	12%Y	10%	11%	11%	8%
7	734	51	178	39	61	38	79	47	32	18	23	71	481	243	609	68
	18%FNP	17%	21%	26%zVX	16%	18%	17%	21%	17%	16%	15%	19%	19%	16%	17%	19%
8	952	79	191	30	102	38	120	61	42	31	41	77	612	321	818	87
	23%N	27%	22%	20%	26%	18%	25%	27%	23%	28%	26%	21%	24%	22%	23%	24%
9	489	27	74	13	61	31	50	32	21	17	20	53	310	167	418	41
	12%DHNT	9%	9%	9%	16%zST	15%T	10%	14%T	11%	15%	13%	14%T	12%	11%	12%	12%
Extremely Favourable 10	457	32	97	19	39	28	57	26	25	14	17	36	278	173	390	40
	11%AHP	11%	11%	12%	10%	13%	12%	11%	13%	12%	11%	10%	11%	12%	11%	11%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 198
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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Mean	6.87AGHNp	6.86	6.88	6.91	7.10	6.91	6.77	7.22z	6.91	7.38	6.99	6.89	6.95z	6.80	6.88	6.89
1-3 (Net)	383 9%CIKOT	26 9%	57 7%	11 7%	25 7%	22 10%	62 13%zTVYa	15 7%	20 10%	3 3%	12 8%	33 9%	221 9%	143 10%	320 9%	35 10%
1-4 (Net)	566 14%CIKOTa	46 15%Ta	82 9%	21 14%	43 11%	29 14%	78 16%Ta	26 12%	30 16%Ta	6 5%	20 13%	49 13%	323 13%	219 15%	473 14%	55 16%
1-2 (Net)	240 6%CIKOT	12 4%	32 4%	5 3%	13 3%	18 8%TVY	41 9%zTVY	6 3%	12 6%	3 2%	9 6%	20 6%	137 5%	87 6%	209 6%	18 5%
4-7 (Net)	1819 44%JKX	135 45%	446 52%zVXY	78 52%X	161 41%	94 44%	184 39%	92 41%	78 42%	47 42%	65 42%	168 46%	1108 44%	667 45%	1541 44%	152 43%
5-6 (Net)	902 22%JKLY	64 21%	243 28%zVXYh	29 19%	83 21%	49 23%	89 19%	33 15%	36 19%	26 23%	34 22%	82 22%	525 21%	348 24%	780 22%	64 18%
8-10 (Net)	1899 46%GHNPT	138 46%	361 42%	62 41%	203 52%T	97 46%	226 48%	118 53%T	88 47%	62 55%T	79 51%	166 45%	1200 47%	662 45%	1626 47%	168 47%
7-10 (Net)	2633 64%GHNPe	189 63%	539 62%	101 67%	263 68%	134 63%	306 65%	165 74%zSTW	121 65%	80 71%	103 66%	237 65%	1681 66%ze	904 61%	2235 64%	236 66%
9-10 (Net)	947 23%HNT	59 20%	171 20%	32 21%	100 26%	59 28%T	106 22%	57 26%	46 25%	31 28%	38 24%	89 24%	588 23%	340 23%	808 23%	81 23%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 199
C2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides:
 Base = All respondents

	Summary Table			
	Impartial news and information to help people understand and engage with the world around them.	Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	A range of high quality, distinctive and creative content that is different to that of other providers.	Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.
UnweightedBase	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770
Not At All Well 1	158 4%	81 2%	90 2%	109 3%
2	107 3%	56 1%	59 1%	88 2%
3	156 4%	102 2%	118 3%	139 3%
4	190 5%	159 4%	179 4%	181 4%
5	384 9%	377 9%	441 11%	426 10%
6	465 11%	433 11%	472 12%	515 13%
7	706 17%	769 19%	782 19%	747 18%
8	826 20%	919 22%	904 22%	893 22%
9	545 13%	561 14%	501 12%	450 11%
Extremely Well 10	406 10%	404 10%	379 9%	329 8%
Don't know	158 4%	239 6%	177 4%	223 5%
Total mentions	4101 100%	4101 100%	4101 100%	4101 100%
Mean	6.80	7.11	6.96	6.80
1-3 (Net)	421 10%	239 6%	267 7%	336 8%

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 Base = All respondents

Summary Table					
	Impartial news and information to help people understand and engage with the world around them.	Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	A range of high quality, distinctive and creative content that is different to that of other providers.	Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.	
WeightedBase	4101	4101	4101	4101	
EffectiveBase	2770	2770	2770	2770	
1-4 (Net)	611 15%	398 10%	446 11%	517 13%	
1-2 (Net)	265 6%	137 3%	149 4%	197 5%	
4-7 (Net)	1744 43%	1739 42%	1874 46%	1869 46%	
5-6 (Net)	849 21%	811 20%	913 22%	941 23%	
8-10 (Net)	1777 43%	1885 46%	1784 43%	1673 41%	
7-10 (Net)	2483 61%	2654 65%	2566 63%	2420 59%	
9-10 (Net)	951 23%	966 24%	880 21%	779 19%	

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 200

C2_1. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Impartial news and information to help people understand and engage with the world around them.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	158	104	55	6	37	63	53	17	16	39	38	31	40	37	51	118	31	4	5
	4%BCIO	5%zB	3%	1%	5%C	5%C	4%C	4%	4%	4%	3%	3%	4%	4%	4%	3%	9%zOQR	2%	4%
2	107	65	42	8	13	34	52	15	15	25	25	28	23	21	35	88	11	5	4
	3%B	3%zB	2%	2%	2%	3%	3%D	4%	3%	2%	2%	3%	2%	2%	3%	3%	3%	2%	3%
3	156	90	66	11	21	64	60	14	14	28	50	42	39	40	35	129	14	7	5
	4%	5%	3%	2%	3%	5%C	4%	4%	3%	3%	4%	4%	4%	4%	3%	4%	4%	4%	5%
4	190	98	92	28	37	49	76	14	31	58	43	32	46	47	64	154	22	9	5
	5%JKb	5%	4%	6%	5%	4%	5%	3%	7%J	6%J	3%	3%	5%	5%	6%K	4%	6%	5%	4%
5	384	173	209	35	81	112	156	42	53	77	115	69	80	119	116	318	35	20	11
	9%IKd	9%	10%	7%	10%	8%	11%	10%	12%I	7%	8%	7%	8%	12%zKL	10%	9%	10%	10%	9%
6	465	223	241	55	93	160	157	45	43	115	154	97	112	114	142	395	31	28	10
	11%	11%	11%	12%	12%	12%	11%	11%	10%	11%	11%	10%	11%	11%	12%	12%	9%	14%	8%
7	706	329	376	88	136	237	244	57	75	193	247	164	191	181	170	605	54	27	20
	17%N	16%	18%	19%	17%	17%	16%	14%	17%	19%	18%	17%	19%N	18%	15%	18%	16%	13%	17%
8	826	401	424	109	152	279	286	71	95	237	291	205	233	172	216	709	58	39	20
	20%	20%	20%	23%	19%	20%	19%	18%	22%	23%z	21%	22%M	23%zMN	17%	19%	21%	17%	19%	17%
9	545	270	275	69	100	181	195	54	49	133	220	147	125	143	130	460	42	25	17
	13%Ne	14%	13%	15%	13%	13%	13%	13%	11%	13%	16%zH	16%zN	12%	14%	11%	13%	12%	12%	15%
Extremely Well 10	406	193	212	42	71	136	157	37	34	103	158	114	94	89	108	330	27	31	17
	10%	10%	10%	9%	9%	10%	11%	9%	8%	10%	12%z	12%z	9%	9%	9%	10%	8%	16%zOP	14%zOP
Don't know	158	52	106	23	42	48	45	40	17	32	17	11	30	32	85	130	18	5	6
	4%AJKh	3%	5%zA	5%	5%zF	4%	3%	10%zHIJ	4%J	3%J	1%	1%	3%K	3%K	7%zKLM	4%	5%	2%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 200

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Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.80ANP	6.67	6.94zA	7.10zDEF	6.77	6.78	6.75	6.70	6.58	6.90H	7.10zGH	7.02zMN	6.85	6.73	6.64	6.84P	6.26	7.04P	6.92P
1-3 (Net)	421	259	162	25	71	162	164	46	45	92	113	101	102	98	121	335	57	16	13
	10%BCJ	13%zB	8%	5%	9%C	12%C	11%C	11%	10%	9%	8%	11%	10%	10%	10%	10%	16%zOQ	8%	11%
1-4 (Net)	611	356	254	53	108	211	240	60	76	150	156	133	148	145	185	488	79	26	18
	15%BCJOY	18%zB	12%	11%	14%	15%C	16%C	15%	17%J	14%	11%	14%	15%	15%	16%	14%	23%zOQR	13%	15%
1-2 (Net)	265	168	97	14	49	97	104	31	32	64	63	59	63	58	86	206	42	9	8
	6%BCJO	8%zB	5%	3%	6%C	7%C	7%C	8%J	7%	6%	5%	6%	6%	6%	7%	6%	12%zOQR	5%	7%
4-7 (Net)	1744	824	918	206	347	559	633	159	201	443	559	361	429	462	492	1471	142	85	46
	43%Kb	41%	44%	44%	44%	41%	43%	39%	46%	43%	41%	38%	42%	46%zK	43%	43%	41%	42%	39%
5-6 (Net)	849	397	451	90	174	272	313	87	95	193	269	165	192	233	258	713	66	48	21
	21%Kb	20%	21%	19%	22%	20%	21%	22%	22%	19%	20%	18%	19%	23%K	22%K	21%	19%	24%	18%
8-10 (Net)	1777	864	911	219	323	596	638	163	177	473	669	466	453	404	453	1500	128	96	54
	43%NP	43%	43%	46%	41%	44%	43%	40%	40%	45%	49%zGH	50%zMN	45%N	41%	39%	44%P	37%	48%P	45%
7-10 (Net)	2483	1194	1287	307	460	834	882	220	252	666	916	630	644	585	624	2104	182	123	74
	61%GNP	60%	61%	65%z	59%	61%	60%	54%	57%	64%zGH	67%zGH	67%zMN	64%N	59%	54%	61%P	53%	61%	62%P
9-10 (Net)	951	464	487	111	171	317	352	91	82	236	378	261	220	232	238	791	70	57	34
	23%N	23%	23%	23%	22%	23%	24%	22%	19%	23%	28%zHI	28%zLN	22%	23%	21%	23%	20%	28%P	29%zP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 200

C2_1. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: Impartial news and information to help people understand and engage with the world around them.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	158	10	24	4	12	8	21	3	9	3	5	18	103	46	141	11
	4%B	3%	3%	3%	3%	4%	4%	2%	5%	3%	3%	5%	4%	3%	4%	3%
2	107	8	22	3	9	7	14	5	4	6	5	6	54	43	89	11
	3%B	3%	3%	2%	2%	3%	3%	2%	2%	5%	3%	2%	2%	3%	3%	3%
3	156	11	38	10	16	10	14	5	9	2	6	8	95	53	134	9
	4%	4%	4%	7% c	4%	5%	3%	2%	5%	2%	4%	2%	4%	4%	4%	3%
4	190	16	31	6	15	10	23	7	17	2	-	28	105	81	157	23
	5% Kb	5% b	4%	4% b	4% b	5% b	5% b	3%	9% zTVVb	2%	-	8% zTb	4%	6%	5%	6%
5	384	36	99	15	41	16	41	19	15	6	7	24	204	168	322	34
	9% Kd	12% b	11% bc	10%	10%	8%	9%	9%	8%	5%	4%	6%	8%	11% zd	9%	10%
6	465	34	108	17	54	15	54	24	22	13	12	43	303	148	382	41
	11%	11%	12%	11%	14% W	7%	11%	11%	12%	11%	7%	12%	12%	10%	11%	12%
7	706	58	144	26	65	45	72	40	30	26	33	64	445	248	611	59
	17% N	19%	17%	17%	17%	21%	15%	18%	16%	23%	21%	17%	18%	17%	18%	17%
8	826	49	172	39	63	50	86	49	47	29	39	84	518	298	712	63
	20%	17%	20%	26% V	16%	24%	18%	22%	25% V	26%	25% V	23%	20%	20%	20%	18%
9	545	43	112	17	47	22	71	40	19	13	36	39	370	170	460	53
	13% Ne	15%	13%	11%	12%	11%	15%	18% c	10%	12%	23% zTUVW hc	11%	15% ze	12%	13%	15%
Extremely Well 10	406	25	77	8	53	24	47	20	15	9	12	41	249	148	350	35
	10%	8%	9%	5%	14% zTU	11%	10%	9%	8%	8%	8%	11%	10%	10%	10%	10%
Don't know	158	9	38	7	14	4	30	12	-	2	2	12	83	69	129	15
	4% AJKh	3%	4% h	4% h	4% h	2%	6% zh	5% h	-	2%	1%	3% h	3%	5%	4%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.80ANP	6.71	6.79	6.66	6.88	6.83	6.80	7.19zUh	6.54	6.95	7.30zSTU h	6.84	6.88z	6.76	6.81	6.81
1-3 (Net)	421 10%BCJ	28 9%	83 10%	17 11%	37 9%	25 12%	49 10%	13 6%	22 12%	11 10%	16 10%	32 9%	252 10%	141 10%	364 10%	32 9%
1-4 (Net)	611 15%BCJOY	44 15%	114 13%	23 15%	52 13%	35 17%Y	72 15%	20 9%	39 21%TYb	14 12%	16 10%	60 16%Y	357 14%	222 15%	521 15%	55 15%
1-2 (Net)	265 6%BCJO	17 6%	45 5%	7 5%	21 5%	15 7%	35 7%	8 4%	13 7%	9 8%	10 6%	24 7%	157 6%	88 6%	230 7%	22 6%
4-7 (Net)	1744 43%Kb	144 48%b	382 44%b	64 42%	175 45%b	87 41%	189 40%	90 40%	84 45%	47 42%	51 33%	159 43%	1057 42%	645 44%	1473 42%	157 44%
5-6 (Net)	849 21%Kb	70 23%b	206 24%zWb	31 21%	95 24%Wb	32 15%	94 20%	43 19%	38 20%	18 16%	18 12%	67 18%	507 20%	316 21%	704 20%	76 21%
8-10 (Net)	1777 43%NP	117 39%	361 42%	64 42%	163 42%	96 45%	205 43%	109 49%	80 43%	52 46%	88 56%zSTUV X	165 45%	1137 45%z	617 42%	1522 44%	151 43%
7-10 (Net)	2483 61%GNP	175 59%	506 59%	90 59%	229 59%	141 67%	277 58%	149 66%	110 59%	78 70%	121 77%zSTUV Xhc	229 62%	1582 63%ze	865 59%	2133 61%	210 59%
9-10 (Net)	951 23%N	68 23%	189 22%	24 16%	100 26%U	46 22%	118 25%	60 27%U	33 18%	23 20%	48 31%TUh	80 22%	619 24%	318 22%	810 23%	88 25%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 201

C2_2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	81	53	28	5	18	27	30	14	11	21	11	13	17	20	31	60	16	2	2
	2%Bj	3%B	1%	1%	2%	2%	2%	3%j	3%j	2%j	1%	1%	2%	2%	3%	2%	5%zOQ	1%	2%
2	56	28	28	1	17	12	26	8	12	10	13	11	12	12	22	42	11	3	*
	1%C	1%	1%	*	2%CE	1%	2%C	2%	3%u	1%	1%	1%	1%	1%	2%	1%	3%zOR	1%	*
3	102	55	47	8	16	31	48	15	17	23	22	19	24	22	37	82	10	6	5
	2%j	3%	2%	2%	2%	2%	3%	4%j	4%j	2%	2%	2%	2%	2%	3%	2%	3%	3%	4%
4	159	96	62	14	33	49	63	7	18	39	53	30	35	41	53	124	25	3	7
	4%Bg	5%zB	3%	3%	4%	4%	4%	2%	4%	4%	4%	3%	3%	4%	5%	4%	7%zOQ	2%	6%Q
5	377	179	198	34	69	115	160	44	53	92	97	62	78	105	132	316	32	18	12
	9%JKxb	9%	9%	7%	9%	8%	11%zC	11%	12%j	9%	7%	7%	8%	11%k	11%zKL	9%	9%	9%	10%
6	433	227	205	49	87	165	133	43	49	109	140	85	114	118	116	371	34	18	10
	11%	11%	10%	10%	11%	12%F	9%	10%	11%	10%	10%	9%	11%	12%	10%	11%	10%	9%	8%
7	769	373	397	102	150	240	276	79	81	207	250	161	201	199	208	658	62	33	16
	19%R	19%	19%	22%	19%	18%	19%	19%	18%	20%	18%	17%	20%	20%	18%	19%R	18%	16%	14%
8	919	443	475	115	175	317	312	60	92	251	348	234	240	214	232	777	69	50	23
	22%G	22%	23%	24%	22%	23%	21%	15%	21%	24%G	26%zG	25%zN	24%	21%	20%	23%	20%	25%	19%
9	561	262	299	70	98	193	200	49	49	135	235	170	136	127	129	470	47	28	17
	14%N	13%	14%	15%	13%	14%	13%	12%	11%	13%	17%zGHI	18%zLMN	13%	13%	11%	14%	14%	14%	14%
Extremely Well 10	404	184	220	57	64	135	148	40	35	110	157	115	110	84	96	336	20	30	18
	10%P	9%	10%	12%D	8%	10%	10%	10%	8%	11%	12%z	12%zMN	11%	8%	8%	10%P	6%	15%zOP	15%zOP
Don't know	239	99	140	19	56	81	83	48	23	45	32	40	47	55	97	200	19	10	9
	6%AUKd	5%	7%	4%	7%C	6%	6%	12%zHIJ	5%j	4%j	2%	4%	5%	5%	8%zKLM	6%	6%	5%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 201

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WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.11AGHN	6.98	7.23zA	7.44zDEF	6.98	7.17	7.01	6.85	6.74	7.18GH	7.44zGHI	7.45zLMN	7.22N	7.00	6.81	7.14P	6.57	7.43zOP	7.24P
1-3 (Net)	239 6%BCJOvd	136 7%zB	102 5%	14 3%	51 6%C	70 5%	104 7%C	37 9%zI	40 9%zI	53 5%	46 3%	43 5%	52 5%	54 5%	89 8%zKL	184 5%	37 11%zOQ	11 5%	7 6%
1-4 (Net)	398 10%BCJKO Vd	233 12%zB	165 8%	28 6%	84 11%C	118 9%	167 11%C	44 11%	58 13%zI	92 9%	99 7%	73 8%	88 9%	94 9%	143 12%zKL	308 9%	62 18%zOQR	14 7%	13 11%
1-2 (Net)	137 3%BCIOd	81 4%zB	56 3%	6 1%	35 4%C	39 3%	56 4%C	22 5%I	23 5%I	30 3%	24 2%	24 3%	28 3%	31 3%	53 5%zK	103 3%	27 8%zOQR	5 3%	2 2%
4-7 (Net)	1739 42%JKQ	875 44%	862 41%	198 42%	339 43%	569 42%	632 43%	172 42%	202 46%	446 43%	540 40%	339 36%	429 42%K	463 46%zK	508 44%K	1468 43%Q	153 45%Q	72 36%	45 38%
5-6 (Net)	811 20%JK	406 20%	403 19%	82 17%	155 20%	280 21%	293 20%	86 21%	102 23%J	201 19%	237 17%	148 16%	192 19%	223 22%K	247 21%K	687 20%	66 19%	36 18%	22 19%
8-10 (Net)	1885 46%GHNP	889 44%	994 47%	242 51%zDF	337 43%	645 47%	660 45%	150 37%	176 40%	496 48%GH	741 55%zGHI	518 55%zLMN	485 48%N	425 43%	457 40%	1583 46%P	135 39%	108 54%zOP	58 49%P
7-10 (Net)	2654 65%GHNP	1262 63%	1391 66%	344 73%zDEF	488 62%	886 65%	936 63%	228 56%	257 58%	703 68%GH	991 73%zGHI	680 72%zLMN	686 68%N	624 63%	664 58%	2241 65%P	198 57%	141 70%P	74 62%
9-10 (Net)	966 24%NU	446 22%	519 25%	127 27%D	162 21%	329 24%	348 24%	89 22%	84 19%	245 24%	393 29%zGHI	284 30%zLMN	246 24%N	211 21%	225 20%	806 23%	66 19%	58 29%zP	35 30%zOP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	81	2	14	2	3	5	17	2	6	-	1	10	40	29	71	6
	2%BJ	1%	2%	1%	1%	2%	4%SV	1%	3%	-	1%	3%	2%	2%	2%	2%
2	56	3	6	4	3	6	8	-	2	5	1	4	28	24	48	7
	1%C	1%	1%	3%TY	1%	3%TY	2%	-	1%	4%TY	1%	1%	1%	2%	1%	2%
3	102	8	25	2	4	4	10	5	8	1	5	12	52	47	88	8
	2%J	3%	3%	1%	1%	2%	2%	2%	4%	1%	3%	3%	2%	3%	3%	2%
4	159	19	27	5	13	10	15	7	15	2	4	8	99	58	136	11
	4%BGI	6%c	3%	3%	3%	5%	3%	3%	8%zTVXc	2%	3%	2%	4%	4%	4%	3%
5	377	19	99	16	42	20	28	25	21	6	3	37	213	150	310	37
	9%JKXb	6%	11%zXb	10%b	11%Xb	9%b	6%	11%Xb	11%b	5%	2%	10%b	8%	10%	9%	10%
6	433	24	97	13	53	28	47	18	20	12	21	40	282	138	363	32
	11%	8%	11%	8%	14%	13%	10%	8%	11%	11%	13%	11%	11%	9%	10%	9%
7	769	60	178	34	63	45	86	44	24	29	27	69	483	270	653	74
	19%R	20%	21%	23%h	16%	21%	18%	20%	13%	26%h	17%	19%	19%	18%	19%	21%
8	919	86	178	38	77	37	103	52	48	32	41	85	591	315	780	83
	22%G	29%zTVW	21%	25%	20%	18%	22%	23%	26%	29%	26%	23%	23%	21%	22%	23%
9	561	33	119	16	58	32	72	38	18	11	27	45	353	201	481	46
	14%N	11%	14%	11%	15%	15%	15%	17%	10%	10%	17%	12%	14%	14%	14%	13%
Extremely Well 10	404	20	80	7	50	18	51	22	21	11	16	41	259	139	355	31
	10%P	7%	9%	5%	13%SU	8%	11%	10%	11%	10%	11%	11%	10%	9%	10%	9%
Don't know	239	24	42	15	24	9	37	12	4	4	11	19	128	101	203	21
	6%AIJKd	8%h	5%	10%Th	6%	4%	8%h	5%	2%	3%	7%	5%	5%	7%	6%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 201

C2_2. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.11AGHN	7.14	7.08	6.96	7.32h	6.93	7.16	7.36h	6.81	7.29	7.49UWh	7.10	7.20ze	7.03	7.12	7.08
1-3 (Net)	239	13	45	8	10	14	35	6	15	5	7	26	120	100	207	20
	6%BCIOvd	4%	5%	5%	3%	7%V	7%V	3%	8%V	5%	4%	7%V	5%	7% d	6%	6%
1-4 (Net)	398	32	72	12	23	24	50	13	30	7	11	33	219	158	343	31
	10%BCJKO	11%	8%	8%	6%	11%	11%	6%	16%zTVYb	7%	7%	9%	9%	11%	10%	9%
1-2 (Net)	137	5	20	6	6	10	25	2	7	5	2	14	68	53	119	13
	3%BCIOd	2%	2%	4%	2%	5%VY	5%STVY	1%	4%	4%	1%	4%	3%	4%	3%	4%
4-7 (Net)	1739	122	400	68	170	102	175	94	80	49	55	153	1077	616	1461	154
	42%JKQ	41%	46%zXb	45%	44%	48%Xb	37%	42%	43%	44%	35%	42%	43%	42%	42%	43%
5-6 (Net)	811	43	196	29	95	47	74	44	41	18	24	76	494	288	673	69
	20%JK	14%	23%SX	19%	24%SX	22%	16%	19%	22%	16%	15%	21%	20%	20%	19%	19%
8-10 (Net)	1885	140	377	61	185	87	226	112	87	55	83	170	1203	655	1616	160
	46%GHNP	47%	44%	40%	47%	41%	48%	50%	47%	49%	53%	46%	48%z	45%	46%	45%
7-10 (Net)	2654	200	555	96	247	132	312	156	111	83	111	239	1687	925	2269	234
	65%GHNP	67%	64%	63%	63%	62%	66%	69%	59%	74%h	71%	65%	67%ze	63%	65%	66%
9-10 (Net)	966	54	199	24	108	50	123	60	39	22	42	86	612	340	836	77
	24%NU	18%	23%	16%	28%SU	23%	26%SU	27%U	21%	20%	27%U	23%	24%	23%	24%	22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 202

C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	90	53	38	6	21	31	33	14	12	19	18	12	16	18	44	59	27	2	2
	2%JKOd	3%	2%	1%	3%	2%	2%	3%J	3%	2%	1%	1%	2%	2%	4%zKLM	2%	8%zOQR	1%	2%
2	59	31	28	3	9	22	25	8	10	20	8	12	10	19	18	47	7	3	2
	1%J	2%	1%	1%	1%	2%	2%	2%J	2%J	2%J	1%	1%	1%	2%	2%	1%	2%	2%	1%
3	118	70	48	11	16	36	54	17	17	23	31	16	34	20	48	92	14	6	6
	3%K	3%	2%	2%	2%	3%	4%	4%	4%	2%	2%	2%	3%	2%	4%zKM	3%	4%	3%	5%zO
4	179	98	80	18	29	65	67	16	25	38	58	31	33	49	67	145	25	4	5
	4%	5%	4%	4%	4%	5%	5%	4%	6%	4%	4%	3%	3%	5%	6%zKL	4%	7%zOQ	2%	4%
5	441	209	231	35	93	132	181	48	60	104	115	80	106	117	138	369	39	21	11
	11%CIKS	10%	11%	7%	12%C	10%	12%C	12%	14%J	10%	8%	8%	10%	12%	12%K	11%	11%	11%	9%
6	472	231	240	64	82	174	151	51	56	127	133	94	115	117	146	410	31	22	9
	12%JR	12%	11%	14%	11%	13%	10%	13%	13%	12%	10%	10%	11%	12%	13%	12%R	9%	11%	8%
7	782	370	411	98	185	252	248	67	75	207	280	180	184	221	197	675	56	28	23
	19%FQ	19%	20%	21%	24%zEF	18%	17%	17%	17%	20%	21%	19%	18%	22%zN	17%	20%Q	16%	14%	19%
8	904	417	486	111	163	310	319	73	95	229	354	234	263	202	205	768	63	48	25
	22%Nf	21%	23%	23%	21%	23%	22%	18%	21%	22%	26%zG	25%zMN	26%zMN	20%	18%	22%	18%	24%	21%
9	501	267	234	65	83	166	188	45	44	134	188	142	127	121	111	412	52	25	12
	12%Nc	13%	11%	14%	11%	12%	13%	11%	10%	13%	14%	15%zN	13%	12%	10%	12%	15%	12%	10%
Extremely Well 10	379	187	191	46	58	127	147	35	30	104	147	111	95	73	100	310	19	33	16
	9%PY	9%	9%	10%	7%	9%	10%	9%	7%	10%	11%zH	12%zMN	9%	7%	9%	9%	5%	16%zOP	14%zOP
Don't know	177	65	112	17	44	49	67	33	18	35	27	28	31	40	78	148	12	9	8
	4%AJKh	3%	5%zA	4%	6%	4%	5%	8%zHU	4%	3%	2%	3%	3%	4%	7%zKLM	4%	3%	4%	7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 202

C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	2770	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Total mentions	4101	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Mean	6.96GHNP	6.91	7.01	7.21zDEF	6.88	6.96	6.92	6.69	6.60	7.05GH	7.34zLMN	7.10N	6.88N	6.59	6.99P	6.36	7.36zOP	7.06P	
1-3 (Net)	267	153	113	20	46	90	112	38	39	62	57	41	60	56	110	198	48	11	10
	7%BCJKOTd	8%zB	5%	4%	6%	7%	8%C	9%zI	9%J	6%	4%	4%	6%	6%	10%zKLM	6%	14%zOQ	5%	9%
1-4 (Net)	446	252	193	38	75	154	179	54	64	100	115	71	93	105	177	343	73	15	15
	11%BCJKOTd	13%zB	9%	8%	10%	11%	12%C	13%J	14%zI	10%	8%	8%	9%	11%	15%zKLM	10%	21%zOQR	8%	12%
1-2 (Net)	149	84	66	9	30	53	57	22	22	39	26	24	26	37	62	106	34	5	4
	4%CIKOD	4%	3%	2%	4%	4%	4%	5%J	5%J	4%J	2%	3%	3%	4%	5%zKL	3%	10%zOQR	2%	3%
4-7 (Net)	1874	908	962	215	390	623	646	182	216	476	586	384	437	504	548	1599	151	77	47
	46%JKQg	45%	46%	45%	50%zF	46%	44%	45%	49%	46%	43%	41%	43%	51%zKL	48%K	47%Q	44%	38%	40%
5-6 (Net)	913	440	471	99	176	306	331	99	116	231	248	173	221	234	284	779	69	44	20
	22%JKRg	22%	22%	21%	22%	22%	22%	24%J	26%J	22%J	18%	18%	22%	23%K	25%K	23%R	20%	22%	17%
8-10 (Net)	1784	872	911	222	304	604	655	153	168	467	689	487	485	396	416	1491	134	106	54
	43%DGMNT	44%	43%	47%D	39%	44%D	44%D	38%	38%	45%G	51%zGHI	52%zMN	48%zMN	40%	36%	43%	39%	52%zOP	45%
7-10 (Net)	2566	1242	1323	319	489	855	902	220	243	674	968	667	668	617	613	2165	190	134	76
	63%GHNPe	62%	63%	67%zF	62%	63%	61%	54%	55%	65%GH	71%zGHI	71%zLMN	66%zN	62%N	53%	63%P	55%	66%P	64%P
9-10 (Net)	880	455	425	111	141	293	335	80	74	238	335	253	222	194	211	723	71	58	28
	21%DHN	23%	20%	23%D	18%	21%	23%D	20%	17%	23%H	25%zH	27%zLMN	22%	20%	18%	21%	21%	29%zOP	24%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 202

C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all, do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	90	8	11	2	5	3	17	2	2	-	1	9	44	37	80	5
	2%JKOd	3%	1%	1%	1%	1%	4%T	1%	1%	-	1%	3%	2%	2%	2%	1%
2	59	6	13	4	4	9	2	3	3	-	1	3	32	22	48	9
	1%J	2%	2%	2%	1%	4%zTVXc	*	1%	2%	-	*	1%	1%	2%	1%	2%
3	118	8	14	1	11	6	12	6	12	6	6	9	64	51	97	13
	3%K	3%	2%	1%	3%	3%	3%	3%	6%zTU	5%T	4%	2%	3%	3%	3%	4%
4	179	31	34	3	12	8	18	8	11	-	5	13	107	66	154	15
	4%	10%zTUVWX	4%	2%	3%	4%	4%	4%	6%a	-	3%	4%	4%	5%	4%	4%
		Yabc														
5	441	12	125	13	39	27	37	17	29	15	13	41	257	171	362	32
	11%CKJS	4%	14%zSXY	9%	10%S	13%S	8%	8%	16%zSXY	14%S	8%	11%S	10%	12%	10%	9%
6	472	48	104	18	47	25	56	20	22	15	12	43	286	171	411	29
	12%JR	16%	12%	12%	12%	12%	12%	9%	12%	13%	8%	12%	11%	12%	12%	8%
7	782	58	181	29	83	49	88	41	24	20	34	68	512	258	677	61
	19%FQ	19%	21%h	19%	21%h	23%h	19%	18%	13%	18%	22%	18%	20%	18%	19%	17%
8	904	62	175	45	80	35	95	67	39	26	41	101	571	318	741	109
	22%NF	21%	20%	30%TWX	21%	17%	20%	30%zTVWX	21%	23%	26%	27%zTWX	23%	22%	21%	31%zf
9	501	31	90	15	47	25	72	38	26	13	25	30	318	175	439	38
	12%Nc	10%	10%	10%	12%	12%	15%Tc	17%Tc	14%	11%	16%c	8%	13%	12%	13%	11%
Extremely Well 10	379	24	72	8	45	22	52	9	18	12	14	35	233	137	325	28
	9%PY	8%	8%	6%	11%Y	10%Y	11%Y	4%	10%	10%	9%	9%	9%	9%	9%	8%
Don't know	177	10	44	14	15	3	24	11	1	6	4	15	104	65	154	16
	4%AJKh	3%	5%h	9%zSVWhb	4%	2%	5%h	5%h	*	5%h	3%	4%h	4%	4%	4%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 202

C2_3. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: A range of high quality, distinctive and creative content that is different to that of other providers.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.96GHNP	6.74	6.91	7.09	7.14	6.83	7.11	7.17	6.77	7.16	7.32STh	6.98	7.04ze	6.88	6.97	7.01
1-3 (Net)	267	22	39	7	20	18	31	12	17	6	7	21	140	110	225	27
	7%BCJKOTd	7%	5%	4%	5%	8%	7%	5%	9%	5%	4%	6%	6%	7% d	6%	8%
1-4 (Net)	446	53	73	10	32	25	49	20	28	6	12	35	247	176	379	42
	11%BCJKOTd	18%zTUVXYabc	8%	6%	8%	12%	10%	9%	15%TUV	5%	8%	9%	10%	12%	11%	12%
1-2 (Net)	149	14	25	5	8	12	19	6	5	-	1	12	76	59	128	14
	4%CIJKOd	5%	3%	4%	2%	6%ab	4%	2%	2%	-	1%	3%	3%	4%	4%	4%
4-7 (Net)	1874	148	444	63	182	109	199	87	86	50	65	165	1163	666	1604	138
	46%JKQg	50%Y	51%zXY	41%	47%	51%Y	42%	39%	46%	45%	41%	45%	46%	45%	46%g	39%
5-6 (Net)	913	60	229	31	87	52	93	37	51	30	25	84	543	342	773	61
	22%JKRg	20%	26%zXYb	21%	22%	24%	20%	17%	27%Yb	27%	16%	23%	21%	23%	22%	17%
8-10 (Net)	1784	118	337	68	172	82	219	115	83	51	81	166	1123	630	1505	175
	43% DGMNT	40%	39%	45%	44%	39%	46%T	51%STW	45%	45%	52%TW	45%	44%	43%	43%	49%z
7-10 (Net)	2566	176	518	96	255	131	306	156	107	71	115	234	1635	888	2182	236
	63%GHNPe	59%	60%	64%	66%	62%	65%	69%Th	57%	63%	73%zSTh	64%	65%ze	60%	63%	66%
9-10 (Net)	880	56	162	23	92	47	124	48	44	24	39	65	552	312	764	66
	21% DHN	19%	19%	15%	24%	22%	26%zTUC	21%	23%	22%	25%	18%	22%	21%	22%	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 203

C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	109	67	42	5	27	39	37	9	11	23	25	17	19	30	43	78	25	2	3
	3%BCIOT	3%zB	2%	1%	3%C	3%	3%	2%	3%	2%	2%	2%	2%	3%	4%zKL	2%	7%zOQR	1%	3%
2	88	55	33	2	19	27	39	13	13	28	15	11	16	23	39	70	12	4	2
	2%BCJK	3%zB	2%	*	2%C	2%C	3%C	3%J	3%J	3%J	1%	1%	2%	2%	3%zKL	2%	3%	2%	2%
3	139	76	62	11	15	52	61	13	23	18	46	34	37	21	47	107	20	4	8
	3%DIM	4%	3%	2%	2%	4%D	4%D	3%	5%I	2%	3%I	4%	4%	2%	4%M	3%	6%zOQ	2%	7%zOQ
4	181	94	85	15	43	56	66	22	19	40	54	34	43	53	51	152	16	9	4
	4%	5%	4%	3%	5%	4%	4%	5%	4%	4%	4%	4%	4%	5%	4%	4%	5%	4%	3%
5	426	203	223	56	81	125	164	58	54	103	109	66	91	130	139	355	40	21	10
	10%JKS	10%	11%	12%	10%	9%	11%	14%zJ	12%J	10%	8%	7%	9%	13%zKL	12%K	10%	12%	10%	9%
6	515	250	264	73	84	202	156	47	52	136	177	118	131	123	143	441	36	28	11
	13%F	13%	13%	15%DF	11%	15%zDF	11%	12%	12%	13%	13%	13%	13%	12%	12%	13%	10%	14%	9%
7	747	350	397	84	145	246	272	73	81	188	260	188	181	187	191	631	60	34	21
	18%	17%	19%	18%	18%	18%	18%	18%	18%	18%	19%	20%	18%	19%	17%	18%	18%	17%	18%
8	893	438	456	109	166	296	323	64	95	242	334	217	248	208	220	762	60	47	24
	22%GN	22%	22%	23%	21%	22%	22%	16%	22%	23%G	25%zG	23%N	24%N	21%	19%	22%	17%	23%	21%
9	450	217	234	61	86	144	160	31	47	130	174	131	110	104	105	375	40	22	13
	11%N	11%	11%	13%	11%	11%	11%	8%	11%	13%G	13%zG	14%zMN	11%	10%	9%	11%	12%	11%	11%
Extremely Well 10	329	157	172	35	71	112	111	31	26	80	130	88	85	70	86	277	16	24	13
	8%P	8%	8%	7%	9%	8%	7%	8%	6%	8%	10%zH	9%	8%	7%	7%	8%P	5%	12%zP	11%P
Don't know	223	92	131	22	46	66	89	45	21	53	35	35	52	47	88	188	19	7	9
	5%AKWWhd	5%	6%	5%	6%	5%	6%	11%zHU	5%	5%J	3%	4%	5%	5%	8%zKM	5%	6%	4%	7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 203

C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.80AGNP	6.70	6.90zA	7.05zEF	6.80	6.78	6.73	6.50	6.59	6.93GH	7.08zGH	7.11zMN	6.94MN	6.69	6.50	6.84zP	6.18	7.08zP	6.87P
1-3 (Net)	336	198	137	18	62	118	138	35	47	69	86	62	72	74	129	256	57	10	14
	8%BCJKO	10%zB	7%	4%	8%C	9%C	9%C	9%	11%IJ	7%	6%	7%	7%	7%	11%zKLM	7%	16%zOQ	5%	11%OQ
1-4 (Net)	517	293	223	33	105	175	205	57	66	109	140	95	115	127	180	408	73	19	17
	13%BCUJ O	15%zB	11%	7%	13%C	13%C	14%C	14%	15%IJ	10%	10%	10%	11%	13%	16%zKL	12%	21%zOQ	10%	14%
1-2 (Net)	197	122	75	7	47	66	77	22	24	51	40	27	35	53	82	149	37	6	5
	5%BCJKOT	6%zB	4%	2%	6%C	5%C	5%C	5%J	5%J	5%J	3%	3%	3%	5%K	7%zKL	4%	11%zOQR	3%	5%
4-7 (Net)	1869	897	969	228	352	629	659	200	206	467	599	406	446	492	524	1579	153	91	46
	46%R	45%	46%	48%	45%	46%	45%	49%	47%	45%	44%	43%	44%	49%zK	46%	46%R	44%	45%	39%
5-6 (Net)	941	453	487	129	165	327	321	105	105	239	286	184	222	253	282	796	76	49	21
	23%KR	23%	23%	27%zDF	21%	24%	22%	26%	24%	23%	21%	20%	22%	25%K	25%K	23%	22%	24%	18%
8-10 (Net)	1673	812	861	205	323	551	593	126	168	452	638	437	443	383	410	1414	116	93	51
	41%GNPe	41%	41%	43%	41%	40%	40%	31%	38%	43%G	47%zGH	46%zMN	44%N	38%	36%	41%P	34%	46%P	43%P
7-10 (Net)	2420	1161	1258	289	468	797	866	199	249	640	898	625	624	570	601	2045	176	126	72
	59%GNPe	58%	60%	61%	60%	58%	59%	49%	56%	61%G	66%zGH	66%zMN	62%N	57%	52%	60%P	51%	63%P	61%P
9-10 (Net)	779	374	405	96	157	256	270	62	73	210	304	219	195	175	190	652	56	46	26
	19%Ne	19%	19%	20%	20%	19%	18%	15%	16%	20%	22%zGH	23%zMN	19%	18%	17%	19%	16%	23%	22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 203

C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	109	7	12	3	7	6	17	2	3	1	2	19	68	31	95	8
	3%BCIOT	2%	1%	2%	2%	3%	4%T	1%	2%	1%	1%	5%zTVY	3%	2%	3%	2%
2	88	8	13	1	7	7	16	2	4	3	4	5	49	31	82	5
	2%BCJK	3%	2%	1%	2%	3%	3%	1%	2%	3%	3%	1%	2%	2%	2%	1%
3	139	9	35	5	13	8	11	7	9	1	3	7	73	61	122	12
	3%DIM	3%	4%	3%	3%	4%	2%	3%	5%	1%	2%	2%	3%	4%	3%	3%
4	181	20	35	7	12	5	18	8	11	6	6	26	110	67	156	11
	4%	7%	4%	4%	3%	2%	4%	4%	6%	5%	4%	7%V	4%	5%	4%	3%
5	426	17	106	13	49	30	39	16	25	11	11	39	249	164	353	33
	10%JKS	6%	12%S	8%	12%S	14%SKY	8%	7%	13%S	9%	7%	11%	10%	11%	10%	9%
6	515	47	114	21	57	23	58	21	22	16	18	45	318	183	433	38
	13%F	16%	13%	14%	15%	11%	12%	9%	12%	14%	11%	12%	13%	12%	12%	11%
7	747	69	149	23	71	46	79	43	32	25	33	61	458	278	623	80
	18%	23%	17%	15%	18%	22%	17%	19%	17%	22%	21%	17%	18%	19%	18%	23%
8	893	60	175	42	77	45	104	63	47	29	32	89	574	305	773	76
	22%GN	20%	20%	28%	20%	21%	22%	28%T	25%	26%	21%	24%	23%	21%	22%	21%
9	450	28	95	18	36	24	54	32	19	11	25	33	289	152	381	41
	11%N	9%	11%	12%	9%	11%	11%	14%	10%	10%	16%	9%	11%	10%	11%	12%
Extremely Well 10	329	16	76	7	39	14	46	14	13	7	15	30	226	101	279	31
	8%P	5%	9%	5%	10%	7%	10%	6%	7%	6%	10%	8%	9%ze	7%	8%	9%
Don't know	223	18	56	12	22	4	30	16	2	3	9	15	115	99	192	20
	5%AJKWhd	6%h	7%Wh	8%Wh	6%h	2%	6%Wh	7%Wh	1%	3%	5%	4%	5%	7%zd	5%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 203

C2_4. On a scale of 1 to 10 where 1 means not at all well and 10 means extremely well, how well, if at all,

do you personally think the BBC as a whole provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.80AGNP	6.67	6.86	6.94	6.86	6.68	6.85	7.19zSWhc	6.70	6.91	7.20Sc	6.66	6.89ze	6.71	6.79	6.97
1-3 (Net)	336	24	59	9	27	21	44	11	16	5	9	31	190	124	298	26
	8%BCJKO	8%	7%	6%	7%	10%	9%	5%	9%	4%	5%	8%	8%	8%	9%	7%
1-4 (Net)	517	43	94	15	39	26	62	19	27	11	14	56	300	191	455	37
	13%BCJKO	15%	11%	10%	10%	12%	13%	9%	15%	10%	9%	15%	12%	13%	13%	10%
1-2 (Net)	197	15	25	4	14	13	33	4	7	4	6	24	117	63	177	13
	5%BCJKOT	5%	3%	3%	3%	6%T	7%TY	2%	4%	4%	4%	6%TY	5%	4%	5%	4%
4-7 (Net)	1869	152	403	63	188	104	194	88	89	58	67	171	1134	691	1565	162
	46%R	51%XY	47%	42%	48%	49%	41%	39%	48%	51%	43%	46%	45%	47%	45%	46%
5-6 (Net)	941	64	220	34	106	53	97	37	46	26	28	84	567	347	786	71
	23%KR	21%	25%Y	22%	27%Y	25%	21%	17%	25%	23%	18%	23%	22%	24%	23%	20%
8-10 (Net)	1673	104	345	67	151	83	204	109	79	47	72	151	1089	557	1433	148
	41%GNPe	35%	40%	44%	39%	39%	43%	49%zS	42%	41%	46%	41%	43%ze	38%	41%	42%
7-10 (Net)	2420	173	494	90	222	129	284	152	111	72	105	213	1547	835	2056	228
	59%GNPe	58%	57%	60%	57%	61%	60%	68%TVc	59%	64%	67%	58%	61%ze	57%	59%	64%
9-10 (Net)	779	45	171	25	75	38	100	46	32	18	40	63	515	252	660	72
	19%Ne	15%	20%	17%	19%	18%	21%	21%	17%	16%	25%S	17%	20%ze	17%	19%	20%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 204
C3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Base = All respondents

Summary Table				
	Impartial news and information to help people understand and engage with the world around them.	Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	A range of high quality, distinctive and creative content that is different to that of other providers.	Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.
UnweightedBase	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770
Not At All Important	79	58	63	79
1	2%	1%	2%	2%
2	57	51	53	54
	1%	1%	1%	1%
3	88	66	73	98
	2%	2%	2%	2%
4	133	138	143	144
	3%	3%	3%	4%
5	312	296	389	354
	8%	7%	9%	9%
6	373	373	407	403
	9%	9%	10%	10%
7	570	636	675	688
	14%	16%	16%	17%
8	760	915	924	834
	19%	22%	23%	20%
9	645	640	564	551
	16%	16%	14%	13%
Extremely Important	939	747	647	712
10	23%	18%	16%	17%
Don't know	146	181	163	183
	4%	4%	4%	4%
Total mentions	4101	4101	4101	4101
	100%	100%	100%	100%
Mean	7.60	7.56	7.37	7.36
1-3 (Net)	224	175	190	231
	5%	4%	5%	6%

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Table 204
C3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Base = All respondents

	Summary Table			
	Impartial news and information to help people understand and engage with the world around them.	Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	A range of high quality, distinctive and creative content that is different to that of other providers.	Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.
WeightedBase	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770
1-4 (Net)	357 9%	314 8%	333 8%	375 9%
1-2 (Net)	136 3%	109 3%	116 3%	133 3%
4-7 (Net)	1387 34%	1444 35%	1614 39%	1589 39%
5-6 (Net)	684 17%	669 16%	796 19%	757 18%
8-10 (Net)	2343 57%	2301 56%	2135 52%	2097 51%
7-10 (Net)	2913 71%	2938 72%	2810 69%	2786 68%
9-10 (Net)	1584 39%	1387 34%	1211 30%	1263 31%

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Table 205
**C3_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Impartial news and information to help people understand and engage with the world around them.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	79	54	25	4	22	28	26	6	8	16	21	18	11	17	33	56	20	2	2
1	2%BO	3%zB	1%	1%	3%C	2%	2%	2%	2%	2%	2%	2%	1%	2%	3%zL	2%	6%zOQR	1%	2%
2	57	25	32	1	6	18	33	12	9	16	8	5	14	10	28	45	10	2	1
	1%CIKd	1%	2%	*	1%	1%C	2%zCD	3%zJ	2%J	2%	1%	1%	1%	1%	2%zKM	1%	3%zO	1%	1%
3	88	52	36	4	12	27	44	7	12	17	30	14	23	31	19	66	16	3	3
	2%X	3%	2%	1%	2%	2%	3%zC	2%	3%	2%	2%	2%	2%	3%K	2%	2%	5%zOQ	1%	2%
4	133	71	62	12	29	36	56	14	13	38	33	30	25	38	40	103	24	4	2
	3%zD	4%	3%	3%	4%	3%	4%	3%	3%	4%	2%	3%	2%	4%	3%	3%	7%zOQR	2%	2%
5	312	160	151	32	62	96	122	29	37	75	91	60	51	88	113	275	20	10	7
	8%LS	8%	7%	7%	8%	7%	8%	7%	8%	7%	7%	6%	5%	9%L	10%zKL	8%	6%	5%	6%
6	373	192	180	39	70	139	125	35	43	102	118	75	79	99	120	320	27	20	6
	9%R	10%	9%	8%	9%	10%	8%	9%	10%	10%	9%	8%	8%	10%	10%	9%R	8%	10%R	5%
7	570	264	305	78	126	187	178	56	70	131	198	129	154	148	138	489	37	28	15
	14%F	13%	15%	16%F	16%F	14%	12%	14%	16%	13%	15%	14%	15%	15%	12%	14%	11%	14%	13%
8	760	385	373	90	145	248	276	79	86	222	240	180	178	176	225	645	58	36	20
	19%	19%	18%	19%	19%	18%	19%	19%	19%	21%z	18%	19%	18%	18%	20%	19%	17%	18%	17%
9	645	299	346	76	124	202	243	66	47	184	233	156	188	152	148	540	51	39	15
	16%HN	15%	17%	16%	16%	15%	16%	16%	11%	18%H	17%H	17%N	19%zN	15%	13%	16%	15%	19%R	13%
Extremely Important	939	445	494	115	159	333	332	77	83	210	372	255	258	209	218	774	63	55	46
10	23%INW	22%	24%	24%	20%	24%	22%	19%	19%	20%	27%zGHI	27%zMN	25%N	21%	19%	23%	18%	27%P	39%zOPQ
Don't know	146	52	94	22	28	52	44	26	31	30	14	17	32	29	69	123	18	3	2
	4%AJKVd	3%	4%zA	5%	4%	4%	3%	6%zIU	7%zIU	3%J	1%	2%	3%	3%	6%zKLM	4%	5%Q	2%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 205
**C3_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Impartial news and information to help people understand and engage with the world around them.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60AHNP Wce	7.48	7.71zA	7.89zDF	7.50	7.65	7.51	7.48	7.31	7.60	7.84zGHI	7.84zMN	7.86zMN	7.46	7.27	7.62P	6.93	7.99zOP	8.17zOP
1-3 (Net)	224 5%BCKOTd	131 7%zB	94 4%	9 2%	39 5%C	72 5%C	103 7%zC	25 6%	30 7%	49 5%	59 4%	38 4%	48 5%	58 6%	80 7%zK	167 5%	46 13%zOQR	6 3%	5 5%
1-4 (Net)	357 9%BCJOQ TYd	201 10%zB	156 7%	22 5%	68 9%C	109 8%C	159 11%zCE	39 10%	43 10%	87 8%	92 7%	68 7%	73 7%	96 10%	120 10%zKL	269 8%	70 20%zOQR	10 5%	8 6%
1-2 (Net)	136 3%CIOd	79 4%	58 3%	5 1%	27 4%C	45 3%C	59 4%C	18 5%J	18 4%	32 3%	30 2%	24 3%	25 2%	27 3%	61 5%zKLM	100 3%	30 9%zOQR	3 2%	3 2%
4-7 (Net)	1387 34%LRY	687 34%	698 33%	161 34%	288 37%	458 34%	480 32%	134 33%	164 37%	346 33%	440 32%	294 31%	309 30%	372 37%zKL	411 36%L	1187 35%R	108 31%	63 31%	30 25%
5-6 (Net)	684 17%KLRS	352 18%	331 16%	71 15%	132 17%	234 17%	247 17%	64 16%	80 18%	177 17%	210 15%	135 14%	130 13%	187 19%KL	233 20%zKL	596 17%R	46 13%	30 15%	12 10%
8-10 (Net)	2343 57%HNPTW c	1129 56%	1213 58%	281 59%	428 55%	783 57%	852 58%	221 54%	216 49%	616 59%H	845 62%zGH	591 63%zMN	624 62%zMN	537 54%	591 51%	1959 57%P	173 50%	130 64%zOP	81 69%zOP
7-10 (Net)	2913 71%HNPUE	1393 70%	1518 72%	358 76%zF	554 71%	970 71%	1030 70%	278 68%	287 65%	747 72%H	1043 77%zGHI	720 77%zMN	778 77%zMN	685 69%N	730 63%	2448 71%P	210 61%	158 78%zOP	97 81%zOP
9-10 (Net)	1584 39%HNWe	744 37%	840 40%	191 40%	283 36%	535 39%	575 39%	143 35%	131 30%	393 38%H	605 45%zGHI	411 44%zMN	446 44%zMN	361 36%	366 32%	1314 38%	115 33%	94 47%zOP	61 52%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 205
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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	79	2	10	3	4	3	13	1	3	*	2	15	47	24	72	5
1	2%BO	1%	1%	2%	1%	2%	3%	*	2%	*	1%	4%zSTVY	2%	2%	2%	1%
2	57	5	8	*	3	11	6	4	-	4	1	3	22	30	50	6
	1%zCJkd	2%	1%	*	1%	5%zTUVXh bc	1%	2%	-	3%	*	1%	1%	4%zd	1%	2%
3	88	11	15	4	6	5	3	2	5	3	3	9	51	35	75	9
	2%X	4%X	2%	3%X	2%	2%	1%	1%	2%	3%	2%	2%	2%	2%	2%	2%
4	133	9	23	10	14	9	15	2	8	2	1	10	66	65	115	12
	3%zd	3%	3%	6%TYb	4%	4%	3%	1%	4%	2%	1%	3%	3%	4%zd	3%	3%
5	312	10	78	17	26	24	32	16	21	5	8	38	184	117	256	30
	8%LS	3%	9%S	11%S	7%	11%S	7%	7%	11%S	4%	5%	10%S	7%	8%	7%	8%
6	373	20	98	14	35	21	37	19	18	11	19	27	238	128	320	23
	9%R	7%	11%z	9%	9%	10%	8%	9%	10%	10%	12%	7%	9%	9%	9%	7%
7	570	45	139	16	54	37	58	20	17	23	19	60	370	186	479	53
	14%F	15%	16%Y	10%	14%	18%Yh	12%	9%	9%	21%Yh	12%	16%Y	15%	13%	14%	15%
8	760	76	147	29	76	38	83	46	38	18	33	62	454	290	649	69
	19%	26%zTXc	17%	19%	19%	18%	18%	20%	20%	16%	21%	17%	18%	20%	19%	19%
9	645	47	128	20	62	24	75	55	28	16	35	49	417	220	550	60
	16%HN	16%	15%	14%	16%	11%	16%	25%zSTUV WXc	15%	14%	23%TWc	13%	16%	15%	16%	17%
Extremely Important	939	64	187	26	105	31	130	50	47	30	33	72	609	312	798	76
10	23%lINW	22%	22%	17%	27%UW	15%	28%zUWc	22%	25%W	27%W	21%	20%	24%	21%	23%	21%
Don't know	146	7	32	13	5	8	20	10	2	1	4	23	73	64	124	12
	4%AJKvd	2%	4%	8%zSTVha	1%	4%	4%V	4%V	1%	1%	3%	6%zVh	3%	4%zd	4%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60AHNP Wce	7.73W	7.58W	7.25	7.83UWc	6.94	7.80UWc	8.00zTUW	7.62W	7.71W	7.90UWc	7.30	7.70ze	7.48	7.59	7.59
1-3 (Net)	224 5%bCKOTd	19 6%	33 4%	7 5%	13 3%	19 9%zTVY	22 5%	7 3%	7 4%	7 6%	5 3%	27 7%T	119 5%	90 6%	197 6%	20 6%
1-4 (Net)	357 9%BCJOQT Yd	27 9%	56 6%	17 11%yb	27 7%	28 13%zTVYb	36 8%	9 4%	16 8%	9 8%	6 4%	37 10%Y	185 7%	155 11%zd	312 9%	32 9%
1-2 (Net)	136 3%CIJd	8 3%	18 2%	3 2%	7 2%	14 7%zTVYhb	19 4%	5 2%	3 2%	4 4%	2 1%	18 5%T	69 3%	54 4%	122 3%	11 3%
4-7 (Net)	1387 34%LRY	84 28%	339 39%zSXY	56 37%Y	129 33%	92 43%zSVXY	142 30%	57 26%	65 35%	41 37%	47 30%	135 37%Y	857 34%	495 34%	1170 34%	118 33%
5-6 (Net)	684 17%KLRS	30 10%	176 20%zSX	30 20%S	62 16%	45 21%S	69 15%	35 16%	40 21%S	16 14%	27 17%	65 18%S	422 17%	245 17%	576 17%	53 15%
8-10 (Net)	2343 57%HNPTW c	188 63%TUWc	461 53%W	75 50%	242 62%TUWc	93 44%	289 61%TUWc	150 67%zTUWc	113 60%W	64 57%	100 64%TUWc	183 50%	1480 59%	822 56%	1997 57%	206 58%
7-10 (Net)	2913 71%HNPUW e	233 78%zTUWc	601 69%	91 60%	296 76%UWc	131 62%	348 74%UW	171 76%UWc	129 69%	87 77%UW	119 76%UW	243 66%	1849 73%ze	1007 68%	2476 71%	258 73%
9-10 (Net)	1584 39%HNWe	112 37%W	314 36%W	46 31%	167 43%UWc	55 26%	206 44%TUWc	105 47%zTUWc	75 40%W	46 41%W	68 43%W	121 33%	1025 41%ze	532 36%	1348 39%	136 38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 206
**C3_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	58	40	18	2	14	25	17	6	7	16	10	11	7	11	28	42	13	1	1
1	1%BJ	2%zB	1%	*	2%	2%	1%	2%	2%	2%	1%	1%	1%	1%	2%zL	1%	4%zOQ	1%	1%
2	51	28	23	2	6	16	27	9	10	11	11	5	10	16	20	41	7	1	1
	1%Kd	1%	1%	*	1%	1%	2%C	2%J	2%J	1%	1%	*	1%	2%	2%K	1%	2%	1%	1%
3	66	44	22	4	10	22	30	8	6	13	23	8	10	26	22	50	13	2	2
	2%BK	2%zB	1%	1%	1%	2%	2%	2%	1%	1%	2%	1%	1%	3%zKL	2%	1%	4%zOQ	1%	1%
4	138	80	58	13	29	42	54	14	17	33	38	34	25	36	44	112	21	3	3
	3%	4%	3%	3%	4%	3%	4%	3%	4%	3%	3%	4%	2%	4%	4%	3%	6%zOQR	2%	2%
5	296	136	160	36	63	90	108	38	46	62	76	52	56	76	112	243	30	18	6
	7%JKS	7%	8%	8%	8%	7%	7%	9%J	10%zU	6%	6%	6%	6%	8%	10%zKL	7%	9%	9%	5%
6	373	213	159	35	72	122	143	28	43	90	135	86	93	95	98	321	30	15	7
	9%BX	11%zB	8%	7%	9%	9%	10%	7%	10%	9%	10%	9%	9%	10%	8%	9%	9%	7%	6%
7	636	294	341	79	152	225	180	51	72	180	233	131	160	172	174	545	51	24	16
	16%FVe	15%	16%	17%F	19%zF	16%F	12%	13%	16%	17%	17%	14%	16%	17%	15%	16%	15%	12%	14%
8	915	460	453	128	171	306	309	94	72	249	318	229	236	221	229	778	72	44	20
	22%HRW	23%	22%	27%zF	22%	22%	21%	23%H	16%	24%H	23%H	24%N	23%	22%	20%	23%R	21%	22%	17%
9	640	300	341	67	108	202	263	53	64	173	216	159	167	154	160	548	38	40	15
	16%P	15%	16%	14%	14%	15%	18%z	13%	15%	17%	16%	17%	17%	15%	14%	16%P	11%	20%PR	12%
Extremely Important	747	334	412	84	128	253	281	75	79	169	274	207	195	148	197	605	50	48	44
10	18%AMWY	17%	20%A	18%	16%	19%	19%	18%	18%	16%	20%I	22%zMN	19%M	15%	17%	18%	14%	24%zOP	37%zOPQ
Don't know	181	70	111	23	29	61	67	29	25	44	25	18	54	42	67	151	20	5	4
	4%AJK	3%	5%zA	5%	4%	4%	5%	7%zJ	6%J	4%J	2%	2%	5%K	4%K	6%zK	4%	6%	3%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
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	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.56AHMN PW	7.40	7.71zA	7.74D	7.44	7.55	7.57	7.43	7.32	7.59	7.72zGH	7.81zMN	7.77zMN	7.39	7.30	7.57P	6.95	7.94zOP	8.18zOP
1-3 (Net)	175 4%BCKLd	112 6%zB	63 3%	8 2%	30 4%	63 5%C	74 5%C	24 6%J	23 5%	40 4%	45 3%	24 3%	28 3%	53 5%KL	71 6%zKL	134 4%	32 9%zOQR	5 2%	4 4%
1-4 (Net)	314 8%BCJLQ	192 10%zB	121 6%	21 4%	59 8%	105 8%C	128 9%C	38 9%	40 9%	73 7%	82 6%	58 6%	52 5%	88 9%L	115 10%zKL	246 7%	53 15%zOQR	8 4%	7 6%
1-2 (Net)	109 3%BCJK	68 3%zB	41 2%	4 1%	21 3%	41 3%C	44 3%C	16 4%J	18 4%J	27 3%	21 2%	16 2%	18 2%	26 3%	49 4%zKL	84 2%	20 6%zOQ	3 1%	3 2%
4-7 (Net)	1444 35%KRX	723 36%	719 34%	162 34%	316 40%zEF	480 35%	486 33%	131 32%	178 40%G	365 35%	481 35%	304 32%	333 33%	379 38%K	428 37%K	1220 36%R	132 38%QR	60 30%	32 27%
5-6 (Net)	669 16%RSX	349 17%	319 15%	71 15%	135 17%	212 16%	251 17%	66 16%	89 20%I	152 15%	211 16%	139 15%	149 15%	172 17%	210 18%	564 16%R	60 17%R	33 16%	13 11%
8-10 (Net)	2301 56%DHMNP W	1094 55%	1206 57%	280 59%D	408 52%	761 56%	853 58%D	223 55%	215 49%	591 57%H	807 59%zH	594 63%zMN	598 59%MN	523 52%	586 51%	1931 56%P	160 46%	132 65%zOP	79 66%zOP
7-10 (Net)	2938 72%AHPW e	1388 69%	1548 74%zA	358 76%zF	560 71%	986 72%	1033 70%	274 67%	287 65%	771 74%GH	1040 77%zGH	726 77%zMN	758 75%zMN	694 70%	760 66%	2475 72%P	211 61%	156 77%zP	95 80%zOP
9-10 (Net)	1387 34%ADMNP W	634 32%	753 36%zA	151 32%	237 30%	455 33%	544 37%zD	128 32%	144 33%	342 33%	489 36%	365 39%zMN	363 36%M	302 30%	357 31%	1152 34%P	88 25%	88 43%zOP	59 50%zOP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	58	2	6	1	3	4	14	2	2	*	2	4	35	15	54	2
1	1%BJ	1%	1%	1%	1%	2%	3%zT	1%	1%	*	1%	1%	1%	1%	2%	1%
2	51	4	11	-	2	5	6	2	1	5	2	5	21	29	42	6
	1%Kd	1%	1%	-	*	2%	1%	1%	*	5%zTUV	1%	1%	1%	2%zd	1%	2%
3	66	3	9	3	5	6	7	1	7	1	4	5	34	28	60	6
	2%BK	1%	1%	2%	1%	3%	1%	1%	4%T	1%	2%	1%	1%	2%	2%	2%
4	138	12	30	4	11	6	8	6	11	2	2	21	83	53	115	12
	3%	4%	3%	3%	3%	3%	2%	2%	6%X	2%	1%	6%zX	3%	4%	3%	3%
5	296	4	62	14	28	24	32	20	16	4	10	28	163	120	255	28
	7%JKS	1%	7%S	9%S	7%S	11%S	7%S	9%S	9%S	4%	7%S	8%S	6%	8%	7%	8%
6	373	28	102	16	37	27	24	12	18	5	15	36	225	133	320	26
	9%BX	9%	12%zXY	11%X	10%X	13%XY	5%	5%	10%	5%	10%	10%X	9%	9%	9%	7%
7	636	58	133	26	42	48	70	31	21	32	31	53	428	199	521	70
	16%FVe	20%V	15%	17%	11%	23%zTVXY	15%	14%	11%	28%zTVXY	20%V	14%	17%ze	14%	15%	20%zf
8	915	86	190	30	89	31	123	55	34	24	35	80	565	330	790	71
	22%HRW	29%zWh	22%	20%	23%W	15%	26%W	25%W	18%	21%	22%	22%	22%	22%	23%	20%
9	640	44	128	25	60	29	70	57	35	14	32	52	415	215	543	54
	16%P	15%	15%	16%	15%	14%	15%	26%zSTVW	19%	13%	21%	14%	16%	15%	16%	15%
Extremely Important	747	48	157	20	95	22	92	26	39	24	22	59	464	269	638	63
10	18%AMWY	16%	18%W	13%	24%zSTUW	10%	20%WY	12%	21%W	22%W	14%	16%	18%	18%	18%	18%
Don't know	181	9	35	11	17	9	27	12	2	1	3	25	96	78	150	18
	4%AJK	3%	4%	7%hab	4%	4%	6%h	5%	1%	1%	2%	7%hab	4%	5%	4%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 206
**C3_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.**
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.56AHMN	7.70W	7.57W	7.42	7.85zWc	6.93	7.65W	7.74W	7.49W	7.67W	7.59W	7.41W	7.63z	7.49	7.55	7.56
1-3 (Net)	175 4%BCKLd	9 3%	26 3%	5 3%	10 3%	15 7%TVY	27 6%	5 2%	10 5%	6 5%	7 4%	13 4%	90 4%	73 5%	156 4%	13 4%
1-4 (Net)	314 8%BCILQ	21 7%	55 6%	9 6%	21 5%	22 10%	35 7%	10 5%	21 11%VY	8 7%	9 6%	34 9%	172 7%	126 9%	271 8%	25 7%
1-2 (Net)	109 3%BCJK	6 2%	17 2%	1 1%	5 1%	10 5%V	21 4%V	4 2%	3 2%	5 5%	3 2%	9 2%	56 2%	44 3%	97 3%	8 2%
4-7 (Net)	1444 35%KRX	103 34%	327 38%VX	61 40%X	118 30%	105 50%zSTVX Yhc	133 28%	68 30%	67 36%	44 39%	58 37%	138 38%X	899 36%	505 34%	1210 35%	136 38%
5-6 (Net)	669 16%RSX	32 11%	165 19%SKa	31 20%SKa	65 17%	50 24%zSXya	55 12%	32 14%	35 19%	10 9%	25 16%	64 17%	389 15%	253 17%	575 16%	54 15%
8-10 (Net)	2301 56%DHMNP W	178 60%W	476 55%W	74 49%	244 63%zTUWc	83 39%	286 60%UWc	139 62%UW	108 58%W	62 55%W	89 57%W	191 52%W	1444 57%	815 55%	1971 57%	188 53%
7-10 (Net)	2938 72%AHPW e	236 79%zTUWc	609 70%W	101 67%	286 73%W	131 62%	356 75%Wc	170 76%W	129 69%	94 84%zTUWh c	120 77%W	244 66%	1872 74%ze	1014 69%	2492 71%	258 73%
9-10 (Net)	1387 34%ADMNP W	93 31%	285 33%W	44 29%	155 40%zWc	51 24%	163 34%W	84 37%W	74 40%W	39 34%	54 34%	111 30%	879 35%	485 33%	1181 34%	117 33%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 207
**C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 A range of high quality, distinctive and creative content that is different to that of other providers.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	63	40	23	4	19	23	18	7	10	12	15	12	11	14	26	45	15	1	1
1	2%	2%	1%	1%	2%	2%	1%	2%	2%	1%	1%	1%	1%	1%	2%	1%	4% zOQ	1%	1%
2	53	26	27	4	9	12	29	7	12	13	5	6	12	15	20	43	8	1	1
	1% JKd	1%	1%	1%	1%	1%	2% zE	2% J	3% zJ	1% J	*	1%	1%	2%	2% K	1%	2%	1%	1%
3	73	42	31	7	5	35	27	11	7	13	23	8	13	27	25	55	12	3	3
	2% DK	2%	1%	1%	1%	3% zD	2%	3%	2%	1%	2%	1%	1%	3% K	2% K	2%	4% zO	2%	3%
4	143	83	60	18	24	46	56	20	15	42	31	26	28	36	54	124	13	4	2
	3% Id	4%	3%	4%	3%	3%	4%	5% J	3%	4% J	2%	3%	3%	4%	5% zK	4%	4%	2%	2%
5	389	194	194	38	83	123	144	37	51	97	100	68	80	117	123	323	43	15	8
	9% JK	10%	9%	8%	11%	9%	10%	9%	12% J	9%	7%	7%	8%	12% zKL	11% K	9%	12%	7%	7%
6	407	202	205	49	83	143	132	36	50	104	140	84	94	102	127	354	29	17	7
	10% R	10%	10%	10%	11%	10%	9%	9%	11%	10%	10%	9%	9%	10%	11%	10% R	8%	8%	6%
7	675	325	348	82	149	236	207	60	68	179	253	160	160	180	174	574	51	35	15
	16% Fh	16%	17%	17%	19% F	17% F	14%	15%	15%	17%	19% z	17%	16%	18%	15%	17%	15%	17%	13%
8	924	467	457	118	191	295	321	85	93	221	343	240	266	208	211	783	71	44	25
	23% N	23%	22%	25%	24%	22%	22%	21%	21%	21%	25% z	26% zMN	26% zMN	21%	18%	23%	21%	22%	21%
9	564	281	283	65	94	180	225	52	46	168	206	141	138	135	150	471	47	31	15
	14%	14%	13%	14%	12%	13%	15%	13%	10%	16% zH	15% H	15%	14%	14%	13%	14%	14%	16%	12%
Extremely Important	647	277	370	66	92	225	264	55	69	162	220	178	160	131	177	525	42	43	37
10	16% AD	14%	18% zA	14%	12%	16% D	18% zD	13%	16%	16%	16%	19% zIM	16%	13%	15%	15%	12%	21% zOP	31% zOPQ
Don't know	163	62	101	22	36	48	57	37	21	29	23	17	50	32	64	139	13	8	3
	4% AUKhd	3%	5% zA	5%	5%	3%	4%	9% zHU	5% J	3%	2%	2%	5% K	3%	6% zKM	4%	4%	4%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 207
**C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 A range of high quality, distinctive and creative content that is different to that of other providers.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.37AHMN PW	7.25	7.48zA	7.44	7.22	7.35	7.43	7.17	7.11	7.42H	7.58zGH	7.68zMN	7.52zMN	7.17	7.14	7.37P	6.87	7.78zOP	7.92zOP
1-3 (Net)	190 5%JKOT	108 5%	82 4%	14 3%	32 4%	70 5%	74 5%	25 6%J	29 7%J	39 4%	43 3%	26 3%	37 4%	56 6%K	71 6%zKL	142 4%	35 10%zOQR	6 3%	6 5%
1-4 (Net)	333 8%BJKQT d	191 10%zB	141 7%	32 7%	56 7%	116 8%	129 9%	45 11%J	43 10%J	81 8%	73 5%	51 5%	64 6%	92 9%K	126 11%zKL	267 8%	49 14%zOQR	9 5%	8 7%
1-2 (Net)	116 3%JK	66 3%	51 2%	8 2%	27 3%	35 3%	47 3%	14 3%J	22 5%zIJ	25 2%	19 1%	18 2%	23 2%	29 3%	46 4%zK	88 3%	23 7%zOQR	3 1%	3 2%
4-7 (Net)	1614 39%FKLR	804 40%	806 38%	188 40%	339 43%zF	548 40%	539 36%	154 38%	184 42%	422 41%	523 39%	338 36%	363 36%	435 44%zKL	478 42%KL	1375 40%R	135 39%R	70 35%	33 28%
5-6 (Net)	796 19%KRS	396 20%	399 19%	88 18%	166 21%	266 19%	276 19%	74 18%	102 23%J	201 19%	240 18%	152 16%	174 17%	219 22%KL	250 22%KL	677 20%R	72 21%R	31 16%	15 13%
8-10 (Net)	2135 52%DMNc	1025 51%	1109 53%	249 53%	377 48%	699 51%	810 55%D	192 47%	207 47%	551 53%	769 57%zGH	559 59%zMN	564 56%zMN	473 48%	538 47%	1779 52%	160 47%	118 59%zOP	77 65%zOP
7-10 (Net)	2810 69%GHNP	1351 68%	1457 69%	331 70%	526 67%	936 69%	1017 69%	252 62%	275 62%	730 70%GH	1022 75%zGH	719 77%zLMN	725 72%MN	654 66%	712 62%	2353 68%P	211 61%	153 76%zOP	92 78%zOP
9-10 (Net)	1211 30%DU	558 28%	653 31%	131 28%	186 24%	405 30%D	489 33%zD	107 26%	114 26%	330 32%	426 31%	319 34%zMN	299 29%	266 27%	327 28%	996 29%	89 26%	74 37%zOP	52 44%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 207
**C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 A range of high quality, distinctive and creative content that is different to that of other providers.**
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	63	4	9	2	2	3	12	2	-	*	2	9	38	17	59	2
1	2%	1%	1%	1%	1%	2%	3%	1%	-	*	1%	2%	1%	1%	2%	1%
2	53	4	8	3	2	10	4	6	2	-	2	2	23	26	43	7
	1%JKd	1%	1%	2%	1%	5%zTVXc	1%	3%	1%	-	1%	1%	1%	2% d	1%	2%
3	73	6	8	3	10	3	6	2	5	3	4	5	43	28	67	5
	2%DK	2%	1%	2%	3%	1%	1%	1%	3%	2%	3%	1%	2%	2%	2%	1%
4	143	19	25	8	7	9	18	9	9	1	3	15	65	72	120	13
	3%jd	6%zTV	3%	5%	2%	4%	4%	4%	5%	1%	2%	4%	3%	5% zd	3%	4%
5	389	22	96	17	31	28	39	15	17	6	12	40	233	142	318	39
	9%JK	7%	11%	12%	8%	13%	8%	7%	9%	6%	8%	11%	9%	10%	9%	11%
6	407	17	101	14	40	17	34	23	35	13	19	42	261	133	353	30
	10%R	6%	12% SX	10%	10%	8%	7%	10%	19%zSTVW X	11%	12% S	11% S	10%	9%	10%	8%
7	675	60	151	21	67	44	74	28	15	17	25	72	450	219	583	62
	16% Fh	20% h	17% h	14%	17% h	21% h	16% h	13%	8%	15%	16%	20% h	18% ze	15%	17%	18%
8	924	82	192	39	83	45	99	58	43	31	36	75	572	334	777	84
	23% N	27%	22%	26%	21%	21%	21%	26%	23%	28%	23%	20%	23%	23%	22%	24%
9	564	28	118	12	48	24	76	48	24	14	33	45	369	185	477	54
	14%	10%	14%	8%	12%	11%	16% SU	21%zSTUV Wc	13%	12%	21%zSTUV Wc	12%	15%	13%	14%	15%
Extremely Important	647	44	119	19	85	25	85	24	37	22	16	49	390	244	558	46
10	16% AD	15%	14%	12%	22%zTUWV bc	12%	18%	11%	20% Y	20%	10%	13%	15%	17%	16%	13%
Don't know	163	12	37	14	14	4	27	8	-	5	4	15	83	71	134	12
	4%AUKhd	4% h	4% h	9%zTVW hb	4% h	2%	6% h	4% h	-	4% h	2%	4% h	3%	5% d	4%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 207
**C3_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 A range of high quality, distinctive and creative content that is different to that of other providers.
 Base = All respondents**

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.37AHMN	7.29	7.35W	7.09	7.65zTUW	6.95	7.50W	7.46W	7.40	7.78UWc	7.38	7.17	7.42	7.33	7.36	7.32
	PW				c											
1-3 (Net)	190	14	25	7	14	16	21	9	7	3	8	16	105	71	169	15
	5%JKOT	5%	3%	5%	4%	8%T	5%	4%	4%	3%	5%	4%	4%	5%	5%	4%
1-4 (Net)	333	33	50	15	22	25	40	19	16	4	11	31	170	143	288	28
	8%BJKQT	11%TV	6%	10%	6%	12%TVa	8%	8%	9%	4%	7%	8%	7%	10%zd	8%	8%
	d															
1-2 (Net)	116	8	17	4	5	13	16	8	2	*	4	11	61	44	101	10
	3%JK	3%	2%	3%	1%	6%zTVha	3%	3%	1%	*	3%	3%	2%	3%	3%	3%
4-7 (Net)	1614	118	373	61	145	97	165	76	76	37	60	168	1010	565	1374	144
	39%FKLR	40%	43%zXY	40%	37%	46%XY	35%	34%	41%	33%	38%	46%zXY	40%	38%	39%	41%
5-6 (Net)	796	39	197	32	71	45	73	38	51	19	32	81	495	275	671	68
	19%KRS	13%	23%zSX	21%	18%	21%	15%	17%	28%zSVXY	17%	20%	22%SX	20%	19%	19%	19%
8-10 (Net)	2135	154	429	70	216	94	260	131	104	68	85	168	1331	764	1811	185
	52%DMNc	52%	50%	46%	56%Wc	45%	55%Wc	58%Wc	56%	60%Wc	54%	46%	53%	52%	52%	52%
7-10 (Net)	2810	214	580	91	283	138	334	159	118	85	110	240	1781	983	2395	247
	69%GHNP	72%U	67%	60%	73%U	65%	71%U	71%	64%	75%U	70%	65%	70%ze	67%	69%	69%
9-10 (Net)	1211	72	237	31	133	49	161	72	61	36	49	93	759	429	1035	100
	30%DU	24%	27%	20%	34%SUWc	23%	34%STUWc	32%U	33%U	32%	31%	25%	30%	29%	30%	28%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 208
**C3_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	79	54	25	4	22	28	26	7	6	15	22	18	13	19	29	55	20	2	2
1	2%BO	3%zB	1%	1%	3%C	2%	2%	2%	1%	1%	2%	2%	1%	2%	3%	2%	6%zOQR	1%	2%
2	54	27	26	3	3	10	38	14	7	13	4	5	11	11	27	43	9	2	1
	1%DEJKd	1%	1%	1%	*	1%	3%zCDE	3%zIJ	2%J	1%J	*	*	1%	1%	2%zK	1%	3%	1%	1%
3	98	58	40	5	15	41	37	15	9	15	36	15	21	31	32	68	26	3	1
	2%IKO	3%	2%	1%	2%	3%C	2%	4%I	2%	1%	3%	2%	2%	3%	3%	2%	8%zOQR	1%	1%
4	144	72	72	12	33	37	63	14	22	35	45	33	30	37	45	120	13	6	5
	4%d	4%	3%	3%	4%	3%	4%	3%	5%	3%	3%	3%	3%	4%	4%	3%	4%	3%	4%
5	354	180	172	41	68	115	129	33	52	93	85	73	67	92	121	300	32	13	8
	9%JLd	9%	8%	9%	9%	8%	9%	8%	12%zJ	9%J	6%	8%	7%	9%	11%zL	9%	9%	7%	7%
6	403	216	188	43	84	144	133	37	44	98	144	106	86	95	116	353	20	21	9
	10%Pe	11%	9%	9%	11%	11%	9%	9%	10%	9%	11%	11%	8%	10%	10%	10%P	6%	10%	8%
7	688	328	360	89	133	251	215	69	77	176	235	142	191	167	189	587	51	35	15
	17%F	16%	17%	19%	17%	18%F	15%	17%	17%	17%	17%	15%	19%	17%	16%	17%	15%	17%	13%
8	834	414	421	88	177	266	303	73	84	223	312	200	227	209	198	701	69	43	21
	20%N	21%	20%	19%	23%	20%	20%	18%	19%	21%	23%z	21%N	22%N	21%	17%	20%	20%	22%	18%
9	551	268	282	69	88	183	210	54	46	159	195	142	132	141	137	467	40	33	12
	13%	13%	13%	15%	11%	13%	14%	13%	11%	15%	14%	15%	13%	14%	12%	14%	12%	16%R	10%
Extremely Important	712	312	400	91	124	240	257	62	66	178	250	188	188	156	179	588	44	39	41
10	17%APWY	16%	19%zA	19%	16%	18%	17%	15%	15%	17%	18%	20%zMN	19%	16%	16%	17%	13%	19%P	35%zOPQ
Don't know	183	70	113	28	37	50	69	30	26	34	31	19	46	38	80	155	21	4	3
	4%AJKhd	4%	5%zA	6%	5%	4%	5%	7%zIJ	6%J	3%	2%	2%	5%K	4%K	7%zKLM	5%	6%Q	2%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 208
**C3_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.36ANPW	7.21	7.50zA	7.63zDEF	7.27	7.37	7.30	7.14	7.13	7.46GH	7.53zGH	7.55zMN	7.54zMN	7.29	7.07	7.39P	6.65	7.64zP	7.92zOP
1-3 (Net)	231	139	92	12	40	79	101	36	22	44	62	37	46	60	87	165	55	7	4
	6%BCKIO	7%zB	4%	2%	5%C	6%C	7%C	9%zIJ	5%	4%	5%	4%	5%	6%	8%zKL	5%	16%zOQR	3%	3%
1-4 (Net)	375	211	164	24	72	115	164	50	45	79	107	70	76	97	133	285	68	13	9
	9%BCKOd	11%zB	8%	5%	9%C	8%C	11%zC	12%IJ	10%	8%	8%	7%	7%	10%	12%zKL	8%	20%zOQR	6%	7%
1-2 (Net)	133	81	52	6	25	37	64	21	13	29	26	23	25	30	56	98	29	4	3
	3%BCKIOtd	4%zB	2%	1%	3%	3%	4%zC	5%IJ	3%	3%	2%	2%	2%	3%	5%zKL	3%	8%zOQR	2%	2%
4-7 (Net)	1589	796	791	186	318	547	539	152	196	403	509	354	374	391	471	1360	116	76	38
	39%RY	40%	38%	39%	41%	40%	36%	37%	44%zJ	39%	37%	38%	37%	39%	41%	40%R	34%	37%	32%
5-6 (Net)	757	396	359	85	152	259	262	69	96	191	229	179	153	188	237	653	52	34	18
	18%L	20%	17%	18%	19%	19%	18%	17%	22%	18%	17%	19%L	15%	19%	21%L	19%	15%	17%	15%
8-10 (Net)	2097	993	1103	248	389	690	770	188	197	559	757	530	547	507	513	1756	152	115	74
	51%HNPW	50%	53%	52%	50%	51%	52%	46%	45%	54%GH	56%zGH	56%zMN	54%N	51%N	45%	51%P	44%	57%P	62%zOP
7-10 (Net)	2786	1321	1463	337	523	941	985	258	274	736	993	672	738	673	702	2342	203	150	90
	68%AHNPt Ue	66%	70%zA	71%	67%	69%	67%	63%	62%	71%GH	73%zGH	72%zN	73%zMN	68%N	61%	68%P	59%	74%zOP	75%zOP
9-10 (Net)	1263	579	682	160	212	424	467	115	113	337	445	330	320	298	316	1055	84	72	53
	31%ADHNP U	29%	33%A	34%D	27%	31%	32%	28%	26%	32%H	33%H	35%zMN	32%	30%	27%	31%P	24%	36%P	45%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 208
**C3_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.**
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	79	2	10	2	5	5	13	2	1	*	3	12	50	20	71	4
1	2%BO	1%	1%	2%	1%	2%	3%	1%	*	*	2%	3%T	2%	1%	2%	1%
2	54	4	6	*	3	9	4	6	3	3	2	2	15	34	43	6
	1%DEJKd	1%	1%	*	1%	4%zTUVXc	1%	3%T	2%	3%	1%	1%	1%	2%zd	1%	2%
3	98	3	18	7	11	2	11	1	5	1	4	5	61	34	90	5
	2%IKO	1%	2%	5%SVc	3%	1%	2%	1%	3%	1%	3%	1%	2%	2%	3%	2%
4	144	13	33	6	11	11	11	7	14	3	1	11	68	71	128	13
	4%d	4%	4%	4%	3%	5%b	2%	3%	7%zXb	3%	*	3%	3%	5%zd	4%	4%
5	354	14	97	21	27	28	34	12	14	9	9	37	187	156	286	36
	9%JLd	5%	11%zSY	14%zSVXYb	7%	13%zSVXYb	7%	5%	7%	8%	5%	10%S	7%	11%zd	8%	10%
6	403	31	101	17	36	21	43	17	18	5	19	44	280	108	338	29
	10%Pe	10%	12%	12%	9%	10%	9%	8%	10%	5%	12%	12%	11%ze	7%	10%	8%
7	688	65	137	19	59	45	86	33	33	21	23	65	455	224	594	61
	17%F	22%	16%	13%	15%	21%	18%	15%	18%	19%	14%	18%	18%	15%	17%	17%
8	834	71	158	31	83	33	85	61	32	23	45	80	521	302	703	82
	20%N	24%	18%	20%	21%	15%	18%	27%zTWX	17%	21%	28%zTWXh	22%	21%	21%	20%	23%
9	551	40	112	14	51	29	71	49	29	16	20	36	343	197	477	45
	13%	13%	13%	9%	13%	14%	15%	22%zSTUV c	16%	15%	13%	10%	14%	13%	14%	13%
Extremely Important	712	42	148	20	91	23	88	24	38	29	27	58	456	245	607	57
10	17%APWY	14%	17%	13%	23%zSTUW Yc	11%	19%WY	11%	20%WY	26%SUWY	17%	16%	18%	17%	17%	16%
Don't know	183	14	44	14	12	8	28	13	-	1	5	17	92	80	150	17
	4%AJKhd	5%h	5%h	9%zVha	3%	4%h	6%h	6%h	-	1%	3%	5%h	4%	5%h	4%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 208
**C3_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that the BBC provides:
 Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.
 Base = All respondents**

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.36ANPW	7.47UW	7.33W	6.96	7.65zTUW	6.84	7.46UW	7.58UW	7.42W	7.83UWc	7.55UW	7.21	7.45ze	7.26	7.36	7.37
					c											
1-3 (Net)	231	9	34	10	19	16	28	9	9	4	9	19	125	88	204	15
	6%BCIKO	3%	4%	7%	5%	8%	6%	4%	5%	4%	6%	5%	5%	6%	6%	4%
1-4 (Net)	375	22	67	16	30	27	39	16	22	7	10	30	193	160	332	29
	9%BCKOd	7%	8%	10%	8%	13%	8%	7%	12%	6%	6%	8%	8%	11%zd	10%	8%
1-2 (Net)	133	6	16	3	8	14	17	8	3	3	5	14	65	54	114	10
	3%BCJOTd	2%	2%	2%	2%	7%zSTV	4%	3%	2%	3%	3%	4%	3%	4%	3%	3%
4-7 (Net)	1589	123	368	63	134	104	174	69	79	38	51	157	991	560	1346	139
	39%RY	41%	43%zVY	42%	34%	49%zVXYa	37%	31%	42%	34%	33%	43%Y	39%	38%	39%	39%
						b										
5-6 (Net)	757	45	198	38	64	48	77	29	32	14	28	80	468	265	624	65
	18%L	15%	23%zSVXY	25%SVXYa	16%	23%Y	16%	13%	17%	12%	18%	22%Y	18%	18%	18%	18%
			a													
8-10 (Net)	2097	152	418	64	225	84	243	134	99	69	92	175	1320	744	1787	184
	51%HNPW	51%W	48%	42%	58%zTUWc	40%	51%W	60%zTUWc	53%W	61%TUWc	59%UW	48%	52%	51%	51%	52%
7-10 (Net)	2786	217	556	83	284	129	329	166	132	90	114	240	1775	967	2382	245
	68%AHNPT	73%TUW	64%	55%	73%TUW	61%	70%U	74%TUW	71%U	80%zTUWc	73%UW	65%	70%ze	66%	68%	69%
	Ue															
9-10 (Net)	1263	82	261	33	142	52	159	73	67	46	47	94	799	442	1084	102
	31%ADHNP	27%	30%	22%	37%zSUWc	24%	34%UWc	32%	36%UWc	41%SUWc	30%	26%	32%	30%	31%	29%
	U															

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 209
C4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:
 Base = All respondents

Summary Table				
	Impartial news and information to help people understand and engage with the world around them.	Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	A range of high quality, distinctive and creative content that is different to that of other providers.	Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.
UnweightedBase	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770
Not At All Important	124	125	112	145
1	3%	3%	3%	4%
2	64	68	57	78
	2%	2%	1%	2%
3	97	85	97	115
	2%	2%	2%	3%
4	123	176	169	180
	3%	4%	4%	4%
5	329	347	372	380
	8%	8%	9%	9%
6	397	438	420	431
	10%	11%	10%	11%
7	551	638	630	649
	13%	16%	15%	16%
8	782	831	870	830
	19%	20%	21%	20%
9	580	580	580	544
	14%	14%	14%	13%
Extremely Important	927	679	648	632
10	23%	17%	16%	15%
Don't know	127	135	145	118
	3%	3%	4%	3%
Total mentions	4101	4101	4101	4101
	100%	100%	100%	100%
Mean	7.46	7.24	7.24	7.09
1-3 (Net)	286	277	266	338
	7%	7%	6%	8%

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Table 209
C4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:
 Base = All respondents

Summary Table				
	Impartial news and information to help people understand and engage with the world around them.	Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.	A range of high quality, distinctive and creative content that is different to that of other providers.	Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.
WeightedBase	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770
1-4 (Net)	409 10%	453 11%	435 11%	517 13%
1-2 (Net)	189 5%	193 5%	169 4%	223 5%
4-7 (Net)	1399 34%	1598 39%	1591 39%	1640 40%
5-6 (Net)	726 18%	785 19%	792 19%	811 20%
8-10 (Net)	2289 56%	2090 51%	2098 51%	2006 49%
7-10 (Net)	2840 69%	2728 67%	2728 67%	2655 65%
9-10 (Net)	1507 37%	1259 31%	1228 30%	1176 29%

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Table 210
C4_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	124	78	46	12	29	44	39	10	14	41	22	20	14	41	50	89	25	6	5
1	3%B JLOV	4%zB	2%	3%	4%	3%	3%	2%	3%	4%J	2%	2%	1%	4%KL	4%zKL	3%	7%zOQ	3%	4%
2	64	36	28	2	14	20	29	6	8	11	24	13	14	12	25	44	17	2	1
	2%CO	2%	1%	*	2%	1%	2%C	2%	2%	1%	2%	1%	1%	1%	2%	1%	5%zOQR	1%	1%
3	97	59	38	10	27	29	32	5	7	23	30	15	25	30	28	71	22	2	3
	2%BOV	3%B	2%	2%	3%	2%	2%	1%	2%	2%	2%	2%	2%	3%	2%	2%	6%zOQR	1%	2%
4	123	76	47	11	24	37	51	17	14	31	28	16	28	36	43	102	16	4	2
	3%B JKd	4%zB	2%	2%	3%	3%	3%	4%	3%	3%	2%	2%	3%	4%K	4%K	3%	5%	2%	1%
5	329	142	186	35	70	109	114	38	42	78	96	57	60	96	115	280	26	14	8
	8%KL	7%	9%	7%	9%	8%	8%	9%	9%	7%	7%	6%	6%	10%KL	10%zKL	8%	8%	7%	7%
6	397	197	199	53	75	135	135	37	70	99	110	61	110	89	138	338	30	18	11
	10%JK	10%	9%	11%	10%	10%	9%	9%	16%zGU	10%	8%	6%	11%K	9%	12%zK	10%	9%	9%	9%
7	551	256	294	79	131	164	177	55	53	146	191	135	127	151	138	470	42	28	12
	13%	13%	14%	17%zEF	17%zEF	12%	12%	14%	12%	14%	14%	14%	13%	15%	12%	14%	12%	14%	10%
8	782	383	399	85	161	252	284	84	92	213	266	188	205	182	206	683	48	33	18
	19%P	19%	19%	18%	21%	18%	19%	21%	21%	20%	20%	20%	20%	18%	18%	20%zP	14%	17%	15%
9	580	288	292	76	79	203	223	55	54	145	220	144	161	134	141	494	44	26	16
	14%D	14%	14%	16%D	10%	15%D	15%D	14%	12%	14%	16%z	15%	16%N	13%	12%	14%	13%	13%	14%
Extremely Important	927	434	493	91	152	322	362	66	65	234	360	279	241	199	207	758	62	66	41
10	23%DGHN	22%	23%	19%	19%	24%	24%CD	16%	15%	22%GH	27%zGH	30%zLMN	24%N	20%	18%	22%	18%	33%zOP	35%zOP
Don't know	127	51	76	19	23	51	34	34	22	22	10	12	26	28	60	108	13	3	2
	3%JK	3%	4%	4%	3%	4%	2%	8%zIJ	5%zIJ	2%J	1%	1%	3%	3%K	5%zKLM	3%	4%	2%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 210
C4_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.46ADHM NP	7.34	7.58zA	7.51D	7.19	7.52D	7.55D	7.32	7.11	7.46H	7.76zGHI	7.91zLMN	7.69zMN	7.24	7.07	7.51zP	6.61	7.88zOP	7.85zOP
1-3 (Net)	286 7%BJKLOV	173 9%zB	113 5%	23 5%	70 9%C	93 7%	100 7%	21 5%	30 7%	74 7%	77 6%	48 5%	53 5%	83 8%KL	103 9%zKL	204 6%	64 18%zOQR	10 5%	8 7%
1-4 (Net)	409 10%BJKOV d	249 12%zB	160 8%	35 7%	93 12%C	130 9%	151 10%	38 9%	44 10%	105 10%	105 8%	63 7%	81 8%	118 12%KL	146 13%zKL	306 9%	79 23%zOQR	14 7%	10 8%
1-2 (Net)	189 5%BILOV	114 6%zB	75 4%	14 3%	43 5%	64 5%	68 5%	16 4%	23 5%	51 5%	47 3%	33 4%	28 3%	53 5%L	74 6%zKL	134 4%	42 12%zOQR	8 4%	5 5%
4-7 (Net)	1399 34%JKRXY	670 34%	726 35%	179 38%	298 38%zEF	445 33%	477 32%	147 36%	178 40%zJ	353 34%	425 31%	268 29%	326 32%	371 37%K	434 38%zKL	1190 35%R	114 33%	63 31%	33 28%
5-6 (Net)	726 18%JKY	339 17%	384 18%	88 19%	144 18%	244 18%	249 17%	75 18%	111 25%zI	177 17%	206 15%	118 13%	171 17%K	185 19%K	253 22%zKL	618 18%	56 16%	31 15%	20 17%
8-10 (Net)	2289 56%DHMNP TW	1105 55%	1184 56%	252 53%	392 50%	776 57%D	869 59%zD	205 50%	211 48%	591 57%H	846 62%zGHI	612 65%zLMN	608 60%zMN	515 52%	555 48%	1934 56%P	153 45%	126 62%zP	76 64%zOP
7-10 (Net)	2840 69%GHNP	1360 68%	1478 70%	331 70%	523 67%	940 69%	1046 71%	261 64%	264 60%	737 71%GH	1038 76%zGHI	747 79%zLMN	735 73%zMN	665 67%N	693 60%	2404 70%P	195 57%	153 76%zP	87 73%P
9-10 (Net)	1507 37%DGHNP TW	722 36%	785 37%	167 35%	231 29%	524 38%D	585 40%zD	121 30%	119 27%	379 36%H	581 43%zGHI	423 45%zLMN	403 40%MN	333 33%	348 30%	1252 36%	106 31%	92 46%zOP	58 48%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 210
C4_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	124	11	23	1	2	4	17	9	4	*	2	17	74	41	109	8
1	3%BJLOV	4%V	3%V	1%	*	2%	3%V	4%V	2%	*	1%	5%V	3%	3%	3%	2%
2	64	4	13	-	3	4	7	1	6	2	2	3	38	23	55	7
	2%CO	1%	1%	-	1%	2%	1%	1%	3%	2%	1%	1%	1%	2%	2%	2%
3	97	10	18	6	2	8	11	3	1	1	2	9	56	38	85	8
	2%BOV	3%V	2%	4%V	1%	4%V	2%	1%	*	1%	1%	3%	2%	3%	2%	2%
4	123	7	28	1	6	7	13	5	10	2	4	18	58	63	102	12
	3%BJKd	2%	3%	1%	2%	3%	3%	2%	5%V	2%	3%	5%V	2%	4%zd	3%	3%
5	329	20	89	9	37	19	25	14	25	9	8	26	191	129	283	25
	8%KL	7%	10%zK	6%	9%	9%	5%	6%	13%zXb	8%	5%	7%	8%	9%	8%	7%
6	397	28	94	19	39	29	46	12	10	9	15	38	256	131	345	26
	10%JK	9%	11%Y	13%Yh	10%	14%Yh	10%	5%	5%	8%	10%	10%	10%	9%	10%	7%
7	551	46	129	19	58	34	50	28	27	17	23	39	342	195	470	45
	13%	15%	15%	12%	15%	16%	10%	13%	15%	14%	11%	11%	14%	13%	13%	13%
8	782	65	173	30	68	39	90	60	30	17	40	70	497	275	658	82
	19%P	22%	20%	20%	17%	19%	19%	27%zVh	16%	15%	26%	19%	20%	19%	19%	23%
9	580	46	106	13	59	26	72	41	27	24	23	58	360	201	492	53
	14%D	15%	12%	9%	15%	12%	15%	18%U	14%	21%TU	15%	16%	14%	14%	14%	15%
Extremely Important	927	61	170	36	105	34	121	45	47	30	33	75	592	319	784	80
10	23%DGHN	21%	20%	24%	27%TW	16%	26%W	20%	25%	26%	21%	20%	23%	22%	22%	23%
Don't know	127	2	22	17	11	7	22	6	-	2	3	15	65	57	104	11
	3%JK	1%	2%	11%zSTVWX	3%	3%h	5%Sh	3%	-	2%	2%	4%Sh	3%	4%d	3%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 210
C4_1. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Impartial news and information to help people understand and engage with the world around them.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.46ADHM NP	7.45	7.32	7.68W	7.89zSTW hc	7.12	7.63W	7.70W	7.42	7.95TW	7.72W	7.33	7.54	7.39	7.44	7.58
1-3 (Net)	286	24	53	7	7	17	35	13	11	3	6	29	168	102	249	23
	7%BJKLOV	8%V	6%V	5%	2%	8%V	7%V	6%V	6%V	3%	4%	8%V	7%	7%	7%	6%
1-4 (Net)	409	31	81	9	13	24	47	18	21	5	11	46	226	165	352	35
	10%BJKOV d	10%V	9%V	6%	3%	11%V	10%V	8%V	11%V	4%	7%	13%V	9%	11% d	10%	10%
1-2 (Net)	189	15	36	1	5	9	23	10	10	2	4	19	112	64	164	15
	5%BJLOV	5%V	4%V	1%	1%	4%	5%V	4%V	5%V	2%	3%	5%V	4%	4%	5%	4%
4-7 (Net)	1399	100	340	48	140	89	134	59	72	37	50	121	848	517	1200	107
	34%JKRXY	33%	39%zXY	32%	36%Y	42%zXY	28%	26%	38%XY	33%	32%	33%	34%	35%	34%	30%
5-6 (Net)	726	47	182	28	75	48	71	26	34	18	23	65	448	260	629	51
	18%JKY	16%	21%zXY	19%	19%Y	22%Y	15%	12%	18%	16%	15%	18%	18%	18%	18%	14%
8-10 (Net)	2289	173	449	79	232	100	283	146	104	71	97	203	1448	795	1934	215
	56%DHMNP TW	58%	52%	52%	60%TW	47%	60%TW	65%zTUW	56%	63%W	62%W	55%	57%	54%	55%	60%
7-10 (Net)	2840	218	579	98	290	134	332	174	131	88	119	241	1790	990	2404	259
	69%GHNP	73%W	67%	65%	74%TWc	63%	70%	78%zTUWc	70%	78%W	76%W	66%	71%ze	67%	69%	73%
9-10 (Net)	1507	107	276	49	164	60	193	86	74	53	56	133	951	520	1276	133
	37%DGHNP TW	36%	32%	33%	42%TW	28%	41%TW	38%	40%	47%TUW	36%	36%	38%	35%	37%	37%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 211
C4_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	125	75	50	10	25	47	44	9	16	36	30	22	23	27	53	99	18	4	5
1	3% BV	4% zB	2%	2%	3%	3%	3%	2%	4%	3%	2%	2%	2%	3%	5% zKL	3%	5% zO	2%	4%
2	68	37	30	4	10	21	33	11	6	14	20	14	12	11	31	49	15	2	1
	2%	2%	1%	1%	1%	2%	2%	3%	1%	1%	1%	1%	1%	1%	3% zLM	1%	4% zOQR	1%	1%
3	85	47	37	9	13	32	31	8	7	13	20	16	18	20	31	64	15	3	3
	2% d	2%	2%	2%	2%	2%	2%	2%	2%	1%	1%	2%	2%	2%	3%	2%	4% zO	1%	2%
4	176	97	79	21	43	41	70	19	23	59	48	30	39	39	68	147	19	6	3
	4% EKX	5%	4%	4%	5% E	3%	5%	5%	5%	6% zJ	4%	3%	4%	4%	6% zK	4%	6%	3%	3%
5	347	166	181	36	84	106	120	36	55	83	94	44	83	99	121	284	38	14	11
	8% JK	8%	9%	8%	11% z	8%	8%	9%	12% zIU	8%	7%	5%	8% K	10% K	10% zK	8%	11%	7%	9%
6	438	197	240	59	66	156	156	39	68	117	130	74	113	130	122	381	27	21	9
	11% K	10%	11%	13% D	8%	11%	11%	10%	15% zGJ	11%	10%	8%	11% K	13% zK	11%	11%	8%	11%	8%
7	638	326	311	75	154	202	208	70	54	158	239	160	141	174	162	541	52	28	16
	16%	16%	15%	16%	20% zEF	15%	14%	17%	12%	15%	18% zH	17%	14%	17%	14%	16%	15%	14%	13%
8	831	399	432	88	164	291	287	84	77	237	292	205	227	186	212	706	65	40	20
	20%	20%	21%	19%	21%	21%	19%	21%	18%	23%	22%	22%	22%	19%	18%	21%	19%	20%	16%
9	580	296	284	81	98	190	211	43	58	139	225	168	152	131	129	497	36	31	16
	14% NS	15%	14%	17% D	12%	14%	14%	11%	13%	13%	17% zG	18% zMN	15% N	13%	11%	14%	10%	15%	14%
Extremely Important	679	303	376	73	100	232	275	59	54	171	246	192	175	145	167	558	42	48	31
10	17% ADHPT	15%	18% A	15%	13%	17% D	19% D	14%	12%	16%	18% H	20% zMN	17%	15%	14%	16%	12%	24% zOP	26% zOP
Don't know	135	55	80	17	27	46	45	30	24	13	14	14	30	34	57	109	17	5	4
	3% IJKd	3%	4%	4%	3%	3%	3%	7% zIU	5% zIU	1%	1%	1%	3%	3% K	5% zK	3%	5%	3%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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C4_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24ADHN PSW	7.13	7.35zA	7.36D	7.06	7.27	7.26	7.11	6.90	7.22H	7.49zGHI	7.65zLMN	7.39zN	7.15N	6.83	7.27P	6.57	7.69zOP	7.52zP
1-3 (Net)	277 7%BJOVd	160 8%zB	116 6%	22 5%	48 6%	100 7%	108 7%	28 7%	29 7%	64 6%	70 5%	52 6%	54 5%	58 6%	114 10%zKLM	212 6%	48 14%zOQR	8 4%	9 7%
1-4 (Net)	453 11%BJKQV	256 13%zB	195 9%	43 9%	91 12%	141 10%	178 12%	46 11%	52 12%	123 12%J	118 9%	81 9%	93 9%	96 10%	182 16%zKLM	360 10%	67 20%zOQR	14 7%	12 10%
1-2 (Net)	193 5%Bv	113 6%zB	80 4%	13 3%	35 4%	68 5%	76 5%	20 5%	22 5%	50 5%	50 4%	36 4%	35 3%	38 4%	83 7%zKLM	148 4%	33 10%zOQ	6 3%	6 5%
4-7 (Net)	1598 39%KRX	786 39%	810 39%	192 40%	347 44%zEF	506 37%	554 37%	163 40%	199 45%zJ	417 40%	511 38%	308 33%	376 37%	442 44%zKL	472 41%K	1353 39%R	137 40%	70 34%	39 33%
5-6 (Net)	785 19%JK	364 18%	420 20%	95 20%	151 19%	263 19%	276 19%	75 18%	122 28%zGIJ	200 19%	224 16%	118 13%	196 19%K	229 23%zK	242 21%K	665 19%	65 19%	36 18%	20 17%
8-10 (Net)	2090 51%DHMNP W	998 50%	1092 52%	242 51%	361 46%	713 52%D	773 52%D	186 46%	189 43%	546 53%H	763 56%zGH	566 60%zLMN	554 55%zMN	463 46%	508 44%	1761 51%P	143 42%	118 59%zOP	67 57%P
7-10 (Net)	2728 67%HNPSW	1324 66%	1403 67%	317 67%	515 66%	915 67%	981 66%	256 63%	243 55%	704 68%H	1003 74%zGHI	726 77%zLMN	695 69%N	637 64%N	670 58%	2303 67%P	195 57%	147 73%zP	83 70%P
9-10 (Net)	1259 31%DGHNP W	599 30%	660 31%	154 33%D	197 25%	422 31%D	486 33%D	102 25%	112 25%	309 30%	471 35%zGHI	360 38%zLMN	327 32%N	277 28%	296 26%	1055 31%P	78 23%	78 39%zOP	48 40%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 211
C4_2. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Informative and educational content, which is inspiring and challenging, and that supports learning for all ages.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	125	19	22	*	2	6	19	12	3	*	4	11	76	42	111	11
1	3%Bv	6%zTUVa	3%V	*	1%	3%	4%V	5%UV	2%	*	2%	3%V	3%	3%	3%	3%
2	68	10	9	1	2	7	8	1	6	1	1	3	37	27	54	8
	2%	3%TV	1%	1%	*	3%TV	2%	1%	3%V	1%	1%	1%	1%	2%	2%	2%
3	85	10	17	3	4	2	11	7	2	1	1	6	37	42	75	7
	2% d	3%	2%	2%	1%	1%	2%	3%	1%	1%	1%	2%	1%	3% zd	2%	2%
4	176	30	40	5	16	7	10	6	11	3	3	15	112	59	150	18
	4%EKX	10%zTVWXY	5%	4%	4%	3%	2%	3%	6%	3%	2%	4%	4%	4%	4%	5%
		bc														
5	347	23	83	9	39	20	27	14	18	12	7	32	194	141	294	32
	8%JK	8%	10%	6%	10%	10%	6%	6%	10%	11%	4%	9%	8%	10%	8%	9%
6	438	32	97	20	43	43	44	17	25	9	15	36	272	150	389	28
	11%K	11%	11%	13%	11%	20%zSTVXY	9%	8%	13%	8%	9%	10%	11%	10%	11%	8%
						abc										
7	638	36	152	23	51	41	66	37	29	20	24	61	392	231	533	62
	16%	12%	18%	15%	13%	19%	14%	17%	16%	18%	15%	17%	16%	16%	15%	17%
8	831	56	173	37	74	33	93	58	36	24	36	86	530	290	701	77
	20%	19%	20%	24%	19%	16%	20%	26% W	19%	21%	23%	23%	21%	20%	20%	22%
9	580	26	131	13	59	26	71	41	24	19	30	56	377	186	500	47
	14%NS	9%	15% S	8%	15%	12%	15% S	18% SU	13%	17%	19% SU	15% S	15%	13%	14%	13%
Extremely Important	679	51	112	28	86	21	102	27	32	21	32	46	430	241	573	56
10	17%ADHPT	17%	13%	19% W	22%zTWyc	10%	22%zTWyc	12%	17%	19%	20% TW	12%	17%	16%	16%	16%
	W															
Don't know	135	5	28	11	13	6	22	3	1	2	3	15	69	61	108	12
	3%IKd	2%	3%	8%zSTYh	3%	3%	5% h	1%	1%	2%	2%	4%	3%	4% d	3%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24ADHN	6.62	7.17S	7.53SW	7.64zSTWc	6.81	7.49zSW	7.21S	7.18	7.66SW	7.79zSTW	7.24S	7.32z	7.16	7.22	7.18
1-3 (Net)	277 7%BJOVd	39 13%zTUVhabc	48 6%V	4 3%	8 2%	15 7%V	38 8%V	21 9%UVa	11 6%	2 2%	6 4%	20 5%V	150 6%	111 8%	239 7%	26 7%
1-4 (Net)	453 11%BJKQV	69 23%zTUVWXYhabc	88 10%	10 6%	24 6%	23 11%	47 10%	27 12%V	21 12%	5 4%	9 6%	35 10%	263 10%	170 12%	390 11%	43 12%
1-2 (Net)	193 5%BV	29 10%zTUVabc	32 4%V	1 1%	4 1%	13 6%UV	27 6%UV	14 6%UV	9 5%V	1 1%	5 3%	14 4%V	113 4%	69 5%	165 5%	18 5%
4-7 (Net)	1598 39%KRX	121 40%X	371 43%zXYb	58 38%	150 39%	111 53%zSTUVXYbc	147 31%	75 33%	82 44%X	45 40%	49 31%	144 39%	971 38%	582 40%	1367 39%	139 39%
5-6 (Net)	785 19%JK	54 18%	179 21%X	29 19%	82 21%	63 30%zSTVXYbc	71 15%	31 14%	42 23%	22 19%	21 14%	68 18%	467 18%	292 20%	683 20%	60 17%
8-10 (Net)	2090 51%DHMNPW	133 45%	417 48%W	78 51%W	219 56%STW	79 37%	266 56%STW	126 56%SW	92 50%W	64 57%W	98 63%zSTWc	188 51%W	1338 53%ze	718 49%	1774 51%	179 50%
7-10 (Net)	2728 67%HNPSW	170 57%	569 66%SW	101 67%	270 69%SW	120 57%	332 70%SW	163 73%SW	121 65%	84 74%SW	123 78%zSTWh	250 68%SW	1730 68%ze	949 64%	2307 66%	241 68%
9-10 (Net)	1259 31%DGHNPW	77 26%	244 28%	41 27%	145 37%zSTWc	46 22%	174 37%zSTWc	68 30%	57 30%	40 36%W	62 40%zSTWc	102 28%	808 32%	427 29%	1073 31%	103 29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 212
**C4_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:
 A range of high quality, distinctive and creative content that is different to that of other providers.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	112	71	41	12	21	49	31	13	12	35	24	25	17	22	48	82	20	3	7
1	3%BJOV	4%zB	2%	2%	3%	4%	2%	3%	3%	3%J	2%	3%	2%	2%	4%zL	2%	6%zOQ	2%	6%zOQ
2	57	33	24	5	10	14	28	6	9	16	13	11	17	6	23	44	10	2	2
	1%Mf	2%	1%	1%	1%	1%	2%	2%	2%	2%	1%	1%	2%	1%	2%M	1%	3%zO	1%	2%
3	97	58	39	13	17	38	30	8	15	11	29	15	17	27	39	71	20	3	4
	2%iO	3%	2%	3%	2%	3%	2%	2%	3%i	1%	2%	2%	2%	3%	3%zKL	2%	6%zOQ	1%	3%
4	169	90	77	21	42	42	65	17	19	32	65	24	46	45	54	135	27	6	1
	4%EKRX	4%	4%	4%	5%E	3%	4%	4%	4%	3%	5%	3%	5%K	5%K	5%K	4%R	8%zOQR	3%	1%
5	372	181	190	33	86	114	140	40	49	101	92	61	74	106	132	316	29	15	11
	9%JK	9%	9%	7%	11%C	8%	9%	10%	11%J	10%J	7%	6%	7%	11%KL	11%zKL	9%	9%	8%	10%
6	420	212	209	53	79	138	151	35	58	104	132	98	95	114	113	357	32	22	9
	10%	11%	10%	11%	10%	10%	10%	8%	13%	10%	10%	10%	9%	11%	10%	10%	9%	11%	7%
7	630	293	336	89	149	217	175	74	60	139	238	142	168	164	156	540	50	24	16
	15%F	15%	16%	19%zF	19%zF	16%F	12%	18%	14%	13%	18%zI	15%	17%	16%	14%	16%	15%	12%	13%
8	870	420	450	87	161	297	325	77	80	263	292	223	218	204	225	744	59	43	24
	21%	21%	21%	18%	21%	22%	22%	19%	18%	25%zGH	21%	24%zN	21%	21%	20%	22%	17%	21%	20%
9	580	293	287	79	88	189	224	56	60	153	228	149	151	132	148	485	47	34	14
	14%D	15%	14%	17%D	11%	14%	15%D	14%	14%	15%	17%z	16%	15%	13%	13%	14%	14%	17%	12%
Extremely Important	648	296	352	67	98	232	252	53	52	164	228	175	172	142	160	545	34	41	29
10	16%DHPW	15%	17%	14%	12%	17%D	17%D	13%	12%	16%	17%H	19%zMN	17%	14%	14%	16%P	10%	20%P	24%zOP
Don't know	145	52	93	16	33	36	60	27	28	23	17	17	40	34	55	118	17	8	3
	4%AIKS	3%	4%zA	3%	4%	3%	4%	7%zI	6%zI	2%	1%	2%	4%K	3%	5%zK	3%	5%	4%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 212
**C4_3. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24ADHN PS	7.12	7.37zA	7.26	7.02	7.28D	7.32D	7.09	6.92	7.32H	7.44zGH	7.53zMN	7.41zN	7.17N	6.91	7.29zP	6.51	7.63zOP	7.33P
1-3 (Net)	266 6%BJOV	162 8%zB	104 5%	29 6%	48 6%	100 7%	89 6%	28 7%	35 8%J	62 6%	67 5%	51 5%	51 5%	55 6%	110 10%zKLM	197 6%	49 14%zOQ	8 4%	12 10%zOQ
1-4 (Net)	435 11%BKOQV	251 13%zB	182 9%	50 11%	90 11%	142 10%	154 10%	45 11%	55 12%	94 9%	132 10%	75 8%	97 10%	100 10%	164 14%zKLM	332 10%	76 22%zOQR	14 7%	14 11%
1-2 (Net)	169 4%BJOV	104 5%zB	65 3%	17 4%	31 4%	62 5%	59 4%	20 5%	20 5%	51 5%J	37 3%	36 4%	34 3%	28 3%	71 6%zKLM	126 4%	30 9%zOQ	5 2%	9 7%zOQ
4-7 (Net)	1591 39%FKRX	776 39%	812 39%	195 41%	356 45%zEF	510 37%	530 36%	166 41%	186 42%	375 36%	527 39%	325 35%	383 38%	429 43%zK	455 39%K	1347 39%R	138 40%R	68 34%	37 31%
5-6 (Net)	792 19%JKLSY	393 20%	399 19%	85 18%	165 21%	252 18%	290 20%	75 18%	107 24%zJ	205 20%	223 16%	159 17%	169 17%	220 22%KL	244 21%KL	673 20%	61 18%	38 19%	20 17%
8-10 (Net)	2098 51%DHNP	1009 50%	1089 52%	232 49%	347 44%	718 53%D	801 54%zD	186 46%	192 43%	580 56%zGH	748 55%zGH	547 58%zMN	540 53%N	479 48%	533 46%	1773 52%P	140 41%	118 58%zOP	67 56%P
7-10 (Net)	2728 67%HNP	1303 65%	1425 68%	322 68%	496 63%	935 68%D	976 66%	260 64%	252 57%	718 69%H	986 73%zGH	689 73%zMN	708 70%zMN	642 64%	689 60%	2313 67%P	191 55%	142 70%P	82 69%P
9-10 (Net)	1228 30%DNPW	590 30%	639 30%	146 31%D	186 24%	421 31%D	476 32%D	109 27%	112 25%	317 30%	456 34%zGH	324 34%zMN	323 32%N	274 28%	307 27%	1030 30%P	81 24%	75 37%zOP	43 36%zP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 212
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UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	112	11	15	*	3	3	24	8	4	-	4	10	66	40	100	7
1	3%BIOV	4%V	2%	*	1%	2%	5%zTUV	4%V	2%	-	2%	3%	3%	3%	3%	2%
2	57	13	10	1	2	6	3	-	4	2	2	2	31	25	42	9
	1%Mf	4%zTVXYc	1%	1%	*	3%VY	1%	-	2%	1%	1%	1%	1%	2%	1%	3%
3	97	17	19	2	4	8	9	2	1	4	3	4	51	42	83	13
	2%IO	6%zTVXYhc	2%	1%	1%	4%	2%	1%	*	3%	2%	1%	2%	3%	2%	4%
4	169	25	37	4	9	4	8	12	12	3	2	18	106	59	147	11
	4%EKRX	8%zTVWXb	4%	3%	2%	2%	2%	5%X	7%VXb	2%	1%	5%X	4%	4%	4%	3%
5	372	18	111	11	36	22	31	14	24	10	13	25	220	141	304	36
	9%JK	6%	13%zSXYc	7%	9%	10%	7%	6%	13%SX	9%	8%	7%	9%	10%	9%	10%
6	420	20	95	16	37	27	46	14	29	11	16	46	257	148	367	31
	10%	7%	11%	10%	10%	13%	10%	6%	16%SY	10%	10%	13%Y	10%	10%	11%	9%
7	630	53	128	23	60	45	59	39	24	14	22	73	397	220	528	60
	15%F	18%	15%	15%	15%	21%zX	12%	17%	13%	13%	14%	20%zX	16%	15%	15%	17%
8	870	61	188	41	75	50	102	62	31	27	36	72	554	306	739	83
	21%	20%	22%	27%	19%	23%	22%	28%zVh	17%	24%	23%	19%	22%	21%	21%	23%
9	580	35	115	18	61	24	69	43	24	18	30	48	367	193	497	49
	14%D	12%	13%	12%	16%	11%	15%	19%	13%	16%	19%	13%	15%	13%	14%	14%
Extremely Important	648	43	116	24	89	19	97	24	32	23	28	49	402	238	560	45
10	16%DHPW	14%	13%	16%	23%zSTWYc	9%	21%zTWYc	11%	17%W	20%W	18%W	13%	16%	16%	16%	13%
Don't know	145	3	31	11	13	4	23	6	2	2	2	20	77	61	120	12
	4%AIJKS	1%	4%	7%zSWhb	3%	2%	5%S	3%	1%	2%	1%	5%Sh	3%	4%	3%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24ADHN	6.77	7.15	7.59SW	7.77zSTW	6.95	7.44SW	7.39S	7.09	7.64SW	7.58SW	7.22	7.30	7.19	7.25	7.12
1-3 (Net)	266	40	43	3	8	17	37	10	8	5	8	17	148	106	225	29
	6%BIOV	13%zTUVXY	5%	2%	2%	8%V	8%UV	4%	4%	5%	5%	5%	6%	7%	6%	8%
1-4 (Net)	435	65	80	8	17	21	45	22	21	8	10	35	254	166	372	40
	11%BKOQU	22%zTUVWX	9%V	5%	4%	10%V	10%V	10%V	11%V	7%	7%	9%V	10%	11%	11%	11%
1-2 (Net)	169	24	25	1	4	9	28	8	8	2	6	12	97	65	142	16
	4%BIOV	8%zTUVc	3%	1%	1%	4%V	6%TUV	4%	4%	1%	4%	3%	4%	4%	4%	5%
4-7 (Net)	1591	117	370	54	143	98	145	79	89	38	53	162	980	567	1346	137
	39%FRRX	39%	43%zX	36%	37%	46%XB	31%	35%	48%zVXYb	33%	34%	44%X	39%	39%	39%	39%
5-6 (Net)	792	38	205	27	74	49	78	29	53	21	29	71	477	288	671	66
	19%JKLSY	13%	24%zSKY	18%	19%	23%SY	16%	13%	29%zSVXY	18%	18%	19%	19%	20%	19%	19%
8-10 (Net)	2098	139	419	83	225	93	268	129	87	68	94	169	1323	737	1796	177
	51%DHNP	46%	49%	55%	58%zSTWh	44%	57%zSTWc	58%STWc	47%	60%Wc	60%STWc	46%	52%	50%	52%	50%
7-10 (Net)	2728	192	547	106	285	137	327	168	111	82	116	242	1720	956	2324	237
	67%HNP	64%	63%	70%	73%zTh	65%	69%	75%zSTh	59%	73%	74%Th	66%	68%	65%	67%	67%
9-10 (Net)	1228	78	231	41	151	43	167	67	56	41	58	97	770	431	1057	94
	30%DNPW	26%	27%	27%	39%zSTUW	20%	35%zSTWc	30%	30%	37%W	37%TWc	26%	30%	29%	30%	26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 213
**C4_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides:
 Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	145	98	46	14	33	53	45	17	15	44	33	23	23	36	62	107	26	6	6
1	4%BJKLOT V	5%zB	2%	3%	4%	4%	3%	4%	3%	4%J	2%	2%	2%	4%	5%zKL	3%	8%zOQ	3%	5%
2	78 2%O	44 2%	34 2%	5 1%	9 1%	26 2%	38 3%	7 2%	11 3%	14 1%	26 2%	14 2%	16 2%	17 2%	32 3%	56 2%	17 5%zO	4 2%	2 1%
3	115 3%	60 3%	55 3%	9 2%	29 4%	38 3%	39 3%	9 2%	12 3%	31 3%	37 3%	19 2%	31 3%	29 3%	35 3%	91 3%	17 5%zOQ	3 1%	4 3%
4	180 4%BCR	108 5%zB	72 3%	10 2%	42 5%C	61 4%C	67 5%C	13 3%	16 4%	44 4%	71 5%	37 4%	49 5%	44 4%	50 4%	137 4%R	33 10%zOQR	8 4%R	1 1%
5	380 9%IUX	197 10%	182 9%	38 8%	77 10%	116 8%	149 10%	39 10%	59 13%zIU	65 6%	109 8%	76 8%	74 7%	95 10%	134 12%zKL	318 9%	33 9%	20 10%	10 8%
6	431 11%	200 10%	232 11%	62 13%	79 10%	139 10%	152 10%	46 11%	52 12%	107 10%	138 10%	89 10%	112 11%	118 12%	112 10%	375 11%	31 9%	16 8%	10 8%
7	649 16%F	308 15%	341 16%	88 19%F	136 17%F	228 17%F	198 13%	62 15%	67 15%	162 16%	234 17%	149 16%	147 15%	190 19%zLN	163 14%	554 16%	53 15%	26 13%	16 14%
8	830 20%CP	404 20%	426 20%	77 16%	167 21%C	273 20%	313 21%C	83 20%	83 19%	240 23%z	285 21%	209 22%	220 22%	186 19%	216 19%	714 21%P	52 15%	42 21%	23 19%
9	544 13%S	260 13%	282 13%	76 16%	96 12%	181 13%	192 13%	51 12%	54 12%	148 14%	196 14%	140 15%	138 14%	124 12%	142 12%	466 14%	36 10%	30 15%	12 10%
Extremely Important	632	278	354	81	94	211	247	56	53	169	214	168	172	137	156	520	38	43	32
10	15%ADPW	14%	17%zA	17%D	12%	15%	17%D	14%	12%	16%	16%	18%zMN	17%	14%	14%	15%	11%	21%zOP	27%zOP
Don't know	118 3%AUKd	43 2%	75 4%zA	14 3%	22 3%	40 3%	41 3%	23 6%zIU	20 4%IU	17 2%	15 1%	16 2%	32 3%	20 2%	50 4%zKM	99 3%	9 3%	5 3%	3 3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 213
C4_4. On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that the BBC provides: Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.09ADNP	6.89	7.29zA	7.34zD	6.90	7.09	7.12	7.03	6.85	7.21H	7.20H	7.38zMN	7.27zMN	6.98	6.78	7.15zP	6.21	7.42zP	7.42zP
1-3 (Net)	338 8%BKOV	202 10%zB	135 6%	28 6%	71 9%	117 9%	121 8%	34 8%	38 9%	89 9%	96 7%	56 6%	70 7%	82 8%	129 11%zKL	254 7%	59 17%zOQR	13 6%	12 10%
1-4 (Net)	517 13%BCKOV	310 16%zB	207 10%	38 8%	113 14%C	178 13%C	189 13%C	47 12%	54 12%	133 13%	167 12%	94 10%	118 12%	126 13%	179 16%zKL	391 11%	92 27%zOQR	21 10%	13 11%
1-2 (Net)	223 5%BKLOUV	142 7%zB	80 4%	19 4%	42 5%	79 6%	83 6%	25 6%	26 6%	58 6%	59 4%	37 4%	39 4%	53 5%	94 8%zKLM	162 5%	43 12%zOQR	10 5%	8 7%
4-7 (Net)	1640 40%IR	812 41%	826 39%	197 42%	333 43%	543 40%	566 38%	160 39%	194 44%I	378 36%	552 41%	351 37%	382 38%	447 45%zKL	459 40%	1384 40%R	150 44%QR	69 34%	37 31%
5-6 (Net)	811 20%I	396 20%	413 20%	100 21%	156 20%	255 19%	301 20%	85 21%	111 25%zI	172 17%	248 18%	165 18%	186 18%	214 21%	246 21%	693 20%	64 18%	35 17%	19 16%
8-10 (Net)	2006 49%HMPNW	942 47%	1063 51%	233 49%	357 46%	664 49%	752 51%	190 47%	190 43%	556 53%zH	695 51%H	516 55%zMN	530 52%MN	447 45%	513 45%	1699 49%P	126 36%	115 57%zOP	67 56%zP
7-10 (Net)	2655 65%AHNPT	1249 62%	1404 67%zA	321 68%	492 63%	892 65%	950 64%	252 62%	256 58%	718 69%zGH	929 68%zGH	665 71%zMN	677 67%N	636 64%	676 59%	2253 66%P	179 52%	140 69%P	83 70%P
9-10 (Net)	1176 29%ADNP	538 27%	637 30%A	156 33%zD	189 24%	391 29%	439 30%D	106 26%	107 24%	316 30%H	409 30%H	308 33%zMN	310 31%N	261 26%	297 26%	985 29%P	74 21%	73 36%zOP	44 37%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	145	16	18	*	5	5	24	10	4	3	3	18	88	46	123	13
1	4%BIKLOT V	5%TUV	2%	*	1%	2%	5%TUV	5%UV	2%	2%	2%	5%TUV	3%	3%	4%	4%
2	78	10	16	1	2	7	6	-	6	3	2	2	43	30	62	11
	2%O	3%VYc	2%	1%	*	3%VYc	1%	-	3%VYc	3%	1%	*	2%	2%	2%	3%
3	115	16	24	8	8	4	10	5	4	2	2	8	65	47	102	9
	3%	5%z	3%	5%	2%	2%	2%	2%	2%	2%	1%	2%	3%	3%	3%	3%
4	180	20	32	8	12	9	16	6	13	2	6	13	111	67	157	14
	4%BCR	7%	4%	5%	3%	4%	3%	3%	7%	2%	4%	4%	4%	5%	4%	4%
5	380	19	114	5	32	26	26	18	20	10	9	40	225	142	325	28
	9%IUX	6%	13%zSUVxb	3%	8%	12%UX	5%	8%	11%U	9%	5%	11%UX	9%	10%	9%	8%
6	431	29	111	18	42	23	54	14	30	9	14	31	265	154	364	36
	11%	10%	13%Y	12%	11%	11%	11%	6%	16%zYc	8%	9%	8%	10%	10%	10%	10%
7	649	49	133	19	54	51	71	46	20	15	28	68	406	228	549	62
	16%F	17%	15%	13%	14%	24%zTUVX h	15%	20%h	11%	13%	18%	18%	16%	16%	16%	17%
8	830	69	171	42	67	31	106	59	34	26	33	75	531	292	694	82
	20%CP	23%	20%	28%zVW	17%	15%	22%	26%VW	18%	23%	21%	20%	21%	20%	20%	23%
9	544	24	103	13	59	33	62	35	23	18	36	59	338	187	480	39
	13%S	8%	12%	8%	15%S	16%S	13%	16%S	12%	16%	23%zSTUX h	16%S	13%	13%	14%	11%
Extremely Important	632	43	118	27	91	19	75	24	32	24	22	44	399	225	537	52
10	15%ADPW	15%	14%	18%W	23%zSTWXY bc	9%	16%W	11%	17%	21%WY	14%	12%	16%	15%	15%	15%
Don't know	118	2	23	11	17	3	24	7	-	2	3	8	57	55	95	10
	3%AIJKd	1%	3%	7%zSTWhc	4%Sh	1%	5%zSh	3%	-	2%	2%	2%	2%	4%zd	3%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.09ADNP	6.69	7.01	7.44SW	7.66zSTW	6.85	7.19S	7.23S	6.98	7.53SW	7.55zSTW	7.08	7.14	7.07	7.10	7.03
1-3 (Net)	338	42	59	9	15	16	40	16	14	7	7	28	196	122	286	33
	8%BKOV	14%zTUVVb	7%	6%	4%	8%	9%V	7%	8%	7%	5%	8%	8%	8%	8%	9%
1-4 (Net)	517	62	91	17	27	26	56	22	27	10	13	41	307	189	443	48
	13%BCKOV	21%zTUVW	11%	11%	7%	12%	12%	10%	15%V	9%	8%	11%	12%	13%	13%	13%
		XYabc														
1-2 (Net)	223	26	34	1	7	12	30	10	10	6	5	20	131	75	185	24
	5%BKLOUV	9%zTUV	4%	1%	2%	6%UV	6%UV	5%	5%	5%	3%	5%V	5%	5%	5%	7%
4-7 (Net)	1640	118	390	49	140	110	166	84	83	36	56	152	1007	590	1395	140
	40%IR	39%	45%zUVXa	32%	36%	52%zSUVX	35%	37%	45%	32%	36%	41%	40%	40%	40%	39%
						Yabc										
5-6 (Net)	811	48	225	22	74	49	79	32	50	19	22	71	491	295	689	64
	20%I	16%	26%zSUVX	15%	19%	23%Y	17%	14%	27%zSUXY	17%	14%	19%	19%	20%	20%	18%
			Ybc						b							
8-10 (Net)	2006	137	392	82	217	83	243	118	89	67	90	179	1268	704	1711	172
	49%GHMNPW	46%	45%	54%W	56%zSTW	39%	51%W	53%W	48%	60%TW	58%TW	49%	50%	48%	49%	48%
7-10 (Net)	2655	186	525	101	272	134	314	164	109	82	118	247	1674	932	2261	234
	65%AHNPT	62%	61%	67%	70%Th	63%	66%	73%zSTh	58%	73%Th	76%zSTWh	67%	66%	63%	65%	66%
9-10 (Net)	1176	68	222	40	150	52	137	59	41	58	104	737	411	1017	91	
	29%ADNP	23%	26%	26%	39%zSTUW	25%	29%	26%	29%	37%S	37%STW	28%	29%	28%	29%	26%
					XYc											

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 214
Summary Table. Summary of Purpose - Impartial news and information to help people understand and engage with the world around them. (7-10)
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
7-10 on Performance (C2)	2483	1194	1287	307	460	834	882	220	252	666	916	630	644	585	624	2104	182	123	74
	61%GNP	60%	61%	65%z	59%	61%	60%	54%	57%	64%zGH	67%zGH	67%zMN	64%N	59%	54%	61%P	53%	61%	62%P
7-10 on Importance to society (C3)	2913	1393	1518	358	554	970	1030	278	287	747	1043	720	778	685	730	2448	210	158	97
	71%HNPUE	70%	72%	76%zF	71%	71%	70%	68%	65%	72%zH	77%zGHI	77%zMN	77%zMN	69%N	63%	71%P	61%	78%zOP	81%zOP
7-10 on Importance personally (C4)	2840	1360	1478	331	523	940	1046	261	264	737	1038	747	735	665	693	2404	195	153	87
	69%GHNP	68%	70%	70%	67%	69%	71%	64%	60%	71%zGH	76%zGHI	79%zLMN	73%zMN	67%N	60%	70%P	57%	76%zP	73%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
7-10 on Performance (C2)	2483 61%GNP	175 59%	506 59%	90 59%	229 59%	141 67%	277 58%	149 66%	110 59%	78 70%	121 77%zSTUV Xhc	229 62%	1582 63%ze	865 59%	2133 61%	210 59%
7-10 on Importance to society (C3)	2913 71%HNP UW e	233 78%zTUWc	601 69%	91 60%	296 76%UWc	131 62%	348 74%UW	171 76%UWc	129 69%	87 77%UW	119 76%UW	243 66%	1849 73%ze	1007 68%	2476 71%	258 73%
7-10 on Importance personally (C4)	2840 69%GHNP	218 73%W	579 67%	98 65%	290 74%TWc	134 63%	332 70%	174 78%zTUWc	131 70%	88 78%W	119 76%W	241 66%	1790 71%ze	990 67%	2404 69%	259 73%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 215
Summary Table. Summary of Purpose - Informative and educational content, which is inspiring and challenging, and that supports learning for all ages. (7-10)
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
7-10 on Performance (C2)	2654	1262	1391	344	488	886	936	228	257	703	991	680	686	624	664	2241	198	141	74
	65%GHNP	63%	66%	73%zDEF	62%	65%	63%	56%	58%	68%GH	73%zGHI	72%zMN	68%N	63%	58%	65%P	57%	70%P	62%
7-10 on Importance to society (C3)	2938	1388	1548	358	560	986	1033	274	287	771	1040	726	758	694	760	2475	211	156	95
	72%AHPNW	69%	74%zA	76%zF	71%	72%	70%	67%	65%	74%GH	77%zGH	77%zMN	75%zMN	70%	66%	72%P	61%	77%zP	80%zOP
7-10 on Importance personally (C4)	2728	1324	1403	317	515	915	981	256	243	704	1003	726	695	637	670	2303	195	147	83
	67%HNPSW	66%	67%	67%	66%	67%	66%	63%	55%	68%H	74%zGHI	77%zLMN	69%N	64%N	58%	67%P	57%	73%zP	70%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 215
Summary Table. Summary of Purpose - Informative and educational content, which is inspiring and challenging, and that supports learning for all ages. (7-10)
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
7-10 on Performance (C2)	2654	200	555	96	247	132	312	156	111	83	111	239	1687	925	2269	234
	65%GHNP	67%	64%	63%	63%	62%	66%	69%	59%	74%h	71%	65%	67%ze	63%	65%	66%
7-10 on Importance to society (C3)	2938	236	609	101	286	131	356	170	129	94	120	244	1872	1014	2492	258
	72%AHNPW	79%zTUWc	70%W	67%	73%W	62%	75%Wc	76%W	69%	84%zTUWh	77%W	66%	74%ze	69%	71%	73%
7-10 on Importance personally (C4)	2728	170	569	101	270	120	332	163	121	84	123	250	1730	949	2307	241
	67%HNPSW	57%	66%SW	67%	69%SW	57%	70%SW	73%SW	65%	74%SW	78%zSTWh	68%SW	68%ze	64%	66%	68%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 216
Summary Table. Summary of Purpose - A range of high quality, distinctive and creative content that is different to that of other providers. (7-10)
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
7-10 on Performance (C2)	2566	1242	1323	319	489	855	902	220	243	674	968	667	668	617	613	2165	190	134	76
	63%GHNPe	62%	63%	67%zF	62%	63%	61%	54%	55%	65%GH	71%zGHI	71%zLMN	66%zN	62%N	53%	63%P	55%	66%P	64%P
7-10 on Importance to society (C3)	2810	1351	1457	331	526	936	1017	252	275	730	1022	719	725	654	712	2353	211	153	92
	69%GHNP	68%	69%	70%	67%	69%	69%	62%	62%	70%GH	75%zGHI	77%zLMN	72%MNI	66%	62%	68%P	61%	76%zOP	78%zOP
7-10 on Importance personally (C4)	2728	1303	1425	322	496	935	976	260	252	718	986	689	708	642	689	2313	191	142	82
	67%HNP	65%	68%	68%	63%	68%D	66%	64%	57%	69%H	73%zGHI	73%zMN	70%zMN	64%	60%	67%P	55%	70%P	69%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 216
Summary Table. Summary of Purpose - A range of high quality, distinctive and creative content that is different to that of other providers. (7-10)
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
7-10 on Performance (C2)	2566	176	518	96	255	131	306	156	107	71	115	234	1635	888	2182	236	
		63%GHNPe	59%	60%	64%	66%	62%	65%	69%Th	57%	63%	73%zSTh	64%	65%ze	60%	63%	66%
7-10 on Importance to society (C3)	2810	214	580	91	283	138	334	159	118	85	110	240	1781	983	2395	247	
		69%GHNP	72%U	67%	60%	73%U	65%	71%U	71%	64%	75%U	70%	65%	70%ze	67%	69%	69%
7-10 on Importance personally (C4)	2728	192	547	106	285	137	327	168	111	82	116	242	1720	956	2324	237	
		67%HNP	64%	63%	70%	73%zTh	65%	69%	75%zSTh	59%	73%	74%Th	66%	68%	65%	67%	67%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 217

Summary Table. Summary of Purpose - Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK. (7-10)

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
7-10 on Performance (C2)	2420	1161	1258	289	468	797	866	199	249	640	898	625	624	570	601	2045	176	126	72
	59%GNPe	58%	60%	61%	60%	58%	59%	49%	56%	61%G	66%zGH	66%zMN	62%N	57%	52%	60%P	51%	63%P	61%P
7-10 on Importance to society (C3)	2786	1321	1463	337	523	941	985	258	274	736	993	672	738	673	702	2342	203	150	90
	68%AHNPT Ue	66%	70%zA	71%	67%	69%	67%	63%	62%	71%GH	73%zGH	72%zN	73%zMN	68%N	61%	68%P	59%	74%zOP	75%zOP
7-10 on Importance personally (C4)	2655	1249	1404	321	492	892	950	252	256	718	929	665	677	636	676	2253	179	140	83
	65%AHNPT	62%	67%zA	68%	63%	65%	64%	62%	58%	69%zGH	68%zGH	71%zMN	67%N	64%	59%	66%P	52%	69%P	70%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 217

Summary Table. Summary of Purpose - Content that accurately represents and authentically portrays the life and culture of a range of different communities throughout the UK. (7-10)

Base = All respondents

	England Regions											Working		Urbanity			
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)		
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
7-10 on Performance (C2)	2420	173	494	90	222	129	284	152	111	72	105	213	1547	835	2056	228	
		59%GNPe	58%	57%	60%	57%	61%	60%	68%zTVc	59%	64%	67%	58%	61%ze	57%	59%	64%
7-10 on Importance to society (C3)	2786	217	556	83	284	129	329	166	132	90	114	240	1775	967	2382	245	
		68%AHNPT	73%TUW	64%	55%	73%TUW	61%	70%U	74%TUW	71%U	80%zTUWc	73%UW	65%	70%ze	66%	68%	69%
7-10 on Importance personally (C4)	2655	186	525	101	272	134	314	164	109	82	118	247	1674	932	2261	234	
		65%AHNPT	62%	61%	67%	70%Th	63%	66%	73%zSTh	58%	73%Th	76%zSTWh	67%	66%	63%	65%	66%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 218
C6. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Base = All respondents

	Summary Table		
	News coverage that helps me understand what's going on in the world today.	News that represents a range of viewpoints.	News that is impartial.
UnweightedBase	4099	4099	4099
WeightedBase	4101	4101	4101
EffectiveBase	2770	2770	2770
Not At All Well 1	132 3%	184 4%	234 6%
2	86 2%	99 2%	118 3%
3	106 3%	131 3%	155 4%
4	151 4%	165 4%	212 5%
5	299 7%	383 9%	375 9%
6	394 10%	454 11%	494 12%
7	650 16%	737 18%	622 15%
8	930 23%	844 21%	769 19%
9	631 15%	496 12%	506 12%
1Extremely Well 10	570 14%	398 10%	405 10%
Don't know	151 4%	211 5%	211 5%
Total mentions	4101 100%	4101 100%	4101 100%
Mean	7.21	6.79	6.61
1-3 (Net)	324 8%	413 10%	508 12%
1-4 (Net)	475 12%	578 14%	720 18%
1-2 (Net)	218 5%	283 7%	352 9%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 218
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Base = All respondents

	Summary Table		
	News coverage that helps me understand what's going on in the world today.	News that represents a range of viewpoints.	News that is impartial.
WeightedBase	4101	4101	4101
EffectiveBase	2770	2770	2770
4-7 (Net)	1494 36%	1738 42%	1702 42%
5-6 (Net)	693 17%	837 20%	868 21%
8-10 (Net)	2131 52%	1738 42%	1680 41%
7-10 (Net)	2782 68%	2474 60%	2302 56%
9-10 (Net)	1201 29%	894 22%	911 22%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 219
C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
News coverage that helps me understand what's going on in the world today.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	132	81	51	7	23	57	44	19	15	21	41	24	31	34	42	102	20	6	4
	3%BCI	4%zB	2%	2%	3%	4%zC	3%	5%I	3%	2%	3%	3%	3%	3%	4%	3%	6%zO	3%	3%
2	86	53	33	4	17	23	43	6	13	19	23	13	24	21	28	66	14	4	3
	2%CX	3%	2%	1%	2%	2%	3%C	2%	3%	2%	2%	1%	2%	2%	2%	2%	4%zO	2%	3%
3	106	65	41	3	17	40	46	11	8	20	30	21	25	25	35	79	19	3	4
	3%BCg	3%zB	2%	1%	2%	3%C	3%C	3%	2%	2%	2%	2%	3%	2%	3%	2%	5%zOQ	2%	4%
4	151	71	79	15	32	52	52	12	11	35	49	36	35	42	37	122	19	7	2
	4%Y	4%	4%	3%	4%	4%	3%	3%	2%	3%	4%	4%	3%	4%	3%	4%	5%	4%	2%
5	299	155	145	38	59	102	101	34	48	78	75	47	57	78	117	244	31	11	13
	7%JKc	8%	7%	8%	8%	7%	7%	8%	11%zJ	7%	6%	5%	6%	8%K	10%zKL	7%	9%	6%	11%zOQ
6	394	183	210	43	72	141	137	37	61	91	120	87	95	103	109	342	25	20	7
	10%Re	9%	10%	9%	9%	10%	9%	9%	14%zIJ	9%	9%	9%	9%	10%	9%	10%R	7%	10%	6%
7	650	303	346	91	142	220	198	64	72	175	229	154	172	156	169	557	45	31	18
	16%Fh	15%	16%	19%F	18%F	16%	13%	16%	16%	17%	17%	16%	17%	16%	15%	16%	13%	15%	15%
8	930	462	467	99	184	286	362	73	88	268	316	234	241	221	234	794	65	46	26
	23%G	23%	22%	21%	23%	21%	24%	18%	20%	26%zG	23%	25%N	24%	22%	20%	23%	19%	23%	22%
9	631	300	331	89	98	199	245	77	61	167	224	152	167	149	164	534	53	27	17
	15%D	15%	16%	19%zDE	12%	15%	17%D	19%	14%	16%	16%	16%	16%	15%	14%	16%	15%	13%	14%
Extremely Well 10	570	270	300	65	89	204	212	39	39	133	239	158	144	129	140	473	35	42	20
	14%GHU	13%	14%	14%	11%	15%	14%	10%	9%	13%	18%zGHI	17%zMN	14%	13%	12%	14%	10%	21%zOP	17%P
Don't know	151	57	95	19	51	41	40	35	25	32	13	13	22	39	77	123	18	6	5
	4%AJKLsd	3%	5%zA	4%	7%zEF	3%	3%	9%zIJ	6%J	3%J	1%	1%	2%	4%K	7%zKLM	4%	5%	3%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 219

C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
News coverage that helps me understand what's going on in the world today.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.21AHNP h	7.08	7.33zA	7.51zDEF	7.09	7.13	7.23	7.04	6.88	7.34H	7.43zGH	7.46zMN	7.29N	7.11	6.99	7.25zP	6.60	7.50zP	7.18P
1-3 (Net)	324 8%BCIKO Y	198 10%zB	126 6%	15 3%	57 7% C	120 9% C	132 9% C	36 9%	36 8%	61 6%	94 7%	58 6%	80 8%	80 8%	106 9% K	247 7%	52 15%z OQ	12 6%	12 10%
1-4 (Net)	475 12%BCIOY	269 13%zB	205 10%	30 6%	89 11% C	172 13% C	184 12% C	48 12%	47 11%	96 9%	143 11%	94 10%	116 11%	122 12%	142 12%	369 11%	71 21%z OQR	20 10%	14 12%
1-2 (Net)	218 5%BCIKOY	134 7%zB	84 4%	11 2%	40 5% C	80 6% C	87 6% C	25 6%	28 6%	41 4%	64 5%	37 4%	55 5%	55 6%	71 6% K	168 5%	34 10%z OQ	9 5%	7 6%
4-7 (Net)	1494 36%F	712 36%	780 37%	187 39% F	305 39% F	515 38% F	488 33%	147 36%	192 43%z IJ	380 36%	473 35%	324 35%	359 35%	379 38%	432 37%	1265 37%	121 35%	69 34%	39 33%
5-6 (Net)	693 17% Jkb	338 17%	355 17%	81 17%	131 17%	243 18%	238 16%	71 17%	110 25%z IJ	169 16%	195 14%	134 14%	151 15%	181 18%	226 20%z KL	586 17%	57 16%	31 15%	19 16%
8-10 (Net)	2131 52% DGHNP T	1031 52%	1098 52%	253 54%	370 47%	689 50%	819 55%z DE	189 46%	188 43%	568 55% GH	779 57%z GH	544 58%z MN	552 54% N	498 50%	538 47%	1801 52% P	153 44%	115 57% P	63 53%
7-10 (Net)	2782 68% GHNPh	1335 67%	1444 69%	344 73%z DE	512 65%	908 67%	1017 69%	253 62%	260 59%	744 71%z GH	1008 74%z GH	698 74%z MN	724 71%z MN	653 66%	706 61%	2357 69% P	198 58%	146 72% P	80 68% P
9-10 (Net)	1201 29% DHN	570 29%	631 30%	154 33% D	186 24%	403 30% D	457 31% D	116 28%	100 23%	300 29% H	462 34%z HI	310 33%z MN	311 31%	277 28%	303 26%	1007 29%	88 26%	69 34% P	37 31%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 219
C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: News coverage that helps me understand what's going on in the world today.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	132	10	20	6	6	2	25	2	8	3	1	18	82	41	117	13
	3%BCI	3%	2%	4%	2%	1%	5%zTVWVY	1%	4%	3%	1%	5%vWVY	3%	3%	3%	4%
2	86	3	20	2	5	11	2	1	5	2	7	7	50	28	71	8
	2%CX	1%	2%X	1%	1%	5%zSVXY	*	1%	3%X	2%	5%XY	2%	2%	2%	2%	2%
3	106	10	16	2	16	1	12	4	6	1	6	6	61	40	99	3
	3%BCg	3%	2%	1%	4%W	*	3%	2%	3%	1%	4%W	2%	2%	3%	3%	1%
4	151	12	43	8	7	4	12	-	13	2	6	14	88	58	124	9
	4%Y	4%Y	5%VY	6%VY	2%	2%	3%Y	-	7%zVWXY	2%	4%Y	4%Y	3%	4%	4%	2%
5	299	13	79	7	34	20	25	16	27	6	5	14	170	117	258	20
	7%JKc	4%	9%SXbc	4%	9%c	9%bc	5%	7%	14%zSUXabc	5%	3%	4%	7%	8%	7%	6%
6	394	25	94	11	42	26	53	17	17	9	11	35	266	121	337	34
	10%Re	8%	11%	7%	11%	12%	11%	8%	9%	8%	7%	10%	11%e	8%	10%	9%
7	650	55	148	26	45	41	66	36	13	26	38	64	411	230	553	60
	16%Fh	18%h	17%Vh	17%h	12%	19%Vh	14%h	16%h	7%	23%Vh	24%zVXh	17%h	16%	16%	16%	17%
8	930	84	176	42	91	50	94	66	51	32	33	76	556	354	773	87
	23%G	28%TX	20%	28%	23%	23%	20%	29%zTXc	27%	28%	21%	21%	22%	24%	22%	24%
9	631	50	125	29	69	31	72	40	23	16	22	57	396	226	549	57
	15%D	17%	15%	19%	18%	15%	15%	18%	12%	14%	14%	15%	16%	15%	16%	16%
Extremely Well 10	570	37	110	11	65	20	88	26	21	12	27	56	371	187	487	49
	14%GHU	12%	13%	7%	17%UW	9%	19%zTUW	12%	11%	10%	17%U	15%U	15%	13%	14%	14%
Don't know	151	-	33	8	9	6	23	15	1	4	2	20	77	69	120	16
	4%AJKLSd	-	4%S	5%Sh	2%S	3%S	5%Sh	7%zSVhb	1%	4%S	1%	6%Sh	3%	5%zd	3%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 219
C6_1. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.
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News coverage that helps me understand what's going on in the world today.
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.21AHNP	7.33h	7.11	7.23	7.44Th	7.11	7.34h	7.67zTWh	6.73	7.34	7.33	7.24	7.25	7.20	7.19	7.34
1-3 (Net)	324 8%BCIKOY	22 7%	56 6%	9 6%	27 7%	14 7%	39 8%Y	8 3%	20 11%Y	7 6%	14 9%	31 8%Y	194 8%	110 7%	287 8%	24 7%
1-4 (Net)	475 12%BCIOY	34 11%Y	99 11%Y	18 12%Y	34 9%Y	18 8%	52 11%Y	8 3%	33 18%zVWY	8 7%	21 13%Y	45 12%Y	282 11%	168 11%	411 12%	33 9%
1-2 (Net)	218 5%BCIKOY	13 4%	40 5%	7 5%	11 3%	13 6%Y	27 6%Y	4 2%	13 7%Y	5 5%	8 5%	25 7%VY	133 5%	70 5%	188 5%	22 6%
4-7 (Net)	1494 36%F	105 35%	364 42%zVXYc	52 34%	128 33%	91 43%VXY	157 33%	69 31%	70 38%	43 38%	59 38%	127 35%	934 37%	525 36%	1272 36%	122 34%
5-6 (Net)	693 17%JKb	38 13%	173 20%zSubc	18 12%	76 19%b	46 22%zSubc	78 17%	33 15%	44 24%Subc	15 13%	15 10%	49 13%	435 17%	238 16%	595 17%	53 15%
8-10 (Net)	2131 52%DGHP	171 57%T	411 48%	82 54%	225 58%TW	101 48%	254 54%	132 59%TW	95 51%	59 52%	82 52%	189 51%	1324 52%	767 52%	1809 52%	193 54%
7-10 (Net)	2782 68%GHP	226 76%zTh	558 65%	108 71%h	270 69%h	142 67%	320 68%	168 75%Th	108 58%	85 75%h	119 76%Th	253 69%	1735 69%	997 68%	2362 68%	253 71%
9-10 (Net)	1201 29%DHN	87 29%	235 27%	40 26%	134 34%TWh	51 24%	160 34%TW	66 30%	44 24%	27 24%	49 31%	113 31%	768 30%	413 28%	1036 30%	106 30%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 220
C6_2. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
News that represents a range of viewpoints.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation				
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Not At All Well 1	184	105	79	9	38	74	63	18	22	43	53	37	46	42	58	147	26	7	5	
	4%CW	5%z	4%	2%	5% C	5% C	4% C	4%	5%	4%	4%	4%	5%	4%	5%	4%	7%z OQ	3%	4%	
2	99	65	34	10	17	39	32	6	12	29	30	22	19	24	33	73	17	4	5	
	2% B	3%z B	2%	2%	2%	3%	2%	1%	3%	3%	2%	2%	2%	2%	3%	2%	5%z O	2%	4% O	
3	131	69	61	10	18	35	67	13	12	32	35	30	35	35	31	99	20	6	5	
	3% d	3%	3%	2%	2%	3%	5%z CDE	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	6%z O	3%	4%
4	165	89	76	12	25	53	75	22	17	37	47	34	49	30	53	130	22	10	3	
	4% Xd	4%	4%	3%	3%	4%	5% C	5%	4%	4%	3%	4%	5%	3%	5%	4%	6% O	5%	3%	
5	383	196	185	65	77	131	109	44	50	89	98	58	94	101	130	320	33	14	15	
	9% FJKc	10%	9%	14%z EF	10%	10%	7%	11% J	11% J	9%	7%	6%	9% K	10% K	11%z K	9%	10%	7%	13% Q	
6	454	214	239	48	87	158	160	36	65	96	164	121	103	114	115	393	34	19	8	
	11% R	11%	11%	10%	11%	12%	11%	9%	15%z GI	9%	12%	13%z	10%	11%	10%	11% R	10%	10%	7%	
7	737	342	394	92	155	248	242	74	62	211	272	177	190	186	183	642	46	34	15	
	18% PR	17%	19%	19%	20%	18%	16%	18%	14%	20% H	20%z H	19%	19%	19%	16%	19% PR	13%	17%	12%	
8	844	395	450	91	150	275	327	67	83	222	309	218	209	201	216	708	69	43	25	
	21%	20%	21%	19%	19%	20%	22%	17%	19%	21%	23%z G	23%z N	21%	20%	19%	21%	20%	21%	21%	
9	496	244	252	60	88	157	190	60	47	129	174	120	132	110	133	419	36	25	17	
	12%	12%	12%	13%	11%	12%	13%	15%	11%	12%	13%	13%	13%	11%	12%	12%	11%	12%	14%	
Extremely Well 10	398	192	206	45	60	135	158	28	34	99	153	102	98	96	102	326	22	33	16	
	10%	10%	10%	9%	8%	10%	11%	7%	8%	10%	11%z G	11%	10%	10%	9%	9%	6%	16%z OP	14%z OP	
Don't know	211	88	124	30	66	60	56	38	36	53	22	19	37	58	97	180	19	8	5	
	5% FJKL	4%	6%	6% F	8%z EF	4%	4%	9%z IJ	8%z J	5% J	2%	2%	4%	6% K	8%z KL	5%	5%	4%	4%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.79ANP	6.66	6.92zA	6.96	6.72	6.72	6.84	6.71	6.55	6.85	7.01zH	6.97zN	6.81	6.78	6.64	6.83P	6.15	7.16zOP	6.84P
1-3 (Net)	413	240	173	29	74	148	162	37	47	105	118	90	100	101	122	319	63	17	15
	10%BCOY	12%zB	8%	6%	9%	11%C	11%C	9%	11%	10%	9%	10%	10%	10%	11%	9%	18%zOQ	8%	13%
1-4 (Net)	578	328	250	42	99	201	237	58	64	142	165	123	149	131	175	449	84	27	19
	14%BCJOYd	16%zB	12%	9%	13%	15%C	16%zC	14%	15%	14%	12%	13%	15%	13%	15%	13%	25%zOQR	13%	16%
1-2 (Net)	283	170	112	20	55	113	95	23	35	73	83	60	65	66	91	220	42	11	10
	7%BCOVY	9%zB	5%	4%	7%	8%zC	6%	6%	8%	7%	6%	6%	6%	7%	8%	6%	12%zOQ	5%	8%
4-7 (Net)	1738	841	894	218	345	590	587	177	195	432	582	390	437	430	481	1485	135	77	41
	42%FR	42%	43%	46%F	44%	43%	40%	43%	44%	42%	43%	41%	43%	43%	42%	43%R	39%	38%	35%
5-6 (Net)	837	410	424	113	165	289	270	80	115	185	262	179	198	215	245	713	68	33	23
	20%FI	21%	20%	24%F	21%	21%	18%	20%	26%zI	18%	19%	19%	20%	22%	21%	21%	21%	16%	20%
8-10 (Net)	1738	830	908	196	299	567	675	156	164	449	637	441	439	407	451	1453	128	100	57
	42%DN	42%	43%	41%	38%	42%	46%zD	38%	37%	43%	47%zGH	47%zMN	43%	41%	39%	42%	37%	50%zOP	48%P
7-10 (Net)	2474	1172	1302	288	454	815	917	230	226	660	909	618	629	593	635	2094	174	134	72
	60%HNP	59%	62%	61%	58%	60%	62%	57%	51%	63%zGH	67%zGH	66%zMN	62%N	59%	55%	61%P	50%	67%zP	61%P
9-10 (Net)	894	436	458	105	149	292	348	88	81	228	328	222	230	206	235	745	58	58	33
	22%P	22%	22%	22%	19%	21%	24%zD	22%	18%	22%	24%zH	24%	23%	21%	20%	22%	17%	29%zOP	28%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	184	16	33	9	11	2	33	3	11	5	6	19	118	56	161	17
	4%CW	5%W	4%	6%WY	3%	1%	7%zTVWY	1%	6%WY	4%	4%	5%W	5%	4%	5%	5%
2	99	5	17	3	4	11	7	2	4	4	7	10	62	31	84	7
	2%B	2%	2%	2%	1%	5%zTVXY	1%	1%	2%	3%	5%V	3%	2%	2%	2%	2%
3	131	8	29	4	17	9	11	5	6	1	5	4	64	61	108	11
	3%d	3%	3%	3%	4%c	4%	2%	2%	3%	1%	3%	1%	3%	4%zd	3%	3%
4	165	17	34	8	9	8	7	9	13	1	7	16	78	81	145	11
	4%Xd	6%X	4%	5%X	2%	4%	2%	4%	7%VX	1%	4%	4%X	3%	6%zd	4%	3%
5	383	32	83	16	34	17	50	20	30	9	11	18	238	134	320	33
	9%FJKc	11%c	10%c	10%	9%	8%	11%c	9%	16%zVbc	8%	7%	5%	9%	9%	9%	9%
6	454	26	107	14	49	24	55	20	21	18	16	44	299	150	383	42
	11%R	9%	12%	9%	12%	11%	12%	9%	11%	16%	10%	12%	12%	10%	11%	12%
7	737	61	151	34	62	56	80	42	28	21	29	79	467	255	616	80
	18%PR	20%	17%	23%	16%	26%zTVXh	17%	19%	15%	18%	18%	22%	18%	17%	18%	23%z
8	844	69	162	33	87	32	96	65	40	25	34	65	531	298	722	68
	21%	23%	19%	22%	22%	15%	20%	29%zTWXc	21%	22%	22%	18%	21%	20%	21%	19%
9	496	32	114	13	53	26	56	29	15	13	24	42	306	180	438	34
	12%	11%	13%	8%	14%	12%	12%	13%	8%	12%	15%	12%	12%	12%	13%	10%
Extremely Well 10	398	24	71	10	48	18	55	15	17	12	15	43	248	141	329	38
	10%	8%	8%	6%	12%	9%	12%	7%	9%	10%	9%	12%	10%	10%	9%	11%
Don't know	211	9	63	8	15	8	23	15	3	4	3	27	118	84	182	13
	5%FJKL	3%	7%zSh	6%	4%	4%	5%	7%	2%	4%	2%	7%h	5%	6%	5%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 220

C6_2. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:

News that represents a range of viewpoints.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.79ANP	6.68	6.78	6.56	7.10zUh	6.78	6.82	7.17zSUh	6.42	6.98	6.85	6.91	6.84	6.77	6.79	6.80
1-3 (Net)	413	29	80	15	32	22	51	10	20	9	18	33	244	148	353	34
	10%BCOY	10%	9%	10%	8%	10%Y	11%Y	4%	11%Y	8%	11%Y	9%	10%	10%	10%	10%
1-4 (Net)	578	46	113	23	41	30	58	18	33	11	25	49	322	229	497	45
	14%BCJOYd	16%Y	13%	16%	11%	14%	12%	8%	18%Y	9%	16%	13%	13%	16% d	14%	13%
1-2 (Net)	283	21	51	11	15	13	40	5	14	8	13	28	180	88	245	24
	7%BCOVY	7%Y	6%	7%Y	4%	6%	8%VY	2%	8%Y	7%	8%Y	8%Y	7%	6%	7%	7%
4-7 (Net)	1738	136	374	72	154	105	192	90	91	49	63	158	1082	620	1464	167
	42%FR	46%	43%	48%	40%	49%	41%	40%	49%	43%	40%	43%	43%	42%	42%	47%
5-6 (Net)	837	58	190	29	83	41	105	39	50	27	27	63	536	284	703	75
	20%FI	20%	22%	19%	21%	19%	22%	18%	27% c	24%	17%	17%	21%	19%	20%	21%
8-10 (Net)	1738	124	347	56	188	77	207	109	72	50	73	150	1086	619	1489	141
	42%DN	42%	40%	37%	48%zTUW	36%	44%	49%W	38%	45%	46%	41%	43%	42%	43%	40%
7-10 (Net)	2474	185	498	90	250	133	286	151	99	71	102	229	1553	874	2105	221
	60%HNP	62%	58%	59%	64% h	63%	61%	68% Th	53%	63%	65%	62%	61%	59%	60%	62%
9-10 (Net)	894	56	185	22	101	45	111	44	32	25	39	85	554	321	767	73
	22%P	19%	21%	15%	26%U	21%	23%	20%	17%	22%	25%	23%	22%	22%	22%	20%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 221
C6_3. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
News that is impartial.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation				
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Not At All Well 1	234	139	95	14	44	94	81	24	21	51	67	51	58	52	72	174	42	9	9	
	6%BCOV	7%zB	5%	3%	6%	7%zC	5%	6%	5%	5%	5%	5%	6%	5%	6%	5%	12%zOQ	4%	8%	
2	118	71	47	8	23	36	52	11	19	27	33	29	34	26	30	105	9	4	1	
	3%BRY	4%zB	2%	2%	3%	3%	3%	3%	4%	3%	2%	3%	3%	3%	3%	3%	3%	3%	2%	1%
3	155	86	69	8	22	52	74	18	17	35	45	27	40	41	47	121	19	7	8	
	4%C	4%	3%	2%	3%	4%C	5%zCD	4%	4%	3%	3%	3%	4%	4%	4%	4%	4%	6%	4%	7%zO
4	212	115	97	27	38	63	84	17	26	55	63	40	60	54	58	175	20	13	5	
	5%	6%	5%	6%	5%	5%	6%	4%	6%	5%	5%	4%	6%	5%	5%	5%	6%	6%	4%	
5	375	170	204	61	58	122	134	31	58	92	97	83	79	101	111	315	24	21	14	
	9%J	9%	10%	13%zDEF	7%	9%	9%	8%	13%zGIU	9%	7%	9%	8%	10%	10%	9%	7%	10%	12%	
6	494	226	268	51	107	159	177	44	67	108	168	93	135	132	134	425	36	24	9	
	12%KRS	11%	13%	11%	14%	12%	12%	11%	15%I	10%	12%	10%	13%K	13%	12%	12%	11%	12%	8%	
7	622	307	315	76	121	221	203	58	53	181	229	164	147	137	174	533	53	19	16	
	15%Qb	15%	15%	16%	15%	16%	14%	14%	12%	17%H	17%	17%z	14%	14%	15%	16%Q	15%	10%	13%	
8	769	363	405	98	145	250	277	78	68	226	272	180	201	190	199	652	46	47	24	
	19%PT	18%	19%	21%	19%	18%	19%	19%	15%	22%zH	20%	19%	20%	19%	17%	19%P	13%	23%P	20%P	
9	506	254	252	50	98	168	189	47	45	125	198	140	120	125	120	417	49	26	13	
	12%	13%	12%	11%	12%	12%	13%	12%	10%	12%	15%z	15%zN	12%	13%	10%	12%	14%	13%	11%	
Extremely Well 10	405	193	212	52	56	149	149	31	33	96	161	116	105	91	92	343	21	25	16	
	10%DNP	10%	10%	11%D	7%	11%D	10%	8%	7%	9%	12%zGH	12%zN	10%	9%	8%	10%P	6%	12%P	13%P	
Don't know	211	75	136	28	71	51	61	47	34	45	25	16	34	48	113	175	25	7	4	
	5%AEJKLhd	4%	7%zA	6%	9%zEF	4%	4%	12%zJ	8%J	4%J	2%	2%	3%	5%K	10%zKLM	5%	7%	3%	4%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.61AHNP	6.48	6.75zA	6.87zF	6.58	6.61	6.56	6.54	6.28	6.72H	6.89zGH	6.86zN	6.60	6.59	6.44	6.66P	6.03	6.85P	6.60P
1-3 (Net)	508	296	210	30	89	183	206	53	57	113	144	107	132	119	149	399	70	20	18
	12%BCJOY	15%zB	10%	6%	11%C	13%C	14%C	13%	13%	11%	11%	11%	13%	12%	13%	12%	20%zOQ	10%	15%
1-4 (Net)	720	411	307	57	127	246	290	70	83	168	207	148	192	173	208	574	90	33	23
	18%BCJOY	21%zB	15%	12%	16%	18%C	20%C	17%	19%	16%	15%	16%	19%	17%	18%	17%	26%zOQ	16%	19%
1-2 (Net)	352	210	141	22	67	131	132	35	40	77	100	80	92	78	102	279	51	12	10
	9%BCY	11%zB	7%	5%	9%C	10%C	9%C	9%	9%	7%	7%	9%	9%	8%	9%	8%	15%zOQR	6%	9%
4-7 (Net)	1702	817	884	215	324	564	598	151	205	436	558	381	421	423	477	1448	133	77	44
	42%	41%	42%	46%	41%	41%	40%	37%	46%G	42%	41%	41%	42%	42%	41%	42%	39%	38%	37%
5-6 (Net)	868	396	471	112	165	280	311	76	125	200	266	176	215	232	245	740	60	45	23
	21%K	20%	22%	24%	21%	21%	21%	19%	28%zGU	19%	20%	19%	21%	23%K	21%	22%	17%	22%	19%
8-10 (Net)	1680	811	869	200	299	566	615	155	146	447	632	436	427	406	412	1413	116	99	53
	41%HNPTe	41%	41%	42%	38%	41%	42%	38%	33%	43%H	47%zGH	46%zMN	42%N	41%	36%	41%P	34%	49%zOP	44%P
7-10 (Net)	2302	1117	1184	276	420	787	818	214	199	627	861	600	573	543	586	1946	170	118	69
	56%HNPTe	56%	56%	58%	54%	58%	55%	53%	45%	60%zGH	63%zGH	64%zLMN	57%N	55%	51%	57%P	49%	58%P	58%
9-10 (Net)	911	448	463	102	154	317	338	78	77	221	359	256	226	217	213	760	70	51	29
	22%HNe	22%	22%	22%	20%	23%	23%	19%	18%	21%	26%zGHI	27%zLMN	22%	22%	18%	22%	20%	25%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
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 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	234	23	39	8	12	9	29	5	11	8	8	20	149	71	200	24
	6%B	8%VY	5%	6%	3%	4%	6%	2%	6%	7%	5%	6%	6%	5%	6%	7%
2	118	13	29	4	14	9	14	1	4	2	7	8	73	42	108	4
	3%BRY	4%Y	3%Y	3%	4%Y	4%Y	3%	*	2%	2%	4%Y	2%	3%	3%	3%	1%
3	155	13	30	5	18	3	17	9	10	*	5	11	81	67	133	11
	4%C	4%	3%	4%	5%	1%	4%	4%	6%	*	3%	3%	3%	5%	4%	3%
4	212	22	40	12	22	12	15	9	14	7	6	16	117	91	174	23
	5%	7%X	5%	8%X	6%	6%	3%	4%	8%	6%	4%	4%	5%	6%	5%	7%
5	375	32	89	6	29	21	44	17	17	8	21	31	215	148	318	33
	9%J	11%	10%U	4%	7%	10%	9%	8%	9%	7%	14%U	9%	8%	10%	9%	9%
6	494	15	137	21	49	26	56	25	21	11	16	49	306	175	412	36
	12%KRS	5%	16%zS	14%S	13%S	12%S	11%S	11%S	10%	10%	13%S	12%	12%	12%	12%	10%
7	622	44	135	24	52	42	71	39	32	23	13	57	396	217	520	63
	15%Qb	15%	16%	16%	13%	20%b	15%	17%b	17%	21%b	8%	16%	16%	15%	15%	18%
8	769	57	130	29	84	40	79	60	45	20	39	69	485	270	663	64
	19%PT	19%	15%	19%	22%T	19%	17%	27%zTX	24%T	18%	25%T	19%	19%	18%	19%	18%
9	506	41	111	20	47	25	61	27	16	18	18	34	328	168	434	50
	12%	14%	13%	13%	12%	12%	13%	12%	8%	16%	11%	9%	13%	11%	12%	14%
Extremely Well 10	405	25	73	13	52	19	53	17	15	8	20	46	270	128	345	32
	10%DNP	9%	8%	9%	13%T	9%	11%	8%	8%	7%	12%	13%	11%	9%	10%	9%
Don't know	211	13	51	6	11	6	34	15	1	5	5	26	108	94	180	16
	5%AEJKLhd	4%	6%h	4%	3%	3%	7%Vh	7%h	1%	5%	3%	7%Vh	4%	6%zd	5%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 221
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On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.61AHNP	6.35	6.56	6.62	6.87S	6.67	6.68	7.04zSth	6.46	6.72	6.72	6.74	6.70z	6.52	6.62	6.65
1-3 (Net)	508	49	98	18	44	21	60	15	25	11	19	39	303	180	440	39
	12%B CJOY	17%Y	11%	12%	11%	10%	13%	7%	13%	10%	12%	11%	12%	12%	13%	11%
1-4 (Net)	720	72	137	31	65	33	75	24	39	18	25	55	420	271	615	62
	18%B CJOY	24%zTXyc	16%	20%Y	17%	16%	16%	11%	21%Y	16%	16%	15%	17%	18%	18%	17%
1-2 (Net)	352	36	68	13	26	18	43	6	15	11	14	29	222	113	307	28
	9%B CY	12%Y	8%Y	9%Y	7%	9%Y	9%Y	3%	8%	9%Y	9%Y	8%Y	9%	8%	9%	8%
4-7 (Net)	1702	113	401	64	151	101	186	90	84	50	56	153	1034	631	1424	155
	42%	38%	46%zSVXb	42%	39%	48%	39%	40%	45%	44%	36%	42%	41%	43%	41%	43%
5-6 (Net)	868	47	226	27	78	46	99	42	38	19	37	80	520	323	730	69
	21%K	16%	26%zS	18%	20%	22%	21%	19%	21%	17%	24%	22%	21%	22%	21%	19%
8-10 (Net)	1680	124	315	63	183	84	193	104	76	46	76	149	1083	566	1443	146
	41%HNPte	41%	36%	42%	47%zT	39%	41%	46%T	41%	41%	49%T	41%	43%ze	38%	41%	41%
7-10 (Net)	2302	167	450	87	235	126	264	143	108	70	89	207	1480	783	1962	209
	56%HNPte	56%	52%	58%	60%T	59%	56%	64%zT	58%	62%	57%	56%	59%ze	53%	56%	59%
9-10 (Net)	911	66	184	33	99	44	114	44	31	26	38	81	598	296	779	82
	22%HNe	22%	21%	22%	25%	21%	24%	20%	17%	23%	24%	22%	24%ze	20%	22%	23%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 222

C6_sum. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
News coverage that helps me understand what's going on in the world today.	2782	1335	1444	344	512	908	1017	253	260	744	1008	698	724	653	706	2357	198	146	80
	68%GHNPh	67%	69%	73%zDE	65%	67%	69%	62%	59%	71%zGH	74%zGH	74%zMN	71%zMN	66%	61%	69%P	58%	72%P	68%P
News that represents a range of viewpoints.	2474	1172	1302	288	454	815	917	230	226	660	909	618	629	593	635	2094	174	134	72
	60%HNP	59%	62%	61%	58%	60%	62%	57%	51%	63%zGH	67%zGH	66%zMN	62%N	59%	55%	61%P	50%	67%zP	61%P
News that is impartial.	2302	1117	1184	276	420	787	818	214	199	627	861	600	573	543	586	1946	170	118	69
	56%HNPTe	56%	56%	58%	54%	58%	55%	53%	45%	60%zGH	63%zGH	64%zLMN	57%N	55%	51%	57%P	49%	58%P	58%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 222

C6_sum. This set of statements are about the BBC providing impartial news and information to help people understand and engage in the world around them.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:

Base = All respondents

UnweightedBase

WeightedBase

EffectiveBase

News coverage that helps me understand what's going on in the world today.

News that represents a range of viewpoints.

News that is impartial.

	England Regions											Working		Urbanity			
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
News coverage that helps me understand what's going on in the world today.	2782	226	558	108	270	142	320	168	108	85	119	253	1735	997	2362	253	
		68%GHNPh	76%zTh	65%	71%h	69%h	67%	68%	75%Th	58%	75%h	76%Th	69%	68%	68%	71%	
News that represents a range of viewpoints.	2474	185	498	90	250	133	286	151	99	71	102	229	1553	874	2105	221	
		60%HNPh	62%	58%	59%	64%h	63%	61%	68%Th	53%	63%	65%	62%	61%	59%	60%	62%
News that is impartial.	2302	167	450	87	235	126	264	143	108	70	89	207	1480	783	1962	209	
		56%HNPTe	56%	52%	58%	60%T	59%	56%	64%zT	58%	62%	57%	56%	59%ze	53%	56%	59%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 223
C7. This set of statements are about the BBC supporting learning for people of all ages.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Base = All respondents

Summary Table					
	Programmes and content that are educational.	Programmes and content that are inspirational.	Programmes and content that support children and young people with their education.	Programmes and content that helps me to learn new things.	Programmes and content that are informative.
UnweightedBase	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770
Not At All Well 1	52 1%	87 2%	57 1%	92 2%	52 1%
2	76 2%	89 2%	64 2%	83 2%	70 2%
3	74 2%	150 4%	109 3%	127 3%	112 3%
4	160 4%	205 5%	146 4%	186 5%	136 3%
5	327 8%	378 9%	332 8%	398 10%	304 7%
6	491 12%	515 13%	439 11%	463 11%	450 11%
7	688 17%	779 19%	684 17%	732 18%	770 19%
8	978 24%	803 20%	797 19%	895 22%	974 24%
9	561 14%	476 12%	460 11%	496 12%	595 15%
Extremely Well 10	402 10%	335 8%	410 10%	362 9%	431 11%
Don't know	291 7%	283 7%	605 15%	267 7%	206 5%
Total mentions	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%
Mean	7.18	6.82	7.09	6.92	7.22
1-3 (Net)	202 5%	326 8%	230 6%	302 7%	235 6%
1-4 (Net)	363 9%	532 13%	375 9%	488 12%	371 9%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



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On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Base = All respondents

Summary Table					
	Programmes and content that are educational.	Programmes and content that are inspirational.	Programmes and content that support children and young people with their education.	Programmes and content that helps me to learn new things.	Programmes and content that are informative.
WeightedBase	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770
1-2 (Net)	129 3%	176 4%	121 3%	175 4%	122 3%
4-7 (Net)	1666 41%	1878 46%	1600 39%	1779 43%	1660 40%
5-6 (Net)	818 20%	893 22%	770 19%	861 21%	754 18%
8-10 (Net)	1941 47%	1614 39%	1667 41%	1753 43%	2000 49%
7-10 (Net)	2629 64%	2393 58%	2351 57%	2485 61%	2770 68%
9-10 (Net)	963 23%	811 20%	870 21%	858 21%	1026 25%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 224
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 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are educational.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	52 1% BO	35 2% zB	18 1%	3 1%	15 2%	15 1%	19 1%	5 1%	7 2%	13 1%	12 1%	9 1%	7 1%	13 1%	24 2% zL	36 1%	12 3% zO	2 1%	3 3% zO
2	76 2%	42 2%	35 2%	4 1%	15 2%	25 2%	32 2%	9 2%	12 3%	13 1%	21 2%	14 1%	14 1%	18 2%	31 3% z	63 2%	8 2%	3 2%	2 1%
3	74 2% JKOd	38 2%	36 2%	4 1%	11 1%	21 2%	38 3% z	17 4% zIU	12 3% J	16 2%	9 1%	10 1%	17 2%	18 2%	29 3% K	51 1%	15 4% zO	4 2%	3 3%
4	160 4% BKR	96 5% zB	64 3%	20 4%	26 3%	54 4%	61 4%	15 4%	19 4%	36 3%	50 4%	22 2%	41 4%	44 4% K	53 5% K	130 4%	21 6% R	8 4%	2 1%
5	327 8% K	158 8%	169 8%	33 7%	60 8%	120 9%	115 8%	36 9%	38 9%	93 9%	91 7%	54 6%	81 8%	83 8%	109 9% K	269 8%	32 9%	10 5%	16 14% zOQ
6	491 12%	256 13%	234 11%	59 12%	102 13%	169 12%	161 11%	53 13%	67 15%	121 12%	159 12%	108 12%	111 11%	120 12%	152 13%	421 12%	40 12%	18 9%	12 10%
7	688 17% R	345 17%	341 16%	76 16%	161 21% zF	227 17%	223 15%	56 14%	61 14%	195 19%	261 19% zGH	173 18%	162 16%	178 18%	175 15%	578 17%	60 17%	35 17%	14 12%
8	978 24% NP	476 24%	501 24%	127 27%	174 22%	325 24%	352 24%	91 22%	92 21%	267 26%	348 26%	253 27% zN	263 26% N	223 22%	239 21%	838 24% P	62 18%	51 25% P	27 23%
9	561 14% N	264 13%	297 14%	80 17% zE	104 13%	175 13%	203 14%	50 12%	48 11%	136 13%	215 16% zH	154 16% zN	143 14%	138 14%	126 11%	474 14%	41 12%	33 16%	13 11%
Extremely Well 10	402 10% AY	171 9%	231 11% zA	41 9%	65 8%	137 10%	159 11%	38 9%	31 7%	104 10%	155 11% zH	105 11% N	111 11%	90 9%	95 8%	333 10%	27 8%	25 13%	17 14% zOP
Don't know	291 7% AUkd	118 6%	174 8% zA	26 6%	51 7%	97 7%	117 8%	36 9% IU	53 12% zIU	47 5% J	37 3%	38 4%	63 6%	72 7% K	118 10% zKLM	244 7%	27 8%	12 6%	9 7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Programmes and content that are educational.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.18AHNP	7.05	7.31zA	7.38zD	7.10	7.17	7.17	6.98	6.82	7.23H	7.41zGH	7.48zMN	7.33zN	7.12N	6.84	7.22zP	6.65	7.45zP	7.11P
1-3 (Net)	202	115	88	11	40	61	89	31	32	42	42	33	38	48	84	150	35	9	8
	5%CIKod	6%	4%	2%	5%C	4%	6%C	8%zI	7%I	4%	3%	3%	4%	5%	7%zKL	4%	10%zOQ	5%	7%
1-4 (Net)	363	211	152	31	66	115	150	46	51	77	92	55	78	92	137	279	56	18	10
	9%BJKod	11%zB	7%	7%	8%	8%	10%C	11%I	12%I	7%	7%	6%	8%	9%K	12%zKL	8%	16%zOQR	9%	8%
1-2 (Net)	129	77	52	7	30	41	51	14	19	26	33	23	21	31	55	99	20	5	5
	3%BC	4%zB	2%	2%	4%C	3%	3%	4%	4%	2%	2%	2%	2%	3%	5%zKL	3%	6%zO	2%	4%
4-7 (Net)	1666	855	808	188	349	569	560	160	185	444	562	357	395	426	489	1397	153	72	44
	41%BFY	43%zB	38%	40%	45%zF	42%	38%	39%	42%	43%	41%	38%	39%	43%	42%	41%	44%Q	36%	37%
5-6 (Net)	818	414	403	92	162	288	276	89	105	214	251	162	192	203	261	690	72	28	28
	20%KQ	21%	19%	19%	21%	21%	19%	22%	24%J	21%	18%	17%	19%	20%	23%zK	20%Q	21%Q	14%	24%Q
8-10 (Net)	1941	911	1029	247	343	637	714	179	172	507	718	512	518	451	460	1645	130	109	57
	47%HNP	46%	49%	52%zD	44%	47%	48%	44%	39%	49%H	53%zGH	54%zMN	51%zMN	45%	40%	48%P	38%	54%zP	48%P
7-10 (Net)	2629	1256	1370	324	504	864	937	236	232	702	979	684	680	629	635	2223	190	144	72
	64%GHNPe	63%	65%	68%z	64%	63%	63%	58%	53%	67%zGH	72%zGHI	73%zLMN	67%N	63%N	55%	65%P	55%	71%zOPR	60%
9-10 (Net)	963	435	528	121	169	312	361	88	79	240	370	259	255	228	221	807	68	58	30
	23%AHNU	22%	25%zA	25%	22%	23%	24%	22%	18%	23%	27%zH	28%zMN	25%N	23%	19%	23%	20%	29%zP	25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	52	-	8	2	1	3	14	1	-	*	2	5	30	15	50	*
	1%BO	-	1%	1%	*	1%	3%zSTV	*	-	*	2%	1%	1%	1%	1%	*
2	76	6	16	2	7	7	9	1	3	2	3	8	38	34	63	8
	2%	2%	2%	1%	2%	3%	2%	1%	2%	1%	2%	2%	2%	2%	2%	2%
3	74	3	7	-	6	2	8	3	4	2	4	11	33	39	62	9
	2%JKOd	1%	1%	-	2%	1%	2%	1%	2%	2%	3%	3%t	1%	3%zd	2%	3%
4	160	18	33	4	8	7	18	8	11	5	5	13	96	57	134	11
	4%BKR	6%V	4%	3%	2%	3%	4%	4%	6%	4%	3%	4%	4%	4%	4%	3%
5	327	25	81	10	37	15	25	15	25	6	7	25	198	116	282	24
	8%K	9%	9%X	7%	9%	7%	5%	7%	13%zXbc	5%	4%	7%	8%	8%	8%	7%
6	491	24	115	18	46	32	63	16	21	25	19	42	311	168	407	45
	12%	8%	13%Y	12%	12%	15%SY	13%	7%	11%	22%zSVYhc	12%	11%	12%	11%	12%	13%
7	688	63	164	34	63	40	63	29	21	24	27	49	449	229	581	61
	17%R	21%Xhc	19%X	23%XVhc	16%	19%	13%	13%	11%	21%	17%	13%	18%	16%	17%	17%
8	978	73	196	41	87	48	106	77	46	24	47	94	616	347	831	91
	24%NP	24%	23%	27%	22%	22%	22%	34%zSTVW	24%	21%	30%	26%	24%	24%	24%	25%
9	561	38	107	14	66	27	82	41	22	12	18	46	360	191	479	47
	14%N	13%	12%	9%	17%	13%	17%TU	19%U	12%	10%	11%	13%	14%	13%	14%	13%
Extremely Well 10	402	24	82	9	47	18	47	10	25	9	21	42	255	140	352	32
	10%AY	8%	10%Y	6%	12%Y	8%	10%Y	4%	13%Y	8%	13%Y	11%Y	10%	10%	10%	9%
Don't know	291	25	55	17	21	14	39	23	9	5	4	33	143	136	248	28
	7%AIJkd	8%	6%	11%b	5%	6%	8%b	10%b	5%	5%	2%	9%b	6%	9%zd	7%	8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All respondents

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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.18AHNP	7.17	7.16	7.18	7.41	7.08	7.19	7.49	7.17	7.06	7.34	7.20	7.26z	7.12	7.19	7.23
1-3 (Net)	202	9	31	4	14	12	31	4	7	4	9	24	100	89	175	17
	5%CIKOD	3%	4%	3%	4%	5%	7%Y	2%	4%	4%	6%	7%Y	4%	6%zd	5%	5%
1-4 (Net)	363	27	64	8	22	19	49	13	18	9	14	37	196	145	308	29
	9%BJKOD	9%	7%	5%	6%	9%	10%V	6%	10%	8%	9%	10%	8%	10%	9%	8%
1-2 (Net)	129	6	24	4	8	9	23	2	3	2	5	13	68	49	113	8
	3%BC	2%	3%	3%	2%	4%Y	5%Y	1%	2%	2%	3%	4%	3%	3%	3%	2%
4-7 (Net)	1666	131	392	67	155	94	168	69	78	59	58	128	1053	569	1404	141
	41%BFY	44%Y	45%zXYc	44%Y	40%	44%Y	36%	31%	42%	52%zXYc	37%	35%	42%	39%	40%	40%
5-6 (Net)	818	50	196	28	83	46	87	31	46	30	26	67	509	284	689	69
	20%KQ	17%	23%Y	19%	21%	22%	18%	14%	24%Y	27%Y	16%	18%	20%	19%	20%	19%
8-10 (Net)	1941	134	385	64	200	93	235	128	92	45	85	183	1232	678	1661	169
	47%HNP	45%	45%	42%	51%	44%	50%	57%zSTUW	50%	40%	54%	50%	49%	46%	48%	48%
7-10 (Net)	2629	197	549	99	262	133	298	158	114	68	113	231	1681	907	2242	230
	64%GHNPe	66%	64%	65%	67%	63%	63%	70%	61%	61%	72%	63%	66%ze	62%	64%	65%
9-10 (Net)	963	61	189	24	113	45	129	51	47	21	39	88	616	331	830	79
	23%AHNU	21%	22%	16%	29%zSTU	21%	27%U	23%	25%	18%	25%	24%	24%	22%	24%	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 225
C7_2. This set of statements are about the BBC supporting learning for people of all ages.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are inspirational.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	87	53	34	13	15	29	30	13	12	15	23	18	15	19	35	72	6	4	4
	2% d	3%	2%	3%	2%	2%	2%	3%	3%	1%	2%	2%	1%	2%	3% z	2%	2%	2%	4%
2	89	48	41	7	12	19	51	8	18	18	18	9	21	22	37	66	19	3	2
	2%EJK d	2%	2%	1%	2%	1%	3% zCDE	2%	4% zIJ	2%	1%	1%	2%	2%	3% zK	2%	6% zOQR	1%	2%
3	150	83	66	9	24	49	68	17	22	39	40	29	32	32	58	107	32	6	6
	4% CO	4%	3%	2%	3%	4%	5% C	4%	5%	4%	3%	3%	3%	3%	5% z	3%	9% zOQ	3%	5%
4	205	120	85	19	35	69	82	22	22	45	68	36	56	48	66	167	17	16	5
	5%B	6% zB	4%	4%	4%	5%	6%	5%	5%	4%	5%	4%	6%	5%	6%	5%	5%	8% z	4%
5	378	186	190	42	84	120	131	42	48	91	107	72	86	93	127	311	35	18	14
	9% S	9%	9%	9%	11%	9%	9%	10%	11%	9%	8%	8%	9%	9%	11% zK	9%	10%	9%	12%
6	515	258	256	72	100	171	172	45	73	126	169	127	125	120	144	444	40	18	13
	13% Y	13%	12%	15%	13%	12%	12%	11%	16% z	12%	12%	14%	12%	12%	12%	13%	12%	9%	11%
7	779	366	413	90	172	247	270	65	80	207	274	207	190	200	182	674	54	32	20
	19% N	18%	20%	19%	22%	18%	18%	16%	18%	20%	20%	22% zN	19%	20% N	16%	20%	16%	16%	17%
8	803	391	412	98	148	289	268	85	57	226	307	202	214	196	191	669	64	48	21
	20% HNX	20%	20%	21%	19%	21%	18%	21% H	13%	22% H	23% zH	21% N	21% N	20%	17%	19%	19%	24%	18%
9	476	228	248	54	75	165	182	45	34	132	175	116	125	119	116	406	29	33	9
	12% HR	11%	12%	11%	10%	12%	12%	11%	8%	13% H	13% H	12%	12%	12%	10%	12% R	8%	16% zOPR	7%
Extremely Well 10	335	143	192	40	57	115	124	31	25	83	136	92	88	70	86	283	19	18	14
	8% A	7%	9%	8%	7%	8%	8%	8%	6%	8%	10% zH	10% z	9%	7%	7%	8%	6%	9%	12% zP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 225
C7_2. This set of statements are about the BBC supporting learning for people of all ages.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are inspirational.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	283	121	162	28	62	91	102	34	51	57	39	32	62	78	112	237	28	6	11
	7%JKQd	6%	8%	6%	8%	7%	7%	8%J	12%zU	6%J	3%	3%	6%K	8%K	10%zKL	7%Q	8%Q	3%	9%Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.82AHNP	6.68	6.96zA	6.91	6.79	6.90	6.72	6.71H	6.28	6.96zH	7.07zGH	7.07zMN	6.94N	6.82N	6.48	6.87zP	6.23	7.04P	6.68P
1-3 (Net)	326	184	142	29	51	97	149	37	51	72	81	56	68	74	129	245	57	12	12
	8%BJKOTU	9%zB	7%	6%	7%	7%	10%zCDE	9%	12%zU	7%	6%	6%	7%	7%	11%zKLM	7%	17%zOQR	6%	10%
1-4 (Net)	532	304	227	48	86	167	231	59	73	118	149	92	124	121	195	412	75	28	17
	13%zBJKOT	15%zB	11%	10%	11%	12%	16%zCDE	15%	17%zU	11%	11%	10%	12%	12%	17%zKLM	12%	22%zOQR	14%	14%
1-2 (Net)	176	101	75	20	27	48	81	21	29	33	41	27	36	41	72	138	25	7	6
	4%JKTd	5%	4%	4%	3%	4%	5%zE	5%	7%zU	3%	3%	3%	4%	4%	6%zKL	4%	7%zO	3%	5%
4-7 (Net)	1878	931	944	224	391	607	655	175	223	469	619	442	457	460	518	1596	146	84	52
	46%Y	47%	45%	47%	50%zEF	44%	44%	43%	51%	45%	46%	47%	45%	46%	45%	46%	42%	41%	44%
5-6 (Net)	893	445	446	115	183	291	304	88	121	217	276	199	211	213	271	755	75	36	27
	22%Y	22%	21%	24%	23%	21%	21%	22%	27%zU	21%	20%	21%	21%	21%	23%	22%	22%	18%	23%
8-10 (Net)	1614	763	851	192	279	569	574	161	116	441	619	410	427	384	392	1358	112	99	44
	39%DHNPe	38%	41%	41%	36%	42%zD	39%	40%zH	26%	42%zH	46%zH	44%zN	42%zN	39%	34%	40%zP	33%	49%zOPR	37%
7-10 (Net)	2393	1129	1264	282	452	816	843	226	196	648	893	618	617	584	574	2032	166	132	64
	58%AHNPe	56%	60%zA	60%	58%	60%	57%	56%zH	44%	62%zH	66%zGH	66%zMN	61%zN	59%zN	50%	59%zP	48%	65%zPR	54%
9-10 (Net)	811	371	439	94	132	280	306	76	59	215	312	208	213	188	201	689	48	51	23
	20%HP	19%	21%	20%	17%	20%	21%	19%	13%	21%zH	23%zH	22%zN	21%	19%	17%	20%zP	14%	25%zP	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 225
C7_2. This set of statements are about the BBC supporting learning for people of all ages.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are inspirational.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	87 2% d	21 7% zTVWYhbc	11 1%	3 2%	2 1%	3 2%	21 4% zTVVc	2 1%	1 1%	3 3%	2 1%	2 1%	41 2%	37 3%	77 2%	5 1%
2	89 2% EJKd	12 4% TU	10 1%	-	6 2%	5 2%	6 1%	3 1%	8 4% TU	1 1%	3 2%	11 3%	41 2%	47 3% zd	74 2%	6 2%
3	150 4% CO	17 6% Ua	30 3%	1 1%	9 2%	8 4%	11 2%	7 3%	7 4%	-	5 3%	11 3%	91 4%	56 4%	126 4%	18 5%
4	205 5% B	19 6%	37 4%	4 2%	10 3%	6 3%	26 5%	9 4%	19 10% zTUVWc	5 4%	16 10% zTUVWc	16 4%	113 4%	85 6%	176 5%	17 5%
5	378 9% S	14 5%	92 11% S	11 7%	44 11% S	21 10%	44 9%	16 7%	23 12% S	5 5%	16 10%	26 7%	223 9%	139 9%	308 9%	40 11%
6	515 13% Y	40 13%	130 15% UXY	12 8%	46 12%	27 13%	47 10%	16 7%	25 13%	32 29% zSTUVWXYhbc	19 12%	50 14% Y	329 13%	172 12%	434 12%	48 14%
7	779 19% N	57 19%	164 19%	47 31% zSTVYhbc	65 17%	46 22%	110 23% zh	41 18%	25 13%	24 21%	25 16%	70 19%	498 20%	273 19%	668 19%	67 19%
8	803 20% HNX	55 18%	175 20%	35 23%	80 20%	40 19%	72 15%	63 28% zSTXc	37 20%	19 17%	31 20%	63 17%	509 20%	278 19%	683 20%	64 18%
9	476 12% HR	28 9%	90 10%	13 8%	52 13%	21 10%	64 13%	33 15%	18 10%	12 10%	23 15%	52 14%	306 12%	162 11%	403 12%	40 11%
Extremely Well 10	335 8% A	17 6%	69 8%	9 6%	48 12% zSY	16 7%	39 8%	12 5%	18 9%	6 5%	13 8%	37 10%	223 9%	105 7%	292 8%	26 7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 225
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On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are inspirational.
Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	283	19	57	17	27	18	33	22	5	7	4	29	154	116	245	24
	7%KJqd	6%	7%	11%hb	7%	8%h	7%	10%hb	2%	6%	3%	8%h	6%	8%	7%	7%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.82AHNP	6.24	6.88S	7.15Sh	7.22zSTX	6.80S	6.77S	7.19zSh	6.56	6.78	6.82	7.05Sh	6.94ze	6.65	6.83	6.73
1-3 (Net)	326	50	51	4	18	17	39	12	17	5	10	24	173	141	277	30
	8%BJKOT	17%zTUVWX	6%	3%	5%	8%	8%	5%	9%	4%	6%	7%	7%	10%zd	8%	8%
	UVd	Yabc														
1-4 (Net)	532	69	88	8	28	23	65	21	36	9	26	40	286	226	453	47
	13%BJKOT	23%zTUVW	10%	5%	7%	11%	14%UV	9%	19%zTUVYa	8%	16%UV	11%	11%	15%zd	13%	13%
	UVd	XYac							c							
1-2 (Net)	176	32	21	3	9	8	27	4	10	5	5	13	82	84	151	11
	4%JKTd	11%zTUVWX	2%	2%	2%	4%	6%TV	2%	5%	4%	3%	4%	3%	6%zd	4%	3%
	Ybc															
4-7 (Net)	1878	130	423	73	166	101	227	82	92	66	75	162	1164	669	1587	172
	46%Y	44%	49%Y	48%	43%	48%	48%Y	36%	49%Y	58%zSVYc	48%	44%	46%	46%	46%	48%
5-6 (Net)	893	53	222	22	90	48	91	31	48	37	35	76	552	311	743	88
	22%Y	18%	26%zSUXY	15%	23%Y	23%Y	19%	14%	26%UY	33%zSUXY	22%	21%	22%	21%	21%	25%
										c						
8-10 (Net)	1614	100	334	57	179	77	174	108	73	36	67	152	1038	545	1378	130
	39%DHNPe	34%	39%	38%	46%zSTXa	36%	37%	48%zSTWX	39%	32%	43%	41%	41%ze	37%	40%	37%
								a								
7-10 (Net)	2393	158	498	104	244	123	284	150	98	60	92	222	1536	818	2047	197
	58%GAHNPe	53%	58%	68%zSTha	63%S	58%	60%	67%zSTh	53%	53%	59%	60%	61%ze	56%	59%	55%
9-10 (Net)	811	46	159	22	100	37	102	45	36	17	36	90	528	266	696	66
	20%HP	15%	18%	15%	26%zSTU	17%	22%	20%	19%	15%	23%	24%SU	21%	18%	20%	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 226

C7_3. This set of statements are about the BBC supporting learning for people of all ages.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that support children and young people with their education.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	57 1% B	39 2% zB	19 1%	6 1%	13 2%	20 1%	18 1%	5 1%	9 2%	15 1%	14 1%	13 1%	9 1%	16 2%	20 2%	43 1%	9 3%	2 1%	4 3% zO
2	64 2% BJKd	43 2% zB	21 1%	5 1%	16 2%	17 1%	26 2%	6 1%	8 2%	20 2% J	9 1%	6 1%	15 1%	16 2%	27 2% K	50 1%	11 3% zO	2 1%	1 1%
3	109 3% O	61 3%	47 2%	13 3%	16 2%	38 3%	41 3%	11 3%	12 3%	27 3%	36 3%	22 2%	23 2%	27 3%	37 3%	75 2%	21 6% zO	8 4%	5 4% O
4	146 4% KR	75 4%	70 3%	12 3%	36 5%	54 4%	44 3%	17 4%	27 6% zJ	29 3%	38 3%	20 2%	46 5% K	31 3%	49 4% K	120 3%	16 5%	8 4%	2 1%
5	332 8% c	162 8%	169 8%	31 7%	56 7%	123 9%	122 8%	29 7%	49 11% J	84 8%	93 7%	66 7%	82 8%	67 7%	117 10% zKM	269 8%	29 8%	18 9%	16 13% zO
6	439 11% FLQY	224 11%	214 10%	66 14% zF	95 12% F	153 11% F	124 8%	44 11%	47 11%	124 12%	134 10%	101 11%	85 8%	132 13% zL	121 10%	381 11% Q	31 9%	13 7%	13 11%
7	684 17% Fe	360 18%	323 15%	102 21% zEF	147 19% F	231 17%	204 14%	52 13%	63 14%	182 17%	255 19% zG	169 18%	147 14%	185 19%	184 16%	586 17%	53 15%	30 15%	15 13%
8	797 19% N	371 19%	425 20%	97 20%	147 19%	264 19%	289 20%	70 17%	78 18%	219 21%	308 23% z	214 23% zMN	214 21% N	176 18%	193 17%	680 20%	60 17%	38 19%	19 16%
9	460 11%	221 11%	239 11%	62 13%	92 12%	149 11%	157 11%	51 13%	39 9%	123 12%	167 12%	104 11%	128 13%	112 11%	116 10%	388 11%	30 9%	31 15% zP	11 9%
Extremely Well 10	410 10% AHN	172 9%	237 11% zA	45 9%	81 10%	143 10%	141 10%	42 10%	29 6%	95 9%	170 13% zHI	107 11% N	110 11% N	102 10%	90 8%	343 10%	27 8%	24 12%	16 13% P
Don't know	605 15% CDEU Khd	272 14%	332 16%	35 7%	84 11%	173 13% C	313 21% zCDE	80 20% zJ	79 18% zJ	121 12%	133 10%	118 13%	156 15%	133 13%	198 17% zK	500 15%	58 17%	29 14%	18 15%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 226
C7_3. This set of statements are about the BBC supporting learning for people of all ages.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that support children and young people with their education.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.09AHNP	6.92	7.25zA	7.17	7.06	7.06	7.11	7.13H	6.65	7.07H	7.36zHI	7.31zMN	7.23N	7.08N	6.78	7.14zP	6.54	7.27P	6.90
1-3 (Net)	230	142	87	24	45	75	85	22	30	62	59	41	47	58	84	167	41	11	10
	6%BJO	7%zB	4%	5%	6%	6%	6%	5%	7%	6%	4%	4%	5%	6%	7%zKL	5%	12%zOQ	6%	9%zO
1-4 (Net)	375	217	158	37	81	129	129	39	56	92	97	61	93	89	133	287	57	20	12
	9%BJKOUV	11%zB	8%	8%	10%	9%	9%	10%	13%zJ	9%	7%	6%	9%	9%	12%zK	8%	17%zOQR	10%	10%
1-2 (Net)	121	81	40	12	29	37	44	11	17	36	23	19	24	31	47	92	20	4	5
	3%BJ	4%zB	2%	2%	4%	3%	3%	3%	4%J	3%J	2%	2%	2%	3%	4%zK	3%	6%zOQ	2%	4%
4-7 (Net)	1600	820	777	211	334	561	494	141	186	420	521	356	360	415	470	1357	129	69	45
	39%BFLe	41%zB	37%	45%zF	43%F	41%F	33%	35%	42%	40%	38%	38%	35%	42%L	41%L	39%	38%	34%	38%
5-6 (Net)	770	385	384	97	151	276	246	73	96	209	228	167	167	199	237	651	60	31	29
	19%FJY	19%	18%	21%	19%	20%F	17%	18%	22%	20%	17%	18%	16%	20%	21%L	19%	17%	15%	24%zQ
8-10 (Net)	1667	764	902	203	320	556	587	163	146	437	645	425	451	391	400	1412	116	93	46
	41%AHNPe	38%	43%zA	43%	41%	41%	40%	40%	33%	42%H	48%zGHI	45%zMN	45%zN	39%	35%	41%P	34%	46%P	38%
7-10 (Net)	2351	1124	1225	305	467	787	792	215	209	619	901	593	598	575	584	1998	169	123	61
	57%FHNPR e	56%	58%	64%zEF	60%F	58%	53%	53%	47%	60%H	66%zGHI	63%zMN	59%N	58%N	51%	58%PR	49%	61%PR	51%
9-10 (Net)	870	393	477	107	173	291	298	93	68	218	337	211	238	215	207	731	57	55	27
	21%AHNPe	20%	23%zA	23%	22%	21%	20%	23%zH	15%	21%H	25%zH	22%N	23%N	22%	18%	21%	16%	27%zOP	23%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 226

C7_3. This set of statements are about the BBC supporting learning for people of all ages.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: Programmes and content that support children and young people with their education.

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	57	-	13	2	5	3	10	1	-	-	1	9	38	14	54	2
	1%B	-	2%	1%	1%	2%	2%	*	-	-	1%	2% S	2%	1%	2%	1%
2	64	6	6	-	1	10	8	1	3	*	5	8	28	31	58	3
	2%BJKd	2%	1%	-	*	5%zTUVXY	2%	*	2%	*	3%TV	2%	1%	2% d	2%	1%
3	109	11	25	2	6	4	6	4	2	4	5	7	64	41	89	15
	3%O	4%	3%	1%	1%	2%	1%	2%	1%	4%	3%	2%	3%	3%	3%	4%
4	146	5	24	2	6	8	19	8	18	2	10	17	93	50	126	11
	4%KR	2%	3%	1%	1%	4%	4%	4%	10%zSTUVX	2%	6% SUV	5% V	4%	3%	4%	3%
5	332	24	82	11	35	18	32	16	25	4	6	15	207	109	279	30
	8% c	8%	10% c	7%	9% c	9%	7%	7%	13%zXabc	3%	4%	4%	8%	7%	8%	8%
6	439	27	109	18	44	23	54	10	16	19	21	41	273	153	372	33
	11%FLQY	9%	13% Y	12% Y	11% Y	11% Y	11% Y	4%	9%	17% Y	13% Y	11% Y	11%	10%	11%	9%
7	684	53	158	30	53	32	76	37	23	31	22	71	455	221	565	66
	17% Fe	18%	18%	20%	13%	15%	16%	17%	13%	28%zVWXh	14%	19%	18% ze	15%	16%	19%
8	797	58	164	33	77	43	80	63	42	17	38	67	499	287	695	54
	19% N	19%	19%	22%	20%	20%	17%	28%zTXac	22%	15%	24%	18%	20%	20%	20%	15%
9	460	33	81	21	55	27	54	26	20	14	16	43	302	150	391	42
	11%	11%	9%	14%	14% T	13%	11%	11%	11%	12%	10%	12%	12%	10%	11%	12%
Extremely Well 10	410	22	82	11	50	18	57	17	24	10	16	37	275	129	348	35
	10% AHN	7%	9%	7%	13%	9%	12%	8%	13%	9%	10%	10%	11%	9%	10%	10%
Don't know	605	60	119	22	59	25	79	42	13	12	17	53	296	287	510	64
	15% CDEU	20% z	14% h	14%	15% h	12%	17% h	19% h	7%	10%	11%	14% h	12%	19% z	15%	18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.09AHNP	7.10	7.02	7.33	7.45zTWc	6.90	7.16	7.43TW	7.04	7.21	7.04	7.06	7.15	7.04	7.08	7.12
1-3 (Net)	230	17	45	4	12	18	23	5	6	5	11	24	129	86	200	19
	6%BJO	6%	5%	2%	3%	8%UVY	5%	2%	3%	4%	7%	6%	5%	6%	6%	5%
1-4 (Net)	375	22	69	5	18	26	42	13	23	7	21	41	222	136	326	31
	9%BJKOUV	8%	8%	3%	5%	12%UV	9%V	6%	13%UV	6%	13%UVY	11%UV	9%	9%	9%	9%
1-2 (Net)	121	6	19	2	6	14	17	1	3	*	6	17	66	45	111	5
	3%BJ	2%	2%	1%	2%	6%STUVY a	4%	1%	2%	*	4%	5%VY	3%	3%	3%	1%
4-7 (Net)	1600	109	374	61	137	81	181	72	83	56	59	144	1028	533	1342	141
	39%BFLe	36%	43%zVY	40%	35%	38%	38%	32%	44%Y	50%VY	38%	39%	41%ze	36%	38%	40%
5-6 (Net)	770	51	192	29	79	41	86	26	41	23	27	56	480	262	651	63
	19%FIY	17%	22%zYc	19%	20%Y	19%	18%	12%	22%Y	20%	17%	15%	19%	18%	19%	18%
8-10 (Net)	1667	113	326	65	182	88	190	106	85	40	70	147	1076	566	1435	132
	41%AHNPe	38%	38%	43%	47%zT	42%	40%	47%T	46%	36%	45%	40%	43%ze	38%	41%	37%
7-10 (Net)	2351	166	484	95	234	120	266	143	109	71	92	218	1530	786	2000	198
	57%FHNPR e	55%	56%	63%	60%	57%	56%	64%	58%	63%	59%	59%	61%ze	53%	57%	56%
9-10 (Net)	870	55	162	32	104	46	111	43	44	24	32	80	577	279	740	77
	21%AHNPe	18%	19%	21%	27%zST	21%	23%	19%	23%	21%	20%	22%	23%ze	19%	21%	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	92 2%g	54 3%	38 2%	9 2%	18 2%	29 2%	35 2%	10 2%	19 4%zI	17 2%	21 2%	16 2%	14 1%	29 3%	33 3%	69 2%	16 5%zOQ	2 1%	5 4%OQ
2	83 2%JKd	47 2%	36 2%	4 1%	9 1%	24 2%	46 3%zCD	11 3%	12 3%	20 2%	16 1%	10 1%	24 2%	13 1%	36 3%zKM	66 2%	8 2%	7 3%	3 2%
3	127 3%JKO	63 3%	64 3%	9 2%	27 3%	32 2%	59 4%E	15 4%	16 4%	42 4%J	28 2%	18 2%	23 2%	37 4%	49 4%zKL	91 3%	27 8%zOQ	4 2%	5 5%
4	186 5%K	98 5%	88 4%	23 5%	34 4%	56 4%	74 5%	14 3%	25 6%	45 4%	52 4%	31 3%	55 5%K	50 5%	50 4%	148 4%	23 7%R	13 6%R	3 2%
5	398 10%JKQ	204 10%	193 9%	44 9%	69 9%	145 11%	139 9%	51 13%J	51 11%J	97 9%	105 8%	62 7%	105 10%K	96 10%K	136 12%zK	331 10%Q	40 12%Q	11 5%	16 13%zQ
6	463 11%F	239 12%	222 11%	85 18%zDEF	82 11%	156 11%	141 9%	39 10%	56 13%	134 13%	144 11%	100 11%	127 13%	109 11%	127 11%	398 12%	29 8%	26 13%	10 9%
7	732 18%NR	351 18%	381 18%	84 18%	169 22%zF	244 18%	235 16%	67 16%	83 19%	166 16%	290 21%zI	198 21%zN	187 18%	172 17%	175 15%	626 18%	52 15%	39 19%	16 13%
8	895 22%G	420 21%	475 23%	94 20%	172 22%	305 22%	323 22%	70 17%	84 19%	237 23%	332 24%zG	219 23%	219 22%	225 23%	231 20%	766 22%	65 19%	37 18%	27 22%
9	496 12%HR	245 12%	251 12%	71 15%z	86 11%	158 12%	181 12%	59 14%H	32 7%	135 13%H	194 14%zH	133 14%zN	116 11%	124 12%	124 11%	416 12%R	39 11%	32 16%R	9 8%
Extremely Well 10	362 9%N	156 8%	206 10%	37 8%	63 8%	126 9%	136 9%	34 8%	27 6%	97 9%	138 10%H	107 11%zMN	94 9%	81 8%	81 7%	304 9%	20 6%	23 11%P	15 13%zOP
Don't know	267 7%CIKd	122 6%	145 7%	13 3%	54 7%C	89 7%C	110 7%C	36 9%IJ	36 8%IJ	50 5%J	38 3%	47 5%	51 5%	60 6%	109 10%zKLM	221 6%	25 7%	10 5%	10 9%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Programmes and content that helps me to learn new things.

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.92AHNP	6.80	7.03zA	6.99	6.93	6.97	6.84	6.82H	6.40	6.96H	7.23zGHI	7.30zLMN	6.93N	6.87N	6.61	6.97zP	6.31	7.13P	6.78P
1-3 (Net)	302	163	138	22	54	86	140	36	47	80	64	44	61	79	119	225	51	12	13
	7%CIKOTd	8%	7%	5%	7%	6%	9%zCE	9%J	11%zJ	8%J	5%	5%	6%	8%K	10%zKL	7%	15%zOQ	6%	11%zO
1-4 (Net)	488	261	226	45	88	142	214	50	72	124	117	75	115	129	169	373	74	25	16
	12%JKOVd	13%	11%	9%	11%	10%	14%zCE	12%	16%zJ	12%J	9%	8%	11%K	13%K	15%zK	11%	21%zOQR	12%	13%
1-2 (Net)	175	100	74	13	27	54	81	21	31	37	37	26	38	42	69	135	24	8	7
	4%JKVYd	5%z	4%	3%	3%	4%	5%zC	5%	7%zJ	4%	3%	3%	4%	4%	6%zKL	4%	7%zO	4%	6%
4-7 (Net)	1779	892	884	235	354	601	589	172	215	442	592	390	474	427	488	1503	143	88	45
	43%FX	45%	42%	50%zF	45%F	44%	40%	42%	49%	42%	44%	42%	47%zK	43%	42%	44%	42%	44%	38%
5-6 (Net)	861	443	415	129	152	301	280	90	107	231	249	162	232	205	262	729	69	37	26
	21%JK	22%	20%	27%zDEF	19%	22%	19%	22%	24%J	22%J	18%	17%	23%K	21%	23%K	21%	20%	18%	22%
8-10 (Net)	1753	821	931	202	321	589	640	163	143	469	664	459	428	430	436	1486	124	91	51
	43%HNP	41%	44%	43%	41%	43%	43%	40%	32%	45%H	49%zGHI	49%zLMN	42%	43%N	38%	43%P	36%	45%P	43%
7-10 (Net)	2485	1172	1312	286	490	833	876	230	226	635	955	656	616	602	611	2112	176	130	67
	61%AHNPe	59%	63%zA	61%	63%	61%	59%	57%	51%	61%H	70%zGHI	70%zLMN	61%N	60%N	53%	61%P	51%	64%P	56%
9-10 (Net)	858	401	457	109	149	284	317	93	59	232	332	240	209	204	204	720	59	55	24
	21%HN	20%	22%	23%	19%	21%	21%	23%G	13%	22%H	24%zH	26%zLMN	21%	21%	18%	21%	17%	27%zOP	20%

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UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	92	5	15	3	3	3	14	1	2	4	4	15	48	38	85	2
	2%g	2%	2%	2%	1%	2%	3%V	*	1%	4%Y	3%	4%zTVY	2%	3%	2%	1%
2	83	10	10	-	2	7	14	1	10	2	6	5	32	42	65	11
	2%JKd	3%V	1%	-	1%	3%TVY	3%V	*	5%zTUVYc	2%	4%TUVY	1%	1%	3%zd	2%	3%
3	127	10	21	3	13	6	8	12	2	2	5	8	67	59	111	11
	3%JKO	3%	2%	2%	3%	3%	2%	5%X	1%	2%	3%	2%	3%	4%z	3%	3%
4	186	26	36	5	10	8	23	5	10	4	5	15	118	65	147	24
	5%K	9%zTVY	4%	3%	3%	4%	5%	2%	6%	3%	3%	4%	5%	4%	4%	7%
5	398	31	98	19	35	23	32	20	31	6	8	29	236	145	341	35
	10%JKQ	10%	11%Xb	13%b	9%	11%	7%	9%	17%zVXabc	6%	5%	8%	9%	10%	10%	10%
6	463	36	99	16	50	20	50	15	20	25	22	46	288	166	404	36
	11%F	12%	11%	11%	13%	10%	11%	7%	10%	22%zSTUWXYhc	14%	12%	11%	11%	12%	10%
7	732	60	189	28	70	39	67	38	29	23	28	55	477	242	616	57
	18%NR	20%	22%zXc	19%	18%	18%	14%	17%	16%	20%	18%	15%	19%	16%	18%	16%
8	895	61	172	32	86	39	115	70	33	23	46	87	574	308	754	83
	22%G	21%	20%	21%	22%	19%	24%	31%zSTVWh	18%	21%	30%TWh	24%	23%	21%	22%	23%
9	496	29	90	22	55	29	62	32	21	13	19	45	318	171	421	41
	12%HR	10%	10%	14%	14%	14%	13%	14%	11%	12%	12%	12%	13%	12%	12%	12%
Extremely Well 10	362	18	76	8	47	21	42	11	21	8	11	39	233	122	309	34
	9%N	6%	9%	5%	12%SUY	10%	9%	5%	11%	7%	7%	11%	9%	8%	9%	10%
Don't know	267	13	58	15	18	15	45	19	8	2	3	24	138	113	236	21
	7%CIJKd	4%	7%	10%ab	5%	7%	10%zSVab	8%b	5%	2%	2%	7%	5%	8%zd	7%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 227
C7_4. This set of statements are about the BBC supporting learning for people of all ages.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that helps me to learn new things.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.92AHNP	6.59	6.94	7.00	7.30zSTh	6.95	7.00	7.21S	6.76	6.84	6.92	6.99	7.03ze	6.77	6.91	6.94
1-3 (Net)	302	25	46	6	18	17	36	13	13	8	15	28	147	139	260	24
	7% CJKOTd	8%	5%	4%	5%	8%	8%	6%	7%	7%	10%	8%	6%	9% zd	7%	7%
1-4 (Net)	488	51	82	11	28	25	59	19	24	12	20	43	265	205	407	48
	12% JKOVd	17% zTUVY	9%	7%	7%	12% V	8%	13%	11%	13%	12%	12%	10%	14% zd	12%	13%
1-2 (Net)	175	14	25	3	5	11	28	1	12	6	10	20	80	81	149	13
	4% KVYd	5% VY	3%	2%	1%	5% VY	6% TVY	1%	6% VY	5% VY	7% VY	5% VY	3%	5% zd	4%	4%
4-7 (Net)	1779	153	422	68	165	90	172	78	90	58	62	145	1120	618	1508	152
	43% FXy	51% zXYc	49% zXYc	45%	42%	43%	36%	35%	48% XY	52% XY	40%	39%	44%	42%	43%	43%
5-6 (Net)	861	67	197	36	84	43	82	34	51	31	29	75	524	311	744	71
	21% JK	22%	23% Y	24%	22%	20%	17%	15%	27% XY	28% XY	19%	20%	21%	21%	21%	20%
8-10 (Net)	1753	109	338	62	189	90	220	114	74	45	76	171	1124	601	1484	159
	43% HNP	36%	39%	41%	48% ST	42%	46% ST	51% zST	40%	40%	48%	46% S	44% z	41%	43%	45%
7-10 (Net)	2485	169	527	90	259	129	286	152	104	67	103	225	1601	843	2100	216
	61% AHNPe	56%	61%	60%	66% zSh	61%	61%	68% Sh	56%	60%	66%	61%	63% ze	57%	60%	61%
9-10 (Net)	858	47	166	30	103	51	105	43	42	21	29	83	550	293	730	76
	21% HNI	16%	19%	20%	26% zST	24%	22%	19%	22%	19%	19%	23%	22%	20%	21%	21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 228
C7_5. This set of statements are about the BBC supporting learning for people of all ages.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are informative.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	52 1%L	34 2%	18 1%	3 1%	17 2%	12 1%	20 1%	5 1%	9 2%	11 1%	15 1%	10 1%	5 1%	15 1%	22 2%L	38 1%	10 3%zOQ	* *	4 3%zOQ
2	70 2%Jd	42 2%	29 1%	3 1%	12 2%	28 2%	27 2%	12 3%J	17 4%zU	10 1%	13 1%	12 1%	18 2%	17 2%	23 2%	55 2%	11 3%	2 1%	2 2%
3	112 3%JKO	57 3%	55 3%	10 2%	19 2%	32 2%	52 4%	14 3%J	13 3%	37 4%J	20 1%	16 2%	20 2%	26 3%	50 4%zKL	79 2%	25 7%zOQR	5 3%	3 3%
4	136 3%KOV	79 4%	57 3%	16 3%	18 2%	51 4%	51 3%	10 2%	15 3%	33 3%	43 3%	17 2%	32 3%	38 4%K	49 4%K	102 3%	27 8%zOQR	4 2%	3 3%
5	304 7%CIKd	149 7%	155 7%	24 5%	63 8%	101 7%	117 8%	38 9%J	39 9%J	76 7%	75 6%	48 5%	77 8%	66 7%	113 10%zKM	241 7%	31 9%	14 7%	18 15%zOPQ
6	450 11%F	237 12%	212 10%	64 13%F	98 12%F	153 11%	135 9%	51 12%	57 13%	117 11%	136 10%	100 11%	106 10%	104 10%	140 12%	389 11%	34 10%	18 9%	9 7%
7	770 19%GR	369 18%	400 19%	99 21%	155 20%	245 18%	271 18%	57 14%	89 20%	198 19%	281 21%G	185 20%	187 18%	193 19%	206 18%	665 19%R	53 15%	37 18%	16 14%
8	974 24%N	458 23%	515 25%	121 26%	172 22%	325 24%	356 24%	98 24%	88 20%	253 24%	344 25%	239 25%N	255 25%N	251 25%N	229 20%	826 24%	72 21%	50 25%	26 22%
9	595 15%N	305 15%	290 14%	70 15%	118 15%	188 14%	219 15%	53 13%	50 11%	151 15%	237 17%zH	172 18%zMN	160 16%N	135 14%	128 11%	511 15%	42 12%	30 15%	14 11%
Extremely Well 10	431 11%ADHPY	177 9%	253 12%zA	48 10%	63 8%	154 11%D	166 11%	38 9%	31 7%	116 11%H	174 13%zH	117 12%zN	118 12%	92 9%	103 9%	358 10%P	22 6%	34 17%zOP	17 14%P
Don't know	206 5%IUKLsb	92 5%	114 5%	15 3%	50 6%C	76 6%	65 4%	32 8%zU	34 8%zU	36 3%J	21 2%	23 2%	35 3%	58 6%KL	90 8%zKL	171 5%	18 5%	8 4%	8 7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 228
C7_5. This set of statements are about the BBC supporting learning for people of all ages.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are informative.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.22AHNP	7.10	7.35zA	7.38D	7.11	7.24	7.21	7.05	6.79	7.27H	7.51zGHI	7.55zMN	7.38zN	7.18N	6.84	7.28zP	6.48	7.61zOPR	7.05P
1-3 (Net)	235 6%BCJKOYd	133 7%zB	102 5%	16 3%	47 6%	72 5%	99 7%C	31 8%J	38 9%zJ	58 6%J	49 4%	38 4%	43 4%	58 6%	96 8%zKL	173 5%	45 13%zOQR	8 4%	9 7%
1-4 (Net)	371 9%BJKOVYd	212 11%zB	159 8%	32 7%	65 8%	123 9%	151 10%C	40 10%	53 12%J	92 9%	92 7%	55 6%	75 7%	97 10%K	144 13%zKL	275 8%	73 21%zOQR	12 6%	12 10%
1-2 (Net)	122 3%BCJdg	75 4%zB	47 2%	6 1%	29 4%C	40 3%	48 3%C	17 4%	25 6%zIJ	21 2%	28 2%	22 2%	23 2%	32 3%	45 4%	93 3%	21 6%zOQ	3 1%	6 5%Q
4-7 (Net)	1660 40%K	833 42%	824 39%	203 43%	334 43%	550 40%	574 39%	155 38%	200 45%	425 41%	535 39%	350 37%	402 40%	401 40%	507 44%zK	1398 41%	145 42%	72 36%	46 38%
5-6 (Net)	754 18%JK	386 19%	367 17%	87 18%	161 20%	254 19%	252 17%	89 22%J	96 22%J	194 19%	211 16%	148 16%	183 18%	170 17%	252 22%zKM	631 18%	65 19%	32 16%	26 22%
8-10 (Net)	2000 49%DHNP	941 47%	1058 50%	239 51%	352 45%	667 49%	741 50%	189 47%	169 38%	520 50%H	754 56%zGHI	528 56%zMN	533 53%zN	479 48%N	459 40%	1694 49%P	136 39%	113 56%zP	56 47%
7-10 (Net)	2770 68%AGHNP R	1309 66%	1458 69%zA	339 72%D	507 65%	912 67%	1012 68%	246 60%	258 59%	719 69%GH	1035 76%zGHI	713 76%zLMN	720 71%zN	671 67%N	665 58%	2359 69%zPR	189 55%	150 74%zPR	72 61%
9-10 (Net)	1026 25%HNP	482 24%	543 26%	118 25%	181 23%	342 25%	385 26%	91 22%	81 18%	268 26%H	411 30%zGHI	289 31%zMN	278 27%N	228 23%	231 20%	869 25%P	64 19%	63 31%zOP	30 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 228
C7_5. This set of statements are about the BBC supporting learning for people of all ages.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are informative.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	52 1%L	- -	9 1%	3 2%S	3 1%	3 1%	11 2%S	1 *	1 *	*	2 2%	5 1%	29 1%	18 1%	50 1%	* *
2	70 2%Jd	9 3%V	11 1%	- *	1 *	4 2%	12 3%V	1 *	3 2%	4 3%V	6 4%VY	4 1%	30 1%	37 2%zd	65 2%	2 1%
3	112 3%JKO	7 2%	16 2%	- -	9 2%	9 4%UX	7 1%	3 1%	10 5%TUX	5 4%U	2 1%	12 3%	63 2%	45 3%	94 3%	15 4%
4	136 3%KOV	15 5%Vc	39 5%Vc	3 2%	4 1%	3 1%	12 3%	5 2%	8 4%V	1 1%	6 4%	6 2%	83 3%	48 3%	112 3%	8 2%
5	304 7%CJKd	24 8%	81 9%UXa	5 3%	29 7%	17 8%	23 5%	11 5%	24 13%zUXYabc	2 2%	6 4%	21 6%	161 6%	127 9%zd	258 7%	31 9%
6	450 11%F	24 8%	101 12%	15 10%	46 12%	22 11%	52 11%	20 9%	18 10%	21 19%zSY	21 13%	48 13%	284 11%	152 10%	378 11%	33 9%
7	770 19%GR	76 26%zbc	167 19%	30 20%	74 19%	57 27%zTbc	89 19%	41 18%	33 18%	25 23%	20 13%	52 14%	507 20%	251 17%	642 18%	74 21%
8	974 24%N	74 25%	203 23%	43 28%	88 23%	42 20%	100 21%	64 28%	42 23%	28 25%	47 30%	95 26%	592 23%	367 25%	839 24%	83 23%
9	595 15%N	37 12%	115 13%	30 20%W	62 16%	21 10%	80 17%W	49 22%zSTWc	24 13%	12 11%	31 20%W	50 14%	387 15%	200 14%	506 15%	51 14%
Extremely Well 10	431 11%ADHPY	27 9%	84 10%	9 6%	52 13%UY	26 12%UY	56 12%Y	12 5%	22 12%	8 7%	15 10%	47 13%UY	273 11%	151 10%	369 11%	38 11%
Don't know	206 5%UKLSb	5 2%	38 4%b	13 9%SThb	21 5%Sb	9 4%b	31 7%Shb	18 8%Shb	2 1%	5 5%b	- -	28 8%Shb	120 5%	75 5%	174 5%	20 6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 228
C7_5. This set of statements are about the BBC supporting learning for people of all ages.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Programmes and content that are informative.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.22AHNP	7.14	7.16	7.54	7.51zSTW	7.09	7.32	7.58zSTW	7.04	7.10	7.36	7.38	7.31ze	7.14	7.22	7.32
1-3 (Net)	235 6%BCJKOYd	16 5%	36 4%	3 2%	14 4%	17 8%Y	30 6%Y	4 2%	13 7%Y	9 8%Y	10 6%	21 6%	122 5%	100 7%zd	208 6%	17 5%
1-4 (Net)	371 9%BJKOVYd	31 10%VY	75 9%V	6 4%	18 5%	20 9%	42 9%	9 4%	21 12%UVY	9 8%	16 10%V	27 7%	205 8%	148 10%	320 9%	26 7%
1-2 (Net)	122 3%BCJdg	9 3%	19 2%	3 2%	5 1%	7 3%	23 5%TVY	1 1%	4 2%	4 4%	8 5%VY	9 3%	59 2%	55 4%zd	114 3%zg	2 1%
4-7 (Net)	1660 40%K	139 47%XYbc	388 45%XYbc	53 35%	153 39%	99 47%Ybc	176 37%	77 35%	83 45%	50 44%	53 34%	127 35%	1035 41%	578 39%	1391 40%	146 41%
5-6 (Net)	754 18%JK	48 16%	182 21%Y	20 13%	75 19%	39 18%	75 16%	31 14%	42 23%	24 21%	26 17%	69 19%	445 18%	279 19%	636 18%	64 18%
8-10 (Net)	2000 49%DHNP	139 46%	402 47%	82 54%W	202 52%W	88 41%	236 50%	124 55%W	87 47%	49 43%	94 60%zSTWa	192 52%W	1252 50%	718 49%	1715 49%	172 48%
7-10 (Net)	2770 68%GAGHNP	215 72%	569 66%	112 74%	276 71%	145 68%	325 69%	166 74%	121 65%	74 66%	114 73%	244 66%	1759 70%ze	969 66%	2357 68%	246 69%
9-10 (Net)	1026 25%GHNP	64 22%	199 23%	39 26%	114 29%	46 22%	136 29%	60 27%	45 24%	20 18%	47 30%	97 26%	660 26%	351 24%	876 25%	89 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 229
C7_sum. This set of statements are about the BBC supporting learning for people of all ages.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Programmes and content that are educational.	2629	1256	1370	324	504	864	937	236	232	702	979	684	680	629	635	2223	190	144	72
	64%GHNPe	63%	65%	68%z	64%	63%	63%	58%	53%	67%zGH	72%zGHI	73%zLMN	67%N	63%N	55%	65%P	55%	71%zOPR	60%
Programmes and content that are inspirational.	2393	1129	1264	282	452	816	843	226	196	648	893	618	617	584	574	2032	166	132	64
	58%AHNPe	56%	60%zA	60%	58%	60%	57%	56%H	44%	62%zH	66%zGH	66%zLMN	61%N	59%N	50%	59%P	48%	65%zPR	54%
Programmes and content that support children and young people with their education.	2351	1124	1225	305	467	787	792	215	209	619	901	593	598	575	584	1998	169	123	61
	57%FHNPR	56%	58%	64%zEF	60%F	58%	53%	53%	47%	60%H	66%zGHI	63%zLMN	59%N	58%N	51%	58%PR	49%	61%PR	51%
Programmes and content that helps me to learn new things.	2485	1172	1312	286	490	833	876	230	226	635	955	656	616	602	611	2112	176	130	67
	61%AHNPe	59%	63%zA	61%	63%	61%	59%	57%	51%	61%H	70%zGHI	70%zLMN	61%N	60%N	53%	61%P	51%	64%P	56%
Programmes and content that are informative.	2770	1309	1458	339	507	912	1012	246	258	719	1035	713	720	671	665	2359	189	150	72
	68%AGHNP	66%	69%zA	72%D	65%	67%	68%	60%	59%	69%GH	76%zGHI	76%zLMN	71%zN	67%N	58%	69%zPR	55%	74%zPR	61%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 229
C7_sum. This set of statements are about the BBC supporting learning for people of all ages.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Programmes and content that are educational.	2629	197	549	99	262	133	298	158	114	68	113	231	1681	907	2242	230
	64%GHNPe	66%	64%	65%	67%	63%	63%	70%	61%	61%	72%	63%	66%ze	62%	64%	65%
Programmes and content that are inspirational.	2393	158	498	104	244	123	284	150	98	60	92	222	1536	818	2047	197
	58%AHNPe	53%	58%	68%zSTha	63%S	58%	60%	67%zSTh	53%	53%	59%	60%	61%ze	56%	59%	55%
Programmes and content that support children and young people with their education.	2351	166	484	95	234	120	266	143	109	71	92	218	1530	786	2000	198
	57%FHNPe	55%	56%	63%	60%	57%	56%	64%	58%	63%	59%	59%	61%ze	53%	57%	56%
Programmes and content that helps me to learn new things.	2485	169	527	90	259	129	286	152	104	67	103	225	1601	843	2100	216
	61%AHNPe	56%	61%	60%	66%zSh	61%	61%	68%Sh	56%	60%	66%	61%	63%ze	57%	60%	61%
Programmes and content that are informative.	2770	215	569	112	276	145	325	166	121	74	114	244	1759	969	2357	246
	68%AGHNPR	72%	66%	74%	71%	68%	69%	74%	65%	66%	73%	66%	70%ze	66%	68%	69%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 230

C8. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Base = All respondents

Summary Table						
	Provides a broad mix of different types of TV, radio and online programmes and content	Provides high quality television, radio and online content.	Provides programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides content that is new and innovative across all of its services, including television, radio and online.	Provides television, radio and online content which appeals to a wide range of different audiences across the UK.	Provides distinctive programmes and content.
UnweightedBase	4099	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
Not At All Well 1	74 2%	90 2%	59 1%	105 3%	68 2%	71 2%
2	57 1%	69 2%	66 2%	90 2%	81 2%	73 2%
3	96 2%	93 2%	76 2%	134 3%	94 2%	110 3%
4	157 4%	152 4%	133 3%	238 6%	133 3%	162 4%
5	303 7%	343 8%	326 8%	407 10%	325 8%	396 10%
6	459 11%	422 10%	434 11%	511 12%	454 11%	520 13%
7	719 18%	713 17%	733 18%	777 19%	763 19%	774 19%
8	982 24%	941 23%	923 23%	755 18%	935 23%	914 22%
9	583 14%	614 15%	606 15%	456 11%	569 14%	515 13%
Extremely Well 10	452 11%	452 11%	417 10%	294 7%	392 10%	361 9%
Don't know	216 5%	214 5%	327 8%	333 8%	288 7%	205 5%
Total mentions	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%
Mean	7.22	7.18	7.24	6.71	7.15	7.00
1-3 (Net)	228 6%	251 6%	201 5%	330 8%	242 6%	254 6%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 230

C8. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:

Base = All respondents

Summary Table						
	Provides a broad mix of different types of TV, radio and online programmes and content	Provides high quality television, radio and online content.	Provides programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides content that is new and innovative across all of its services, including television, radio and online.	Provides television, radio and online content which appeals to a wide range of different audiences across the UK.	Provides distinctive programmes and content.
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
1-4 (Net)	385 9%	403 10%	334 8%	568 14%	375 9%	416 10%
1-2 (Net)	132 3%	159 4%	125 3%	196 5%	148 4%	143 3%
4-7 (Net)	1639 40%	1629 40%	1627 40%	1933 47%	1675 41%	1852 45%
5-6 (Net)	763 19%	765 19%	760 19%	918 22%	779 19%	916 22%
8-10 (Net)	2018 49%	2007 49%	1946 47%	1505 37%	1896 46%	1790 44%
7-10 (Net)	2737 67%	2719 66%	2679 65%	2282 56%	2658 65%	2564 63%
9-10 (Net)	1036 25%	1066 26%	1023 25%	750 18%	961 23%	875 21%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 231
C8_1. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides a broad mix of different types of TV, radio and online programmes and content
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	74 2% BKO	49 2% zB	25 1%	6 1%	20 3%	23 2%	26 2%	7 2%	16 4% zIU	14 1%	16 1%	9 1%	15 1%	17 2%	34 3% zK	53 2%	17 5% zOQ	*	4 3% Q
2	57 1% K	31 2%	26 1%	2 *	14 2%	18 1%	23 2%	10 2%	8 2%	10 1%	14 1%	7 1%	7 1%	13 1%	30 3% zKL	42 1%	11 3% zOQ	1 *	4 3% zOQ
3	96 2% ILO	58 3%	38 2%	7 1%	17 2%	32 2%	40 3%	9 2%	9 2%	30 3%	21 2%	22 2%	14 1%	33 3% L	28 2%	63 2%	23 7% zOQ	5 2%	5 4% zO
4	157 4%	78 4%	78 4%	11 2%	27 3%	45 3%	74 5% zC	24 6% J	20 4%	38 4%	43 3%	33 3%	35 3%	38 4%	51 4%	123 4%	23 7% zO	7 3%	3 3%
5	303 7% JK	147 7%	155 7%	44 9%	57 7%	98 7%	104 7%	33 8%	40 9% J	70 7%	75 6%	41 4%	74 7% K	74 7% K	115 10% zK	257 7%	21 6%	14 7%	11 9%
6	459 11% FK	235 12%	224 11%	56 12%	94 12% F	180 13% zF	130 9%	35 9%	78 18% zGIJ	118 11%	141 10%	87 9%	111 11%	121 12%	141 12%	396 12%	31 9%	22 11%	10 9%
7	719 18% H	343 17%	375 18%	78 17%	140 18%	247 18%	254 17%	62 15%	57 13%	195 19% H	256 19% H	192 20% zN	173 17%	165 17%	190 16%	617 18%	51 15%	35 17%	16 14%
8	982 24% N	491 25%	491 23%	127 27%	172 22%	309 23%	374 25%	94 23%	99 22%	259 25%	337 25%	227 24% N	275 27% zN	252 25% N	228 20%	836 24%	71 21%	49 24%	27 23%
9	583 14% HN	280 14%	303 14%	64 14%	102 13%	202 15%	215 15%	50 12%	45 10%	157 15% H	230 17% zH	159 17% zN	147 14%	141 14%	137 12%	489 14%	46 13%	33 17%	14 12%
Extremely Well 10	452 11% N	207 10%	246 12%	62 13%	78 10%	146 11%	167 11%	43 11%	35 8%	111 11%	186 14% zH	131 14% zMN	123 12% N	99 10%	100 9%	378 11%	26 8%	31 15% zOP	17 14% P
Don't know	216 5% AIUKSh b	80 4%	137 7% zA	16 3%	63 8% zCEF	65 5%	73 5%	41 10% zIU	33 8% IU	37 4%	40 3%	34 4%	40 4%	45 4%	98 9% zKLM	181 5%	23 7% Q	6 3%	7 6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 231
C8_1. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides a broad mix of different types of TV, radio and online programmes and content
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.22AHNP	7.12	7.32zA	7.41zD	7.09	7.22	7.22	7.08	6.75	7.28H	7.52zGHI	7.54zMN	7.41zMN	7.16N	6.82	7.27zP	6.53	7.57zOPR	7.01P
1-3 (Net)	228 6%BCJKLO Y	139 7%zB	89 4%	15 3%	50 6%C	73 5%	89 6%C	25 6%	34 8%J	54 5%	51 4%	38 4%	35 3%	63 6%L	92 8%KL	158 5%	51 15%zOQ	6 3%	13 11%zOQ
1-4 (Net)	385 9%BCJKL Od	217 11%zB	167 8%	26 6%	77 10%C	118 9%	163 11%zC	49 12%J	54 12%J	92 9%	94 7%	71 8%	70 7%	100 10%	143 12%zKL	281 8%	74 22%zOQR	13 6%	16 14%zOQ
1-2 (Net)	132 3%BJKOQY	80 4%zB	51 2%	8 2%	34 4%C	41 3%	49 3%	16 4%	25 6%zIJ	25 2%	30 2%	16 2%	22 2%	30 3%	64 6%zKLM	95 3%	28 8%zOQ	1 1%	8 6%zOQ
4-7 (Net)	1639 40%K	803 40%	833 40%	189 40%	318 41%	569 42%	562 38%	153 38%	195 44%	422 41%	514 38%	352 37%	393 39%	397 40%	497 43%zK	1393 41%	127 37%	77 38%	41 34%
5-6 (Net)	763 19%FJKX	382 19%	380 18%	100 21%F	151 19%	278 20%F	234 16%	67 17%	118 27%zGIJ	189 18%	215 16%	127 14%	185 18%K	195 20%K	256 22%zK	653 19%	53 15%	36 18%	21 18%
8-10 (Net)	2018 49%DHNPT	977 49%	1040 50%	253 53%D	352 45%	657 48%	756 51%D	187 46%	179 41%	527 51%H	754 55%zGH	516 55%zMN	545 54%zN	492 49%N	465 40%	1703 50%P	143 42%	113 56%zP	58 49%
7-10 (Net)	2737 67%DGHNP	1321 66%	1415 67%	331 70%D	492 63%	904 66%	1010 68%D	250 61%	236 53%	723 69%GH	1009 74%zGHI	708 75%zMN	717 71%zN	657 66%N	655 57%	2320 68%P	195 56%	148 73%zPR	75 63%
9-10 (Net)	1036 25%HNT	486 24%	549 26%	126 27%	180 23%	348 25%	382 26%	94 23%	80 18%	268 26%H	416 31%zGHI	289 31%zMN	270 27%N	240 24%	237 21%	868 25%	73 21%	64 32%zOP	31 26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 231
C8_1. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides a broad mix of different types of TV, radio and online programmes and content
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	74	*	12	1	3	3	15	1	2	-	4	12	44	22	68	4
	2%BKO	*	1%	1%	1%	1%	3%SVY	*	1%	-	3%S	3%SVY	2%	2%	2%	1%
2	57	4	6	2	6	3	9	-	10	*	3	-	28	27	46	4
	1%K	1%	1%	1%	1%	1%	2%c	-	5%zTVVc	*	2%c	-	1%	2%	1%	1%
3	96	10	17	2	6	8	6	2	3	1	4	4	55	40	86	5
	2%JLO	3%	2%	2%	1%	4%	1%	1%	1%	1%	3%	1%	2%	3%	2%	1%
4	157	13	29	5	10	5	9	10	16	5	7	14	82	68	136	14
	4%	4%	3%	3%	3%	2%	2%	5%	9%zTVWX	5%	4%	4%	3%	5%	4%	4%
5	303	25	87	12	30	22	23	13	12	6	5	24	174	118	258	22
	7%JK	8%	10%zXb	8%	8%	11%Xb	5%	6%	6%	5%	3%	7%	7%	8%	7%	6%
6	459	44	104	12	48	28	41	17	22	15	21	44	306	145	389	37
	11%FK	15%KX	12%	8%	12%	13%	9%	8%	12%	13%	14%	12%	12%	10%	11%	10%
7	719	57	176	28	54	37	71	38	30	23	35	69	458	245	604	61
	18%H	19%	20%V	19%	14%	17%	15%	17%	16%	20%	22%	19%	18%	17%	17%	17%
8	982	71	184	45	117	49	108	65	41	31	31	92	590	377	818	103
	24%N	24%	21%	30%	30%zTb	23%	23%	29%T	22%	28%	20%	25%	23%	26%	23%	29%zf
9	583	44	110	21	53	22	78	48	29	18	29	37	376	198	509	47
	14%HN	15%	13%	14%	14%	10%	17%c	22%zTVWc	16%	16%	19%c	10%	15%	13%	15%	13%
Extremely Well 10	452	28	77	9	45	26	78	18	21	12	16	47	297	147	389	38
	11%N	9%	9%	6%	12%	12%	17%zSTUY	8%	11%	11%	10%	13%	12%	10%	11%	11%
Don't know	216	2	62	13	17	9	35	13	1	2	1	25	118	85	185	20
	5%AUKSh	1%	7%zShb	9%Shb	4%S	4%S	7%Shb	6%Sh	1%	2%	1%	7%Shb	5%	6%	5%	6%
	b															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.22AHNP	7.16	7.12	7.29	7.42T	7.10	7.52zTh	7.62zSTW	7.01	7.52	7.19	7.25	7.30z	7.15	7.21	7.36
1-3 (Net)	228 6%BCJKLO Y	14 5%	35 4%	5 3%	14 4%	14 6%Y	30 6%Y	2 1%	14 8%Ya	1 1%	11 7%Y	16 4%	126 5%	89 6%	200 6%	13 4%
1-4 (Net)	385 9%BCJKLO d	27 9%	65 7%	10 7%	24 6%	19 9%	39 8%	13 6%	30 16%zTUVXY ac	6 5%	18 11%	30 8%	208 8%	156 11% d	336 10%	27 8%
1-2 (Net)	132 3%BJKOQY	4 1%	18 2%	3 2%	8 2%	6 3%	24 5%STY	1 *	12 6%STYa	* *	7 4%Y	12 3%Y	71 3%	49 3%	114 3%	9 2%
4-7 (Net)	1639 40%X	139 47%VXY	396 46%zVXY	57 38%	142 36%	92 43%X	143 30%	78 35%	79 43%X	48 43%X	68 43%X	150 41%X	1021 40%	576 39%	1387 40%	134 38%
5-6 (Net)	763 19%FJKX	69 23%XY	191 22%zXY	24 16%	78 20%X	50 24%XY	63 13%	30 13%	33 18%	20 18%	27 17%	68 18%	480 19%	263 18%	647 19%	59 17%
8-10 (Net)	2018 49%DHNPT	143 48%	371 43%	76 50%	216 55%zT	97 46%	265 56%zTW	131 59%zTWc	92 49%	61 54%	76 48%	176 48%	1264 50%	723 49%	1715 49%	188 53%
7-10 (Net)	2737 67%DGHNP	200 67%	547 63%	104 69%	270 69%	134 63%	336 71%T	169 75%zTW	122 65%	84 75%	111 71%	245 67%	1722 68%	968 66%	2319 66%	249 70%
9-10 (Net)	1036 25%HNPT	71 24%	187 22%	31 20%	99 25%	48 23%	157 33%zSTUV Wc	66 29%T	51 27%	30 26%	45 29%	84 23%	673 27%	345 23%	897 26%	85 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 232

C8_2. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides high quality television, radio and online content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	90	54	35	7	24	30	28	8	14	19	19	14	12	25	38	66	17	1	4
	2% JL	3%	2%	1%	3%	2%	2%	2%	3% J	2%	1%	1%	1%	3%	3% zKL	2%	5% zOQ	1%	4% Q
2	69	49	20	5	15	22	27	4	8	13	22	14	14	15	25	50	15	2	2
	2% B	2% zB	1%	1%	2%	2%	2%	1%	2%	1%	2%	1%	1%	2%	2%	1%	4% zOQ	1%	2%
3	93	64	29	4	23	30	36	11	8	24	24	13	15	36	29	72	10	5	6
	2% BCK	3% zB	1%	1%	3% C	2%	2% C	3%	2%	2%	2%	1%	1%	4% zKL	3%	2%	3%	2%	5% zO
4	152	74	77	15	26	39	71	24	25	32	42	24	39	36	52	119	24	6	2
	4% KX	4%	4%	3%	3%	3%	5% zE	6% IJ	6% IJ	3%	3%	3%	4%	4%	5% K	3%	7% zOR	3%	2%
5	343	160	182	48	58	108	129	31	62	93	74	56	74	88	125	281	26	20	16
	8% IJKd	8%	9%	10%	7%	8%	9%	8%	14% zGIJ	9% J	5%	6%	7%	9% K	11% zKL	8%	8%	10%	14% zOP
6	422	207	214	44	86	155	137	53	55	106	126	73	116	99	135	369	31	16	7
	10% KR	10%	10%	9%	11%	11%	9%	13%	13%	10%	9%	8%	11% K	10%	12% K	11% R	9%	8%	6%
7	713	336	375	74	138	248	252	58	70	184	247	179	190	172	171	609	51	37	15
	17% NV	17%	18%	16%	18%	18%	17%	14%	16%	18%	18%	19% N	19% N	17%	15%	18%	15%	18%	13%
8	941	470	471	133	172	292	344	72	83	268	326	252	228	228	233	799	69	48	25
	23% GN	24%	22%	28% zDE	22%	21%	23%	18%	19%	26% zGH	24% G	27% zN	22%	23%	20%	23%	20%	24%	21%
9	614	298	315	72	111	215	217	57	49	143	261	155	167	154	138	522	41	31	19
	15% N	15%	15%	15%	14%	16%	15%	14%	11%	14%	19% zHI	17% N	17% N	15%	12%	15%	12%	16%	16%
Extremely Well 10	452	200	252	60	79	155	158	48	33	123	181	127	124	96	106	374	31	32	16
	11% HN	10%	12%	13%	10%	11%	11%	12%	7%	12% H	13% zH	13% zMN	12%	10%	9%	11%	9%	16% zOP	13%
Don't know	214	86	128	12	50	71	80	39	35	36	37	33	34	46	100	176	29	3	6
	5% ACUJL	4%	6% zA	3%	6% C	5% C	5% C	10% zIJ	8% zIJ	3%	3%	4%	3%	5%	9% zKLM	5% Q	8% zOQ	2%	5% Q

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 232

C8_2. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides high quality television, radio and online content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.18AHNP	7.05	7.32zA	7.41zDF	7.05	7.22	7.14	7.08H	6.68	7.26H	7.51zGHI	7.53zMN	7.36zMN	7.07N	6.82	7.23zP	6.60	7.48zPR	7.04
1-3 (Net)	251 6%BCJKLO Yg	167 8%zB	84 4%	16 3%	63 8%zC	82 6%zC	91 6%zC	24 6%	30 7%	56 5%	65 5%	41 4%	41 4%	77 8%KL	93 8%zKL	189 5%	42 12%zOQ	8 4%	12 10%zOQ
1-4 (Net)	403 10%BCJKO Yg	241 12%zB	161 8%	31 7%	89 11%zC	120 9%	163 11%zC	47 12%J	55 13%U	87 8%	107 8%	65 7%	80 8%	113 11%KL	145 13%zKL	308 9%	66 19%zOQR	14 7%	15 12%zQ
1-2 (Net)	159 4%BLO	103 5%zB	55 3%	12 3%	40 5%	52 4%	55 4%	12 3%	22 5%	32 3%	41 3%	28 3%	26 3%	41 4%	64 6%zKL	117 3%	32 9%zOQ	3 2%	7 6%zQ
4-7 (Net)	1629 40%JKX	778 39%	848 40%	180 38%	309 39%	551 40%	589 40%	166 41%	211 48%zU	414 40%	489 36%	332 35%	419 41%K	395 40%	483 42%K	1378 40%	132 38%	79 39%	40 34%
5-6 (Net)	765 19%JKX	367 18%	396 19%	91 19%	144 18%	264 19%	266 18%	85 21%J	117 26%zU	199 19%J	200 15%	129 14%	189 19%K	187 19%K	260 23%zK	650 19%	57 17%	36 18%	23 19%
8-10 (Net)	2007 49%HNPTe	968 48%	1039 49%	265 56%zDEF	362 46%	662 48%	719 49%	177 44%	165 37%	534 51%GH	768 57%zGHI	534 57%zLMN	519 51%N	478 48%N	476 41%	1694 49%P	142 41%	111 55%zP	60 51%P
7-10 (Net)	2719 66%GHNPe	1305 65%	1414 67%	338 72%zDF	500 64%	910 67%	971 66%	236 58%	234 53%	718 69%GH	1015 75%zGHI	713 76%zLMN	709 70%zN	650 65%N	647 56%	2302 67%P	193 56%	148 74%zOPR	76 64%
9-10 (Net)	1066 26%HN	499 25%	567 27%	132 28%	190 24%	370 27%	375 25%	105 26%H	82 19%	266 26%H	442 33%zGHI	282 30%zMN	291 29%N	249 25%	243 21%	895 26%	73 21%	63 31%P	35 29%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 232

C8_2. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides high quality television, radio and online content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	90	4	13	2	7	3	21	1	3	-	1	13	53	27	81	4
	2%JL	1%	1%	2%	2%	1%	4%zTY	*	2%	-	1%	4%Y	2%	2%	2%	1%
2	69	6	16	-	5	2	2	2	9	-	3	5	47	20	59	4
	2%B	2%	2%	-	1%	1%	*	1%	5%zTUVXY	-	2%	1%	2%	1%	2%	1%
3	93	11	19	5	5	6	9	2	3	1	7	6	51	38	85	4
	2%BCK	4%	2%	3%	1%	3%	2%	1%	2%	1%	4%	2%	2%	3%	2%	1%
4	152	11	34	8	13	7	8	7	15	3	5	10	80	66	129	10
	4%KX	4%	4%	5%X	3%	3%	2%	3%	8%zXc	2%	3%	3%	3%	4%	4%	3%
5	343	25	82	17	35	18	26	18	12	10	11	26	185	141	287	30
	8%JKd	9%	10%X	11%X	9%	8%	6%	8%	7%	9%	7%	7%	7%	10%df	8%	8%
6	422	36	96	12	48	28	36	17	22	16	15	42	262	152	360	35
	10%KR	12%	11%	8%	12%	13%	8%	7%	12%	14%	10%	12%	10%	10%	10%	10%
7	713	60	173	30	48	41	80	40	29	23	25	59	458	243	604	55
	17%NV	20%V	20%V	20%	12%	19%V	17%	18%	16%	21%	16%	16%	18%	16%	17%	16%
8	941	66	186	30	107	42	114	60	35	34	40	83	601	326	777	104
	23%GN	22%	22%	20%	28%	20%	24%	27%	19%	30%	25%	23%	24%	22%	22%	29%zf
9	614	43	113	25	65	25	82	34	37	13	30	54	400	204	529	48
	15%N	14%	13%	17%	17%	12%	17%	15%	20%	12%	19%	15%	16%	14%	15%	13%
Extremely Well 10	452	36	90	10	39	24	56	28	19	9	14	48	288	156	392	38
	11%HN	12%	10%	7%	10%	11%	12%	12%	10%	8%	9%	13%	11%	11%	11%	11%
Don't know	214	1	44	11	18	16	38	17	1	3	5	22	102	99	185	24
	5%ACUJKL	*	5%Sh	7%Sh	5%Sh	7%Sh	8%zSh	7%Sh	1%	2%	3%S	6%Sh	4%	7%zd	5%	7%
	QShd															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 232
C8_2. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides high quality television, radio and online content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.18AHNP	7.16	7.11	7.06	7.30	7.14	7.38	7.59zSTU	7.00	7.36	7.29	7.25	7.26z	7.11	7.17	7.40
1-3 (Net)	251 6%BCJKLO Yg	20 7%Y	47 5%	7 5%	17 4%	11 5%	32 7%Y	4 2%	15 8%Ya	1 1%	10 7%Y	24 7%Y	152 6%	85 6%	225 6%g	12 3%
1-4 (Net)	403 10%BCJKO Yg	31 11%	81 9%	15 10%	29 8%	18 8%	40 8%	10 5%	30 16%zTVXYa	4 3%	16 10%	34 9%	232 9%	151 10%	354 10%g	22 6%
1-2 (Net)	159 4%BLO	10 3%	29 3%	2 2%	12 3%	5 2%	23 5%Y	2 1%	12 6%Ya	-	4 2%	18 5%Y	100 4%	47 3%	140 4%	8 2%
4-7 (Net)	1629 40%JKX	132 44%X	384 44%zVX	68 45%X	143 37%	94 44%X	151 32%	82 36%	79 42%	52 46%X	57 36%	136 37%	986 39%	602 41%	1380 40%	130 37%
5-6 (Net)	765 19%JKX	61 20%X	178 21%X	30 20%	83 21%X	46 22%X	63 13%	35 15%	34 18%	26 23%X	26 17%	68 18%	448 18%	293 20%	647 19%	65 18%
8-10 (Net)	2007 49%HNPTe	146 49%	389 45%	65 43%	211 54%TW	91 43%	252 53%TW	122 54%TW	92 49%	57 50%	84 54%	185 50%	1289 51%ze	685 47%	1698 49%	190 53%
7-10 (Net)	2719 66%GHNPe	205 69%	561 65%	95 63%	259 66%	133 63%	333 70%	163 73%	121 65%	80 71%	109 70%	244 66%	1747 69%ze	928 63%	2302 66%	245 69%
9-10 (Net)	1066 26%HNN	80 27%	202 23%	36 23%	104 27%	49 23%	138 29%	62 28%	56 30%	23 20%	44 28%	102 28%	688 27%	359 24%	921 26%	86 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 233

C8_3. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:

Provides programmes and content made for UK audiences, using UK actors, writers and locations.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation				
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Not At All Well 1	59	40	19	4	14	19	22	6	12	11	10	11	9	12	27	44	12	*	3	
	1%BJ	2%zB	1%	1%	2%	1%	1%	1%	3%J	1%	1%	1%	1%	1%	2%zL	1%	3%zOQ	*	3%Q	
2	66	33	33	4	19	19	25	8	7	13	21	7	19	11	28	51	11	2	2	
	2%K	2%	2%	1%	2%	1%	2%	2%	2%	1%	2%	1%	2%	1%	2%zK	1%	3%zO	1%	2%	
3	76	48	28	3	9	21	43	8	9	23	19	16	8	20	32	51	18	5	2	
	2%BCLOX	2%zB	1%	1%	1%	2%	3%zCD	2%	2%	2%	1%	2%	1%	2%	3%zL	1%	5%zO	2%	2%	
4	133	80	53	13	20	43	57	18	17	40	27	17	25	46	45	101	23	7	2	
	3%BJK	4%zB	3%	3%	3%	3%	4%	5%J	4%	4%J	2%	2%	2%	5%zKL	4%K	3%	7%zOR	3%	2%	
5	326	158	167	35	54	113	124	41	47	69	82	56	80	78	113	267	28	16	16	
	8%JKd	8%	8%	7%	7%	8%	8%	10%J	11%J	7%	6%	6%	8%	8%	10%zK	8%	8%	8%	13%zOP	
6	434	208	226	42	85	145	161	40	49	114	131	76	121	112	125	374	32	19	9	
	11%KX	10%	11%	9%	11%	11%	11%	10%	11%	11%	10%	8%	12%K	11%	11%	11%	11%	9%	10%	7%
7	733	349	383	96	133	262	242	54	83	200	253	181	177	165	211	638	46	31	17	
	18%GPh	17%	18%	20%	17%	19%	16%	13%	19%	19%G	19%G	19%	17%	17%	18%	19%P	13%	16%	15%	
8	923	454	469	108	169	303	344	102	91	234	325	242	240	221	220	791	64	42	27	
	23%N	23%	22%	23%	22%	22%	23%	25%	21%	23%	24%	26%zN	24%N	22%	19%	23%	19%	21%	23%	
9	606	290	315	86	127	195	198	37	50	153	268	169	160	141	137	499	49	43	16	
	15%GNe	14%	15%	18%zF	16%	14%	13%	9%	11%	15%G	20%zGH	18%zN	16%N	14%	12%	15%	14%	21%zOPR	13%	
Extremely Well 10	417	209	208	58	76	141	142	44	33	117	161	111	108	103	96	345	25	29	18	
	10%N	10%	10%	12%	10%	10%	10%	11%	7%	11%	12%zH	12%N	11%	10%	8%	10%	7%	14%zOP	16%zP	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 233
C8_3. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides programmes and content made for UK audiences, using UK actors, writers and locations.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	327	132	196	24	78	104	121	48	43	65	62	54	67	88	118	275	37	8	7
	8%ACIJKQ	7%	9%zA	5%	10%C	8%	8%	12%zIJ	10%J	6%	5%	6%	7%	9%K	10%zKL	8%Q	11%Q	4%	6%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24AFHN	7.16	7.32zA	7.55zDEF	7.26	7.26	7.11	7.08	6.88	7.30H	7.56zGHI	7.57zLMN	7.37N	7.22N	6.87	7.28zP	6.61	7.57zOP	7.28P
Pe	201	120	81	10	42	59	90	21	28	47	50	34	36	43	88	146	41	7	7
1-3 (Net)	5%BCJKOY	6%zB	4%	2%	5%C	4%	6%C	5%	6%	5%	4%	4%	4%	4%	8%zKLM	4%	12%zOQR	3%	6%
1-4 (Net)	334	200	134	24	62	102	147	40	45	87	77	51	61	89	133	247	64	14	9
	8%BCJKLOd	10%zB	6%	5%	8%	7%	10%zC	10%J	10%J	8%J	6%	5%	6%	9%K	12%zKL	7%	19%zOQR	7%	7%
1-2 (Net)	125	72	52	8	33	38	47	13	19	24	31	18	28	23	56	95	23	2	5
	3%K	4%	2%	2%	4%C	3%	3%	3%	4%	2%	2%	2%	3%	2%	5%zKLM	3%	7%zOQ	1%	4%Q
4-7 (Net)	1627	794	830	186	292	563	586	154	196	423	493	330	402	401	494	1381	128	74	44
	40%JKX	40%	40%	39%	37%	41%	40%	38%	44%J	41%	36%	35%	40%	40%	43%zK	40%	37%	37%	37%
5-6 (Net)	760	366	393	77	139	258	286	81	96	183	213	132	200	190	238	641	59	35	25
	19%JKX	18%	19%	16%	18%	19%	19%	20%	22%J	18%	16%	14%	20%K	19%K	21%K	19%	17%	18%	21%
8-10 (Net)	1946	953	992	252	372	639	683	184	174	505	754	522	508	464	452	1635	137	113	61
	47%HNPT	48%	47%	53%zEF	48%	47%	46%	45%	39%	49%H	55%zGHI	56%zLMN	50%N	47%N	39%	48%P	40%	56%zOP	51%P
7-10 (Net)	2679	1301	1376	348	505	900	926	238	257	705	1006	703	685	629	663	2273	183	144	78
	65%FGHNPe	65%	66%	74%zDEF	64%	66%	63%	58%	58%	68%GH	74%zGHI	75%zLMN	68%N	63%N	58%	66%P	53%	72%zP	66%P
9-10 (Net)	1023	499	523	144	204	336	340	81	83	270	429	279	268	244	232	844	74	71	34
	25%GHNe	25%	25%	30%zEF	26%	25%	23%	20%	19%	26%GH	32%zGHI	30%zMN	26%N	24%	20%	25%	21%	35%zOP	29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	59 1%BJ	- -	8 1%	1 *	2 *	3 1%	16 3%zSTVYh	1 *	- -	1 1%	2 2%	10 3%STV	30 1%	20 1%	50 1%	4 1%
2	66 2%K	6 2%	12 1%	- -	6 2%	8 4%zTUXY	5 1%	1 *	9 5%zTUXYe	- -	1 1%	4 1%	39 2%	24 2%	55 2%	5 2%
3	76 2%BCLOX	3 1%	21 2%X	5 3%X	5 1%	2 1%	2 *	2 1%	1 *	1 1%	3 2%	6 2%	40 2%	35 2%	72 2%	2 1%
4	133 3%BJK	8 3%	22 3%	1 1%	6 2%	7 3%	10 2%	6 3%	20 11%zSTUVW XYac	1 1%	11 7%zTUVXc	8 2%	73 3%	55 4%	109 3%	12 3%
5	326 8%JKd	18 6%	78 9%	8 5%	35 9%	25 12%e	34 7%	16 7%	15 8%	6 5%	12 8%	20 5%	166 7%	145 10%zd	276 8%	25 7%
6	434 11%KK	39 13%Xb	110 13%Xb	11 7%	47 12%X	22 10%	31 7%	22 10%	19 10%	16 14%Xb	8 5%	48 13%Xb	277 11%	146 10%	369 11%	32 9%
7	733 18%GPh	81 27%zTXYh c	159 18%h	35 23%h	76 19%h	45 21%h	81 17%	32 14%	19 10%	21 19%	27 17%	61 17%	477 19%	242 16%	634 18%	58 16%
8	923 23%N	59 20%	177 20%	43 28%W	88 23%	37 17%	106 22%	69 31%zSTW	48 26%	35 31%TW	45 29%W	84 23%	559 22%	349 24%	776 22%	95 27%
9	606 15%GNe	43 14%	117 14%	20 13%	52 13%	28 13%	83 18%	36 16%	30 16%	14 12%	30 19%	47 13%	408 16%ze	189 13%	516 15%	54 15%
Extremely Well 10	417 10%N	26 9%	80 9%	11 7%	39 10%	21 10%	60 13%	23 10%	18 10%	12 11%	11 7%	44 12%	278 11%	133 9%	359 10%	32 9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	327	16	79	17	33	14	46	17	7	5	5	35	181	134	271	36
	8%ACJKQ	5%	9%	11%hb	8%	7%	10%b	8%	4%	5%	3%	10%	7%	9%	8%	10%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24AFHN	7.29	7.16	7.44	7.30	6.98	7.47zTW	7.59zTWh	7.03	7.55W	7.25	7.28	7.36ze	7.11	7.24	7.37
1-3 (Net)	201	9	41	6	14	13	22	3	9	2	7	20	109	79	177	12
	5%BCJKOY	3%	5%	4%	3%	6%Y	5%	1%	5%	1%	4%	6%Y	4%	5%	5%	3%
1-4 (Net)	334	17	64	7	20	20	32	9	30	3	18	28	181	134	286	24
	8%BCJKLOd	6%	7%	5%	5%	9%	7%	4%	16%zSTUVX Yac	3%	11%VYa	8%	7%	9%	8%	7%
1-2 (Net)	125	6	20	1	8	11	20	1	9	1	3	15	69	44	105	10
	3%K	2%	2%	*	2%	5%UY	4%Y	*	5%Y	1%	2%	4%Y	3%	3%	3%	3%
4-7 (Net)	1627	146	369	55	164	100	156	76	74	45	59	137	993	588	1389	127
	40%JKX	49%zUXYc	43%X	37%	42%X	47%XY	33%	34%	40%	38%	37%	39%	39%	40%	40%	36%
5-6 (Net)	760	56	188	19	83	47	65	38	34	22	21	68	443	291	645	57
	19%JKX	19%	22%zUXb	13%	21%X	22%X	14%	17%	18%	20%	13%	18%	18%	20%	19%	16%
8-10 (Net)	1946	128	374	74	179	85	249	128	96	61	86	175	1246	671	1651	181
	47%HNPT	43%	43%	49%	46%	40%	53%STW	57%zSTVW	51%	54%W	55%TW	48%	49%z	46%	47%	51%
7-10 (Net)	2679	209	534	108	255	131	330	160	115	82	113	237	1723	913	2285	239
	65%FGHNP	70%T	62%	72%T	65%	62%	70%T	71%T	62%	73%	72%T	64%	68%ze	62%	66%	67%
9-10 (Net)	1023	69	197	31	91	48	143	59	48	26	41	91	687	322	875	86
	25%GHNe	23%	23%	20%	23%	23%	30%zTU	26%	26%	23%	26%	25%	27%ze	22%	25%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	105	69	37	11	28	29	38	16	16	23	24	16	21	24	45	78	20	4	5
	3%BJKOT	3%zB	2%	2%	4%	2%	3%	4%J	4%	2%	2%	2%	2%	2%	4%zK	2%	6%zOQ	2%	4%
2	90	52	38	4	29	28	29	12	14	20	29	14	26	17	33	71	15	1	3
	2%C	3%	2%	1%	4%zCF	2%	2%	3%	3%	2%	2%	2%	3%	2%	3%	2%	4%zOQ	1%	3%Q
3	134	85	49	12	15	39	69	11	23	35	35	29	25	43	36	102	18	9	5
	3%BD	4%zB	2%	2%	2%	3%	5%zDE	3%	5%J	3%	3%	3%	2%	4%	3%	3%	5%	4%	4%
4	238	123	114	27	39	91	81	31	36	49	76	44	51	57	86	184	29	15	10
	6%	6%	5%	6%	5%	7%	5%	8%	8%I	5%	6%	5%	5%	6%	7%zK	5%	8%Q	7%	8%
5	407	194	212	58	71	126	152	37	52	111	104	90	84	110	122	345	34	14	14
	10%J	10%	10%	12%	9%	9%	10%	9%	12%J	11%J	8%	10%	8%	11%	11%	10%	10%	7%	12%
6	511	259	252	61	107	185	159	44	50	122	188	117	142	121	132	436	35	29	10
	12%X	13%	12%	13%	14%	14%	11%	11%	11%	12%	14%	12%	14%	12%	11%	13%	10%	14%	9%
7	777	387	390	88	144	269	277	65	79	199	290	204	210	183	180	657	58	46	17
	19%NR	19%	19%	19%	18%	20%	19%	16%	18%	19%	21%z	22%zN	21%N	18%	16%	19%	17%	23%R	14%
8	755	327	427	101	136	257	261	61	69	212	267	195	184	193	183	651	50	30	23
	18%AN	16%	20%zA	21%	17%	19%	18%	15%	16%	20%	20%	21%zN	18%	19%	16%	19%	14%	15%	20%
9	456	235	221	52	90	150	163	44	38	119	178	104	115	115	122	381	35	32	8
	11%RTe	12%	11%	11%	12%	11%	11%	11%	9%	11%	13%zH	11%	11%	12%	11%	11%	10%	16%zOR	7%
Extremely Well 10	294	133	162	30	54	92	119	34	20	75	115	80	78	65	72	252	16	14	13
	7%Yg	7%	8%	6%	7%	7%	8%	8%	5%	7%	8%H	8%	8%	6%	6%	7%	5%	7%	11%zP
Don't know	333	136	197	29	71	100	132	51	43	74	53	47	77	68	140	279	35	9	10
	8%AJKQhd	7%	9%zA	6%	9%	7%	9%	13%zJ	10%J	7%J	4%	5%	8%K	7%	12%zKLM	8%Q	10%Q	4%	9%Q

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WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
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	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.71AHNP S	6.55	6.86zA	6.79	6.63	6.73	6.70	6.55	6.21	6.80H	6.93zGH	6.92zMN	6.81N	6.68	6.44	6.77zP	6.06	6.85P	6.50
1-3 (Net)	330 8%BJKOT UY	205 10%zB	124 6%	27 6%	72 9%C	96 7%	136 9%C	39 10%	53 12%zU	78 8%	88 6%	59 6%	73 7%	84 8%	114 10%zK	250 7%	53 15%zOQ	14 7%	13 11%O
1-4 (Net)	568 14%BJKOU Y	328 16%zB	238 11%	53 11%	111 14%	187 14%	217 15%	70 17%U	90 20%zU	127 12%	164 12%	103 11%	123 12%	142 14%	200 17%zKL	435 13%	82 24%zOQ	29 14%	23 19%zO
1-2 (Net)	196 5%BKOTY	121 6%zB	75 4%	15 3%	57 7%zCEF	57 4%	67 5%	28 7%J	30 7%J	43 4%	53 4%	30 3%	47 5%	41 4%	77 7%zKM	148 4%	35 10%zOQ	5 2%	8 7%Q
4-7 (Net)	1933 47%X	963 48%	967 46%	233 49%	361 46%	670 49%	669 45%	177 44%	217 49%	481 46%	658 48%	455 48%	486 48%	471 47%	521 45%	1623 47%	156 45%	103 51%	51 43%
5-6 (Net)	918 22%X	453 23%	464 22%	119 25%	178 23%	310 23%	311 21%	81 20%	102 23%	233 22%	292 22%	207 22%	226 22%	231 23%	254 22%	782 23%	69 20%	43 21%	24 20%
8-10 (Net)	1505 37%AHNPe	695 35%	810 39%zA	184 39%	280 36%	499 37%	543 37%	139 34%	128 29%	406 39%H	560 41%zGH	378 40%zN	377 37%	373 37%	377 33%	1284 37%P	100 29%	76 38%P	45 38%P
7-10 (Net)	2282 56%HNP	1081 54%	1200 57%	271 57%	423 54%	767 56%	819 55%	204 50%	206 47%	605 58%GH	849 63%zGH	582 62%zMN	587 58%N	556 56%N	558 48%	1941 56%P	158 46%	122 60%P	61 52%
9-10 (Net)	750 18%H	367 18%	383 18%	83 17%	144 18%	241 18%	282 19%	78 19%	58 13%	194 19%H	293 22%zH	183 20%	193 19%	180 18%	195 17%	633 18%	50 15%	46 23%P	21 18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	105	11	11	3	3	5	19	2	2	4	1	17	54	43	94	7
		3%BJKOT	4%TV	1%	2%	1%	4%TV	1%	1%	4%	1%	5%TVY	2%	3%	3%	2%
2	90	11	12	1	8	5	8	1	9	3	4	9	60	29	82	5
		2%C	4%Y	1%	*	2%	3%	2%	*	5%zTUY	2%	3%	2%	2%	2%	1%
3	134	11	24	1	16	5	16	3	6	3	3	12	78	52	113	13
		3%BD	4%	3%	1%	4%	3%	1%	3%	3%	2%	3%	3%	4%	3%	4%
4	238	33	52	4	13	11	17	12	18	2	12	11	136	95	200	21
		6%	11%zTUVXa	6%	3%	3%	5%	4%	5%	9%UVXc	2%	7%	5%	6%	6%	6%
5	407	23	89	16	45	21	40	20	23	14	13	41	241	149	333	48
		10%J	8%	10%	11%	12%	10%	9%	12%	13%	8%	11%	10%	10%	10%	13%zf
6	511	46	115	23	56	26	42	26	20	9	21	53	335	162	426	46
		12%X	16%X	13%	15%	14%X	12%	9%	11%	8%	13%	14%X	13%	11%	12%	13%
7	777	53	186	26	62	49	87	42	37	22	29	63	480	288	660	67
		19%NR	18%	21%	17%	16%	23%	18%	19%	20%	20%	17%	19%	20%	19%	19%
8	755	47	150	27	82	33	95	61	37	31	23	63	487	254	641	62
		18%AN	16%	17%	18%	21%	16%	20%	27%zSTWb	20%	27%STWb	15%	17%	19%	17%	18%
9	456	32	76	21	35	31	64	29	17	10	24	41	304	143	393	39
		11%RTe	11%	9%	14%	9%	15%T	14%T	13%	9%	9%	15%T	12%	10%	11%	11%
Extremely Well 10	294	18	65	8	39	9	34	7	13	7	19	33	190	103	255	15
		7%Yg	6%	8%	5%	10%WY	4%	7%	3%	7%	6%	12%WY	7%	7%	7%	4%
Don't know	333	13	85	22	29	16	49	23	3	6	8	24	163	153	289	32
		8%AJKQhd	4%	10%Sh	15%zSVhbc	7%h	8%h	10%Sh	10%Sh	2%	6%	7%h	6%	10%zd	8%	9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 234

C8_4. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole: Takes risks and provides content that is new and innovative across all of its services
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.71AHNP	6.34	6.78S	7.00S	6.89S	6.72	6.84S	7.07zSh	6.51	6.74	7.05S	6.66	6.79ze	6.62	6.71	6.58
1-3 (Net)	330 8%BJKOT UY	32 11%TUY	47 5%	5 3%	27 7%Y	15 7%Y	44 9%TUY	5 2%	17 9%Y	11 9%Y	8 5%	38 10%TUY	192 8%	124 8%	290 8%	25 7%
1-4 (Net)	568 14%BJKOU Y	65 22%zTUVW XYc	99 11%	8 6%	41 10%	26 12%	61 13%U	17 8%	35 19%TUVY	13 11%	20 13%	49 13%U	329 13%	219 15%	490 14%	46 13%
1-2 (Net)	196 5%BKOTY	22 7%TVY	23 3%	3 2%	11 3%	10 5%	28 6%TY	3 1%	11 6%Y	7 6%Y	5 3%	26 7%TVY	114 4%	72 5%	177 5%	11 3%
4-7 (Net)	1933 47%X	155 52%X	441 51%zX	69 46%	176 45%	107 51%X	186 39%	99 44%	98 53%X	48 43%	74 47%	168 46%	1192 47%	694 47%	1619 46%	182 51%
5-6 (Net)	918 22%X	70 23%	204 24%X	40 26%X	101 26%X	47 22%	82 17%	45 20%	43 23%	24 21%	34 21%	94 25%X	576 23%	311 21%	760 22%	94 26%
8-10 (Net)	1505 37%AHNPe	98 33%	291 34%	55 37%	157 40%	73 35%	194 41%T	97 43%T	68 36%	47 42%	66 42%	138 37%	981 39%ze	500 34%	1290 37%	117 33%
7-10 (Net)	2282 56%HNPe	150 50%	476 55%	81 54%	219 56%	123 58%	281 59%	139 62%S	105 57%	70 62%	95 61%	200 54%	1462 58%ze	788 54%	1949 56%	184 52%
9-10 (Net)	750 18%H	50 17%	141 16%	29 19%	75 19%	40 19%	99 21%	36 16%	30 16%	17 15%	43 27%zSTYh	74 20%	494 20%	246 17%	648 19%	54 15%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 235

C8_5. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content.
**On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
 Provides television,radio and online content which appeals to a wide range of audiences in the UK.**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	68 2%O	37 2%	30 1%	3 1%	18 2%	21 2%	26 2%	11 3%IU	12 3%IU	10 1%	15 1%	12 1%	11 1%	12 1%	34 3%zKLM	47 1%	15 4%zOQ	2 1%	4 4%zOQ
2	81 2%CKOX	42 2%	39 2%	* 3%C	22 3%C	30 2%C	27 2%	2 1%	12 3%	22 2%	19 1%	10 1%	11 1%	28 3%KL	32 3%KL	58 2%	19 5%zOQR	2 1%	2 2%
3	94 2%BC	66 3%zB	27 1%	1 *	15 2%C	33 2%C	45 3%C	11 3%	11 2%	22 2%	27 2%	19 2%	18 2%	22 2%	34 3%	70 2%	12 3%	5 3%	6 5%zO
4	133 3%X	72 4%	61 3%	16 3%	23 3%	37 3%	57 4%	13 3%	24 5%zJ	30 3%	36 3%	26 3%	36 4%	35 3%	36 3%	106 3%	18 5%	5 2%	4 3%
5	325 8%Jad	146 7%	177 8%	44 9%	62 8%	103 8%	116 8%	40 10%IU	45 10%IU	64 6%	83 6%	67 7%	75 7%	76 8%	107 9%	259 8%	36 11%	14 7%	15 13%zOQ
6	454 11%KRg	226 11%	227 11%	58 12%	90 12%	166 12%	140 9%	38 9%	50 11%	113 11%	163 12%	87 9%	109 11%	112 11%	146 13%K	398 12%R	28 8%	21 10%	8 7%
7	763 19%	362 18%	400 19%	89 19%	144 18%	266 20%	263 18%	67 16%	75 17%	198 19%	268 20%	192 20%	174 17%	202 20%	194 17%	648 19%	56 16%	41 20%	18 15%
8	935 23%BNPW	492 25%zB	443 21%	120 25%	185 24%	302 22%	329 22%	84 21%	92 21%	277 27%z	324 24%	243 26%zN	252 25%N	228 23%N	212 18%	804 23%P	54 16%	50 25%P	27 23%P
9	569 14%NR	258 13%	310 15%	77 16%	92 12%	191 14%	209 14%	51 12%	47 11%	141 14%	222 16%zH	140 15%	164 16%N	131 13%	134 12%	484 14%R	42 12%	32 16%R	11 9%
Extremely Well 10	392 10%	187 9%	205 10%	42 9%	71 9%	135 10%	144 10%	40 10%	30 7%	100 10%	158 12%zH	104 11%	109 11%	80 8%	98 9%	324 9%	30 9%	21 11%	16 14%zO
Don't know	288 7%ACJKLS hd	109 5%	179 9%zA	21 4%	61 8%C	81 6%	125 8%zCE	49 12%zIU	44 10%zIU	62 6%J	42 3%	40 4%	54 5%	70 7%K	124 11%zKLM	238 7%	34 10%Q	9 4%	7 6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 235

C8_5. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole: Provides television, radio and online content which appeals to a wide range of audiences in the UK.
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.15HNP	7.07	7.22	7.38zDF	7.03	7.16	7.13	7.07	6.72	7.27H	7.39zGH	7.38zMN	7.37zMN	7.07N	6.81	7.21zPR	6.48	7.38PR	6.90
1-3 (Net)	242 6%BCJKLOY	146 7%zB	96 5%	6 1%	55 7%zC	84 6%zC	97 7%zC	25 6%	35 8%zJ	55 5%	62 5%	41 4%	40 4%	62 6%	100 9%zKL	175 5%	46 13%zOQ	9 5%	12 10%zOQ
1-4 (Net)	375 9%BCJKOX	218 11%zB	157 7%	23 5%	78 10%zC	120 9%zC	154 10%zC	38 9%	59 13%zIJ	85 8%	98 7%	67 7%	75 7%	96 10%	136 12%zKL	281 8%	64 19%zOQ	14 7%	16 13%zOQ
1-2 (Net)	148 4%CJKLOY	79 4%	69 3%	6 1%	40 5%zC	51 4%zC	52 4%zC	14 3%	24 5%zJ	32 3%	35 3%	22 2%	22 2%	40 4%	66 6%zKL	105 3%	34 10%zOQ	4 2%	6 5%
4-7 (Net)	1675 41%zX	806 40%	865 41%	207 44%	320 41%	572 42%	576 39%	158 39%	193 44%	405 39%	550 41%	372 40%	394 39%	425 43%	484 42%	1411 41%	139 40%	80 40%	45 38%
5-6 (Net)	779 19%zKX	372 19%	404 19%	102 22%	153 19%	269 20%	256 17%	78 19%	95 21%	177 17%	246 18%	154 16%	184 18%	188 19%	253 22%zK	657 19%	64 19%	35 17%	23 20%
8-10 (Net)	1896 46%zHNPTWe	938 47%	958 46%	239 50%	348 44%	628 46%	682 46%	175 43%	168 38%	518 50%zH	705 52%zGH	486 52%zMN	526 52%zMN	440 44%N	444 39%	1612 47%P	125 36%	104 51%P	54 46%P
7-10 (Net)	2658 65%zHNPTe	1299 65%	1358 65%	328 69%zD	492 63%	894 65%	945 64%	242 60%	243 55%	716 69%zGH	973 72%zGH	678 72%zMN	700 69%zN	642 64%N	638 55%	2260 66%zP	182 53%	144 72%zPR	72 61%
9-10 (Net)	961 23%zHN	446 22%	515 25%	119 25%	163 21%	326 24%	353 24%	91 22%	77 17%	241 23%zH	380 28%zHI	244 26%zMN	273 27%zMN	212 21%	232 20%	808 24%	72 21%	54 27%	27 23%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 235

C8_5. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole: Provides television, radio and online content which appeals to a wide range of audiences in the UK.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	68	*	10	1	4	3	17	1	1	-	2	8	34	26	62	3
	2%O	*	1%	1%	1%	1%	4%zSTVY	*	*	-	2%	2%	1%	2%	2%	1%
2	81	6	14	2	6	3	2	1	10	1	5	9	54	25	70	4
	2%CKOX	2%	2%	1%	1%	2%	*	1%	5%zTVXY	1%	3%K	2%K	2%	2%	2%	1%
3	94	7	22	3	10	7	6	3	3	1	3	5	52	38	76	9
	2%BC	2%	3%	2%	3%	3%	1%	1%	2%	1%	2%	1%	2%	3%	2%	3%
4	133	7	30	4	15	11	3	8	10	1	6	10	74	53	109	14
	3%X	3%	3%X	3%	4%X	5%X	1%	4%X	6%X	1%	4%X	3%	3%	4%	3%	4%
5	325	27	74	12	32	18	25	17	14	*	10	30	171	138	279	32
	8%Iad	9%a	9%a	8%a	8%a	9%a	5%	8%a	7%a	*	7%a	8%a	7%	9%zd	8%	9%
6	454	31	121	13	48	31	44	22	22	14	16	34	298	149	398	27
	11%KRg	10%	14%zX	8%	12%	15%	9%	10%	12%	13%	10%	9%	12%	10%	11%	7%
7	763	73	148	30	69	44	87	43	38	31	22	63	483	268	636	72
	19%	24%zTb	17%	20%	18%	21%	18%	19%	20%	28%zTbc	14%	17%	19%	18%	18%	20%
8	935	73	170	38	94	34	111	68	49	25	43	98	611	313	793	80
	23%BPNPW	25%	20%	25%	24%	16%	23%	30%zTW	26%W	22%	27%W	27%TW	24%	21%	23%	23%
9	569	41	112	27	49	31	78	28	22	21	27	47	358	199	484	54
	14%NR	14%	13%	18%	13%	15%	17%	12%	12%	19%	17%	13%	14%	14%	14%	15%
Extremely Well 10	392	26	77	7	44	16	55	14	17	11	14	43	256	130	327	37
	10%	9%	9%	4%	11%U	7%	12%U	6%	9%	10%	9%	12%U	10%	9%	9%	11%
Don't know	288	5	86	14	19	14	45	19	1	6	7	22	138	131	254	23
	7%ACJKLS hd	2%	10%zVh	9%Sh	5%h	6%Sh	10%SVh	8%Sh	1%	5%h	5%	6%Sh	5%	9%zd	7%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 235

C8_5. The following set of statements are about the aim of the BBC to provide the most creative, highest quality and distinctive content. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole: Provides television, radio and online content which appeals to a wide range of audiences in the UK.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.15HNP	7.22	7.07	7.27	7.21	6.90	7.44zTWh	7.33W	6.99	7.69zTWh	7.23	7.26	7.23ze	7.06	7.13	7.27
1-3 (Net)	242	14	46	6	20	14	25	4	13	2	10	21	140	89	208	17
	6%BCIKLOY	5%	5%	4%	5%	6%Y	5%	2%	7%Y	2%	7%	6%	6%	6%	6%	5%
1-4 (Net)	375	21	75	10	35	25	29	13	23	3	17	31	214	143	317	31
	9%BCJKOX	7%	9%	6%	9%	12%Xa	6%	6%	13%XYa	3%	11%	8%	8%	10%	9%	9%
1-2 (Net)	148	6	24	3	9	6	19	2	10	1	7	17	88	51	132	7
	4%CIKLOY	2%	3%	2%	2%	3%	4%	1%	5%Y	1%	4%	4%Y	3%	3%	4%	2%
4-7 (Net)	1675	139	373	59	163	104	159	91	85	47	54	137	1026	608	1422	144
	41%X	46%X	43%X	39%	42%X	49%zXbc	34%	40%	45%X	42%	35%	37%	41%	41%	41%	41%
5-6 (Net)	779	58	195	25	80	49	69	39	36	15	26	64	469	287	677	58
	19%IX	20%	23%zX	16%	20%	23%X	15%	17%	19%	13%	17%	18%	19%	19%	19%	16%
8-10 (Net)	1896	140	359	72	188	81	243	111	87	57	85	188	1224	643	1604	172
	46%HNPTWe	47%	42%	48%	48%W	38%	51%TW	49%W	47%	51%	54%TW	51%TW	48%ze	44%	46%	48%
7-10 (Net)	2658	213	507	103	256	125	330	154	126	89	106	251	1707	911	2240	244
	65%HNPTe	71%TW	59%	68%	66%	59%	70%TW	69%T	67%	79%zTVW	68%	68%T	68%ze	62%	64%	69%
9-10 (Net)	961	67	189	34	93	47	133	42	38	33	42	90	614	330	811	92
	23%HN	22%	22%	22%	24%	22%	28%zTY	19%	20%	29%	27%	25%	24%	22%	23%	26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole:
Provides distinctive programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	71 2%BJ	46 2%zB	24 1%	3 1%	17 2%	25 2%	25 2%	10 3%J	13 3%J	13 1%	12 1%	13 1%	11 1%	14 1%	32 3%zL	52 2%	14 4%zOQ	1 *	4 4%zOQ
2	73 2%K	44 2%	29 1%	10 2%	16 2%	24 2%	23 2%	8 2%	10 2%	14 1%	22 2%	9 1%	13 1%	20 2%	31 3%zKL	55 2%	14 4%zOQ	2 1%	3 2%
3	110 3%JK	55 3%	55 3%	15 3%	16 2%	31 2%	49 3%	13 3%	19 4%J	29 3%	24 2%	12 1%	24 2%	31 3%K	43 4%zK	85 2%	17 5%zOQ	3 2%	6 5%zOQ
4	162 4%V	90 5%	71 3%	14 3%	40 5%	45 3%	63 4%	21 5%	16 4%	37 4%	52 4%	34 4%	36 4%	43 4%	49 4%	126 4%	20 6%	12 6%	3 3%
5	396 10%JKX	193 10%	203 10%	45 10%	67 9%	139 10%	146 10%	42 10%	58 13%zJ	93 9%	105 8%	69 7%	97 10%	90 9%	140 12%zK	322 9%	43 12%	17 9%	14 12%
6	520 13%	234 12%	284 14%	72 15%F	113 14%	172 13%	162 11%	44 11%	77 17%zGJ	132 13%	165 12%	112 12%	127 12%	125 13%	156 14%	454 13%	33 10%	21 10%	12 10%
7	774 19%BFHNY h	411 21%zB	362 17%	95 20%	155 20%	277 20%F	246 17%	69 17%	59 13%	212 20%H	284 21%zH	198 21%N	205 20%N	207 21%N	164 14%	652 19%	61 18%	44 22%R	17 15%
8	914 22%D	438 22%	476 23%	93 20%	149 19%	309 23%	364 25%zD	79 19%	95 22%	250 24%	323 24%	217 23%	249 25%N	216 22%	231 20%	789 23%	62 18%	38 19%	26 22%
9	515 13%HR	239 12%	276 13%	61 13%	96 12%	170 12%	187 13%	46 11%	37 8%	133 13%	197 14%zH	147 16%zN	123 12%	120 12%	124 11%	435 13%R	39 11%	31 16%R	9 8%
Extremely Well 10	361 9%N	168 8%	193 9%	48 10%	60 8%	108 8%	144 10%	37 9%	27 6%	93 9%	139 10%G	96 10%N	102 10%N	83 8%	81 7%	294 9%	22 7%	27 13%zOP	17 15%zOP

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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	205	82	123	16	54	63	71	38	30	34	33	32	27	47	99	174	20	4	7
	5% AUJKLQhd	4%	6% zA	3%	7% zC	5%	5%	9% zIJ	7% zIJ	3%	2%	3%	3%	5%	9% zKLM	5%	6%	2%	6% zQ
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Mean	7.00 AHNP	6.90	7.10 zA	7.06	6.87	7.00	7.05	6.83	6.54	7.10 H	7.24 zGH	7.30 zMN	7.15 zN	6.96 N	6.64	7.04 zP	6.41	7.32 zOPR	6.87 P
1-3 (Net)	254 6% BJKQTY	145 7% zB	109 5%	28 6%	49 6%	80 6%	97 7%	32 8% J	42 9% zIJ	56 5%	59 4%	35 4%	48 5%	65 7% K	106 9% zKL	191 6%	45 13% zOQ	6 3%	13 11% zOQ
1-4 (Net)	416 10% BJKOY	236 12% zB	180 9%	42 9%	89 11%	125 9%	160 11%	52 13% J	58 13% J	93 9%	111 8%	69 7%	84 8%	108 11% K	156 14% zKL	317 9%	65 19% zOQ	18 9%	16 13% O
1-2 (Net)	143 3% BJKQY	90 4% zB	53 3%	13 3%	33 4%	49 4%	48 3%	19 5%	23 5% IJ	27 3%	35 3%	23 2%	24 2%	34 3%	63 6% zKL	106 3%	28 8% zOQ	3 1%	7 6% zOQ
4-7 (Net)	1852 45% FY	928 46%	921 44%	226 48% F	375 48% F	634 46% F	617 42%	175 43%	209 47%	474 46%	607 45%	413 44%	465 46%	465 47%	509 44%	1554 45%	157 46%	95 47%	47 39%
5-6 (Net)	916 22% JKX	427 21%	487 23%	117 25%	180 23%	311 23%	308 21%	86 21%	134 30% zGIJ	224 22%	271 20%	181 19%	224 22%	215 22%	296 26% zK	776 23%	76 22%	38 19%	26 22%
8-10 (Net)	1790 44% DHNP	844 42%	945 45%	202 43%	305 39%	588 43%	695 47% zD	162 40%	160 36%	476 46% H	659 48% zGH	460 49% zMN	474 47% N	419 42%	436 38%	1518 44% P	123 36%	97 48% P	52 44%
7-10 (Net)	2564 63% DGHNP	1255 63%	1308 62%	298 63%	460 59%	865 63%	940 64%	230 57%	219 50%	689 66% zGH	943 69% zGH	658 70% zMN	680 67% zN	626 63% N	600 52%	2169 63% P	184 53%	141 70% zOPR	70 59%
9-10 (Net)	875 21% HN	406 20%	469 22%	110 23%	156 20%	279 20%	331 22%	83 20%	65 15%	226 22% H	335 25% zH	242 26% zMN	225 22% N	203 20%	205 18%	729 21%	61 18%	59 29% zOP	27 23%

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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	71	3	10	1	5	3	16	1	3	-	1	10	37	25	62	4
	2%Bj	1%	1%	1%	1%	2%	3%zTY	*	2%	-	1%	3%	1%	2%	2%	1%
2	73	7	12	2	4	1	11	2	9	*	6	2	46	26	62	3
	2%K	2%	1%	1%	1%	*	2%	1%	5%zTVWc	*	4%Wc	*	2%	2%	2%	1%
3	110	15	14	2	16	10	7	2	3	1	8	6	60	47	94	9
	3%JK	5%zTXY	2%	1%	4%T	5%TY	2%	1%	1%	1%	5%TXY	2%	2%	3%	3%	3%
4	162	12	41	3	6	6	14	7	18	5	4	10	94	62	134	17
	4%V	4%	5%V	2%	2%	3%	3%	3%	10%zSTUVW	5%	3%	3%	4%	4%	4%	5%
5	396	28	100	10	36	25	28	22	22	7	16	28	228	150	342	36
	10%JKX	9%	12%X	7%	9%	12%X	6%	10%	12%X	6%	10%	8%	9%	10%	10%	10%
6	520	44	112	25	61	35	51	28	24	16	14	45	321	190	427	48
	13%	15%	13%	16%	16%	17%	11%	12%	13%	14%	9%	12%	13%	13%	12%	13%
7	774	59	170	36	71	47	98	26	22	32	23	67	502	262	666	59
	19%BFHNYh	20%	20%Yh	24%Yh	18%	22%Yh	21%Yh	12%	12%	29%zYhb	14%	18%	20%	18%	19%	16%
8	914	58	199	33	89	35	104	70	37	27	44	92	569	330	772	86
	22%D	20%	23%	22%	23%	16%	22%	31%zSTWXh	20%	24%	28%W	25%	22%	22%	22%	24%
9	515	36	92	15	52	29	69	39	30	11	21	42	338	168	436	47
	13%HR	12%	11%	10%	13%	14%	15%	17%T	16%	10%	13%	11%	13%	11%	13%	13%
Extremely Well 10	361	24	68	10	38	15	42	13	17	9	17	39	229	125	312	31
	9%N	8%	8%	7%	10%	7%	9%	6%	9%	8%	11%	11%	9%	8%	9%	9%

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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	205	13	47	14	13	5	34	15	-	3	3	27	106	86	179	16
	5%AIJKLQhd	4%h	5%h	9%zVWhb	3%	2%	7%VWh	7%h	-	3%	2%	7%VWh	4%	6%d	5%	4%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.00AHNP	6.85	6.98	7.11	7.13	6.86	7.10	7.35zSTWh	6.75	7.22	7.05	7.21	7.08z	6.93	7.00	7.08
1-3 (Net)	254	25	35	5	24	14	34	5	15	2	15	18	143	98	219	16
	6%BJKQTY	8%TY	4%	3%	6%	7%	7%Y	2%	8%Y	2%	10%TYa	5%	6%	7%	6%	4%
1-4 (Net)	416	36	76	8	30	20	47	12	33	7	19	28	236	160	353	33
	10%BJKOY	12%Y	9%	5%	8%	9%	10%	5%	18%zTUVXYac	6%	12%Y	8%	9%	11%	10%	9%
1-2 (Net)	143	9	21	3	9	4	27	3	12	*	7	11	83	51	125	7
	3%BJKQ	3%	2%	2%	2%	2%	6%zTVY	1%	6%TVYa	*	4%	3%	3%	3%	4%	2%
4-7 (Net)	1852	143	423	74	173	114	191	83	87	60	57	150	1144	664	1569	160
	45%FY	48%	49%XYbc	49%	44%	54%zXYbc	40%	37%	46%	54%XYb	36%	41%	45%	45%	45%	45%
5-6 (Net)	916	72	212	35	96	60	79	50	47	23	30	73	548	340	769	84
	22%JKX	24%	25%X	23%	25%X	28%Xc	17%	22%	25%	20%	19%	20%	22%	23%	22%	24%
8-10 (Net)	1790	118	359	58	180	79	215	122	85	47	81	173	1136	623	1520	164
	44%DHNP	40%	42%	38%	46%	37%	45%	54%zSTUW	46%	42%	52%SUW	47%	45%	42%	44%	46%
7-10 (Net)	2564	177	529	94	250	126	313	148	107	80	104	240	1638	885	2187	223
	63%DGHNP	59%	61%	62%	64%	60%	66%	66%	57%	71%	66%	65%	65%ze	60%	63%	63%
9-10 (Net)	875	60	160	25	91	44	111	52	48	20	37	81	567	293	748	78
	21%HN	20%	19%	17%	23%	21%	23%	23%	26%	18%	24%	22%	22%	20%	21%	22%

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 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Provides a broad mix of different types of TV, radio and online programmes and content	2737	1321	1415	331	492	904	1010	250	236	723	1009	708	717	657	655	2320	195	148	75
	67%zGHNP	66%	67%	70%zD	63%	66%	68%zD	61%	53%	69%zGH	74%zGHI	75%zMN	71%zN	66%zN	57%	68%zP	56%	73%zPR	63%
Provides high quality television, radio and online content.	2719	1305	1414	338	500	910	971	236	234	718	1015	713	709	650	647	2302	193	148	76
	66%zGHNPe	65%	67%	72%zDF	64%	67%	66%	58%	53%	69%zGH	75%zGHI	76%zLMN	70%zN	65%zN	56%	67%zP	56%	74%zOPR	64%
Provides programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2679	1301	1376	348	505	900	926	238	257	705	1006	703	685	629	663	2273	183	144	78
	65%zFGHNPe	65%	66%	74%zDEF	64%	66%	63%	58%	58%	68%zGH	74%zGHI	75%zLMN	68%zN	63%zN	58%	66%zP	53%	72%zP	66%zP
Takes risks and provides content that is new and innovative across all of its services, including television, radio and online.	2282	1081	1200	271	423	767	819	204	206	605	849	582	587	556	558	1941	158	122	61
	56%zHNP	54%	57%	57%	54%	56%	55%	50%	47%	58%zGH	63%zGH	62%zMN	58%zN	56%zN	48%	56%zP	46%	60%zP	52%
Provides television, radio and online content which appeals to a wide range of different audiences across the UK.	2658	1299	1358	328	492	894	945	242	243	716	973	678	700	642	638	2260	182	144	72
	65%zHNPTe	65%	65%	69%zD	63%	65%	64%	60%	55%	69%zGH	72%zGH	72%zMN	69%zN	64%zN	55%	66%zP	53%	72%zPR	61%
Provides distinctive programmes and content.	2564	1255	1308	298	460	865	940	230	219	689	943	658	680	626	600	2169	184	141	70
	63%zDGHNPe	63%	62%	63%	59%	63%	64%	57%	50%	66%zGH	69%zGH	70%zMN	67%zN	63%zN	52%	63%zP	53%	70%zOPR	59%

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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Provides a broad mix of different types of TV, radio and online programmes and content	2737	200	547	104	270	134	336	169	122	84	111	245	1722	968	2319	249
	67%DGHNP	67%	63%	69%	69%	63%	71%T	75%zTW	65%	75%	71%	67%	68%	66%	66%	70%
Provides high quality television, radio and online content.	2719	205	561	95	259	133	333	163	121	80	109	244	1747	928	2302	245
	66%GHNPe	69%	65%	63%	66%	63%	70%	73%	65%	71%	70%	66%	69%ze	63%	66%	69%
Provides programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2679	209	534	108	255	131	330	160	115	82	113	237	1723	913	2285	239
	65%FGHNPe	70%T	62%	72%T	65%	62%	70%T	71%T	62%	73%	72%T	64%	68%ze	62%	66%	67%
Takes risks and provides content that is new and innovative across all of its services, including television, radio and online.	2282	150	476	81	219	123	281	139	105	70	95	200	1462	788	1949	184
	56%HNP	50%	55%	54%	56%	58%	59%	62%S	57%	62%	61%	54%	58%ze	54%	56%	52%
Provides television, radio and online content which appeals to a wide range of different audiences across the UK.	2658	213	507	103	256	125	330	154	126	89	106	251	1707	911	2240	244
	65%HNPTe	71%TW	59%	68%	66%	59%	70%TW	69%T	67%	79%zTVW	68%	68%T	68%ze	62%	64%	69%
Provides distinctive programmes and content.	2564	177	529	94	250	126	313	148	107	80	104	240	1638	885	2187	223
	63%DGHNP	59%	61%	62%	64%	60%	66%	66%	57%	71%	66%	65%	65%ze	60%	63%	63%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 238
C9. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Base = All respondents

	Summary Table				
	A good range of programmes and content that includes people like me.	A good range of programmes and content that represents where I live.	An authentic portrayal of people like me.	An authentic portrayal of the region where I live.	Programmes and content that are relevant to me.
UnweightedBase	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770
Not At All Well 1	141 3%	173 4%	196 5%	178 4%	157 4%
2	106 3%	116 3%	152 4%	115 3%	102 2%
3	181 4%	195 5%	189 5%	211 5%	160 4%
4	261 6%	259 6%	271 7%	255 6%	221 5%
5	398 10%	500 12%	479 12%	477 12%	425 10%
6	523 13%	574 14%	573 14%	566 14%	511 12%
7	744 18%	708 17%	711 17%	709 17%	754 18%
8	772 19%	696 17%	666 16%	713 17%	838 20%
9	465 11%	375 9%	363 9%	352 9%	468 11%
Extremely Well 10	317 8%	256 6%	229 6%	229 6%	301 7%
Don't know	194 5%	247 6%	272 7%	296 7%	165 4%
Total mentions	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%
Mean	6.60	6.34	6.23	6.30	6.63
1-3 (Net)	428 10%	484 12%	536 13%	504 12%	419 10%
1-4 (Net)	689 17%	743 18%	807 20%	759 19%	639 16%
1-2 (Net)	247 6%	289 7%	347 8%	293 7%	259 6%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 238
C9. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions. On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
Base = All respondents

	Summary Table				
	A good range of programmes and content that includes people like me.	A good range of programmes and content that represents where I live.	An authentic portrayal of people like me.	An authentic portrayal of the region where I live.	Programmes and content that are relevant to me.
WeightedBase	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770
4-7 (Net)	1926 47%	2042 50%	2034 50%	2007 49%	1911 47%
5-6 (Net)	921 22%	1074 26%	1052 26%	1042 25%	936 23%
8-10 (Net)	1554 38%	1328 32%	1259 31%	1294 32%	1606 39%
7-10 (Net)	2298 56%	2036 50%	1970 48%	2004 49%	2360 58%
9-10 (Net)	782 19%	631 15%	592 14%	581 14%	769 19%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 239
C9_1. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: A good range of programmes and content that includes people like me.																			
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	141	91	50	14	25	49	53	22	22	27	32	19	35	24	63	111	21	3	6
	3%BJKYd	5%zB	2%	3%	3%	4%	4%	5%J	5%J	3%	2%	2%	3%	2%	5%zKM	3%	6%zOQ	2%	5%Q
2	106	62	44	7	21	29	49	9	15	29	25	16	19	37	34	69	25	6	5
	3%KO	3%	2%	1%	3%	2%	3%	2%	3%	3%	2%	2%	2%	4%K	3%	2%	7%zOQ	3%	4%O
3	181	93	87	19	27	61	74	28	28	43	47	30	36	56	60	137	23	14	7
	4%Kod	5%	4%	4%	3%	4%	5%	7%zJ	6%J	4%	3%	3%	4%	6%K	5%K	4%	7%O	7%O	6%
4	261	120	140	30	42	96	93	23	24	59	79	43	77	70	71	214	33	9	5
	6%Kf	6%	7%	6%	5%	7%	6%	6%	6%	6%	6%	5%	8%K	7%	6%	6%	10%zOQR	5%	4%
5	398	202	195	48	70	131	149	49	58	109	93	61	88	84	165	336	29	15	17
	10%JKX	10%	9%	10%	9%	10%	10%	12%J	13%zJ	10%J	7%	7%	9%	8%	14%zKLM	10%	9%	7%	14%zOPQ
6	523	261	261	50	111	166	196	41	72	139	170	130	134	115	144	440	38	36	10
	13%R	13%	12%	11%	14%	12%	13%	10%	16%G	13%	13%	14%	13%	12%	13%	13%R	11%	18%zOPR	8%
7	744	338	405	98	149	233	264	58	73	172	280	201	184	185	174	626	64	33	20
	18%N	17%	19%	21%	19%	17%	18%	14%	16%	17%	21%zGI	21%zN	18%	19%	15%	18%	19%	16%	17%
8	772	372	400	82	136	292	262	57	67	217	290	192	199	195	186	664	50	36	22
	19%GNe	19%	19%	17%	17%	21%zF	18%	14%	15%	21%GH	21%zGH	20%N	20%	20%	16%	19%	14%	18%	18%
9	465	227	238	67	85	150	163	54	36	125	199	136	129	93	107	397	34	24	10
	11%N	11%	11%	14%z	11%	11%	11%	13%H	8%	12%	15%zH	15%zMN	13%N	9%	9%	12%	10%	12%	8%
Extremely Well 10	317	149	168	40	65	97	114	35	22	71	118	80	81	78	79	269	14	23	11
	8%P	7%	8%	9%	8%	7%	8%	9%	5%	7%	9%H	8%	8%	8%	7%	8%P	4%	11%zP	9%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 239
C9_1. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	194	84	110	18	53	60	62	31	24	49	24	33	32	59	70	172	12	3	6
	5%JKLQh	4%	5%	4%	7%zF	4%	4%	8%zJ	6%J	5%J	2%	3%	3%	6%KL	6%zKL	5%Q	4%	2%	5%Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.60AHNP	6.49	6.72zA	6.81F	6.67	6.60	6.50	6.41	6.09	6.66H	6.96zGHI	7.01zLMN	6.70N	6.54N	6.23	6.68zPR	5.86	6.76P	6.34P
1-3 (Net)	428	246	181	39	73	139	176	58	66	99	104	64	90	117	157	317	69	23	18
	10%BJKOT	12%zB	9%	8%	9%	10%	12%	14%zIJ	15%zIJ	10%	8%	7%	9%	12%K	14%zKL	9%	20%zOQ	12%	15%zO
1-4 (Net)	689	366	321	69	115	236	269	81	90	159	183	107	167	187	228	531	102	32	23
	17%BJKOT	18%zB	15%	15%	15%	17%	18%	20%J	20%U	15%	13%	11%	17%K	19%K	20%zK	15%	30%zOQR	16%	19%
1-2 (Net)	247	153	94	21	46	79	102	31	37	56	57	34	54	62	97	180	46	9	11
	6%BJKOTU	8%zB	4%	4%	6%	6%	7%	8%J	8%J	5%	4%	4%	5%	6%K	8%zKL	5%	13%zOQ	5%	9%zOQ
4-7 (Net)	1926	922	1001	226	372	626	702	171	227	479	622	436	483	454	554	1616	165	93	52
	47%b	46%	48%	48%	47%	46%	47%	42%	51%G	46%	46%	46%	46%	48%	46%	47%	48%	46%	44%
5-6 (Net)	921	463	456	98	181	297	346	91	130	248	263	192	222	199	309	776	67	51	27
	22%J	23%	22%	21%	23%	22%	23%	22%	29%zJ	24%J	19%	20%	22%	20%	27%zKLM	23%	20%	25%	23%
8-10 (Net)	1554	747	806	190	286	539	539	147	124	413	608	408	409	366	372	1330	98	82	43
	38%HNPTe	37%	38%	40%	36%	39%	36%	36%h	28%	40%h	45%zGHI	43%zLMN	40%N	37%	32%	39%P	28%	41%P	36%
7-10 (Net)	2298	1086	1211	288	434	772	803	204	197	585	888	609	592	551	546	1956	163	116	63
	56%GHNPe	54%	58%	61%zF	55%	57%	54%	50%	45%	56%h	65%zGHI	65%zLMN	58%N	55%N	47%	57%P	47%	57%P	53%
9-10 (Net)	782	375	406	108	150	247	277	90	58	196	317	216	209	171	186	666	48	47	21
	19%hNP	19%	19%	23%zE	19%	18%	19%	22%h	13%	19%h	23%zHI	23%zLMN	21%N	17%	16%	19%P	14%	23%P	17%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 239
C9_1. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: A good range of programmes and content that includes people like me.																
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	141	15	19	*	8	6	32	1	5	3	6	15	70	58	125	9
	3%BJKYd	5%UY	2%	*	2%	3%	7%zTUVY	*	3%	3%	4%	4%Y	3%	4%	4%	2%
2	106	6	14	2	5	9	8	3	10	1	5	7	61	39	91	8
	3%KO	2%	2%	1%	1%	4%	2%	1%	5%TVX	1%	3%	2%	2%	3%	3%	2%
3	181	20	29	7	19	9	17	9	2	3	7	15	92	84	152	19
	4%KOd	7%h	3%	4%	5%	4%	4%	4%	1%	3%	5%	4%	4%	6%zd	4%	5%
4	261	43	57	9	20	7	19	13	21	4	3	18	156	98	205	27
	6%Kf	14%zTUVWX	7%	6%	5%	3%	4%	6%	11%zVWXbc	3%	2%	5%	6%	7%	6%	8%
5	398	20	92	13	43	33	30	19	22	12	7	45	223	161	333	43
	10%JKX	7%	11%X	9%	11%	16%z5Xb	6%	9%	12%	10%	5%	12%Xb	9%	11%	10%	12%
6	523	35	142	22	46	26	61	18	17	16	18	38	340	176	463	34
	13%R	12%	16%zYhc	15%	12%	12%	13%	8%	9%	14%	11%	10%	13%	12%	13%	10%
7	744	53	167	23	62	42	93	44	33	26	20	64	454	275	616	72
	18%N	18%	19%	15%	16%	20%	20%	20%	18%	23%	13%	18%	18%	19%	18%	20%
8	772	51	143	39	79	33	75	66	42	24	41	71	510	249	663	65
	19%GNe	17%	17%	26%zTWX	20%	16%	16%	29%zSTVW	23%	22%	26%TWX	19%	20%ze	17%	19%	18%
9	465	27	95	20	46	21	61	22	15	14	30	47	309	149	399	43
	11%N	9%	11%	13%	12%	10%	13%	10%	8%	13%	19%zSTWY	13%	12%	10%	11%	12%
Extremely Well 10	317	18	55	8	41	21	49	13	19	7	13	26	200	112	273	22
	8%P	6%	6%	5%	10%T	10%	10%T	6%	10%	6%	9%	7%	8%	8%	8%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 239
C9_1. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	194	11	50	9	21	6	29	16	-	3	7	21	113	71	168	14
		5%KlQh	4%h	6%h	6%h	3%	6%h	7%h	-	2%	4%h	6%h	4%	5%	5%	4%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.60AHNP	6.15	6.63S	6.92S	6.87S	6.55	6.70S	6.98zS	6.56	6.86S	7.08zS	6.64S	6.74ze	6.44	6.61	6.54
1-3 (Net)	428	41	62	9	32	24	57	13	17	7	18	37	223	181	369	36
	10%BJKOT	14%TUY	7%	6%	8%	11%	12%TY	6%	9%	7%	11%	10%	9%	12%zd	11%	10%
1-4 (Net)	689	84	120	18	52	31	76	26	38	11	21	56	379	279	573	63
	17%BJKOT	28%zTUVW	14%	12%	13%	14%	16%	12%	20%	10%	13%	15%	15%	19%zd	16%	18%
1-2 (Net)	247	21	34	2	13	15	39	4	15	4	11	22	131	98	216	17
	6%BJKOTU	7%UY	4%	1%	3%	7%UY	8%TUVY	2%	8%UY	4%	7%UY	6%	5%	7%	6%	5%
4-7 (Net)	1926	151	458	67	170	107	203	95	93	57	48	166	1173	709	1616	176
	47%b	51%b	53%zVXYb	44%b	44%b	51%b	43%b	42%	50%b	51%b	31%	45%b	46%	48%	46%	50%
5-6 (Net)	921	55	234	35	89	59	91	38	39	28	25	83	563	337	796	77
	22%J	19%	27%zSXYb	23%	23%	28%SXYb	19%	17%	21%	25%	16%	22%	22%	23%	23%	22%
8-10 (Net)	1554	95	293	67	165	75	185	100	76	45	84	144	1019	510	1335	130
	38%HNPte	32%	34%	44%ST	42%ST	35%	39%	45%ST	41%	40%	54%zSTWX	39%	40%ze	35%	38%	36%
7-10 (Net)	2298	149	460	90	227	116	277	145	110	71	104	208	1473	785	1951	202
	56%GHNPe	50%	53%	59%	58%	55%	59%	64%zST	59%	63%	66%zST	57%	58%ze	53%	56%	57%
9-10 (Net)	782	45	150	28	87	42	109	35	34	21	43	73	509	261	672	64
	19%HNP	15%	17%	18%	22%	20%	23%ST	16%	18%	19%	28%zSTY	20%	20%	18%	19%	18%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 240
C9_2. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: A good range of programmes and content that represents where I live.																			
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	173	111	62	14	36	60	63	19	24	38	54	23	38	38	73	123	34	7	8
	4%BKOY	6%zB	3%	3%	5%	4%	4%	5%	5%	4%	4%	2%	4%	4%	6%zKLM	4%	10%zOQ	4%	7%zO
2	116	62	55	17	15	29	56	17	15	22	25	15	37	32	33	84	19	10	4
	3%JKO	3%	3%	4%	2%	2%	4%zDE	4%J	3%	2%	2%	2%	4%K	3%	3%	2%	6%zO	5%O	4%
3	195	96	99	13	30	77	75	28	26	45	60	25	45	62	64	145	32	11	8
	5%CKOhf	5%	5%	3%	4%	6%C	5%	7%	6%	4%	4%	3%	4%	6%K	6%K	4%	9%zO	5%	6%
4	259	119	139	30	52	79	98	21	35	63	75	47	59	77	76	220	15	17	7
	6%T	6%	7%	6%	7%	6%	7%	5%	8%	6%	5%	5%	6%	8%K	7%	6%	4%	9%	6%
5	500	243	256	65	69	167	198	48	66	132	124	109	121	111	159	418	39	27	16
	12%DJ	12%	12%	14%D	9%	12%D	13%D	12%	15%J	13%J	9%	12%	12%	11%	14%	12%	11%	14%	14%
6	574	282	292	57	111	198	208	55	61	139	209	153	129	140	152	478	55	30	12
	14%	14%	14%	12%	14%	15%	14%	14%	14%	13%	15%	16%z	13%	14%	13%	14%	16%	15%	10%
7	708	336	372	84	146	234	244	54	68	188	265	180	195	162	171	618	36	33	22
	17%NP	17%	18%	18%	19%	17%	16%	13%	15%	18%	20%zG	19%N	19%N	16%	15%	18%P	10%	16%P	18%P
8	696	333	363	80	120	249	248	62	75	198	253	183	172	159	182	601	49	28	17
	17%T	17%	17%	17%	15%	18%	17%	15%	17%	19%	19%	19%z	17%	16%	16%	17%	14%	14%	15%
9	375	186	190	45	90	116	124	34	25	94	150	97	103	90	85	315	34	20	6
	9%HNR	9%	9%	10%	12%zF	9%	8%	8%	6%	9%	11%zH	10%N	10%	9%	7%	9%R	10%	10%R	5%
Extremely Well 10	256	126	130	46	48	68	94	34	17	58	101	71	58	65	62	215	14	14	12
	6%EYg	6%	6%	10%zDEF	6%	5%	6%	8%H	4%	6%	7%H	8%	6%	7%	5%	6%	4%	7%	10%zOP
Don't know	247	105	142	21	66	88	72	35	31	65	43	37	56	60	94	221	17	4	6
	6%JKQh	5%	7%	5%	8%zCF	6%	5%	8%J	7%J	6%J	3%	4%	6%	6%	8%zK	6%Q	5%	2%	5%Q

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 240
C9_2. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.34HNPe	6.26	6.42	6.58zEF	6.48	6.30	6.23	6.21	5.93	6.44H	6.61zGH	6.74zLMN	6.39N	6.25	6.04	6.43zPR	5.64	6.18P	6.12P
1-3 (Net)	484	269	215	44	81	165	194	64	64	105	139	62	119	132	170	351	85	28	20
	12%BKOTd	13%zB	10%	9%	10%	12%	13%C	16%zI	14%J	10%	10%	7%	12%K	13%K	15%zK	10%	25%zOQR	14%	17%zO
1-4 (Net)	743	388	354	74	133	244	292	85	99	168	213	109	178	210	246	570	101	45	27
	18%JKOTd	19%	17%	16%	17%	18%	20%	21%J	22%zI	16%	16%	12%	18%K	21%zK	21%zK	17%	29%zO	22%O	23%O
1-2 (Net)	289	172	117	31	51	89	118	36	38	60	79	38	75	70	106	206	53	17	12
	7%BKOUY	9%zB	6%	7%	7%	7%	8%	9%	9%	6%	6%	4%	7%K	7%K	9%zK	6%	16%zOQ	8%	10%zO
4-7 (Net)	2042	980	1058	237	378	679	749	178	229	521	673	489	504	491	557	1733	145	108	57
	50%GP	49%	50%	50%	48%	50%	51%	44%	52%	50%	50%	52%	50%	49%	48%	50%P	42%	53%P	48%
5-6 (Net)	1074	525	547	123	180	366	407	103	127	271	333	262	250	251	311	895	93	57	28
	26%X	26%	26%	26%	23%	27%	27%	25%	29%	26%	25%	28%	25%	25%	27%	26%	27%	28%	24%
8-10 (Net)	1328	645	683	171	258	433	465	130	117	350	504	351	333	313	330	1131	98	63	36
	32%HNe	32%	33%	36%	33%	32%	31%	32%	26%	34%H	37%zH	37%zMN	33%	31%	29%	33%	28%	31%	30%
7-10 (Net)	2036	981	1055	255	404	667	709	184	184	537	769	531	528	475	501	1749	134	96	58
	50%HNP	49%	50%	54%F	52%	49%	48%	45%	42%	52%H	57%zGHI	57%zMN	52%N	48%	43%	51%zP	39%	47%	49%P
9-10 (Net)	631	311	320	91	139	184	217	68	42	152	251	168	161	155	147	530	48	34	18
	15%EHNeg	16%	15%	19%zEF	18%E	14%	15%	17%H	9%	15%H	18%zHI	18%zN	16%	16%	13%	15%	14%	17%	15%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 240
C9_2. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:																
A good range of programmes and content that represents where I live.																
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	173	10	26	2	9	10	30	2	5	1	6	21	96	63	152	14
	4%BKQY	3%	3%	2%	2%	5%Y	6%TVY	1%	3%	1%	4%	6%Y	4%	4%	4%	4%
2	116	9	26	-	7	7	10	3	11	2	*	7	66	45	97	8
	3%JKO	3%	3%	-	2%	3%	2%	1%	6%UVb	2%	*	2%	3%	3%	3%	2%
3	195	24	28	8	21	8	12	11	1	3	10	18	107	81	153	33
	5%CKOhf	8%zTXh	3%	5%h	5%h	4%	3%	5%h	*	3%	6%h	5%h	4%	5%	4%	9%zf
4	259	33	37	8	23	13	30	18	24	7	3	24	145	105	218	22
	6%T	11%zTb	4%	5%	6%	6%	6%	8%b	13%zTVXbc	6%	2%	6%	6%	7%	6%	6%
5	500	39	113	13	47	32	42	24	19	15	22	50	289	195	418	42
	12%DJ	13%	13%	9%	12%	15%	9%	11%	10%	13%	14%	14%	11%	13%	12%	12%
6	574	36	121	31	51	29	59	31	25	21	19	55	370	196	498	47
	14%	12%	14%	21%zX	13%	14%	12%	14%	13%	18%	12%	15%	15%	13%	14%	13%
7	708	56	185	33	52	29	95	41	38	18	21	50	438	259	599	65
	17%NP	19%	21%zVWc	22%Vc	13%	14%	20%Vc	18%	20%	16%	13%	13%	17%	18%	17%	18%
8	696	50	119	25	79	39	70	43	36	27	39	74	447	240	587	71
	17%T	17%	14%	16%	20%T	18%	15%	19%	19%	24%T	25%zTX	20%T	18%	16%	17%	20%
9	375	18	80	12	39	24	43	22	16	7	21	35	256	116	326	27
	9%HNRe	6%	9%	8%	10%	11%	9%	10%	8%	6%	13%S	9%	10%ze	8%	9%	8%
Extremely Well 10	256	14	58	6	39	12	37	6	10	9	7	18	166	85	222	12
	6%EYg	5%	7%	4%	10%zSYc	5%	8%Y	3%	5%	8%	4%	5%	7%	6%	6%	3%
Don't know	247	9	72	13	22	9	44	22	2	4	8	16	149	87	218	14
	6%JKQh	3%	8%zShc	8%Sh	6%	4%	9%zShc	10%zShc	1%	3%	5%	4%	6%	6%	6%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 240
C9_2. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.34HNPe	6.02	6.49S	6.56S	6.69zSc	6.31	6.42	6.49	6.32	6.70S	6.69S	6.24	6.47ze	6.20	6.36	6.16
1-3 (Net)	484	43	80	11	37	26	53	16	16	6	16	47	268	189	403	54
	12%BKOTd	14%Y	9%	7%	10%	12%	11%	7%	9%	6%	10%	13%	11%	13%	12%	15%
1-4 (Net)	743	75	117	19	60	38	83	35	40	13	19	71	413	294	621	76
	18%JKOTd	25%zTUVX	14%	12%	15%	18%	18%	15%	22%T	12%	12%	19%T	16%	20%zd	18%	21%
		Yab														
1-2 (Net)	289	19	52	2	17	17	40	5	16	3	6	29	161	108	250	22
	7%BKOUY	6%	6%	2%	4%	8%UY	9%UVY	2%	8%UY	3%	4%	8%UY	6%	7%	7%	6%
4-7 (Net)	2042	164	456	86	173	103	227	115	107	60	65	179	1242	754	1733	176
	50%GP	55%Vb	53%Vb	57%Vb	44%	48%	48%	51%	57%Vb	54%	42%	49%	49%	51%	50%	50%
5-6 (Net)	1074	75	234	44	98	61	101	55	45	36	41	105	659	390	916	89
	26%X	25%	27%	29%	25%	29%	21%	25%	24%	32%	26%	29%	26%	27%	26%	25%
8-10 (Net)	1328	82	256	42	157	74	150	71	61	43	67	126	869	441	1134	111
	32%HNe	28%	30%	28%	40%zSTUX	35%	32%	32%	33%	38%	43%zSTUX	34%	34%ze	30%	33%	31%
7-10 (Net)	2036	139	441	76	209	103	245	112	99	60	88	176	1307	699	1733	176
	50%HNP	46%	51%	50%	54%	49%	52%	50%	53%	54%	56%	48%	52%ze	48%	50%	49%
9-10 (Net)	631	32	138	18	78	35	80	28	26	16	28	53	422	201	548	39
	15%EHNeg	11%	16%	12%	20%zS	17%	17%	12%	14%	14%	18%	14%	17%ze	14%	16%g	11%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 241
C9_3. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: An authentic portrayal of people like me.																			
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	196	124	71	17	48	65	66	22	24	48	56	35	44	31	85	148	27	9	11
	5%BMOV	6%zB	3%	4%	6%	5%	4%	5%	5%	5%	4%	4%	4%	3%	7%zKLM	4%	8%zO	4%	9%zOQ
2	152	89	62	16	19	55	61	14	20	36	39	16	50	46	40	107	36	4	4
	4%BKOU	4%zB	3%	3%	2%	4%	4%	3%	5%	4%	3%	2%	5%K	5%K	3%K	3%	10%zOQR	2%	3%
3	189	87	100	13	25	65	87	30	28	43	46	34	40	54	61	150	19	11	9
	5%CJXd	4%	5%	3%	3%	5%	6%zCD	7%zIU	6%J	4%	3%	4%	4%	5%	5%	4%	5%	5%	8%zO
4	271	123	147	31	50	88	102	33	33	54	99	51	70	71	79	223	28	16	4
	7%R	6%	7%	7%	6%	6%	7%	8%	8%	5%	7%	5%	7%	7%	7%	6%	8%R	8%	3%
5	479	255	224	73	80	158	168	46	51	115	138	98	104	120	156	407	30	25	16
	12%zSb	13%	11%	15%zDF	10%	12%	11%	11%	12%	11%	10%	10%	10%	12%	14%	12%	9%	13%	14%
6	573	270	303	60	121	198	194	54	63	170	189	152	121	134	165	478	50	34	12
	14%	14%	14%	13%	15%	14%	13%	13%	14%	16%z	14%	16%zL	12%	13%	14%	14%	14%	17%zR	10%
7	711	338	373	74	136	233	268	53	82	177	263	177	204	171	159	610	51	28	23
	17%GN	17%	18%	16%	17%	17%	18%	13%	19%	17%	19%zG	19%N	20%zN	17%	14%	18%	15%	14%	19%
8	666	321	346	89	121	237	220	62	64	182	232	176	167	148	175	572	41	36	17
	16%P	16%	16%	19%	15%	17%	15%	15%	15%	17%	17%	19%z	17%	15%	15%	17%	12%	18%	14%
9	363	175	188	47	68	117	131	37	25	88	167	95	94	85	89	308	28	20	7
	9%H	9%	9%	10%	9%	9%	9%	9%	6%	8%	12%zHI	10%	9%	9%	8%	9%	8%	10%	6%
Extremely Well 10	229	100	129	32	50	67	81	24	20	54	90	63	60	57	49	195	13	11	10
	6%N	5%	6%	7%	6%	5%	5%	6%	4%	5%	7%	7%N	6%	6%	4%	6%	4%	6%	8%P
Don't know	272	118	155	22	66	83	101	32	30	72	40	42	58	80	93	238	21	7	6
	7%JKQh	6%	7%	5%	8%C	6%	7%	8%J	7%J	7%J	3%	4%	6%	8%K	8%K	7%Q	6%	3%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 241
C9_3. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.23AHNP	6.09	6.37zA	6.45zF	6.30	6.20	6.15	6.04	5.91	6.30H	6.51zGH	6.59zLMN	6.29N	6.20N	5.89	6.31zPR	5.53	6.27P	5.93
1-3 (Net)	536 13%BCJKO Ud	300 15%zB	234 11%	45 9%	91 12%	185 14%C	215 15%C	66 16%J	72 16%J	127 12%	141 10%	85 9%	134 13%K	131 13%K	186 16%K	406 12%	82 24%zOQ	24 12%	24 20%zOQ
1-4 (Net)	807 20%BJKOU Xd	423 21%zB	380 18%	76 16%	142 18%	273 20%	316 21%C	99 24%zU	106 24%U	181 17%	240 18%	136 14%	204 20%K	202 20%K	265 23%zK	629 18%	110 32%zOQR	40 20%	28 24%O
1-2 (Net)	347 8%BJKOT UV	213 11%zB	134 6%	32 7%	67 9%	120 9%	128 9%	36 9%	44 10%	84 8%	95 7%	51 5%	94 9%K	76 8%	126 11%zKM	256 7%	63 18%zOQ	13 7%	15 13%zOQ
4-7 (Net)	2034 50%	985 49%	1047 50%	238 50%	387 49%	676 50%	732 49%	186 46%	230 52%	517 50%	689 51%	479 51%	500 49%	496 50%	559 49%	1717 50%	159 46%	103 51%	55 46%
5-6 (Net)	1052 26%LSb	524 26%	527 25%	133 28%	201 26%	355 26%	363 25%	100 25%	114 26%	285 27%	327 24%	251 27%L	225 22%	255 26%	321 28%L	884 26%	80 23%	59 29%	28 24%
8-10 (Net)	1259 31%HNPe	596 30%	663 32%	168 35%zF	239 30%	421 31%	432 29%	123 30%	109 25%	324 31%H	488 36%zHI	334 36%zMN	322 32%	290 29%	313 27%	1075 31%P	83 24%	68 34%P	33 28%
7-10 (Net)	1970 48%NPe	933 47%	1036 49%	242 51%	375 48%	654 48%	699 47%	176 43%	191 43%	501 48%	752 55%zGHI	511 54%zMN	526 52%zMN	460 46%	472 41%	1685 49%zP	133 39%	95 47%	56 47%
9-10 (Net)	592 14%HNy	275 14%	317 15%	79 17%	118 15%	184 13%	212 14%	61 15%	45 10%	142 14%	257 19%zHI	158 17%zN	155 15%	142 14%	138 12%	503 15%	41 12%	32 16%	17 14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 241
C9_3. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: An authentic portrayal of people like me.																
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	196	26	30	3	9	11	28	6	6	5	6	17	113	69	166	21
	5%BMOV	9%zTUVY	3%	2%	2%	5%	6%V	3%	3%	5%	4%	5%	4%	5%	5%	6%
2	152	11	24	-	11	9	15	5	14	1	4	12	90	53	128	12
	4%BKOU	4%	3%	-	3%	4%U	3%	2%	8%zTUVXY	1%	3%	3%	4%	4%	4%	3%
3	189	27	43	5	16	10	8	13	4	3	6	15	99	84	155	22
	5%CXjd	9%zTVXhc	5%X	3%	4%	4%	2%	6%X	2%	3%	4%	4%	4%	6%zd	4%	6%
4	271	38	53	9	22	15	20	8	18	9	11	20	153	113	221	19
	7%R	13%zTVXYc	6%	6%	6%	7%	4%	3%	10%XY	8%	7%	5%	6%	8%	6%	5%
5	479	20	124	17	47	32	62	21	19	17	7	41	279	184	405	38
	12%Sb	7%	14%zSb	11%	12%b	15%Sb	13%Sb	9%	10%	15%Sb	5%	11%	11%	13%	12%	11%
6	573	28	128	23	56	28	58	34	23	15	20	64	377	187	484	57
	14%	10%	15%	15%	14%	13%	12%	15%	12%	13%	12%	17%S	15%	13%	14%	16%
7	711	49	173	29	61	31	87	39	37	19	27	58	439	259	594	73
	17%GN	16%	20%	19%	16%	15%	18%	17%	20%	17%	17%	16%	17%	18%	17%	21%
8	666	38	123	31	64	27	89	53	34	20	36	56	434	221	582	48
	16%P	13%	14%	20%	17%	13%	19%	24%zSTWc	18%	18%	23%STW	15%	17%	15%	17%	13%
9	363	16	80	13	35	23	40	13	12	12	19	44	246	113	313	31
	9%H	5%	9%	8%	9%	11%	9%	6%	7%	11%	12%S	10%	8%	9%	9%	
Extremely Well 10	229	19	39	8	40	14	25	6	17	3	9	16	146	79	195	14
	6%N	6%	4%	5%	10%zTXYc	7%	5%	3%	9%Y	3%	6%	4%	6%	5%	6%	4%
Don't know	272	26	48	14	27	13	39	25	1	7	12	26	152	110	244	21
	7%JKQh	9%h	6%h	9%h	7%h	6%h	8%h	11%zTh	1%	6%h	8%h	7%h	6%	7%	7%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.23AHNP Se	5.62	6.26S	6.69zS	6.63zSTW	6.12	6.37S	6.41S	6.29S	6.30	6.67S	6.31S	6.35ze	6.10	6.25	6.07
1-3 (Net)	536 13%BCJKO Ud	64 22%zTUVX Yabc	97 11%	8 5%	37 9%	30 14%U	51 11%	24 11%	24 13%	10 9%	16 10%	44 12%	302 12%	205 14%	449 13%	55 15%
1-4 (Net)	807 20%BJKOU Xd	102 34%zTUVW XYhabc	150 17%	17 11%	59 15%	45 21%U	71 15%	32 14%	42 23%U	19 17%	27 17%	64 17%	455 18%	318 22%zd	670 19%	74 21%
1-2 (Net)	347 8%BJKOT UV	37 12%TUVY	54 6%	3 2%	20 5%	21 10%U	44 9%U	11 5%	20 11%UV	7 6%	10 6%	29 8%U	203 8%	122 8%	294 8%	33 9%
4-7 (Net)	2034 50%	136 45%	477 55%zSVXY b	78 52%	186 48%	105 50%	228 48%	102 46%	98 52%	61 54%	65 41%	182 50%	1249 49%	743 51%	1704 49%	187 53%
5-6 (Net)	1052 26%LSb	48 16%	251 29%zSb	40 26%S	103 26%S	59 28%Sb	120 25%S	55 25%	43 23%	32 29%S	27 17%	105 28%Sb	657 26%	371 25%	889 25%	95 27%
8-10 (Net)	1259 31%HNPe	73 24%	242 28%	51 34%	140 36%ST	64 30%	155 33%	72 32%	63 34%	35 31%	64 41%zST	116 32%	826 33%ze	413 28%	1090 31%	93 26%
7-10 (Net)	1970 48%NPe	122 41%	415 48%	81 53%S	201 52%S	95 45%	242 51%S	111 50%	100 54%S	54 48%	91 58%zSW	174 47%	1265 50%ze	672 46%	1684 48%	166 47%
9-10 (Net)	592 14%HNy	35 12%	119 14%	21 14%	75 19%zSTY	37 17%Y	66 14%	19 8%	29 16%	15 14%	27 18%Y	60 16%Y	392 15%	192 13%	508 15%	45 13%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 242
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 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: An authentic portrayal of the region where I live.																			
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	178	102	76	15	40	55	67	17	26	37	55	24	42	37	75	133	27	9	9
	4%KO	5%z	4%	3%	5%	4%	5%	4%	6%	4%	4%	3%	4%	4%	6%zKM	4%	8%zO	5%	7%zO
2	115	75	40	10	19	39	47	12	13	29	35	15	26	34	40	68	35	8	4
	3%BKOTX	4%zB	2%	2%	2%	3%	3%	3%	3%	3%	3%	2%	3%	3%K	3%K	2%	10%zOQR	4%O	4%
3	211	103	108	21	37	69	84	32	24	43	58	29	56	66	61	166	29	9	9
	5%K	5%	5%	4%	5%	5%	6%	8%zU	5%	4%	4%	3%	6%K	7%K	5%K	5%	8%zO	4%	7%
4	255	110	143	30	53	87	85	23	38	57	72	46	65	69	76	212	20	18	5
	6%KX	5%	7%	6%	7%	6%	6%	6%	9%J	5%	5%	5%	6%	7%	7%	6%	6%	9%	4%
5	477	228	248	59	66	173	179	47	54	125	124	119	109	97	151	386	42	29	20
	12%DJ	11%	12%	13%D	8%	13%D	12%D	12%	12%	12%	9%	13%	11%	10%	13%	11%	12%	15%	16%zO
6	566	278	287	68	102	185	211	55	61	152	192	129	158	124	155	485	40	29	11
	14%	14%	14%	14%	13%	14%	14%	13%	14%	15%	14%	14%	16%	12%	13%	14%	12%	14%	10%
7	709	341	368	74	157	235	243	45	70	181	294	195	185	165	164	610	48	33	19
	17%GN	17%	18%	16%	20%	17%	16%	11%	16%	17%G	22%zGHI	21%zMN	18%N	17%	14%	18%	14%	16%	16%
8	713	350	364	74	140	235	263	70	69	200	239	183	157	192	181	618	40	33	22
	17%P	17%	17%	16%	18%	17%	18%	17%	16%	19%	18%	19%LN	15%	19%	16%	18%P	11%	16%	19%P
9	352	179	173	52	61	114	125	36	33	84	155	107	89	75	81	309	25	14	5
	9%Re	9%	8%	11%	8%	8%	8%	9%	8%	8%	11%zI	11%zMN	9%	8%	7%	9%R	7%	7%	4%
Extremely Well 10	229	106	123	32	45	70	83	24	19	53	80	59	57	55	59	190	16	13	10
	6%Y	5%	6%	7%	6%	5%	6%	6%	4%	5%	6%	6%	6%	6%	5%	6%	5%	6%	8%
Don't know	296	128	168	38	65	101	92	46	35	78	56	34	71	82	109	260	23	8	5
	7%KQ	6%	8%	8%	8%	7%	6%	11%zJ	8%J	8%J	4%	4%	7%K	8%K	9%zK	8%Q	7%	4%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.30HNPR	6.23	6.37	6.49	6.34	6.27	6.25	6.18	6.00	6.39H	6.54zGH	6.70zLMN	6.29N	6.27N	5.98	6.41zPR	5.45	6.11P	6.00P
1-3 (Net)	504 12% KOTU d	279 14% zB	224 11%	45 10%	96 12%	164 12%	199 13%	61 15% i	63 14%	109 10%	148 11%	68 7%	124 12% K	137 14% K	175 15% zK	366 11%	90 26% zOQR	26 13%	22 18% zO
1-4 (Net)	759 19% IJKO	389 19%	368 18%	75 16%	149 19%	252 18%	284 19%	84 21%	101 23% IJ	166 16%	220 16%	114 12%	188 19% K	205 21% K	251 22% zK	578 17%	111 32% zOQR	44 22%	27 23% O
1-2 (Net)	293 7% BKO	177 9% zB	116 6%	25 5%	59 8%	95 7%	114 8%	29 7%	39 9%	66 6%	90 7%	40 4%	68 7% K	71 7% K	115 10% zKL	200 6%	62 18% zOQR	17 9%	13 11% zO
4-7 (Net)	2007 49% Gxb	957 48%	1046 50%	231 49%	378 48%	681 50%	718 49%	170 42%	223 51% G	515 50% G	681 50% G	489 52% zLM	516 51%	455 46%	547 48%	1693 49%	151 44%	109 54% P	55 46%
5-6 (Net)	1042 25% DM	506 25%	535 25%	127 27% D	167 21%	358 26% D	390 26% D	102 25%	115 26%	277 27%	316 23%	248 26%	267 26%	221 22%	307 27%	871 25%	82 24%	58 29%	31 26%
8-10 (Net)	1294 32% NP	634 32%	660 31%	158 33%	246 31%	419 31%	471 32%	130 32%	121 27%	337 32%	473 35% zH	349 37% zLN	303 30%	323 32%	320 28%	1117 33% zP	80 23%	59 29%	37 31% P
7-10 (Net)	2004 49% GHNPe	976 49%	1028 49%	232 49%	403 51%	654 48%	714 48%	174 43%	191 43%	519 50% G	767 56% zGHI	544 58% zLMN	487 48% N	488 49% N	485 42%	1727 50% zP	129 37%	92 46%	56 47% P
9-10 (Net)	581 14% NYe	285 14%	296 14%	84 18% zE	106 14%	184 13%	208 14%	60 15%	52 12%	137 13%	234 17% zHI	166 18% zMN	146 14%	130 13%	139 12%	499 15%	41 12%	27 13%	15 12%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, if at all, do you think the BBC as a whole provides:																
An authentic portrayal of the region where I live.																
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	178	9	33	3	13	9	26	6	5	1	5	22	99	63	147	17
	4%KO	3%	4%	2%	3%	4%	6%	3%	3%	1%	3%	6%	4%	4%	4%	5%
2	115	7	13	1	8	8	4	4	9	2	4	8	64	46	99	11
	3%BKOTX	2%	2%	1%	2%	4% X	1%	2%	5% TX	2%	3%	2%	3%	3%	3%	3%
3	211	25	36	5	22	15	27	9	6	7	5	10	117	87	171	30
	5%K	8% Tc	4%	3%	6%	7% c	6%	4%	3%	6%	3%	3%	5%	6%	5%	9% zf
4	255	26	59	10	19	10	17	14	18	6	11	23	159	91	214	16
	6% KX	9% X	7%	6%	5%	5%	4%	6%	10% X	5%	7%	6%	6%	6%	6%	5%
5	477	30	97	21	44	30	46	23	17	19	10	49	290	174	400	43
	12% DJ	10%	11%	14%	11%	14% b	10%	10%	9%	17% b	6%	13%	11%	12%	11%	12%
6	566	34	139	19	50	27	67	28	31	17	18	55	335	214	497	38
	14%	12%	16%	12%	13%	13%	14%	13%	17%	15%	12%	15%	13%	15%	14%	11%
7	709	63	158	26	74	37	75	46	32	19	22	57	456	244	587	70
	17% GN	21%	18%	17%	19%	18%	16%	20%	17%	17%	14%	15%	18%	17%	17%	20%
8	713	47	142	30	60	37	87	50	36	20	39	72	442	261	610	69
	17% P	16%	16%	20%	15%	17%	18%	22%	19%	18%	25% zTV	19%	17%	18%	17%	19%
9	352	20	80	13	30	15	51	13	16	13	22	35	252	97	301	27
	9% Re	7%	9%	9%	8%	7%	11%	6%	8%	12%	14% zSY	10%	10% ze	7%	9%	8%
Extremely Well 10	229	15	54	4	37	11	28	3	10	5	10	14	143	80	197	18
	6% Y	5%	6% Y	3%	9% zUYc	5% Y	6% Y	1%	5%	4%	7% Y	4%	6%	5%	6%	5%
Don't know	296	23	53	19	34	13	45	28	6	4	10	23	170	114	263	16
	7% JKQ	8%	6%	13% zThac	9%	6%	9% h	13% zThac	3%	4%	6%	6%	7%	8%	8%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.30HNPR e	6.18	6.44	6.52	6.53	6.16	6.48	6.36	6.32	6.48	6.81zSW	6.28	6.41ze	6.19	6.32	6.19
1-3 (Net)	504 12%BKOTU d	41 14%U	82 10%	9 6%	43 11%	32 15%U	56 12%	19 9%	20 11%	10 9%	14 9%	39 11%	280 11%	196 13%	418 12%	58 16%zf
1-4 (Net)	759 19%UKO	66 22%U	141 16%	19 12%	62 16%	41 19%	74 16%	33 15%	38 20%	16 14%	25 16%	62 17%	440 17%	288 20%	632 18%	74 21%
1-2 (Net)	293 7%BKO	16 5%	46 5%	4 3%	21 5%	17 8%	30 6%	10 5%	14 8%	3 3%	9 6%	29 8%	163 6%	109 7%	246 7%	28 8%
4-7 (Net)	2007 49%GXb	153 51%b	453 52%xb	76 50%	186 48%	104 49%	206 44%	111 49%	98 53%b	61 54%	61 39%	184 50%	1241 49%	723 49%	1698 49%	168 47%
5-6 (Net)	1042 25%DM	64 21%	236 27%b	40 26%	93 24%	57 27%	113 24%	51 23%	48 26%	36 32%b	28 18%	105 28%b	626 25%	388 26%	897 26%	82 23%
8-10 (Net)	1294 32%NP	82 27%	276 32%	47 31%	127 33%	63 30%	166 35%	66 29%	62 33%	38 46%zSTUV WYc	71 33%	121 33%	838 33%z	438 30%	1108 32%	114 32%
7-10 (Net)	2004 49%GHNPe	145 49%	433 50%	74 49%	201 52%	101 47%	241 51%	112 50%	94 51%	57 50%	93 60%z	177 48%	1294 51%ze	682 46%	1695 49%	184 52%
9-10 (Net)	581 14%NYe	35 12%	134 15%Y	17 11%	67 17%Y	26 12%	79 17%Y	16 7%	26 14%	18 16%	32 21%SY	49 13%	396 16%ze	177 12%	499 14%	45 13%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 243
C9_5. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:
 Programmes and content that are relevant to me.

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	157	92	64	10	41	56	50	11	21	42	33	26	22	45	64	118	27	6	6
	4%BCJKLO	5%zB	3%	2%	5%C	4%	3%	3%	5%J	4%	2%	3%	2%	4%L	6%zKL	3%	8%zOQ	3%	5%
2	102	64	38	5	17	34	46	9	17	22	31	9	24	37	32	75	20	4	3
	2%BKO	3%zB	2%	1%	2%	3%	3%C	2%	4%	2%	2%	1%	2%K	4%zK	3%K	2%	6%zOQ	2%	2%
3	160	86	72	16	22	44	78	29	23	37	34	22	41	35	61	113	26	10	10
	4%JKOd	4%	3%	3%	3%	3%	5%zDE	7%zU	5%J	4%	2%	2%	4%	3%	5%zK	3%	8%zO	5%	9%zO
4	221	110	111	26	43	73	79	15	22	59	64	44	49	60	68	188	23	8	3
	5%Rf	6%	5%	5%	6%	5%	5%	4%	5%	6%	5%	5%	5%	6%	6%	5%	7%R	4%	2%
5	425	210	214	59	58	131	177	47	52	106	109	94	98	88	145	351	38	22	14
	10%DJd	11%	10%	13%D	7%	10%	12%D	11%	12%J	10%	8%	10%	10%	9%	13%zM	10%	11%	11%	12%
6	511	257	254	47	113	170	181	50	63	126	178	119	113	125	153	426	39	35	12
	12%Ye	13%	12%	10%	14%C	12%	12%	12%	14%	12%	13%	13%	11%	13%	13%	12%	11%	17%zOPR	10%
7	754	344	409	100	161	249	243	52	94	192	264	171	223	179	181	648	58	30	18
	18%GN	17%	19%	21%F	21%F	18%	16%	13%	21%G	18%G	19%G	18%	22%zN	18%	16%	19%	17%	15%	15%
8	838	403	434	99	160	288	291	78	61	242	302	221	217	210	190	729	40	42	27
	20%HNPV	20%	21%	21%	20%	21%	20%	19%	14%	23%zH	22%H	24%zN	21%N	21%N	16%	21%zP	12%	21%P	23%P
9	468	226	242	56	76	168	167	48	37	112	202	132	120	105	111	389	43	25	11
	11%S	11%	12%	12%	10%	12%	11%	12%	8%	11%	15%zHI	14%zN	12%	11%	10%	11%	12%	12%	9%
Extremely Well 10	301	136	165	38	51	97	114	25	22	70	123	86	76	69	70	256	17	19	10
	7%	7%	8%	8%	7%	7%	8%	6%	5%	7%	9%zH	9%zN	7%	7%	6%	7%	5%	9%P	9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 243
C9_5. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	165	69	96	16	41	54	54	44	28	32	18	18	30	43	75	144	14	2	5
	4%JKQShd	3%	5%	3%	5%	4%	4%	11%zIJ	6%zIJ	3%J	1%	2%	3%	4%K	6%zKL	4%Q	4%	1%	4%Q
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.63AHNP Se	6.50	6.77zA	6.85zF	6.58	6.68	6.55	6.55	6.19	6.66H	7.00zGHI	7.02zLMN	6.80zMN	6.53N	6.24	6.71zP	5.87	6.76P	6.44P
1-3 (Net)	419	243	174	31	80	134	174	49	61	101	98	56	88	116	158	306	73	20	19
	10%BCJKO Vd	12%zB	8%	7%	10%C	10%	12%C	12%J	14%zJ	10%	7%	6%	9%	12%K	14%zKL	9%	21%zOQ	10%	16%zOQ
1-4 (Net)	639	353	285	57	124	206	253	64	84	160	162	100	137	176	227	494	96	27	22
	16%BCJKO UVd	18%zB	14%	12%	16%	15%	17%C	16%	19%J	15%J	12%	11%	14%	18%KL	20%zKL	14%	28%zOQR	14%	19%
1-2 (Net)	259	156	102	15	58	90	96	20	38	64	65	34	46	82	97	193	47	10	9
	6%BCJKLO T	8%zB	5%	3%	7%C	7%C	6%C	5%	9%J	6%	5%	4%	5%	8%zKL	8%zKL	6%	14%zOQR	5%	8%
4-7 (Net)	1911	922	987	233	375	623	680	163	231	482	616	427	484	452	548	1612	157	94	47
	47%GRX	46%	47%	49%	48%	46%	46%	40%	52%zGJ	46%	45%	45%	48%	45%	48%	47%R	46%	47%	39%
5-6 (Net)	936	467	468	107	170	301	358	96	115	232	287	213	212	213	299	777	77	57	26
	23%Y	23%	22%	23%	22%	22%	24%	24%	26%	22%	21%	23%	21%	21%	26%zL	23%	22%	28%z	22%
8-10 (Net)	1606	766	841	193	287	554	572	151	121	424	627	439	412	384	371	1374	100	85	47
	39%HNP e	38%	40%	41%	37%	41%	39%	37%H	27%	41%H	46%zGHI	47%zLMN	41%N	39%N	32%	40%P	29%	42%P	40%P
7-10 (Net)	2360	1110	1249	294	448	803	815	203	214	616	891	609	635	564	552	2022	158	115	66
	58%AGHNPe	56%	60%zA	62%zF	57%	59%	55%	50%	49%	59%GH	66%zGHI	65%zMN	63%zMN	57%N	48%	59%zP	46%	57%P	55%P
9-10 (Net)	769	362	406	94	127	266	281	73	59	182	325	218	195	175	181	645	60	44	21
	19%HNS	18%	19%	20%	16%	19%	19%	18%	13%	18%	24%zGHI	23%zMN	19%	18%	16%	19%	17%	22%	17%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides:																
Programmes and content that are relevant to me.																
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	157	15	22	2	9	7	27	3	5	1	3	24	90	55	136	12
	4%BCJKLO	5%	3%	2%	2%	3%	6%TVY	2%	2%	1%	2%	6%zTVY	4%	4%	4%	3%
2	102	9	15	2	5	8	10	3	11	2	7	4	61	36	92	6
	2%BKO	3%	2%	2%	1%	4%	2%	1%	6%zTVYc	2%	4%c	1%	2%	2%	3%	2%
3	160	11	32	5	11	12	9	14	2	6	2	9	76	76	126	23
	4%JKOd	4%	4%	4%	3%	5%X	2%	6%Xh	1%	5%	1%	2%	3%	5%zd	4%	7%zf
4	221	38	59	3	19	11	15	5	13	2	6	16	130	85	173	20
	5%Rf	13%zTUVWX	7%XY	2%	5%	5%	3%	2%	7%	2%	4%	4%	5%	6%	5%	6%
5	425	23	86	16	54	24	40	17	24	16	12	38	220	187	359	36
	10%Djd	8%	10%	10%	14%	11%	9%	8%	13%	14%	8%	10%	9%	13%zd	10%	10%
6	511	35	125	29	54	23	47	16	20	17	19	43	345	154	455	36
	12%Ye	12%	14%Y	19%zXY	14%Y	11%	10%	7%	11%	15%	12%	12%	14%ze	10%	13%z	10%
7	754	58	182	24	69	28	80	50	33	21	32	70	480	261	636	70
	18%GN	20%	21%W	16%	18%	13%	17%	22%W	18%	18%	21%	19%	19%	18%	18%	20%
8	838	67	170	33	55	48	104	71	42	27	37	76	548	279	703	82
	20%HNPV	22%V	20%	22%	14%	22%V	22%V	32%zTVXc	23%V	24%	23%V	21%	22%	19%	20%	23%
9	468	19	90	17	51	30	59	24	18	13	22	46	309	153	403	40
	11%S	6%	10%	11%	13%S	14%S	12%S	11%	10%	12%	14%S	13%S	12%	10%	12%	11%
Extremely Well 10	301	20	55	6	43	12	52	11	18	7	11	21	186	109	259	18
	7%	7%	6%	4%	11%zTUyc	6%	11%zTUyc	5%	9%	6%	7%	6%	7%	7%	7%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	165	3	29	13	19	9	30	10	1	2	7	21	81	76	146	13
		4%KQShd	1%	3%	9%zStha	5%Sh	4%	6%zSTh	5%Sh	1%	1%	4%	6%Sh	3%	5%zd	4%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.63AHNP	6.28	6.65	6.77	6.86S	6.56	6.90zS	6.99zS	6.63	6.80	6.96S	6.62	6.75ze	6.51	6.65	6.57
1-3 (Net)	419	35	69	10	25	27	46	19	18	9	12	36	228	167	354	41
	10%BCJKO	12%	8%	7%	6%	13%V	10%	9%	10%	8%	7%	10%	9%	11%d	10%	12%
1-4 (Net)	639	74	128	13	44	38	61	25	31	11	18	52	358	252	527	61
	16%BCJKO	25%zTUVX	15%	9%	11%	18%U	13%	11%	17%	10%	11%	14%	14%	17%d	15%	17%
1-2 (Net)	259	24	37	5	14	15	37	6	16	3	9	27	152	91	228	18
	6%BCJKLO	8%Y	4%	3%	4%	7%	8%TVY	3%	8%Y	3%	6%	7%Y	6%	6%	7%	5%
4-7 (Net)	1911	155	451	71	195	87	182	89	90	56	69	167	1175	687	1623	162
	47%GRX	52%WXY	52%zWXY	47%	50%XY	41%	39%	40%	48%	44%	44%	46%	46%	47%	47%	45%
5-6 (Net)	936	58	211	44	108	47	87	33	44	33	31	81	565	341	813	72
	23%Y	19%	24%XY	29%XY	28%XY	22%	18%	15%	24%	29%XY	20%	22%	22%	23%	23%	20%
8-10 (Net)	1606	105	315	56	150	90	215	106	78	47	69	143	1044	542	1365	140
	39%HNPe	35%	36%	37%	38%	42%	45%zST	47%zST	42%	41%	44%	39%	41%ze	37%	39%	39%
7-10 (Net)	2360	164	497	81	219	118	295	156	110	67	102	213	1524	802	2001	210
	58%GHNPe	55%	57%	53%	56%	56%	62%	70%zSTUV	59%	60%	65%	58%	60%ze	55%	57%	59%
9-10 (Net)	769	39	145	23	94	42	111	35	35	20	32	67	496	262	662	58
	19%HNS	13%	17%	15%	24%zSTY	20%	23%zST	16%	19%	18%	21%	18%	20%	18%	19%	16%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 244

C9_sum. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: (7-10)

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A good range of programmes and content that includes people like me.	2298 56%GHNPe	1086 54%	1211 58%	288 61%zF	434 55%	772 57%	803 54%	204 50%	197 45%	585 56%zH	888 65%zGHI	609 65%zLMN	592 58%N	551 55%N	546 47%	1956 57%P	163 47%	116 57%P	63 53%
A good range of programmes and content that represents where I live.	2036 50%HNPe	981 49%	1055 50%	255 54%zF	404 52%	667 49%	709 48%	184 45%	184 42%	537 52%zH	769 57%zGHI	531 57%zMN	528 52%N	475 48%	501 43%	1749 51%zP	134 39%	96 47%	58 49%P
An authentic portrayal of people like me.	1970 48%NPe	933 47%	1036 49%	242 51%	375 48%	654 48%	699 47%	176 43%	191 43%	501 48%	752 55%zGHI	511 54%zMN	526 52%zMN	460 46%	472 41%	1685 49%zP	133 39%	95 47%	56 47%
An authentic portrayal of the region where I live.	2004 49%GHNPe	976 49%	1028 49%	232 49%	403 51%	654 48%	714 48%	174 43%	191 43%	519 50%G	767 56%zGHI	544 58%zLMN	487 48%N	488 49%N	485 42%	1727 50%zP	129 37%	92 46%	56 47%P
Programmes and content that are relevant to me.	2360 58%AGHNPe	1110 56%	1249 60%zA	294 62%zF	448 57%	803 59%	815 55%	203 50%	214 49%	616 59%zGH	891 66%zGHI	609 65%zMN	635 63%zMN	564 57%N	552 48%	2022 59%zP	158 46%	115 57%P	66 55%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 244

C9_sum. This set of statements are about the BBC's responsibility to reflect, represent and serve diverse communities within all the UK's nations and regions.

On a scale of 1-10, where 1 means not at all well and 10 means extremely well, how well, if at all, do you think the BBC as a whole provides: (7-10)

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A good range of programmes and content that includes people like me.	2298	149	460	90	227	116	277	145	110	71	104	208	1473	785	1951	202
	56%GHNPe	50%	53%	59%	58%	55%	59%	64%zST	59%	63%	66%zST	57%	58%ze	53%	56%	57%
A good range of programmes and content that represents where I live.	2036	139	441	76	209	103	245	112	99	60	88	176	1307	699	1733	176
	50%GNP	46%	51%	50%	54%	49%	52%	50%	53%	54%	56%	48%	52%ze	48%	50%	49%
An authentic portrayal of people like me.	1970	122	415	81	201	95	242	111	100	54	91	174	1265	672	1684	166
	48%GNPe	41%	48%	53%S	52%S	45%	51%S	50%	54%S	48%	58%zSW	47%	50%ze	46%	48%	47%
An authentic portrayal of the region where I live.	2004	145	433	74	201	101	241	112	94	57	93	177	1294	682	1695	184
	49%GHNP	49%	50%	49%	52%	47%	51%	50%	51%	50%	60%z	48%	51%ze	46%	49%	52%
Programmes and content that are relevant to me.	2360	164	497	81	219	118	295	156	110	67	102	213	1524	802	2001	210
	58%AGHNPe	55%	57%	53%	56%	56%	62%	70%zSTUV Wc	59%	60%	65%	58%	60%ze	55%	57%	59%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 245
D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
 Base = All respondents

	Summary Table					
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
UnweightedBase	4099	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
Not At All Well 1	75 2%	89 2%	74 2%	117 3%	77 2%	74 2%
2	68 2%	71 2%	56 1%	88 2%	66 2%	83 2%
3	118 3%	97 2%	115 3%	168 4%	126 3%	129 3%
4	179 4%	197 5%	141 3%	218 5%	180 4%	188 5%
5	382 9%	344 8%	354 9%	419 10%	386 9%	394 10%
6	470 11%	403 10%	471 11%	537 13%	485 12%	493 12%
7	750 18%	698 17%	684 17%	696 17%	723 18%	712 17%
8	878 21%	904 22%	910 22%	770 19%	909 22%	863 21%
9	481 12%	548 13%	510 12%	416 10%	429 10%	474 12%
Extremely Well 10	391 10%	464 11%	388 9%	284 7%	360 9%	364 9%
Don't know	309 8%	286 7%	399 10%	389 9%	361 9%	326 8%
Total mentions	4101	4101	4101	4101	4101	4101
	100%	100%	100%	100%	100%	100%
Mean	6.99	7.11	7.08	6.63	6.93	6.92
1-3 (Net)	261 6%	256 6%	245 6%	373 9%	269 7%	286 7%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 245
D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
 Base = All respondents

	Summary Table					
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
1-4 (Net)	441 11%	454 11%	386 9%	591 14%	449 11%	474 12%
1-2 (Net)	144 4%	160 4%	130 3%	205 5%	143 3%	157 4%
4-7 (Net)	1781 43%	1642 40%	1650 40%	1869 46%	1775 43%	1788 44%
5-6 (Net)	851 21%	747 18%	825 20%	955 23%	871 21%	888 22%
8-10 (Net)	1750 43%	1916 47%	1807 44%	1470 36%	1697 41%	1701 41%
7-10 (Net)	2500 61%	2615 64%	2491 61%	2166 53%	2420 59%	2413 59%
9-10 (Net)	871 21%	1012 25%	897 22%	700 17%	788 19%	838 20%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 246
D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... (by users)
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

Summary Table						
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
UnweightedBase	3566	3566	3566	3566	3566	3566
WeightedBase	3521	3521	3521	3521	3521	3521
EffectiveBase	2441	2441	2441	2441	2441	2441
Not At All Well 1	37 1%	44 1%	36 1%	66 2%	38 1%	35 1%
2	40 1%	49 1%	38 1%	62 2%	41 1%	56 2%
3	85 2%	65 2%	79 2%	128 4%	91 3%	94 3%
4	130 4%	148 4%	104 3%	178 5%	132 4%	145 4%
5	318 9%	281 8%	290 8%	343 10%	325 9%	333 9%
6	400 11%	350 10%	398 11%	481 14%	405 12%	417 12%
7	690 20%	634 18%	623 18%	641 18%	671 19%	648 18%
8	819 23%	842 24%	857 24%	714 20%	843 24%	806 23%
9	457 13%	516 15%	483 14%	395 11%	410 12%	449 13%
Extremely Well 10	368 10%	445 13%	366 10%	273 8%	340 10%	351 10%
Don't know	176 5%	146 4%	249 7%	242 7%	224 6%	189 5%
Total mentions	3521 100%	3521 100%	3521 100%	3521 100%	3521 100%	3521 100%
Mean	7.19	7.32	7.28	6.82	7.13	7.11
1-3 (Net)	162 5%	158 4%	153 4%	256 7%	169 5%	185 5%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 246
D1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... (by users)
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Summary Table					
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
WeightedBase	3521	3521	3521	3521	3521	3521
EffectiveBase	2441	2441	2441	2441	2441	2441
1-4 (Net)	293 8%	306 9%	257 7%	433 12%	301 9%	329 9%
1-2 (Net)	77 2%	93 3%	73 2%	128 4%	78 2%	91 3%
4-7 (Net)	1539 44%	1414 40%	1415 40%	1642 47%	1534 44%	1543 44%
5-6 (Net)	719 20%	632 18%	688 20%	824 23%	730 21%	750 21%
8-10 (Net)	1644 47%	1803 51%	1705 48%	1381 39%	1594 45%	1605 46%
7-10 (Net)	2334 66%	2437 69%	2328 66%	2022 57%	2265 64%	2253 64%
9-10 (Net)	825 23%	962 27%	848 24%	668 19%	751 21%	799 23%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 247
D1_1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	75	45	30	8	18	28	21	6	14	16	20	7	18	19	30	50	18	3	4
	2%KOVg	2%	1%	2%	2%	2%	1%	1%	3%	2%	1%	1%	2%	2%	3%K	1%	5%zOQ	2%	3%
2	68	41	27	3	19	12	35	13	11	12	16	7	12	20	29	48	15	3	2
	2%EKOTd	2%	1%	1%	2%CE	1%	2%CE	3%I	3%	1%	1%	1%	1%	2%	3%zK	1%	4%zO	2%	2%
3	118	56	61	16	21	39	42	19	15	27	23	16	20	27	54	87	22	4	5
	3%JKOX	3%	3%	3%	3%	3%	3%	5%J	3%	3%	2%	2%	2%	3%	5%zKL	3%	7%zOQ	2%	4%
4	179	93	86	27	36	55	62	20	26	40	64	39	38	47	55	141	25	10	4
	4%	5%	4%	6%	5%	4%	4%	5%	6%	4%	5%	4%	4%	5%	5%	4%	7%zO	5%	3%
5	382	173	208	29	52	146	154	43	46	92	96	63	84	102	132	328	27	19	8
	9%CDJKd	9%	10%	6%	7%	11%CD	10%CD	11%	10%	9%	7%	7%	8%	10%K	11%zKL	10%	8%	9%	7%
6	470	244	223	63	104	164	139	40	63	111	173	102	119	104	144	405	32	21	12
	11%Fc	12%	11%	13%F	13%F	12%	9%	10%	14%	11%	13%	11%	12%	10%	13%	12%	9%	11%	10%
7	750	363	387	97	136	278	239	60	78	204	264	180	192	192	186	644	53	37	16
	18%FRh	18%	18%	21%	17%	20%zF	16%	15%	18%	20%	19%	19%	19%	19%	16%	19%	15%	18%	14%
8	878	416	463	98	171	275	335	74	81	252	320	241	235	208	195	758	59	41	21
	21%N	21%	22%	21%	22%	20%	23%	18%	18%	24%zGH	24%z	26%zMN	23%N	21%	17%	22%	17%	20%	18%
9	481	248	233	70	88	145	177	42	44	124	192	139	124	108	110	399	44	27	11
	12%Ne	12%	11%	15%zE	11%	11%	12%	10%	10%	12%	14%z	15%zMN	12%	11%	10%	12%	13%	13%	9%
Extremely Well 10	391	184	206	45	62	130	154	43	25	100	149	92	107	95	97	328	20	28	15
	10%HP	9%	10%	9%	8%	9%	10%	11%H	6%	10%H	11%H	10%	11%	10%	8%	10%	6%	14%zOP	12%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 247
D1_1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	309	134	175	19	76	94	121	49	39	62	42	52	65	73	120	248	31	9	22
	8%CIKQSh	7%	8%	4%	10%zCE	7%CE	8%CE	12%zIU	9%IU	6%IU	3%	5%	6%	7%	10%zKL	7%	9%Q	4%	19%zOPQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.99HNP	6.94	7.05	7.10	6.90	6.96	7.04	6.80	6.54	7.12zGH	7.23zGH	7.34zMN	7.16zN	6.93N	6.60	7.05zP	6.29	7.20P	6.95P
1-3 (Net)	261	143	118	26	58	79	98	37	40	55	59	31	50	66	114	185	55	10	11
	6%JKOSU	7%	6%	6%	7%	6%	7%	9%IU	9%IU	5%	4%	3%	5%	7%K	10%zKLM	5%	16%zOQR	5%	9%O
1-4 (Net)	441	236	204	53	94	134	160	57	65	95	123	70	88	114	169	326	80	20	14
	11%JKLOT Ua	12%	10%	11%	12%	10%	11%	14%IU	15%zIU	9%	9%	7%	9%	11%K	15%zKL	10%	23%zOQR	10%	12%
1-2 (Net)	144	87	57	10	37	40	56	19	25	28	36	14	30	39	60	99	33	6	6
	4%BKOVd	4%zB	3%	2%	5%CE	3%	4%	5%	6%zIU	3%	3%	2%	3%	4%K	5%zKL	3%	9%zOQ	3%	5%
4-7 (Net)	1781	874	904	216	328	642	594	162	212	448	597	385	433	446	517	1518	136	87	40
	43%FR	44%	43%	46%	42%	47%zF	40%	40%	48%	43%	44%	41%	43%	45%	45%	44%R	39%	43%R	33%
5-6 (Net)	851	418	431	93	156	310	293	83	109	203	269	166	203	206	276	733	58	40	20
	21%Kc	21%	21%	20%	20%	23%	20%	20%	25%	20%	20%	18%	20%	21%	24%zK	21%	17%	20%	17%
8-10 (Net)	1750	848	902	212	321	550	667	159	150	476	660	472	466	411	401	1485	123	96	46
	43%HNP	42%	43%	45%	41%	40%	45%E	39%	34%	46%zH	49%zGH	50%zMN	46%N	41%N	35%	43%P	36%	47%P	39%
7-10 (Net)	2500	1211	1289	309	457	828	905	218	228	680	924	652	658	603	587	2129	175	133	62
	61%GHNPR	61%	61%	65%D	58%	61%	61%	54%	52%	65%zGH	68%zGH	69%zMN	65%zN	61%N	51%	62%zPR	51%	66%PR	53%
9-10 (Net)	871	432	439	114	151	275	332	85	69	224	341	231	231	203	207	727	64	55	26
	21%HNe	22%	21%	24%	19%	20%	22%	21%	16%	22%zH	25%zH	25%zN	23%N	20%	18%	21%	19%	27%zOP	21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	75	1	12	*	*	3	14	-	3	*	1	16	39	25	69	1
	2%KOVg	*	1%	*	*	1%	3%SVY	-	2%	*	1%	4%zSTUVY	2%	2%	2%	*
2	68	4	6	-	5	6	6	5	10	-	3	3	32	33	56	6
	2%EKOTd	1%	1%	-	1%	3%T	1%	2%	5%zTUVXc	-	2%	1%	1%	2%	2%	2%
3	118	3	26	1	17	8	4	8	4	2	4	10	71	42	99	7
	3%JKOX	1%	3%X	1%	4%X	4%X	1%	4%X	2%	1%	3%	3%	3%	3%	3%	2%
4	179	17	27	6	20	5	13	6	16	2	8	21	108	64	146	20
	4%	6%	3%	4%	5%	2%	3%	3%	9%zTWXYa	2%	5%	6%	4%	4%	4%	6%
5	382	28	85	12	45	22	40	19	21	15	13	28	203	167	320	38
	9%CDJKd	9%	10%	8%	12%	10%	9%	9%	11%	14%	8%	8%	8%	11%zd	9%	11%
6	470	49	112	23	46	24	50	21	25	12	20	23	310	151	394	35
	11%Fc	16%zc	13%c	15%c	12%c	11%	11%	9%	13%c	10%	13%c	6%	12%	10%	11%	10%
7	750	66	172	30	55	35	96	39	17	26	26	82	466	273	637	72
	18%FRh	22%Vh	20%Vh	20%h	14%	16%	20%h	18%	9%	23%h	16%	22%Vh	18%	19%	18%	20%
8	878	63	172	41	93	43	85	67	48	33	36	77	544	317	743	82
	21%N	21%	20%	27%X	24%	20%	18%	30%zTXc	26%	29%X	23%	21%	22%	22%	21%	23%
9	481	36	92	17	42	26	66	29	15	10	16	50	325	151	410	44
	12%Ne	12%	11%	12%	11%	12%	14%	13%	8%	9%	10%	14%	13%ze	10%	12%	12%
Extremely Well 10	391	26	73	9	46	17	55	13	23	10	20	35	247	135	343	27
	10%HP	9%	8%	6%	12%Y	8%	12%Y	6%	12%	9%	13%	10%	10%	9%	10%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 247
D1_1. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	309	6	87	11	20	23	44	16	4	4	11	22	183	114	270	23
		8% CJKQSh	2%	10% zSVh	8% Sh	5%	11% zSVh	9% Sh	7% S	2%	3%	6% S	7%	8%	8%	7%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.99 HNP	7.06	7.00	7.24	7.07	6.91	7.20 h	7.14	6.72	7.24	7.14	6.98	7.09 ze	6.90	7.01	7.05
1-3 (Net)	261	8	45	2	22	17	23	13	17	2	8	29	142	100	224	14
		6% KOSU	3%	5%	1%	6% U	8% SU	5%	6% U	9% SU	2%	5%	8% SU	6%	7%	4%
1-4 (Net)	441	25	72	7	42	22	37	20	33	4	16	49	250	164	370	34
		11% JKLOTU	8%	8%	5%	11%	10%	8%	9%	18% zSTUXY	3%	10%	13% TUXa	10%	11%	10%
		a								a						
1-2 (Net)	144	5	19	*	5	9	20	5	13	*	4	19	71	58	125	7
		4% BKOVd	2%	2%	*	1%	4% U	4% UV	2%	7% zSTUVa	*	2%	5% TUV	3%	4%	2%
4-7 (Net)	1781	160	396	71	166	86	200	86	80	55	66	154	1087	655	1498	165
		43% FR	54% zVWXY	46%	47%	40%	42%	38%	43%	48%	42%	42%	43%	45%	43%	46%
		c														
5-6 (Net)	851	77	196	35	91	46	91	40	46	27	33	51	513	318	714	73
		21% Kc	26% cc	23% cc	23% cc	22% cc	19%	18%	25% cc	24% cc	21%	14%	20%	22%	20%	21%
8-10 (Net)	1750	124	337	68	181	86	206	110	86	53	71	163	1116	603	1496	153
		43% HNP	42%	39%	45%	47% T	41%	44%	46%	47%	45%	44%	44%	41%	43%	43%
7-10 (Net)	2500	190	510	98	236	121	302	149	104	78	97	245	1582	876	2133	225
		61% GHNPR	64%	59%	65%	61%	57%	64%	66%	56%	70%	62%	67% Th	63% z	60%	63%
9-10 (Net)	871	62	165	27	89	43	121	42	38	20	36	86	572	286	753	71
		21% HNe	21%	19%	18%	23%	20%	26% T	19%	20%	17%	23%	23% ze	19%	22%	20%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 248
D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides high quality television content.
 Base = All respondents

	Total (Z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	89	55	34	9	22	31	26	7	20	23	20	4	18	25	42	70	14	1	4
	2%BKg	3%zB	2%	2%	3%	2%	2%	2%	5%zJ	2%	1%	*	2%K	3%K	4%zKL	2%	4%zOQ	1%	3%Q
2	71	48	23	7	16	16	32	6	8	18	14	8	16	16	31	55	10	4	2
	2%BJK	2%zB	1%	1%	2%	1%	2%	1%	2%	2%	1%	1%	2%	2%	3%zK	2%	3%	2%	2%
3	97	45	51	12	19	36	30	18	8	19	25	19	27	19	31	68	23	3	2
	2%O	2%	2%	3%	2%	3%	2%	5%zJ	2%	2%	2%	2%	3%	2%	3%	2%	7%zOQR	2%	2%
4	197	102	93	19	37	57	85	19	29	43	68	39	39	60	60	146	33	14	5
	5%OX	5%	4%	4%	5%	4%	6%	5%	7%	4%	5%	4%	4%	6%	5%	4%	10%zOR	7%	4%
5	344	157	187	29	55	137	123	38	42	89	84	44	75	83	142	297	25	16	7
	8%JK	8%	9%	6%	7%	10%zC	8%	9%	10%J	9%	6%	5%	7%K	8%K	12%zKLM	9%	7%	8%	6%
6	403	200	203	48	77	146	132	42	49	107	131	81	99	111	112	346	27	18	12
	10%	10%	10%	10%	10%	11%	9%	10%	11%	10%	10%	9%	10%	11%	10%	10%	8%	9%	10%
7	698	338	359	94	150	214	240	56	95	197	230	174	171	170	184	590	59	34	15
	17%	17%	17%	20%	19%	16%	16%	14%	21%zG	19%G	17%	18%	17%	17%	16%	17%	17%	17%	13%
8	904	410	495	123	162	302	317	78	79	232	332	235	252	210	208	785	56	43	21
	22%ANP	20%	24%	26%z	21%	22%	21%	19%	18%	22%	24%zH	25%zN	25%N	21%	18%	23%zP	16%	21%	17%
9	548	290	257	61	102	183	202	48	41	138	236	155	137	143	113	459	49	27	13
	13%HNe	15%	12%	13%	13%	13%	14%	12%	9%	13%	17%zGHI	17%zN	13%N	14%N	10%	13%	14%	13%	11%
Extremely Well 10	464	223	241	54	71	156	183	52	33	116	182	134	132	92	106	392	26	31	16
	11%HNP	11%	11%	11%	9%	11%	12%	13%H	7%	11%	13%zH	14%zMN	13%MN	9%	9%	11%	8%	15%zP	13%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 248
D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides high quality television content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	286	130	156	18	72	87	110	43	37	59	38	48	49	68	122	228	24	11	23
	7%CIKLS	7%	7%	4%	9%zCE	6%	7%zC	11%zIU	8%zJ	6%zI	3%	5%	5%	7%	11%zKLM	7%	7%	5%	19%zOPQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.11HNP	7.05	7.18	7.24	6.99	7.10	7.15	7.04H	6.62	7.14H	7.43zGHI	7.59zLMN	7.27zMN	7.01N	6.65	7.17zP	6.49	7.30P	7.11P
1-3 (Net)	256	148	108	27	57	84	88	31	36	60	58	30	61	61	105	194	46	8	8
	6%BJKO	7%zB	5%	6%	7%	6%	6%	8%zJ	8%zJ	6%	4%	3%	6%K	6%K	9%zKLM	6%	13%zOQR	4%	7%
1-4 (Net)	454	250	201	46	94	140	173	50	65	102	126	69	100	120	165	339	79	22	13
	11%BJKOX ad	13%zB	10%	10%	12%	10%	12%	12%	15%zIU	10%	9%	7%	10%	12%K	14%zKL	10%	23%zOQR	11%	11%
1-2 (Net)	160	103	56	15	38	47	58	13	28	41	33	11	34	41	73	125	23	5	6
	4%BJKd	5%zB	3%	3%	5%	3%	4%	3%	6%zJ	4%	2%	1%	3%K	4%K	6%zKL	4%	7%zOQ	3%	5%
4-7 (Net)	1642	797	842	190	319	553	580	154	215	436	512	337	384	423	498	1378	143	82	39
	40%KRY	40%	40%	40%	41%	41%	39%	38%	49%zGU	42%	38%	36%	38%	42%K	43%zKL	40%R	42%R	41%	32%
5-6 (Net)	747	357	390	77	132	282	255	80	91	196	215	125	174	194	254	642	52	34	19
	18%JK	18%	19%	16%	17%	21%z	17%	20%	21%	19%	16%	13%	17%K	19%K	22%zKL	19%	15%	17%	16%
8-10 (Net)	1916	923	993	238	335	641	702	178	153	486	750	524	520	445	427	1636	131	100	49
	47%DHNP	46%	47%	50%D	43%	47%	47%	44%H	35%	47%H	55%zGHI	56%zMN	51%zMN	45%N	37%	48%P	38%	50%P	41%
7-10 (Net)	2615	1261	1352	332	485	855	942	234	248	683	980	698	691	614	611	2226	190	135	64
	64%GHNPR	63%	64%	70%zDEF	62%	63%	64%	58%	56%	66%GH	72%zGHI	74%zLMN	68%zMN	62%N	53%	65%zPR	55%	67%PR	54%
9-10 (Net)	1012	514	498	115	173	339	385	100	74	254	418	289	269	235	219	851	75	58	29
	25%HNe	26%	24%	24%	22%	25%	26%	25%H	17%	24%H	31%zHI	31%zMN	27%N	24%N	19%	25%	22%	29%	24%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 248
D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides high quality television content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	89	5	16	1	5	5	18	1	3	-	3	14	48	29	82	2
	2%BKg	2%	2%	*	1%	2%	4%Y	*	2%	-	2%	4%Y	2%	2%	2%	1%
2	71	7	8	-	7	9	3	4	10	*	3	5	35	31	57	5
	2%BJK	2%	1%	-	2%	4%zTUX	1%	2%	5%zTUXc	*	2%	1%	1%	2%	2%	1%
3	97	3	20	2	8	6	4	6	5	2	2	10	57	35	82	7
	2%O	1%	2%	2%	2%	3%	1%	3%	3%	2%	1%	3%	2%	2%	2%	2%
4	197	29	34	7	15	6	9	7	18	2	5	14	107	84	164	23
	5%OX	10%zTVWXY	4%	5%	4%	3%	2%	3%	10%zTVWXY	2%	3%	4%	4%	6%	5%	7%
	abc	abc	abc	abc	abc	abc	abc	abc	abc	abc	abc	abc	abc	abc	abc	abc
5	344	19	91	10	35	15	35	18	17	19	13	26	200	130	278	38
	8%JK	6%	10%	6%	9%	7%	7%	8%	9%	17%zSUWXc	8%	7%	8%	9%	8%	11%
6	403	27	79	15	53	24	54	13	19	9	16	37	249	144	349	29
	10%	9%	9%	10%	14%zY	11%	11%	6%	10%	8%	10%	10%	10%	10%	10%	8%
7	698	55	147	34	58	40	81	30	25	18	27	74	432	255	586	66
	17%	19%	17%	22%	15%	19%	17%	14%	13%	16%	17%	20%	17%	17%	17%	18%
8	904	71	203	43	96	39	87	68	36	29	36	77	566	326	776	76
	22%ANP	24%	24%	28%X	25%	18%	18%	30%zWXhc	19%	26%	23%	21%	22%	22%	22%	21%
9	548	40	103	16	42	17	84	38	27	20	17	54	375	169	458	52
	13%HNe	13%	12%	11%	11%	8%	18%zTVW	17%W	14%	18%W	11%	15%	15%ze	11%	13%	15%
Extremely Well 10	464	36	86	12	54	28	58	20	22	11	24	42	294	160	407	34
	11%HNP	12%	10%	8%	14%	13%	12%	9%	12%	9%	16%	11%	12%	11%	12%	10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 248
D1_2. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	286	8	78	12	17	22	39	18	5	2	12	15	166	109	247	24
	7% CJKLS	3%	9% zSVhc	8% S	4%	10% zSVhac	8% S	8% S	3%	2%	7%	4%	7%	7%	7%	7%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.11 HNP	7.12	7.11	7.30	7.22	6.95	7.32 h	7.42 h	6.79	7.37	7.33	7.08	7.23 ze	7.02	7.13	7.14
1-3 (Net)	256	14	45	3	19	20	26	11	17	2	8	29	139	94	221	14
	6% BJKO	5%	5%	2%	5%	9% Ua	5%	5%	9% Ua	2%	5%	8% U	6%	6%	6%	4%
1-4 (Net)	454	43	79	10	34	26	34	18	36	4	12	43	247	179	385	37
	11% BJKOX ad	14% TXa	9%	7%	9%	12% a	7%	8%	19% zTUVXY ab	3%	8%	12% a	10%	12% d	11%	10%
1-2 (Net)	160	11	24	1	11	14	21	5	13	*	6	19	82	60	138	7
	4% BJKd	4%	3%	*	3%	6% TUa	4%	2%	7% TUa	*	4%	5% U	3%	4%	4%	2%
4-7 (Net)	1642	130	350	65	162	85	179	69	79	48	60	151	989	613	1378	156
	40% KRY	44% Y	41% Y	43% Y	41% Y	40%	38%	31%	42%	43%	38%	41% Y	39%	42%	40%	44%
5-6 (Net)	747	46	169	25	88	39	89	31	36	28	29	63	450	273	627	67
	18% JK	15%	20%	16%	23% Y	18%	19%	14%	19%	25%	18%	17%	18%	19%	18%	19%
8-10 (Net)	1916	146	392	71	192	85	230	126	85	60	77	172	1235	655	1642	162
	47% DHNP	49%	45%	47%	49%	40%	49%	56% zTW	45%	53%	49%	47%	49% ze	45%	47%	46%
7-10 (Net)	2615	202	539	105	250	125	311	157	109	79	104	246	1667	911	2228	228
	64% GHNPR	68%	62%	69%	64%	59%	66%	70%	59%	70%	67%	67%	66% ze	62%	64%	64%
9-10 (Net)	1012	75	188	28	96	46	142	58	49	31	41	95	669	329	866	87
	25% HNe	25%	22%	19%	25%	22%	30% zTU	26%	26%	27%	26%	26%	26% ze	22%	25%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 249
D1_3. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	74	42	32	8	18	31	17	8	17	14	16	6	14	22	32	56	13	1	3
	2%Kg	2%	2%	2%	2%	2%	1%	2%	4%zU	1%	1%	1%	1%	2%K	3%zK	2%	4%zOQ	1%	3%
2	56	35	21	2	15	11	28	8	7	11	16	2	11	12	30	39	13	3	1
	1%EKO	2%	1%	*	2%C	1%	2%CE	2%	2%	1%	1%	*	1%K	1%K	3%zKL	1%	4%zO	2%	1%
3	115	60	55	13	27	33	42	14	12	28	30	16	27	36	35	77	29	7	3
	3%KO	3%	3%	3%	3%	2%	3%	4%	3%	3%	2%	2%	3%	4%K	3%	2%	8%zOQR	3%	2%
4	141	73	67	9	26	47	60	14	20	33	41	18	32	41	49	113	18	7	3
	3%CK	4%	3%	2%	3%	3%	4%C	4%	5%	3%	3%	2%	3%	4%K	4%K	3%	5%	4%	2%
5	354	165	189	39	60	124	131	46	46	83	87	59	84	102	110	297	29	16	11
	9%JKX	8%	9%	8%	8%	9%	9%	11%J	10%J	8%	6%	6%	8%	10%K	10%K	9%	9%	8%	10%
6	471	229	242	56	88	177	151	37	65	103	168	105	125	98	142	410	36	16	9
	11%R	11%	12%	12%	11%	13%	10%	9%	15%GI	10%	12%	11%	12%	10%	12%	12%R	11%	8%	8%
7	684	333	350	91	143	234	216	49	74	196	257	164	155	176	189	586	42	39	17
	17%FGP	17%	17%	19%F	18%	17%	15%	12%	17%	19%G	19%zG	17%	15%	18%	16%	17%	12%	19%P	15%
8	910	442	468	98	169	288	355	89	94	243	300	257	238	205	209	776	69	42	22
	22%N	22%	22%	21%	22%	21%	24%	22%	21%	23%	22%	27%zMN	24%N	21%	18%	23%	20%	21%	19%
9	510	266	243	72	90	165	182	45	35	135	234	151	138	113	108	434	38	26	11
	12%HNe	13%	12%	15%	12%	12%	12%	11%	8%	13%H	17%zGHI	16%zMN	14%N	11%	9%	13%	11%	13%	9%
Extremely Well 10	388	168	220	52	66	140	130	37	28	108	137	87	104	105	92	322	20	31	15
	9%HP	8%	10%	11%	8%	10%	9%	9%	6%	10%H	10%H	9%	10%	10%	8%	9%	6%	15%zOP	13%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	399	187	212	34	83	115	167	59	44	87	72	73	86	86	154	326	36	13	24
	10%JKVh	9%	10%	7%	11%	8%	11%CE	14%zU	10%J	8%J	5%	8%	8%	9%	13%zKLM	9%	10%	7%	20%zOPQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.08HNP	7.02	7.15	7.30zD	6.96	7.08	7.08	6.93	6.61	7.23zH	7.33zGH	7.49zLMN	7.20N	6.98N	6.71	7.14zP	6.35	7.36zP	7.14P
1-3 (Net)	245	137	108	22	60	75	88	30	36	53	62	25	52	71	98	172	55	11	7
	6%JKOTg	7%	5%	5%	8%	5%	6%	7%	8%J	5%	5%	3%	5%K	7%K	8%zKL	5%	16%zOQR	5%	6%
1-4 (Net)	386	210	175	31	86	122	148	45	56	86	103	43	84	112	147	285	72	18	10
	9%CIKOT Ud	11%z	8%	6%	11%C	9%	10%C	11%	13%zU	8%	8%	5%	8%K	11%K	13%zKL	8%	21%zOQR	9%	8%
1-2 (Net)	130	77	53	9	33	42	46	16	24	25	32	8	25	34	62	95	26	4	4
	3%BKOTg	4%zB	3%	2%	4%	3%	3%	4%	6%zU	2%	2%	1%	2%K	3%K	5%zKL	3%	8%zOQ	2%	4%
4-7 (Net)	1650	800	848	194	317	582	558	146	204	415	553	347	395	417	491	1406	126	78	40
	40%KR	40%	40%	41%	40%	43%F	38%	36%	46%zG	40%	41%	37%	39%	42%	43%K	41%R	37%	39%	34%
5-6 (Net)	825	393	431	95	147	301	282	83	110	186	255	164	209	200	252	707	66	32	20
	20%KY	20%	21%	20%	19%	22%	19%	20%	25%zU	18%	19%	17%	21%	20%	22%K	21%	19%	16%	17%
8-10 (Net)	1807	876	930	222	324	593	667	172	157	485	672	495	480	423	409	1532	128	99	48
	44%HNPT	44%	44%	47%	41%	43%	45%	42%	36%	47%H	49%zGH	53%zLMN	47%N	42%N	36%	45%P	37%	49%P	40%
7-10 (Net)	2491	1209	1280	313	468	827	883	221	231	681	929	659	635	599	598	2117	170	138	65
	61%GHNP	60%	61%	66%zDF	60%	61%	60%	54%	52%	66%zGH	68%zGH	70%zLMN	63%N	60%N	52%	62%PR	49%	68%zOPR	55%
9-10 (Net)	897	434	462	124	156	305	312	83	63	242	371	238	242	217	200	756	58	57	26
	22%HNPe	22%	22%	26%zDF	20%	22%	21%	20%	14%	23%H	27%zGH	25%zN	24%N	22%N	17%	22%	17%	28%zOP	22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	74	-	10	1	6	5	17	1	1	*	1	15	37	24	65	1
	2%Kg	-	1%	1%	2%	2%5	4%zSTY	*	1%	*	1%	4%zSTY	1%	2%	2%	*
2	56	4	6	-	4	3	1	6	10	-	3	4	30	25	49	1
	1%EKO	1%	1%	-	1%	1%	*	3%TX	5%zSTUVXc	-	2%	1%	1%	2%	1%	*
3	115	7	18	2	15	8	8	2	3	1	3	9	71	38	103	7
	3%KO	2%	2%	1%	4%	4%	2%	1%	2%	1%	2%	2%	3%	3%	3%	2%
4	141	16	22	2	12	9	18	5	8	2	6	13	76	60	114	15
	3%CK	5%	3%	1%	3%	4%	4%	2%	4%	2%	4%	3%	3%	4%	3%	4%
5	354	26	94	16	31	13	27	12	23	13	11	30	203	141	298	34
	9%JKX	9%	11%zXY	11%	8%	6%	6%	5%	12%X	12%	7%	8%	8%	10%	9%	9%
6	471	33	102	17	52	38	55	19	24	18	18	33	299	162	406	35
	11%R	11%	12%	12%	13%	18%zTYc	12%	8%	13%	16%	12%	9%	12%	11%	12%	10%
7	684	60	160	27	61	28	75	42	23	20	25	65	430	243	570	68
	17%FGP	20%	18%	18%	16%	13%	16%	19%	12%	17%	16%	18%	17%	17%	16%	19%
8	910	62	169	42	91	43	97	63	47	30	38	95	562	333	775	77
	22%N	21%	20%	27%	23%	20%	20%	28%T	25%	26%	24%	26%T	22%	23%	22%	22%
9	510	36	103	15	48	20	67	32	28	15	20	49	342	160	424	49
	12%HNe	12%	12%	10%	12%	9%	14%	14%	15%	14%	13%	13%	14%ze	11%	12%	14%
Extremely Well 10	388	30	72	12	48	22	52	17	13	10	18	28	250	130	347	26
	9%HP	10%	8%	8%	12%	11%	11%	8%	7%	9%	12%	8%	10%	9%	10%z	7%

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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	399	24	108	17	21	23	56	25	7	3	14	27	228	155	337	43
	10% KVh	8%	13% zVhac	12% Vha	5%	11% h	12% Vha	11% Vha	4%	3%	9%	7%	9%	11%	10%	12%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.08 HNP	7.16	7.10	7.28	7.17	6.92	7.20	7.40 Wh	6.89	7.29	7.30	7.00	7.18 ze	7.00	7.09	7.22
1-3 (Net)	245	11	34	3	25	15	26	9	14	2	7	28	138	87	217	9
	6% KOTg	4%	4%	2%	6%	7% U	6%	4%	7%	1%	4%	8% TU	5%	6%	6% g	2%
1-4 (Net)	386	27	56	5	37	25	44	14	22	4	13	40	213	147	331	24
	9% CJKOTUd	9%	6%	3%	10% U	12% TU	9% U	6%	12% U	4%	8%	11% TU	8%	10%	9%	7%
1-2 (Net)	130	4	15	1	10	7	18	6	11	*	4	19	66	49	114	2
	3% BKOTg	1%	2%	1%	2%	3%	4%	3%	6% STU	*	2%	5% STU	3%	3%	3% g	*
4-7 (Net)	1650	135	377	63	157	89	175	78	78	53	60	140	1007	605	1387	152
	40% KR	45%	44% Y	42%	40%	42%	37%	35%	42%	47%	38%	38%	40%	41%	40%	43%
5-6 (Net)	825	59	196	34	84	51	82	31	47	31	30	63	502	303	704	68
	20% KY	20%	23% Y	22%	21%	24% Y	17%	14%	25% Y	27% Y	19%	17%	20%	21%	20%	19%
8-10 (Net)	1807	128	345	68	186	85	216	113	88	55	76	172	1155	624	1546	152
	44% HNPT	43%	40%	45%	48% T	40%	46%	50% T	47%	49%	49%	47%	46% z	42%	44%	43%
7-10 (Net)	2491	188	504	95	248	113	291	154	111	75	101	237	1585	867	2115	221
	61% GHNP	63%	58%	63%	64% W	54%	62%	69% zTW	60%	66%	64%	64% W	63% ze	59%	61%	62%
9-10 (Net)	897	66	176	27	96	42	119	50	40	25	39	77	592	290	771	75
	22% HNPe	22%	20%	18%	25%	20%	25%	22%	22%	22%	25%	21%	23% ze	20%	22%	21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 250
D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Takes risks and provides TV programmes and content that is new and innovative.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	117	73	44	13	28	42	35	18	20	24	31	12	30	25	50	90	17	6	3
	3%BKV	4%zB	2%	3%	4%	3%	2%	4%	5%J	2%	2%	1%	3%K	3%	4%zK	3%	5%zO	3%	3%
2	88	63	25	7	23	23	35	8	15	24	26	16	14	24	35	71	11	3	4
	2%B	3%zB	1%	1%	3%	2%	2%	2%	3%	2%	2%	2%	1%	2%	3%L	2%	3%	1%	3%
3	168	85	83	27	35	51	54	24	15	37	49	30	46	43	49	129	26	8	6
	4%	4%	4%	6%	5%	4%	4%	6%	3%	4%	4%	3%	5%	4%	4%	4%	8%zO	4%	5%
4	218	94	124	25	34	78	81	22	40	44	73	43	55	69	51	174	22	16	6
	5%	5%	6%	5%	4%	6%	5%	5%	9%zIU	4%	5%	5%	5%	7%	4%	5%	7%	8%	5%
5	419	217	200	52	65	137	164	54	41	105	104	76	86	117	139	343	40	22	13
	10%JKYd	11%	10%	11%	8%	10%	11%	13%J	9%	10%	8%	8%	8%	12%K	12%zKL	10%	12%	11%	11%
6	537	251	284	76	93	199	169	39	62	139	190	123	155	131	129	455	48	25	8
	13%R	13%	14%	16%F	12%	15%F	11%	10%	14%	13%	14%	13%	15%N	13%	11%	13%R	14%R	12%	7%
7	696	336	359	82	135	224	254	51	83	186	248	206	168	149	173	600	51	29	15
	17%G	17%	17%	17%	17%	16%	17%	13%	19%G	18%G	18%G	22%zLMN	17%	15%	15%	17%	15%	15%	13%
8	770	377	393	81	142	279	268	65	69	216	297	182	186	199	204	656	52	39	23
	19%	19%	19%	17%	18%	20%	18%	16%	16%	21%	22%zGH	19%	18%	20%	18%	19%	15%	19%	19%
9	416	211	206	56	85	114	162	36	29	113	165	117	109	94	96	359	30	20	7
	10%EHNRe	11%	10%	12%E	11%	8%	11%	9%	7%	11%H	12%zH	12%zN	11%	9%	8%	10%R	9%	10%	6%
Extremely Well 10	284	128	156	29	61	99	95	30	16	68	116	72	78	66	67	240	12	23	9
	7%HPY	6%	7%	6%	8%	7%	6%	7%H	4%	7%	9%zH	8%	8%	7%	6%	7%P	3%	11%zOP	8%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
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Takes risks and provides TV programmes and content that is new and innovative.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	389	164	225	26	81	118	164	59	50	84	60	64	87	79	159	319	35	10	25
	9%ACJKVhd	8%	11%zA	5%	10%C	9%C	11%C	14%zU	11%J	8%J	4%	7%	9%	8%	14%zKLM	9%Q	10%Q	5%	21%zOPQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
Mean	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	6.63AGHNPe	6.52	6.73zA	6.56	6.64	6.62	6.65	6.34	6.12	6.74GH	6.88zGH	6.95zLMN	6.69N	6.53	6.36	6.69zP	6.00	6.73P	6.46P
1-3 (Net)	373	221	152	47	86	117	123	50	50	85	106	57	90	92	134	289	54	17	13
	9%BKOTU	11%zB	7%	10%	11%	9%	8%	12%U	11%	8%	8%	6%	9%K	9%K	12%zK	8%	16%zOQ	8%	11%
1-4 (Net)	591	315	276	72	120	195	204	72	91	129	179	101	144	161	185	463	76	33	19
	14%KOT	16%z	13%	15%	15%	14%	14%	18%I	21%zU	12%	13%	11%	14%K	16%K	16%K	13%	22%zO	16%	16%
1-2 (Net)	205	136	69	20	51	65	69	26	35	48	57	27	44	49	84	161	28	9	7
	5%BKTUV	7%zB	3%	4%	6%	5%	5%	6%	8%zU	5%	4%	3%	4%	5%	7%zKL	5%	8%zO	5%	6%
4-7 (Net)	1869	898	968	234	328	638	668	166	227	473	615	448	464	465	492	1573	162	92	42
	46%R	45%	46%	50%D	42%	47%	45%	41%	51%zG	46%	45%	48%N	46%	47%	43%	46%R	47%R	46%R	36%
5-6 (Net)	955	468	484	128	159	336	332	93	103	244	294	199	241	248	268	799	88	47	21
	23%R	23%	23%	27%D	20%	25%	22%	23%	23%	23%	22%	21%	24%	25%	23%	23%	26%R	23%	18%
8-10 (Net)	1470	716	754	166	288	492	525	132	114	397	578	371	373	360	367	1255	94	82	39
	36%HNPe	36%	36%	35%	37%	36%	35%	32%	26%	38%H	43%zGH	39%zN	37%N	36%	32%	37%P	27%	41%P	33%
7-10 (Net)	2166	1052	1114	248	424	716	779	183	198	583	825	577	542	509	539	1855	145	112	54
	53%GHNPR	53%	53%	52%	54%	52%	53%	45%	45%	56%zGH	61%zGH	61%zLMN	53%N	51%	47%	54%zPR	42%	55%PR	45%
9-10 (Net)	700	339	361	85	146	212	257	66	45	181	281	189	188	161	163	599	41	43	16
	17%HNPe	17%	17%	18%	19%	16%	17%	16%H	10%	17%H	21%zH	20%zN	19%N	16%	14%	17%P	12%	22%PR	14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 250
D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
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	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	117	13	15	1	2	6	23	2	3	5	2	17	65	41	97	11
	3%BKV	4%TV	2%	1%	*	3%V	5%zTUVY	1%	2%	4%V	2%	5%TVY	3%	3%	3%	3%
2	88	8	10	-	8	7	8	8	12	3	3	5	49	35	73	7
	2%B	3%	1%	-	2%	3%	2%	4%TU	7%zTUVXc	2%	2%	1%	2%	2%	2%	2%
3	168	19	33	4	15	7	14	8	13	1	3	13	103	63	137	16
	4%	6%	4%	2%	4%	3%	3%	4%	7%a	1%	2%	4%	4%	4%	4%	4%
4	218	28	33	8	26	8	22	9	11	5	12	13	129	82	179	27
	5%	9%zTWXc	4%	5%	7%	4%	5%	4%	6%	5%	8%	3%	5%	6%	5%	8%
5	419	27	99	16	44	28	35	10	20	13	18	32	231	174	340	42
	10%JKYd	9%	12%Y	11%	11%Y	13%Y	7%	5%	11%	11%	12%Y	9%	9%	12%zd	10%	12%
6	537	28	116	19	63	29	56	31	27	19	18	50	353	171	457	44
	13%R	9%	13%	12%	16%S	14%	12%	14%	14%	17%	11%	14%	14%	12%	13%	13%
7	696	56	159	32	54	34	83	35	32	19	16	81	421	262	606	52
	17%G	19%	18%b	21%b	14%	16%	18%	16%	17%	17%	10%	22%zVb	17%	18%	17%	15%
8	770	52	158	31	80	34	86	57	34	22	41	61	490	269	652	72
	19%	17%	18%	21%	20%	16%	18%	25%zc	18%	19%	26%zWc	17%	19%	18%	19%	20%
9	416	33	82	7	38	24	47	34	12	13	20	50	286	123	355	38
	10%EHNRe	11%	9%	5%	10%	11%	10%	15%zTUh	6%	12%	13%U	14%Uh	11%ze	8%	10%	11%
Extremely Well 10	284	19	59	11	37	14	40	5	16	7	10	22	188	91	248	18
	7%HPY	6%	7%Y	7%	10%Y	7%	8%Y	2%	9%Y	7%	6%	6%	7%	6%	7%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 250
D1_4. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
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	Total (z)	England Regions											Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Don't know	389	17	101	22	23	23	59	24	5	6	13	24	214	159	345	28	
		9%ACJKQVhd	6%	12%zSVhc	15%SVhc	6%	11%h	13%SVhc	11%h	3%	6%	8%	7%	8%	11% d	10%	8%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356	
Mean	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	6.63AGHNPe	6.35	6.76Sh	6.87	6.81Sh	6.56	6.70	6.87Sh	6.30	6.70	6.87	6.69	6.73ze	6.50	6.66	6.48	
1-3 (Net)	373	39	57	4	24	20	45	19	29	8	8	35	216	139	307	34	
	9%BKOTU	13%TUVb	7%	3%	6%	9%U	9%U	8%	15%zTUVb	7%	5%	10%U	9%	9%	9%	9%	
1-4 (Net)	591	67	90	13	50	27	66	28	40	13	20	48	345	222	486	61	
	14%KOT	23%zTUVWXYabc	10%	8%	13%	13%	14%	12%	21%zTUVc	11%	13%	13%	14%	15%	14%	17%	
1-2 (Net)	205	21	25	1	9	13	31	10	16	7	5	22	113	76	170	18	
	5%BKTUV	7%TUV	3%	1%	2%	6%U	7%TUV	5%	8%TUV	6%U	3%	6%TUV	4%	5%	5%	5%	
4-7 (Net)	1869	138	407	75	187	98	196	85	91	56	64	176	1134	690	1581	165	
	46%R	46%Y	47%Y	50%	48%Y	46%	41%	38%	49%	50%	41%	48%	45%	47%	45%	46%	
5-6 (Net)	955	55	215	35	107	57	91	41	47	32	36	82	584	345	796	86	
	23%R	18%	25%	23%	28%SX	27%	19%	18%	25%	29%	23%	22%	23%	23%	23%	24%	
8-10 (Net)	1470	104	298	50	155	72	173	96	62	42	71	132	965	483	1255	129	
	36%HNPe	35%	35%	33%	40%	34%	37%	43%	33%	38%	46%zT	36%	38%ze	33%	36%	36%	
7-10 (Net)	2166	159	457	81	209	105	257	131	95	61	87	213	1386	745	1860	180	
	53%GHNPR	53%	53%	54%	54%	50%	54%	58%	51%	54%	56%	58%	55%ze	51%	53%	51%	
9-10 (Net)	700	52	140	18	75	37	87	39	28	21	30	71	474	214	603	57	
	17%HNPe	17%	16%	12%	19%	18%	18%	17%	15%	19%	19%	19%	19%ze	15%	17%	16%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 251
D1_5. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	77	45	32	6	25	24	23	9	14	14	21	6	20	17	35	56	16	2	3
	2%K	2%	2%	1%	3%zCF	2%	2%	2%	3%	1%	2%	1%	2%K	2%	3%zK	2%	5%zOQ	1%	2%
2	66	41	24	4	13	19	31	7	8	12	17	9	14	14	28	53	9	2	2
	2%	2%	1%	1%	2%	1%	2%	2%	2%	1%	1%	1%	1%	1%	2%zK	2%	3%	1%	1%
3	126	54	72	14	28	40	44	18	13	36	23	25	25	42	34	84	28	7	6
	3%JO	3%	3%	3%	4%	3%	3%	5%J	3%	3%J	2%	3%	2%	4%	3%	2%	8%zOQ	4%	5%O
4	180	93	87	18	22	61	78	15	31	36	61	31	46	49	54	143	25	7	5
	4%D	5%	4%	4%	3%	4%	5%D	4%	7%zI	3%	4%	3%	5%	5%	5%	4%	7%zO	3%	4%
5	386	199	187	44	70	134	139	44	44	90	103	79	81	101	124	332	26	20	8
	9%JS	10%	9%	9%	9%	10%	9%	11%	10%	9%	8%	8%	8%	10%	11%	10%	8%	10%	7%
6	485	229	255	63	98	185	139	43	47	130	173	106	126	122	132	419	32	22	13
	12%FY	11%	12%	13%F	12%	14%zF	9%	10%	11%	13%	13%	11%	12%	12%	11%	12%	9%	11%	11%
7	723	352	370	90	110	241	281	66	93	187	243	191	180	164	188	614	54	39	16
	18%D	18%	18%	19%D	14%	18%	19%D	16%	21%	18%	18%	20%zN	18%	16%	16%	18%	16%	19%	14%
8	909	430	478	107	195	316	290	86	87	250	334	233	240	219	217	779	63	45	22
	22%FNT	22%	23%	23%	25%F	23%	20%	21%	20%	24%	25%z	25%zN	24%N	22%	19%	23%	18%	22%	18%
9	429	240	189	59	80	130	159	31	32	113	191	111	110	93	115	357	38	23	11
	10%B	12%zB	9%	12%	10%	10%	11%	8%	7%	11%	14%zGHI	12%	11%	9%	10%	10%	11%	12%	9%
Extremely Well 10	360	155	205	47	61	111	140	37	23	94	139	90	105	84	81	300	22	25	12
	9%HN	8%	10%	10%	8%	8%	9%	9%	5%	9%H	10%H	10%	10%N	8%	7%	9%	7%	13%zP	10%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 251
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 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	361	161	200	21	81	104	154	50	49	79	54	59	66	91	145	298	31	9	22
	9%CIKLQS hcd	8%	10%	5%	10% C	8% C	10% zCE	12% zIU	11% J	8% J	4%	6%	7%	9% K	13% zKLM	9% Q	9%	5%	19% zOPQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
Mean	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	6.93HNPhe	6.88	6.99	7.12	6.87	6.90	6.93	6.77	6.54	7.05 H	7.20 zGH	7.22 zMN	7.06 N	6.83	6.66	6.98 zP	6.33	7.17 P	6.86 P
1-3 (Net)	269	140	128	23	66	82	98	35	35	62	61	40	59	74	97	193	53	12	10
	7%JKOUd	7%	6%	5%	8% C	6%	7%	9% J	8% J	6%	4%	4%	6%	7% K	8% zK	6%	16% zOQR	6%	9%
1-4 (Net)	449	233	215	41	88	143	176	50	65	98	122	71	105	123	151	337	79	18	15
	11%JKOU	12%	10%	9%	11%	10%	12%	12%	15% zIU	9%	9%	8%	10%	12% K	13% zK	10%	23% zOQR	9%	13%
1-2 (Net)	143	86	57	9	38	42	54	17	21	26	38	15	34	32	62	109	25	4	4
	3%BKge	4% zB	3%	2%	5% C	3%	4%	4%	5%	3%	3%	2%	3% K	3%	5% zKM	3%	7% zOQ	2%	4%
4-7 (Net)	1775	873	899	216	300	622	637	168	215	443	581	407	434	436	498	1509	136	87	42
	43%DRY	44%	43%	46% D	38%	46% D	43%	41%	49% z	43%	43%	43%	43%	44%	43%	44% R	40%	43%	35%
5-6 (Net)	871	428	442	107	167	319	278	87	91	220	277	185	207	223	256	751	57	42	21
	21%F	21%	21%	23%	21%	23% zF	19%	21%	21%	21%	20%	20%	20%	22%	22%	22%	17%	21%	17%
8-10 (Net)	1697	825	871	213	337	557	590	154	142	457	663	434	455	396	412	1436	123	94	44
	41%HNTe	41%	42%	45%	43%	41%	40%	38%	32%	44% H	49% zGHI	46% zMN	45% zN	40%	36%	42%	36%	46% zPR	37%
7-10 (Net)	2420	1177	1242	303	447	798	871	220	235	643	906	625	635	560	600	2050	177	132	61
	59%HNPRt	59%	59%	64% zD	57%	59%	59%	54%	53%	62% zGH	67% zGHI	67% zMN	63% zMN	56%	52%	60% zPR	51%	65% zPR	51%
9-10 (Net)	788	395	394	106	142	241	300	68	55	207	330	201	215	177	195	657	60	48	22
	19%H	20%	19%	22% E	18%	18%	20%	17%	13%	20% H	24% zGHI	21% N	21% N	18%	17%	19%	17%	24%	19%

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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	77	2	12	*	5	3	15	1	3	3	1	13	38	29	69	2
	2%K	1%	1%		1%	1%	3%Y	*	2%	3%	1%	4%zSTY	1%	2%	2%	*
2	66	4	11	1	5	5	2	5	10	*	3	7	39	24	56	3
	2%	1%	1%	1%	1%	3%X	*	2%	5%zSTUVX	*	2%	2%	2%	2%	2%	1%
3	126	7	21	2	9	9	12	1	3	3	4	14	68	53	106	12
	3%JO	2%	2%	1%	2%	4%Y	3%	1%	2%	2%	2%	4%	3%	4%	3%	3%
4	180	19	38	4	23	5	14	8	15	-	6	12	109	66	153	14
	4%D	6%a	4%	3%	6%a	2%	3%	4%	8%zWXac	-	4%	3%	4%	4%	4%	4%
5	386	15	93	15	35	29	38	21	28	12	17	29	227	146	314	39
	9%JS	5%	11%S	10%	9%	14%S	8%	9%	15%zSxc	11%	11%	8%	9%	10%	9%	11%
6	485	51	124	19	50	21	53	15	19	13	14	40	307	169	415	41
	12%FY	17%zY	14%zY	12%	13%	10%	11%	7%	10%	11%	9%	11%	12%	11%	12%	12%
7	723	68	158	31	59	32	75	35	30	24	25	76	437	276	616	68
	18%D	23%V	18%	20%	15%	15%	16%	16%	16%	21%	16%	21%	17%	19%	18%	19%
8	909	65	158	42	92	40	108	74	45	31	43	79	591	304	767	85
	22%FNT	22%	18%	28%T	24%	19%	23%	33%zSTVW	24%	28%	28%T	22%	23%	21%	22%	24%
							Xc									
9	429	35	84	11	41	19	50	31	13	11	20	43	276	146	369	42
	10%B	12%	10%	7%	10%	9%	11%	14%	7%	10%	13%	12%	11%	10%	11%	12%
Extremely Well 10	360	20	66	9	45	22	55	11	16	12	9	36	237	115	306	25
	9%HN	7%	8%	6%	11%Y	10%	12%Y	5%	8%	10%	6%	10%	9%	8%	9%	7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 251
D1_5. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	361	14	99	17	26	28	51	23	6	4	14	17	199	144	316	26
	9% CJKLQS hcd	5%	11% zSVha c	11% Shc	7%	13% SVhac	11% Shc	10% hc	3%	3%	9%	5%	8%	10%	9%	7%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.93 HNPhe	7.01	6.86	7.11 h	7.09 h	6.84	7.13 h	7.27 zTh	6.55	7.20 h	7.07	6.91	7.03 ze	6.83	6.94	7.04
1-3 (Net)	269	12	44	3	18	17	29	7	16	6	8	35	145	106	231	16
	7% JKOud	4%	5%	2%	5%	8% U	6%	3%	8% U	5%	5%	9% STUVY	6%	7%	7%	5%
1-4 (Net)	449	31	82	7	41	22	43	15	31	6	13	46	254	172	384	30
	11% JKOU	10%	9%	5%	10%	10%	9%	7%	17% zTUXYa	5%	8%	13% U	10%	12%	11%	8%
1-2 (Net)	143	5	23	1	9	8	16	6	13	3	4	21	77	53	125	4
	3% BKg	2%	3%	1%	2%	4%	3%	2%	7% STUV	3%	2%	6% STU	3%	4%	4% g	1%
4-7 (Net)	1775	152	413	70	167	87	180	79	92	49	62	157	1080	656	1498	161
	43% DRY	51% zXY	48% zXY	46%	43%	41%	38%	35%	49% XY	43%	40%	43%	43%	45%	43%	45%
5-6 (Net)	871	66	217	34	85	50	91	36	47	25	31	69	534	315	729	80
	21% F	22%	25% zY	23%	22%	24%	19%	16%	25%	22%	20%	19%	21%	21%	21%	22%
8-10 (Net)	1697	120	308	62	178	80	213	116	73	54	73	159	1104	565	1442	152
	41% HNTe	40%	36%	41%	46% T	38%	45% T	52% zSTWh	39%	48% T	46% T	43% T	44% ze	38%	41%	43%
7-10 (Net)	2420	188	466	93	237	112	288	151	103	78	98	235	1541	840	2059	220
	59% HNPRT	63% T	54%	61%	61%	53%	61%	67% zTWh	55%	69% TW	63%	64% TW	61% ze	57%	59%	62%
9-10 (Net)	788	55	150	20	85	40	105	41	28	23	29	80	513	261	675	67
	19% H	18%	17%	13%	22%	19%	22% U	18%	15%	20%	19%	22%	20%	18%	19%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 252
D1_6. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	74	46	29	6	20	23	26	7	14	12	19	11	16	15	32	54	14	3	3
	2% d	2%	1%	1%	3%	2%	2%	2%	3% IJ	1%	1%	1%	2%	1%	3% K	2%	4% O	1%	3%
2	83	54	28	3	18	22	39	13	8	15	21	13	17	19	34	64	13	2	4
	2% BC	3% zB	1%	1%	2%	2%	3% C	3%	2%	1%	2%	1%	2%	2%	3% zK	2%	4% zOQ	1%	4% Q
3	129	68	60	23	29	42	35	13	15	36	31	20	27	42	40	91	30	5	2
	3% KOX	3%	3%	5% F	4%	3%	2%	3%	3%	3%	2%	2%	3%	4% K	3%	3%	9% zOQR	3%	2%
4	188	87	101	18	26	73	71	18	33	41	62	40	49	45	54	152	22	9	5
	5%	4%	5%	4%	3%	5%	5%	4%	7% zI	4%	5%	4%	5%	4%	5%	4%	6%	5%	5%
5	394	200	192	57	68	136	133	47	55	92	105	74	93	102	126	335	27	23	9
	10% Kf	10%	9%	12%	9%	10%	9%	11%	12% J	9%	8%	8%	9%	10%	11% K	10%	8%	12%	7%
6	493	221	272	50	92	182	169	45	62	126	157	93	128	131	142	436	25	21	11
	12% KP	11%	13%	11%	12%	13%	11%	11%	14%	12%	12%	10%	13%	13%	12%	13% zP	7%	11%	10%
7	712	348	364	89	151	245	228	51	83	187	266	192	173	162	185	595	60	43	14
	17% GRh	17%	17%	19%	19%	18%	15%	12%	19% G	18% G	20% zG	20% zMN	17%	16%	16%	17% R	18%	21% R	12%
8	863	423	440	98	166	287	311	73	60	242	333	225	243	208	188	746	61	33	23
	21% HNV	21%	21%	21%	21%	21%	21%	18%	14%	23% H	25% zGH	24% zN	24% zN	21% N	16%	22% Q	18%	16%	20%
9	474	254	220	63	83	146	181	48	34	123	194	135	108	120	111	398	39	27	11
	12% HNe	13%	10%	13%	11%	11%	12%	12%	8%	12%	14% zH	14% zLN	11%	12%	10%	12%	11%	13%	9%
Extremely Well 10	364	163	202	47	55	118	144	35	29	95	133	92	101	78	93	306	18	28	12
	9% P	8%	10%	10%	7%	9%	10%	9%	7%	9%	10%	10%	10%	8%	8%	9% P	5%	14% zOP	10% P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 252
D1_6. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Don't know	326	135	191	20	75	90	142	57	48	71	38	45	58	76	147	259	36	8	23
	8%ACEJKL QVh	7%	9%zA	4%	10%CE	7%	10%zCE	14%zU	11%U	7%J	3%	5%	6%	8%K	13%zKLM	8%	10%Q	4%	20%zOPQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.92HNP	6.85	6.98	7.01	6.81	6.88	6.98	6.78H	6.38	7.06zH	7.17zGH	7.22zLMN	7.01N	6.85	6.61	6.97zP	6.28	7.14P	6.85P
1-3 (Net)	286	168	117	32	67	87	100	33	38	62	71	44	60	76	106	209	58	10	10
	7%BJKod	8%zB	6%	7%	9%	6%	7%	8%	9%J	6%	5%	5%	6%	8%K	9%zKL	6%	17%zOQR	5%	8%
1-4 (Net)	474	255	218	50	93	160	171	51	70	103	132	84	109	120	160	361	79	19	15
	12%JKOUX	13%z	10%	11%	12%	12%	12%	13%	16%zU	10%	10%	9%	11%	12%	14%zK	10%	23%zOQR	9%	13%
1-2 (Net)	157	100	57	9	38	45	65	20	23	27	40	24	33	34	66	118	27	4	7
	4%BCKIOU Vd	5%zB	3%	2%	5%C	3%	4%C	5%	5%I	3%	3%	3%	3%	3%	6%zKLM	3%	8%zOQ	2%	6%OQ
4-7 (Net)	1788	856	929	214	337	636	601	160	233	446	590	399	443	439	507	1517	134	97	40
	44%FRY	43%	44%	45%	43%	47%zF	41%	39%	53%zGU	43%	43%	42%	44%	44%	44%	44%R	39%	48%PR	34%
5-6 (Net)	888	421	464	107	160	318	302	92	117	218	263	166	221	232	268	771	52	45	20
	22%JKP	21%	22%	23%	20%	23%	20%	23%	27%zJ	21%	19%	18%	22%	23%K	23%K	22%zP	15%	22%P	17%
8-10 (Net)	1701	840	861	208	305	552	637	156	123	461	660	452	452	406	391	1450	118	87	46
	41%HNP	42%	41%	44%	39%	40%	43%	38%H	28%	44%H	49%zGH	48%zMN	45%N	41%N	34%	42%P	34%	43%P	38%
7-10 (Net)	2413	1187	1225	296	456	796	865	207	206	648	926	644	625	568	576	2045	178	130	60
	59%GHNPR	59%	58%	63%	58%	58%	58%	51%	47%	62%zGH	68%zGHI	69%zLMN	62%N	57%N	50%	60%PR	52%	64%PR	51%
9-10 (Net)	838	416	421	109	138	264	326	83	63	218	327	227	209	198	203	704	57	54	23
	20%HNe	21%	20%	23%D	18%	19%	22%D	20%	14%	21%H	24%zH	24%zN	21%	20%	18%	20%	16%	27%zOPR	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 252
D1_6. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	74	2	11	*	2	3	18	1	2	-	2	15	35	29	63	5
	2% d	1%	1%	*	*	1%	4% zSTVY	*	1%	-	2%	4% zSTVY	1%	2%	2%	1%
2	83	7	10	-	4	10	3	8	10	2	2	8	45	31	68	9
	2% BC	2%	1%	-	1%	5% zTUVX	1%	4% TUX	5% zTUVX	2%	1%	2%	2%	2%	2%	2%
3	129	14	27	3	15	5	1	4	1	3	11	76	49	110	9	
	3% JKOX	5% XY	3%	2%	4% XY	2%	1%	1%	2%	1%	2%	3%	3%	3%	3%	
4	188	21	36	4	21	8	12	12	15	5	7	9	125	57	166	14
	5%	7% Xc	4%	2%	5%	4%	3%	5%	8% Xc	5%	5%	3%	5%	4%	5%	4%
5	394	21	93	20	47	19	34	14	31	9	11	36	221	160	310	44
	10% JKf	7%	11%	13%	12%	9%	7%	6%	16% zSXYb	8%	7%	10%	9%	11%	9%	12%
6	493	44	110	20	50	28	60	25	27	13	17	43	313	170	433	37
	12% KP	15%	13%	13%	13%	13%	13%	11%	14%	11%	11%	12%	12%	12%	12%	11%
7	712	54	136	33	59	30	101	29	19	31	36	65	442	260	596	69
	17% GRh	18%	16%	22% h	15%	14%	21% TYh	13%	10%	28% zTVWVYh	23% Yh	18%	17%	18%	17%	19%
8	863	60	204	39	84	31	90	66	44	25	25	78	539	309	753	64
	21% HNW	20%	24% W	26% W	22%	14%	19%	29% zSWXb	24%	22%	16%	21%	21%	21%	22%	18%
9	474	29	90	10	37	28	58	36	17	13	28	52	318	149	389	48
	12% HNe	10%	10%	6%	10%	13%	12%	16% U	9%	12%	18% TUV	14% U	13% e	10%	11%	13%
Extremely Well 10	364	28	62	11	53	21	49	13	15	10	13	31	233	125	314	30
	9% P	9%	7%	7%	14% zTY	10%	10%	6%	8%	9%	8%	9%	9%	9%	9%	9%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 252
D1_6. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Don't know	326	18	84	10	17	30	42	19	3	3	12	18	182	133	285	26
	8%ACEJKL	6%	10%Vhc	7%	4%	14%zSVhac	9%Vh	9%h	2%	3%	8%h	5%	7%	9%	8%	7%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.92HNP	6.83	6.93	7.02	7.05h	6.85	7.10h	7.19h	6.54	7.20h	7.13h	6.89	7.00z	6.85	6.93	6.91
1-3 (Net)	286	23	48	4	21	18	26	10	15	3	8	34	156	109	240	23
	7%BJKod	8%	6%	3%	5%	8%	6%	5%	8%	2%	5%	9%U	6%	7%	7%	7%
1-4 (Net)	474	44	85	8	42	25	38	22	31	8	15	43	280	166	407	37
	12%JKOUX	15%UX	10%	5%	11%	12%	8%	10%	16%TUX	7%	10%	12%U	11%	11%	12%	11%
1-2 (Net)	157	9	21	*	6	13	21	9	11	2	5	22	80	60	131	14
	4%BCIKOU	3%	2%	*	1%	6%TUV	4%UV	4%	6%TUV	2%	3%	6%TUV	3%	4%	4%	4%
4-7 (Net)	1788	140	376	78	177	85	207	80	91	58	72	154	1101	646	1506	164
	44%FRY	47%Y	43%	51%Y	45%	40%	44%	36%	49%Y	52%Y	46%	42%	44%	44%	43%	46%
5-6 (Net)	888	65	203	40	97	47	94	38	57	22	28	79	535	329	743	81
	22%JKP	22%	23%	27%	25%	22%	20%	17%	31%zXYb	19%	18%	21%	21%	22%	21%	23%
8-10 (Net)	1701	117	356	60	175	79	197	115	76	48	65	162	1090	583	1456	142
	41%HNP	39%	41%	39%	45%	37%	42%	51%zSTW	41%	43%	42%	44%	43%z	40%	42%	40%
7-10 (Net)	2413	171	493	93	233	109	298	144	95	79	101	227	1531	843	2053	211
	59%GHNPR	57%	57%	62%	60%	52%	63%Wh	64%Wh	51%	71%zTWh	65%Wh	62%W	61%z	57%	59%	59%
9-10 (Net)	838	57	152	20	90	48	107	49	32	23	40	84	551	274	703	78
	20%HNe	19%	18%	13%	23%U	23%	23%U	22%	17%	21%	26%U	23%U	22%ze	19%	20%	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 253
D1_13. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (Z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Well 1	37	21	16	2	11	13	11	4	4	10	14	6	8	8	15	22	10	3	2
	1%O	1%	1%	*	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	3%zO	2%	2%O
2	40	25	15	1	9	5	25	10	4	5	10	4	11	12	14	30	5	3	2
	1%EKdf	1%	1%	*	1%E	*	2%zE	3%zU	1%	1%	1%	*	1%	1%	1%K	1%	2%	1%	2%
3	85	42	42	14	11	28	32	17	5	22	22	11	19	22	33	64	15	4	3
	2%Kg	2%	2%	4%	2%	2%	2%	5%zHJ	1%	2%	2%	1%	2%	3%	4%zK	2%	5%zO	2%	3%
4	130	65	65	18	27	35	51	17	18	29	45	31	21	36	43	105	15	8	3
	4%L	4%	4%	5%	4%	3%	4%	5%	5%	3%	4%	4%	2%	4%	5%L	4%	5%	4%	3%
5	318	142	177	17	39	120	142	37	35	76	83	57	75	88	99	277	20	14	8
	9%CDJKd	8%	10%	5%	6%	10%CD	10%CD	11%J	10%	8%	7%	7%	9%	10%K	11%K	9%	7%	7%	8%
6	400	211	187	53	77	139	132	32	55	96	153	92	108	84	116	344	26	21	9
	11%Fc	12%	10%	14%F	13%	12%	10%	9%	16%zGI	10%	13%	11%	12%	10%	13%	12%	9%	11%	9%
7	690	321	369	80	112	268	230	55	74	193	241	159	184	183	165	593	47	36	14
	20%FRh	19%	20%	21%	18%	23%zF	17%	16%	21%	21%	20%	19%	21%	21%	18%	20%R	17%	19%	14%
8	819	380	439	84	153	259	324	68	76	238	296	234	214	195	176	705	57	39	19
	23%N	22%	24%	22%	25%	22%	24%	20%	22%	26%	24%	28%zMN	24%N	22%	19%	24%	20%	21%	19%
9	457	238	218	65	84	134	174	40	42	116	187	137	114	104	101	382	39	26	11
	13%e	14%	12%	17%zE	14%	11%	13%	12%	12%	13%	15%z	16%zMN	13%	12%	11%	13%	14%	14%	11%
Extremely Well 10	368	166	202	38	60	118	152	37	20	97	145	92	102	92	83	306	20	28	14
	10%H	10%	11%	10%	10%	10%	11%	11%H	6%	11%H	12%H	11%	12%	11%	9%	10%	7%	15%zOP	14%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 253
D1_13. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Don't know	176	80	95	7	29	51	89	29	20	35	24	26	28	45	76	129	24	7	16
	5%CIKLOS d	5%	5%	2%	5% C	4% C	7% C	8% z U	6% J	4% J	2%	3%	3%	5%	8% z KLM	4%	9% z OQ	4%	16% z OPQ
Total mentions	3521 100%	1692 100%	1826 100%	378 100%	611 100%	1169 100%	1363 100%	346 100%	354 100%	918 100%	1220 100%	848 100%	884 100%	868 100%	921 100%	2957 100%	277 100%	187 100%	100 100%
Mean	7.19GHNP he	7.15	7.23	7.31	7.19	7.16	7.18	6.88	6.94	7.28GH	7.36zGH	7.47zMN	7.29N	7.14N	6.88	7.23P	6.77	7.29P	7.16
1-3 (Net)	162 5%KOX	88 5%	74 4%	17 4%	31 5%	46 4%	69 5%	31 9% z HU	13 4%	38 4%	47 4%	21 2%	38 4%	42 5% K	62 7% z K	116 4%	29 11% z OQ	9 5%	8 8% z O
1-4 (Net)	293 8%KOX	153 9%	139 8%	34 9%	58 9%	80 7%	120 9%	48 14% z U	31 9%	67 7%	92 8%	52 6%	58 7%	78 9%	105 11% z KL	221 7%	44 16% z OQ	18 9%	10 10%
1-2 (Net)	77 2%CKO	46 3%	31 2%	3 1%	20 3% CE	18 2%	36 3% C	14 4% I	8 2%	15 2%	24 2%	10 1%	19 2%	20 2%	29 3% K	52 2%	15 5% z O	6 3%	4 4% O
4-7 (Net)	1539 44%FKR	739 44%	797 44%	168 44%	255 42%	562 48% z DF	555 41%	141 41%	182 51% z GU	394 43%	522 43%	338 40%	388 44%	391 45%	423 46% K	1319 45% R	108 39%	79 42%	33 33%
5-6 (Net)	719 20%Kc	353 21%	364 20%	70 19%	116 19%	259 22%	274 20%	69 20%	90 25% z U	172 19%	236 19%	149 18%	183 21%	172 20%	214 23% z K	621 21%	46 17%	35 19%	17 17%
8-10 (Net)	1644 47%EHNe	784 46%	860 47%	187 49%	296 49%	511 44%	650 48%	145 42%	138 39%	451 49% H	628 51% z GH	463 55% z LMN	430 49% N	391 45% N	360 39%	1393 47%	116 42%	92 49%	44 44%
7-10 (Net)	2334 66%GHNPR h	1106 65%	1228 67%	266 70%	409 67%	779 67%	880 65%	200 58%	212 60%	644 70% z GH	869 71% z GH	621 73% z MN	614 69% N	574 66% N	525 57%	1985 67% PR	163 59%	128 68% PR	58 57%
9-10 (Net)	825 23%HNe	404 24%	421 23%	103 27% E	144 24%	252 22%	326 24%	77 22%	62 18%	213 23%	332 27% z H	229 27% z N	216 24%	196 23%	184 20%	688 23%	59 21%	53 28%	25 25%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 253
D1_13. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Well 1	37	-	6	*	*	1	3	-	2	*	-	9	22	14	36	1
	1%O	-	1%	*	*	1%	1%	-	1%	*	-	3%zSV	1%	1%	1%	*
2	40	4	3	-	2	2	2	5	10	-	-	2	15	22	28	5
	1%EKdf	2%	*	-	1%	1%	1%	2%T	6%zTUVXbc	-	-	*	1%	2%zd	1%	2%
3	85	1	18	1	16	5	3	7	2	2	3	6	56	26	72	2
	2%Kg	*	3%	1%	5%zSX	2%	1%	3%S	1%	1%	2%	2%	3%	2%	2%	1%
4	130	10	20	5	13	2	9	4	16	2	5	18	77	48	103	16
	4%L	4%	3%	4%	4%	1%	2%	2%	9%zTVWXYa	2%	4%	6%W	4%	4%	3%	5%
5	318	21	65	12	39	16	35	17	19	14	12	27	167	141	263	32
	9%CDJKd	8%	9%	9%	11%	9%	9%	9%	11%	13%	9%	8%	8%	11%zd	9%	10%
6	400	38	87	22	36	21	47	20	23	11	18	22	263	131	340	30
	11%Fc	15%c	12%c	17%c	10%	11%	12%	10%	13%	10%	13%	7%	12%	10%	11%	10%
7	690	61	150	27	52	33	93	37	17	26	24	72	426	257	588	66
	20%FRh	24%Vh	21%h	21%h	15%	18%	23%Vh	18%	10%	24%h	18%	22%h	20%	20%	20%	21%
8	819	58	159	36	85	42	81	65	47	31	29	73	508	296	693	78
	23%N	23%	23%	28%	25%	23%	20%	32%zTXc	27%	29%	21%	22%	23%	23%	23%	25%
9	457	34	87	16	41	25	64	29	13	10	14	49	309	144	390	42
	13%e	13%	12%	12%	13%	16%h	14%	14%	8%	9%	11%	15%	14%ze	11%	13%	13%
Extremely Well 10	368	26	67	7	45	17	46	13	22	10	19	34	231	128	320	27
	10%H	10%	10%	6%	13%Y	9%	12%	6%	13%	9%	14%	10%	11%	10%	11%	9%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 253
D1_13. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides a broad mix of different types of TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Don't know	176	3	36	4	13	20	15	6	3	3	11	15	90	79	149	16
	5%CKLOS	1%	5%S	3%	4%	11%zSTUVX	4%	3%	2%	2%	8%Sh	5%	4%	6%zd	5%	5%
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.19GHNP	7.27	7.20	7.19	7.21	7.28	7.42zh	7.23	6.78	7.26	7.37	7.18	7.27ze	7.09	7.22	7.21
1-3 (Net)	162	5	28	2	19	8	8	12	14	2	3	17	94	63	136	8
	5%KOX	2%	4%	1%	5%	4%	2%	6%	8%SUX	2%	2%	5%	4%	5%	5%	2%
1-4 (Net)	293	15	48	6	32	10	18	15	30	4	8	35	171	111	238	23
	8%KOX	6%	7%	5%	9%X	6%	4%	8%	17%zSTUVW	3%	6%	11%X	8%	9%	8%	7%
1-2 (Net)	77	4	10	*	2	4	5	5	12	*	-	10	38	37	64	6
	2%CKO	2%	1%	*	1%	2%	1%	2%	7%zSTUVX	*	-	3%	2%	3%	2%	2%
4-7 (Net)	1539	131	321	65	140	73	184	78	75	53	59	139	933	577	1293	144
	44%FKR	51%Y	46%	50%	41%	39%	46%	39%	43%	49%	44%	43%	43%	45%	43%	46%
5-6 (Net)	719	59	152	34	75	37	82	37	41	25	30	49	430	272	603	63
	20%Kc	23%c	22%c	26%c	22%	20%	20%	18%	24%	23%	22%	15%	20%	21%	20%	20%
8-10 (Net)	1644	118	313	59	171	84	192	107	82	50	62	156	1048	568	1403	147
	47%EHNe	46%	45%	46%	50%	45%	48%	53%	47%	47%	46%	48%	48%ze	44%	47%	47%
7-10 (Net)	2334	179	462	86	223	117	285	144	100	76	86	228	1474	825	1991	213
	66%GHNPR	70%h	66%	66%	65%	63%	71%h	71%h	57%	71%	64%	70%h	68%ze	64%	67%	68%
9-10 (Net)	825	60	154	23	86	42	111	42	36	20	33	83	540	273	710	69
	23%HNe	23%	22%	18%	25%	23%	28%	21%	20%	18%	25%	25%	25%ze	21%	24%	22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 254
D1_14. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (Z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Well 1	44 1%K	27 2%	16 1%	4 1%	12 2%	14 1%	14 1%	4 1%	7 2%	14 2%	14 1%	3 *	10 1%	11 1%	20 2%zK	35 1%	5 2%	1 1%	3 3%
2	49 1%BK	34 2%zB	15 1%	4 1%	13 2%	10 1%	22 2%	5 1%	2 1%	11 1%	13 1%	5 1%	13 1%	15 2%	16 2%K	40 1%	5 2%	2 1%	2 2%
3	65 2%OX	34 2%	32 2%	9 2%	9 1%	20 2%	28 2%	16 5%zHI	3 1%	13 1%	17 1%	10 1%	23 3%	10 1%	23 3%	46 2%	15 5%zO	3 2%	2 2%
4	148 4%LX	76 5%	70 4%	11 3%	23 4%	41 3%	73 5%z	17 5%	21 6%	32 3%	51 4%	33 4%	23 3%	46 5%L	47 5%L	115 4%	17 6%	12 7%	4 4%
5	281 8%CJkf	125 7%	156 9%	19 5%	36 6%	114 10%zCD	112 8%	33 10%J	35 10%J	74 8%	68 6%	42 5%	68 8%K	71 8%K	101 11%zK	240 8%	23 8%	12 6%	6 6%
6	350 10%	171 10%	179 10%	38 10%	56 9%	130 11%	126 9%	36 10%	43 12%	94 10%	119 10%	72 8%	91 10%	95 11%	93 10%	299 10%	24 9%	18 9%	10 10%
7	634 18%R	302 18%	331 18%	81 21%	129 21%	196 17%	229 17%	48 14%	88 25%zGJ	183 20%G	205 17%	155 18%	159 18%	151 17%	168 18%	538 18%R	50 18%	33 18%	12 12%
8	842 24%AN	375 22%	467 26%A	104 27%	146 24%	287 25%	305 22%	70 20%	74 21%	220 24%	305 25%	229 27%zN	229 26%N	199 23%	184 20%	729 25%	52 19%	41 22%	20 20%
9	516 15%HNe	271 16%	245 13%	54 14%	96 16%	170 15%	196 14%	43 13%	36 10%	129 14%	234 19%zGHI	150 18%zN	128 14%	139 16%N	99 11%	435 15%	43 16%	26 14%	12 12%
Extremely Well 10	445 13%HN	210 12%	235 13%	48 13%	69 11%	148 13%	180 13%	48 14%H	29 8%	114 12%	177 15%zH	133 16%zMN	127 14%MN	89 10%	96 10%	376 13%	23 8%	31 16%P	15 15%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 254
D1_14. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Don't know	146	66	80	6	24	39	78	26	16	32	18	16	15	42	73	103	18	9	16
	4%CIKLOSd	4%	4%	2%	4%	3%	6%zCE	7%zIU	5%J	4%J	1%	2%	2%	5%KL	8%zKLM	3%	7%O	5%	16%zOPQ
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
Mean	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	7.32HNPh	7.26	7.38	7.45	7.30	7.33	7.28	7.11	6.99	7.33H	7.56zGHI	7.72zLMN	7.41N	7.23N	6.93	7.35P	6.89	7.42P	7.31
1-3 (Net)	158	95	63	17	33	44	64	25	11	39	44	17	45	36	60	120	25	7	6
	4%BKO	6%zB	3%	4%	5%	4%	5%	7%zJ	3%	4%	4%	2%	5%K	4%K	7%zK	4%	9%zOQ	3%	6%
1-4 (Net)	306	171	133	28	56	85	137	42	32	71	95	50	68	82	107	236	42	19	10
	9%BKOBxd	10%zB	7%	7%	9%	7%	10%E	12%zU	9%	8%	8%	6%	8%	9%K	12%zKL	8%	15%zO	10%	10%
1-2 (Net)	93	61	32	8	24	25	36	8	8	25	27	8	22	26	37	75	11	3	4
	3%BK	4%zB	2%	2%	4%E	2%	3%	2%	2%	3%	2%	1%	3%K	3%K	4%zK	3%	4%	2%	4%
4-7 (Net)	1414	675	736	149	243	481	540	134	187	383	443	302	340	363	408	1193	114	75	31
	40%JKRY	40%	40%	39%	40%	41%	40%	39%	53%zGU	42%J	36%	36%	38%	42%K	44%zKL	40%R	41%R	40%	31%
5-6 (Net)	632	296	335	58	91	244	238	69	79	168	187	114	159	166	194	540	47	30	16
	18%JK	18%	18%	15%	15%	21%zCD	17%	20%	22%J	18%	15%	13%	18%K	19%K	21%zK	18%	17%	16%	16%
8-10 (Net)	1803	856	947	206	311	605	681	161	139	464	715	513	484	427	379	1540	119	97	47
	51%HNPe	51%	52%	55%	51%	52%	50%	47%	39%	51%H	59%zGHI	60%zLMN	55%zN	49%N	41%	52%P	43%	52%	47%
7-10 (Net)	2437	1158	1278	287	440	801	910	209	227	647	920	668	643	579	547	2078	169	130	59
	69%GNPRhe	68%	70%	76%zEF	72%	68%	67%	60%	64%	71%G	75%zGHI	79%zLMN	73%zMN	67%N	59%	70%zPR	61%	70%R	59%
9-10 (Net)	962	481	480	102	165	318	376	91	65	244	411	283	255	228	195	811	67	56	27
	27%HNe	28%	26%	27%	27%	27%	28%	26%H	18%	27%H	34%zGHI	33%zMN	29%N	26%N	21%	27%	24%	30%	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 254
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Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Well 1	44	2	10	1	5	1	5	1	2	-	-	8	26	16	41	2
	1%K	1%	1%	1%	1%	1%	1%	*	1%	-	-	2%	1%	1%	1%	1%
2	49	7	6	-	5	2	3	3	10	*	2	3	24	24	38	2
	1%BK	3%	1%	-	1%	1%	1%	1%	6%zTUVXc	*	2%	1%	1%	2%	1%	1%
3	65	-	14	2	7	6	1	6	3	2	-	5	37	23	54	4
	2%OX	-	2%	2%	2%	3%SX	*	3%SX	2%	2%	-	2%	2%	2%	2%	1%
4	148	21	28	6	9	3	6	5	18	2	1	14	79	65	120	19
	4%LX	8%zTVWXY	4%	5%	3%	2%	2%	3%	11%zTVWXY	2%	1%	4%	4%	5%	4%	6%
		b							abc							
5	281	14	67	10	30	11	29	16	13	15	11	25	165	104	223	34
	8%CIKf	5%	10%	7%	9%	6%	7%	8%	7%	14%S	8%	8%	8%	8%	7%	11%
6	350	26	61	12	39	22	49	12	19	9	16	35	215	130	307	26
	10%	10%	9%	9%	11%	12%	12%Y	6%	11%	8%	12%	11%	10%	10%	10%	8%
7	634	48	121	31	56	39	79	30	23	18	25	68	390	234	535	57
	18%R	19%	17%	24%	16%	21%	20%	15%	13%	17%	18%	21%	18%	18%	18%	18%
8	842	64	185	37	92	37	83	64	34	29	31	74	529	302	720	74
	24%AN	25%	27%	28%	27%	20%	21%	32%zWXh	20%	27%	23%	23%	24%	23%	24%	23%
9	516	37	96	16	41	17	78	38	26	20	16	49	353	160	432	49
	15%HNe	15%	14%	13%	12%	9%	19%zTVW	19%W	15%	19%	12%	15%	16%ze	12%	14%	16%
Extremely Well 10	445	36	81	10	52	28	56	20	21	11	22	39	282	154	389	34
	13%HN	14%	12%	8%	15%	15%	14%	10%	12%	10%	16%	12%	13%	12%	13%	11%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 254
D1_14. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Don't know	146	2	29	5	8	18	8	8	5	1	11	8	66	73	121	14
	4% CJKLOS d	1%	4% S	4%	2%	10% zSTVXh ac	2%	4%	3%	1%	8% SVXc	2%	3%	6% zd	4%	5%
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.32 HNP e	7.33	7.29	7.28	7.36	7.38	7.58 zTh	7.52 h	6.88	7.44	7.61 h	7.26	7.42 ze	7.20	7.34	7.30
1-3 (Net)	158	9	30	3	16	9	10	9	14	2	2	16	87	63	134	7
	4% BKO	3%	4%	2%	5%	5%	3%	4%	8% Xb	2%	2%	5%	4%	5%	4%	2%
1-4 (Net)	306	29	58	9	26	12	16	14	33	4	4	29	166	129	254	26
	9% BKOb d	11% Xb	8% X	7%	7%	7%	4%	7%	19% zTUVWX Yabc	4%	3%	9% X	8%	10% d	9%	8%
1-2 (Net)	93	9	16	1	10	3	9	3	12	*	2	11	50	40	79	3
	3% BK	3%	2%	1%	3%	2%	2%	2%	7% zTUXYa	*	2%	3%	2%	3%	3%	1%
4-7 (Net)	1414	108	277	59	135	75	163	63	73	45	53	142	849	534	1185	136
	40% JKRY	42%	40%	45% Y	39%	41%	41%	31%	42%	42%	39%	43% Y	39%	41%	40%	43%
5-6 (Net)	632	40	128	21	69	33	78	28	32	24	26	60	380	234	530	60
	18% JK	16%	18%	16%	20%	18%	19%	14%	18%	23%	20%	18%	18%	18%	18%	19%
8-10 (Net)	1803	137	362	63	184	83	217	122	82	59	69	162	1163	616	1541	158
	51% HNP e	53%	52%	48%	54%	45%	54%	60% zWhc	47%	55%	51%	50%	54% ze	48%	52%	50%
7-10 (Net)	2437	185	482	94	240	122	297	152	105	78	94	230	1554	850	2076	214
	69% GNPR e	72% h	69%	72%	70%	66%	74% h	75% h	60%	72%	70%	70%	72% ze	66%	70%	68%
9-10 (Net)	962	73	177	26	92	46	134	58	47	31	38	89	635	315	821	84
	27% HNe	29%	25%	20%	27%	25%	34% zTU	29%	27%	29%	28%	27%	29% ze	24%	28%	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 255
D1_15. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Well 1	36 1%	20 1%	16 1%	3 1%	9 1%	15 1%	9 1%	5 1%	4 1%	11 1%	11 1%	6 1%	6 1%	9 1%	15 2%	26 1%	7 2% zO	1 1%	2 2%
2	38 1% BEK	26 2% zB	12 1%	2 *	9 1%	6 1%	21 2%	6 2%	2 1%	6 1%	14 1%	1 *	11 1% K	12 1% K	14 1% K	28 1%	7 3% zO	1 1%	1 1%
3	79 2% KO	43 3%	36 2%	6 2%	13 2%	23 2%	37 3%	13 4%	5 1%	20 2%	25 2%	11 1%	17 2%	29 3% K	22 2%	54 2%	18 7% zOR	5 3%	2 2%
4	104 3% K	57 3%	47 3%	6 2%	19 3%	29 2%	50 4%	13 4%	13 4%	23 3%	32 3%	12 1%	21 2%	25 3%	45 5% zKL	91 3%	6 2%	5 3%	2 2%
5	290 8% JK	127 8%	162 9%	30 8%	39 6%	103 9%	119 9%	42 12% zIJ	37 11% J	65 7%	69 6%	52 6%	74 8%	83 10% K	80 9%	241 8%	24 9%	15 8%	10 10%
6	398 11% 	193 11%	204 11%	41 11%	65 11%	152 13%	140 10%	30 9%	56 16% zGI	90 10%	147 12%	95 11%	110 12%	83 10%	110 12%	345 12%	30 11%	16 9%	7 7%
7	623 18% FG	300 18%	322 18%	79 21% F	118 19%	218 19%	208 15%	45 13%	69 20%	182 20% G	230 19% G	148 17%	149 17%	161 19%	165 18%	533 18%	38 14%	38 20%	14 14%
8	857 24% N	409 24%	448 25%	84 22%	156 26%	272 23%	345 25%	84 24%	87 25%	231 25%	282 23%	252 30% zLMN	220 25%	193 22%	191 21%	732 25%	65 23%	40 21%	20 20%
9	483 14% Ne	249 15%	232 13%	61 16%	87 14%	157 13%	178 13%	38 11%	35 10%	129 14%	228 19% zGHI	147 17% zMN	124 14%	108 12%	104 11%	412 14%	36 13%	25 13%	10 10%
Extremely Well 10	366 10% AHNP	154 9%	212 12% A	48 13%	64 10%	127 11%	127 9%	35 10%	23 6%	103 11% H	134 11% H	86 10%	101 11%	104 12% N	75 8%	304 10%	17 6%	30 16% zOP	15 15% zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 255
D1_15. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Don't know	249	114	135	19	33	68	129	37	23	58	48	39	50	60	100	192	29	12	17
	7%JKOVd	7%	7%	5%	5%	6%	9%zCDE	11%zIJ	6%	6%J	4%	5%	6%	7%	11%zKLM	6%	10%O	6%	17%zOQ
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.28GHNP e	7.21	7.34	7.50zF	7.29	7.28	7.20	7.02	7.01	7.39GH	7.44zGH	7.60zLMN	7.34N	7.21	6.97	7.31P	6.76	7.49P	7.35P
1-3 (Net)	153 4%BKOg	89 5%zB	64 4%	11 3%	31 5%	44 4%	66 5%	23 7%	11 3%	36 4%	50 4%	18 2%	35 4%K	50 6%K	50 5%K	109 4%	32 12%zOQR	8 4%	5 5%
1-4 (Net)	257 7%BCKO	145 9%zB	111 6%	17 5%	51 8%C	73 6%	116 9%C	36 10%	24 7%	59 6%	82 7%	30 4%	56 6%K	75 9%K	96 10%zKL	200 7%	38 14%zOQR	12 7%	6 6%
1-2 (Net)	73 2%BK	45 3%zB	28 2%	5 1%	18 3%	22 2%	29 2%	10 3%	6 2%	16 2%	25 2%	7 1%	18 2%	20 2%K	28 3%zK	54 2%	14 5%zOQ	3 1%	3 3%
4-7 (Net)	1415 40%KR	678 40%	735 40%	156 41%	241 39%	502 43%zF	517 38%	129 37%	176 50%zGIJ	360 39%	479 39%	306 36%	356 40%	353 41%	400 43%zK	1209 41%R	99 36%	73 39%	33 33%
5-6 (Net)	688 20%I	321 19%	366 20%	71 19%	104 17%	255 22%zD	259 19%	72 21%	94 27%zIJ	155 17%	217 18%	146 17%	185 21%	167 19%	190 21%	586 20%	54 20%	31 16%	18 18%
8-10 (Net)	1705 48%HNe	812 48%	892 49%	192 51%	306 50%	555 48%	650 48%	156 45%	144 41%	463 50%H	644 53%zGH	485 57%zLMN	444 50%N	405 47%N	370 40%	1447 49%	117 42%	95 51%	46 46%
7-10 (Net)	2328 66%FGHNP Re	1112 66%	1214 66%	272 72%zF	424 69%F	774 66%	858 63%	201 58%	214 60%	645 70%zGH	874 72%zGH	633 75%zLMN	594 67%N	567 65%N	535 58%	1980 67%PR	156 56%	133 71%PR	60 59%
9-10 (Net)	848 24%HNe	403 24%	444 24%	108 29%zF	150 25%	284 24%	306 22%	73 21%	58 16%	232 25%H	362 30%zGH	233 27%zN	224 25%N	212 24%N	179 19%	715 24%	53 19%	55 29%P	25 25%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 255
D1_15. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Well 1	36	-	4	1	6	1	4	1	-	*	-	9	20	13	32	1
	1%	-	1%	1%	2%	1%	1%	*	-	*	-	3%zST	1%	1%	1%	*
2	38	4	5	-	2	-	1	5	10	-	-	2	18	19	30	1
	1%BEK	1%	1%	-	1%	-	*	3%X	6%zTUVWX bc	-	-	*	1%	2%	1%	*
3	79	4	13	2	15	3	6	2	1	1	1	4	51	25	72	2
	2%KO	2%	2%	1%	4%z	2%	2%	1%	1%	1%	1%	1%	2%	2%	2%	1%
4	104	16	17	2	6	7	14	4	8	2	2	12	54	47	82	12
	3%K	6%zTV	2%	2%	2%	4%	3%	2%	5%	2%	2%	4%	2%	4%	3%	4%
5	290	20	62	16	26	10	25	10	20	12	11	29	164	117	244	28
	8%JK	8%	9%	12%	8%	5%	6%	5%	12%	11%	9%	9%	8%	9%	8%	9%
6	398	24	86	15	39	34	47	17	23	17	16	26	252	138	348	27
	11%	9%	12%	12%	11%	18%zSYc	12%	9%	13%	16%	12%	8%	12%	11%	12%	8%
7	623	52	136	23	59	28	73	39	20	20	23	59	387	227	517	63
	18%FG	20%	20%	18%	17%	15%	18%	19%	12%	18%	17%	18%	18%	18%	17%	20%
8	857	57	154	39	86	42	94	59	46	30	33	92	534	312	725	77
	24%N	22%	22%	30%	25%	23%	24%	29%	27%	28%	25%	28%	25%	24%	24%	24%
9	483	36	102	12	45	20	61	32	27	13	18	46	323	153	405	45
	14%Ne	14%	15%	9%	13%	11%	15%	16%	16%	12%	13%	14%	15%ze	12%	14%	14%
Extremely Well 10	366	28	63	10	46	22	51	17	12	10	17	26	236	123	326	26
	10%AHNP	11%	9%	8%	13%	12%	13%	9%	7%	9%	13%	8%	11%	10%	11%z	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 255
D1_15. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Don't know	249	15	55	10	13	19	23	15	7	2	13	20	126	112	201	34
	7%JKOVd	6%	8%V	8%	4%	10%Va	6%	8%	4%	2%	9%V	6%	6%	9%zd	7%	11%zf
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.28GHNP	7.27	7.28	7.23	7.30	7.34	7.47h	7.46	6.99	7.29	7.56h	7.21	7.36ze	7.17	7.29	7.40
1-3 (Net)	153	8	23	3	23	4	11	8	11	2	1	15	90	57	135	4
	4%BKOg	3%	3%	2%	7%TXb	2%	3%	4%	6%	2%	1%	4%	4%	4%	5%g	1%
1-4 (Net)	257	24	40	5	29	11	25	12	19	4	4	27	143	105	216	15
	7%BCKO	9%b	6%	4%	9%	6%	6%	6%	11%b	4%	3%	8%	7%	8%	7%	5%
1-2 (Net)	73	4	9	1	8	1	5	6	10	*	-	10	38	33	62	1
	2%BK	1%	1%	1%	2%	1%	1%	3%	6%zTWXb	*	-	3%	2%	3%	2%	*
4-7 (Net)	1415	112	301	56	130	78	159	71	71	51	53	127	857	529	1190	129
	40%KR	44%	43%	43%	38%	42%	40%	35%	41%	47%	39%	39%	40%	41%	40%	41%
5-6 (Net)	688	44	148	31	65	43	72	27	43	29	28	55	416	255	591	54
	20%l	17%	21%Y	24%Y	19%	24%Y	18%	14%	25%Y	27%Y	21%	17%	19%	20%	20%	17%
8-10 (Net)	1705	121	319	61	177	84	206	108	86	53	68	165	1093	587	1456	148
	48%HNe	47%	46%	47%	52%	46%	52%	53%	49%	49%	50%	50%	50%ze	46%	49%	47%
7-10 (Net)	2328	173	455	84	236	112	279	147	106	72	91	225	1481	815	1973	211
	66%FHNP	68%	65%	65%	69%	61%	70%	73%w	61%	67%	67%	69%	68%ze	63%	66%	67%
9-10 (Net)	848	64	165	22	92	42	112	49	39	23	35	73	559	276	731	71
	24%HNe	25%	24%	17%	27%	23%	28%u	24%	23%	21%	26%	22%	26%ze	21%	25%	23%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 256
D1_16. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Takes risks and provides TV programmes and content that is new and innovative.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (Z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Well 1	66	42	24	5	16	22	23	11	7	18	21	10	19	15	23	50	9	6	2
	2%B	2%zB	1%	1%	3%	2%	2%	3%	2%	2%	2%	1%	2%	2%	2%	2%	3%	3%	2%
2	62	42	20	5	13	17	26	7	8	17	21	12	13	19	18	51	5	3	3
	2%zB	2%zB	1%	1%	2%	1%	2%	2%	2%	2%	2%	1%	1%	2%	2%	2%	2%	1%	3%
3	128	65	62	21	21	35	50	22	11	28	39	21	39	32	35	100	18	6	4
	4%K	4%	3%	6%zE	3%	3%	4%	6%zJ	3%	3%	3%	2%	4%	4%	4%	3%	6%zO	3%	4%
4	178	80	98	22	29	56	71	16	29	36	65	38	42	58	40	144	15	13	5
	5%	5%	5%	6%	5%	5%	5%	5%	8%zI	4%	5%	4%	5%	7%	4%	5%	6%	7%	5%
5	343	174	168	34	48	111	149	46	31	83	87	70	74	96	104	281	30	21	11
	10%JY	10%	9%	9%	8%	10%	11%	13%J	9%	9%	7%	8%	8%	11%	11%	10%	11%	11%	10%
6	481	223	256	66	71	182	162	35	54	128	174	110	143	117	111	407	44	23	7
	14%R	13%	14%	17%zDF	12%	16%zF	12%	10%	15%	14%	14%	13%	16%zN	13%	12%	14%R	16%R	12%	7%
7	641	300	341	69	111	216	245	47	80	174	228	189	158	142	152	554	46	28	13
	18%R	18%	19%	18%	18%	19%	18%	14%	22%G	19%	19%	22%zLMN	18%	16%	16%	19%R	17%	15%	13%
8	714	344	369	65	128	260	261	61	63	200	277	177	172	184	181	608	47	37	21
	20%	20%	20%	17%	21%	22%	19%	18%	18%	22%	23%z	21%	19%	21%	20%	21%	17%	20%	21%
9	395	202	193	53	83	104	155	34	29	106	157	115	98	93	89	340	28	20	7
	11%Ee	12%	11%	14%E	14%E	9%	11%	10%	8%	12%	13%zH	14%zN	11%	11%	10%	11%	10%	11%	7%
Extremely Well 10	273	119	153	26	58	94	94	30	14	68	113	72	78	62	61	229	12	23	9
	8%HPY	7%	8%	7%	10%	8%	7%	9%H	4%	7%	9%zH	8%	9%	7%	7%	8%	4%	12%zOP	9%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 256
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Don't know	242	101	141	12	31	72	126	36	29	60	39	35	49	51	108	193	23	9	18
	7%CIkd	6%	8%	3%	5%	6%	9%zCDE	10%zJ	8%J	7%J	3%	4%	6%	6%	12%zKLM	7%	8%	5%	18%zOPQ
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.82AGHP he	6.73	6.90zA	6.74	6.95	6.83	6.77	6.53	6.50	6.90GH	7.00zGH	7.06zLMN	6.83	6.70	6.68	6.86zP	6.37	6.83P	6.69
1-3 (Net)	256 7%BK	149 9%zB	106 6%	32 8%	50 8%	74 6%	100 7%	40 12%zU	26 7%	63 7%	81 7%	43 5%	70 8%K	67 8%	75 8%K	201 7%	31 11%zO	14 8%	9 9%
1-4 (Net)	433 12%KTF	229 14%	204 11%	54 14%	79 13%	130 11%	170 12%	56 16%I	55 15%	99 11%	146 12%	81 10%	112 13%	125 14%K	115 13%	345 12%	47 17%zO	27 15%	15 15%
1-2 (Net)	128 4%B	84 5%zB	44 2%	10 3%	29 5%	39 3%	50 4%	18 5%	15 4%	34 4%	42 3%	22 3%	31 4%	34 4%	40 4%	101 3%	14 5%	8 4%	5 5%
4-7 (Net)	1642 47%DR	777 46%	863 47%	191 50%D	260 42%	566 48%D	626 46%	144 42%	194 55%zGU	421 46%	554 45%	407 48%	417 47%	412 47%	406 44%	1386 47%R	136 49%R	85 45%R	35 35%
5-6 (Net)	824 23%DR	397 23%	424 23%	100 26%D	120 20%	293 25%D	311 23%	81 23%	85 24%	211 23%	261 21%	180 21%	217 25%	212 24%	215 23%	688 23%	75 27%R	44 23%	17 17%
8-10 (Net)	1381 39%HPe	665 39%	716 39%	143 38%	270 44%zF	457 39%	511 37%	125 36%	106 30%	374 41%H	547 45%zGH	363 43%zN	348 39%	339 39%	332 36%	1177 40%P	87 31%	80 43%P	38 37%
7-10 (Net)	2022 57%GNPre	965 57%	1057 58%	212 56%	381 62%zF	674 58%	755 55%	173 50%	185 52%	548 60%GH	775 63%zGH	552 65%zLMN	506 57%	481 55%	483 52%	1731 59%zPR	133 48%	108 58%P	50 50%
9-10 (Net)	668 19%HNe	321 19%	347 19%	78 21%	142 23%zEF	198 17%	250 18%	64 19%	43 12%	174 19%H	270 22%zH	186 22%zN	176 20%	155 18%	150 16%	569 19%	40 14%	43 23%P	16 16%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 256
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Well 1	66	8	10	1	2	3	6	2	2	5	-	11	38	27	51	11
	2%B	3%V	1%	1%	*	2%	1%	1%	1%	4%V	-	3%V	2%	2%	2%	3%
2	62	4	8	-	6	2	8	5	12	3	2	2	37	25	51	4
	2%B	1%	1%	-	2%	1%	2%	2%	7%zSTUVW	2%	1%	*	2%	2%	2%	1%
									Xc							
3	128	14	20	4	15	4	14	7	11	1	1	10	77	50	103	13
	4%K	6%	3%	3%	4%	2%	3%	4%	6%b	1%	1%	3%	4%	4%	3%	4%
4	178	21	29	8	20	6	17	9	11	4	9	11	106	68	142	25
	5%	8%c	4%	6%	6%	3%	4%	4%	6%	4%	7%	3%	5%	5%	5%	8%zf
5	343	22	74	14	37	21	30	9	18	9	16	31	190	142	276	35
	10%JY	9%	11%Y	11%	11%Y	12%Y	8%	5%	10%	9%	12%Y	9%	9%	11%	9%	11%
6	481	27	95	17	52	29	51	29	25	19	15	46	313	158	406	44
	14%R	10%	14%	13%	15%	16%	13%	14%	15%	18%	11%	14%	14%	12%	14%	14%
7	641	50	142	28	53	32	78	34	31	19	15	72	384	246	562	44
	18%R	20%	20%b	22%b	16%	18%	19%	17%	18%	17%	11%	22%b	18%	19%	19%	14%
8	714	52	139	30	73	31	82	54	31	22	35	60	455	250	607	65
	20%	20%	20%	23%	21%	17%	21%	27%	18%	20%	26%	18%	21%	19%	20%	21%
9	395	27	75	7	36	24	46	33	12	13	19	48	271	117	335	37
	11%Ee	10%	11%	6%	10%	13%	12%	16%zUh	7%	13%	14%	15%Uh	13%ze	9%	11%	12%
Extremely Well 10	273	19	56	7	36	14	38	5	16	7	10	22	180	88	237	18
	8%HPY	7%	8%Y	6%	10%Y	8%	9%Y	3%	9%Y	7%	7%	7%	8%	7%	8%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 256
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WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Don't know	242	13	51	13	14	19	29	15	4	5	13	16	114	117	210	20
	7% CIKd	5%	7%	10% Vh	4%	10% Vh	7%	7%	3%	5%	10% h	5%	5%	9% zd	7%	6%
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.82 AGHP	6.60	6.91 h	6.81	6.91 h	6.92	6.99 h	6.98 h	6.35	6.77	7.12 h	6.89 h	6.91 ze	6.68	6.87 zg	6.57
1-3 (Net)	256	26	38	4	22	9	27	14	26	8	3	23	152	101	205	27
	7% BK	10% Tb	5%	3%	6%	5%	7%	7%	15% zTUVWX	7%	2%	7%	7%	8%	7%	9%
1-4 (Net)	433	47	67	13	42	15	44	23	37	12	12	34	257	169	347	52
	12% KTf	18% zTWXb	10%	10%	12%	8%	11%	11%	21% zTUVW	11%	9%	10%	12%	13%	12%	16% zf
1-2 (Net)	128	12	18	1	8	5	14	7	15	7	2	13	75	52	102	14
	4% B	5%	3%	1%	2%	3%	3%	3%	8% zTUVXb	7% U	1%	4%	3%	4%	3%	5%
4-7 (Net)	1642	120	339	68	162	89	176	81	85	52	55	159	993	613	1387	148
	47% DR	47%	49%	52%	47%	48%	44%	40%	49%	48%	41%	49%	46%	48%	47%	47%
5-6 (Net)	824	49	169	31	89	51	82	38	43	29	32	77	503	299	682	79
	23% DR	19%	24%	24%	26%	27%	20%	19%	25%	27%	23%	23%	23%	23%	23%	25%
8-10 (Net)	1381	97	269	45	145	68	166	92	59	42	64	130	907	456	1179	120
	39% HPe	38%	39%	34%	42%	37%	42%	46%	34%	39%	47%	40%	42% ze	35%	40%	38%
7-10 (Net)	2022	147	411	73	198	101	244	126	90	61	78	201	1290	701	1741	164
	57% GNPre	58%	59%	56%	58%	54%	61%	62%	52%	57%	58%	61%	60% ze	55%	58% z	52%
9-10 (Net)	668	45	130	15	72	37	84	38	28	21	29	70	451	205	572	55
	19% HNe	18%	19%	11%	21% U	20%	21% U	19%	16%	19%	21%	21% U	21% ze	16%	19%	18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 257
D1_17. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (Z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Well 1	38 1%	22 1%	16 1%	1 *	12 2% C	12 1%	13 1%	7 2%	2 *	11 1%	14 1%	5 1%	12 1%	8 1%	13 1%	28 1%	7 2% O	1 1%	1 1%
2	41 1% K	25 1%	16 1%	2 1%	9 2%	12 1%	18 1%	6 2%	3 1%	6 1%	12 1%	2 *	13 1% K	11 1% K	14 2% K	33 1%	5 2%	1 1%	1 1%
3	91 3% O	38 2%	53 3%	13 4%	12 2%	26 2%	40 3%	18 5% HJ	6 2%	27 3% J	18 1%	18 2%	22 3%	31 4%	20 2%	60 2%	18 7% O	7 4%	5 5% O
4	132 4%	68 4%	64 3%	10 3%	17 3%	39 3%	65 5%	9 3%	20 6%	27 3%	49 4%	28 3%	25 3%	38 4%	42 5%	110 4%	15 5%	3 2%	4 4%
5	325 9% JS	166 10%	158 9%	31 8%	56 9%	114 10%	125 9%	37 11%	35 10%	75 8%	90 7%	72 8%	74 8%	89 10%	91 10%	282 10%	20 7%	17 9%	7 7%
6	405 12% V	186 11%	218 12%	50 13%	69 11%	151 13%	135 10%	37 11%	41 12%	109 12%	149 12%	89 10%	109 12%	101 12%	106 12%	350 12%	23 8%	21 11%	11 11%
7	671 19% DR	327 19%	344 19%	80 21% D	93 15%	233 20% D	265 19%	59 17%	86 24% J	180 20%	223 18%	180 21%	167 19%	152 17%	172 19%	572 19% R	49 18%	37 20%	13 13%
8	843 24% FNTe	390 23%	453 25%	89 24%	173 28% F	298 25% F	284 21%	79 23%	81 23%	235 26%	309 25%	222 26% N	224 25% N	210 24%	187 20%	721 24%	60 22%	43 23%	19 19%
9	410 12% B	225 13% B	185 10%	51 13%	78 13%	125 11%	156 11%	29 8%	30 8%	107 12%	186 15% GHI	110 13%	106 12%	89 10%	105 11%	343 12%	34 12%	23 12%	11 11%
Extremely Well 10	340 10% AHN	142 8%	198 11% A	43 11%	60 10%	102 9%	136 10%	33 10%	21 6%	89 10%	135 11% H	89 11%	99 11% N	81 9%	70 8%	283 10%	21 7%	24 13% P	12 12%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 257
D1_17. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets. Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Don't know	224	103	121	8	32	58	126	32	30	51	35	34	34	58	99	174	26	8	16
	6%CEIKLcd	6%	7%	2%	5%C	5%C	9%zCDE	9%J	8%J	6%J	3%	4%	4%	7%KL	11%zKLM	6%	10%OQ	4%	16%zOPQ
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
Mean	7.13GNPh	7.09	7.18	7.29	7.19	7.11	7.08	6.87	6.96	7.20G	7.34zGH	7.35zMN	7.21N	7.02	6.95	7.16P	6.78	7.29P	7.05
1-3 (Net)	169	84	85	16	33	50	70	30	11	44	43	25	47	50	48	122	30	10	8
	5%JKO	5%	5%	4%	5%	4%	5%	9%zHU	3%	5%	4%	3%	5%K	6%K	5%K	4%	11%zOQ	5%	8%zO
1-4 (Net)	301	152	149	26	50	89	136	40	31	71	92	52	71	88	90	231	45	13	12
	9%KOB	9%	8%	7%	8%	8%	10%	12%	9%	8%	8%	6%	8%	10%K	10%K	8%	16%zOQ	7%	12%
1-2 (Net)	78	46	32	3	21	23	31	12	5	17	26	7	24	19	28	61	12	3	3
	2%K	3%	2%	1%	3%C	2%	2%	4%	1%	2%	2%	1%	3%K	2%K	3%K	2%	4%zO	1%	3%
4-7 (Net)	1534	748	784	171	235	537	590	142	181	391	512	368	375	380	411	1313	106	79	35
	44%DR	44%	43%	45%	38%	46%D	43%	41%	51%zGU	43%	42%	43%	42%	44%	45%	44%R	38%	42%	35%
5-6 (Net)	730	353	376	81	124	265	260	73	75	184	239	161	183	190	197	632	42	38	18
	21%P	21%	21%	21%	20%	23%	19%	21%	21%	20%	20%	19%	21%	22%	21%	21%P	15%	20%	18%
8-10 (Net)	1594	757	836	182	311	525	576	142	132	431	630	422	429	381	363	1347	114	90	42
	45%FHNTe	45%	46%	48%	51%zEF	45%	42%	41%	37%	47%H	52%zGH	50%zMN	49%N	44%	39%	46%	41%	48%	42%
7-10 (Net)	2265	1084	1180	263	404	758	841	201	218	612	854	602	596	533	534	1919	164	128	55
	64%FGNRTe	64%	65%	70%zF	66%	65%	62%	58%	62%	67%G	70%zGH	71%zMN	67%MN	61%	58%	65%R	59%	68%R	54%
9-10 (Net)	751	367	384	93	138	227	292	63	51	196	321	200	205	170	175	626	55	47	22
	21%HUe	22%	21%	25%E	23%	19%	21%	18%	14%	21%H	26%zGHI	24%N	23%	20%	19%	21%	20%	25%	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Well 1	38 1%	1 *	7 1%	* *	5 1%	1 1%	2 1%	1 *	2 1%	3 3%	- -	7 2%	22 1%	15 1%	34 1%	1 *
2	41 1%K	4 1%	5 1%	- -	2 1%	2 1%	2 *	2 1%	10 6%zTUVWX	* *	1 1%	6 2%	23 1%	17 1%	31 1%	2 1%
3	91 3%JO	4 2%	13 2%	2 1%	8 2%	6 3%	10 2%	1 1%	1 1%	3 2%	1 1%	11 3%	47 2%	42 3%	75 3%	8 2%
4	132 4%	12 5%	31 4%	4 3%	17 5%	4 2%	7 2%	8 4%	15 9%zWXabc	- -	1 1%	10 3%	81 4%	48 4%	111 4%	9 3%
5	325 9%JS	12 5%	75 11%S	14 11%	29 8%	20 11%S	33 8%	19 9%	24 14%S	11 10%	17 13%S	27 8%	193 9%	121 9%	261 9%	34 11%
6	405 12%Y	38 15%Y	98 14%Y	17 13%	39 11%	20 11%	48 12%	13 6%	17 10%	12 11%	11 8%	38 12%	249 12%	151 12%	348 12%	36 11%
7	671 19%DR	59 23%	143 21%	30 23%	58 17%	30 16%	75 19%	35 17%	29 17%	24 22%	24 18%	65 20%	405 19%	258 20%	575 19%	59 19%
8	843 24%FNTe	62 24%	135 19%	38 29%T	84 25%	38 21%	104 26%T	71 35%zSTVWc	44 25%	29 27%	38 28%	77 24%	553 26%ze	280 22%	711 24%	83 26%
9	410 12%B	33 13%	80 11%	11 8%	38 11%	19 10%	47 12%	31 15%h	12 7%	11 11%	19 14%	42 13%	266 12%	139 11%	353 12%	40 13%
Extremely Well 10	340 10%AHN	20 8%	63 9%	6 4%	43 13%UY	22 12%	49 12%UY	10 5%	15 9%	12 11%	8 6%	36 11%	225 10%	108 8%	288 10%	24 8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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D1_17. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
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 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Don't know	224	11	48	9	20	24	22	12	5	3	14	9	102	110	193	18
	6%CEJKLcd	4%	7%c	7%	6%	13%zSTVXYhac	5%	6%	3%	2%	10%hc	3%	5%	9%zd	6%	6%
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.13GNPh	7.20h	7.04	7.09	7.22h	7.19h	7.39zTh	7.36h	6.63	7.22	7.33h	7.11	7.22ze	7.00	7.15	7.19
1-3 (Net)	169	9	25	2	15	9	14	4	13	6	2	23	92	74	141	11
	5%JKO	3%	4%	2%	4%	5%	3%	2%	7%	5%	2%	7%TY	4%	6%	5%	4%
1-4 (Net)	301	21	55	6	32	12	21	12	28	6	4	34	173	122	252	20
	9%KOb	8%	8%	5%	9%b	7%	5%	6%	16%zTUWXYab	5%	3%	10%Kb	8%	9%	8%	6%
1-2 (Net)	78	4	12	*	7	3	4	3	12	3	1	12	45	32	66	4
	2%K	2%	2%	*	2%	2%	1%	1%	7%zSTUVXYb	3%	1%	4%X	2%	3%	2%	1%
4-7 (Net)	1534	121	347	64	143	73	163	74	86	47	54	140	928	577	1294	137
	44%DR	47%	50%zVWXY	50%	42%	40%	41%	37%	49%Y	44%	40%	43%	43%	45%	43%	44%
5-6 (Net)	730	50	173	30	68	40	81	31	41	23	28	65	442	272	608	70
	21%P	20%	25%zY	23%	20%	20%	20%	16%	24%	21%	21%	20%	20%	21%	20%	22%
8-10 (Net)	1594	115	278	54	166	79	200	112	71	52	64	156	1043	526	1353	148
	45%FHNTe	45%	40%	42%	48%T	43%	50%T	55%zTUWh	41%	49%	48%	48%	48%ze	41%	45%	47%
7-10 (Net)	2265	174	421	84	224	109	276	146	100	76	89	220	1448	784	1928	207
	64%FGNRTe	68%	60%	65%	65%	59%	69%TWWh	73%zTWWh	57%	71%	66%	67%	67%ze	61%	65%	66%
9-10 (Net)	751	53	143	17	81	40	96	41	27	23	27	78	490	247	641	64
	21%HUe	21%	20%	13%	24%U	22%	24%U	20%	16%	21%	20%	24%U	23%e	19%	22%	20%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 258
D1_18. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Well 1	35	25	10	*	11	10	14	4	1	8	13	10	9	5	11	24	7	2	2
	1% B	1% B	1%	*	2% C	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	3% zO	1%	2%
2	56	32	24	2	11	17	26	12	5	9	15	5	16	17	18	43	8	1	4
	2% K	2%	1%	1%	2%	1%	2%	3% zI	1%	1%	1%	1%	2% K	2% K	2% K	1%	3%	1%	4% zOQ
3	94	49	44	18	17	28	31	13	9	26	27	15	22	32	25	68	19	5	2
	3% OX	3%	2%	5% zEF	3%	2%	2%	4%	3%	3%	2%	2%	3%	4% K	3%	2%	7% zO	3%	2%
4	145	67	77	13	18	53	61	14	23	33	46	34	36	32	42	122	13	6	3
	4%	4%	4%	3%	3%	5%	4%	4%	7% z	4%	4%	4%	4%	4%	5%	4%	5%	3%	3%
5	333	163	169	42	54	115	121	41	44	78	91	62	84	91	96	285	20	21	7
	9% JKdf	10%	9%	11%	9%	10%	9%	12% J	12% J	8%	7%	7%	9%	10%	10% K	10%	7%	11%	7%
6	417	190	228	39	65	151	162	36	54	109	139	80	108	113	116	368	20	20	9
	12% KP	11%	12%	10%	11%	13%	12%	11%	15%	12%	11%	9%	12%	13% K	13%	12% P	7%	11%	9%
7	648	305	343	77	124	230	217	44	76	177	238	179	161	145	164	539	54	42	14
	18% FGh	18%	19%	20%	20% F	20% F	16%	13%	22% G	19% G	19% G	21% z	18%	17%	18%	18%	19%	19%	22% R
8	806	391	415	81	153	273	299	66	56	225	313	221	225	198	162	697	58	31	20
	23% HNQ	23%	23%	21%	25%	23%	22%	19%	16%	25% H	26% zGH	26% zN	25% N	23% N	18%	24% Q	21%	16%	20%
9	449	242	207	56	79	136	178	46	31	117	188	128	101	119	101	381	33	25	11
	13% Be	14% zB	11%	15%	13%	12%	13%	13%	9%	13%	15% zH	15% zN	11%	14%	11%	13%	12%	13%	11%
Extremely Well 10	351	151	200	42	54	111	144	35	26	94	130	92	101	74	84	293	18	28	12
	10%	9%	11%	11%	9%	9%	11%	10%	7%	10%	11%	11%	11%	8%	9%	10%	6%	15% zOP	12% P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Don't know	189	78	111	7	25	46	110	35	27	41	20	23	23	42	100	139	27	7	16
	5%CEJKLOd	5%	6%	2%	4%	4%	8%zCDE	10%zIU	8%J	4%J	2%	3%	3%	5%	11%zKLM	5%	10%zOQ	3%	16%zOPQ
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.11HNPh	7.06	7.16	7.20	7.10	7.07	7.13	6.90	6.76	7.20H	7.30zGH	7.37zLMN	7.15N	7.02	6.91	7.14P	6.67	7.25P	7.06
1-3 (Net)	185	106	78	20	38	55	71	29	15	43	55	29	47	54	54	134	34	8	8
	5%BKO	6%zB	4%	5%	6%	5%	5%	8%zIU	4%	5%	5%	3%	5%	6%K	6%K	5%	12%zOQ	4%	8%O
1-4 (Net)	329	174	155	33	56	108	132	42	38	76	101	63	82	87	97	256	48	14	11
	9%KOX	10%	8%	9%	9%	9%	10%	12%	11%	8%	8%	7%	9%	10%	11%K	9%	17%zOQ	7%	11%
1-2 (Net)	91	57	34	3	22	27	40	16	6	17	29	14	24	23	30	67	15	3	5
	3%BCO	3%zB	2%	1%	4%C	2%	3%C	5%I	2%	2%	2%	2%	3%	3%	3%	2%	6%zOQ	2%	5%zOQ
4-7 (Net)	1543	725	816	172	261	549	562	135	198	397	513	355	388	382	418	1313	107	89	33
	44%R	43%	45%	45%	43%	47%zF	41%	39%	56%zGU	43%	42%	42%	44%	44%	45%	44%R	39%	48%R	33%
5-6 (Net)	750	352	396	82	119	266	284	77	98	187	230	142	191	204	212	652	40	41	16
	21%JKP	21%	22%	22%	19%	23%	21%	22%	28%zIU	20%	19%	17%	22%K	24%K	23%K	22%P	14%	22%P	16%
8-10 (Net)	1605	784	821	179	286	520	620	147	114	436	631	440	427	391	348	1370	109	83	42
	46%HNe	46%	45%	47%	47%	44%	46%	43%H	32%	48%H	52%zGH	52%zMN	48%N	45%N	38%	46%P	39%	45%	42%
7-10 (Net)	2253	1088	1164	256	411	749	837	191	190	613	869	619	588	536	511	1909	162	125	57
	64%GHNRhe	64%	64%	68%F	67%F	64%	61%	55%	54%	67%GH	71%zGH	73%zLMN	66%N	62%N	56%	65%R	59%	67%R	56%
9-10 (Net)	799	393	406	98	133	247	322	81	58	211	318	220	202	193	185	674	50	53	23
	23%HUe	23%	22%	26%	22%	21%	24%	24%	16%	23%H	26%zH	26%zN	23%	22%	20%	23%	18%	28%zP	22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 258
D1_18. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Well 1	35 1%B	1 *	6 1%	* *	2 *	1 1%	5 1%	1 *	1 *	- -	- -	8 2%z	20 1%	15 1%	28 1%	5 2%
2	56 2%K	4 1%	5 1%	- -	2 1%	4 2%	3 1%	6 3%T	10 6%zTUVX	2 2%	1 1%	6 2%	29 1%	24 2%	44 1%	6 2%
3	94 3%OX	9 4%X	20 3%	3 3%	15 4%XY	2 1%	3 1%	1 1%	2 1%	1 1%	1 1%	9 3%	57 3%	33 3%	77 3%	6 2%
4	145 4%	15 6%	30 4%	4 3%	15 4%	6 3%	10 2%	11 5%	15 9%zXc	5 5%	4 3%	7 2%	96 4%	44 3%	129 4%	8 3%
5	333 9%JKaf	17 7%	71 10%	18 14%	40 12%	13 7%	31 8%	13 6%	28 16%zSWXY	7 7%	11 8%	36 11%	183 8%	138 11%	256 9%	39 12%
6	417 12%KP	38 15%	83 12%	18 14%	40 12%	26 14%	50 12%	22 11%	25 14%	13 12%	14 11%	38 12%	265 12%	147 11%	367 12%	35 11%
7	648 18%FGh	49 19%h	119 17%h	28 22%h	56 16%	27 14%	97 24%zTVWVYh	29 14%	16 9%	29 27%WYh	31 23%h	58 18%h	399 18%	241 19%	548 18%	60 19%
8	806 23%HNQ	54 21%	186 27%zW	36 28%W	76 22%	30 16%	84 21%	62 31%zWXb	43 25%	25 23%	24 18%	76 23%	506 23%	286 22%	702 24%	61 19%
9	449 13%Be	28 11%	82 12%	10 7%	37 11%	28 15%	58 15%	36 18%U	16 9%	13 12%	24 18%U	49 15%	302 14%ze	142 11%	369 12%	45 14%
Extremely Well 10	351 10%	28 11%	60 9%	9 7%	50 15%zTY	21 11%	45 11%	13 6%	15 9%	10 9%	13 9%	31 9%	223 10%	122 9%	300 10%	30 10%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 258
D1_18. When responding please think about all of the BBC programmes that you watch on television, BBC iPlayer or other catch-up and on-demand services, including programmes you watch on other devices such as desktops, laptops or tablets.
Comparing BBC television services to other television and video providers, how well, if at all, do you think BBC television ...
Provides distinctive TV programmes and content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Don't know	189	13	37	3	10	26	13	8	3	2	12	11	86	95	160	18
	5%CEJKLO	5%	5%	2%	3%	14%zSTUVX	3%	4%	2%	2%	9%UVXhc	3%	4%	7%zd	5%	6%
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.11HNP	7.07	7.11h	7.01	7.16h	7.24h	7.35zh	7.28h	6.61	7.24h	7.40h	7.08	7.18	7.03	7.13	7.06
1-3 (Net)	185	14	31	4	19	8	12	8	12	3	2	22	106	72	150	17
	5%BKO	5%	4%	3%	5%	4%	3%	4%	7%	2%	2%	7%K	5%	6%	5%	6%
1-4 (Net)	329	28	61	8	33	14	21	18	28	8	7	29	202	116	278	26
	9%KOX	11%K	9%	6%	10%	8%	5%	9%	16%zTUXb	7%	5%	9%	9%	9%	9%	8%
1-2 (Net)	91	4	11	*	4	6	8	6	10	2	1	14	49	39	72	11
	3%BKO	2%	2%	*	1%	3%	2%	3%	6%zTUV	2%	1%	4%TV	2%	3%	2%	4%
4-7 (Net)	1543	119	303	68	151	72	187	75	84	54	60	139	944	570	1300	143
	44%R	46%	43%	53%WY	44%	39%	47%	37%	48%	50%	45%	42%	44%	44%	44%	46%
5-6 (Net)	750	56	153	36	81	39	81	35	53	20	25	73	448	285	624	75
	21%jKP	22%	22%	28%	23%	21%	20%	18%	31%zXY	18%	19%	22%	21%	22%	21%	24%
8-10 (Net)	1605	110	327	55	163	78	187	111	75	48	60	156	1031	550	1371	136
	46%hNe	43%	47%	42%	48%	42%	47%	55%zSW	43%	45%	44%	47%	48%ze	43%	46%	43%
7-10 (Net)	2253	159	446	83	219	105	284	140	90	77	91	214	1430	791	1919	196
	64%GHNRRh	62%	64%h	64%	64%h	57%	71%zTWh	69%Wh	52%	72%Wh	67%h	65%h	66%ze	61%	64%	62%
9-10 (Net)	799	56	142	18	87	48	103	49	31	23	36	79	524	263	669	75
	23%HUe	22%	20%	14%	25%U	26%U	26%U	24%	18%	22%	27%U	24%U	24%ze	20%	22%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 259

D1_sum. Competitive delivery for BBC vs. other TV providers (by users) (7-10)

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Provides a broad mix of different types of TV programmes and content.	2334 66%GHNPRh	1106 65%	1228 67%	266 70%	409 67%	779 67%	880 65%	200 58%	212 60%	644 70%zGH	869 71%zGH	621 73%zLMN	614 69%N	574 66%N	525 57%	1985 67%PR	163 59%	128 68%PR	58 57%
Provides high quality television content.	2437 69%GNPRhe	1158 68%	1278 70%	287 76%zEF	440 72%	801 68%	910 67%	209 60%	227 64%	647 71%G	920 75%zGH	668 79%zLMN	643 73%zMN	579 67%N	547 59%	2078 70%zPR	169 61%	130 70%R	59 59%
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2328 66%FGHNPR	1112 66%	1214 66%	272 72%zF	424 69%F	774 66%	858 63%	201 58%	214 60%	645 70%zGH	874 72%zGH	633 75%zLMN	594 67%N	567 65%N	535 58%	1980 67%PR	156 56%	133 71%PR	60 59%
Takes risks and provides TV programmes and content that is new and innovative.	2022 57%GNPR	965 57%	1057 58%	212 56%	381 62%zF	674 58%	755 55%	173 50%	185 52%	548 60%GH	775 63%zGH	552 65%zLMN	506 57%	481 55%	483 52%	1731 59%zPR	133 48%	108 58%P	50 50%
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	2265 64%FGNRTe	1084 64%	1180 65%	263 70%zF	404 66%	758 65%	841 62%	201 58%	218 62%	612 67%G	854 70%zGH	602 71%zLMN	596 67%MN	533 61%	534 58%	1919 65%R	164 59%	128 68%R	55 54%
Provides distinctive TV programmes and content.	2253 64%GHNPRhe	1088 64%	1164 64%	256 68%F	411 67%F	749 64%	837 61%	191 55%	190 54%	613 67%GH	869 71%zGH	619 73%zLMN	588 66%N	536 62%N	511 56%	1909 65%R	162 59%	125 67%R	57 56%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 259

D1_sum. Competitive delivery for BBC vs. other TV providers (by users) (7-10)

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Provides a broad mix of different types of TV programmes and content.	2334	179	462	86	223	117	285	144	100	76	86	228	1474	825	1991	213
	66%GHNPRh	70%h	66%	66%	65%	63%	71%h	71%h	57%	71%	64%	70%h	68%ze	64%	67%	68%
Provides high quality television content.	2437	185	482	94	240	122	297	152	105	78	94	230	1554	850	2076	214
	69%GNPRhe	72%h	69%	72%	70%	66%	74%h	75%h	60%	72%	70%	70%	72%ze	66%	70%	68%
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2328	173	455	84	236	112	279	147	106	72	91	225	1481	815	1973	211
	66%FGHNPRere	68%	65%	65%	69%	61%	70%	73%W	61%	67%	67%	69%	68%ze	63%	66%	67%
Takes risks and provides TV programmes and content that is new and innovative.	2022	147	411	73	198	101	244	126	90	61	78	201	1290	701	1741	164
	57%GNPRere	58%	59%	56%	58%	54%	61%	62%	52%	57%	58%	61%	60%ze	55%	58%z	52%
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	2265	174	421	84	224	109	276	146	100	76	89	220	1448	784	1928	207
	64%FGNRTere	68%	60%	65%	65%	59%	69%TWWh	73%zTWWh	57%	71%	66%	67%	67%ze	61%	65%	66%
Provides distinctive TV programmes and content.	2253	159	446	83	219	105	284	140	90	77	91	214	1430	791	1919	196
	64%GHNPRere	62%	64%h	64%	64%h	57%	71%zTWWh	69%Wh	52%	72%Wh	67%h	65%h	66%ze	61%	64%	62%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 260
D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...
 Base = All respondents

Summary Table						
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
UnweightedBase	4099	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
Not At All Important	66	63	77	86	75	58
1	2%	2%	2%	2%	2%	1%
2	46	55	54	61	48	53
	1%	1%	1%	1%	1%	1%
3	78	70	92	97	81	77
	2%	2%	2%	2%	2%	2%
4	131	102	129	159	122	133
	3%	2%	3%	4%	3%	3%
5	288	250	318	298	287	322
	7%	6%	8%	7%	7%	8%
6	382	347	379	413	366	378
	9%	8%	9%	10%	9%	9%
7	653	547	678	712	671	687
	16%	13%	17%	17%	16%	17%
8	954	947	923	919	952	983
	23%	23%	23%	22%	23%	24%
9	701	745	613	590	618	587
	17%	18%	15%	14%	15%	14%
Extremely Important	618	813	611	551	682	605
10	15%	20%	15%	13%	17%	15%
Don't know	184	163	228	214	200	217
	4%	4%	6%	5%	5%	5%
Total mentions	4101	4101	4101	4101	4101	4101
	100%	100%	100%	100%	100%	100%
Mean	7.49	7.71	7.38	7.27	7.49	7.42
1-3 (Net)	190	188	222	243	204	188
	5%	5%	5%	6%	5%	5%
1-4 (Net)	321	290	351	403	326	321
	8%	7%	9%	10%	8%	8%

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Table 260
D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...
 Base = All respondents

Summary Table						
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
1-2 (Net)	111 3%	118 3%	131 3%	147 4%	123 3%	111 3%
4-7 (Net)	1454 35%	1246 30%	1503 37%	1583 39%	1445 35%	1521 37%
5-6 (Net)	670 16%	597 15%	697 17%	711 17%	652 16%	700 17%
8-10 (Net)	2273 55%	2504 61%	2148 52%	2061 50%	2252 55%	2175 53%
7-10 (Net)	2926 71%	3052 74%	2825 69%	2773 68%	2923 71%	2863 70%
9-10 (Net)	1319 32%	1558 38%	1224 30%	1142 28%	1301 32%	1193 29%

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Table 261
D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

Summary Table						
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
UnweightedBase	3566	3566	3566	3566	3566	3566
WeightedBase	3521	3521	3521	3521	3521	3521
EffectiveBase	2441	2441	2441	2441	2441	2441
Not At All Important	19	24	34	27	28	17
1	1%	1%	1%	1%	1%	*
2	25	25	26	41	24	35
	1%	1%	1%	1%	1%	1%
3	57	38	60	69	56	44
	2%	1%	2%	2%	2%	1%
4	95	68	99	123	89	105
	3%	2%	3%	3%	3%	3%
5	213	188	238	234	215	240
	6%	5%	7%	7%	6%	7%
6	323	289	320	349	309	328
	9%	8%	9%	10%	9%	9%
7	575	479	613	649	591	602
	16%	14%	17%	18%	17%	17%
8	891	872	857	842	875	914
	25%	25%	24%	24%	25%	26%
9	637	697	570	546	573	537
	18%	20%	16%	16%	16%	15%
Extremely Important	587	754	570	515	640	574
10	17%	21%	16%	15%	18%	16%
Don't know	99	86	135	127	120	126
	3%	2%	4%	4%	3%	4%
Total mentions	3521	3521	3521	3521	3521	3521
	100%	100%	100%	100%	100%	100%
Mean	7.71	7.94	7.60	7.49	7.71	7.63
1-3 (Net)	101	87	120	136	108	96
	3%	2%	3%	4%	3%	3%
1-4 (Net)	196	155	219	260	197	201
	6%	4%	6%	7%	6%	6%

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Table 261
D1a. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

Summary Table						
	Provides a broad mix of different types of TV programmes and content.	Provides high quality television content.	Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	Takes risks and provides TV programmes and content that is new and innovative.	Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	Provides distinctive TV programmes and content.
WeightedBase	3521	3521	3521	3521	3521	3521
EffectiveBase	2441	2441	2441	2441	2441	2441
1-2 (Net)	45 1%	49 1%	60 2%	68 2%	52 1%	52 1%
4-7 (Net)	1207 34%	1025 29%	1270 36%	1355 38%	1204 34%	1275 36%
5-6 (Net)	537 15%	478 14%	558 16%	583 17%	524 15%	567 16%
8-10 (Net)	2114 60%	2323 66%	1996 57%	1902 54%	2089 59%	2025 58%
7-10 (Net)	2690 76%	2802 80%	2609 74%	2551 72%	2679 76%	2627 75%
9-10 (Net)	1223 35%	1451 41%	1139 32%	1061 30%	1214 34%	1111 32%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 262
D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	66	36	30	3	17	29	16	7	15	13	10	8	16	11	31	44	17	2	3
1	2%JKOTV	2%	1%	1%	2%	2%	1%	2%	3%zU	1%	1%	1%	2%	1%	3%zKM	1%	5%zOQ	1%	2%
2	46	30	15	2	10	5	29	5	7	10	15	6	9	9	22	33	11	1	2
	1%BE	2%B	1%	*	1%	*	2%zCE	1%	2%	1%	1%	1%	1%	1%	2%zK	1%	3%zOQ	*	1%
3	78	48	30	7	21	24	27	9	14	15	15	15	12	26	25	58	19	1	1
	2%J	2%	1%	1%	3%	2%	2%	2%	3%J	1%	1%	2%	1%	3%	2%	2%	5%zOQR	*	1%
4	131	71	60	12	23	51	45	10	18	25	40	16	34	31	50	99	25	6	1
	3%KR	4%	3%	2%	3%	4%	3%	2%	4%	2%	3%	2%	3%	3%	4%zK	3%	7%zOQR	3%	1%
5	288	114	174	30	46	102	110	32	39	73	74	46	62	77	103	229	36	16	7
	7%AJKSX	6%	8%zA	6%	6%	7%	7%	8%	9%J	7%	5%	5%	6%	8%K	9%zKL	7%	10%zO	8%	6%
6	382	200	181	50	77	140	116	37	36	107	124	83	97	88	115	339	26	11	6
	9%QRe	10%	9%	11%	10%	10%	8%	9%	8%	10%	9%	9%	10%	9%	10%	10%zQR	8%	6%	5%
7	653	329	323	95	150	207	201	64	66	156	240	158	139	181	176	569	39	31	15
	16%FP	16%	15%	20%zEF	19%zEF	15%	14%	16%	15%	15%	18%	17%	14%	18%L	15%	17%P	11%	15%	12%
8	954	487	468	104	165	310	375	114	102	263	304	239	262	216	238	811	63	53	28
	23%NP	24%	22%	22%	21%	23%	25%	28%z	23%	25%	22%	25%N	26%N	22%	21%	24%	18%	26%P	23%
9	701	328	372	85	138	235	243	45	64	195	280	173	198	178	152	593	56	34	17
	17%GNe	16%	18%	18%	18%	17%	16%	11%	15%	19%G	21%zGH	18%N	20%N	18%N	13%	17%	16%	17%	14%
Extremely Important	618	269	349	70	87	217	244	56	48	151	233	163	156	135	163	507	40	42	29
10	15%ADH	13%	17%zA	15%	11%	16%D	16%D	14%	11%	15%	17%zH	17%z	15%	14%	14%	15%	12%	21%zOP	24%zOP
Don't know	184	86	98	15	50	45	74	29	31	33	24	34	28	46	76	154	13	5	11
	4%EULSh d	4%	5%	3%	6%zCE	3%	5%	7%zU	7%zU	3%	2%	4%	3%	5%	7%zKL	4%	4%	3%	10%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 262
D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.49ADHN	7.39	7.59zA	7.61D	7.31	7.49	7.55D	7.38	7.06	7.59H	7.73zGH	7.79zMN	7.62N	7.45N	7.15	7.54zP	6.67	7.87zOP	7.90zOP
1-3 (Net)	190 5%BCJKOQ U	115 6%zB	75 4%	12 3%	48 6%C	58 4%	72 5%	21 5%	36 8%zIJ	37 4%	40 3%	29 3%	37 4%	45 5%	78 7%zKL	135 4%	46 13%zOQR	3 2%	5 4%
1-4 (Net)	321 8%BCUKO V	186 9%zB	135 6%	24 5%	71 9%C	109 8%	117 8%	30 7%	54 12%zIJ	62 6%	80 6%	45 5%	71 7%	76 8%K	128 11%zKLM	234 7%	72 21%zOQR	9 5%	6 5%
1-2 (Net)	111 3%CIKOTd	66 3%	45 2%	5 1%	27 3%C	34 3%	45 3%C	12 3%	22 5%zIJ	22 2%	25 2%	14 2%	25 2%	20 2%	53 5%zKLM	77 2%	28 8%zOQ	2 1%	5 4%Q
4-7 (Net)	1454 35%FKRY	714 36%	737 35%	186 39%F	297 38%F	499 37%F	472 32%	142 35%	159 36%	361 35%	477 35%	303 32%	331 33%	377 38%K	443 39%zKL	1235 36%R	126 37%R	64 32%	29 24%
5-6 (Net)	670 16%KR	313 16%	355 17%	80 17%	123 16%	241 18%	226 15%	69 17%	76 17%	180 17%	197 15%	129 14%	159 16%	165 17%	218 19%zK	568 17%R	62 18%R	27 14%	13 11%
8-10 (Net)	2273 55%DHNPT	1084 54%	1189 57%	259 55%	389 50%	762 56%D	862 58%zD	216 53%	215 49%	609 59%zH	818 60%zGH	574 61%zMN	616 61%zMN	529 53%	554 48%	1911 56%P	159 46%	130 64%zOP	74 62%zP
7-10 (Net)	2926 71%HNPT	1413 71%	1511 72%	354 75%D	539 69%	970 71%	1063 72%	279 69%	281 64%	765 74%GH	1057 78%zGHI	732 78%zMN	755 75%zN	709 71%N	729 63%	2480 72%P	197 57%	160 79%zOP	88 74%P
9-10 (Net)	1319 32%AGHNT	597 30%	721 34%zA	155 33%	224 29%	452 33%	487 33%	102 25%	113 26%	346 33%GH	514 38%zGH	336 36%zN	354 35%N	313 31%	315 27%	1100 32%	96 28%	77 38%zP	46 39%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 262
D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	66	-	5	-	*	4	14	5	3	-	3	10	33	25	57	5
1	2%JKOTV	-	1%	-	*	2%V	3%STV	2%SV	2%	-	2%SV	3%STV	1%	2%	2%	1%
2	46	1	5	-	4	7	1	3	6	-	2	3	22	19	36	6
	1%BE	*	1%	-	1%	3%zSTX	*	1%	3%zTX	-	1%	1%	1%	1%	1%	2%
3	78	6	19	*	7	6	4	3	3	1	2	7	48	31	71	4
	2%J	2%	2%	*	2%	3%	1%	1%	2%	1%	1%	2%	2%	2%	2%	1%
4	131	16	22	8	5	3	13	3	10	3	7	9	74	50	108	13
	3%KR	5%V	3%	5%V	1%	1%	3%	2%	5%V	2%	4%	2%	3%	3%	3%	4%
5	288	8	82	10	25	25	17	11	17	8	4	22	166	111	248	22
	7%AJSX	3%	9%zSXb	7%	6%	12%zSXYbc	4%	5%	9%SXb	7%	3%	6%	7%	8%	7%	6%
6	382	34	100	8	35	14	54	17	20	11	16	31	254	117	326	30
	9%QRe	11%	12%	6%	9%	7%	11%	8%	10%	10%	10%	8%	10%	8%	9%	8%
7	653	55	148	33	54	33	85	31	23	24	27	56	415	227	543	58
	16%FP	18%	17%	22%	14%	16%	18%	14%	12%	21%	17%	15%	16%	15%	16%	16%
8	954	74	186	36	94	52	94	72	42	22	38	100	569	369	815	89
	23%NP	25%	22%	24%	24%	24%	20%	32%zTX	22%	20%	24%	27%K	22%	25%	23%	25%
9	701	52	137	24	66	34	84	51	25	22	31	67	472	221	598	63
	17%GNe	18%	16%	16%	17%	16%	18%	23%	13%	20%	20%	18%	19%ze	15%	17%	18%
Extremely Important	618	49	109	16	85	24	72	24	38	21	25	45	380	225	525	48
10	15%ADH	16%	13%	10%	22%zTUWX Yc	11%	15%	11%	20%TUyc	19%	16%	12%	15%	15%	15%	14%
Don't know	184	3	51	15	14	9	34	5	-	2	2	19	96	76	160	17
	4%EJLSh	1%	6%Sh	10%zSVYha	4%h	4%h	7%zSYhb	2%	-	2%	1%	5%Sh	4%	5%	5%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 262
D1a_1. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.49ADHN	7.68W	7.40	7.56	7.89zTWX	7.18	7.55	7.63	7.34	7.83W	7.62	7.46	7.55	7.45	7.49	7.50
1-3 (Net)	190	7	29	*	11	17	20	11	12	1	7	20	103	75	164	15
	5%BCJKOQU	2%	3%	*	3%	8%zSTUVa	4%U	5%U	6%U	1%	4%U	5%U	4%	5%	5%	4%
1-4 (Net)	321	23	51	8	16	20	33	14	22	4	13	29	176	126	273	28
	8%BCJKOV	8%	6%	6%	4%	10%V	7%	6%	12%TV	3%	9%	8%	7%	9%	8%	8%
1-2 (Net)	111	1	10	-	4	11	15	8	9	-	5	13	55	44	94	11
	3%CKOTd	*	1%	-	1%	5%STUVa	3%ST	3%ST	5%STUV	-	3%	4%STU	2%	3%	3%	3%
4-7 (Net)	1454	112	352	60	119	75	169	63	70	45	53	117	909	505	1226	123
	35%FKRY	38%	41%zVYc	40%Y	31%	36%	36%	28%	37%	40%	34%	32%	36%	34%	35%	35%
5-6 (Net)	670	41	181	19	60	39	71	28	37	18	20	53	420	228	574	52
	16%KR	14%	21%zSUXYc	12%	15%	18%	15%	13%	20%	16%	13%	14%	17%	16%	16%	15%
8-10 (Net)	2273	176	432	76	246	110	250	146	105	65	94	211	1421	815	1938	200
	55%DHNPT	59%T	50%	50%	63%zTUWX	52%	53%	65%zTUWX	56%	58%	60%	57%	56%	55%	56%	56%
7-10 (Net)	2926	231	580	109	300	143	335	177	128	89	121	267	1837	1041	2481	258
	71%HNPT	77%TW	67%	72%	77%zTW	68%	71%	79%zTW	69%	79%T	77%T	73%	73%	71%	71%	73%
9-10 (Net)	1319	102	246	40	151	59	156	74	63	43	56	111	853	446	1123	111
	32%AGHNT	34%	28%	26%	39%zTUWc	28%	33%	33%	34%	38%	36%	30%	34%z	30%	32%	31%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 263
D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	63	37	25	3	15	28	17	8	11	10	13	7	17	13	26	46	12	2	3
1	2%JK	2%	1%	1%	2%	2%	1%	2%	3%J	1%	1%	1%	2%	1%	2%K	1%	4%O	1%	2%
2	55	39	16	4	13	12	26	5	10	15	9	5	8	19	24	37	17	-	1
	1%BJKOT	2%zB	1%	1%	2%	1%	2%	1%	2%J	1%	1%	*	1%	2%K	2%KL	1%	5%zOQR	-	1%
3	70	43	28	3	23	18	26	7	8	11	15	11	5	21	34	50	19	*	2
	2%CLOQ	2%	1%	1%	3%zCE	1%	2%	2%	2%	1%	1%	1%	*	2%L	3%zKL	1%	5%zOQR	*	1%
4	102	47	55	11	18	36	37	9	17	24	26	14	31	24	33	74	20	7	1
	2%KO	2%	3%	2%	2%	3%	3%	2%	4%	2%	2%	2%	3%	2%	3%	2%	6%zOR	3%	1%
5	250	110	140	26	49	92	83	23	33	71	65	50	44	71	84	210	22	11	6
	6%JL	5%	7%	5%	6%	7%	6%	6%	8%	7%	5%	5%	4%	7%L	7%L	6%	7%	5%	5%
6	347	189	157	45	72	111	119	39	43	86	114	56	94	93	105	302	30	9	5
	8%KQR	9%	7%	9%	9%	8%	8%	9%	10%	8%	8%	6%	9%K	9%K	9%K	9%QR	9%	5%	4%
7	547	270	276	75	127	169	177	55	57	140	176	134	120	120	173	470	35	27	15
	13%	14%	13%	16%	16%zEF	12%	12%	14%	13%	13%	13%	14%	12%	12%	15%	14%	10%	13%	13%
8	947	449	495	129	155	326	337	97	84	250	353	239	241	241	226	810	58	58	20
	23%DNPR	22%	24%	27%zD	20%	24%	23%	24%	19%	24%	26%zH	25%N	24%	24%N	20%	24%PR	17%	29%zPR	17%
9	745	367	378	72	148	225	299	70	79	206	246	178	198	180	189	632	55	37	21
	18%	18%	18%	15%	19%	17%	20%CE	17%	18%	20%	18%	19%	20%	18%	16%	18%	16%	18%	17%
Extremely Important	813	382	431	94	116	304	298	71	73	194	318	216	227	182	188	675	58	45	35
10	20%DNUW	19%	21%	20%zD	15%	22%zD	20%zD	17%	17%	19%	23%zGHI	23%zMN	22%N	18%	16%	20%	17%	22%	29%zOP
Don't know	163	66	97	12	47	43	61	23	26	33	23	30	29	33	71	128	18	6	11
	4%J	3%	5%	2%	6%zCE	3%	4%	6%J	6%J	3%J	2%	3%	3%	3%	6%zKLM	4%	5%	3%	9%zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 263
D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.71ADHN PW	7.62	7.80zA	7.82D	7.45	7.75D	7.77D	7.62	7.36	7.76H	7.97zGHI	8.03zMN	7.90zMN	7.60N	7.36	7.75zP	6.92	8.04zOP	8.07zOP
1-3 (Net)	188 5%BCJKLO Q	119 6%zB	69 3%	10 2%	51 7%zC	58 4%C	69 5%C	20 5%	30 7%U	36 3%	37 3%	23 2%	29 3%	53 5%KL	84 7%zKL	133 4%Q	48 14%zOQR	2 1%	6 5%Q
1-4 (Net)	290 7%BCJKO	166 8%zB	124 6%	20 4%	69 9%C	94 7%	106 7%	29 7%	46 10%zU	59 6%	63 5%	37 4%	60 6%	77 8%K	116 10%zKL	207 6%	68 20%zOQR	9 4%	7 6%
1-2 (Net)	118 3%BJKOST	76 4%zB	42 2%	7 1%	28 4%	40 3%	43 3%	14 3%	22 5%zU	25 2%	22 2%	12 1%	25 2%	32 3%K	50 4%zK	82 2%	29 8%zOQR	2 1%	4 4%Q
4-7 (Net)	1246 30%JKR	616 31%	628 30%	156 33%	266 34%F	408 30%	416 28%	125 31%	150 34%	320 31%	381 28%	255 27%	289 29%	309 31%	394 34%zKL	1057 31%R	108 31%R	54 27%	27 23%
5-6 (Net)	597 15%KQR	299 15%	297 14%	70 15%	121 15%	203 15%	202 14%	61 15%	76 17%	157 15%	179 13%	106 11%	138 14%	165 17%K	188 16%K	513 15%QR	53 15%	20 10%	11 9%
8-10 (Net)	2504 61%DHNPW	1198 60%	1304 62%	296 63%D	420 54%	855 63%D	934 63%D	238 59%	236 54%	651 63%H	918 68%zGHI	633 67%zMN	666 66%zN	602 60%N	603 52%	2118 62%P	171 50%	140 69%zOP	75 63%P
7-10 (Net)	3052 74%DHNP	1468 73%	1580 75%	371 78%D	546 70%	1024 75%D	1110 75%D	293 72%	293 66%	791 76%H	1094 81%zGHI	767 82%zMN	787 78%zMN	722 72%N	776 67%	2588 75%zP	206 60%	167 83%zOP	90 76%P
9-10 (Net)	1558 38%DNW	749 37%	809 39%	166 35%	264 34%	530 39%	597 40%D	141 35%	152 35%	401 39%	564 42%zGH	394 42%zMN	425 42%zMN	362 36%	377 33%	1307 38%	113 33%	82 41%	55 47%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 263
D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	63	-	7	1	2	4	16	2	3	-	2	10	32	23	58	2
1	2%JK	-	1%	1%	*	2%	3%zSTV	1%	2%	-	1%	3%STV	1%	2%	2%	*
2	55	1	3	-	4	7	2	1	6	*	3	9	31	22	48	4
	1%BJKOT	*	*	-	1%	3%TX	*	1%	3%TX	*	2%	2%TX	1%	2%	1%	1%
3	70	6	18	*	5	4	2	5	2	1	2	5	39	29	54	9
	2%CLOQ	2%	2%	*	1%	2%	*	2%	1%	1%	1%	1%	2%	2%	2%	2%
4	102	8	18	3	7	7	9	4	7	1	3	8	60	36	86	12
	2%KO	3%	2%	2%	2%	3%	2%	2%	4%	1%	2%	2%	2%	2%	2%	3%
5	250	13	68	9	23	18	17	14	17	8	6	16	151	89	216	20
	6%JL	4%	8%K	6%	6%	8%K	4%	6%	9%K	7%	4%	4%	6%	6%	6%	6%
6	347	28	81	9	37	18	39	16	14	10	15	36	204	134	292	37
	8%KQR	10%	9%	6%	9%	9%	8%	7%	8%	9%	9%	10%	8%	9%	8%	10%
7	547	57	123	22	37	34	58	24	22	20	17	57	341	191	457	44
	13%	19%zVXY	14%	15%	10%	16%	12%	11%	12%	18%	11%	16%V	13%	13%	13%	12%
8	947	65	194	49	91	48	108	64	43	19	45	86	608	324	812	79
	23%DNPR	22%	22%	32%zSTXa	23%	23%	23%	28%	23%	17%	29%	23%	24%	22%	23%	22%
9	745	58	151	29	67	38	80	56	30	28	28	67	459	278	617	71
	18%	19%	17%	19%	17%	18%	17%	25%zTX	16%	25%	18%	18%	18%	19%	18%	20%
Extremely Important	813	58	157	19	103	26	113	33	41	25	34	64	520	277	708	62
10	20%DNUW	19%	18%	12%	26%zTUWYc	12%	24%TUWY	15%	22%W	23%	22%W	17%	21%	19%	20%	17%
Don't know	163	4	44	9	14	10	29	5	2	1	3	9	85	66	139	17
	4%J	1%	5%Sh	6%Sh	4%	5%	6%Shc	2%	1%	1%	2%	2%	3%	4%	4%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 263
D1a_2. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.71ADHN	7.84W	7.69W	7.85W	8.00zTWc	7.28	7.89W	7.83W	7.56	8.05W	7.88W	7.53	7.78z	7.66	7.71	7.67
1-3 (Net)	188 5%BCJKLO Q	7 2%	28 3%	1 1%	11 3%	14 7%U	20 4%	8 4%	11 6%	1 1%	6 4%	24 7%STUV	102 4%	74 5%	160 5%	14 4%
1-4 (Net)	290 7%BCJKO	15 5%	46 5%	4 3%	18 5%	21 10%TUVa	29 6%	12 5%	18 9%Ua	2 2%	10 6%	33 9%Ua	162 6%	111 8%	246 7%	26 7%
1-2 (Net)	118 3%BJKOST	1 *	10 1%	1 1%	5 1%	10 5%STV	18 4%ST	3 1%	9 5%ST	* *	5 3%	19 5%zSTUV	63 2%	45 3%	106 3%	5 2%
4-7 (Net)	1246 30%JKR	106 36%X	289 33%X	43 29%	104 27%	77 36%VX	123 26%	58 26%	60 32%	39 34%	41 26%	118 32%	755 30%	451 31%	1050 30%	113 32%
5-6 (Net)	597 15%KOR	42 14%	148 17%X	19 12%	60 15%	36 17%	56 12%	30 13%	31 17%	18 16%	20 13%	52 14%	354 14%	224 15%	508 15%	57 16%
8-10 (Net)	2504 61%DHNPW	181 61%	503 58%	97 64%	260 67%zTW	112 53%	301 64%W	153 68%TW	114 61%	72 64%	107 68%W	217 59%	1587 63%z	880 60%	2138 61%	212 60%
7-10 (Net)	3052 74%DHNP	238 80%W	626 72%	120 79%	297 76%	145 69%	359 76%	177 79%W	136 73%	92 82%W	124 79%	274 75%	1927 76%ze	1071 73%	2595 74%	256 72%
9-10 (Net)	1558 38%DNW	116 39%	308 36%	48 32%	170 44%TUW	64 30%	194 41%W	89 40%	71 38%	53 47%UW	62 40%	131 36%	978 39%	556 38%	1326 38%	133 37%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 264
D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	77	44	32	10	23	25	19	9	16	8	20	10	21	20	26	56	12	4	5
1	2% K	2%	2%	2%	3% F	2%	1%	2%	4% IJ	1%	1%	1%	2%	2%	2%	2%	3% O	2%	4% zO
2	54	34	19	9	7	17	22	7	7	14	17	6	9	8	30	41	11	-	2
	1% KT	2%	1%	2%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	3% zKLM	1%	3% zOQ	-	1% Q
3	92	53	39	5	27	26	34	6	13	15	30	23	15	28	26	65	23	2	2
	2% O	3%	2%	1%	3% zC	2%	2%	1%	3%	1%	2%	2%	1%	3%	2%	2%	7% zOQR	1%	1%
4	129	66	62	16	30	39	44	8	19	33	39	15	32	43	39	100	21	5	3
	3% K	3%	3%	3%	4%	3%	3%	2%	4%	3%	3%	2%	3% K	4% K	3% K	3%	6% zO	3%	2%
5	318	141	174	34	56	108	120	38	42	85	75	56	79	76	107	261	35	12	8
	8% JKb	7%	8%	7%	7%	8%	8%	9% J	10% J	8% J	6%	6%	8%	8%	9% K	8%	10%	6%	7%
6	379	205	174	45	84	140	110	40	39	81	146	84	97	90	109	334	26	12	7
	9% FRc	10%	8%	9%	11% F	10% F	7%	10%	9%	8%	11% zI	9%	10%	9%	9%	10% R	8%	6%	6%
7	678	336	341	91	128	213	245	65	73	179	235	164	179	162	173	579	48	33	17
	17% 	17%	16%	19%	16%	16%	17%	16%	17%	17%	17%	17%	18%	16%	15%	17%	14%	16%	14%
8	923	461	463	113	169	326	315	92	96	247	332	247	228	221	227	788	64	54	17
	23% NR	23%	22%	24%	22%	24%	21%	23%	22%	24%	24%	26% zN	23%	22%	20%	23% R	19%	27% PR	15%
9	613	286	327	67	120	187	239	46	58	168	219	151	160	160	143	522	38	35	18
	15% N	14%	16%	14%	15%	14%	16%	11%	13%	16% G	16% G	16% N	16%	16%	12%	15%	11%	17% P	15%
Extremely Important	611	278	333	65	87	224	235	55	53	168	224	144	147	143	177	506	40	36	30
10	15% Dc	14%	16%	14%	11%	16% D	16% D	14%	12%	16%	16%	15%	15%	14%	15%	15%	12%	18%	25% zOP
Don't know	228	93	135	18	52	61	97	41	25	43	22	40	46	47	95	183	25	8	11
	6% AUJhd	5%	6% A	4%	7%	4%	7% CE	10% zIJ	6% J	4% J	2%	4%	5%	5%	8% zKLM	5%	7%	4%	10% zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 264
D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.38ADHN	7.28	7.49zA	7.35	7.14	7.43D	7.48D	7.26	7.02	7.56zGH	7.53zH	7.62zMN	7.42N	7.35	7.18	7.43zP	6.64	7.75zOP	7.61P
1-3 (Net)	222 5%BIOT	131 7%zB	91 4%	24 5%	57 7%z	67 5%	74 5%	22 5%	36 8%zIJ	37 4%	67 5%	40 4%	45 4%	55 6%	82 7%zKL	162 5%	46 13%zOQR	6 3%	8 7%Q
1-4 (Net)	351 9%BIKod	198 10%zB	152 7%	40 8%	87 11%zEF	107 8%	118 8%	30 7%	55 12%zGIJ	70 7%	106 8%	54 6%	77 8%	98 10%K	121 11%zK	262 8%	67 19%zOQR	11 6%	11 9%
1-2 (Net)	131 3%BIKOT	79 4%zB	52 2%	19 4%	30 4%	42 3%	41 3%	16 4%	23 5%IJ	22 2%	37 3%	16 2%	31 3%	28 3%	56 5%zKM	98 3%	22 7%zOQ	4 2%	6 5%zO
4-7 (Net)	1503 37%KR	749 37%	751 36%	186 39%	298 38%	500 37%	519 35%	151 37%	172 39%	377 36%	496 36%	318 34%	387 38%	371 37%	428 37%	1275 37%R	131 38%	63 31%	35 29%
5-6 (Net)	697 17%KQU	346 17%	348 17%	78 17%	140 18%	248 18%	230 16%	78 19%	81 18%	165 16%	222 16%	140 15%	176 17%	165 17%	216 19%K	595 17%	61 18%	25 12%	15 13%
8-10 (Net)	2148 52%DNP	1025 51%	1122 53%	246 52%	375 48%	737 54%D	789 53%D	192 47%	207 47%	584 56%zGH	774 57%zGH	542 58%zN	535 53%N	524 53%	547 47%	1816 53%P	143 41%	125 62%zOP	64 54%P
7-10 (Net)	2825 69%DGHNP	1362 68%	1463 70%	337 71%D	504 64%	950 70%D	1034 70%D	257 63%	280 64%	762 73%zGH	1009 74%zGH	706 75%zLMN	714 70%N	686 69%N	720 62%	2395 70%P	191 55%	158 78%zOPR	82 69%P
9-10 (Net)	1224 30%PT	565 28%	660 31%	133 28%	207 26%	411 30%	474 32%D	101 25%	111 25%	337 32%GH	443 33%zGH	295 31%	307 30%	303 30%	320 28%	1028 30%P	79 23%	71 35%P	47 40%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 264
D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	77	-	9	-	4	4	18	2	1	*	2	17	41	28	68	3
1	2%IK	-	1%	-	1%	2%	4%zSTUV	1%	1%	*	1%	5%zSTUVYh	2%	2%	2%	1%
2	54	5	4	2	4	10	4	2	6	-	3	2	28	21	46	6
	1%KT	2%	*	1%	1%	5%zTVXYc	1%	1%	3%T	-	2%	1%	1%	1%	1%	2%
3	92	10	17	3	10	3	4	3	5	1	3	6	55	35	79	6
	2%O	3%	2%	2%	2%	2%	1%	1%	3%	1%	2%	2%	2%	2%	2%	2%
4	129	13	27	4	6	6	13	7	9	4	4	9	68	56	104	15
	3%K	4%	3%	2%	2%	3%	3%	3%	5%	3%	3%	2%	3%	4%	3%	4%
5	318	16	93	7	31	21	23	14	14	12	4	26	189	120	277	28
	8%jKb	5%	11%zSUXb	4%	8%	10%Xb	5%	6%	7%	11%b	2%	7%	7%	8%	8%	8%
6	379	30	94	8	32	23	41	20	20	8	16	42	257	115	324	30
	9%Fre	10%	11%	5%	8%	11%	9%	9%	11%	7%	10%	11%	10%e	8%	9%	9%
7	678	69	141	39	55	26	72	31	25	23	32	66	411	249	566	61
	17%	23%zTVWX	16%	26%zTVWX	14%	12%	15%	14%	14%	20%	20%	18%	16%	17%	16%	17%
8	923	56	208	36	92	45	99	74	47	26	34	71	592	318	772	88
	23%NR	19%	24%	24%	24%	21%	21%	33%zSTVWXbc	25%	23%	21%	19%	23%	22%	22%	25%
9	613	47	109	23	62	33	75	39	26	20	19	68	378	226	520	57
	15%N	16%	13%	15%	16%	16%	16%	18%	14%	18%	12%	19%T	15%	15%	15%	16%
Extremely Important	611	40	111	22	82	26	86	24	30	15	34	35	400	200	533	40
10	15%Dc	14%	13%	15%	21%zSTWYc	12%	18%TYc	11%	16%	13%	22%zTWYc	9%	16%	14%	15%	11%
Don't know	228	13	51	8	13	14	38	7	3	4	6	26	109	105	198	22
	6%AUKhd	4%	6%h	6%	3%	7%h	8%zh	3%	1%	4%	4%	7%h	4%	7%zd	6%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 264
D1a_3. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.38ADHN	7.37	7.32	7.69Wc	7.72zTWc	7.10	7.55Wc	7.56	7.33	7.58	7.65	7.16	7.45z	7.32	7.38	7.35
1-3 (Net)	222 5%BIOT	15 5%	29 3%	4 3%	17 4%	18 8%Ta	25 5%	7 3%	12 7%	1 1%	8 5%	25 7%T	125 5%	84 6%	194 6%	15 4%
1-4 (Net)	351 9%BIKod	28 9%	57 7%	8 5%	23 6%	23 11%	38 8%	14 6%	21 11%	5 4%	12 8%	34 9%	193 8%	139 9%	298 9%	30 8%
1-2 (Net)	131 3%BIKOT	5 2%	13 1%	2 1%	8 2%	14 7%zSTUVY a	21 5%T	4 2%	7 4%	* *	5 3%	19 5%T	70 3%	49 3%	114 3%	9 3%
4-7 (Net)	1503 37%KR	128 43%VXY	356 41%zVXY	57 38%	123 32%	76 36%	150 32%	72 32%	68 36%	46 41%	56 36%	143 39%	925 37%	539 37%	1271 36%	134 38%
5-6 (Net)	697 17%KQU	46 15%	187 22%zUXb	15 10%	62 16%	44 21%U	65 14%	35 16%	34 18%	20 18%	20 13%	68 18%U	446 18%	235 16%	601 17%	58 16%
8-10 (Net)	2148 52%DNP	143 48%	428 50%	81 54%	236 61%zSTWc	104 49%	260 55%	138 61%zSTWc	104 56%	61 54%	87 55%	174 47%	1370 54%z	744 51%	1825 52%	185 52%
7-10 (Net)	2825 69%DGHNP	212 71%	569 66%	120 79%zTWc	291 75%zTWc	131 62%	332 70%	168 75%zTWc	129 69%	84 75%	118 76%W	240 65%	1780 70%z	993 67%	2391 69%	246 69%
9-10 (Net)	1224 30%PT	87 29%	220 25%	45 30%	144 37%zTc	59 28%	160 34%T	63 28%	57 30%	35 31%	53 34%	103 28%	778 31%	426 29%	1053 30%	97 27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 265
D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	86	42	44	6	22	33	24	11	16	15	15	10	20	21	34	58	21	3	4
1	2%JKOTV	2%	2%	1%	3%	2%	2%	3%J	4%J	1%	1%	1%	2%	2%	3%K	2%	6%zOQ	1%	3%
2	61	38	23	3	15	15	28	5	8	17	19	12	10	15	24	47	11	2	1
	1%	2%	1%	1%	2%	1%	2%	1%	2%	2%	1%	1%	1%	2%	2%	1%	3%zO	1%	1%
3	97	69	28	8	27	30	32	9	10	18	33	16	17	26	39	63	29	3	2
	2%BOTX	3%zB	1%	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%	3%	3%zKL	2%	8%zOQR	1%	2%
4	159	92	67	22	27	57	53	10	19	39	56	34	44	37	44	119	29	7	4
	4%BOX	5%	3%	5%	3%	4%	4%	2%	4%	4%	4%	4%	4%	4%	4%	3%	8%zOQR	3%	4%
5	298	130	167	35	50	104	108	41	39	71	70	59	65	72	102	252	19	16	11
	7%J	6%	8%	7%	6%	8%	7%	10%J	9%J	7%	5%	6%	6%	7%	9%zK	7%	5%	8%	9%
6	413	197	216	56	74	149	135	41	50	105	131	94	100	110	109	362	31	15	5
	10%R	10%	10%	12%	9%	11%	9%	10%	11%	10%	10%	10%	10%	11%	9%	11%R	9%	7%	5%
7	712	350	362	99	133	233	248	72	73	184	271	185	159	177	191	618	50	31	14
	17%Rh	18%	17%	21%z	17%	17%	17%	18%	17%	18%	20%z	20%zL	16%	18%	17%	18%R	14%	16%	12%
8	919	461	457	86	194	324	316	82	101	244	341	209	257	221	233	770	70	54	25
	22%C	23%	22%	18%	25%C	24%C	21%	20%	23%	23%	25%z	22%	25%zN	22%	20%	22%	20%	27%	21%
9	590	272	317	76	100	192	222	55	48	177	202	148	153	154	136	505	36	33	16
	14%N	14%	15%	16%	13%	14%	15%	14%	11%	17%zH	15%	16%N	15%	15%	12%	15%	11%	16%	14%
Extremely Important	551	252	299	65	93	176	217	52	47	133	196	135	145	127	144	464	29	34	24
10	13%Pg	13%	14%	14%	12%	13%	15%	13%	11%	13%	14%	14%	14%	13%	13%	14%P	8%	17%P	20%zOP
Don't know	214	94	120	16	50	52	96	30	30	38	24	39	43	36	96	179	19	5	12
	5%EUMQhd	5%	6%	3%	6%CE	4%	6%zCE	7%J	7%J	4%J	2%	4%	4%	4%	8%zKLM	5%	5%	2%	10%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 265
D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
Mean	7.27AHNP	7.16	7.38zA	7.34	7.14	7.24	7.35	7.18	6.94	7.39H	7.43zH	7.46zN	7.41N	7.25	7.01	7.34zP	6.30	7.61zP	7.51P
1-3 (Net)	243 6%BCKOT	149 7%zB	94 4%	18 4%	64 8%zC	78 6%	84 6%	24 6%	34 8%	50 5%	67 5%	37 4%	47 5%	62 6%	97 8%zKL	168 5%	62 18%zOQR	7 4%	7 6%
1-4 (Net)	403 10%BKOTX	241 12%zB	160 8%	40 8%	91 12%	135 10%	137 9%	34 8%	53 12%	88 8%	124 9%	71 8%	91 9%	99 10%	141 12%zKL	287 8%	90 26%zOQR	14 7%	11 9%
1-2 (Net)	147 4%JKOSV	80 4%	66 3%	9 2%	37 5%zC	48 4%	52 4%	16 4%	24 5%zJ	32 3%	34 3%	22 2%	30 3%	36 4%	58 5%zK	105 3%	33 10%zOQR	4 2%	5 4%
4-7 (Net)	1583 39%R	769 38%	811 39%	212 45%zDF	283 36%	543 40%	544 37%	164 40%	181 41%	398 38%	528 39%	373 40%	369 36%	396 40%	446 39%	1351 39%R	128 37%R	69 34%	34 29%
5-6 (Net)	711 17%J	327 16%	383 18%	91 19%	124 16%	253 19%	243 16%	82 20%zJ	90 20%zJ	176 17%	201 15%	153 16%	165 16%	182 18%	211 18%	614 18%	50 15%	31 15%	16 13%
8-10 (Net)	2061 50%HNP	986 49%	1074 51%	227 48%	386 49%	692 51%	755 51%	188 46%	196 44%	554 53%zGH	739 54%zGH	491 52%N	555 55%zN	502 50%N	513 45%	1739 51%P	136 39%	121 60%zOP	66 55%P
7-10 (Net)	2773 68%HNPe	1336 67%	1436 68%	326 69%	519 66%	925 68%	1004 68%	260 64%	269 61%	738 71%zGH	1010 74%zGH	677 72%zN	714 70%N	679 68%N	704 61%	2356 69%zP	185 54%	152 76%zOPR	80 67%P
9-10 (Net)	1142 28%HNPT	524 26%	616 29%	141 30%	193 25%	368 27%	439 30%zD	106 26%	95 22%	310 30%zH	398 29%zH	283 30%N	298 29%N	281 28%	280 24%	969 28%P	65 19%	67 33%zP	40 34%zP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 265
D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	86	-	7	1	2	4	18	5	1	3	4	15	45	32	75	7
1	2%JKOTV	-	1%	*	*	2%	4%zSTV	2%S	1%	3%S	2%S	4%zSTV	2%	2%	2%	2%
2	61	2	14	2	4	7	2	3	7	2	1	3	35	23	48	5
	1%	1%	2%	1%	1%	3%X	*	1%	4%zXc	1%	*	1%	1%	2%	1%	1%
3	97	9	10	4	8	5	3	3	6	2	3	9	56	35	80	11
	2%BOTX	3%X	1%	3%	2%	3%	1%	1%	3%X	2%	2%	2%	2%	2%	2%	3%
4	159	15	30	4	12	6	7	12	8	3	6	16	97	55	129	20
	4%BOX	5%X	3%	3%	3%	3%	2%	5%X	4%	2%	4%	4%X	4%	4%	4%	6%
5	298	16	78	10	34	25	28	12	19	6	8	17	163	124	259	25
	7%J	5%	9%c	7%	9%	12%zSXyc	6%	5%	10%c	6%	5%	5%	6%	8%	7%	7%
6	413	21	97	22	44	18	49	17	20	8	13	53	253	152	352	32
	10%R	7%	11%	15%S	11%	8%	10%	8%	11%	7%	8%	14%zS	10%	10%	10%	9%
7	712	82	139	28	67	43	89	41	19	22	20	67	456	242	594	66
	17%Rh	27%zTVXh	16%	18%	17%	20%h	19%h	18%	10%	19%	13%	18%	18%	16%	17%	19%
8	919	60	223	30	74	37	102	59	44	26	44	71	601	304	784	83
	22%C	20%	26%zVWc	20%	19%	17%	21%	26%	24%	23%	28%W	19%	24%	21%	22%	23%
9	590	38	111	21	48	37	64	46	23	25	32	60	363	218	491	60
	14%N	13%	13%	14%	12%	17%	14%	20%zTV	12%	22%TV	21%TV	16%	14%	15%	14%	17%
Extremely Important	551	37	99	16	82	20	74	21	38	13	23	41	356	188	482	29
10	13%Pg	12%	12%	11%	21%zSTUWY	9%	16%	10%	20%zTWyc	11%	15%	11%	14%	13%	14%g	8%
Don't know	214	18	56	13	15	11	39	5	1	3	3	15	103	99	192	17
	5%EUMQh	6%h	7%Yh	8%Yhb	4%	5%h	8%zVYhb	2%	1%	3%	2%	4%	4%	7%zd	6%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 265
D1a_4. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (S)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.27AHNP	7.36	7.31	7.23	7.55zWc	7.01	7.46W	7.37	7.32	7.45	7.60W	7.12	7.35z	7.22	7.28	7.12
1-3 (Net)	243	11	31	7	14	16	22	11	14	7	8	26	136	89	204	23
	6%BCKOT	4%	4%	5%	4%	8%T	5%	5%	7%	6%	5%	7%T	5%	6%	6%	6%
1-4 (Net)	403	26	61	11	26	22	30	23	21	10	14	43	233	145	333	43
	10%BKOTX	9%	7%	7%	7%	11%	6%	10%	11%	9%	9%	12%TX	9%	10%	10%	12%
1-2 (Net)	147	2	21	3	6	11	20	8	8	5	5	18	80	55	124	12
	4%JKOSV	1%	2%	2%	1%	5%SV	4%S	4%	4%S	4%	3%	5%SV	3%	4%	4%	3%
4-7 (Net)	1583	134	344	65	156	92	172	82	66	39	46	154	969	573	1335	144
	39%R	45%b	40%	43%b	40%	43%b	36%	37%	36%	35%	30%	42%b	38%	39%	38%	40%
5-6 (Net)	711	37	175	33	77	43	76	29	39	14	21	70	416	276	611	57
	17%J	12%	20%SV	22%S	20%S	20%	16%	13%	21%S	13%	19%	19%	16%	19%	18%	16%
8-10 (Net)	2061	135	433	67	204	93	240	126	105	64	99	172	1320	710	1757	173
	50%HNPP	45%	50%	44%	53%	44%	51%	56%SW	56%W	56%	63%zSTUW Xc	47%	52%ze	48%	50%	49%
7-10 (Net)	2773	217	573	95	271	136	328	167	125	85	119	240	1776	952	2351	239
	68%HNPe	73%	66%	62%	70%	64%	69%	75%U	67%	76%UWc	65%	70%ze	65%	65%	67%	67%
9-10 (Net)	1142	75	210	37	130	56	138	67	61	38	55	102	719	406	973	90
	28%HNPT	25%	24%	24%	33%zT	26%	29%	30%	33%	33%	35%T	28%	28%	28%	28%	25%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 266
D1a_5. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	75	39	36	4	18	26	26	9	14	11	16	9	22	17	27	50	19	3	3
1	2%JKOT	2%	2%	1%	2%	2%	2%	2%	3%J	1%	1%	1%	2%	2%	2%K	1%	5%zOQ	1%	3%
2	48	31	17	5	7	11	26	3	7	14	12	9	8	8	23	38	9	1	*
	1%	2%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	1%	2%z	1%	2%z	1%	*
3	81	50	31	5	19	29	28	9	12	16	26	14	10	20	36	53	25	2	2
	2%BLO	3%zB	1%	1%	2%	2%	2%	2%	3%	2%	2%	1%	1%	2%	3%zKL	2%	7%zOQR	1%	1%
4	122	63	59	16	17	42	47	12	14	28	40	22	30	30	40	92	22	4	4
	3%z	3%	3%	3%	2%	3%	3%	3%	3%	3%	3%	2%	3%	3%	3%	3%	6%zOQ	2%	3%
5	287	152	135	30	68	96	94	33	34	77	70	44	61	88	94	232	32	19	4
	7%JKRXb	8%	6%	6%	9%	7%	6%	8%	8%	7%	5%	5%	6%	9%K	8%K	7%	9%R	9%R	3%
6	366	186	179	41	69	134	121	37	51	78	120	69	84	103	109	322	22	13	8
	9%	9%	9%	9%	9%	10%	8%	9%	12%I	7%	9%	7%	8%	10%	10%	9%	6%	6%	7%
7	671	325	345	105	134	217	215	66	59	172	247	177	161	170	163	579	49	32	11
	16%NR	16%	16%	22%zDEF	17%	16%	15%	16%	13%	16%	18%	19%zN	16%	17%	14%	17%R	14%	16%R	9%
8	952	477	473	94	176	331	350	100	101	271	314	241	251	217	242	814	66	49	23
	23%	24%	23%	20%	22%	24%	24%	25%	23%	26%z	23%	26%zN	25%	22%	21%	24%	19%	24%	19%
9	618	280	337	89	109	186	234	60	61	163	224	145	171	148	155	530	35	33	21
	15%PV	14%	16%	19%zDE	14%	14%	16%	15%	14%	16%	17%	15%	17%	15%	13%	15%P	10%	16%P	18%P
Extremely Important	682	308	374	68	112	245	258	55	52	175	265	173	180	152	177	565	46	41	30
10	17%Heg	15%	18%	14%	14%	18%	17%	14%	12%	17%zH	19%zGH	18%	18%	15%	15%	16%	13%	20%P	25%zOP
Don't know	200	87	113	16	55	48	82	23	36	36	25	37	35	43	86	162	21	5	12
	5%EUhd	4%	5%	3%	7%zCE	3%	6%E	6%J	8%zJ	3%J	2%	4%	3%	4%	7%zKLM	5%	6%	3%	10%zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 266
D1a_5. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.49AHNP	7.36	7.62zA	7.57	7.35	7.50	7.53	7.38	7.12	7.61H	7.69zGH	7.74zMN	7.64zMN	7.39	7.23	7.55zP	6.58	7.75zP	7.93zOP
W																			
1-3 (Net)	204	121	83	14	44	66	80	21	33	40	53	32	40	45	86	141	52	6	5
	5%BCKOTU	6%zB	4%	3%	6%	5%	5%	5%	8%zI	4%	4%	3%	4%	5%	7%zKLM	4%	15%zOQR	3%	5%
1-4 (Net)	326	184	142	30	61	108	127	33	47	68	93	54	70	76	126	232	74	10	9
	8%BKOTd	9%zB	7%	6%	8%	8%	9%	8%	11%U	7%	7%	6%	7%	8%	11%zKLM	7%	22%zOQR	5%	8%
1-2 (Net)	123	70	53	9	25	37	52	12	21	24	28	18	29	25	50	88	27	4	4
	3%JKOS	4%	3%	2%	3%	3%	4%	3%	5%U	2%	2%	2%	3%	3%	4%zK	3%	8%zOQR	2%	3%
4-7 (Net)	1445	726	717	192	288	489	476	148	159	354	478	312	336	391	406	1225	125	68	27
	35%FRV	36%	34%	41%zF	37%	36%	32%	36%	36%	34%	35%	33%	33%	39%zKL	35%	36%R	36%R	34%R	23%
5-6 (Net)	652	338	313	71	137	230	215	70	85	155	190	113	145	191	204	555	54	32	12
	16%JKR	17%	15%	15%	17%	17%	14%	17%	19%J	15%	14%	12%	14%	19%zKL	18%K	16%R	16%	16%	10%
8-10 (Net)	2252	1065	1185	251	397	762	841	216	213	609	803	559	602	517	574	1908	146	123	74
	55%DHNP	53%	56%	53%	51%	56%	57%D	53%	48%	59%zH	59%zH	59%zMN	59%zMN	52%	50%	56%P	42%	61%zP	62%zOP
7-10 (Net)	2923	1390	1530	356	531	979	1056	282	272	781	1050	736	763	687	737	2487	195	156	85
	71%ADHNP	70%	73%	75%D	68%	72%	71%	69%	62%	75%zH	77%zGH	78%zMN	75%zMN	69%	64%	72%zP	57%	77%zP	72%P
We																			
9-10 (Net)	1301	588	712	157	221	431	492	116	112	338	489	318	351	300	332	1095	81	74	51
	32%ADHNP	29%	34%zA	33%	28%	32%	33%D	28%	25%	33%H	36%zGH	34%N	35%N	30%	29%	32%P	23%	37%P	43%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 266
D1a_5. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	75	-	6	-	3	6	16	5	1	-	2	12	38	28	64	7
1	2%IKOT	-	1%	-	1%	3%ST	3%zSTV	2%S	1%	-	1%	3%STV	2%	2%	2%	2%
2	48	1	9	-	4	8	2	2	6	-	2	3	28	16	42	2
	1%	*	1%	-	1%	4%zSTUX	*	1%	3%zX	-	1%	1%	1%	1%	1%	1%
3	81	5	11	1	12	6	3	2	6	2	-	5	46	34	72	5
	2%BLO	2%	1%	1%	3%X	3%	1%	1%	3%X	1%	-	1%	2%	2%	2%	2%
4	122	12	21	4	5	2	8	9	9	1	8	14	60	56	101	13
	3%d	4%	2%	2%	1%	1%	2%	4%	5%V	1%	5%V	4%	2%	4%zd	3%	4%
5	287	12	82	11	27	23	19	12	15	9	3	19	166	109	242	33
	7%JKRXb	4%	9%zSXbc	7%	7%	11%SXbc	4%	6%	8%b	8%	2%	5%	7%	7%	7%	9%
6	366	24	83	11	35	21	48	16	21	12	13	37	230	124	310	26
	9%	8%	10%	8%	9%	10%	10%	7%	11%	10%	8%	10%	9%	8%	9%	7%
7	671	59	149	33	48	31	83	35	26	26	26	65	430	229	559	63
	16%NR	20%V	17%	22%V	12%	15%	18%	15%	14%	23%V	16%	18%	17%	16%	16%	18%
8	952	71	207	38	109	48	104	62	35	23	36	82	592	346	798	97
	23%	24%	24%	25%	28%	23%	22%	28%	19%	20%	23%	22%	23%	23%	23%	27%
9	618	55	121	23	37	29	81	42	25	23	32	63	391	219	524	54
	15%PV	18%V	14%	15%	10%	14%	17%V	19%V	13%	20%V	20%V	17%V	15%	15%	15%	15%
Extremely Important	682	51	123	22	94	24	77	35	41	17	29	51	450	219	594	43
10	17%Heg	17%	14%	15%	24%zTWXY	11%	16%	16%	22%TW	15%	19%	14%	18%e	15%	17%g	12%
Don't know	200	9	53	8	16	14	32	4	1	2	6	17	96	92	181	12
	5%EUhd	3%	6%Yh	6%h	4%h	7%Yh	7%Yh	2%	*	2%	4%	5%h	4%	6%zd	5%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 266
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 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.49AHNP	7.77W	7.47W	7.72W	7.75zW	7.05	7.61W	7.62W	7.35	7.73W	7.79W	7.39	7.59ze	7.40	7.50	7.37
1-3 (Net)	204	6	26	1	18	19	21	9	13	2	5	20	112	78	179	15
	5%bCKOTU	2%	3%	1%	5%	9%zSTUa	4%	4%	7%STU	1%	3%	5%U	4%	5%	5%	4%
1-4 (Net)	326	18	47	5	23	22	29	18	23	3	12	34	172	134	280	28
	8%bKOTd	6%	5%	3%	6%	10%tUa	6%	8%	12%tUVXa	2%	8%	9%U	7%	9% d	8%	8%
1-2 (Net)	123	1	15	-	6	13	18	7	7	-	5	15	67	44	106	9
	3%JKOS	*	2%	-	2%	6%zSTUva	4%SU	3%	4%S	-	3%	4%SU	3%	3%	3%	3%
4-7 (Net)	1445	106	334	59	115	77	158	72	72	47	50	135	887	518	1211	135
	35%FRV	36%	39%V	39%	30%	36%	33%	32%	39%	42%	32%	37%	35%	35%	35%	38%
5-6 (Net)	652	36	164	22	63	44	67	29	37	20	16	57	397	233	551	59
	16%JKR	12%	19%zSb	15%	16%	21%Sb	14%	13%	20%	18%	10%	15%	16%	16%	16%	17%
8-10 (Net)	2252	176	451	83	240	101	262	139	101	62	97	196	1433	783	1917	194
	55% dHNP	59%W	52%	55%	62%zTW	48%	55%	62%TW	54%	55%	62%W	53%	57%z	53%	55%	54%
7-10 (Net)	2923	235	600	116	288	132	346	174	126	88	122	260	1864	1012	2475	256
	71% ADHNP	79%zTW h	69%	77%W	74%W	62%	73%W	78%W	68%	78%W	78%W	71%	74%ze	69%	71%	72%
9-10 (Net)	1301	105	244	46	131	53	158	78	66	40	61	114	841	438	1118	97
	32% ADHNP	35%W	28%	30%	34%	25%	33%	35%	35%	35%	39%TW	31%	33%z	30%	32%	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 267
D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	58	30	28	6	18	21	13	7	11	10	10	7	18	9	24	42	10	2	4
1	1%JK	1%	1%	1%	2%F	2%	1%	2%	3%J	1%	1%	1%	2%	1%	2%K	1%	3%O	1%	3%O
2	53	33	20	3	11	10	29	5	9	14	13	13	7	11	22	41	10	1	2
	1%	2%	1%	1%	1%	1%	2%zE	1%	2%	1%	1%	1%	1%	1%	2%L	1%	3%zOQ	*	1%
3	77	50	27	8	23	21	25	7	11	20	20	6	12	26	34	48	25	2	2
	2%BKO	3%zB	1%	2%	3%z	2%	2%	2%	3%	2%	1%	1%	1%	3%K	3%zKL	1%	7%zOQR	1%	2%
4	133	71	61	13	21	54	45	15	13	28	43	22	39	35	37	103	26	3	1
	3%RT	4%	3%	3%	3%	4%	3%	4%	3%	3%	3%	2%	4%	3%	3%	3%	8%zOQR	2%	1%
5	322	157	164	40	65	117	100	43	41	82	81	55	61	86	120	265	33	17	6
	8%JKL	8%	8%	8%	8%	9%	7%	10%J	9%J	8%	6%	6%	6%	9%	10%zKL	8%	10%	8%	5%
6	378	192	185	50	79	144	105	36	53	84	127	69	106	97	106	330	25	16	6
	9%FKRe	10%	9%	11%F	10%	11%F	7%	9%	12%	8%	9%	7%	10%K	10%	9%	10%R	7%	8%	5%
7	687	318	369	102	127	218	240	64	63	173	247	174	168	181	165	597	40	34	16
	17%NP	16%	18%	22%zDEF	16%	16%	16%	16%	14%	17%	18%	18%N	17%	18%	14%	17%P	12%	17%	14%
8	983	515	467	101	195	322	364	94	98	265	345	271	236	236	241	843	66	50	24
	24%BNS	26%zB	22%	21%	25%	24%	25%	23%	22%	25%	25%	29%zLMN	23%	24%	21%	25%	19%	25%	20%
9	587	282	305	74	99	186	228	54	52	164	229	142	169	135	142	496	47	30	15
	14%	14%	15%	16%	13%	14%	15%	13%	12%	16%	17%zH	15%	17%N	14%	12%	14%	14%	15%	13%
Extremely Important	605	259	347	61	97	219	229	50	51	155	218	148	153	143	162	495	38	42	30
10	15%AT	13%	17%zA	13%	12%	16%	15%	12%	12%	15%	16%	16%	15%	14%	14%	14%	11%	21%zOP	26%zOP
Don't know	217	92	125	15	49	52	101	32	38	47	24	34	45	39	99	177	24	4	12
	5%CEJKQhd	5%	6%	3%	6%CE	4%	7%zCE	8%zIJ	9%zIJ	5%J	2%	4%	4%	4%	9%zKLM	5%Q	7%Q	2%	10%zOQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 267
D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.42ADHN	7.31	7.53zA	7.41	7.22	7.42	7.53zD	7.24	7.05	7.52GH	7.62zGH	7.69zMN	7.51N	7.37	7.15	7.46zP	6.67	7.77zOP	7.76zOP
1-3 (Net)	188 5%BJKOU	113 6%zB	75 4%	16 3%	52 7%zCE	52 4%	68 5%	19 5%	32 7%zIJ	43 4%	43 3%	26 3%	37 4%	46 5%	80 7%zKL	130 4%	45 13%zOQR	5 2%	8 7%OQ
1-4 (Net)	321 8%BJKOQT	184 9%zB	137 7%	29 6%	73 9%	106 8%	113 8%	34 8%	45 10%J	71 7%	87 6%	47 5%	76 8%	80 8%K	117 10%zK	233 7%	71 21%zOQR	8 4%	9 8%
1-2 (Net)	111 3%J	62 3%	48 2%	8 2%	29 4%	31 2%	43 3%	12 3%	21 5%zIJ	23 2%	23 2%	19 2%	25 2%	20 4%zKM	46 2%	82 6%zOQ	20 1%	3 5%zOQ	6
4-7 (Net)	1521 37%FKR	738 37%	779 37%	206 43%zF	292 37%	533 39%F	490 33%	158 39%	171 39%	367 35%	499 37%	320 34%	374 37%	398 40%K	428 37%	1295 38%R	125 36%R	71 35%R	30 25%
5-6 (Net)	700 17%FKR	349 17%	349 17%	90 19%F	144 18%F	261 19%zF	205 14%	79 19%	94 21%zIJ	166 16%	208 15%	124 13%	167 17%	183 18%K	226 20%zK	596 17%R	58 17%	33 17%	13 11%
8-10 (Net)	2175 53%HNPS	1056 53%	1119 53%	236 50%	392 50%	727 53%	821 55%D	198 49%	201 45%	583 56%GH	793 58%zGH	561 60%zMN	557 55%N	513 52%	544 47%	1834 53%P	151 44%	122 61%zOP	69 58%P
7-10 (Net)	2863 70%DGHN	1374 69%	1488 71%	339 72%	518 66%	945 69%	1060 72%D	262 64%	264 60%	756 73%zGH	1040 77%zGH	734 78%zLMN	725 72%N	694 70%N	710 62%	2430 71%zP	191 55%	156 77%zOP	85 72%P
9-10 (Net)	1193 29%ADHNe	541 27%	652 31%zA	135 29%	196 25%	405 30%	457 31%D	104 25%	103 23%	318 31%H	447 33%zGH	290 31%N	322 32%N	278 28%	304 26%	991 29%	85 25%	72 36%zOP	45 38%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 267
D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	58	1	6	-	*	4	13	5	1	-	2	10	28	24	49	6
1	1%JK	*	1%	-	*	2%V	3%zTV	2%V	1%	-	1%	3%TV	1%	2%	1%	2%
2	53	1	9	-	5	7	2	2	7	*	2	5	30	21	46	5
1%	1%	*	1%	-	1%	3%X	*	1%	4%zSTX	*	1%	1%	1%	1%	1%	1%
3	77	5	15	-	6	4	3	2	4	1	2	5	43	32	66	6
2%BKO	2%	2%	-	2%	2%	1%	1%	2%	2%	1%	2%	1%	2%	2%	2%	2%
4	133	16	16	7	11	2	8	8	10	5	7	15	81	47	107	21
3%RT	5%TWX	2%	4%	3%	1%	2%	3%	5%TWX	4%	4%	4%	3%	3%	3%	6%zf	
5	322	17	82	11	33	24	26	11	16	6	11	28	188	122	276	28
8%JKL	9%X	6%	7%	8%	11%XY	6%	5%	8%	6%	7%	8%	7%	8%	8%	8%	
6	378	32	85	11	41	19	47	21	22	6	10	37	247	116	318	30
9%FKRe	11%	10%	7%	10%	9%	10%	10%	12%	5%	6%	10%	10%	10%	8%	9%	
7	687	69	162	33	50	40	77	39	25	23	23	56	431	246	591	50
17%NP	23%zVhc	19%V	22%V	13%	19%	16%	17%	13%	21%	15%	15%	17%	17%	17%	14%	
8	983	50	217	43	103	49	118	63	46	27	40	88	603	369	826	91
24%BNS	17%	25%S	28%S	27%S	23%	25%S	28%S	25%	24%	25%	24%	24%	24%	25%	24%	
9	587	46	122	19	43	23	67	47	18	23	27	60	383	193	502	57
14%	15%	14%	13%	11%	11%	14%	21%zTVWh	10%	21%Vh	17%	16%	15%	13%	14%	16%	
Extremely Important	605	38	101	14	84	28	77	22	37	22	26	47	394	199	512	47
10	15%AT	13%	12%	9%	21%zSTUW Yc	13%	16%	10%	20%TUY	19%	16%	13%	16%	14%	15%	
Don't know	217	23	51	14	13	13	34	5	1	*	7	16	102	103	195	16
	5%CEJKQhd	8%VYha	6%ha	9%VYha	3%	6%ha	7%VYha	2%	*	*	5%h	4%h	4%	7%zd	6%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 267
D1a_6. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.42ADHN	7.40	7.41	7.49	7.66zW	7.16	7.59W	7.51	7.26	7.90zTWh	7.60	7.30	7.49z	7.35	7.42	7.35
1-3 (Net)	188 5%BJKOU	8 3%	29 3%	- -	11 3%	15 7%U	19 4%U	9 4%U	12 7%U	1 1%	6 4%U	20 6%U	100 4%	77 5%	161 5%	16 4%
1-4 (Net)	321 8%BJKOQT	23 8%	45 5%	7 4%	23 6%	17 8%	26 6%	16 7%	22 12%TUVX	6 5%	13 8%	35 10%T	181 7%	124 8%	268 8%	37 10%
1-2 (Net)	111 3%J	2 1%	15 2%	- -	5 1%	10 5%STUV	15 3%	7 3%	8 4%U	* *	4 2%	16 4%STU	57 2%	45 3%	95 3%	10 3%
4-7 (Net)	1521 37%FKR	134 45%zVxb	344 40%	62 41%	135 35%	85 40%	158 33%	79 35%	73 39%	40 35%	50 32%	135 37%	947 37%	531 36%	1291 37%	128 36%
5-6 (Net)	700 17%FKR	49 17%	166 19%	23 15%	74 19%	43 20%	73 15%	32 14%	38 21%	12 11%	20 13%	65 18%	435 17%	238 16%	594 17%	58 16%
8-10 (Net)	2175 53%HNPS	134 45%	440 51%	75 50%	230 59%zSTW	100 47%	262 55%S	132 59%SW	101 54%	71 63%SW	93 59%S	196 53%	1380 55%	760 52%	1840 53%	196 55%
7-10 (Net)	2863 70%DGHNP	203 68%	602 70%	109 72%	280 72%	139 66%	340 72%	171 76%W	125 67%	95 84%zSTVW Xhc	116 74%	251 68%	1811 72%z	1007 68%	2431 70%	245 69%
9-10 (Net)	1193 29%ADHNe	84 28%	223 26%	33 22%	127 33%TU	51 24%	144 30%	69 31%	54 29%	45 40%zTUV	53 34%U	107 29%	777 31%ze	392 27%	1014 29%	104 29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 268
D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Important	19	17	3	-	6	7	6	1	2	4	8	5	6	2	6	13	5	1	1
1	1%B	1%zB	*	-	1%	1%	*	*	1%	*	1%	1%	1%	*	1%	*	2%zO	1%	1%
2	25	14	11	1	3	4	17	4	3	5	12	3	7	5	10	19	5	-	1
	1%	1%	1%	*	*	*	1%zE	1%	1%	1%	1%	*	1%	1%	1%	1%	2%	-	1%Q
3	57	34	23	4	15	16	22	7	7	9	14	10	8	20	18	39	16	1	1
	2%O	2%	1%	1%	2%	1%	2%	2%	2%	1%	1%	1%	1%	2%	2%	1%	6%zOQR	*	1%
4	95	50	45	10	13	33	39	9	14	18	31	14	22	22	37	76	14	4	1
	3%K	3%	2%	3%	2%	3%	3%	3%	4%	2%	3%	2%	2%	3%	4%zK	3%	5%zOR	2%	1%
5	213	82	131	19	25	72	98	27	30	60	48	34	51	56	73	166	28	14	6
	6%ADJKSX	5%	7%zA	5%	4%	6%	7%D	8%J	9%J	7%J	4%	4%	6%	6%	8%zK	6%	10%zO	7%	6%
6	323	168	154	40	65	118	101	33	30	93	111	74	85	74	90	289	18	11	5
	9%FR	10%	8%	11%	11%F	10%	7%	10%	9%	10%	9%	9%	10%	8%	10%	10%zR	7%	6%	5%
7	575	287	287	71	126	181	198	50	57	143	215	143	119	161	152	500	34	29	12
	16%L	17%	16%	19%	21%zEF	15%	15%	14%	16%	16%	18%	17%	14%	19%L	17%	17%	12%	16%	12%
8	891	454	437	93	135	298	365	105	94	241	288	222	248	206	215	759	59	48	25
	25%	27%	24%	25%	22%	26%	27%	30%J	27%	26%	24%	26%	28%	24%	23%	26%	21%	26%	24%
9	637	293	344	69	125	214	228	42	54	181	255	168	172	164	133	542	48	33	15
	18%GNe	17%	19%	18%	20%	18%	17%	12%	15%	20%G	21%zG	20%N	19%N	19%N	14%	18%	17%	17%	15%
Extremely Important	587	248	339	63	82	203	239	54	43	142	226	159	152	131	145	480	40	41	26
10	17%AD	15%	19%zA	17%	13%	17%	18%	16%	12%	16%	19%H	19%	17%	15%	16%	16%	14%	22%zOP	26%zOP
Don't know	99	45	54	9	16	24	50	14	18	21	13	16	12	27	43	74	11	5	9
	3%JLd	3%	3%	2%	3%	2%	4%	4%J	5%zU	2%	1%	2%	1%	3%	5%zKL	3%	4%	3%	9%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 268
D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.71AHNP	7.60	7.81zA	7.79	7.62	7.74	7.70	7.55	7.42	7.76H	7.84zGH	7.92zMN	7.79N	7.66	7.47	7.73P	7.16	7.97zP	8.06zOP
1-3 (Net)	101	65	36	5	24	27	45	12	13	18	33	18	22	28	34	71	26	2	3
	3%B	4%zB	2%	1%	4%zC	2%	3%	3%	4%	2%	3%	2%	2%	3%	4%	2%	9%zOQR	1%	3%
1-4 (Net)	196	115	81	15	37	60	84	20	27	36	64	32	44	50	71	146	40	6	4
	6%BIKO	7%zB	4%	4%	6%	5%	6%	6%	8%I	4%	5%	4%	5%	6%	8%zK	5%	14%zOQR	3%	4%
1-2 (Net)	45	31	13	1	9	11	23	5	6	9	20	8	14	7	16	32	9	1	2
	1%B	2%zB	1%	*	1%	1%	2%	1%	2%	1%	2%	1%	2%	1%	2%	1%	3%zOQ	1%	2%
4-7 (Net)	1207	587	616	139	228	403	436	119	131	314	405	264	278	313	351	1031	94	58	24
	34%KRV	35%	34%	37%	37%zF	34%	32%	34%	37%	34%	33%	31%	31%	36%	38%zKL	35%R	34%R	31%	24%
5-6 (Net)	537	250	284	59	90	189	199	61	60	153	159	108	137	130	162	455	46	25	11
	15%JK	15%	16%	16%	15%	16%	15%	18%	17%	17%zJ	13%	13%	15%	15%	18%zK	15%	17%	13%	11%
8-10 (Net)	2114	995	1119	225	342	715	832	201	192	564	769	549	572	501	492	1781	147	122	65
	60%NPTU	59%	61%	59%	56%	61%	61%	58%	54%	62%	63%zH	65%zMN	65%zMN	58%	53%	60%P	53%	65%P	65%P
7-10 (Net)	2690	1282	1406	295	468	896	1030	250	249	707	984	692	691	662	644	2281	181	151	77
	76%HNP	76%	77%	78%	77%	77%	76%	72%	70%	77%zH	81%zGH	82%zMN	78%zN	76%zN	70%	77%zP	65%	81%zP	77%zP
9-10 (Net)	1223	541	683	132	207	417	468	96	98	323	481	327	324	295	278	1022	88	74	40
	35%AGHNU	32%	37%zA	35%	34%	36%	34%	28%	28%	35%zGH	39%zGH	39%zN	37%zN	34%	30%	35%	32%	39%	40%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 268
D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Important	19	-	2	-	*	1	1	-	2	-	1	5	12	7	18	1
1	1%B	-	*	-	*	1%	*	-	1%	-	1%	2%zT	1%	1%	1%	*
2	25	1	3	-	2	2	1	3	6	-	-	1	12	13	19	3
1%	1%	1%	*	-	1%	1%	*	2%	3%zTXc	-	-	*	1%	1%	1%	1%
3	57	4	15	*	5	2	1	3	3	1	-	4	33	23	50	3
2%O	2%	2%	2%X	*	2%	1%	*	1%	2%	1%	-	1%	2%	2%	2%	1%
4	95	10	18	7	4	3	10	3	8	*	3	9	51	39	76	11
3%K	4%	3%	3%V	1%	2%	3%	2%	4%	*	3%	3%	2%	2%	3%	3%	3%
5	213	6	46	10	19	18	13	9	14	6	3	21	119	86	183	18
6%ADJKSX	2%	2%	7%S	8%S	6%	10%SXb	3%	4%	8%SX	6%	2%	6%	6%	7%	6%	6%
6	323	30	84	7	26	13	47	16	18	11	12	25	216	101	275	26
9%FR	12%	12%	12%z	5%	8%	7%	12%	8%	11%	10%	9%	8%	10%	8%	9%	8%
7	575	46	121	30	48	33	74	26	21	23	26	53	365	201	477	50
16%L	18%	17%	23%VYh	14%	18%	18%	18%	13%	12%	21%	19%	16%	17%	16%	16%	16%
8	891	67	169	31	89	50	93	67	39	22	38	94	532	346	761	86
25%	26%	24%	24%	26%	27%	23%	33%zTX	23%	21%	28%	29%	25%	25%	27%	26%	27%
9	637	44	117	19	64	32	79	49	25	22	28	63	426	205	545	57
18%GNe	17%	17%	14%	19%	18%	20%	24%T	14%	21%	20%	19%	20%ze	17%	16%	18%	18%
Extremely Important	587	44	102	13	79	24	72	24	37	20	22	42	359	215	498	45
10	17%AD	17%	15%	10%	23%zTUWYc	13%	18%	12%	21%UYc	19%	16%	13%	17%	17%	17%	14%
Don't know	99	3	22	12	8	6	9	1	-	2	2	10	41	51	80	15
3%JLd	1%	3%	9%zSTVXYhabc	2%	3%h	2%	2%	1%	-	2%	1%	3%	2%	4%zd	3%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 268
D1a_7. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides a broad mix of different types of TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.71AHNP	7.76	7.59	7.50	8.02zTUW hc	7.58	7.89TUh	7.82	7.45	7.93	7.93	7.63	7.75	7.66	7.71	7.69
1-3 (Net)	101 3%BOX	5 2%	19 3%	* *	8 2%	5 3%	3 1%	6 3%	11 6%zUXb	1 1%	1 1%	10 3%	57 3%	43 3%	87 3%	8 2%
1-4 (Net)	196 6%BIKO	16 6%	37 5%	7 6%	12 3%	8 5%	13 3%	10 5%	19 11%zTVXa	1 1%	4 3%	19 6%	108 5%	82 6%	163 5%	19 6%
1-2 (Net)	45 1%B	1 1%	5 1%	- -	2 1%	3 2%	2 1%	3 2%	8 4%zSTUVX	- -	1 1%	6 2%	23 1%	20 2%	37 1%	4 1%
4-7 (Net)	1207 34%KRV	92 36%	269 39%zVY	54 42%VY	97 28%	66 36%	144 36%	54 27%	62 35%	40 38%	45 33%	108 33%	751 35%	428 33%	1011 34%	104 33%
5-6 (Net)	537 15%JK	36 14%	130 19%z	17 13%	45 13%	31 17%	60 15%	25 13%	33 19%	17 16%	15 11%	46 14%	335 15%	187 15%	458 15%	44 14%
8-10 (Net)	2114 60%NPTU	155 61%	388 56%	63 49%	231 67%zTU	107 58%	243 61%U	140 69%zTU	102 58%	64 60%	87 65%U	199 61%U	1316 61%	765 59%	1803 60%	188 60%
7-10 (Net)	2690 76%HNP	201 79%	510 73%	93 72%	279 81%Th	139 75%	317 79%	166 82%Th	123 71%	87 81%	113 84%TUh	253 77%	1681 78%	967 75%	2280 76%	238 76%
9-10 (Net)	1223 35%AGHNU	88 34%	220 31%	32 25%	143 42%zTUWc	57 31%	150 38%U	73 36%	62 36%	42 39%	49 37%	105 32%	785 36%	419 33%	1043 35%	102 32%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 269
D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Important	24	19	5	-	7	9	8	2	2	5	10	4	7	3	10	17	4	1	1
1	1%B	1%zB	*	-	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	2%	1%	1%
2	25	16	9	3	2	3	16	4	3	6	6	1	7	10	6	19	5	-	1
	1%EK	1%	*	1%	*	*	1%E	1%	1%	1%	*	*	1%	1%K	1%	1%	2%	-	1%
3	38	25	14	2	7	15	15	6	4	4	12	2	4	13	19	23	14	*	*
	1%IKO	1%	1%	1%	1%	1%	1%	2%I	1%	*	1%	*	*	2%K	2%zKL	1%	5%zOQR	*	*
4	68	30	38	5	12	22	29	6	10	16	16	13	14	16	24	52	10	5	1
	2%	2%	2%	1%	2%	2%	2%	2%	3%	2%	1%	2%	2%	2%	3%	2%	4%O	3%	1%
5	188	82	107	16	31	69	73	16	27	56	56	39	39	59	52	155	19	9	5
	5%	5%	6%	4%	5%	6%	5%	5%	8%	6%	5%	5%	4%	7%	6%	5%	7%	5%	5%
6	289	160	129	37	54	92	107	33	38	77	98	53	79	75	83	254	23	9	4
	8%BKR	9%zB	7%	10%	9%	8%	8%	10%	11%	8%	8%	6%	9%	9%	9%K	9%R	8%	5%	4%
7	479	232	246	60	97	148	174	52	51	127	145	113	104	105	156	407	32	26	14
	14%	14%	13%	16%	16%	13%	13%	15%	14%	14%	12%	13%	12%	12%	17%zLM	14%	12%	14%	14%
8	872	415	455	105	142	305	320	87	76	226	328	229	217	224	202	749	51	54	18
	25%PR	25%	25%	28%	23%	26%	23%	25%	22%	25%	27%	27%N	25%	26%	22%	25%PR	18%	29%PR	18%
9	697	338	359	64	135	206	292	66	71	195	235	172	186	170	169	596	48	36	18
	20%E	20%	20%	17%	22%	18%	21%	19%	20%	21%	19%	20%	21%	20%	18%	20%	17%	19%	18%
Extremely Important	754	342	413	81	108	278	287	61	59	183	305	209	213	173	160	626	55	44	30
10	21%DNUW	20%	23%	21%	18%	24%zD	21%	18%	17%	20%	25%zGHI	25%zN	24%N	20%	17%	21%	20%	23%	30%zOP
Don't know	86	35	52	4	16	23	44	11	13	23	9	14	14	19	39	58	15	4	9
	2%IOd	2%	3%	1%	3%	2%	3%	3%J	4%J	2%J	1%	2%	2%	2%	4%zKL	2%	5%zO	2%	9%zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 269
D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.94AHNP	7.85	8.03zA	7.99	7.85	7.98	7.94	7.77	7.68	7.96H	8.09zGH	8.19zMN	8.08zMN	7.84	7.67	7.97P	7.42	8.12P	8.26zOP
1-3 (Net)	87 2%BKO	60 4%zB	27 1%	5 1%	16 3%	27 2%	39 3%	13 4%	9 3%	15 2%	27 2%	7 1%	17 2%	27 3%K	35 4%zK	60 2%	24 9%zOQR	1 1%	2 2%
1-4 (Net)	155 4%BKO	90 5%zB	65 4%	10 3%	28 5%	49 4%	68 5%	19 5%	19 5%	31 3%	44 4%	20 2%	32 4%	43 5%K	59 6%zKL	112 4%	34 12%zOQR	6 3%	3 3%
1-2 (Net)	49 1%BK	35 2%zB	14 1%	3 1%	9 1%	12 1%	24 2%	6 2%	5 1%	11 1%	16 1%	5 1%	14 2%	14 2%	16 2%	36 1%	9 3%zO	1 1%	2 2%
4-7 (Net)	1025 29%JK	503 30%	520 28%	118 31%	194 32%	330 28%	383 28%	108 31%	125 35%zJ	276 30%	316 26%	218 26%	236 27%	255 29%	316 34%zKL	868 29%	84 30%	49 26%	24 23%
5-6 (Net)	478 14%KR	241 14%	236 13%	53 14%	85 14%	160 14%	180 13%	49 14%	65 18%zJ	133 14%	154 13%	91 11%	118 13%	133 15%K	135 15%K	409 14%R	42 15%	18 10%	9 9%
8-10 (Net)	2323 66%HNP	1095 65%	1227 67%	251 66%	385 63%	789 68%	898 66%	214 62%	207 58%	605 66%H	868 71%zGHI	609 72%zMN	616 70%zN	567 65%N	531 58%	1971 67%P	154 56%	133 71%P	66 65%P
7-10 (Net)	2802 80%HNP	1326 78%	1474 81%	311 82%	482 79%	937 80%	1072 79%	267 77%	257 73%	731 80%H	1013 83%zGH	723 85%zMN	720 81%N	673 77%	687 75%	2378 80%zP	186 67%	159 85%zP	80 80%P
9-10 (Net)	1451 41%NU	679 40%	772 42%	145 38%	243 40%	485 41%	578 42%	127 37%	130 37%	378 41%	540 44%zGH	380 45%zN	399 45%zN	343 40%	329 36%	1222 41%	103 37%	79 42%	47 47%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 269
D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Important	24	-	3	-	2	1	3	-	2	-	1	5	15	8	22	1
1	1%B	-	*	-	1%	1%	1%	-	1%	-	1%	2%	1%	1%	1%	*
2	25	1	1	-	2	4	-	1	6	*	-	3	12	13	19	3
	1%EK	1%	*	-	1%	2%TX	-	1%	3%zTX	*	-	1%	1%	1%	1%	1%
3	38	3	7	*	5	-	2	2	-	1	-	2	20	18	32	3
	1%IKO	1%	1%	*	2%	-	1%	1%	-	1%	-	1%	1%	1%	1%	1%
4	68	4	12	2	5	3	6	4	7	1	-	7	39	27	54	10
	2%	2%	2%	2%	1%	2%	2%	2%	4%	1%	-	2%	2%	2%	2%	3%
5	188	12	46	7	18	11	12	12	13	7	4	13	114	67	160	16
	5%	5%	7%X	6%	5%	6%	3%	6%	7%	6%	3%	4%	5%	5%	5%	5%
6	289	22	64	8	26	18	36	15	14	10	11	32	172	112	244	31
	8%BKR	9%	9%	6%	8%	9%	9%	7%	8%	9%	8%	10%	8%	9%	8%	10%
7	479	47	95	21	32	33	46	21	20	20	16	56	289	177	396	39
	14%	18%V	14%	16%	9%	18%V	12%	10%	11%	19%V	12%	17%V	13%	14%	13%	12%
8	872	57	174	45	84	46	103	58	41	18	42	81	564	296	751	75
	25%PR	22%	25%	35%zSa	24%	25%	26%	29%	23%	17%	31%a	25%	26%	23%	25%	24%
9	697	53	140	22	65	37	78	54	29	26	27	66	426	264	580	66
	20%E	21%	20%	17%	19%	20%	19%	27%z	17%	24%	20%	20%	20%	21%	19%	21%
Extremely Important	754	53	138	17	96	26	106	33	41	24	32	59	478	261	655	57
10	21%DNUW	21%	20%	13%	28%zTUWY	14%	27%zTUWY	16%	23%	23%	23%	18%	22%	20%	22%	18%
Don't know	86	4	18	7	8	7	6	1	2	1	2	2	37	43	69	14
	2%Jod	2%	3%	6%XYc	2%	4%c	2%	1%	1%	1%	1%	1%	2%	3%zd	2%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 269
D1a_8. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides high quality television content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.94AHNP	7.97	7.91	7.89	8.14Wc	7.70	8.20zTWhc	7.99	7.70	8.05	8.24Whc	7.78	7.99	7.88	7.96	7.85
1-3 (Net)	87	4	11	*	9	5	5	3	8	1	1	11	47	39	72	7
	2%BKO	2%	2%	*	3%	3%	1%	2%	4%	1%	1%	3%	2%	3%	2%	2%
1-4 (Net)	155	9	23	3	14	8	11	8	15	2	1	18	86	66	127	16
	4%BKO	3%	3%	2%	4%	4%	3%	4%	8%zTXb	2%	1%	6%	4%	5%	4%	5%
1-2 (Net)	49	1	4	-	4	5	3	1	8	*	1	9	26	21	40	4
	1%BK	1%	1%	-	1%	3%T	1%	1%	4%zSTUX	*	1%	3%T	1%	2%	1%	1%
4-7 (Net)	1025	85	217	38	81	64	101	52	54	38	31	108	614	383	854	95
	29%JK	33%V	31%V	29%	24%	35%V	25%	26%	31%	35%	23%	33%V	28%	30%	29%	30%
5-6 (Net)	478	34	110	15	44	28	48	27	27	16	15	45	286	179	404	47
	14%KR	13%	16%	12%	13%	15%	12%	13%	15%	15%	11%	14%	13%	14%	14%	15%
8-10 (Net)	2323	163	451	84	245	109	287	145	111	68	100	207	1467	822	1985	199
	66%GHNP	64%	65%	65%	71%W	59%	72%zTWc	72%W	64%	63%	75%W	63%	68%ze	64%	67%	63%
7-10 (Net)	2802	210	546	104	277	142	333	166	131	88	116	263	1756	999	2382	238
	80%HNP	82%	78%	81%	81%	77%	83%	82%	75%	82%	87%h	80%	81%ze	78%	80%	76%
9-10 (Net)	1451	106	277	39	161	63	184	87	70	50	58	125	904	526	1234	124
	41%NU	41%	40%	30%	47%UW	34%	46%UW	43%U	40%	47%U	43%	38%	42%	41%	41%	39%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 270
D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Important	34	23	11	5	12	8	9	4	2	7	17	8	11	6	9	21	7	3	3
1	1%O	1%	1%	1%	2%F	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%O	2%	3%O
2	26	16	11	4	2	10	11	5	2	5	11	5	8	6	8	22	3	-	1
	1%	1%	1%	1%	*	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	-	1%
3	60	35	25	4	15	19	22	4	6	9	27	16	10	20	14	42	15	2	1
	2%O	2%	1%	1%	2%	2%	2%	1%	2%	1%	2%	2%	1%	2%	1%	1%	5%OQR	1%	1%
4	99	51	47	12	19	29	39	8	12	22	34	13	22	35	30	80	14	3	2
	3%K	3%	3%	3%	3%	2%	3%	2%	3%	2%	3%	2%	2%	4%K	3%K	3%	5%z	2%	2%
5	238	104	131	19	42	71	106	33	27	64	57	45	62	57	73	194	26	10	8
	7%J	6%	7%	5%	7%	6%	8%	10%J	8%	7%	5%	5%	7%	7%	8%	7%	9%	5%	7%
6	320	172	148	39	59	123	100	33	37	73	122	74	85	72	89	281	22	12	6
	9%Fe	10%	8%	10%	10%	10%F	7%	9%	10%	8%	10%	9%	10%	8%	10%	10%	8%	6%	6%
7	613	304	309	71	109	197	236	57	63	170	214	150	160	149	153	524	42	31	15
	17%	18%	17%	19%	18%	17%	17%	16%	18%	19%	18%	18%	18%	17%	17%	18%	15%	17%	15%
8	857	425	432	99	151	300	307	87	87	227	310	231	216	203	207	731	61	49	16
	24%R	25%	24%	26%	25%	26%	23%	25%	25%	25%	25%	27%zN	24%	23%	22%	25%R	22%	26%R	15%
9	570	264	305	58	110	171	230	44	57	154	204	146	143	148	132	488	33	34	15
	16%	16%	17%	15%	18%	15%	17%	13%	16%	17%	17%	17%	16%	17%	14%	17%	12%	18%	15%
Extremely Important	570	248	322	58	77	207	228	48	47	159	214	139	142	140	149	473	37	35	25
10	16%ADce	15%	18%A	15%	13%	18%D	17%D	14%	13%	17%	18%	16%	16%	16%	16%	16%	13%	19%	25%zOP
Don't know	135	50	86	9	17	35	74	23	13	28	10	20	26	32	57	100	18	8	9
	4%AKOYd	3%	5%zA	2%	3%	3%	5%zCDE	7%zIJ	4%J	3%J	1%	2%	3%	4%	6%zKL	3%	6%zO	4%	9%zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 270
D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60AP	7.49	7.71zA	7.57	7.45	7.65	7.64	7.42	7.49	7.73G	7.62	7.73zN	7.59	7.58	7.51	7.63P	7.03	7.88zP	7.76P
1-3 (Net)	120	74	46	13	28	37	43	13	10	20	55	29	29	32	31	86	25	4	5
	3%BIO	4%zB	3%	3%	5%	3%	3%	4%	3%	2%	5%zI	3%	3%	4%	3%	3%	9%zOQ	2%	5%
1-4 (Net)	219	125	94	25	47	65	82	21	22	42	89	42	51	66	60	166	39	7	7
	6%BIO	7%zB	5%	7%	8%	6%	6%	6%	6%	5%	7%I	5%	6%	8%	7%	6%	14%zOQR	4%	7%
1-2 (Net)	60	39	22	9	13	18	21	9	5	11	28	13	19	12	17	44	10	3	4
	2%B	2%zB	1%	2%	2%	2%	2%	2%	1%	1%	2%	1%	2%	1%	2%	1%	3%zO	2%	4%zO
4-7 (Net)	1270	631	635	140	228	419	481	130	139	329	427	283	328	314	345	1080	103	57	30
	36%V	37%	35%	37%	37%	36%	35%	38%	39%	36%	35%	33%	37%	36%	37%	37%	37%	30%	30%
5-6 (Net)	558	277	279	57	101	194	206	66	65	137	179	119	147	130	163	475	48	22	13
	16%	16%	15%	15%	16%	17%	15%	19%	18%	15%	15%	14%	17%	15%	18%	16%	17%	12%	13%
8-10 (Net)	1996	937	1059	216	337	678	765	179	191	540	728	517	501	491	487	1691	131	118	56
	57%NP	55%	58%	57%	55%	58%	56%	52%	54%	59%	60%zG	61%zN	57%	57%	53%	57%P	47%	63%zP	56%
7-10 (Net)	2609	1241	1368	286	446	875	1000	236	254	710	942	667	661	640	640	2215	173	150	71
	74%GNPe	73%	75%	76%	73%	75%	73%	68%	72%	77%zG	77%zG	79%zMN	75%N	74%	70%	75%P	62%	80%zPR	71%
9-10 (Net)	1139	512	627	116	186	379	458	92	104	313	418	286	285	288	281	960	70	69	40
	32%AGP	30%	34%zA	31%	31%	32%	34%	27%	29%	34%G	34%G	34%	32%	33%	30%	32%P	25%	37%P	40%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 270
D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Important	34	-	6	-	4	1	2	-	-	*	1	7	20	12	28	3
1	1%O	-	1%	-	1%	1%	*	-	-	*	1%	2%	1%	1%	1%	1%
2	26	3	3	1	2	3	3	2	6	-	-	1	13	13	22	3
	1%	1%	*	1%	*	2%	1%	1%	3%zTVXc	-	-	*	1%	1%	1%	1%
3	60	5	10	3	8	3	2	3	3	1	2	3	39	20	50	5
	2%O	2%	1%	2%	2%	1%	1%	1%	2%	1%	1%	1%	2%	2%	2%	2%
4	99	11	21	2	6	4	9	7	7	4	1	9	50	46	77	13
	3%K	4%	3%	2%	2%	2%	2%	3%	4%	3%	1%	3%	2%	4%	3%	4%
5	238	10	54	7	23	15	22	12	11	11	4	25	133	97	209	22
	7%J	4%	8%	5%	7%	8%	5%	6%	6%	10%	3%	8%	6%	8%	7%	7%
6	320	29	75	7	22	21	35	17	18	8	13	37	217	98	274	26
	9%Fe	11%	11%	6%	6%	11%	9%	8%	10%	7%	9%	11%	10%e	8%	9%	8%
7	613	57	126	37	50	24	65	28	25	22	26	63	375	223	513	52
	17%	22%	18%	28%zTVWX	15%	13%	16%	14%	15%	20%	20%	19%	17%	17%	17%	17%
8	857	52	179	33	85	45	97	70	46	24	34	67	550	298	718	84
	24%R	20%	26%	25%	25%	24%	24%	35%zSTVX	26%	22%	25%	20%	25%	23%	24%	27%
9	570	41	104	15	62	32	66	39	26	20	16	67	345	217	484	51
	16%	16%	15%	11%	18%	17%	17%	19%	15%	19%	12%	20%	16%	17%	16%	16%
Extremely Important	570	36	100	19	76	25	85	24	30	14	33	32	375	185	494	39
10	16%ADce	14%	14%	14%	22%zSTYc	14%	21%zTYc	12%	17%	13%	25%zSTWY	10%	17%	14%	17%	12%
Don't know	135	13	21	7	7	11	13	1	2	4	6	16	49	77	112	17
	4%AJKOYd	5%Y	3%	5%Y	2%	6%VYh	3%	1%	1%	4%	4%	5%Y	2%	6%zd	4%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 270
D1a_9. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60AP	7.52	7.52	7.62	7.86zTc	7.50	7.89zSTc	7.69	7.48	7.58	7.98Tc	7.41	7.65	7.53	7.62	7.47
1-3 (Net)	120 3%BIO	8 3%	19 3%	3 2%	13 4%	7 4%	7 2%	5 2%	9 5%	1 1%	3 2%	11 3%	73 3%	45 3%	100 3%	11 3%
1-4 (Net)	219 6%BIO	19 7%	40 6%	6 4%	19 5%	11 6%	16 4%	11 5%	17 10% X	5 4%	4 3%	19 6%	123 6%	91 7%	177 6%	24 8%
1-2 (Net)	60 2%B	3 1%	9 1%	1 1%	5 1%	4 2%	4 1%	2 1%	6 3%	* *	1 1%	7 2%	34 2%	25 2%	50 2%	6 2%
4-7 (Net)	1270 36% V	106 41% V	275 39% V	54 41% V	101 30%	65 35%	131 33%	64 32%	62 35%	44 41%	44 33%	134 41% V	775 36%	465 36%	1073 36%	113 36%
5-6 (Net)	558 16%	39 15%	129 18%	14 11%	45 13%	36 20%	57 14%	29 14%	29 17%	19 17%	16 12%	63 19%	350 16%	195 15%	482 16%	48 15%
8-10 (Net)	1996 57% NP	129 51%	383 55%	66 51%	222 65% zSTUc	102 55%	248 62% Sc	132 66% zSTUc	101 58%	58 54%	82 61%	166 51%	1269 59% ze	700 54%	1697 57%	174 55%
7-10 (Net)	2609 74% GNPe	186 73%	509 73%	103 80%	273 79% Wc	126 68%	313 78% Wc	161 80% Wc	127 73%	80 74%	109 81% W	229 70%	1644 76% ze	923 72%	2210 74%	226 72%
9-10 (Net)	1139 32% AGP	77 30%	204 29%	33 26%	137 40% zTUc	57 31%	151 38% zTU	63 31%	56 32%	34 32%	49 36%	99 30%	719 33%	402 31%	979 33%	90 29%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 271
**D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television...
 Takes risks and provides TV programmes and content that is new and innovative.**
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Important	27	17	11	1	9	8	9	6	2	6	10	6	10	5	6	18	7	2	1
1	1%O	1%	1%	*	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	2%O	1%	1%
2	41	21	19	3	8	10	20	4	4	12	14	7	10	10	13	30	8	2	1
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	3%zO	1%	1%
3	69	52	17	5	17	23	24	9	6	14	23	12	15	20	21	43	22	2	2
	2%BO	3%zB	1%	1%	3%	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	1%	8%zOQR	1%	2%
4	123	67	56	16	20	40	48	8	13	31	48	26	32	28	37	95	19	6	4
	3%X	4%	3%	4%	3%	3%	4%	2%	4%	3%	4%	3%	4%	3%	4%	3%	7%zO	3%	4%
5	234	102	132	24	36	77	97	34	32	54	59	49	58	58	69	199	13	13	9
	7%J	6%	7%	6%	6%	7%	7%	10%IJ	9%J	6%	5%	6%	7%	7%	8%	7%	5%	7%	9%
6	349	169	180	47	52	127	123	33	45	93	118	83	87	96	83	307	24	13	5
	10%R	10%	10%	12%	8%	11%	9%	10%	13%	10%	10%	10%	10%	11%	9%	10%R	9%	7%	5%
7	649	314	334	78	116	212	243	67	61	170	251	170	147	165	167	562	43	31	12
	18%Rh	19%	18%	21%	19%	18%	18%	19%	17%	18%	21%z	20%	17%	19%	18%	19%R	16%	16%	12%
8	842	423	419	73	168	301	299	78	87	220	313	198	231	201	212	704	65	49	24
	24%C	25%	23%	19%	28%zCF	26%C	22%	23%	24%	24%	26%	23%	26%	23%	23%	24%	24%	26%	23%
9	546	252	293	66	87	181	212	51	41	169	185	145	131	144	126	466	34	32	14
	16%	15%	16%	17%	14%	15%	16%	15%	12%	18%zH	15%	17%	15%	17%	14%	16%	12%	17%	14%
Extremely Important	515	223	292	57	83	162	214	42	45	128	185	128	137	124	126	432	28	34	21
10	15%Ag	13%	16%A	15%	14%	14%	16%	12%	13%	14%	15%	15%	15%	14%	14%	15%	10%	18%P	21%zOP
Don't know	127	53	74	9	17	29	72	15	18	21	13	23	27	17	60	100	14	5	9
	4%EUMYd	3%	4%	2%	3%	2%	5%zCDE	4%J	5%IJ	2%	1%	3%	3%	2%	7%zKLM	3%	5%	2%	9%zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 271
D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.49AP	7.37	7.60zA	7.53	7.42	7.48	7.51	7.29	7.30	7.55	7.53	7.60zN	7.50	7.47	7.37	7.53zP	6.78	7.71P	7.67P
1-3 (Net)	136	90	47	8	33	42	53	18	12	33	47	25	35	35	41	90	37	5	4
	4%B0X	5%zB	3%	2%	5%C	4%	4%	5%	3%	4%	4%	3%	4%	4%	4%	3%	13%zOQR	3%	4%
1-4 (Net)	260	157	102	24	53	82	101	26	25	64	95	51	67	64	78	185	55	11	8
	7%B0X	9%zB	6%	6%	9%	7%	7%	7%	7%	7%	8%	6%	8%	7%	8%	6%	20%zOQR	6%	8%
1-2 (Net)	68	38	30	4	16	19	29	9	6	18	24	13	20	15	20	48	15	3	2
	2%O	2%	2%	1%	3%	2%	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%	5%zO	2%	2%
4-7 (Net)	1355	652	701	165	223	455	512	141	151	348	477	329	324	347	356	1163	99	63	29
	38%R	39%	38%	44%zD	37%	39%	38%	41%	43%	38%	39%	39%	37%	40%	39%	39%R	36%	34%	29%
5-6 (Net)	583	270	312	71	88	204	221	67	77	147	178	133	145	154	152	506	37	27	13
	17%J	16%	17%	19%	14%	17%	16%	19%	22%zU	16%	15%	16%	16%	18%	16%	17%	13%	14%	13%
8-10 (Net)	1902	897	1004	196	338	643	725	171	173	516	684	472	498	468	464	1603	128	114	58
	54%NPU	53%	55%	52%	55%	55%	53%	50%	49%	56%	56%H	56%	56%N	54%	50%	54%P	46%	61%zP	58%P
7-10 (Net)	2551	1212	1338	274	454	854	969	238	234	686	934	642	645	633	631	2165	171	145	70
	72%HNPUe	72%	73%	72%	74%	73%	71%	69%	66%	75%H	77%zGH	76%zN	73%	73%	69%	73%P	62%	77%P	70%
9-10 (Net)	1061	474	585	123	170	342	426	93	86	297	370	274	267	268	252	899	62	66	35
	30%AHP	28%	32%zA	32%	28%	29%	31%	27%	24%	32%H	30%	32%N	30%	31%	27%	30%P	22%	35%P	35%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 271
D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Important	27	-	4	-	2	1	2	-	-	3	1	5	14	12	23	4
1	1%O	-	1%	-	*	1%	*	-	-	3%S	1%	2%	1%	1%	1%	1%
2	41	1	7	2	2	4	2	2	7	2	-	1	23	18	33	5
	1%	1%	1%	2%	1%	2%	*	1%	4%zSTVXc	1%	-	*	1%	1%	1%	2%
3	69	3	7	4	7	2	3	3	4	2	2	6	43	21	56	7
	2%BO	1%	1%	3%	2%	1%	1%	2%	2%	2%	1%	2%	2%	2%	2%	2%
4	123	12	22	3	10	3	4	12	8	3	6	13	75	47	96	17
	3%X	5%X	3%	2%	3%	2%	1%	6%X	4%X	3%	4%X	4%X	3%	4%	3%	6%
5	234	14	54	10	27	17	22	10	17	5	6	17	128	98	203	19
	7%J	6%	8%	8%	8%	9%	5%	5%	9%	5%	4%	5%	6%	8%	7%	6%
6	349	17	75	21	34	17	42	16	19	7	11	48	213	130	297	29
	10%R	7%	11%	16%S	10%	9%	10%	8%	11%	7%	8%	15%zSY	10%	10%	10%	9%
7	649	70	120	25	59	43	83	38	18	22	20	64	416	220	540	60
	18%Rh	28%zTVhb	17%	20%	17%	23%h	21%h	19%	10%	20%	15%	19%h	19%	17%	18%	19%
8	842	54	192	25	72	36	98	55	42	24	39	67	545	285	724	75
	24%C	21%	28%zc	19%	21%	20%	25%	27%	24%	22%	29%	20%	25%	22%	24%	24%
9	546	33	101	15	45	35	60	46	23	25	27	57	334	205	451	56
	16%	13%	14%	11%	13%	19%	15%	23%zSTUV	13%	23%UV	20%	17%	15%	16%	15%	18%
Extremely Important	515	35	90	14	76	19	70	19	37	12	21	40	329	179	449	28
10	15%Ag	14%	13%	11%	22%zSTUW Yac	10%	18%Y	10%	21%zTWYc	11%	15%	12%	15%	14%	15%g	9%
Don't know	127	15	25	10	9	8	14	1	*	3	3	10	46	73	110	14
	4%EUMYd	6%Yh	4%	7%zYh	3%	4%h	4%	1%	*	3%	2%	3%	2%	6%zd	4%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 271
D1a_10. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Takes risks and provides TV programmes and content that is new and innovative.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.49AP	7.51	7.49	7.15	7.66U	7.37	7.79zTUW	7.55	7.43	7.45	7.78U	7.37	7.54	7.43	7.51	7.25
1-3 (Net)	136	5	17	7	11	7	6	5	11	7	3	12	80	51	111	16
	4%BOX	2%	2%	5%	3%	4%	1%	3%	6%X	6%X	2%	4%	4%	4%	4%	5%
1-4 (Net)	260	17	40	10	21	10	10	17	18	10	8	25	154	97	207	33
	7%BOX	7%X	6%X	7%X	6%X	6%	2%	8%X	10%X	9%X	6%	8%X	7%	8%	7%	11%f
1-2 (Net)	68	1	10	2	4	6	3	2	7	5	1	6	36	30	55	8
	2%O	1%	1%	2%	1%	3%	1%	1%	4%SX	4%SX	1%	2%	2%	2%	2%	3%
4-7 (Net)	1355	114	272	59	131	80	150	76	61	37	42	142	832	495	1137	126
	38%R	45%b	39%	46%	38%	43%	38%	37%	35%	34%	32%	43%	38%	38%	38%	40%
5-6 (Net)	583	32	129	31	62	34	63	25	35	12	17	65	342	228	501	48
	17%J	12%	19%	24%SYab	18%	18%	16%	13%	20%	11%	13%	20%	16%	18%	17%	15%
8-10 (Net)	1902	122	383	54	192	90	229	120	102	60	86	164	1208	668	1623	159
	54%NPU	48%	55%U	42%	56%U	49%	57%U	59%SU	59%U	56%	64%zSUWc	50%	56%z	52%	54%	51%
7-10 (Net)	2551	192	504	79	251	133	312	158	120	82	106	227	1623	889	2164	220
	72%HNPUe	75%U	72%U	61%	73%U	72%	78%zUc	78%U	69%	76%U	79%U	69%	75%ze	69%	73%	70%
9-10 (Net)	1061	68	191	29	121	53	130	65	60	37	47	97	663	383	899	84
	30%AHP	26%	27%	22%	35%TU	29%	33%	32%	35%	34%	35%	30%	31%	30%	30%	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 272
D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Important	28	21	7	-	8	6	14	3	1	7	10	4	11	9	5	16	9	2	1
1	1%BO	1%zB	*	-	1%C	1%	1%	1%	*	1%	1%	*	1%	1%	1%	1%	3%zO	1%	1%
2	24	15	9	3	3	4	14	3	3	4	9	6	6	5	6	21	1	1	*
	1%	1%	*	1%	*	*	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	*	1%	*
3	56	33	24	2	12	22	20	6	7	13	21	11	8	14	23	37	18	1	1
	2%O	2%	1%	*	2%	2%	1%	2%	2%	1%	2%	1%	1%	2%	2%zL	1%	6%zOQR	*	1%
4	89	44	45	11	10	27	41	9	9	21	31	18	20	22	29	71	13	3	2
	3%zD	3%	2%	3%	2%	2%	3%	3%	2%	2%	3%	2%	2%	3%	3%	2%	5%zO	2%	2%
5	215	113	102	20	45	70	80	27	26	57	54	34	52	64	65	171	24	16	4
	6%JK	7%	6%	5%	7%	6%	6%	8%J	7%	6%	4%	4%	6%	7%K	7%K	6%	9%	9%	4%
6	309	155	153	32	50	115	112	33	50	65	110	61	72	88	88	270	20	13	7
	9%	9%	8%	9%	8%	10%	8%	10%	14%zI	7%	9%	7%	8%	10%	10%	9%	7%	7%	7%
7	591	291	300	86	105	190	209	58	49	153	222	164	142	151	134	513	37	30	10
	17%R	17%	16%	23%zEF	17%	16%	15%	17%	14%	17%	18%	19%zN	16%	17%	15%	17%R	13%	16%	10%
8	875	436	438	74	154	310	337	95	91	248	288	222	232	201	221	749	61	45	20
	25%C	26%	24%	20%	25%	26%C	25%	28%	26%	27%	24%	26%	26%	23%	24%	25%	22%	24%	20%
9	573	259	313	78	99	173	222	55	50	156	208	140	147	141	144	491	32	31	19
	16%V	15%	17%	21%zE	16%	15%	16%	16%	14%	17%	17%	17%	17%	16%	16%	17%	12%	17%	19%P
Extremely Important	640	275	365	63	103	224	250	46	45	167	254	168	172	147	154	531	42	41	27
10	18%AGHeg	16%	20%zA	17%	17%	19%	18%	13%	13%	18%H	21%zGH	20%	19%	17%	17%	18%	15%	22%	27%zOP
Don't know	120	50	71	9	21	27	64	9	24	26	14	20	22	26	53	87	19	5	9
	3%EJKOYd	3%	4%	2%	3%	2%	5%zE	3%	7%zGU	3%J	1%	2%	2%	3%	6%zKLM	3%	7%zO	3%	9%zOQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 272
D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.71AHPe	7.57	7.85zA	7.79	7.64	7.74	7.70	7.52	7.45	7.80GH	7.80GH	7.87zMN	7.79	7.60	7.59	7.75P	7.04	7.86P	8.15zOP
1-3 (Net)	108 3%BCO	68 4%zB	40 2%	5 1%	23 4%C	33 3%	47 3%	12 4%	11 3%	24 3%	40 3%	21 3%	25 3%	27 3%	34 4%	74 3%	28 10%zOQR	3 2%	2 2%
1-4 (Net)	197 6%BOX	113 7%zB	85 5%	16 4%	33 5%	60 5%	88 6%	22 6%	19 6%	45 5%	71 6%	40 5%	45 5%	50 6%	63 7%	145 5%	41 15%zOQR	7 4%	4 4%
1-2 (Net)	52 1%B	36 2%zB	16 1%	3 1%	11 2%	11 1%	27 2%	6 2%	4 1%	11 1%	19 2%	11 1%	17 2%	13 2%	11 1%	37 1%	11 4%zO	3 1%	1 1%
4-7 (Net)	1204 34%RV	603 36%	600 33%	149 39%zF	211 34%	402 34%	443 32%	127 37%	133 38%	296 32%	416 34%	277 33%	286 32%	326 38%	315 34%	1024 35%R	94 34%R	63 33%R	23 23%
5-6 (Net)	524 15%K	268 16%	255 14%	52 14%	95 16%	184 16%	192 14%	60 17%	75 21%zU	121 13%	163 13%	94 11%	124 14%	152 18%K	153 17%K	440 15%	44 16%	29 15%	11 11%
8-10 (Net)	2089 59%AHP	971 57%	1116 61%	215 57%	356 58%	707 61%	810 59%	197 57%	186 52%	572 62%H	750 61%H	530 62%zMN	551 62%MNI	489 56%	519 56%	1771 60%P	135 49%	116 62%P	66 66%P
7-10 (Net)	2679 76%HNPe	1262 75%	1416 78%	301 80%	462 76%	898 77%	1019 75%	255 74%	235 66%	725 79%zH	972 80%zH	694 82%zMN	693 78%N	640 74%	653 71%	2284 77%zP	173 62%	147 78%P	76 76%P
9-10 (Net)	1214 34%AHPe	534 32%	678 37%zA	141 37%	202 33%	398 34%	473 35%	102 29%	95 27%	323 35%H	462 38%zGH	308 36%	319 36%	288 33%	298 32%	1022 35%P	74 27%	72 38%P	46 45%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 272
D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Important	28	-	3	-	3	3	1	-	-	-	1	6	16	11	24	3
1	1%BO	-	*	-	1%	2%	*	-	-	-	1%	2%	1%	1%	1%	1%
2	24	1	6	-	2	1	2	2	6	-	-	-	14	10	20	-
	1%	1%	1%	-	1%	*	1%	1%	3%zTXc	-	-	-	1%	1%	1%	-
3	56	2	5	-	10	5	3	1	4	2	-	5	36	20	48	5
	2%O	1%	1%	-	3%T	3%	1%	1%	2%	2%	-	1%	2%	2%	2%	1%
4	89	6	17	4	5	1	5	8	9	1	4	11	43	43	72	10
	3%d	3%	2%	3%	1%	1%	1%	4%	5%VWX	1%	3%	3%	2%	3%zd	2%	3%
5	215	8	47	11	20	15	15	12	13	8	3	19	122	84	179	28
	6%JK	3%	7%	8%	6%	8%	4%	6%	7%	7%	2%	6%	6%	7%	6%	9%
6	309	23	67	9	24	20	42	14	20	9	11	30	192	109	264	23
	9%	9%	10%	7%	7%	11%	10%	7%	11%	9%	8%	9%	9%	8%	9%	7%
7	591	49	123	30	44	30	75	30	23	26	22	61	375	207	488	56
	17%R	19%	18%	23%V	13%	16%	19%	15%	13%	24%V	16%	19%	17%	16%	16%	18%
8	875	63	183	33	102	47	96	58	33	22	36	77	541	323	739	89
	25%C	25%	26%	25%	30%h	26%	24%	29%	19%	20%	27%	24%	25%	25%	25%	28%
9	573	47	110	18	37	27	79	41	25	23	25	61	359	206	485	51
	16%V	18%V	16%	14%	11%	15%	20%V	20%V	14%	21%V	19%	19%V	17%	16%	16%	16%
Extremely Important	640	46	114	20	87	24	73	35	40	16	27	48	421	206	556	40
10	18%AGHeg	18%	16%	15%	25%zTUWc	13%	18%	17%	23%W	15%	20%	15%	19%e	16%	19%g	13%
Don't know	120	9	23	6	10	11	10	*	1	2	6	9	45	67	106	9
	3%EJKOYd	4%Y	3%Y	5%Yh	3%	6%Yh	3%	*	*	2%	4%Y	3%	2%	5%zd	4%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 272
D1a_11. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides TV programmes and content which appeals to a wide range of different audiences across the UK.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.71AHPe	7.89W	7.68	7.69	7.88	7.47	7.93zWhc	7.82	7.48	7.77	8.01W	7.59	7.78ze	7.62	7.73	7.53
1-3 (Net)	108	4	15	-	14	9	6	4	10	2	1	10	66	41	92	8
	3%BCO	1%	2%	-	4%U	5%U	1%	2%	6%STUX	2%	1%	3%	3%	3%	3%	3%
1-4 (Net)	197	10	31	4	19	10	10	12	20	3	5	22	109	84	164	18
	6%BOX	4%	4%	3%	5%	5%	3%	6%	11%zSTUXa	2%	4%	7%X	5%	7%	5%	6%
1-2 (Net)	52	1	10	-	5	4	3	2	6	-	1	6	30	21	44	3
	1%B	1%	1%	-	1%	2%	1%	1%	3%	-	1%	2%	1%	2%	1%	1%
4-7 (Net)	1204	87	254	53	93	66	136	64	65	43	40	122	733	443	1002	117
	34%RV	34%	36%V	41%V	27%	36%	34%	32%	38%	40%V	30%	37%V	34%	34%	34%	37%
5-6 (Net)	524	31	115	20	45	35	56	26	33	17	14	49	315	193	443	51
	15%K	12%	16%	15%	13%	19%	14%	13%	19%	16%	11%	15%	15%	15%	15%	16%
8-10 (Net)	2089	156	406	70	226	99	248	134	98	61	88	187	1322	735	1780	180
	59%AHP	61%	58%	54%	66%zW	53%	62%	66%W	56%	56%	65%	57%	61%z	57%	60%	57%
7-10 (Net)	2679	205	529	100	270	129	323	164	121	86	109	248	1697	942	2268	236
	76%HNPe	80%W	76%	77%	78%	70%	81%Wh	81%Wh	70%	80%	81%	76%	78%ze	73%	76%	75%
9-10 (Net)	1214	93	223	37	124	51	152	76	65	39	52	110	780	413	1041	91
	34%AHPe	36%	32%	29%	36%	28%	38%W	37%	37%	36%	39%	33%	36%e	32%	35%	29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 273
D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Not At All Important	17	14	4	2	7	5	4	2	1	4	7	4	7	2	4	12	2	1	2
1	*B	1%zB	*	1%	1%	*	*	*	*	*	1%	*	1%	*	*	*	1%	1%	2%zO
2	35	21	14	3	9	5	18	4	5	7	13	8	7	8	11	28	5	1	1
	1%E	1%	1%	1%	2%E	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	*	1%
3	44	29	14	7	7	12	17	7	4	10	14	3	9	16	15	27	15	1	1
	1%BKO	2%zB	1%	2%	1%	1%	1%	2%	1%	1%	1%	*	1%	2%K	2%K	1%	5%zOQR	*	1%
4	105	58	46	12	16	37	41	13	6	24	37	19	26	30	29	82	20	3	1
	3%	3%	3%	3%	3%	3%	3%	4%	2%	3%	3%	2%	3%	3%	3%	3%	7%zOQR	1%	1%
5	240	115	125	22	40	88	89	37	28	63	56	45	48	60	86	198	22	14	5
	7%JK	7%	7%	6%	7%	8%	7%	11%zJ	8%J	7%	5%	5%	5%	7%	9%zKL	7%	8%	8%	5%
6	328	161	165	44	63	126	95	29	50	71	119	62	98	84	83	286	20	16	5
	9%FKRe	9%	9%	12%F	10%F	11%F	7%	8%	14%zGIJ	8%	10%	7%	11%K	10%	9%	10%R	7%	8%	5%
7	602	278	324	79	100	189	234	58	53	157	217	151	150	159	142	523	33	31	15
	17%P	16%	18%	21%	16%	16%	17%	17%	15%	17%	18%	18%	17%	18%	15%	18%P	12%	17%	15%
8	914	477	437	89	174	299	352	89	90	242	327	260	220	221	212	784	62	47	21
	26%BNS	28%zB	24%	23%	29%	26%	26%	26%	26%	26%	27%	31%zLMN	25%	26%	23%	27%	22%	25%	21%
9	537	254	283	60	89	176	212	49	44	153	212	135	143	126	133	452	43	29	13
	15%	15%	15%	16%	15%	15%	16%	14%	12%	17%	17%z	16%	16%	15%	14%	15%	16%	15%	13%
Extremely Important	574	238	336	56	89	203	226	46	47	149	207	143	150	138	143	470	36	41	26
10	16%ATU	14%	18%zA	15%	15%	17%	17%	13%	13%	16%	17%	17%	17%	16%	15%	16%	13%	22%zOP	26%zOP
Don't know	126	47	78	6	15	30	75	12	26	37	13	16	25	21	63	94	18	4	9
	4%ACEJKO	3%	4%A	1%	2%	3%	6%zCDE	3%J	7%zJ	4%J	1%	2%	3%	2%	7%zKLM	3%	7%zOQ	2%	9%zOQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 273
D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.

Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Total mentions	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.63AGNP	7.51	7.75zA	7.54	7.53	7.65	7.68	7.38	7.45	7.71G	7.72GH	7.81zMN	7.66	7.56	7.49	7.65P	7.13	7.89zP	7.93zOP
1-3 (Net)	96 3%BEO	64 4%zB	32 2%	11 3%	23 4%E	22 2%	40 3%	13 4%	10 3%	21 2%	34 3%	16 2%	23 3%	27 3%	30 3%	67 2%	22 8%zOQ	2 1%	5 5%OQ
1-4 (Net)	201 6%BKOOX	122 7%zB	78 4%	23 6%	39 6%	59 5%	80 6%	26 8%	16 5%	45 5%	71 6%	35 4%	49 6%	57 7%	60 6%K	149 5%	42 15%zOQR	5 3%	6 6%
1-2 (Net)	52 1%BE	35 2%zB	17 1%	4 1%	16 3%zE	10 1%	22 2%	6 2%	6 2%	11 1%	20 2%	12 1%	14 2%	11 1%	15 2%	40 1%	8 3%	2 1%	3 3%zO
4-7 (Net)	1275 36%KR	611 36%	661 36%	156 41%zF	220 36%	440 38%	459 34%	137 40%	137 39%	315 34%	428 35%	278 33%	323 36%	334 38%K	340 37%	1089 37%R	96 35%	64 34%	26 26%
5-6 (Net)	567 16%FKR	275 16%	290 16%	66 17%	103 17%	214 18%zF	184 14%	65 19%	78 22%zU	134 15%	174 14%	107 13%	146 17%K	144 17%	169 18%K	484 16%R	43 15%	30 16%	10 10%
8-10 (Net)	2025 58%HNPS	970 57%	1055 58%	205 54%	353 58%	678 58%	790 58%	184 53%	181 51%	544 59%H	746 61%zGH	538 63%zLMN	513 58%	486 56%	487 53%	1707 58%	141 51%	117 62%P	61 61%P
7-10 (Net)	2627 75%HNP	1248 74%	1380 76%	284 75%	453 74%	867 74%	1023 75%	242 70%	234 66%	701 76%H	963 79%zGH	689 81%zLMN	663 75%N	645 74%N	630 68%	2230 75%P	174 63%	148 79%P	75 75%P
9-10 (Net)	1111 32%AHue	492 29%	619 34%zA	116 31%	178 29%	379 32%	437 32%	95 28%	91 26%	302 33%H	419 34%zGH	278 33%	293 33%	265 30%	275 30%	922 31%	79 29%	70 37%	40 39%zOP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 273
D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Not At All Important	17	1	3	-	*	1	1	-	-	-	1	5	9	8	14	2
1	*B	*	*	-	*	1%	*	-	-	-	1%	2%z	*	1%	*	1%
2	35	1	5	-	3	4	2	2	7	*	-	3	20	15	28	5
	1%E	1%	1%	-	1%	2%	1%	1%	4%zSTX	*	-	1%	1%	1%	1%	1%
3	44	3	11	-	5	1	1	2	2	1	-	2	24	19	36	3
	1%BKO	1%	2%	-	1%	*	*	1%	1%	1%	-	1%	1%	2%	1%	1%
4	105	9	12	6	11	1	5	7	10	5	3	15	65	38	82	18
	3%	3%	2%	4%W	3%	*	1%	3%	6%TWX	4%W	3%	4%TWX	3%	3%	3%	6%zf
5	240	13	49	11	23	17	22	11	12	5	9	27	136	94	204	22
	7%JK	5%	7%	9%	7%	9%	5%	5%	7%	5%	6%	8%	6%	7%	7%	7%
6	328	25	76	9	33	16	41	19	21	5	9	32	216	100	277	25
	9%FKRe	10%	11%	7%	10%	9%	10%	9%	12%	5%	7%	10%	10%	8%	9%	8%
7	602	59	132	28	44	39	69	31	24	23	19	54	376	219	516	43
	17%P	23%zV	19%V	22%V	13%	21%V	17%	15%	14%	22%	14%	17%	17%	17%	17%	14%
8	914	47	191	40	97	48	112	61	44	24	39	82	556	349	773	88
	26%BNS	18%	27%S	31%S	28%S	26%	28%S	30%S	25%	23%	29%	25%	26%	27%	26%	28%
9	537	40	106	12	43	21	62	46	18	23	25	55	345	181	457	54
	15%	16%	15%	9%	13%	11%	16%	23%zTUVW	10%	22%Uh	19%	17%	16%	14%	15%	17%
Extremely Important	574	37	93	12	77	28	77	22	36	21	23	46	372	190	485	43
10	16%ATU	15%	13%	9%	23%TUyc	15%	19%TUY	11%	21%UY	19%	17%	14%	17%	15%	16%	14%
Don't know	126	21	20	11	7	10	7	1	1	*	7	7	46	73	110	13
	4%ACEJKO	8%zTVXYh	3%	9%zTVXYh	2%	5%Yh	2%	1%	*	*	5%Yh	2%	2%	6%zd	4%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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D1a_12. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... Provides distinctive TV programmes and content.
 Base = All who have watched BBC TV or BBC on demand in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Total mentions	3521	256	698	130	343	185	399	202	174	108	134	328	2165	1287	2981	315
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.63AGNP	7.60	7.57	7.42	7.79	7.54	7.88zTUhc	7.72	7.39	7.92	7.90	7.45	7.67	7.56	7.64	7.53
1-3 (Net)	96 3%BEO	5 2%	18 3%	- -	8 2%	6 3%	4 1%	3 2%	9 5%UX	1 1%	1 1%	11 3%	54 2%	42 3%	78 3%	9 3%
1-4 (Net)	201 6%BKOQX	14 5%	30 4%	6 4%	19 6%	6 3%	9 2%	10 5%	19 11%zTWXb	6 5%	4 3%	25 8%X	118 5%	79 6%	160 5%	27 9%f
1-2 (Net)	52 1%BE	2 1%	7 1%	- -	4 1%	5 3%	3 1%	2 1%	7 4%zTX	* *	1 1%	9 3%	29 1%	22 2%	42 1%	6 2%
4-7 (Net)	1275 36%KR	105 41%	270 39%	55 42%	111 32%	72 39%	137 34%	67 33%	67 38%	38 35%	40 30%	128 39%	793 37%	451 35%	1079 36%	108 34%
5-6 (Net)	567 16%FKR	37 15%	125 18%	21 16%	56 16%	33 18%	63 16%	30 15%	33 19%	10 9%	17 13%	59 18%	352 16%	195 15%	481 16%	46 15%
8-10 (Net)	2025 58%HNPS	124 49%	390 56%	64 49%	217 63%SUW	97 52%	251 63%SUW	130 64%SU	97 56%	68 63%S	86 64%SU	182 56%	1273 59%	721 56%	1715 58%	185 59%
7-10 (Net)	2627 75%HNP	184 72%	522 75%	92 71%	261 76%	136 74%	319 80%zhc	161 80%	121 70%	91 85%zSUhc	106 79%	237 72%	1649 76%z	940 73%	2231 75%	228 73%
9-10 (Net)	1111 32%AHUe	78 30%U	199 28%U	24 18%	121 35%U	49 27%	139 35%U	69 34%U	54 31%U	44 41%TUW	48 35%U	101 31%U	717 33%e	372 29%	942 32%	97 31%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 274

D1a_sum. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... (7-10)

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Provides a broad mix of different types of TV programmes and content.	2926 71%HNPT	1413 71%	1511 72%	354 75%D	539 69%	970 71%	1063 72%	279 69%	281 64%	765 74%H	1057 78%zGH	732 78%zMN	755 75%zN	709 71%N	729 63%	2480 72%P	197 57%	160 79%zOP	88 74%P
Provides high quality television content.	3052 74%DHNP	1468 73%	1580 75%	371 78%D	546 70%	1024 75%D	1110 75%D	293 72%	293 66%	791 76%H	1094 81%zGH	767 82%zMN	787 78%zMN	722 72%N	776 67%	2588 75%zP	206 60%	167 83%zOP	90 76%P
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2825 69%DGHNP W	1362 68%	1463 70%	337 71%D	504 64%	950 70%D	1034 70%D	257 63%	280 64%	762 73%zGH	1009 74%zGH	706 75%zLMN	714 70%N	686 69%N	720 62%	2395 70%P	191 55%	158 78%zOPR	82 69%P
Takes risks and provides TV programmes and content that is new and innovative.	2773 68%HNPe	1336 67%	1436 68%	326 69%	519 66%	925 68%	1004 68%	260 64%	269 61%	738 71%zGH	1010 74%zGH	677 72%zN	714 70%N	679 68%N	704 61%	2356 69%zP	185 54%	152 76%zOPR	80 67%P
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	2923 71%ADHNP We	1390 70%	1530 73%	356 75%D	531 68%	979 72%	1056 71%	282 69%	272 62%	781 75%zH	1050 77%zGH	736 78%zMN	763 75%zMN	687 69%	737 64%	2487 72%zP	195 57%	156 77%zP	85 72%P
Provides distinctive TV programmes and content.	2863 70%DGHNP	1374 69%	1488 71%	339 72%	518 66%	945 69%	1060 72%D	262 64%	264 60%	756 73%zGH	1040 77%zGH	734 78%zLMN	725 72%N	694 70%N	710 62%	2430 71%zP	191 55%	156 77%zOP	85 72%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Provides a broad mix of different types of TV programmes and content.	2926	231	580	109	300	143	335	177	128	89	121	267	1837	1041	2481	258
		71% HNPT	77% TW	67%	72%	77% zTW	68%	71%	79% zTW	69%	79% T	77% T	73%	71%	71%	73%
Provides high quality television content.	3052	238	626	120	297	145	359	177	136	92	124	274	1927	1071	2595	256
		74% DHNP	80% W	72%	79%	76%	69%	76%	79% W	73%	82% W	75%	76% ze	73%	74%	72%
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2825	212	569	120	291	131	332	168	129	84	118	240	1780	993	2391	246
		69% DGHNP	71%	66%	79% zTWc	75% zTWc	62%	70%	75% TWc	69%	75%	76% W	70% z	67%	69%	69%
Takes risks and provides TV programmes and content that is new and innovative.	2773	217	573	95	271	136	328	167	125	85	119	240	1776	952	2351	239
		68% HNPe	73%	66%	62%	70%	64%	69%	75% U	67%	76%	76% UWc	70% ze	65%	67%	67%
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	2923	235	600	116	288	132	346	174	126	88	122	260	1864	1012	2475	256
		71% ADHNP	79% zTW	69%	77% W	74% W	62%	73% W	78% W	68%	78% W	78% W	74% ze	69%	71%	72%
Provides distinctive TV programmes and content.	2863	203	602	109	280	139	340	171	125	95	116	251	1811	1007	2431	245
		70% DGHNP	68%	70%	72%	72%	66%	72%	76% W	67%	84% zSTVW	74%	72% z	68%	70%	69%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 275

D1a_sum_rebase. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... (7-10)

Base = Those who have watched BBC TV

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3566	1751	1811	483	661	1231	1191	340	355	936	1314	1093	828	727	918	2706	299	310	251
WeightedBase	3521	1692	1826	378	611	1169	1363	346	354	918	1220	848	884	868	921	2957	277	187	100
EffectiveBase	2441	1231	1212	319	459	847	842	237	241	648	903	772	588	501	645	1938	215	218	197
Provides a broad mix of different types of TV programmes and content.	2690	1282	1406	295	468	896	1030	250	249	707	984	692	691	662	644	2281	181	151	77
	76% HNP	76%	77%	78%	77%	77%	76%	72%	70%	77% H	81% zGH	82% zMN	78% N	76% N	70%	77% P	65%	81% P	77% P
Provides high quality television content.	2802	1326	1474	311	482	937	1072	267	257	731	1013	723	720	673	687	2378	186	159	80
	80% HNP	78%	81%	82%	79%	80%	79%	77%	73%	80% H	83% zGH	85% zMN	81% N	77%	75%	80% zP	67%	85% zP	80% P
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2609	1241	1368	286	446	875	1000	236	254	710	942	667	661	640	640	2215	173	150	71
	74% GNPe	73%	75%	76%	73%	75%	73%	68%	72%	77% zG	77% zG	79% zMN	75% N	74%	70%	75% P	62%	80% zPR	71%
Takes risks and provides TV programmes and content that is new and innovative.	2551	1212	1338	274	454	854	969	238	234	686	934	642	645	633	631	2165	171	145	70
	72% HNP Ue	72%	73%	72%	74%	73%	71%	69%	66%	75% H	77% zGH	76% zN	73%	73%	69%	73% P	62%	77% P	70%
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	2679	1262	1416	301	462	898	1019	255	235	725	972	694	693	640	653	2284	173	147	76
	76% HNP e	75%	78%	80%	76%	77%	75%	74%	66%	79% zH	80% zH	82% zMN	78% N	74%	71%	77% zP	62%	78% P	76% P
Provides distinctive TV programmes and content.	2627	1248	1380	284	453	867	1023	242	234	701	963	689	663	645	630	2230	174	148	75
	75% HNP	74%	76%	75%	74%	74%	75%	70%	66%	76% H	79% zGH	81% zLMN	75% N	74% N	68%	75% P	63%	79% P	75% P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 275

D1a_sum_rebase. On a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC television... (7-10)

Base = Those who have watched BBC TV

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3566	218	664	126	313	170	367	187	145	93	119	304	2044	1422	2977	349
WeightedBase	3521	256	698	130*	343	185	399	202	174	108*	134*	328	2165	1287	2981	315
EffectiveBase	2441	152	462	94	222	129	265	136	106	66	91	219	1410	981	2053	234
Provides a broad mix of different types of TV programmes and content.	2690	201	510	93	279	139	317	166	123	87	113	253	1681	967	2280	238
	76% HNP	79%	73%	72%	81% Th	75%	79%	82% Th	71%	81%	84% TU	77%	78%	75%	76%	76%
Provides high quality television content.	2802	210	546	104	277	142	333	166	131	88	116	263	1756	999	2382	238
	80% HNP	82%	78%	81%	81%	77%	83%	82%	75%	82%	87% h	80%	81% ze	78%	80%	76%
Provides TV programmes and content made specifically for UK audiences, using UK actors, writers and locations.	2609	186	509	103	273	126	313	161	127	80	109	229	1644	923	2210	226
	74% GNPe	73%	73%	80%	79% Wc	68%	78% Wc	80% Wc	73%	74%	81% W	70%	76% ze	72%	74%	72%
Takes risks and provides TV programmes and content that is new and innovative.	2551	192	504	79	251	133	312	158	120	82	106	227	1623	889	2164	220
	72% HNP Ue	75% U	72% U	61%	73% U	72%	78% zUc	78% U	69%	76% U	79% U	69%	75% ze	69%	73%	70%
Provides TV programmes and content which appeals to a wide range of different audiences across the UK.	2679	205	529	100	270	129	323	164	121	86	109	248	1697	942	2268	236
	76% HNP e	80% W	76%	77%	78%	70%	81% Wh	81% Wh	70%	80%	81%	76%	78% ze	73%	76%	75%
Provides distinctive TV programmes and content.	2627	184	522	92	261	136	319	161	121	91	106	237	1649	940	2231	228
	75% HNP	72%	75%	71%	76%	74%	80% zhc	80%	70%	85% zSUhc	79%	72%	76% z	73%	75%	73%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 276
D1b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
 Base = All who have used BBC channel/service in the last 3 months

Summary Table											
	BBC One offers me something that other television and video providers do not	BBC Two offers me something that other television and video providers do not	BBC Four offers me something that other television and video providers do not	BBC News Channel offers me something that other television and video providers do not	BBC Parliament offers me something that other television and video providers do not	BBC Alba offers me something that other television and video providers do not	CBBC offers me something that other television and video providers do not	CBeebies offers me something that other television and video providers do not	BBC iPlayer offers me something that other television and video providers do not	BBC Three (now available only online) offers me something that other television and video providers do not	BBC iPlayer Kids offers me something that other television and video providers do not
UnweightedBase	3323	2388	1128	1089	246	95	364	448	1748	183	180
WeightedBase	3291	2327	1214	1125	234	98	329	443	1570	141	154
EffectiveBase	2283	1661	716	672	160	63	223	284	1185	134	129
Not At All Agree 1	156 5%	76 3%	32 3%	33 3%	5 2%	4 4%	6 2%	10 2%	48 3%	5 4%	2 1%
2	91 3%	54 2%	11 1%	26 2%	2 1%	-	-	4 1%	26 2%	1 1%	1 *
3	119 4%	74 3%	22 2%	39 3%	2 1%	2 2%	3 1%	5 1%	31 2%	-	1 *
4	188 6%	93 4%	29 2%	63 6%	5 2%	-	15 4%	11 2%	62 4%	1 1%	7 4%
5	325 10%	240 10%	103 8%	97 9%	15 7%	3 3%	27 8%	34 8%	145 9%	7 5%	10 7%
6	417 13%	272 12%	124 10%	133 12%	17 7%	7 7%	36 11%	32 7%	191 12%	19 14%	12 8%
7	565 17%	382 16%	205 17%	188 17%	28 12%	15 16%	45 14%	60 14%	263 17%	20 14%	13 9%
8	636 19%	523 22%	239 20%	248 22%	46 20%	20 20%	84 25%	106 24%	328 21%	23 16%	46 30%
9	347 11%	304 13%	188 15%	152 14%	50 21%	24 24%	48 14%	75 17%	235 15%	31 22%	29 19%
Agree Completely 10	349 11%	230 10%	191 16%	119 11%	59 25%	16 17%	57 17%	84 19%	207 13%	32 23%	33 21%
Don't know	99 3%	78 3%	71 6%	27 2%	6 2%	7 7%	8 2%	20 5%	35 2%	2 2%	1 *
Total mentions	3291 100%	2327 100%	1214 100%	1125 100%	234 100%	98 100%	329 100%	443 100%	1570 100%	141 100%	154 100%
Mean	6.65	6.90	7.38	6.92	7.95	7.75	7.52	7.65	7.14	7.76	7.86
1-3 (Net)	366 11%	205 9%	65 5%	97 9%	8 3%	7 7%	9 3%	20 4%	104 7%	7 5%	3 2%
1-4 (Net)	554 17%	298 13%	94 8%	161 14%	13 6%	7 7%	24 7%	30 7%	167 11%	8 6%	10 7%

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Table 276
D1b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
 Base = All who have used BBC channel/service in the last 3 months

Summary Table											
	BBC One offers me something that other television and video providers do not	BBC Two offers me something that other television and video providers do not	BBC Four offers me something that other television and video providers do not	BBC News Channel offers me something that other television and video providers do not	BBC Parliament offers me something that other television and video providers do not	BBC Alba offers me something that other television and video providers do not	CBBC offers me something that other television and video providers do not	CBeebies offers me something that other television and video providers do not	BBC iPlayer offers me something that other television and video providers do not	BBC Three (now available only online) offers me something that other television and video providers do not	BBC iPlayer Kids offers me something that other television and video providers do not
WeightedBase	3291	2327	1214	1125	234	98	329	443	1570	141	154
EffectiveBase	2283	1661	716	672	160	63	223	284	1185	134	129
1-2 (Net)	247 8%	131 6%	43 4%	59 5%	6 3%	4 4%	6 2%	14 3%	74 5%	7 5%	2 2%
4-7 (Net)	1494 45%	986 42%	460 38%	481 43%	66 28%	25 26%	123 37%	137 31%	661 42%	47 33%	43 28%
5-6 (Net)	742 23%	512 22%	227 19%	230 20%	32 14%	10 10%	63 19%	66 15%	336 21%	26 18%	22 14%
8-10 (Net)	1332 40%	1058 45%	618 51%	520 46%	155 66%	59 61%	189 57%	266 60%	770 49%	86 61%	107 70%
7-10 (Net)	1897 58%	1439 62%	822 68%	708 63%	183 78%	75 77%	234 71%	326 74%	1033 66%	105 75%	121 79%
9-10 (Net)	696 21%	534 23%	379 31%	272 24%	109 46%	40 41%	105 32%	159 36%	442 28%	62 44%	62 40%

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Table 277
D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC One offers me something that other television and video providers do not
 Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	3323	1631	1688	424	584	1153	1162	315	323	888	1231	1029	757	678	859	2504	285	299	235
WeightedBase	3291	1586	1702	334	544	1086	1328	325	317	874	1143	805	813	809	865	2751	266	181	94
EffectiveBase	2283	1150	1134	282	411	792	824	219	221	613	850	732	540	470	602	1803	205	211	185
Not At All Agree 1	156	68	88	10	23	58	65	15	16	41	47	22	47	31	56	122	16	9	8
	5%KT	4%	5%	3%	4%	5%	5%	5%	5%	5%	4%	3%	6%K	4%	7%zKM	4%	6%	5%	9%zO
2	91	55	37	10	5	26	51	12	3	21	27	12	23	19	37	77	8	5	2
	3%DKF	3%	2%	3%	1%	2%	4%zD	4%	1%	2%	2%	2%	3%	2%	4%zK	3%	3%	3%	2%
3	119	60	59	6	22	32	57	14	9	27	27	27	34	27	31	95	11	8	4
	4%J	4%	3%	2%	4%	3%	4%	4%	3%	3%	2%	3%	4%	3%	4%	3%	4%	5%	5%
4	188	92	96	19	25	76	68	19	24	44	69	42	44	47	54	154	17	11	5
	6%	6%	6%	6%	5%	7%	5%	6%	8%	5%	6%	5%	5%	6%	6%	6%	6%	6%	6%
5	325	141	182	34	47	113	132	38	39	87	85	75	81	87	82	274	21	21	9
	10%J	9%	11%	10%	9%	10%	10%	12%J	12%J	10%	7%	9%	10%	11%	9%	10%	8%	11%	10%
6	417	197	219	47	69	140	161	31	50	125	138	105	96	116	100	364	29	16	8
	13%	12%	13%	14%	13%	13%	12%	9%	16%G	14%	12%	13%	12%	14%	12%	13%	11%	9%	8%
7	565	283	282	71	107	189	197	43	50	159	213	144	130	138	153	476	43	28	18
	17%FV	18%	17%	21%F	20%F	17%	15%	13%	16%	18%	19%	18%	16%	17%	18%	17%	16%	15%	20%
8	636	309	327	52	108	212	263	62	73	156	243	160	168	162	146	542	45	30	19
	19%	19%	19%	16%	20%	20%	20%	19%	23%	18%	21%	20%	21%	20%	17%	20%	17%	16%	20%
9	347	170	177	36	62	103	145	35	26	97	127	97	77	82	91	288	28	20	10
	11%	11%	10%	11%	11%	9%	11%	11%	8%	11%	11%	12%	10%	10%	10%	10%	11%	11%	11%
Agree Completely 10	349	166	183	46	60	104	139	34	21	90	151	103	93	81	72	282	29	31	7
	11%HNU	10%	11%	14%	11%	10%	11%	10%	7%	10%	13%zH	13%zN	11%	10%	8%	10%	11%	17%zOR	8%
Don't know	99	45	54	3	15	33	48	21	6	26	14	16	20	21	43	76	18	2	3
	3%CIKd	3%	3%	1%	3%	3%	4%C	7%zHU	2%	3%J	1%	2%	2%	3%	5%zKLM	3%	7%zOQ	1%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 277
D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC One offers me something that other television and video providers do not
 Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	3291	1586	1702	334	544	1086	1328	325	317	874	1143	805	813	809	865	2751	266	181	94
EffectiveBase	2283	1150	1134	282	411	792	824	219	221	613	850	732	540	470	602	1803	205	211	185
Total mentions	3291	1586	1702	334	544	1086	1328	325	317	874	1143	805	813	809	865	2751	266	181	94
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.65NS	6.66	6.64	6.87	6.85E	6.56	6.59	6.54	6.50	6.68	6.92zGH	6.98zLMN	6.60	6.68N	6.35	6.66	6.55	6.77	6.38
1-3 (Net)	366	182	183	26	51	116	173	42	27	89	101	61	104	76	125	295	35	22	14
	11%K	12%	11%	8%	9%	11%	13%zC	13%	9%	10%	9%	8%	13%K	9%	14%zKM	11%	13%	12%	15%
1-4 (Net)	554	274	279	45	76	192	241	61	52	133	171	103	148	124	179	449	52	34	19
	17%K	17%	16%	13%	14%	18%	18%	19%	16%	15%	15%	13%	18%K	15%	21%zKM	16%	19%	19%	21%
1-2 (Net)	247	123	124	20	28	83	116	28	19	62	74	34	70	50	93	200	24	14	10
	8%DK	8%	7%	6%	5%	8%	9%D	9%	6%	7%	6%	4%	9%K	6%	11%zKM	7%	9%	8%	11%
4-7 (Net)	1494	713	779	170	248	518	558	131	163	416	505	367	351	388	389	1268	110	76	40
	45%FY	45%	46%	51%zF	46%	48%F	42%	40%	52%G	48%	44%	46%	43%	48%	45%	46%	41%	42%	43%
5-6 (Net)	742	338	401	80	116	253	293	69	89	213	223	181	177	203	181	638	50	37	17
	23%JY	21%	24%	24%	21%	23%	22%	21%	28%zJ	24%J	20%	22%	22%	25%	21%	23%	19%	20%	18%
8-10 (Net)	1332	645	686	134	230	419	548	132	121	343	522	361	338	324	309	1112	103	80	36
	40%N	41%	40%	40%	42%	39%	41%	40%	38%	39%	46%zHI	45%zN	42%N	40%	36%	40%	39%	44%	39%
7-10 (Net)	1897	929	968	205	338	608	746	174	170	502	734	505	468	462	462	1588	146	108	55
	58%NV	59%	57%	61%	62%zEF	56%	56%	54%	54%	57%	64%zGHI	63%zN	58%	57%	53%	58%	55%	60%	58%
9-10 (Net)	696	336	360	82	122	207	285	69	47	187	278	201	170	162	163	571	58	51	17
	21%H	21%	21%	25%E	22%	19%	21%	21%	15%	21%H	24%zH	25%zMN	21%	20%	19%	21%	22%	28%zOR	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 277
D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC One offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	3323	208	577	122	288	156	348	177	137	89	112	290	1891	1346	2770	335
WeightedBase	3291	246	617	125*	316	169	388	192	162	104*	127*	306	2003	1229	2788	302
EffectiveBase	2283	144	405	91	204	118	254	128	102	64	85	212	1306	934	1913	226
Not At All Agree 1	156	15	18	10	16	3	22	14	4	3	5	12	90	57	133	16
	5%KT	6%	3%	8%TW	5%	2%	6%	7%TW	2%	3%	4%	4%	5%	5%	5%	5%
2	91	14	16	2	5	6	5	5	6	10	1	8	50	41	68	13
	3%DKf	6%zVX	3%	2%	1%	4%	1%	3%	4%	10%zTUVXY	*	3%	2%	3%	2%	4%
										bc						
3	119	13	21	5	17	1	14	4	-	3	5	11	69	47	100	13
	4%J	5%Wh	3%	4%h	6%Wh	*	4%	2%	-	3%	4%h	4%h	3%	4%	4%	4%
4	188	14	32	1	15	15	18	8	24	2	7	18	116	68	153	21
	6%	6%	5%	1%	5%	9%U	5%	4%	15%zSTUVX	2%	5%	6%	6%	6%	5%	7%
									Yabc							
5	325	24	68	11	49	15	34	14	20	8	7	23	193	127	276	29
	10%J	10%	11%	9%	15%zXYbc	9%	9%	7%	12%	8%	6%	8%	10%	10%	10%	10%
6	417	29	94	19	48	21	53	14	24	9	13	38	255	157	365	31
	13%	12%	15%Y	15%	15%Y	13%	14%	7%	15%	9%	10%	12%	13%	13%	13%	10%
7	565	39	114	24	35	35	66	32	22	31	28	51	354	201	473	58
	17%FV	16%	19%V	19%	11%	21%V	17%	17%	14%	29%zSTVX	22%V	17%	18%	16%	17%	19%
										Yhc						
8	636	45	109	26	59	29	87	54	32	13	25	62	382	247	547	52
	19%	18%	18%	21%	19%	17%	22%	28%zTVWa	20%	12%	20%	20%	19%	20%	20%	17%
9	347	23	62	12	31	22	35	31	10	15	14	34	227	114	288	36
	11%	9%	10%	10%	10%	13%	9%	16%zXh	6%	14%	11%	11%	11%	9%	10%	12%
Agree Completely 10	349	21	67	5	36	19	44	12	18	10	19	31	220	124	305	23
	11%HNU	9%	11%U	4%	11%U	11%U	11%U	6%	11%	9%	15%UY	10%	11%	10%	11%	8%
Don't know	99	9	15	8	6	3	8	3	2	1	2	17	49	46	81	12
	3%CIKd	4%	3%	7%zTVXh	2%	2%	2%	2%	1%	1%	2%	6%zTX	2%	4%	3%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 277
D1b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC One offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	3291	246	617	125*	316	169	388	192	162	104*	127*	306	2003	1229	2788	302
EffectiveBase	2283	144	405	91	204	118	254	128	102	64	85	212	1306	934	1913	226
Total mentions	3291	246	617	125	316	169	388	192	162	104	127	306	2003	1229	2788	302
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.65NS	6.25	6.73S	6.37	6.52	6.89S	6.73	6.77	6.49	6.60	7.06S	6.75	6.71	6.57	6.68	6.42
1-3 (Net)	366 11%JK	42 17%zTWh	55 9%	18 14%W	38 12%	10 6%	41 11%	24 12%	10 6%	16 15%Wh	11 9%	31 10%	209 10%	145 12%	301 11%	41 14%
1-4 (Net)	554 17%K	56 23%zT	86 14%	19 15%	52 17%	25 15%	60 15%	32 17%	34 21%	18 18%	18 14%	49 16%	324 16%	213 17%	454 16%	62 20%
1-2 (Net)	247 8%DK	29 12%zT	34 5%	12 10%	20 6%	9 5%	27 7%	19 10%	10 6%	13 12%T	6 5%	20 7%	140 7%	98 8%	201 7%	28 9%
4-7 (Net)	1494 45%FY	105 43%	309 50%zY	56 45%	147 46%Y	86 51%Y	172 44%	68 35%	90 56%zYc	50 48%	55 44%	130 42%	918 46%	552 45%	1267 45%	139 46%
5-6 (Net)	742 23%JY	53 22%	163 26%zY	30 24%	97 31%zYabc	37 22%	88 23%	28 14%	44 27%Y	17 17%	21 16%	62 20%	448 22%	284 23%	641 23%	60 20%
8-10 (Net)	1332 40%N	89 36%	238 39%	43 35%	125 40%	70 41%	166 43%	97 50%zSTUh	61 37%	37 36%	58 46%	127 42%	828 41%	485 39%	1139 41%	110 36%
7-10 (Net)	1897 58%NV	128 52%	353 57%	67 54%	161 51%	105 62%V	232 60%	129 67%zSTUVh	82 51%	68 65%V	86 68%zSVh	178 58%	1182 59%	685 56%	1612 58%	168 56%
9-10 (Net)	696 21%H	45 18%	129 21%	17 13%	66 21%	41 24%	79 20%	43 22%	28 17%	25 24%	33 26%U	65 21%	446 22%	238 19%	593 21%	58 19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 278
D1b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Two offers me something that other television and video providers do not
 Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2388	1252	1133	262	366	812	948	198	218	622	946	818	558	462	550	1790	206	232	160
WeightedBase	2327	1175	1150	205	326	750	1047	199	222	599	860	635	595	549	548	1931	187	144	66
EffectiveBase	1661	899	768	180	267	567	668	135	152	438	666	589	400	324	395	1301	148	166	130
Not At All Agree 1	76 3%KT	36 3%	40 3%	5 2%	14 4%	24 3%	34 3%	3 2%	4 2%	22 4%	25 3%	11 2%	23 4%	16 3%	26 5%K	63 3%	6 3%	4 3%	4 6%
2	54 2%Jf	31 3%	23 2%	6 3%	3 1%	12 2%	34 3%D	6 3%	2 1%	14 2%	13 1%	13 2%	7 1%	14 3%	20 4%L	49 3%	1 *	2 2%	2 3%
3	74 3%B	48 4%zB	26 2%	8 4%	11 3%	22 3%	33 3%	2 1%	8 3%	16 3%	26 3%	15 2%	16 3%	32 6%zKLN	11 2%	60 3%	7 4%	6 4%	2 3%
4	93 4%	38 3%	55 5%	13 6%	10 3%	33 4%	37 4%	10 5%	9 4%	23 4%	28 3%	22 3%	25 4%	19 3%	27 5%	79 4%	5 3%	4 3%	5 7%
5	240 10%K	109 9%	129 11%	22 11%	30 9%	89 12%	99 9%	22 11%	32 15%J	59 10%	75 9%	53 8%	64 11%	57 10%	67 12%K	200 10%	17 9%	16 11%	7 11%
6	272 12%F	141 12%	131 11%	26 13%	52 16%zF	95 13%	100 10%	26 13%	29 13%	67 11%	106 12%	68 11%	66 11%	71 13%	67 12%	225 12%	24 13%	18 13%	5 8%
7	382 16%	205 17%	177 15%	31 15%	55 17%	125 17%	170 16%	28 14%	42 19%	109 18%	145 17%	108 17%	105 18%	84 15%	85 15%	317 16%	31 17%	22 16%	11 17%
8	523 22%N	265 23%	258 22%	40 20%	63 19%	178 24%	242 23%	36 18%	42 19%	142 24%	203 24%	166 26%zN	129 22%	127 23%	102 19%	445 23%	37 20%	27 19%	14 21%
9	304 13%	158 13%	146 13%	21 10%	44 14%	89 12%	149 14%	28 14%	35 16%	73 12%	122 14%	86 14%	78 13%	62 11%	78 14%	251 13%	30 16%	17 12%	7 10%
Agree Completely 10	230 10%EHNg	110 9%	120 10%	29 14%zE	35 11%	56 7%	111 11%	21 11%	11 5%	61 10%	108 13%zH	77 12%zN	64 11%N	52 10%	37 7%	182 9%	19 10%	23 16%zO	7 11%
Don't know	78 3%Id	33 3%	45 4%	4 2%	9 3%	26 3%	39 4%	16 8%zJ	9 4%J	13 2%	10 1%	16 3%	18 3%	14 2%	30 5%zKM	60 3%	12 6%O	4 3%	2 4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 278
D1b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Two offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2327	1175	1150	205	326	750	1047	199	222	599	860	635	595	549	548	1931	187	144	66
EffectiveBase	1661	899	768	180	267	567	668	135	152	438	666	589	400	324	395	1301	148	166	130
Total mentions	2327	1175	1150	205	326	750	1047	199	222	599	860	635	595	549	548	1931	187	144	66
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.90N	6.89	6.91	6.85	6.92	6.80	6.97	7.00	6.81	6.92	7.13z	7.22zLMN	6.95N	6.76	6.59	6.88	7.08	7.06	6.61
1-3 (Net)	205	116	89	19	28	59	100	11	14	52	64	40	46	62	57	172	13	12	8
	9%Kf	10%	8%	9%	8%	8%	10%	6%	6%	9%	7%	6%	8%	11%K	10%K	9%	7%	8%	12%
1-4 (Net)	298	154	144	32	38	92	137	21	22	75	91	61	71	82	84	251	19	16	12
	13%JK	13%	12%	16%	12%	12%	13%	11%	10%	13%	11%	10%	12%	15%K	15%K	13%	10%	11%	19%zP
1-2 (Net)	131	67	63	11	17	36	67	9	6	36	38	24	30	31	46	112	7	7	6
	6%K	6%	5%	5%	5%	5%	6%	5%	3%	6%	4%	4%	5%	6%	8%zK	6%	4%	5%	8%
4-7 (Net)	986	493	491	92	146	342	406	86	112	257	354	250	260	231	245	821	76	61	28
	42%FS	42%	43%	45%	45%	46%F	39%	43%	50%zJ	43%	41%	39%	44%	42%	45%	43%	41%	42%	42%
5-6 (Net)	512	250	260	48	81	184	199	48	61	125	181	121	130	128	133	425	40	34	12
	22%FK	21%	23%	23%	25%F	24%F	19%	24%	28%	21%	21%	19%	22%	23%	24%K	22%	22%	24%	19%
8-10 (Net)	1058	533	525	90	142	323	502	86	87	277	433	329	271	242	216	878	85	67	28
	45%N	45%	46%	44%	44%	43%	48%	43%	39%	46%	50%zH	52%zLMN	45%	44%	39%	45%	46%	47%	42%
7-10 (Net)	1439	738	702	121	197	449	672	113	129	386	579	437	376	326	301	1195	116	89	39
	62%N	63%	61%	59%	61%	60%	64%	57%	58%	64%	67%zGH	69%zMN	63%N	59%	55%	62%	62%	62%	59%
9-10 (Net)	534	268	267	50	79	145	260	49	46	135	230	163	142	115	115	432	48	40	14
	23%E	23%	23%	24%	24%	19%	25%E	25%	21%	22%	27%z	26%	24%	21%	21%	22%	26%	28%	21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 278
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Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2388	149	392	88	214	111	244	130	95	68	75	224	1356	972	1968	269
WeightedBase	2327	168	402	90*	237	117*	266	134*	114*	80*	84*	238	1396	889	1955	247
EffectiveBase	1661	104	284	66	149	86	182	99	70	48	57	162	946	682	1377	182
Not At All Agree 1	76	10	5	5	9	2	9	8	4	-	4	6	45	26	63	11
	3%KT	6%T	1%	6%T	4%	2%	3%	6%T	4%	-	5%	3%	3%	3%	3%	4%
2	54	12	9	-	4	2	4	4	3	4	1	6	31	22	39	8
	2%Jf	7%zTUVX	2%	-	2%	2%	2%	3%	3%	4%	1%	3%	2%	2%	2%	3%
3	74	7	13	5	15	1	4	1	-	2	5	7	46	26	56	13
	3%B	4%	3%	5%Yh	6%zXYh	1%	2%	*	-	3%	6%Yh	3%	3%	3%	3%	5%
4	93	5	15	1	9	10	13	6	6	1	2	9	53	38	79	10
	4%	3%	4%	1%	4%	9%zU	5%	4%	6%	2%	3%	4%	4%	4%	4%	4%
5	240	14	39	11	27	14	30	12	17	7	5	25	153	83	202	26
	10%K	8%	10%	13%	11%	12%	11%	9%	15%	8%	6%	10%	11%	9%	10%	10%
6	272	16	52	13	22	12	32	10	20	11	14	23	161	106	225	28
	12%F	10%	13%	14%	9%	11%	12%	7%	18%Y	13%	16%	10%	12%	12%	12%	11%
7	382	20	72	19	39	22	37	19	15	23	16	35	226	150	331	38
	16%	12%	18%	21%	16%	19%	14%	14%	13%	29%zSKYh	19%	15%	16%	17%	17%	15%
8	523	39	86	15	54	24	71	37	24	15	17	63	323	196	434	57
	22%N	23%	21%	17%	23%	21%	27%	28%	21%	19%	20%	27%	23%	22%	22%	23%
9	304	19	55	14	28	14	31	28	13	12	12	25	180	117	253	35
	13%	11%	14%	15%	12%	12%	12%	21%zXc	12%	15%	14%	11%	13%	13%	13%	14%
Agree Completely 10	230	23	44	3	22	11	25	6	11	5	7	25	142	85	207	14
	10%EHNg	14%UY	11%	3%	9%	9%	9%	5%	9%	6%	8%	10%	10%	10%	11%zg	6%
Don't know	78	3	12	4	8	4	9	4	-	*	2	13	34	41	66	8
	3%Jd	2%	3%	5%	3%	4%	3%	3%	-	*	2%	6%h	2%	5%zd	3%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 278
D1b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Two offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2327	168	402	90*	237	117*	266	134*	114*	80*	84*	238	1396	889	1955	247
EffectiveBase	1661	104	284	66	149	86	182	99	70	48	57	162	946	682	1377	182
Total mentions	2327	168	402	90	237	117	266	134	114	80	84	238	1396	889	1955	247
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.90N	6.66	7.07	6.58	6.71	6.87	6.95	6.92	6.71	7.00	6.74	6.97	6.91	6.91	6.95z	6.60
1-3 (Net)	205	28	27	10	29	5	17	13	8	6	10	19	122	74	158	31
	9%Kf	17%zTWXc	7%	11%	12%	5%	7%	10%	7%	7%	12%	8%	9%	8%	8%	13%f
1-4 (Net)	298	33	42	10	37	16	31	19	14	7	13	28	176	112	236	42
	13%JK	20%zT	10%	12%	16%	14%	12%	14%	12%	9%	15%	12%	13%	13%	12%	17%
1-2 (Net)	131	21	14	5	13	4	13	12	8	4	5	12	76	49	102	19
	6%K	13%zTWXc	4%	6%	6%	4%	5%	9%T	7%	4%	6%	5%	5%	5%	5%	8%
4-7 (Net)	986	55	178	44	97	58	112	46	58	42	37	92	594	377	837	102
	42%FS	33%	44%S	49%S	41%	50%SY	42%	34%	51%SY	53%SY	44%	39%	43%	42%	43%	41%
5-6 (Net)	512	30	91	24	50	26	62	21	37	17	19	48	315	189	428	53
	22%FK	18%	23%	27%	21%	22%	23%	16%	33%zSYc	22%	22%	20%	23%	21%	22%	22%
8-10 (Net)	1058	81	185	32	103	49	128	71	48	32	35	113	645	397	894	106
	45%N	48%	46%	35%	44%	42%	48%	53%U	42%	40%	41%	48%	46%	45%	46%	43%
7-10 (Net)	1439	101	258	51	142	71	165	90	63	55	51	148	871	547	1225	144
	62%N	60%	64%	57%	60%	60%	62%	67%	55%	69%	61%	62%	62%	62%	63%	58%
9-10 (Net)	534	42	99	17	50	25	57	34	24	17	18	50	322	201	460	49
	23%E	25%	25%	19%	21%	21%	21%	25%	21%	21%	22%	21%	23%	23%	24%	20%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1128	637	489	104	176	386	462	81	105	303	477	419	280	207	222	839	97	116	76
WeightedBase	1214	663	549	82*	169	380	583	83*	124*	314	461	356	326	279	253	998	94*	87*	36*
EffectiveBase	716	423	297	66	118	249	299	51	73	186	321	279	184	130	149	555	62	72	62
Not At All Agree 1	32	16	16	*	3	7	22	3	5	10	5	7	8	2	15	25	4	*	3
	3% d	2%	3%	*	2%	2%	4%	4%	4%	3%	1%	2%	3%	1%	6% zKM	3%	4%	*	7% zOQ
2	11	4	8	-	2	1	9	2	*	-	6	2	2	3	4	10	1	1	-
	1%	1%	1%	-	1%	*	2%	2%	*	-	1%	1%	1%	1%	2%	1%	1%	1%	-
3	22	17	5	1	2	6	14	*	1	5	8	12	2	7	2	15	4	1	1
	2%	3%	1%	1%	1%	2%	2%	1%	1%	2%	2%	3% zL	*	2%	1%	1%	5%	2%	3%
4	29	24	5	4	2	15	8	1	5	5	8	9	10	5	6	25	-	3	1
	2% B	4% zB	1%	5%	1%	4%	1%	2%	4%	1%	2%	2%	3%	2%	2%	3%	-	3%	3%
5	103	47	55	8	20	28	46	10	14	36	28	21	23	33	26	81	13	4	5
	8% JK	7%	10%	10%	12%	7%	8%	13%	11%	11% J	6%	6%	7%	12%	10%	8%	14%	4%	14% Q
6	124	68	56	13	15	37	58	11	13	26	46	34	31	31	27	109	4	8	3
	10%	10%	10%	16%	9%	10%	10%	13%	10%	8%	10%	10%	10%	11%	10%	11%	5%	9%	8%
7	205	102	102	13	35	56	101	19	22	51	76	49	57	54	45	175	11	12	6
	17%	15%	19%	16%	21%	15%	17%	23%	17%	16%	16%	14%	17%	19%	18%	18%	12%	14%	16%
8	239	129	109	21	35	85	97	5	17	81	91	63	64	62	49	199	26	10	4
	20% Ge	19%	20%	26%	20%	23%	17%	6%	13%	26% zGH	20% G	18%	20%	22%	19%	20%	27% QR	12%	12%
9	188	117	71	9	25	60	94	10	20	46	84	65	56	39	28	149	16	19	4
	15%	18%	13%	11%	15%	16%	16%	12%	16%	15%	18%	18% N	17%	14%	11%	15%	17%	22%	11%
Agree Completely 10	191	105	86	10	25	71	85	14	12	46	97	80	53	27	31	151	13	22	5
	16% M	16%	16%	12%	15%	19%	15%	17%	9%	15%	21% zH	22% zMN	16%	10%	12%	15%	14%	25% zO	14%
Don't know	71	34	37	2	6	13	50	6	15	9	14	14	19	16	22	60	1	6	4
	6% Eud	5%	7%	2%	4%	3%	9% zE	7%	12% zU	3%	3%	4%	6%	6%	9%	6%	1%	7%	11% P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1214	663	549	82*	169	380	583	83*	124*	314	461	356	326	279	253	998	94*	87*	36*
EffectiveBase	716	423	297	66	118	249	299	51	73	186	321	279	184	130	149	555	62	72	62
Total mentions	1214	663	549	82	169	380	583	83	124	314	461	356	326	279	253	998	94	87	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.38NRVe	7.42	7.34	7.31	7.39	7.58	7.25	7.04	6.98	7.40	7.75zGH	7.68zMN	7.53N	7.21	6.94	7.37R	7.23	7.97zOR	6.75
1-3 (Net)	65 5%T	37 6%	28 5%	1 1%	6 4%	13 4%	44 8%zE	5 7%	6 5%	15 5%	18 4%	21 6%	12 4%	11 4%	21 8%	49 5%	9 10%	3 3%	4 10%
1-4 (Net)	94 8%T	60 9%	34 6%	5 6%	8 5%	28 8%	52 9%	7 8%	12 10%	20 6%	27 6%	29 8%	22 7%	17 6%	26 10%	74 7%	9 10%	6 6%	5 13%
1-2 (Net)	43 4%d	20 3%	24 4%	* *	5 3%	8 2%	31 5%	5 6%	6 5%	10 3%	10 2%	9 3%	11 3%	5 2%	19 7%zKM	35 3%	5 5%	1 1%	3 7%
4-7 (Net)	460 38%K	241 36%	218 40%	38 47%	73 43%	136 36%	213 37%	42 50%J	54 43%	116 37%	157 34%	113 32%	121 37%	123 44%K	103 41%	390 39%	28 30%	27 31%	15 41%
5-6 (Net)	227 19%	115 17%	111 20%	21 26%	36 21%	65 17%	104 18%	21 26%	27 22%	61 19%	73 16%	56 16%	54 17%	64 23%	52 21%	190 19%	17 18%	11 13%	8 22%
8-10 (Net)	618 51%GHNRe	351 53%	265 48%	41 50%	84 50%	217 57%zF	276 47%	30 36%	49 39%	173 55%GH	272 59%zGH	208 58%zMN	174 53%N	128 46%	108 42%	498 50%	55 59%R	51 59%R	13 38%
7-10 (Net)	822 68%HNRe	454 68%	367 67%	54 66%	119 70%	273 72%	376 65%	49 59%	70 57%	224 71%H	347 75%zGH	257 72%zN	231 71%N	182 65%	153 60%	673 68%R	66 70%	64 73%R	19 54%
9-10 (Net)	379 31%MN	222 34%	157 29%	19 24%	50 29%	131 35%	179 31%	25 30%	32 26%	92 29%	181 39%zHI	145 41%zMN	110 34%N	66 24%	58 23%	299 30%	29 31%	41 47%zOR	9 26%

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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1128	66	197	38	98	53	124	66	46	24	36	91	664	439	955	107
WeightedBase	1214	78*	229	41**	122*	57*	148*	76*	57*	37**	50**	103*	726	468	1044	116*
EffectiveBase	716	37	132	28	63	39	81	46	33	18	29	54	427	275	607	68
Not At All Agree 1	32	6	2	-	9	2	4	3	-	-	-	-	11	19	26	4
	3%Jd	8%Tc	1%	-	7%zTc	3%	3%	4%	-	-	-	-	2%	4% d	2%	4%
2	11	-	2	-	-	-	2	2	-	-	4	6	5	9	-	
	1%	-	1%	-	-	-	2%	4%	-	-	4%z	1%	1%	1%	-	
3	22	1	-	2	2	1	7	-	1	-	-	15	6	16	2	
	2%	1%	-	4%	2%	1%	5%T	-	2%	-	1%	2%	1%	2%	2%	
4	29	2	4	-	1	*	1	3	3	1	1	8	9	22	5	
	2%B	3%	2%	-	*	1%	1%	4%	5%	2%	2%	8%zTVX	3%	2%	2%	4%
5	103	1	17	8	21	3	15	3	4	-	1	62	41	92	8	
	8%JK	2%	8%	19%	17%zSTY	5%	10%	4%	6%	-	1%	7%	9%	9%	9%	7%
6	124	7	26	7	18	11	15	4	7	3	6	65	58	112	8	
	10%	9%	11%	18%	15%	19%Yc	10%	5%	12%	9%	12%	9%	12%	11%	7%	
7	205	7	43	5	17	8	27	10	7	14	13	115	88	185	15	
	17%	9%	19%	13%	14%	13%	18%	13%	12%	39%	27%	16%	19%	18%	13%	
8	239	14	41	7	19	13	28	25	15	8	7	161	73	204	19	
	20%Ge	19%	18%	17%	15%	22%	19%	33%zTV	26%	22%	15%	22%ze	16%	20%	17%	
9	188	20	41	7	16	9	15	13	8	3	5	118	68	154	25	
	15%	26%X	18%	18%	13%	16%	10%	17%	14%	8%	9%	16%	15%	15%	22%	
Agree Completely 10	191	13	38	2	15	9	21	10	10	5	12	124	61	165	17	
	16%M	17%	17%	6%	12%	16%	14%	13%	17%	15%	24%	17%	13%	16%	15%	
Don't know	71	6	15	2	4	2	15	3	-	2	5	30	39	59	11	
	6%EUd	7%	7%	6%	4%	4%	10%	3%	-	5%	10%	4%	8%zd	6%	9%	

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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1214	78*	229	41**	122*	57*	148*	76*	57*	37**	50**	103*	726	468	1044	116*
EffectiveBase	716	37	132	28	63	39	81	46	33	18	29	54	427	275	607	68
Total mentions	1214	78	229	41	122	57	148	76	57	37	50	103	726	468	1044	116
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.38NRVe	7.51	7.69V	6.98	6.76	7.50	7.15	7.48	7.34	7.71	7.94	7.21	7.53ze	7.14	7.39	7.45
1-3 (Net)	65 5%T	7 9%T	3 1%	2 4%	11 9%T	2 4%	11 8%T	5 6%	4 7%	- -	- -	5 4%	32 4%	31 7%	51 5%	6 5%
1-4 (Net)	94 8%T	9 12%T	7 3%	2 4%	12 10%	3 5%	12 8%	8 11%	7 12%T	1 2%	1 2%	13 13%T	52 7%	39 8%	73 7%	11 10%
1-2 (Net)	43 4%d	6 8%T	3 1%	- -	9 7%T	2 3%	4 3%	5 6%	2 4%	- -	- -	4 4%	17 2%	25 5%d	35 3%	4 4%
4-7 (Net)	460 38%K	18 23%	90 39%	21 50%	57 46%SY	22 38%	58 39%	21 27%	21 36%	18 50%	21 42%	45 44%S	261 36%	196 42%	411 39%	37 32%
5-6 (Net)	227 19%	9 11%	43 19%	15 37%	39 32%zSTYc	14 24%	30 20%	7 9%	11 19%	3 9%	7 14%	13 12%	127 17%	99 21%	204 20%	17 15%
8-10 (Net)	618 51%GHNRe	47 61%	120 52%	17 41%	50 41%	31 54%	65 44%	48 63%VX	33 57%	17 45%	24 48%	47 46%	403 56%ze	203 43%	523 50%	62 53%
7-10 (Net)	822 68%HNRe	54 70%	163 71%V	22 54%	67 55%	38 67%	92 62%	58 77%V	40 70%	31 84%	37 75%	71 69%	518 71%ze	291 62%	709 68%	77 66%
9-10 (Net)	379 31%MN	33 42%	79 34%	10 24%	31 25%	18 32%	36 24%	23 31%	18 31%	8 23%	17 33%	26 26%	242 33%	130 28%	319 31%	42 37%

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 Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1089	627	461	118	190	398	383	58	92	282	503	448	255	187	199	859	92	86	52
WeightedBase	1125	630	495	91*	177	369	488	55*	103*	276	461	362	302	235	227	961	82*	60*	23*
EffectiveBase	672	405	270	67	121	254	246	37	60	168	327	282	163	120	128	547	59	49	43
Not At All Agree 1	33	26	6	2	8	10	13	1	2	7	19	5	9	7	12	26	5	1	-
	3%BK	4%zB	1%	2%	5%	3%	3%	3%	2%	2%	4%	1%	3%	3%	5%K	3%	6%	2%	-
2	26	16	10	*	1	9	17	1	-	13	12	6	3	6	11	24	1	*	*
	2%	2%	2%	*	*	2%	3%	3%	-	5%z	3%	2%	1%	3%	5%zL	3%	1%	1%	2%
3	39	24	14	2	7	9	20	4	3	8	11	16	10	3	10	35	2	1	1
	3%	4%	3%	2%	4%	3%	4%	6%	3%	3%	2%	5%	3%	1%	4%	4%	2%	1%	6%
4	63	36	27	6	5	24	29	*	8	10	33	25	14	12	12	57	2	2	1
	6%	6%	5%	6%	3%	6%	6%	1%	8%	4%	7%	7%	5%	5%	5%	6%	3%	3%	6%
5	97	49	48	13	11	33	40	5	11	19	30	40	20	21	16	84	6	5	2
	9%	8%	10%	14%	6%	9%	8%	9%	11%	7%	7%	11%	7%	9%	7%	9%	7%	8%	8%
6	133	75	58	16	31	29	57	8	12	36	47	42	42	28	21	104	21	6	2
	12%E	12%	12%	18%E	17%zE	8%	12%	14%	11%	13%	10%	12%	14%	12%	9%	11%	25%zOQR	10%	8%
7	188	90	97	13	33	76	67	13	20	31	93	56	55	45	32	160	16	8	4
	17%AI	14%	20%	14%	19%	21%zF	14%	23%	20%	11%	20%zI	16%	18%	19%	14%	17%	20%	14%	16%
8	248	138	110	15	40	79	115	10	21	83	97	70	76	53	50	213	14	16	5
	22%	22%	22%	16%	22%	21%	24%	18%	20%	30%zJ	21%	19%	25%	23%	22%	22%	17%	27%	20%
9	152	93	60	16	28	54	54	5	15	37	62	53	39	33	27	132	7	8	5
	14%	15%	12%	17%	16%	15%	11%	8%	15%	13%	13%	15%	13%	14%	12%	14%	9%	13%	22%P
Agree Completely 10	119	66	54	8	11	39	61	5	9	29	53	39	31	21	28	101	5	12	2
	11%	10%	11%	9%	6%	11%	13%	8%	8%	11%	12%	11%	10%	9%	12%	10%	6%	20%zOP	9%
Don't know	27	16	11	1	4	8	15	4	2	4	5	10	4	5	8	24	2	-	1
	2%J	3%	2%	1%	2%	2%	3%	7%J	2%	2%	1%	3%	1%	2%	4%	3%	3%	-	2%
Total mentions	1125	630	495	91	177	369	488	55	103	276	461	362	302	235	227	961	82	60	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1125	630	495	91*	177	369	488	55*	103*	276	461	362	302	235	227	961	82*	60*	23*
EffectiveBase	672	405	270	67	121	254	246	37	60	168	327	282	163	120	128	547	59	49	43
Mean	6.92	6.84	7.02	6.89	6.89	6.99	6.88	6.70	6.96	7.01	6.91	6.92	7.05	6.98	6.69	6.91	6.49	7.55zP	7.17
1-3 (Net)	97 9%	66 11%z	31 6%	4 5%	16 9%	28 8%	49 10%	6 12%	5 5%	27 10%	41 9%	27 7%	22 7%	16 7%	33 14%zKLM	85 9%	8 10%	2 4%	2 8%
1-4 (Net)	161 14%	103 16%	58 12%	10 11%	21 12%	52 14%	78 16%	7 12%	13 12%	37 13%	74 16%	52 14%	36 12%	28 12%	45 20%	142 15%	11 13%	5 8%	3 14%
1-2 (Net)	59 5%K	42 7%z	17 3%	2 2%	9 5%	19 5%	29 6%	3 5%	2 2%	20 7%	30 7%	11 3%	12 4%	13 5%	23 10%zKL	50 5%	6 7%	2 3%	* 2%
4-7 (Net)	481 43%I	251 40%	230 46%	48 53%	80 45%	161 44%	193 40%	26 47%	51 50%I	96 35%	203 44%I	163 45%	131 43%	106 45%	81 36%	406 42%	46 56%zOQ	21 35%	9 39%
5-6 (Net)	230 20%J	125 20%	106 21%	29 32%zEF	42 24%	61 17%	97 20%	13 23%	23 22%	55 20%	77 17%	82 23%	62 21%	49 21%	37 16%	189 20%	27 33%zO	11 18%	4 16%
8-10 (Net)	520 46%P	296 47%	223 45%	39 42%	78 44%	172 47%	231 47%	19 35%	44 43%	149 54%zG	212 46%	162 45%	146 48%	108 46%	105 46%	445 46%P	26 32%	36 61%zP	12 52%P
7-10 (Net)	708 63%	386 61%	321 65%	52 56%	111 63%	248 67%	297 61%	32 58%	64 63%	180 65%	305 66%	218 60%	201 66%	153 65%	136 60%	605 63%	42 52%	44 74%P	16 68%
9-10 (Net)	272 24%	158 25%	113 23%	24 26%	39 22%	93 25%	116 24%	9 17%	24 23%	66 24%	115 25%	92 25%	70 23%	55 23%	55 24%	232 24%	12 15%	20 33%P	7 32%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 280
D1b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC News Channel offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1089	63	245	38	111	46	110	66	39	24	25	92	677	386	917	102
WeightedBase	1125	72*	263	41**	126*	53**	146*	58*	50**	25**	23**	103*	706	401	961	107*
EffectiveBase	672	39	154	26	73	28	71	48	27	14	17	57	424	232	570	62
Not At All Agree 1	33	2	7	2	1	-	7	4	1	-	-	2	23	7	27	5
	3%BK	2%	3%	6%	1%	-	5%	7%	1%	-	-	2%	3%	2%	3%	5%
2	26	4	3	1	3	4	2	1	-	4	-	1	19	8	21	4
	2%	5%	1%	3%	3%	7%	2%	2%	-	17%	-	1%	3%	2%	2%	4%
3	39	4	8	2	7	1	2	2	3	-	1	5	21	17	32	1
	3%	5%	3%	4%	6%	1%	1%	4%	5%	-	4%	5%	3%	4%	3%	1%
4	63	6	12	-	9	4	5	3	7	2	1	7	34	29	54	8
	6%	8%	5%	-	7%	7%	4%	6%	15%	8%	5%	7%	5%	7%	6%	7%
5	97	9	15	5	17	*	15	4	8	1	2	8	55	38	83	8
	9%	13%	6%	11%	14%T	1%	11%	7%	15%	4%	7%	8%	8%	10%	9%	7%
6	133	4	33	6	9	2	16	7	3	2	2	19	75	56	113	13
	12%E	6%	13%	14%	7%	3%	11%	12%	7%	8%	10%	19%V	11%	14%	12%	12%
7	188	15	49	4	15	17	20	9	9	5	7	12	123	63	167	11
	17%AI	21%	19%	9%	12%	33%	13%	15%	18%	18%	28%	12%	17%	16%	17%	10%
8	248	7	67	12	17	17	32	13	10	7	8	22	160	88	207	27
	22%	10%	26%SV	29%	14%	32%	22%	22%	20%	30%	35%	21%	23%	22%	22%	25%
9	152	8	35	2	27	6	23	11	4	4	1	10	109	41	136	12
	14%	12%	13%	5%	21%z	11%	16%	19%	9%	15%	6%	10%	15%	10%	14%	11%
Agree Completely 10	119	10	22	7	18	3	18	2	5	*	1	15	72	45	97	16
	11%	14%	8%	18%	14%Y	6%	12%	3%	10%	*	5%	14%	10%	11%	10%	15%
Don't know	27	3	10	-	2	-	5	2	-	-	-	2	16	9	24	3
	2%J	4%	4%	-	2%	-	3%	4%	-	-	-	2%	2%	2%	2%	3%
Total mentions	1125	72	263	41	126	53	146	58	50	25	23	103	706	401	961	107
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 280
D1b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC News Channel offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1125	72*	263	41**	126*	53**	146*	58*	50**	25**	23**	103*	706	401	961	107*
EffectiveBase	672	39	154	26	73	28	71	48	27	14	17	57	424	232	570	62
Mean	6.92	6.55	7.04	6.88	7.00	7.07	7.04	6.55	6.57	6.37	7.08	6.94	6.99	6.85	6.93	6.89
1-3 (Net)	97 9%	9 13%	19 7%	5 13%	12 10%	4 8%	11 8%	8 13%	3 7%	4 17%	1 4%	8 8%	63 9%	31 8%	80 8%	11 10%
1-4 (Net)	161 14%	15 21%	31 12%	5 13%	21 17%	8 15%	17 11%	11 19%	11 21%	6 25%	2 9%	15 14%	96 14%	60 15%	134 14%	18 17%
1-2 (Net)	59 5%K	6 8%	11 4%	4 9%	5 4%	4 7%	9 6%	5 9%	1 1%	4 17%	- -	3 3%	42 6%	14 4%	48 5%	10 9%
4-7 (Net)	481 43%I	35 48%	109 42%	14 35%	50 40%	23 43%	57 39%	23 39%	27 55%	10 38%	12 50%	47 45%	287 41%	186 46%	417 43%	39 36%
5-6 (Net)	230 20%J	14 19%	48 18%	11 26%	26 21%	2 3%	32 22%	11 19%	11 22%	3 12%	4 17%	27 27%	130 18%	95 24%	196 20%	21 19%
8-10 (Net)	520 46%P	26 36%	125 47%	21 52%	62 49%	26 49%	73 50%	26 44%	19 39%	11 45%	11 46%	46 45%	341 48%	175 44%	440 46%	55 51%
7-10 (Net)	708 63%	41 56%	173 66%	25 61%	76 61%	43 81%	93 63%	34 59%	28 56%	16 63%	17 74%	58 57%	464 66%Z	237 59%	607 63%	66 61%
9-10 (Net)	272 24%	18 26%	57 22%	10 23%	45 35%ZT	9 17%	41 28%	13 21%	10 19%	4 15%	3 11%	25 24%	181 26%	87 22%	233 24%	28 26%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 281
D1b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Parliament offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	246	144	102	27	51	90	78	15	18	61	127	111	73	28	34	182	28	24	12
WeightedBase	234	129	106*	19**	44*	79*	93*	15**	18**	53*	115*	84*	92*	25**	34**	189	24**	16**	5**
EffectiveBase	160	103	61	17	37	63	50	11	10	36	91	73	51	20	23	124	18	12	9
Not At All Agree 1	5	2	3	-	-	3	2	1	-	1	3	-	1	-	4	3	1	-	-
	2%	2%	3%	-	-	3%	2%	10%	-	1%	2%	-	1%	-	12%	2%	6%	-	-
2	2	2	-	-	-	2	-	-	-	-	2	2	-	-	-	2	-	-	-
	1%	1%	-	-	-	2%	-	-	-	-	1%	2%	-	-	-	1%	-	-	-
3	2	-	2	-	1	1	-	-	1	-	1	1	-	-	1	1	1	-	-
	1%	-	2%	-	2%	1%	-	-	5%	-	1%	1%	-	-	3%	1%	3%	-	-
4	5	2	3	-	1	1	3	1	-	-	1	3	1	-	1	4	-	1	-
	2%	1%	3%	-	2%	2%	3%	6%	-	-	1%	3%	2%	-	3%	2%	-	5%	-
5	15	8	7	*	7	4	4	1	-	1	6	6	9	*	1	11	1	3	1
	7%	6%	7%	2%	15%z	5%	5%	9%	-	2%	5%	7%	10%	2%	2%	6%	3%	21%	17%
6	17	10	7	3	1	8	5	2	2	5	9	6	7	1	3	15	2	*	-
	7%	8%	6%	17%	2%	10%	6%	13%	10%	9%	8%	7%	8%	5%	8%	8%	6%	2%	-
7	28	11	18	2	6	13	7	1	1	10	16	11	12	1	4	25	2	1	-
	12%A	8%	17%	9%	14%	17%	8%	7%	3%	19%	14%	14%	13%	3%	11%	13%	9%	6%	-
8	46	24	22	*	6	19	20	-	5	12	24	11	20	8	7	36	6	3	1
	20%	18%	21%	1%	14%	25%	22%	-	28%	22%	21%	13%	22%	34%	20%	19%	26%	16%	15%
9	50	26	24	4	11	16	18	1	6	10	28	20	16	9	4	35	8	4	2
	21%	20%	23%	24%	26%	20%	19%	9%	31%	19%	25%	24%	17%	37%	13%	19%	33%	26%	37%
Agree Completely 10	59	44	15	8	10	14	27	6	3	15	22	22	26	5	6	51	3	4	2
	25%B	34%zB	15%	44%	22%	18%	29%	37%	18%	28%	20%	27%	28%	20%	18%	27%	13%	23%	31%
Don't know	6	1	5	*	1	-	4	2	1	*	3	2	-	-	4	6	-	-	-
	2%Ad	1%	5%	2%	2%	-	5%	11%	4%	1%	3%	2%	-	-	11%	3%	-	-	-
Total mentions	234	129	106	19	44	79	93	15	18	53	115	84	92	25	34	189	24	16	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.95	8.21z	7.61	8.62	7.88	7.69	8.07	7.27	8.19	8.26	7.87	8.02	8.05	8.58	6.95	7.98	7.73	7.78	8.48

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC channel/service in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	234	129	106*	19**	44*	79*	93*	15**	18**	53*	115*	84*	92*	25**	34**	189	24**	16**	5**
EffectiveBase	160	103	61	17	37	63	50	11	10	36	91	73	51	20	23	124	18	12	9
1-3 (Net)	8	4	5	-	1	4	4	1	1	1	5	2	1	-	5	6	2	-	-
	3% d	3%	4%	-	2%	4%	4%	10%	5%	1%	4%	3%	1%	-	15%	3%	9%	-	-
1-4 (Net)	13	5	8	-	2	5	6	2	1	1	6	5	2	-	6	10	2	1	-
	6% d	4%	8%	-	4%	6%	7%	15%	5%	1%	5%	6%	2%	-	17%	5%	9%	5%	-
1-2 (Net)	6	4	3	-	-	3	4	1	-	1	4	2	1	-	4	5	1	-	-
	3%	3%	3%	-	-	3%	4%	10%	-	1%	4%	2%	1%	-	12%	3%	6%	-	-
4-7 (Net)	66	31	35	6	15	26	19	5	2	16	32	25	30	2	8	55	4	6	1
	28%	24%	33%	29%	33%	33%	21%	34%	13%	29%	28%	30%	33%	10%	24%	29%	18%	35%	17%
5-6 (Net)	32	19	14	4	8	11	10	3	2	6	15	11	16	2	3	26	2	4	1
	14%	15%	13%	20%	17%	14%	10%	22%	10%	11%	13%	13%	18%	7%	10%	14%	9%	23%	17%
8-10 (Net)	155	93	62	13	27	49	65	7	14	37	75	54	62	22	17	122	18	11	4
	66%	73% z	58%	69%	62%	62%	70%	46%	77%	69%	65%	64%	67%	90%	50%	65%	73%	65%	83%
7-10 (Net)	183	104	79	15	34	63	72	8	15	47	91	65	74	23	21	148	20	12	4
	78%	81%	75%	78%	77%	79%	78%	53%	80%	87%	79%	78%	80%	93%	62%	78%	82%	71%	83%
9-10 (Net)	109	70	39	13	21	30	45	7	9	25	51	43	42	14	10	86	11	8	3
	46%	54% z B	37%	67%	48%	38%	49%	46%	49%	47%	44%	51%	45%	57%	31%	46%	47%	49%	68%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	246	12	58	7	18	9	27	14	7	4	6	20	156	82	210	21
WeightedBase	234	12**	64*	6**	18**	8**	31**	11**	9**	3**	7**	19**	142	85*	209	14**
EffectiveBase	160	8	38	7	12	6	20	11	5	4	4	14	114	47	137	15
Not At All Agree 1	5	-	-	-	-	-	1	-	-	-	-	3	-	2	5	-
	2%	-	-	-	-	-	2%	-	-	-	-	14%	-	2%	2%	-
2	2	-	-	-	-	-	2	-	-	-	-	-	-	2	2	-
	1%	-	-	-	-	-	5%	-	-	-	-	-	-	2%	1%	-
3	2	-	*	-	-	-	-	-	-	-	-	1	1	1	2	-
	1%	-	1%	-	-	-	-	-	-	-	-	3%	1%	1%	1%	-
4	5	-	-	-	-	-	-	-	1	-	-	3	1	4	5	-
	2%	-	-	-	-	-	-	-	7%	-	-	18%	1%	4%	2%	-
5	15	-	2	-	4	-	1	-	2	-	*	-	13	1	15	*
	7%	-	4%	-	24%	-	3%	-	26%	-	6%	-	9%z	1%	7%	2%
6	17	1	6	*	1	-	2	2	-	1	2	1	11	5	17	*
	7%	11%	9%	8%	5%	-	5%	18%	-	27%	22%	4%	8%	6%	8%	3%
7	28	1	17	-	1	-	1	3	1	-	-	1	16	12	23	2
	12%A	5%	26%z	-	7%	-	5%	29%	6%	-	-	5%	11%	15%	11%	11%
8	46	1	15	2	3	1	3	3	2	-	2	5	26	20	42	2
	20%	5%	23%	28%	15%	14%	9%	29%	24%	-	25%	26%	18%	23%	20%	17%
9	50	1	9	2	2	4	12	1	1	-	-	3	34	14	43	5
	21%	5%	15%	36%	10%	51%	40%	9%	11%	-	-	16%	24%	17%	21%	33%
Agree Completely 10	59	9	14	1	4	3	8	2	2	2	3	2	38	19	51	5
	25%B	74%	22%	12%	24%	34%	25%	14%	25%	73%	47%	13%	27%	23%	24%	34%
Don't know	6	-	-	1	3	-	2	-	-	-	-	-	1	5	6	-
	2%Ad	-	-	15%	15%	-	7%	-	-	-	-	-	1%	6%	3%	-
Total mentions	234	12	64	6	18	8	31	11	9	3	7	19	142	85	209	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.95	9.26	8.00	8.51	7.64	9.20	8.26	7.73	7.44	8.94	8.32	6.41	8.15z	7.83	7.86	8.79

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 281
D1b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Parliament offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	234	12**	64*	6**	18**	8**	31**	11**	9**	3**	7**	19**	142	85*	209	14**
EffectiveBase	160	8	38	7	12	6	20	11	5	4	4	14	114	47	137	15
1-3 (Net)	8 3% ^d	-	*	-	-	-	2	-	-	-	-	3	1	4	8	-
1-4 (Net)	13 6% ^d	-	*	-	-	-	2	-	1	-	-	7	2	8	13	-
1-2 (Net)	6 3%	-	-	-	-	-	2	-	-	-	-	3	-	4	6	-
4-7 (Net)	66 28%	2	25	*	7	-	4	5	4	1	2	5	42	23	59	2
5-6 (Net)	32 14%	1	8	*	5	-	2	2	2	2	2	1	25	6	32	1
8-10 (Net)	155 66%	10	39	5	9	8	23	6	6	2	5	10	99	54	135	12
7-10 (Net)	183 78%	11	56	5	10	8	24	9	6	2	5	11	114	66	158	13
9-10 (Net)	109 46%	10	24	3	6	7	20	3	3	2	3	6	72	34	94	9
		79%	37%	48%	34%	86%	65%	24%	35%	73%	47%	29%	51%	40%	45%	67%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 282
D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Alba offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	95	61	34	10	24	38	23	3	6	22	58	43	30	9	13	58	30	5	2
WeightedBase	98*	60*	37**	8**	25**	36**	30**	4**	6**	15**	58*	34*	38**	9**	16**	62*	32**	2**	1**
EffectiveBase	63	45	20	9	18	28	13	3	4	18	44	33	18	6	11	42	18	4	2
Not At All Agree 1	4	1	3	-	1	2	1	1	-	1	-	-	-	1	4	1	4	-	-
	4%O	2%	8%	-	2%	7%	5%	37%	-	4%	-	-	-	6%	23%	1%	12%	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	2	1	1	-	1	-	1	1	-	-	1	2	-	-	-	1	-	1	-
	2%	1%	4%	-	6%	-	3%	20%	-	-	3%	7%	-	-	-	2%	-	32%	-
4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	3	3	-	-	-	2	1	-	-	-	3	3	-	-	-	3	-	-	-
	3%	4%	-	-	-	5%	2%	-	-	-	5%	8%z	-	-	-	4%	-	-	-
6	7	5	2	1	-	4	2	-	-	3	4	2	1	1	3	5	1	1	-
	7%	8%	6%	17%	-	12%	5%	-	-	18%	7%	5%	3%	13%	18%	8%	3%	29%	-
7	15	12	3	1	9	5	2	-	-	4	12	6	6	2	1	8	7	-	-
	16%	20%	9%	8%	35%	13%	6%	-	-	24%	20%	18%	17%	20%	7%	14%	22%	-	-
8	20	16	4	1	7	8	4	-	-	4	13	7	9	3	1	14	5	-	*
	20%	26%	10%	13%	30%	22%	12%	-	-	24%	22%	21%	23%	29%	6%	22%	16%	-	52%
9	24	17	7	2	4	12	6	2	3	5	14	10	10	1	3	16	6	1	*
	24%	28%	18%	31%	15%	33%	20%	43%	60%	29%	24%	29%	25%	14%	18%	25%	20%	39%	48%
Agree Completely 10	16	6	10	2	3	3	7	-	2	*	9	3	8	2	4	8	8	-	-
	17%AK	10%	28%	30%	12%	9%	25%	-	40%	2%	16%	7%	20%	17%	28%	12%	26%	-	-
Don't know	7	-	7	-	-	-	7	-	-	-	2	2	5	-	-	7	-	-	-
	7%	-	18%	-	-	-	22%	-	-	-	4%	6%	12%	-	-	11%	-	-	-
Total mentions	98	60	37	8	25	36	30	4	6	15	58	34	38	9	16	62	32	2	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.75	7.76	7.72	8.48	7.59	7.54	8.00	4.84	9.40	7.49	7.94	7.57	8.49	7.61	6.66	7.88	7.61	6.19	8.48
1-3 (Net)	7	2	4	-	2	2	2	2	-	1	1	2	-	1	4	2	4	1	-
	7%J	4%	12%	-	8%	7%	7%	57%	-	4%	3%	7%	-	6%	23%	3%	12%	32%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 282
D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Alba offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	98*	60*	37**	8**	25**	36**	30**	4**	6**	15**	58*	34*	38**	9**	16**	62*	32**	2**	1**
EffectiveBase	63	45	20	9	18	28	13	3	4	18	44	33	18	6	11	42	18	4	2
1-4 (Net)	7	2	4	-	2	2	2	2	-	1	1	2	-	1	4	2	4	1	-
	7% J	4%	12%	-	8%	7%	7%	57%	-	4%	3%	7%	-	6%	23%	3%	12%	32%	-
1-2 (Net)	4	1	3	-	1	2	1	1	-	1	-	-	-	1	4	1	4	-	-
	4% O	2%	8%	-	2%	7%	5%	37%	-	4%	-	-	-	6%	23%	1%	12%	-	-
4-7 (Net)	25	19	6	2	9	11	4	-	-	6	19	11	7	3	4	16	8	1	-
	26%	32%	15%	26%	35%	30%	13%	-	-	42%	32%	31%	20%	34%	25%	26%	25%	29%	-
5-6 (Net)	10	7	2	1	-	6	2	-	-	3	7	4	1	1	3	8	1	1	-
	10%	12%	6%	17%	-	17%	8%	-	-	18%	12%	13%	3%	13%	18%	12%	3%	29%	-
8-10 (Net)	59	39	20	6	14	23	17	2	6	8	35	19	26	6	8	38	20	1	1
	61%	64%	55%	74%	57%	64%	57%	43%	100%	55%	62%	57%	68%	61%	52%	60%	63%	39%	100%
7-10 (Net)	75	51	24	6	23	27	19	2	6	12	47	26	32	8	9	46	27	1	1
	77%	84% z	64%	83%	92%	77%	63%	43%	100%	79%	82%	74%	85%	81%	59%	74%	85%	39%	100%
9-10 (Net)	40	23	17	5	7	15	13	2	6	5	23	12	17	3	7	24	15	1	*
	41%	38%	46%	61%	27%	42%	45%	43%	100%	31%	40%	36%	45%	31%	46%	38%	47%	39%	48%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 282
D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Alba offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	95	2	31	3	1	4	5	3	6	1	-	2	74	20	80	8
WeightedBase	98*	2**	31**	2**	1**	3**	7**	3**	11**	1**	**	2**	72*	25**	84*	7**
EffectiveBase	63	2	25	3	1	3	4	3	4	1	-	2	52	12	51	7
Not At All Agree 1	4	-	-	1	-	-	-	-	-	-	-	-	2	2	4	1
	4%O	-	-	25%	-	-	-	-	-	-	-	-	3%	8%	5%	7%
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	2	-	-	-	-	-	-	-	1	-	-	-	1	1	2	-
	2%	-	-	-	-	-	-	-	13%	-	-	-	2%	3%	3%	-
4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	3	-	2	-	-	-	-	1	-	-	-	-	3	-	3	-
	3%	-	6%	-	-	-	-	27%	-	-	-	-	4%	-	3%	-
6	7	1	1	1	-	-	-	-	2	-	-	-	5	2	5	1
	7%	66%	4%	46%	-	-	-	-	15%	-	-	-	7%	6%	6%	17%
7	15	-	3	-	-	-	1	1	1	1	-	1	13	2	15	-
	16%	-	11%	-	-	-	9%	48%	7%	100%	-	47%	19%	8%	19%	-
8	20	-	11	1	-	2	-	-	1	-	-	-	16	4	15	-
	20%	-	34%	29%	-	63%	-	-	9%	-	-	-	22%	15%	19%	-
9	24	1	10	-	1	1	1	-	2	-	-	1	19	5	19	3
	24%	34%	32%	-	100%	37%	13%	-	14%	-	-	53%	26%	20%	23%	41%
Agree Completely 10	16	-	4	-	-	-	3	1	-	-	-	-	13	3	13	3
	17%AK	-	13%	-	-	-	46%	25%	-	-	-	-	18%	12%	16%	35%
Don't know	7	-	-	-	-	-	2	-	5	-	-	-	-	7	7	-
	7%	-	-	-	-	-	32%	-	42%	-	-	-	-	27%	8%	-
Total mentions	98	2	31	2	1	3	7	3	11	1	-	2	72	25	84	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
Mean	7.75	7.03	8.20	5.31	9.00	8.37	9.40	7.21	6.47	7.00	-	8.06	7.84	7.32	7.66	8.25
1-3 (Net)	7	-	-	1	-	-	-	-	1	-	-	-	4	3	6	1
	7%J	-	-	25%	-	-	-	-	13%	-	-	-	5%	11%	7%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 282
D1b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Alba offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	98*	2**	31**	2**	1**	3**	7**	3**	11**	1**	-**	2**	72*	25**	84*	7**
EffectiveBase	63	2	25	3	1	3	4	3	4	1	-	2	52	12	51	7
1-4 (Net)	7	-	-	1	-	-	-	-	1	-	-	-	4	3	6	1
	7%j	-	-	25%	-	-	-	-	13%	-	-	-	5%	11%	7%	7%
1-2 (Net)	4	-	-	1	-	-	-	-	-	-	-	-	2	2	4	1
	4%o	-	-	25%	-	-	-	-	-	-	-	-	3%	8%	5%	7%
4-7 (Net)	25	1	7	1	-	-	1	2	2	1	-	1	21	4	23	1
	26%	66%	21%	46%	-	-	9%	75%	22%	100%	-	47%	30%	15%	28%	17%
5-6 (Net)	10	1	3	1	-	-	-	1	2	-	-	-	8	2	8	1
	10%	66%	10%	46%	-	-	-	27%	15%	-	-	-	11%	6%	9%	17%
8-10 (Net)	59	1	25	1	1	3	4	1	3	-	-	1	47	12	48	6
	61%	34%	79%	29%	100%	100%	59%	25%	23%	-	-	53%	65%	47%	57%	76%
7-10 (Net)	75	1	28	1	1	3	4	2	3	1	-	2	61	14	63	6
	77%	34%	90%	29%	100%	100%	68%	73%	30%	100%	-	100%	84%z	56%	76%	76%
9-10 (Net)	40	1	14	-	1	1	4	1	2	-	-	1	31	8	32	6
	41%	34%	45%	-	100%	37%	59%	25%	14%	-	-	53%	43%	32%	38%	76%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 283
D1b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- CBBC offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	364	159	205	57	122	140	45	20	29	96	186	132	86	76	70	288	28	26	22
WeightedBase	329	141	188	32*	113*	131*	52**	21**	23**	88*	154	88*	88*	89*	64*	284	18**	16**	10**
EffectiveBase	223	101	122	40	75	93	26	14	15	58	129	88	62	42	49	180	23	17	17
Not At All Agree 1	6	4	2	*	6	1	-	-	1	2	4	-	2	4	1	5	-	1	1
	2%	3%	1%	1%	5%	*	-	-	3%	2%	3%	-	2%	4%	1%	2%	-	4%	5%
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	3	1	2	-	1	-	2	-	-	1	2	-	2	-	1	3	-	-	-
	1%	*	1%	-	1%	-	5%	-	-	1%	2%	-	3%	-	1%	1%	-	-	-
4	15	3	12	1	1	9	4	-	4	2	7	1	1	9	3	13	-	1	1
	4%DKf	2%	6%	2%	1%	6%	9%	-	19%	3%	4%	1%	2%	10%K	4%	5%	-	4%	6%
5	27	19	8	2	8	10	6	3	*	7	9	6	8	8	5	24	1	*	1
	8%B	13%zB	4%	8%	7%	8%	12%	14%	2%	8%	6%	6%	10%	9%	7%	8%	7%	2%	12%
6	36	17	19	3	15	12	6	*	4	11	13	7	11	12	7	30	3	3	-
	11%	12%	10%	10%	13%	9%	12%	2%	19%	13%	9%	8%	12%	13%	11%	11%	17%	18%	-
7	45	20	26	4	18	17	6	3	3	12	23	13	13	15	5	38	2	4	1
	14%	14%	14%	14%	16%	13%	12%	14%	13%	14%	15%	14%	14%	17%	8%	13%	9%	27%	13%
8	84	33	51	8	27	40	9	5	2	22	44	27	24	17	15	75	5	1	3
	25%	23%	27%	26%	24%	30%	17%	25%	9%	26%	29%	31%	28%	19%	24%	26%	28%	6%	27%
9	48	25	23	5	11	27	5	1	3	15	25	16	12	10	9	41	4	1	1
	14%e	17%	12%	16%	10%	21%z	9%	4%	12%	17%	16%	19%	14%	11%	14%	15%	20%	8%	13%
Agree Completely 10	57	19	38	7	27	14	9	9	5	13	22	14	12	12	18	48	3	3	2
	17%E	13%	20%	22%	23%E	11%	18%	41%	22%	15%	14%	16%	14%	14%	29%z	17%	18%	21%	24%
Don't know	8	2	6	1	2	2	4	-	*	2	4	4	2	2	*	6	-	2	-
	2%	1%	3%	2%	1%	2%	7%	-	1%	2%	2%	4%	2%	3%	1%	2%	-	10%	-
Total mentions	329	141	188	32	113	131	52	21	23	88	154	88	88	89	64	284	18	16	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.52	7.34	7.65	7.89	7.52	7.59	7.09	8.28	7.02	7.53	7.50	7.98zLM	7.37	6.96	7.87M	7.50	7.94	7.26	7.54

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 283
D1b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- CBBC offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	329	141	188	32*	113*	131*	52**	21**	23**	88*	154	88*	88*	89*	64*	284	18**	16**	10**
EffectiveBase	223	101	122	40	75	93	26	14	15	58	129	88	62	42	49	180	23	17	17
1-3 (Net)	9	5	5	*	6	1	2	-	1	2	6	-	4	4	1	8	-	1	1
	3%E	3%	2%	1%	5%E	*	5%	-	3%	3%	4%	-	5%	4%	2%	3%	-	4%	5%
1-4 (Net)	24	8	16	1	7	9	7	-	5	5	13	1	6	13	4	22	-	1	1
	7%K	6%	9%	3%	6%	7%	13%	-	22%	5%	8%	1%	7%	15%K	7%	8%	-	8%	11%
1-2 (Net)	6	4	2	*	6	1	-	-	1	2	4	-	2	4	1	5	-	1	1
	2%	3%	1%	1%	5%	*	-	-	3%	2%	3%	-	2%	4%	1%	2%	-	4%	5%
4-7 (Net)	123	58	65	11	42	47	23	6	12	33	52	26	33	44	20	105	6	8	3
	37%	41%	35%	34%	37%	36%	45%	30%	52%	38%	34%	30%	38%	49%K	31%	37%	33%	52%	31%
5-6 (Net)	63	35	28	6	23	22	12	3	5	19	23	12	19	20	12	54	4	3	1
	19%	25%zB	15%	18%	20%	17%	24%	15%	20%	21%	15%	14%	22%	22%	19%	19%	24%	21%	12%
8-10 (Net)	189	76	112	21	64	81	23	15	10	50	92	58	49	39	43	164	12	6	7
	57%	54%	60%	63%	56%	62%	44%	70%	43%	57%	60%	66%zM	55%	44%	66%M	58%	67%	34%	64%
7-10 (Net)	234	96	138	25	82	98	29	18	13	63	114	71	61	54	48	202	14	10	8
	71%	68%	73%	77%	72%	75%	56%	85%	56%	71%	74%	80%zM	70%	61%	74%	71%	76%	61%	77%
9-10 (Net)	105	43	61	12	37	41	14	10	8	28	47	31	24	22	27	89	7	5	4
	32%	31%	33%	38%	33%	31%	27%	45%	34%	32%	31%	35%	28%	25%	42%	31%	39%	28%	37%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 283
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- CBBC offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	364	8	72	14	52	23	46	20	10	4	12	27	263	90	312	23
WeightedBase	329	4**	58*	14**	47*	26**	54*	23**	15**	2**	8**	32**	260	63*	281	24**
EffectiveBase	223	7	49	11	31	14	33	12	8	2	10	16	172	45	193	13
Not At All Agree 1	6	-	3	-	2	-	-	-	-	-	-	1	5	1	4	1
	2%	-	5%	-	4%	-	-	-	-	-	-	2%	2%	2%	1%	2%
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	3	-	-	2	-	-	1	1	-	-	-	-	1	2	3	-
	1%	-	-	12%	-	-	1%	3%	-	-	-	-	1%	3%	1%	-
4	15	-	2	1	2	-	1	-	-	-	-	7	8	6	10	5
	4%DKf	-	3%	10%	4%	-	3%	-	-	-	-	22%	3%	10% d	3%	21%
5	27	-	3	2	10	1	3	-	-	-	1	4	25	2	26	1
	8%B	-	5%	12%	21% zT	5%	6%	-	-	-	12%	12%	9%	4%	9%	4%
6	36	-	4	1	4	2	7	2	3	*	-	6	27	8	32	2
	11%	-	7%	10%	9%	6%	12%	10%	23%	20%	-	19%	10%	12%	11%	6%
7	45	1	7	1	6	3	10	4	*	-	3	2	36	9	41	1
	14%	14%	13%	4%	14%	12%	18%	19%	3%	-	39%	7%	14%	14%	15%	4%
8	84	1	20	2	11	3	12	6	8	1	3	7	66	18	74	4
	25%	27%	34%	14%	24%	13%	23%	28%	53%	57%	33%	22%	25%	28%	26%	17%
9	48	1	8	5	4	10	7	1	2	*	1	1	43	3	36	6
	14% ee	18%	14%	34%	9%	40%	12%	3%	15%	4%	16%	4%	17% ee	4%	13%	24%
Agree Completely 10	57	2	11	1	6	7	11	7	1	*	-	3	43	11	49	3
	17% E	41%	20%	3%	13%	25%	20%	28%	6%	18%	-	9%	17%	18%	18%	12%
Don't know	8	-	-	-	1	-	3	2	-	-	-	1	4	3	5	2
	2%	-	-	-	1%	-	5%	10%	-	-	-	3%	2%	4%	2%	10%
Total mentions	329	4	58	14	47	26	54	23	15	2	8	32	260	63	281	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.52	8.87	7.68	6.79	6.97	8.50	7.71	8.08	7.78	8.00	7.40	6.37	7.57	7.19	7.53	7.11

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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- CBBC offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	329	4**	58*	14**	47*	26**	54*	23**	15**	2**	8**	32**	260	63*	281	24**
EffectiveBase	223	7	49	11	31	14	33	12	8	2	10	16	172	45	193	13
1-3 (Net)	9 3%E	-	3	2	2	-	1	1	-	-	-	1	6	3	7	1
1-4 (Net)	24 7%K	-	4	3	4	-	2	1	-	-	-	8	15	9	17	6
1-2 (Net)	6 2%	-	3	-	2	-	-	-	-	-	-	1	5	1	4	1
4-7 (Net)	123 37%	1	16	5	22	6	21	7	4	*	4	19	96	25	109	9
5-6 (Net)	63 19%	-	7	3	14	3	10	2	3	*	1	10	51	10	58	3
8-10 (Net)	189 57%	4	39	7	22	20	30	14	11	2	4	11	153	32	160	13
7-10 (Net)	234 71%	4	47	8	28	23	39	18	11	2	7	14	189	41	201	14
9-10 (Net)	105 32%	3	20	5	11	17	17	7	3	*	1	4	87	14	86	9
		59%	34%	38%	23%	65%	32%	31%	21%	23%	16%	14%	33%	22%	30%	35%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 284
D1b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- CBeebies offers me something that other television and video providers do not
 Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	448	153	295	45	164	178	61	30	38	123	207	147	107	89	105	370	30	19	29
WeightedBase	443	162	281	38*	159	175	70*	33**	33**	123*	190	114*	121*	97*	111*	396	21**	12**	14**
EffectiveBase	284	101	183	32	106	110	39	18	24	81	134	96	73	53	69	240	23	13	24
Not At All Agree 1	10	2	8	-	4	2	4	*	1	1	7	1	*	3	6	8	-	1	1
	2%	1%	3%	-	2%	1%	6%	1%	4%	1%	4%	1%	*	3%	5%	2%	-	5%	5%
2	4	3	1	2	-	3	-	-	-	-	3	1	3	1	-	4	-	-	1
	1%	2%	*	5%zD	-	1%	-	-	-	-	1%	1%	2%	1%	-	1%	-	-	5%
3	5	2	4	1	1	1	2	-	-	1	5	-	2	-	3	5	-	-	-
	1%	1%	1%	2%	*	1%	3%	-	-	1%	2%	-	2%	-	3%	1%	-	-	-
4	11	3	8	-	2	9	-	-	-	2	7	-	6	5	-	9	1	1	-
	2%	2%	3%	-	1%	5%z	-	-	-	2%	4%	-	5%K	5%	-	2%	5%	5%	-
5	34	20	14	2	9	22	2	6	5	4	7	6	9	14	6	31	1	*	1
	8%BU	13%zB	5%	5%	5%	12%z	3%	17%	16%	3%	4%	5%	7%	14%	5%	8%	5%	3%	9%
6	32	10	22	2	16	13	2	1	3	19	8	7	7	13	6	27	4	1	1
	7%	6%	8%	5%	10%	7%	2%	3%	9%	15%zJ	4%	6%	6%	13%	5%	7%	19%	8%	5%
7	60	24	36	9	26	18	7	5	5	17	27	17	19	9	15	53	4	1	2
	14%	15%	13%	25%E	16%	10%	10%	17%	16%	14%	14%	15%	16%	9%	14%	13%	17%	11%	14%
8	106	40	67	9	38	44	15	3	9	35	42	28	30	25	24	102	3	1	*
	24%	25%	24%	25%	24%	25%	21%	9%	25%	29%	22%	24%	25%	26%	21%	26%	13%	8%	3%
9	75	26	49	9	22	24	20	5	2	23	40	30	14	14	17	67	3	2	3
	17%	16%	18%	24%	14%	14%	29%zDE	14%	7%	19%	21%	27%zL	11%	15%	15%	17%	14%	20%	23%
Agree Completely 10	84	26	58	3	32	36	12	13	6	19	36	21	23	11	29	70	5	5	5
	19%	16%	21%	9%	20%	21%	18%	39%	17%	16%	19%	18%	19%	11%	26%M	18%	21%	38%	34%
Don't know	20	7	13	-	12	3	6	*	2	2	8	4	8	3	5	19	1	-	*
	5%E	4%	5%	-	7%E	1%	8%E	1%	6%	2%	4%	4%	6%	3%	5%	5%	6%	-	2%
Total mentions	443	162	281	38	159	175	70	33	33	123	190	114	121	97	111	396	21	12	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC channel/service in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	443	162	281	38*	159	175	70*	33**	33**	123*	190	114*	121*	97*	111*	396	21**	12**	14**
EffectiveBase	284	101	183	32	106	110	39	18	24	81	134	96	73	53	69	240	23	13	24
Mean	7.65M	7.52	7.72	7.54	7.77	7.51	7.83	8.14	7.30	7.78	7.61	8.13zLM	7.54	7.08	7.78	7.64	7.65	7.99	7.72
1-3 (Net)	20 4%K	6 4%	13 5%	3 7%	5 3%	6 3%	6 9%	* 1%	1 4%	2 2%	14 8%z	1 1%	5 4%	4 5%	9 8%K	18 4%	-	1 5%	1 10%
1-4 (Net)	30 7%K	9 6%	21 8%	3 7%	6 4%	15 9%	6 9%	* 1%	1 4%	4 3%	22 11%zl	1 1%	11 9%K	9 10%K	9 8%K	27 7%	1 5%	1 11%	1 10%
1-2 (Net)	14 3%	5 3%	9 3%	2 5%	4 2%	5 3%	4 6%	* 1%	1 4%	1 1%	10 5%	1 1%	3 2%	4 5%	6 5%	12 3%	-	1 5%	1 10%
4-7 (Net)	137 31%F	57 35%	81 29%	13 34%	52 32%F	62 35%F	10 15%	12 37%	13 40%	41 34%	50 26%	29 26%	41 34%	40 41%	27 25%	120 30%	10 46%	3 28%	4 28%
5-6 (Net)	66 15%J	30 19%	36 13%	4 10%	24 15%	35 20%F	4 5%	7 20%	8 25%	23 18%J	15 8%	13 11%	16 13%	26 27%zKN	12 11%	58 15%	5 24%	1 12%	2 14%
8-10 (Net)	266 60%	92 57%	174 62%	22 59%	91 57%	105 60%	48 68%	20 62%	17 50%	77 63%	118 62%	78 69%zM	67 55%	51 52%	70 63%	239 61%	10 48%	8 66%	8 60%
7-10 (Net)	326 74%M	116 72%	210 75%	31 83%	117 74%	123 70%	54 77%	26 79%	22 65%	94 76%	145 76%	95 84%zM	86 71%	59 61%	86 77%	293 74%	14 65%	9 78%	10 74%
9-10 (Net)	159 36%	52 32%	107 38%	13 34%	54 34%	61 35%	32 46%	17 53%	8 24%	42 34%	76 40%	51 45%zM	37 31%	25 26%	46 42%	137 35%	8 36%	7 58%	8 56%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	448	23	86	16	50	27	50	24	17	12	18	47	308	122	387	33
WeightedBase	443	22**	92*	18**	52*	34**	59*	28**	18**	10**	14**	49**	319	107*	391	30**
EffectiveBase	284	15	50	13	32	18	36	17	12	9	14	30	195	80	243	23
Not At All Agree 1	10	-	3	1	-	-	-	1	-	-	-	5	8	2	9	1
	2%	-	3%	3%	-	-	-	3%	-	-	-	9%	2%	2%	2%	3%
2	4	-	-	-	2	-	-	2	-	-	-	-	2	2	4	1
	1%	-	-	-	3%	-	-	7%	-	-	-	-	1%	2%	1%	2%
3	5	-	-	3	-	-	1	1	1	-	-	-	3	3	5	1
	1%	-	-	18%	-	-	1%	2%	5%	-	-	-	1%	2%	1%	3%
4	11	-	6	-	-	-	-	-	-	-	-	3	10	1	11	-
	2%	-	7%z	-	-	-	-	-	-	-	-	5%	3%	1%	3%	-
5	34	-	4	-	6	4	3	6	6	-	-	1	22	7	34	*
	8%BU	-	4%	-	13%	13%	6%	20%	35%	-	-	3%	7%	7%	9%	1%
6	32	*	3	3	4	2	4	1	1	1	2	5	26	5	26	5
	7%	2%	3%	18%	8%	5%	7%	4%	8%	13%	10%	11%	8%	4%	7%	16%
7	60	1	14	4	6	1	9	4	2	3	2	9	47	13	55	4
	14%	2%	15%	20%	11%	2%	15%	13%	11%	33%	16%	18%	15%	12%	14%	12%
8	106	7	21	6	13	10	20	9	4	*	2	10	76	30	94	3
	24%	30%	23%	33%	25%	30%	35%	31%	23%	4%	13%	20%	24%	28%	24%	9%
9	75	5	19	*	9	5	7	5	*	2	5	9	59	14	65	7
	17%	22%	21%	3%	17%	14%	12%	16%	3%	20%	33%	19%	19%	13%	17%	23%
Agree Completely 10	84	6	16	1	12	10	9	1	3	3	4	6	55	22	74	5
	19%	27%	17%	5%	24%	29%	15%	4%	17%	30%	27%	11%	17%	21%	19%	16%
Don't know	20	4	6	-	-	2	5	-	-	-	-	2	12	7	16	5
	5%E	17%	6%	-	-	6%	9%	-	-	-	-	3%	4%	7%	4%	15%
Total mentions	443	22	92	18	52	34	59	28	18	10	14	49	319	107	391	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 284
D1b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- CBeebies offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	443	22**	92*	18**	52*	34**	59*	28**	18**	10**	14**	49**	319	107*	391	30**
EffectiveBase	284	15	50	13	32	18	36	17	12	9	14	30	195	80	243	23
Mean	7.65M	8.84	7.73	6.46	7.81	8.21	7.91	6.70	6.82	8.22	8.51	7.03	7.63	7.67	7.61	7.50
1-3 (Net)	20	-	3	4	2	-	1	3	1	-	-	5	12	7	17	3
4%K	-	-	3%	21%	3%	-	1%	12%	5%	-	-	9%	4%	7%	4%	8%
1-4 (Net)	30	-	9	4	2	-	1	3	1	-	-	7	22	8	28	3
7%K	-	-	10%	21%	3%	-	1%	12%	5%	-	-	15%	7%	8%	7%	8%
1-2 (Net)	14	-	3	1	2	-	-	3	-	-	-	5	10	5	13	2
3%	-	-	3%	3%	3%	-	-	10%	-	-	-	9%	3%	4%	3%	5%
4-7 (Net)	137	1	27	7	16	7	16	10	10	5	4	18	105	26	125	9
31%F	4%	29%	38%	31%	21%	27%	37%	53%	46%	26%	37%	33%	24%	32%	29%	
5-6 (Net)	66	*	7	3	11	6	7	7	8	1	2	7	48	12	60	5
15%J	2%	7%	18%	21%	18%	12%	23%	42%	13%	10%	13%	15%	11%	15%	17%	
8-10 (Net)	266	18	57	7	34	25	36	14	8	6	11	25	190	67	233	14
60%	79%	62%	41%	65%	73%	62%	51%	42%	54%	74%	50%	60%	62%	60%	48%	
7-10 (Net)	326	18	71	11	39	25	45	18	10	9	13	33	237	79	288	18
74%M	81%	77%	61%	76%	76%	77%	64%	53%	87%	90%	68%	74%	74%	74%	59%	
9-10 (Net)	159	11	35	1	21	14	16	6	3	5	9	15	114	36	139	12
36%	49%	39%	8%	41%	43%	28%	20%	19%	50%	60%	30%	36%	34%	36%	39%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 285
D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iPlayer offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1748	850	897	283	339	678	448	115	128	459	788	637	458	344	309	1302	155	178	113
WeightedBase	1570	755	815	214	306	610	441	83*	110*	408	708	485	452	378	255	1304	120	100	46*
EffectiveBase	1185	600	587	184	238	486	288	86	89	319	550	440	319	232	224	917	119	123	88
Not At All Agree 1	48	30	18	7	10	24	7	1	3	11	19	12	18	11	8	36	4	5	2
	3%e	4%	2%	3%	3%	4%	2%	1%	3%	3%	3%	2%	4%	3%	3%	3%	4%	5%	5%
2	26	8	18	3	3	13	7	3	3	3	13	7	10	2	7	19	2	2	3
	2%	1%	2%	2%	1%	2%	2%	3%l	3%	1%	2%	1%	2%	*	3%M	1%	2%	2%	6%zO
3	31	19	12	6	8	11	5	1	4	7	11	6	10	13	2	19	3	9	*
	2%O	2%	1%	3%	3%	2%	1%	2%	4%	2%	1%	1%	2%	3%	1%	1%	3%	9%zOPR	1%
4	62	32	30	9	14	24	16	4	7	18	25	6	19	20	17	52	4	3	4
	4%K	4%	4%	4%	5%	4%	4%	4%	6%	4%	4%	1%	4%K	5%K	7%zK	4%	3%	3%	8%
5	145	68	77	25	23	61	36	9	11	44	53	42	39	42	22	127	9	5	4
	9%J	9%	10%	12%	8%	10%	8%	10%	10%	11%	7%	9%	9%	11%	9%	10%	7%	5%	8%
6	191	82	108	26	27	70	68	9	11	56	79	51	53	48	38	158	16	11	5
	12%d	11%	13%	12%	9%	11%	15%D	11%	10%	14%	11%	11%	12%	13%	15%	12%	14%	11%	11%
7	263	120	143	34	60	102	67	18	18	66	123	74	77	65	47	216	24	15	8
	17%	16%	17%	16%	20%	17%	15%	21%	17%	16%	17%	15%	17%	17%	18%	17%	20%	15%	16%
8	328	169	159	44	67	130	87	16	16	82	161	106	91	88	43	284	19	16	9
	21%	22%	20%	20%	22%	21%	20%	19%	15%	20%	23%	22%	20%	23%	17%	22%	16%	16%	20%
9	235	115	120	26	44	88	77	8	21	60	107	89	60	47	38	193	18	17	6
	15%V	15%	15%	12%	14%	14%	18%	10%	19%	15%	15%	18%zM	13%	13%	15%	15%	15%	17%	13%
Agree Completely 10	207	96	111	34	42	75	56	13	12	46	109	80	63	36	29	169	16	16	5
	13%	13%	14%	16%	14%	12%	13%	16%	11%	11%	15%z	17%zM	14%	9%	11%	13%	14%	16%	12%
Don't know	35	16	18	1	7	13	14	2	2	14	9	12	12	6	4	31	4	*	*
	2%J	2%	2%	1%	2%	2%	3%	2%	2%	3%J	1%	2%	3%	2%	2%	2%	3%	*	1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 285
D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iPlayer offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1570	755	815	214	306	610	441	83*	110*	408	708	485	452	378	255	1304	120	100	46*
EffectiveBase	1185	600	587	184	238	486	288	86	89	319	550	440	319	232	224	917	119	123	88
Total mentions	1570	755	815	214	306	610	441	83	110	408	708	485	452	378	255	1304	120	100	46
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.14	7.11	7.17	7.07	7.19	7.04	7.28	7.11	6.89	7.09	7.32z	7.51zLMN	7.03	6.93	6.93	7.18	7.08	6.93	6.71
1-3 (Net)	104	56	48	16	21	47	20	5	11	20	43	25	38	25	17	74	10	16	5
	7%Oe	7%	6%	7%	7%	8%	5%	6%	10%	5%	6%	5%	8%	7%	7%	6%	8%	16%zO	11%O
1-4 (Net)	167	88	78	25	35	71	36	9	17	38	68	31	57	45	34	126	14	19	9
	11%KOXce	12%	10%	12%	12%	12%	8%	10%	16%	9%	10%	6%	13%K	12%K	13%K	10%	11%	19%zO	19%zO
1-2 (Net)	74	38	36	10	13	36	15	4	6	14	32	19	28	12	15	55	7	7	5
	5%e	5%	4%	5%	4%	6%	3%	5%	6%	3%	5%	4%	6%	3%	6%	4%	5%	7%	11%zO
4-7 (Net)	661	302	358	93	125	256	187	39	48	184	279	173	188	175	124	554	53	34	20
	42%K	40%	44%	44%	41%	42%	42%	47%	44%	45%	39%	36%	42%	46%K	49%zK	42%	44%	34%	43%
5-6 (Net)	336	150	186	50	50	130	104	18	23	100	131	93	92	90	60	286	25	16	9
	21%DJd	20%	23%	23%	17%	21%	24%D	22%	21%	25%J	19%	19%	20%	24%	23%	22%	21%	16%	19%
8-10 (Net)	770	380	390	103	153	294	220	37	50	189	377	275	214	171	110	646	54	49	21
	49%N	50%	48%	48%	50%	48%	50%	45%	45%	46%	53%zI	57%zLMN	47%	45%	43%	50%	45%	49%	45%
7-10 (Net)	1033	501	532	138	213	396	286	55	68	255	500	350	291	236	157	862	78	65	28
	66%	66%	65%	64%	70%	65%	65%	66%	62%	63%	71%zI	72%zLMN	64%	62%	62%	66%	65%	65%	61%
9-10 (Net)	442	211	231	60	86	164	133	21	33	106	216	169	123	83	67	363	35	33	12
	28%M	28%	28%	28%	28%	27%	30%	26%	30%	26%	30%	35%zLMN	27%	22%	26%	28%	29%	33%	25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 285
D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iPlayer offers me something that other television and video providers do not
 Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1748	106	292	47	161	81	179	114	65	43	59	155	1145	555	1452	167
WeightedBase	1570	115*	279	41*	171	75*	180	120*	68*	41*	62*	152	1140	401	1328	131
EffectiveBase	1185	69	197	35	109	62	133	84	45	31	43	115	806	362	984	124
Not At All Agree 1	48	2	12	3	4	2	3	6	-	2	2	*	39	7	36	5
	3%e	1%	4% c	8% Xhc	2%	3%	1%	5% c	-	5% c	3%	*	3%	2%	3%	4%
2	26	5	3	-	*	2	3	2	-	-	1	4	21	4	24	-
	2%	4% V	1%	-	*	2%	2%	1%	-	-	2%	2%	2%	1%	2%	-
3	31	2	3	-	6	1	1	-	-	1	4	1	25	5	23	6
	2% O	2%	1%	-	4%	1%	1%	-	-	3%	6% TXyc	*	2%	1%	2%	5% zf
4	62	6	8	1	10	2	3	1	11	1	6	2	48	15	50	4
	4% K	5%	3%	3%	6%	3%	2%	1%	17% zSTVWX Yac	2%	10% TXyc	1%	4%	4%	4%	3%
5	145	8	27	6	22	7	12	17	8	2	2	16	98	43	127	11
	9% J	7%	10%	15%	13%	9%	7%	14%	12%	6%	3%	11%	9%	11%	10%	9%
6	191	13	24	8	22	8	32	9	10	9	5	19	122	63	157	16
	12% d	12%	9%	21% TY	13%	10%	18% zTY	7%	15%	21% TY	8%	12%	11%	16% zd	12%	12%
7	263	24	48	4	25	20	29	25	7	3	9	24	199	60	226	22
	17%	21%	17%	10%	14%	26% zha	16%	21%	10%	6%	14%	16%	17%	15%	17%	17%
8	328	15	49	10	42	15	46	29	13	10	19	35	238	87	287	24
	21%	13%	17%	24%	25%	20%	26% S	24%	19%	26%	31% ST	23%	21%	22%	22%	18%
9	235	17	47	6	14	10	27	20	12	7	6	29	177	55	189	28
	15% V	14%	17% V	14%	8%	14%	15%	17%	17%	9%	19% V	16%	14%	14%	21% zf	
Agree Completely 10	207	19	47	1	25	9	19	9	6	5	8	21	146	55	183	11
	13%	16%	17% UY	3%	15%	12%	10%	7%	8%	13%	14%	14%	13%	14%	14%	9%
Don't know	35	5	12	1	1	*	5	3	2	1	*	2	26	6	25	4
	2% J	4%	4%	1%	*	1%	3%	2%	3%	1%	1%	1%	2%	2%	2%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 285
D1b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iPlayer offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1570	115*	279	41*	171	75*	180	120*	68*	41*	62*	152	1140	401	1328	131
EffectiveBase	1185	69	197	35	109	62	133	84	45	31	43	115	806	362	984	124
Total mentions	1570	115	279	41	171	75	180	120	68	41	62	152	1140	401	1328	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.14	7.14	7.30	6.54	6.99	7.15	7.31U	7.03	6.90	7.20	6.97	7.51U	7.11	7.22	7.17	7.04
1-3 (Net)	104	9	18	3	11	5	7	8	-	3	7	5	85	16	83	12
	7%Oe	8%	6%	8%h	6%	6%	4%	6%	-	8%	11%h	3%	7%e	4%	6%	9%
1-4 (Net)	167	14	26	5	21	7	10	9	11	4	13	6	133	31	133	16
	11%KOXce	13%c	9%	11%	12%c	9%	5%	7%	17%Xc	10%	20%zTXyc	4%	12%e	8%	10%	12%
1-2 (Net)	74	7	15	3	4	4	5	8	-	2	3	4	60	11	60	5
	5%e	6%	5%	8%h	2%	5%	3%	6%	-	5%	5%	3%	5%	3%	5%	4%
4-7 (Net)	661	51	108	20	78	36	77	52	36	14	21	61	468	181	560	53
	42%K	44%	38%	49%	46%	48%	43%	43%	53%	35%	35%	40%	41%	45%	42%	40%
5-6 (Net)	336	21	52	14	43	14	45	26	18	11	7	35	221	106	284	27
	21%Djd	18%	18%	36%zSTb	25%	19%	25%	22%	26%	27%	11%	23%	19%	26%zd	21%	21%
8-10 (Net)	770	51	143	17	81	34	92	58	30	23	33	85	561	198	660	63
	49%N	44%	51%	42%	48%	46%	51%	48%	44%	56%	54%	56%	49%	49%	50%	48%
7-10 (Net)	1033	75	190	21	106	54	120	82	37	25	42	109	761	258	886	84
	66%	65%	68%	52%	62%	72%	67%	69%	55%	62%	68%	72%Uh	67%	64%	67%	65%
9-10 (Net)	442	35	94	7	39	19	45	29	17	12	14	50	323	110	373	39
	28%M	31%	34%	17%	23%	26%	25%	24%	25%	30%	23%	33%	28%	28%	28%	30%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 286
D1b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Three (now available only online) offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	183	96	87	49	60	58	16	13	8	42	107	86	44	29	24	137	16	18	12
WeightedBase	141	77*	64*	32*	52*	46*	11**	9**	8**	30*	85*	58*	39*	28**	17**	115	11**	9**	5**
EffectiveBase	134	72	62	36	45	43	11	8	6	33	81	62	33	24	16	102	14	15	10
Not At All Agree 1	5	3	2	2	2	-	1	2	-	3	-	1	2	2	-	4	1	-	-
	4%	4%	3%	7%	5%	-	6%	25%	-	10%J	-	1%	5%	8%	-	4%	6%	-	-
2	1	-	1	1	-	1	-	-	-	-	1	1	-	-	-	1	-	-	1
	1%	-	2%	2%	-	2%	-	-	-	-	2%	2%	-	-	-	1%	-	-	12%
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	1	1	-	1	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-
	1%	2%	-	4%	-	-	-	-	-	-	-	-	-	-	8%	1%	-	-	-
5	7	3	3	4	-	-	2	*	-	3	3	4	2	-	1	6	1	-	-
	5%	4%	5%	14%zDE	-	-	19%	3%	-	9%	4%	7%	4%	-	4%	5%	5%	-	-
6	19	12	8	4	11	3	1	4	-	3	13	7	4	6	3	17	2	-	1
	14%	15%	12%	12%	22%E	7%	7%	45%	-	9%	15%	12%	10%	20%	16%	15%	15%	-	10%
7	20	12	8	5	4	10	*	-	1	5	13	6	8	4	2	15	*	2	1
	14%	15%	12%	16%	8%	22%	3%	-	13%	15%	15%	11%	20%	14%	10%	13%	4%	26%	25%
8	23	12	11	3	8	10	3	1	1	6	13	6	10	6	*	21	1	*	1
	16%	16%	17%	8%	15%	22%	22%	9%	19%	19%	15%	11%	27%K	22%	2%	18%	11%	4%	16%
9	31	16	14	5	12	12	2	1	2	5	19	16	7	3	5	24	3	2	1
	22%	21%	22%	14%	23%	26%	18%	8%	30%	17%	22%	27%	18%	11%	29%	21%	31%	23%	21%
Agree Completely 10	32	17	15	7	14	9	2	1	3	5	22	16	5	6	5	24	3	4	1
	23%	22%	24%	22%	27%	19%	19%	10%	38%	17%	26%	27%	14%	21%	31%	21%	28%	37%	17%
Don't know	2	1	1	-	-	1	1	-	-	1	1	1	-	1	-	1	-	1	-
	2%f	1%	2%	-	-	3%	7%	-	-	3%	1%	2%	-	3%	-	1%	-	10%	-
Total mentions	141	77	64	32	52	46	11	9	8	30	85	58	39	28	17	115	11	9	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.76C	7.72	7.80	6.99	7.94	8.19C	7.39	5.57	8.92	7.18	8.07zI	8.02	7.53	7.37	8.05	7.68	7.97	8.80	7.40

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 286
D1b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
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Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	141	77*	64*	32*	52*	46*	11**	9**	8**	30*	85*	58*	39*	28**	17**	115	11**	9**	5**
EffectiveBase	134	72	62	36	45	43	11	8	6	33	81	62	33	24	16	102	14	15	10
1-3 (Net)	7 5%J	3 4%	4 6%	3 9%	2 5%	1 2%	1 6%	2 25%	-	3 10%J	1 2%	2 4%	2 5%	2 8%	-	5 5%	1 6%	-	1 12%
1-4 (Net)	8 6%J	4 6%	4 6%	4 13%zE	2 5%	1 2%	1 6%	2 25%	-	3 10%J	1 2%	2 4%	2 5%	2 8%	1 8%	7 6%	1 6%	-	1 12%
1-2 (Net)	7 5%J	3 4%	4 6%	3 9%	2 5%	1 2%	1 6%	2 25%	-	3 10%J	1 2%	2 4%	2 5%	2 8%	-	5 5%	1 6%	-	1 12%
4-7 (Net)	47 33%	28 36%	19 30%	15 47%z	15 30%	13 28%	3 29%	4 48%	1 13%	10 33%	29 34%	17 30%	14 35%	9 34%	6 38%	40 35%	3 24%	2 26%	2 34%
5-6 (Net)	26 18%E	15 19%	11 17%	8 26%E	11 22%E	3 7%	3 26%	4 48%	-	5 18%	16 19%	11 19%	6 15%	6 20%	3 20%	23 20%	2 20%	-	1 10%
8-10 (Net)	86 61%C	46 59%	40 63%	14 44%	34 66%	31 67%C	7 59%	2 27%	7 87%	16 53%	53 63%	37 64%	23 59%	15 54%	10 62%	69 60%	8 70%	6 64%	3 54%
7-10 (Net)	105 75%C	57 74%	48 75%	20 61%	38 73%	41 89%zC	7 62%	2 27%	8 100%	21 69%	66 78%	43 75%	31 80%	19 68%	12 72%	84 73%	8 74%	8 90%	4 79%
9-10 (Net)	62 44%	33 43%	29 46%	12 36%	26 51%	20 45%	4 37%	2 18%	5 68%	10 34%	41 48%	31 54%zL	13 32%	9 31%	10 60%	48 42%	6 59%	6 61%	2 38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC channel/service in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	183	7	36	7	18	10	21	10	6	6	6	10	132	49	150	17
WeightedBase	141	4**	32**	7**	14**	8**	21**	6**	5**	6**	4**	8**	113*	27*	116	12**
EffectiveBase	134	6	26	6	13	8	15	9	5	5	4	7	100	37	111	13
Not At All Agree 1	5	-	1	1	-	-	2	-	-	-	-	-	4	1	4	1
	4%	-	3%	20%	-	-	10%	-	-	-	-	-	4%	2%	4%	5%
2	1	-	1	-	-	-	-	-	-	-	-	-	1	1	1	1
	1%	-	2%	-	-	-	-	-	-	-	-	-	1%	2%	1%	5%
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	1	-	-	1	-	-	-	-	-	-	-	-	1	-	1	-
	1%	-	-	19%	-	-	-	-	-	-	-	-	1%	-	1%	-
5	7	*	*	1	1	-	3	-	*	1	*	-	4	2	6	-
	5%	6%	1%	13%	5%	-	12%	-	5%	13%	10%	-	4%	9%	5%	-
6	19	2	3	1	2	1	1	1	1	-	2	2	16	3	19	1
	14%	41%	11%	19%	15%	11%	5%	22%	15%	-	47%	31%	14%	13%	16%	5%
7	20	*	3	1	2	3	2	-	-	1	*	3	16	4	17	*
	14%	7%	8%	13%	15%	39%	10%	-	-	11%	7%	40%	14%	14%	15%	1%
8	23	*	6	1	3	3	1	1	1	2	2	1	16	6	20	2
	16%	8%	20%	10%	19%	31%	4%	15%	30%	43%	35%	14%	14%	23%	17%	15%
9	31	1	7	-	5	2	6	2	2	-	-	*	26	5	22	3
	22%	20%	22%	-	34%	19%	30%	25%	35%	-	-	3%	23%	17%	19%	24%
Agree Completely 10	32	1	11	1	2	-	6	2	-	2	-	1	27	5	26	4
	23%	18%	34%	7%	12%	-	29%	39%	-	34%	-	7%	24%	17%	22%	30%
Don't know	2	-	-	-	-	-	-	-	1	-	-	*	1	1	*	2
	2%f	-	-	-	-	-	-	-	16%	-	-	6%	1%	3%	*	14%
Total mentions	141	4	32	7	14	8	21	6	5	6	4	8	113	27	116	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.76C	7.49	8.25	5.08	8.00	7.58	7.57	8.59	7.87	8.17	6.67	7.11	7.82	7.52	7.65	8.04

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Base = All who have used BBC channel/service in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	141	4**	32**	7**	14**	8**	21**	6**	5**	6**	4**	8**	113*	27*	116	12**
EffectiveBase	134	6	26	6	13	8	15	9	5	5	4	7	100	37	111	13
1-3 (Net)	7	-	2	1	-	-	2	-	-	-	-	-	5	1	5	1
	5%J	-	5%	20%	-	-	10%	-	-	-	-	-	5%	5%	5%	11%
1-4 (Net)	8	-	2	3	-	-	2	-	-	-	-	-	7	1	7	1
	6%J	-	5%	39%	-	-	10%	-	-	-	-	-	6%	5%	6%	11%
1-2 (Net)	7	-	2	1	-	-	2	-	-	-	-	-	5	1	5	1
	5%J	-	5%	20%	-	-	10%	-	-	-	-	-	5%	5%	5%	11%
4-7 (Net)	47	2	6	5	5	4	6	1	1	1	3	6	37	10	43	1
	33%	54%	20%	63%	35%	50%	27%	22%	20%	24%	65%	70%	33%	36%	37%z	6%
5-6 (Net)	26	2	4	2	3	1	4	1	1	1	2	2	20	6	24	1
	18%E	47%	11%	32%	19%	11%	18%	22%	20%	13%	57%	31%	18%	22%	21%	5%
8-10 (Net)	86	2	24	1	9	4	13	5	3	4	2	2	70	15	67	8
	61%C	46%	75%	17%	65%	50%	62%	78%	64%	76%	35%	24%	61%	56%	58%	69%
7-10 (Net)	105	2	27	2	11	8	15	5	3	5	2	5	85	19	84	9
	75%C	53%	84%	29%	81%	89%	72%	78%	64%	87%	43%	64%	75%	71%	73%	70%
9-10 (Net)	62	2	18	1	7	2	12	4	2	2	-	1	53	9	48	7
	44%	38%	56%	7%	46%	19%	58%	64%	35%	34%	-	10%	47%	34%	41%	54%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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- BBC iPlayer Kids offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	180	74	106	27	60	78	15	8	15	52	90	69	47	28	36	144	15	11	10
WeightedBase	154	60*	94*	20**	49*	66*	18**	9**	8**	45*	79*	52*	50*	25**	27**	133	9**	6**	5**
EffectiveBase	129	56	74	20	48	57	9	6	12	33	68	48	36	19	27	105	12	9	9
Not At All Agree 1	2	2	-	-	1	1	-	-	-	1	1	-	-	2	-	2	-	-	-
	1%	3%	-	-	2%	2%	-	-	-	2%	1%	-	-	8%	-	1%	-	-	-
2	1	-	1	-	1	-	-	-	1	-	-	-	-	-	1	1	-	-	-
	*	-	1%	-	1%	-	-	-	6%	-	-	-	-	-	2%	*	-	-	-
3	1	-	1	-	-	1	-	-	-	-	1	1	-	-	-	-	-	1	-
	*	-	1%	-	-	1%	-	-	-	-	1%	1%	-	-	-	-	-	12%	-
4	7	*	6	1	2	4	-	-	-	3	3	1	3	2	1	7	-	-	-
	4%A	1%	7%	4%	4%	6%	-	-	-	7%	4%	1%	7%	8%	4%	5%	-	-	-
5	10	1	9	1	2	3	4	-	-	6	3	4	1	4	2	9	1	1	-
	7%A	2%	9%	4%	3%	5%	23%	-	-	13%	4%	7%	1%	17%	6%	7%	7%	11%	-
6	12	5	7	2	4	4	2	1	-	5	5	4	6	1	1	12	-	*	-
	8%	9%	7%	10%	9%	6%	10%	7%	-	12%	6%	8%	13%	2%	5%	9%	-	6%	-
7	13	5	8	5	3	5	1	3	3	2	4	2	7	1	3	12	1	-	1
	9%	9%	9%	23%	6%	8%	6%	35%	31%	5%	5%	5%	13%	4%	12%	9%	11%	-	17%
8	46	17	28	5	13	19	8	1	2	13	25	15	16	7	8	40	2	1	3
	30%	29%	30%	27%	27%	29%	43%	11%	25%	28%	32%	29%	32%	28%	29%	30%	25%	17%	51%
9	29	11	18	4	7	15	2	1	1	8	15	14	8	2	5	24	3	1	1
	19%	18%	19%	22%	14%	22%	14%	17%	10%	19%	18%	26%	16%	10%	18%	18%	33%	10%	16%
Agree Completely 10	33	17	16	2	17	14	1	2	2	6	22	12	9	6	6	27	2	3	1
	21%	28%	17%	10%	34% z	21%	4%	23%	28%	14%	28%	23%	18%	24%	22%	21%	24%	44%	16%
Don't know	1	1	*	*	1	-	-	1	-	-	-	-	-	*	1	1	-	-	-
	*	1%	*	1%	1%	-	-	7%	-	-	-	-	-	1%	2%	1%	-	-	-
Total mentions	154	60	94	20	49	66	18	9	8	45	79	52	50	25	27	133	9	6	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.86	8.16	7.67	7.72	8.15	7.86	7.26	8.15	7.96	7.38	8.14	8.18	7.82	7.15	7.98	7.80	8.49	7.93	8.30
1-3 (Net)	3	2	1	-	1	2	-	-	1	1	2	1	-	2	1	2	-	1	-
	2%	3%	1%	-	3%	3%	-	-	6%	2%	2%	1%	-	8%	2%	2%	-	12%	-

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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	154	60*	94*	20**	49*	66*	18**	9**	8**	45*	79*	52*	50*	25**	27**	133	9**	6**	5**
EffectiveBase	129	56	74	20	48	57	9	6	12	33	68	48	36	19	27	105	12	9	9
1-4 (Net)	10	2	8	1	3	6	-	-	1	4	5	1	3	4	1	9	-	1	-
	7%	4%	8%	4%	7%	9%	-	-	6%	9%	7%	3%	7%	15%	6%	7%	-	12%	-
1-2 (Net)	2	2	1	-	1	1	-	-	1	1	1	-	-	2	1	2	-	-	-
	2%	3%	1%	-	3%	2%	-	-	6%	2%	1%	-	-	8%	2%	2%	-	-	-
4-7 (Net)	43	12	30	8	11	17	7	4	3	17	15	11	17	8	7	39	2	1	1
	28% l	21%	32%	40%	22%	25%	39%	42%	31%	37%	19%	21%	34%	30%	26%	29%	18%	17%	17%
5-6 (Net)	22	7	16	3	6	7	6	1	-	11	8	8	7	5	3	21	1	1	-
	14%	11%	17%	14%	12%	11%	33%	7%	-	25% l	10%	15%	14%	19%	10%	15%	7%	17%	-
8-10 (Net)	107	45	62	12	37	48	11	4	5	27	62	40	33	15	18	91	8	4	4
	70%	75%	66%	59%	74%	72%	61%	51%	62%	61%	78% z	78%	66%	62%	69%	68%	82%	71%	83%
7-10 (Net)	121	50	70	16	40	53	12	7	8	30	66	43	40	16	22	103	9	4	5
	79%	84%	75%	82%	80%	80%	67%	86%	94%	66%	84% l	83%	79%	65%	82%	77%	93%	71%	100%
9-10 (Net)	62	28	34	6	24	28	3	3	3	15	36	25	17	8	11	51	5	3	2
	40%	46%	36%	32%	48%	43%	18%	40%	37%	33%	46%	49%	34%	34%	41%	39%	57%	54%	31%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	180	3	49	9	21	8	22	9	4	7	3	9	142	34	150	9
WeightedBase	154	2**	48*	8**	22**	9**	20**	7**	3**	8**	2**	6**	122	29**	132	5**
EffectiveBase	129	2	36	7	15	6	18	7	4	4	2	7	105	21	107	8
Not At All Agree 1	2	-	1	-	1	-	-	-	-	-	-	-	2	-	2	-
	1%	-	2%	-	5%	-	-	-	-	-	-	-	2%	-	1%	-
2	1	-	-	1	-	-	-	-	-	-	-	-	-	1	1	-
	*	-	-	7%	-	-	-	-	-	-	-	-	-	2%	*	-
3	1	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-
	*	-	-	-	-	-	-	-	-	-	-	-	1%	-	1%	-
4	7	-	3	-	-	2	1	-	-	1	-	-	6	1	6	1
	4%A	-	7%	-	-	22%	5%	-	-	9%	-	-	5%	2%	5%	10%
5	10	-	2	2	3	-	-	1	1	1	-	-	10	-	9	-
	7%A	-	4%	20%	13%	-	-	10%	28%	12%	-	-	8%	-	7%	-
6	12	-	7	1	-	-	3	1	-	*	-	-	8	3	12	-
	8%	-	14%	12%	-	-	13%	17%	-	6%	-	-	7%	9%	9%	-
7	13	*	3	1	2	-	4	-	-	-	-	2	11	2	13	*
	9%	12%	6%	10%	8%	-	21%	-	-	-	-	26%	9%	8%	10%	4%
8	46	1	12	2	8	4	3	2	2	4	1	2	32	13	40	2
	30%	55%	25%	29%	34%	45%	15%	29%	52%	52%	39%	30%	27%	43%	30%	33%
9	29	1	9	1	3	1	5	2	1	-	1	3	23	5	23	2
	19%	32%	18%	9%	12%	8%	24%	29%	20%	-	53%	44%	19%	18%	17%	42%
Agree Completely 10	33	-	12	1	6	2	4	1	-	1	-	-	28	5	25	1
	21%	-	24%	14%	28%	25%	22%	15%	-	13%	-	-	23%	17%	19%	11%
Don't know	1	-	-	-	-	-	-	-	-	1	*	-	-	*	1	-
	*	-	-	-	-	-	-	-	-	8%	8%	-	-	1%	*	-
Total mentions	154	2	48	8	22	9	20	7	3	8	2	6	122	29	132	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.86	8.20	7.82	7.01	7.85	7.67	8.00	7.94	7.35	7.36	8.58	8.18	7.82	8.08	7.73	8.19
1-3 (Net)	3	-	1	1	1	-	-	-	-	-	-	-	3	1	3	-
	2%	-	2%	7%	5%	-	-	-	-	-	-	-	2%	2%	2%	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 287
D1b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iPlayer Kids offers me something that other television and video providers do not
Base = All who have used BBC channel/service in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	154	2**	48*	8**	22**	9**	20**	7**	3**	8**	2**	6**	122	29**	132	5**
EffectiveBase	129	2	36	7	15	6	18	7	4	4	2	7	105	21	107	8
1-4 (Net)	10	-	4	1	1	2	1	-	-	1	-	-	9	1	10	1
	7%	-	9%	7%	5%	22%	5%	-	-	9%	-	-	7%	4%	7%	10%
1-2 (Net)	2	-	1	1	1	-	-	-	-	-	-	-	2	1	2	-
	2%	-	2%	7%	5%	-	-	-	-	-	-	-	2%	2%	2%	-
4-7 (Net)	43	*	15	3	5	2	8	2	1	2	-	2	36	5	40	1
	28%J	12%	31%	42%	21%	22%	39%	27%	28%	27%	-	26%	29%	19%	30%	14%
5-6 (Net)	22	-	8	2	3	-	3	2	1	1	-	-	18	3	21	-
	14%	-	18%	32%	13%	-	13%	27%	28%	18%	-	-	15%	9%	16%	-
8-10 (Net)	107	2	32	4	16	7	12	5	2	5	2	4	83	23	88	5
	70%	88%	67%	51%	74%	78%	61%	73%	72%	65%	92%	74%	68%	79%	67%	86%
7-10 (Net)	121	2	35	5	18	7	16	5	2	5	2	6	94	25	101	5
	79%	100%	74%	61%	82%	78%	82%	73%	72%	65%	92%	100%	78%	87%	76%	90%
9-10 (Net)	62	1	20	2	9	3	9	3	1	1	1	3	51	10	48	3
	40%	32%	43%	22%	39%	32%	46%	44%	20%	13%	53%	44%	42%	36%	37%	53%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 288

D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Base = All respondents

Summary Table						
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
UnweightedBase	4099	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
Not At All Well 1	53	53	61	69	58	58
	1%	1%	1%	2%	1%	1%
2	32	32	25	44	44	27
	1%	1%	1%	1%	1%	1%
3	57	61	61	93	79	75
	1%	1%	1%	2%	2%	2%
4	118	103	91	164	106	133
	3%	3%	2%	4%	3%	3%
5	262	262	255	362	278	278
	6%	6%	6%	9%	7%	7%
6	374	335	319	384	379	445
	9%	8%	8%	9%	9%	11%
7	554	589	554	593	615	581
	13%	14%	14%	14%	15%	14%
8	808	807	792	670	772	744
	20%	20%	19%	16%	19%	18%
9	522	563	501	413	493	518
	13%	14%	12%	10%	12%	13%
Extremely Well 10	464	465	426	285	408	390
	11%	11%	10%	7%	10%	10%
Don't know	858	832	1017	1023	868	852
	21%	20%	25%	25%	21%	21%
Total mentions	4101	4101	4101	4101	4101	4101
	100%	100%	100%	100%	100%	100%
Mean	7.40	7.44	7.40	6.92	7.26	7.24
1-3 (Net)	142	146	146	206	182	160
	3%	4%	4%	5%	4%	4%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 288

D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Base = All respondents

Summary Table						
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
1-4 (Net)	260 6%	249 6%	237 6%	370 9%	287 7%	293 7%
1-2 (Net)	85 2%	86 2%	86 2%	113 3%	102 2%	85 2%
4-7 (Net)	1307 32%	1289 31%	1218 30%	1504 37%	1378 34%	1437 35%
5-6 (Net)	636 15%	598 15%	573 14%	746 18%	657 16%	724 18%
8-10 (Net)	1794 44%	1835 45%	1719 42%	1369 33%	1673 41%	1652 40%
7-10 (Net)	2348 57%	2423 59%	2274 55%	1962 48%	2288 56%	2232 54%
9-10 (Net)	986 24%	1028 25%	927 23%	699 17%	901 22%	908 22%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 289

D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Base = All who have listened to BBC radio in the past 3 months

	Summary Table					
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
UnweightedBase	2297	2297	2297	2297	2297	2297
WeightedBase	2211	2211	2211	2211	2211	2211
EffectiveBase	1551	1551	1551	1551	1551	1551
Not At All Well 1	14 1%	14 1%	18 1%	17 1%	12 1%	11 1%
2	12 1%	14 1%	- -	18 1%	15 1%	7 *
3	23 1%	22 1%	28 1%	54 2%	34 2%	28 1%
4	62 3%	39 2%	43 2%	97 4%	49 2%	64 3%
5	100 5%	102 5%	113 5%	170 8%	114 5%	112 5%
6	192 9%	174 8%	161 7%	238 11%	202 9%	268 12%
7	345 16%	380 17%	350 16%	394 18%	411 19%	378 17%
8	576 26%	571 26%	550 25%	473 21%	542 25%	531 24%
9	401 18%	435 20%	375 17%	304 14%	359 16%	404 18%
Extremely Well 10	384 17%	380 17%	346 16%	230 10%	339 15%	315 14%
Don't know	102 5%	81 4%	226 10%	216 10%	135 6%	92 4%
Total mentions	2211 100%	2211 100%	2211 100%	2211 100%	2211 100%	2211 100%
Mean	7.81	7.87	7.80	7.25	7.69	7.65
1-3 (Net)	50 2%	49 2%	47 2%	89 4%	61 3%	47 2%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 289

D2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Base = All who have listened to BBC radio in the past 3 months

Summary Table						
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
WeightedBase	2211	2211	2211	2211	2211	2211
EffectiveBase	1551	1551	1551	1551	1551	1551
1-4 (Net)	111 5%	89 4%	90 4%	186 8%	109 5%	110 5%
1-2 (Net)	26 1%	28 1%	18 1%	35 2%	27 1%	18 1%
4-7 (Net)	699 32%	695 31%	667 30%	898 41%	775 35%	822 37%
5-6 (Net)	292 13%	276 12%	274 12%	407 18%	316 14%	381 17%
8-10 (Net)	1360 62%	1386 63%	1271 57%	1008 46%	1241 56%	1250 57%
7-10 (Net)	1706 77%	1766 80%	1621 73%	1402 63%	1651 75%	1628 74%
9-10 (Net)	785 35%	815 37%	721 33%	535 24%	698 32%	719 33%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 290

D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides a mix of different types of radio station.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	53	41	11	4	15	17	16	5	3	18	15	5	14	16	18	40	8	2	3
	1%BK	2%zB	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%	2%	2%K	1%	2%	1%	3%
2	32	24	9	3	9	12	9	2	6	5	9	4	3	15	10	22	7	3	1
	1%B	1%zB	*	1%	1%	1%	1%	1%	1%	1%	1%	*	*	2%zKL	1%	1%	2%zO	1%	1%
3	57	36	21	9	8	22	18	7	10	9	13	11	10	16	20	42	10	2	3
	1%	2%	1%	2%	1%	2%	1%	2%	2%	1%	1%	1%	1%	2%	2%	1%	3%zO	1%	3%zO
4	118	66	51	17	22	47	31	5	15	22	48	22	30	42	24	83	28	4	2
	3%O	3%	2%	4%	3%	3%	2%	1%	3%	2%	4%G	2%	3%	4%zKN	2%	2%	8%zOQR	2%	2%
5	262	125	136	37	59	84	81	31	28	79	70	48	65	58	90	216	23	13	9
	6%J	6%	6%	8%	8%	6%	5%	8%	6%	8%J	5%	5%	6%	6%	8%K	6%	7%	6%	8%
6	374	190	184	44	86	124	120	28	46	95	134	87	91	78	118	332	25	12	5
	9%Rcg	10%	9%	9%	11%	9%	8%	7%	10%	9%	10%	9%	9%	8%	10%	10%R	7%	6%	5%
7	554	256	296	72	115	198	168	42	64	147	214	133	143	146	132	472	45	19	17
	13%FNQ	13%	14%	15%	15%	15%F	11%	10%	15%	14%	16%zG	14%	14%	15%	11%	14%	13%	9%	14%
8	808	422	387	91	154	254	309	71	57	237	314	205	221	209	173	693	55	41	19
	20%HNe	21%	18%	19%	20%	19%	21%	17%	13%	23%zH	23%zGH	22%N	22%N	21%N	15%	20%	16%	20%	16%
9	522	279	243	66	83	178	195	40	47	130	209	164	136	112	110	441	41	31	10
	13%NR	14%	12%	14%	11%	13%	13%	10%	11%	12%	15%zGH	17%zLMN	13%N	11%	10%	13%R	12%	15%R	8%
Extremely Well 10	464	212	252	61	71	175	157	34	35	107	207	139	126	105	94	384	29	32	19
	11%NUe	11%	12%	13%	9%	13%D	11%	8%	8%	10%	15%zGHI	15%zMNI	12%N	11%	8%	11%	8%	16%zOP	16%zOP
Don't know	858	348	508	68	161	252	377	143	131	190	124	123	174	198	362	711	73	43	30
	21%ACEU KLad	17%	24%zA	14%	21%zC	18%	25%zCDE	35%zIU	30%zIU	18%J	9%	13%	17%K	20%K	31%zKLM	21%	21%	22%	26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 290

D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides a mix of different types of radio station.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.40ADHN	7.28	7.52zA	7.40	7.16	7.40D	7.53zD	7.30	7.07	7.38H	7.61zGHI	7.74zLMN	7.50MN	7.24	7.09	7.44zP	6.81	7.72zOP	7.32P
1-3 (Net)	142 3%BKO	101 5%zB	41 2%	16 3%	32 4%	51 4%	43 3%	14 4%	19 4%	33 3%	37 3%	20 2%	27 3%	47 5%K	48 4%K	103 3%	24 7%zO	7 3%	7 6%zO
1-4 (Net)	260 6%BFKOYe	167 8%zB	92 4%	33 7%	54 7%	98 7%F	74 5%	19 5%	34 8%	55 5%	85 6%	42 4%	57 6%	89 9%zKL	72 6%	186 5%	52 15%zOQR	11 6%	10 8%
1-2 (Net)	85 2%BKOV	65 3%zB	20 1%	7 1%	24 3%	29 2%	25 2%	7 2%	9 2%	24 2%	23 2%	8 1%	17 2%	31 3%K	28 2%K	61 2%	15 4%zO	5 3%	4 3%
4-7 (Net)	1307 32%FGQce	637 32%	668 32%	171 36%zF	282 36%zF	454 33%F	399 27%	105 26%	153 35%G	344 33%G	467 34%zG	290 31%	329 32%	325 33%	363 32%	1104 32%Q	122 35%Q	47 23%	34 29%
5-6 (Net)	636 15%Fc	316 16%	320 15%	82 17%	145 19%zF	209 15%	200 14%	58 14%	74 17%	174 17%	204 15%	135 14%	156 15%	136 14%	208 18%zKM	548 16%	48 14%	24 12%	15 12%
8-10 (Net)	1794 44%DGHNP e	913 46%z	882 42%	219 46%D	308 39%	607 44%	660 45%	145 36%	139 31%	473 46%GH	731 54%zGHI	507 54%zLMN	483 48%zN	426 43%N	378 33%	1517 44%P	125 36%	104 52%zOPR	47 40%
7-10 (Net)	2348 57%GHNPe	1168 58%	1178 56%	291 61%D	424 54%	805 59%	828 56%	186 46%	203 46%	621 60%GH	945 70%zGHI	640 68%zLMN	626 62%zN	573 57%N	509 44%	1990 58%P	171 50%	123 61%P	64 54%
9-10 (Net)	986 24%DGHNU e	491 25%	495 24%	127 27%D	154 20%	353 26%D	351 24%	74 18%	81 18%	237 23%	417 31%zGHI	302 32%zLMN	262 26%N	217 22%	204 18%	825 24%	70 20%	63 31%zOP	28 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 290

D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides a mix of different types of radio station.

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	53	-	8	2	2	2	14	1	-	-	4	7	32	14	48	1
	1%BK	-	1%	1%	*	1%	3%zSTV	*	-	-	3%S	2%	1%	1%	1%	*
2	32	4	4	*	-	4	2	2	4	-	1	1	19	10	24	3
	1%B	1%	1%	*	-	2%V	1%	1%	2%V	-	1%	*	1%	1%	1%	1%
3	57	6	11	1	4	4	2	1	-	2	4	8	36	21	50	4
	1%	2%	1%	1%	1%	2%	*	*	-	2%	3%X	2%X	1%	1%	1%	1%
4	118	7	27	2	9	3	10	1	10	3	5	6	78	33	94	11
	3%O	3%	3%	1%	2%	1%	2%	1%	6%Yc	3%	3%	2%	3%	2%	3%	3%
5	262	13	66	13	26	10	27	12	16	2	8	22	158	96	212	25
	6%J	4%	8%	8%	7%	5%	6%	6%	9%	2%	5%	6%	6%	7%	6%	7%
6	374	41	92	17	36	26	43	16	16	16	13	16	236	131	333	17
	9%Rcg	14%zc	11%c	11%c	9%c	12%c	9%c	7%	8%	14%c	8%	4%	9%	9%	10%g	5%
7	554	54	117	21	42	26	55	31	30	25	28	45	363	177	456	59
	13%FNQ	18%V	14%	14%	11%	12%	12%	14%	16%	22%zVXc	18%	12%	14%	12%	13%	17%
8	808	65	168	39	69	41	86	65	36	22	27	77	541	261	681	72
	20%HNe	22%	19%	25%	18%	19%	18%	29%zTVXb	19%	20%	18%	21%	21%ze	18%	20%	20%
9	522	27	113	16	53	29	62	27	22	19	16	58	337	177	436	62
	13%NR	9%	13%	11%	14%	14%	13%	12%	12%	17%	10%	16%S	13%	12%	12%	17%zf
Extremely Well 10	464	36	80	6	51	17	56	31	20	13	22	52	318	135	397	40
	11%NUe	12%U	9%	4%	13%U	8%	12%U	14%U	11%	11%	14%U	14%TU	13%ze	9%	11%	11%
Don't know	858	46	178	35	98	51	116	38	33	11	29	77	409	418	756	61
	21%ACEU	15%	21%a	23%a	25%Sa	24%Sa	24%Sa	17%	18%	10%	18%	21%a	16%	28%zd	22%z	17%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 290

D2_1. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides a mix of different types of radio station.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.40ADHN	7.38	7.31	7.23	7.64T	7.31	7.40	7.79zSTU Wh	7.27	7.60	7.31	7.65T	7.45	7.36	7.40	7.59
1-3 (Net)	142 3%BKO	9 3%	23 3%	3 2%	6 1%	9 4%	18 4%	4 2%	4 2%	2 2%	9 6%V	16 4%V	88 3%	45 3%	123 4%	8 2%
1-4 (Net)	260 6%BFKOYe	17 6%	50 6%	5 3%	14 4%	12 6%	29 6%	5 2%	14 8%Y	5 4%	14 9%Y	22 6%	166 7%	77 5%	217 6%	19 5%
1-2 (Net)	85 2%BKOV	4 1%	12 1%	2 1%	2 *	5 3%	17 4%TV	3 1%	4 2%	- -	5 3%V	8 2%	52 2%	24 2%	72 2%	4 1%
4-7 (Net)	1307 32%FGQce	115 39%zVXYc	303 35%c	52 35%c	113 29%	65 31%	136 29%	60 27%	72 39%Yc	46 41%Yc	53 34%	89 24%	835 33%	437 30%	1095 31%	113 32%
5-6 (Net)	636 15%Fc	54 18%c	158 18%c	30 20%c	62 16%	36 17%	71 15%	28 13%	32 17%	18 16%	20 13%	38 10%	394 16%	227 15%	545 16%	43 12%
8-10 (Net)	1794 44%DGHNP e	128 43%	361 42%	61 40%	173 44%	87 41%	203 43%	122 54%zSTUV WXh	78 42%	54 48%	66 42%	186 51%zT	1197 47%ze	572 39%	1514 43%	174 49%
7-10 (Net)	2348 57%GHNP e	181 61%	478 55%	82 54%	214 55%	112 53%	258 55%	153 68%zTUVV X	107 58%	79 70%zTUVV X	94 60%	231 63%	1559 62%ze	749 51%	1970 56%	233 65%zf
9-10 (Net)	986 24%DGHNU e	63 21%	193 22%	22 15%	104 27%U	46 22%	118 25%U	57 26%U	42 23%	31 28%U	38 24%	109 30%zSTU	655 26%ze	311 21%	833 24%	102 29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 291

D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides high quality radio output.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	53	37	16	6	14	21	12	3	6	20	8	4	11	15	23	32	15	3	3
	1%BJKO	2%zB	1%	1%	2%	2%	1%	1%	1%	2%J	1%	*	1%	2%K	2%zK	1%	4%zO	1%	3%zO
2	32	27	5	1	9	11	12	2	5	8	9	1	5	16	11	23	8	1	1
	1%BKe	1%zB	*	*	1%	1%	1%	1%	1%	1%	1%	*	*	2%zK	1%K	1%	2%zO	*	*
3	61	34	26	6	9	22	24	9	6	11	20	14	9	14	23	48	10	1	2
	1%	2%	1%	1%	1%	2%	2%	2%	1%	1%	1%	1%	1%	1%	2%	1%	3%	1%	2%
4	103	61	42	12	20	45	26	10	12	29	21	13	34	24	31	75	20	7	2
	3%JKO	3%	2%	3%	3%	3%F	2%	2%	3%	3%	2%	1%	3%K	2%	3%	2%	6%zOR	3%	2%
5	262	119	143	29	59	91	83	26	42	75	81	49	62	64	87	221	25	11	5
	6%	6%	7%	6%	8%	7%	6%	6%	9%zJ	7%	6%	5%	6%	6%	8%K	6%	7%	6%	4%
6	335	163	172	56	69	116	94	25	39	81	121	69	82	73	111	288	27	11	9
	8%Fce	8%	8%	12%zF	9%	9%	6%	6%	9%	8%	9%	7%	8%	7%	10%	8%	8%	6%	7%
7	589	281	308	72	138	181	197	50	59	153	239	155	144	160	129	507	44	21	16
	14%Ne	14%	15%	15%	18%zEF	13%	13%	12%	13%	15%	18%zG	16%zN	14%	16%N	11%	15%	13%	11%	14%
8	807	423	383	101	147	280	279	64	69	244	300	203	223	201	180	693	58	41	14
	20%NR	21%z	18%	21%	19%	21%	19%	16%	16%	23%zGH	22%zGH	22%N	22%N	20%N	16%	20%R	17%	20%R	12%
9	563	294	269	63	90	186	224	45	45	127	231	177	162	111	113	475	44	30	15
	14%MNF	15%	13%	13%	12%	14%	15%	11%	10%	12%	17%zGHI	19%zMN	16%MN	11%	10%	14%	13%	15%	13%
Extremely Well 10	465	219	246	62	67	167	169	40	32	98	210	144	119	113	89	388	26	31	20
	11%DHNPU	11%	12%	13%D	9%	12%D	11%	10%	7%	9%	15%zGHI	15%zLMN	12%N	11%N	8%	11%	7%	15%zP	17%zOP
Don't know	832	341	489	66	160	244	361	132	127	194	118	111	162	205	353	685	70	45	32
	20%ACEJK LSad	17%	23%zA	14%	20%zC	18%	24%zCE	33%zIJ	29%zIJ	19%J	9%	12%	16%K	21%KL	31%zKLM	20%	20%	22%	27%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 291

D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides high quality radio output.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.44ADHN P	7.35	7.53zA	7.49D	7.18	7.40	7.60zD	7.37	7.06	7.32	7.70zGHI	7.84zLMN	7.55N	7.33N	7.01	7.49zP	6.71	7.75zP	7.56P
1-3 (Net)	146 4%BKO	99 5%B	47 2%	13 3%	33 4%	53 4%	47 3%	14 3%	16 4%	39 4%	37 3%	19 2%	25 2%	45 4%K	57 5%zKL	104 3%	32 9%zOQ	4 2%	6 5%
1-4 (Net)	249 6%BJKO	160 8%B	89 4%	25 5%	53 7%	98 7%F	73 5%	24 6%	28 6%	68 7%J	58 4%	33 3%	59 6%K	69 7%K	88 8%zK	178 5%	52 15%zOQR	11 5%	8 6%
1-2 (Net)	86 2%BJKO	64 3%B	21 1%	7 1%	24 3%	32 2%	23 2%	5 1%	10 2%	28 3%J	17 1%	5 1%	15 2%	31 3%K	34 3%K	56 2%	23 7%zOQ	3 2%	4 3%
4-7 (Net)	1289 31%FQXe	624 31%	664 32%	168 36%F	286 37%zF	434 32%F	400 27%	111 27%	152 34%	338 33%	463 34%zG	286 30%	323 32%	321 32%	359 31%	1091 32%Q	115 33%Q	50 25%	32 27%
5-6 (Net)	598 15%FKc	282 14%	315 15%	84 18%zF	128 16%F	208 15%F	177 12%	51 13%	80 18%	156 15%	203 15%	118 13%	144 14%	137 14%	199 17%zK	510 15%	52 15%	22 11%	14 12%
8-10 (Net)	1835 45%BDGHN PTe	935 47%B	898 43%	225 48%D	305 39%	633 46%D	671 45%D	149 37%	146 33%	469 45%GH	741 55%zGHI	524 56%zLMN	504 50%zMN	425 43%N	382 33%	1556 45%P	127 37%	102 51%PR	49 41%
7-10 (Net)	2423 59%GHNPe	1216 61%	1206 57%	297 63%	443 57%	814 60%	869 59%	199 49%	205 47%	622 60%GH	980 72%zGHI	678 72%zLMN	648 64%zN	586 59%N	512 44%	2063 60%zP	171 50%	123 61%P	66 55%
9-10 (Net)	1028 25%DHIne	513 26%	515 25%	125 26%D	158 20%	353 26%D	393 27%D	85 21%	77 18%	225 22%	441 32%zGHI	321 34%zLMN	281 28%MN	224 23%N	202 18%	863 25%	69 20%	61 30%P	35 30%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 291

D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides high quality radio output.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	53	1	4	-	2	2	15	1	-	-	5	3	29	16	48	2
	1%BJKO	*	1%	-	*	1%	3%zSTVY	*	-	-	3%STV	1%	1%	1%	1%	1%
2	32	4	5	-	1	-	2	2	4	-	1	5	26	6	27	*
	1%BKe	1%	1%	-	*	-	*	1%	2%	-	1%	1%	1%	*	1%	*
3	61	6	17	1	6	6	3	1	-	1	*	6	35	22	49	7
	1%	2%	2%	1%	2%	3%	1%	*	-	1%	*	2%	1%	1%	1%	2%
4	103	11	13	5	10	6	6	3	9	1	3	8	58	39	86	7
	3%JKO	4%	2%	3%	2%	3%	1%	1%	5%TX	1%	2%	2%	2%	3%	2%	2%
5	262	26	72	12	27	10	19	6	15	8	10	18	166	91	218	23
	6%	9%XY	8%zXY	8%	7%	5%	4%	3%	8%	7%	6%	5%	7%	6%	6%	7%
6	335	39	82	15	27	17	37	18	17	6	13	14	226	101	293	22
	8%Fce	13%zVc	10%c	10%c	7%	8%	8%	8%	9%c	5%	9%	4%	9%	7%	8%	6%
7	589	45	143	15	49	29	56	35	26	24	22	62	393	187	488	60
	14%Ne	15%	17%	10%	13%	14%	12%	15%	14%	22%UX	14%	17%	16%ze	13%	14%	17%
8	807	63	152	41	69	49	92	50	39	30	37	71	518	280	695	59
	20%NR	21%	18%	27%zTV	18%	23%	19%	22%	21%	27%	24%	19%	20%	19%	20%	17%
9	563	34	115	21	58	20	63	41	20	22	23	57	371	184	448	75
	14%MNF	11%	13%	14%	15%	10%	13%	18%W	11%	20%W	15%	15%	15%	12%	13%	21%zf
Extremely Well 10	465	37	86	5	57	20	60	28	24	10	18	44	302	153	403	35
	11%DHNPU	12%U	10%U	3%	15%U	9%	13%U	12%U	13%U	9%	11%U	12%U	12%	10%	12%	10%
Don't know	832	32	174	36	85	52	120	41	32	11	24	79	404	394	732	65
	20%ACEJK	11%	20%Sa	24%Sa	22%Sa	25%Sa	25%zSab	18%	17%	9%	15%	22%Sa	16%	27%zd	21%z	18%
	LSad															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 291

D2_2. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides high quality radio output.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.44ADHN	7.27	7.36	7.35	7.68ST	7.34	7.54	7.88zSTU	7.39	7.74	7.44	7.62	7.47	7.46	7.44	7.62
	P							Wh								
1-3 (Net)	146	10	27	1	8	9	21	3	4	1	6	14	90	43	124	10
	4%BKO	3%	3%	1%	2%	4%	4%	1%	2%	1%	4%	4%	4%	3%	4%	3%
1-4 (Net)	249	21	40	6	18	15	27	6	12	2	9	22	148	82	210	17
	6%BKO	7%	5%	4%	5%	7%	6%	3%	7%	2%	6%	6%	6%	6%	6%	5%
1-2 (Net)	86	5	10	-	2	2	17	2	4	-	6	8	55	22	75	3
	2%BKO	2%	1%	-	1%	1%	4%TUV	1%	2%	-	4%TUV	2%	2%	1%	2%	1%
4-7 (Net)	1289	121	311	47	113	62	118	62	67	39	49	102	843	418	1085	112
	31%FQXe	41%zVWXYc	36%zXc	31%	29%	29%	25%	28%	36%X	35%	31%	28%	33%ze	28%	31%	32%
5-6 (Net)	598	65	154	27	54	26	56	24	32	14	23	33	392	192	511	45
	15%FKc	22%zVWXYc	18%zXYc	18%c	14%	12%	12%	11%	17%c	12%	15%	9%	15%	13%	15%	13%
8-10 (Net)	1835	135	352	67	184	89	215	119	83	62	78	172	1191	616	1547	169
	45%BDGHN	45%	41%	44%	47%	42%	45%	53%zT	45%	55%T	50%	47%	47%ze	42%	44%	48%
	PTe															
7-10 (Net)	2423	180	495	82	233	119	271	153	109	86	100	234	1584	803	2035	229
	59%GHNPe	60%	57%	54%	60%	56%	57%	68%zTUWX	59%	77%zSTUV	64%	64%	63%ze	55%	58%	64%
										WXhc						
9-10 (Net)	1028	71	201	26	115	40	123	69	44	32	41	101	673	336	852	110
	25%DHNe	24%	23%	17%	30%UW	19%	26%	31%UW	24%	29%	26%	27%U	27%ze	23%	24%	31%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 292

D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Supports UK music and presenters.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	61	40	21	3	16	21	21	4	9	18	9	5	16	16	24	39	15	4	2
	1%BJKOT	2%zB	1%	1%	2%	2%	1%	1%	2%J	2%J	1%	1%	2%	2%	2%K	1%	4%zO	2%	2%
2	25	18	8	1	6	13	5	6	1	4	10	2	8	4	10	17	8	*	*
	1%	1%	*	*	1%	1%	*	1%	*	*	1%	*	1%	*	1%	*	2%zOQ	*	*
3	61	36	25	2	15	17	27	8	8	12	15	12	12	16	20	41	18	1	1
	1%CO	2%	1%	*	2%C	1%	2%C	2%	2%	1%	1%	1%	1%	2%	2%	1%	5%zOQR	1%	1%
4	91	43	47	9	25	29	27	8	14	26	24	18	25	21	26	73	12	3	2
	2%	2%	2%	2%	3%	2%	2%	2%	3%	3%	2%	2%	3%	2%	2%	2%	3%	2%	2%
5	255	129	126	27	50	101	77	26	30	68	76	40	59	65	91	211	21	13	9
	6%Kbf	6%	6%	6%	6%	7%	5%	6%	7%	7%	6%	4%	6%	7%	8%zK	6%	6%	7%	8%
6	319	155	164	44	63	122	91	18	34	86	131	82	87	72	77	278	21	14	6
	8%FG	8%	8%	9%F	8%	9%F	6%	4%	8%	8%G	10%zG	9%	9%	7%	7%	8%	6%	7%	5%
7	554	295	257	81	114	189	170	44	63	154	218	152	137	150	115	476	42	23	14
	14%FNX	15%	12%	17%zF	15%	14%	11%	11%	14%	15%	16%zG	16%zN	14%N	15%N	10%	14%	12%	11%	12%
8	792	397	394	97	152	259	284	65	82	213	314	210	209	183	191	673	60	40	20
	19%N	20%	19%	21%	19%	19%	19%	16%	19%	20%	23%zG	22%zN	21%	18%	17%	20%	17%	20%	16%
9	501	250	250	74	87	157	183	51	32	130	191	144	125	127	104	418	42	29	12
	12%HN	13%	12%	16%zDE	11%	11%	12%	13%H	7%	13%H	14%zH	15%zN	12%N	13%N	9%	12%	12%	14%	10%
Extremely Well 10	426	206	220	59	78	166	124	32	31	95	194	108	123	98	98	359	23	26	19
	10%FNPe	10%	10%	12%F	10%	12%zF	8%	8%	7%	9%	14%zGHI	11%N	12%N	10%	8%	10%	7%	13%P	16%zOP
Don't know	1017	429	587	76	178	292	472	145	136	233	177	167	211	244	395	850	84	49	34
	25%ACEJK Lad	21%	28%zA	16%	23%C	21%C	32%zCDE	36%zI	31%zI	22%J	13%	18%	21%	24%K	34%zKLM	25%	24%	24%	28%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 292

D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Supports UK music and presenters.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.40ADHN P	7.32	7.49A	7.66zDE	7.22	7.38	7.44	7.32	7.04	7.35H	7.64zGHI	7.67zLMN	7.45N	7.38N	7.10	7.46zP	6.68	7.61P	7.57P
1-3 (Net)	146 4%BCJKO	93 5%zB	53 3%	6 1%	37 5%C	51 4%C	52 4%C	18 4%	19 4%	34 3%	34 3%	19 2%	37 4%	36 4%	55 5%zK	97 3%	40 12%zOQR	6 3%	4 3%
1-4 (Net)	237 6%BCJKOY	137 7%zB	100 5%	15 3%	63 8%zCF	80 6%C	79 5%	26 6%	32 7%J	60 6%	58 4%	37 4%	62 6%	57 6%	81 7%K	170 5%	52 15%zOQR	9 4%	6 5%
1-2 (Net)	86 2%BKOT	57 3%zB	28 1%	4 1%	22 3%C	34 2%	26 2%	10 2%	11 2%	22 2%	19 1%	7 1%	24 2%K	20 2%	34 3%zK	56 2%	22 6%zOQR	4 2%	3 2%
4-7 (Net)	1218 30%FGNXe	623 31%	594 28%	162 34%zF	252 32%F	440 32%zF	365 25%	96 24%	140 32%G	334 32%G	449 33%zG	292 31%	309 31%	308 31%	309 27%	1039 30%	96 28%	53 26%	31 26%
5-6 (Net)	573 14%Fc	284 14%	289 14%	71 15%	113 14%	222 16%zF	168 11%	44 11%	64 14%	154 15%	207 15%	122 13%	147 14%	137 14%	168 15%	489 14%	42 12%	27 13%	15 13%
8-10 (Net)	1719 42%GHNTe	854 43%	865 41%	230 49%zDEF	317 40%	582 43%	591 40%	148 36%	146 33%	439 42%H	699 51%zGHI	462 49%zLMN	457 45%N	408 41%N	393 34%	1450 42%	125 36%	94 47%P	50 42%
7-10 (Net)	2274 55%BFGHN Pe	1149 57%zB	1122 53%	311 66%zDEF	430 55%	771 57%F	761 51%	192 47%	209 47%	593 57%GH	917 67%zGHI	614 65%zLMN	594 59%N	558 56%N	508 44%	1926 56%P	166 48%	117 58%P	64 54%
9-10 (Net)	927 23%HNTe	456 23%	471 22%	133 28%zDF	164 21%	323 24%	307 21%	83 20%	64 14%	226 22%H	385 28%zGHI	252 27%zN	248 24%N	225 23%N	202 18%	777 23%	65 19%	55 27%P	31 26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 292

D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Supports UK music and presenters.

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	61	2	5	-	3	3	15	1	-	-	6	4	32	20	58	1
	1%BJKOT	1%	1%	-	1%	2%	3%zTVY	*	-	-	4%zTUVYh	1%	1%	1%	2%	*
2	25	1	3	-	-	3	5	1	-	-	-	4	15	8	20	2
	1%	*	*	-	-	1%	1%	1%	-	-	-	1%	1%	1%	1%	1%
3	61	4	14	1	6	3	3	1	4	1	3	1	39	20	51	3
	1%CO	1%	2%	1%	1%	1%	1%	*	2%	1%	2%	*	2%	1%	1%	1%
4	91	5	16	1	7	5	9	1	13	3	3	11	58	27	83	5
	2%	2%	2%	1%	2%	2%	2%	1%	7%zSTUVX Y	3%	2%	3%	2%	2%	2%	1%
5	255	20	71	10	27	7	25	12	19	4	1	16	161	89	199	28
	6%Kbf	7%b	8%zWb	7%b	7%b	3%	5%b	5%b	10%Wbc	3%	1%	4%	6%	6%	6%	8%
6	319	23	89	16	32	13	29	14	19	10	12	20	212	98	270	27
	8%FG	8%	10%zXc	11%	8%	6%	6%	6%	10%	9%	7%	5%	8%	7%	8%	7%
7	554	48	132	21	43	29	45	41	25	22	24	48	364	182	471	43
	14%FNX	16%X	15%X	14%	11%	14%	9%	18%VX	14%	19%X	15%	13%	14%	12%	14%	12%
8	792	62	156	40	69	39	97	39	29	32	37	73	520	261	662	78
	19%N	21%	18%	27%Th	18%	18%	21%	18%	16%	28%Th	24%	20%	21%	18%	19%	22%
9	501	34	90	17	51	30	55	37	15	14	16	59	325	171	417	57
	12%HN	11%	10%	11%	13%	14%	12%	16%Th	8%	12%	10%	16%Th	13%	12%	12%	16%z
Extremely Well 10	426	30	76	9	42	19	57	27	23	11	21	44	302	117	369	32
	10%FNPe	10%	9%	6%	11%	9%	12%	12%	12%	10%	13%	12%	12%	8%	11%	9%
Don't know	1017	68	214	35	111	62	133	50	39	16	35	87	501	478	889	79
	25%ACEJK Lad	23%	25%	23%	28%a	29%a	28%a	22%	21%	15%	22%	24%	20%	33%zd	26%z	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 292

D2_3. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Supports UK music and presenters.

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.40ADHN	7.45	7.29	7.49	7.54	7.48	7.42	7.79zTh	7.12	7.66	7.49	7.66Th	7.46	7.36	7.40	7.58
1-3 (Net)	146 4%BCJKO	8 3%	21 2%	1 1%	9 2%	9 4%	23 5%	3 1%	4 2%	1 1%	9 6%Y	10 3%	86 3%	48 3%	128 4%	7 2%
1-4 (Net)	237 6%BCJKOY	13 4%	36 4%	2 2%	16 4%	13 6%	32 7%UY	4 2%	16 9%TUY	4 4%	12 8%UY	21 6%	144 6%	75 5%	210 6%	12 3%
1-2 (Net)	86 2%BKOT	4 1%	7 1%	-	3 1%	6 3%T	20 4%zTUVh	2 1%	-	-	6 4%TUVh	8 2%	47 2%	29 2%	77 2%	3 1%
4-7 (Net)	1218 30%FGNXe	96 32%K	308 36%zVWXb	48 32%	108 28%	53 25%	108 23%	68 30%	76 41%zVWXb	38 34%	39 25%	95 26%	795 31%ze	396 27%	1023 29%	103 29%
5-6 (Net)	573 14%Fc	43 14%	161 19%zWXYb	26 17%Wbc	59 15%	19 9%	55 12%	26 12%	38 21%zWXYb	14 12%	12 8%	36 10%	373 15%	187 13%	469 13%	54 15%
8-10 (Net)	1719 42%GHNTe	127 42%	321 37%	67 44%	162 42%	88 42%	209 44%T	103 46%T	67 36%	57 51%T	74 47%	176 48%Th	1147 45%ze	549 37%	1448 42%	167 47%
7-10 (Net)	2274 55%BFGHN	175 59%	453 52%	87 58%	204 52%	117 55%	254 54%	144 64%zTVXh	92 50%	79 70%zTVWX	97 62%	224 61%Th	1511 60%ze	731 50%	1919 55%	211 59%
9-10 (Net)	927 23%HNTE	64 22%	166 19%	26 17%	93 24%	49 23%	112 24%	64 29%TU	38 20%	25 22%	36 23%	103 28%zTU	627 25%ze	288 20%	786 23%	89 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 293

D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Takes risks and provides radio content or music that is new and innovative or less well known

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	69	45	23	7	12	29	21	4	10	21	16	11	12	20	25	47	17	2	3
	2%BOV	2%zB	1%	1%	2%	2%	1%	1%	2%	2%	1%	1%	1%	2%	2%	1%	5%zOQ	1%	2%
2	44	33	11	4	16	12	13	5	2	8	15	6	13	11	14	32	5	4	3
	1%Bf	2%zB	1%	1%	2%z	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	3%zO
3	93	64	29	13	17	29	34	15	10	24	20	13	27	22	31	70	16	4	3
	2%BJK	3%zB	1%	3%	2%	2%	2%	4%J	2%	2%	1%	1%	3%	2%	3%	2%	5%zO	2%	3%
4	164	84	80	16	32	46	69	13	19	34	60	46	39	38	41	138	19	4	2
	4%W	4%	4%	3%	4%	3%	5%	3%	4%	3%	4%	5%	4%	4%	4%	4%	6%	2%	2%
5	362	188	174	45	76	138	103	36	48	106	114	74	91	98	99	304	30	20	8
	9%FX	9%	8%	10%	10%	10%F	7%	9%	11%	10%	8%	8%	9%	10%	9%	9%	9%	10%	7%
6	384	179	204	41	75	141	127	25	48	109	139	88	99	93	104	322	30	19	13
	9%Ge	9%	10%	9%	10%	10%	9%	6%	11%G	10%G	10%G	9%	10%	9%	9%	9%	9%	10%	11%
7	593	296	297	85	128	189	190	38	49	174	236	162	168	138	126	517	37	23	16
	14%GN	15%	14%	18%zEF	16%	14%	13%	9%	11%	17%zGH	17%zGH	17%zN	17%N	14%	11%	15%	11%	11%	13%
8	670	351	319	83	136	241	211	56	47	175	298	182	166	169	154	561	63	31	15
	16%FHNe	18%	15%	18%	17%	18%F	14%	14%	11%	17%H	22%zGHI	19%zN	16%	17%	13%	16%	18%	15%	12%
9	413	211	203	56	74	145	139	39	43	100	165	122	105	96	91	358	24	24	7
	10%NRe	11%	10%	12%	9%	11%	9%	10%	10%	10%	12%z	13%zN	10%	10%	8%	10%R	7%	12%PR	6%
Extremely Well 10	285	126	160	46	54	92	93	24	20	62	130	73	80	69	63	237	14	18	16
	7%NP	6%	8%	10%zF	7%	7%	6%	6%	5%	6%	10%zHI	8%	8%	7%	5%	7%	4%	9%P	13%zOP
Don't know	1023	422	599	77	163	302	480	152	144	226	165	163	213	242	404	849	90	51	33
	25%ACDEIJKLad	21%	29%zA	16%	21%	22%C	32%zCDE	37%zIJ	33%zIJ	22%J	12%	17%	21%	24%K	35%zKLM	25%	26%	25%	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 293

D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Takes risks and provides radio content or music that is new and innovative or less well known

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.92AHNP	6.78	7.07zA	7.11	6.84	6.91	6.90	6.85	6.61	6.84	7.18zGHI	7.16zMN	6.96N	6.87	6.67	6.97zP	6.28	7.09P	6.92P
1-3 (Net)	206	142	63	23	45	69	68	24	22	54	51	29	53	53	70	149	37	10	9
	5%BJKOVf	7%zB	3%	5%	6%	5%	5%	6%	5%	5%	4%	3%	5%K	5%K	6%K	4%	11%zOQ	5%	8%zO
1-4 (Net)	370	226	143	39	77	116	138	37	41	88	111	76	92	91	111	287	57	15	12
	9%BO	11%zB	7%	8%	10%	8%	9%	9%	9%	8%	8%	8%	9%	9%	10%	8%	16%zOQR	7%	10%
1-2 (Net)	113	78	35	10	28	40	34	9	12	30	31	17	26	31	39	79	21	6	6
	3%BKOVf	4%zB	2%	2%	4%	3%	2%	2%	3%	3%	2%	2%	3%	3%	3%K	2%	6%zO	3%	5%zO
4-7 (Net)	1504	747	755	188	312	515	489	112	164	422	550	370	397	367	370	1281	116	67	39
	37%FGNXe	37%	36%	40%F	40%F	38%F	33%	28%	37%G	41%zG	40%zG	39%N	39%N	37%	32%	37%	34%	33%	33%
5-6 (Net)	746	367	378	86	151	279	230	61	96	215	253	162	190	191	203	626	60	39	21
	18%FXe	18%	18%	18%	19%	20%zF	16%	15%	22%G	21%zG	19%	17%	19%	19%	18%	18%	17%	20%	18%
8-10 (Net)	1369	687	681	185	263	479	442	119	111	337	593	377	351	334	308	1157	101	74	37
	33%FHNe	34%	32%	39%zF	34%	35%F	30%	29%	25%	32%H	44%zGHI	40%zLMN	35%N	34%N	27%	34%	29%	37%	32%
7-10 (Net)	1962	984	978	270	391	668	633	157	160	511	829	539	519	472	433	1674	138	97	53
	48%FGHNP	49%	47%	57%zDEF	50%F	49%F	43%	39%	36%	49%GH	61%zGHI	57%zLMN	51%N	47%N	38%	49%P	40%	48%	45%
9-10 (Net)	699	336	363	102	127	237	232	63	64	163	295	195	185	165	154	596	38	43	23
	17%NPUE	17%	17%	22%zDF	16%	17%	16%	16%	14%	16%	22%zGHI	21%zMN	18%N	17%	13%	17%P	11%	21%P	19%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 293

D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Takes risks and provides radio content or music that is new and innovative or less well known

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	69	-	11	-	1	3	15	4	-	1	6	6	38	22	59	4
	2%BOV	-	1%	-	*	2%	3%zSV	2%	-	1%	4%STUVh	2%	1%	1%	2%	1%
2	44	2	6	3	-	2	2	4	7	*	-	5	32	12	24	8
	1%Bf	1%	1%	2%V	-	1%	*	2%V	4%zTVX	*	-	1%	1%	1%	1%	2%f
3	93	14	16	3	9	8	7	1	2	2	2	5	53	36	77	7
	2%BJK	5%zTYc	2%	2%	2%	4%Y	2%	*	1%	2%	1%	1%	2%	2%	2%	2%
4	164	23	40	6	19	2	14	5	13	2	5	11	102	56	144	9
	4%W	8%zWXYc	5%W	4%	5%W	1%	3%	2%	7%W	2%	3%	3%	4%	4%	4%	3%
5	362	33	100	11	29	17	26	13	24	11	16	22	242	112	309	33
	9%FX	11%X	12%zXYc	7%	8%	8%	5%	6%	13%Xc	10%	10%	6%	10%	8%	9%	9%
6	384	21	83	20	43	13	36	28	22	14	10	34	262	114	321	39
	9%Ge	7%	10%	13%	11%	6%	8%	12%	12%	6%	9%	9%	10%ze	8%	9%	11%
7	593	46	136	19	49	35	65	36	30	19	21	60	386	199	509	40
	14%GN	15%	16%	13%	13%	16%	14%	16%	17%	13%	16%	16%	15%	13%	15%	11%
8	670	56	124	34	61	29	72	45	23	23	34	59	445	213	564	61
	16%FHNe	19%	14%	23%Th	16%	14%	15%	20%	13%	21%	21%	16%	18%ze	14%	16%	17%
9	413	25	88	8	42	19	63	22	12	18	17	45	286	124	346	46
	10%NRe	8%	10%	5%	11%	9%	13%U	10%	7%	16%Uh	11%	12%U	11%ze	8%	10%	13%
Extremely Well 10	285	17	50	5	35	19	32	16	16	8	14	26	194	88	243	23
	7%NP	6%	6%	3%	9%	9%	7%	7%	9%	7%	9%	7%	8%	6%	7%	6%
Don't know	1023	61	210	43	102	63	141	50	36	15	32	96	489	497	891	87
	25%ACDEIJKLad	20%	24%a	28%a	26%a	30%Sa	30%zSha	22%	20%	13%	20%	26%a	19%	34%zd	26%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 293

D2_4. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Takes risks and provides radio content or music that is new and innovative or less well known

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.92AHNP	6.74	6.82	6.81	7.18StH	7.05	7.10	7.12	6.63	7.26	7.03	7.14h	6.98	6.88	6.93	6.99
1-3 (Net)	206	16	33	6	9	14	25	9	9	3	9	16	122	69	161	19
	5%BJKOVf	5%	4%	4%	2%	7%V	5%	4%	5%	3%	6%	4%	5%	5%	5%	5%
1-4 (Net)	370	39	73	12	28	16	39	13	22	5	13	26	224	125	304	28
	9%BO	13%VY	8%	8%	7%	8%	8%	6%	12%	5%	9%	7%	9%	9%	9%	8%
1-2 (Net)	113	2	17	3	1	6	17	8	7	1	6	11	69	33	83	12
	3%BKOVf	1%	2%V	2%	*	3%V	4%SV	4%V	4%V	1%	4%SV	3%V	3%	2%	2%	3%
4-7 (Net)	1504	123	359	56	140	67	141	82	89	46	52	126	992	481	1283	121
	37%FGNXe	41%X	42%zWX	37%	36%	31%	30%	37%	48%zVWXb c	40%	33%	34%	39%ze	33%	37%	34%
5-6 (Net)	746	54	184	30	72	30	61	41	46	25	26	56	504	226	630	71
	18%FXe	18%	21%zXc	20%	19%	14%	13%	18%	25%WXc	22%	17%	15%	20%ze	15%	18%	20%
8-10 (Net)	1369	99	262	47	137	68	167	83	52	49	64	130	926	425	1153	129
	33%FHNe	33%	30%	31%	35%	32%	35%	37%	28%	43%Th	41%Th	35%	37%ze	29%	33%	36%
7-10 (Net)	1962	145	398	66	187	102	232	119	82	68	85	190	1312	623	1662	170
	48%FGHNPe	49%	46%	44%	48%	48%	49%	53%	44%	60%zTUh	54%	52%	52%ze	42%	48%	48%
9-10 (Net)	699	42	138	13	77	39	94	38	28	25	31	71	480	212	589	68
	17%NPUE	14%	16%U	8%	20%U	18%U	20%U	17%U	15%	23%U	20%U	19%U	19%ze	14%	17%	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 294

D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	58	40	18	5	13	23	17	7	4	18	15	6	13	17	23	41	12	3	3
	1%BKO	2%zB	1%	1%	2%	2%	1%	2%	1%	2%	1%	1%	1%	2%	2%K	1%	3%zO	1%	2%
2	44	26	19	2	12	15	15	5	9	5	19	5	7	17	15	35	7	1	2
	1%	1%	1%	*	2%	1%	1%	1%	2%I	1%	1%	1%	1%	2%K	1%	1%	2%	1%	2%
3	79	48	32	8	23	21	27	8	9	17	25	12	20	17	31	57	17	4	2
	2%OX	2%	2%	2%	3%	2%	2%	2%	2%	2%	2%	1%	2%	2%	3%K	2%	5%zOR	2%	1%
4	106	63	43	14	18	43	31	10	10	27	28	19	28	31	27	82	19	3	2
	3%f	3%	2%	3%	2%	3%	2%	2%	2%	3%	2%	2%	3%	3%	2%	2%	5%zOQ	1%	2%
5	278	135	144	39	54	101	85	32	33	77	83	51	59	70	99	238	21	10	9
	7%	7%	7%	8%	7%	7%	6%	8%	8%	7%	6%	5%	6%	7%	9%zKL	7%	6%	5%	8%
6	379	178	200	49	78	131	121	19	51	105	130	93	98	81	106	325	28	18	8
	9%GXe	9%	10%	10%	10%	10%	8%	5%	12%G	10%G	10%G	10%	10%	8%	9%	9%	8%	9%	7%
7	615	323	291	77	122	213	203	56	55	177	219	157	169	145	144	541	32	24	17
	15%NP	16%	14%	16%	16%	16%	14%	14%	13%	17%	16%	17%N	17%N	15%	12%	16%zP	9%	12%	15%
8	772	400	371	101	160	241	269	79	74	191	320	193	199	200	180	657	64	33	18
	19%Ne	20%	18%	21%	20%	18%	18%	19%	17%	18%	24%zHI	21%N	20%N	20%N	16%	19%	19%	16%	15%
9	493	254	239	63	89	175	166	34	38	129	205	159	127	116	91	412	38	32	10
	12%N	13%	11%	13%	11%	13%	11%	8%	9%	12%	15%zGH	17%zLMN	13%N	12%N	8%	12%	11%	16%R	9%
Extremely Well 10	408	179	230	50	62	154	142	26	35	99	180	110	112	96	91	337	31	23	16
	10%GNTe	9%	11%	11%	8%	11%D	10%	6%	8%	10%	13%zGHI	12%N	11%N	10%	8%	10%	9%	12%	13%
Don't know	868	353	512	66	152	248	403	130	122	195	134	135	182	206	346	710	76	51	31
	21%ACEJK LSad	18%	24%zA	14%	19%C	18%	27%zCDE	32%zU	28%zU	19%J	10%	14%	18%	21%K	30%zKLM	21%	22%	25%	26%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 294

D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.26ADHN PT	7.15	7.37zA	7.34	7.09	7.26	7.33	7.05	7.00	7.24	7.49zGHI	7.60zLMN	7.36N	7.19N	6.89	7.29P	6.77	7.54zP	7.24
1-3 (Net)	182 4%BKO	113 6%zB	68 3%	15 3%	48 6%zC	60 4%	60 4%	20 5%	22 5%	41 4%	59 4%	22 2%	40 4%	51 5%K	69 6%zK	132 4%	35 10%zOQ	8 4%	6 5%
1-4 (Net)	287 7%BKOf	176 9%zB	111 5%	28 6%	66 8%	103 8%	91 6%	30 7%	32 7%	67 6%	87 6%	41 4%	68 7%	82 8%K	96 8%K	214 6%	54 16%zOQR	11 5%	9 7%
1-2 (Net)	102 2%BKO	65 3%zB	37 2%	6 1%	25 3%	39 3%	33 2%	12 3%	13 3%	24 2%	34 3%	11 1%	20 2%	34 3%K	38 3%K	76 2%	18 5%zOQ	4 2%	5 4%
4-7 (Net)	1378 34%FQe	699 35%	678 32%	179 38%F	272 35%F	487 36%F	440 30%	117 29%	150 34%	385 37%zG	461 34%	321 34%	354 35%	327 33%	376 33%	1187 35%zQ	100 29%	55 27%	37 31%
5-6 (Net)	657 16%FXe	313 16%	344 16%	88 19%F	132 17%	231 17%	205 14%	52 13%	85 19%G	181 17%	214 16%	145 15%	156 15%	151 15%	205 18%	563 16%	49 14%	28 14%	17 14%
8-10 (Net)	1673 41%GHNe	833 42%	840 40%	214 45%zF	312 40%	570 42%	577 39%	139 34%	147 33%	419 40%H	705 52%zGHI	462 49%zLMN	438 43%N	412 41%N	361 31%	1407 41%	134 39%	88 44%	44 37%
7-10 (Net)	2288 56%FGHNP Te	1156 58%zB	1131 54%	291 62%zF	434 55%	782 57%F	781 53%	195 48%	202 46%	596 57%GH	923 68%zGHI	619 66%zLMN	607 60%zN	557 56%N	505 44%	1948 57%P	166 48%	113 56%	62 52%
9-10 (Net)	901 22%GHNTe	433 22%	469 22%	113 24%	151 19%	329 24%D	308 21%	61 15%	73 16%	228 22%G	385 28%zGHI	269 29%zLMN	239 24%N	212 21%N	182 16%	750 22%	70 20%	56 28%zO	26 22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 294

D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	58	-	10	-	2	4	15	1	-	*	6	4	32	17	50	3
	1%BKO	-	1%	-	*	2%	3%zSTVY	*	-	*	4%zSTUVY	1%	1%	1%	1%	1%
2	44	2	6	2	3	4	3	2	1	1	2	10	27	14	38	5
	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	3%zT	1%	1%	1%	1%
3	79	9	19	3	4	4	2	3	3	2	5	3	55	22	61	6
	2%OX	3%X	2%X	2%	1%	2%	*	1%	2%	2%	3%X	1%	2%	1%	2%	2%
4	106	9	21	3	7	1	14	2	12	2	1	9	67	33	80	10
	3%f	3%	2%	2%	2%	1%	3%	1%	7%zTVWYb	1%	1%	3%	3%	2%	2%	3%
5	278	16	97	5	25	17	22	12	11	5	13	15	173	95	240	18
	7%	5%	11%zSUVXY	3%	6%	8%	5%	5%	6%	4%	8%	4%	7%	6%	7%	5%
6	379	33	86	17	46	15	27	20	21	14	14	32	256	116	331	31
	9%GXe	11%X	10%X	11%X	12%X	7%	6%	9%	11%	12%	9%	9%	10%e	8%	9%	9%
7	615	64	124	25	45	25	92	33	32	21	19	62	399	204	521	47
	15%NP	21%zTVWb	14%	17%	11%	12%	20%zTVW	15%	17%	19%	12%	17%	16%	14%	15%	13%
8	772	63	166	38	62	37	80	51	35	29	32	64	511	249	649	63
	19%Ne	21%	19%	25%V	16%	18%	17%	23%	19%	25%	20%	17%	20%ze	17%	19%	18%
9	493	26	99	18	55	25	55	33	17	22	15	47	327	159	410	62
	12%N	9%	11%	12%	14%	12%	12%	15%	9%	19%Sh	10%	13%	13%	11%	12%	17%zf
Extremely Well 10	408	38	56	9	47	24	47	26	19	9	21	41	279	123	350	37
	10%GNTe	13%T	6%	6%	12%T	11%	10%	11%T	10%	8%	13%T	11%T	11%ze	8%	10%	10%
Don't know	868	39	181	31	94	56	116	41	34	9	29	79	401	438	758	75
	21%ACEJK	13%	21%Sa	21%Sa	24%Sa	26%Sa	24%Sa	18%	18%	8%	19%	22%Sa	16%	30%zd	22%	21%
	LSad															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 294

D2_5. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.26ADHN	7.36	7.04	7.39	7.52T	7.31	7.29	7.64zT	7.18	7.56T	7.13	7.37T	7.30	7.26	7.27	7.48
1-3 (Net)	182 4%BKO	11 4%	34 4%	4 3%	9 2%	12 6%	19 4%	6 3%	5 2%	3 3%	13 8%VY	17 5%	115 5%	54 4%	150 4%	13 4%
1-4 (Net)	287 7%BKOf	20 7%	55 6%	8 5%	16 4%	13 6%	34 7%	8 3%	17 9%	5 4%	14 9%	26 7%	182 7%	87 6%	229 7%	24 7%
1-2 (Net)	102 2%BKO	2 1%	15 2%	2 1%	5 1%	8 4%S	18 4%S	2 1%	1 1%	1 5%STVh	8 4%S	14 4%S	60 2%	32 2%	88 3%	8 2%
4-7 (Net)	1378 34%FQe	121 41%zW	328 38%zW	50 33%	123 31%	58 27%	156 33%	68 30%	77 41%W	41 36%	47 30%	118 32%	896 35%ze	448 30%	1172 34%	106 30%
5-6 (Net)	657 16%FXe	49 16%	184 21%zXc	22 14%	71 18%X	32 15%	49 10%	32 14%	32 17%	18 16%	28 18%	46 13%	430 17%	211 14%	571 16%	49 14%
8-10 (Net)	1673 41%GHNe	127 43%	321 37%	65 43%	164 42%	87 41%	182 38%	109 49%zTX	71 38%	59 53%zTX	68 43%	153 42%	1117 44%ze	531 36%	1409 40%	161 45%
7-10 (Net)	2288 56%FGHNP	191 64%zTVW	445 51%	90 60%	209 54%	111 52%	274 58%	143 64%zT	104 56%	80 71%zTVWX	86 55%	215 59%	1517 60%ze	735 50%	1930 55%	208 59%
9-10 (Net)	901 22%GHNTe	65 22%	155 18%	27 18%	102 26%T	49 23%	102 21%	58 26%T	36 19%	31 27%	36 23%	89 24%T	606 24%ze	282 19%	760 22%	99 28%zf

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 295

D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides distinctive radio programmes and output.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	58	42	16	5	21	13	18	5	8	14	17	5	16	13	24	43	10	3	2
	1% BK	2% B	1%	1%	3% EF	1%	1%	1%	2%	1%	1%	1%	2%	1%	2% K	1%	3% O	1%	2%
2	27	19	8	1	1	14	11	1	6	6	8	6	2	9	10	17	7	2	1
	1% O	1%	*	*	*	1%	1%	*	1%	1%	1%	1%	*	1%	1%	1%	2% O	1%	1%
3	75	44	31	7	15	25	28	10	10	10	20	10	10	25	30	56	15	2	2
	2% IKTX	2%	1%	2%	2%	2%	2%	2%	2%	1%	1%	1%	1%	2% K	3% KL	2%	4% OQ	1%	1%
4	133	85	48	13	29	54	36	12	14	32	51	29	36	37	31	109	19	3	3
	3% B	4% B	2%	3%	4%	4%	2%	3%	3%	3%	4%	3%	4%	4%	3%	3%	5% Q	1%	2%
5	278	129	149	37	56	93	92	34	40	77	74	49	55	67	106	233	25	11	9
	7% JK	6%	7%	8%	7%	7%	6%	8%	9% J	7%	5%	5%	5%	7%	9% KL	7%	7%	6%	7%
6	445	234	212	60	88	151	146	32	47	123	158	115	116	100	115	387	27	21	11
	11% e	12%	10%	13%	11%	11%	10%	8%	11%	12%	12%	12%	11%	10%	10%	11%	8%	10%	9%
7	581	287	291	85	135	186	175	49	59	145	231	148	162	150	120	491	41	32	16
	14% FNe	14%	14%	18% zEF	17% zF	14%	12%	12%	13%	14%	17% zG	16% N	16% N	15% N	10%	14%	12%	16%	14%
8	744	372	372	92	141	245	266	52	61	218	292	193	188	187	176	633	61	35	15
	18% GHNr	19%	18%	20%	18%	18%	18%	13%	14%	21% zGH	21% zGH	20% zN	19%	19%	15%	18% R	18%	17%	13%
9	518	278	240	65	90	173	190	42	47	126	210	164	144	114	96	450	33	24	12
	13% Ne	14% z	11%	14%	12%	13%	13%	10%	11%	12%	15% zGH	17% zMN	14% N	11%	8%	13%	10%	12%	10%
Extremely Well 10	390	178	212	45	58	151	137	27	29	92	165	103	103	99	84	319	27	28	16
	10% NU	9%	10%	9%	7%	11% zD	9%	7%	7%	9%	12% zGH	11% N	10%	10%	7%	9%	8%	14% zOP	14% zOP
Don't know	852	332	519	63	149	260	380	142	120	197	133	118	181	194	360	698	79	42	32
	21% ACJKL ad	17%	25% zA	13%	19% C	19% C	26% zCDE	35% zIJ	27% zIJ	19% J	10%	13%	18% K	19% K	31% zKLM	20%	23%	21%	27% zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 295

D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides distinctive radio programmes and output.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24ADHN P	7.12	7.36zA	7.28	7.02	7.26D	7.31D	7.02	6.85	7.26H	7.43zGH	7.52zMN	7.37N	7.17N	6.86	7.27P	6.69	7.48P	7.31P
1-3 (Net)	160 4%BKOT	104 5%zB	56 3%	14 3%	37 5%	52 4%	57 4%	16 4%	24 5%	30 3%	44 3%	21 2%	28 3%	47 5%K	64 6%zKL	116 3%	32 9%zOQR	7 4%	5 4%
1-4 (Net)	293 7%BKO	190 9%zB	103 5%	27 6%	66 8%	107 8%	93 6%	28 7%	38 9%	62 6%	95 7%	50 5%	64 6%	85 8%K	95 8%K	225 7%	51 15%zOQR	10 5%	8 6%
1-2 (Net)	85 2%BKOe	60 3%zB	25 1%	6 1%	23 3%	27 2%	29 2%	7 2%	14 3%	21 2%	24 2%	11 1%	18 2%	23 2%	33 3%K	60 2%	17 5%zO	5 2%	3 3%
4-7 (Net)	1437 35%Fe	735 37%	700 33%	195 41%zEF	308 39%zF	485 36%F	450 30%	127 31%	160 36%	377 36%	513 38%zG	341 36%	369 36%	355 36%	372 32%	1220 36%	112 33%	67 33%	38 32%
5-6 (Net)	724 18%e	363 18%	361 17%	97 20%	144 18%	245 18%	239 16%	66 16%	87 20%	200 19%	232 17%	164 17%	171 17%	167 17%	221 19%	620 18%	52 15%	32 16%	19 16%
8-10 (Net)	1652 40%GHNe	828 41%	824 39%	202 43%	289 37%	568 42%	593 40%	122 30%	136 31%	436 42%GH	667 49%zGHI	460 49%zLMN	435 43%N	400 40%N	357 31%	1402 41%	121 35%	86 43%	43 37%
7-10 (Net)	2232 54%GHNPe	1115 56%	1115 53%	287 61%zDF	424 54%	754 55%	768 52%	171 42%	196 44%	581 56%GH	898 66%zGHI	608 65%zLMN	598 59%zN	550 55%N	476 41%	1893 55%P	162 47%	118 59%P	60 50%
9-10 (Net)	908 22%DGHNT e	455 23%	452 22%	109 23%	148 19%	324 24%D	327 22%	70 17%	75 17%	218 21%	375 28%zGHI	267 28%zMN	247 24%N	213 21%N	180 16%	769 22%	60 17%	51 25%P	28 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 295

D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	58	-	9	-	2	3	13	3	-	-	4	9	36	15	53	1
	1%BK	-	1%	-	*	2%	3%SV	1%	-	-	2%K	2%K	1%	1%	2%	*
2	27	2	6	-	1	2	3	2	-	-	-	1	20	6	25	*
	1%O	1%	1%	-	*	1%	1%	1%	-	-	-	*	1%	*	1%	*
3	75	15	6	3	5	5	2	4	4	3	3	6	43	29	62	7
	2%IKTX	5%zTVXc	1%	2%	1%	2%	*	2%	2%	3%	2%	2%	2%	2%	2%	2%
4	133	5	43	7	11	2	13	2	13	2	3	8	83	44	108	11
	3%B	2%	5%zWY	5%	3%	1%	3%	1%	7%zSWYc	2%	2%	2%	3%	3%	3%	3%
5	278	27	72	12	26	11	24	12	14	5	12	18	173	97	235	22
	7%JK	9%	8%	8%	7%	5%	5%	5%	8%	4%	8%	5%	7%	7%	7%	6%
6	445	34	106	13	52	30	54	24	22	12	10	32	296	137	379	30
	11%e	11%	12%	9%	13%	14%	11%	11%	12%	11%	6%	9%	12%e	9%	11%	8%
7	581	48	119	20	43	24	62	31	29	24	26	65	394	180	484	55
	14%FNe	16%	14%	13%	11%	11%	13%	14%	16%	21%V	17%	18%V	16%ze	12%	14%	15%
8	744	58	160	37	66	32	81	58	31	28	22	59	479	255	630	67
	18%GHNR	20%	19%	24%	17%	15%	17%	26%zTVWXbc	17%	25%	14%	16%	19%	17%	18%	19%
9	518	31	98	19	48	28	71	30	20	16	29	58	349	164	432	56
	13%Ne	10%	11%	13%	12%	13%	15%	14%	11%	15%	19%ST	16%	14%ze	11%	12%	16%
Extremely Well 10	390	32	65	4	45	20	38	24	22	10	19	38	259	122	338	32
	10%NU	11%U	8%	3%	12%U	9%U	8%	11%U	12%U	9%	12%U	10%U	10%	8%	10%	9%
Don't know	852	47	180	36	91	54	112	34	31	12	28	75	396	423	742	75
	21%ACJKLad	16%	21%a	24%a	23%a	25%SVa	24%SVa	15%	17%	10%	18%	20%	16%	29%zd	21%	21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 295

D2_6. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Provides distinctive radio programmes and output.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24ADHN	7.18	7.09	7.15	7.41	7.25	7.28	7.50T	7.22	7.51	7.47	7.39	7.27	7.24	7.23	7.47
1-3 (Net)	160 4%BKOT	17 6%T	21 2%	3 2%	8 2%	11 5%	17 4%	8 4%	4 2%	3 4%	7 4%	16 4%	99 4%	50 3%	140 4%	9 3%
1-4 (Net)	293 7%BKO	22 7%	64 7%	10 7%	20 5%	12 6%	30 6%	11 5%	16 9%	5 5%	10 7%	24 6%	182 7%	94 6%	248 7%	20 6%
1-2 (Net)	85 2%BKOe	2 1%	15 2%	-	3 1%	6 3%	16 3%V	5 2%	-	-	4 2%	10 3%	56 2%	21 1%	78 2%	2 1%
4-7 (Net)	1437 35%Fe	113 38%	339 39%zX	52 34%	132 34%	67 32%	153 32%	69 31%	78 42%	43 38%	51 32%	122 33%	947 37%ze	458 31%	1206 35%	117 33%
5-6 (Net)	724 18%e	60 20%	178 21%zc	25 17%	77 20%	41 19%	78 16%	36 16%	36 20%	17 15%	22 14%	49 13%	470 19%	234 16%	614 18%	52 15%
8-10 (Net)	1652 40%GHNe	122 41%	323 37%	60 40%	158 41%	81 38%	191 40%	112 50%zTWX	73 39%	55 48%	71 45%	155 42%	1086 43%ze	541 37%	1400 40%	155 44%
7-10 (Net)	2232 54%GHNPe	169 57%	442 51%	80 53%	202 52%	105 49%	253 54%	143 64%zTVWX	103 55%	79 70%zTUVW X	97 62%TW	220 60%TW	1481 59%ze	720 49%	1883 54%	210 59%
9-10 (Net)	908 22%DGHNT e	63 21%	163 19%	23 16%	93 24%	48 23%	110 23%	55 24%	42 23%	27 24%	49 31%zTU	96 26%TU	608 24%ze	286 19%	770 22%	88 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 296

D2_7. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides a mix of different types of radio station.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Well 1	14 1% B	13 1% B	1 *	2 1%	3 1%	7 1%	3 *	1 1%	-	8 1% z	3 *	3 *	2 *	6 1%	3 1%	12 1%	-	1 1%	1 2%
2	12 1% K	9 1%	4 *	2 1%	4 1%	4 *	3 *	-	2 1%	2 *	3 *	* *	2 *	8 2% zK	2 *	10 1%	1 1%	1 1%	-
3	23 1%	15 1%	8 1%	7 3% zDF	2 *	9 1%	6 1%	1 1%	4 2%	7 1%	6 1%	5 1%	2 *	12 2% L	4 1%	17 1%	4 3%	-	2 3% zOQ
4	62 3%	36 3%	26 2%	6 2%	5 1%	31 4% zD	19 2%	1 1%	6 3%	10 2%	26 3%	15 2%	20 3%	22 4% N	5 1%	48 3%	9 5%	4 3%	1 2%
5	100 5% EJ	46 4%	53 5%	14 5%	25 6% E	22 3%	38 5%	11 7% J	10 5%	30 5%	29 3%	21 3%	27 5%	21 4%	31 7% zK	85 5%	5 3%	4 3%	5 8%
6	192 9% c	100 9%	92 9%	23 9%	43 11%	58 8%	68 8%	12 8%	21 11%	49 9%	76 8%	53 8%	49 8%	43 8%	47 11%	170 9%	10 6%	9 7%	3 4%
7	345 16% F	166 15%	178 17%	45 17%	76 19% F	115 16%	109 13%	31 20%	32 17%	93 17%	142 16%	94 15%	97 16%	88 16%	67 16%	295 16%	23 14%	15 12%	12 18%
8	576 26%	316 28%	259 24%	62 24%	105 27%	174 24%	235 28%	40 26%	40 21%	155 28%	242 27%	163 25%	170 28%	142 26%	101 24%	483 26%	46 28%	31 26%	16 24%
9	401 18% R	210 18%	191 18%	47 18%	58 15%	129 18%	167 20%	25 17%	37 20%	93 17%	175 19%	136 21% z	108 18%	87 16%	70 16%	334 18%	33 20%	27 22% R	7 11%
Extremely Well 10	384 17% U	183 16%	201 19%	48 18%	62 16%	143 20% z	131 16%	20 13%	24 13%	89 16%	186 20% zH	124 19%	105 17%	87 16%	69 16%	316 17%	26 16%	26 22%	16 25% zO
Don't know	102 5% CEId	50 4%	51 5%	5 2%	14 4%	22 3%	61 7% zCDE	10 6% J	12 7% J	26 5%	22 2%	30 5%	22 4%	21 4%	30 7% zL	92 5%	4 2%	4 3%	2 3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 296

D2_7. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides a mix of different types of radio station.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.81M	7.73	7.90	7.69	7.66	7.83	7.91D	7.71	7.57	7.72	7.99zHI	8.01zMN	7.88M	7.59	7.70	7.80	7.76	8.07	7.75
1-3 (Net)	50	37	13	11	8	19	11	2	6	16	12	9	6	26	9	40	5	2	3
	2%BIL	3%zB	1%	4%zF	2%	3%	1%	1%	3%	3%	1%	1%	1%	5%zKL	2%	2%	3%	1%	5%
1-4 (Net)	111	72	39	17	13	50	30	4	13	26	38	24	26	47	15	87	14	5	4
	5%BKe	6%zB	4%	7%	3%	7%zDF	4%	2%	7%	5%	4%	4%	4%	9%zKLN	3%	5%	9%zO	4%	7%
1-2 (Net)	26	21	5	4	7	10	5	1	2	9	6	4	4	14	5	23	1	2	1
	1%B	2%zB	*	2%	2%	1%	1%	1%	1%	2%	1%	1%	1%	3%zKL	1%	1%	1%	1%	2%
4-7 (Net)	699	348	350	89	150	226	234	55	69	181	273	184	193	174	149	598	48	32	21
	32%FKc	30%	33%	34%	38%zF	32%	28%	36%	36%	32%	30%	29%	32%	32%	35%	32%	30%	26%	32%
5-6 (Net)	292	147	145	38	69	79	106	23	30	79	105	74	76	64	77	255	16	13	8
	13%g	13%	14%	14%	17%zE	11%	13%	15%	16%	14%	12%	12%	13%	12%	18%zKLM	14%	10%	11%	12%
8-10 (Net)	1360	709	652	157	225	446	533	86	101	337	602	423	383	315	240	1132	105	84	39
	62%DN	62%	61%	60%	57%	62%	64%D	56%	54%	60%	66%zGHI	66%zN	63%N	59%	56%	61%	65%	69%zO	60%
7-10 (Net)	1706	875	830	202	301	561	642	116	133	430	744	517	479	403	307	1428	128	100	51
	77%N	76%	78%	77%	76%	79%	77%	76%	70%	77%	82%zHI	80%zN	80%N	75%	72%	77%	79%	82%	78%
9-10 (Net)	785	393	392	95	119	272	298	45	62	182	360	259	213	174	139	649	59	53	23
	35%DU	34%	37%	36%	30%	38%D	36%	30%	33%	32%	40%zGI	40%zMN	35%	32%	32%	35%	37%	44%zO	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Well 1	14	-	2	2	1	-	3	1	-	-	3	1	10	3	12	1
	1%B	-	*	2%	*	-	1%	*	-	-	3%zT	1%	1%	*	1%	*
2	12	2	-	-	-	2	2	1	4	-	1	-	9	3	9	-
	1%K	1%	-	-	-	2%T	1%	*	3%zTVc	-	1%	-	1%	*	*	-
3	23	1	4	1	3	-	1	1	-	1	1	4	19	4	20	3
	1%	1%	1%	2%	2%	-	*	*	-	1%	1%	2%	1%	1%	1%	1%
4	62	4	15	1	6	*	5	1	8	3	1	4	45	14	48	7
	3%	3%	4%	1%	3%	*	2%	1%	7%zWXYc	4%	1%	2%	3%	2%	3%	3%
5	100	4	19	3	13	4	13	8	8	2	3	9	70	28	80	7
	5%EJ	2%	5%	3%	6%	5%	5%	5%	7%	3%	3%	4%	5%	4%	4%	3%
6	192	18	43	6	18	17	26	5	9	14	6	9	119	70	167	11
	9%c	11%c	11%Yc	7%	8%	17%zVYc	10%	4%	7%	17%zYc	7%	4%	8%	10%	9%	5%
7	345	34	64	14	27	13	41	22	18	15	21	26	231	109	287	36
	16%F	20%	16%	18%	12%	13%	16%	15%	16%	19%	24%Vc	12%	16%	15%	16%	17%
8	576	38	101	28	50	24	56	56	29	19	20	62	392	180	477	58
	26%	23%	25%	36%K	23%	24%	21%	39%zSTVW Xb	25%	24%	22%	29%	27%	25%	26%	27%
9	401	21	79	12	42	20	46	23	18	11	11	49	263	133	331	52
	18%R	13%	20%	16%	19%	21%	18%	16%	16%	14%	12%	23%S	18%	19%	18%	24%zf
Extremely Well 10	384	30	61	4	43	14	52	21	18	12	20	40	265	110	329	31
	17%U	18%U	15%	6%	20%U	14%	20%U	15%	16%	15%	23%U	18%U	18%	16%	18%	14%
Don't know	102	15	11	8	16	4	15	4	3	2	3	11	44	56	87	10
	5%CEJd	9%zT	3%	10%zT	7%T	4%	6%	3%	2%	3%	3%	5%	3%	8%zgd	5%	5%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.81M	7.78	7.75	7.53	7.91	7.75	7.84	7.97	7.46	7.62	7.72	8.08Uh	7.80	7.86	7.83	7.95
1-3 (Net)	50	3	6	3	4	2	6	2	4	1	5	5	38	10	41	3
	2%BjL	2%	2%	4%	2%	2%	2%	1%	3%	1%	6%	2%	3%	1%	2%	2%
1-4 (Net)	111	7	21	4	10	2	11	3	12	4	6	9	83	23	89	10
	5%BKe	4%	5%	5%	5%	2%	4%	2%	10%zWY	4%	6%	4%	6%e	3%	5%	5%
1-2 (Net)	26	2	2	2	1	2	5	1	4	-	4	1	19	6	21	1
	1%B	1%	*	2%	*	2%	2%	1%	3%T	-	4%zTV	1%	1%	1%	1%	*
4-7 (Net)	699	60	140	24	63	35	86	36	43	34	31	47	464	221	581	60
	32%FKc	36%c	35%c	30%	29%	35%c	33%c	25%	38%c	43%Yc	34%	22%	32%	31%	31%	28%
5-6 (Net)	292	22	62	8	30	21	39	13	17	16	9	18	189	98	247	18
	13%g	13%	16%c	11%	14%	22%zYc	15%	9%	14%	20%c	10%	8%	13%	14%	13%	8%
8-10 (Net)	1360	89	241	45	135	57	154	100	66	42	51	151	920	424	1138	140
	62%DN	53%	61%	57%	62%	59%	59%	71%Sa	57%	53%	57%	70%zSTXha	63%	60%	62%	66%
7-10 (Net)	1706	123	305	59	162	70	196	122	84	58	72	177	1151	533	1425	176
	77%N	73%	77%	74%	74%	72%	75%	86%zSTVW Xha	73%	72%	80%	82%	78%	75%	77%	82%
9-10 (Net)	785	51	141	17	85	34	98	44	36	23	31	89	528	243	660	82
	35%DU	31%	35%U	21%	39%U	35%	38%U	31%	32%	29%	35%	41%U	36%	34%	36%	39%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 297

D2_8. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides high quality radio output.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Well 1	14 1%JK	11 1%	3 *	1 *	3 1%	6 1%	3 *	* *	2 1%	7 1%	1 *	1 *	3 1%	6 1%	3 1%	10 1%	2 1%	1 1%	1 1%
2	14 1%BKO	12 1%zB	2 *	1 *	5 1%	3 *	6 1%	- -	2 1%	2 *	3 *	1 *	1 *	11 2%zKLN	1 *	8 *	6 4%zO	1 *	- -
3	22 1%	11 1%	10 1%	1 *	2 *	12 2%z	7 1%	2 1%	2 1%	6 1%	10 1%	5 1%	3 1%	7 1%	6 1%	20 1%	- *	* *	1 2%
4	39 2%D	27 2%	12 1%	5 2%	2 *	18 2%D	15 2%	1 1%	1 *	11 2%	12 1%	8 1%	15 3%	9 2%	7 2%	33 2%	4 2%	2 1%	1 1%
5	102 5%	48 4%	54 5%	8 3%	18 5%	33 5%	43 5%	14 9%zJ	10 5%	31 6%	39 4%	27 4%	25 4%	23 4%	28 6%	87 5%	6 4%	5 4%	4 6%
6	174 8%	82 7%	92 9%	29 11%F	35 9%	53 7%	57 7%	9 6%	21 11%J	49 9%	58 6%	40 6%	46 8%	41 8%	46 11%zK	151 8%	10 6%	9 7%	4 7%
7	380 17%	188 16%	192 18%	49 19%	84 21%zE	109 15%	138 16%	30 19%	34 18%	99 18%	163 18%	108 17%	96 16%	111 21%	66 15%	327 18%	27 17%	16 13%	10 16%
8	571 26%R	312 27%	258 24%	72 27%	104 26%	188 26%	208 25%	39 26%	50 26%	162 29%	224 25%	163 25%	157 26%	137 26%	115 27%	483 26%	46 28%	30 25%	12 18%
9	435 20%IMNF	229 20%	206 19%	42 16%	69 17%	137 19%	187 22%	27 18%	36 19%	90 16%	200 22%zI	151 23%zMN	134 22%MN	84 16%	66 16%	364 20%	34 21%	26 21%	11 17%
Extremely Well 10	380 17%HU	184 16%	196 18%	49 19%	58 15%	136 19%	136 16%	25 17%	19 10%	85 15%	186 20%zHI	126 20%	102 17%	87 16%	64 15%	312 17%	21 13%	27 22%P	19 29%zOP
Don't know	81 4%JK	40 3%	40 4%	5 2%	18 4%	19 3%	40 5%	6 4%	13 7%J	19 3%	14 2%	16 2%	20 3%	20 4%	25 6%zK	67 4%	6 4%	5 4%	3 4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.87IMN	7.81	7.93	7.89	7.76	7.86	7.92	7.81	7.61	7.70	8.06zHI	8.10zMN	7.95MN	7.64	7.67	7.86	7.67	8.12P	8.07
1-3 (Net)	49	34	15	3	10	22	15	2	6	15	13	7	7	24	11	38	7	2	2
	2%BJKe	3%zB	1%	1%	2%	3%	2%	1%	3%	3%	1%	1%	1%	5%zKL	2%	2%	5%	1%	3%
1-4 (Net)	89	61	27	8	11	40	30	3	6	26	25	15	23	33	18	71	11	3	3
	4%BJK	5%zB	3%	3%	3%	6%z	4%	2%	3%	5%	3%	2%	4%	6%zK	4%	4%	7%	3%	4%
1-2 (Net)	28	23	5	2	8	10	9	*	4	9	3	2	4	18	4	18	7	1	1
	1%BJKO	2%zB	*	1%	2%	1%	1%	*	2%J	2%J	*	*	1%	3%zKL	1%	1%	5%zO	1%	1%
4-7 (Net)	695	345	350	91	139	212	253	54	65	190	272	182	182	184	147	597	47	32	19
	31%K	30%	33%	35%	35%	30%	30%	35%	35%	34%	30%	28%	30%	34%	34%	32%	29%	26%	29%
5-6 (Net)	276	130	146	37	53	86	100	23	31	80	98	67	71	64	74	238	16	14	8
	12%Kc	11%	14%	14%	13%	12%	12%	15%	17%	14%	11%	10%	12%	12%	17%zKL	13%	10%	11%	12%
8-10 (Net)	1386	725	659	163	230	461	531	91	105	337	609	439	394	307	246	1160	101	83	42
	63%MNT	63%	62%	62%	58%	65%	63%	60%	55%	60%	67%zHI	68%zMN	65%MN	57%	57%	62%	63%	68%	64%
7-10 (Net)	1766	913	852	212	315	569	669	121	138	436	772	547	490	418	312	1486	128	100	52
	80%NU	80%	80%	81%	79%	80%	80%	79%	73%	78%	85%zHI	85%zMN	81%N	78%	73%	80%	79%	82%	80%
9-10 (Net)	815	413	401	92	127	273	324	52	55	175	386	277	237	170	131	676	56	53	30
	37%DIMN	36%	38%	35%	32%	38%	39%	34%	29%	31%	42%zHI	43%zMN	39%MN	32%	31%	36%	34%	43%	46%zO

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UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Well 1	14	1	2	-	1	1	3	-	-	-	3	1	8	4	11	1
	1%JK	*	*	-	*	1%	1%	-	-	-	3%zT	*	1%	1%	1%	1%
2	14	-	1	-	-	-	2	1	4	-	1	-	12	1	11	-
	1%BKO	-	*	-	-	-	1%	*	3%zTVc	-	1%	-	1%	*	1%	-
3	22	-	10	1	3	-	2	1	-	1	-	3	18	3	17	3
	1%	-	3%z	2%	2%	-	1%	*	-	1%	-	1%	1%	*	1%	1%
4	39	7	8	1	4	4	4	1	2	-	1	2	21	14	32	1
	2%D	4%	2%	1%	2%	4%	2%	1%	2%	-	1%	1%	1%	2%	2%	1%
5	102	10	24	5	13	5	8	3	6	7	3	4	66	35	87	9
	5%	6%	6%c	6%	6%	5%	3%	2%	5%	9%c	3%	2%	5%	5%	5%	4%
6	174	17	38	6	13	10	19	12	14	5	8	9	122	50	151	12
	8%	10%	10%c	7%	6%	10%	7%	9%	12%c	6%	9%	4%	8%	7%	8%	5%
7	380	30	80	12	38	16	35	22	19	16	13	46	259	116	305	47
	17%	18%	20%	15%	17%	16%	13%	15%	16%	20%	15%	22%	18%	16%	17%	22%
8	571	43	87	22	49	32	71	39	31	26	25	58	376	191	492	43
	26%R	25%	22%	27%	23%	33%	27%	28%	27%	32%	28%	27%	26%	27%	27%	20%
9	435	27	79	17	46	14	49	34	17	13	18	49	287	144	344	58
	20%IMNF	16%	20%	22%	21%	14%	19%	24%	15%	17%	20%	23%	20%	20%	19%	27%zf
Extremely Well 10	380	31	61	4	47	16	55	23	20	10	16	31	252	119	325	31
	17%HU	18%U	15%U	5%	22%U	17%U	21%U	16%U	17%U	12%	18%U	14%	17%	17%	18%	15%
Don't know	81	3	8	11	4	1	14	6	3	2	1	14	45	34	71	8
	4%JK	2%	2%	14%zSTVWX Yhab	2%	1%	6%	4%	2%	2%	1%	6%T	3%	5%	4%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 297

D2_8. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides high quality radio output.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.87IMN	7.79	7.68	7.66	8.00	7.75	8.03T	8.11T	7.65	7.77	7.79	8.06T	7.85	7.93	7.87	7.97
1-3 (Net)	49	1	12	1	4	1	6	1	4	1	4	3	38	8	39	4
	2%BJKe	*	3%	2%	2%	1%	2%	1%	3%	1%	5%	2%	3%	1%	2%	2%
1-4 (Net)	89	7	20	2	8	4	10	2	6	1	5	5	60	23	71	6
	4%BJK	4%	5%	3%	4%	4%	4%	1%	5%	1%	6%	2%	4%	3%	4%	3%
1-2 (Net)	28	1	3	-	1	1	5	1	4	-	4	1	20	5	22	1
	1%BJKO	*	1%	-	*	1%	2%	*	3%	-	5%zTVc	*	1%	1%	1%	1%
4-7 (Net)	695	63	150	24	68	34	66	38	41	28	25	60	468	214	575	69
	31%K	37%K	38%zX	30%	31%	35%	25%	27%	36%	35%	28%	28%	32%	30%	31%	32%
5-6 (Net)	276	26	63	11	25	15	27	15	20	12	11	12	188	85	238	20
	12%Kc	16%Kc	16%Kc	14%	12%	16%Kc	10%	11%	17%Kc	15%Kc	12%	6%	13%	12%	13%	9%
8-10 (Net)	1386	101	227	43	143	62	175	96	68	49	59	137	915	454	1161	132
	63%MNT	60%	57%	54%	65%	63%	67%T	68%	59%	61%	66%	64%	62%	64%	63%	62%
7-10 (Net)	1766	131	307	55	181	77	210	118	87	65	73	183	1174	569	1466	180
	80%NU	78%	77%	69%	83%U	79%	80%	83%U	75%	82%	81%	86%TU	80%	80%	79%	84%
9-10 (Net)	815	58	140	22	93	30	103	57	37	23	34	80	539	263	670	89
	37%DIMN	35%	35%	27%	43%U	31%	39%	40%	32%	29%	38%	37%	37%	37%	36%	42%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 298

D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Supports UK music and presenters.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Well 1	18 1%BJ	17 1%zB	2 *	1 *	3 1%	9 1%	6 1%	1 1%	3 2%J	7 1%J	2 *	2 *	5 1%	9 2%	2 *	15 1%	2 1%	1 1%	1 1%
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	28 1%e	16 1%	13 1%	1 *	10 3%z	7 1%	10 1%	1 1%	6 3%U	3 1%	7 1%	4 1%	4 1%	13 2%K	7 2%	22 1%	6 4%zOQ	-	1 1%
4	43 2%e	20 2%	23 2%	4 1%	10 3%	12 2%	17 2%	2 2%	3 2%	15 3%	16 2%	11 2%	13 2%	8 1%	12 3%	37 2%	2 1%	3 2%	1 2%
5	113 5%JKf	58 5%	55 5%	11 4%	18 5%	48 7%z	35 4%	10 7%	16 9%J	30 5%	35 4%	18 3%	27 5%	36 7%K	32 7%zK	93 5%	8 5%	7 6%	6 9%
6	161 7%	71 6%	90 8%	25 10%	27 7%	59 8%	50 6%	6 4%	13 7%	50 9%	71 8%	45 7%	53 9%	41 8%	22 5%	140 8%	10 6%	7 6%	4 6%
7	350 16%X	200 17%	149 14%	50 19%	71 18%	112 16%	118 14%	25 16%	29 15%	98 17%	152 17%	107 17%	84 14%	98 18%	61 14%	299 16%	23 14%	18 15%	10 15%
8	550 25%	286 25%	263 25%	62 24%	97 24%	177 25%	214 26%	39 25%	57 30%	143 26%	228 25%	167 26%	155 26%	113 21%	115 27%	458 25%	48 30%	31 25%	14 22%
9	375 17%N	190 17%	184 17%	55 21%	64 16%	115 16%	142 17%	29 19%	24 13%	88 16%	167 18%	123 19%	98 16%	100 19%	54 13%	315 17%	29 18%	23 19%	8 12%
Extremely Well 10	346 16%Feg	173 15%	173 16%	41 16%	69 17%	128 18%F	108 13%	20 13%	20 11%	81 14%	168 18%zH	98 15%	105 17%	73 14%	70 16%	289 16%	17 11%	23 19%P	17 25%zOP
Don't know	226 10%CDIEjd	112 10%	113 11%	14 5%	27 7%	46 6%	138 16%zCDE	19 12%J	18 9%	46 8%	63 7%	68 11%	59 10%	46 9%	54 12%	195 10%	17 11%	9 7%	4 7%
Total mentions	2211 100%	1144 100%	1065 100%	262 100%	397 100%	713 100%	839 100%	153 100%	189 100%	561 100%	909 100%	645 100%	603 100%	535 100%	428 100%	1862 100%	162 100%	122 100%	65 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 298

D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Mean	7.80HMh	7.75	7.86	7.92	7.75	7.77	7.82	7.83	7.40	7.68	7.99zHI	7.98zMN	7.86	7.60	7.73	7.81	7.63	7.97	7.91
1-3 (Net)	47 2%BJKe	32 3%zB	15 1%	2 1%	14 3%C	16 2%	15 2%	2 2%	9 5%zI	10 2%	8 1%	6 1%	10 2%	22 4%zK	9 2%	37 2%	7 5%zO	1 1%	1 2%
1-4 (Net)	90 4%JKe	53 5%	37 3%	5 2%	24 6%C	29 4%	33 4%	5 3%	12 6%J	25 4%	24 3%	17 3%	23 4%	29 5%K	21 5%	74 4%	10 6%	4 3%	2 4%
1-2 (Net)	18 1%BJ	17 1%zB	2 *	1 *	3 1%	9 1%	6 1%	1 1%	3 2%J	7 1%J	2 *	5 *	9 2%	2 *	15 1%	2 1%	1 1%	1 1%	1 1%
4-7 (Net)	667 30%F	350 31%	316 30%	89 34%F	127 32%	231 32%F	221 26%	43 29%	61 33%	193 34%z	274 30%	182 28%	177 29%	182 34%	127 30%	568 31%	43 27%	35 29%	21 32%
5-6 (Net)	274 12%Kb	130 11%	145 14%	36 14%	46 12%	107 15%zF	86 10%	16 11%	30 16%	80 14%	107 12%	63 10%	81 13%	76 14%	54 13%	233 12%	18 11%	14 12%	9 14%
8-10 (Net)	1271 57%	650 57%	621 58%	158 60%	229 58%	420 59%	464 55%	88 57%	101 53%	312 56%	563 62%zI	389 60%	357 59%	286 53%	239 56%	1062 57%	94 58%	77 63%	39 60%
7-10 (Net)	1621 73%Fh	849 74%	770 72%	207 79%zF	300 76%	532 75%	582 69%	113 74%	129 69%	410 73%	714 79%zHI	496 77%zN	441 73%	384 72%	300 70%	1361 73%	117 72%	95 78%	49 75%
9-10 (Net)	721 33%H	363 32%	358 34%	95 36%	133 33%	243 34%	250 30%	49 32%	44 23%	169 30%	335 37%zHI	221 34%	202 34%	173 32%	124 29%	604 32%	46 28%	46 38%	25 38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 298

D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Well 1	18	2	3	-	2	-	4	-	-	-	3	1	11	5	17	1
	1%BJ	1%	1%	-	1%	-	1%	-	-	-	3%z	1%	1%	1%	1%	*
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	28	-	9	1	3	1	1	1	4	1	1	-	25	3	22	2
	1%e	-	2%	2%	1%	1%	1%	1%	3%c	1%	1%	-	2%e	*	1%	1%
4	43	4	6	-	3	4	5	1	5	3	-	6	32	7	38	2
	2%e	2%	2%	-	2%	4%	2%	1%	4%	4%	-	3%	2%	1%	2%	1%
5	113	9	24	2	13	3	11	7	13	3	-	8	78	34	83	15
	5%JKf	6%	6%	3%	6%	3%	4%	5%	11%zWXbc	3%	-	4%	5%	5%	4%	7%
6	161	15	36	6	14	5	20	8	11	8	3	14	111	47	133	19
	7%	9%	9%	7%	6%	5%	8%	5%	10%	10%	4%	7%	8%	7%	7%	9%
7	350	28	79	12	28	21	28	27	15	13	16	31	229	115	304	26
	16%X	17%	20%X	15%	13%	22%X	11%	19%X	13%	16%	18%	14%	16%	16%	16%	12%
8	550	33	99	28	51	23	68	31	25	27	24	50	368	179	452	60
	25%	20%	25%	35%S	23%	23%	26%	22%	22%	34%	27%	23%	25%	25%	24%	28%
9	375	24	57	14	42	20	44	30	13	6	14	52	250	123	307	46
	17%N	14%	14%	18%	19%	20%	17%	21%a	11%	8%	15%	24%zTha	17%	17%	17%	21%
Extremely Well 10	346	26	54	8	36	14	48	22	19	11	19	32	249	92	300	23
	16%Feg	16%	14%	10%	16%	14%	18%	16%	17%	14%	21%	15%	17%e	13%	16%	11%
Don't know	226	25	32	9	27	7	33	14	10	8	10	21	114	105	192	20
	10%CDEJd	15%T	8%	11%	12%	7%	13%	10%	9%	10%	11%	10%	8%	15%zd	10%	9%
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 298

D2_9. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... Supports UK music and presenters.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Mean	7.80HMh	7.71	7.61	7.91	7.88	7.88	7.95h	8.01h	7.38	7.66	8.03	7.99Th	7.80	7.86	7.83	7.77
1-3 (Net)	47	2	11	1	5	1	5	1	4	1	4	1	36	8	39	3
	2%BJKe	1%	3%	2%	2%	1%	2%	1%	3%	1%	5%c	1%	2%	1%	2%	1%
1-4 (Net)	90	6	18	1	8	5	10	2	9	4	4	7	68	16	77	5
	4%kJKe	4%	4%	2%	4%	5%	4%	1%	8%	5%	5%	3%	5%e	2%	4%	2%
1-2 (Net)	18	2	3	-	2	-	4	-	-	-	3	1	11	5	17	1
	1%BJ	1%	1%	-	1%	-	1%	-	-	-	3%z	1%	1%	1%	1%	*
4-7 (Net)	667	57	145	20	58	33	63	43	45	26	19	59	450	204	557	62
	30%F	34%	36%zXb	25%	27%	33%	24%	30%	39%Xb	33%	21%	28%	31%	29%	30%	29%
5-6 (Net)	274	24	59	8	27	8	30	15	25	11	3	23	188	81	215	35
	12%Kb	14%b	15%b	10%	12%	8%	12%	11%	21%zWbc	13%	4%	11%	13%	11%	12%	16%
8-10 (Net)	1271	83	210	50	129	57	160	83	57	45	56	133	867	393	1060	128
	57%	50%	53%	62%	59%	58%	61%	59%	50%	56%	63%	62%	59%	55%	57%	60%
7-10 (Net)	1621	112	289	62	157	78	188	110	72	57	72	164	1096	508	1363	153
	73%Fh	67%	73%	77%	72%	80%h	72%	78%h	63%	72%	81%h	77%h	75%	72%	74%	72%
9-10 (Net)	721	50	111	22	78	34	92	52	32	18	33	83	499	214	608	68
	33%H	30%	28%	28%	36%	35%	35%	37%	28%	22%	36%	39%Ta	34%	30%	33%	32%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 299

D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Takes risks and provides radio content or music that is new and innovative or less well known

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Well 1	17	12	5	2	3	8	3	1	1	8	4	3	5	6	2	12	3	1	1
	1%	1%	*	1%	1%	1%	*	1%	*	2%	*	1%	1%	1%	*	1%	2%	1%	2%
2	18	13	4	2	4	5	7	1	1	3	6	4	3	4	7	15	-	1	2
	1% f	1%	*	1%	1%	1%	1%	1%	*	*	1%	1%	*	1%	2%	1%	-	*	3% zOP
3	54	39	15	6	7	22	19	7	9	11	11	9	18	15	13	41	9	2	2
	2% BJK	3% zB	1%	2%	2%	3%	2%	4% J	5% J	2%	1%	1%	3%	3%	3%	2%	6% zO	2%	3%
4	97	47	50	11	13	23	51	7	14	22	37	27	28	19	23	85	7	4	1
	4%	4%	5%	4%	3%	3%	6% zE	4%	7%	4%	4%	4%	5%	4%	5%	5%	5%	3%	2%
5	170	93	77	17	29	64	60	13	26	43	58	45	41	46	38	144	10	11	4
	8% X	8%	7%	6%	7%	9%	7%	8%	14% zIU	8%	6%	7%	7%	9%	9%	8%	6%	9%	6%
6	238	112	125	27	44	82	85	12	19	76	96	58	63	67	49	201	15	13	9
	11%	10%	12%	10%	11%	11%	10%	8%	10%	14% z	11%	9%	10%	13%	11%	11%	9%	11%	13%
7	394	213	181	56	77	123	137	27	26	117	170	123	107	96	68	338	26	19	11
	18%	19%	17%	21%	19%	17%	16%	18%	14%	21%	19%	19%	18%	18%	16%	18%	16%	15%	17%
8	473	245	228	60	84	173	156	32	34	118	219	144	130	119	80	392	46	24	12
	21% T	21%	21%	23%	21%	24% zF	19%	21%	18%	21%	24% z	22%	22%	22%	19%	21%	28% z	19%	19%
9	304	157	147	38	60	102	105	19	28	72	142	101	82	68	54	262	18	21	3
	14% R	14%	14%	14%	15%	14%	12%	13%	15%	13%	16%	16%	14%	13%	13%	14% R	11%	17% R	5%
Extremely Well 10	230	108	122	31	50	67	84	15	14	54	112	68	68	52	43	187	11	18	14
	10% U	9%	11%	12%	12%	9%	10%	10%	7%	10%	12% z	11%	11%	10%	10%	10%	7%	15% P	22% zOP
Don't know	216	103	112	13	25	45	133	20	18	37	55	63	58	43	53	185	16	9	5
	10% CDEUd	9%	11%	5%	6%	6%	16% zCDE	13% IU	9%	7%	6%	10%	10%	8%	12%	10%	10%	7%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 299

D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Takes risks and provides radio content or music that is new and innovative or less well known

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.25AHSh	7.14	7.37zA	7.35	7.39	7.20	7.18	7.14	6.85	7.17	7.49zHI	7.42zMN	7.28	7.15	7.06	7.25	7.05	7.50	7.27
1-3 (Net)	89	65	24	10	15	35	29	9	11	22	21	16	26	25	22	68	12	4	5
	4%BJK	6%zB	2%	4%	4%	5%	3%	6%J	6%J	4%	2%	2%	4%	5%	5%K	4%	7%O	3%	8%zO
1-4 (Net)	186	113	74	21	28	58	80	16	25	44	58	43	54	45	44	153	19	7	7
	8%BJ	10%zB	7%	8%	7%	8%	10%	10%	13%J	8%	6%	7%	9%	8%	10%	8%	12%	6%	10%
1-2 (Net)	35	26	9	4	8	13	10	2	2	11	10	7	8	11	9	28	3	1	3
	2%Bf	2%zB	1%	1%	2%	2%	1%	1%	1%	2%	1%	1%	1%	2%	2%	1%	2%	1%	5%zOQ
4-7 (Net)	898	465	432	111	163	292	333	58	84	257	360	254	239	228	178	769	58	47	25
	41%	41%	41%	42%	41%	41%	40%	38%	45%	46%zJ	40%	39%	40%	43%	41%	41%	36%	38%	38%
5-6 (Net)	407	205	201	44	73	146	145	24	45	119	154	103	104	113	87	346	25	24	13
	18%X	18%	19%	17%	18%	20%	17%	16%	24%	21%	17%	16%	17%	21%	20%	19%	15%	20%	20%
8-10 (Net)	1008	511	497	128	194	342	344	66	76	245	473	312	280	239	176	840	75	63	30
	46%Fe	45%	47%	49%F	49%F	48%F	41%	43%	40%	44%	52%zHI	48%N	46%	45%	41%	45%	47%	51%	46%
7-10 (Net)	1402	724	678	184	271	465	481	93	102	361	643	436	387	335	244	1178	101	81	41
	63%FHN	63%	64%	70%zF	68%zF	65%F	57%	61%	54%	64%H	71%zGHI	68%zN	64%	63%	57%	63%	63%	67%	62%
9-10 (Net)	535	265	269	69	110	168	188	34	42	126	254	169	150	120	96	448	30	39	18
	24%Ue	23%	25%	26%	28%	24%	22%	22%	22%	23%	28%zI	26%	25%	22%	23%	24%	18%	32%zOP	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 299

D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Takes risks and provides radio content or music that is new and innovative or less well known

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Well 1	17	-	3	-	-	-	2	2	-	1	3	2	11	5	13	2
	1%	-	1%	-	-	-	1%	1%	-	1%	3%zV	1%	1%	1%	1%	1%
2	18	1	4	-	-	-	*	3	7	*	-	1	15	3	7	4
	1% f	*	1%	-	-	-	*	2%	6%zSTVWX c	*	-	*	1%	*	*	2% f
3	54	11	6	2	4	3	4	1	2	2	1	3	34	19	48	4
	2% BJK	6%zTXyc	2%	3%	2%	3%	2%	1%	2%	3%	1%	1%	2%	3%	3%	2%
4	97	16	24	3	12	1	9	2	11	2	2	4	61	32	80	8
	4%	9%zWYc	6%	4%	5%	1%	4%	1%	9%zWYc	2%	2%	2%	4%	4%	4%	4%
5	170	19	34	2	16	10	8	10	13	11	8	13	116	51	139	20
	8% X	11% X	9% X	3%	7%	10% X	3%	7%	11% X	14% GUX	9%	6%	8%	7%	8%	9%
6	238	10	43	11	26	9	25	19	14	12	10	23	170	64	197	25
	11%	6%	11%	14%	12%	9%	10%	14%	13%	14%	11%	11%	12%	9%	11%	12%
7	394	30	82	13	35	22	47	28	20	8	9	44	257	133	335	30
	18%	18%	21%	17%	16%	22%	18%	20%	17%	10%	10%	20%	18%	19%	18%	14%
8	473	34	65	24	47	20	60	36	20	21	24	41	320	148	398	46
	21% T	20%	16%	31% T	22%	21%	23%	25%	17%	26%	27%	19%	22%	21%	22%	21%
9	304	18	64	6	30	11	45	14	10	9	13	40	219	83	253	33
	14% R	11%	16%	8%	14%	11%	17%	10%	9%	12%	15%	19%	15%	12%	14%	15%
Extremely Well 10	230	11	39	2	29	16	25	15	14	8	12	18	161	67	193	19
	10% U	7%	10%	2%	13% U	16% SU	9%	10%	12% U	10%	13% U	8%	11%	9%	10%	9%
Don't know	216	19	33	16	19	6	36	12	4	6	8	26	104	105	183	24
	10% CDEU d	11%	8%	20%zTVWYh	9%	6%	14% h	9%	3%	8%	9%	12% h	7%	15%z zd	10%	11%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 299

**D2_10. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...
Takes risks and provides radio content or music that is new and innovative or less well known
Base = All who have listened to BBC radio in the past 3 months**

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.25AHSh	6.74	7.17	7.11	7.42Sh	7.50Sh	7.56zSth	7.26	6.70	7.12	7.40	7.47Sh	7.28	7.23	7.28	7.18
1-3 (Net)	89 4%BJK	12 7%	14 3%	2 3%	4 2%	3 3%	6 2%	6 4%	9 8%V	3 4%	4 5%	5 2%	59 4%	26 4%	68 4%	9 4%
1-4 (Net)	186 8%BJ	27 16%zVWXYc	37 9%	6 7%	16 7%	4 4%	16 6%	7 5%	20 17%zVWXYc	5 7%	6 6%	9 4%	120 8%	58 8%	148 8%	17 8%
1-2 (Net)	35 2%Bf	1 *	7 2%	- -	- -	- -	2 1%	5 3%V	7 6%zSVWXc	1 1%	3 3%V	2 1%	25 2%	7 1%	20 1%	6 3%
4-7 (Net)	898 41%	75 44%	183 46%Xb	30 37%	89 41%	41 42%	89 34%	59 42%	58 51%Xb	32 41%	29 32%	84 39%	603 41%	281 40%	752 41%	83 39%
5-6 (Net)	407 18%X	28 17%	77 19%	13 16%	42 19%	19 19%	33 13%	30 21%	27 24%X	22 28%X	18 20%	37 17%	286 19%	115 16%	336 18%	45 21%
8-10 (Net)	1008 46%Fe	63 38%	168 42%	32 40%	106 49%	47 48%	130 50%	64 46%	44 38%	38 48%	49 55%S	99 46%	699 48%ze	298 42%	844 46%	97 46%
7-10 (Net)	1402 63%FHN	93 56%	251 63%	45 57%	141 65%	69 70%	176 67%	92 65%	64 56%	46 58%	58 65%	142 66%	956 65%	431 61%	1179 64%	127 60%
9-10 (Net)	535 24%Ue	29 17%	103 26%U	8 10%	59 27%U	27 27%U	70 27%U	28 20%	24 21%	17 22%	25 28%U	58 27%U	379 26%ze	150 21%	446 24%	52 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 300

D2_11. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Well 1	12	11	1	*	3	6	3	1	-	8	1	3	2	6	1	9	1	1	1
	1%BJ	1%zB	*	*	1%	1%	*	1%	-	1%zJ	*	*	*	1%	*	*	*	1%	2%
2	15	7	8	1	1	8	4	*	4	-	10	3	1	7	3	12	1	1	1
	1%	1%	1%	*	*	1%	*	*	2%I	-	1%I	*	*	1%	1%	1%	1%	*	2%
3	34	21	13	5	4	10	15	1	5	8	9	6	9	6	14	28	5	*	*
	2%	2%	1%	2%	1%	1%	2%	1%	3%	1%	1%	1%	1%	1%	3%zK	1%	3%	*	1%
4	49	33	16	6	8	19	15	3	2	10	21	10	17	12	9	40	6	2	1
	2%f	3%	1%	2%	2%	3%	2%	2%	1%	2%	2%	2%	3%	2%	2%	2%	3%	2%	1%
5	114	54	59	13	18	43	40	13	10	39	36	26	21	30	36	94	11	3	6
	5%	5%	6%	5%	4%	6%	5%	8%J	5%	7%J	4%	4%	3%	6%	8%zKL	5%	6%	2%	9%zOQ
6	202	95	107	30	40	58	75	5	29	55	71	54	56	47	46	174	12	11	5
	9%G	8%	10%	11%	10%	8%	9%	3%	15%zGJ	10%G	8%	8%	9%	9%	11%	9%	7%	9%	7%
7	411	219	192	48	81	130	151	33	30	126	152	112	116	103	80	360	19	20	12
	19%P	19%	18%	18%	20%	18%	18%	22%	16%	22%zJ	17%	17%	19%	19%	19%	19%P	11%	17%	18%
8	542	292	250	72	107	169	194	50	45	123	243	158	147	141	96	460	42	27	14
	25%	26%	23%	27%	27%	24%	23%	32%zI	24%	22%	27%	24%	24%	26%	22%	25%	26%	22%	21%
9	359	190	169	41	67	124	128	18	28	81	178	132	96	80	51	295	28	29	8
	16%NS	17%	16%	16%	17%	17%	15%	12%	15%	14%	20%zI	20%zMN	16%	15%	12%	16%	17%	23%zOR	12%
Extremely Well 10	339	155	184	40	53	120	126	18	22	87	158	98	97	77	68	276	27	21	15
	15%AT	14%	17%zA	15%	13%	17%	15%	12%	11%	16%	17%	15%	16%	14%	16%	15%	17%	17%	23%zO
Don't know	135	68	65	5	15	27	88	10	15	24	32	45	39	27	24	115	11	7	3
	6%zCDEId	6%	6%	2%	4%	4%	10%zCDE	7%	8%J	4%	3%	7%	7%	5%	5%	6%	7%	5%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 300

D2_11. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.69NT	7.60	7.77	7.66	7.68	7.67	7.71	7.61	7.42	7.57	7.88zHI	7.88zMN	7.75N	7.58	7.44	7.67	7.65	8.00zO	7.66
1-3 (Net)	61 3%K	39 3%	22 2%	7 3%	8 2%	24 3%	22 3%	3 2%	9 5%	15 3%	19 2%	11 2%	13 2%	19 4%	18 4%K	49 3%	7 5%	2 1%	2 4%
1-4 (Net)	109 5%BK	72 6%zB	37 4%	13 5%	16 4%	43 6%	37 4%	6 4%	11 6%	25 4%	40 4%	21 3%	30 5%	31 6%	28 6%K	89 5%	13 8%	4 3%	3 5%
1-2 (Net)	27 1%	18 2%	8 1%	2 1%	5 1%	14 2%	6 1%	2 1%	4 2%	8 1%	11 1%	5 1%	4 1%	13 2%z	4 1%	21 1%	2 1%	1 1%	2 3%
4-7 (Net)	775 35%JK	400 35%	375 35%	97 37%	147 37%	249 35%	281 34%	53 35%	71 37%	230 41%zJ	280 31%	202 31%	211 35%	192 36%	171 40%zK	668 36%	47 29%	37 30%	24 36%
5-6 (Net)	316 14%J	149 13%	167 16%	43 16%	58 15%	100 14%	115 14%	18 12%	39 21%zJ	95 17%J	107 12%	80 12%	77 13%	77 14%	82 19%zKL	268 14%	22 14%	14 12%	11 17%
8-10 (Net)	1241 56%Ne	637 56%	604 57%	153 58%	227 57%	413 58%	448 53%	86 56%	95 50%	291 52%	578 64%zHI	387 60%zN	340 56%	298 56%	216 50%	1030 55%	97 60%	77 63%	36 56%
7-10 (Net)	1651 75%FHNTe	856 75%	796 75%	201 77%	308 78%	543 76%	599 71%	119 78%HI	124 66%	417 74%	730 80%zHI	499 77%N	457 76%N	400 75%	295 69%	1390 75%	116 72%	97 80%	48 74%
9-10 (Net)	698 32%	345 30%	353 33%	81 31%	120 30%	244 34%	254 30%	36 24%	50 26%	168 30%	335 37%zGHI	229 36%zN	193 32%	157 29%	119 28%	571 31%	56 34%	50 41%zO	23 34%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 300

D2_11. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Well 1	12	-	3	-	-	-	2	-	-	*	3	2	8	2	10	1
	1%BJ	-	1%	-	-	-	1%	-	-	*	3%zV	1%	1%	*	1%	*
2	15	*	2	2	1	-	2	1	1	1	-	3	9	5	14	1
	1%	*	*	2%	*	-	1%	*	1%	1%	-	2%	1%	1%	1%	*
3	34	6	6	2	4	3	*	2	3	1	-	1	25	9	28	3
	2%	3%K	1%	3%	2%	3%K	*	1%	3%K	1%	-	*	2%	1%	1%	1%
4	49	2	11	1	5	1	6	1	9	2	1	*	34	11	34	2
	2%f	1%	3%	1%	2%	1%	2%	1%	8%zSYc	2%	1%	*	2%	1%	2%	1%
5	114	5	36	*	12	9	9	7	4	3	4	5	75	36	92	9
	5%	3%	9%zUXc	1%	5%	10%UXc	3%	5%	3%	3%	4%	2%	5%	5%	5%	4%
6	202	15	41	8	23	5	20	10	11	10	10	22	133	67	171	21
	9%G	9%	10%	10%	10%	5%	8%	7%	9%	13%	11%	10%	9%	9%	9%	10%
7	411	35	68	17	31	19	65	26	26	16	13	45	271	133	349	33
	19%P	21%	17%	21%	14%	19%	25%zV	19%	22%	20%	14%	21%	19%	19%	19%	15%
8	542	44	101	26	43	22	58	44	26	24	23	47	375	162	447	50
	25%	26%	25%	33%	20%	22%	22%	31%V	23%	30%	26%	22%	26%	23%	24%	23%
9	359	16	64	10	47	17	36	26	13	14	11	40	248	106	297	47
	16%NS	9%	16%	13%	21%S	18%	14%	18%	12%	17%	12%	19%S	17%	15%	16%	22%zf
Extremely Well 10	339	34	41	7	40	16	45	17	16	9	18	32	235	100	289	30
	15%AT	20%T	10%	9%	18%T	16%	17%T	12%	14%	11%	21%T	15%	16%	14%	16%	14%
Don't know	135	11	25	6	13	6	18	7	6	1	6	17	53	80	115	16
	6%CDEId	6%	6%	8%	6%	6%	7%	5%	5%	1%	6%	8%	4%	11%zd	6%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Provides radio stations that appeal to a wide range of different audiences across the UK

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.69NT	7.76	7.43	7.55	7.87T	7.69	7.78T	7.81	7.35	7.63	7.74	7.80T	7.70	7.68	7.70	7.86
1-3 (Net)	61 3%K	6 4%	10 2%	4 5%	4 2%	3 3%	4 2%	3 2%	5 4%	2 2%	3 3%	6 3%	42 3%	16 2%	52 3%	4 2%
1-4 (Net)	109 5%BK	8 5%	21 5%	5 6%	9 4%	4 5%	10 4%	4 3%	13 12%zXYc	3 4%	4 5%	6 3%	76 5%	27 4%	86 5%	6 3%
1-2 (Net)	27 1%	* *	4 1%	2 2%	1 *	- -	4 1%	1 *	1 1%	1 1%	3 3%	5 2%	17 1%	7 1%	24 1%	1 1%
4-7 (Net)	775 35%JK	58 34%	157 39%	26 33%	71 32%	34 35%	99 38%	45 32%	49 42%	31 39%	28 31%	73 34%	514 35%	247 35%	646 35%	66 31%
5-6 (Net)	316 14%J	21 12%	77 19%zX	8 10%	35 16%	14 14%	28 11%	17 12%	14 12%	13 16%	14 15%	28 13%	209 14%	103 14%	263 14%	30 14%
8-10 (Net)	1241 56%Ne	93 56%	207 52%	44 55%	131 60%	55 56%	140 53%	87 62%	56 49%	53 58%	53 59%	119 55%	858 58%ze	368 52%	1034 56%	128 60%
7-10 (Net)	1651 75%FHNTe	128 76%	275 69%	61 76%	161 74%	73 75%	204 78%T	113 80%T	82 71%	63 79%	66 74%	164 76%	1129 77%ze	501 71%	1382 75%	160 75%
9-10 (Net)	698 32%	49 29%	105 27%	18 22%	87 40%zTUh	33 34%	81 31%	43 31%	30 26%	23 28%	29 33%	72 33%	483 33%	205 29%	586 32%	78 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 301

D2_12. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio...

Provides distinctive radio programmes and output.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Well 1	11 1%	11 1%zB	-	1 *	4 1%	2 *	3 *	1 1%	1 *	4 1%	3 *	3 *	5 1%	2 *	2 1%	9 *	1 *	1 1%	1 1%
2	7 *	5 *	2 *	1 *	1 *	5 1%	1 *	- -	2 1%	1 *	4 *	2 *	- -	5 1%	1 *	4 *	2 1%O	1 *	1 1%
3	28 1%K	14 1%	14 1%	3 1%	5 1%	9 1%	12 1%	1 1%	7 4%zJ	1 *	8 1%	2 *	3 1%	13 2%KL	9 2%K	22 1%	5 3%	2 1%	* *
4	64 3%B	46 4%zB	18 2%	8 3%	6 2%	28 4%	22 3%	1 1%	8 4%	20 4%	24 3%	18 3%	20 3%	16 3%	10 2%	55 3%	5 3%	2 2%	2 3%
5	112 5%	54 5%	59 6%	11 4%	21 5%	34 5%	46 5%	17 11%zJ	10 5%	30 5%	39 4%	25 4%	21 3%	28 5%	38 9%zKL	95 5%	11 7%	2 2%	4 6%
6	268 12%	147 13%	121 11%	40 15%	46 12%	83 12%	99 12%	14 9%	27 15%	77 14%	101 11%	70 11%	68 11%	70 13%	60 14%	233 13%	14 9%	15 12%	6 10%
7	378 17%	183 16%	193 18%	52 20%	85 21%zEF	110 15%	131 16%	29 19%	23 12%	96 17%	165 18%	117 18%	115 19%	86 16%	60 14%	317 17%	27 17%	22 18%	12 18%
8	531 24%	267 23%	264 25%	65 25%	95 24%	167 23%	203 24%	36 24%	48 25%	148 26%	209 23%	150 23%	133 22%	139 26%	110 26%	444 24%	44 27%	30 24%	14 21%
9	404 18%N	222 19%	182 17%	45 17%	73 19%	136 19%	150 18%	24 16%	31 16%	89 16%	189 21%zI	142 22%zN	121 20%N	89 17%	51 12%	347 19%	27 17%	21 17%	9 14%
Extremely Well 10	315 14%U	156 14%	159 15%	34 13%	47 12%	115 16%	119 14%	18 12%	19 10%	75 13%	148 16%z	94 15%	87 15%	76 14%	58 13%	256 14%	21 13%	23 19%	14 22%zO
Don't know	92 4%zJMd	39 3%	53 5%	2 1%	12 3%	25 4%zC	53 6%zCDE	12 8%zJ	13 7%zJ	18 3%	20 2%	23 4%	28 5%	12 2%	29 7%zKM	80 4%	6 3%	4 3%	3 4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Provides distinctive radio programmes and output.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211 100%	1144 100%	1065 100%	262 100%	397 100%	713 100%	839 100%	153 100%	189 100%	561 100%	909 100%	645 100%	603 100%	535 100%	428 100%	1862 100%	162 100%	122 100%	65 100%
Mean	7.65HN	7.58	7.74	7.57	7.59	7.70	7.68	7.53	7.29	7.59	7.80zHI	7.82zMN	7.74N	7.55	7.42	7.65	7.49	7.84	7.73
1-3 (Net)	47 2%K	30 3%	17 2%	5 2%	10 3%	15 2%	17 2%	2 2%	10 5%zIJ	6 1%	14 2%	7 1%	8 1%	20 4%zKL	12 3%	34 2%	7 5%zO	3 3%	2 2%
1-4 (Net)	110 5%B	76 7%zB	34 3%	13 5%	17 4%	43 6%	38 5%	4 2%	18 10%zGIJ	27 5%	38 4%	24 4%	29 5%	35 7%	22 5%	89 5%	12 8%	5 4%	4 6%
1-2 (Net)	18 1%B	16 1%zB	2 *	2 1%	5 1%	7 1%	5 1%	1 1%	3 2%	5 1%	6 1%	4 1%	5 1%	6 1%	3 1%	13 1%	3 2%	2 1%	1 2%
4-7 (Net)	822 37%	429 38%	391 37%	112 43%	159 40%	254 36%	297 35%	60 40%	69 36%	223 40%	328 36%	229 36%	225 37%	200 37%	168 39%	700 38%	57 35%	41 34%	24 37%
5-6 (Net)	381 17%K	201 18%	180 17%	51 20%	68 17%	117 16%	144 17%	30 20%	37 20%	107 19%	140 15%	95 15%	89 15%	98 18%	98 23%zKL	328 18%	25 16%	17 14%	10 15%
8-10 (Net)	1250 57%N	646 56%	605 57%	144 55%	216 54%	418 59%	472 56%	78 51%	98 52%	313 56%	546 60%z	385 60%zN	342 57%	304 57%	219 51%	1048 56%	92 57%	74 61%	37 56%
7-10 (Net)	1628 74%HN	828 72%	798 75%	196 75%	301 76%	528 74%	603 72%	107 70%	121 64%	408 73%	711 78%zHI	502 78%zN	457 76%N	390 73%N	280 65%	1365 73%	118 73%	96 79%	49 75%
9-10 (Net)	719 33%NU	378 33%	341 32%	79 30%	121 30%	251 35%	269 32%	41 27%	50 26%	165 29%	337 37%zGHI	236 37%zN	209 35%N	166 31%	109 25%	604 32%	48 30%	44 36%	23 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Well 1	11	-	2	-	1	2	2	1	-	-	-	2	8	2	9	1
	1%	-	1%	-	*	2%	1%	*	-	-	-	1%	1%	*	*	*
2	7	*	1	-	-	-	2	1	-	-	-	-	6	1	7	*
	*	*	*	-	-	-	1%	*	-	-	-	-	*	*	*	*
3	28	5	-	2	3	-	-	2	4	2	-	4	20	8	22	2
	1%IK	3%TX	-	3%TX	1%	-	-	2%T	3%TX	2%TX	-	2%T	1%	1%	1%	1%
4	64	2	20	5	7	1	7	1	9	2	*	1	41	19	53	5
	3%B	1%	5%zc	7%SYc	3%	1%	3%	1%	7%zSYc	3%	*	*	3%	3%	3%	2%
5	112	9	25	3	14	4	12	4	7	4	4	9	78	31	91	11
	5%	5%	6%	4%	6%	4%	5%	3%	6%	4%	4%	4%	5%	4%	5%	5%
6	268	22	58	6	26	19	33	19	13	11	6	20	177	86	219	26
	12%	13%	14%	8%	12%	20%zbc	13%	13%	11%	14%	7%	9%	12%	12%	12%	12%
7	378	30	73	10	31	15	37	25	17	15	18	47	254	121	315	36
	17%	18%	18%	13%	14%	15%	14%	18%	15%	19%	20%	22%	17%	17%	17%	17%
8	531	41	93	26	48	22	63	41	26	22	17	46	349	178	444	53
	24%	25%	23%	32%	22%	22%	24%	29%	22%	28%	19%	21%	24%	25%	24%	25%
9	404	27	67	14	38	20	55	24	19	10	22	50	280	121	333	46
	18%N	16%	17%	17%	18%	21%	21%	17%	17%	13%	25%	23%	19%	17%	18%	21%
Extremely Well 10	315	25	45	2	42	13	34	19	18	10	18	29	211	96	274	23
	14%U	15%U	11%	3%	19%TU	13%U	13%U	14%U	16%U	13%	20%U	14%U	14%	14%	15%	11%
Don't know	92	8	15	10	8	1	17	4	3	3	3	8	42	47	80	10
	4%CIJMd	5%	4%	13%zTVWYh c	4%	2%	6%	3%	3%	4%	3%	4%	3%	7%zd	4%	5%

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Provides distinctive radio programmes and output.

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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.65HN	7.64	7.46	7.33	7.76	7.65	7.72	7.74	7.45	7.54	8.17zTUh a	7.81	7.65	7.69	7.68	7.67
1-3 (Net)	47 2%K	5 3%	3 1%	2 3%	3 2%	2 2%	4 1%	3 2%	4 3%	2 2%	- -	6 3%	34 2%	11 2%	37 2%	3 2%
1-4 (Net)	110 5%B	7 4%	23 6%	8 10%b	10 5%	2 2%	11 4%	4 3%	12 11%zbc	4 5%	* *	7 3%	75 5%	30 4%	90 5%	8 4%
1-2 (Net)	18 1%B	* *	3 1%	- -	1 *	2 2%	4 1%	1 1%	- -	- -	- -	2 1%	14 1%	2 *	16 1%	1 1%
4-7 (Net)	822 37%	62 37%	175 44%zX	25 32%	78 36%	39 40%	89 34%	49 35%	46 40%	32 40%	29 32%	76 36%	551 38%	258 36%	678 37%	78 36%
5-6 (Net)	381 17%K	31 18%	83 21%	10 12%	40 18%	23 24%c	45 17%	23 16%	20 17%	15 18%	10 12%	28 13%	255 17%	117 17%	310 17%	37 17%
8-10 (Net)	1250 57%N	93 55%	205 51%	42 53%	128 59%	55 57%	152 58%	85 60%	63 54%	43 54%	58 65%	125 58%	840 57%	395 56%	1051 57%	122 57%
7-10 (Net)	1628 74%HN	122 73%	278 70%	52 66%	159 73%	70 72%	189 72%	110 78%	80 69%	58 73%	76 85%zTUh	172 80%TU	1094 75%	516 73%	1366 74%	159 74%
9-10 (Net)	719 33%NU	52 31%	112 28%	16 20%	80 37%U	34 34%	89 34%	43 31%	37 32%	20 26%	41 45%zTUa	79 37%U	491 33%	217 31%	607 33%	69 32%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 302

D2_sum. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... (7-10)

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Provides a mix of different types of radio station.	1706 77%N	875 76%	830 78%	202 77%	301 76%	561 79%	642 77%	116 76%	133 70%	430 77%	744 82%zHI	517 80%zN	479 80%N	403 75%	307 72%	1428 77%	128 79%	100 82%	51 78%
Provides high quality radio output.	1766 80%NU	913 80%	852 80%	212 81%	315 79%	569 80%	669 80%	121 79%	138 73%	436 78%	772 85%zHI	547 85%zMN	490 81%N	418 78%	312 73%	1486 80%	128 79%	100 82%	52 80%
Supports UK music and presenters.	1621 73%Fh	849 74%	770 72%	207 79%zF	300 76%	532 75%	582 69%	113 74%	129 69%	410 73%	714 79%zHI	496 77%zN	441 73%	384 72%	300 70%	1361 73%	117 72%	95 78%	49 75%
Takes risks and provides radio content or music that is new and innovative or less well known	1402 63%FHN	724 63%	678 64%	184 70%zF	271 68%zF	465 65%F	481 57%	93 61%	102 54%	361 64%HI	643 71%zGHI	436 68%zN	387 64%	335 63%	244 57%	1178 63%	101 63%	81 67%	41 62%
Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1651 75%FHNTe	856 75%	796 75%	201 77%	308 78%	543 76%	599 71%	119 78%HI	124 66%	417 74%	730 80%zHI	499 77%N	457 76%N	400 75%	295 69%	1390 75%	116 72%	97 80%	48 74%
Provides distinctive radio programmes and output.	1628 74%HN	828 72%	798 75%	196 75%	301 76%	528 74%	603 72%	107 70%	121 64%	408 73%	711 78%zHI	502 78%zN	457 76%N	390 73%N	280 65%	1365 73%	118 73%	96 79%	49 75%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 302

D2_sum. Comparing BBC radio stations to other radio stations, how well, if at all, do you think BBC radio... (7-10)

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Provides a mix of different types of radio station.	1706 77%N	123 73%	305 77%	59 74%	162 74%	70 72%	196 75%	122 86%zSTVW Xha	84 73%	58 72%	72 80%	177 82%	1151 78%	533 75%	1425 77%	176 82%
Provides high quality radio output.	1766 80%NU	131 78%	307 77%	55 69%	181 83%U	77 79%	210 80%	118 83%U	87 75%	65 82%	73 81%	183 86%TU	1174 80%	569 80%	1466 79%	180 84%
Supports UK music and presenters.	1621 73%Fh	112 67%	289 73%	62 77%	157 72%	78 80%h	188 72%	110 78%h	72 63%	57 72%	72 81%h	164 77%h	1096 75%	508 72%	1363 74%	153 72%
Takes risks and provides radio content or music that is new and innovative or less well known	1402 63%FHN	93 56%	251 63%	45 57%	141 65%	69 70%	176 67%	92 65%	64 56%	46 58%	58 65%	142 66%	956 65%	431 61%	1179 64%	127 60%
Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1651 75%FHNTe	128 76%	275 69%	61 76%	161 74%	73 75%	204 78%T	113 80%T	82 71%	63 79%	66 74%	164 76%	1129 77%ze	501 71%	1382 75%	160 75%
Provides distinctive radio programmes and output.	1628 74%HN	122 73%	278 70%	52 66%	159 73%	70 72%	189 72%	110 78%	80 69%	58 73%	76 85%zTUh	172 80%TU	1094 75%	516 73%	1366 74%	159 74%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 303
D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
 Base = All respondents

Summary Table						
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
UnweightedBase	4099	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
Not At All Important						
1	73 2%	72 2%	76 2%	83 2%	80 2%	73 2%
2	37 1%	23 1%	25 1%	32 1%	32 1%	27 1%
3	41 1%	42 1%	52 1%	74 2%	54 1%	50 1%
4	85 2%	82 2%	98 2%	129 3%	89 2%	99 2%
5	250 6%	217 5%	254 6%	272 7%	253 6%	255 6%
6	348 8%	317 8%	341 8%	375 9%	342 8%	403 10%
7	577 14%	496 12%	558 14%	645 16%	619 15%	622 15%
8	852 21%	837 20%	822 20%	781 19%	814 20%	842 21%
9	588 14%	671 16%	569 14%	524 13%	553 13%	549 13%
Extremely Important						
10	638 16%	732 18%	638 16%	487 12%	645 16%	554 13%
Don't know	612 15%	611 15%	668 16%	699 17%	621 15%	629 15%
Total mentions	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%
Mean	7.59	7.76	7.57	7.30	7.54	7.47
1-3 (Net)	151 4%	136 3%	152 4%	189 5%	166 4%	150 4%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 303
D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
 Base = All respondents

Summary Table						
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
1-4 (Net)	235 6%	219 5%	250 6%	318 8%	254 6%	248 6%
1-2 (Net)	109 3%	94 2%	101 2%	115 3%	112 3%	100 2%
4-7 (Net)	1260 31%	1113 27%	1252 31%	1421 35%	1302 32%	1378 34%
5-6 (Net)	598 15%	534 13%	596 15%	647 16%	595 14%	658 16%
8-10 (Net)	2078 51%	2240 55%	2029 49%	1792 44%	2013 49%	1944 47%
7-10 (Net)	2655 65%	2737 67%	2587 63%	2437 59%	2631 64%	2566 63%
9-10 (Net)	1226 30%	1403 34%	1207 29%	1011 25%	1199 29%	1102 27%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 304
D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
 Base = All who have listened to BBC radio in the past 3 months

Summary Table						
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
UnweightedBase	2297	2297	2297	2297	2297	2297
WeightedBase	2211	2211	2211	2211	2211	2211
EffectiveBase	1551	1551	1551	1551	1551	1551
Not At All Important	10	10	17	18	17	12
1	*	*	1%	1%	1%	1%
2	14	6	10	14	20	10
	1%	*	*	1%	1%	*
3	17	13	17	35	18	15
	1%	1%	1%	2%	1%	1%
4	27	33	52	68	39	45
	1%	1%	2%	3%	2%	2%
5	96	76	110	126	101	95
	4%	3%	5%	6%	5%	4%
6	170	163	172	208	178	223
	8%	7%	8%	9%	8%	10%
7	354	287	334	394	369	370
	16%	13%	15%	18%	17%	17%
8	567	551	530	521	530	571
	26%	25%	24%	24%	24%	26%
9	428	472	411	370	390	391
	19%	21%	19%	17%	18%	18%
Extremely Important	479	554	451	352	476	415
10	22%	25%	20%	16%	22%	19%
Don't know	50	46	106	106	74	64
	2%	2%	5%	5%	3%	3%
Total mentions	2211	2211	2211	2211	2211	2211
	100%	100%	100%	100%	100%	100%
Mean	8.03	8.20	7.92	7.63	7.92	7.87
1-3 (Net)	41	29	45	67	55	38
	2%	1%	2%	3%	2%	2%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 304
D2a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
 Base = All who have listened to BBC radio in the past 3 months

Summary Table						
	Provides a mix of different types of radio station.	Provides high quality radio output.	Supports UK music and presenters.	Takes risks and provides radio content or music that is new and innovative or less well known	Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provides distinctive radio programmes and output.
WeightedBase	2211	2211	2211	2211	2211	2211
EffectiveBase	1551	1551	1551	1551	1551	1551
1-4 (Net)	68 3%	62 3%	96 4%	135 6%	94 4%	83 4%
1-2 (Net)	24 1%	16 1%	28 1%	32 1%	37 2%	23 1%
4-7 (Net)	647 29%	559 25%	668 30%	795 36%	687 31%	733 33%
5-6 (Net)	266 12%	239 11%	283 13%	334 15%	279 13%	317 14%
8-10 (Net)	1473 67%	1577 71%	1392 63%	1243 56%	1397 63%	1377 62%
7-10 (Net)	1827 83%	1865 84%	1726 78%	1636 74%	1765 80%	1747 79%
9-10 (Net)	907 41%	1026 46%	863 39%	721 33%	866 39%	806 36%

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Table 305
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides a mix of different types of radio station.
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	73	40	32	6	12	27	28	10	8	16	16	9	14	13	37	43	21	4	4
1	2%Kod	2%	2%	1%	2%	2%	2%	2%	2%	2%	1%	1%	1%	1%	3%zKLM	1%	6%zOQ	2%	3%O
2	37	22	15	5	5	14	12	3	4	7	14	6	6	10	15	29	6	2	1
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	*
3	41	26	15	4	9	11	17	8	8	7	5	8	7	12	15	29	11	1	-
	1%Jd	1%	1%	1%	1%	1%	1%	2%J	2%J	1%	*	1%	1%	1%	1%	1%	3%zOQR	*	-
4	85	47	38	9	18	32	26	9	11	20	25	12	19	23	30	68	14	1	2
	2%	2%	2%	2%	2%	2%	2%	2%	3%	2%	2%	1%	2%	2%	3%	2%	4%zOQ	1%	2%
5	250	129	121	38	46	84	83	23	25	80	79	54	56	68	71	208	28	10	5
	6%Xc	6%	6%	8%	6%	6%	6%	6%	6%	8%z	6%	6%	6%	7%	6%	6%	8%	5%	4%
6	348	165	183	38	83	122	105	24	40	90	129	83	87	71	107	306	24	11	8
	8%Ye	8%	9%	8%	11%F	9%	7%	6%	9%	9%	9%	9%	9%	7%	9%	9%	7%	5%	6%
7	577	296	280	78	126	195	178	50	70	161	191	141	144	163	130	495	35	28	19
	14%FNV	15%	13%	17%F	16%F	14%	12%	12%	16%	15%	14%	15%N	14%	16%N	11%	14%	10%	14%	16%P
8	852	433	418	101	176	276	298	84	71	217	332	216	233	217	186	740	53	43	16
	21%HNPR	22%	20%	21%	23%	20%	20%	21%	16%	21%	24%zH	23%N	23%N	22%N	16%	22%zPR	15%	21%R	13%
9	588	302	286	64	98	206	220	42	56	172	219	171	140	132	146	491	52	29	16
	14%G	15%	14%	14%	12%	15%	15%	10%	13%	16%G	16%G	18%zLMN	14%	13%	13%	14%	15%	14%	14%
Extremely Important	638	297	341	85	97	225	231	40	52	146	269	161	197	137	143	529	37	46	27
10	16%DGNPUe	15%	16%	18%D	12%	16%D	16%	10%	12%	14%	20%zGHI	17%N	19%zMN	14%	12%	15%P	11%	23%zOP	23%zOP
Don't know	612	243	368	44	114	173	282	113	96	125	80	80	111	150	271	497	65	28	22
	15%ACEU KLSd	12%	18%zA	9%	14%C	13%	19%zCDE	28%zIU	22%zIU	12%J	6%	9%	11%	15%KL	24%zKLM	14%	19%	14%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 305
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.59GHNP	7.52	7.66	7.62	7.45	7.59	7.66	7.28	7.33	7.58	7.81zGHI	7.82zMN	7.78zMN	7.52N	7.24	7.63zP	6.79	7.95zOP	7.86P
1-3 (Net)	151 4%BJKOTd	88 4%zB	62 3%	15 3%	26 3%	53 4%	56 4%	21 5%J	20 5%	30 3%	35 3%	22 2%	27 3%	35 3%	67 6%zKLM	101 3%	39 11%zOQR	7 3%	4 4%
1-4 (Net)	235 6%BJKOD	135 7%zB	101 5%	24 5%	44 6%	84 6%	82 6%	31 8%J	31 7%	50 5%	60 4%	34 4%	46 4%	58 6%	97 8%zKL	169 5%	52 15%zOQR	8 4%	6 5%
1-2 (Net)	109 3%KOVd	62 3%	47 2%	11 2%	17 2%	41 3%	39 3%	13 3%	12 3%	23 2%	30 2%	14 2%	20 2%	23 2%	52 5%zKLM	72 2%	27 8%zOQ	6 3%	4 4%
4-7 (Net)	1260 31%FQVXe	636 32%	623 30%	163 34%F	273 35%zF	432 32%F	392 26%	107 26%	147 33%	350 34%zG	424 31%	290 31%	306 30%	326 33%	339 29%	1077 31%Q	100 29%	50 25%	33 28%
5-6 (Net)	598 15%QXYc	293 15%	305 15%	76 16%	129 16%	206 15%	189 13%	47 12%	66 15%	170 16%	208 15%	137 15%	144 14%	140 14%	178 15%	514 15%Q	51 15%	20 10%	12 10%
8-10 (Net)	2078 51%GHNPe	1032 52%	1045 50%	251 53%	371 47%	707 52%	749 51%	166 41%	179 41%	534 51%GH	820 60%zGHI	548 58%zMN	570 56%zMN	486 49%N	475 41%	1761 51%P	141 41%	118 58%zOP	59 50%P
7-10 (Net)	2655 65%GHNPe	1328 66%	1325 63%	329 70%zF	497 63%	902 66%	927 63%	216 53%	249 56%	695 67%GH	1011 74%zGHI	689 73%zMN	713 70%zMN	648 65%N	605 53%	2256 66%P	175 51%	146 72%zOP	78 66%P
9-10 (Net)	1226 30%DGHNe	599 30%	627 30%	150 32%D	195 25%	431 32%D	451 30%D	82 20%	108 24%	318 31%G	487 36%zGHI	332 35%zMN	336 33%zMN	269 27%	289 25%	1020 30%	88 26%	74 37%zOP	44 37%zOP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 305
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	73	-	9	3	2	2	14	2	-	-	5	7	31	33	65	7
1	2%Kod	-	1%	2%S	1%	1%	3%STV	1%	-	-	3%SV	2%	1%	2%d	2%	2%
2	37	1	7	1	-	5	4	1	-	1	-	7	23	11	32	2
	1%	*	1%	*	-	3%zV	1%	1%	-	1%	-	2%V	1%	1%	1%	1%
3	41	5	4	-	5	1	7	2	1	1	-	4	18	20	34	5
	1%jd	2%	*	-	1%	*	1%	1%	1%	1%	-	1%	1%	1%	1%	1%
4	85	7	21	3	7	*	12	1	8	1	*	7	47	30	71	5
	2%	2%	2%	2%	2%	*	3%	1%	4%WY	1%	*	2%	2%	2%	2%	1%
5	250	26	73	6	21	15	14	11	17	9	10	6	147	95	217	23
	6%Xc	9%Xc	8%zXc	4%	5%c	7%Xc	3%	5%	9%Xc	8%Xc	6%c	2%	6%	6%	6%	6%
6	348	42	85	9	32	23	37	7	25	6	13	26	243	98	292	29
	8%Ye	14%zUXYc	10%Y	6%	8%Y	11%Y	8%	3%	14%zYc	6%	8%	7%	10%ze	7%	8%	8%
7	577	60	138	21	38	25	58	34	19	21	21	60	374	193	477	66
	14%FNv	20%zVWXh	16%V	14%	10%	12%	12%	15%	10%	18%	13%	16%V	15%	13%	14%	19%zf
8	852	53	177	37	72	50	113	62	44	26	37	69	541	298	720	71
	21%HNPR	18%	21%	25%	19%	24%	24%	28%zSVc	24%	23%	24%	19%	21%	20%	21%	20%
9	588	37	110	29	62	26	74	38	20	20	31	45	393	189	496	54
	14%G	12%	13%	19%	16%	12%	16%	17%	10%	17%	20%Th	12%	16%ze	13%	14%	15%
Extremely Important	638	46	128	9	80	23	72	37	31	20	20	63	439	190	542	47
10	16%DGNPU	16%U	15%U	6%	20%zTUW	11%	15%U	17%U	17%U	18%U	13%	17%U	17%ze	13%	16%	13%
e	612	21	113	33	71	42	67	28	21	8	19	74	273	312	542	48
Don't know	15%ACEUK	7%	13%S	22%zSTYh	18%Sa	20%STa	14%S	12%	11%	7%	12%	20%zSTYh	11%	21%zd	16%z	14%
LSd				a								a				

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 305
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.59GHNP	7.45	7.51	7.56	7.97zSTW	7.46	7.59	7.98zSTW	7.53	7.88	7.69	7.67	7.71ze	7.46	7.58	7.53
1-3 (Net)	151	6	20	4	7	8	26	5	1	1	5	18	72	65	132	13
	4%BJKOTd	2%	2%	3%	2%	4%	5%TVh	2%	1%	1%	3%	5%	3%	4% d	4%	4%
1-4 (Net)	235	13	40	7	14	8	38	6	10	2	5	25	119	95	203	18
	6%BJKOD	4%	5%	5%	4%	4%	8%VY	3%	5%	2%	3%	7%	5%	6% d	6%	5%
1-2 (Net)	109	1	16	4	2	7	19	3	-	1	5	14	54	45	97	9
	3%KOVd	*	2%	3%	1%	3%SVh	4%SVh	1%	-	1%	3%V	4%SVh	2%	3%	3%	2%
4-7 (Net)	1260	135	316	39	98	63	121	54	70	37	44	99	811	417	1056	122
	31%FQVXe	45%zTUVW	37%zUVXY	26%	25%	30%	26%	24%	37%VXYc	33%	28%	27%	32% e	28%	30%	34%
5-6 (Net)	598	67	158	16	53	38	51	18	42	16	23	32	390	193	508	52
	15%QXYc	23%zUVXY	18%zUXYc	10%	14%	18%XYc	11%	8%	23%zUVXY	14%	15%	9%	15%	13%	15%	15%
8-10 (Net)	2078	136	415	75	214	99	259	137	95	66	88	177	1373	678	1758	172
	51%GHNPe	46%	48%	50%	55%	47%	55%	61%zSTWc	51%	58%	56%	48%	54% ze	46%	50%	48%
7-10 (Net)	2655	196	553	96	252	124	317	172	114	87	109	236	1747	871	2235	238
	65%GHNPe	66%	64%	63%	65%	59%	67%	77%zSTUV	61%	77%zTWh	70%	64%	69% ze	59%	64%	67%
9-10 (Net)	1226	83	238	38	141	49	146	75	51	39	51	108	832	379	1038	101
	30%DGHNe	28%	28%	25%	36%zTUW	23%	31%	34%W	27%	35%	33%	29%	33% ze	26%	30%	28%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 306
D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides high quality radio output.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	72	43	28	4	12	27	29	9	8	13	16	14	14	11	32	51	14	3	4
1	2%O	2%	1%	1%	2%	2%	2%	2%	2%	1%	1%	2%	1%	1%	3%zM	1%	4%zO	1%	3%
2	23	14	9	2	2	10	9	1	5	2	8	3	4	3	13	13	8	2	*
	1%O	1%	*	1%	*	1%	1%	*	1%I	*	1%	*	*	*	1%zK	*	2%zO	1%	*
3	42	28	14	5	5	7	25	11	4	4	7	9	7	11	16	29	10	3	1
	1%BUOTd	1%zB	1%	1%	1%	1%	2%zE	3%zJ	1%	*	1%	1%	1%	1%	1%	1%	3%zO	1%	1%
4	82	47	35	14	17	28	24	7	6	28	23	12	23	27	21	62	17	1	2
	2%	2%	2%	3%	2%	2%	2%	2%	1%	3%	2%	1%	2%	3%	2%	2%	5%zOQ	1%	2%
5	217	105	111	24	50	84	60	29	23	65	63	29	50	63	75	186	17	10	3
	5%FK	5%	5%	5%	6%F	6%F	4%	7%	5%	6%	5%	3%	5%	6%K	6%K	5%	5%	5%	3%
6	317	157	161	46	72	106	94	22	36	92	113	71	79	70	97	278	23	10	7
	8%Feg	8%	8%	10%F	9%F	8%	6%	5%	8%	9%	8%	8%	8%	7%	8%	8%	7%	5%	6%
7	496	232	263	48	113	166	170	30	64	136	176	132	117	120	127	426	34	25	12
	12%G	12%	13%	10%	14%	12%	11%	7%	15%G	13%G	13%G	14%z	12%	12%	11%	12%	10%	12%	10%
8	837	439	398	105	177	272	284	71	80	235	305	194	231	220	192	720	64	37	17
	20%NR	22%z	19%	22%	23%	20%	19%	17%	18%	23%	22%z	21%N	23%N	22%N	17%	21%R	19%	18%	14%
9	671	352	318	82	112	240	237	66	61	169	265	187	154	170	159	578	41	36	16
	16%NPef	18%	15%	17%	14%	18%	16%	16%	14%	16%	20%zH	20%zLN	15%	17%	14%	17%P	12%	18%	14%
Extremely Important	732	335	397	94	116	249	273	52	53	167	305	205	227	152	148	603	47	47	36
10	18%DGHNU	17%	19%	20%D	15%	18%	18%	13%	12%	16%	22%zGHI	22%zMN	22%zMN	15%	13%	18%	14%	23%zOP	30%zOP
Don't know	611	247	364	49	109	177	277	109	99	129	77	83	108	149	271	491	69	29	21
	15%ACEU Kld	12%	17%zA	10%	14%	13%	19%zCDE	27%zJ	22%zJ	12%J	6%	9%	11%	15%KL	24%zKLM	14%	20%zO	15%	18%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 306
D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.76AHNP	7.68	7.84A	7.84	7.64	7.76	7.81	7.51	7.50	7.73	8.00zGHI	8.03zMN	7.93zN	7.73N	7.37	7.80P	7.06	8.02zP	8.10zOP
1-3 (Net)	136 3%BUOd	85 4%zB	51 2%	12 3%	18 2%	44 3%	62 4%	21 5%U	17 4%l	18 2%	30 2%	26 3%	25 2%	24 2%	61 5%zKLM	92 3%	32 9%zOQR	7 4%	5 4%
1-4 (Net)	219 5%BJKod	132 7%zB	87 4%	26 5%	35 4%	72 5%	86 6%	28 7%J	24 5%	46 4%	53 4%	38 4%	47 5%	51 5%	82 7%zK	154 4%	48 14%zOQR	9 4%	7 6%
1-2 (Net)	94 2%OVd	57 3%	37 2%	7 1%	14 2%	37 3%	37 3%	11 3%	13 3%	15 1%	23 2%	17 2%	18 2%	14 1%	45 4%zKLM	64 2%	22 6%zOQ	5 2%	4 3%
4-7 (Net)	1113 27%FGRYe	541 27%	571 27%	132 28%	251 32%zF	384 28%F	347 23%	88 22%	130 29%G	321 31%zG	375 28%G	245 26%	269 27%	279 28%	320 28%	952 28%R	91 26%	46 23%	24 20%
5-6 (Net)	534 13%FKRYc	262 13%	272 13%	70 15%F	121 15%F	190 14%F	153 10%	51 12%	59 13%	158 15%	176 13%	101 11%	129 13%	133 13%	172 15%K	464 13%R	41 12%	20 10%	10 9%
8-10 (Net)	2240 55%GHPW e	1126 56%	1113 53%	280 59%zD	406 52%	761 56%	794 54%	189 46%	195 44%	571 55%GH	876 64%zGHI	586 62%zMN	612 60%zMN	543 55%N	499 43%	1901 55%P	152 44%	119 59%P	69 58%P
7-10 (Net)	2737 67%GHPW e	1358 68%	1376 66%	328 69%	518 66%	926 68%	964 65%	219 54%	259 59%	707 68%GH	1052 77%zGHI	718 76%zMN	729 72%zMN	663 67%N	626 54%	2326 68%zP	186 54%	144 71%P	80 68%P
9-10 (Net)	1403 34%DHPW e	687 34%	715 34%	175 37%D	228 29%	489 36%D	510 34%D	118 29%	115 26%	336 32%	570 42%zGHI	392 42%zMN	381 38%zN	323 32%N	307 27%	1181 34%P	88 25%	82 41%zOP	52 44%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 306
D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	72	-	13	4	2	2	20	1	-	-	2	7	34	30	63	7
1	2%O	-	2%	3%S	*	1%	4%zSTVyh	1%	-	-	1%	2%	1%	2%	2%	2%
2	23	1	2	-	-	2	2	3	-	-	2	1	10	12	20	-
	1%O	*	*	-	-	1%	*	1%T	-	-	1%	*	*	1%	1%	-
3	42	5	3	-	5	7	3	1	1	1	-	4	17	21	33	8
	1%BUOTd	2%	*	-	1%	3%zTX	1%	*	*	1%	-	1%	1%	1%e	1%	2%zf
4	82	4	16	2	6	1	7	5	7	-	1	12	50	24	70	5
	2%	1%	2%	1%	2%	*	1%	2%	4%W	-	1%	3%	2%	2%	2%	2%
5	217	17	63	9	16	10	26	5	16	7	7	11	131	79	179	20
	5%FK	6%	7%zYc	6%	4%	5%	5%	2%	8%Yc	6%	4%	3%	5%	5%	5%	6%
6	317	38	88	9	29	23	32	13	15	5	6	20	216	93	279	16
	8%Feg	13%zXYbc	10%zcc	6%	7%	11%	7%	6%	8%	4%	4%	6%	9%e	6%	8%g	5%
7	496	32	122	12	43	27	58	18	28	23	17	45	329	158	420	43
	12%G	11%	14%	8%	11%	13%	12%	8%	15%	20%zUY	11%	12%	13%	11%	12%	12%
8	837	70	176	50	64	45	89	54	35	28	40	69	546	282	715	68
	20%NR	23%	20%	33%zTVWXhc	16%	21%	19%	24%	19%	25%	26%V	19%	22%	19%	21%	19%
9	671	49	125	26	63	27	98	48	23	18	43	58	450	215	547	79
	16%NPef	16%	14%	17%	16%	13%	21%zTWh	21%TWh	12%	16%	27%zSTVW hc	16%	18%ze	15%	16%	22%zf
Extremely Important	732	53	149	13	89	26	70	46	41	22	25	69	482	239	623	58
10	18%DGHNU	18%U	17%U	9%	23%zUWX	12%	15%	21%UW	22%UW	20%U	16%	19%U	19%	16%	18%	16%
Don't know	611	30	107	28	72	44	68	29	21	8	13	71	264	318	538	52
	15%ACEU	10%	12%	18%Sab	18%STab	21%zTha	14%	13%	11%	7%	9%	19%zSTab	10%	22%zd	15%	15%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 306
D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.76AHNP	7.80	7.68	7.68	8.09zTWX	7.52	7.62	8.15zTWX	7.81	8.02	8.11TW	7.84	7.86ze	7.68	7.75	7.84
1-3 (Net)	136 3%BUOd	6 2%	18 2%	4 3%	7 2%	10 5%h	25 5%TVh	5 2%	1 *	1 1%	3 2%	12 3%	62 2%	64 4%zd	117 3%	15 4%
1-4 (Net)	219 5%BJKOd	10 3%	34 4%	6 4%	13 3%	11 5%	32 7%	11 5%	8 4%	1 1%	5 3%	25 7%	112 4%	87 6%	187 5%	20 6%
1-2 (Net)	94 2%OVd	1 *	15 2%	4 3%	2 *	3 2%	22 5%zSTVh	5 2%	- -	- -	3 2%	8 2%	44 2%	42 3%	83 2%	7 2%
4-7 (Net)	1113 27%FGRYe	91 31%Y	289 33%zUVXYbc	31 21%	95 24%	61 29%Y	123 26%	41 18%	66 35%zUVYbc	34 31%Y	32 20%	88 24%	726 29%ze	353 24%	949 27%	85 24%
5-6 (Net)	534 13%FKRYc	55 18%zYbc	151 17%zVXYbc	18 12%	45 12%	33 16%Yc	58 12%	17 8%	31 17%Yc	12 11%	13 8%	31 8%	346 14%	172 12%	458 13%	36 10%
8-10 (Net)	2240 55%GHNPe	171 57%W	450 52%	88 58%	216 55%	98 46%	257 54%	148 66%zTVWXhc	99 53%	68 61%W	108 69%zTVWXhc	196 53%	1477 58%ze	736 50%	1885 54%	205 58%
7-10 (Net)	2737 67%GHNPe	203 68%	573 66%	100 66%	259 67%	125 59%	315 67%	167 74%zW	127 68%	91 81%zTUVWXc	125 80%zSTUVWxc	241 65%	1807 71%ze	894 61%	2305 66%	247 70%
9-10 (Net)	1403 34%DHNPe	102 34%	274 32%	39 26%	152 39%TUW	53 25%	168 36%W	95 42%zTUW	64 34%	41 36%	68 43%zTUW	127 35%W	931 37%ze	454 31%	1170 34%	137 38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 307
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	76	40	36	6	14	26	30	10	8	15	19	14	18	12	31	55	12	3	5
1	2% d	2%	2%	1%	2%	2%	2%	3%	2%	1%	1%	1%	2%	1%	3% z	2%	4% zO	2%	4% zO
2	25	16	9	3	1	7	15	3	4	3	7	5	5	5	10	18	6	1	1
	1% T	1%	*	1%	*	1%	1% D	1%	1%	*	1%	1%	1%	*	1%	1%	2% zO	*	*
3	52	32	19	9	6	15	21	11	5	13	8	7	14	12	19	38	9	3	1
	1% jd	2%	1%	2%	1%	1%	1%	3% zj	1%	1%	1%	1%	1%	1%	2%	1%	3% zO	2%	1%
4	98	58	40	9	20	41	29	5	11	29	36	34	20	23	21	75	20	2	1
	2% e	3%	2%	2%	3%	3%	2%	1%	3%	3%	3%	4% zN	2%	2%	2%	2%	6% zOQR	1%	1%
5	254	126	128	31	57	87	79	21	31	85	72	45	52	73	84	216	19	11	8
	6% K	6%	6%	7%	7%	6%	5%	5%	7%	8% zj	5%	5%	5%	7%	7% K	6%	5%	6%	7%
6	341	150	191	30	63	127	121	22	44	91	121	80	101	69	91	295	31	10	6
	8% Q	8%	9%	6%	8%	9%	8%	5%	10% G	9%	9%	9%	10%	7%	8%	9% Q	9%	5%	5%
7	558	287	269	63	120	188	188	55	63	132	213	140	146	126	146	478	31	32	17
	14% P	14%	13%	13%	15%	14%	13%	14%	14%	13%	16% z	15%	14%	13%	13%	14% P	9%	16% P	14%
8	822	429	393	110	176	280	256	66	80	230	323	202	209	226	185	709	62	36	16
	20% FNRe	21%	19%	23% F	23% F	21%	17%	16%	18%	22% G	24% zGH	21% N	21% N	23% N	16%	21% R	18%	18%	14%
9	569	278	291	82	91	196	201	54	52	152	225	148	154	137	130	490	45	22	12
	14% Ne	14%	14%	17% zD	12%	14%	14%	13%	12%	15%	17% zH	16% N	15% N	14%	11%	14%	13%	11%	10%
Extremely Important	638	295	343	85	120	211	221	40	48	148	245	165	171	153	149	522	36	50	30
10	16% GHNPTe	15%	16%	18%	15%	15%	15%	10%	11%	14%	18% zGHI	18% N	17% N	15%	13%	15% P	10%	25% zOP	25% zOP
Don't know	668	287	379	47	115	187	320	119	93	142	90	100	123	160	285	540	74	31	22
	16% ACEU KLTbd	14%	18% zA	10%	15% C	14%	22% zCDE	29% zHIU	21% zIU	14% J	7%	11%	12%	16% KL	25% zKLM	16%	22% zO	15%	18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 307
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.57HNPT	7.49	7.64	7.77z	7.55	7.54	7.53	7.33	7.27	7.52	7.75zGHI	7.69zN	7.64N	7.64N	7.30	7.60P	6.96	7.91zOP	7.74P
1-3 (Net)	152 4%jOhd	88 4%	64 3%	17 4%	21 3%	48 4%	66 4%	24 6%zI	18 4%	32 3%	34 3%	26 3%	37 4%	29 3%	60 5%zKM	111 3%	27 8%zOQ	7 4%	6 5%
1-4 (Net)	250 6%BOV	146 7%zB	104 5%	26 5%	41 5%	88 6%	95 6%	29 7%	29 7%	61 6%	70 5%	60 6%	57 6%	52 5%	81 7%	186 5%	48 14%zOQR	9 5%	7 6%
1-2 (Net)	101 2%OVd	56 3%	45 2%	8 2%	15 2%	33 2%	45 3%	13 3%	13 3%	19 2%	26 2%	19 2%	24 2%	17 2%	41 4%zM	73 2%	18 5%zO	4 2%	5 4%O
4-7 (Net)	1252 31%e	622 31%	628 30%	133 28%	260 33%F	443 32%F	416 28%	104 26%	150 34%G	338 32%G	441 32%G	299 32%	319 31%	291 29%	343 30%	1064 31%	101 29%	55 27%	32 27%
5-6 (Net)	596 15%ce	276 14%	319 15%	61 13%	120 15%	215 16%	200 14%	44 11%	76 17%G	176 17%zG	193 14%	125 13%	153 15%	142 14%	176 15%	511 15%	50 14%	21 10%	14 12%
8-10 (Net)	2029 49%FGHNPe	1002 50%	1027 49%	277 58%zDEF	388 49%	687 50%F	678 46%	160 39%	180 41%	529 51%GH	793 58%zGHI	514 55%zN	534 53%N	517 52%N	464 40%	1720 50%P	142 41%	108 54%P	59 49%
7-10 (Net)	2587 63%FGHNPe	1289 64%	1296 62%	340 72%zDEF	508 65%F	875 64%F	865 58%	215 53%	243 55%	661 64%GH	1005 74%zGHI	655 70%zMN	680 67%zN	643 65%N	610 53%	2198 64%P	173 50%	140 70%zP	76 64%P
9-10 (Net)	1207 29%GHNe	572 29%	634 30%	167 35%zDEF	211 27%	407 30%	422 28%	95 23%	100 23%	300 29%H	470 35%zGHI	313 33%zN	325 32%N	290 29%N	279 24%	1012 29%P	81 23%	72 36%zOP	42 36%zOP

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 307
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	76	-	14	3	2	2	18	3	-	1	3	10	35	32	61	10
1	2% d	-	2%	2% S	*	1%	4% zSTVh	1%	-	1%	2% S	3% SV	1%	2%	2%	3%
2	25	5	1	1	-	4	4	2	-	1	2	1	10	12	21	2
	1% T	2% T	*	*	-	2% TV	1%	1%	-	1%	1%	*	*	1%	1%	1%
3	52	5	10	-	6	2	7	1	*	1	-	5	21	29	48	4
	1% jd	2%	1%	-	2%	1%	2%	1%	*	1%	-	1%	1%	2% zd	1%	1%
4	98	3	29	4	4	4	8	4	6	2	4	7	74	19	81	6
	2% e	1%	3%	3%	1%	2%	2%	2%	3%	2%	2%	2%	3% ze	1%	2%	2%
5	254	17	73	10	23	13	26	8	16	8	10	13	163	79	226	12
	6% K	6%	8% zc	7%	6%	6%	5%	4%	8%	7%	6%	4%	6%	5%	6%	3%
6	341	34	92	13	22	14	34	16	26	14	6	23	231	106	293	33
	8% Q	11% Vb	11% zVb	8%	6%	7%	7%	7%	14% zVXbc	13% Vb	4%	6%	9%	7%	8%	9%
7	558	59	120	18	52	24	57	32	22	18	26	50	356	192	468	53
	14% P	20% zWX	14%	12%	13%	11%	12%	14%	12%	16%	17%	13%	14%	13%	13%	15%
8	822	66	182	32	72	41	94	49	36	23	41	74	546	268	694	67
	20% FNRe	22%	21%	21%	18%	19%	20%	22%	19%	20%	26%	20%	22% ze	18%	20%	19%
9	569	32	120	23	54	29	71	40	14	21	27	59	384	177	476	58
	14% Ne	11%	14%	15%	14%	14%	15%	18% h	8%	18% h	17% h	16% h	15% ze	12%	14%	16%
Extremely Important	638	37	110	18	78	33	80	37	40	17	25	48	422	205	531	56
10	16% GHNPTe	12%	13%	12%	20% zSTc	16%	17%	17%	21% STc	15%	16%	13%	17%	14%	15%	16%
Don't know	668	41	114	29	77	46	75	32	27	9	13	79	286	353	588	55
	16% ACEU	14%	13%	19% ab	20% Tab	22% Tab	16%	14%	14%	8%	8%	21% zSTab	11%	24% zd	17%	15%
	KLTbd															

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 307
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.57HNPT	7.47	7.40	7.51	7.96zSTX	7.67	7.52	7.86T	7.67	7.64	7.73	7.64	7.65z	7.49	7.55	7.62
1-3 (Net)	152	9	24	4	8	7	30	6	*	2	5	15	67	73	130	16
	4%jOhd	3%	3%	3%	2%	3%	6%zTVh	3%	*	2%	3%	4%h	3%	5%zd	4%	5%
1-4 (Net)	250	12	54	8	12	11	38	10	6	5	8	22	141	92	211	22
	6%BOV	4%	6%	5%	3%	5%	8%V	4%	3%	4%	5%	6%	6%	6%	6%	6%
1-2 (Net)	101	5	14	4	2	5	22	5	-	2	5	10	45	44	82	12
	2%OVd	2%	2%	3%	*	2%	5%zTVh	2%	-	2%	3%V	3%V	2%	3%d	2%	3%
4-7 (Net)	1252	114	314	45	102	55	125	60	70	41	46	93	824	396	1068	105
	31%e	38%zVWXYc	36%zVWXYc	30%	26%	26%	26%	27%	37%VWxc	37%	29%	25%	33%ze	27%	31%	29%
5-6 (Net)	596	51	164	23	45	27	60	24	42	22	16	36	394	185	519	45
	15%ce	17%c	19%zVXYbc	15%	12%	13%	13%	11%	22%zVWXYbc	19%c	11%	10%	16%e	13%	15%	13%
8-10 (Net)	2029	135	412	73	203	103	244	126	90	60	93	181	1352	650	1701	180
	49%FGHNPe	45%	48%	48%	52%	49%	52%	56%S	48%	53%	59%zST	49%	53%ze	44%	49%	51%
7-10 (Net)	2587	194	532	91	256	128	301	158	112	78	119	230	1708	842	2169	233
	63%FGHNPe	65%	62%	60%	66%	60%	64%	70%T	60%	69%	76%zTUWXhc	63%	68%ze	57%	62%	66%
9-10 (Net)	1207	69	230	41	132	62	150	78	54	37	52	107	806	382	1007	113
	29%GHNPe	23%	27%	27%	34%ST	29%	32%S	35%S	29%	33%	33%	29%	32%ze	26%	29%	32%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 308
**D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
 Takes risks and provides radio content or music that is new and innovative or less well known**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	83	48	35	6	16	26	34	9	6	15	29	14	20	19	29	60	15	5	4
1	2% Od	2%	2%	1%	2%	2%	2%	2%	1%	1%	2%	2%	2%	2%	3%	2%	4% zO	2%	3%
2	32	20	12	1	3	13	15	8	7	6	6	4	10	10	8	23	6	2	2
	1% T	1%	1%	*	*	1%	1%	2% zIU	1%	1%	*	*	1%	1%	1%	1%	2% O	1%	1%
3	74	40	34	8	6	29	31	7	7	18	21	14	19	17	24	62	8	3	1
	2% D	2%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%
4	129	71	59	8	22	42	58	9	13	39	42	36	24	29	39	99	26	1	2
	3% Q	4%	3%	2%	3%	3%	4% C	2%	3%	4%	3%	4%	2%	3%	3%	3% Q	8% zOQR	1%	2%
5	272	132	140	31	56	115	71	24	38	83	84	45	63	69	96	227	24	14	7
	7% FK	7%	7%	6%	7%	8% zF	5%	6%	9%	8%	6%	5%	6%	7%	8% zK	7%	7%	7%	6%
6	375	198	176	55	64	126	130	34	36	105	135	96	105	75	99	318	27	19	12
	9% e	10%	8%	12%	8%	9%	9%	8%	8%	10%	10%	10%	10%	8%	9%	9%	8%	9%	10%
7	645	321	323	83	143	202	217	43	75	146	271	169	174	154	148	557	38	35	14
	16% GNP	16%	15%	18%	18%	15%	15%	10%	17% G	14%	20% zGI	18% zN	17% N	16%	13%	16% P	11%	17% P	12%
8	781	405	376	87	185	252	257	75	75	219	286	188	200	209	183	671	58	33	19
	19% N	20%	18%	18%	24% zEF	18%	17%	18%	17%	21%	21% z	20% N	20%	21% N	16%	20%	17%	16%	16%
9	524	261	263	73	84	186	182	39	51	150	199	138	131	138	117	449	39	26	10
	13% NRe	13%	13%	15% D	11%	14%	12%	10%	12%	14% G	15% zG	15% N	13%	14% N	10%	13% R	11%	13%	8%
Extremely Important	487	222	266	67	87	171	162	34	32	111	200	139	128	112	108	404	22	35	26
10	12% HNPe	11%	13%	14%	11%	13%	11%	8%	7%	11%	15% zGHI	15% zN	13%	11%	9%	12% P	6%	17% zOP	22% zOP
Don't know	699	282	415	54	118	204	323	125	102	149	85	96	140	164	299	565	81	30	23
	17% ACEU KLad	14%	20% zA	11%	15%	15%	22% zCDE	31% zHIU	23% zIU	14% J	6%	10%	14% K	16% K	26% zKLM	16%	24% zOQ	15%	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 308
**D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
 Takes risks and provides radio content or music that is new and innovative or less well known**
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.30ANPe	7.22	7.39zA	7.52zF	7.36	7.28	7.22	7.08	7.07	7.31	7.45zGH	7.50zN	7.34N	7.35N	7.03	7.35zP	6.61	7.52P	7.52P
1-3 (Net)	189	108	81	15	25	68	81	24	19	38	56	33	49	46	61	144	29	9	6
	5%OThd	5%	4%	3%	3%	5%	5%	6%	4%	4%	4%	4%	5%	5%	5%	4%	8%zO	5%	5%
1-4 (Net)	318	178	140	23	47	109	139	33	33	77	98	70	73	75	101	244	55	11	9
	8%BCOTvd	9%zB	7%	5%	6%	8%C	9%zCD	8%	7%	7%	7%	7%	7%	8%	9%	7%	16%zOQR	5%	7%
1-2 (Net)	115	68	47	8	19	39	49	18	13	20	35	19	30	29	37	82	21	6	6
	3%Od	3%	2%	2%	2%	3%	3%	4%I	3%	2%	3%	2%	3%	3%	3%	2%	6%zO	3%	5%O
4-7 (Net)	1421	722	698	176	285	485	476	110	162	373	532	346	366	328	382	1201	116	69	35
	35%Gve	36%	33%	37%	36%	36%	32%	27%	37%G	36%G	39%zG	37%	36%	33%	33%	35%	34%	34%	29%
5-6 (Net)	647	330	316	85	120	241	201	58	74	189	219	141	168	144	195	545	51	33	18
	16%Fe	17%	15%	18%F	15%	18%F	14%	14%	17%	18%z	16%	15%	17%	14%	17%	16%	15%	16%	15%
8-10 (Net)	1792	887	904	227	356	609	600	148	158	480	686	465	459	459	409	1525	119	94	55
	44%FGHNPe	44%	43%	48%F	45%	45%	41%	36%	36%	46%GH	50%zGHI	49%zN	45%N	46%N	35%	44%P	34%	46%P	46%P
7-10 (Net)	2437	1209	1227	310	498	811	817	191	233	625	956	634	633	614	556	2082	157	129	69
	59%FGHNPe	60%	58%	66%zEF	64%zF	59%	55%	47%	53%	60%GH	70%zGHI	67%zLMN	62%N	62%N	48%	61%zP	46%	64%P	58%P
9-10 (Net)	1011	483	528	140	171	357	343	73	83	261	400	277	258	250	225	853	61	61	36
	25%GHNPe	24%	25%	30%zDF	22%	26%	23%	18%	19%	25%GH	29%zGHI	29%zN	26%N	25%N	20%	25%P	18%	30%zP	30%zP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 308
D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	83	2	16	3	2	2	17	2	-	1	3	12	39	35	69	11
1	2%Od	1%	2%	2%	1%	1%	4%zSVh	1%	-	1%	2%	3%V	2%	2%	2%	3%
2	32	3	-	-	2	4	8	3	-	-	2	2	18	12	27	3
	1%T	1%T	-	-	*	2%T	2%T	1%T	-	-	1%T	1%	1%	1%	1%	1%
3	74	13	9	2	5	7	8	4	*	3	1	9	39	30	58	11
	2%D	4%zTh	1%	1%	1%	3%T	2%	2%	*	3%	1%	2%	2%	2%	2%	3%
4	129	16	24	2	8	5	12	4	8	1	6	14	74	50	109	10
	3%Q	5%	3%	1%	2%	3%	3%	2%	4%	1%	4%	4%	3%	3%	3%	3%
5	272	22	76	8	23	18	26	7	15	4	9	18	173	87	236	21
	7%FK	7%	9%zY	5%	6%	8%Y	6%	3%	8%	4%	6%	5%	7%	6%	7%	6%
6	375	31	95	12	28	15	43	19	20	10	8	37	257	112	318	37
	9%e	10%	11%	8%	7%	7%	9%	9%	11%	9%	5%	10%	10%ze	8%	9%	10%
7	645	47	149	19	49	38	70	44	38	20	31	53	413	221	539	59
	16%GNP	16%	17%	12%	13%	18%	15%	19%	20%	18%	20%	15%	16%	15%	15%	16%
8	781	46	181	45	72	32	95	49	24	33	32	64	508	261	658	64
	19%N	15%	21%	30%zSTVW Xhc	18%	15%	20%	22%	13%	29%zSWhc	21%	17%	20%	18%	19%	18%
9	524	40	103	19	56	26	62	35	22	18	29	41	362	157	452	41
	13%NRe	13%	12%	12%	14%	12%	13%	15%	12%	16%	18%	11%	14%ze	11%	13%	11%
Extremely Important	487	37	87	10	64	24	46	27	36	14	18	41	333	147	405	41
10	12%HNPe	12%	10%	7%	16%TUX	12%	10%	12%	19%zTUXc	12%	12%	11%	13%ze	10%	12%	11%
Don't know	699	42	124	32	80	41	86	30	25	9	17	77	311	358	616	59
	17%ACEU KLad	14%	14%	21%ab	21%Tab	19%a	18%a	14%	13%	8%	11%	21%Tab	12%	24%zd	18%	16%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 308
D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.30ANPe	7.14	7.26	7.45	7.76zSTW Xc	7.20	7.14	7.57	7.62	7.68	7.49	7.13	7.42ze	7.17	7.31	7.12
1-3 (Net)	189 5%OThd	18 6%h	26 3%	5 3%	9 2%	12 6%h	33 7%TVh	9 4%h	* *	4 4%	6 4%h	22 6%TVh	96 4%	77 5%	154 4%	25 7%
1-4 (Net)	318 8%BCOTVd	34 11%TVh	49 6%	7 4%	17 4%	18 8%	45 9%TV	13 6%	8 4%	5 5%	12 8%	36 10%TV	171 7%	127 9%	263 8%	34 10%
1-2 (Net)	115 3%Od	5 2%	16 2%	3 2%	4 1%	5 2%	25 5%zTVh	4 2%	- -	1 1%	5 3%	14 4%Vh	57 2%	47 3%	96 3%	14 4%
4-7 (Net)	1421 35%GVe	115 39%UV	344 40%zUVX	40 27%	108 28%	77 36%	151 32%	74 33%	80 43%UVX	35 31%	54 35%	123 33%	918 36%ze	470 32%	1203 34%	127 36%
5-6 (Net)	647 16%Fe	53 18%	171 20%zVYb	20 13%	52 13%	33 15%	69 15%	26 12%	35 19%	14 12%	17 11%	56 15%	430 17%ze	199 14%	554 16%	59 17%
8-10 (Net)	1792 44%FGHNPe	123 41%	371 43%	74 49%	192 49%Wc	82 39%	203 43%	111 49%	81 44%	64 57%zSTWXc	79 51%	145 39%	1203 48%ze	565 38%	1515 43%	145 41%
7-10 (Net)	2437 59%FGHNPe	169 57%	520 60%	92 61%	241 62%	121 57%	272 58%	154 69%zSWXc	119 64%	84 75%zSTVW Xc	110 70%zSTWXc	199 54%	1617 64%ze	786 53%	2055 59%	204 57%
9-10 (Net)	1011 25%GHNPe	77 26%	190 22%	29 19%	120 31%zTUXc	50 24%	108 23%	61 27%	57 31%TU	32 28%	47 30%	82 22%	695 27%ze	304 21%	857 25%	81 23%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 309
D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides radio stations that appeal to a wide range of different audiences across the UK
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	80	42	38	5	19	26	30	11	9	11	24	14	16	13	36	56	17	4	3
1	2%Od	2%	2%	1%	2%	2%	2%	3%	2%	1%	2%	2%	2%	1%	3%zKM	2%	5%zO	2%	3%
2	32	17	15	2	2	11	17	4	4	2	9	3	3	13	13	20	9	2	1
	1%IO	1%	1%	*	*	1%	1%	1%	1%	*	1%	*	*	1%KL	1%L	1%	3%zO	1%	1%
3	54	32	22	5	16	14	19	8	5	19	7	5	12	18	19	38	12	2	2
	1%JKd	2%	1%	1%	2%	1%	1%	2%J	1%	2%J	*	1%	1%	2%K	2%K	1%	3%zO	1%	2%
4	89	60	29	8	11	37	32	6	8	20	39	27	21	16	25	71	13	3	2
	2%B	3%zB	1%	2%	1%	3%	2%	2%	2%	2%	3%	3%	2%	2%	2%	2%	4%	2%	2%
5	253	134	117	26	65	74	89	29	34	73	68	49	44	65	95	197	38	12	6
	6%Lc	7%	6%	5%	8%zE	5%	6%	7%	8%	7%	5%	5%	4%	7%	8%zKL	6%	11%zOR	6%	5%
6	342	170	172	52	65	124	100	28	35	101	114	70	91	84	97	308	18	9	8
	8%FPQe	8%	8%	11%zF	8%	9%	7%	7%	8%	10%	8%	7%	9%	8%	8%	9%zPQ	5%	4%	6%
7	619	328	290	66	139	201	213	43	82	148	237	168	149	156	146	533	47	28	10
	15%GNRve	16%	14%	14%	18%	15%	14%	11%	19%G	14%	17%zG	18%zN	15%	16%	13%	16%R	14%	14%	9%
8	814	401	413	103	162	276	273	67	76	230	310	201	233	205	175	686	63	45	20
	20%N	20%	20%	22%	21%	20%	18%	17%	17%	22%	23%zGH	21%N	23%zN	21%N	15%	20%	18%	22%	17%
9	553	272	281	76	97	185	196	51	48	159	210	140	144	138	131	484	27	28	15
	13%NPe	14%	13%	16%	12%	14%	13%	12%	11%	15%	15%z	15%N	14%	14%	11%	14%P	8%	14%P	13%
Extremely Important	645	299	346	85	101	226	234	46	48	144	270	184	175	143	144	536	37	41	30
10	15%DGHNP	15%	16%	18%D	13%	17%	16%	11%	11%	14%	20%zGH	20%zMN	17%N	14%	12%	16%P	11%	21%zOP	25%zOP
Don't know	621	244	376	46	108	189	277	113	92	133	71	79	125	145	271	507	65	28	21
	15%ACUJK LSd	12%	18%zA	10%	14%	14%zC	19%zCDE	28%zIU	21%zIU	13%J	5%	8%	12%K	15%K	23%zKLM	15%	19%	14%	18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 309
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Provides radio stations that appeal to a wide range of different audiences across the UK
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.54ADGH NP	7.43	7.65zA	7.75zD	7.36	7.57	7.54	7.27	7.27	7.57H	7.74zGH	7.77zMN	7.73zN	7.51N	7.17	7.60zP	6.67	7.80P	7.82zP
1-3 (Net)	166 4%JKOhd	91 5%	75 4%	12 2%	37 5%	51 4%	66 4%	23 6%IU	18 4%	32 3%	40 3%	23 2%	31 3%	44 4%K	68 6%zKL	114 3%	37 11%zOQ	8 4%	7 6%
1-4 (Net)	254 6%B0d	151 8%zB	104 5%	20 4%	47 6%	89 6%	98 7%	30 7%	26 6%	52 5%	79 6%	50 5%	51 5%	60 6%	94 8%zKL	185 5%	50 14%zOQR	11 6%	9 7%
1-2 (Net)	112 3%lOd	58 3%	53 3%	6 1%	21 3%	37 3%	47 3%	15 4%l	13 3%	13 1%	34 2%	17 2%	19 2%	26 3%	50 4%zKL	76 2%	25 7%zOQ	6 3%	5 4%
4-7 (Net)	1302 32%BGQRV ce	692 35%zB	608 29%	152 32%	279 36%zF	437 32%	434 29%	107 26%	159 36%G	342 33%G	458 34%G	314 33%	305 30%	321 32%	363 31%	1108 32%QR	116 34%R	52 26%	26 22%
5-6 (Net)	595 14%	304 15%	289 14%	78 16%	130 17%F	198 15%	189 13%	57 14%	69 16%	174 17%z	182 13%	118 13%	135 13%	149 15%	192 17%zK	505 15%	56 16%	21 10%	13 11%
8-10 (Net)	2013 49%GHNPe	972 49%	1039 50%	263 56%zDF	359 46%	687 50%	702 47%	164 40%	172 39%	532 51%GH	790 58%zGHI	524 56%zMN	552 55%zMN	486 49%N	450 39%	1706 50%P	127 37%	114 56%zP	66 55%zP
7-10 (Net)	2631 64%GHNPe	1300 65%	1330 63%	330 70%zF	498 64%	889 65%	915 62%	206 51%	254 58%	681 65%GH	1027 76%zGHI	693 74%zMN	701 69%zN	642 64%N	596 52%	2239 65%zP	174 51%	142 70%zP	76 64%P
9-10 (Net)	1199 29%DGHNP e	571 29%	627 30%	161 34%zD	197 25%	411 30%D	430 29%	96 24%	96 22%	302 29%H	480 35%zGHI	323 34%zMN	319 32%N	281 28%	275 24%	1020 30%P	64 19%	69 34%P	45 38%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 309
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Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorks hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	80	-	14	3	3	2	17	2	-	-	5	10	37	34	69	7
1	2%IOd	-	2%	2%S	1%	1%	4%zSVh	1%	-	-	3%S	3%S	1%	2%	2%	2%
2	32	1	2	*	3	4	1	4	-	1	-	4	16	11	27	3
	1%IO	*	*	*	1%	2%T	*	2%T	-	1%	-	1%	1%	1%	1%	1%
3	54	6	10	1	6	3	4	2	-	2	*	4	24	28	47	5
	1%JKd	2%	1%	1%	2%	2%	1%	1%	-	2%	*	1%	1%	2%zd	1%	2%
4	89	8	25	3	2	5	13	3	5	-	-	7	55	30	75	6
	2%B	3%	3%V	2%	1%	2%	3%	1%	3%	-	-	2%	2%	2%	2%	2%
5	253	15	68	7	18	17	18	9	16	10	10	9	149	93	210	30
	6%Lc	5%	8%Xc	4%	5%	8%c	4%	4%	8%c	9%c	6%	2%	6%	6%	6%	9%
6	342	31	81	12	37	14	43	12	22	13	14	29	230	104	283	27
	8%FPQe	10%	9%	8%	9%	6%	9%	5%	12%	12%	9%	8%	9%	7%	8%	8%
7	619	55	154	20	40	35	63	35	31	20	28	51	429	180	523	53
	15%GNRve	19%V	18%zV	13%	10%	16%	13%	15%	17%	18%	18%	14%	17%ze	12%	15%	15%
8	814	72	155	34	72	37	98	52	26	27	34	80	513	289	694	70
	20%N	24%h	18%	22%	18%	18%	21%	23%	14%	24%	22%	22%	20%	20%	20%	20%
9	553	32	120	21	59	24	67	37	28	18	27	50	379	170	466	54
	13%NPe	11%	14%	14%	15%	11%	14%	17%	15%	16%	18%	14%	15%ze	12%	13%	15%
Extremely Important	645	49	121	16	77	30	77	40	35	13	21	58	425	210	540	53
10	16%DGHNP	16%	14%	10%	20%TU	14%	16%	18%	19%	11%	14%	16%	17%	14%	15%	15%
Don't know	621	29	114	35	73	41	72	29	23	9	17	66	271	322	552	46
	15%ACUK	10%	13%	23%zSTYh	19%STa	19%Sa	15%	13%	12%	8%	11%	18%Sa	11%	22%zd	16%z	13%
	LSd			ab												

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 309
D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides radio stations that appeal to a wide range of different audiences across the UK
Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.54ADGH NP	7.61	7.44	7.53	7.90zTW	7.40	7.55	7.88zTW	7.73	7.55	7.62	7.64	7.64ze	7.44	7.54	7.48
1-3 (Net)	166 4%JKOhd	7 2%	26 3%	5 3%h	11 3%	9 4%h	22 5%h	7 3%h	- 2%	3 3%h	5 5%h	18 5%h	77 3%	73 5%zd	144 4%	16 4%
1-4 (Net)	254 6%B0d	16 5%	51 6%	7 5%	14 3%	15 7%	35 7%V	10 4%	5 3%	3 2%	5 3%	24 7%	132 5%	104 7%h	218 6%	22 6%
1-2 (Net)	112 3%IOd	1 *	16 2%	4 2%	5 1%	6 3%	18 4%Sh	5 2%	- 1%	1 3%	5 4%Sh	14 4%Sh	53 2%	45 3%	96 3%	10 3%
4-7 (Net)	1302 32%BQQRVce	110 37%Vyc	329 38%zUVXYc	42 28%	98 25%	70 33%	137 29%	59 26%	74 40%VXYc	43 38%Vc	52 33%	96 26%	863 34%ze	407 28%	1092 31%	117 33%
5-6 (Net)	595 14%	46 16%	149 17%Yc	19 13%	55 14%	30 14%	61 13%	21 9%	37 20%Yc	23 21%Yc	24 15%	38 10%	379 15%	197 13%	493 14%	58 16%
8-10 (Net)	2013 49%GHNPe	152 51%	395 46%	70 46%	208 53%TW	91 43%	242 51%	129 58%zTW	90 48%	58 51%	82 53%	188 51%	1318 52%ze	669 45%	1700 49%	177 50%
7-10 (Net)	2631 64%GHNPe	208 70%	550 64%	90 60%	248 64%	126 60%	305 65%	164 73%zTUW	121 65%	78 69%	110 70%	239 65%	1747 69%ze	849 58%	2223 64%	230 65%
9-10 (Net)	1199 29%DGHNPe	81 27%	241 28%	36 24%	136 35%zTU	54 26%	144 30%	77 34%	63 34%	31 28%	49 31%	108 29%	804 32%ze	380 26%	1006 29%	107 30%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 310
D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides distinctive radio programmes and output.
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	73	38	35	3	16	26	28	13	6	15	18	11	11	14	37	45	21	3	4
1	2%COd	2%	2%	1%	2%	2%	2%	3%J	1%	1%	1%	1%	1%	1%	3%zKLM	1%	6%zOQ	1%	3%O
2	27	17	10	2	7	6	12	2	5	7	7	4	9	4	10	21	4	2	1
	1%	1%	*	*	1%	*	1%	*	1%	1%	1%	*	1%	*	1%	1%	1%	1%	1%
3	50	31	18	5	9	20	16	9	5	12	8	8	15	10	16	40	6	2	2
	1%J	2%	1%	1%	1%	1%	1%	2%J	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%
4	99	59	39	11	19	34	36	3	8	16	36	30	21	27	21	68	27	2	1
	2%Oef	3%	2%	2%	2%	2%	2%	1%	2%	2%	3%	3%	2%	3%	2%	2%	8%zOQR	1%	1%
5	255	137	118	32	52	84	86	29	38	69	73	49	46	72	88	212	25	12	6
	6%L	7%	6%	7%	7%	6%	6%	7%	9%J	7%	5%	5%	5%	7%L	8%KL	6%	7%	6%	5%
6	403	188	213	69	86	125	123	32	33	129	142	91	107	93	112	353	28	12	10
	10%Qe	9%	10%	15%zEF	11%	9%	8%	8%	7%	12%zGH	10%	10%	11%	9%	10%	10%Q	8%	6%	8%
7	622	318	302	85	142	207	188	43	83	135	236	160	152	159	150	536	40	31	15
	15%FGN	16%	14%	18%F	18%zF	15%	13%	11%	19%GI	13%	17%zGI	17%N	15%	16%	13%	16%	12%	15%	12%
8	842	440	402	87	170	294	292	78	65	243	328	212	225	219	187	720	62	44	17
	21%HNRe	22%	19%	18%	22%	22%	20%	19%	15%	23%zH	24%zH	23%N	22%N	22%N	16%	21%R	18%	22%R	14%
9	549	267	281	61	92	191	205	47	51	139	215	151	140	129	129	471	42	25	11
	13%NRe	13%	13%	13%	12%	14%	14%	12%	12%	13%	16%z	16%zN	14%	13%	11%	14%R	12%	12%	9%
Extremely Important	554	258	296	69	81	188	215	37	44	138	221	147	160	124	122	458	23	41	31
10	13%DGNPT	13%	14%	15%D	10%	14%	15%D	9%	10%	13%	16%zGH	16%zN	16%N	12%	11%	13%P	7%	20%zOP	26%zOP
Don't know	629	245	383	50	109	190	279	115	102	137	75	76	128	146	279	513	67	27	22
	15%ACIKL	12%	18%zA	11%	14%	14%	19%zCDE	28%zI	23%zI	13%J	6%	8%	13%K	15%K	24%zKLM	15%	19%	14%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 310
D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.47ADNP	7.38	7.55zA	7.49	7.27	7.50D	7.54D	7.21	7.24	7.49	7.66zGH	7.64zN	7.63zN	7.46N	7.14	7.52zP	6.61	7.80zOP	7.74zP
1-3 (Net)	150	86	64	10	33	52	56	23	16	34	33	24	35	28	64	106	31	7	6
	4%JKOTVhd	4%	3%	2%	4%	4%	4%	6%J	4%	3%	2%	3%	3%	3%	6%zKM	3%	9%zOQ	3%	5%
1-4 (Net)	248	145	103	20	51	85	91	26	25	50	69	54	55	54	85	174	57	9	7
	6%BO	7%zB	5%	4%	7%	6%	6%	6%	6%	5%	5%	6%	5%	5%	7%	5%	17%zOQR	5%	6%
1-2 (Net)	100	55	45	4	24	32	40	15	11	22	25	15	20	18	47	66	25	5	4
	2%COTVd	3%	2%	1%	3%C	2%	3%C	4%	2%	2%	2%	2%	2%	2%	4%zKLM	2%	7%zOQ	2%	4%
4-7 (Net)	1378	703	672	197	299	449	433	107	162	350	487	330	326	351	372	1169	119	58	32
	34%FGRe	35%	32%	42%zEF	38%zEF	33%	29%	26%	37%G	34%G	36%G	35%	32%	35%	32%	34%R	35%	29%	27%
5-6 (Net)	658	325	331	101	138	209	209	61	71	199	215	140	153	165	200	565	52	24	16
	16%Y	16%	16%	21%zEF	18%	15%	14%	15%	16%	19%z	16%	15%	15%	17%	17%	16%	15%	12%	13%
8-10 (Net)	1944	965	979	217	343	673	712	162	160	519	763	510	525	472	437	1649	127	110	59
	47%GHNPe	48%	47%	46%	44%	49%D	48%	40%	36%	50%GH	56%zGHI	54%zMN	52%zN	47%N	38%	48%P	37%	54%zP	49%P
7-10 (Net)	2566	1283	1281	301	485	880	900	205	243	655	998	670	676	632	588	2184	168	141	73
	63%GHNPe	64%	61%	64%	62%	64%	61%	50%	55%	63%GH	74%zGHI	71%zMN	67%zN	63%N	51%	64%zP	49%	70%zP	61%P
9-10 (Net)	1102	525	577	130	173	379	420	84	95	276	435	298	300	254	250	929	66	66	41
	27%DGHNP	26%	27%	27%	22%	28%D	28%D	21%	22%	27%G	32%zGHI	32%zMN	30%N	25%	22%	27%P	19%	33%zP	35%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 310
D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides distinctive radio programmes and output.
Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	73	3	10	2	2	2	17	1	-	-	2	5	31	33	63	7
1	2%COd	1%	1%	1%	1%	1%	4%zTVh	1%	-	-	1%	1%	1%	2% d	2%	2%
2	27	4	-	1	-	2	1	3	-	2	2	6	15	11	24	1
	1%	1% T	-	1% T	-	1% T	*	1% T	-	2% TV	1% T	2% zTV	1%	1%	1%	*
3	50	7	9	2	4	4	5	1	-	1	-	6	24	23	42	7
	1% J	2%	1%	2%	1%	2%	1%	1%	-	1%	-	2%	1%	2%	1%	2%
4	99	8	19	1	8	6	8	4	6	2	2	4	68	24	75	13
	2%Oef	3%	2%	1%	2%	3%	2%	2%	3%	2%	1%	1%	3%	2%	2%	4%
5	255	26	63	8	19	12	25	6	18	6	15	14	145	99	213	23
	6% L	9% Yc	7% Y	5%	5%	6%	5%	3%	9% Yc	5%	10% Yc	4%	6%	7%	6%	7%
6	403	30	101	19	44	23	45	15	20	9	11	38	281	116	342	29
	10% Qe	10%	12%	12%	11%	11%	10%	7%	10%	8%	7%	10%	11% ze	8%	10%	8%
7	622	51	150	18	47	28	72	41	29	21	26	53	399	212	533	54
	15% FGN	17%	17%	12%	12%	13%	15%	18%	15%	19%	16%	14%	16%	14%	15%	15%
8	842	58	202	39	63	42	97	52	38	33	30	66	563	270	713	72
	21% HNRe	20%	23% V	26% V	16%	20%	21%	23%	20%	29% Vc	19%	18%	22% ze	18%	20%	20%
9	549	35	109	22	59	25	58	39	22	15	39	47	374	168	466	48
	13% NRe	12%	13%	15%	15%	12%	12%	18%	12%	14%	25% zSTVW	13%	15% ze	11%	13%	14%
											Xhc					
Extremely Important	554	37	92	11	73	27	73	32	32	13	16	51	354	187	465	47
10	13% DGNPT	12%	11%	7%	19% TU	13%	15% TU	14%	17% TU	11%	11%	14%	14%	13%	13%	13%
Don't know	629	40	109	27	72	41	72	29	23	9	15	75	275	326	552	53
	15% ACJKL	13%	13%	18%	18% Tab	19% Tab	15%	13%	12%	8%	10%	20% zTab	11%	22% zd	16%	15%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 310
D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides distinctive radio programmes and output.
Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.47ADNP	7.26	7.42	7.40	7.85zSTW	7.42	7.46	7.83zST	7.64	7.56	7.65	7.49	7.55ze	7.38	7.47	7.39
1-3 (Net)	150 4%KOTVhd	14 5%Vh	19 2%	6 4%h	6 1%	8 4%h	23 5%TVh	5 2%	- -	3 3%	3 2%	18 5%TVh	70 3%	68 5%zd	129 4%	15 4%
1-4 (Net)	248 6%BOD	22 7%	38 4%	7 5%	13 3%	14 6%	32 7%	9 4%	6 3%	6 5%	5 3%	23 6%	138 5%	92 6%	204 6%	29 8%
1-2 (Net)	100 2%COTVd	7 2%	10 1%	3 2%	2 1%	4 2%	18 4%TVh	4 2%	- -	2 2%	3 2%	12 3%TV	46 2%	44 3% d	87 2%	9 2%
4-7 (Net)	1378 34%FGRe	115 38%	332 38%zVYc	46 31%	117 30%	69 33%	150 32%	66 29%	72 39%	39 34%	53 34%	110 30%	892 35%ze	452 31%	1164 33%	120 34%
5-6 (Net)	658 16%Y	56 19%Y	163 19%zY	27 18%Y	63 16%	35 17%	70 15%	21 9%	37 20%Y	15 14%	26 16%	52 14%	426 17%	215 15%	556 16%	53 15%
8-10 (Net)	1944 47%GHNPe	130 44%	404 47%	72 48%	195 50%	94 44%	228 48%	124 55%Sc	92 49%	61 54%	85 54%	165 45%	1291 51%ze	626 43%	1643 47%	168 47%
7-10 (Net)	2566 63%GHNPe	181 61%	553 64%	91 60%	242 62%	122 58%	300 63%	165 74%zSTUV WXc	120 65%	82 73%Wc	110 70%Wc	218 59%	1690 67%ze	838 57%	2177 62%	222 62%
9-10 (Net)	1102 27%DGHNPe	72 24%	201 23%	33 22%	132 34%zSTU	52 25%	131 28%	71 32%T	54 29%	28 25%	55 35%STU	98 27%	728 29%ze	356 24%	930 27%	95 27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 311
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Important	10	7	2	-	1	3	5	1	-	1	6	1	7	1	*	6	1	1	1
1	*	1%	*	-	*	*	1%	1%	-	*	1%	*	1%z	*	*	*	*	1%	1%
2	14	9	6	4	-	8	3	-	2	4	8	4	2	6	3	9	4	1	*
	1%	1%	1%	1% D	-	1%	*	-	1%	1%	1%	1%	*	1%	1%	*	3%z O	1%	*
3	17	10	7	2	3	7	6	1	5	5	3	5	1	7	4	11	5	*	-
	1% J	1%	1%	1%	1%	1%	1%	1%	3%z J	1%	*	1%	*	1% L	1%	1%	3%z O	*	-
4	27	14	13	3	4	8	11	2	1	8	8	6	7	9	6	22	3	*	2
	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	2%	1%	1%	2%	*	2%
5	96	46	50	13	13	29	41	12	11	30	32	26	23	27	20	81	9	4	2
	4% c	4%	5%	5%	3%	4%	5%	8% J	6%	5%	4%	4%	4%	5%	5%	4%	6%	4%	2%
6	170	74	96	17	38	52	64	9	22	49	61	47	52	29	42	150	10	6	4
	8% A	6%	9%	6%	9%	7%	8%	6%	11%	9%	7%	7%	9%	5%	10% M	8%	6%	5%	6%
7	354	191	161	45	74	109	125	29	29	99	131	102	98	96	57	297	24	20	12
	16%	17%	15%	17%	19%	15%	15%	19%	15%	18%	14%	16%	16%	18%	13%	16%	15%	17%	18%
8	567	300	266	74	114	174	204	45	38	131	251	169	153	144	100	494	32	32	9
	26% R	26%	25%	28%	29%	24%	24%	29%	20%	23%	28%	26%	25%	27%	23%	27% R	19%	27% R	14%
9	428	240	187	44	68	142	174	24	38	113	177	146	101	96	86	354	39	22	13
	19%	21%	18%	17%	17%	20%	21%	16%	20%	20%	19%	23%z L	17%	18%	20%	19%	24%	18%	20%
Extremely Important	479	230	249	57	75	167	180	25	37	111	220	129	156	103	91	397	30	32	20
10	20%	20%	23%	22%	19%	23%	21%	16%	20%	20%	24%z	20%	26%z KM	19%	21%	21%	18%	26%	31%z OP
Don't know	50	22	28	3	8	15	25	5	7	10	12	10	3	18	19	41	5	1	3
	2% Ld	2%	3%	1%	2%	2%	3%	4%	4%	2%	1%	2%	1%	3% L	4%z KL	2%	3%	1%	4% Q

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 311
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.03P	8.01	8.04	8.00	7.99	8.05	8.03	7.79	7.81	7.94	8.15zGHI	8.08	8.09	7.91	8.00	8.04P	7.73	8.17	8.24P
1-3 (Net)	41	26	15	5	3	18	14	3	7	9	16	9	10	15	7	26	10	3	1
	2%OT	2%	1%	2%	1%	3%	2%	2%	4%	2%	2%	1%	2%	3%	2%	1%	6%zO	2%	2%
1-4 (Net)	68	40	28	8	7	26	26	4	8	17	25	15	16	23	13	48	14	3	3
	3%O	4%	3%	3%	2%	4%	3%	3%	4%	3%	3%	2%	3%	4%	3%	3%	8%zOQ	3%	4%
1-2 (Net)	24	16	8	4	1	11	9	1	2	4	14	5	9	7	3	15	5	3	1
	1%O	1%	1%	1%	*	2%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	3%zO	2%	2%
4-7 (Net)	647	326	320	78	129	198	242	51	62	186	232	181	180	160	125	551	46	31	19
	29%J	28%	30%	30%	32%	28%	29%	34%	33%	33%zJ	25%	28%	30%	30%	29%	30%	29%	26%	29%
5-6 (Net)	266	120	146	30	51	81	105	21	33	79	93	73	75	56	63	231	19	11	5
	12%AJ	11%	14%	11%	13%	11%	13%	13%	17%J	14%	10%	11%	12%	10%	15%	12%	12%	9%	8%
8-10 (Net)	1473	771	702	176	257	483	558	93	112	355	649	444	410	343	277	1244	100	87	42
	67%S	67%	66%	67%	65%	68%	67%	61%	60%	63%	71%zGHI	69%	68%	64%	65%	67%	62%	71%	65%
7-10 (Net)	1827	962	863	221	331	592	683	122	141	455	779	546	509	439	334	1542	124	107	54
	83%HN	84%	81%	84%	83%	83%	81%	80%	75%	81%	86%zHI	85%N	84%N	82%	78%	83%	77%	88%P	83%
9-10 (Net)	907	471	436	101	143	309	354	48	74	224	397	275	257	199	176	751	69	54	33
	41%DG	41%	41%	39%	36%	43%D	42%	32%	39%	40%	44%G	43%	43%	37%	41%	40%	43%	45%	51%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 311
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides a mix of different types of radio station.
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Important	10	-	1	-	1	-	-	-	-	-	2	3	5	3	8	1
1	*	-	*	-	1%	-	-	-	-	-	2%	1%	*	*	*	*
2	14	-	-	1	-	2	3	-	-	1	-	3	11	3	14	-
	1%	-	-	1%	-	2%T	1%	-	-	1%	-	1%	1%	*	1%	-
3	17	*	1	-	2	-	2	1	1	1	-	2	12	5	11	4
	1%J	*	*	-	1%	-	1%	1%	1%	1%	-	1%	1%	1%	1%	2%f
4	27	-	4	2	3	*	7	1	4	1	-	1	16	6	21	1
	1%	-	1%	2%	1%	*	3%	*	3%	1%	-	*	1%	1%	1%	*
5	96	12	24	2	10	6	5	6	5	5	5	2	56	39	85	8
	4%c	7%Xc	6%Xc	3%	4%	6%c	2%	4%	4%	7%c	6%c	1%	4%	5%	5%	4%
6	170	21	32	2	14	9	20	6	14	6	9	19	115	52	140	20
	8%A	12%UY	8%	2%	6%	9%	8%	4%	12%U	7%	10%	9%	8%	7%	8%	9%
7	354	32	72	16	28	16	30	19	12	11	16	45	229	117	295	40
	16%	19%	18%	20%	13%	16%	11%	14%	11%	14%	18%	21%X	16%	16%	16%	19%
8	567	31	103	23	48	30	71	53	40	23	21	52	373	190	464	57
	26%R	19%	26%	29%	22%	30%	27%	37%zSTVc	34%S	28%	23%	24%	25%	27%	25%	27%
9	428	28	63	20	50	18	62	30	15	15	20	33	285	140	357	44
	19%	17%	16%	26%	23%	18%	24%T	21%	13%	19%	23%	15%	19%	20%	19%	21%
Extremely Important	479	35	93	7	58	17	58	26	24	17	14	48	338	134	409	32
10	22%Ueg	21%U	23%U	8%	26%U	17%	22%U	18%	21%	22%	16%	22%U	23%	19%	22%g	15%
Don't know	50	7	6	7	5	1	4	1	-	1	2	7	25	23	41	7
	2%JLd	4%	2%	8%zTVXYh	2%	1%	2%	*	-	1%	2%	3%	2%	3%	2%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 311
D2a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides a mix of different types of radio station.
 Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.03P	7.92	8.05	7.95	8.23	7.90	8.14	8.17	7.88	8.01	7.86	7.95	8.07	7.98	8.03	7.87
1-3 (Net)	41 2%OT	* *	2 *	1 1%	4 2%	2 2%	5 2%	1 1%	1 1%	1 2%	2 2%	8 4%T	29 2%	11 2%	34 2%	5 2%
1-4 (Net)	68 3%O	* *	5 1%	3 3%	7 3%	2 2%	12 5%ST	2 1%	5 5%S	2 3%	2 2%	8 4%	44 3%	17 2%	55 3%	6 3%
1-2 (Net)	24 1%O	- -	1 *	1 1%	1 1%	2 2%	3 1%	- -	- -	1 1%	2 2%	6 3%T	17 1%	6 1%	23 1%	1 *
4-7 (Net)	647 29%J	65 39%zVKY	131 33%X	22 27%	54 25%	30 31%	61 23%	32 22%	35 30%	23 29%	31 34%	67 31%	416 28%	213 30%	541 29%	69 32%
5-6 (Net)	266 12%AJ	33 20%zUXYc	56 14%	4 5%	23 11%	14 15%	25 9%	12 8%	19 16%U	11 14%	14 16%	21 10%	171 12%	91 13%	225 12%	28 13%
8-10 (Net)	1473 67%S	95 57%	259 65%	50 63%	155 71%S	64 66%	191 73%Sc	108 76%zSTc	79 68%	55 69%	55 62%	133 62%	997 68%	463 65%	1231 67%	133 62%
7-10 (Net)	1827 83%HN	127 76%	331 83%	67 84%	183 84%	80 82%	220 84%	127 90%zS	91 79%	66 83%	72 80%	178 83%	1226 84%	580 82%	1526 83%	172 81%
9-10 (Net)	907 41%DG	63 38%	156 39%	27 34%	108 49%zh	35 36%	120 46%	55 39%	39 34%	32 41%	35 39%	81 38%	624 43%	274 39%	767 42%	76 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 312
D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Important	10	9	1	1	-	5	4	*	3	1	4	1	4	4	1	6	2	1	1
1	*B	1%B	*	*	-	1%	*	*	2%zI	*	*	*	1%	1%	*	*	1%	1%	1%
2	6	5	1	1	1	3	2	-	-	1	5	2	1	1	3	3	2	1	-
	*O	*	*	*	*	*	*	-	-	*	1%	*	*	*	1%	*	1%zO	1%O	-
3	13	8	5	3	*	4	5	2	3	2	2	4	*	5	4	8	4	1	*
	1%	1%	*	1%	*	1%	1%	1%	1%J	*	*	1%	*	1%	1%	*	2%zO	1%	1%
4	33	17	16	6	4	13	9	-	3	9	14	5	13	10	6	29	3	*	1
	1%Ke	1%	2%	2%	1%	2%	1%	-	1%	2%	2%	1%	2%	2%	1%	2%	2%	*	2%
5	76	31	44	8	9	31	28	10	12	21	24	16	16	25	19	65	5	5	2
	3%	3%	4%	3%	2%	4%	3%	7%zJ	6%J	4%	3%	2%	3%	5%	5%	3%	3%	4%	3%
6	163	80	83	26	35	38	64	6	18	56	58	41	50	35	36	140	11	7	5
	7%EY	7%	8%	10%E	9%E	5%	8%	4%	10%	10%zGJ	6%	6%	8%	7%	8%	7%	7%	6%	7%
7	287	135	151	28	60	84	115	19	23	82	108	90	66	75	57	245	20	16	6
	13%	12%	14%	11%	15%	12%	14%	12%	12%	15%	12%	14%	11%	14%	13%	13%	13%	13%	10%
8	551	306	245	74	109	169	199	40	45	150	222	156	150	137	109	473	41	26	11
	25%R	27%	23%	28%	28%	24%	24%	26%	24%	27%	24%	24%	25%	26%	25%	25%R	26%	21%	17%
9	472	266	205	51	81	164	175	40	41	98	212	156	113	116	87	402	32	27	10
	21%I	23%	19%	20%	20%	23%	21%	26%I	22%	17%	23%I	24%zL	19%	22%	20%	22%	20%	22%	16%
Extremely Important	554	266	288	62	89	186	217	33	34	131	254	163	186	111	94	452	39	36	26
10	25%Ug	23%	27%	24%	22%	26%	26%	22%	18%	23%	28%zH	25%	31%zMN	21%	22%	24%	24%	30%	40%zOP
Don't know	46	22	24	2	7	16	21	3	6	8	7	12	4	18	12	40	2	1	2
	2%Ld	2%	2%	1%	2%	2%	3%	2%	3%J	1%	1%	2%	1%	3%L	3%L	2%	1%	1%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 312
D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides high quality radio output.
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.20H	8.19	8.22	8.07	8.20	8.23	8.22	8.23	7.81	8.07	8.34zHI	8.33zMN	8.30M	8.05	8.06	8.21	7.99	8.28	8.46
1-3 (Net)	29 1%BO	22 2%zB	7 1%	5 2%	1 *	12 2%	11 1%	2 1%	6 3%I	5 1%	10 1%	6 1%	6 1%	10 2%	7 2%	17 1%	7 5%zO	4 3%O	1 2%
1-4 (Net)	62 3%Ke	39 3%	23 2%	11 4%D	5 1%	25 4%	20 2%	2 1%	9 5%	14 3%	24 3%	11 2%	18 3%	19 4%	13 3%	45 2%	10 6%zO	4 3%	2 4%
1-2 (Net)	16 1%BO	14 1%zB	2 *	2 1%	1 *	8 1%	6 1%	* *	3 2%	3 *	8 1%	3 *	5 1%	4 1%	4 1%	9 *	4 2%zO	3 2%zO	1 1%
4-7 (Net)	559 25%AJY	263 23%	295 28%zA	68 26%	109 27%	166 23%	216 26%	35 23%	56 30%	169 30%zJ	204 22%	151 23%	145 24%	144 27%	118 28%	478 26%	39 24%	28 23%	14 21%
5-6 (Net)	239 11%JY	111 10%	128 12%	34 13%	44 11%	69 10%	92 11%	17 11%	30 16%J	77 14%zJ	82 9%	57 9%	66 11%	60 11%	56 13%	204 11%	16 10%	11 9%	7 10%
8-10 (Net)	1577 71%H	838 73%	739 69%	187 71%	280 70%	520 73%	591 70%	113 74%	120 64%	379 68%	688 76%zHI	475 74%	448 74%	364 68%	291 68%	1327 71%	113 70%	90 73%	48 73%
7-10 (Net)	1865 84%H	973 85%	890 84%	215 82%	340 86%	604 85%	706 84%	132 86%H	144 76%	461 82%	796 88%zHI	564 88%zMN	514 85%	438 82%	348 81%	1572 84%	133 82%	106 87%	54 82%
9-10 (Net)	1026 46%IW	532 46%	493 46%	113 43%	170 43%	351 49%	392 47%	73 48%	75 40%	229 41%	466 51%zHI	319 49%MN	299 50%	227 42%	182 42%	854 46%	71 44%	64 52%	37 56%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 312
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 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Important	10	-	-	1	1	-	3	-	-	-	-	2	7	2	9	1
1	*B	-	-	1%	*	-	1%	-	-	-	-	1%	*	*	*	*
2	6	-	1	-	-	-	1	1	-	-	-	-	4	2	5	-
	*O	-	*	-	-	-	*	1%	-	-	-	-	*	*	*	-
3	13	*	1	-	3	-	*	-	1	1	-	1	11	2	9	3
	1%	*	*	-	1%	-	*	-	1%	2%	-	1%	1%	*	*	1%
4	33	*	8	-	3	-	4	5	3	-	-	5	22	5	24	2
	1%Ke	*	2%	-	1%	-	2%	4%	3%	-	-	2%	2%	1%	1%	1%
5	76	10	13	1	5	4	8	3	6	6	3	6	50	25	61	12
	3%	6%	3%	2%	2%	4%	3%	2%	6%	7%	3%	3%	3%	4%	3%	6%
6	163	11	50	5	14	13	15	3	10	4	2	13	102	56	147	9
	7%EY	6%	12%zXYbc	6%	6%	13%zXYb	6%	2%	8%	5%	3%	6%	7%	8%	8%	4%
7	287	18	50	9	33	16	36	12	16	12	12	31	186	96	242	25
	13%	11%	13%	11%	15%	16%	14%	8%	14%	15%	13%	14%	13%	14%	13%	12%
8	551	45	100	32	42	29	59	44	28	22	20	54	363	185	462	46
	25%R	27%	25%	41%zTVXhbc	19%	29%	23%	31%V	24%	27%	23%	25%	25%	26%	25%	22%
9	472	37	68	17	48	14	73	37	17	15	32	43	332	136	377	67
	21%l	22%	17%	22%	22%	14%	28%zTWh	27%TW	15%	19%	36%zTVWhac	20%	23%	19%	20%	32%zf
Extremely Important	554	42	102	10	66	20	55	33	35	19	19	50	366	180	473	41
10	25%Ug	25%	26%U	13%	30%U	21%	21%	24%	30%U	24%	22%	23%	25%	25%	26%	19%
Don't know	46	5	5	4	4	2	7	2	-	1	1	10	23	21	38	8
	2%JLd	3%	1%	5%	2%	2%	3%	2%	-	1%	1%	5%zT	2%	3%	2%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 312
D2a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides high quality radio output.
 Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.20H	8.30	8.11	8.14	8.34	7.99	8.20	8.36	8.14	8.11	8.52W	8.14	8.21	8.22	8.21	8.20
1-3 (Net)	29	*	2	1	4	-	4	1	1	1	-	3	21	6	23	4
	1%BO	*	*	1%	2%	-	2%	1%	1%	2%	-	1%	1%	1%	1%	2%
1-4 (Net)	62	1	10	1	7	-	8	6	4	1	-	8	44	11	47	6
	3%Ke	*	2%	1%	3%	-	3%	4%	3%	2%	-	4%	3%	2%	3%	3%
1-2 (Net)	16	-	1	1	1	-	4	1	-	-	-	2	11	5	14	1
	1%BO	-	*	1%	*	-	1%	1%	-	-	-	1%	1%	1%	1%	*
4-7 (Net)	559	39	121	15	55	33	63	23	35	22	17	55	361	182	474	48
	25%AJY	23%	30%zY	19%	25%	34%Y	24%	16%	31%Y	28%	19%	26%	25%	26%	26%	22%
5-6 (Net)	239	21	62	6	19	17	23	6	16	10	5	19	152	81	207	21
	11%JY	12%	16%zVXYb	8%	9%	18%zVXYbc	9%	4%	14%Y	12%	5%	9%	10%	11%	11%	10%
8-10 (Net)	1577	124	270	60	156	62	187	115	79	56	72	147	1061	501	1313	154
	71%H	74%	68%	75%	71%	64%	72%	81%zTWc	69%	70%	81%W	68%	72%	70%	71%	72%
7-10 (Net)	1865	142	321	69	189	78	223	127	96	68	84	177	1248	597	1555	179
	84%H	84%	81%	86%	87%	80%	86%	90%T	83%	85%	94%zTWc	83%	85%	84%	84%	84%
9-10 (Net)	1026	79	171	28	114	34	128	71	52	34	52	93	698	316	850	108
	46%IW	47%	43%	35%	52%LW	35%	49%W	50%W	45%	43%	58%TUW	43%	48%	44%	46%	51%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 313
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Important	17	13	5	*	3	5	9	2	4	3	7	4	7	5	1	12	2	2	2
1	1%	1%	*	*	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	*	1%	1%	1%	3%zO
2	10	7	3	1	-	2	7	-	-	3	4	5	4	2	-	7	3	1	-
	*	1%	*	1%	-	*	1%	-	-	1%	*	1%	1%	*	-	*	2%zO	1%	-
3	17	11	6	6	1	5	4	1	3	7	3	3	3	6	4	13	1	1	1
	1%	1%	1%	2%zDF	*	1%	*	1%	2%	1%	*	*	1%	1%	1%	1%	1%	1%	2%
4	52	34	18	6	7	18	21	-	2	17	25	22	9	11	10	42	8	1	1
	2%e	3%	2%	2%	2%	2%	3%	-	1%	3%	3%	3%zL	1%	2%	2%	2%	5%zQ	*	1%
5	110	51	59	10	20	42	39	8	13	37	36	29	16	35	30	95	7	5	4
	5%L	4%	6%	4%	5%	6%	5%	5%	7%	7%	4%	5%	3%	6%L	7%L	5%	4%	4%	7%
6	172	71	101	16	24	54	78	6	26	49	62	43	66	27	36	156	7	6	4
	8%AM	6%	10%zA	6%	6%	8%	9%	4%	14%zGJ	9%	7%	7%	11%zKM	5%	8%	8%	4%	5%	5%
7	334	184	148	37	67	101	129	28	29	80	137	100	90	85	59	281	22	21	10
	15%	16%	14%	14%	17%	14%	15%	18%	15%	14%	15%	16%	15%	16%	14%	15%	13%	18%	15%
8	530	283	247	70	110	176	174	40	42	137	228	155	140	134	101	453	39	28	9
	24%FR	25%	23%	27%	28%F	25%	21%	26%	22%	24%	25%	24%	23%	25%	24%	24%R	24%R	23%	14%
9	411	218	194	63	72	130	147	34	35	94	190	125	122	94	71	350	36	17	9
	19%	19%	18%	24%zF	18%	18%	18%	22%	19%	17%	21%z	19%	20%	17%	16%	19%	22%	14%	13%
Extremely Important	451	220	231	49	82	155	165	22	26	117	191	129	124	109	88	366	25	37	23
10	20%T	19%	22%	19%	21%	22%	20%	14%	14%	21%	21%	20%	21%	20%	21%	20%	16%	31%zOP	35%zOP
Don't know	106	54	52	5	12	24	66	13	9	18	26	28	22	28	28	89	11	4	3
	5%CEId	5%	5%	2%	3%	3%	8%zCDE	9%IU	5%	3%	3%	4%	4%	5%	7%	5%	7%	3%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 313
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.92HT	7.87	7.97	8.00	8.02	7.93	7.83	7.98	7.54	7.82	8.02zH	7.92	7.96	7.89	7.89	7.91	7.72	8.17	8.05
1-3 (Net)	45 2%	30 3%	14 1%	8 3%	4 1%	13 2%	20 2%	3 2%	7 4%	13 2%	14 2%	12 2%	14 2%	13 3%	5 1%	31 2%	7 4%	4 3%	3 5%zO
1-4 (Net)	96 4%B	64 6%zB	32 3%	14 5%	11 3%	31 4%	41 5%	3 2%	9 5%	29 5%	38 4%	34 5%	23 4%	24 5%	15 4%	74 4%	15 9%zO	4 3%	4 6%
1-2 (Net)	28 1%	19 2%	8 1%	2 1%	3 1%	8 1%	16 2%	2 1%	4 2%	6 1%	11 1%	9 1%	11 2%	7 1%	1 *	18 1%	5 3%O	2 2%	2 3%
4-7 (Net)	668 30%	340 30%	327 31%	68 26%	118 30%	215 30%	267 32%	41 27%	70 37%	182 32%	260 29%	195 30%	181 30%	157 29%	135 32%	574 31%	44 27%	32 26%	18 28%
5-6 (Net)	283 13%AJ	122 11%	161 15%zA	26 10%	44 11%	96 13%	117 14%	13 9%	39 21%zGJ	86 15%J	98 11%	73 11%	82 14%	61 11%	66 16%	251 13%	14 9%	10 8%	8 12%
8-10 (Net)	1392 63%FHS	720 63%	672 63%	182 69%zF	264 66%F	461 65%F	486 58%	95 63%	103 55%	348 62%	609 67%zH	410 64%	386 64%	336 63%	260 61%	1169 63%	101 62%	82 67%	41 62%
7-10 (Net)	1726 78%FHS	905 79%	820 77%	219 83%zF	330 83%zF	562 79%F	615 73%	123 81%	132 70%	427 76%	747 82%zHI	510 79%	476 79%	421 79%	319 74%	1449 78%	122 76%	104 85%zO	50 77%
9-10 (Net)	863 39%T	438 38%	425 40%	112 43%	154 39%	285 40%	312 37%	55 36%	61 32%	211 38%	381 42%zH	255 40%	246 41%	202 38%	159 37%	716 38%	61 38%	54 44%	31 48%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 313
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Important	17	-	1	-	1	-	3	1	-	1	2	3	11	6	11	4
1	1%	-	*	-	*	-	1%	1%	-	1%	2%	1%	1%	1%	1%	2%
2	10	3	-	1	-	-	2	1	-	1	-	-	4	6	10	-
	*	2%zT	-	1%	-	-	1%	*	-	1%	-	-	*	1%	1%	-
3	17	*	4	-	2	-	1	1	*	1	-	3	11	6	14	3
	1%	*	1%	-	1%	-	*	1%	*	1%	-	2%	1%	1%	1%	2%
4	52	-	19	1	3	2	4	4	6	2	1	1	41	6	38	3
	2%e	-	5%zSc	2%	1%	2%	2%	3%	5%Sc	3%	1%	*	3%e	1%	2%	1%
5	110	12	25	5	10	4	9	4	6	7	7	7	74	33	94	8
	5%L	7%	6%	6%	4%	4%	4%	3%	6%	9%	8%	3%	5%	5%	5%	4%
6	172	16	41	5	11	7	22	11	12	10	3	16	119	53	151	13
	8%AM	10%	10%	7%	5%	7%	8%	8%	10%	13%	4%	8%	8%	7%	8%	6%
7	334	28	61	13	40	17	33	20	11	8	10	40	210	118	283	30
	15%	17%	15%	16%	18%	17%	13%	14%	10%	11%	19%	14%	14%	17%	15%	14%
8	530	36	103	19	41	26	64	39	31	20	28	46	359	168	439	49
	24%FR	21%	26%	24%	19%	27%	25%	27%	27%	25%	32%V	21%	25%	24%	24%	23%
9	411	24	69	18	44	16	53	33	12	14	17	50	291	117	343	46
	19%	14%	17%	22%	20%	17%	20%	24%h	10%	18%	19%	23%h	20%	17%	19%	22%
Extremely Important	451	27	63	11	55	20	61	25	33	14	21	35	302	140	376	41
10	20%T	16%	16%	13%	25%T	21%	23%	17%	29%TUc	18%	24%	16%	21%	20%	20%	19%
Don't know	106	21	12	7	12	5	9	4	4	1	-	13	44	57	87	16
	5%CEJd	13%zTXYha	3%	9%Tb	6%	5%	3%	3%	3%	1%	-	6%	3%	8%zd	5%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 313
D2a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Supports UK music and presenters.
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.92HT	7.74	7.68	7.88	8.16T	8.06	8.06T	8.01	7.99	7.63	8.10	7.93	7.94	7.91	7.92	7.95
1-3 (Net)	45 2%	4 2%	5 1%	1 1%	3 1%	-	6 2%	2 2%	* *	2 3%	2 2%	6 3%	25 2%	18 3%	35 2%	7 3%
1-4 (Net)	96 4%B	4 2%	24 6%	2 3%	6 3%	2 2%	10 4%	6 4%	6 5%	5 6%	2 2%	7 3%	66 5%	24 3%	73 4%	10 5%
1-2 (Net)	28 1%	3 2%	1 *	1 1%	1 *	-	5 2%	1 1%	-	2 2%	2 2%	3 1%	15 1%	12 2%	22 1%	4 2%
4-7 (Net)	668 30%	56 33%	146 37%zX	24 30%	64 29%	30 31%	69 26%	38 27%	35 30%	27 34%	21 23%	64 30%	444 30%	210 30%	567 31%	55 26%
5-6 (Net)	283 13%AJ	28 17%	66 17%zV	10 13%	20 9%	11 11%	31 12%	14 10%	18 16%	17 22%V	10 12%	23 11%	193 13%	86 12%	246 13%	22 10%
8-10 (Net)	1392 63%FHS	87 52%	235 59%	47 59%	139 64%	62 64%	178 68%S	97 68%S	76 66%	49 62%	67 75%ST	131 61%	953 65%ze	425 60%	1158 63%	136 64%
7-10 (Net)	1726 78%FHS	115 69%	296 74%	60 75%	179 82%S	79 81%	211 81%S	117 82%S	87 76%	57 71%	77 86%S	171 80%S	1163 79%	544 77%	1441 78%	166 78%
9-10 (Net)	863 39%T	51 30%	132 33%	28 36%	98 45%ST	36 37%	114 44%ST	58 41%	45 39%	29 36%	38 43%	85 40%	593 40%	258 36%	719 39%	87 41%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 314
D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Takes risks and provides radio content or music that is new and innovative or less well known
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Important	18	11	7	1	3	5	8	1	1	3	9	4	6	8	1	13	2	2	1
1	1%	1%	1%	1%	1%	1%	1%	1%	*	*	1%	1%	1%	1%	*	1%	1%	1%	2%
2	14	9	4	1	-	5	7	1	3	2	4	4	2	6	2	9	3	1	1
1%	1%	*	*	-	1%	1%	1%	*	2%	*	*	1%	*	1%	1%	*	2%	1%	1%
3	35	13	22	6	1	18	11	1	4	13	13	5	10	9	11	33	1	1	*
2%DK	1%	2%	2% D	*	3% D	1%	1%	1%	2%	2%	1%	1%	2%	2%	3% K	2%	1%	1%	*
4	68	37	31	3	8	19	37	3	9	15	24	26	14	14	14	54	11	*	2
3%Q	3%	3%	1%	2%	3%	4% C	2%	2%	5%	3%	3%	4%	2%	3%	3%	3%	7% OQ	*	4% Q
5	126	59	67	12	22	48	43	12	19	38	43	29	34	31	33	110	5	7	3
6%	5%	6%	5%	6%	7%	5%	8%	8%	10% zJ	7%	5%	4%	6%	6%	8%	6%	3%	6%	5%
6	208	108	99	35	32	62	80	12	17	67	79	61	63	41	43	164	20	16	8
9%	9%	9%	13% D	8%	9%	10%	8%	8%	9%	12% z	9%	9%	10%	8%	10%	9%	12%	13%	12%
7	394	207	187	48	73	111	161	26	32	91	179	114	116	95	68	340	22	25	7
18%R	18%	18%	18%	18%	18%	16%	19%	17%	17%	16%	20%	18%	19%	18%	16%	18% R	14%	20% R	10%
8	521	287	234	57	116	169	178	42	38	144	216	154	136	135	97	446	38	25	12
24%	25%	22%	22%	29% F	24%	21%	27%	27%	20%	26%	24%	24%	23%	25%	23%	24%	24%	20%	19%
9	370	200	169	51	66	122	131	20	37	90	165	111	98	92	68	320	27	16	6
17%Re	18%	16%	19%	17%	17%	16%	13%	13%	19%	16%	18%	17%	16%	17%	16%	17% R	17%	14%	10%
Extremely Important	352	167	185	38	66	124	123	19	20	84	157	113	95	80	63	288	17	27	20
10	16%	15%	17%	15%	17%	17%	15%	13%	10%	15%	17%	17%	16%	15%	15%	15%	10%	22% zOP	30% zOP
Don't know	106	45	60	10	8	29	59	15	10	14	20	24	30	24	28	85	15	3	4
5% DIId	4%	6%	4%	2%	4%	7% zDE	10% zIJ	5%	2%	2%	2%	4%	5%	4%	7%	5%	9% zOQ	2%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 314
**D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
 Takes risks and provides radio content or music that is new and innovative or less well known
 Base = All who have listened to BBC radio in the past 3 months**

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.63HP	7.62	7.65	7.68	7.83zF	7.64	7.52	7.59	7.30	7.57	7.73H	7.74	7.63	7.60	7.53	7.65	7.31	7.75	7.86P
1-3 (Net)	67 3%DK	34 3%	33 3%	8 3%	4 1%	29 4%D	26 3%	3 2%	8 4%	18 3%	26 3%	13 2%	18 3%	23 4%	14 3%	55 3%	6 4%	4 3%	2 3%
1-4 (Net)	135 6%D	71 6%	64 6%	11 4%	12 3%	48 7%D	63 8%D	6 4%	17 9%	33 6%	51 6%	39 6%	32 5%	36 7%	28 7%	109 6%	18 11%zOQ	4 3%	4 6%
1-2 (Net)	32 1%	21 2%	11 1%	2 1%	3 1%	11 2%	15 2%	2 1%	4 2%	5 1%	14 2%	7 1%	8 1%	13 2%	3 1%	22 1%	5 3%	3 2%	2 3%
4-7 (Net)	795 36%	410 36%	384 36%	98 37%	135 34%	240 34%	321 38%	53 35%	76 40%	211 38%	325 36%	230 36%	226 37%	181 34%	158 37%	668 36%	59 36%	47 39%	21 32%
5-6 (Net)	334 15%	167 15%	166 16%	47 18%	54 14%	110 15%	123 15%	24 16%	36 19%	105 19%zJ	123 13%	90 14%	96 16%	72 14%	76 18%	275 15%	25 15%	22 18%	12 18%
8-10 (Net)	1243 56%Fe	654 57%	588 55%	147 56%	249 63%zF	415 58%F	432 52%	81 53%	95 50%	318 57%	537 59%zI	378 59%	329 55%	308 57%	228 53%	1054 57%	82 51%	68 56%	39 59%
7-10 (Net)	1636 74%FNPS	861 75%	775 73%	195 74%	322 81%zEF	526 74%	593 71%	107 70%	127 67%	409 73%	716 79%zGHI	492 76%N	445 74%	403 75%	297 69%	1394 75%P	104 64%	93 76%P	45 70%
9-10 (Net)	721 33%e	367 32%	354 33%	89 34%	133 33%	246 34%	254 30%	40 26%	56 30%	175 31%	321 35%zI	224 35%	193 32%	173 32%	132 31%	608 33%	44 27%	44 36%	26 40%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 314
D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Takes risks and provides radio content or music that is new and innovative or less well known
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Important	18	-	3	-	1	-	1	-	-	1	2	6	10	7	12	4
1	1%	-	1%	-	1%	-	*	-	-	1%	2%	3%z	1%	1%	1%	2%
2	14	2	-	-	2	-	4	1	-	-	-	1	7	5	14	-
	1%	1%	-	-	1%	-	2%T	*	-	-	-	*	*	1%	1%	-
3	35	8	4	2	2	2	3	4	*	3	1	5	27	7	26	6
	2%DK	5%zT	1%	2%	1%	2%	1%	3%	*	4%	1%	2%	2%	1%	1%	3%
4	68	13	11	1	4	2	4	1	5	1	2	11	38	26	59	3
	3%Q	8%zTVXY	3%	1%	2%	2%	2%	*	4%	1%	3%	5%	3%	4%	3%	2%
5	126	13	32	3	10	8	12	6	6	3	6	12	83	39	106	11
	6%	8%	8%	3%	5%	8%	4%	4%	5%	4%	6%	6%	6%	5%	6%	5%
6	208	11	47	8	14	7	27	9	9	6	4	23	150	56	175	26
	9%	6%	12%	9%	6%	7%	10%	7%	8%	7%	5%	11%	10%	8%	9%	12%
7	394	21	73	13	36	25	50	30	25	12	18	37	242	147	323	37
	18%R	13%	18%	16%	17%	25%S	19%	21%	22%	16%	20%	17%	16%	21%zd	17%	17%
8	521	32	98	29	52	19	62	41	22	26	20	44	357	161	433	51
	24%	19%	25%	37%zSWhc	24%	20%	24%	29%	19%	33%	23%	21%	24%	23%	23%	24%
9	370	29	61	10	41	15	49	28	18	12	23	33	266	99	319	31
	17%Re	17%	15%	13%	19%	15%	19%	20%	15%	16%	26%	15%	18%ze	14%	17%	15%
Extremely Important	352	26	55	7	45	18	34	18	30	13	13	32	243	105	292	28
10	16%	15%	14%	8%	21%U	18%	13%	13%	26%zTUXY	16%	15%	15%	17%	15%	16%	13%
Don't know	106	14	13	8	10	3	17	4	*	2	1	12	44	58	88	15
	5%DJd	8%hb	3%	11%zTYhb	5%	3%	7%h	3%	*	2%	1%	6%	3%	8%zd	5%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 314
D2a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Takes risks and provides radio content or music that is new and innovative or less well known
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.63HP	7.33	7.54	7.68	7.94zSTc	7.73	7.66	7.80	7.95Sc	7.71	7.78	7.34	7.69	7.56	7.65	7.45
1-3 (Net)	67 3%DK	10 6%Th	7 2%	2 2%	5 2%	2 2%	8 3%	4 3%	* *	4 5%	2 3%	11 5%T	43 3%	19 3%	52 3%	10 5%
1-4 (Net)	135 6%D	23 13%zTUVWX Yh	18 5%	2 3%	10 4%	3 3%	12 5%	5 3%	5 4%	5 7%	5 5%	22 10%zTY	82 6%	45 6%	111 6%	14 6%
1-2 (Net)	32 1%	2 1%	3 1%	- -	3 1%	- -	5 2%	1 *	- -	1 1%	2 2%	7 3%	16 1%	12 2%	25 1%	4 2%
4-7 (Net)	795 36%	57 34%	163 41%V	23 29%	65 30%	41 42%	92 35%	47 33%	45 39%	22 28%	30 34%	82 38%	514 35%	268 38%	663 36%	77 36%
5-6 (Net)	334 15%	24 14%	79 20%zV	10 13%	24 11%	14 15%	38 15%	16 11%	16 13%	9 11%	10 11%	35 16%	233 16%	95 13%	281 15%	37 17%
8-10 (Net)	1243 56%Fe	86 52%	215 54%	46 58%	138 63%c	52 53%	144 55%	87 62%	69 60%	51 65%	56 63%	109 51%	866 59%ze	365 51%	1044 57%	110 52%
7-10 (Net)	1636 74%FNPS	108 64%	287 72%	59 74%	174 80%Sc	77 79%S	194 74%	117 83%zSTc	95 82%Sc	64 80%S	74 83%Sc	146 68%	1108 76%	512 72%	1367 74%	147 69%
9-10 (Net)	721 33%e	55 33%	116 29%	17 21%	86 39%TU	33 33%	82 32%	46 32%	47 41%U	25 31%	36 40%U	65 30%	509 35%ze	204 29%	611 33%	59 28%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 315
D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides radio stations that appeal to a wide range of different audiences across the UK
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Important	17	14	3	1	2	5	9	1	3	1	7	2	6	7	1	13	1	2	1
1	1%B	1%zB	*	*	1%	1%	1%	1%	1%	*	1%	*	1%	1%	*	1%	1%	1%	1%
2	20	11	9	1	1	7	11	1	1	2	8	3	2	10	5	10	8	2	*
	1%O	1%	1%	*	*	1%	1%	*	1%	*	1%	*	*	2%KL	1%	1%	5%zO	1%	*
3	18	9	9	4	5	7	1	1	3	9	3	2	4	7	5	15	2	1	1
	1%F	1%	1%	2%F	1%F	1%	*	1%	2%	2%J	*	*	1%	1%	1%	1%	1%	*	2%
4	39	26	13	3	3	18	15	2	2	12	16	13	10	6	9	31	5	1	2
	2%	2%	1%	1%	1%	3%	2%	1%	1%	2%	2%	2%	2%	1%	2%	2%	3%	1%	3%
5	101	55	45	6	20	28	48	13	16	23	34	25	18	24	34	79	14	5	2
	5%X	5%	4%	2%	5%	4%	6%C	8%J	9%zI	4%	4%	4%	3%	4%	8%zKL	4%	9%zO	4%	3%
6	178	83	94	28	30	54	66	5	20	65	58	45	53	39	42	161	6	6	4
	8%J	7%	9%	11%	8%	8%	8%	3%	11%G	12%zGJ	6%	7%	9%	7%	10%	9%	4%	5%	6%
7	369	208	160	38	74	112	145	28	31	84	161	120	91	94	62	313	28	21	6
	17%Re	18%	15%	14%	19%	16%	17%	18%	16%	15%	18%	19%	15%	18%	15%	17%	17%	17%	10%
8	530	276	255	74	105	171	180	36	36	145	228	156	152	132	89	443	41	33	13
	24%	24%	24%	28%F	27%	24%	21%	23%	19%	26%	25%	24%	25%	25%	21%	24%	26%	27%	19%
9	390	206	184	53	68	121	149	30	38	95	167	116	110	96	68	338	21	21	11
	18%	18%	17%	20%	17%	17%	18%	19%	20%	17%	18%	18%	18%	18%	16%	18%	13%	17%	17%
Extremely Important	476	229	247	49	77	170	179	27	29	112	215	146	140	100	90	396	28	30	22
10	22%	20%	23%	19%	19%	24%	21%	17%	16%	20%	24%H	23%	23%	19%	21%	21%	17%	24%	34%zOP
Don't know	74	27	46	5	12	21	36	10	9	13	11	16	17	18	22	62	8	1	2
	3%AJQd	2%	4%A	2%	3%	3%	4%	6%IU	5%J	2%	1%	2%	3%	3%	5%K	3%	5%Q	1%	4%
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 315
D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides radio stations that appeal to a wide range of different audiences across the UK
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Mean	7.92AHP	7.83	8.02zA	7.98	7.92	7.97	7.86	7.85	7.59	7.87	8.04zH	8.04zMN	8.05MN	7.76	7.75	7.95P	7.41	8.03P	8.19P
1-3 (Net)	55 2%KO	34 3%	21 2%	6 2%	9 2%	18 3%	22 3%	3 2%	7 4%	12 2%	19 2%	7 1%	12 2%	25 5%zKL	11 3%	38 2%	11 7%zO	4 3%	3 4%
1-4 (Net)	94 4%BO	60 5%zB	33 3%	9 4%	11 3%	36 5%	37 4%	5 3%	9 5%	23 4%	35 4%	20 3%	22 4%	31 6%	21 5%	69 4%	16 10%zO	5 4%	4 7%
1-2 (Net)	37 2%IKO	25 2%	12 1%	2 1%	3 1%	11 2%	20 2%	2 1%	4 2%	3 *	16 2%	5 1%	8 1%	17 3%zK	6 1%	23 1%	9 6%zO	3 3%	1 2%
4-7 (Net)	687 31%R	373 33%	312 29%	75 28%	126 32%	212 30%	274 33%	48 31%	69 37%	183 33%	269 30%	204 32%	172 28%	164 31%	148 34%	586 31%R	53 33%	34 28%	15 22%
5-6 (Net)	279 13%J	139 12%	139 13%	34 13%	50 13%	82 11%	113 14%	18 12%	37 19%zJ	88 16%zJ	92 10%	70 11%	70 12%	63 12%	76 18%zKLM	241 13%	20 13%	11 9%	6 9%
8-10 (Net)	1397 63%HN	710 62%	686 64%	177 67%	250 63%	462 65%	507 61%	92 60%	103 55%	352 63%	610 67%zH	418 65%N	402 67%N	329 61%	248 58%	1177 63%	90 55%	84 69%P	46 70%P
7-10 (Net)	1765 80%HNP	918 80%	846 79%	215 82%	324 82%	574 80%	653 78%	120 78%	134 71%	436 78%	771 85%zHI	539 84%zN	493 82%N	423 79%	310 72%	1491 80%P	117 73%	105 86%zP	52 80%
9-10 (Net)	866 39%P	434 38%	431 40%	102 39%	145 36%	291 41%	328 39%	56 37%	67 36%	207 37%	382 42%z	262 41%	250 41%	196 37%	158 37%	734 39%P	48 30%	50 41%P	33 51%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 315
D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides radio stations that appeal to a wide range of different audiences across the UK
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Important	17	-	2	-	1	1	3	-	-	-	2	4	9	6	15	1
1	1%B	-	1%	-	1%	1%	1%	-	-	-	2%	2%	1%	1%	1%	*
2	20	-	2	*	3	-	1	1	-	1	-	3	12	5	19	*
	1%O	-	*	*	1%	-	*	*	-	1%	-	1%	1%	1%	1%	*
3	18	2	1	1	3	2	2	1	-	2	-	1	13	4	12	5
	1%F	1%	*	1%	1%	2%	1%	1%	-	3%T	-	1%	1%	1%	1%	2%zf
4	39	*	8	2	1	4	6	2	5	-	-	4	23	13	32	2
	2%	*	2%	2%	1%	4%	2%	2%	4%	-	-	2%	2%	2%	2%	1%
5	101	9	31	-	6	5	4	4	5	6	6	3	60	38	85	11
	5%X	6%X	8%zUVXc	-	3%	5%	1%	3%	4%	8%UXc	7%UX	2%	4%	5%	5%	5%
6	178	15	34	6	21	6	26	7	11	9	5	20	124	53	145	16
	8%J	9%	9%	8%	10%	6%	10%	5%	10%	12%	5%	9%	8%	7%	8%	8%
7	369	31	79	14	27	22	40	24	19	10	14	35	262	100	311	32
	17%Re	18%	20%	18%	12%	22%	15%	17%	16%	12%	15%	16%	18%	14%	17%	15%
8	530	40	84	19	49	25	62	42	22	23	20	56	348	180	442	51
	24%	24%	21%	24%	22%	26%	24%	29%	19%	29%	22%	26%	24%	25%	24%	24%
9	390	23	67	16	45	11	46	32	26	15	21	35	270	117	328	44
	18%	14%	17%	20%	21%	12%	18%	23%	22%	19%	24%	16%	18%	17%	18%	21%
Extremely Important	476	37	80	11	57	20	61	25	28	12	20	45	318	151	395	41
10	22%	22%	20%	14%	26%	20%	23%	18%	24%	15%	22%	21%	22%	21%	21%	19%
Don't know	74	10	9	10	6	4	9	3	-	1	3	7	28	43	63	10
	3%AJQd	6%h	2%	12%zTVXYh abc	3%	4%	4%	2%	-	1%	3%	3%	2%	6%zd	3%	5%
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 315
D2a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides radio stations that appeal to a wide range of different audiences across the UK
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Mean	7.92AHP	7.99	7.81	7.96	8.12	7.75	8.02	8.10	8.05	7.72	8.10	7.87	7.95	7.93	7.92	7.95
1-3 (Net)	55 2%KO	2 1%	5 1%	1 2%	7 3%	2 2%	6 2%	2 1%	- -	3 4%	2 2%	8 4%	34 2%	15 2%	46 2%	6 3%
1-4 (Net)	94 4%BO	2 1%	13 3%	3 4%	8 4%	6 6%	12 5%	4 3%	5 4%	3 4%	2 2%	12 6%	57 4%	28 4%	78 4%	8 4%
1-2 (Net)	37 2%IKO	- -	4 1%	* *	4 2%	1 1%	4 2%	1 *	- -	1 1%	2 2%	7 3%	21 1%	11 2%	34 2%	1 1%
4-7 (Net)	687 31%R	56 33%	152 38%zVXY	22 28%	55 25%	35 36%	76 29%	37 26%	40 34%	25 32%	25 27%	62 29%	468 32%	203 29%	573 31%	61 28%
5-6 (Net)	279 13%J	25 15%	66 16%zY	6 8%	27 12%	10 10%	30 11%	11 8%	16 14%	15 19%Y	11 12%	24 11%	184 13%	91 13%	230 12%	27 13%
8-10 (Net)	1397 63%HN	100 60%	231 58%	46 58%	151 69%T	56 58%	170 65%	99 70%T	76 66%	50 64%	61 68%	137 64%	936 64%	448 63%	1165 63%	136 64%
7-10 (Net)	1765 80%HNP	130 78%	310 78%	61 76%	177 81%	78 80%	210 80%	123 87%	95 82%	60 76%	74 83%	171 80%	1198 82%ze	548 77%	1476 80%	168 79%
9-10 (Net)	866 39%P	60 36%	147 37%	27 34%	102 47%W	31 32%	108 41%	58 41%	53 46%	27 34%	41 46%	81 38%	588 40%	268 38%	723 39%	85 40%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 316
D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio...
Provides distinctive radio programmes and output.
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Not At All Important	12	11	2	1	2	5	5	1	3	1	5	3	4	4	1	9	1	1	1
1	1% B	1% B	*	*	*	1%	1%	1%	2% I	*	1%	*	1%	1%	*	*	1%	1%	2%
2	10	8	2	1	1	2	6	*	-	3	3	3	4	2	2	6	3	2	*
	*	1%	*	*	*	*	1%	*	-	1%	*	1%	1%	*	*	*	2% O	1%	*
3	15	7	8	4	*	8	3	1	4	3	3	4	5	3	2	13	-	*	1
	1%	1%	1%	1%	*	1%	*	*	2% J	1%	*	1%	1%	1%	1%	1%	-	*	2% P
4	45	23	23	5	7	18	15	1	2	7	18	16	13	11	6	37	7	1	1
	2% e	2%	2%	2%	2%	2%	2%	1%	1%	1%	2%	2%	2%	2%	1%	2%	4%	1%	1%
5	95	49	45	9	20	32	35	14	11	24	37	26	17	28	24	77	10	5	3
	4%	4%	4%	3%	5%	4%	4%	9% zI	6%	4%	4%	4%	3%	5%	6%	4%	6%	4%	5%
6	223	107	114	40	41	56	85	9	16	75	92	62	55	53	52	194	16	7	5
	10% EQ	9%	11%	15% zEF	10%	8%	10%	6%	9%	13% zG	10%	10%	9%	10%	12%	10%	10%	6%	8%
7	370	194	175	48	71	116	135	26	36	84	153	109	103	97	61	316	25	21	8
	17%	17%	16%	18%	18%	16%	16%	17%	19%	15%	17%	17%	17%	18%	14%	17%	16%	18%	12%
8	571	307	264	61	113	191	206	40	40	155	237	164	160	139	107	485	41	34	10
	26% Rb	27%	25%	23%	28%	27%	25%	26%	21%	28%	26%	25%	27%	26%	25%	26% R	25%	28% R	16%
9	391	211	180	44	69	125	153	31	32	87	175	130	97	93	72	331	34	18	8
	18%	18%	17%	17%	17%	18%	18%	20%	17%	15%	19%	20%	16%	17%	17%	18%	21%	15%	12%
Extremely Important	415	202	213	46	62	143	164	20	29	109	178	118	133	91	73	342	18	31	23
10	19% PU	18%	20%	17%	16%	20%	20%	13%	15%	19%	20%	18%	22%	17%	17%	18% P	11%	26% zOP	36% zOP
Don't know	64	26	38	4	11	17	32	10	15	12	8	9	12	14	29	53	6	1	4
	3% Kd	2%	4%	2%	3%	2%	4%	6% zI	8% zI	2%	1%	1%	2%	3%	7% zKLM	3%	4%	*	6% Q

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 316
D2a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... Provides distinctive radio programmes and output.
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Total mentions	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.87P	7.83	7.91	7.72	7.82	7.89	7.92	7.78	7.62	7.87	7.94	7.89	7.95	7.78	7.82	7.87P	7.56	8.04P	8.12P
1-3 (Net)	38 2%	26 2%	12 1%	6 2%	3 1%	16 2%	13 2%	2 1%	8 4%zJ	7 1%	11 1%	10 2%	13 2%	9 2%	5 1%	28 1%	4 2%	3 3%	3 4%zO
1-4 (Net)	83 4%	48 4%	35 3%	11 4%	11 3%	33 5%	28 3%	3 2%	10 5%	15 3%	29 3%	27 4%	26 4%	20 4%	11 2%	64 3%	11 7%	4 4%	4 6%
1-2 (Net)	23 1%BO	19 2%zB	4 *	2 1%	3 1%	7 1%	11 1%	1 1%	3 2%	4 1%	7 1%	6 1%	8 1%	6 1%	2 1%	14 1%	4 2%	3 2%O	1 2%
4-7 (Net)	733 33%	373 33%	358 34%	102 39%E	139 35%	222 31%	270 32%	50 33%	65 35%	190 34%	300 33%	213 33%	187 31%	190 35%	143 33%	623 33%	58 36%	35 28%	17 26%
5-6 (Net)	317 14%	157 14%	160 15%	49 19%zE	60 15%	88 12%	120 14%	23 15%	28 15%	99 18%z	129 14%	88 14%	72 12%	82 15%	76 18%L	271 15%	26 16%	12 10%	8 13%
8-10 (Net)	1377 62%H	720 63%	657 62%	150 57%	244 61%	459 64%	524 62%	91 60%	101 53%	351 63%	591 65%zH	412 64%	390 65%	322 60%	252 59%	1158 62%	93 58%	84 69%	42 64%
7-10 (Net)	1747 79%N	914 80%	832 78%	198 75%	315 79%	575 81%	659 79%	117 77%	137 72%	435 78%	744 82%zH	521 81%N	493 82%N	419 78%	313 73%	1474 79%	118 73%	105 86%zOPR	50 76%
9-10 (Net)	806 36%T	413 36%	393 37%	89 34%	131 33%	268 38%	318 38%	51 33%	61 32%	196 35%	353 39%	248 38%	230 38%	183 34%	145 34%	673 36%	53 33%	49 40%	32 48%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Not At All Important	12	1	1	-	1	-	3	-	-	-	-	3	6	4	9	2
1	1%B	*	*	-	1%	-	1%	-	-	-	-	1%	*	1%	*	1%
2	10	2	-	-	-	-	1	1	-	2	-	-	5	5	9	1
	*	1%	-	-	-	-	*	*	-	2%zT	-	-	*	1%	*	1%
3	15	-	3	1	2	-	1	1	-	1	-	4	11	4	12	2
	1%	-	1%	1%	1%	-	1%	*	-	2%	-	2%z	1%	1%	1%	1%
4	45	5	5	1	4	2	5	3	6	2	1	2	34	7	35	5
	2%e	3%	1%	1%	2%	2%	2%	2%	5%	3%	1%	1%	2%	1%	2%	2%
5	95	11	17	2	8	4	8	4	7	3	7	6	59	34	81	9
	4%	7%	4%	2%	4%	4%	3%	3%	6%	4%	8%	3%	4%	5%	4%	4%
6	223	15	53	10	24	7	27	9	11	8	8	23	156	65	187	20
	10%EQ	9%	13%	12%	11%	7%	10%	6%	10%	10%	9%	11%	11%	9%	10%	10%
7	370	33	73	12	32	19	34	27	16	10	18	42	242	123	314	32
	17%	19%	18%	15%	15%	20%	13%	19%	14%	13%	20%	19%	16%	17%	17%	15%
8	571	43	115	24	44	30	66	42	32	29	13	46	391	176	474	53
	26%Rb	26%	29%b	30%b	20%	31%b	25%	30%b	28%	36%Vbc	15%	22%	27%	25%	26%	25%
9	391	23	60	18	45	14	49	32	17	12	25	36	270	119	326	42
	18%	13%	15%	23%	20%	14%	19%	23%	14%	15%	28%zST	17%	18%	17%	18%	20%
Extremely Important	415	28	62	7	54	20	60	19	27	11	15	39	272	134	347	34
10	19%PU	17%	16%	8%	25%TUY	20%	23%U	14%	23%U	14%	17%	18%	19%	19%	19%	16%
Don't know	64	7	8	6	4	2	8	3	-	1	2	13	21	40	52	12
	3%JKd	4%	2%	8%zTVh	2%	2%	3%	2%	-	1%	2%	6%zTh	1%	6%zd	3%	5%z

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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 Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Total mentions	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.87P	7.65	7.78	7.85	8.06	8.02	8.03	7.97	7.88	7.64	7.97	7.76	7.87	7.89	7.87	7.81
1-3 (Net)	38 2%	3 2%	3 1%	1 1%	4 2%	- -	5 2%	1 1%	- -	3 4%	- -	8 4%	22 2%	14 2%	30 2%	5 2%
1-4 (Net)	83 4%	8 5%	9 2%	1 2%	7 3%	2 2%	10 4%	5 3%	6 5%	6 7%T	1 1%	10 5%	56 4%	20 3%	65 4%	10 5%
1-2 (Net)	23 1%BO	3 2%	1 *	- -	1 1%	- -	4 1%	1 *	- -	2 2%	- -	3 1%	11 1%	9 1%	18 1%	3 1%
4-7 (Net)	733 33%	64 38%	148 37%	24 30%	68 31%	32 32%	74 28%	43 30%	40 35%	23 29%	34 38%	74 34%	491 33%	228 32%	617 33%	67 31%
5-6 (Net)	317 14%	26 15%	70 18%Y	11 14%	32 15%	11 11%	35 13%	12 9%	19 16%	11 13%	15 16%	29 14%	215 15%	99 14%	269 15%	29 14%
8-10 (Net)	1377 62%H	94 56%	238 60%	49 61%	143 65%	64 65%	175 67%	94 67%	75 65%	52 66%	54 60%	121 56%	933 64%	429 60%	1148 62%	130 61%
7-10 (Net)	1747 79%N	127 75%	311 78%	61 76%	175 80%	83 85%	209 80%	121 86%	91 79%	62 79%	72 80%	162 76%	1174 80%	551 78%	1462 79%	163 76%
9-10 (Net)	806 36%T	51 30%	123 31%	25 31%	99 45%zSTa	34 34%	109 42%T	52 37%	43 37%	23 29%	41 46%T	74 35%	542 37%	253 36%	674 36%	77 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 317

D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Provides a mix of different types of radio station.	2655	1328	1325	329	497	902	927	216	249	695	1011	689	713	648	605	2256	175	146	78
	65%GHNPe	66%	63%	70%zF	63%	66%	63%	53%	56%	67%GH	74%zGHI	73%zMN	70%zMN	65%N	53%	66%P	51%	72%zOP	66%P
Provides high quality radio output.	2737	1358	1376	328	518	926	964	219	259	707	1052	718	729	663	626	2326	186	144	80
	67%GHNPe	68%	66%	69%	66%	68%	65%	54%	59%	68%GH	77%zGHI	76%zMN	72%zMN	67%N	54%	68%zP	54%	71%P	68%P
Supports UK music and presenters.	2587	1289	1296	340	508	875	865	215	243	661	1005	655	680	643	610	2198	173	140	76
	63%FGHNPe	64%	62%	72%zDEF	65%F	64%F	58%	53%	55%	64%GH	74%zGHI	70%zMN	67%zN	65%N	53%	64%P	50%	70%zP	64%P
Takes risks and provides radio content or music that is new and innovative or less well known	2437	1209	1227	310	498	811	817	191	233	625	956	634	633	614	556	2082	157	129	69
	59%FGHNPe	60%	58%	66%zEF	64%zF	59%	55%	47%	53%	60%GH	70%zGHI	67%zLMN	62%N	62%N	48%	61%zP	46%	64%P	58%P
Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	2631	1300	1330	330	498	889	915	206	254	681	1027	693	701	642	596	2239	174	142	76
	64%GHNPe	65%	63%	70%zF	64%	65%	62%	51%	58%	65%GH	76%zGHI	74%zMN	69%zN	64%N	52%	65%zP	51%	70%zP	64%P
Provides distinctive radio programmes and output.	2566	1283	1281	301	485	880	900	205	243	655	998	670	676	632	588	2184	168	141	73
	63%GHNPe	64%	61%	64%	62%	64%	61%	50%	55%	63%GH	74%zGHI	71%zMN	67%zN	63%N	51%	64%zP	49%	70%zP	61%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 317

D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)

Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Provides a mix of different types of radio station.	2655	196	553	96	252	124	317	172	114	87	109	236	1747	871	2235	238	
		65%GHNPe	66%	64%	63%	65%	59%	67%	77%zSTUV	61%	77%zTWh	70%	64%	69%ze	59%	64%	67%
Provides high quality radio output.	2737	203	573	100	259	125	315	167	127	91	125	241	1807	894	2305	247	
		67%GHNPe	68%	66%	66%	67%	59%	67%	74%zW	68%	81%zTUVW	80%zSTUV	65%	71%ze	61%	66%	70%
Supports UK music and presenters.	2587	194	532	91	256	128	301	158	112	78	119	230	1708	842	2169	233	
		63%FGHNPe	65%	62%	60%	66%	60%	64%	70%T	60%	69%	76%zTUWX	63%	68%ze	57%	62%	66%
Takes risks and provides radio content or music that is new and innovative or less well known	2437	169	520	92	241	121	272	154	119	84	110	199	1617	786	2055	204	
		59%FGHNPe	57%	60%	61%	62%	57%	58%	69%zSWXc	64%	75%zSTVW	70%zSTWX	54%	64%ze	53%	59%	57%
Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	2631	208	550	90	248	126	305	164	121	78	110	239	1747	849	2223	230	
		64%GHNPe	70%	64%	60%	64%	60%	65%	73%zTUW	65%	69%	70%	65%	69%ze	58%	64%	65%
Provides distinctive radio programmes and output.	2566	181	553	91	242	122	300	165	120	82	110	218	1690	838	2177	222	
		63%GHNPe	61%	64%	60%	62%	58%	63%	74%zSTUV	65%	73%Wc	70%Wc	59%	67%ze	57%	62%	62%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 318

D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2297	1213	1082	340	444	781	732	160	190	591	994	831	561	452	453	1741	188	210	158
WeightedBase	2211	1144	1065	262	397	713	839	153	189	561	909	645	603	535	428	1862	162	122	65
EffectiveBase	1551	844	709	221	314	537	505	113	128	404	684	585	392	309	312	1226	133	157	123
Provides a mix of different types of radio station.	1827 83% HN	962 84%	863 81%	221 84%	331 83%	592 83%	683 81%	122 80%	141 75%	455 81%	779 86% zHI	546 85% N	509 84% N	439 82%	334 78%	1542 83%	124 77%	107 88% P	54 83%
Provides high quality radio output.	1865 84% H	973 85%	890 84%	215 82%	340 86%	604 85%	706 84%	132 86% H	144 76%	461 82%	796 88% zHI	564 88% zMN	514 85%	438 82%	348 81%	1572 84%	133 82%	106 87%	54 82%
Supports UK music and presenters.	1726 78% FHS	905 79%	820 77%	219 83% zF	330 83% zF	562 79% F	615 73%	123 81%	132 70%	427 76%	747 82% zHI	510 79%	476 79%	421 79%	319 74%	1449 78%	122 76%	104 85% zO	50 77%
Takes risks and provides radio content or music that is new and innovative or less well known	1636 74% FNPS	861 75%	775 73%	195 74%	322 81% zEF	526 74%	593 71%	107 70%	127 67%	409 73%	716 79% zGHI	492 76% N	445 74%	403 75%	297 69%	1394 75% P	104 64%	93 76% P	45 70%
Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1765 80% HNP	918 80%	846 79%	215 82%	324 82%	574 80%	653 78%	120 78%	134 71%	436 78%	771 85% zHI	539 84% zN	493 82% N	423 79%	310 72%	1491 80% P	117 73%	105 86% zP	52 80%
Provides distinctive radio programmes and output.	1747 79% N	914 80%	832 78%	198 75%	315 79%	575 81%	659 79%	117 77%	137 72%	435 78%	744 82% zH	521 81% N	493 82% N	419 78%	313 73%	1474 79%	118 73%	105 86% zOPR	50 76%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 318

D2a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC radio... (7-10)

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2297	150	383	82	202	97	239	137	98	71	80	202	1437	809	1875	251
WeightedBase	2211	168	398	80*	218	97*	261	141*	115*	79*	89*	214	1466	710	1847	213
EffectiveBase	1551	102	261	58	142	73	168	99	71	53	60	142	979	547	1272	177
Provides a mix of different types of radio station.	1827 83%HN	127 76%	331 83%	67 84%	183 84%	80 82%	220 84%	127 90%zS	91 79%	66 83%	72 80%	178 83%	1226 84%	580 82%	1526 83%	172 81%
Provides high quality radio output.	1865 84%H	142 84%	321 81%	69 86%	189 87%	78 80%	223 86%	127 90%T	96 83%	68 85%	84 94%zTWc	177 83%	1248 85%	597 84%	1555 84%	179 84%
Supports UK music and presenters.	1726 78%FHS	115 69%	296 74%	60 75%	179 82%S	79 81%	211 81%S	117 82%S	87 76%	57 71%	77 86%S	171 80%S	1163 79%	544 77%	1441 78%	166 78%
Takes risks and provides radio content or music that is new and innovative or less well known	1636 74%FNPS	108 64%	287 72%	59 74%	174 80%Sc	77 79%S	194 74%	117 83%zSTc	95 82%Sc	64 80%S	74 83%Sc	146 68%	1108 76%	512 72%	1367 74%	147 69%
Provides radio stations that appeal to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1765 80%HNP	130 78%	310 78%	61 76%	177 81%	78 80%	210 80%	123 87%	95 82%	60 76%	74 83%	171 80%	1198 82%ze	548 77%	1476 80%	168 79%
Provides distinctive radio programmes and output.	1747 79%N	127 75%	311 78%	61 76%	175 80%	83 85%	209 80%	121 86%	91 79%	62 79%	72 80%	162 76%	1174 80%	551 78%	1462 79%	163 76%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 319
D2b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
 Base = All who have listened to BBC radio in the past 3 months

Summary Table									
	BBC Radio 1 offers me something that other radio stations do not	BBC Radio 2 offers me something that other radio stations do not	BBC Radio 3 offers me something that other radio stations do not	BBC Radio 4 offers me something that other radio stations do not	BBC Radio 5 live offers me something that other radio stations do not	BBC 6 Music offers me something that other radio stations do not	BBC Asian Network offers me something that other radio stations do not	BBC local radio stations offers me something that other radio stations do not	Any other BBC station
UnweightedBase	1033	883	211	576	402	194	103	470	204
WeightedBase	933	875	189	587	371	166	78	457	156
EffectiveBase	702	606	142	382	296	143	76	325	126
Not At All Agree 1	17 2%	9 1%	* *	2 *	4 1%	1 *	- -	9 2%	3 2%
2	14 2%	6 1%	1 *	2 *	1 *	3 2%	- -	2 *	1 *
3	42 5%	7 1%	- -	8 1%	5 1%	3 2%	- -	11 2%	- -
4	39 4%	14 2%	5 2%	9 2%	7 2%	1 1%	- -	8 2%	5 3%
5	72 8%	60 7%	9 5%	21 3%	20 5%	3 2%	6 7%	22 5%	10 6%
6	102 11%	102 12%	23 12%	20 3%	30 8%	7 4%	3 4%	33 7%	8 5%
7	160 17%	182 21%	22 12%	68 12%	71 19%	22 13%	10 13%	94 21%	18 12%
8	205 22%	196 22%	45 24%	99 17%	102 27%	36 22%	24 31%	101 22%	25 16%
9	134 14%	129 15%	42 22%	139 24%	63 17%	43 26%	19 24%	82 18%	28 18%
Agree Completely 10	118 13%	137 16%	38 20%	201 34%	62 17%	46 27%	14 17%	75 17%	41 27%
Don't know	31 3%	33 4%	4 2%	19 3%	5 1%	1 *	3 4%	20 4%	16 10%
Total mentions	933 100%	875 100%	189 100%	587 100%	371 100%	166 100%	78 100%	457 100%	156 100%
Mean	7.14	7.58	7.99	8.48	7.74	8.27	8.17	7.65	8.02
1-3 (Net)	73 8%	22 3%	1 1%	12 2%	11 3%	7 4%	- -	22 5%	3 2%
1-4 (Net)	112 12%	36 4%	6 3%	21 4%	18 5%	8 5%	- -	30 7%	8 5%
1-2 (Net)	31 3%	15 2%	1 1%	4 1%	5 1%	3 2%	- -	11 2%	3 2%

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Table 319
D2b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
 Base = All who have listened to BBC radio in the past 3 months

Summary Table									
	BBC Radio 1 offers me something that other radio stations do not	BBC Radio 2 offers me something that other radio stations do not	BBC Radio 3 offers me something that other radio stations do not	BBC Radio 4 offers me something that other radio stations do not	BBC Radio 5 live offers me something that other radio stations do not	BBC 6 Music offers me something that other radio stations do not	BBC Asian Network offers me something that other radio stations do not	BBC local radio stations offers me something that other radio stations do not	Any other BBC station
WeightedBase	933	875	189	587	371	166	78	457	156
EffectiveBase	702	606	142	382	296	143	76	325	126
4-7 (Net)	372 40%	358 41%	59 31%	117 20%	129 35%	34 20%	19 24%	156 34%	41 27%
5-6 (Net)	174 19%	162 19%	32 17%	41 7%	50 14%	11 6%	9 11%	54 12%	18 12%
8-10 (Net)	457 49%	462 53%	125 66%	439 75%	226 61%	125 75%	56 72%	259 57%	95 61%
7-10 (Net)	616 66%	644 74%	147 78%	507 86%	298 80%	147 88%	66 85%	353 77%	113 73%
9-10 (Net)	252 27%	266 30%	80 42%	340 58%	125 34%	89 53%	32 42%	158 35%	70 45%

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Table 320
D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 1 offers me something that other radio stations do not
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1033	501	532	261	334	335	103	63	67	277	497	380	238	214	201	811	76	85	61
WeightedBase	933	459	473	205	299	308	120*	54*	61*	249	448	277	247	231	178	806	57*	46*	23*
EffectiveBase	702	351	350	173	241	226	71	47	42	193	347	270	166	146	142	571	58	62	46
Not At All Agree 1	17	12	5	3	9	4	1	-	1	6	5	3	5	8	1	14	1	1	1
	2%	3%	1%	1%	3%	1%	1%	-	1%	2%	1%	1%	2%	3%	1%	2%	1%	2%	5%
2	14	8	7	-	7	8	-	*	1	*	8	1	*	9	4	13	-	-	1
	2%Kf	2%	1%	-	2%	3% C	-	1%	1%	*	2%	*	*	4% KL	2%	2%	-	-	5% P
3	42	16	26	9	7	20	6	2	4	13	16	10	16	7	9	40	1	1	-
	5% D	4%	6%	4%	2%	7% D	5%	5%	7%	5%	4%	4%	6%	3%	5%	5%	2%	2%	-
4	39	22	17	11	10	15	3	3	1	4	22	8	12	10	8	33	3	2	1
	4% I	5%	4%	5%	3%	5%	3%	5%	2%	2%	5%	3%	5%	4%	5%	4%	5%	4%	6%
5	72	36	35	10	22	27	13	2	4	18	36	23	13	22	14	62	6	2	2
	8%	8%	7%	5%	7%	9%	11%	4%	7%	7%	8%	8%	5%	9%	8%	8%	10%	5%	7%
6	102	50	52	21	39	30	12	3	13	29	42	29	26	21	25	89	6	5	2
	11%	11%	11%	10%	13%	10%	10%	5%	22% GJ	12%	9%	11%	11%	9%	14%	11%	10%	10%	10%
7	160	74	85	34	51	49	26	13	10	54	66	42	43	51	24	140	6	10	4
	17% d	16%	18%	17%	17%	16%	22%	23%	16%	22% J	15%	15%	17%	22%	13%	17%	10%	22%	15%
8	205	94	111	49	62	72	22	9	13	46	111	64	57	49	35	174	15	12	4
	22%	20%	24%	24%	21%	23%	18%	17%	22%	18%	25%	23%	23%	21%	20%	22%	26%	26%	15%
9	134	74	60	32	48	39	15	11	6	40	70	52	36	25	21	116	9	5	4
	14%	16%	13%	16%	16%	13%	13%	20%	9%	16%	16%	19% z M	14%	11%	12%	14%	15%	11%	16%
Agree Completely 10	118	56	62	31	39	34	14	8	5	31	60	38	30	23	26	97	9	8	5
	13%	12%	13%	15%	13%	11%	12%	14%	8%	12%	13%	14%	12%	10%	15%	12%	15%	17%	20%
Don't know	31	18	13	5	7	11	7	3	3	8	10	6	10	5	10	27	3	*	1
	3% T	4%	3%	3%	2%	4%	6%	6%	4%	3%	2%	2%	4%	2%	5%	3%	5%	1%	2%
Total mentions	933	459	473	205	299	308	120	54	61	249	448	277	247	231	178	806	57	46	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 320
D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 1 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	933	459	473	205	299	308	120*	54*	61*	249	448	277	247	231	178	806	57*	46*	23*
EffectiveBase	702	351	350	173	241	226	71	47	42	193	347	270	166	146	142	571	58	62	46
Mean	7.14M	7.11	7.17	7.40E	7.17	6.92	7.17	7.54	6.81	7.22	7.25	7.46zM	7.15	6.79	7.07	7.10	7.45	7.49	7.12
1-3 (Net)	73 8%Ke	36 8%	37 8%	12 6%	22 7%	32 11%	7 6%	3 5%	6 9%	19 8%	30 7%	13 5%	21 8%	24 11%K	15 8%	68 8%	2 3%	2 4%	2 10%
1-4 (Net)	112 12%Ke	58 13%	54 11%	23 11%	32 11%	47 15%	10 8%	5 10%	7 12%	23 9%	52 12%	22 8%	33 13%	34 15%K	23 13%	100 12%	5 8%	4 8%	4 15%
1-2 (Net)	31 3%K	20 4%	11 2%	3 1%	15 5%	12 4%	1 1%	* 1%	1 2%	6 2%	14 3%	3 1%	5 2%	17 7%zKL	5 3%	27 3%	1 1%	1 2%	2 10%zOPQ
4-7 (Net)	372 40%Xd	182 40%	190 40%	76 37%	121 41%	120 39%	55 45%	21 38%	29 47%	105 42%	166 37%	103 37%	94 38%	104 45%	71 40%	324 40%	20 36%	19 41%	9 37%
5-6 (Net)	174 19%	86 19%	87 18%	30 15%	61 20%	57 18%	26 21%	5 9%	17 28%G	47 19%	78 17%	52 19%	40 16%	43 19%	39 22%	151 19%	11 20%	7 15%	4 16%
8-10 (Net)	457 49%e	223 49%	233 49%	113 55%	148 50%	144 47%	52 43%	28 51%	24 40%	117 47%	241 54%z	154 56%zM	122 49%	98 42%	83 46%	388 48%	32 57%	25 54%	12 51%
7-10 (Net)	616 66%	298 65%	319 67%	147 72%	199 67%	192 62%	78 65%	41 75%	34 55%	171 68%	307 69%	196 71%zN	165 67%	149 65%	107 60%	527 65%	38 67%	35 76%	15 66%
9-10 (Net)	252 27%	130 28%	122 26%	63 31%	87 29%	72 23%	30 25%	19 35%	11 18%	71 28%	130 29%	90 33%zM	65 26%	48 21%	48 27%	213 26%	17 30%	13 28%	8 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 320
D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 1 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1033	62	184	36	96	47	110	67	42	35	36	96	748	260	846	92
WeightedBase	933	64*	182	28*	99*	40*	116*	67*	46**	33**	33**	97*	733	185	774	75*
EffectiveBase	702	43	131	30	63	40	78	49	29	28	27	65	521	174	582	68
Not At All Agree 1	17	-	3	*	*	2	2	1	-	1	-	5	14	2	14	1
	2%	-	2%	1%	*	4%	2%	2%	-	2%	-	5%	2%	1%	2%	2%
2	14	-	3	-	-	-	4	-	4	2	1	-	13	2	9	2
	2%klf	-	2%	-	-	-	3%	-	8%	6%	3%	-	2%	1%	1%	3%
3	42	11	12	2	3	-	2	4	1	2	-	3	36	4	34	4
	5%D	17%zVWXc	7%	5%	3%	-	2%	7%	2%	5%	-	3%	5%	2%	4%	5%
4	39	4	8	1	7	1	1	1	3	1	1	4	30	7	36	1
	4%l	6%	5%	5%	7%	2%	1%	2%	6%	2%	4%	4%	4%	4%	5%	2%
5	72	2	17	2	8	6	4	7	6	1	1	6	60	11	60	6
	8%	4%	10%	9%	9%	14%K	4%	10%	14%	4%	3%	6%	8%	6%	8%	8%
6	102	8	22	3	7	3	12	10	2	7	5	9	75	24	91	6
	11%	13%	12%	12%	7%	7%	11%	15%	5%	21%	16%	9%	10%	13%	12%	8%
7	160	8	41	3	22	10	16	11	7	4	5	13	105	54	137	14
	17%ld	12%	23%	10%	22%	24%	13%	17%	16%	12%	15%	13%	14%	29%zd	18%	18%
8	205	10	33	8	15	5	33	19	15	6	5	24	169	35	161	17
	22%	16%	18%	30%	15%	12%	28%	28%	33%	17%	16%	25%	23%	19%	21%	23%
9	134	9	23	4	12	8	19	6	3	6	10	16	112	21	110	13
	14%	14%	13%	15%	12%	20%	16%	8%	7%	17%	30%	16%	15%	11%	14%	18%
Agree Completely 10	118	9	19	3	20	6	13	5	2	2	4	14	96	21	98	7
	13%	14%	10%	12%	20%	16%	11%	7%	4%	5%	13%	14%	13%	11%	13%	9%
Don't know	31	2	-	-	4	-	10	3	2	3	-	4	25	6	25	3
	3%T	4%T	-	-	4%T	-	8%zT	4%T	4%	8%	-	4%T	3%	3%	3%	4%
Total mentions	933	64	182	28	99	40	116	67	46	33	33	97	733	185	774	75
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 320
D2b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 1 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	933	64*	182	28*	99*	40*	116*	67*	46**	33**	33**	97*	733	185	774	75*
EffectiveBase	702	43	131	30	63	40	78	49	29	28	27	65	521	174	582	68
Mean	7.14M	6.81	6.85	7.22	7.42	7.34	7.45	6.85	6.60	6.63	7.67	7.24	7.15	7.20	7.13	7.10
1-3 (Net)	73	11	18	2	3	2	8	6	5	5	1	8	63	8	56	8
	8%Ke	17%zV	10%	7%	3%	4%	7%	9%	10%	14%	3%	8%	9%	4%	7%	10%
1-4 (Net)	112	15	26	3	10	3	9	7	8	5	2	12	93	14	92	9
	12%Ke	23%zWX	15%	12%	10%	6%	8%	11%	16%	15%	7%	12%	13%	8%	12%	12%
1-2 (Net)	31	-	6	*	*	2	6	1	4	3	1	5	27	4	23	3
	3%K	-	3%	1%	*	4%	5%	2%	8%	9%	3%	5%	4%	2%	3%	5%
4-7 (Net)	372	22	89	10	45	19	33	29	19	13	13	31	269	95	324	27
	40%Xd	35%	49%zXc	36%	46%X	48%X	29%	44%	41%	39%	38%	32%	37%	51%zd	42%z	36%
5-6 (Net)	174	10	39	6	16	8	17	17	9	8	6	15	134	35	152	12
	19%	16%	22%	21%	16%	21%	14%	25%	19%	25%	19%	15%	18%	19%	20%	16%
8-10 (Net)	457	29	75	16	47	19	65	29	21	13	20	53	377	76	369	37
	49%e	45%	41%	57%	47%	48%	56%T	44%	45%	39%	59%	55%	51%ze	41%	48%	50%
7-10 (Net)	616	37	116	19	69	29	81	40	28	17	25	66	481	130	506	51
	66%	57%	64%	68%	70%	72%	70%	60%	61%	52%	74%	68%	66%	70%	65%	68%
9-10 (Net)	252	18	42	8	32	14	32	10	6	7	14	30	208	42	207	20
	27%	28%	23%	27%	32%Y	36%Y	28%	15%	12%	22%	43%	31%	28%	22%	27%	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 321
D2b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 2 offers me something that other radio stations do not
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	883	474	408	87	138	344	314	48	67	227	407	343	219	172	149	657	75	110	41
WeightedBase	875	457	417	62*	131	314	368	44*	75*	212	388	268	245	219	143	722	71*	62*	20*
EffectiveBase	606	328	278	66	101	238	218	35	50	161	281	243	163	119	104	471	53	81	31
Not At All Agree 1	9	5	4	3	*	3	2	*	-	2	4	2	3	3	1	6	-	2	1
	1%	1%	1%	5%zDF	*	1%	1%	1%	-	1%	1%	1%	1%	2%	*	1%	-	3%	6%zOP
2	6	3	3	1	*	5	-	*	-	-	5	1	-	5	*	5	-	*	1
	1% f	1%	1%	1%	*	2%	-	1%	-	-	1%	*	-	2%	*	1%	-	1%	3%
3	7	3	4	2	-	2	3	-	1	2	3	3	1	1	2	5	-	1	1
	1%	1%	1%	4%zDEF	-	1%	1%	-	2%	1%	1%	1%	1%	*	1%	1%	-	1%	6%zOP
4	14	9	5	2	3	4	5	1	2	4	7	6	6	1	1	12	*	2	-
	2%	2%	1%	4%	2%	1%	1%	2%	2%	2%	2%	2%	2%	1%	1%	2%	*	3%	-
5	60	33	26	7	6	20	26	5	2	15	25	26	15	8	10	52	4	3	1
	7%	7%	6%	12%	5%	6%	7%	10%	3%	7%	6%	10%zM	6%	4%	7%	7%	5%	5%	6%
6	102	56	47	6	13	42	41	1	9	35	42	29	23	38	12	83	12	7	1
	12%	12%	11%	10%	10%	14%	11%	2%	13%	17%zG	11%	11%	9%	17%z	9%	11%	16%	12%	5%
7	182	96	85	6	33	65	78	7	25	40	78	48	57	38	38	152	20	7	2
	21% CQg	21%	20%	10%	25% C	21% C	21% C	17%	33%zU	19%	20%	18%	23%	18%	27%	21%	29% Q	12%	13%
8	196	102	95	16	39	71	71	16	17	40	89	62	48	50	37	161	15	16	4
	22% Tf	22%	23%	25%	29% F	23%	19%	37%zI	23%	19%	23%	23%	20%	23%	26%	22%	21%	26%	22%
9	129	80	49	11	21	49	47	4	7	29	67	41	25	45	17	106	11	10	3
	15% Be	18%zB	12%	18%	16%	16%	13%	9%	9%	14%	17%	15%	10%	21%zL	12%	15%	15%	16%	15%
Agree Completely 10	137	55	82	6	12	48	70	6	9	37	62	43	50	25	18	111	9	13	5
	16% A	12%	20%zA	10%	9%	15%	19% D	13%	12%	17%	16%	16%	20% M	12%	13%	15%	12%	20%	24%
Don't know	33	15	18	1	3	5	24	3	2	8	6	6	17	4	6	31	1	1	-
	4% EJd	3%	4%	2%	2%	2%	6%zE	6%	3%	4%	1%	2%	7%zKM	2%	4%	4%	2%	1%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 321
D2b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 2 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	875	457	417	62*	131	314	368	44*	75*	212	388	268	245	219	143	722	71*	62*	20*
EffectiveBase	606	328	278	66	101	238	218	35	50	161	281	243	163	119	104	471	53	81	31
Total mentions	875	457	417	62	131	314	368	44	75	212	388	268	245	219	143	722	71	62	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.58C	7.50	7.67	6.97	7.63C	7.54C	7.70C	7.60	7.46	7.55	7.60	7.54	7.69	7.52	7.56	7.58	7.60	7.66	7.33
1-3 (Net)	22 3%	11 2%	11 3%	6 10%zDEF	1 1%	10 3%	5 1%	1 2%	1 2%	4 2%	13 3%	6 2%	4 2%	9 4%	3 2%	16 2%	-	3 4%	3 15%zOPQ
1-4 (Net)	36 4%	19 4%	16 4%	8 14%zDEF	3 3%	14 4%	10 3%	2 4%	3 4%	8 4%	20 5%	12 5%	10 4%	10 5%	4 3%	28 4%	*	5 8%P	3 15%zOP
1-2 (Net)	15 2%	8 2%	7 2%	4 6%zDF	1 1%	8 3%	2 1%	1 2%	-	2 1%	10 2%	3 1%	3 1%	8 4%	1 1%	11 2%	-	2 3%	2 9%zOP
4-7 (Net)	358 41%RY	194 42%	163 39%	22 35%	55 42%	131 42%	150 41%	14 32%	38 51%	94 44%	152 39%	110 41%	100 41%	85 39%	62 43%	298 41%R	36 51%QR	19 31%	5 23%
5-6 (Net)	162 19%	89 19%	73 18%	13 21%	19 15%	63 20%	67 18%	6 13%	12 16%	50 24%	67 17%	56 21%	38 15%	46 21%	23 16%	135 19%	15 21%	10 16%	2 11%
8-10 (Net)	462 53%	237 52%	225 54%	33 53%	72 55%	168 53%	189 51%	27 60%	33 44%	106 50%	218 56%	146 54%	124 50%	121 55%	72 50%	377 52%	34 48%	39 63%	12 62%
7-10 (Net)	644 74%CG	333 73%	309 74%	39 63%	105 80%C	233 74%	266 72%	34 77%	58 77%	146 69%	296 76%	194 72%	180 74%	159 73%	111 77%	528 73%	55 76%	46 75%	15 74%
9-10 (Net)	266 30%	135 30%	130 31%	17 28%	33 26%	97 31%	118 32%	10 23%	16 21%	66 31%	129 33%	84 31%	75 31%	71 32%	35 25%	216 30%	19 27%	22 36%	8 40%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	883	64	125	26	80	36	91	60	40	25	23	87	581	291	717	110
WeightedBase	875	71*	137*	28**	88*	37**	100*	58*	51*	31**	26**	96*	604	264	717	100*
EffectiveBase	606	44	92	19	53	27	66	44	31	20	16	61	398	206	498	73
Not At All Agree 1	9	-	-	-	1	-	2	1	-	1	-	1	5	3	8	1
	1%	-	-	-	1%	-	2%	1%	-	4%	-	1%	1%	1%	1%	1%
2	6	-	-	-	-	-	-	-	-	2	-	3	5	1	3	3
	1% ^f	-	-	-	-	-	-	-	-	7%	-	3%	1%	*	*	3% ^{zf}
3	7	1	1	-	1	-	1	1	-	-	-	1	5	2	4	3
	1%	2%	1%	-	1%	-	1%	1%	-	-	-	1%	1%	1%	1%	3%
4	14	2	3	-	-	2	-	-	1	3	-	-	9	5	12	2
	2%	3%	3%	-	-	5%	-	-	3%	10%	-	-	2%	2%	2%	2%
5	60	6	12	3	8	2	6	3	6	*	1	5	44	16	45	9
	7%	9%	9%	10%	9%	7%	6%	4%	12%	1%	4%	5%	7%	6%	6%	9%
6	102	11	24	1	7	3	8	6	7	4	3	9	71	31	79	18
	12%	15%	17%	5%	8%	7%	8%	10%	14%	14%	13%	10%	12%	12%	11%	18%
7	182	11	33	7	20	9	26	7	8	4	6	20	124	57	160	11
	21% ^{CQg}	15%	24%	24%	23%	25%	26%	12%	15%	14%	24%	21%	21%	22%	22% ^{zg}	11%
8	196	20	20	5	14	7	29	18	15	6	6	21	136	58	150	24
	22% ^{Tf}	28%	15%	18%	16%	20%	29% ^T	31% ^T	30%	21%	22%	22%	22%	22%	21%	25%
9	129	11	19	8	19	4	14	9	4	2	2	14	100	27	106	14
	15% ^{Be}	15%	14%	29%	21%	10%	14%	15%	8%	7%	8%	14%	17% ^e	10%	15%	14%
Agree Completely 10	137	7	21	1	15	10	11	13	6	6	5	16	91	45	121	13
	16% ^A	9%	15%	2%	18%	27%	11%	23%	11%	21%	19%	17%	15%	17%	17%	13%
Don't know	33	2	4	3	3	-	3	2	3	1	3	7	15	19	31	2
	4% ^{Ed}	3%	3%	11%	3%	-	3%	3%	7%	2%	11%	7%	2%	7% ^{zd}	4%	2%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 321
D2b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 2 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	875	71*	137*	28**	88*	37**	100*	58*	51*	31**	26**	96*	604	264	717	100*
EffectiveBase	606	44	92	19	53	27	66	44	31	20	16	61	398	206	498	73
Total mentions	875	71	137	28	88	37	100	58	51	31	26	96	604	264	717	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.58C	7.39	7.45	7.64	7.75	7.85	7.54	8.02	7.38	6.95	7.83	7.64	7.59	7.56	7.65	7.20
1-3 (Net)	22	1	1	-	2	-	3	1	-	3	-	4	15	6	15	6
	3%	2%	1%	-	2%	-	3%	2%	-	11%	-	4%	2%	2%	2%	6%zf
1-4 (Net)	36	4	5	-	2	2	3	1	1	6	-	4	24	11	27	9
	4%	5%	3%	-	2%	5%	3%	2%	3%	20%	-	4%	4%	4%	4%	9%z
1-2 (Net)	15	-	-	-	1	-	2	1	-	3	-	4	10	4	11	4
	2%	-	-	-	1%	-	2%	1%	-	11%	-	4%	2%	2%	1%	4%
4-7 (Net)	358	30	72	11	35	16	40	15	22	12	10	34	248	109	295	40
	41%RY	42%	52%zYc	40%	40%	44%	40%	26%	44%	38%	40%	36%	41%	41%	41%	40%
5-6 (Net)	162	17	35	4	15	5	14	8	13	5	4	14	115	47	123	27
	19%	24%	26%	15%	17%	13%	14%	14%	26%	15%	16%	15%	19%	18%	17%	27%zf
8-10 (Net)	462	37	60	14	48	21	54	40	25	15	13	51	327	130	376	51
	53%	53%	44%	49%	54%	56%	54%	69%zT	49%	49%	49%	53%	54%	49%	52%	52%
7-10 (Net)	644	48	93	21	68	30	80	47	33	19	19	71	451	187	536	62
	74%Cg	68%	68%	74%	77%	82%	80%	81%	65%	63%	73%	74%	75%	71%	75%g	62%
9-10 (Net)	266	17	40	9	34	14	25	22	10	9	7	30	191	72	226	27
	30%	25%	29%	31%	39%	37%	25%	38%	20%	28%	27%	31%	32%	27%	32%	27%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 322
D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 3 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	211	122	88	31	49	65	66	8	18	49	110	105	54	17	35	165	21	20	5
WeightedBase	189	112*	76*	19**	44*	49*	77*	5**	18**	42*	94*	77*	58*	18**	36**	161	14**	12**	2**
EffectiveBase	142	86	55	23	39	47	44	6	8	35	82	77	37	13	23	115	13	13	5
Not At All Agree 1	*	*	-	-	*	-	-	-	-	-	-	*	-	-	-	-	-	*	-
	*	*	-	-	1%	-	-	-	-	-	-	*	-	-	-	-	-	3%	-
2	1	-	1	1	-	-	-	-	-	-	1	1	-	-	-	-	-	-	1
	*	-	1%	3%	-	-	-	-	-	-	1%	1%	-	-	-	-	-	-	28%
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	5	4	*	-	2	1	2	1	-	-	2	2	2	-	-	4	*	-	-
	2%	4%	*	-	4%	2%	2%	16%	-	-	2%	3%	4%	-	-	3%	2%	-	-
5	9	6	2	3	-	1	4	1	*	2	3	2	2	-	5	9	-	-	-
	5% ^f	6%	3%	18%	-	2%	6%	22%	1%	4%	3%	2%	3%	-	15%	6%	-	-	-
6	23	18	5	1	5	6	13	-	-	9	11	6	5	5	7	23	-	*	-
	12% ^k	16%	7%	4%	10%	11%	16%	-	-	22%	12%	7%	9%	28%	20%	14%	-	2%	-
7	22	12	10	4	5	8	5	1	3	3	10	9	5	2	6	20	1	1	-
	12%	11%	13%	22%	11%	17%	6%	18%	18%	7%	11%	12%	9%	9%	17%	13%	6%	7%	-
8	45	23	21	5	13	15	12	2	2	11	26	21	14	3	7	38	5	2	*
	24% ^e	21%	28%	28%	30%	30%	16%	33%	12%	26%	27%	28%	24%	19%	20%	23%	39%	18%	13%
9	42	20	22	4	12	8	18	*	8	8	18	18	19	1	3	32	5	3	1
	22%	18%	29%	21%	27%	16%	23%	3%	47%	18%	20%	24%	32%	7%	10%	20%	39%	29%	37%
Agree Completely 10	38	26	12	1	7	10	21	*	4	6	22	16	9	7	7	31	2	5	1
	20% ^d	23%	16%	4%	15%	20%	27%	7%	21%	15%	23%	20%	16%	37%	18%	19%	14%	39%	22%
Don't know	4	1	3	-	1	*	3	-	-	3	1	2	2	-	-	4	-	*	-
	2%	1%	3%	-	1%	*	4%	-	-	7% ^z	1%	2%	3%	-	-	2%	-	2%	-
Total mentions	189	112	76	19	44	49	77	5	18	42	94	77	58	18	36	161	14	12	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.99	7.86	8.18	7.27	8.01	8.00	8.14	6.68	8.67	7.82	8.09	8.12	8.11	8.15	7.43	7.89	8.52	8.78	7.14

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 322
D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 3 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	189	112*	76*	19**	44*	49*	77*	5**	18**	42*	94*	77*	58*	18**	36**	161	14**	12**	2**
EffectiveBase	142	86	55	23	39	47	44	6	8	35	82	77	37	13	23	115	13	13	5
1-3 (Net)	1 1%	* *	1 1%	1 3%	* 1%	- -	- -	- -	- -	- -	1 1%	1 1%	- -	- -	- -	- -	- -	* 3%	1 28%
1-4 (Net)	6 3%	5 4%	1 1%	1 3%	2 5%	1 2%	2 2%	1 16%	- -	- -	3 3%	3 4%	2 4%	- -	- -	4 3%	* 2%	* 3%	1 28%
1-2 (Net)	1 1%	* *	1 1%	1 3%	* 1%	- -	- -	- -	- -	- -	1 1%	1 1%	- -	- -	- -	- -	- -	* 3%	1 28%
4-7 (Net)	59 31%	41 37%	18 23%	8 43%	11 26%	16 33%	23 30%	3 57%	4 20%	14 34%	26 28%	19 24%	15 25%	7 37%	19 52%	57 35%z	1 8%	1 9%	- -
5-6 (Net)	32 17%K	25 22%	8 10%	4 21%	5 10%	7 14%	17 22%	1 22%	* 1%	11 26%	14 15%	7 10%	7 12%	5 28%	13 36%	32 20%	- -	* 2%	- -
8-10 (Net)	125 66%	69 62%	55 72%	10 54%	32 72%	32 67%	51 66%	2 43%	14 80%	25 59%	66 70%	55 72%	42 71%	11 63%	17 48%	100 63%	13 92%	10 87%	2 72%
7-10 (Net)	147 78%	81 73%	65 85%	14 75%	36 83%	41 84%	56 72%	3 62%	18 99%	28 67%	76 81%	64 84%	47 80%	13 72%	23 64%	121 75%	14 98%	11 93%	2 72%
9-10 (Net)	80 42%	46 41%	34 45%	5 25%	18 42%	18 36%	39 50%	1 10%	12 68%	14 33%	40 43%	34 44%	28 48%	8 44%	10 28%	63 39%	7 53%	8 69%	1 59%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 322
D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 3 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	211	15	49	9	19	7	23	11	11	4	6	11	143	64	176	17
WeightedBase	189	14**	59*	5**	16**	5**	20**	10**	11**	5**	7**	9**	135*	52*	158	14**
EffectiveBase	142	13	32	8	12	6	18	9	9	3	5	9	96	46	117	15
Not At All Agree 1	*	-	-	-	-	-	-	-	-	-	-	-	*	-	*	-
2	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1
3	*	-	-	-	-	-	-	-	-	-	-	-	-	1%	-	5%
4	5	-	1	1	-	-	-	1	-	-	-	2	2	2	5	-
5	2%	-	2%	18%	-	-	-	5%	-	-	-	16%	2%	5%	3%	-
6	9	-	4	-	*	-	1	2	-	1	-	-	7	2	4	1
7	5%f	-	7%	-	1%	-	7%	21%	-	18%	-	-	5%	4%	3%	8%
8	23	-	15	-	*	2	1	-	*	3	-	1	18	6	23	-
9	12%K	-	25%z	-	2%	45%	6%	-	4%	56%	-	16%	13%	11%	15%	-
10	22	1	4	1	1	2	5	2	2	-	2	2	14	8	19	2
11	12%	5%	6%	14%	5%	33%	23%	23%	22%	-	24%	18%	11%	15%	12%	15%
12	45	11	8	2	6	1	3	2	1	-	3	2	37	7	39	3
13	24%e	75%	14%	44%	35%	17%	13%	20%	9%	-	38%	25%	28%	13%	25%	23%
14	42	-	17	-	3	*	4	2	3	1	1	1	34	8	33	3
15	22%	-	29%	-	17%	5%	18%	22%	24%	27%	21%	10%	25%	15%	21%	24%
16	38	2	9	1	6	-	6	1	3	-	1	1	20	18	31	3
17	20%d	16%	16%	25%	39%	-	29%	9%	24%	-	18%	15%	15%	35%zd	19%	21%
18	4	1	-	-	-	-	1	-	2	-	-	-	3	1	3	1
19	2%	4%	-	-	-	-	5%	-	17%	-	-	-	2%	2%	2%	4%
20	189	14	59	5	16	5	20	10	11	5	7	9	135	52	158	14
21	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
22	7.99	8.29	7.72	7.67	8.81	6.80	8.20	7.35	8.51	6.62	8.32	7.25	7.93	8.11	7.97	7.98

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 322
D2b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 3 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	189	14**	59*	5**	16**	5**	20**	10**	11**	5**	7**	9**	135*	52*	158	14**
EffectiveBase	142	13	32	8	12	6	18	9	9	3	5	9	96	46	117	15
1-3 (Net)	1 1%	-	-	-	-	-	-	-	-	-	-	-	*	1	*	1
1-4 (Net)	6 3%	-	1	1	-	-	-	1	-	-	-	2	3	3	5	1
1-2 (Net)	1 1%	-	2%	18%	-	-	-	5%	-	-	-	16%	2%	6%	3%	5%
1-2 (Net)	1 1%	-	-	-	-	-	-	-	-	-	-	-	*	1	*	1
4-7 (Net)	59 31%	1 5%	24 41%	1 31%	1 9%	4 79%	7 36%	5 49%	3 26%	4 73%	2 24%	5 50%	41 30%	18 34%	51 32%	3 23%
5-6 (Net)	32 17%K	-	19 32%z	-	1 4%	2 45%	3 13%	2 21%	* 4%	4 73%	-	1 16%	24 18%	8 15%	27 17%	1 8%
8-10 (Net)	125 66%	13 91%	34 59%	3 69%	14 91%	1 21%	12 59%	5 51%	6 57%	1 27%	5 76%	5 50%	91 67%	33 63%	103 66%	10 68%
7-10 (Net)	147 78%	14 96%	38 65%	4 82%	15 96%	3 55%	16 82%	7 74%	9 79%	1 27%	7 100%	6 68%	105 78%	40 77%	122 77%	12 83%
9-10 (Net)	80 42%	2 16%	26 45%	1 25%	9 56%	* 5%	9 46%	3 31%	5 48%	1 27%	3 38%	2 25%	53 40%	26 50%	64 41%	6 45%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 323
D2b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 4 offers me something that other radio stations do not
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	576	304	272	42	77	198	259	29	33	124	283	288	141	83	64	446	48	58	24
WeightedBase	587	288	299	29*	70*	185	302	26**	40**	125*	274	244	174*	108*	61*	508	34*	35*	10**
EffectiveBase	382	217	172	31	53	146	168	21	20	86	189	201	97	55	45	309	36	42	20
Not At All Agree 1	2	2	-	-	-	2	-	-	-	-	2	-	2	-	-	2	-	-	-
	*	1%	-	-	-	1%	-	-	-	-	1%	-	1%	-	-	*	-	-	-
2	2	1	1	1	-	1	-	-	-	-	2	2	-	-	-	-	1	-	1
	*	*	*	2%F	-	1%	-	-	-	-	1%	1%	-	-	-	-	2%O	-	12%
3	8	5	3	1	-	3	4	-	-	1	5	3	2	2	*	5	2	-	1
	1%	2%	1%	2%	-	1%	1%	-	-	1%	2%	1%	1%	2%	1%	1%	6%zO	-	6%
4	9	8	1	1	-	4	4	-	-	-	6	6	1	2	-	7	-	2	-
	2%	3%	*	2%	-	2%	1%	-	-	-	2%	2%	1%	2%	-	1%	-	6%zO	-
5	21	8	12	2	2	5	12	2	2	10	6	6	7	5	2	19	1	-	*
	3%	3%	4%	7%	3%	2%	4%	6%	5%	8%zJ	2%	3%	4%	5%	3%	4%	2%	-	5%
6	20	12	8	2	3	7	8	*	1	1	8	10	*	5	5	18	1	2	-
	3%L	4%	3%	7%	4%	4%	3%	1%	3%	1%	3%	4%L	*	5%	9%L	3%	3%	5%	-
7	68	33	34	6	18	21	23	2	*	11	42	28	21	13	5	59	3	4	1
	12%F	12%	12%	20%F	25%zEF	12%	8%	7%	1%	9%	15%z	12%	12%	12%	9%	12%	10%	12%	14%
8	99	58	42	6	19	32	43	7	7	26	48	32	32	18	17	85	6	7	2
	17%Kf	20%	14%	21%	27%zF	17%	14%	29%	17%	21%	17%	13%	18%	17%	29%zK	17%	17%	21%	16%
9	139	61	78	5	12	39	83	2	16	31	56	60	35	34	10	126	7	6	*
	24%X	21%	26%	16%	17%	21%	27%	8%	40%	25%	21%	24%	20%	32%	17%	25%	20%	16%	4%
Agree Completely 10	201	95	106	7	16	71	107	11	11	39	96	92	65	27	17	168	14	14	4
	34%c	33%	35%	24%	23%	38%D	35%	45%	29%	31%	35%	37%	37%	25%	27%	33%	41%	40%	43%
Don't know	19	6	13	-	1	-	18	1	2	5	5	5	9	1	3	19	-	-	-
	3%E	2%	4%	-	1%	-	6%zE	4%	5%	4%	2%	2%	5%	1%	6%	4%	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 323
D2b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 4 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	587	288	299	29*	70*	185	302	26**	40**	125*	274	244	174*	108*	61*	508	34*	35*	10**
EffectiveBase	382	217	172	31	53	146	168	21	20	86	189	201	97	55	45	309	36	42	20
Total mentions	587	288	299	29	70	185	302	26	40	125	274	244	174	108	61	508	34	35	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.48Cd	8.35	8.60	7.79	8.19	8.43	8.65C	8.73	8.80	8.53	8.38	8.52	8.59	8.29	8.34	8.50	8.38	8.52	7.58
1-3 (Net)	12	7	5	1	-	6	4	-	-	1	9	5	3	2	*	7	3	-	2
	2%	2%	2%	4%	-	3%	1%	-	-	1%	3%	2%	2%	2%	1%	1%	8%zO	-	19%
1-4 (Net)	21	15	6	2	-	10	9	-	-	1	14	11	5	4	*	14	3	2	2
	4%	5%	2%	6% D	-	6%	3%	-	-	1%	5%	5%	3%	4%	1%	3%	8%	6%	19%
1-2 (Net)	4	2	1	1	-	3	-	-	-	-	4	2	2	-	-	2	1	-	1
	1%	1%	*	2% F	-	2%	-	-	-	-	1%	1%	1%	-	-	*	2%	-	12%
4-7 (Net)	117	61	56	10	23	37	47	4	4	22	61	50	29	25	13	103	5	8	2
	20% Fe	21%	19%	35% zF	33% zF	20%	15%	14%	9%	18%	22%	20%	17%	23%	21%	20%	14%	23%	18%
5-6 (Net)	41	20	20	4	5	12	20	2	3	11	14	16	7	10	7	37	2	2	*
	7%	7%	7%	14%	7%	6%	7%	7%	8%	9%	5%	6%	4%	10%	12%	7%	4%	5%	5%
8-10 (Net)	439	214	225	18	46	142	233	21	35	96	200	183	131	80	44	379	26	27	7
	75%	74%	75%	61%	66%	77%	77% C	82%	87%	77%	73%	75%	76%	74%	73%	75%	78%	77%	63%
7-10 (Net)	507	247	260	23	64	163	256	23	35	108	242	212	152	93	50	438	30	31	8
	86%	86%	87%	80%	91%	88%	85%	88%	88%	86%	88%	87%	88%	86%	82%	86%	87%	89%	77%
9-10 (Net)	340	156	184	12	28	110	190	14	28	70	152	151	100	62	27	295	21	20	5
	58% CD	54%	61%	40%	39%	60% CD	63% CD	53%	69%	56%	56%	62% N	57%	57%	44%	58%	60%	56%	47%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 323
D2b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 4 offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	576	38	117	21	55	14	55	42	29	14	14	47	338	228	458	82
WeightedBase	587	48**	153*	16**	68*	14**	52*	43**	35**	17**	17**	46*	361	216	476	70*
EffectiveBase	382	24	85	17	37	10	41	27	21	9	11	37	226	151	301	63
Not At All Agree 1	2	-	-	-	-	-	-	-	-	-	-	2	2	-	2	-
	*	-	-	-	-	-	-	-	-	-	-	4%zT	1%	-	*	-
2	2	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-
	*	-	-	-	-	-	-	-	-	-	-	-	1%	-	*	-
3	8	-	1	-	3	-	-	1	-	-	-	-	5	3	7	1
	1%	-	1%	-	5%	-	-	2%	-	-	-	-	1%	1%	1%	1%
4	9	2	3	-	-	-	1	1	-	-	-	-	7	2	7	2
	2%	4%	2%	-	-	-	2%	3%	-	-	-	-	2%	1%	1%	3%
5	21	1	6	1	6	-	*	2	2	-	-	1	14	6	18	3
	3%	2%	4%	5%	8%	-	1%	5%	5%	-	-	3%	4%	3%	4%	4%
6	20	1	5	-	4	1	2	1	1	-	1	1	15	4	14	2
	3%L	1%	3%	-	6%	10%	3%	3%	2%	-	8%	1%	4%	2%	3%	2%
7	68	10	22	1	7	2	5	3	*	3	*	6	48	19	58	9
	12%F	22%	14%	8%	10%	13%	9%	7%	1%	17%	3%	12%	13%	9%	12%	12%
8	99	4	27	4	6	1	13	6	5	4	2	11	64	35	70	16
	17%Kf	7%	18%	28%	9%	10%	26%	15%	14%	21%	14%	24%	18%	16%	15%	22%
9	139	20	33	1	12	5	5	17	10	5	4	15	83	54	115	16
	24%X	42%	21%	9%	17%	38%	10%	40%	29%	28%	21%	31%X	23%	25%	24%	24%
Agree Completely 10	201	9	47	7	30	4	24	11	15	6	7	9	111	85	166	21
	34%c	18%	31%	45%	44%c	28%	47%c	25%	44%	35%	38%	20%	31%	39%	35%	30%
Don't know	19	2	9	1	-	-	1	-	2	-	3	2	9	7	17	2
	3%E	4%	6%	4%	-	-	2%	-	6%	-	16%	4%	2%	3%	4%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	587	48**	153*	16**	68*	14**	52*	43**	35**	17**	17**	46*	361	216	476	70*
EffectiveBase	382	24	85	17	37	10	41	27	21	9	11	37	226	151	301	63
Total mentions	587	48	153	16	68	14	52	43	35	17	17	46	361	216	476	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.48Cd	8.33	8.40	8.80	8.34	8.61	8.79	8.42	9.01	8.81	8.95	8.19	8.30	8.74zd	8.48	8.40
1-3 (Net)	12	-	1	-	3	-	-	1	-	-	-	2	9	3	11	1
	2%	-	1%	-	5%	-	-	2%	-	-	-	4%	3%	1%	2%	1%
1-4 (Net)	21	2	4	-	3	-	1	2	-	-	-	2	16	5	18	3
	4%	4%	3%	-	5%	-	2%	5%	-	-	-	4%	4%	2%	4%	4%
1-2 (Net)	4	-	-	-	-	-	-	-	-	-	-	2	4	-	4	-
	1%	-	-	-	-	-	-	-	-	-	-	4%zT	1%	-	1%	-
4-7 (Net)	117	14	36	2	17	3	8	8	3	3	2	8	84	32	96	15
	20%Fe	29%	23%	13%	24%	24%	15%	18%	8%	17%	11%	17%	23%e	15%	20%	21%
5-6 (Net)	41	2	11	1	10	1	2	4	2	-	1	2	30	10	32	4
	7%	3%	8%	5%	15%	10%	4%	8%	7%	-	8%	4%	8%	5%	7%	6%
8-10 (Net)	439	32	107	13	48	10	43	35	30	14	13	35	259	174	351	53
	75%	67%	70%	82%	71%	76%	83%	80%	86%	83%	73%	76%	72%	81%zd	74%	76%
7-10 (Net)	507	42	128	14	55	12	47	37	30	17	13	41	306	194	409	62
	86%	89%	84%	91%	80%	90%	92%	87%	88%	100%	76%	88%	85%	90%	86%	88%
9-10 (Net)	340	28	79	9	42	9	30	28	25	11	10	24	194	139	281	37
	58%CD	60%	52%	55%	61%	66%	57%	65%	72%	63%	59%	51%	54%	64%zd	59%	53%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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- BBC Radio 5 live offers me something that other radio stations do not
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	402	296	106	28	63	189	122	17	24	88	228	171	108	63	60	321	36	23	22
WeightedBase	371	279	92*	22**	56*	176	117*	16**	21**	70*	210	132	117*	66*	55*	321	28**	13**	10**
EffectiveBase	296	229	68	16	48	143	90	11	17	70	175	134	81	48	42	246	24	16	20
Not At All Agree 1	4	4	-	-	-	1	3	-	-	3	2	3	2	-	-	4	-	-	-
	1%	2%	-	-	-	1%	3%	-	-	4%	1%	2%	1%	-	-	1%	-	-	-
2	1	1	-	-	-	*	1	-	-	-	1	-	1	-	-	-	-	1	-
	*	*	-	-	-	*	1%	-	-	-	*	-	1%	-	-	-	-	8%	-
3	5	5	-	-	-	1	5	-	-	1	2	2	1	3	-	3	3	-	-
	1% O	2%	-	-	-	1%	4%	-	-	1%	1%	1%	1%	4%	-	1%	10%	-	-
4	7	4	3	1	-	5	2	-	-	-	6	2	2	-	2	6	1	-	-
	2%	2%	3%	2%	-	3%	1%	-	-	-	3%	2%	2%	-	4%	2%	3%	-	-
5	20	14	5	2	4	9	5	-	*	4	10	6	6	5	3	19	1	-	-
	5%	5%	6%	9%	7%	5%	5%	-	1%	5%	5%	4%	5%	7%	5%	6%	2%	-	-
6	30	26	5	*	6	18	6	1	4	2	16	12	12	3	3	26	2	1	1
	8%	9%	5%	1%	11%	10%	5%	9%	20%	3%	8%	9%	11%	5%	5%	8%	9%	10%	13%
7	71	50	21	8	10	36	18	3	5	12	44	26	28	6	11	63	6	1	1
	19%	18%	23%	36%	18%	20%	15%	19%	23%	18%	21%	19%	24% M	10%	20%	20%	22%	8%	14%
8	102	76	26	7	11	47	36	7	6	24	50	29	31	27	15	89	8	3	3
	27%	27%	28%	34%	20%	27%	31%	45%	30%	34%	24%	22%	26%	41% zK	27%	28%	27%	21%	28%
9	63	44	18	3	17	25	19	2	3	14	38	23	22	9	9	58	2	2	1
	17%	16%	20%	12%	30% zE	14%	16%	15%	13%	20%	18%	18%	19%	14%	15%	18%	9%	13%	11%
Agree Completely 10	62	47	15	1	5	34	21	1	3	8	40	27	9	13	13	49	5	5	3
	17% L	17%	16%	4%	10%	19%	18%	9%	13%	12%	19%	20% L	8%	19%	23% L	15%	17%	41%	29%
Don't know	5	5	-	-	3	*	2	*	-	2	1	2	3	-	*	5	-	-	*
	1% J	2%	-	-	6% zE	*	1%	3%	-	3% J	*	1%	3%	-	1%	2%	-	-	5%
Total mentions	371	279	92	22	56	176	117	16	21	70	210	132	117	66	55	321	28	13	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.74	7.68	7.90	7.44	7.89	7.79	7.64	7.96	7.71	7.71	7.81	7.78	7.48	7.89	7.99	7.74	7.34	8.18	8.30

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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	371	279	92*	22**	56*	176	117*	16**	21**	70*	210	132	117*	66*	55*	321	28**	13**	10**
EffectiveBase	296	229	68	16	48	143	90	11	17	70	175	134	81	48	42	246	24	16	20
1-3 (Net)	11 3%	11 4%	-	-	-	2 1%	9 7%zE	-	-	3 5%	5 2%	5 3%	3 3%	3 4%	-	7 2%	3 10%	1 8%	-
1-4 (Net)	18 5%	15 5%	3 3%	1 2%	-	7 4%	10 9%D	-	-	3 5%	11 5%	7 5%	5 5%	3 4%	2 4%	13 4%	4 13%	1 8%	-
1-2 (Net)	5 1%	5 2%	-	-	-	1 1%	4 3%	-	-	3 4%	3 1%	3 2%	3 2%	-	-	4 1%	-	1 8%	-
4-7 (Net)	129 35%M	95 34%	33 36%	11 50%	20 35%	67 38%	31 27%	4 28%	9 45%	18 26%	77 37%	46 35%	49 42%M	14 22%	19 34%	114 35%	10 36%	2 18%	3 27%
5-6 (Net)	50 14%	40 14%	10 11%	2 11%	10 17%	27 15%	12 10%	1 9%	4 21%	6 9%	26 13%	18 14%	18 16%	8 12%	6 10%	45 14%	3 11%	1 10%	1 13%
8-10 (Net)	226 61%	168 60%	59 64%	11 50%	33 59%	107 61%	76 65%	11 69%	11 55%	46 66%	128 61%	80 60%	62 53%	49 74%zL	36 65%	195 61%	15 54%	10 74%	7 68%
7-10 (Net)	298 80%	218 78%	80 86%	19 87%	43 77%	142 81%	94 80%	14 89%	16 79%	58 83%	172 82%	105 80%	90 77%	55 84%	47 85%	258 80%	21 76%	11 82%	8 83%
9-10 (Net)	125 34%	92 33%	33 36%	4 17%	22 39%	59 34%	40 34%	4 24%	5 26%	22 31%	78 37%	50 38%	31 27%	22 33%	21 38%	107 33%	7 26%	7 53%	4 40%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	402	21	81	19	36	16	48	23	13	4	13	47	293	104	354	35
WeightedBase	371	18**	80*	17**	38**	13**	53*	23**	14**	4**	14**	47*	276	90*	330	31**
EffectiveBase	296	17	64	15	25	13	35	19	10	3	12	37	222	70	260	27
Not At All Agree 1	4	-	-	-	-	-	1	-	-	-	2	2	4	-	4	-
	1%	-	-	-	-	-	2%	-	-	-	12%	4%	2%	-	1%	-
2	1	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-
	*	-	-	-	-	-	-	-	-	-	-	-	*	-	*	-
3	5	-	1	-	-	-	2	-	-	-	-	-	4	2	5	-
	1%0	-	1%	-	-	-	3%	-	-	-	-	-	1%	2%	2%	-
4	7	-	1	2	-	-	1	2	-	-	-	1	6	1	5	-
	2%	-	1%	10%	-	-	1%	10%	-	-	-	1%	2%	1%	2%	-
5	20	-	5	1	7	-	5	1	1	-	*	-	11	8	18	1
	5%	-	6%	4%	18%	-	10%	3%	5%	-	3%	-	4%	8%	6%	5%
6	30	2	5	1	1	3	5	4	1	*	-	2	25	5	25	2
	8%	11%	7%	8%	2%	24%	10%	17%	10%	12%	-	4%	9%	6%	8%	5%
7	71	3	22	1	9	1	11	2	3	1	3	8	54	17	64	6
	19%	17%	28%	6%	23%	6%	21%	7%	22%	34%	19%	16%	20%	19%	19%	20%
8	102	3	16	4	11	5	12	10	7	1	4	16	72	30	89	12
	27%	17%	20%	22%	30%	39%	22%	44%	50%	36%	28%	34%	26%	33%	27%	40%
9	63	5	15	6	5	3	7	3	1	-	1	11	48	14	53	7
	17%	26%	18%	36%	14%	22%	13%	14%	10%	-	9%	23%	17%	15%	16%	22%
Agree Completely 10	62	5	13	2	5	1	9	1	*	1	4	6	46	12	59	3
	17%L	29%	16%	14%	13%	10%	17%	5%	3%	18%	30%	13%	17%	14%	18%	8%
Don't know	5	-	2	-	-	-	1	-	-	-	-	2	3	2	5	-
	1%J	-	2%	-	-	-	2%	-	-	-	-	4%	1%	2%	2%	-
Total mentions	371	18	80	17	38	13	53	23	14	4	14	47	276	90	330	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.74	8.45	7.80	7.93	7.62	7.88	7.44	7.35	7.60	7.77	7.60	7.94	7.72	7.73	7.75	7.94

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 324
D2b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Radio 5 live offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	371	18**	80*	17**	38**	13**	53*	23**	14**	4**	14**	47*	276	90*	330	31**
EffectiveBase	296	17	64	15	25	13	35	19	10	3	12	37	222	70	260	27
1-3 (Net)	11 3%	-	1 1%	-	-	-	3 5%	-	-	-	2 12%	2 4%	9 3%	2 2%	11 3%	-
1-4 (Net)	18 5%	-	2 2%	2 10%	-	-	3 6%	2 10%	-	-	2 12%	2 5%	15 5%	3 3%	16 5%	-
1-2 (Net)	5 1%	-	-	-	-	-	1 2%	-	-	-	2 12%	2 4%	5 2%	-	5 2%	-
4-7 (Net)	129 35%M	5 28%	34 42% c	5 27%	16 42%	4 30%	22 41%	9 37%	5 37%	2 46%	3 22%	10 22%	97 35%	31 34%	113 34%	9 30%
5-6 (Net)	50 14%	2 11%	10 13%	2 12%	7 19%	3 24%	10 19%	5 20%	2 15%	* 12%	* 3%	2 4%	37 13%	13 14%	44 13%	3 10%
8-10 (Net)	226 61%	13 72%	44 55%	12 73%	22 58%	9 70%	28 52%	14 63%	9 63%	2 54%	9 67%	33 70%	167 60%	56 62%	201 61%	22 70%
7-10 (Net)	298 80%	16 89%	66 82%	13 78%	31 81%	10 76%	39 73%	16 70%	12 85%	3 88%	12 85%	41 87%	221 80%	73 81%	265 80%	28 90%
9-10 (Net)	125 34%	10 55%	28 35%	8 51%	11 28%	4 32%	16 30%	4 19%	2 14%	1 18%	5 39%	17 37%	95 34%	26 29%	112 34%	9 31%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 325
D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC 6 Music offers me something that other radio stations do not
 Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	194	122	72	25	44	102	23	12	6	40	123	97	48	27	22	152	17	16	9
WeightedBase	166	111*	56*	19**	37**	89*	21**	11**	5**	33**	106*	73*	51*	27**	16**	143	11**	9**	4**
EffectiveBase	143	91	52	18	29	81	15	9	4	27	93	77	37	18	17	115	14	12	8
Not At All Agree 1	1	-	1	1	-	-	-	-	-	-	1	1	-	-	-	1	-	-	-
	*	-	1%	3%	-	-	-	-	-	-	1%	1%	-	-	-	*	-	-	-
2	3	3	-	-	-	3	-	-	2	-	1	1	-	2	-	3	-	-	-
	2%	3%	-	-	-	3%	-	-	42%	-	1%	1%	-	8%	-	2%	-	-	-
3	3	2	1	1	2	1	-	-	-	1	2	2	1	1	-	2	1	*	-
	2%	2%	3%	3%	5%	1%	-	-	-	2%	2%	2%	2%	3%	-	2%	5%	4%	-
4	1	1	-	*	-	1	-	-	*	-	1	1	-	-	*	1	-	-	-
	1%	1%	-	1%	-	1%	-	-	5%	-	1%	1%	-	-	1%	1%	-	-	-
5	3	3	-	1	-	2	-	-	-	2	1	-	3	-	*	3	-	-	-
	2% ^d	3%	-	7%	-	2%	-	-	-	7%	1%	-	6%	-	2%	2%	-	-	-
6	7	3	5	3	2	2	1	1	-	1	5	5	*	1	1	7	*	-	-
	4%	2%	8%	16%	4%	2%	4%	10%	-	4%	5%	6%	1%	5%	7%	5%	3%	-	-
7	22	18	4	2	4	14	2	2	-	4	15	9	8	2	3	19	1	1	1
	13%	16%	7%	12%	10%	15%	12%	14%	-	13%	14%	13%	16%	8%	18%	14%	12%	10%	17%
8	36	25	11	3	12	14	6	*	-	3	28	14	13	7	2	32	2	*	1
	22%	23%	19%	18%	32%	16%	31%	3%	-	9%	26%	19%	26%	24%	12%	23%	21%	3%	28%
9	43	27	17	5	11	24	4	4	*	14	23	22	11	7	3	34	5	4	1
	26% ^f	24%	30%	27%	29%	27%	18%	36%	4%	41%	22%	31%	21%	26%	20%	24%	49%	39%	20%
Agree Completely 10	46	28	17	2	8	28	7	4	2	8	29	19	14	7	5	39	1	4	1
	27%	26%	31%	12%	20%	32%	36%	38%	49%	24%	28%	26%	28%	26%	34%	28%	10%	44%	36%
Don't know	1	1	-	-	-	1	-	-	-	-	1	-	-	-	1	1	-	-	-
	*	1%	-	-	-	1%	-	-	-	-	1%	-	-	-	5%	1%	-	-	-
Total mentions	166	111	56	19	37	89	21	11	5	33	106	73	51	27	16	143	11	9	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.27	8.18	8.46	7.41	8.27	8.36	8.71	8.77	6.30	8.37	8.28	8.29	8.36	7.96	8.46	8.22	8.24	8.98	8.75
1-3 (Net)	7	5	2	1	2	4	-	-	2	1	4	3	1	3	-	6	1	*	-
	4%	4%	4%	7%	5%	4%	-	-	42%	2%	3%	4%	2%	11%	-	4%	5%	4%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 325
D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC 6 Music offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	166	111*	56*	19**	37**	89*	21**	11**	5**	33**	106*	73*	51*	27**	16**	143	11**	9**	4**
EffectiveBase	143	91	52	18	29	81	15	9	4	27	93	77	37	18	17	115	14	12	8
1-4 (Net)	8	6	2	2	2	5	-	-	2	1	5	4	1	3	*	7	1	*	-
	5%	5%	4%	8%	5%	5%	-	-	47%	2%	4%	5%	2%	11%	1%	5%	5%	4%	-
1-2 (Net)	3	3	1	1	-	3	-	-	2	-	1	1	-	2	-	3	-	-	-
	2%	3%	1%	3%	-	3%	-	-	42%	-	1%	2%	-	8%	-	2%	-	-	-
4-7 (Net)	34	25	9	7	5	18	3	3	*	8	22	15	11	3	4	31	2	1	1
	20%	23%	16%	37%	15%	21%	15%	24%	5%	24%	20%	20%	22%	13%	28%	22%	15%	10%	17%
5-6 (Net)	11	6	5	4	2	4	1	1	-	4	6	5	3	1	1	10	*	-	-
	6%	5%	8%	23%	4%	4%	4%	10%	-	11%	5%	6%	6%	5%	9%	7%	3%	-	-
8-10 (Net)	125	80	45	11	30	66	18	9	3	25	80	55	39	21	11	105	9	8	3
	75%	72%	80%	57%	81%	74%	85%	76%	53%	74%	75%	76%	76%	76%	67%	74%	80%	86%	83%
7-10 (Net)	147	98	49	13	34	80	20	10	3	29	95	64	47	23	13	125	10	9	4
	88%	89%	88%	69%	91%	89%	96%	90%	53%	87%	89%	88%	92%	84%	84%	87%	92%	96%	100%
9-10 (Net)	89	55	34	8	18	52	11	8	3	22	52	41	25	14	9	73	6	7	2
	53%	50%	61%	39%	49%	58%	54%	74%	53%	65%	49%	57%	50%	52%	54%	51%	58%	83%	55%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 325
D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC 6 Music offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	194	5	55	6	17	8	23	8	8	1	4	17	159	34	167	14
WeightedBase	166	5**	56*	4**	15**	6**	23**	8**	8**	1**	4**	12**	137	28**	144	12**
EffectiveBase	143	4	42	4	10	6	19	8	6	1	3	14	121	22	121	11
Not At All Agree 1	1	1	-	-	-	-	-	-	-	-	-	-	-	1	-	1
	*	14%	-	-	-	-	-	-	-	-	-	-	-	2%	-	5%
2	3	-	1	-	-	-	2	-	-	-	-	-	3	-	3	-
	2%	-	1%	-	-	-	9%	-	-	-	-	-	2%	-	2%	-
3	3	-	2	1	-	-	-	-	-	-	-	-	3	1	3	-
	2%	-	3%	15%	-	-	-	-	-	-	-	-	2%	2%	2%	-
4	1	-	-	1	*	-	-	-	-	-	-	-	1	*	1	-
	1%	-	-	22%	2%	-	-	-	-	-	-	-	1%	1%	1%	-
5	3	-	-	-	*	-	3	-	-	-	-	-	1	*	3	-
	2% ^d	-	-	-	2%	-	13%	-	-	-	-	-	1%	1%	2%	-
6	7	-	1	*	2	-	-	-	3	-	-	1	6	1	7	-
	4%	-	2%	9%	13%	-	-	-	36%	-	-	7%	5%	4%	5%	-
7	22	1	11	-	-	-	3	-	2	-	1	2	19	3	21	1
	13%	14%	20%	-	-	-	13%	-	20%	-	23%	15%	14%	11%	14%	6%
8	36	2	15	-	5	3	1	2	*	-	-	5	31	5	33	3
	22%	35%	26%	-	35%	49%	5%	23%	4%	-	-	37%	22%	19%	23%	22%
9	43	1	13	2	4	1	6	2	2	1	-	2	38	6	33	5
	26% ^f	16%	24%	54%	25%	9%	26%	26%	22%	100%	-	15%	27%	21%	23%	37%
Agree Completely 10	46	1	13	-	4	3	8	4	1	-	3	3	35	10	40	4
	27%	21%	22%	-	23%	43%	34%	51%	17%	-	77%	27%	26%	38%	28%	30%
Don't know	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-
	*	-	1%	-	-	-	-	-	-	-	-	-	1%	-	1%	-
Total mentions	166	5	56	4	15	6	23	8	8	1	4	12	137	28	144	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.27	7.42	8.22	6.71	8.34	8.94	7.90	9.27	7.65	9.00	9.31	8.39	8.29	8.42	8.21	8.55
1-3 (Net)	7	1	2	1	-	-	2	-	-	-	-	-	5	1	6	1
	4%	14%	4%	15%	-	-	9%	-	-	-	-	-	4%	5%	4%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 325
D2b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC 6 Music offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	166	5**	56*	4**	15**	6**	23**	8**	8**	1**	4**	12**	137	28**	144	12**
EffectiveBase	143	4	42	4	10	6	19	8	6	1	3	14	121	22	121	11
1-4 (Net)	8	1	2	2	*	-	2	-	-	-	-	-	6	2	7	1
	5%	14%	4%	37%	2%	-	9%	-	-	-	-	-	5%	6%	5%	5%
1-2 (Net)	3	1	1	-	-	-	2	-	-	-	-	-	3	1	3	1
	2%	14%	1%	-	-	-	9%	-	-	-	-	-	2%	2%	2%	5%
4-7 (Net)	34	1	12	1	2	-	6	-	4	-	1	3	27	5	32	1
	20%	14%	22%	31%	16%	-	26%	-	56%	-	23%	22%	20%	17%	22%	6%
5-6 (Net)	11	-	1	*	2	-	3	-	3	-	-	1	7	1	10	-
	6%	-	2%	9%	15%	-	13%	-	36%	-	-	7%	5%	5%	7%	-
8-10 (Net)	125	3	41	2	13	6	15	8	3	1	3	10	103	22	105	11
	75%	71%	72%	54%	84%	100%	65%	100%	44%	100%	77%	78%	76%	78%	73%	89%
7-10 (Net)	147	4	52	2	13	6	18	8	5	1	4	11	122	25	126	12
	88%	86%	92%	54%	84%	100%	78%	100%	64%	100%	100%	93%	89%	89%	87%	95%
9-10 (Net)	89	2	26	2	7	3	14	6	3	1	3	5	73	16	73	8
	53%	37%	46%	54%	49%	51%	61%	77%	39%	100%	77%	41%	53%	59%	50%	67%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 326
D2b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Asian Network offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	103	55	48	19	33	43	8	2	5	24	59	45	27	14	17	96	6	1	-
WeightedBase	78*	45*	32*	11**	25**	33*	8**	1**	3**	15**	47*	30*	23**	10**	15**	74*	3**	***	-**
EffectiveBase	76	40	37	15	27	31	6	2	3	19	45	34	20	10	14	71	4	1	-
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	6	4	2	-	1	4	-	-	2	-	3	2	-	2	2	5	-	*	-
	7%	8%	7%	-	6%	13%	-	-	64%	-	7%	7%	-	17%	15%	7%	-	100%	-
6	3	2	1	1	1	1	1	*	-	1	2	2	1	-	*	3	-	-	-
	4%	5%	2%	5%	2%	4%	7%	50%	-	6%	3%	7%	2%	-	3%	4%	-	-	-
7	10	6	4	2	4	3	*	-	-	4	4	5	2	1	1	10	*	-	-
	13%	13%	12%	21%	17%	9%	4%	-	-	27%	9%	18%	9%	14%	8%	13%	10%	-	-
8	24	12	12	3	7	11	2	-	1	4	16	8	10	3	3	23	1	-	-
	31%	26%	37%	29%	29%	34%	23%	-	17%	28%	33%	26%	41%	31%	24%	31%	32%	-	-
9	19	11	8	4	6	6	2	*	-	3	11	6	7	4	2	17	2	-	-
	24%	24%	24%	33%	25%	19%	29%	50%	-	20%	22%	20%	31%	38%	13%	23%	58%	-	-
Agree Completely 10	14	9	4	1	5	6	2	-	*	3	11	7	4	-	3	14	-	-	-
	17%	21%	13%	8%	19%	18%	23%	-	11%	16%	23%	24%	16%	-	18%	18%	-	-	-
Don't know	3	1	2	*	*	1	1	-	*	*	1	-	-	-	3	3	-	-	-
	4% ^d	2%	5%	4%	1%	3%	14%	-	8%	3%	2%	-	-	-	19%	4%	-	-	-
Total mentions	78	45	32	11	25	33	8	1	3	15	47	30	23	10	15	74	3	*	-
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-
Mean	8.17	8.19	8.13	8.19	8.25	7.99	8.65	7.50	6.16	8.14	8.31	8.16	8.49	7.73	7.89	8.17	8.48	5.00	-
1-3 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1-4 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 326
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- BBC Asian Network offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	78*	45*	32*	11**	25**	33*	8**	1**	3**	15**	47*	30*	23**	10**	15**	74*	3**	***	-**
EffectiveBase	76	40	37	15	27	31	6	2	3	19	45	34	20	10	14	71	4	1	-
1-2 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4-7 (Net)	19	12	7	3	6	9	1	*	2	5	9	9	3	3	4	18	*	*	-
	24%	26%	21%	26%	25%	26%	11%	50%	64%	33%	19%	31%	12%	31%	26%	25%	10%	100%	-
5-6 (Net)	9	6	3	1	2	6	1	*	2	1	5	4	1	2	3	8	-	*	-
	11%	13%	9%	5%	8%	17%	7%	50%	64%	6%	10%	13%	2%	17%	18%	11%	-	100%	-
8-10 (Net)	56	32	24	8	19	24	6	*	1	10	37	21	21	7	8	53	3	-	-
	72%	71%	74%	70%	74%	71%	75%	50%	28%	64%	78%	69%	88%	69%	55%	72%	90%	-	-
7-10 (Net)	66	38	28	10	23	27	6	*	1	14	41	26	23	8	9	63	3	-	-
	85%	84%	86%	91%	91%	80%	79%	50%	28%	92%	87%	87%	98%	83%	64%	85%	100%	-	-
9-10 (Net)	32	20	12	5	11	12	4	*	*	6	21	13	11	4	5	31	2	-	-
	42%	45%	37%	41%	45%	37%	51%	50%	11%	36%	45%	43%	47%	38%	31%	41%	58%	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	103	3	32	9	19	3	11	3	2	1	2	11	82	20	92	1
WeightedBase	78*	2**	28**	6**	16**	2**	7**	2**	2**	***	1**	8**	66*	12**	71*	1**
EffectiveBase	76	3	22	7	15	2	9	3	2	1	2	9	63	12	68	1
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	6	-	-	*	3	-	-	-	2	-	-	1	5	1	6	-
	7%	-	-	7%	18%	-	-	-	79%	-	-	8%	8%	5%	8%	-
6	3	-	1	-	1	-	-	-	*	-	-	*	2	1	3	-
	4%	-	3%	-	4%	33%	-	-	100%	-	-	5%	3%	7%	4%	-
7	10	-	3	2	1	1	1	-	*	-	-	1	9	1	9	-
	13%	-	12%	26%	7%	54%	18%	-	21%	-	-	13%	13%	11%	13%	-
8	24	1	10	2	3	-	2	2	-	-	-	2	21	2	21	1
	31%	61%	34%	36%	22%	-	34%	68%	-	-	-	30%	32%	21%	30%	100%
9	19	1	9	1	4	*	1	-	-	-	*	1	15	4	17	-
	24%	39%	31%	8%	25%	13%	14%	-	-	-	50%	16%	22%	36%	23%	-
Agree Completely 10	14	-	5	-	3	-	2	1	-	-	*	1	13	1	12	-
	17%	-	19%	-	21%	-	34%	32%	-	-	50%	16%	20%	6%	18%	-
Don't know	3	-	-	1	*	-	-	-	-	-	-	1	1	2	3	-
	4% ^d	-	-	23%	2%	-	-	-	-	-	-	12%	2%	14%	4%	-
Total mentions	78	2	28	6	16	2	7	2	2	*	1	8	66	12	71	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.17	8.39	8.52	7.49	7.99	6.92	8.63	8.64	5.43	6.00	9.50	8.00	8.18	8.08	8.14	8.00
1-3 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1-4 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	78*	2**	28**	6**	16**	2**	7**	2**	2**	***	1**	8**	66*	12**	71*	1**
EffectiveBase	76	3	22	7	15	2	9	3	2	1	2	9	63	12	68	1
1-2 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4-7 (Net)	19	-	4	2	5	2	1	-	2	*	-	2	16	3	18	-
	24%	-	15%	33%	29%	87%	18%	-	100%	100%	-	26%	24%	23%	25%	-
5-6 (Net)	9	-	1	*	4	1	-	-	2	*	-	1	7	1	9	-
	11%	-	3%	7%	22%	33%	-	-	79%	100%	-	13%	11%	12%	12%	-
8-10 (Net)	56	2	24	3	11	*	5	2	-	-	1	5	49	7	50	1
	72%	100%	85%	44%	68%	13%	82%	100%	-	-	100%	61%	74%	63%	71%	100%
7-10 (Net)	66	2	27	4	12	1	7	2	*	-	1	6	57	9	59	1
	85%	100%	97%	70%	75%	67%	100%	100%	21%	-	100%	75%	87%	74%	84%	100%
9-10 (Net)	32	1	14	1	7	*	3	1	-	-	1	2	27	5	29	-
	42%	39%	51%	8%	47%	13%	48%	32%	-	-	100%	31%	42%	42%	41%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	470	265	205	40	70	178	182	26	34	130	226	179	120	92	79	386	30	25	29
WeightedBase	457	243	214	30**	57*	174	195	31**	34**	120*	211	135	133*	102*	87*	412	21**	11**	13**
EffectiveBase	325	186	141	29	55	120	127	18	20	93	160	131	93	62	52	278	25	21	24
Not At All Agree 1	9	5	3	2	-	2	5	3	1	2	3	3	2	-	4	7	1	-	1
	2%	2%	1%	7%	-	1%	2%	9%	2%	1%	1%	2%	1%	-	4%	2%	5%	-	9%
2	2	1	1	1	-	1	-	-	-	1	1	1	-	1	-	*	1	-	1
	*Of	*	1%	3%	-	1%	-	-	-	1%	*	1%	-	1%	-	*	6%	-	5%
3	11	5	6	-	3	6	2	-	-	3	7	4	2	3	3	10	-	-	1
	2%	2%	3%	-	5%	4%	1%	-	-	3%	3%	3%	1%	3%	3%	2%	-	-	8%
4	8	6	2	1	1	1	5	-	2	1	2	-	4	1	2	8	-	-	-
	2%	2%	1%	3%	2%	1%	2%	-	7%	1%	1%	-	3%	1%	2%	2%	-	-	-
5	22	5	17	4	3	8	7	-	3	5	9	9	7	3	2	21	*	1	-
	5%A	2%	8%A	14%	5%	5%	3%	-	8%	4%	4%	7%	5%	3%	3%	5%	2%	7%	-
6	33	12	21	5	5	9	14	-	4	12	15	8	10	9	5	28	2	2	1
	7%c	5%	10%	15%	9%	5%	7%	-	12%	10%	7%	6%	8%	9%	6%	7%	11%	20%	5%
7	94	46	48	6	11	44	33	10	8	25	41	24	27	25	18	86	4	2	2
	21%	19%	23%	19%	20%	25%	17%	32%	22%	21%	20%	18%	21%	24%	21%	21%	18%	20%	18%
8	101	61	40	7	11	40	44	5	4	29	51	28	32	22	19	92	5	2	2
	22%	25%	19%	22%	19%	23%	22%	17%	11%	25%	24%	21%	24%	21%	22%	22%	23%	19%	15%
9	82	49	34	3	14	30	35	4	6	21	42	24	26	20	12	75	4	2	2
	18%	20%	16%	9%	25%	17%	18%	14%	17%	18%	20%	18%	20%	19%	14%	18%	18%	14%	14%
Agree Completely 10	75	41	34	2	8	28	37	3	5	12	36	29	18	12	16	69	3	1	3
	17%	17%	16%	8%	15%	16%	19%	10%	15%	10%	17%	22%	13%	12%	19%	17%	13%	11%	24%
Don't know	20	12	8	*	1	4	15	6	2	8	3	4	4	6	6	17	1	1	*
	4%J	5%	4%	1%	1%	2%	7%z	18%	6%	7%J	1%	3%	3%	6%	6%	4%	6%	9%	4%
Total mentions	457	243	214	30	57	174	195	31	34	120	211	135	133	102	87	412	21	11	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.65	7.79	7.49	6.56	7.69	7.67	7.80	7.21	7.31	7.49	7.74	7.75	7.63	7.66	7.52	7.69	7.30	7.48	7.02
1-3 (Net)	22	12	10	3	3	9	7	3	1	6	11	8	4	3	7	17	2	-	3
	5%	5%	5%	10%	5%	5%	4%	9%	2%	5%	5%	6%	3%	3%	8%	4%	10%	-	21%

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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	457	243	214	30**	57*	174	195	31**	34**	120*	211	135	133*	102*	87*	412	21**	11**	13**
EffectiveBase	325	186	141	29	55	120	127	18	20	93	160	131	93	62	52	278	25	21	24
1-4 (Net)	30 7%	18 7%	12 6%	4 13%	4 7%	10 6%	12 6%	3 9%	3 9%	8 6%	13 6%	8 6%	8 6%	5 5%	9 10%	25 6%	2 10%	-	3 21%
1-2 (Net)	11 2%O	6 3%	4 2%	3 10%	-	3 2%	5 2%	3 9%	1 2%	3 2%	4 2%	5 3%	2 1%	1 1%	4 4%	7 2%	2 10%	-	2 13%
4-7 (Net)	156 34%Ac	69 28%	88 41%zA	15 50%	21 36%	63 36%	58 30%	10 32%	17 49%	43 36%	67 32%	41 30%	49 37%	39 38%	27 31%	142 34%	6 30%	5 48%	3 22%
5-6 (Net)	54 12%zA	17 7%	38 18%zA	9 29%	8 14%	18 10%	20 10%	-	7 19%	16 14%	25 12%	17 12%	17 13%	13 13%	7 8%	48 12%	3 12%	3 27%	1 5%
8-10 (Net)	259 57%zB	151 62%zB	107 50%	12 39%	33 58%	98 56%	115 59%	13 41%	15 43%	63 53%	129 61%	82 61%	75 57%	54 53%	48 55%	236 57%	11 54%	5 43%	7 53%
7-10 (Net)	353 77%	197 81%	156 73%	17 57%	45 78%	142 82%	148 76%	23 73%	22 66%	88 73%	171 81%	106 78%	103 77%	79 77%	66 75%	322 78%	15 71%	7 63%	9 70%
9-10 (Net)	158 35%	90 37%	68 32%	5 17%	23 40%	58 33%	72 37%	7 24%	11 32%	34 28%	78 37%	54 40%	44 33%	32 31%	28 32%	144 35%	7 31%	3 24%	5 38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorks hire and Lincolns (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	470	43	48	21	36	30	49	33	20	14	21	71	303	164	391	59
WeightedBase	457	49**	52*	19**	33**	31**	49**	33**	24**	18**	25**	81*	306	150	395	45*
EffectiveBase	325	28	35	15	24	21	37	26	17	9	16	53	210	114	271	46
Not At All Agree 1	9	1	-	-	-	-	-	-	-	-	2	4	5	3	8	1
	2%	1%	-	-	-	-	-	-	-	-	8%	5%	2%	2%	2%	1%
2	2	-	*	-	-	-	-	-	-	-	-	-	1	1	*	2
	*Of	-	1%	-	-	-	-	-	-	-	-	-	*	1%	*	4%zf
3	11	2	2	-	*	-	1	1	1	1	-	3	8	3	8	2
	2%	4%	3%	-	1%	-	1%	3%	4%	6%	-	3%	3%	2%	2%	4%
4	8	-	-	*	-	-	1	-	5	1	*	1	7	1	6	-
	2%	-	-	3%	-	-	2%	-	19%	5%	2%	1%	2%	1%	1%	-
5	22	-	2	1	*	2	2	5	5	-	-	3	15	6	17	2
	5%A	-	4%	7%	1%	10%	4%	14%	19%	-	-	3%	5%	4%	4%	5%
6	33	1	5	1	6	1	1	8	2	-	2	1	25	7	27	4
	7%c	2%	9%	5%	18%	2%	2%	24%	9%	-	9%	1%	8%	5%	7%	9%
7	94	11	10	5	7	11	12	5	3	6	3	13	66	28	86	8
	21%	23%	19%	28%	21%	36%	25%	16%	12%	32%	11%	15%	22%	19%	22%	17%
8	101	17	17	8	9	4	9	3	2	2	4	17	70	31	91	9
	22%	34%	33%	44%	28%	15%	19%	8%	8%	13%	16%	21%	23%	21%	23%	20%
9	82	9	6	2	8	3	12	8	4	1	4	19	56	26	73	6
	18%	18%	12%	10%	24%	9%	25%	26%	16%	3%	15%	23%	18%	17%	18%	14%
Agree Completely 10	75	7	7	1	2	7	9	3	3	7	10	13	44	31	64	8
	17%	14%	14%	4%	7%	22%	18%	9%	13%	41%	38%	16%	14%	21%	16%	17%
Don't know	20	2	3	-	-	2	1	-	-	-	-	9	9	11	17	3
	4%j	4%	5%	-	-	6%	3%	-	-	-	-	12%k	3%	7%	4%	7%
Total mentions	457	49	52	19	33	31	49	33	24	18	25	81	306	150	395	45
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.65	7.90	7.73	7.47	7.70	7.79	8.04	7.23	6.60	8.07	8.00	7.70	7.57	7.83	7.71	7.39
1-3 (Net)	22	3	2	-	*	-	1	1	1	1	2	7	14	8	16	4
	5%	5%	4%	-	1%	-	1%	3%	4%	6%	8%	8%	5%	5%	4%	10%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 327
D2b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC local radio stations offers me something that other radio stations do not
Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	457	49**	52*	19**	33**	31**	49*	33**	24**	18**	25**	81*	306	150	395	45*
EffectiveBase	325	28	35	15	24	21	37	26	17	9	16	53	210	114	271	46
1-4 (Net)	30 7%	3 5%	2 4%	* 3%	* 1%	- -	2 3%	1 3%	6 23%	2 10%	2 10%	7 9%	21 7%	9 6%	22 6%	4 10%
1-2 (Net)	11 2%O	1 1%	* 1%	- -	- -	- -	- -	- -	- -	2 8%	4 5%	6 5%	4 3%	4 3%	8 2%	2 5%
4-7 (Net)	156 34%Ac	12 25%	16 32%	8 43%	13 40%	15 49%	16 33%	18 55%	14 58%	6 37%	6 22%	17 21%	113 37%	43 28%	135 34%	14 31%
5-6 (Net)	54 12%A	1 2%	6 13%	2 12%	6 19%	4 12%	3 7%	13 38%	7 27%	- 9%	2 4%	4 4%	40 13%	14 9%	44 11%	7 15%
8-10 (Net)	259 57%B	32 66%	31 59%	11 57%	19 59%	14 45%	31 62%	14 43%	9 37%	10 58%	18 70%	48 60%	170 56%	88 59%	228 58%	23 52%
7-10 (Net)	353 77%	43 89%	41 79%	16 86%	26 80%	25 82%	43 87%	19 59%	12 50%	16 90%	21 82%	61 75%	236 77%	116 78%	313 79%	31 69%
9-10 (Net)	158 35%	15 32%	14 27%	3 13%	10 31%	9 31%	21 43%	11 35%	7 29%	8 45%	14 54%	31 39%	101 33%	57 38%	137 35%	14 32%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 328
D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- Any other BBC station

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	204	121	83	20	25	72	87	21	14	53	85	82	46	33	43	85	34	28	57
WeightedBase	156	94*	62*	10**	21**	51*	74*	16**	10**	39*	66*	51*	45**	35**	25*	82*	32**	18**	24*
EffectiveBase	126	79	48	17	20	54	47	16	4	38	57	62	27	21	33	56	23	23	47
Not At All Agree 1	3	1	2	-	1	1	1	-	1	1	-	-	2	-	1	-	1	-	2
	2%	1%	3%	-	5%	2%	1%	-	6%	3%	-	-	5%	-	3%	-	3%	-	7% o
2	1	-	1	-	-	-	1	-	-	-	-	1	-	-	-	-	1	-	-
	*	-	1%	-	-	-	1%	-	-	-	-	1%	-	-	-	-	2%	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	5	4	1	1	-	1	3	*	-	1	1	1	*	3	*	1	3	*	-
	3%	4%	2%	13%	-	1%	4%	3%	-	2%	1%	1%	*	10%	2%	1%	10%	1%	-
5	10	3	7	2	1	2	4	2	*	5	3	5	4	-	1	7	1	1	2
	6%	4%	11%	24%	6%	4%	6%	12%	5%	12%	4%	9%	9%	-	6%	8%	3%	3%	8%
6	8	7	1	1	3	3	2	1	*	1	5	4	3	-	1	6	2	*	1
	5%	8%	2%	6%	16%	5%	3%	9%	4%	1%	8%	9%	7%	-	4%	7%	5%	2%	4%
7	18	10	8	-	5	6	7	5	*	5	7	5	5	3	4	7	6	2	4
	12%	11%	13%	-	22%	12%	10%	31%	4%	14%	11%	10%	12%	10%	17%	9%	18%	10%	15%
8	25	15	10	3	1	12	9	3	1	10	8	8	5	4	8	14	4	3	4
	16%	16%	16%	29%	6%	24% z	12%	19%	5%	25%	12%	16%	12%	10%	32% z	18%	14%	14%	15%
9	28	20	8	2	3	10	13	-	1	8	14	11	6	9	4	15	3	7	3
	18%	21%	14%	18%	16%	21%	17%	-	9%	21%	21%	21%	13%	25%	14%	18%	10%	41%	12%
Agree Completely 10	41	21	20	1	5	11	24	2	6	6	22	13	17	7	4	22	6	5	8
	27% l	23%	32%	11%	25%	23%	32%	15%	61%	15%	33%	25%	39%	21%	15%	26%	20%	26%	36%
Don't know	16	11	5	-	1	4	11	2	1	3	7	4	2	8	2	10	5	*	1
	10% R	12%	8%	-	5%	8%	15%	11%	5%	8%	11%	7%	4%	24%	8%	13%	14%	2%	3%
Total mentions	156	94	62	10	21	51	74	16	10	39	66	51	45	35	25	82	32	18	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.02	8.08	7.94	7.06	7.59	8.13	8.23	7.26	8.62	7.73	8.51 z	8.03	8.03	8.23	7.75	8.22	7.25	8.66	7.85

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 328
D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- Any other BBC station

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	156	94*	62*	10**	21**	51*	74*	16**	10**	39*	66*	51*	45**	35**	25*	82*	32**	18**	24*
EffectiveBase	126	79	48	17	20	54	47	16	4	38	57	62	27	21	33	56	23	23	47
1-3 (Net)	3 2%	1 1%	2 4%	-	1 5%	1 2%	1 2%	-	1 6%	1 3%	-	1 1%	2 5%	-	1 3%	-	2 6%	-	2 7% z O
1-4 (Net)	8 5% J	5 5%	4 6%	1 13%	1 5%	2 3%	4 6%	* 3%	1 6%	2 4%	1 1%	1 3%	2 5%	3 10%	1 4%	1 1%	5 16%	* 1%	2 7%
1-2 (Net)	3 2%	1 1%	2 4%	-	1 5%	1 2%	1 2%	-	1 6%	1 3%	-	1 1%	2 5%	-	1 3%	-	2 6%	-	2 7% z O
4-7 (Net)	41 27%	25 26%	17 27%	4 42%	9 44%	11 23%	17 22%	9 54%	1 13%	11 28%	15 23%	15 29%	12 28%	7 20%	7 29%	20 25%	12 36%	3 17%	7 27%
5-6 (Net)	18 12%	11 11%	8 13%	3 30%	5 22%	5 9%	6 9%	3 21%	1 9%	5 13%	8 12%	9 18%	7 16%	-	2 10%	12 15%	2 7%	1 5%	3 12%
8-10 (Net)	95 61%	57 61%	38 61%	6 58%	10 47%	34 68%	45 61%	6 34%	8 75%	24 61%	44 66%	32 62%	28 63%	20 56%	15 61%	51 62%	14 44%	15 82%	15 63%
7-10 (Net)	113 73%	67 72%	46 74%	6 58%	14 69%	41 80%	52 71%	11 65%	8 79%	29 75%	51 77%	37 72%	33 75%	23 66%	20 78%	58 71%	20 62%	17 92%	18 78%
9-10 (Net)	70 45% N	41 44%	28 46%	3 29%	9 41%	22 43%	36 49%	2 15%	7 70%	14 36%	36 54%	23 46%	23 51%	16 46%	7 29%	36 45%	10 30%	12 67%	11 48%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 328
D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- Any other BBC station

Base = All who have listened to BBC radio in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (H)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	204	3	25	5	10	6	12	2	3	3	9	7	114	88	170	22
WeightedBase	156	1**	28**	8**	8**	4**	11**	1**	4**	3**	8**	6**	103*	52*	134	13**
EffectiveBase	126	3	14	3	7	5	10	2	3	3	8	6	74	56	104	17
Not At All Agree 1	3	-	-	-	-	-	-	-	-	-	-	-	1	2	3	-
	2%	-	-	-	-	-	-	-	-	-	-	-	1%	4%	2%	-
2	1	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-
	*	-	-	-	-	-	-	-	-	-	-	-	-	1%	1%	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	5	1	-	1	-	-	-	-	-	-	-	-	3	1	5	-
	3%	39%	-	9%	-	-	-	-	-	-	-	-	3%	2%	4%	-
5	10	-	3	-	1	-	2	1	-	-	-	-	4	5	9	*
	6%	-	10%	-	17%	-	16%	55%	-	-	-	-	4%	11%	7%	4%
6	8	-	2	-	-	1	2	1	-	-	-	-	6	3	8	*
	5%	-	9%	-	-	16%	19%	45%	-	-	-	-	6%	5%	6%	3%
7	18	-	1	-	-	1	-	-	2	-	1	2	12	6	16	3
	12%	-	5%	-	-	24%	-	-	45%	-	16%	26%	12%	11%	12%	20%
8	25	-	4	*	2	2	*	-	1	1	1	3	18	7	19	5
	16%	-	14%	6%	24%	59%	4%	-	23%	45%	7%	45%	17%	14%	14%	37%
9	28	1	8	-	*	-	2	-	1	-	1	2	19	10	24	2
	18%	39%	29%	-	4%	-	21%	-	32%	-	6%	29%	18%	19%	18%	12%
Agree Completely 10	41	*	9	-	4	-	2	-	-	1	5	-	28	13	36	3
	27%I	22%	33%	-	54%	-	16%	-	-	21%	64%	-	27%	25%	26%	23%
Don't know	16	-	-	6	-	-	3	-	-	1	1	-	12	4	14	-
	10%R	-	-	85%	-	-	23%	-	-	34%	7%	-	12%	7%	11%	-
Total mentions	156	1	28	8	8	4	11	1	4	3	8	6	103	52	134	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.02	7.26	8.42	5.72	8.61	7.43	7.60	5.45	7.87	8.64	9.27	8.04	8.21	7.68	7.95	8.22

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 328
D2b_12. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- Any other BBC station

Base = All who have listened to BBC radio in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	156	1**	28**	8**	8**	4**	11**	1**	4**	3**	8**	6**	103*	52*	134	13**
EffectiveBase	126	3	14	3	7	5	10	2	3	3	8	6	74	56	104	17
1-3 (Net)	3	-	-	-	-	-	-	-	-	-	-	-	1	3	3	-
	2%	-	-	-	-	-	-	-	-	-	-	-	1%	5%	3%	-
1-4 (Net)	8	1	-	1	-	-	-	-	-	-	-	-	4	4	8	-
	5%J	39%	-	9%	-	-	-	-	-	-	-	-	4%	8%	6%	-
1-2 (Net)	3	-	-	-	-	-	-	-	-	-	-	-	1	3	3	-
	2%	-	-	-	-	-	-	-	-	-	-	-	1%	5%	3%	-
4-7 (Net)	41	1	7	1	1	2	4	1	2	-	1	2	26	15	38	3
	27%	39%	24%	9%	17%	41%	35%	100%	45%	-	16%	26%	25%	29%	28%	27%
5-6 (Net)	18	-	5	-	1	1	4	1	-	-	-	-	10	8	17	1
	12%	-	19%	-	17%	16%	35%	100%	-	-	-	-	10%	15%	13%	7%
8-10 (Net)	95	1	21	*	6	2	5	-	2	2	6	5	64	30	79	9
	61%	61%	76%	6%	83%	59%	42%	-	55%	66%	77%	74%	62%	58%	59%	73%
7-10 (Net)	113	1	23	*	6	3	5	-	4	2	8	6	77	36	94	12
	73%	61%	81%	6%	83%	84%	42%	-	100%	66%	93%	100%	74%	69%	70%	93%
9-10 (Net)	70	1	17	-	5	-	4	-	1	1	6	2	46	23	60	5
	45%N	61%	62%	-	58%	-	38%	-	32%	21%	70%	29%	45%	44%	45%	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 329

D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Base = All respondents

Summary Table						
	Have a mix of different types of content.	Have high quality content.	Provide content that other websites or apps don't provide.	Present content in a unique/innovative way.	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content.
UnweightedBase	4099	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
Not At All Well 1	43 1%	48 1%	75 2%	72 2%	46 1%	44 1%
2	36 1%	35 1%	43 1%	63 2%	38 1%	41 1%
3	49 1%	41 1%	87 2%	81 2%	60 1%	52 1%
4	76 2%	84 2%	112 3%	118 3%	90 2%	101 2%
5	274 7%	242 6%	322 8%	356 9%	278 7%	322 8%
6	378 9%	314 8%	375 9%	406 10%	379 9%	392 10%
7	600 15%	604 15%	568 14%	570 14%	588 14%	592 14%
8	725 18%	735 18%	604 15%	627 15%	719 18%	692 17%
9	443 11%	474 12%	364 9%	351 9%	379 9%	354 9%
Extremely Well 10	288 7%	373 9%	261 6%	239 6%	294 7%	263 6%
Don't know	1190 29%	1151 28%	1289 31%	1217 30%	1230 30%	1248 30%
Total mentions	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%	4101 100%
Mean	7.24	7.38	6.91	6.83	7.16	7.06
1-3 (Net)	128 3%	124 3%	205 5%	216 5%	144 4%	137 3%

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Table 329

D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Base = All respondents

Summary Table						
	Have a mix of different types of content.	Have high quality content.	Provide content that other websites or apps don't provide.	Present content in a unique/innovative way.	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content.
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
1-4 (Net)	204 5%	207 5%	317 8%	334 8%	234 6%	238 6%
1-2 (Net)	79 2%	82 2%	118 3%	135 3%	84 2%	85 2%
4-7 (Net)	1328 32%	1244 30%	1377 34%	1450 35%	1335 33%	1407 34%
5-6 (Net)	652 16%	556 14%	697 17%	763 19%	657 16%	714 17%
8-10 (Net)	1456 35%	1582 39%	1230 30%	1217 30%	1392 34%	1309 32%
7-10 (Net)	2055 50%	2186 53%	1798 44%	1787 44%	1980 48%	1901 46%
9-10 (Net)	731 18%	847 21%	626 15%	590 14%	673 16%	617 15%

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Table 330

D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Base = All who have used BBC online services in the past 3 months

Summary Table						
	Have a mix of different types of content.	Have high quality content.	Provide content that other websites or apps don't provide.	Present content in a unique/innovative way.	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content.
UnweightedBase	2018	2018	2018	2018	2018	2018
WeightedBase	1800	1800	1800	1800	1800	1800
EffectiveBase	1370	1370	1370	1370	1370	1370
Not At All Well 1	11 1%	14 1%	35 2%	24 1%	11 1%	13 1%
2	9 1%	12 1%	16 1%	25 1%	11 1%	14 1%
3	19 1%	12 1%	34 2%	37 2%	23 1%	16 1%
4	24 1%	34 2%	55 3%	64 4%	39 2%	44 2%
5	118 7%	86 5%	156 9%	162 9%	119 7%	137 8%
6	191 11%	146 8%	205 11%	241 13%	179 10%	221 12%
7	355 20%	344 19%	341 19%	344 19%	359 20%	357 20%
8	468 26%	478 27%	381 21%	405 23%	448 25%	430 24%
9	287 16%	316 18%	245 14%	216 12%	238 13%	233 13%
Extremely Well 10	178 10%	245 14%	152 8%	134 7%	197 11%	163 9%
Don't know	139 8%	112 6%	181 10%	148 8%	177 10%	172 10%
Total mentions	1800 100%	1800 100%	1800 100%	1800 100%	1800 100%	1800 100%
Mean	7.53	7.73	7.14	7.04	7.47	7.34
1-3 (Net)	40 2%	39 2%	85 5%	86 5%	45 3%	43 2%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 330

D3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Base = All who have used BBC online services in the past 3 months

Summary Table						
	Have a mix of different types of content.	Have high quality content.	Provide content that other websites or apps don't provide.	Present content in a unique/innovative way.	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content.
WeightedBase	1800	1800	1800	1800	1800	1800
EffectiveBase	1370	1370	1370	1370	1370	1370
1-4 (Net)	63 4%	73 4%	140 8%	150 8%	84 5%	87 5%
1-2 (Net)	21 1%	27 1%	50 3%	48 3%	22 1%	27 1%
4-7 (Net)	688 38%	610 34%	757 42%	811 45%	696 39%	759 42%
5-6 (Net)	309 17%	232 13%	362 20%	403 22%	298 17%	358 20%
8-10 (Net)	933 52%	1039 58%	777 43%	755 42%	882 49%	826 46%
7-10 (Net)	1288 72%	1384 77%	1118 62%	1099 61%	1242 69%	1183 66%
9-10 (Net)	465 26%	561 31%	396 22%	350 19%	435 24%	396 22%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 331

D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	43	29	15	4	12	21	7	4	3	5	19	7	9	7	21	27	11	2	2
	1%FIOe	1%	1%	1%	2%F	2%F	*	1%	1%	*	1%	1%	1%	1%	2%K	1%	3%O	1%	2%
2	36	23	13	3	11	11	11	1	4	6	11	7	4	10	15	26	8	1	2
	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	*	1%	1%	1%	2%O	*	2%
3	49	27	22	3	16	14	15	4	7	11	16	9	9	16	15	35	9	3	2
	1%	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%	3%O	1%	2%
4	76	48	29	12	11	30	23	9	6	22	28	11	20	20	26	60	13	2	2
	2%B	2%zB	1%	2%	1%	2%	2%	2%	1%	2%	2%	1%	2%	2%	2%	2%	4%O	1%	2%
5	274	137	137	40	48	110	75	22	28	95	79	50	79	71	75	224	33	13	4
	7%FRW	7%	7%	8%F	6%	8%zF	5%	5%	6%	9%zGJ	6%	5%	8%	7%	7%	7%	10%zR	6%	4%
6	378	167	209	48	104	129	96	19	44	96	145	105	99	94	79	342	18	10	7
	9%FGNPQc e	8%	10%	10%F	13%zEF	9%F	7%	5%	10%G	9%G	11%G	11%zN	10%N	9%	7%	10%zPQ	5%	5%	6%
7	600	320	278	87	138	227	148	43	62	164	244	162	147	150	141	515	40	31	14
	15%BFGNe	16%zB	13%	18%zF	18%zF	17%zF	10%	11%	14%	16%G	18%zG	17%zN	15%	15%	12%	15%	12%	15%	11%
8	725	365	359	91	173	268	194	52	57	187	317	198	209	169	149	596	69	43	17
	18%FGHNW e	18%	17%	19%F	22%zF	20%F	13%	13%	13%	18%	23%zGH	21%zN	21%zN	17%N	13%	17%	20%	21%R	14%
9	443	222	221	78	94	156	115	33	26	124	198	125	124	97	97	377	28	24	14
	11%FHNVe	11%	11%	17%zDEF	12%F	11%F	8%	8%	6%	12%H	15%zGH	13%zMN	12%N	10%	8%	11%	8%	12%	12%
Extremely Well 10	288	135	153	49	48	108	82	18	25	80	126	84	70	72	62	247	14	17	10
	7%FNPUe	7%	7%	10%zDF	6%	8%F	6%	4%	6%	8%	9%zG	9%zN	7%	7%	5%	7%	4%	9%P	8%P
Don't know	1190	526	664	58	128	291	712	203	179	249	177	183	245	290	471	987	101	56	45
	29%ACDEI JKLTd	26%	32%zA	12%	16%	21%CD	48%zCDE	50%zHU	41%zU	24%J	13%	19%	24%K	29%K	41%zKLM	29%	29%	28%	38%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 331

D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24NP	7.16	7.31	7.44zD	7.12	7.21	7.25	7.20	6.98	7.28	7.40zH	7.47zMN	7.31N	7.18	6.94	7.28zP	6.59	7.49zP	7.29P
1-3 (Net)	128	78	50	10	39	46	33	8	15	22	45	22	22	33	51	88	28	6	6
	3%BOe	4%zB	2%	2%	5%zCF	3%	2%	2%	3%	2%	3%	2%	2%	3%	4%zKL	3%	8%zOQ	3%	5%zO
1-4 (Net)	204	126	78	21	50	76	57	17	21	44	73	33	41	53	77	148	41	8	8
	5%BFKO	6%zB	4%	5%	6%F	6%	4%	4%	5%	4%	5%	4%	4%	5%	7%zKL	4%	12%zOQ	4%	7%
1-2 (Net)	79	51	28	6	23	32	18	4	8	11	29	13	13	17	36	53	19	3	4
	2%BOe	3%zB	1%	1%	3%F	2%	1%	1%	2%	1%	2%	1%	1%	2%	3%zKL	2%	6%zOQ	1%	3%O
4-7 (Net)	1328	672	652	187	301	496	343	93	140	378	496	328	344	335	321	1141	104	56	27
	32%FGNRe	34%	31%	40%zF	38%zF	36%zF	23%	23%	32%G	36%zG	36%zG	35%N	34%N	34%N	28%	33%R	30%	28%	23%
5-6 (Net)	652	304	346	88	152	240	172	41	72	191	224	155	178	165	154	566	52	23	11
	16%FGNQR	15%	16%	19%F	19%zF	18%F	12%	10%	16%G	18%zG	16%G	16%	18%N	17%	13%	16%QR	15%	11%	10%
8-10 (Net)	1456	722	733	218	315	531	391	103	108	391	641	407	402	338	308	1220	111	84	40
	35%FGHNhe	36%	35%	46%zEF	40%zF	39%zF	26%	25%	24%	38%GH	47%zGHI	43%zMN	40%zMN	34%N	27%	36%	32%	42%zP	34%
7-10 (Net)	2055	1043	1011	305	453	758	539	146	170	555	885	569	549	488	449	1736	151	115	54
	50%BFGHN	52%zB	48%	65%zDEF	58%zF	56%zF	36%	36%	38%	53%zGH	65%zGHI	61%zLMN	54%zN	49%N	39%	51%P	44%	57%zPR	45%
9-10 (Net)	731	357	374	128	142	263	197	51	50	204	324	209	194	169	159	624	42	41	24
	18%FGHNPe	18%	18%	27%zDEF	18%F	19%F	13%	12%	11%	20%GH	24%zGHI	22%zMN	19%N	17%	14%	18%P	12%	20%P	20%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 331

D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	43	-	6	2	1	1	14	-	-	-	1	4	27	8	39	2
	1%FI	-	1%	1%	*	*	3%zSTVY	-	-	-	1%	1%	1%	1%	1%	1%
2	36	2	7	2	1	5	-	1	4	-	2	3	24	9	27	2
	1%	1%	1%	1%	*	2%zX	-	*	2%zX	-	1%	1%	1%	1%	1%	1%
3	49	5	6	2	7	1	6	3	1	1	1	3	32	14	42	4
	1%	2%	1%	1%	2%	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
4	76	1	22	4	6	3	5	4	4	5	3	3	45	29	65	6
	2%B	*	3%zS	2%	1%	1%	1%	2%	2%	5%zSxc	2%	1%	2%	2%	2%	2%
5	274	10	84	11	30	6	26	11	14	6	5	22	176	83	241	19
	7%FRW	3%	10%zSWXb	7%	8%zW	3%	5%	5%	7%	5%	3%	6%	7%	6%	7%	5%
6	378	51	83	13	33	23	38	17	28	18	17	21	272	100	305	33
	9%zFGNPQ	17%zTUVX	10%	9%	8%	11%	8%	8%	15%zXc	16%zC	11%	6%	11%ze	7%	9%	9%
	Yc															
7	600	51	129	28	50	31	62	35	25	18	24	63	429	164	507	61
	15%zBFGNe	17%	15%	19%	13%	14%	13%	15%	13%	16%	16%	17%	17%ze	11%	15%	17%
8	725	48	153	25	58	23	93	61	27	19	29	61	505	210	610	69
	18%zFGHNW	16%	18%	16%	15%	11%	20%zW	27%zSTUV	14%	17%	19%	16%	20%ze	14%	18%	19%
	e							Whc								
9	443	25	106	22	27	26	53	26	11	12	24	45	326	112	365	39
	11%zFHNVe	8%	12%zVh	15%zVh	7%	12%	11%	11%	6%	11%	15%zVh	12%	13%ze	8%	10%	11%
Extremely Well 10	288	25	53	3	46	20	31	16	12	6	9	27	201	81	258	21
	7%zFNPUe	8%zU	6%	2%	12%zTUX	9%zU	6%	7%	6%	6%	6%	7%zU	8%ze	6%	7%	6%
Don't know	1190	82	215	41	132	73	145	52	62	28	41	116	493	661	1028	99
	29%zACDEI	27%	25%	27%	34%zTY	35%zTY	31%	23%	33%	25%	26%	31%	19%	45%zd	29%	28%
	JKLTd															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 331

D3_1. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.24NP	7.32	7.17	7.07	7.40	7.45	7.24	7.55TUh	6.96	7.16	7.46	7.41	7.29	7.21	7.24	7.31
1-3 (Net)	128	7	19	5	8	6	20	3	5	1	3	11	83	32	108	8
	3%BOe	2%	2%	3%	2%	3%	4%	2%	3%	1%	2%	3%	3%	2%	3%	2%
1-4 (Net)	204	7	41	8	14	9	25	7	8	6	7	14	127	61	173	15
	5%BFKO	2%	5%	6%	4%	4%	5%	3%	5%	5%	4%	4%	5%	4%	5%	4%
1-2 (Net)	79	2	13	3	2	5	14	1	4	-	2	7	51	18	66	5
	2%BIOe	1%	1%	2%	*	2%	3%V	*	2%	-	2%	2%	2%	1%	2%	1%
4-7 (Net)	1328	112	319	56	119	63	131	66	70	47	49	109	921	375	1118	119
	32%FGNRe	38%X	37%zXc	37%	30%	29%	28%	30%	38%X	41%X	32%	30%	36%ze	26%	32%	34%
5-6 (Net)	652	61	167	24	63	29	63	28	42	24	22	43	448	182	546	52
	16%FGNQR	20%Xc	19%zXc	16%	16%	14%	13%	13%	23%zXYc	21%c	14%	12%	18%ze	12%	16%	15%
8-10 (Net)	1456	98	312	50	131	70	177	102	49	37	63	133	1032	403	1234	129
	35%FGHNhe	33%	36%	33%	34%	33%	37%h	46%zSTUVWh	27%	33%	40%h	36%	41%ze	27%	35%	36%
7-10 (Net)	2055	148	441	78	181	100	239	137	74	55	87	196	1461	567	1741	190
	50%BFGHNPh	50%	51%h	51%	46%	47%	51%	61%zSTVWXh	40%	49%	56%h	53%h	58%ze	39%	50%	53%
9-10 (Net)	731	49	158	25	73	46	84	41	23	19	33	72	527	193	624	60
	18%FGHNPe	17%	18%	17%	19%	22%h	18%	18%	12%	16%	21%	20%	21%ze	13%	18%	17%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 332

D3_2. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have high quality content.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	48	30	17	4	16	19	9	4	3	7	21	7	11	7	22	33	10	2	3
	1%FO	2%	1%	1%	2%zF	1%	1%	1%	1%	1%	2%	1%	1%	1%	2%z	1%	3%zO	1%	2%
2	35	24	10	2	11	11	11	1	2	4	12	11	*	13	10	26	6	1	2
	1%BLE	1%zB	*	*	1%	1%	1%	*	1%	*	1%	1%L	*	1%L	1%L	1%	2%	*	2%
3	41	26	16	9	5	14	12	4	8	10	8	3	8	16	14	30	7	4	1
	1%K	1%	1%	2%z	1%	1%	1%	1%	2%J	1%	1%	*	1%	2%K	1%K	1%	2%	2%	1%
4	84	38	46	11	18	34	21	6	8	25	30	18	25	16	24	65	17	1	*
	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	2%	3%	2%	2%	2%	5%zOQR	*	*
5	242	125	117	30	67	85	60	16	22	79	77	50	63	64	65	202	26	9	6
	6%Fbe	6%	6%	6%	9%zF	6%F	4%	4%	5%	8%zG	6%	5%	6%	6%	6%	6%	7%	5%	5%
6	314	167	147	49	61	117	87	26	45	71	109	71	80	70	94	277	17	13	7
	8%Fe	8%	7%	10%zF	8%	9%F	6%	6%	10%	7%	8%	8%	8%	7%	8%	8%	5%	7%	6%
7	604	295	309	73	155	217	160	39	66	178	239	162	166	146	131	520	47	25	12
	15%FGNRe	15%	15%	15%F	20%zF	16%F	11%	10%	15%	17%zG	18%zG	17%zN	16%N	15%	11%	15%R	14%	13%	10%
8	735	364	370	108	147	270	210	53	60	175	326	197	194	182	162	612	58	47	18
	18%FGHNW	18%	18%	23%zF	19%F	20%F	14%	13%	14%	17%	24%zGHI	21%zN	19%N	18%N	14%	18%	17%	23%zOR	15%
9	474	238	236	70	115	173	116	24	28	150	216	145	128	111	89	403	34	24	12
	12%FGHNV	12%	11%	15%zF	15%zF	13%F	8%	6%	6%	14%zGH	16%zGH	15%zMN	13%N	11%N	8%	12%	10%	12%	10%
Extremely Well 10	373	182	191	59	65	136	114	25	24	100	159	107	99	91	76	313	23	22	15
	9%HNTUe	9%	9%	12%zDF	8%	10%	8%	6%	6%	10%H	12%zGH	11%zN	10%N	9%	7%	9%	7%	11%	12%P
Don't know	1151	510	640	58	124	290	679	209	174	242	161	168	239	280	464	955	99	54	44
	28%ACDEIJKLTd	26%	31%zA	12%	16%	21%CD	46%zCDE	51%zHU	40%zU	23%J	12%	18%	24%K	28%K	40%zKLM	28%	29%	27%	37%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 332

D3_2. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have high quality content.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.38ADHN PT	7.30	7.47A	7.51D	7.22	7.38	7.45	7.28	7.04	7.46H	7.56zH	7.61zMN	7.47N	7.36N	7.05	7.42P	6.84	7.63P	7.51P
1-3 (Net)	124 3%BO	81 4%zB	43 2%	15 3%	33 4%F	44 3%	32 2%	9 2%	14 3%	21 2%	40 3%	21 2%	19 2%	37 4%	46 4%L	89 3%	23 7%zO	7 3%	5 5%
1-4 (Net)	207 5%BFO	118 6%zB	89 4%	26 5%	51 6%F	78 6%F	53 4%	15 4%	22 5%	46 4%	70 5%	40 4%	45 4%	53 5%	70 6%	154 4%	40 12%zOQR	8 4%	6 5%
1-2 (Net)	82 2%BIOe	55 3%zB	27 1%	5 1%	27 3%zCF	30 2%	20 1%	5 1%	6 1%	11 1%	33 2%I	18 2%	12 1%	21 2%	32 3%L	59 2%	16 5%zO	3 1%	4 4%O
4-7 (Net)	1244 30%FGNQRe	625 31%	619 29%	164 35%zF	300 38%zEF	452 33%zF	328 22%	87 21%	141 32%G	353 34%zG	455 33%zG	301 32%N	334 33%N	296 30%	314 27%	1064 31%QR	107 31%R	49 24%	25 21%
5-6 (Net)	556 14%Fe	292 15%	264 13%	80 17%zF	127 16%zF	201 15%F	148 10%	42 10%	67 15%	150 14%	187 14%	121 13%	143 14%	134 13%	159 14%	479 14%	43 12%	23 11%	12 10%
8-10 (Net)	1582 39%FGHNe	784 39%	797 38%	237 50%zDEF	327 42%F	579 42%zF	440 30%	102 25%	112 25%	425 41%GH	702 52%zGHI	449 48%zLMN	421 42%N	384 39%N	328 28%	1328 39%	116 34%	93 46%zOP	45 38%
7-10 (Net)	2186 53%FGHNPe	1079 54%	1105 53%	309 65%zEF	482 61%zF	795 58%zF	600 41%	141 35%	178 40%	602 58%zGH	940 69%zGHI	611 65%zLMN	587 58%zN	530 53%N	459 40%	1848 54%P	163 47%	118 58%PR	57 48%
9-10 (Net)	847 21%FGHNe	420 21%	427 20%	129 27%zF	179 23%F	308 23%F	230 16%	49 12%	52 12%	250 24%zGH	375 28%zGH	252 27%zLMN	227 22%N	202 20%N	166 14%	717 21%	58 17%	46 23%	27 22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 332

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Have high quality content.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	48	-	9	2	1	1	13	-	-	-	3	5	29	12	40	2
	1%FO	-	1%	1%	*	*	3%zSVY	-	-	-	2%SV	1%	1%	1%	1%	1%
2	35	2	10	2	2	4	-	1	4	-	1	1	26	5	26	2
	1%BLE	1%	1%	1%	1%	2%X	-	*	2%X	-	1%	*	1%	*	1%	1%
3	41	5	10	-	5	-	5	3	-	1	-	1	24	16	37	3
	1%K	2%	1%	-	1%	-	1%	1%	-	1%	-	*	1%	1%	1%	1%
4	84	1	25	1	6	6	14	5	1	1	-	6	48	31	72	4
	2%	*	3%	1%	2%	3%	3%	2%	*	1%	-	2%	2%	2%	2%	1%
5	242	14	54	11	20	10	26	12	17	10	2	25	172	61	206	24
	6%Fbe	5%	6%b	8%b	5%	5%	5%	5%	9%b	9%b	1%	7%b	7%ze	4%	6%	7%
6	314	32	88	12	36	18	28	10	13	7	14	19	211	93	269	23
	8%Fe	11%Yc	10%zXYc	8%	9%	9%	6%	4%	7%	6%	9%	5%	8%	6%	8%	6%
7	604	62	137	23	53	33	53	32	26	25	23	54	432	166	504	59
	15%FGNRe	21%zX	16%	15%	14%	16%	11%	14%	14%	22%X	14%	15%	17%ze	11%	14%	17%
8	735	52	156	39	63	25	86	49	35	22	31	54	498	225	609	68
	18%FGHNW	17%	18%	26%zVWc	16%	12%	18%	22%W	19%	20%	20%	15%	20%ze	15%	17%	19%
9	474	29	109	20	23	18	64	36	16	11	23	52	353	116	399	42
	12%FGHNV	10%	13%V	13%V	6%	9%	14%V	16%VW	8%	10%	15%V	14%V	14%ze	8%	11%	12%
Extremely Well 10	373	27	58	4	56	27	37	25	17	7	16	39	262	103	326	35
	9%HNtUe	9%U	7%	3%	14%zTUX	13%TU	8%	11%U	9%U	6%	10%U	11%U	10%ze	7%	9%	10%
Don't know	1151	74	208	37	125	70	147	52	59	28	43	111	474	642	999	92
	28%ACDEIJKL	25%	24%	25%	32%T	33%T	31%T	23%	31%	25%	28%	30%	19%	44%zd	29%	26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Have high quality content.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.38ADHN	7.44	7.21	7.30	7.56T	7.44	7.33	7.78zTUX	7.40	7.40	7.72T	7.57T	7.44	7.36	7.39	7.52
1-3 (Net)	124 3%BO	7 2%	29 3%	3 2%	8 2%	4 2%	18 4%	4 2%	4 2%	1 1%	4 3%	7 2%	79 3%	33 2%	103 3%	8 2%
1-4 (Net)	207 5%BFO	8 3%	54 6%	4 3%	14 4%	10 5%	32 7%	8 4%	4 2%	1 1%	4 3%	13 4%	126 5%	64 4%	176 5%	12 3%
1-2 (Net)	82 2%BIOe	2 1%	19 2%	3 2%	3 1%	4 2%	13 3%	1 *	4 2%	- -	4 3%	6 2%	55 2%	18 1%	66 2%	5 1%
4-7 (Net)	1244 30%FGNQR	110 37%XYb	304 35%zXYb	48 31%	114 29%	68 32%	121 26%	58 26%	56 30%	43 38%K	39 25%	105 28%	862 34%ze	351 24%	1052 30%	110 31%
5-6 (Net)	556 14%Fe	46 16%	142 16%zXY	23 16%	55 14%	29 13%	54 11%	21 9%	30 16%	17 15%	16 10%	45 12%	383 15%ze	154 10%	475 14%	47 13%
8-10 (Net)	1582 39%FGHNe	108 36%	324 37%	63 42%	142 36%	70 33%	187 40%	111 49%zSTVWh	68 36%	41 36%	70 45%	145 39%	1113 44%ze	445 30%	1334 38%	146 41%
7-10 (Net)	2186 53%FGHNPe	171 57%	460 53%	86 57%	195 50%	103 49%	240 51%	142 64%zTVVWh	94 50%	66 58%	93 59%	199 54%	1545 61%ze	611 42%	1838 53%	205 58%
9-10 (Net)	847 21%FGHNe	57 19%	168 19%	24 16%	79 20%	45 21%	101 21%	61 27%zTU	33 18%	18 16%	39 25%	91 25%	615 24%ze	219 15%	724 21%	77 22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 333

D3_3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide content that other websites or apps don't provide.

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	75	49	26	8	21	27	19	5	5	15	34	11	19	14	31	58	11	2	4
	2%Be	2%zB	1%	2%	3%F	2%	1%	1%	1%	1%	3%	1%	2%	1%	3%zK	2%	3%	1%	3%
2	43	32	11	4	10	19	10	2	4	8	16	10	3	18	12	31	6	2	3
	1%BL	2%zB	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	2%L	1%	1%	2%	1%	3%zO
3	87	42	46	17	17	35	19	9	15	17	29	15	23	24	26	70	12	5	1
	2%F	2%	2%	4%zF	2%	3%F	1%	2%	4%	2%	2%	2%	2%	2%	2%	2%	3%	2%	1%
4	112	64	48	18	20	37	36	9	9	35	39	32	31	23	25	85	20	4	3
	3%c	3%	2%	4%	3%	3%	2%	2%	2%	3%	3%	3%	3%	2%	2%	2%	6%zOQ	2%	3%
5	322	155	166	50	69	119	84	19	29	102	115	76	97	71	77	260	35	22	5
	8%FGRe	8%	8%	11%zF	9%F	9%F	6%	5%	7%	10%zG	8%G	8%	10%N	7%	7%	8%R	10%R	11%R	4%
6	375	186	190	60	72	152	91	17	44	103	160	94	92	101	88	324	27	13	11
	9%FGe	9%	9%	13%zF	9%F	11%zF	6%	4%	10%G	10%G	12%zG	10%	9%	10%	8%	9%	8%	7%	9%
7	568	291	277	73	148	202	144	30	51	160	246	145	147	151	125	488	44	27	8
	14%FGNRe	15%	13%	16%F	19%zEF	15%F	10%	7%	12%	15%G	18%zGH	15%N	15%N	15%N	11%	14%R	13%R	13%R	7%
8	604	302	302	84	140	219	161	47	49	153	250	182	157	128	137	511	42	34	17
	15%FNe	15%	14%	18%F	18%zF	16%F	11%	11%	11%	15%	18%zGH	19%zMN	16%N	13%	12%	15%	12%	17%	14%
9	364	183	181	53	78	136	98	25	24	103	167	106	106	76	76	317	23	17	8
	9%FHNe	9%	9%	11%F	10%F	10%F	7%	6%	5%	10%H	12%zGH	11%zMN	10%N	8%	7%	9%	7%	8%	6%
Extremely Well 10	261	123	138	42	51	104	65	21	15	66	117	69	70	63	61	216	16	18	11
	6%FHe	6%	7%	9%zF	6%	8%F	4%	5%	3%	6%	9%zH	7%	7%	6%	5%	6%	5%	9%	10%zOP
Don't know	1289	572	716	62	158	315	753	223	196	279	186	201	268	326	494	1076	109	57	47
	31%ACDEIJKLTd	29%	34%zA	13%	20%C	23%C	51%zCDE	55%zHIJ	44%zIJ	27%J	14%	21%	26%K	33%KL	43%zKLM	31%	32%	28%	40%zOQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.91AHNP	6.81	7.02zA	6.91	6.89	6.91	6.93	7.02	6.58	6.93H	7.02zH	7.11zMN	6.97N	6.83	6.70	6.96zP	6.32	7.05P	6.88P
1-3 (Net)	205 5%BFe	123 6%zB	82 4%	29 6%F	48 6%F	81 6%F	47 3%	16 4%	25 6%	40 4%	79 6%	36 4%	44 4%	56 6%	69 6%K	158 5%	29 8%zO	9 5%	9 7%
1-4 (Net)	317 8%BFOce	187 9%zB	130 6%	48 10%F	68 9%F	118 9%F	83 6%	25 6%	34 8%	75 7%	118 9%	67 7%	76 7%	80 8%	94 8%	244 7%	48 14%zOQ	13 7%	12 10%
1-2 (Net)	118 3%BFe	81 4%zB	37 2%	12 3%	31 4%F	46 3%F	29 2%	7 2%	10 2%	23 2%	50 4%	21 2%	22 2%	32 3%	43 4%	89 3%	17 5%zO	5 2%	7 6%zOQ
4-7 (Net)	1377 34%FGNRe	695 35%	680 32%	203 43%zF	309 39%zF	510 37%zF	356 24%	75 18%	133 30%G	400 38%zGH	560 41%zGH	346 37%zN	368 36%N	347 35%N	316 27%	1158 34%R	126 36%R	66 33%R	27 23%
5-6 (Net)	697 17%FGNe	340 17%	356 17%	111 23%zDF	141 18%F	271 20%zF	175 12%	36 9%	73 17%G	205 20%zG	275 20%zG	170 18%N	189 19%N	172 17%	165 14%	584 17%	62 18%	36 18%	15 13%
8-10 (Net)	1230 30%FGHNP Se	608 30%	621 30%	179 38%zF	269 34%zF	459 34%zF	323 22%	93 23%	87 20%	321 31%GH	533 39%zGHI	357 38%zLMN	333 33%MN	267 27%	273 24%	1044 30%P	81 24%	69 34%P	36 30%
7-10 (Net)	1798 44%FGHNP RSe	899 45%	897 43%	253 53%zF	417 53%zF	661 48%zF	468 32%	123 30%	138 31%	481 46%GH	780 57%zGHI	502 53%zLMN	480 47%zN	418 42%N	399 35%	1532 45%PR	126 36%	96 48%PR	45 37%
9-10 (Net)	626 15%FHNe	307 15%	319 15%	95 20%zF	128 16%F	239 18%zF	163 11%	46 11%	38 9%	168 16%H	283 21%zGHI	175 19%zMN	176 17%N	139 14%	136 12%	533 16%	39 11%	34 17%	19 16%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	75	10	12	2	8	3	16	-	-	-	1	7	53	14	67	3
	2%Be	3%Yh	1%	1%	2%	1%	3%zTYh	-	-	-	1%	2%	2%e	1%	2%	1%
2	43	4	9	2	-	4	1	2	4	2	3	1	29	12	32	4
	1%BL	1%	1%	1%	-	2%VX	*	1%	2%VX	2%VX	2%V	*	1%	1%	1%	1%
3	87	21	16	1	5	4	7	2	2	1	2	9	53	31	73	10
	2%F	7%zTUVWX	2%	1%	1%	2%	2%	1%	1%	1%	1%	2%	2%	2%	2%	3%
		Yhbc														
4	112	12	31	4	11	6	11	6	2	3	*	*	73	33	90	13
	3%c	4%c	4%c	2%c	3%c	3%c	2%c	3%c	1%	2%c	*	*	3%	2%	3%	4%
5	322	23	71	18	29	11	28	18	17	7	8	30	223	86	280	28
	8%FGRe	8%	8%	12%X	7%	5%	6%	8%	9%	6%	5%	8%	9%ze	6%	8%	8%
6	375	29	92	21	35	21	34	16	23	12	11	30	272	96	305	38
	9%FGe	10%	11%	14%X	9%	10%	7%	7%	12%	11%	7%	8%	11%ze	7%	9%	11%
7	568	40	125	26	40	27	67	39	24	25	24	51	402	160	476	60
	14%FGNRe	13%	14%	17%	10%	13%	14%	17%V	13%	22%zV	15%	14%	16%ze	11%	14%	17%
8	604	32	130	24	49	27	76	46	32	15	22	58	426	167	502	47
	15%FNe	11%	15%	16%	13%	13%	16%	21%zSV	17%	14%	14%	16%	17%ze	11%	14%	13%
9	364	18	83	13	36	18	47	27	11	10	19	37	265	94	318	24
	9%FHNe	6%	10%	8%	9%	8%	10%	12%	6%	9%	12%	10%	10%ze	6%	9%	7%
Extremely Well 10	261	17	56	6	34	16	28	13	10	5	10	21	192	66	225	25
	6%FHe	6%	6%	4%	9%	8%	6%	6%	5%	5%	7%	6%	8%ze	4%	6%	7%
Don't know	1289	93	241	36	142	76	157	56	62	31	57	125	541	713	1120	104
	31%ACDEI	31%	28%	23%	36%TUY	36%UY	33%	25%	33%	28%	36%U	34%U	21%	48%zd	32%	29%
	JKLTd															

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 333

D3_3. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide content that other websites or apps don't provide.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.91AHNP	6.25	6.93S	6.78	7.12S	7.01S	7.00S	7.30zSU	6.96S	7.00S	7.36SU	7.10S	6.96	6.89	6.92	6.83
1-3 (Net)	205	35	36	5	13	10	24	4	6	4	5	16	135	58	172	17
	5%8Fe	12%zTUVWX	4%	3%	3%	5%	5%	2%	3%	3%	3%	4%	5%	4%	5%	5%
1-4 (Net)	317	47	67	8	24	16	35	10	8	6	6	16	208	91	263	30
	8%BF0ce	16%zTUVWX	8%	6%	6%	7%	7%	4%	4%	6%	4%	4%	8%e	6%	8%	8%
1-2 (Net)	118	14	21	4	8	7	17	2	4	2	3	8	82	26	99	7
	3%8Fe	5%Y	2%	2%	2%	3%	4%	1%	2%	2%	2%	2%	3%e	2%	3%	2%
4-7 (Net)	1377	103	319	68	115	65	141	79	66	47	43	111	969	374	1150	140
	34%FGNRe	35%	37%VX	45%zVWXb	30%	31%	30%	35%	35%	42%	28%	30%	38%ze	25%	33%	39%zf
5-6 (Net)	697	52	163	39	64	33	62	34	39	19	19	60	495	182	584	66
	17%FGNe	17%	19%X	26%zVWXY	16%	15%	13%	15%	21%X	17%	12%	16%	20%ze	12%	17%	19%
8-10 (Net)	1230	67	268	43	119	61	151	86	53	31	51	115	883	326	1045	95
	30%FGHNP	22%	31%S	28%	31%	29%	32%S	38%zS	28%	27%	33%	31%S	35%ze	22%	30%	27%
7-10 (Net)	1798	107	393	68	160	88	218	125	77	56	75	166	1285	486	1521	156
	44%FGHNP	36%	46%S	45%	41%	41%	46%S	56%zSTVW	41%	50%S	48%	45%	51%ze	33%	44%	44%
9-10 (Net)	626	35	138	19	70	34	75	39	21	15	29	58	457	159	543	49
	15%FHNe	12%	16%	12%	18%	16%	16%	18%	11%	14%	18%	16%	18%ze	11%	16%	14%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 334

D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Present content in a unique/innovative way.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	72	51	21	11	20	27	14	4	4	17	31	8	18	17	29	50	17	3	2
	2%BFKOTe	3%zB	1%	2%	3%F	2%	1%	1%	1%	2%	2%	1%	2%	2%	3%K	1%	5%zO	2%	2%
2	63	37	25	7	18	19	19	6	5	20	18	13	9	18	22	51	8	1	3
	2%X	2%	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%	2%	2%	1%	2%	*	2%
3	81	47	35	14	12	29	26	2	13	19	29	16	25	16	24	65	9	5	2
	2%	2%	2%	3%	1%	2%	2%	*	3%G	2%	2%	2%	2%	2%	2%	2%	3%	3%	1%
4	118	67	50	19	22	52	25	13	11	25	51	38	30	30	19	95	17	3	3
	3%FN	3%	2%	4%F	3%	4%zF	2%	3%	2%	2%	4%z	4%zN	3%	3%	2%	3%	5%	2%	2%
5	356	189	167	54	84	127	91	23	36	102	128	87	88	86	96	291	38	22	6
	9%FRWe	9%	8%	11%zF	11%F	9%F	6%	6%	8%	10%G	9%	9%	9%	9%	8%	8%R	11%R	11%R	5%
6	406	195	211	65	76	154	111	22	44	106	166	109	109	98	89	345	34	16	11
	10%FGNef	10%	10%	14%zF	10%	11%F	7%	5%	10%G	10%G	12%zG	12%N	11%N	10%	8%	10%	10%	8%	9%
7	570	275	294	64	133	201	172	36	56	153	225	144	150	149	127	491	36	30	13
	14%FGNe	14%	14%	14%	17%zF	15%	12%	9%	13%	15%G	17%zG	15%N	15%N	15%N	11%	14%	10%	15%	11%
8	627	315	312	85	149	244	149	45	42	169	288	177	172	145	133	525	50	37	14
	15%FGHNe	16%	15%	18%F	19%zF	18%zF	10%	11%	10%	16%GH	21%zGH	19%zMN	17%N	15%	12%	15%	15%	18%	12%
9	351	191	160	48	85	120	97	19	23	105	163	99	93	84	74	302	27	13	9
	9%FGHNV he	10%	8%	10%F	11%zF	9%	7%	5%	5%	10%GH	12%zGH	11%zN	9%	8%	6%	9%	8%	7%	8%
Extremely Well 10	239	102	138	41	44	84	71	17	19	69	92	61	67	58	53	205	12	14	8
	6%	5%	7%	9%zF	6%	6%	5%	4%	4%	7%	7%	6%	7%	6%	5%	6%	4%	7%	7%
Don't know	1217	530	687	66	140	306	705	220	187	252	167	188	252	294	484	1017	96	57	48
	30%ACDEI JKLTd	26%	33%zA	14%	18%	22%CD	48%zCDE	54%zHU	42%zU	24%I	12%	20%	25%K	30%K	42%zKLM	30%	28%	28%	40%zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 334

D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Present content in a unique/innovative way.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.83ANPS	6.69	6.97zA	6.80	6.82	6.81	6.87	6.84	6.59	6.90	6.93zH	6.98zN	6.91N	6.81	6.58	6.88zP	6.21	6.94P	6.89P
1-3 (Net)	216 5%BFGKOe	135 7%zB	81 4%	32 7%F	50 6%	75 6%	60 4%	11 3%	22 5%	56 5%	78 6%G	37 4%	52 5%	51 5%	76 7%K	166 5%	34 10%zOQ	9 5%	7 6%
1-4 (Net)	334 8%BFOe	203 10%zB	131 6%	51 11%zF	71 9%F	127 9%F	85 6%	24 6%	33 7%	82 8%	130 10%	75 8%	82 8%	81 8%	95 8%	261 8%	50 15%zOQR	12 6%	10 8%
1-2 (Net)	135 3%BFKOe	89 4%zB	46 2%	17 4%	38 5%zF	46 3%	34 2%	9 2%	9 2%	37 4%	49 4%	21 2%	27 3%	35 4%	52 4%zK	101 3%	24 7%zOQ	4 2%	5 5%
4-7 (Net)	1450 35%FGNRef	727 36%	721 34%	202 43%zF	315 40%zF	534 39%zF	399 27%	94 23%	147 33%G	387 37%G	570 42%zGHI	377 40%zN	378 37%N	364 37%N	331 29%	1221 36%R	126 36%R	71 35%	32 27%
5-6 (Net)	763 19%FGNRXef	384 19%	377 18%	119 25%zF	161 21%F	281 21%zF	202 14%	45 11%	80 18%G	208 20%G	294 22%zG	196 21%N	198 19%	185 19%	185 16%	636 18%	73 21%R	38 19%	16 14%
8-10 (Net)	1217 30%FGHNe	607 30%	610 29%	174 37%zF	278 36%zF	449 33%zF	316 21%	82 20%	85 19%	344 33%zGH	543 40%zGHI	337 36%zMN	332 33%N	287 29%N	261 23%	1032 30%	89 26%	64 32%	32 27%
7-10 (Net)	1787 44%FGHNPe	883 44%	904 43%	238 50%zF	411 53%zF	650 48%zF	488 33%	118 29%	141 32%	498 48%zGH	768 57%zGHI	481 51%zMN	482 48%zN	436 44%N	388 34%	1522 44%P	125 36%	94 47%P	45 38%
9-10 (Net)	590 14%FGHNe	292 15%	298 14%	89 19%zF	129 16%F	205 15%F	167 11%	36 9%	43 10%	175 17%zGH	255 19%zGH	160 17%zN	161 16%N	142 14%	128 11%	507 15%	39 11%	27 13%	18 15%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 334

D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Present content in a unique/innovative way.

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	72	5	7	2	6	3	19	-	1	1	2	5	47	16	68	2
	2%BFKOTe	2%	1%	1%	1%	1%	4%zTY	-	*	1%	2%	1%	2%	1%	2%	1%
2	63	12	13	3	1	6	1	6	4	4	-	2	42	17	50	6
	2%X	4%zVXbc	2%	2%X	*	3%VX	*	3%VX	2%X	3%VX	-	1%	2%	1%	1%	2%
3	81	11	20	1	15	4	3	2	2	-	2	5	54	26	72	5
	2%	4%X	2%	1%	4%zX	2%	1%	1%	1%	-	1%	1%	2%	2%	2%	1%
4	118	8	28	9	5	3	16	7	7	3	1	8	77	37	99	10
	3%FN	3%	3%	6%Vb	1%	1%	3%	3%	4%	3%	1%	2%	3%	3%	3%	3%
5	356	35	86	17	27	7	32	13	21	9	12	32	246	96	296	43
	9%FRWe	12%W	10%W	11%W	7%	3%	7%	6%	11%W	8%	8%	9%W	10%ze	7%	8%	12%z
6	406	23	89	20	44	21	35	21	21	16	20	35	283	117	324	42
	10%FGNef	8%	10%	13%	11%	10%	7%	9%	11%	14%	12%	9%	11%ze	8%	9%	12%
7	570	40	137	25	42	31	64	40	22	14	15	60	390	169	468	68
	14%FGNe	13%	16%	17%	11%	15%	14%	18%V	12%	12%	10%	16%	15%ze	11%	13%	19%zf
8	627	35	136	19	62	26	75	46	31	23	29	45	460	161	535	46
	15%FGHNe	12%	16%	13%	16%	12%	16%	21%SSWc	16%	20%	18%	12%	18%ze	11%	15%	13%
9	351	23	78	16	19	24	47	21	5	7	19	42	265	80	301	26
	9%FGHNVh	8%	9%Vh	10%Vh	5%	11%Vh	10%Vh	9%h	3%	7%	12%Vh	12%Vh	10%ze	5%	9%	7%
Extremely Well 10	239	17	50	4	35	17	28	11	12	6	11	14	158	76	214	14
	6%	6%	6%	2%	9%zUc	8%	6%	5%	6%	6%	7%	4%	6%	5%	6%	4%
Don't know	1217	90	221	36	134	71	153	56	62	30	45	118	506	675	1060	94
	30%ACDEIJKLTd	30%	26%	24%	35%TUY	34%T	32%T	25%	33%	27%	29%	32%	20%	46%zrd	30%	26%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 334

D3_4. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Present content in a unique/innovative way.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	6.83ANPS	6.43	6.86S	6.59	6.97S	7.14S	6.92	7.08S	6.71	6.87	7.26SU	6.95S	6.87	6.80	6.84	6.69
1-3 (Net)	216	28	40	6	22	12	23	9	7	4	5	13	144	59	190	13
	5%BFKOE	9%zTbc	5%	4%	6%	6%	5%	4%	4%	4%	3%	3%	6%e	4%	5%	4%
1-4 (Net)	334	36	68	15	26	15	39	16	13	8	6	20	221	96	289	24
	8%BFKE	12%bc	8%	10%	7%	7%	8%	7%	7%	4%	4%	6%	9%e	7%	8%	7%
1-2 (Net)	135	16	20	5	7	8	20	6	5	4	2	8	90	33	118	8
	3%BFKE	6%TV	2%	3%	2%	4%	4%	3%	2%	4%	2%	2%	4%	2%	3%	2%
4-7 (Net)	1450	107	340	71	118	63	148	81	70	42	48	134	996	420	1187	163
	35%FGNRe	36%	39%zVWX	47%zVWXb	30%	29%	31%	36%	38%	37%	31%	37%	39%ze	29%	34%	46%zf
5-6 (Net)	763	59	175	37	71	28	67	34	42	25	32	67	529	213	620	85
	19%FGNRX	20%	20%X	24%WX	18%	13%	14%	15%	22%X	22%	20%	18%	21%ze	15%	18%	24%zf
8-10 (Net)	1217	74	264	38	116	66	150	79	48	36	59	102	883	318	1050	86
	30%FGHNe	25%	31%	25%	30%	31%	32%	35%S	26%	32%	38%S	28%	35%ze	22%	30%g	24%
7-10 (Net)	1787	114	400	64	158	97	214	119	70	50	74	162	1273	487	1519	154
	44%FGHNP	38%	46%	42%	40%	46%	45%	53%zSVh	37%	44%	47%	44%	50%ze	33%	44%	43%
9-10 (Net)	590	40	128	20	54	40	75	32	17	14	30	57	423	156	515	40
	14%FGHNe	13%	15%	13%	14%	19%h	16%	14%	9%	12%	19%h	15%	17%ze	11%	15%	11%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 335

D3_5. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	46	33	14	4	12	16	13	5	2	8	16	6	13	6	22	33	10	2	2
	1%B	2%zB	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%zKM	1%	3%zO	1%	1%
2	38	22	15	4	11	13	9	2	4	8	11	5	6	14	12	25	10	1	1
	1%O	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	3%zO	1%	1%
3	60	31	29	5	11	20	24	7	8	14	22	14	18	9	18	49	5	4	2
	1%	2%	1%	1%	1%	1%	2%	2%	2%	1%	2%	2%	2%	1%	2%	1%	2%	2%	2%
4	90	54	35	12	26	38	15	9	6	22	38	16	23	29	22	69	18	1	2
	2%Fc	3%	2%	3%F	3%F	3%F	1%	2%	1%	2%	3%	2%	2%	3%	2%	2%	5%zOQ	1%	2%
5	278	141	137	33	61	101	83	21	37	84	86	55	77	71	75	236	23	14	5
	7%	7%	7%	7%	8%	7%	6%	5%	8%	8%	6%	6%	8%	7%	7%	7%	7%	7%	5%
6	379	190	189	53	73	153	100	31	39	118	130	101	100	85	93	326	31	14	8
	9%Fe	10%	9%	11%F	9%	11%zF	7%	8%	9%	11%z	10%	11%	10%	9%	8%	9%	9%	7%	7%
7	588	280	308	84	147	211	146	32	65	147	261	159	154	136	139	496	45	31	15
	14%FGNe	14%	15%	18%zF	19%zF	15%F	10%	8%	15%G	14%G	19%zGI	17%zN	15%	14%	12%	14%	13%	16%	13%
8	719	377	342	106	167	261	185	44	44	198	311	187	189	198	145	606	55	43	15
	18%FGHNR	19%	16%	22%zF	21%zF	19%F	12%	11%	10%	19%GH	23%zGH	20%zN	19%N	20%N	13%	18%	16%	21%R	13%
9	379	191	187	57	89	136	97	25	30	107	172	104	101	87	87	320	35	13	11
	9%FNe	10%	9%	12%zF	11%F	10%F	7%	6%	7%	10%G	13%zGH	11%zN	10%	9%	8%	9%	10%	6%	10%
Extremely Well 10	294	139	155	49	45	109	90	18	23	84	128	94	73	57	70	245	19	20	10
	7%e	7%	7%	10%zDF	6%	8%	6%	4%	5%	8%G	9%zGH	10%zMN	7%	6%	6%	7%	6%	10%	9%
Don't know	1230	542	686	66	141	306	716	213	185	250	185	199	259	305	468	1030	93	60	47
	30%ACDEIJKLd	27%	33%zA	14%	18%	22%CD	48%zCDE	52%zHU	42%zU	24%I	14%	21%	26%K	31%K	41%zKLM	30%	27%	30%	40%zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 335

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Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.16NP	7.08	7.24	7.36zD	7.05	7.14	7.15	6.89	6.90	7.21H	7.33zGH	7.41zLMN	7.14	7.12	6.94	7.19P	6.68	7.37P	7.26P
1-3 (Net)	144	85	58	14	34	50	47	14	14	30	48	25	38	29	52	107	25	7	5
	4%BO	4%zB	3%	3%	4%	4%	3%	3%	3%	3%	4%	3%	4%	3%	5%K	3%	7%zO	3%	4%
1-4 (Net)	234	139	94	25	60	87	61	23	20	51	86	41	61	58	74	176	43	8	7
	6%BFKOe	7%zB	4%	5%	8%zF	6%F	4%	6%	5%	5%	6%	4%	6%	6%	6%	5%	13%zOQR	4%	6%
1-2 (Net)	84	55	29	9	23	29	23	7	7	16	27	11	20	20	34	58	20	3	3
	2%BKO	3%zB	1%	2%	3%	2%	2%	2%	2%	2%	2%	1%	2%	2%	3%zK	2%	6%zOQ	1%	2%
4-7 (Net)	1335	665	670	182	307	502	344	94	146	371	514	330	354	321	330	1128	117	60	30
	33%FGNRV e	33%	32%	38%zF	39%zF	37%zF	23%	23%	33%G	36%zG	38%zG	35%N	35%N	32%	29%	33%R	34%R	30%	25%
5-6 (Net)	657	331	326	86	134	254	183	52	76	202	216	155	177	156	168	562	54	27	13
	16%FRe	17%	16%	18%F	17%F	19%zF	12%	13%	17%	19%zG	16%	17%	17%	16%	15%	16%R	16%	14%	11%
8-10 (Net)	1392	707	685	212	301	507	373	87	96	390	611	386	363	341	302	1171	109	76	37
	34%FGHNe	35%	33%	45%zEF	38%zF	37%zF	25%	21%	22%	37%zGH	45%zGHI	41%zLMN	36%N	34%N	26%	34%	32%	37%	31%
7-10 (Net)	1980	987	992	296	448	717	519	119	160	536	871	545	517	477	442	1667	154	107	51
	48%FGHNe	49%	47%	63%zEF	57%zF	53%zF	35%	29%	36%	52%zGH	64%zGHI	58%zLMN	51%N	48%N	38%	49%	45%	53%R	43%
9-10 (Net)	673	330	343	106	134	245	188	43	52	191	300	198	174	144	157	565	54	33	22
	16%FGHNe	17%	16%	22%zDF	17%F	18%F	13%	11%	12%	18%GH	22%zGH	21%zMN	17%	14%	14%	16%	16%	16%	18%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 335

D3_5. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	46	1	7	1	2	1	14	-	-	-	1	6	25	13	41	2
	1%B	*	1%	1%	*	*	3%zSTVY	-	-	-	1%	2%	1%	1%	1%	1%
2	38	1	9	-	1	2	1	2	4	1	3	1	28	9	30	2
	1%O	*	1%	-	*	1%	*	1%	2%X	1%	2%	*	1%	1%	1%	*
3	60	9	13	1	7	6	2	4	3	-	-	3	38	19	50	10
	1%	3%X	2%	1%	2%	3%X	*	2%	2%	-	-	1%	1%	1%	1%	3%
4	90	3	21	8	3	2	19	4	4	5	-	2	61	23	78	8
	2%Fc	1%	2%	5%zSVWbc	1%	1%	4%zVbc	2%	2%	4%Vbc	-	*	2%	2%	2%	2%
5	278	15	79	15	24	10	35	14	15	6	4	20	183	87	238	20
	7%	5%	9%zb	10%b	6%	5%	7%	6%	8%	5%	3%	5%	7%	6%	7%	6%
6	379	38	89	19	35	18	34	14	22	8	16	35	264	108	316	39
	9%Fe	13%XY	10%	12%	9%	9%	7%	6%	12%	7%	10%	10%	10%ze	7%	9%	11%
7	588	58	140	21	43	27	53	29	27	25	27	46	407	168	488	58
	14%FGNe	19%zVX	16%	14%	11%	13%	11%	13%	15%	22%VX	17%	13%	16%ze	11%	14%	16%
8	719	51	140	29	53	34	92	61	29	21	29	66	514	195	603	62
	18%FGHNR	17%	16%	19%	14%	16%	19%	27%zSTVW	15%	19%	19%	18%	20%ze	13%	17%	18%
9	379	18	81	18	37	18	45	26	10	10	13	45	281	94	326	32
	9%FNe	6%	9%	12%	9%	8%	9%	12%	5%	9%	8%	12%Sh	11%ze	6%	9%	9%
Extremely Well 10	294	27	53	4	39	23	30	14	10	6	16	24	206	81	253	26
	7%e	9%U	6%	3%	10%U	11%U	6%	6%	5%	5%	10%U	6%	8%ze	6%	7%	7%
Don't know	1230	77	231	36	146	72	149	56	63	32	49	118	522	672	1066	98
	30%ACDEIJKLd	26%	27%	24%	37%zSTUY	34%	32%	25%	34%	29%	31%	32%	21%	46%zd	31%	27%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 335

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Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.16NP	7.20	7.01	6.92	7.45zTUXh	7.41h	7.04	7.45TUH	6.87	7.26	7.57TUXh	7.35Th	7.22z	7.09	7.16	7.17
1-3 (Net)	144 4%BO	11 4%	30 3%	3 2%	10 2%	8 4%	17 4%	6 3%	7 4%	1 1%	3 2%	11 3%	90 4%	41 3%	121 3%	13 4%
1-4 (Net)	234 6%BFKOe	14 5%	51 6%	10 7%	13 3%	10 5%	35 8%Vc	10 4%	11 6%	5 5%	3 2%	13 3%	151 6%	65 4%	199 6%	21 6%
1-2 (Net)	84 2%BKO	2 1%	17 2%	1 1%	3 1%	2 1%	15 3%V	2 1%	4 2%	1 1%	3 2%	8 2%	52 2%	22 2%	71 2%	4 1%
4-7 (Net)	1335 33%FGNRV e	114 38%VWYc	329 38%VWXYc	62 41%VWXYc	105 27%	57 27%	141 30%	60 27%	67 36%	43 38%	46 30%	103 28%	915 36%ze	387 26%	1119 32%	125 35%
5-6 (Net)	657 16%FR	53 18%	168 19%zY	34 22%Y	59 15%	28 13%	69 15%	28 12%	36 19%	14 12%	20 13%	55 15%	447 18%ze	195 13%	553 16%	59 17%
8-10 (Net)	1392 34%FGHNe	97 32%	274 32%	51 33%	129 33%	74 35%	166 35%	102 45%zSTVXh	49 26%	37 33%	58 37%	135 37%	1002 40%ze	371 25%	1181 34%	120 34%
7-10 (Net)	1980 48%FGHNe	155 52%	414 48%	71 47%	172 44%	102 48%	219 46%	130 58%zTVXh	76 41%	61 54%	85 54%	181 49%	1409 56%ze	539 37%	1669 48%	178 50%
9-10 (Net)	673 16%FGHNe	45 15%	134 15%	22 14%	76 20%h	40 19%	74 16%	40 18%	20 11%	16 14%	29 18%	68 19%	487 19%ze	176 12%	579 17%	58 16%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 336

D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide distinctive online programmes and content.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Well 1	44	31	13	3	15	16	11	3	4	5	18	5	13	6	20	32	8	2	3
	1%B	2%zB	1%	1%	2%	1%	1%	1%	1%	*	1%	1%	1%	1%	2%zK	1%	2%zO	1%	2%
2	41	27	14	6	10	20	5	2	5	10	11	8	5	16	11	30	7	1	2
	1%BFe	1%	1%	1%F	1%F	1%F	*	*	1%	1%	1%	1%	1%	2%	1%	1%	2%	*	2%
3	52	29	23	9	13	17	13	4	7	12	17	7	12	14	19	36	12	3	2
	1%O	1%	1%	2%	2%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	1%	3%zO	1%	1%
4	101	67	34	12	25	41	23	8	11	23	45	29	23	21	27	78	19	3	1
	2%BF	3%zB	2%	3%	3%F	3%F	2%	2%	3%	2%	3%z	3%	2%	2%	2%	2%	5%zOQR	1%	1%
5	322	151	169	38	65	128	91	29	37	102	103	57	104	74	87	272	26	17	7
	8%FKe	8%	8%	8%	8%	9%zF	6%	7%	8%	10%z	8%	6%	10%zK	7%	8%	8%	8%	9%	6%
6	392	193	198	66	79	148	98	26	34	118	142	104	111	91	86	344	30	13	6
	10%FNRe	10%	9%	14%zF	10%F	11%F	7%	6%	8%	11%G	10%G	11%N	11%N	9%	7%	10%R	9%	6%	5%
7	592	297	295	86	153	211	143	31	58	139	279	157	152	154	129	510	39	26	17
	14%FGNe	15%	14%	18%zF	20%zEF	15%F	10%	8%	13%G	13%G	21%zGHI	17%zN	15%N	15%N	11%	15%	11%	13%	14%
8	692	344	347	96	152	244	201	44	64	196	280	188	184	169	153	573	61	45	14
	17%FGNRe	17%	17%	20%F	19%F	18%F	14%	11%	14%	19%G	21%zGH	20%zN	18%N	17%	13%	17%R	18%	22%zOR	11%
9	354	189	165	52	86	129	88	24	19	96	161	107	83	83	81	296	28	16	15
	9%FHNe	9%	8%	11%F	11%zF	9%F	6%	6%	4%	9%H	12%zGH	11%zLN	8%	8%	7%	9%	8%	8%	12%z
Extremely Well 10	263	118	145	44	45	99	75	18	19	76	116	76	76	55	55	223	12	20	8
	6%FNe	6%	7%	9%zDF	6%	7%	5%	4%	4%	7%	9%zGH	8%zN	8%N	6%	5%	6%	4%	10%zP	7%
Don't know	1248	552	696	62	140	314	731	218	183	263	186	202	250	312	484	1042	103	57	46
	30%ACDEIJKLTd	28%	33%zA	13%	18%C	23%CD	49%zCDE	54%zHU	41%zU	25%J	14%	21%	25%	31%KL	42%zKLM	30%	30%	28%	39%zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 336

D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide distinctive online programmes and content.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.06AHNP	6.96	7.17zA	7.16	6.98	7.01	7.15	6.98	6.75	7.12H	7.20zH	7.30zLMN	7.05	7.04	6.83	7.09P	6.51	7.39zOP	7.13P
1-3 (Net)	137	88	49	18	38	53	29	9	16	27	46	21	31	36	50	98	28	5	7
	3%BFKOe	4%zB	2%	4%F	5%zF	4%F	2%	2%	4%	3%	3%	2%	3%	4%	4%K	3%	8%zOQ	3%	6%O
1-4 (Net)	238	154	83	30	62	93	52	17	28	50	92	50	53	58	77	176	46	8	8
	6%BF0Ve	8%zB	4%	6%F	8%zF	7%F	4%	4%	6%	5%	7%	5%	5%	6%	7%	5%	13%zOQR	4%	6%
1-2 (Net)	85	58	27	9	25	36	16	5	9	15	30	14	19	22	31	62	16	3	5
	2%BF0Ve	3%zB	1%	2%	3%F	3%F	1%	1%	2%	1%	2%	1%	2%	2%	3%	2%	5%zOQ	1%	4%zOQ
4-7 (Net)	1407	708	696	202	323	527	355	94	141	382	569	346	390	341	330	1204	113	59	30
	34%FGNRW Xe	35%	33%	43%zF	41%zF	39%zF	24%	23%	32%G	37%G	42%zGHI	37%N	38%zN	34%N	29%	35%R	33%	29%	26%
5-6 (Net)	714	344	368	104	145	276	189	54	72	220	245	160	215	165	173	615	56	30	13
	17%FNRe	17%	18%	22%zF	18%F	20%zF	13%	13%	16%	21%zG	18%	17%	21%zKMN	17%	15%	18%R	16%	15%	11%
8-10 (Net)	1309	652	657	191	283	471	364	86	101	368	556	371	343	307	288	1092	101	81	36
	32%FGHNe	33%	31%	40%zEF	36%zF	35%zF	25%	21%	23%	35%zGH	41%zGHI	39%zLMN	34%N	31%N	25%	32%	29%	40%zOPR	30%
7-10 (Net)	1901	949	951	277	436	681	507	118	159	507	836	528	495	462	417	1602	140	107	53
	46%FGHNe	47%	45%	58%zEF	56%zEF	50%zF	34%	29%	36%	49%GH	62%zGHI	56%zLMN	49%N	46%N	36%	47%	41%	53%zP	44%
9-10 (Net)	617	307	310	95	131	227	163	42	37	172	277	183	160	139	135	519	40	36	23
	15%FGHNe	15%	15%	20%zF	17%F	17%F	11%	10%	8%	17%GH	20%zGHI	20%zMN	16%N	14%	12%	15%	12%	18%	19%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 336

D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide distinctive online programmes and content.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Well 1	44	-	7	-	1	2	14	*	-	-	2	5	25	11	38	2
	1%B	-	1%	-	*	1%	3%zSTV	*	-	-	2%	1%	1%	1%	1%	1%
2	41	5	6	3	1	4	3	1	4	-	1	3	36	5	36	-
	1%BFe	2%	1%	2%	*	2%	1%	*	2%	-	1%	1%	1%ze	*	1%	-
3	52	8	10	-	4	3	4	4	-	1	-	2	27	20	44	7
	1%O	3%	1%	-	1%	1%	2%	-	1%	-	1%	1%	1%	1%	1%	2%
4	101	6	27	3	6	2	12	6	5	5	1	5	66	32	90	3
	2%BF	2%	3%	2%	1%	1%	3%	3%	3%	5%	1%	1%	3%	2%	3%	1%
5	322	25	77	18	33	10	33	16	17	8	6	29	212	97	269	32
	8%FKe	8%	9%	12%Wb	8%	5%	7%	7%	9%	7%	4%	8%	8%	7%	8%	9%
6	392	36	112	16	36	17	33	15	19	17	12	31	284	100	318	38
	10%FNRe	12%	13%zXY	10%	9%	8%	7%	10%	15%XY	8%	8%	8%	11%ze	7%	9%	11%
7	592	49	129	26	49	25	58	35	31	14	33	61	410	174	507	52
	14%FGNe	16%	15%	17%	13%	12%	12%	16%	17%	13%	21%VX	17%	16%ze	12%	15%	14%
8	692	42	145	27	62	30	86	58	27	20	29	46	476	207	584	62
	17%FGNRe	14%	17%	18%	16%	14%	18%	26%zSTVW hc	14%	18%	19%	13%	19%ze	14%	17%	17%
9	354	17	76	9	24	20	49	20	7	7	17	50	273	77	289	38
	9%FHNe	6%	9%	6%	6%	9%	10%h	9%	4%	6%	11%h	14%zSTUV h	11%ze	5%	8%	11%
Extremely Well 10	263	23	47	7	40	18	30	14	11	7	9	17	188	69	234	18
	6%FNe	8%	5%	5%	10%zTc	9%	6%	6%	6%	6%	6%	5%	7%ze	5%	7%	5%
Don't know	1248	87	229	42	134	81	150	55	64	33	45	120	532	679	1078	103
	30%ACDEI JKLTd	29%	27%	28%	34%TY	38%zTY	32%	25%	34%	30%	29%	33%	21%	46%zd	31%	29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 336

D3_6. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Provide distinctive online programmes and content.

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.06AHNP	6.92	6.96	6.90	7.33zT	7.29	7.08	7.32	6.90	7.03	7.37	7.16	7.12z	7.01	7.06	7.15
1-3 (Net)	137 3%BFKOe	13 4%	23 3%	3 2%	6 2%	9 4%	21 4%	4 2%	4 2%	1 1%	3 2%	10 3%	87 3%	36 2%	118 3%	9 3%
1-4 (Net)	238 6%BFOVe	19 6%	50 6%	6 4%	12 3%	11 5%	33 7%V	11 5%	9 5%	6 5%	5 3%	15 4%	154 6%	68 5%	208 6%	12 4%
1-2 (Net)	85 2%BFOVe	5 2%	13 2%	3 2%	2 *	6 3%V	16 3%VY	1 *	4 2%	- 2%	3 2%	8 2%	60 2%	17 1%	74 2%	2 1%
4-7 (Net)	1407 34%FGNRW Xe	116 39%WX	344 40%zVWX	63 41%WX	123 32%	54 25%	136 29%	73 33%	73 39%WX	45 40%W	53 34%	125 34%	971 38%ze	403 27%	1185 34%	125 35%
5-6 (Net)	714 17%FNRe	61 20%	188 22%zWXYb	34 22%WXb	69 18%	27 13%	66 14%	31 14%	36 20%	25 22%	19 12%	59 16%	496 20%ze	197 13%	587 17%	71 20%
8-10 (Net)	1309 32%FGHNe	82 27%	267 31%	43 29%	126 32%	68 32%	166 35%h	92 41%zSTUhc	45 24%	34 30%	55 35%	113 31%	937 37%ze	353 24%	1107 32%	118 33%
7-10 (Net)	1901 46%FGHNe	131 44%	396 46%	69 46%	175 45%	93 44%	224 47%	127 57%zSTVWh	77 41%	48 43%	88 56%zh	174 47%	1347 53%ze	527 36%	1614 46%	169 48%
9-10 (Net)	617 15%FGHNe	40 13%	123 14%	16 11%	64 16%	38 18%	80 17%	34 15%	18 10%	14 12%	26 16%	67 18%h	462 18%ze	146 10%	522 15%	56 16%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 337

D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Well 1	11	10	2	-	2	8	2	-	3	2	7	3	3	3	3	11	*	-	*
	1%	1%	*	-	1%	1%	*	-	2%	1%	1%	*	1%	1%	1%	1%	*	-	1%
2	9	8	2	-	7	1	1	-	-	2	3	3	2	5	-	9	-	-	-
	1% ^f	1%	*	-	2% ^z CEF	*	*	-	-	*	*	*	*	1%	-	1%	-	-	-
3	19	12	7	-	6	11	2	*	2	5	8	6	2	7	5	14	2	1	2
	1%	1%	1%	-	2%	2%	*	*	2%	1%	1%	1%	*	2%	1%	1%	2%	1%	4% ^z O
4	24	16	8	5	2	7	10	1	3	5	10	7	6	3	7	21	1	1	1
	1%	2%	1%	2%	*	1%	2%	1%	2%	1%	1%	1%	1%	1%	2%	1%	*	2%	2%
5	118	64	54	19	19	48	32	7	10	38	39	24	35	30	29	100	12	4	2
	7% ^J K	7%	7%	8%	5%	7%	7%	7%	7%	8% ^J	5%	4%	7%	8%	9% ^K	7%	9%	4%	3%
6	191	100	90	26	51	65	48	6	26	47	80	62	57	45	27	171	9	6	5
	11% ^f	10%	11%	11%	13%	9%	10%	6%	18% ^z GU	10%	10%	11%	11%	12%	8%	11%	7%	6%	9%
7	355	203	152	52	83	157	64	22	21	98	167	109	96	81	70	309	19	17	10
	20% ^F	21%	18%	21% ^F	21% ^F	22% ^F	14%	21%	15%	21%	20%	19%	18%	21%	22%	20%	15%	19%	19%
8	468	246	222	56	112	180	120	26	32	115	225	147	152	90	79	388	39	27	14
	26%	25%	27%	23%	29%	26%	26%	25%	23%	25%	28%	26%	29%	23%	25%	25%	32%	29%	25%
9	287	155	133	49	59	111	68	16	18	76	149	104	88	54	42	237	24	15	12
	16%	16%	16%	20%	15%	16%	14%	15%	13%	17%	18% ^z	18%	17%	14%	13%	15%	19%	16%	22%
Extremely Well 10	178	92	86	30	31	68	48	8	15	39	98	62	44	38	33	152	8	13	4
	10% ^U	9%	10%	12%	8%	10%	10%	8%	10%	9%	12% ^z	11%	8%	10%	10%	10%	7%	14%	8%
Don't know	139	64	75	6	16	43	75	18	11	28	33	37	45	30	27	117	10	9	3
	8% ^{CD} I ^d	7%	9%	2%	4%	6% ^C	16% ^z CDE	17% ^z U	8%	6%	4%	7%	9%	8%	9%	8%	8%	9%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 337

D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.53Uh	7.46	7.63	7.69	7.42	7.50	7.60	7.67	7.25	7.48	7.69zH	7.67zMN	7.59	7.36	7.41	7.51	7.59	7.88zO	7.58
1-3 (Net)	40	29	11	-	16	20	4	*	5	9	18	11	6	15	8	34	2	1	2
	2%BcE	3%zB	1%	-	4%zCF	3%C	1%	*	4%	2%	2%	2%	1%	4%L	2%	2%	2%	1%	5%
1-4 (Net)	63	45	19	5	18	26	14	1	8	14	28	19	12	18	15	55	3	2	3
	4%B	5%zB	2%	2%	5%	4%	3%	1%	6%	3%	3%	3%	2%	5%	5%	4%	2%	2%	6%
1-2 (Net)	21	17	3	-	9	9	2	-	3	4	10	5	4	8	3	20	*	-	*
	1%B	2%zB	*	-	2%zCF	1%	*	-	2%	1%	1%	1%	1%	2%	1%	1%	*	-	1%
4-7 (Net)	688	382	304	102	154	277	154	36	60	187	296	203	193	159	132	601	40	29	18
	38%F	39%	37%	42%F	40%	40%	33%	35%	43%	41%	36%	36%	37%	41%	41%	39%	32%	31%	33%
5-6 (Net)	309	163	145	45	70	113	81	13	36	84	119	86	92	75	56	271	21	10	7
	17%JQ	17%	17%	19%	18%	16%	17%	12%	25%zGJ	19%	14%	15%	17%	19%	17%	18%	17%	11%	12%
8-10 (Net)	933	493	440	135	202	359	236	50	65	230	473	312	284	183	154	777	71	55	30
	52%h	51%	53%	56%	52%	51%	50%	48%	46%	51%	58%zHI	55%zMN	54%	47%	48%	51%	58%	59%	56%
7-10 (Net)	1288	696	592	187	285	516	300	73	86	328	640	421	380	264	223	1086	90	73	40
	72%FHh	72%	71%	77%F	74%F	74%F	64%	69%	61%	72%H	78%zHI	75%z	72%	68%	70%	71%	73%	78%	75%
9-10 (Net)	465	247	218	79	90	180	116	24	33	115	248	166	132	92	75	389	32	28	16
	26%Uh	25%	26%	33%zDF	23%	26%	25%	23%	23%	25%	30%z	29%z	25%	24%	23%	25%	26%	30%	31%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 337

D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Well 1	11	-	3	2	-	-	6	-	-	-	-	1	9	1	11	*
	1%	-	1%	2%	-	-	3%zTV	-	-	-	-	*	1%	*	1%	*
2	9	*	1	2	-	-	-	-	4	-	-	2	9	1	4	*
	1%f	*	*	2%	-	-	-	-	5%zTVXY	-	-	2%	1%	*	*	*
3	19	-	2	-	4	-	3	-	-	-	1	3	16	2	17	2
	1%	-	1%	-	2%	-	2%	-	-	-	2%	2%	1%	*	1%	1%
4	24	-	4	4	3	2	-	2	1	1	3	2	16	8	21	2
	1%	-	1%	5%zSTX	2%	2% X	-	2%	1%	3%	6%zSTX	1%	1%	2%	1%	1%
5	118	6	32	3	18	4	16	4	5	3	2	8	88	25	104	6
	7%JK	4%	8%	5%	9%	5%	8%	4%	6%	7%	4%	6%	7%	6%	7%	3%
6	191	31	34	7	14	12	14	12	16	9	10	11	144	46	145	23
	11%f	21%zTVXc	8%	10%	8%	17%TVX	7%	10%	21%zTVXc	20%	17%TX	8%	11%	10%	10%	13%
7	355	30	89	16	36	14	33	22	18	12	9	30	276	75	300	33
	20%F	20%	21%	23%	19%	20%	17%	18%	23%	26%	16%	21%	21%	17%	20%	19%
8	468	32	108	19	40	14	55	39	16	13	19	33	333	131	392	50
	26%	21%	26%	27%	21%	20%	28%	32%	21%	28%	33%	24%	25%	29%	26%	29%
9	287	20	80	10	21	12	35	23	6	5	7	18	224	60	235	30
	16%	13%	19%V	14%	11%	17%	18%	19%	8%	11%	12%	13%	17%	13%	16%	18%
Extremely Well 10	178	16	38	1	33	10	16	11	5	2	5	14	132	43	156	14
	10%U	11%U	9%U	1%	18%zTUXh	14%U	8%	10%U	6%	4%	9%	10%U	10%	10%	10%	8%
Don't know	139	15	25	7	18	3	17	7	6	1	1	19	79	55	121	11
	8%CDJd	10%	6%	10%	10%	4%	9%	5%	8%	1%	1%	14%zTWYb	6%	12%zd	8%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 337

D3_7. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have a mix of different types of content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.53Uh	7.55Uh	7.62Uh	6.97	7.62Uh	7.66Uh	7.45	7.81Uh	6.94	7.23	7.36	7.44	7.52	7.61	7.55	7.62
1-3 (Net)	40	*	6	3	4	-	9	-	4	-	1	6	33	4	32	3
	2%Bc	*	2%	5%SY	2%	-	5%zSTY	-	5%Y	-	2%	4%Y	3%	1%	2%	2%
1-4 (Net)	63	*	10	7	7	2	9	2	5	1	4	7	49	12	53	5
	4%B	*	2%	10%zSTY	4%	2%	5%S	2%	6%S	3%	7%S	5%S	4%	3%	4%	3%
1-2 (Net)	21	*	4	3	-	-	6	-	4	-	-	3	17	2	15	1
	1%B	*	1%	5%zSTVY	-	-	3%zV	-	5%zTVY	-	-	2%	1%	*	1%	*
4-7 (Net)	688	68	158	30	71	32	62	41	40	25	24	50	524	154	572	63
	38%F	45%	38%	44%	38%	45%	32%	34%	51%zXY	55%	43%	36%	40%	35%	38%	37%
5-6 (Net)	309	37	66	11	32	16	29	17	21	12	12	19	232	71	250	29
	17%JQ	25%c	16%	15%	17%	22%	15%	14%	28%zTXyc	27%	21%	13%	17%	16%	17%	17%
8-10 (Net)	933	68	226	29	94	37	106	73	27	20	31	65	689	233	783	94
	52%h	45%	54%h	42%	50%	52%	55%h	61%SUhc	36%	44%	54%	46%	52%	52%	52%	55%
7-10 (Net)	1288	98	315	45	131	51	139	95	45	32	40	95	965	308	1083	127
	72%FHh	65%	76%Sh	65%	70%	72%	72%	79%Sh	58%	69%	70%	68%	73%	69%	72%	74%
9-10 (Net)	465	36	118	10	54	22	51	34	11	7	12	32	356	102	391	44
	26%UH	24%	28%Uh	15%	29%Uh	31%Uh	26%	28%	14%	16%	21%	23%	27%	23%	26%	26%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 338

D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have high quality content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Well 1	14 1%B	12 1%zB	2 *	-	6 2%	6 1%	2 1%	-	1 *	3 1%	10 1%	4 1%	3 1%	5 1%	3 1%	13 1%	*	*	*
2	12 1%f	10 1%	2 *	-	6 2%z	3 *	3 1%	-	-	1 *	4 1%	7 1%L	-	5 1%	1 *	11 1%	1 1%	-	1 1%
3	12 1%j	9 1%	4 *	3 1%	1 *	6 1%	2 *	1 1%	4 3%zj	3 1%	2 *	3 *	1 *	7 2%zL	1 *	10 1%	*	2 2%	1 1%
4	34 2%K	15 2%	19 2%	7 3%	7 2%	12 2%	7 2%	*	4 3%	11 2%	14 2%	6 1%	11 2%	6 2%	10 3%K	30 2%	3 2%	*	-
5	86 5%Ke	51 5%	35 4%	8 3%	22 6%	37 5%	19 4%	6 6%	9 7%	19 4%	34 4%	18 3%	25 5%	21 6%	21 7%K	73 5%	7 6%	2 2%	3 6%
6	146 8%l	85 9%	60 7%	26 11%	32 8%	54 8%	33 7%	9 9%	19 14%zl	23 5%	72 9%l	43 8%	47 9%	27 7%	29 9%	127 8%	7 6%	7 7%	5 9%
7	344 19%	188 19%	156 19%	42 17%	88 23%	136 20%	78 17%	18 17%	28 20%	112 25%zj	142 17%	108 19%	98 18%	80 21%	59 18%	300 20%	23 19%	15 16%	7 13%
8	478 27%Ad	238 25%	239 29%	67 27%	96 25%	186 27%	129 28%	27 26%	39 28%	107 23%	230 28%	144 25%	144 27%	104 27%	87 27%	393 26%	40 33%	30 32%	15 28%
9	316 18%GHV	171 18%	145 17%	42 17%	80 21%	118 17%	75 16%	10 9%	14 10%	95 21%GH	160 19%GH	122 22%zMN	94 18%	55 14%	45 14%	273 18%	21 17%	13 14%	9 17%
Extremely Well 10	245 14%DU	130 13%	116 14%	42 17%D	36 9%	97 14%	70 15%D	16 16%	14 10%	60 13%	127 15%	81 14%	70 13%	54 14%	41 13%	201 13%	17 14%	17 18%	10 19%
Don't know	112 6%CDjd	60 6%	52 6%	6 3%	13 3%	42 6%	51 11%zCDE	18 17%zHU	8 5%	22 5%	25 3%	30 5%	36 7%	22 6%	25 8%	99 6%	3 2%	7 8%P	2 4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 338

D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have high quality content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.73ADH	7.63	7.84zA	7.85D	7.52	7.71	7.86D	7.80H	7.29	7.80H	7.83zH	7.87zMN	7.78	7.56	7.57	7.70	7.78	8.01	7.88
1-3 (Net)	39 2%BLf	31 3%zB	8 1%	3 1%	13 3%	16 2%	7 1%	1 1%	5 4%	7 2%	16 2%	13 2%	4 1%	17 4%zL	5 2%	34 2%	2 1%	2 2%	2 3%
1-4 (Net)	73 4%	46 5%	27 3%	10 4%	20 5%	28 4%	14 3%	1 1%	9 6%	18 4%	30 4%	19 3%	16 3%	23 6%	15 5%	64 4%	5 4%	2 3%	2 3%
1-2 (Net)	27 1%Bf	23 2%zB	4 1%	- -	12 3%zC	9 1%	5 1%	- -	1 *	3 1%	14 2%	10 2%	3 1%	9 2%	4 1%	24 2%	1 1%	* *	1 2%
4-7 (Net)	610 34%Qe	339 35%	270 33%	83 34%	149 38%F	240 34%	138 29%	34 32%	61 43%zJ	165 36%	261 32%	175 31%	181 34%	135 35%	119 37%	530 35%Q	41 33%	24 26%	15 28%
5-6 (Net)	232 13%I	136 14%	95 11%	34 14%	54 14%	91 13%	52 11%	16 15%	29 20%zI	42 9%	106 13%	62 11%	71 14%	49 13%	50 16%	200 13%	15 12%	9 9%	8 15%
8-10 (Net)	1039 58%H	538 56%	500 60%	151 62%	212 55%	401 57%	274 58%	53 50%	67 48%	261 57%	517 63%zGH	346 61%zN	308 58%	213 55%	172 54%	866 57%	79 63%	60 64%	35 65%
7-10 (Net)	1384 77%GHN	726 75%	656 79%	193 79%	301 77%	538 77%	352 75%	70 67%	95 68%	372 82%zGH	658 80%zGH	454 81%zN	406 77%	293 76%	231 72%	1166 76%	102 82%	75 80%	41 78%
9-10 (Net)	561 31%HU	300 31%	261 31%	84 35%	116 30%	215 31%	145 31%	26 25%	28 20%	154 34%H	287 35%zH	202 36%zMN	164 31%	109 28%	85 27%	473 31%	38 31%	30 32%	20 37%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 338

D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have high quality content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Well 1	14	-	6	2	-	-	4	-	-	-	1	1	11	2	10	*
	1%B	-	1%	2%	-	-	2%	-	-	-	2%	*	1%	*	1%	*
2	12	*	4	-	1	-	-	-	4	-	1	1	9	3	7	*
	1%f	*	1%	-	*	-	-	-	5%zTVXY	-	2%	1%	1%	1%	*	*
3	12	-	-	-	5	-	4	-	-	1	-	-	9	4	10	2
	1%J	-	-	-	3%zT	-	2%T	-	-	2%	-	-	1%	1%	1%	1%
4	34	-	10	1	3	3	3	5	-	-	-	6	25	7	28	*
	2%K	-	2%	1%	1%	5%S	2%	4%S	-	-	-	4%S	2%	2%	2%	*
5	86	8	15	4	6	5	15	4	7	5	*	6	71	13	72	9
	5%Ke	5%	4%	5%	3%	8%	8%	3%	9%	10%	1%	4%	5%	3%	5%	5%
6	146	13	42	9	19	8	8	5	8	2	6	7	108	33	127	9
	8%I	9%	10%X	12%XY	10%	11%X	4%	4%	10%	5%	11%	5%	8%	7%	8%	5%
7	344	34	80	17	40	18	29	18	15	15	8	25	266	76	285	34
	19%	22%	19%	24%	21%	25%	15%	20%	33%	15%	18%	18%	20%	17%	19%	20%
8	478	43	110	19	42	13	56	30	21	12	13	33	330	143	392	53
	27%Ad	28%	26%	27%	23%	18%	29%	25%	27%	26%	23%	24%	25%	32%zd	26%	31%
9	316	22	85	12	16	10	40	32	10	7	14	23	248	65	266	29
	18%GHV	15%	20%V	18%	8%	13%	21%V	27%zSVW	14%	16%	25%V	16%	19%	15%	18%	17%
Extremely Well 10	245	20	43	2	39	13	24	21	8	3	8	19	182	59	209	27
	14%DU	13%U	10%U	2%	21%zTU	18%U	12%U	17%U	11%	7%	14%U	13%U	14%	13%	14%	16%
Don't know	112	11	20	6	17	1	11	6	4	1	4	20	66	41	101	7
	6%CDJd	7%	5%	8%	9%	2%	5%	5%	5%	1%	7%	14%zTWXY	5%	9%zd	7%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 338

D3_8. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have high quality content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.73ADH	7.83U	7.64	7.33	7.75	7.59	7.67	8.14zTUVW Xh	7.37	7.47	7.90	7.75	7.72	7.81	7.75	7.92
1-3 (Net)	39	*	10	2	6	-	8	-	4	1	2	2	29	8	27	3
	2%BLf	*	2%	2%	3%	-	4%Y	-	5%Y	2%	4%	1%	2%	2%	2%	2%
1-4 (Net)	73	*	20	2	9	3	11	5	4	1	2	8	53	15	55	3
	4%	*	5%S	3%	5%	5%S	6%S	4%	5%	2%	4%	5%S	4%	3%	4%	2%
1-2 (Net)	27	*	10	2	1	-	4	-	4	-	2	2	20	5	17	1
	1%Bf	*	2%	2%	*	-	2%	-	5%zVY	-	4%	1%	2%	1%	1%	*
4-7 (Net)	610	55	147	29	67	35	54	31	30	22	15	44	470	130	512	52
	34%Qe	36%	36%	42%XY	36%	49%zTXyb c	28%	26%	38%	48%	27%	31%	35%e	29%	34%	30%
5-6 (Net)	232	21	57	12	25	13	23	9	14	7	7	13	180	47	198	18
	13%i	14%	14%	17%Y	13%	19%Yc	12%	7%	19%Y	15%	12%	9%	14%	10%	13%	10%
8-10 (Net)	1039	85	238	33	98	35	121	83	40	22	35	75	760	266	867	109
	58%h	56%	57%	47%	52%	49%	62%U	69%zTUVW hc	52%	49%	62%	54%	57%	60%	58%	64%
7-10 (Net)	1384	119	319	50	137	53	150	102	55	38	44	100	1026	343	1152	143
	77%GHN	79%	77%	71%	73%	75%	77%	84%UVc	71%	82%	77%	72%	77%	77%	76%	83%
9-10 (Net)	561	42	128	14	55	22	65	53	19	10	22	42	431	124	475	56
	31%HU	28%	31%	20%	29%	32%	33%	44%zSTUV hc	24%	23%	39%U	30%	32%	28%	32%	33%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 339

D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide content that other websites or apps don't provide.

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Well 1	35	24	10	*	9	12	13	-	3	7	22	7	11	6	10	31	3	*	1
	2%Ce	3%	1%	*	2%C	2%	3%C	-	2%	2%	3%z	1%	2%	2%	3%	2%	2%	*	2%
2	16	14	2	1	8	5	2	*	1	5	4	5	1	8	2	13	1	1	1
	1%BLf	1%zB	*	1%	2%z	1%	*	*	*	1%	*	1%	*	2%zL	1%	1%	1%	1%	2%
3	34	18	16	5	4	20	5	2	7	5	14	9	9	10	7	31	1	3	1
	2%	2%	2%	2%	1%	3%z	1%	2%	5%zU	1%	2%	2%	2%	3%	2%	2%	*	3%	1%
4	55	30	25	7	13	16	19	2	6	15	26	21	18	8	7	44	6	3	2
	3%	3%	3%	3%	3%	2%	4%	2%	4%	3%	3%	4%	3%	2%	2%	3%	5%	4%	3%
5	156	92	64	33	30	62	32	8	11	37	66	41	55	30	31	129	12	12	4
	9%T	9%	8%	13%zDF	8%	9%	7%	8%	8%	8%	8%	7%	10%	8%	10%	8%	9%	13%	7%
6	205	110	96	37	44	81	43	9	30	46	99	63	52	50	41	174	18	5	8
	11%Qf	11%	12%	15%zF	11%	12%	9%	9%	21%zGU	10%	12%	11%	10%	13%	13%	11%Q	14%Q	5%	16%Q
7	341	179	161	35	87	141	77	15	17	104	163	96	106	84	55	296	20	18	7
	19%	19%	19%	15%	22%C	20%	16%	15%	12%	23%zH	20%	17%	20%	22%	17%	19%	16%	19%	12%
8	381	199	181	55	78	154	94	21	22	101	183	133	105	70	73	320	28	21	12
	21%S	21%	22%	22%	20%	22%	20%	20%	16%	22%	22%	24%	20%	18%	23%	21%	22%	22%	23%
9	245	131	114	35	56	94	59	15	18	64	121	89	73	46	37	211	16	11	6
	14%	14%	14%	14%	15%	13%	13%	15%	13%	14%	15%	16%	14%	12%	11%	14%	13%	12%	11%
Extremely Well 10	152	82	70	26	30	63	33	10	10	32	82	49	42	30	31	123	10	11	7
	8%U	8%	8%	11%	8%	9%	7%	9%	7%	7%	10%	9%	8%	8%	10%	8%	8%	12%	14%O
Don't know	181	90	90	9	28	51	93	21	17	40	40	50	58	44	29	159	10	8	4
	10%CEJd	9%	11%	4%	7%	7%	20%zCDE	20%zU	12%J	9%J	5%	9%	11%	11%	9%	10%	8%	9%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 339

D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide content that other websites or apps don't provide.

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.14AS	7.04	7.25	7.20	7.08	7.16	7.11	7.48H	6.75	7.17	7.19	7.29z	7.11	6.99	7.07	7.13	7.07	7.26	7.23
1-3 (Net)	85 5%B	56 6%zB	29 3%	7 3%	21 5%	37 5%	20 4%	2 2%	11 7%	17 4%	40 5%	21 4%	21 4%	25 6%	19 6%	74 5%	5 4%	4 4%	3 5%
1-4 (Net)	140 8%	86 9%	53 6%	14 6%	34 9%	53 8%	39 8%	5 4%	16 11%	32 7%	66 8%	42 7%	39 7%	33 9%	26 8%	118 8%	10 8%	7 7%	5 8%
1-2 (Net)	50 3%BC	38 4%zB	12 1%	2 1%	17 4%C	17 2%	15 3%	* *	3 2%	12 3%	26 3%	12 2%	12 2%	15 4%	12 4%	43 3%	4 3%	1 1%	2 4%
4-7 (Net)	757 42%F	411 42%	346 42%	112 46%F	174 45%F	300 43%	171 36%	34 33%	63 45%	201 44%	354 43%	221 39%	231 44%	171 44%	133 41%	643 42%	55 45%	38 41%	20 38%
5-6 (Net)	362 20%Fe	201 21%	160 19%	70 29%zDEF	74 19%	143 20%	75 16%	17 16%	41 29%zGIJ	82 18%	165 20%	104 18%	107 20%	80 21%	71 22%	303 20%	30 24%	17 18%	12 23%
8-10 (Net)	777 43%SU	412 43%	365 44%	115 47%	165 43%	311 44%	187 40%	46 44%	50 35%	197 43%	385 47%zH	271 48%zLM	219 41%	146 38%	140 44%	654 43%	55 44%	43 46%	26 48%
7-10 (Net)	1118 62%FHS	591 61%	527 63%	151 62%	252 65%F	452 65%F	264 56%	62 59%	66 47%	301 66%H	548 67%zH	368 65%	325 62%	230 59%	195 61%	950 62%	75 60%	61 66%	32 61%
9-10 (Net)	396 22%Ue	213 22%	184 22%	61 25%	87 22%	157 22%	92 20%	25 24%	27 19%	95 21%	203 25%z	138 25%	114 22%	76 20%	68 21%	334 22%	27 22%	23 24%	13 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 339

D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide content that other websites or apps don't provide.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Well 1	35	5	7	2	7	2	7	-	-	-	-	2	29	3	30	1
	2%Ce	3%	2%	2%	4%	2%	4%	-	-	-	-	1%	2%	1%	2%	*
2	16	2	2	-	-	2	1	-	4	*	1	1	10	5	10	1
	1%BLf	1%	1%	-	-	3%zTV	*	-	5%zTVXY	1%	2%	1%	1%	1%	1%	*
3	34	9	5	-	3	1	4	1	-	-	2	6	27	7	30	4
	2%	6%zT	1%	-	2%	1%	2%	1%	-	-	3%	4%T	2%	2%	2%	2%
4	55	8	17	1	6	3	4	4	1	*	*	-	41	14	44	7
	3%	5%c	4%c	1%	3%	5%c	2%	4%c	1%	1%	1%	-	3%	3%	3%	4%
5	156	17	20	13	17	5	17	11	9	2	6	12	123	29	133	16
	9%T	11%T	5%	19%zTXc	9%	8%	9%	9%	11%	4%	10%	8%	9%	6%	9%	9%
6	205	21	47	13	15	5	15	7	16	8	7	19	156	46	158	26
	11%Qf	14%	11%	18%VWXY	8%	7%	8%	6%	21%zVWXY	17%	13%	14%	12%	10%	11%	15%
7	341	30	80	15	31	14	40	28	15	16	9	19	253	86	289	35
	19%	20%	19%	22%	16%	19%	20%	23%	19%	35%	16%	13%	19%	19%	19%	20%
8	381	18	90	15	35	18	42	31	17	11	9	35	278	95	319	30
	21%S	12%	22%S	21%	19%	25%S	22%	25%S	22%	24%	16%	25%S	21%	21%	21%	17%
9	245	12	63	5	28	9	34	22	5	5	15	13	191	50	210	19
	14%	8%	15%	8%	15%	13%	17%Sh	19%Shc	6%	11%	26%zSUhc	9%	14%	11%	14%	11%
Extremely Well 10	152	11	40	1	21	7	12	10	4	1	4	12	119	31	127	17
	8%U	7%	10%U	2%	11%U	10%U	6%	8%	5%	3%	6%	8%	9%	7%	8%	10%
Don't know	181	19	45	5	24	5	19	6	7	2	3	22	98	79	157	17
	10%CEjd	13%	11%	7%	13%	7%	10%	5%	9%	4%	6%	16%zY	7%	18%zd	10%	10%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 339

D3_9. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide content that other websites or apps don't provide.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.14AS	6.43	7.34SU	6.67	7.21S	7.11	7.12S	7.52zSUh	6.78	7.24	7.31S	7.14S	7.13	7.18	7.16	7.11
1-3 (Net)	85 5%B	15 10%zTY	14 3%	2 2%	10 5%	5 7%Y	12 6%Y	1 1%	4 5%	* 1%	3 5%	8 6%Y	66 5%	16 4%	70 5%	5 3%
1-4 (Net)	140 8%	23 15%zTUyc	31 7%	2 3%	16 8%	8 11%	16 8%	5 4%	5 6%	1 2%	3 6%	8 6%	107 8%	30 7%	114 8%	12 7%
1-2 (Net)	50 3%BC	6 4%	9 2%	2 2%	7 4%	4 6%Y	8 4%	- -	4 5%Y	* 1%	1 2%	2 2%	39 3%	9 2%	40 3%	1 1%
4-7 (Net)	757 42%F	76 50%c	164 39%	42 60%zTVWX Ybc	69 37%	27 38%	76 39%	51 42%	40 52%c	26 57%	23 40%	50 36%	573 43%	175 39%	624 41%	83 49%
5-6 (Net)	362 20%Fe	38 25%	67 16%	26 37%zTVWX Yc	33 17%	10 14%	32 16%	18 15%	25 32%zTVWX Y	10 21%	13 23%	31 22%	279 21%	75 17%	292 19%	42 24%
8-10 (Net)	777 43%SU	40 27%	192 46%SU	21 30%	84 45%S	34 48%SU	88 45%S	63 52%SUh	26 34%	17 38%	28 49%S	60 43%S	588 44%	176 40%	656 44%	66 38%
7-10 (Net)	1118 62%FHS	71 47%	272 66%S	36 52%	115 61%S	48 67%S	127 66%S	91 75%zSUhc	41 53%	34 73%	37 65%S	79 56%	841 63%	262 59%	945 63%	101 59%
9-10 (Net)	396 22%Ue	23 15%	103 25%Uh	6 9%	50 26%SUh	16 23%U	45 23%U	32 27%SUh	9 11%	7 14%	18 32%SUhc	25 18%	310 23%e	81 18%	337 22%	36 21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 340

D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Well 1	24 1%Be	19 2%zB	5 1%	3 1%	5 1%	11 2%	5 1%	- -	1 1%	4 1%	16 2%	6 1%	10 2%	2 1%	6 2%	19 1%	2 2%	2 2%	1 2%
2	25 1%	16 2%	9 1%	2 1%	8 2%	7 1%	8 2%	- -	- -	12 3%zJ	7 1%	7 1%	3 1%	8 2%	7 2%	22 1%	1 1%	- -	1 2%
3	37 2%	24 2%	14 2%	4 2%	6 2%	14 2%	13 3%	1 1%	6 4%	7 2%	16 2%	12 2%	9 2%	8 2%	9 3%	31 2%	2 1%	3 4%	1 1%
4	64 4%	38 4%	26 3%	10 4%	16 4%	22 3%	16 3%	2 2%	7 5%	14 3%	31 4%	27 5%	16 3%	14 4%	7 2%	53 3%	7 6%	2 2%	2 3%
5	162 9%W	97 10%	64 8%	31 13%zDF	28 7%	68 10%	35 7%	9 9%	13 9%	34 8%	74 9%	50 9%	45 9%	38 10%	29 9%	138 9%	11 9%	10 11%	3 6%
6	241 13%	135 14%	106 13%	40 16%	47 12%	98 14%	56 12%	14 13%	23 16%	54 12%	121 15%	78 14%	75 14%	46 12%	42 13%	205 13%	20 16%Q	7 8%	8 15%
7	344 19%	177 18%	167 20%	38 16%	76 20%	134 19%	95 20%	18 18%	31 22%	93 20%	146 18%	100 18%	98 19%	81 21%	65 20%	297 19%	19 15%	19 20%	9 17%
8	405 23%F	203 21%	202 24%	55 22%	99 26%F	169 24%F	83 18%	23 22%	24 17%	108 24%	200 24%	126 22%	127 24%	84 22%	68 21%	345 23%	27 22%	22 23%	11 21%
9	216 12%Ve	128 13%	88 11%	30 12%	55 14%	81 12%	50 11%	7 7%	10 7%	71 16%zGH	110 13%	80 14%	58 11%	45 12%	34 11%	180 12%	19 15%	9 10%	8 14%
Extremely Well 10	134 7%	62 6%	72 9%	20 8%	28 7%	51 7%	35 7%	8 8%	12 8%	30 6%	69 8%	41 7%	44 8%	24 6%	24 8%	109 7%	9 7%	11 11%	5 10%
Don't know	148 8%CEIJD	70 7%	78 9%	11 4%	20 5%	44 6%	74 16%zCDE	22 21%zHU	14 10%J	26 6%	30 4%	38 7%	44 8%	35 9%	31 10%	129 8%	6 5%	8 9%	5 9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 340

D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.04AU	6.91	7.20zA	6.99	7.13	7.04	6.98	7.26	6.84	7.13	7.09	7.07	7.11	6.98	6.94	7.03	6.99	7.17	7.20
1-3 (Net)	86	58	28	9	19	32	26	1	7	24	39	24	21	19	21	73	5	5	3
	5%B	6%zB	3%	4%	5%	5%	6%	1%	5%	5%	5%	4%	4%	5%	7%	5%	4%	5%	5%
1-4 (Net)	150	96	54	19	35	54	42	3	14	38	70	51	38	33	28	126	12	7	4
	8%BG	10%zB	7%	8%	9%	8%	9%	3%	10%G	8%	9%	9%	7%	9%	9%	8%	10%	8%	8%
1-2 (Net)	48	34	14	5	13	18	13	-	1	17	23	12	13	11	13	41	4	2	2
	3%Be	4%zB	2%	2%	3%	3%	3%	-	1%	4%	3%	2%	2%	3%	4%	3%	3%	2%	4%
4-7 (Net)	811	447	363	119	167	323	202	43	73	196	372	254	234	180	143	694	58	38	22
	45%f	46%	44%	49%	43%	46%	43%	41%	52%	43%	45%	45%	44%	46%	44%	45%	46%	41%	41%
5-6 (Net)	403	232	170	71	75	166	91	23	35	89	195	128	120	84	71	343	32	17	11
	22%	24%	20%	29%zDF	19%	24%	19%	22%	25%	19%	24%	23%	23%	22%	22%	22%	25%	19%	20%
8-10 (Net)	755	393	362	104	182	301	168	39	46	209	378	248	229	153	126	634	55	42	24
	42%Fe	41%	44%	43%	47%zF	43%F	36%	37%	33%	46%H	46%zH	44%	43%	40%	39%	41%	44%	45%	46%
7-10 (Net)	1099	570	528	143	258	435	263	57	77	302	525	347	327	234	191	931	74	61	33
	61%FU	59%	64%	59%	67%zF	62%	56%	55%	55%	66%zGH	64%z	62%	62%	61%	59%	61%	59%	65%	63%
9-10 (Net)	350	190	160	50	83	132	85	15	22	100	178	121	102	69	58	290	27	20	13
	19%	20%	19%	20%	21%	19%	18%	15%	16%	22%	22%z	22%	19%	18%	18%	19%	22%	22%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 340

D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Well 1	24	*	3	2	4	2	6	-	1	-	-	1	18	1	22	1
	1%Be	*	1%	2%	2%	2%	3%	-	1%	-	-	1%	1%	*	1%	*
2	25	7	5	1	-	2	1	2	4	1	-	1	20	4	17	2
	1%	4%zVX	1%	1%	-	3%V	*	1%	5%zVX	2%	-	1%	2%	1%	1%	1%
3	37	3	6	-	12	1	2	2	1	-	2	3	29	9	32	4
	2%	2%	1%	-	6%zTX	2%	1%	1%	1%	-	4%	2%	2%	2%	2%	2%
4	64	2	19	6	2	2	10	4	3	-	-	5	47	17	55	4
	4%	1%	5%	8%zSVb	1%	3%	5%	4%	4%	-	-	3%	4%	4%	4%	2%
5	162	26	38	8	13	2	16	8	8	4	7	8	124	35	133	20
	9%w	17%zTVWYc	9%	12%W	7%	2%	8%	7%	10%	8%	12%W	6%	9%	8%	9%	12%
6	241	14	52	14	26	10	16	15	13	10	16	18	185	53	190	28
	13%	9%	13%	20%X	14%	14%	8%	12%	17%	22%	28%zSTVX	13%	14%	12%	13%	16%
7	344	31	82	12	29	12	41	28	14	9	8	31	244	96	282	40
	19%	20%	20%	17%	16%	16%	21%	24%	19%	20%	14%	22%	18%	21%	19%	24%
8	405	24	88	13	48	19	47	32	18	14	14	27	310	92	346	31
	23%F	16%	21%	19%	26%	26%	24%	27%	23%	31%	25%	19%	23%	21%	23%	18%
9	216	15	59	7	11	13	28	16	4	5	6	17	176	37	183	21
	12%Ve	10%	14%V	10%	6%	18%Vh	14%V	14%V	5%	11%	11%	12%	13%ze	8%	12%	12%
Extremely Well 10	134	11	31	2	23	5	13	7	5	2	2	8	94	37	115	9
	7%	7%	8%	2%	12%zU	8%	7%	6%	6%	4%	4%	6%	7%	8%	8%	6%
Don't know	148	19	31	5	20	4	14	6	7	1	1	22	79	64	131	11
	8%CDEI	12%	7%	8%	10%	5%	7%	5%	9%	1%	2%	16%zTWXYb	6%	14%zd	9%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 340

D3_10. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... Present content in a unique/innovative way.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.04AU	6.75	7.11U	6.53	7.05	7.25U	7.10	7.25Uh	6.62	7.18	6.93	7.12U	7.04	7.10	7.06	6.94
1-3 (Net)	86 5%B	10 7%	14 3%	3 4%	16 8%T	5 7%	9 4%	3 3%	6 7%	1 2%	2 4%	5 3%	67 5%	15 3%	71 5%	7 4%
1-4 (Net)	150 8%BG	12 8%	34 8%	8 12%	18 10%	7 10%	18 9%	8 6%	9 11%	1 2%	2 4%	10 7%	114 9%	31 7%	126 8%	11 6%
1-2 (Net)	48 3%Be	7 5%	9 2%	3 4%	4 2%	3 5%	7 3%	2 1%	5 6%	1 2%	- -	2 1%	38 3%	6 1%	39 3%	3 2%
4-7 (Net)	811 45%f	72 48%	192 46%	40 57%VV	71 38%	25 36%	83 43%	56 46%	38 50%	23 51%	30 53%	62 44%	600 45%	201 45%	661 44%	92 54%zf
5-6 (Net)	403 22%	40 27%	90 22%	22 32%WXc	39 21%	12 16%	33 17%	23 19%	21 27%	14 31%	22 40%zTVWX Yc	26 19%	309 23%	89 20%	324 21%	48 28%
8-10 (Net)	755 42%Fe	50 33%	178 43%	22 31%	82 43%	37 52%SUhc	88 45%	56 46%	26 34%	21 46%	23 41%	52 37%	580 44%ze	166 37%	644 43%	62 36%
7-10 (Net)	1099 61%FU	80 53%	260 63%U	34 48%	111 59%	49 69%U	129 66%SU	84 70%SUh	40 52%	30 66%	31 54%	83 59%	823 62%	262 59%	926 61%	102 59%
9-10 (Net)	350 19%	26 17%	90 22%	9 13%	33 18%	18 26%h	41 21%	24 20%	8 11%	7 15%	9 15%	25 18%	270 20%	74 17%	299 20%	30 18%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 341

D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Well 1	11	9	2	-	3	4	4	-	1	2	8	3	5	1	2	10	1	-	-
	1%	1%	*	-	1%	1%	1%	-	*	1%	1%	1%	1%	*	1%	1%	1%	-	-
2	11	9	2	2	5	1	2	*	-	4	1	1	2	6	1	9	-	1	*
	1% f	1%	*	1%	1% E	*	*	*	-	1%	*	*	*	2%	*	1%	-	1%	1%
3	23	12	11	1	5	10	7	1	3	4	14	9	4	6	5	20	1	1	1
	1%	1%	1%	*	1%	1%	2%	1%	2%	1%	2%	2%	1%	1%	2%	1%	1%	1%	2%
4	39	25	14	3	15	16	5	1	3	10	17	11	6	11	10	34	4	1	1
	2% e	3%	2%	1%	4% zF	2%	1%	1%	2%	2%	2%	2%	1%	3%	3%	2%	3%	1%	1%
5	119	74	45	12	28	44	35	8	16	25	46	26	35	31	27	105	6	5	3
	7% K	8%	5%	5%	7%	6%	7%	8%	11% J	6%	6%	5%	7%	8%	8% K	7%	5%	6%	6%
6	179	100	79	32	34	83	30	9	20	52	79	58	61	32	28	159	9	7	4
	10% F	10%	10%	13% F	9%	12% F	6%	9%	14%	11%	10%	10%	12%	8%	9%	10%	8%	8%	8%
7	359	189	170	53	84	142	80	17	32	94	167	109	103	77	70	303	28	17	11
	20%	20%	20%	22%	22%	20%	17%	16%	23%	21%	20%	19%	19%	20%	22%	20%	23%	18%	20%
8	448	238	209	60	105	183	100	24	21	113	218	138	136	97	76	374	33	27	13
	25% H	25%	25%	24%	27%	26%	21%	23%	15%	25% H	27% H	24%	26%	25%	24%	24%	27%	29%	24%
9	238	121	117	39	57	87	55	11	13	69	123	82	69	53	35	199	21	8	10
	13% Se	12%	14%	16%	15%	12%	12%	11%	9%	15%	15%	14%	13%	14%	11%	13%	17% Q	8%	18% Q
Extremely Well 10	197	106	91	35	32	74	56	11	15	49	102	70	53	32	41	160	14	16	6
	11% U	11%	11%	14% D	8%	11%	12%	10%	11%	11%	12%	12%	10%	8%	13%	10%	11%	17% zO	12%
Don't know	177	86	90	7	19	55	95	22	18	33	44	57	54	40	26	156	6	10	4
	10% CDEJpd	9%	11%	3%	5%	8% C	20% zCDE	21% zU	13% J	7%	5%	10%	10%	10%	8%	10%	5%	11%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 341

D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.47Ahh	7.37	7.59zA	7.68D	7.32	7.45	7.53	7.57	7.13	7.51	7.56H	7.61zM	7.49	7.33	7.39	7.44	7.61	7.73	7.70
1-3 (Net)	45 3%	30 3%	15 2%	3 1%	13 3%	15 2%	14 3%	1 1%	4 3%	11 2%	23 3%	13 2%	11 2%	13 3%	9 3%	39 3%	2 2%	2 2%	1 2%
1-4 (Net)	84 5%e	54 6%	29 3%	6 3%	28 7%zC	31 4%	18 4%	2 2%	7 5%	20 4%	40 5%	24 4%	17 3%	24 6%	19 6%	73 5%	6 5%	3 3%	2 3%
1-2 (Net)	22 1%B	18 2%zB	4 1%	2 1%	8 2%	5 1%	6 1%	* *	1 *	7 1%	9 1%	4 1%	7 1%	7 2%	3 1%	19 1%	1 1%	1 1%	* 1%
4-7 (Net)	696 39%FV	388 40%	308 37%	101 41%F	161 42%F	285 41%F	150 32%	35 33%	70 50%zGJ	180 40%	310 38%	204 36%	205 39%	151 39%	136 42%	600 39%	47 38%	30 32%	19 35%
5-6 (Net)	298 17%	174 18%	124 15%	44 18%	62 16%	127 18%	65 14%	18 17%	36 25%zJ	77 17%	126 15%	84 15%	96 18%	63 16%	55 17%	263 17%	15 12%	13 13%	7 14%
8-10 (Net)	882 49%H	465 48%	417 50%	133 55%F	194 50%	344 49%	211 45%	46 44%	48 34%	231 51%H	443 54%zH	290 51%	259 49%	182 47%	151 47%	734 48%	68 55%	51 55%	29 54%
7-10 (Net)	1242 69%FH	654 68%	587 71%	186 76%zF	278 72%F	486 70%F	291 62%	63 60%	80 57%	325 71%GH	610 74%zGH	399 71%	362 68%	259 67%	221 69%	1037 68%	97 78%zO	68 73%	40 74%
9-10 (Net)	435 24%h	227 23%	208 25%	73 30%zE	89 23%	161 23%	111 24%	22 21%	28 20%	118 26%	225 27%z	152 27%	123 23%	85 22%	75 23%	359 24%	35 28%	24 26%	16 30%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 341

D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Well 1	11	-	3	-	-	-	5	-	-	-	-	1	7	1	9	*
	1%	-	1%	-	-	-	3%z	-	-	-	-	1%	1%	*	1%	*
2	11	-	1	-	-	-	1	2	4	-	1	1	9	2	5	2
	1%jf	-	*	-	-	-	*	1%	5%zSTVX	-	2%	1%	1%	*	*	1%
3	23	1	5	1	5	1	1	-	3	-	-	3	18	5	19	4
	1%	1%	1%	2%	3%	1%	*	-	5%zXY	-	-	2%	1%	1%	1%	2%
4	39	-	13	4	-	1	8	4	3	1	-	-	36	1	35	2
	2%e	-	3%V	6%SVc	-	1%	4%SVc	3%V	3%V	2%	-	-	3%ze	*	2%	1%
5	119	9	31	9	13	6	17	4	4	3	2	6	89	29	98	10
	7%K	6%	7%	12%Y	7%	9%	9%	4%	5%	6%	4%	4%	7%	6%	6%	6%
6	179	21	44	6	16	9	15	10	10	3	9	16	138	39	146	18
	10%F	14%	11%	9%	9%	12%	8%	8%	13%	6%	17%	12%	10%	9%	10%	11%
7	359	39	84	14	27	14	37	21	16	18	12	22	262	91	299	34
	20%	26%V	20%	19%	14%	19%	19%	17%	21%	39%	22%	16%	20%	20%	20%	20%
8	448	35	92	16	39	18	50	44	22	9	15	35	328	114	378	43
	25%H	23%	22%	24%	21%	25%	26%	36%zTV	28%	19%	26%	25%	25%	26%	25%	25%
9	238	9	58	13	30	8	28	18	4	9	5	16	191	46	202	23
	13%Se	6%	14%	19%Sh	16%S	12%	14%	15%S	6%	19%	8%	12%	14%e	10%	13%	14%
Extremely Well 10	197	22	40	1	26	10	19	11	4	2	11	14	146	46	165	19
	11%U	14%U	10%U	1%	14%U	13%U	10%U	9%	6%	5%	19%Uh	10%U	11%	10%	11%	11%
Don't know	177	15	44	5	31	5	14	7	7	1	2	25	102	71	151	16
	10%CDJEPd	10%	10%	7%	16%zXYb	7%	7%	6%	9%	3%	3%	18%zTWXYb	8%	16%zd	10%	10%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 341

D3_11. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.47AHh	7.56h	7.37h	7.08	7.73Uh	7.55h	7.30	7.66Uh	6.79	7.49	7.67h	7.51h	7.46	7.56	7.49	7.48
1-3 (Net)	45 3%	1 1%	10 2%	1 2%	5 3%	1 1%	7 3%	2 1%	7 9%zSTWY	- -	1 2%	5 3%	35 3%	7 2%	34 2%	6 4%
1-4 (Net)	84 5%e	1 1%	23 6%	5 8%S	5 3%	2 2%	14 7%S	6 5%	10 13%zSVWbc	1 2%	1 2%	5 3%	70 5%e	9 2%	69 5%	8 5%
1-2 (Net)	22 1%B	- -	4 1%	- -	- -	- -	6 3%V	2 1%	4 5%zSTV	- -	1 2%	2 2%	17 1%	2 1%	15 1%	2 1%
4-7 (Net)	696 39%FV	68 45%V	172 41%V	33 47%V	56 30%	29 41%	77 40%	39 32%	33 42%	25 54%	24 42%	45 32%	524 40%	160 36%	578 38%	64 37%
5-6 (Net)	298 17%	29 19%	75 18%	15 22%	29 16%	15 21%	32 16%	14 12%	14 18%	6 12%	12 21%	22 16%	227 17%	68 15%	244 16%	28 16%
8-10 (Net)	882 49%H	66 44%	190 46%	31 44%	95 51%	36 50%	97 50%	73 60%zSTUhc	30 39%	20 43%	30 52%	66 47%	665 50%	207 46%	744 49%	85 49%
7-10 (Net)	1242 69%FH	105 70%	274 66%	44 63%	122 65%	49 69%	134 69%	94 78%TVhc	46 60%	38 83%	42 74%	88 63%	926 70%	298 67%	1043 69%	119 69%
9-10 (Net)	435 24%h	31 21%	98 24%h	14 20%	57 30%h	18 25%h	47 24%h	29 24%	9 11%	11 24%	15 27%h	31 22%	337 25%	92 21%	367 24%	42 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 342

D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide distinctive online programmes and content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Well 1	13 1% B	11 1%	2 *	- -	5 1%	5 1%	3 1%	- *	1 *	3 1%	9 1%	4 1%	6 1%	1 *	1 *	12 1%	* -	- -	* 1%
2	14 1% I	10 1%	4 *	1 *	4 1%	9 1% F	- -	* *	2 1%	* *	6 1%	3 1%	- -	9 2% KL	3 1%	12 1%	1 1%	* *	1 2%
3	16 1%	9 1%	6 1%	4 2%	2 1%	6 1%	4 1%	1 1%	4 3%	4 1%	5 1%	4 1%	4 1%	4 1%	3 1%	15 1%	- -	* *	1 2%
4	44 2% B	33 3% B	11 1%	7 3%	9 2%	16 2%	12 3%	2 2%	4 3%	8 2%	23 3%	17 3%	13 2%	5 1%	9 3%	39 3%	3 2%	2 2%	* 1%
5	137 8% K	77 8%	59 7%	15 6%	27 7%	62 9%	34 7%	9 9%	14 10%	37 8%	55 7%	28 5%	47 9% K	32 8%	30 9% K	115 8%	12 9%	5 6%	5 10%
6	221 12% R	109 11%	112 14%	43 18% zDEF	42 11%	84 12%	52 11%	11 10%	23 16%	56 12%	94 12%	66 12%	71 13%	50 13%	34 10%	195 13% R	13 11%	10 11%	3 6%
7	357 20% FQ	203 21%	155 19%	47 19%	96 25% F	143 21%	72 15%	18 17%	22 16%	86 19%	187 23% z	108 19%	99 19%	89 23%	61 19%	313 20% Q	19 15%	12 13%	14 26% Q
8	430 24%	220 23%	210 25%	56 23%	86 22%	169 24%	119 25%	21 20%	36 25%	118 26%	194 24%	131 23%	139 26%	82 21%	78 24%	359 23%	35 28%	26 28%	10 18%
9	233 13% e	129 13%	104 12%	34 14%	58 15%	86 12%	54 12%	16 15%	9 7%	61 13%	118 14% H	91 16% zL	56 11%	46 12%	39 12%	187 12%	23 18%	11 12%	12 22% zOQ
Extremely Well 10	163 9%	86 9%	77 9%	29 12%	32 8%	65 9%	38 8%	9 8%	14 10%	41 9%	86 10%	57 10%	48 9%	32 8%	27 8%	134 9%	9 7%	17 18% zOPR	4 8%
Don't know	172 10% CId	81 8%	91 11%	7 3%	27 7% C	55 8% C	83 18% zCDE	18 17% zIU	13 9%	41 9% J	42 5%	54 10%	46 9%	35 9%	37 11%	149 10%	10 8%	10 10%	3 6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 342

D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide distinctive online programmes and content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.34AU	7.25	7.45zA	7.40	7.32	7.29	7.39	7.43	7.03	7.42	7.40	7.50zM	7.28	7.22	7.28	7.29	7.48	7.83zO	7.39
1-3 (Net)	43 2%B	31 3%zB	12 1%	5 2%	11 3%	19 3%	7 1%	1 1%	6 4%	7 2%	21 3%	11 2%	10 2%	14 4%	7 2%	39 3%	1 1%	1 1%	2 4%
1-4 (Net)	87 5%B	63 7%zB	23 3%	13 5%	20 5%	35 5%	19 4%	4 3%	10 7%	15 3%	43 5%	29 5%	23 4%	19 5%	16 5%	77 5%	4 3%	3 3%	3 5%
1-2 (Net)	27 1%Be	21 2%zB	6 1%	1 *	9 2%	14 2%	3 1%	* *	3 2%	3 1%	15 2%	7 1%	6 1%	9 2%	4 1%	24 2%	1 1%	* *	1 3%
4-7 (Net)	759 42%FKQ	422 44%	336 41%	112 46%F	173 45%F	305 44%F	169 36%	40 38%	63 45%	187 41%	359 44%	219 39%	230 43%	177 46%	134 42%	662 43%Q	46 37%	29 31%	22 42%
5-6 (Net)	358 20%Kc	186 19%	171 21%	58 24%	69 18%	146 21%	86 18%	20 19%	37 26%	93 20%	149 18%	94 17%	118 22%K	82 21%	64 20%	310 20%	25 20%	15 16%	8 15%
8-10 (Net)	826 46%OUh	435 45%	390 47%	119 49%	176 45%	319 46%	211 45%	45 43%	59 42%	220 48%	398 49%	279 50%zM	242 46%	161 42%	144 45%	680 44%	67 54%	54 58%zO	25 48%
7-10 (Net)	1183 66%FU	638 66%	545 66%	166 68%	272 70%F	463 66%	282 60%	63 60%	81 57%	306 67%	585 71%zGH	387 69%	342 65%	250 65%	204 64%	993 65%	85 69%	66 70%	39 73%
9-10 (Net)	396 22%Ue	215 22%	181 22%	63 26%	90 23%	151 22%	92 20%	24 23%	23 16%	102 22%	204 25%z	148 26%zL	103 20%	79 20%	66 21%	321 21%	31 25%	28 30%zO	16 30%O

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 342

D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide distinctive online programmes and content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Well 1	13	-	4	-	-	2	5	-	-	-	-	1	9	1	11	*
	1%B	-	1%	-	-	2%	3%z	-	-	-	-	1%	1%	*	1%	*
2	14	-	-	2	-	-	3	-	4	-	1	3	13	1	10	-
	1%l	-	-	2%T	-	-	1%T	-	5%zSTVY	-	2%T	2%T	1%	*	1%	-
3	16	1	3	-	4	1	3	1	-	-	-	1	9	6	11	4
	1%	1%	1%	-	2%	1%	1%	1%	-	-	-	1%	1%	1%	1%	2%f
4	44	3	16	2	3	1	4	4	2	2	-	2	34	9	39	2
	2%B	2%	4%	3%	1%	1%	2%	3%	3%	5%	-	2%	3%	2%	3%	1%
5	137	14	27	9	19	6	17	10	3	2	4	5	106	29	114	14
	8%K	9%	6%	14%c	10%	8%	9%	8%	4%	4%	7%	4%	8%	7%	8%	8%
6	221	24	59	10	18	9	22	7	14	9	10	11	167	51	174	22
	12%R	16%Y	14%Y	14%	9%	13%	12%	6%	18%Y	20%	18%Y	8%	13%	12%	12%	13%
7	357	33	78	12	35	12	33	25	20	9	16	40	265	87	310	31
	20%FQ	22%	19%	18%	18%	16%	17%	20%	26%	19%	28%	29%zTX	20%	20%	21%	18%
8	430	31	96	17	45	16	50	37	16	14	25	308	117	360	41	
	24%	21%	23%	24%	24%	23%	26%	31%c	20%	30%	21%	18%	23%	26%	24%	24%
9	233	15	60	4	18	9	28	17	5	5	7	19	188	42	186	28
	13%e	10%	15%	6%	10%	12%	14%	14%	7%	10%	12%	13%	14%ze	9%	12%	17%
Extremely Well 10	163	12	37	2	25	9	17	10	4	3	5	10	125	36	145	13
	9%	8%	9%	3%	14%U	13%	9%	9%	5%	6%	9%	7%	9%	8%	10%	7%
Don't know	172	18	36	11	21	8	13	9	9	2	2	22	102	66	146	16
	10%Cd	12%	9%	15%b	11%	11%	7%	7%	12%	4%	4%	16%zTXb	8%	15%zd	10%	9%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 342

D3_12. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps...

Provide distinctive online programmes and content.

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.34AU	7.22	7.34U	6.81	7.46U	7.42	7.16	7.55Uh	6.92	7.28	7.31	7.32	7.35	7.35	7.35	7.38
1-3 (Net)	43	1	7	2	4	2	11	1	4	-	1	5	30	9	32	4
	2%B	1%	2%	2%	2%	3%	6%zT	1%	5%	-	2%	4%	2%	2%	2%	3%
1-4 (Net)	87	5	23	4	7	3	15	5	6	2	1	8	64	18	72	7
	5%B	3%	6%	5%	4%	4%	8%	4%	8%	5%	2%	5%	5%	4%	5%	4%
1-2 (Net)	27	-	4	2	-	2	8	-	4	-	1	4	22	2	22	*
	1%Be	-	1%	2%	-	2%	4%zSTVY	-	5%zSTVY	-	2%	3%	2%	1%	1%	*
4-7 (Net)	759	75	180	34	74	27	76	46	39	22	30	59	572	177	638	70
	42%FKQ	49%	43%	49%	39%	38%	39%	38%	51%	49%	53%	42%	43%	40%	42%	41%
5-6 (Net)	358	38	86	19	36	15	40	17	17	11	14	17	273	81	288	36
	20%Kc	25%c	21%c	28%Yc	19%	20%	20%	14%	22%	24%	25%c	12%	21%	18%	19%	21%
8-10 (Net)	826	58	193	23	89	34	94	65	25	22	23	54	621	194	691	82
	46%OUh	38%	46%	34%	47%	48%h	48%h	54%SUhc	33%	47%	41%	39%	47%	44%	46%	48%
7-10 (Net)	1183	91	271	36	124	46	127	90	45	31	39	94	886	282	1001	113
	66%FU	60%	65%U	51%	66%	64%	65%	74%SU	59%	67%	70%	67%U	67%	63%	66%	66%
9-10 (Net)	396	26	97	6	44	18	44	28	9	8	12	29	313	77	330	41
	22%Ue	17%	23%U	9%	23%U	25%U	23%U	23%U	12%	17%	21%	20%	24%ze	17%	22%	24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 343

D3_sum. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... (7-10)

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Have a mix of different types of content.	1288 72%FHH	696 72%	592 71%	187 77%F	285 74%F	516 74%F	300 64%	73 69%	86 61%	328 72%GH	640 78%HI	421 75%K	380 72%	264 68%	223 70%	1086 71%	90 73%	73 78%	40 75%
Have high quality content.	1384 77%GHN	726 75%	656 79%	193 79%	301 77%	538 77%	352 75%	70 67%	95 68%	372 82%zGH	658 80%zGH	454 81%zN	406 77%	293 76%	231 72%	1166 76%	102 82%	75 80%	41 78%
Provide content that other websites or apps don't provide.	1118 62%FHS	591 61%	527 63%	151 62%	252 65%F	452 65%F	264 56%	62 59%	66 47%	301 66%GH	548 67%zH	368 65%	325 62%	230 59%	195 61%	950 62%	75 60%	61 66%	32 61%
Present content in a unique/innovative way.	1099 61%FU	570 59%	528 64%	143 59%	258 67%zF	435 62%	263 56%	57 55%	77 55%	302 66%zGH	525 64%z	347 62%	327 62%	234 61%	191 59%	931 61%	74 59%	61 65%	33 63%
Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1242 69%FH	654 68%	587 71%	186 76%zF	278 72%F	486 70%F	291 62%	63 60%	80 57%	325 71%GH	610 74%zGH	399 71%	362 68%	259 67%	221 69%	1037 68%	97 78%zO	68 73%	40 74%
Provide distinctive online programmes and content.	1183 66%FU	638 66%	545 66%	166 68%	272 70%F	463 66%	282 60%	63 60%	81 57%	306 67%	585 71%zGH	387 69%	342 65%	250 65%	204 64%	993 65%	85 69%	66 70%	39 73%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 343

D3_sum. Comparing BBC website apps to other providers, how well, if at all, do you think BBC website and apps... (7-10)

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Have a mix of different types of content.	1288 72%FHH	98 65%	315 76%Sh	45 65%	131 70%	51 72%	139 72%	95 79%Sh	45 58%	32 69%	40 70%	95 68%	965 73%	308 69%	1083 72%	127 74%
Have high quality content.	1384 77%GHN	119 79%	319 77%	50 71%	137 73%	53 75%	150 77%	102 84%UVc	55 71%	38 82%	44 77%	100 72%	1026 77%	343 77%	1152 76%	143 83%
Provide content that other websites or apps don't provide.	1118 62%FHS	71 47%	272 66%S	36 52%	115 61%S	48 67%S	127 66%S	91 75%zSUWhc	41 53%	34 73%	37 65%S	79 56%	841 63%	262 59%	945 63%	101 59%
Present content in a unique/innovative way.	1099 61%FU	80 53%	260 63%U	34 48%	111 59%	49 69%U	129 66%SU	84 70%SUh	40 52%	30 66%	31 54%	83 59%	823 62%	262 59%	926 61%	102 59%
Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1242 69%FH	105 70%	274 66%	44 63%	122 65%	49 69%	134 69%	94 78%TVhc	46 60%	38 83%	42 74%	88 63%	926 70%	298 67%	1043 69%	119 69%
Provide distinctive online programmes and content.	1183 66%FU	91 60%	271 65%U	36 51%	124 66%	46 64%	127 65%	90 74%SU	45 59%	31 67%	39 70%	94 67%U	886 67%	282 63%	1001 66%	113 66%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 344

D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...
Base = All respondents

Summary Table						
	Have a mix of different types of content	Have high quality content	Provide content that other websites or apps don't provide	Present content in a unique/innovative way	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content
UnweightedBase	4099	4099	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
Not At All Important	66	71	105	97	84	71
1	2%	2%	3%	2%	2%	2%
2	42	31	45	53	25	38
	1%	1%	1%	1%	1%	1%
3	34	48	70	73	62	64
	1%	1%	2%	2%	2%	2%
4	91	78	100	126	77	104
	2%	2%	2%	3%	2%	3%
5	223	189	268	270	230	243
	5%	5%	7%	7%	6%	6%
6	351	322	383	386	349	403
	9%	8%	9%	9%	9%	10%
7	554	499	596	616	597	605
	14%	12%	15%	15%	15%	15%
8	855	792	715	739	772	773
	21%	19%	17%	18%	19%	19%
9	519	598	459	434	507	459
	13%	15%	11%	11%	12%	11%
Extremely Important	516	626	417	384	504	443
10	13%	15%	10%	9%	12%	11%
Don't know	850	848	943	924	894	898
	21%	21%	23%	23%	22%	22%
Total mentions	4101	4101	4101	4101	4101	4101
	100%	100%	100%	100%	100%	100%
Mean	7.50	7.66	7.17	7.10	7.43	7.29
1-3 (Net)	141	150	220	223	171	173
	3%	4%	5%	5%	4%	4%

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Table 344

D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Base = All respondents

Summary Table						
	Have a mix of different types of content	Have high quality content	Provide content that other websites or apps don't provide	Present content in a unique/innovative way	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content
WeightedBase	4101	4101	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770	2770	2770
1-4 (Net)	233 6%	228 6%	319 8%	348 8%	248 6%	277 7%
1-2 (Net)	107 3%	102 2%	150 4%	150 4%	110 3%	109 3%
4-7 (Net)	1220 30%	1088 27%	1348 33%	1398 34%	1252 31%	1355 33%
5-6 (Net)	574 14%	511 12%	652 16%	656 16%	579 14%	646 16%
8-10 (Net)	1890 46%	2015 49%	1590 39%	1557 38%	1784 43%	1675 41%
7-10 (Net)	2444 60%	2514 61%	2187 53%	2173 53%	2380 58%	2280 56%
9-10 (Net)	1035 25%	1223 30%	875 21%	818 20%	1012 25%	902 22%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 345

D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...
 Base = All who have used BBC online services in the past 3 months

Summary Table						
	Have a mix of different types of content	Have high quality content	Provide content that other websites or apps don't provide	Present content in a unique/innovative way	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content
UnweightedBase	2018	2018	2018	2018	2018	2018
WeightedBase	1800	1800	1800	1800	1800	1800
EffectiveBase	1370	1370	1370	1370	1370	1370
Not At All Important	7	7	21	14	13	10
1	*	*	1%	1%	1%	1%
2	6	9	11	14	6	9
	*	*	1%	1%	*	1%
3	9	16	28	33	23	23
	1%	1%	2%	2%	1%	1%
4	35	26	49	61	34	52
	2%	1%	3%	3%	2%	3%
5	89	66	100	120	88	92
	5%	4%	6%	7%	5%	5%
6	152	124	199	199	147	182
	8%	7%	11%	11%	8%	10%
7	307	258	340	346	315	354
	17%	14%	19%	19%	17%	20%
8	499	467	420	440	459	453
	28%	26%	23%	24%	25%	25%
9	327	366	287	257	319	286
	18%	20%	16%	14%	18%	16%
Extremely Important	292	388	239	220	294	249
10	16%	22%	13%	12%	16%	14%
Don't know	79	74	107	98	103	90
	4%	4%	6%	5%	6%	5%
Total mentions	1800	1800	1800	1800	1800	1800
	100%	100%	100%	100%	100%	100%
Mean	7.87	8.09	7.52	7.42	7.80	7.62
1-3 (Net)	21	32	60	60	42	42
	1%	2%	3%	3%	2%	2%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 345

D3a. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Base = All who have used BBC online services in the past 3 months

Summary Table						
	Have a mix of different types of content	Have high quality content	Provide content that other websites or apps don't provide	Present content in a unique/innovative way	Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	Provide distinctive online programmes and content
WeightedBase	1800	1800	1800	1800	1800	1800
EffectiveBase	1370	1370	1370	1370	1370	1370
1-4 (Net)	56 3%	58 3%	108 6%	121 7%	76 4%	94 5%
1-2 (Net)	12 1%	16 1%	32 2%	27 2%	19 1%	19 1%
4-7 (Net)	582 32%	474 26%	688 38%	725 40%	583 32%	680 38%
5-6 (Net)	240 13%	190 11%	299 17%	318 18%	235 13%	274 15%
8-10 (Net)	1118 62%	1220 68%	946 53%	917 51%	1072 60%	989 55%
7-10 (Net)	1425 79%	1478 82%	1286 71%	1263 70%	1387 77%	1342 75%
9-10 (Net)	619 34%	754 42%	526 29%	477 27%	613 34%	535 30%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 346

D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have a mix of different types of content

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	66	42	23	5	15	23	22	12	8	5	14	6	13	14	32	40	18	5	3
1	2%BIKOd	2%zB	1%	1%	2%	2%	2%	3%uJ	2%	1%	1%	1%	1%	1%	3%zK	1%	5%zO	2%	2%
2	42	19	22	1	12	12	17	3	8	11	8	7	7	10	18	27	12	1	1
	1%O	1%	1%	*	2%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	1%	3%zOQ	1%	1%
3	34	23	11	2	19	5	9	4	3	5	10	2	7	9	17	27	6	-	1
	1%BEKF	1%	1%	*	2%zCEF	*	1%	1%	1%	*	1%	*	1%	1%	1%zK	1%	2%	-	1%
4	91	44	47	19	18	36	18	6	10	29	33	21	20	27	24	69	17	3	2
	2%F	2%	2%	4%zF	2%	3%F	1%	1%	2%	3%	2%	2%	2%	3%	2%	2%	5%zO	2%	2%
5	223	113	109	33	37	81	72	20	27	70	68	47	56	57	63	184	23	10	6
	5%	6%	5%	7%	5%	6%	5%	5%	6%	7%	5%	5%	6%	6%	5%	5%	7%	5%	5%
6	351	181	170	50	75	124	102	19	39	96	129	83	85	88	94	300	26	18	7
	9%FGe	9%	8%	11%F	10%	9%	7%	5%	9%	9%G	10%G	9%	8%	9%	8%	9%	7%	9%	6%
7	554	286	267	58	156	199	141	58	44	139	232	157	139	133	125	477	38	29	11
	14%FNRe	14%	13%	12%	20%zCEF	15%F	10%	14%	10%	13%	17%zHI	17%zN	14%	13%	11%	14%R	11%	14%	9%
8	855	409	446	117	158	320	260	60	93	247	313	204	243	203	206	718	64	56	18
	21%FGNRV e	20%	21%	25%zF	20%	23%zF	18%	15%	21%	24%zG	23%zG	22%N	24%zN	20%	18%	21%R	18%	28%zOPR	15%
9	519	267	251	66	119	179	154	34	34	136	239	151	149	111	107	449	35	22	13
	13%FGHNe	13%	12%	14%	15%zF	13%	10%	8%	8%	13%GH	18%zGHI	16%zMN	15%N	11%	9%	13%	10%	11%	11%
Extremely Important	516	232	284	85	86	195	149	33	37	128	217	128	135	136	117	434	33	30	20
10	13%FGHNe	12%	14%	18%zDF	11%	14%F	10%	8%	8%	12%	16%zGHI	14%N	13%	14%N	10%	13%	10%	15%	17%zP
Don't know	850	381	468	36	89	190	534	159	139	174	95	135	158	208	349	711	74	28	37
	21%ACDEI JKLQTD	19%	22%zA	8%	11%	14%C	36%zCDE	39%zUJ	32%zUJ	17%J	7%	14%	16%	21%KL	30%zKLM	21%Q	22%Q	14%	31%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 346

D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have a mix of different types of content

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	2770	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Total mentions	4101	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Mean	7.50ADGH	7.60zA	7.66D	7.33	7.56D	7.49	7.17	7.17	7.55GH	7.72zGH	7.71zMN	7.64N	7.48N	7.16	7.57zP	6.70	7.61P	7.60P	
1-3 (Net)	141 3%BCJKO Yhd	85 4%zB	56 3%	8 2%	46 6%zCEF	39 3%	48 3%	20 5%U	18 4%	21 2%	32 2%	14 1%	27 3%	33 3%K	67 6%zKLM	95 3%	35 10%zOQR	6 3%	5 5%
1-4 (Net)	233 6%KOVY	130 6%	103 5%	27 6%	63 8%zF	76 6%	67 5%	26 6%	29 7%	50 5%	65 5%	35 4%	47 5%	60 6%	91 8%zKL	163 5%	52 15%zOQR	9 5%	8 6%
1-2 (Net)	107 3%IJKOd	62 3%	46 2%	7 1%	27 3%	34 3%	39 3%	15 4%U	16 4%U	16 2%	22 2%	12 1%	20 2%	24 2%	50 4%zKL	68 2%	30 9%zOQR	6 3%	4 3%
4-7 (Net)	1220 30%FNRe	624 31%	593 28%	160 34%F	286 36%zF	441 32%zF	333 23%	102 25%	120 27%	335 32%G	462 34%zGH	308 33%zN	300 30%	305 31%	306 27%	1030 30%R	104 30%R	60 30%	26 22%
5-6 (Net)	574 14%FGe	294 15%	279 13%	84 18%zF	112 14%	205 15%F	174 12%	38 9%	66 15%G	167 16%G	197 14%G	130 14%	142 14%	145 15%	158 14%	484 14%	49 14%	28 14%	13 11%
8-10 (Net)	1890 46%FGHNPe	908 45%	981 47%	268 57%zDF	364 46%F	695 51%zF	564 38%	126 31%	164 37%	511 49%GH	769 57%zGHI	483 51%zMN	528 52%zMN	450 45%N	429 37%	1601 47%P	131 38%	108 53%zOPR	51 43%
7-10 (Net)	2444 60%FGHNPre	1194 60%	1249 59%	326 69%zF	519 66%zF	894 66%zF	705 48%	184 45%	207 47%	649 62%GH	1001 74%zGHI	640 68%zMN	667 66%zMN	583 59%N	555 48%	2078 60%PR	169 49%	136 68%zOPR	61 52%
9-10 (Net)	1035 25%FGHNPe	500 25%	535 25%	151 32%zF	206 26%F	374 27%F	304 21%	66 16%	71 16%	264 25%GH	456 34%zGHI	279 30%zMN	285 28%N	247 25%N	224 19%	883 26%P	67 20%	52 26%	33 28%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 346

D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have a mix of different types of content

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	66	2	10	*	2	4	15	-	-	-	1	5	29	30	55	6
1	2%BIKod	1%	1%	*	1%	2%	3%zTVY	-	-	-	1%	1%	1%	2% d	2%	2%
2	42	1	8	3	2	2	5	1	-	-	2	4	24	15	39	-
	1%O	*	1%	2%	*	1%	1%	*	-	-	1%	1%	1%	1%	1%	-
3	34	5	11	-	2	2	2	1	-	1	-	2	17	14	23	5
	1%BEKf	2%	1%	-	1%	1%	*	*	-	1%	-	1%	1%	1%	1%	1%
4	91	6	24	2	5	5	7	1	7	3	1	8	61	27	79	6
	2%F	2%	3%	1%	1%	3%	2%	*	4%Y	3%	*	2%	2%	2%	2%	2%
5	223	14	53	13	16	9	29	9	10	5	8	18	142	75	187	18
	5%	5%	6%	9%	4%	4%	6%	4%	5%	4%	5%	5%	6%	5%	5%	5%
6	351	30	86	16	38	16	32	21	19	6	12	25	233	105	294	27
	9%FGe	10%	10%	11%	10%	8%	7%	9%	10%	6%	8%	7%	9%	7%	8%	8%
7	554	36	136	24	40	26	72	34	20	15	29	46	377	171	464	55
	14%FNRe	12%	16%V	16%	10%	12%	15%	15%	11%	14%	12%	18%V	15%ze	12%	13%	15%
8	855	85	171	29	61	45	103	64	30	30	33	65	595	249	725	83
	21%FGNRV	29%zTVhc	20%	19%	16%	21%	22%	29%zTVhc	16%	27%V	21%	18%	24%ze	17%	21%	23%
9	519	32	114	16	52	23	60	33	18	17	23	61	376	136	437	43
	13%FGHNe	11%	13%	10%	13%	11%	13%	15%	10%	15%	14%	17%	15%ze	9%	13%	12%
Extremely Important	516	38	111	14	71	22	53	28	27	14	14	41	375	133	438	40
10	13%FGHNe	13%	13%	9%	18%zTUWUXbc	11%	11%	13%	15%	12%	9%	11%	15%ze	9%	13%	11%
Don't know	850	49	139	35	101	57	94	33	55	21	35	93	299	516	746	73
	21%ACDEIJKLQTD	16%	16%	23%	26%zSTY	27%STY	20%	15%	30%zSTXY	19%	22%	25%STY	12%	35%zd	21%z	21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 346

D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have a mix of different types of content

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.50ADGH NPe	7.59	7.44	7.33	7.90zTUW X	7.42	7.40	7.89zTUW X	7.67	7.82	7.62	7.61	7.63ze	7.28	7.51	7.54
1-3 (Net)	141 3%BCIJKO Yhd	9 3%	30 3%h	3 2%	7 2%	8 4%Yh	22 5%Vh	1 *	- -	1 1%	3 2%	11 3%	70 3%	60 4%	118 3%	11 3%
1-4 (Net)	233 6%KOVY	14 5%Y	54 6%VY	5 3%	11 3%	13 6%Y	29 6%Y	2 1%	7 4%	4 4%	4 2%	19 5%Y	131 5%	86 6%	197 6%	17 5%
1-2 (Net)	107 3%IJKOd	4 1%	18 2%	3 2%	4 1%	6 3%	20 4%Vh	1 *	- -	- -	3 2%	9 2%	53 2%	46 3%	95 3%	6 2%
4-7 (Net)	1220 30%FNRe	86 29%	299 35%zVc	55 36%V	98 25%	56 27%	139 29%	65 29%	56 30%	30 26%	49 31%	97 26%	813 32%ze	377 26%	1023 29%	106 30%
5-6 (Net)	574 14%FGe	44 15%	139 16%	29 19%	54 14%	25 12%	60 13%	30 13%	29 15%	11 10%	19 12%	43 12%	375 15%	180 12%	481 14%	45 13%
8-10 (Net)	1890 46%FGHNP e	155 52%U	397 46%	59 39%	184 47%	91 43%	217 46%	126 56%zTUWX hc	75 40%	61 54%U	70 44%	167 45%	1347 53%ze	518 35%	1600 46%	166 47%
7-10 (Net)	2444 60%FGHNP Re	191 64%h	532 62%h	82 54%	224 58%	116 55%	289 61%	160 71%zTUWV Xhc	95 51%	76 68%h	98 63%	213 58%	1724 68%ze	689 47%	2064 59%	221 62%
9-10 (Net)	1035 25%FGHNP e	70 23%	225 26%	30 20%	123 32%zUW	45 21%	114 24%	61 27%	45 24%	31 27%	37 24%	102 28%	751 30%ze	269 18%	875 25%	83 23%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 347

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have high quality content

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	71	44	26	5	16	23	27	10	10	8	14	8	13	11	38	45	18	5	2
1	2%JKOd	2%	1%	1%	2%	2%	2%	2%	2%	1%	1%	1%	1%	1%	3%zKLM	1%	5%zO	3%	2%
2	31	17	14	3	9	7	12	3	4	6	9	5	6	6	13	26	3	1	2
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	2%
3	48	26	22	5	17	14	12	7	9	8	14	6	14	12	16	36	10	1	1
	1%	1%	1%	1%	2%zF	1%	1%	2%	2%	1%	1%	1%	1%	1%	1%	1%	3%zO	1%	1%
4	78	48	30	7	17	36	18	4	8	30	24	17	19	15	28	53	18	5	2
	2%Oe	2%	1%	1%	2%	3%zF	1%	1%	2%	3%z	2%	2%	2%	2%	2%	2%	5%zOR	2%	1%
5	189	103	86	27	34	78	49	16	20	46	73	38	43	61	47	157	19	9	4
	5%F	5%	4%	6%F	4%	6%zF	3%	4%	5%	4%	5%	4%	4%	6%	4%	5%	6%	4%	3%
6	322	164	158	49	74	109	89	26	37	95	111	70	81	78	94	286	17	12	7
	8%Fe	8%	8%	10%zF	9%F	8%	6%	6%	8%	9%	8%	7%	8%	8%	8%	8%	5%	6%	6%
7	499	230	267	56	129	194	120	52	45	136	197	130	108	123	138	425	35	31	8
	12%FRe	12%	13%	12%F	16%zCF	14%zF	8%	13%	10%	13%	15%z	14%	11%	12%	12%	12%R	10%	15%R	7%
8	792	396	394	120	162	278	232	55	90	220	294	190	222	202	177	676	58	45	14
	19%FGNRe	20%	19%	25%zEF	21%F	20%F	16%	13%	20%G	21%G	22%zG	20%N	22%N	20%N	15%	20%R	17%	22%R	11%
9	598	299	298	70	119	214	194	38	42	160	248	166	181	127	123	498	45	36	18
	15%GHNe	15%	14%	15%	15%	16%	13%	9%	9%	15%GH	18%zGH	18%zMN	18%zMN	13%	11%	15%	13%	18%	15%
Extremely Important	626	289	337	99	113	220	193	43	40	151	279	178	168	144	136	526	44	30	25
10	15%FGHNe	14%	16%	21%zDEF	14%	16%	13%	11%	9%	15%H	21%zGHI	19%zMN	17%N	14%	12%	15%	13%	15%	21%zOP
Don't know	848	382	466	31	93	190	533	154	136	180	94	132	159	217	340	708	77	27	35
	21%ACDEIJKLQTD	19%	22%A	7%	12%C	14%C	36%zCDE	38%zIJ	31%zIJ	17%J	7%	14%	16%	22%KL	30%zKLM	21%Q	22%Q	14%	30%zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 347

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have high quality content

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.66ADGH NPe	7.55	7.77zA	7.83D	7.49	7.65	7.73	7.35	7.24	7.71GH	7.88zGH	7.94zMN	7.82zN	7.64N	7.25	7.71zP	7.04	7.72P	7.92P
1-3 (Net)	150 4%IKOd	88 4%z	63 3%	14 3%	42 5%zE	44 3%	51 3%	20 5%I	23 5%U	22 2%	37 3%	20 2%	33 3%	29 3%	68 6%zKLM	107 3%	30 9%zOQ	7 4%	6 5%
1-4 (Net)	228 6%BKOV	136 7%zB	93 4%	20 4%	59 8%zCF	81 6%	68 5%	24 6%	31 7%	51 5%	62 5%	36 4%	52 5%	44 4%	96 8%zKLM	160 5%	49 14%zOQR	12 6%	7 6%
1-2 (Net)	102 2%JKO	61 3%	41 2%	8 2%	25 3%	30 2%	39 3%	13 3%	14 3%I	14 1%	23 2%	14 1%	20 2%	18 2%	51 4%zKLM	71 2%	20 6%zO	6 3%	4 4%
4-7 (Net)	1088 27%FRce	545 27%	541 26%	138 29%F	255 32%zF	418 31%zF	277 19%	98 24%	111 25%	307 30%z	406 30%z	253 27%	250 25%	277 28%	307 27%	921 27%R	90 26%R	56 28%R	21 18%
5-6 (Net)	511 12%Fe	266 13%	244 12%	76 16%zF	108 14%F	188 14%F	139 9%	42 10%	57 13%	141 14%	184 14%	107 11%	123 12%	139 14%	141 12%	443 13%	37 11%	20 10%	11 9%
8-10 (Net)	2015 49%FGHNPe	984 49%	1029 49%	290 61%zDEF	394 50%F	712 52%zF	619 42%	136 33%	171 39%	531 51%GH	821 60%zGHI	534 57%zMN	571 56%zMN	473 47%N	437 38%	1700 49%P	147 43%	112 55%zP	57 48%
7-10 (Net)	2514 61%FGHNPRhe	1215 61%	1296 62%	345 73%zDEF	523 67%zF	906 66%zF	739 50%	187 46%	216 49%	667 64%GH	1018 75%zGHI	664 71%zMN	679 67%zMN	596 60%N	575 50%	2125 62%PR	182 53%	142 70%zOPR	65 55%
9-10 (Net)	1223 30%FGHNbe	588 29%	635 30%	170 36%zDF	232 30%	434 32%F	388 26%	81 20%	81 18%	311 30%GH	527 39%zGHI	344 37%zMN	349 34%zMN	270 27%N	259 23%	1024 30%	90 26%	67 33%	43 36%zOP

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 347

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have high quality content

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	71	2	10	*	2	4	12	2	-	-	3	9	31	33	59	6
1	2%JKOd	1%	1%	*	1%	2%	3%	1%	-	-	2%	2%	1%	2% d	2%	2%
2	31	1	11	1	1	5	3	1	-	-	-	3	19	9	26	2
	1%	*	1%	1%	*	3% zV	1%	*	-	-	-	1%	1%	1%	1%	1%
3	48	5	10	2	5	1	8	1	3	-	1	3	24	23	43	5
	1%	2%	1%	1%	1%	*	2%	*	1%	-	*	1%	1%	2%	1%	1%
4	78	3	18	1	3	2	9	2	3	4	2	5	60	15	62	7
	2%Oe	1%	2%	1%	1%	1%	2%	1%	2%	4%	1%	1%	2% ze	1%	2%	2%
5	189	11	57	12	17	5	22	8	9	6	3	8	123	61	162	19
	5%F	4%	7% zbc	8% Wbc	4%	3%	5%	3%	5%	6%	2%	2%	5%	4%	5%	5%
6	322	25	91	6	30	15	35	20	20	9	8	27	222	91	265	22
	8%Fe	8%	11% zU	4%	8%	7%	7%	9%	11%	8%	5%	7%	9% ze	6%	8%	6%
7	499	44	98	22	42	25	71	30	14	15	28	36	340	149	416	48
	12%FRe	15%	11%	14%	11%	12%	15% h	13%	8%	13%	18% hc	10%	13% ze	10%	12%	13%
8	792	73	158	36	61	46	86	55	31	20	44	65	537	241	667	72
	19%FGNRe	24% V	18%	24%	16%	22%	18%	25% V	16%	18%	28% zTVXhc	18%	21% ze	16%	19%	20%
9	598	33	135	23	47	24	81	40	21	19	17	59	420	170	506	51
	15%GHNe	11%	16%	15%	12%	11%	17%	18%	11%	17%	11%	16%	17% ze	12%	15%	14%
Extremely Important	626	53	135	14	85	28	57	33	32	18	16	56	437	179	535	51
10	15%FGHNe	18%	16%	9%	22% zTUWXB	13%	12%	15%	17%	16%	10%	15%	17% ze	12%	15%	14%
Don't know	848	49	141	33	97	57	88	33	55	21	35	99	316	500	747	72
	21%ACDEIJKLQTD	16%	16%	22%	25% STY	27% STY	19%	15%	29% zSTXY	19%	23%	27% zSTXY	12%	34% zd	21% z	20%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 347

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have high quality content

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.66ADGH NPe	7.80	7.58	7.66	8.02zTX	7.58	7.50	7.93X	7.84	7.85	7.69	7.80	7.75ze	7.54	7.67	7.63
1-3 (Net)	150 4%IKOd	9 3%	31 4%	3 2%	8 2%	10 5%	23 5%Y	3 1%	3 1%	- -	4 3%	14 4%	74 3%	65 4% d	128 4%	13 4%
1-4 (Net)	228 6%BKOV	12 4%	49 6%	4 3%	11 3%	12 6%	33 7%VY	5 2%	6 3%	4 4%	6 4%	19 5%	134 5%	80 5%	191 5%	20 6%
1-2 (Net)	102 2%JKO	4 1%	21 2%	1 1%	3 1%	10 5%Vh	15 3%	2 1%	- -	- -	3 2%	11 3%	51 2%	42 3%	86 2%	8 2%
4-7 (Net)	1088 27%FRce	82 28%	265 31%zVWc	41 27%	92 24%	47 22%	137 29% c	60 27%	46 25%	35 31%	40 26%	76 21%	745 29% ze	316 21%	905 26%	96 27%
5-6 (Net)	511 12%Fe	35 12%	148 17%zWXbc	18 12%	47 12%	20 10%	56 12%	28 12%	28 15% b	15 14%	10 7%	35 10%	344 14% ze	152 10%	427 12%	41 12%
8-10 (Net)	2015 49%FGHNPe	158 53%	428 49%	74 49%	192 49%	98 46%	224 47%	129 57%zXh	83 45%	57 51%	77 49%	179 49%	1394 55% ze	590 40%	1708 49%	174 49%
7-10 (Net)	2514 61%FGHNPRhe	202 68% h	526 61%	96 63%	235 60%	123 58%	296 63%	158 71%zTVWhc	97 52%	72 64%	105 67% h	215 58%	1734 69% ze	740 50%	2124 61%	222 62%
9-10 (Net)	1223 30%FGHNbe	86 29%	269 31% b	37 25%	131 34% b	52 25%	138 29%	73 33% b	53 28%	37 33%	33 21%	114 31%	857 34% ze	350 24%	1041 30%	102 29%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 348

D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide content that other websites or apps don't provide

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	105	69	36	8	24	40	32	19	9	14	29	16	19	23	46	71	23	5	5
1	3% BIO	3% B	2%	2%	3%	3%	2%	5% IJ	2%	1%	2%	2%	2%	2%	4% KL	2%	7% OQ	2%	4% O
2	45	18	27	5	12	13	15	4	5	12	14	9	12	5	19	36	5	1	3
	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	2%	*	2% OQ
3	70	43	27	15	21	14	20	7	7	16	22	11	19	14	26	55	11	2	2
	2% E	2%	1%	3% zEF	3% E	1%	1%	2%	2%	2%	2%	1%	2%	1%	2%	2%	3%	1%	2%
4	100	52	47	24	21	42	12	4	13	26	42	23	33	17	26	77	16	5	1
	2% Fe	3%	2%	5% zDF	3% F	3% F	1%	1%	3%	2%	3%	2%	3%	2%	2%	2%	5% zOR	3%	1%
5	268	137	131	39	58	102	70	19	27	85	97	66	61	74	67	222	26	14	7
	7% F	7%	6%	8% F	7% F	7% F	5%	5%	6%	8% z	7%	7%	6%	7%	6%	6%	8%	7%	6%
6	383	205	178	47	75	157	105	27	33	102	147	68	118	98	99	337	22	18	6
	9% FKRe	10%	8%	10%	10%	11% zF	7%	7%	7%	10%	11% zG	7%	12% zK	10%	9%	10% R	6%	9%	5%
7	596	287	308	80	148	195	172	51	71	154	231	152	141	155	149	497	50	32	18
	15% Fe	14%	15%	17% F	19% zEF	14%	12%	12%	16%	15%	17% z	16%	14%	16%	13%	14%	14%	16%	15%
8	715	341	374	87	152	281	195	56	51	200	278	198	186	170	160	597	64	42	11
	17% FHNRe	17%	18%	18% F	19% F	21% zF	13%	14%	12%	19% GH	20% zGH	21% zN	18% N	17%	14%	17% R	19% R	21% R	9%
9	459	240	218	62	103	163	130	28	44	125	200	122	130	107	100	394	29	25	11
	11% FGNe	12%	10%	13% F	13% F	12% F	9%	7%	10%	12% G	15% zGH	13% zN	13% N	11%	9%	11%	8%	12%	9%
Extremely Important	417	193	223	65	76	153	123	26	32	102	179	124	104	91	98	351	25	24	17
10	10% FGe	10%	11%	14% zF	10%	11% F	8%	6%	7%	10%	13% zGHI	13% zMN	10%	9%	8%	10%	7%	12%	14% zOP
Don't know	943	414	529	40	94	204	606	166	148	203	119	150	189	242	363	798	74	34	37
	23% ACDEIJKLQTYd	21%	25% zA	8%	12%	15% C	41% zCDE	41% zIJ	34% zIJ	19% IJ	9%	16%	19%	24% KL	32% zKLM	23% Q	21%	17%	31% zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 348

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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.17AGNP Se	7.06	7.28zA	7.17	7.07	7.19	7.22	6.82	7.00	7.24G	7.34zGH	7.45zLMN	7.20N	7.19N	6.83	7.23zP	6.51	7.37P	7.07P
1-3 (Net)	220 5%BKOh	129 6%zB	90 4%	29 6%	57 7%zF	68 5%	66 4%	29 7%I	21 5%	42 4%	64 5%	36 4%	51 5%	42 4%	91 8%zKLM	163 5%	39 11%zOQ	7 4%	11 9%zOQ
1-4 (Net)	319 8%BFOV	181 9%zB	137 7%	53 11%zF	78 10%zF	109 8%F	79 5%	33 8%	35 8%	68 7%	107 8%	59 6%	84 8%	59 6%	117 10%zKM	240 7%	55 16%zOQ	13 6%	12 10%
1-2 (Net)	150 4%Oh	87 4%	63 3%	13 3%	36 5%	54 4%	47 3%	23 6%I	14 3%	26 3%	42 3%	25 3%	32 3%	28 3%	65 6%zKLM	108 3%	28 8%zOQ	6 3%	8 7%zOQ
4-7 (Net)	1348 33%FGNRe	680 34%	664 32%	190 40%zF	302 39%zF	496 36%zF	360 24%	101 25%	144 33%G	368 35%G	518 38%zG	309 33%	354 35%N	344 34%	341 30%	1133 33%	114 33%	69 34%	32 27%
5-6 (Net)	652 16%FGRe	342 17%	309 15%	86 18%F	133 17%F	258 19%zF	175 12%	46 11%	60 14%	187 18%G	244 18%zG	135 14%	179 18%	172 17%	166 14%	559 16%R	48 14%	32 16%	13 11%
8-10 (Net)	1590 39%FGHNW e	775 39%	816 39%	214 45%zF	331 42%F	598 44%zF	447 30%	111 27%	128 29%	427 41%GH	657 48%zGHI	445 47%zLMN	420 41%N	369 37%N	357 31%	1342 39%	118 34%	91 45%zPR	39 33%
7-10 (Net)	2187 53%FGHNS e	1062 53%	1123 54%	295 62%zF	479 61%zF	793 58%zF	620 42%	161 40%	199 45%	582 56%GH	888 65%zGHI	596 63%zLMN	561 55%N	523 53%N	506 44%	1839 54%	168 49%	123 61%zOPR	57 48%
9-10 (Net)	875 21%FGNPe	434 22%	442 21%	127 27%zF	179 23%F	316 23%F	253 17%	54 13%	77 17%	228 22%G	379 28%zGHI	246 26%zMN	233 23%N	198 20%	198 17%	745 22%P	54 16%	49 24%P	28 24%P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 348

D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	105	5	20	-	6	4	21	2	-	2	2	10	55	42	85	9
1	3%BIO	2%	2%	-	1%	2%	4%zUVh	1%	-	2%	1%	3%	2%	3%	2%	2%
2	45	7	7	4	2	2	6	1	-	1	2	5	25	18	38	4
	1%	2%	1%	2%	*	1%	1%	*	-	1%	1%	1%	1%	1%	1%	1%
3	70	13	12	3	6	6	7	3	2	-	-	4	41	25	61	5
	2%E	5%zTXbc	1%	2%	1%	3%	1%	2%	1%	-	-	1%	2%	2%	2%	1%
4	100	15	17	6	5	1	9	2	5	2	5	10	72	25	78	9
	2%Fe	5%zTVWY	2%	4%W	1%	1%	2%	1%	3%	2%	3%	3%	3%	2%	2%	3%
5	268	14	82	10	17	12	38	12	12	3	7	16	180	81	221	30
	7%F	5%	9%zVc	7%	4%	6%	8%	5%	6%	3%	4%	4%	7%	5%	6%	9%
6	383	30	84	15	44	18	36	24	24	12	16	34	263	114	324	33
	9%FKRe	10%	10%	10%	11%	9%	8%	11%	13%	11%	10%	9%	10%ze	8%	9%	9%
7	596	38	124	25	46	36	84	33	21	19	25	47	404	181	498	51
	15%Fe	13%	14%	17%	12%	17%	18%V	15%	11%	17%	16%	13%	16%ze	12%	14%	14%
8	715	50	148	26	54	27	88	57	30	27	26	63	502	200	601	65
	17%FHNRe	17%	17%	17%	14%	13%	19%	26%zSTVWc	16%	24%VW	17%	17%	20%ze	14%	17%	18%
9	459	22	113	17	49	19	51	29	11	14	20	49	336	117	391	36
	11%FGNe	7%	13%Sh	11%	13%h	9%	11%	13%h	6%	13%	13%	13%h	13%ze	8%	11%	10%
Extremely Important	417	28	106	9	57	17	35	25	23	11	16	24	298	112	360	33
10	10%FGe	9%	12%Xc	6%	15%zUXc	8%	7%	11%	12%	9%	10%	7%	12%ze	8%	10%	9%
Don't know	943	76	150	37	104	70	100	36	59	22	38	106	353	556	831	81
	23%ACDEIJKLQTYd	25%TY	17%	24%	27%TY	33%zTXYa	21%	16%	32%zTXY	19%	24%	29%zTXY	14%	38%zd	24%z	23%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 348

D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide content that other websites or apps don't provide

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.17AGNP	6.80	7.27SX	7.04	7.59zSUW	7.11	6.92	7.56zSUX	7.41S	7.51S	7.39S	7.15	7.28ze	6.98	7.19	7.08
1-3 (Net)	220	25	39	6	13	12	34	6	2	3	4	18	121	85	184	17
	5%BKOh	8%VYh	5%	4%	3%	5%h	7%h	3%	1%	2%	3%	5%	5%	6%	5%	5%
1-4 (Net)	319	40	56	12	18	13	43	8	7	5	9	29	194	110	262	27
	8%BFOV	14%zTVWYh	7%	8%	5%	6%	9%VY	4%	4%	5%	6%	8%	8%	7%	8%	8%
1-2 (Net)	150	12	27	4	8	6	27	3	-	3	4	15	80	60	123	13
	4%Oh	4%h	3%	2%	2%	3%	6%zVYh	1%	-	2%	3%	4%h	3%	4%	4%	4%
4-7 (Net)	1348	98	307	56	111	67	166	70	62	37	53	107	919	401	1120	123
	33%FGNRe	33%	35%	37%	29%	32%	35%	31%	33%	32%	34%	29%	36%ze	27%	32%	35%
5-6 (Net)	652	45	165	25	61	30	74	36	36	15	23	50	443	195	544	63
	16%FGRe	15%	19%z	17%	16%	14%	16%	16%	19%	13%	15%	14%	18%ze	13%	16%	18%
8-10 (Net)	1590	99	368	52	161	64	173	111	64	52	62	137	1136	430	1352	133
	39%FGHNW	33%	43%zSW	34%	41%W	30%	37%	50%zSUWX	34%	46%W	40%	37%	45%ze	29%	39%	38%
7-10 (Net)	2187	137	492	77	206	99	257	144	85	71	87	183	1539	610	1850	184
	53%FGHNS	46%	57%SWH	51%	53%	47%	54%	64%zSUWV	45%	63%SWH	56%	50%	61%ze	41%	53%	52%
9-10 (Net)	875	50	220	26	107	37	85	54	34	25	35	74	633	229	751	68
	21%FGNPe	17%	25%zSWX	17%	27%zSUWX	17%	18%	24%	18%	22%	23%	20%	25%ze	16%	22%	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 349

D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Present content in a unique/innovative way

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	97	61	36	7	22	36	32	17	12	11	21	13	16	21	46	59	28	6	5
1	2%BUJKO	3%zB	2%	1%	3%	3%	2%	4%zJU	3%	1%	2%	1%	2%	2%	4%zKLM	2%	8%zOQ	3%	4%O
2	53	29	23	7	19	7	19	3	4	14	21	11	9	17	15	39	11	-	3
	1%E	1%	1%	1%	2%zE	1%	1%	1%	1%	1%	2%	1%	1%	2%	1%	1%	3%zOQ	-	3%Q
3	73	39	34	11	13	29	21	8	9	20	24	11	23	14	25	65	6	1	1
	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	1%	2%	1%	2%	2%	2%	1%	1%
4	126	70	56	20	29	50	27	10	13	45	40	29	32	26	38	100	19	4	2
	3%F	3%	3%	4%F	4%F	4%F	2%	2%	3%	4%z	3%	3%	3%	3%	3%	3%	6%zO	2%	2%
5	270	147	121	41	52	102	75	18	32	80	93	66	75	60	69	220	27	17	6
	7%Fbef	7%	6%	9%F	7%	7%F	5%	4%	7%	8%	7%	7%	7%	6%	6%	6%	8%	9%	5%
6	386	197	187	59	77	132	117	22	47	110	129	90	98	103	94	339	19	19	10
	9%GP	10%	9%	12%zF	10%	10%	8%	5%	11%G	11%G	10%G	10%	10%	10%	8%	10%P	5%	9%	8%
7	616	304	312	76	142	226	172	50	52	151	268	150	162	167	137	518	53	32	14
	15%FNVe	15%	15%	16%F	18%zF	17%F	12%	12%	12%	15%	20%zGHI	16%N	16%N	17%N	12%	15%	15%	16%	12%
8	739	356	382	84	170	282	203	60	67	204	298	190	197	164	187	622	54	48	15
	18%Fre	18%	18%	18%	22%zF	21%zF	14%	15%	15%	20%	22%zGH	20%zN	19%	16%	16%	18%R	16%	24%zOPR	12%
9	434	209	225	67	87	156	124	25	26	122	185	125	125	100	83	377	26	21	11
	11%FGHNe	10%	11%	14%zF	11%	11%F	8%	6%	6%	12%GH	14%zGH	13%zN	12%N	10%	7%	11%	7%	10%	9%
Extremely Important	384	178	206	59	74	135	116	23	34	98	157	105	90	93	96	318	28	22	16
10	9%FGe	9%	10%	13%zF	10%	10%	8%	6%	8%	9%G	12%zG	11%zN	9%	9%	8%	9%	8%	11%	14%zOP
Don't know	924	408	516	43	96	210	575	171	146	184	122	148	184	231	360	780	75	32	37
	23%ACDEIJKLQTYd	20%	25%zA	9%	12%	15%C	39%zCDE	42%zHU	33%zU	18%J	9%	16%	18%	23%KL	31%zKLM	23%Q	22%	16%	31%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 349

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Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.10AGHN PSe	6.96	7.24zA	7.18	7.03	7.12	7.09	6.73	6.80	7.14GH	7.31zGH	7.34zMN	7.17N	7.10N	6.79	7.17zP	6.31	7.29P	7.12P
1-3 (Net)	223 5%BKOh	130 6%zB	93 4%	24 5%	54 7%	72 5%	72 5%	29 7%	25 6%	45 4%	66 5%	35 4%	49 5%	52 5%	87 8%zKL	163 5%	45 13%zOQR	7 3%	8 7%
1-4 (Net)	348 8%BFKOh	199 10%zB	149 7%	44 9%	83 11%F	123 9%	99 7%	39 10%	38 9%	90 9%	106 8%	64 7%	81 8%	78 8%	125 11%zK	263 8%	64 18%zOQR	11 6%	11 9%
1-2 (Net)	150 4%BKOh	90 5%zB	59 3%	14 3%	41 5%zE	43 3%	51 3%	21 5%I	16 4%	25 2%	41 3%	24 3%	26 3%	38 4%	61 5%zKL	97 3%	39 11%zOQ	6 3%	8 6%zOQ
4-7 (Net)	1398 34%BFGNR Vef	718 36%zB	677 32%	196 41%zF	301 38%zF	510 37%zF	391 26%	99 24%	144 33%G	387 37%zG	531 39%zG	335 36%N	368 36%N	356 36%N	339 29%	1176 34%R	117 34%	72 36%R	32 27%
5-6 (Net)	656 16%FGe	344 17%	309 15%	100 21%zF	130 17%	234 17%F	192 13%	40 10%	80 18%G	190 18%G	222 16%G	156 17%	174 17%	163 16%	164 14%	559 16%	45 13%	36 18%	16 13%
8-10 (Net)	1557 38%FGHNP Se	743 37%	813 39%	210 44%zF	332 42%zF	572 42%zF	442 30%	108 26%	126 29%	424 41%GH	640 47%zGHI	421 45%zMN	413 41%N	357 36%	366 32%	1317 38%P	107 31%	91 45%zOPR	42 35%
7-10 (Net)	2173 53%FGHNP RSWe	1047 52%	1125 54%	286 61%zF	474 60%zF	798 58%zF	615 42%	157 39%	178 40%	575 55%GH	908 67%zGHI	571 61%zMN	575 57%zN	524 53%N	503 44%	1835 53%PR	160 47%	122 61%zOPR	55 47%
9-10 (Net)	818 20%FGHNe	387 19%	431 21%	126 27%zDEF	161 21%F	291 21%F	240 16%	47 12%	59 13%	220 21%GH	342 25%zGH	230 25%zMN	216 21%N	193 19%	179 16%	695 20%	54 16%	42 21%	27 23%P

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	97	3	12	*	3	4	19	4	-	1	4	9	49	41	84	8
1	2%BUKO	1%	1%	*	1%	2%	4%TVh	2%	-	1%	3%	2%	2%	3%	2%	2%
2	53	4	11	3	5	2	2	2	-	3	2	5	32	17	39	8
	1%E	1%	1%	2%	1%	1%	1%	1%	-	2%	1%	1%	1%	1%	1%	2%
3	73	21	11	2	9	1	4	3	2	3	3	7	43	27	65	7
	2%	7%zTUVWX	1%	1%	2%	*	1%	1%	1%	2%	2%	2%	2%	2%	2%	2%
4	126	16	34	3	8	6	18	5	2	1	-	6	86	36	103	13
	3%F	5%bc	4%b	2%	2%	3%	4%b	2%	1%	-	-	2%	3%	2%	3%	4%
5	270	22	70	14	22	10	30	13	17	6	3	15	192	72	215	27
	7%Fbef	8%b	8%bc	9%b	6%	5%	6%	6%	9%b	5%	2%	4%	8%ze	5%	6%	8%
6	386	31	93	14	38	21	31	27	18	10	20	36	255	123	325	34
	9%GP	10%	11%X	9%	10%	10%	7%	12%X	10%	9%	13%X	10%	10%	8%	9%	10%
7	616	51	149	18	40	25	84	30	22	21	26	51	432	174	513	62
	15%FNVe	17%V	17%V	12%	10%	12%	18%V	13%	12%	18%	16%	14%	17%ze	12%	15%	17%
8	739	39	154	39	69	28	81	59	32	28	33	61	514	212	641	54
	18%FRe	13%	18%	26%zSTWX	18%	13%	17%	26%zSTVW	17%	25%SW	21%	17%	20%ze	14%	18%	15%
9	434	21	103	15	35	27	60	31	11	11	17	46	309	118	363	34
	11%FGHNe	7%	12%	10%	9%	13%	13%h	14%Sh	6%	10%	11%	13%	12%ze	8%	10%	10%
Extremely Important	384	25	86	7	59	15	40	19	23	10	10	26	272	104	330	28
10	9%FGe	8%	10%	5%	15%zSTUWX	7%	9%	8%	12%	8%	6%	7%	11%ze	7%	9%	8%
Don't know	924	66	142	36	101	72	104	31	60	21	40	107	344	547	809	81
	23%ACDEIJKLQTYd	22%	16%	24%Y	26%TY	34%zSTXY	22%Y	14%	32%zTXYa	18%	26%TY	29%zTY	14%	37%zd	23%	23%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 349

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Base = All respondents

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WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
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Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.10AGHN PSe	6.60	7.15S	7.15	7.46zS	7.19S	7.10S	7.33S	7.45S	7.28S	7.20S	7.17S	7.20ze	6.94	7.13	6.85
1-3 (Net)	223 5%BKOh	29 10%zTVWYh	34 4%	5 3%	17 4%	7 3%	26 5%h	9 4%	2 1%	6 5%	9 6%h	20 5%h	124 5%	85 6%	187 5%	24 7%
1-4 (Net)	348 8%BFKOh	44 15%zTUVWY hbc	68 8%h	8 5%	25 7%	13 6%	43 9%h	14 6%	4 2%	7 6%	26 6%	26 7%	209 8%	120 8%	291 8%	36 10%
1-2 (Net)	150 4%BIKOh	7 2%	23 3%	3 2%	8 2%	6 3%	21 5%h	6 3%	-	4 3%	6 4%h	14 4%h	81 3%	58 4%	123 4%	16 5%
4-7 (Net)	1398 34%BFGNR Vef	120 40%zVc	346 40%zVWc	48 32%	108 28%	63 30%	162 34%	76 34%	60 32%	37 33%	48 31%	108 29%	965 38%ze	405 28%	1156 33%	136 38%
5-6 (Net)	656 16%FGe	53 18%	162 19%X	28 18%	60 15%	32 15%	60 13%	40 18%	35 19%	16 14%	22 14%	50 14%	447 18%ze	195 13%	540 15%	61 17%
8-10 (Net)	1557 38%FGHNP Se	84 28%	342 40%S	62 41%S	164 42%S	70 33%	181 38%S	108 48%zSWXh c	65 35%	49 43%S	59 38%	133 36%	1095 43%ze	434 29%	1335 38%	115 32%
7-10 (Net)	2173 53%FGHNP RSWe	135 45%	491 57%zSW	79 52%	203 52%	95 45%	266 56%SW	139 62%zSWhc	88 47%	69 61%SW	85 54%	184 50%	1527 60%ze	608 41%	1848 53%	177 50%
9-10 (Net)	818 20%FGHNe	46 15%	188 22%	23 15%	94 24%SU	41 20%	100 21%	50 22%	34 18%	21 18%	26 17%	72 20%	581 23%ze	222 15%	694 20%	62 17%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 350

D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	84	46	38	7	16	29	33	13	10	10	20	9	14	16	45	53	23	6	2
1	2%IKOd	2%	2%	1%	2%	2%	2%	3%	2%	1%	1%	1%	1%	2%	4%zKLM	2%	7%zOR	3%	2%
2	25 1%E	17 1%	8 *	3 1%	11 1%zE	2 *	10 1%	1 *	1 *	3 *	12 1%	3 *	10 1%	8 1%	5 *	18 1%	5 1%	-	2 2%zOQ
3	62 2%EJO	32 2%	30 1%	8 2%	27 3%zEF	11 1%	16 1%	7 2%	7 2%	16 2%	12 1%	10 1%	12 1%	23 2%	17 1%	43 1%	14 4%zO	3 1%	2 1%
4	77 2%O	42 2%	35 2%	10 2%	10 1%	35 3%	23 2%	5 1%	5 1%	26 3%	29 2%	22 2%	21 2%	10 1%	23 2%	54 2%	17 5%zOR	4 2%	2 1%
5	230 6%	123 6%	106 5%	39 8%zDF	37 5%	88 6%F	65 4%	19 5%	30 7%	81 8%zJ	62 5%	51 5%	51 5%	64 6%	64 6%	187 5%	26 7%	12 6%	5 4%
6	349 9%FPre	181 9%	168 8%	43 9%	89 11%zF	119 9%	99 7%	31 8%	47 11%	85 8%	129 9%	80 9%	87 9%	89 9%	93 8%	306 9%zPR	17 5%	20 10%zPR	5 4%
7	597 15%FRe	291 15%	305 15%	78 16%F	140 18%zF	224 16%zF	155 10%	47 11%	52 12%	162 16%	259 19%zGH	147 16%	156 15%	145 15%	149 13%	518 15%R	41 12%	26 13%	12 10%
8	772 19%FGHNe f	394 20%	378 18%	87 18%	168 21%F	286 21%zF	231 16%	56 14%	63 14%	214 21%GH	294 22%zGH	205 22%zN	203 20%N	192 19%N	172 15%	647 19%	57 16%	48 24%zP	20 17%
9	507 12%FNWe	251 13%	255 12%	78 17%zF	97 12%	177 13%	155 10%	38 9%	50 11%	139 13%	217 16%zGH	138 15%zMN	145 14%N	106 11%	118 10%	429 12%	37 11%	26 13%	15 13%
Extremely Important	504	224	280	82	89	185	148	32	37	125	213	137	130	118	120	426	36	27	16
10	12%FGHe	11%	13%	17%zDF	11%	14%F	10%	8%	8%	12%	16%zGHI	15%zN	13%	12%	10%	12%	10%	13%	13%
Don't know	894	397	496	39	101	208	546	159	140	178	112	137	184	226	346	754	71	30	38
	22%ACDEI JKLQTYd	20%	24%zA	8%	13%zC	15%zC	37%zCDE	39%zJU	32%zJU	17%zI	8%	15%	18%	23%zKL	30%zKLM	22%zQ	21%	15%	32%zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 350

D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.43ADGN Pe	7.33	7.53zA	7.59D	7.27	7.49	7.41	7.14	7.20	7.46G	7.64zGH	7.66zMN	7.54N	7.37	7.14	7.50zP	6.64	7.45P	7.60P
1-3 (Net)	171 4%EIKOhd	95 5%	76 4%	17 4%	53 7%zCEF	43 3%	58 4%	21 5%	18 4%	30 3%	44 3%	22 2%	36 4%	46 5%K	67 6%zKL	115 3%	42 12%zOQR	9 4%	6 5%
1-4 (Net)	248 6%Oh	137 7%	111 5%	27 6%	63 8%z	77 6%	81 5%	26 6%	23 5%	56 5%	73 5%	45 5%	57 6%	56 6%	90 8%zK	169 5%	59 17%zOQR	12 6%	8 6%
1-2 (Net)	110 3%IKOd	63 3%	46 2%	9 2%	27 3%	31 2%	42 3%	14 3%I	11 3%	13 1%	33 2%	12 1%	24 2%	24 2%	50 4%zKL	72 2%	28 8%zOQ	6 3%	4 4%
4-7 (Net)	1252 31%FGRVe	637 32%	613 29%	169 36%zF	275 35%zF	466 34%zF	341 23%	101 25%	133 30%	354 34%zG	480 35%zG	300 32%	315 31%	308 31%	329 29%	1065 31%R	101 29%R	62 31%R	24 20%
5-6 (Net)	579 14%FRe	304 15%	273 13%	82 17%zF	126 16%F	207 15%F	164 11%	49 12%	77 17%	166 16%	191 14%	131 14%	138 14%	152 15%	157 14%	493 14%R	43 12%	33 16%R	10 8%
8-10 (Net)	1784 43%FGHNPe	869 43%	913 44%	248 52%zDF	354 45%F	648 48%zF	534 36%	126 31%	150 34%	478 46%GH	723 53%zGHI	480 51%zMN	478 47%zN	416 42%N	410 36%	1501 44%	130 38%	101 50%zP	52 44%
7-10 (Net)	2380 58%FGHNPe	1160 58%	1218 58%	325 69%zF	494 63%zF	872 64%zF	689 47%	173 42%	202 46%	640 62%zGH	982 72%zGHI	627 67%zMN	634 63%zMN	561 56%N	559 49%	2019 59%P	171 50%	127 63%PR	64 54%
9-10 (Net)	1012 25%FGHNe	475 24%	535 25%	161 34%zDEF	186 24%	362 27%F	303 20%	71 17%	87 20%	264 25%G	429 32%zGHI	275 29%zMN	275 27%N	224 22%	238 21%	854 25%	73 21%	53 26%	31 26%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 350

D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	84	2	12	1	3	5	16	2	-	-	3	9	37	40	73	5
1	2%IKOd	1%	1%	1%	1%	2%	3%Vh	1%	-	-	2%	2%	1%	3%d	2%	1%
2	25	1	3	2	2	-	4	1	-	1	1	5	13	11	23	-
	1%E	*	*	1%	*	-	1%	*	-	1%	*	1%	1%	1%	1%	-
3	62	6	18	-	6	4	2	2	-	-	-	4	36	20	52	8
	2%EJO	2%	2%	-	2%	2%	1%	1%	-	-	-	1%	1%	1%	1%	2%
4	77	6	18	5	3	5	10	2	2	2	1	1	53	21	68	7
	2%O	2%	2%	3%c	1%	2%	2%	1%	1%	1%	*	*	2%	1%	2%	2%
5	230	13	54	11	21	8	29	13	14	5	3	17	150	75	189	25
	6%	4%	6%	7%	5%	4%	6%	6%	7%	5%	2%	5%	6%	5%	5%	7%
6	349	25	100	12	31	14	33	14	19	11	16	31	235	104	290	26
	9%FPre	8%	12%zX	8%	8%	6%	7%	6%	10%	10%	10%	8%	9%e	7%	8%	7%
7	597	59	129	25	42	32	77	34	20	17	27	55	423	167	509	58
	15%Fre	20%zVh	15%	16%	11%	15%	16%	15%	11%	15%	17%	15%	17%ze	11%	15%	16%
8	772	61	159	28	67	37	90	58	35	26	28	57	519	238	633	73
	19%FGHNe f	21%	18%	18%	17%	18%	19%	26%zTVc	19%	23%	18%	15%	21%ze	16%	18%	21%
9	507	31	119	19	38	14	73	36	12	17	16	53	362	139	437	41
	12%FNWe	10%	14%Wh	13%	10%	7%	16%VWh	16%Wh	7%	15%	10%	14%Wh	14%ze	9%	13%	12%
Extremely Important	504	42	112	13	66	27	42	31	26	11	20	36	360	137	426	40
10	12%FGHe	14%	13%	8%	17%zUXc	13%	9%	14%	14%	10%	13%	10%	14%ze	9%	12%	11%
Don't know	894	52	140	36	110	66	97	33	59	21	41	101	340	520	787	72
	22%ACDEI JKLTQYd	17%	16%	24%	28%zSTXY	31%zSTXY	21%	15%	32%zSTXY	19%	26%TY	27%zSTY	13%	35%zd	23%z	20%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 350

D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.43ADGN	7.54	7.43	7.35	7.74zX	7.38	7.31	7.81zTX	7.66	7.64	7.63	7.41	7.55ze	7.24	7.43	7.40
1-3 (Net)	171	9	33	3	11	9	22	4	-	1	4	18	87	71	148	13
	4%EIKOhd	3%	4%h	2%	3%	4%h	5%h	2%	-	1%	3%	5%h	3%	5%	4%	4%
1-4 (Net)	248	15	50	8	14	14	32	6	2	3	5	19	140	93	216	20
	6%Oh	5%	6%h	5%	4%	7%h	7%h	3%	1%	3%	3%	5%	6%	6%	6%	6%
1-2 (Net)	110	4	14	3	5	5	20	2	-	1	4	14	50	51	96	5
	3%IKOd	1%	2%	2%	1%	2%	4%TVh	1%	-	1%	3%	4%h	2%	3%zd	3%	1%
4-7 (Net)	1252	104	301	52	97	58	148	63	54	36	47	103	861	367	1057	116
	31%FGRVe	35%V	35%zV	35%	25%	27%	31%	28%	29%	32%	30%	28%	34%ze	25%	30%	33%
5-6 (Net)	579	39	154	23	52	21	62	27	32	17	19	47	385	179	480	52
	14%FRe	13%	18%zW	15%	13%	10%	13%	12%	17%	15%	12%	13%	15%e	12%	14%	15%
8-10 (Net)	1784	133	390	60	171	79	205	124	73	54	65	146	1241	513	1496	154
	43%FGHNP	45%	45%	40%	44%	37%	43%	55%zTUVW	39%	48%	41%	40%	49%ze	35%	43%	43%
	e							Xhbc								
7-10 (Net)	2380	193	519	85	214	111	282	159	92	72	92	201	1664	680	2005	212
	58%FGHNP	65%VWhc	60%h	56%	55%	52%	60%	71%zTUVW	50%	64%	59%	55%	66%ze	46%	57%	59%
	e							Xhbc								
9-10 (Net)	1012	72	231	32	104	41	115	67	38	28	36	89	721	275	863	81
	25%FGHNe	24%	27%	21%	27%	20%	24%	30%W	20%	25%	23%	24%	29%ze	19%	25%	23%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 351

D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide distinctive online programmes and content

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Not At All Important	71	45	27	5	14	27	25	12	12	6	13	7	13	16	35	46	18	5	3
1	2% JKOd	2%	1%	1%	2%	2%	2%	3% IJ	3% IJ	1%	1%	1%	1%	2%	3% KL	1%	5% O	2%	2%
2	38	28	10	9	9	7	12	2	1	10	13	8	8	10	12	32	3	1	1
	1% B	1% B	*	2% E	1%	1%	1%	*	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
3	64	29	34	5	23	17	19	8	5	18	19	12	13	17	22	44	16	1	3
	2% OX	1%	2%	1%	3% EF	1%	1%	2%	1%	2%	1%	1%	1%	2%	2%	1%	5% OQ	1%	2%
4	104	47	57	14	28	39	23	7	13	30	34	29	23	17	35	75	23	3	2
	3% FO	2%	3%	3%	4% F	3%	2%	2%	3%	3%	3%	3%	2%	2%	3%	2%	7% OQR	2%	2%
5	243	141	101	36	54	82	71	15	23	85	81	63	55	72	53	198	26	15	5
	6% Be	7% zB	5%	8% F	7%	6%	5%	4%	5%	8% zG	6%	7%	5%	7% N	5%	6%	8%	7%	4%
6	403	202	200	56	86	147	114	28	46	111	148	76	104	105	118	352	25	15	9
	10% FK	10%	10%	12% F	11% F	11% F	8%	7%	10%	11%	11%	8%	10%	10%	10%	10%	7%	8%	8%
7	605	274	329	89	140	231	145	52	59	145	253	157	170	145	133	525	30	36	14
	15% FNPe	14%	16%	19% zF	18% zF	17% zF	10%	13%	13%	14%	19% zGHI	17% N	17% N	15%	12%	15% P	9%	18% P	12%
8	773	395	378	97	165	275	236	58	70	211	303	200	220	181	171	639	66	52	16
	19% FGNRe	20%	18%	20% F	21% F	20% F	16%	14%	16%	20% G	22% zGH	21% zN	22% zN	18%	15%	19% R	19%	26% zOR	13%
9	459	236	222	59	96	178	126	24	32	135	204	132	125	107	94	398	33	15	13
	11% FGHNQe	12%	11%	12% F	12% F	13% zF	8%	6%	7%	13% GH	15% zGH	14% zN	12% N	11%	8%	12% Q	9%	7%	11%
Extremely Important	443	203	240	65	72	160	147	34	34	111	179	116	103	109	114	372	27	29	15
10	11% e	10%	11%	14% zDF	9%	12%	10%	8%	8%	11%	13% zGH	12%	10%	11%	10%	11%	8%	14% P	13%
Don't know	898	398	500	40	96	201	561	166	147	179	111	138	179	218	363	755	76	29	38
	22% ACDEIJKLQTYd	20%	24% zA	8%	12%	15% C	38% zCDE	41% zIJ	33% zIJ	17% I	8%	15%	18%	22% K	32% zKLM	22% Q	22% Q	14%	32% zOPQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 351

D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide distinctive online programmes and content

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.29ADNP e	7.20	7.39zA	7.33	7.10	7.36D	7.34	7.07	7.04	7.33	7.49zGH	7.50zN	7.38N	7.27	7.02	7.36zP	6.54	7.41P	7.35P
1-3 (Net)	173 4%BKQY	102 5%zB	71 3%	19 4%	47 6%z	51 4%	56 4%	22 5%	18 4%	34 3%	45 3%	26 3%	35 3%	43 4%	69 6%zKL	121 4%	37 11%zOQ	8 4%	7 6%
1-4 (Net)	277 7%FO	149 7%	128 6%	33 7%	74 10%zEF	90 7%	79 5%	29 7%	31 7%	64 6%	80 6%	55 6%	58 6%	60 6%	104 9%zKLM	197 6%	61 18%zOQR	11 5%	9 8%
1-2 (Net)	109 3%BIKod	72 4%zB	37 2%	14 3%	23 3%	35 3%	37 3%	14 3%	12 3%	16 2%	26 2%	15 2%	22 2%	26 3%	47 4%zKL	78 2%	21 6%zO	6 3%	4 4%
4-7 (Net)	1355 33%FGNRc e	665 33%	688 33%	194 41%zF	308 39%zF	499 37%zF	354 24%	102 25%	141 32%	371 36%G	517 38%zG	326 35%N	352 35%N	338 34%	340 30%	1150 33%R	105 31%	70 35%R	30 25%
5-6 (Net)	646 16%BFGef	343 17%zB	302 14%	92 19%zF	140 18%F	229 17%F	186 13%	44 11%	68 16%	196 19%zG	229 17%G	139 15%	159 16%	176 18%	172 15%	550 16%	52 15%	30 15%	14 12%
8-10 (Net)	1675 41%FGHNe	834 42%	840 40%	220 46%zF	333 42%F	614 45%zF	509 34%	116 29%	136 31%	457 44%GH	686 50%zGHI	449 48%zMN	448 44%zN	398 40%N	380 33%	1409 41%	126 36%	95 47%zPR	44 37%
7-10 (Net)	2280 56%FGHNP Re	1108 55%	1169 56%	309 65%zF	473 60%zF	845 62%zF	654 44%	169 41%	195 44%	601 58%GH	939 69%zGHI	607 65%zMN	618 61%zMN	543 54%N	513 45%	1934 56%PR	156 45%	132 65%zOPR	58 49%
9-10 (Net)	902 22%FGHNe	439 22%	463 22%	123 26%zF	168 21%	338 25%zF	272 18%	58 14%	66 15%	246 24%GH	382 28%zGHI	249 26%zMN	228 23%N	216 22%	209 18%	770 22%	60 17%	44 22%	29 24%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 351

D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide distinctive online programmes and content

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Not At All Important	71	2	11	-	4	4	16	-	-	-	3	5	30	33	61	5
1	2% IJKOd	1%	1%	-	1%	2%	3% TYh	-	-	-	2%	1%	1%	2% d	2%	1%
2	38	5	11	-	-	2	5	1	-	-	1	7	23	12	32	3
	1% B	2%	1%	-	-	1%	1%	*	-	-	*	2% V	1%	1%	1%	1%
3	64	10	12	5	6	1	*	1	2	4	1	2	41	21	54	6
	2% OX	3% XYc	1%	3% XYc	2%	*	*	*	1%	3% X	1%	1%	2%	1%	2%	2%
4	104	5	25	1	10	4	10	6	6	3	3	3	70	29	85	13
	3% FO	2%	3%	1%	3%	2%	2%	3%	3%	3%	2%	1%	3%	2%	2%	4%
5	243	13	64	12	22	10	27	13	14	6	4	13	167	70	194	26
	6% Be	4%	7% c	8%	6%	5%	6%	6%	7%	5%	3%	4%	7% e	5%	6%	7%
6	403	31	102	19	37	22	46	22	16	9	13	35	267	127	334	32
	10% FK	10%	12%	12%	10%	11%	10%	10%	8%	8%	8%	10%	11%	9%	10%	9%
7	605	60	143	25	45	30	71	39	22	20	22	48	419	178	517	49
	15% FNPe	20% zV	17%	12%	14%	15%	17%	12%	17%	17%	14%	13%	17% ze	12%	15%	14%
8	773	52	143	34	67	32	89	59	34	28	37	65	530	232	651	75
	19% FGNRe	18%	17%	22%	17%	15%	19%	26% zTVWc	18%	25%	24%	18%	21% ze	16%	19%	21%
9	459	26	116	15	33	20	67	28	15	9	20	49	340	113	397	32
	11% FGHNQe	9%	13% V	10%	8%	10%	14% V	12%	8%	8%	13%	13%	13% ze	8%	11%	9%
Extremely Important	443	28	99	12	66	20	38	24	22	13	15	33	314	121	375	37
10	11% e	9%	11%	8%	17% zSTUW Xc	10%	8%	11%	12%	12%	10%	9%	12% ze	8%	11%	10%
Don't know	898	65	138	28	99	65	104	34	57	21	37	107	327	538	785	78
	22% ACDEI JKLQTYd	22%	16%	18%	26% TY	31% zTUXY	22% T	15%	31% zTUY	19%	24%	29% zTUY	13%	37% zd	23%	22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 351

D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Provide distinctive online programmes and content

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.29ADNP	7.16	7.27	7.27	7.60zST	7.27	7.23	7.61S	7.49	7.44	7.57	7.44	7.40ze	7.14	7.31	7.22
1-3 (Net)	173	17	34	5	10	7	22	1	2	4	5	14	94	65	148	14
	4%BKOY	6%Yh	4%Y	3%	2%	3%	5%Y	*	1%	3%	3%	4%Y	4%	4%	4%	4%
1-4 (Net)	277	22	59	7	20	11	32	7	7	7	8	18	164	94	233	26
	7%FO	7%	7%	4%	5%	5%	7%	3%	4%	6%	5%	5%	6%	6%	7%	7%
1-2 (Net)	109	7	22	-	4	6	21	1	-	-	4	13	53	45	94	7
	3%BIKod	2%	3%	-	1%	3%	4%zUVVh	*	-	-	3%	3%Yh	2%	3%	3%	2%
4-7 (Net)	1355	109	334	57	114	67	153	79	57	38	41	100	923	403	1130	120
	33%FGNRe	37%c	39%zVbc	38%c	29%	32%	32%	35%	30%	33%	26%	27%	37%ze	27%	32%	34%
5-6 (Net)	646	44	166	31	59	33	73	35	29	15	17	48	434	196	528	58
	16%BFGeF	15%	19%zbc	20%	15%	15%	15%	16%	16%	13%	11%	13%	17%ze	13%	15%	16%
8-10 (Net)	1675	106	357	61	166	73	194	110	71	50	73	147	1184	465	1424	144
	41%FGHNe	36%	41%	40%	43%	34%	41%	49%zSW	38%	45%	47%	40%	47%ze	32%	41%	40%
7-10 (Net)	2280	167	500	86	211	103	265	149	93	70	95	195	1604	643	1941	193
	56%FGHNPre	56%	58%W	57%	54%	49%	56%	66%zVWXh	50%	62%	60%	53%	63%ze	44%	56%	54%
9-10 (Net)	902	54	215	27	99	41	106	51	37	23	36	82	654	234	773	69
	22%FGHNe	18%	25%	18%	25%	19%	22%	23%	20%	20%	23%	22%	26%ze	16%	22%	19%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 352

D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Important	7	6	1	1	*	1	5	1	1	*	3	1	1	1	3	5	*	1	*
1	*d	1%	*	*	*	*	1%	1%	1%	*	*	*	*	*	1%	*	*	1%zO	*
2	6	5	*	-	1	3	2	-	2	1	2	2	1	2	-	5	-	-	*
	*	1%	*	-	*	*	*	-	1%	*	*	*	*	1%	-	*	-	-	*
3	9	7	2	1	6	1	2	1	1	3	3	1	*	5	3	8	1	-	*
	1%E	1%	*	1%	1%zE	*	*	1%	*	1%	*	*	*	1%	1%	1%	1%	-	1%
4	35	16	19	9	7	15	3	*	3	10	18	11	6	13	6	29	4	1	1
	2%Fe	2%	2%	4%zF	2%	2%	1%	*	2%	2%	2%	2%	1%	3%L	2%	2%	3%	1%	2%
5	89	48	40	7	18	43	20	4	9	25	36	26	30	16	16	74	9	3	3
	5%	5%	5%	3%	5%	6%	4%	4%	6%	5%	4%	5%	6%	4%	5%	5%	8%	3%	5%
6	152	90	62	26	34	55	37	5	16	39	66	51	35	32	33	129	7	10	6
	8%	9%	7%	11%	9%	8%	8%	5%	12%	9%	8%	9%	7%	8%	10%	8%	6%	11%	11%
7	307	174	133	35	91	118	63	20	22	78	142	103	89	69	46	267	19	13	8
	17%	18%	16%	14%	23%zCEF	17%	14%	19%	15%	17%	17%	18%	17%	18%	14%	17%	15%	14%	14%
8	499	256	243	78	93	192	136	26	37	131	227	146	169	96	88	419	38	31	11
	28%V	26%	29%	32%D	24%	27%	29%	25%	26%	29%	28%	26%	32%zK	25%	27%	27%	31%	33%	21%
9	327	178	148	41	82	122	82	17	20	78	168	114	105	61	47	282	21	14	10
	18%U	18%	18%	17%	21%	18%	17%	16%	14%	17%	21%z	20%	20%	16%	15%	18%	17%	15%	19%
Extremely Important	292	148	144	39	47	127	80	14	20	75	147	86	76	76	54	238	22	19	13
10	16%DX	15%	17%	16%	12%	18%D	17%	14%	14%	17%	18%	15%	14%	20%	17%	16%	18%	21%	24%zO
Don't know	79	42	37	6	10	22	41	17	10	16	9	22	17	15	26	74	2	1	2
	4%Yd	4%	4%	3%	3%	3%	9%zCDE	16%zHU	7%KJ	4%KJ	1%	4%	3%	4%	8%zKLM	5%	1%	2%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 352

D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have a mix of different types of content

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.87	7.79	7.96	7.83	7.73	7.90	7.95	7.90	7.55	7.87	7.95zH	7.88	7.93	7.82	7.77	7.86	7.82	7.98	8.00
1-3 (Net)	21 1%B	18 2%zB	3 *	2 1%	7 2%	4 1%	8 2%	2 2%	4 3%	3 1%	8 1%	4 1%	3 1%	8 2%	6 2%	18 1%	1 1%	1 1%	1 1%
1-4 (Net)	56 3%L	34 3%	22 3%	12 5%	14 4%	20 3%	11 2%	2 2%	7 5%	13 3%	26 3%	14 3%	9 2%	21 5%zL	12 4%	47 3%	6 5%	2 2%	2 4%
1-2 (Net)	12 1%B	11 1%zB	1 *	1 *	1 *	4 1%	6 1%	1 1%	3 2%zI	1 *	5 1%	3 1%	3 1%	3 1%	3 1%	10 1%	* *	1 1%	* 1%
4-7 (Net)	582 32%F	327 34%	254 31%	77 32%	150 39%zF	232 33%F	123 26%	29 28%	50 36%	151 33%	261 32%	191 34%	160 30%	131 34%	101 31%	498 33%	40 32%	27 29%	17 32%
5-6 (Net)	240 13%	137 14%	102 12%	33 14%	52 13%	98 14%	57 12%	9 9%	25 18%	63 14%	101 12%	78 14%	65 12%	49 13%	49 15%	202 13%	17 13%	13 14%	8 15%
8-10 (Net)	1118 62%DUE	582 60%	536 65%	158 65%	222 57%	441 63%	298 63%	57 54%	76 54%	284 62%	542 66%zGH	347 61%	349 66%	233 60%	189 59%	939 61%	81 65%	64 68%	34 64%
7-10 (Net)	1425 79%HNe	756 78%	669 81%	192 79%	312 80%	559 80%	361 77%	76 73%	98 70%	362 80%H	684 83%zGH	449 80%N	439 83%zN	302 78%	235 73%	1206 79%	100 81%	77 82%	42 78%
9-10 (Net)	619 34%Ue	326 34%	293 35%	79 33%	129 33%	249 36%	162 34%	31 30%	40 28%	154 34%	315 38%z	201 36%	180 34%	137 36%	101 31%	521 34%	43 34%	33 35%	23 43%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 352

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Have a mix of different types of content

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Important	7	-	1	-	1	-	2	-	-	-	-	1	2	3	6	*
1	*d	-	*	-	*	-	1%	-	-	-	-	*	*	1%	*	*
2	6	-	2	-	-	-	3	-	-	-	1	-	4	2	4	-
	*	-	*	-	-	-	1%z	-	-	-	1%	-	*	*	*	-
3	9	-	3	-	1	-	2	-	-	1	-	1	7	3	9	*
	1%E	-	1%	-	*	-	1%	-	-	2%	-	1%	1%	1%	1%	*
4	35	3	8	*	3	1	3	1	2	2	-	6	32	3	27	4
	2%Fe	2%	2%	1%	2%	2%	2%	*	2%	4%	-	4%	2%e	1%	2%	2%
5	89	8	17	6	3	3	15	4	5	2	4	7	68	19	73	8
	5%	6%	4%	9%V	2%	4%	8%V	3%	6%	4%	7%	5%	5%	4%	5%	5%
6	152	13	40	7	20	6	9	7	9	*	5	11	105	41	123	11
	8%	9%	10%	10%	11%	9%	5%	6%	12%	1%	9%	8%	8%	9%	8%	6%
7	307	17	85	17	27	13	30	22	12	11	12	18	223	82	260	27
	17%	11%	21%	25%Sc	15%	19%	16%	18%	16%	24%	21%	13%	17%	18%	17%	16%
8	499	54	110	16	35	23	57	37	17	15	16	38	375	119	414	57
	28%V	36%V	27%	23%	19%	32%V	30%V	31%V	21%	32%	28%	27%	28%	27%	27%	33%
9	327	24	77	5	39	12	39	28	10	8	11	29	254	70	275	29
	18%U	16%	18%U	8%	21%U	17%	20%U	23%U	13%	17%	19%	20%U	19%	16%	18%	17%
Extremely Important	292	26	58	10	47	9	20	21	16	6	8	18	225	62	248	30
10	16%DX	17%	14%	15%	25%zTWXc	12%	10%	18%	20%	14%	13%	13%	17%	14%	16%	17%
Don't know	79	4	15	7	11	3	13	1	7	1	1	12	30	43	69	6
	4%JYd	3%	4%	10%zTY	6%Y	5%	7%Y	*	9%Y	1%	2%	9%TY	2%	10%zd	5%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 352

D3a_1. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have a mix of different types of content

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.87	7.95	7.78	7.59	8.18zTUX	7.85	7.62	8.17TUX	7.87	7.80	7.77	7.79	7.90	7.80	7.88	7.98
1-3 (Net)	21	-	6	-	2	-	7	-	-	1	1	2	13	7	19	1
	1%B	-	1%	-	1%	-	4%z	-	-	2%	1%	1%	1%	2%	1%	*
1-4 (Net)	56	3	14	*	5	1	11	1	2	3	1	7	45	10	45	4
	3%L	2%	3%	1%	2%	2%	5%Y	*	2%	6%	1%	5%Y	3%	2%	3%	2%
1-2 (Net)	12	-	3	-	1	-	5	-	-	-	1	1	6	4	10	*
	1%B	-	1%	-	*	-	2%z	-	-	-	1%	*	*	1%	1%	*
4-7 (Net)	582	43	150	31	54	24	58	34	28	15	21	42	428	145	482	49
	32%F	28%	36%	45%zSVXY c	29%	34%	30%	28%	36%	33%	37%	30%	32%	33%	32%	29%
5-6 (Net)	240	22	56	13	24	9	24	11	14	2	9	18	173	60	196	19
	13%	15%	14%	19%	13%	13%	12%	9%	18%	5%	16%	13%	13%	13%	13%	11%
8-10 (Net)	1118	104	245	32	121	44	117	86	43	29	34	85	854	251	937	115
	62%DUE	69%U	59%	46%	64%U	62%	60%	72%zTUh	55%	63%	60%	61%	64%ze	56%	62%	67%
7-10 (Net)	1425	122	330	49	148	57	147	108	55	40	46	103	1077	333	1197	142
	79%hNe	81%	79%	71%	79%	80%	76%	90%zTUVX hc	71%	88%	81%	74%	81%ze	75%	79%	83%
9-10 (Net)	619	50	135	16	86	21	59	49	26	14	18	46	479	132	523	59
	34%Ue	33%	32%	23%	46%zTUWX c	30%	31%	41%U	34%	31%	32%	33%	36%ze	30%	35%	34%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 353

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have high quality content

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Important	7	6	1	-	-	2	5	1	1	*	3	2	1	1	3	5	*	2	-
1	*	1%	*	-	-	*	1%	1%	1%	*	*	*	*	*	1%	*	*	2%zO	-
2	9	6	3	1	4	3	1	*	-	1	6	1	2	3	3	9	-	-	*
	*	1%	*	*	1%	*	*	*	-	*	1%	*	*	1%	1%	1%	-	-	1%
3	16	11	5	3	6	4	2	1	6	2	8	6	2	7	1	15	-	1	*
	1%	1%	1%	1%	2%	1%	*	1%	4%zU	*	1%	1%	*	2%	*	1%	-	1%	1%
4	26	18	9	3	6	9	7	1	1	13	10	2	8	5	11	21	3	1	1
	1%Ke	2%	1%	1%	2%	1%	2%	1%	1%	3%z	1%	*	2%	1%	3%zK	1%	2%	1%	2%
5	66	32	34	5	14	36	11	4	6	15	32	14	21	17	14	57	5	2	1
	4%Kc	3%	4%	2%	4%	5%zF	2%	3%	4%	3%	4%	2%	4%	4%	4%	4%	4%	2%	2%
6	124	74	51	23	27	44	31	6	14	31	55	44	28	23	29	110	4	6	4
	7%	8%	6%	10%	7%	6%	7%	6%	10%	7%	7%	8%	5%	6%	9%	7%	3%	6%	8%
7	258	135	122	35	64	118	41	19	21	67	120	83	65	60	51	218	20	15	6
	14%F	14%	15%	14%F	17%F	17%zF	9%	18%	15%	15%	15%	15%	12%	15%	16%	14%	16%	16%	11%
8	467	251	215	77	98	173	120	21	32	131	207	133	159	101	73	404	32	20	11
	26%	26%	26%	32%z	25%	25%	25%	20%	23%	29%	25%	24%	30%zKN	26%	23%	26%	26%	22%	20%
9	366	202	164	42	79	138	107	13	25	99	170	129	120	66	52	300	28	25	13
	20%	21%	20%	17%	20%	20%	23%	12%	18%	22%	21%	23%N	23%N	17%	16%	20%	22%	27%	24%
Extremely Important	388	197	190	49	77	154	107	25	25	86	198	132	106	84	66	320	31	20	16
10	22%X	20%	23%	20%	20%	22%	23%	24%	18%	19%	24%z	23%	20%	22%	20%	21%	25%	22%	31%zO
Don't know	74	37	37	5	13	19	38	14	10	11	11	18	16	20	19	71	1	1	1
	4%EUPd	4%	4%	2%	3%	3%	8%zCDE	13%zU	7%zU	2%	1%	3%	3%	5%	6%	5%zP	1%	2%	1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 353

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Have high quality content

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.09HNX	8.02	8.17	8.04	7.98	8.06	8.25	8.05	7.75	8.06	8.13H	8.22zN	8.16N	7.99	7.83	8.06	8.25	8.14	8.38
1-3 (Net)	32 2%l	23 2%	9 1%	4 2%	11 3%	9 1%	8 2%	2 2%	7 5%zl	3 1%	17 2%	9 2%	5 1%	11 3%	7 2%	28 2%	* *	3 3%	1 1%
1-4 (Net)	58 3%BK	41 4%zB	18 2%	7 3%	17 4%	19 3%	15 3%	3 3%	8 6%	16 4%	27 3%	11 2%	13 3%	16 4%	17 5%zK	49 3%	3 3%	4 4%	2 3%
1-2 (Net)	16 1%	12 1%	4 *	1 *	4 1%	5 1%	6 1%	2 2%	1 1%	1 *	9 1%	3 1%	4 1%	4 1%	5 2%	13 1%	* *	2 2%	* 1%
4-7 (Net)	474 26%F	258 27%	215 26%	67 27%F	111 29%F	207 30%zF	90 19%	29 28%	41 29%	126 28%	217 26%	143 25%	122 23%	105 27%	105 33%zKL	406 27%	32 26%	24 26%	12 23%
5-6 (Net)	190 11%	106 11%	84 10%	28 12%	41 10%	80 11%	41 9%	9 9%	20 14%	46 10%	86 11%	58 10%	49 9%	40 10%	43 13%	167 11%	10 8%	8 8%	5 10%
8-10 (Net)	1220 68%GHN	650 67%	569 69%	168 69%	254 65%	465 66%	334 71%	59 57%	82 58%	315 69%GH	575 70%GH	393 70%N	386 73%zMN	251 65%	190 59%	1024 67%	91 73%	66 70%	40 75%
7-10 (Net)	1478 82%HN	785 81%	692 83%	203 83%	318 82%	582 83%	375 80%	78 75%	103 73%	382 84%GH	695 85%zGH	476 84%N	450 85%N	311 80%	242 75%	1242 81%	110 89%zO	81 86%	46 86%
9-10 (Net)	754 42%b	400 41%	354 43%	91 37%	156 40%	292 42%	215 46%	38 36%	50 36%	185 41%	368 45%z	261 46%zMN	226 43%	150 39%	117 36%	620 41%	59 47%	45 49%	29 55%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 353

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have high quality content

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Important	7	-	1	-	1	-	1	-	-	-	1	1	4	2	6	1
1	*	-	*	-	*	-	1%	-	-	-	2%	*	*	*	*	*
2	9	-	4	-	1	-	1	-	-	-	-	3	6	2	7	*
	*	-	1%	-	*	-	1%	-	-	-	-	2%z	*	*	*	*
3	16	-	3	-	3	1	4	-	3	-	1	1	13	3	13	2
	1%	-	1%	-	2%	1%	2%	-	3%	-	1%	*	1%	1%	1%	1%
4	26	3	8	-	2	-	4	2	-	1	-	1	24	2	21	-
	1%Ke	2%	2%	-	1%	-	2%	2%	-	2%	-	*	2%	*	1%	-
5	66	7	21	8	2	2	8	4	2	2	1	*	50	14	57	7
	4%Kc	5%	5%Vc	12%zTVXYb c	1%	4%	4%c	3%	2%	4%	1%	*	4%	3%	4%	4%
6	124	8	37	2	12	7	14	5	7	3	7	10	94	28	96	10
	7%	5%	9%	3%	6%	10%	7%	4%	9%	6%	12%	7%	7%	6%	6%	6%
7	258	18	51	14	25	10	30	24	6	14	9	16	195	58	216	26
	14%F	12%	12%	20%	14%	14%	15%	20%	8%	30%	17%	11%	15%	13%	14%	15%
8	467	51	106	20	40	22	52	26	21	13	22	32	345	116	383	49
	26%	34%	26%	29%	21%	31%	27%	21%	27%	27%	38%zVYc	23%	26%	26%	25%	28%
9	366	22	91	13	35	11	41	31	15	7	6	30	273	91	308	36
	20%	15%	22%	19%	19%	15%	21%	25%b	19%	14%	10%	21%	21%	20%	20%	21%
Extremely Important	388	39	78	8	55	15	28	28	19	7	9	33	289	92	335	36
10	22%X	26%UX	19%	12%	29%zTUX	21%	14%	23%	25%	15%	17%	23%	22%	21%	22%	21%
Don't know	74	3	15	5	12	3	10	1	4	1	1	15	32	38	65	5
	4%EJpd	2%	4%	7%	7%Y	4%	5%	1%	6%	1%	3%	10%zSTY	2%	8%zd	4%	3%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 353

D3a_2. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have high quality content

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.09HNX	8.23	7.95	7.81	8.31X	8.09	7.78	8.28X	8.21	7.84	7.80	8.27X	8.07	8.17	8.11	8.13
1-3 (Net)	32	-	8	-	5	1	7	-	3	-	2	4	23	7	26	3
	2%l	-	2%	-	3%	1%	4%	-	3%	-	3%	3%	2%	1%	2%	2%
1-4 (Net)	58	3	16	-	7	1	11	2	3	1	2	4	47	9	48	3
	3%BK	2%	4%	-	4%	1%	6%	2%	3%	2%	3%	3%	4%	2%	3%	2%
1-2 (Net)	16	-	5	-	2	-	3	-	-	-	1	3	10	4	13	1
	1%	-	1%	-	1%	-	1%	-	-	-	2%	2%	1%	1%	1%	1%
4-7 (Net)	474	36	117	24	41	20	56	35	15	19	17	27	364	103	391	43
	26%F	24%	28%	34%c	22%	28%	29%	29%	20%	42%	30%	19%	27%	23%	26%	25%
5-6 (Net)	190	14	58	10	14	9	22	9	9	5	7	11	144	42	153	17
	11%	10%	14%z	15%	7%	13%	11%	7%	11%	10%	13%	8%	11%	9%	10%	10%
8-10 (Net)	1220	112	275	41	129	48	121	84	55	26	37	95	907	299	1025	120
	68%GHN	74%	66%	59%	69%	68%	63%	70%	71%	57%	65%	68%	68%	67%	68%	70%
7-10 (Net)	1478	130	326	55	155	58	151	109	61	40	46	111	1102	357	1241	146
	82%HN	86%	78%	79%	82%	82%	78%	90%zTUXc	80%	87%	82%	79%	83%	80%	82%	85%
9-10 (Net)	754	62	169	21	89	26	69	58	34	14	15	63	562	183	643	71
	42%b	41%	41%	31%	48%Ub	37%	36%	48%UXb	45%	30%	27%	45%b	42%	41%	43%	42%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 354

D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide content that other websites or apps don't provide

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Important	21	17	4	2	7	4	8	2	2	1	15	8	4	6	4	16	2	1	2
1	1%BI	2%zB	*	1%	2%	1%	2%	2%I	1%	*	2%I	1%	1%	2%	1%	1%	2%	1%	3%zO
2	11	6	5	1	5	3	2	1	1	6	3	4	6	-	1	8	*	*	2
	1%f	1%	1%	*	1%	*	1%	1%	*	1%	*	1%	1%	-	*	1%	*	*	3%zO
3	28	19	9	7	4	8	8	1	3	5	12	7	7	3	11	26	-	1	1
	2%	2%	1%	3%	1%	1%	2%	1%	2%	1%	1%	1%	1%	1%	3%zKM	2%	-	1%	2%
4	49	27	22	16	8	20	6	1	7	12	24	16	15	11	8	45	1	2	1
	3%	3%	3%	6%zDEF	2%	3%	1%	1%	5%	3%	3%	3%	3%	3%	2%	3%	1%	2%	1%
5	100	52	48	15	22	45	17	3	7	25	51	35	28	23	14	82	9	6	3
	6%	5%	6%	6%	6%	6%	4%	3%	5%	6%	6%	6%	5%	6%	4%	5%	7%	6%	6%
6	199	122	77	28	33	91	47	6	17	49	89	43	66	50	39	175	10	11	4
	11%K	13%z	9%	11%	9%	13%D	10%	6%	12%	11%	11%	8%	13%K	13%K	12%	11%	8%	11%	7%
7	340	179	160	47	80	123	90	22	30	89	149	100	93	89	57	288	23	15	13
	19%	18%	19%	19%	21%	18%	19%	21%	21%	19%	18%	18%	18%	23%	18%	19%	19%	16%	25%
8	420	212	209	48	96	177	99	25	21	122	189	145	130	67	78	351	40	22	8
	23%HMR	22%	25%	20%	25%	21%	21%	24%	15%	27%H	23%	26%M	25%M	17%	24%M	23%	32%zOR	24%	15%
9	287	162	125	38	70	107	72	12	26	70	143	93	90	65	39	243	20	16	9
	16%e	17%	15%	16%	18%	15%	15%	12%	19%	15%	17%	17%	17%	17%	12%	16%	16%	17%	16%
Extremely Important	239	122	117	34	45	98	62	12	19	55	126	86	60	51	42	196	18	15	10
10	13%X	13%	14%	14%	12%	14%	13%	11%	14%	12%	15%z	15%	11%	13%	13%	13%	14%	16%	19%
Don't know	107	52	55	9	18	22	58	19	9	22	20	27	29	22	28	100	1	4	1
	6%EJPyd	5%	7%	4%	5%	3%	12%zCDE	18%zHU	6%KJ	5%KJ	2%	5%	6%	6%	9%zK	7%P	1%	4%	3%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 354

D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide content that other websites or apps don't provide

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.52AS	7.43	7.62	7.33	7.51	7.55	7.57	7.54	7.40	7.54	7.55	7.62	7.49	7.48	7.41	7.50	7.71	7.65	7.40
1-3 (Net)	60 3%B	42 4%zB	18 2%	9 4%	16 4%	16 2%	19 4%	5 4%	6 4%	12 3%	29 4%	19 3%	16 3%	9 2%	16 5%	50 3%	2 2%	3 3%	4 8%zOP
1-4 (Net)	108 6%	68 7%	40 5%	25 10%zEF	24 6%	35 5%	25 5%	5 5%	13 9%	24 5%	54 7%	35 6%	31 6%	19 5%	24 7%	95 6%	4 3%	5 5%	5 9%P
1-2 (Net)	32 2%f	23 2%	9 1%	3 1%	12 3%E	7 1%	10 2%	4 3%	2 2%	7 2%	18 2%	12 2%	9 2%	6 2%	5 1%	24 2%	2 2%	2 2%	3 6%zO
4-7 (Net)	688 38%K	379 39%	307 37%	106 44%F	143 37%	278 40%	160 34%	32 31%	60 43%	174 38%	313 38%	193 34%	203 38%	173 45%zK	118 37%	590 39%	43 34%	34 36%	21 39%
5-6 (Net)	299 17%GK	173 18%	125 15%	43 18%	55 14%	136 20%zDF	64 14%	9 9%	23 17%	74 16%	140 17%G	78 14%	95 18%	73 19%	53 17%	257 17%	18 15%	16 17%	7 13%
8-10 (Net)	946 53%e	496 51%	450 54%	120 49%	211 54%	383 55%	233 50%	49 47%	66 47%	247 54%	457 56%z	324 57%zMN	281 53%	183 47%	159 49%	789 52%	77 62%zO	53 57%	26 50%
7-10 (Net)	1286 71%S	675 70%	610 73%	167 68%	291 75%	505 72%	323 69%	71 68%	96 68%	335 74%	606 74%z	424 75%zN	374 71%	272 70%	216 67%	1077 70%	100 81%zO	69 74%	40 75%
9-10 (Net)	526 29%Ue	284 29%	242 29%	72 29%	115 30%	205 29%	134 29%	24 23%	46 32%	125 27%	269 33%z	179 32%	150 28%	116 30%	80 25%	438 29%	38 30%	31 33%	19 35%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 354

D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide content that other websites or apps don't provide

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Important	21	-	8	-	2	-	2	1	-	-	1	2	15	5	15	1
1	1%B	-	2%	-	1%	-	1%	1%	-	-	2%	1%	1%	1%	1%	1%
2	11	3	2	2	-	-	1	-	-	1	1	-	7	3	6	3
	1%f	2%	*	3%zTV	-	-	*	-	-	2%	1%	-	1%	1%	*	2%f
3	28	7	8	1	1	2	4	1	-	-	-	1	23	5	26	-
	2%	4%z	2%	2%	1%	3%	2%	1%	-	-	-	1%	2%	1%	2%	-
4	49	11	6	1	5	1	4	2	3	-	3	8	41	8	37	7
	3%	7%zT	1%	2%	2%	2%	2%	2%	5%	-	5%	6%zT	3%	2%	2%	4%
5	100	7	27	7	6	6	14	7	1	1	4	2	76	22	81	12
	6%	5%	7%	10%Vc	3%	8%c	7%c	6%	2%	2%	7%	2%	6%	5%	5%	7%
6	199	21	34	8	25	8	18	12	19	5	8	17	152	46	167	18
	11%K	14%	8%	11%	13%	12%	9%	10%	24%zTX	10%	15%	12%	11%	10%	11%	10%
7	340	22	86	12	29	18	41	23	14	15	8	21	242	94	286	30
	19%	15%	21%	17%	15%	26%	21%	19%	19%	34%	14%	15%	18%	21%	19%	18%
8	420	31	91	21	32	17	52	33	13	15	13	33	303	110	348	45
	23%HMR	21%	22%	30%	17%	23%	27%	28%	17%	33%	23%	23%	23%	25%	23%	26%
9	287	17	68	6	37	10	32	23	7	5	12	26	230	54	244	23
	16%e	11%	16%	9%	20%	14%	17%	19%	9%	11%	22%	19%	17%ze	12%	16%	13%
Extremely Important	239	18	61	6	38	7	12	18	12	3	7	12	184	50	205	22
10	13%X	12%	15%X	9%	20%zXc	9%	6%	15%X	16%X	7%	12%	9%	14%	11%	14%	13%
Don't know	107	15	26	6	13	3	13	1	7	1	-	17	51	49	93	10
	6%EJPYd	10%Yb	6%Y	8%Yb	7%Y	4%	7%Y	1%	9%Y	1%	-	12%zTYb	4%	11%zd	6%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 354

D3a_3. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Provide content that other websites or apps don't provide

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.52AS	7.09	7.55	7.15	7.88zSUX	7.37	7.33	7.77SU	7.45	7.58	7.41	7.50	7.53	7.47	7.56	7.45
1-3 (Net)	60	9	18	3	3	2	7	2	-	1	2	3	45	13	47	4
	3%B	6%	4%	5%	2%	3%	4%	1%	-	2%	3%	2%	3%	3%	3%	3%
1-4 (Net)	108	20	24	5	8	3	11	4	3	1	5	11	86	21	84	11
	6%	13%zTVY	6%	7%	4%	4%	6%	3%	5%	2%	8%	8%	6%	5%	6%	6%
1-2 (Net)	32	3	10	2	2	-	3	1	-	1	2	2	22	9	21	4
	2%f	2%	2%	3%	1%	-	2%	1%	-	2%	3%	1%	2%	2%	1%	3%
4-7 (Net)	688	61	153	28	64	33	77	44	38	21	23	49	511	169	571	67
	38%K	40%	37%	40%	34%	47%	40%	36%	49%	45%	41%	35%	39%	38%	38%	39%
5-6 (Net)	299	28	61	15	31	14	33	19	20	5	12	20	228	68	248	30
	17%GK	19%	15%	21%	16%	19%	17%	16%	26%T	12%	21%	14%	17%	15%	16%	17%
8-10 (Net)	946	66	219	33	107	33	96	74	32	24	32	71	718	214	796	90
	53%e	44%	53%	47%	57%	47%	50%	62%Sh	42%	52%	56%	51%	54%e	48%	53%	53%
7-10 (Net)	1286	88	305	44	136	51	137	97	47	39	40	92	960	308	1082	121
	71%S	59%	73%S	64%	72%S	72%	71%	80%zSUhc	61%	86%	70%	66%	72%	69%	72%	70%
9-10 (Net)	526	35	128	12	75	16	45	41	19	8	19	39	414	104	449	45
	29%Ue	23%	31%U	18%	40%zSUWXc	23%	23%	34%U	25%	18%	34%	27%	31%ze	23%	30%	26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 355

D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Present content in a unique/innovative way

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Important	14	11	3	1	2	5	7	2	2	*	7	6	1	2	4	8	3	1	1
1	14O	1%	*	*	*	1%	1%	2%	2%	*	1%	1%	*	*	1%	*	3%zO	2%	3%zO
2	14	9	4	5	3	3	3	-	-	3	10	6	2	4	2	12	*	-	2
	1%	1%	1%	2%E	1%	*	1%	-	-	1%	1%	1%	*	1%	1%	1%	*	-	3%zO
3	33	17	16	5	5	13	10	1	4	10	17	9	10	4	9	31	1	*	1
	2%	2%	2%	2%	1%	2%	2%	1%	3%	2%	2%	2%	2%	1%	3%	2%	1%	*	1%
4	61	32	28	9	15	27	10	3	9	18	23	18	18	14	10	55	3	2	1
	3%	3%	3%	4%	4%	4%	2%	3%	7%	4%	3%	3%	3%	4%	3%	4%	3%	2%	1%
5	120	68	52	18	24	51	27	6	13	32	55	37	39	20	23	99	11	7	3
	7% c	7%	6%	7%	6%	7%	6%	6%	9%	7%	7%	7%	7%	5%	7%	6%	9%	8%	5%
6	199	115	82	31	31	78	58	6	21	51	83	60	55	48	36	172	7	13	7
	11% P	12%	10%	13%	8%	11%	12%	5%	15% G	11%	10%	11%	10%	13%	11%	11%	6%	14% P	13% P
7	346	196	150	47	78	142	79	19	18	93	171	100	104	90	51	291	30	15	9
	19% V	20%	18%	19%	20%	20%	17%	18%	13%	20%	21%	18%	20%	23% N	16%	19%	24%	16%	16%
8	440	227	213	52	107	174	108	32	28	119	197	137	137	75	91	375	31	23	11
	24% M	23%	26%	21%	28%	25%	23%	31%	20%	26%	24%	24%	26%	19%	28% M	24%	25%	24%	21%
9	257	138	119	37	58	100	62	10	15	62	127	99	74	53	31	218	17	14	8
	14% Ne	14%	14%	15%	15%	14%	13%	10%	10%	14%	16%	18% zN	14%	14%	10%	14%	14%	15%	14%
Extremely Important	220	108	112	32	46	82	60	9	21	53	107	66	59	54	41	180	16	13	10
10	12%	11%	13%	13%	12%	12%	13%	9%	15%	12%	13%	12%	11%	14%	13%	12%	13%	14%	19% zO
Don't know	98	48	50	7	19	26	46	17	11	15	23	25	30	22	21	90	3	4	1
	5% EUyD	5%	6%	3%	5%	4%	10% zCDE	16% zIJ	8% J	3%	3%	4%	6%	6%	7%	6%	3%	4%	3%
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 355

D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Mean	7.42AS	7.33	7.53A	7.36	7.52	7.40	7.40	7.44	7.14	7.40	7.44	7.45	7.44	7.44	7.31	7.41	7.39	7.55	7.47
1-3 (Net)	60 3%	37 4%	23 3%	10 4%	10 3%	20 3%	20 4%	3 3%	6 4%	13 3%	33 4%	21 4%	13 2%	10 3%	16 5%	50 3%	5 4%	2 2%	4 7%
1-4 (Net)	121 7%	69 7%	52 6%	19 8%	25 6%	47 7%	31 7%	6 6%	15 11%	31 7%	56 7%	39 7%	32 6%	24 6%	26 8%	105 7%	9 7%	3 4%	4 8%
1-2 (Net)	27 2%	20 2%	7 1%	5 2%	5 1%	7 1%	10 2%	2 2%	2 2%	3 1%	17 2%	12 2%	4 1%	6 1%	6 2%	19 1%	4 3%	1 2%	3 5%zO
4-7 (Net)	725 40%V	411 42%	313 38%	105 43%	148 38%	297 43%	174 37%	33 32%	61 43%	194 43%	332 40%	215 38%	216 41%	174 45%	120 37%	617 40%	51 41%	37 40%	19 36%
5-6 (Net)	318 18%	183 19%	134 16%	49 20%	56 14%	129 18%	85 18%	11 11%	33 24%G	83 18%	138 17%	97 17%	94 18%	69 18%	59 18%	271 18%	18 14%	20 22%	10 18%
8-10 (Net)	917 51%Se	473 49%	444 53%	121 50%	211 54%	356 51%	229 49%	52 49%	64 45%	233 51%	431 53%	302 54%	270 51%	181 47%	164 51%	773 51%	64 52%	51 54%	29 55%
7-10 (Net)	1263 70%hSe	668 69%	594 72%	168 69%	289 74%F	497 71%	308 66%	70 67%	82 58%	326 72%H	602 73%zH	402 71%	374 71%	272 70%	215 67%	1064 70%	95 76%	66 71%	38 71%
9-10 (Net)	477 27%e	246 25%	231 28%	69 28%	104 27%	182 26%	122 26%	19 19%	36 25%	115 25%	234 29%G	165 29%	133 25%	107 28%	73 23%	398 26%	33 27%	28 30%	18 34%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 355

D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Present content in a unique/innovative way

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Important	14	-	2	-	1	-	1	1	-	-	2	1	9	3	13	1
1	1%IO	-	*	-	1%	-	1%	*	-	-	4%zST	*	1%	1%	1%	1%
2	14	-	3	-	4	-	1	2	-	1	2	-	10	3	9	3
	1%	-	1%	-	2%	-	*	1%	-	2%	3%z	-	1%	1%	1%	2%
3	33	7	8	-	4	1	2	2	1	-	2	4	25	8	27	5
	2%	4%	2%	-	2%	1%	1%	2%	1%	-	3%	3%	2%	2%	2%	3%
4	61	10	16	2	6	3	11	2	2	*	-	3	49	11	50	6
	3%	6%	4%	3%	3%	4%	6%	2%	2%	1%	-	2%	4%	2%	3%	3%
5	120	15	27	8	10	6	15	8	6	2	1	1	95	23	93	13
	7%c	10%c	7%c	12%bc	5%	9%c	8%c	7%c	8%c	4%	2%	1%	7%	5%	6%	7%
6	199	24	40	8	21	11	13	12	10	3	12	18	143	55	168	19
	11%P	16%X	10%	12%	11%	15%X	7%	10%	13%	6%	21%zTX	13%	11%	12%	11%	11%
7	346	27	88	9	23	12	38	22	17	18	10	28	254	87	289	37
	19%V	18%	21%V	13%	12%	17%	20%	18%	22%	38%	17%	20%	19%	20%	19%	22%
8	440	29	100	26	43	17	43	32	21	15	13	37	322	111	375	37
	24%M	19%	24%	37%zSTX	23%	23%	22%	26%	27%	32%	23%	26%	24%	25%	25%	22%
9	257	17	58	6	26	11	36	25	5	4	11	18	205	51	216	22
	14%Ne	11%	14%	9%	14%	16%	18%h	21%h	6%	10%	20%h	13%	15%	11%	14%	13%
Extremely Important	220	16	55	5	38	6	18	13	10	3	2	14	169	46	186	19
10	12%	10%	13%	7%	20%zUWXbc	8%	9%	11%	13%	6%	4%	10%	13%	10%	12%	11%
Don't know	98	8	18	5	11	5	16	1	7	1	2	17	44	49	83	10
	5%EUvd	5%	4%	7%Y	6%Y	6%Y	8%Y	*	9%Y	1%	4%	12%zTY	3%	11%zd	6%	6%
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 355

D3a_4. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... Present content in a unique/innovative way

Base = All who have used BBC online services in the past 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Mean	7.42AS	7.00	7.45S	7.33	7.61S	7.32	7.42	7.55S	7.43	7.46	7.01	7.53S	7.43	7.38	7.45	7.22
1-3 (Net)	60 3%	7 4%	13 3%	- -	9 5%	1 1%	4 2%	5 4%	1 1%	1 2%	6 10%zTUWXh	5 3%	44 3%	14 3%	48 3%	9 5%
1-4 (Net)	121 7%	17 11%	29 7%	2 3%	16 8%	3 5%	15 8%	7 5%	2 3%	1 2%	6 10%	8 5%	93 7%	25 6%	97 6%	15 9%
1-2 (Net)	27 2%	- -	5 1%	- -	5 3%	- -	2 1%	2 2%	- -	1 2%	4 7%zSTUWXhc	1 *	19 1%	6 1%	21 1%	4 2%
4-7 (Net)	725 40%V	75 50%Vc	171 41%	28 40%	59 32%	32 45%	77 40%	45 37%	35 45%	23 49%	22 39%	50 36%	542 41%	175 39%	599 40%	75 44%
5-6 (Net)	318 18%	38 25%Xc	68 16%	17 24%	30 16%	17 25%	28 14%	21 17%	16 20%	5 10%	13 22%	19 14%	238 18%	78 17%	261 17%	31 18%
8-10 (Net)	917 51%Se	61 40%	213 51%	37 53%	108 57%S	33 47%	97 50%	70 58%S	35 46%	22 48%	27 47%	69 49%	695 52%e	208 47%	777 52%	78 46%
7-10 (Net)	1263 70%HSe	88 58%	301 72%S	46 66%	131 70%	46 64%	136 70%	92 77%S	53 68%	40 86%	36 64%	97 69%	950 72%e	295 66%	1066 71%	116 68%
9-10 (Net)	477 27%e	33 22%	113 27%	11 16%	65 34%zSUh	17 24%	54 28%	39 32%U	15 19%	7 16%	13 24%	32 23%	373 28%ze	97 22%	403 27%	41 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 356

D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Important	13	8	5	1	1	5	6	1	1	-	9	2	2	6	3	9	2	2	-
1	1%	1%	1%	1%	*	1%	1%	1%	1%	-	1%	*	*	1%	1%	1%	2%	2%	-
2	6	5	1	1	2	1	3	*	-	1	2	3	1	1	1	6	-	-	1
	*	1%	*	*	1%	*	1%	*	-	*	*	1%	*	*	*	*	-	-	1%
3	23	12	11	2	12	6	3	-	3	5	7	6	3	10	3	20	2	1	*
	1%	1%	1%	1%	3%zEF	1%	1%	-	2%	1%	1%	1%	1%	3%zL	1%	1%	1%	1%	1%
4	34	24	9	6	5	11	11	1	1	12	15	10	10	4	10	29	3	1	1
	2%	2%	1%	3%	1%	2%	2%	1%	1%	3%	2%	2%	2%	1%	3%	2%	3%	1%	1%
5	88	45	42	13	14	41	21	4	12	22	34	28	25	15	20	77	4	5	2
	5%	5%	5%	5%	4%	6%	4%	4%	9%	5%	4%	5%	5%	4%	6%	5%	3%	5%	4%
6	147	86	61	13	39	58	36	10	14	32	65	50	37	30	30	128	5	11	3
	8%	9%	7%	5%	10%	8%	8%	10%	10%	7%	8%	9%	7%	8%	9%	8%	4%	12%P	5%
7	315	178	137	50	73	127	65	20	21	85	163	97	91	72	55	273	22	11	8
	17%	18%	16%	20%F	19%	18%	14%	19%	15%	19%	20%z	17%	17%	19%	17%	18%	18%	12%	16%
8	459	249	210	57	105	182	114	17	28	127	211	149	149	92	69	385	37	24	13
	25%G	26%	25%	24%	27%	26%	24%	16%	20%	28%G	26%	26%	28%	24%	21%	25%	30%	26%	24%
9	319	163	156	50	68	116	84	18	26	82	148	100	104	64	52	263	26	18	13
	18%	17%	19%	21%	18%	17%	18%	17%	18%	18%	18%	18%	20%	17%	16%	17%	21%	19%	24%
Extremely Important	294	146	148	40	52	121	81	17	22	70	147	95	76	68	55	247	19	18	10
10	16%K	15%	18%	16%	13%	17%	17%	16%	16%	15%	18%	17%	14%	18%	17%	16%	15%	19%	19%
Don't know	103	53	50	9	16	32	46	15	13	18	18	24	30	26	24	94	4	3	3
	6%IKTYd	5%	6%	4%	4%	5%	10%zCDE	14%zJU	9%JU	4%	2%	4%	6%	7%	8%	6%	3%	3%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 356

D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All who have used BBC online services in the past 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.80A	7.71	7.91zA	7.83	7.69	7.83	7.84	7.84	7.67	7.84	7.85	7.82	7.87	7.76	7.69	7.78	7.86	7.85	8.10
1-3 (Net)	42	24	17	5	14	11	11	1	4	6	18	11	7	17	7	35	4	2	1
	2%	3%	2%	2%	4%E	2%	2%	1%	3%	1%	2%	2%	1%	4%zL	2%	2%	3%	3%	2%
1-4 (Net)	76	48	27	11	20	22	22	2	5	19	33	21	17	21	16	63	7	4	2
	4%	5%	3%	5%	5%	3%	5%	2%	4%	4%	4%	4%	3%	5%	5%	4%	6%	4%	3%
1-2 (Net)	19	13	7	2	3	5	9	1	1	1	11	5	4	7	4	15	2	2	1
	1%	1%	1%	1%	1%	1%	2%	1%	1%	*	1%	1%	1%	2%	1%	1%	2%	2%	1%
4-7 (Net)	583	333	248	82	131	237	133	36	48	150	277	185	163	120	115	506	35	28	14
	32%	34%	30%	34%	34%	34%	28%	34%	34%	33%	34%	33%	31%	31%	36%	33%	28%	30%	26%
5-6 (Net)	235	131	102	26	53	99	57	14	26	53	100	78	62	45	50	205	9	16	5
	13%	14%	12%	11%	14%	14%	12%	14%	18%	12%	12%	14%	12%	12%	15%	13%	7%	17%P	9%
8-10 (Net)	1072	558	514	147	226	419	280	52	76	280	506	343	329	224	176	895	82	60	36
	60%Ue	58%	62%	61%	58%	60%	60%	50%	54%	62%	62%G	61%	62%	58%	55%	58%	66%	64%	67%
7-10 (Net)	1387	736	651	197	299	546	345	73	96	365	669	440	420	296	231	1168	104	71	44
	77%HNe	76%	78%	81%F	77%	78%	73%	70%	69%	80%GH	82%zGH	78%	79%N	76%	72%	76%	84%	76%	83%
9-10 (Net)	613	309	304	90	120	237	165	35	48	153	295	195	180	132	107	510	45	36	23
	34%e	32%	37%	37%	31%	34%	35%	34%	34%	34%	36%	35%	34%	34%	33%	33%	36%	38%	43%zO

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 356

D3a_5. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

Have content that appeals to a wide range of different audiences across the UK

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Important	13	-	2	-	-	-	3	-	-	-	1	3	9	2	12	*
1	1%	-	1%	-	-	-	1%	-	-	-	2%	2%z	1%	1%	1%	*
2	6	-	2	-	1	-	1	-	-	1	1	1	3	3	5	-
	*	-	*	-	*	-	*	-	-	2%	1%	1%	*	1%	*	-
3	23	1	11	-	3	1	2	2	-	-	-	1	19	3	18	3
	1%	1%	3%z	-	2%	1%	1%	1%	-	-	-	1%	1%	1%	1%	2%
4	34	5	7	3	1	2	6	1	1	*	1	1	28	6	30	2
	2%	4%	2%	4%V	*	3%	3%	1%	1%	1%	2%	*	2%	1%	2%	1%
5	88	7	17	7	8	3	12	5	7	4	1	6	64	22	76	5
	5%	5%	4%	10%T	4%	4%	6%	4%	9%	9%	2%	4%	5%	5%	5%	3%
6	147	10	42	5	13	8	13	6	7	4	8	12	106	40	118	14
	8%	6%	10%	7%	7%	12%	7%	5%	9%	9%	13%	8%	8%	9%	8%	8%
7	315	29	81	15	28	13	29	22	10	12	16	19	237	75	259	37
	17%	19%	20%	21%	15%	18%	15%	18%	13%	27%	27%c	14%	18%	17%	17%	22%
8	459	38	98	15	44	19	53	34	24	12	10	37	337	114	379	44
	25%G	25%	24%	22%	23%	27%	27%	28%	31%	27%	18%	27%	25%	26%	25%	25%
9	319	19	81	10	28	7	43	25	7	7	7	27	251	66	273	27
	18%	13%	19%	14%	15%	10%	22%Wh	21%	9%	16%	13%	20%	19%	15%	18%	16%
Extremely Important	294	32	60	7	44	14	20	25	13	4	10	18	222	68	247	29
10	16%X	21%X	14%	11%	23%zTUXc	20%X	10%	21%X	16%	9%	18%	13%	17%	15%	16%	17%
Don't know	103	10	14	7	18	4	13	1	9	1	2	15	49	48	90	9
	6%JKTYd	7%Y	3%	11%TY	10%TY	5%Y	7%Y	*	12%TY	1%	4%	11%zTY	4%	11%zd	6%	5%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 356

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		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.80A	7.91	7.69	7.48	8.07TU	7.79	7.66	8.10TU	7.77	7.51	7.60	7.73	7.82	7.77	7.80	7.86
1-3 (Net)	42 2%	1 1%	15 4%	- -	4 2%	1 1%	5 3%	2 1%	- -	1 2%	2 3%	5 4%	31 2%	8 2%	36 2%	3 2%
1-4 (Net)	76 4%	6 4%	22 5%	3 4%	5 2%	3 4%	11 6%	3 2%	1 1%	1 2%	3 5%	6 4%	59 4%	14 3%	65 4%	6 3%
1-2 (Net)	19 1%	- -	4 1%	- -	1 *	- -	3 2%	- -	- -	1 2%	2 3%	4 3%	12 1%	5 1%	17 1%	* *
4-7 (Net)	583 32%	51 34%	147 35%	30 43%Vc	50 27%	26 36%	60 31%	35 29%	25 32%	21 45%	25 45%Vc	37 27%	435 33%	143 32%	482 32%	59 34%
5-6 (Net)	235 13%	17 11%	59 14%	12 17%	22 11%	11 15%	25 13%	12 10%	14 19%	8 18%	9 15%	17 12%	170 13%	62 14%	193 13%	19 11%
8-10 (Net)	1072 60%Ue	89 59%	239 58%	33 47%	116 62%	41 57%	116 60%	84 70%zTUb	43 56%	24 52%	28 49%	83 59%	810 61%	247 55%	900 60%	100 58%
7-10 (Net)	1387 77%HNe	118 78%	320 77%	47 68%	143 76%	53 75%	145 75%	106 87%zTUVW Xhc	53 69%	36 79%	43 76%	102 73%	1047 79%ze	322 72%	1159 77%	137 80%
9-10 (Net)	613 34%e	51 34%	141 34%	17 25%	72 38%	21 30%	63 33%	50 42%U	20 26%	12 26%	17 31%	45 32%	473 36%e	133 30%	520 35%	57 33%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 357

D3a_6. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps...

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Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Not At All Important	10	9	1	1	1	4	4	1	3	-	3	2	2	3	3	8	*	1	-
1	1% B	1% B	*	*	*	1%	1%	1% I	2% I	-	*	*	*	1%	1%	1%	*	1%	-
2	9	6	3	3	2	3	2	1	-	2	5	4	2	3	1	8	-	*	*
	1%	1%	*	1%	*	*	*	1%	-	*	1%	1%	*	1%	*	1%	-	*	1%
3	23	12	11	3	9	6	4	1	2	6	9	10	7	3	3	19	2	1	1
	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	3%
4	52	27	25	11	13	19	9	3	4	15	20	17	12	10	14	44	6	1	2
	3%	3%	3%	5%	3%	3%	2%	2%	3%	3%	2%	3%	2%	3%	4%	3%	5%	1%	3%
5	92	46	46	13	27	34	18	2	8	21	42	30	30	20	12	81	5	4	2
	5% f	5%	6%	5%	7%	5%	4%	2%	6%	5%	5%	5%	6%	5%	4%	5%	4%	5%	3%
6	182	108	74	26	36	74	45	6	17	53	77	47	55	39	41	156	10	10	6
	10%	11%	9%	11%	9%	11%	10%	5%	12%	12%	9%	8%	10%	10%	13%	10%	8%	10%	12%
7	354	179	174	54	72	147	80	23	23	76	180	111	103	81	59	309	17	19	9
	20%	19%	21%	22%	19%	21%	17%	22%	16%	17%	22% zI	20%	19%	21%	18%	20%	13%	20%	17%
8	453	261	192	61	101	172	119	23	28	124	206	140	148	84	82	372	43	28	11
	25%	27%	23%	25%	26%	25%	25%	22%	20%	27%	25%	25%	28%	22%	25%	24%	34% zOR	30%	20%
9	286	157	129	33	68	115	70	12	21	78	140	106	88	63	29	247	20	9	11
	16% Ne	16%	16%	13%	18%	16%	15%	11%	15%	17%	17%	19% zN	17% N	16% N	9%	16%	16%	10%	20% Q
Extremely Important	249	126	123	32	46	101	70	15	18	62	122	74	58	66	51	202	19	18	10
10	14%	13%	15%	13%	12%	14%	15%	14%	13%	14%	15%	13%	11%	17% L	16%	13%	15%	20% O	18%
Don't know	90	38	52	6	13	23	48	18	15	18	17	22	26	15	29	84	3	1	2
	5% ACEJYd	4%	6% A	2%	3%	3%	10% zCDE	17% zI	11% zI	4%	2%	4%	5%	4%	9% zKLM	6%	2%	2%	3%
Total mentions	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 357

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Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Mean	7.62	7.58	7.66	7.45	7.52	7.65	7.73	7.69	7.45	7.66	7.69	7.64	7.60	7.69	7.53	7.59	7.74	7.74	7.74
1-3 (Net)	42	27	15	7	12	13	10	3	4	8	17	16	11	9	6	35	3	2	2
	2%	3%	2%	3%	3%	2%	2%	3%	3%	2%	2%	3%	2%	2%	2%	2%	2%	2%	3%
1-4 (Net)	94	54	40	18	25	32	19	6	9	23	36	33	22	19	20	79	8	3	4
	5%	6%	5%	7%	6%	5%	4%	5%	6%	5%	4%	6%	4%	5%	6%	5%	7%	4%	7%
1-2 (Net)	19	15	4	4	3	7	6	2	3	2	8	6	3	6	4	16	*	2	*
	1%B	2%	*	2%	1%	1%	1%	2%	2%	*	1%	1%	1%	2%	1%	1%	*	2%	1%
4-7 (Net)	680	360	319	105	148	274	152	33	53	165	319	206	199	150	125	589	37	34	19
	38%Fc	37%	38%	43%F	38%	39%F	32%	32%	38%	36%	39%	37%	38%	39%	39%	39%	30%	36%	36%
5-6 (Net)	274	154	120	39	63	108	64	7	26	74	119	77	85	59	53	236	15	14	8
	15%Gf	16%	14%	16%	16%	15%	14%	7%	18%G	16%G	15%	14%	16%	15%	16%	15%	12%	15%	15%
8-10 (Net)	989	544	445	126	215	388	259	50	68	263	468	320	294	213	161	821	81	56	31
	55%e	56%	54%	52%	55%	56%	55%	48%	48%	58%	57%	57%	56%	55%	50%	54%	65%zO	59%	58%
7-10 (Net)	1342	723	618	181	287	536	339	74	91	339	648	432	396	294	220	1130	98	75	40
	75%HNe	75%	74%	74%	74%	77%	72%	70%	65%	75%	79%H	77%N	75%	76%	69%	74%	79%	80%	75%
9-10 (Net)	535	283	252	65	114	216	140	27	39	139	262	181	146	130	79	449	39	28	20
	30%e	29%	30%	27%	29%	31%	30%	26%	28%	31%	32%	32%N	28%	34%N	25%	29%	31%	30%	38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Not At All Important	10	-	2	-	1	-	3	-	-	-	1	1	5	2	9	*
1	1%B	-	1%	-	*	-	2%	-	-	-	2%	*	*	*	1%	*
2	9	-	3	-	-	-	1	-	-	-	1	4	6	3	8	-
	1%	-	1%	-	-	-	1%	-	-	-	1%	3%z	*	1%	1%	-
3	23	4	6	2	2	1	*	-	2	1	-	1	20	2	21	1
	1%	3%	1%	2%	1%	1%	*	-	2%	2%	-	*	2%	1%	1%	*
4	52	4	13	*	8	2	6	5	2	1	1	1	41	9	42	7
	3%	3%	3%	1%	4%	3%	3%	4%	2%	3%	2%	1%	3%	2%	3%	4%
5	92	4	28	6	8	3	13	6	4	3	3	4	71	19	65	9
	5%f	3%	7%	8%	4%	4%	7%	5%	5%	6%	6%	3%	5%	4%	4%	5%
6	182	14	53	10	19	10	12	11	8	1	7	11	132	49	151	15
	10%	10%	13%X	14%	10%	14%	6%	9%	11%	1%	13%	8%	10%	11%	10%	9%
7	354	38	84	14	33	17	38	25	12	15	10	23	257	93	300	32
	20%	25%	20%	20%	18%	24%	20%	21%	15%	33%	17%	17%	19%	21%	20%	19%
8	453	34	86	21	39	15	52	34	22	16	16	37	338	110	379	48
	25%	22%	21%	30%	21%	22%	27%	28%	29%	36%	28%	26%	25%	25%	25%	28%
9	286	21	77	7	25	11	38	22	10	3	10	22	228	57	249	22
	16%Ne	14%	18%	10%	13%	16%	19%	19%	13%	6%	18%	16%	17%ze	13%	17%	13%
Extremely Important	249	19	52	7	42	7	18	17	11	6	5	18	192	51	209	26
10	14%	13%	13%	10%	23%zTUWX	10%	9%	14%	14%	12%	9%	13%	14%	12%	14%	15%
Don't know	90	13	12	3	9	5	12	1	7	1	3	19	36	49	75	12
	5%ACEJYd	9%TY	3%	4%	5%	6%Y	6%Y	1%	9%TY	1%	5%	13%zTVY	3%	11%zd	5%	7%
Total mentions	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142
Mean	7.62	7.59	7.49	7.40	7.80	7.51	7.54	7.77	7.66	7.53	7.47	7.74	7.65	7.57	7.64	7.68
1-3 (Net)	42 2%	4 3%	11 3%	2 2%	3 2%	1 1%	5 3%	- -	2 2%	1 2%	2 3%	5 3%	31 2%	8 2%	38 3%	1 1%
1-4 (Net)	94 5%	8 5%	24 6%	2 3%	11 6%	3 4%	11 6%	5 4%	3 5%	2 5%	3 5%	6 4%	72 5%	17 4%	80 5%	9 5%
1-2 (Net)	19 1%B	- -	5 1%	- -	1 *	- -	5 2%	- -	- -	- -	2 3%	4 3%z	11 1%	5 1%	17 1%	* *
4-7 (Net)	680 38%Fc	60 40%	177 43%c	30 43%c	69 37%	32 45%c	69 36%	46 38%	26 33%	20 43%	21 37%	39 28%	501 38%	170 38%	558 37%	63 37%
5-6 (Net)	274 15%Gf	18 12%	80 19%zc	16 22%c	27 14%	13 18%	25 13%	17 14%	12 16%	3 7%	10 18%	14 10%	202 15%	67 15%	216 14%	24 14%
8-10 (Net)	989 55%e	73 49%	215 52%	35 50%	107 57%	34 47%	108 55%	73 61%	43 56%	25 54%	31 55%	77 55%	758 57%ze	219 49%	836 55%	95 56%
7-10 (Net)	1342 75%HNe	111 74%	299 72%	49 70%	140 75%	51 71%	146 75%	98 81%	55 71%	40 86%	41 72%	101 72%	1015 77%ze	312 70%	1137 75%	128 74%
9-10 (Net)	535 30%e	40 26%	129 31%	14 20%	68 36%U	18 26%	56 29%	40 33%	21 27%	8 18%	15 27%	41 29%	420 32%ze	109 24%	458 30%	48 28%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 358

D3a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... (7-10)

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Have a mix of different types of content	2444 60%FGHNPR	1194 60%	1249 59%	326 69%zF	519 66%zF	894 66%zF	705 48%	184 45%	207 47%	649 62%GH	1001 74%zGHI	640 68%zMN	667 66%zMN	583 59%N	555 48%	2078 60%PR	169 49%	136 68%zOPR	61 52%
Have high quality content	2514 61%FGHNPR	1215 61%	1296 62%	345 73%zDEF	523 67%zF	906 66%zF	739 50%	187 46%	216 49%	667 64%GH	1018 75%zGHI	664 71%zMN	679 67%zMN	596 60%N	575 50%	2125 62%PR	182 53%	142 70%zOPR	65 55%
Provide content that other websites or apps don't provide	2187 53%FGHNSe	1062 53%	1123 54%	295 62%zF	479 61%zF	793 58%zF	620 42%	161 40%	199 45%	582 56%GH	888 65%zGHI	596 63%zLMN	561 55%N	523 53%N	506 44%	1839 54%	168 49%	123 61%zOPR	57 48%
Present content in a unique/innovative way	2173 53%FGHNRSWe	1047 52%	1125 54%	286 61%zF	474 60%zF	798 58%zF	615 42%	157 39%	178 40%	575 55%GH	908 67%zGHI	571 61%zMN	575 57%zN	524 53%N	503 44%	1835 53%PR	160 47%	122 61%zOPR	55 47%
Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	2380 58%FGHNPe	1160 58%	1218 58%	325 69%zF	494 63%zF	872 64%zF	689 47%	173 42%	202 46%	640 62%zGH	982 72%zGHI	627 67%zMN	634 63%zMN	561 56%N	559 49%	2019 59%P	171 50%	127 63%PR	64 54%
Provide distinctive online programmes and content	2280 56%FGHNPR	1108 55%	1169 56%	309 65%zF	473 60%zF	845 62%zF	654 44%	169 41%	195 44%	601 58%GH	939 69%zGHI	607 65%zMN	618 61%zMN	543 54%N	513 45%	1934 56%PR	156 45%	132 65%zOPR	58 49%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Have a mix of different types of content	2444	191	532	82	224	116	289	160	95	76	98	213	1724	689	2064	221	
		60%FGHNP	64%h	62%h	54%	58%	55%	61%	71%zTUVW	51%	68%h	63%	58%	68%ze	47%	59%	62%
Re								Xhc									
Have high quality content	2514	202	526	96	235	123	296	158	97	72	105	215	1734	740	2124	222	
		61%FGHNP	68%h	61%	63%	60%	58%	63%	71%zTVWh	52%	64%	67%h	58%	69%ze	50%	61%	62%
Re								c									
Provide content that other websites or apps don't provide	2187	137	492	77	206	99	257	144	85	71	87	183	1539	610	1850	184	
		53%FGHNS	46%	57%SWh	51%	53%	47%	54%	64%zSUVW	45%	63%SWh	56%	50%	61%ze	41%	53%	52%
Re								Xhc									
Present content in a unique/innovative way	2173	135	491	79	203	95	266	139	88	69	85	184	1527	608	1848	177	
		53%FGHNP	45%	57%zSW	52%	52%	45%	56%SW	62%zSWhc	47%	61%SW	54%	50%	60%ze	41%	53%	50%
Re								SWe									
Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	2380	193	519	85	214	111	282	159	92	72	92	201	1664	680	2005	212	
		58%FGHNP	65%VWhc	60%h	56%	55%	52%	60%	71%zTUVW	50%	64%	59%	55%	66%ze	46%	57%	59%
Re								Xhbc									
Provide distinctive online programmes and content	2280	167	500	86	211	103	265	149	93	70	95	195	1604	643	1941	193	
		56%FGHNP	56%	58%W	57%	54%	49%	56%	66%zVWXh	50%	62%	60%	53%	63%ze	44%	56%	54%
Re								c									

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 359

D3a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... (7-10)

Base = All who have used BBC online services in the past 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	2018	1100	916	315	439	791	473	129	153	524	935	763	533	355	367	1559	153	176	130
WeightedBase	1800	969	830	243	388	699	470	104*	141*	455	820	564	529	387	321	1530	124	94	53*
EffectiveBase	1370	790	586	215	306	560	305	89	97	365	660	539	369	247	251	1097	116	125	97
Have a mix of different types of content	1425 79% HNe	756 78%	669 81%	192 79%	312 80%	559 80%	361 77%	76 73%	98 70%	362 80% H	684 83% zGH	449 80% N	439 83% zN	302 78%	235 73%	1206 79%	100 81%	77 82%	42 78%
Have high quality content	1478 82% HN	785 81%	692 83%	203 83%	318 82%	582 83%	375 80%	78 75%	103 73%	382 84% GH	695 85% zGH	476 84% N	450 85% N	311 80%	242 75%	1242 81%	110 89% zO	81 86%	46 86%
Provide content that other websites or apps don't provide	1286 71% S	675 70%	610 73%	167 68%	291 75%	505 72%	323 69%	71 68%	96 68%	335 74%	606 74% z	424 75% zN	374 71%	272 70%	216 67%	1077 70%	100 81% zO	69 74%	40 75%
Present content in a unique/innovative way	1263 70% HSe	668 69%	594 72%	168 69%	289 74% F	497 71%	308 66%	70 67%	82 58%	326 72% H	602 73% H	402 71%	374 71%	272 70%	215 67%	1064 70%	95 76%	66 71%	38 71%
Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1387 77% HNe	736 76%	651 78%	197 81% F	299 77%	546 78%	345 73%	73 70%	96 69%	365 80% GH	669 82% zGH	440 78%	420 79% N	296 76%	231 72%	1168 76%	104 84%	71 76%	44 83%
Provide distinctive online programmes and content	1342 75% HNe	723 75%	618 74%	181 74%	287 74%	536 77%	339 72%	74 70%	91 65%	339 75%	648 79% zH	432 77% N	396 75%	294 76%	220 69%	1130 74%	98 79%	75 80%	40 75%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 359

D3a_sum. Using a scale of 1-10, where 1 means not at all important and 10 means extremely important, how important, if at all, do you think it is that BBC website and apps... (7-10)

Base = All who have used BBC online services in the past 3 months

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	2018	134	427	78	182	82	191	127	78	43	61	156	1356	614	1678	199	
WeightedBase	1800	151*	415	70*	188	71*	194	121*	77*	46**	57*	140	1325	446	1507	172	
EffectiveBase	1370	87	289	61	122	72	140	98	54	28	48	117	952	401	1141	142	
Have a mix of different types of content	1425	122	330	49	148	57	147	108	55	40	46	103	1077	333	1197	142	
		79% HNe	81%	79%	71%	79%	80%	76%	90% TUVXhc	71%	88%	81%	74%	81% ze	75%	79%	83%
Have high quality content	1478	130	326	55	155	58	151	109	61	40	46	111	1102	357	1241	146	
		82% HN	86%	78%	79%	82%	82%	78%	90% TUXc	80%	87%	82%	79%	83%	80%	82%	85%
Provide content that other websites or apps don't provide	1286	88	305	44	136	51	137	97	47	39	40	92	960	308	1082	121	
		71% S	59%	73% S	64%	72% S	72%	71%	80% SUhc	61%	86%	70%	66%	72%	69%	72%	70%
Present content in a unique/innovative way	1263	88	301	46	131	46	136	92	53	40	36	97	950	295	1066	116	
		70% HSe	58%	72% S	66%	70%	64%	70%	77% S	68%	86%	64%	69%	72% ze	66%	71%	68%
Have content that appeals to a wide range of different audiences across the UK, for example people of different ages, regions, backgrounds and ethnicities.	1387	118	320	47	143	53	145	106	53	36	43	102	1047	322	1159	137	
		77% HNe	78%	77%	68%	76%	75%	75%	87% TUVW Xhc	69%	79%	76%	73%	79% ze	72%	77%	80%
Provide distinctive online programmes and content	1342	111	299	49	140	51	146	98	55	40	41	101	1015	312	1137	128	
		75% HNe	74%	72%	70%	75%	75%	81%	71%	86%	72%	72%	77% ze	70%	75%	74%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 360
D3b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
 Base = All who have used BBC websites/apps in the last 3 months

Summary Table											
	BBC.co.uk offers me something that other websites/apps do not	BBC Sport offers me something that other websites/apps do not	BBC News offers me something that other websites/apps do not	BBC Weather offers me something that other websites/apps do not	BBC CBeebies Playtime offers me something that other websites/apps do not	BBC Music offers me something that other websites/apps do not	BBC Food offers me something that other websites/apps do not	BBC iWonder offers me something that other websites/apps do not	BBC+ offers me something that other websites/apps do not	BBC Bitesize offers me something that other websites/apps do not	BBC CBeebies Storytime offers me something that other websites/apps do not
UnweightedBase	630	748	1253	1026	123	191	366	58	87	162	104
WeightedBase	513	628	1089	901	103	158	321	49	75	128	84
EffectiveBase	443	540	861	692	85	136	247	45	67	108	71
Not At All Agree 1	12 2%	11 2%	30 3%	20 2%	- -	* *	7 2%	- -	1 1%	1 1%	- -
2	8 2%	8 1%	10 1%	16 2%	- -	* *	2 1%	1 2%	- -	- -	3 3%
3	9 2%	11 2%	27 2%	22 2%	- -	1 1%	2 1%	1 2%	1 1%	- -	- -
4	17 3%	22 4%	38 3%	25 3%	1 1%	5 3%	11 4%	1 1%	1 1%	2 2%	1 1%
5	28 6%	37 6%	90 8%	82 9%	4 4%	11 7%	15 5%	1 1%	7 10%	4 3%	1 1%
6	55 11%	67 11%	130 12%	127 14%	10 9%	10 7%	34 11%	4 8%	7 10%	9 7%	10 12%
7	108 21%	138 22%	234 21%	183 20%	12 12%	27 17%	57 18%	12 24%	13 18%	21 17%	12 14%
8	133 26%	152 24%	245 23%	191 21%	31 30%	38 24%	71 22%	9 18%	18 24%	32 25%	19 23%
9	75 15%	94 15%	151 14%	119 13%	23 22%	38 24%	61 19%	17 34%	20 27%	31 24%	22 26%
Agree Completely 10	47 9%	66 10%	99 9%	83 9%	20 19%	25 16%	51 16%	5 10%	6 7%	26 20%	16 19%
Don't know	21 4%	22 3%	36 3%	34 4%	3 3%	1 *	10 3%	- -	1 2%	1 1%	1 2%
Total mentions	513 100%	628 100%	1089 100%	901 100%	103 100%	158 100%	321 100%	49 100%	75 100%	128 100%	84 100%
Mean	7.23	7.30	7.08	7.03	8.16	7.84	7.60	7.85	7.60	8.11	8.00
1-3 (Net)	29 6%	30 5%	67 6%	58 6%	- -	2 1%	11 3%	2 4%	1 2%	1 1%	3 3%
1-4 (Net)	46 9%	52 8%	104 10%	82 9%	1 1%	7 5%	22 7%	2 5%	2 3%	3 3%	4 4%
1-2 (Net)	19 4%	18 3%	40 4%	36 4%	- -	1 1%	9 3%	1 2%	1 1%	1 1%	3 3%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 360
D3b. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
 Base = All who have used BBC websites/apps in the last 3 months

Summary Table											
	BBC.co.uk offers me something that other websites/apps do not	BBC Sport offers me something that other websites/apps do not	BBC News offers me something that other websites/apps do not	BBC Weather offers me something that other websites/apps do not	BBC CBeebies Playtime offers me something that other websites/apps do not	BBC Music offers me something that other websites/apps do not	BBC Food offers me something that other websites/apps do not	BBC iWonder offers me something that other websites/apps do not	BBC+ offers me something that other websites/apps do not	BBC Bitesize offers me something that other websites/apps do not	BBC CBeebies Storytime offers me something that other websites/apps do not
WeightedBase	513	628	1089	901	103	158	321	49	75	128	84
EffectiveBase	443	540	861	692	85	136	247	45	67	108	71
4-7 (Net)	208 41%	265 42%	490 45%	417 46%	26 26%	54 34%	118 37%	17 35%	29 38%	37 29%	23 27%
5-6 (Net)	83 16%	105 17%	219 20%	209 23%	13 13%	22 14%	49 15%	5 9%	15 20%	13 10%	11 13%
8-10 (Net)	255 50%	312 50%	496 46%	393 44%	74 72%	101 64%	182 57%	30 62%	44 58%	88 69%	57 68%
7-10 (Net)	363 71%	450 72%	730 67%	576 64%	86 83%	128 81%	239 75%	42 86%	57 76%	110 86%	69 82%
9-10 (Net)	122 24%	160 25%	251 23%	202 22%	43 41%	64 40%	111 35%	22 44%	26 35%	57 44%	38 45%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 361
D3b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC.co.uk offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	630	365	263	84	141	281	124	35	31	162	331	265	182	88	95	489	51	48	42
WeightedBase	513	299	213	57*	112	224	120*	27**	21**	129	266	193	169	80*	71*	434	38*	22*	18*
EffectiveBase	443	275	169	64	107	212	76	25	24	109	252	182	142	58	64	353	39	40	30
Not At All Agree 1	12	9	2	-	4	4	4	-	-	3	6	5	2	3	2	8	2	1	*
	2%	3%	1%	-	3%	2%	3%	-	-	2%	2%	2%	1%	4%	3%	2%	5%	5%	1%
2	8	6	2	1	4	1	2	1	1	2	4	2	5	-	*	7	-	-	*
	2%	2%	1%	2%	3%	1%	1%	4%	5%	1%	1%	1%	3%	-	*	2%	-	-	2%
3	9	6	3	1	5	3	1	-	-	1	7	4	2	1	2	8	-	1	1
	2%	2%	1%	1%	4%	1%	1%	-	-	1%	3%	2%	1%	1%	3%	2%	-	4%	3%
4	17	10	6	2	4	9	3	1	*	3	10	8	7	1	1	15	1	1	1
	3%	3%	3%	3%	3%	4%	3%	4%	1%	2%	4%	4%	4%	1%	2%	3%	2%	4%	7%
5	28	18	11	8	7	8	6	1	4	7	14	13	9	1	6	26	-	2	1
	6%ET	6%	5%	14%zE	7%	3%	5%	5%	17%	5%	5%	7%	5%	2%	8%	6%	-	7%	7%
6	55	32	23	8	12	27	9	3	2	8	37	17	19	10	9	43	7	2	3
	11%	11%	11%	13%	10%	12%	7%	13%	8%	6%	14%zI	9%	11%	13%	12%	10%	18%	10%	16%
7	108	54	53	9	19	60	20	7	3	26	56	37	31	17	22	92	11	3	1
	21%	18%	25%	16%	16%	27%zD	17%	25%	14%	20%	21%	19%	18%	22%	31%z	21%	30%R	13%	8%
8	133	88	45	13	31	50	39	4	7	30	71	51	45	24	14	120	4	6	2
	26%P	29%z	21%	23%	28%	23%	32%	13%	31%	23%	27%	26%	26%	30%	19%	28%P	11%	29%P	13%
9	75	36	39	8	17	33	17	3	4	25	32	26	28	13	9	61	6	4	4
	15%A	12%	19%	15%	15%	15%	14%	13%	21%	20%	12%	13%	16%	16%	12%	14%	17%	18%	24%
Agree Completely 10	47	28	19	6	8	21	13	5	1	17	23	20	14	8	4	38	4	2	2
	9%	9%	9%	10%	7%	9%	11%	19%	3%	13%	9%	10%	9%	10%	6%	9%	11%	11%	12%
Don't know	21	12	9	2	3	8	8	1	*	8	6	10	8	1	2	17	3	-	1
	4%J	4%	4%	3%	3%	4%	6%	4%	1%	6%	2%	5%	5%	1%	3%	4%	7%	-	7%
Total mentions	513	299	213	57	112	224	120	27	21	129	266	193	169	80	71	434	38	22	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 361
D3b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC.co.uk offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	513	299	213	57*	112	224	120*	27**	21**	129	266	193	169	80*	71*	434	38*	22*	18*
EffectiveBase	443	275	169	64	107	212	76	25	24	109	252	182	142	58	64	353	39	40	30
Mean	7.23	7.12	7.41	7.18	6.94	7.30	7.43	7.44	7.14	7.57zJ	7.10	7.21	7.27	7.47	6.95	7.24	7.25	7.21	7.17
1-3 (Net)	29 6%	21 7%	7 3%	2 3%	12 11%zE	9 4%	6 5%	1 4%	1 5%	6 4%	17 6%	11 6%	8 5%	4 5%	5 6%	24 5%	2 5%	2 8%	1 6%
1-4 (Net)	46 9%	32 11%	13 6%	4 6%	15 14%	18 8%	9 8%	2 8%	1 6%	9 7%	27 10%	19 10%	16 9%	5 6%	6 8%	38 9%	3 7%	3 12%	2 13%
1-2 (Net)	19 4%	15 5%	4 2%	1 2%	7 7%	6 3%	5 5%	1 4%	1 5%	5 4%	10 4%	7 4%	7 4%	3 4%	3 4%	16 4%	2 5%	1 5%	1 3%
4-7 (Net)	208 41%	114 38%	92 43%	26 47%	41 37%	103 46%zF	38 31%	13 47%	8 39%	44 34%	118 44%	75 39%	66 39%	30 37%	38 53%z	175 40%	19 50%	7 33%	7 39%
5-6 (Net)	83 16%T	50 17%	34 16%	15 27%zEF	19 17%	34 15%	14 12%	5 18%	5 24%	15 12%	51 19%z	30 15%	27 16%	12 14%	14 20%	68 16%	7 18%	4 17%	4 24%
8-10 (Net)	255 50%N	151 51%	104 49%	27 48%	56 50%	103 46%	69 57%	12 45%	12 55%	72 56%	126 47%	97 50%	87 51%	45 57%N	26 37%	219 50%	15 39%	13 58%	9 48%
7-10 (Net)	363 71%	206 69%	156 74%	36 64%	75 67%	163 73%	88 74%	19 70%	14 68%	98 76%	182 68%	134 69%	118 70%	63 78%	48 68%	311 72%	26 69%	16 71%	10 56%
9-10 (Net)	122 24%	64 21%	58 27%	14 24%	25 22%	53 24%	30 25%	9 32%	5 24%	42 32%zJ	55 21%	46 24%	42 25%	21 27%	13 18%	99 23%	10 27%	7 30%	7 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 361
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- BBC.co.uk offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	630	34	147	21	47	32	58	45	27	8	22	48	449	167	526	58
WeightedBase	513	35**	131	17**	38*	28**	51*	42*	31**	10**	18**	35*	397	108	425	49*
EffectiveBase	443	18	108	16	33	26	46	37	21	5	18	37	329	107	363	46
Not At All Agree 1	12	-	3	-	1	2	2	-	-	-	1	-	10	2	10	2
	2%	-	2%	-	3%	6%	4%	-	-	-	6%	-	2%	2%	2%	4%
2	8	-	4	-	-	-	3	-	-	-	1	-	7	1	5	2
	2%	-	3%	-	-	-	6%z	-	-	-	3%	-	2%	1%	1%	3%
3	9	-	5	-	1	-	1	-	-	-	1	-	6	3	8	1
	2%	-	4%	-	2%	-	1%	-	-	-	6%	-	2%	3%	2%	1%
4	17	1	4	-	4	1	1	2	2	*	-	*	13	3	12	3
	3%	2%	3%	-	10%z	3%	1%	5%	5%	4%	-	1%	3%	3%	3%	6%
5	28	5	2	3	-	1	3	4	2	1	3	1	24	5	25	1
	6%ET	14%	2%	18%	-	5%	6%	10%T	7%	10%	15%	4%	6%	4%	6%	1%
6	55	3	9	1	5	3	7	2	6	-	4	2	39	15	46	5
	11%	10%	7%	5%	12%	11%	13%	5%	20%	-	25%	7%	10%	14%	11%	11%
7	108	5	27	4	7	5	12	13	11	-	2	6	85	20	87	11
	21%	15%	21%	24%	18%	16%	23%	31%	34%	-	13%	19%	21%	19%	20%	23%
8	133	13	38	3	11	8	9	10	6	7	3	13	106	25	115	13
	26%P	38%	29%	16%	29%	29%	19%	24%	20%	66%	15%	37%	27%	24%	27%	27%
9	75	3	18	5	4	6	13	3	2	1	1	6	59	15	60	8
	15%A	8%	14%	30%	10%	20%	25%zY	7%	6%	10%	8%	17%	15%	14%	14%	16%
Agree Completely 10	47	3	15	1	3	1	3	4	2	1	2	4	33	13	41	3
	9%	7%	11%	8%	7%	5%	6%	8%	7%	10%	12%	11%	8%	12%	10%	6%
Don't know	21	2	7	-	3	2	1	2	-	-	*	1	14	6	17	1
	4%J	7%	5%	-	9%	6%	1%	4%	-	-	1%	2%	3%	6%	4%	2%
Total mentions	513	35	131	17	38	28	51	42	31	10	18	35	397	108	425	49
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 361
D3b_1. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC.co.uk offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	513	35**	131	17**	38*	28**	51*	42*	31**	10**	18**	35*	397	108	425	49*
EffectiveBase	443	18	108	16	33	26	46	37	21	5	18	37	329	107	363	46
Mean	7.23	7.34	7.28	7.58	7.02	7.20	7.28	6.94	7.04	7.82	6.53	7.72	7.21	7.32	7.27	7.04
1-3 (Net)	29	-	12	-	2	2	3	3	-	-	2	1	23	6	23	4
	6%	-	9%	-	5%	6%	6%	6%	-	-	11%	3%	6%	5%	5%	8%
1-4 (Net)	46	1	16	-	6	2	4	5	2	*	2	1	36	9	35	7
	9%	2%	12%	-	15%	9%	7%	11%	5%	4%	11%	4%	9%	8%	8%	14%
1-2 (Net)	19	-	7	-	1	2	2	3	-	-	1	1	17	3	15	3
	4%	-	5%	-	3%	6%	4%	6%	-	-	6%	3%	4%	3%	3%	7%
4-7 (Net)	208	14	43	8	15	10	22	21	21	1	9	11	162	43	169	20
	41%	41%	33%	47%	40%	35%	43%	50%	67%	15%	53%	31%	41%	40%	40%	41%
5-6 (Net)	83	8	11	4	5	4	10	6	8	1	7	4	63	19	70	6
	16%T	24%	9%	23%	12%	16%	19%	15%	27%	10%	40%	11%	16%	18%	17%	12%
8-10 (Net)	255	18	70	9	17	15	25	17	10	8	6	23	199	53	216	24
	50%N	53%	53%	53%	46%	53%	50%	40%	33%	85%	34%	65%Y	50%	50%	51%	49%
7-10 (Net)	363	23	97	13	24	20	37	29	21	8	8	29	284	73	303	35
	71%	68%	74%	77%	64%	70%	73%	71%	68%	85%	47%	83%	72%	68%	71%	72%
9-10 (Net)	122	5	32	6	6	7	16	6	4	2	3	10	92	28	101	11
	24%	15%	25%	38%	17%	25%	31%	15%	14%	20%	19%	28%	23%	26%	24%	22%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 362
D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Sport offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	748	560	188	105	138	319	186	45	51	167	390	301	185	130	132	557	65	81	45
WeightedBase	628	478	150	86*	116	265	161	36*	41*	130	334	215	168	135*	111*	520	47*	43*	18*
EffectiveBase	540	410	130	70	102	236	133	31	36	123	290	226	144	92	93	421	48	55	38
Not At All Agree 1	11	7	4	-	1	1	8	-	1	1	6	3	3	3	2	7	2	2	-
	2% E	2%	2%	-	1%	1%	5% E	-	3%	1%	2%	1%	2%	2%	2%	1%	4%	5% O	-
2	8	8	-	1	1	6	-	-	2	1	2	2	1	3	1	7	-	*	-
	1%	2%	-	1%	1%	2%	-	-	5% J	1%	1%	1%	1%	2%	1%	1%	-	1%	-
3	11	11	1	*	2	4	5	-	2	5	4	5	3	2	2	8	*	3	*
	2%	2%	*	1%	2%	2%	3%	-	5%	4%	1%	2%	2%	1%	2%	2%	1%	6% O	1%
4	22	20	3	3	4	7	8	3	2	4	9	4	10	2	5	17	3	2	1
	4% d	4%	2%	4%	4%	3%	5%	10%	5%	3%	3%	2%	6%	2%	5%	3%	5%	4%	4%
5	37	34	4	7	10	12	8	4	3	9	16	12	9	9	7	33	1	3	1
	6% B	7%	3%	8%	9%	5%	5%	10%	7%	7%	5%	6%	5%	7%	6%	6%	2%	6%	3%
6	67	49	18	8	8	29	22	-	9	15	32	23	18	14	12	55	5	5	3
	11%	10%	12%	9%	7%	11%	14%	-	22% GJ	11% G	9%	11%	11%	10%	11%	11%	10%	11%	14%
7	138	106	32	20	28	68	22	7	10	28	73	53	26	30	29	121	6	7	4
	22% FL	22%	21%	24%	24% F	26% F	13%	20%	25%	21%	22%	24% L	16%	22%	26% L	23%	14%	16%	21%
8	152	110	42	18	35	65	34	8	6	33	89	46	50	33	24	129	13	7	4
	24%	23%	28%	21%	30%	25%	21%	23%	15%	26%	27%	21%	30%	25%	21%	25%	28%	16%	19%
9	94	69	25	15	12	41	26	6	4	17	52	30	30	21	13	72	9	10	3
	15%	14%	17%	18%	10%	15%	16%	16%	9%	13%	16%	14%	18%	16%	12%	14%	19%	22%	18%
Agree Completely 10	66	50	16	11	14	26	15	5	1	12	44	28	13	15	9	53	6	4	3
	10%	10%	10%	12%	12%	10%	10%	14%	2%	9%	13% z	13%	8%	11%	8%	10%	13%	9%	16%
Don't know	22	15	6	2	1	5	14	3	1	4	7	8	4	3	7	18	2	2	1
	3% EId	3%	4%	2%	1%	2%	8% DE	7%	2%	3%	2%	4%	2%	6%	6%	3%	4%	4%	3%
Total mentions	628	478	150	86	116	265	161	36	41	130	334	215	168	135	111	520	47	43	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 362
D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Sport offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	628	478	150	86*	116	265	161	36*	41*	130	334	215	168	135*	111*	520	47*	43*	18*
EffectiveBase	540	410	130	70	102	236	133	31	36	123	290	226	144	92	93	421	48	55	38
Mean	7.30He	7.21	7.56	7.52	7.36	7.35	7.02	7.52	6.20	7.21H	7.52zH	7.40	7.27	7.33	7.07	7.30	7.48	6.95	7.67
1-3 (Net)	30 5%	26 5%	4 3%	1 1%	4 3%	12 5%	13 8%z	-	6 13%zGJ	8 6%	12 4%	10 5%	8 5%	7 5%	5 4%	22 4%	2 5%	5 12%zO	* 1%
1-4 (Net)	52 8% d	45 9%	7 5%	5 5%	8 7%	19 7%	21 13% z	3 10%	8 19% zJ	11 9%	21 6%	14 7%	18 11%	10 7%	10 9%	39 8%	5 11%	7 16% zO	1 5%
1-2 (Net)	18 3%	15 3%	4 2%	1 1%	2 2%	8 3%	8 5%	-	3 8% J	3 2%	8 2%	5 2%	4 3%	6 4%	3 3%	14 3%	2 4%	3 6%	- -
4-7 (Net)	265 42%	208 44%	57 38%	38 45%	51 44%	117 44%	59 37%	14 40%	24 59% zJ	55 43%	131 39%	92 43%	63 38%	55 41%	54 49%	226 44%	15 31%	16 37%	8 42%
5-6 (Net)	105 17%	83 17%	22 15%	15 17%	18 16%	42 16%	30 18%	4 10%	12 29% zJ	24 18%	48 14%	35 16%	27 16%	23 17%	20 18%	88 17%	6 12%	7 17%	3 10%
8-10 (Net)	312 50% H	229 48%	83 55%	44 52%	61 52%	132 50%	75 47%	19 53% H	11 26%	63 48% H	185 55% zH	104 49%	93 55% N	70 52%	45 41%	253 49%	28 60%	21 48%	10 53%
7-10 (Net)	450 72% FHe	335 70%	115 77%	65 75% F	89 76% F	199 75% F	97 60%	26 73%	21 51%	90 70% H	258 77% zH	157 73%	119 71%	99 74%	74 67%	374 72%	35 74%	27 63%	14 74%
9-10 (Net)	160 25% H	119 25%	41 27%	26 30%	26 22%	66 25%	41 26%	11 30%	5 11%	29 23%	96 29% H	59 27%	43 26%	36 27%	22 20%	125 24%	15 32%	14 32%	6 34%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 362
D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Sport offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	748	39	144	27	65	36	73	49	25	7	20	72	533	200	636	70
WeightedBase	628	35**	134	25**	62*	32*	69*	47*	24**	6**	22**	65*	484	136	539	54*
EffectiveBase	540	28	104	22	45	31	55	39	17	6	18	58	399	135	462	51
Not At All Agree 1	11	-	1	-	-	1	2	1	-	-	-	1	6	5	10	*
	2%E	-	1%	-	-	3%	4%	3%	-	-	-	1%	1%	4%	2%	1%
2	8	-	1	1	-	1	3	1	-	-	-	1	6	2	7	-
	1%	-	1%	4%	-	3%	4%	2%	-	-	-	1%	1%	1%	1%	-
3	11	-	2	-	2	1	1	2	-	-	-	1	10	2	9	2
	2%	-	2%	-	3%	2%	1%	3%	-	-	-	1%	2%	1%	2%	3%
4	22	-	2	1	4	2	2	2	1	-	2	2	11	11	18	2
	4%d	-	1%	4%	6%	5%	3%	4%	4%	-	12%	2%	2%	8%zd	3%	4%
5	37	2	11	3	1	1	4	3	3	-	*	5	28	8	34	*
	6%B	7%	9%	11%	2%	2%	6%	6%	11%	-	2%	7%	6%	6%	6%	1%
6	67	4	17	2	6	1	11	6	1	1	1	6	53	11	58	5
	11%	10%	13%	7%	9%	4%	15%	13%	4%	18%	2%	10%	11%	8%	11%	10%
7	138	12	25	4	10	11	15	15	13	1	5	9	112	25	117	12
	22%FL	33%	19%	16%	15%	35%Vc	22%	32%c	55%	26%	24%	14%	23%	18%	22%	21%
8	152	5	36	5	20	7	16	7	4	1	11	16	123	28	137	12
	24%	15%	27%	20%	33%	22%	23%	15%	17%	23%	51%	25%	25%	21%	25%	22%
9	94	6	19	5	5	6	7	7	2	1	2	12	74	19	78	10
	15%	16%	15%	18%	9%	18%	11%	14%	8%	23%	9%	18%	15%	14%	15%	19%
Agree Completely 10	66	6	15	2	9	1	6	3	*	1	-	9	52	13	51	8
	10%	17%	11%	10%	15%	2%	9%	7%	2%	10%	-	14%	11%	9%	10%	14%
Don't know	22	1	3	3	5	1	2	*	-	-	-	4	9	12	19	3
	3%Ejd	1%	2%	11%	8%	3%	2%	1%	-	-	-	6%	2%	9%zd	3%	6%
Total mentions	628	35	134	25	62	32	69	47	24	6	22	65	484	136	539	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 362
D3b_2. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Sport offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	628	35**	134	25**	62*	32*	69*	47*	24**	6**	22**	65*	484	136	539	54*
EffectiveBase	540	28	104	22	45	31	55	39	17	6	18	58	399	135	462	51
Mean	7.30He	7.75	7.39	7.31	7.54	7.00	6.88	6.87	7.01	7.83	7.28	7.60	7.38e	6.98	7.25	7.67
1-3 (Net)	30 5%	- -	5 4%	1 4%	2 3%	2 8%	6 9%	4 8%	- -	- -	- -	2 3%	21 4%	9 6%	27 5%	2 4%
1-4 (Net)	52 8% d	- -	6 5%	2 8%	6 9%	4 13%	8 12%	5 12%	1 4%	- -	2 12%	4 6%	33 7%	19 14% zd	45 8%	4 8%
1-2 (Net)	18 3%	- -	3 2%	1 4%	- -	2 6%	5 8% z	2 5%	- -	- -	- -	1 2%	12 2%	7 5%	18 3%	* 1%
4-7 (Net)	265 42%	18 50%	56 42%	9 37%	20 33%	15 47%	32 46%	26 56% Vc	18 73%	3 43%	9 40%	22 34%	205 42%	56 41%	227 42%	19 36%
5-6 (Net)	105 17%	6 17%	29 22%	4 18%	7 11%	2 6%	14 21%	9 20%	4 15%	1 18%	1 5%	11 17%	81 17%	20 15%	93 17%	6 11%
8-10 (Net)	312 50% H	17 48%	71 53%	12 48%	35 56%	13 42%	29 43%	17 36%	7 27%	3 57%	13 60%	37 57% Y	249 51%	60 44%	267 49%	30 55%
7-10 (Net)	450 72% FHe	28 81%	96 72%	16 64%	44 71%	25 77%	44 64%	32 68%	20 81%	5 82%	18 84%	46 72%	361 75% ze	85 62%	384 71%	41 76%
9-10 (Net)	160 25% H	12 33%	34 26%	7 28%	14 23%	6 20%	14 20%	10 21%	2 10%	2 34%	2 9%	21 33%	126 26%	32 23%	130 24%	18 33%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 363
D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC News offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1253	712	540	170	254	515	314	78	77	319	621	504	334	212	203	952	105	112	84
WeightedBase	1089	625	463	132	222	441	294	62*	69*	265	535	364	330	222	173	915	79*	59*	36*
EffectiveBase	861	512	350	109	178	369	209	55	48	225	439	356	233	148	146	678	81	76	67
Not At All Agree 1	30	22	8	2	10	7	11	3	*	5	17	8	6	11	5	22	3	5	1
	3%E	4%	2%	2%	5%E	2%	4%	4%	1%	2%	3%	2%	2%	5%	3%	2%	3%	8%zO	4%
2	10	7	3	1	2	5	2	*	1	3	5	2	3	-	6	8	-	1	2
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	-	3%zKM	1%	-	1%	5%zOP
3	27	18	9	1	5	14	7	*	-	11	11	11	4	10	1	21	3	1	2
	2%	3%	2%	*	2%	3%	2%	*	-	4%	2%	3%	1%	5%L	1%	2%	3%	2%	4%
4	38	26	12	6	11	10	11	4	2	10	14	7	16	7	7	31	4	1	2
	3%K	4%	3%	4%	5%	2%	4%	6%	2%	4%	3%	2%	5%	3%	4%	3%	4%	1%	6%
5	90	57	33	12	14	51	13	7	4	19	49	22	36	15	16	73	12	3	2
	8%FKT	9%	7%	9%	6%	11%zF	4%	11%	5%	7%	9%	6%	11%K	7%	9%	8%	15%zOQ	5%	5%
6	130	73	57	19	23	54	33	7	13	28	64	47	33	24	25	116	5	6	2
	12%	12%	12%	15%	11%	12%	11%	11%	19%	11%	12%	13%	10%	11%	15%	13%	7%	10%	7%
7	234	132	101	34	49	95	56	14	16	58	109	74	73	54	32	197	16	13	8
	21%	21%	22%	26%	22%	22%	19%	22%	24%	22%	20%	20%	22%	24%	19%	21%	21%	22%	21%
8	245	136	109	29	48	103	66	18	13	62	124	87	72	49	37	213	13	12	7
	23%	22%	24%	22%	22%	23%	22%	29%	19%	23%	23%	24%	22%	22%	22%	23%	17%	20%	19%
9	151	85	67	20	38	47	46	1	10	38	73	56	50	23	23	126	13	8	6
	14%EG	14%	14%	15%	17%E	11%	16%	2%	14%G	14%G	14%G	15%	15%	10%	13%	14%	16%	13%	16%
Agree Completely 10	99	53	46	8	13	44	34	7	7	24	58	41	26	16	15	78	8	9	4
	9%	8%	10%	6%	6%	10%	12%D	12%	10%	9%	11%	11%	8%	7%	9%	9%	11%	15%	11%
Don't know	36	18	18	1	8	11	16	1	3	7	10	9	11	12	4	31	2	2	1
	3%J	3%	4%	1%	4%	3%	5%C	2%	4%	2%	2%	2%	3%	6%	3%	3%	3%	3%	3%
Total mentions	1089	625	463	132	222	441	294	62	69	265	535	364	330	222	173	915	79	59	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 363
D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC News offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	1089	625	463	132	222	441	294	62*	69*	265	535	364	330	222	173	915	79*	59*	36*
EffectiveBase	861	512	350	109	178	369	209	55	48	225	439	356	233	148	146	678	81	76	67
Mean	7.08A	6.94	7.27zA	7.10	6.92	7.05	7.24	6.85	7.32	7.08	7.13	7.31zMN	7.10	6.81	6.91	7.10	6.97	7.06	6.86
1-3 (Net)	67 6%	47 7%	20 4%	3 3%	18 8%	26 6%	20 7%	3 5%	1 2%	20 7%	33 6%	20 6%	13 4%	22 10%L	12 7%	51 6%	5 7%	6 11%	4 13%zO
1-4 (Net)	104 10%B	72 12%zB	32 7%	9 7%	29 13%	36 8%	31 10%	7 11%	3 4%	30 11%	47 9%	28 8%	29 9%	29 13%	19 11%	82 9%	9 11%	7 12%	6 18%zO
1-2 (Net)	40 4%	29 5%	11 2%	3 2%	13 6%	12 3%	13 4%	3 5%	1 2%	9 3%	22 4%	10 3%	9 3%	11 5%	11 6%	29 3%	3 3%	5 9%zO	3 8%zO
4-7 (Net)	490 45%FT	287 46%	202 44%	71 54%zF	97 44%	210 47%F	113 38%	31 50%	35 50%	116 44%	237 44%	151 42%	158 48%	100 45%	81 47%	416 46%	37 47%	23 39%	14 39%
5-6 (Net)	219 20%	130 21%	90 19%	32 24%	37 17%	104 24%zF	46 16%	14 22%	17 24%	47 18%	113 21%	69 19%	69 21%	39 17%	41 24%	188 21%	17 22%	9 15%	4 12%
8-10 (Net)	496 46%S	274 44%	222 48%	56 43%	99 44%	195 44%	146 50%	26 42%	30 43%	123 46%	255 48%	184 50%zM	148 45%	88 40%	76 44%	417 46%	35 44%	28 48%	16 46%
7-10 (Net)	730 67%S	405 65%	323 70%	90 68%	147 66%	290 66%	202 69%	40 65%	46 67%	182 68%	364 68%	258 71%z	221 67%	142 64%	108 62%	613 67%	51 64%	42 70%	24 67%
9-10 (Net)	251 23%U	138 22%	113 24%	28 21%	51 23%	91 21%	81 27%	8 14%	17 24%	62 23%	131 24%	97 27%zM	76 23%	39 18%	38 22%	204 22%	21 27%	16 28%	9 26%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 363
D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC News offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1253	91	271	48	95	47	108	79	46	24	37	106	830	398	1030	132
WeightedBase	1089	94*	257	42*	97*	39*	112*	75*	47*	24**	36*	92*	792	282	898	111*
EffectiveBase	861	64	188	38	60	41	78	64	31	16	30	80	588	267	717	94
Not At All Agree 1	30	1	10	-	*	1	5	-	2	-	1	1	21	7	21	5
	3%E	1%	4%	-	*	2%	5%	-	4%	-	4%	1%	3%	3%	2%	5%
2	10	2	-	-	2	-	1	1	1	-	-	1	6	4	10	-
	1%	2%T	-	-	2%	-	1%	1%	2%T	-	-	1%	1%	1%	1%	-
3	27	3	8	1	2	1	3	2	-	-	1	1	20	7	23	3
	2%	3%	3%	2%	2%	2%	3%	2%	-	-	3%	1%	3%	2%	3%	2%
4	38	2	5	1	6	-	2	2	4	1	3	6	28	10	30	3
	3%K	2%	2%	2%	6%	-	2%	3%	8%	4%	8%	6%	4%	3%	3%	3%
5	90	11	9	7	4	3	11	10	4	3	3	8	69	20	69	14
	8%FKT	12%T	4%	16%TV	4%	7%	10%	13%T	9%	14%	9%	8%	9%	7%	8%	12%
6	130	21	29	8	12	3	15	6	8	3	2	7	95	34	109	14
	12%	22%zTYc	11%	18%	13%	9%	14%	8%	17%	14%	6%	8%	12%	12%	12%	13%
7	234	18	54	9	22	8	19	17	10	7	10	23	178	54	194	19
	21%	19%	21%	21%	23%	20%	17%	23%	21%	30%	28%	25%	22%	19%	22%	17%
8	245	15	69	14	20	13	23	19	12	1	8	20	178	64	210	20
	23%	16%	27%	32%	20%	32%	21%	26%	25%	4%	22%	21%	22%	23%	23%	18%
9	151	7	41	3	14	5	15	13	2	7	3	15	110	40	118	14
	14%EG	7%	16%	6%	14%	14%	13%	18%	4%	30%	9%	17%	14%	14%	13%	13%
Agree Completely 10	99	9	20	1	12	5	9	5	4	1	4	8	67	29	86	10
	9%	9%	8%	3%	13%	12%	8%	7%	9%	4%	11%	9%	8%	10%	10%	9%
Don't know	36	4	11	-	3	1	8	-	-	-	1	4	22	13	28	7
	3%J	5%	4%	-	3%	3%	7%zY	-	-	-	1%	4%	3%	5%	3%	7%
Total mentions	1089	94	257	42	97	39	112	75	47	24	36	92	792	282	898	111
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 363
D3b_3. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC News offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	1089	94*	257	42*	97*	39*	112*	75*	47*	24**	36*	92*	792	282	898	111*
EffectiveBase	861	64	188	38	60	41	78	64	31	16	30	80	588	267	717	94
Mean	7.08A	6.71	7.23	6.89	7.28	7.58S	6.89	7.25	6.65	7.21	6.89	7.28	7.06	7.14	7.11	6.88
1-3 (Net)	67 6%	7 7%	18 7%	1 2%	4 4%	1 4%	9 8%	3 3%	3 6%	- -	2 6%	2 3%	47 6%	18 6%	55 6%	8 7%
1-4 (Net)	104 10%B	9 9%	23 9%	2 4%	10 11%	1 4%	11 10%	4 6%	7 14%	1 4%	5 15%	8 9%	74 9%	28 10%	85 9%	11 10%
1-2 (Net)	40 4%	4 4%	10 4%	- -	2 2%	1 2%	6 5%	1 1%	3 6%	- -	1 4%	1 1%	27 3%	11 4%	31 3%	5 5%
4-7 (Net)	490 45%FT	52 55%TW	98 38%	24 57%T	44 46%	14 35%	47 42%	35 47%	26 56%	15 62%	18 51%	43 46%	369 47%	118 42%	402 45%	50 45%
5-6 (Net)	219 20%	32 34%zTVWc	39 15%	14 34%zTVc	16 17%	6 15%	26 23%	16 21%	13 27%	7 28%	5 15%	15 16%	164 21%	54 19%	178 20%	28 25%
8-10 (Net)	496 46%S	31 33%	131 51%S	17 41%	46 47%	23 58%S	47 42%	38 50%S	18 38%	9 38%	15 41%	43 47%	355 45%	133 47%	414 46%	45 41%
7-10 (Net)	730 67%S	49 52%	185 72%SX	26 62%	68 70%S	30 78%SX	66 59%	55 73%S	28 59%	16 68%	25 69%	65 71%S	532 67%	188 66%	608 68%	64 58%
9-10 (Net)	251 23%U	15 16%	62 24%U	4 9%	26 27%U	10 26%U	24 21%	18 24%	6 13%	8 33%	7 19%	23 25%U	177 22%	69 24%	204 23%	25 22%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 364
D3b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Weather offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1026	542	483	131	202	420	273	48	77	272	498	431	263	176	156	783	71	107	65
WeightedBase	901	472	429	97*	181	359	265	33*	71*	230	427	320	269	188	124	763	57*	55*	26*
EffectiveBase	692	392	304	82	139	303	176	34	47	192	351	311	174	122	113	548	56	77	50
Not At All Agree 1	20	14	6	1	9	4	6	-	1	5	11	7	6	7	1	15	1	2	3
	2% f	3%	1%	1%	5% zE	1%	2%	-	2%	2%	3%	2%	2%	4%	1%	2%	2%	3%	10% zO
2	16	13	3	*	7	6	3	1	-	5	9	7	4	4	-	13	2	1	-
	2% B	3% zB	1%	*	4% z	2%	1%	3%	-	2%	2%	2%	2%	2%	-	2%	3%	3%	-
3	22	13	8	1	4	11	5	*	1	2	14	16	4	2	*	18	1	1	1
	2% I	3%	2%	1%	2%	3%	2%	1%	1%	1%	3%	5% zLMN	1%	1%	*	2%	3%	2%	3%
4	25	14	11	1	3	15	5	*	5	6	10	10	5	7	4	21	2	1	*
	3%	3%	2%	1%	2%	4% z	2%	1%	7%	2%	2%	3%	2%	4%	3%	3%	4%	2%	*
5	82	44	37	8	20	33	20	2	4	22	38	24	32	15	11	67	6	7	3
	9%	9%	9%	9%	11%	9%	8%	5%	6%	9%	9%	8%	12%	8%	9%	9%	10%	12%	11%
6	127	73	54	14	24	55	33	4	6	31	67	46	44	24	13	113	5	6	3
	14% e	15%	13%	15%	14%	15%	13%	12%	8%	13%	16%	14%	16%	13%	10%	15%	9%	10%	11%
7	183	98	86	14	39	93	37	6	16	52	85	62	41	46	33	162	9	10	3
	20% F	21%	20%	14%	22%	26% zCF	14%	17%	23%	23%	20%	20%	15%	25% L	27% L	21%	15%	18%	10%
8	191	102	89	26	36	62	66	10	13	56	89	62	59	39	31	160	17	10	4
	21% E	22%	21%	27%	20%	17%	25% E	31%	18%	24%	21%	19%	22%	21%	25%	21%	29%	18%	17%
9	119	46	72	15	22	36	46	3	12	34	44	42	39	22	16	100	7	8	4
	13% AEJ	10%	17% zA	15%	12%	10%	17% E	10%	17%	15%	10%	13%	14%	12%	13%	13%	12%	14%	16%
Agree Completely 10	83	41	42	14	13	28	27	1	9	17	49	32	26	16	9	64	5	9	4
	9%	9%	10%	15%	7%	8%	10%	2%	12%	7%	11% z	10%	10%	8%	7%	8%	9%	16% zO	17% zO
Don't know	34	13	20	1	1	15	17	5	4	2	11	11	10	7	5	29	2	1	1
	4% DiD	3%	5%	1%	1%	4%	6% D	17% zU	6% I	1%	3%	4%	4%	4%	4%	4%	4%	2%	6%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	901	472	429	97*	181	359	265	33*	71*	230	427	320	269	188	124	763	57*	55*	26*
EffectiveBase	692	392	304	82	139	303	176	34	47	192	351	311	174	122	113	548	56	77	50
Total mentions	901	472	429	97	181	359	265	33	71	230	427	320	269	188	124	763	57	55	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.03AD	6.81	7.28zA	7.52zDE	6.66	6.87	7.33zDE	7.13	7.33	7.11	6.96	6.93	7.09	6.93	7.31	7.02	7.02	7.16	6.96
1-3 (Net)	58	41	17	3	21	21	14	1	2	11	34	30	13	13	2	46	4	4	3
	6%BNc	9%zB	4%	3%	11%zCEF	6%	5%	4%	3%	5%	8%	9%zN	5%	7%	1%	6%	8%	7%	13%
1-4 (Net)	82	54	28	4	24	36	19	2	7	17	44	40	18	19	5	67	7	5	3
	9%BN	12%zB	7%	4%	13%C	10%	7%	5%	10%	7%	10%	12%zLN	7%	10%	4%	9%	12%	10%	13%
1-2 (Net)	36	27	9	1	16	10	9	1	1	10	20	14	10	11	1	28	3	3	3
	4%Bf	6%zB	2%	1%	9%zCEF	3%	3%	3%	2%	4%	5%	4%	4%	6%	1%	4%	5%	6%	10%zO
4-7 (Net)	417	228	187	38	87	197	95	12	31	110	201	142	122	92	60	363	22	24	8
	46%Fre	48%	44%	39%	48%F	55%zCF	36%	36%	44%	48%	47%	45%	45%	49%	49%	48%R	38%	42%	32%
5-6 (Net)	209	117	91	23	44	88	53	6	10	53	106	70	76	39	23	180	11	12	6
	23%	25%	21%	23%	25%	25%	20%	18%	14%	23%	25%	22%	28%	21%	19%	24%	19%	22%	22%
8-10 (Net)	393	189	203	55	72	127	139	14	34	107	182	136	124	76	57	324	29	27	13
	44%AE	40%	47%	57%zDE	40%	35%	53%zDE	43%	47%	46%	43%	43%	46%	40%	46%	42%	50%	48%	50%
7-10 (Net)	576	287	289	69	111	220	176	20	50	158	267	199	165	123	90	486	37	37	16
	64%S	61%	67%	71%	62%	61%	67%	60%	70%	69%	62%	62%	61%	65%	73%zKL	64%	65%	66%	60%
9-10 (Net)	202	88	114	29	35	64	73	4	21	51	93	74	65	37	25	164	12	17	9
	22%AE	19%	27%zA	30%E	20%	18%	27%E	12%	29%	22%	22%	23%	24%	20%	20%	22%	21%	30%	33%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 364
D3b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Weather offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1026	71	189	42	88	37	84	75	37	26	34	100	686	324	845	114
WeightedBase	901	72*	193	37*	89*	30*	88*	66*	37**	27**	31**	93*	664	229	752	88*
EffectiveBase	692	49	125	32	54	33	59	62	28	18	25	77	483	205	571	86
Not At All Agree 1	20	-	9	-	2	-	1	3	-	-	*	-	13	5	11	5
	2%f	-	4%	-	2%	-	1%	4%	-	-	1%	-	2%	2%	1%	5%f
2	16	3	5	1	-	2	1	1	-	-	1	-	13	3	12	2
	2%B	4%	3%	3%	-	5%Vc	1%	1%	-	-	3%	-	2%	1%	2%	2%
3	22	1	10	1	2	1	2	*	-	-	1	-	18	3	20	2
	2%l	2%	5%z	2%	2%	2%	3%	1%	-	-	4%	-	3%	1%	3%	2%
4	25	2	1	-	2	-	3	5	*	*	3	3	19	5	21	3
	3%	3%	1%	-	3%	-	4%	8%zT	1%	1%	9%	4%	3%	2%	3%	3%
5	82	10	17	7	3	1	9	3	4	3	3	8	60	21	72	6
	9%	14%	9%	18%VY	3%	3%	10%	4%	11%	9%	10%	8%	9%	9%	10%	6%
6	127	16	28	7	11	6	18	7	7	3	2	10	105	21	107	11
	14%e	22%	15%	18%	12%	19%	21%	10%	18%	10%	6%	11%	16%ze	9%	14%	12%
7	183	10	34	5	23	7	15	14	13	10	8	23	143	39	154	14
	20%f	14%	18%	14%	26%	24%	17%	21%	35%	38%	26%	24%	22%	17%	20%	16%
8	191	11	39	8	18	6	11	18	10	6	11	21	132	58	161	20
	21%E	16%	20%	22%	20%	21%	12%	27%X	27%	22%	36%	23%	20%	25%	21%	22%
9	119	6	32	3	10	2	15	11	1	5	1	12	85	33	97	12
	13%AEJ	9%	17%	10%	11%	8%	17%	17%	4%	17%	3%	13%	13%	15%	13%	14%
Agree Completely 10	83	8	13	3	14	4	6	5	1	1	-	9	63	19	69	9
	9%	12%	7%	8%	16%	14%	7%	7%	2%	3%	-	10%	10%	8%	9%	10%
Don't know	34	4	4	2	4	1	8	*	1	-	-	6	13	21	27	6
	4%Did	6%	2%	5%	4%	3%	9%zTY	*	2%	-	-	6%	2%	9%zd	4%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 364
D3b_4. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Weather offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	901	72*	193	37*	89*	30*	88*	66*	37**	27**	31**	93*	664	229	752	88*
EffectiveBase	692	49	125	32	54	33	59	62	28	18	25	77	483	205	571	86
Total mentions	901	72	193	37	89	30	88	66	37	27	31	93	664	229	752	88
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.03AD	6.84	6.78	6.89	7.42	7.18	6.95	7.08	6.99	7.33	6.47	7.43T	6.99	7.20	7.05	6.95
1-3 (Net)	58 6%BNc	4 6%	24 12%zc	2 5%	4 4%	2 7%c	4 4%	4 6%c	- -	- -	3 9%	- -	44 7%	12 5%	43 6%	8 9%
1-4 (Net)	82 9%BN	6 8%	25 13%c	2 5%	6 7%	2 7%	7 8%	9 14%c	* 1%	* 1%	6 18%	3 4%	64 10%	17 7%	64 9%	11 13%
1-2 (Net)	36 4%Bf	3 4%	14 7%c	1 3%	2 2%	2 5%c	1 2%	4 5%c	- -	- -	1 5%	- -	26 4%	8 4%	23 3%	6 7%f
4-7 (Net)	417 46%FRe	38 52%	81 42%	19 51%	39 44%	14 47%	28 51%	24 42%	16 65%	16 58%	44 52%	44 48%	328 49%ze	86 38%	355 47%	33 38%
5-6 (Net)	209 23%	26 36%zVyc	46 24%	13 36%VY	14 15%	7 22%	27 31%Y	9 14%	11 29%	5 19%	5 16%	18 19%	166 25%	42 18%	179 24%	16 19%
8-10 (Net)	393 44%AE	26 37%	85 44%	14 39%	42 47%	13 42%	32 36%	34 51%	12 33%	11 42%	12 39%	43 46%	279 42%	110 48%	327 43%	41 46%
7-10 (Net)	576 64%S	36 50%	119 62%	20 54%	65 73%SX	20 67%	46 52%	47 72%SX	25 68%	22 80%	20 66%	65 71%SX	422 64%	149 65%	481 64%	55 62%
9-10 (Net)	202 22%AE	15 21%	46 24%	6 18%	24 27%	6 21%	21 24%	16 24%	2 6%	5 20%	1 3%	21 23%	148 22%	52 23%	166 22%	21 24%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 365
D3b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC CBeebies Playtime offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	123	46	76	8	49	58	8	6	8	39	60	43	40	17	23	98	8	10	7
WeightedBase	103*	40*	63*	6**	40*	51*	6**	7**	8**	31**	51*	30*	39**	15**	18**	90*	5**	5**	3**
EffectiveBase	85	35	50	6	35	38	6	4	6	27	43	30	29	13	15	70	6	8	5
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	1	1	*	-	1	-	-	-	*	-	1	1	-	-	*	1	-	-	*
	1%	2%	*	-	2%	-	-	-	1%	-	1%	2%	-	-	*	1%	-	-	3%
5	4	-	3	*	2	-	2	1	-	1	1	1	1	-	2	3	-	*	*
	4% ^d	-	5%	2%	6%	-	25%	7%	-	2%	2%	3%	3%	-	8%	4%	-	5%	4%
6	10	4	5	1	3	5	-	2	1	3	3	2	1	3	3	8	-	*	1
	9%	11%	8%	20%	8%	10%	-	27%	18%	9%	6%	8%	4%	19%	17%	9%	-	6%	31%
7	12	2	10	-	4	7	2	-	-	3	9	1	9	2	*	10	1	1	-
	12% ^K	4%	17%	-	9%	14%	25%	-	-	9%	17%	2%	24%	12%	2%	11%	19%	22%	-
8	31	18	14	1	13	16	1	*	3	7	18	11	13	3	3	29	1	1	1
	30% ^B	44% ^{zB}	22%	24%	32%	32%	12%	3%	43%	23%	35%	37%	34%	23%	18%	32%	18%	12%	29%
9	23	9	13	1	7	13	1	-	-	13	10	8	8	4	2	20	1	2	1
	22%	24%	21%	24%	19%	25%	21%	-	-	40%	20%	27%	20%	29%	13%	22%	13%	30%	26%
Agree Completely 10	20	5	14	1	9	10	-	3	3	5	9	6	6	3	6	16	2	1	*
	19%	14%	23%	9%	23%	19%	-	38%	37%	16%	18%	18%	15%	17%	32%	18%	49%	24%	7%
Don't know	3	1	2	1	1	-	1	2	-	-	-	1	*	-	2	3	-	-	-
	3%	2%	4%	21%	2%	-	17%	24%	-	-	-	2%	1%	-	10%	3%	-	-	-
Total mentions	103	40	63	6	40	51	6	7	8	31	51	30	39	15	18	90	5	5	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.16	8.19	8.17	7.94	8.17	8.29	7.04	8.01	8.33	8.38	8.17	8.28	8.08	8.13	8.16	8.13	8.93	8.27	7.55
1-3 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 365
D3b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC CBeebies Playtime offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	103*	40*	63*	6**	40*	51*	6**	7**	8**	31**	51*	30*	39**	15**	18**	90*	5**	5**	3**
EffectiveBase	85	35	50	6	35	38	6	4	6	27	43	30	29	13	15	70	6	8	5
1-4 (Net)	1	1	*	-	1	-	-	-	*	-	1	1	-	-	*	1	-	-	*
	1%	2%	*	-	2%	-	-	-	1%	-	1%	2%	-	-	*	1%	-	-	3%
1-2 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4-7 (Net)	26	7	19	1	10	12	3	3	1	6	13	5	12	5	5	23	1	2	1
	26%	17%	31%	22%	24%	24%	50%	34%	20%	20%	26%	15%	31%	31%	27%	25%	19%	34%	38%
5-6 (Net)	13	4	9	1	5	5	2	3	1	4	4	3	3	3	5	12	-	1	1
	13% ^d	11%	14%	22%	13%	10%	25%	34%	18%	12%	7%	11%	7%	19%	25%	13%	-	12%	34%
8-10 (Net)	74	32	41	3	30	39	2	3	6	25	37	25	27	10	12	64	4	3	2
	72%	82%	66%	57%	74%	76%	33%	41%	80%	80%	74%	83%	68%	69%	63%	72%	81%	66%	62%
7-10 (Net)	86	34	52	3	33	46	4	3	6	27	46	26	36	12	12	74	5	5	2
	83%	86%	82%	57%	83%	90%	58%	41%	80%	88%	91% ^z	85%	92%	81%	65%	83%	100%	88%	62%
9-10 (Net)	43	15	28	2	17	23	1	3	3	18	20	14	14	7	8	36	3	3	1
	41%	38%	44%	33%	42%	44%	21%	38%	37%	56%	38%	46%	35%	46%	45%	40%	63%	54%	33%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 365
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- BBC CBeebies Playtime offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	123	6	28	6	10	6	14	4	8	4	3	9	103	18	105	7
WeightedBase	103*	8**	27**	4**	8**	4**	14**	5**	7**	3**	3**	7**	90*	13**	90*	5**
EffectiveBase	85	4	19	5	9	5	11	3	6	4	3	5	72	12	72	6
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	1	-	-	-	-	-	1	-	-	-	-	-	1	*	1	-
	1%	-	-	-	-	-	5%	-	-	-	-	-	1%	1%	1%	-
5	4	-	-	-	-	-	2	-	1	-	-	1	1	2	3	-
	4% ^d	-	-	-	-	-	15%	-	13%	-	-	7%	2%	19%	4%	-
6	10	-	2	-	1	-	2	-	2	-	1	*	7	2	6	2
	9%	-	8%	-	9%	-	13%	-	27%	-	47%	6%	8%	19%	7%	35%
7	12	4	2	1	1	-	1	-	-	-	-	-	11	1	11	*
	12% ^K	54%	7%	30%	18%	-	10%	-	-	-	-	-	12%	10%	12%	8%
8	31	2	11	1	3	-	3	5	2	*	1	1	30	1	29	1
	30% ^B	24%	39%	33%	40%	-	20%	100%	21%	16%	34%	15%	34%	7%	33%	22%
9	23	1	6	1	1	1	4	-	2	-	1	4	20	3	21	-
	22%	11%	22%	25%	10%	16%	28%	-	29%	-	19%	60%	23%	21%	23%	-
Agree Completely 10	20	1	6	1	2	2	1	-	-	2	-	1	19	1	16	2
	19%	11%	23%	12%	24%	56%	9%	-	-	61%	-	12%	21%	6%	17%	35%
Don't know	3	-	*	-	-	1	-	-	1	1	-	-	-	2	2	-
	3%	-	1%	-	-	28%	-	-	9%	23%	-	-	-	18%	3%	-
Total mentions	103	8	27	4	8	4	14	5	7	3	3	7	90	13	90	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.16	7.79	8.48	8.20	8.23	9.78	7.43	8.00	7.27	9.59	7.26	8.50	8.29 ^z	7.11	8.17	7.91
1-3 (Net)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 365
D3b_5. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC CBeebies Playtime offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	103*	8**	27**	4**	8**	4**	14**	5**	7**	3**	3**	7**	90*	13**	90*	5**
EffectiveBase	85	4	19	5	9	5	11	3	6	4	3	5	72	12	72	6
1-4 (Net)	1 1%	-	-	-	-	-	1	-	-	-	-	-	1	*	1	-
1-2 (Net)	-	-	-	-	-	-	5%	-	-	-	-	-	1%	1%	1%	-
4-7 (Net)	26 26%	4 54%	4 14%	1 30%	2 26%	-	6 44%	-	3 41%	-	1 47%	1 14%	20 23%	6 48%	22 24%	2 43%
5-6 (Net)	13 13% ^d	-	2 8%	-	1 9%	-	4 28%	-	3 41%	-	1 47%	1 14%	9 10%	5 38%	10 11%	2 35%
8-10 (Net)	74 72%	3 46%	23 84%	3 70%	6 74%	3 72%	8 56%	5 100%	4 50%	2 77%	2 53%	6 86%	69 77% ^z	4 34%	66 73%	3 57%
7-10 (Net)	86 83%	8 100%	25 91%	4 100%	8 91%	3 72%	9 67%	5 100%	4 50%	2 77%	2 53%	6 86%	80 90% ^z	6 44%	77 85%	3 65%
9-10 (Net)	43 41%	2 22%	12 45%	2 37%	3 34%	3 72%	5 37%	-	2 29%	2 61%	1 19%	5 72%	39 44%	3 27%	37 41%	2 35%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 366
D3b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Music offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	191	110	81	36	57	81	17	10	12	47	114	88	47	26	30	158	17	11	5
WeightedBase	158	93*	65*	24**	52*	65*	18**	8**	11**	35*	98*	65*	49*	22**	22**	140	12**	4**	2**
EffectiveBase	136	80	56	26	43	59	11	6	7	32	88	64	36	19	20	116	13	8	5
Not At All Agree 1	*	*	-	-	-	-	*	-	-	-	*	*	-	-	-	-	*	-	-
	*	*	-	-	-	-	2%	-	-	-	*	1%	-	-	-	-	3%	-	-
2	*	*	-	*	-	-	-	-	*	-	-	*	-	-	-	-	*	-	-
	*	1%	-	2%	-	-	-	-	5%	-	-	1%	-	-	-	-	4%	-	-
3	1	1	-	1	-	-	-	-	-	1	-	1	-	-	-	1	-	-	-
	1%	1%	-	5%	-	-	-	-	-	3%	-	2%	-	-	-	1%	-	-	-
4	5	4	2	2	2	1	-	-	-	-	4	2	-	3	-	5	1	-	-
	3%	4%	2%	7%	4%	2%	-	-	-	-	5%	4%	-	13%	-	3%	5%	-	-
5	11	9	2	2	4	5	-	2	*	1	8	5	5	-	1	11	-	-	-
	7%	9%	4%	10%	7%	8%	-	23%	3%	2%	9%	7%	10%	-	6%	8%	-	-	-
6	10	4	6	2	2	5	1	-	2	1	7	3	4	3	1	9	*	*	*
	7%	5%	9%	9%	4%	8%	6%	-	17%	4%	7%	4%	8%	12%	5%	7%	4%	11%	13%
7	27	19	8	4	10	12	1	1	1	6	18	9	9	7	3	26	-	-	-
	17%	20%	13%	16%	19%	19%	7%	13%	8%	17%	18%	14%	18%	31%	13%	19%	-	-	52%
8	38	15	22	5	11	18	4	2	*	10	24	16	11	6	5	33	3	1	-
	24%A	17%	34%zA	21%	21%	28%	22%	19%	4%	29%	25%	24%	22%	28%	21%	24%	27%	31%	-
9	38	22	16	4	13	15	6	-	6	10	20	18	11	2	8	32	6	1	-
	24%	24%	25%	19%	25%	23%	35%	-	58%	29%	20%	28%	21%	7%	37%	23%	49%	26%	-
Agree Completely 10	25	17	8	3	10	8	5	4	1	5	16	11	10	2	3	23	1	1	1
	16%	18%	13%	11%	19%	12%	28%	46%	6%	15%	16%	16%	20%	7%	16%	16%	8%	32%	21%
Don't know	1	1	-	*	*	-	-	-	-	*	-	-	-	*	*	*	-	-	*
	*	1%	-	2%	1%	-	-	-	-	1%	-	-	-	1%	2%	*	-	-	13%
Total mentions	158	93	65	24	52	65	18	8	11	35	98	65	49	22	22	140	12	4	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.84	7.75	7.98	7.15	7.97	7.80	8.55	8.10	7.92	8.13	7.73	7.85	7.95	7.14	8.28	7.82	7.86	8.67	7.59
1-3 (Net)	2	2	-	2	-	-	*	-	*	1	*	2	-	-	-	1	1	-	-
	1%	2%	-	7%	-	-	2%	-	5%	3%	*	3%	-	-	-	1%	8%	-	-
1-4 (Net)	7	6	2	3	2	1	*	-	*	1	5	4	-	3	-	6	2	-	-
	5%	6%	2%	13%	4%	2%	2%	-	5%	3%	5%	7%	-	13%	-	4%	13%	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 366
D3b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Music offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	158	93*	65*	24**	52*	65*	18**	8**	11**	35*	98*	65*	49*	22**	22**	140	12**	4**	2**
EffectiveBase	136	80	56	26	43	59	11	6	7	32	88	64	36	19	20	116	13	8	5
1-2 (Net)	1 1%	1 1%	-	* 2%	-	-	* 2%	-	* 5%	-	* *	1 1%	-	-	-	-	1 8%	-	-
4-7 (Net)	54 34%	36 38%	18 28%	10 41%	18 34%	24 37%	2 13%	3 36%	3 28%	8 23%	38 38%	19 29%	18 37%	12 56%	5 24%	51 36%	1 9%	* 11%	2 65%
5-6 (Net)	22 14%	13 14%	8 13%	4 18%	6 11%	10 16%	1 6%	2 23%	2 20%	2 6%	15 16%	7 11%	9 19%	3 12%	2 11%	20 15%	* 4%	* 11%	* 13%
8-10 (Net)	101 64%	55 59%	46 72%	12 50%	34 65%	40 63%	15 85%	5 64%	7 68%	25 73%	60 61%	44 68%	31 63%	9 43%	16 74%	87 62%	10 83%	4 89%	1 21%
7-10 (Net)	128 81%	73 79%	55 85%	16 67%	43 84%	53 82%	16 92%	6 77%	8 75%	31 90%	78 80%	53 82%	40 81%	16 74%	19 87%	113 81%	10 83%	4 89%	2 73%
9-10 (Net)	64 40%	39 42%	24 38%	7 30%	23 44%	23 35%	11 63%	4 46%	7 64%	15 44%	35 36%	29 44%	20 41%	3 14%	11 53%	54 39%	7 56%	2 58%	1 21%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 366
D3b_6. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Music offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	191	8	50	9	24	12	22	12	5	1	4	11	151	37	162	17
WeightedBase	158	9**	48*	6**	23**	10**	19**	9**	5**	1**	3**	7**	131	25**	132	15**
EffectiveBase	136	7	38	6	15	10	16	10	4	1	3	9	115	20	115	13
Not At All Agree 1	*	-	-	-	-	-	-	-	-	-	-	-	-	*	-	*
	*	-	-	-	-	-	-	-	-	-	-	-	-	2%	-	3%
2	*	-	-	-	-	-	-	-	-	-	-	-	*	-	*	
	*	-	-	-	-	-	-	-	-	-	-	-	*	-	*	
3	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	
	1%	-	2%	-	-	-	-	-	-	-	-	-	1%	-	1%	
4	5	-	3	1	-	-	-	-	1	-	-	-	5	-	5	
	3%	-	6%	12%	-	-	-	-	17%	-	-	-	4%	-	3%	
5	11	1	4	-	1	1	2	*	1	-	-	-	11	*	11	
	7%	15%	9%	-	6%	12%	10%	3%	22%	-	-	-	8%	1%	8%	
6	10	1	*	1	2	2	-	1	-	-	-	1	8	2	9	
	7%	10%	1%	20%	10%	21%	-	13%	-	-	-	18%	6%	7%	7%	
7	27	-	7	1	6	3	4	3	2	-	*	*	23	4	22	
	17%	-	14%	14%	24%	34%	20%	35%	32%	-	14%	6%	18%	15%	17%	
8	38	3	11	2	3	2	5	2	*	1	1	3	32	5	34	
	24%A	30%	22%	31%	14%	24%	27%	23%	8%	100%	45%	38%	24%	20%	26%	
9	38	2	12	1	4	1	6	2	1	-	-	1	29	9	30	
	24%	27%	25%	22%	18%	9%	33%	25%	20%	-	-	15%	22%	36%	23%	
Agree Completely 10	25	2	10	-	7	-	1	-	-	-	1	2	21	4	20	
	16%	18%	21%	-	29%	-	7%	-	-	-	41%	23%	16%	18%	15%	
Don't know	1	-	-	-	-	-	*	-	-	-	-	-	*	*	1	
	*	-	-	-	-	-	2%	-	-	-	-	-	*	2%	1%	
Total mentions	158	9	48	6	23	10	19	9	5	1	3	7	131	25	132	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Mean	7.84	7.98	7.91	7.19	8.14	6.96	7.96	7.53	6.53	8.00	8.69	8.19	7.76	8.29	7.78	
1-3 (Net)	2	-	1	-	-	-	-	-	-	-	-	-	2	*	2	
	1%	-	2%	-	-	-	-	-	-	-	-	-	1%	2%	1%	
1-4 (Net)	7	-	4	1	-	-	-	-	1	-	-	-	7	*	6	
	5%	-	8%	12%	-	-	-	-	17%	-	-	-	5%	2%	5%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	158	9**	48*	6**	23**	10**	19**	9**	5**	1**	3**	7**	131	25**	132	15**
EffectiveBase	136	7	38	6	15	10	16	10	4	1	3	9	115	20	115	13
1-2 (Net)	1	-	-	-	-	-	-	-	-	-	-	-	*	*	*	*
	1%	-	-	-	-	-	-	-	-	-	-	-	*	2%	*	3%
4-7 (Net)	54	2	14	3	9	6	6	5	4	-	*	2	48	6	46	7
	34%	25%	29%	46%	39%	67%	30%	52%	72%	-	14%	24%	36%	23%	35%	45%
5-6 (Net)	22	2	4	1	4	3	2	2	1	-	-	1	19	2	20	2
	14%	25%	9%	20%	16%	33%	10%	17%	22%	-	-	18%	15%	8%	15%	11%
8-10 (Net)	101	7	33	3	14	3	13	5	1	1	3	5	82	19	84	8
	64%	75%	69%	54%	61%	33%	67%	48%	28%	100%	86%	76%	62%	74%	63%	52%
7-10 (Net)	128	7	40	4	20	6	16	8	3	1	3	6	105	22	106	13
	81%	75%	82%	68%	84%	67%	87%	83%	61%	100%	100%	82%	80%	89%	80%	86%
9-10 (Net)	64	4	22	1	11	1	8	2	1	-	1	3	50	14	50	7
	40%	45%	47%	22%	46%	9%	40%	25%	20%	-	41%	38%	38%	54%	38%	45%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 367
D3b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Food offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Gender		Age				Household Income				Social Group				Nation			
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	366	219	72	82	150	62	18	24	98	190	151	96	64	55	293	26	24	23
WeightedBase	321	193	54*	72*	133	62*	11**	21**	77*	177	107	109*	61*	44*	277	21**	11**	11**
EffectiveBase	247	139	48	58	110	36	13	13	70	135	111	68	47	32	202	20	18	17
Not At All Agree 1	7	5	1	2	2	2	-	1	3	4	4	1	1	1	4	*	1	2
	2%	3%	1%	3%	1%	4%	-	3%	4%	2%	4%	1%	2%	2%	1%	2%	9%	15%
2	2	2	-	-	2	-	-	-	-	2	-	1	*	-	2	-	-	-
	1%	1%	-	-	1%	-	-	-	-	1%	-	1%	1%	-	1%	-	-	-
3	2	1	-	-	2	-	-	-	-	1	1	-	-	1	1	-	-	1
	1%	1%	-	-	2%	-	-	-	-	1%	1%	-	-	1%	1%	-	-	5%
4	11	6	2	-	5	5	*	-	4	7	1	2	4	4	11	-	*	-
	4%	5%	3%	-	4%	7%	3%	-	5%	4%	1%	2%	7%	10%K	4%	-	2%	-
5	15	7	3	1	9	2	1	1	2	8	6	7	1	1	14	-	-	1
	5%	6%	4%	2%	7%	3%	5%	5%	3%	5%	6%	6%	1%	3%	5%	-	-	5%
6	34	16	8	5	16	6	1	8	9	13	7	11	6	10	32	1	1	-
	11%	12%	10%	6%	12%	10%	12%	37%	11%	7%	7%	10%	10%	22%zK	12%	4%	11%	-
7	57	24	8	15	27	6	5	2	17	32	21	14	14	8	49	7	*	2
	18%	18%	17%	21%	20%	10%	44%	9%	23%	18%	19%	13%	23%	19%	18%	31%	3%	15%
8	71	32	11	20	27	13	3	2	17	42	24	29	12	5	60	4	4	3
	22%	25%	20%	28%	20%	21%	25%	10%	22%	23%	23%	27%	19%	12%	21%	19%	33%	29%
9	61	24	11	19	28	3	1	2	17	35	26	16	12	7	57	2	2	1
	19%Fe	19%	21%F	27%F	21%F	4%	11%	10%	22%	20%	25%z	15%	19%	16%	20%	9%	14%	6%
Agree Completely 10	51	16	9	7	16	18	-	5	8	31	13	21	11	6	39	6	2	2
	16%	12%	17%	10%	12%	29%zDE	-	24%	10%	17%	12%	19%	19%	13%	14%	29%	21%	22%
Don't know	10	2	2	2	-	7	-	1	1	2	3	6	-	1	8	1	1	*
	3%ldf	1%	3%	2%	-	11%zE	-	3%	1%	1%	2%	6%	-	3%	3%	5%	6%	4%
Total mentions	321	128	54	72	133	62	11	21	77	177	107	109	61	44	277	21	11	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60	7.49	7.74	7.86	7.38	7.64	7.16	7.39	7.41	7.68	7.57	7.81	7.66	7.06	7.59	8.15	7.56	6.90

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	321	128	193	54*	72*	133	62*	11**	21**	77*	177	107	109*	61*	44*	277	21**	11**	11**
EffectiveBase	247	109	139	48	58	110	36	13	13	70	135	111	68	47	32	202	20	18	17
1-3 (Net)	11 3%	3 2%	8 4%	1 1%	2 3%	6 4%	2 4%	- -	1 3%	3 4%	7 4%	6 5%	2 2%	1 2%	2 3%	7 3%	* 2%	1 9%	2 19%
1-4 (Net)	22 7%e	9 7%	14 7%	2 4%	2 3%	11 8%	7 11%	* 3%	1 3%	7 9%	14 8%	7 7%	4 4%	6 9%	6 13%	18 7%	* 2%	1 11%	2 19%
1-2 (Net)	9 3%	2 2%	7 3%	1 1%	2 3%	4 3%	2 4%	- -	1 3%	3 4%	5 3%	4 4%	2 2%	1 2%	1 2%	6 2%	* 2%	1 9%	2 15%
4-7 (Net)	118 37%	53 41%	65 34%	20 38%	21 30%	57 43%	19 31%	7 64%	10 51%	32 41%	61 34%	36 33%	34 31%	25 41%	24 54%zKL	107 38%	7 35%	2 17%	2 20%
5-6 (Net)	49 15%	23 18%	26 14%	10 19%	6 8%	25 19%	8 13%	2 18%	9 42%	11 14%	21 12%	14 13%	18 16%	7 12%	11 25%	47 17%	1 4%	1 11%	1 5%
8-10 (Net)	182 57%N	71 55%	111 58%	32 58%	46 65%	70 53%	34 55%	4 36%	9 43%	41 54%	108 61%	63 59%	66 61%	35 57%	18 40%	156 56%	12 57%	8 69%	6 57%
7-10 (Net)	239 75%N	95 74%	144 75%	40 74%	62 86%zF	97 73%	40 65%	9 80%	11 52%	59 76%	140 79%	84 78%N	80 74%	49 79%	26 59%	204 74%	19 89%	8 72%	8 72%
9-10 (Net)	111 35%	39 31%	72 37%	21 38%	26 37%	43 33%	21 34%	1 11%	7 34%	24 32%	66 37%	39 36%	37 34%	23 37%	12 28%	96 35%	8 38%	4 36%	3 28%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 367
D3b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Food offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	366	26	74	18	27	21	38	25	12	9	12	31	265	98	310	33
WeightedBase	321	25**	72*	11**	30**	19**	37*	21**	11**	11**	11**	29**	256	62*	274	25**
EffectiveBase	247	18	55	15	15	18	31	17	8	5	9	22	184	67	205	25
Not At All Agree 1	7	1	1	*	-	-	-	-	-	1	-	1	6	1	5	2
	2%	4%	2%	5%	-	-	-	-	-	6%	-	2%	2%	2%	2%	9%
2	2	-	-	-	*	-	1	-	-	-	-	-	2	-	2	-
	1%	-	-	-	1%	-	4%z	-	-	-	-	-	1%	-	1%	-
3	2	-	1	-	-	-	-	-	-	-	-	-	2	-	2	-
	1%	-	2%	-	-	-	-	-	-	-	-	-	1%	-	1%	-
4	11	1	3	1	1	-	2	-	-	-	-	3	11	*	11	-
	4%	4%	5%	9%	4%	-	5%	-	-	-	-	9%	4%	*	4%	-
5	5	5	3	*	-	1	1	1	1	-	2	1	12	3	14	-
	5%	18%	5%	1%	-	5%	3%	6%	6%	-	15%	2%	5%	4%	5%	-
6	34	3	10	1	2	1	3	1	*	4	3	3	29	4	32	2
	11%	10%	14%	11%	5%	5%	8%	6%	3%	37%	30%	12%	11%	7%	12%	7%
7	57	1	10	3	6	3	6	5	5	5	-	5	43	14	52	3
	18%	6%	14%	31%	21%	14%	16%	24%	44%	41%	-	16%	17%	23%	19%	12%
8	71	6	18	1	7	5	8	8	-	1	3	3	56	15	59	5
	22%	23%	25%	14%	24%	29%	21%	37%	-	5%	28%	9%	22%	24%	22%	21%
9	61	5	15	3	6	7	8	-	2	1	3	7	54	6	47	5
	19%Fe	22%	20%	28%	19%	38%	22%	-	17%	6%	27%	25%	21%	10%	17%	21%
Agree Completely 10	51	1	10	*	8	1	6	5	3	*	-	5	37	11	44	4
	16%	5%	13%	2%	26%	4%	17%	23%	28%	4%	-	17%	15%	18%	16%	17%
Don't know	10	2	-	-	-	1	2	1	*	-	-	2	3	7	6	3
	3%Jdf	8%	-	-	-	6%	4%	4%	2%	-	-	7%	1%	11%zd	2%	14%
Total mentions	321	25	72	11	30	19	37	21	11	11	11	29	256	62	274	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60	7.01	7.48	7.06	8.18	8.08	7.70	7.89	8.06	6.52	7.23	7.60	7.53	7.84	7.54	7.64

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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D3b_7. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
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Base = All who have used BBC websites/apps in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	321	25**	72*	11**	30**	19**	37*	21**	11**	11**	11**	29**	256	62*	274	25**
EffectiveBase	247	18	55	15	15	18	31	17	8	5	9	22	184	67	205	25
1-3 (Net)	11 3%	1 4%	3 4%	* 5%	* 1%	-	1 4%	-	-	1 6%	-	1 2%	10 4%	1 2%	9 3%	2 9%
1-4 (Net)	22 7%e	2 8%	6 9%	1 14%	1 5%	-	3 9%	-	-	1 6%	-	3 11%	21 8%	1 2%	20 7%	2 9%
1-2 (Net)	9 3%	1 4%	1 2%	* 5%	* 1%	-	1 4%	-	-	1 6%	-	1 2%	8 3%	1 2%	7 2%	2 9%
4-7 (Net)	118 37%	10 38%	27 38%	6 52%	9 30%	4 24%	12 32%	8 36%	6 53%	9 78%	5 45%	11 40%	96 37%	22 35%	110 40%z	5 18%
5-6 (Net)	49 15%	7 28%	14 19%	1 13%	2 5%	2 10%	4 11%	3 13%	1 9%	4 37%	5 45%	4 14%	42 16%	7 11%	46 17%	2 7%
8-10 (Net)	182 57%N	13 50%	42 58%	5 43%	21 69%	13 71%	22 60%	13 60%	5 45%	2 15%	6 55%	15 51%	147 57%	33 53%	150 55%	15 59%
7-10 (Net)	239 75%N	14 56%	52 72%	8 74%	27 90%	16 85%	28 75%	18 83%	10 89%	6 56%	6 55%	19 67%	190 74%	47 76%	202 74%	18 70%
9-10 (Net)	111 35%	7 27%	24 34%	3 29%	14 45%	8 42%	14 39%	5 23%	5 45%	1 10%	3 27%	12 42%	92 36%	18 29%	91 33%	10 38%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 368
D3b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iWonder offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	58	37	21	11	25	21	1	3	1	11	39	32	16	5	5	48	5	4	1
WeightedBase	49*	33**	16**	8**	24**	17**	1**	2**	1**	7**	36*	25**	15**	4**	4**	44*	4**	1**	***
EffectiveBase	45	30	15	8	19	17	1	2	1	9	32	23	13	4	4	39	4	4	1
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	1 2%	1 3%	-	-	-	1 6%	-	-	-	-	1 3%	-	-	1 21%	-	1 2%	-	-	-
3	1 2%	-	1 5%	-	1 3%	-	-	-	-	-	1 2%	-	1 5%	-	-	1 2%	-	-	-
4	1 1%	1 2%	-	-	1 3%	-	-	-	-	1 9%	-	-	1 4%	-	-	1 2%	-	-	-
5	1 1%	-	1 4%	1 9%	-	-	-	-	-	1 10%	-	1 3%	-	-	-	1 2%	-	-	-
6	4 8%	3 10%	1 3%	-	3 12%	1 6%	-	-	-	-	4 11%	4 15%	-	-	-	4 9%	-	-	-
7	12 24%	10 30%	2 11%	4 47%	5 20%	4 21%	-	* 28%	-	1 13%	11 30%	5 18%	5 35%	2 41%	-	12 27%	-	-	-
8	9 18%	6 18%	3 17%	1 20%	2 7%	5 33%	-	1 72%	1 100%	2 23%	5 14%	2 6%	4 28%	-	3 71%	7 16%	1 28%	* 36%	* 100%
9	17 34%	8 23%	9 57%	2 24%	9 38%	5 31%	1 100%	-	-	3 42%	10 28%	12 49%	3 18%	2 38%	-	14 31%	3 72%	* 46%	-
Agree Completely 10	5 10%	5 14%	* 1%	-	4 17%	1 4%	-	-	-	* 3%	5 13%	2 9%	1 8%	-	1 29%	5 10%	-	* 18%	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	49 100%	33 100%	16 100%	8 100%	24 100%	17 100%	1 100%	2 100%	1 100%	7 100%	36 100%	25 100%	15 100%	4 100%	4 100%	44 100%	4 100%	1 100%	* 100%
Mean	7.85	7.76	8.03	7.49	8.01	7.72	9.00	7.72	8.00	7.67	7.76	8.10	7.56	6.70	8.59	7.75	8.72	8.83	8.00
1-3 (Net)	2 4%	1 3%	1 5%	-	1 3%	1 6%	-	-	-	-	2 5%	-	1 5%	1 21%	-	2 4%	-	-	-
1-4 (Net)	2 5%	2 5%	1 5%	-	1 6%	1 6%	-	-	-	1 9%	2 5%	-	1 10%	1 21%	-	2 5%	-	-	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 368
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- BBC iWonder offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	49*	33**	16**	8**	24**	17**	1**	2**	1**	7**	36*	25**	15**	4**	4**	44*	4**	1**	***
EffectiveBase	45	30	15	8	19	17	1	2	1	9	32	23	13	4	4	39	4	4	1
1-2 (Net)	1	1	-	-	-	1	-	-	-	1	-	-	-	1	-	1	-	-	-
	2%	3%	-	-	-	6%	-	-	-	3%	-	-	-	21%	-	2%	-	-	-
4-7 (Net)	17	14	3	4	8	5	-	*	-	2	14	9	6	2	-	17	-	-	-
	35%	42%	19%	56%	34%	27%	-	28%	-	33%	40%	36%	40%	41%	-	39%	-	-	-
5-6 (Net)	5	3	1	1	3	1	-	-	-	1	4	5	-	-	-	5	-	-	-
	9%	10%	8%	9%	12%	6%	-	-	-	10%	11%	18%	-	-	-	10%	-	-	-
8-10 (Net)	30	18	12	3	15	11	1	1	1	5	20	16	8	2	4	25	4	1	*
	62%	55%	76%	44%	62%	67%	100%	72%	100%	67%	55%	64%	55%	38%	100%	57%	100%	100%	100%
7-10 (Net)	42	28	14	7	20	15	1	2	1	6	30	21	14	3	4	37	4	1	*
	86%	85%	87%	91%	82%	89%	100%	100%	100%	81%	84%	82%	90%	79%	100%	84%	100%	100%	100%
9-10 (Net)	22	12	9	2	13	6	1	-	-	3	15	15	4	2	1	18	3	1	-
	44%	37%	58%	24%	55%	35%	100%	-	-	45%	41%	58%	27%	38%	29%	42%	72%	64%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 368
D3b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iWonder offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	58	3	17	4	5	4	9	1	2	-	2	1	53	5	52	3
WeightedBase	49*	2**	18**	4**	3**	2**	8**	1**	3**	**	1**	1**	46*	3**	43*	2**
EffectiveBase	45	3	14	4	4	3	7	1	2	-	2	1	41	4	41	3
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	1 2%	- -	1 5%	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 2%	- -	1 2%	- -
3	1 2%	- -	1 5%	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 2%	- -	1 2%	- -
4	1 1%	- -	- -	- -	- -	- 8%	1 -	- -	- -	- -	- -	- -	1 1%	- -	- -	- -
5	1 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 100%	- 24%	1 -	2 -	- -
6	4 8%	- -	- -	1 27%	- -	1 29%	1 6%	- -	2 50%	- -	- -	- -	4 8%	- -	4 9%	- -
7	12 24%	2 65%	5 28%	1 39%	- -	- -	1 11%	1 100%	2 50%	- -	* -	- -	11 25%	* 15%	12 28%	- -
8	9 18%	- -	3 17%	- -	2 52%	1 51%	- -	- -	- -	- -	1 69%	- -	8 16%	1 38%	8 18%	1 58%
9	17 34%	1 35%	4 23%	1 35%	2 48%	* 20%	6 67%	- -	- -	- -	- -	- -	16 35%	1 24%	14 32%	1 42%
Agree Completely 10	5 10%	- -	4 22%	- -	- -	- -	1 7%	- -	- -	- -	- -	- -	5 10%	- -	3 8%	- -
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total mentions	49 100%	2 100%	18 100%	4 100%	3 100%	2 100%	8 100%	1 100%	3 100%	- -	1 100%	1 100%	46 100%	3 100%	43 100%	2 100%
Mean	7.85	7.71	7.85	7.42	8.48	7.61	8.26	7.00	6.50	-	7.69	5.00	7.88	7.38	7.75	8.42
1-3 (Net)	2 4%	- -	2 10%	- -	- -	- -	- -	- -	- -	- -	- -	- -	2 4%	- -	2 4%	- -
1-4 (Net)	2 5%	- -	2 10%	- -	- -	- -	1 8%	- -	- -	- -	- -	- -	2 5%	- -	2 4%	- -

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 368
D3b_8. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC iWonder offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	49*	2**	18**	4**	3**	2**	8**	1**	3**	-**	1**	1**	46*	3**	43*	2**
EffectiveBase	45	3	14	4	4	3	7	1	2	-	2	1	41	4	41	3
1-2 (Net)	1 2%	-	1 5%	-	-	-	-	-	-	-	-	-	1 2%	-	1 2%	-
4-7 (Net)	17 35%	2 65%	5 28%	2 65%	-	1 29%	2 26%	1 100%	3 100%	-	* 31%	1 100%	16 34%	1 39%	16 38%	-
5-6 (Net)	5 9%	-	-	1 27%	-	1 29%	1 6%	-	2 50%	-	-	1 100%	4 8%	1 24%	5 10%	-
8-10 (Net)	30 62%	1 35%	11 62%	1 35%	3 100%	2 71%	6 74%	-	-	-	1 69%	-	29 62%	2 61%	25 58%	2 100%
7-10 (Net)	42 86%	2 100%	16 90%	3 73%	3 100%	2 71%	7 86%	1 100%	2 50%	-	1 100%	-	40 87%	2 76%	37 85%	2 100%
9-10 (Net)	22 44%	1 35%	8 45%	1 35%	2 48%	* 20%	6 74%	-	-	-	-	-	21 45%	1 24%	17 40%	1 42%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 369
D3b_9. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC+ offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	87	59	28	20	29	32	6	3	2	27	50	37	25	14	11	70	11	5	1
WeightedBase	75*	50*	25**	16**	24**	30**	5**	2**	1**	22**	46*	26**	29**	12**	8**	65*	8**	2**	***
EffectiveBase	67	45	22	16	23	25	4	3	2	21	39	30	21	11	9	56	10	4	1
Not At All Agree 1	1	-	1	1	-	-	-	-	-	1	-	1	-	-	-	1	-	-	-
	1%	-	3%	5%	-	-	-	-	-	3%	-	3%	-	-	-	1%	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	1	1	-	1	-	-	-	-	-	-	1	1	-	-	-	1	-	-	-
	1%	1%	-	5%	-	-	-	-	-	-	2%	3%	-	-	-	1%	-	-	-
4	1	*	*	*	-	-	*	-	-	-	1	1	-	-	-	*	-	-	*
	1%	1%	*	*	-	-	9%	-	-	-	1%	2%	-	-	-	1%	-	-	100%
5	7	2	5	3	2	3	-	-	-	4	3	3	3	-	2	7	1	-	-
	10%A	4%	22%	16%	8%	10%	-	-	-	20%	6%	12%	9%	-	23%	10%	9%	-	-
6	7	6	2	2	1	3	2	1	-	2	5	1	4	2	-	7	*	-	-
	10%	12%	7%	15%	2%	10%	32%	30%	-	7%	11%	6%	13%	18%	-	11%	4%	-	-
7	13	10	3	4	2	6	1	*	*	2	9	4	6	2	*	11	1	1	-
	18%	19%	14%	23%	10%	19%	24%	21%	46%	10%	20%	17%	21%	18%	5%	17%	16%	55%	-
8	18	9	9	*	9	7	2	-	-	6	10	7	8	1	2	17	*	-	-
	24%	18%	34%	3%	35%	23%	35%	-	-	25%	23%	25%	26%	8%	32%	26%	6%	-	-
9	20	17	4	4	9	8	-	-	1	5	14	6	7	7	1	15	5	*	-
	27%	34%	15%	26%	35%	26%	-	-	54%	22%	32%	23%	24%	56%	12%	23%	65%	9%	-
Agree Completely 10	6	4	1	1	2	2	-	1	-	2	2	3	1	-	2	5	-	1	-
	7%	8%	5%	7%	9%	8%	-	49%	-	7%	5%	10%	3%	-	28%	8%	-	35%	-
Don't know	1	1	-	-	-	1	-	-	-	1	-	-	1	-	-	1	-	-	-
	2%	2%	-	-	-	4%	-	-	-	6%	-	-	4%	-	-	2%	-	-	-
Total mentions	75	50	25	16	24	30	5	2	1	22	46	26	29	12	8	65	8	2	*
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60	7.85	7.11	6.83	8.14	7.71	6.77	8.16	8.08	7.25	7.67	7.39	7.52	8.01	7.93	7.52	8.15	8.25	4.00
1-3 (Net)	1	1	1	1	-	-	-	-	-	1	1	1	-	-	-	1	-	-	-
	2%	1%	3%	9%	-	-	-	-	-	3%	2%	6%	-	-	-	2%	-	-	-
1-4 (Net)	2	1	1	2	-	-	*	-	-	1	1	2	-	-	-	2	-	-	*
	3%	2%	3%	10%	-	-	9%	-	-	3%	3%	8%	-	-	-	3%	-	-	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 369
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 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	75*	50*	25**	16**	24**	30**	5**	2**	1**	22**	46*	26**	29**	12**	8**	65*	8**	2**	***
EffectiveBase	67	45	22	16	23	25	4	3	2	21	39	30	21	11	9	56	10	4	1
1-2 (Net)	1	-	1	1	-	-	-	-	-	1	-	1	-	-	-	1	-	-	-
	1%	-	3%	5%	-	-	-	-	-	3%	-	3%	-	-	-	1%	-	-	-
4-7 (Net)	29	18	11	9	5	12	3	1	*	8	18	9	13	5	2	25	2	1	*
	38%	36%	43%	54%	21%	39%	65%	51%	46%	37%	39%	36%	43%	37%	29%	39%	29%	55%	100%
5-6 (Net)	15	8	7	5	2	6	2	1	-	6	8	4	6	2	2	14	1	-	-
	20%	16%	29%	31%	10%	20%	32%	30%	-	27%	18%	17%	22%	18%	23%	21%	13%	-	-
8-10 (Net)	44	30	14	6	19	17	2	1	1	12	27	15	15	8	6	37	6	1	-
	58%	60%	54%	36%	79%	57%	35%	49%	54%	54%	60%	58%	53%	63%	71%	57%	71%	45%	-
7-10 (Net)	57	40	17	9	22	23	3	2	1	14	36	19	21	10	6	48	7	2	-
	76%	80%	68%	60%	90%	76%	59%	70%	100%	64%	79%	75%	74%	82%	77%	74%	87%	100%	-
9-10 (Net)	26	21	5	5	11	10	-	1	1	6	17	8	8	7	3	20	5	1	-
	35%	42%	20%	33%	44%	34%	-	49%	54%	29%	37%	33%	26%	56%	40%	31%	65%	45%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	87	4	28	4	5	5	12	2	3	2	1	4	74	12	72	9
WeightedBase	75*	4**	28**	2**	5**	5**	10**	3**	3**	1**	2**	3**	67*	7**	63*	7**
EffectiveBase	67	4	23	4	5	4	9	2	2	2	1	3	59	7	56	6
Not At All Agree 1	1	-	-	-	-	-	-	-	-	1	-	-	1	-	1	-
	1%	-	-	-	-	-	-	-	-	52%	-	-	1%	-	1%	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	1	-	-	-	1	-	-	-	-	-	-	-	1	-	1	-
	1%	-	-	-	16%	-	-	-	-	-	-	-	1%	-	1%	-
4	1	-	-	-	-	-	*	-	-	-	-	-	-	1	1	-
	1%	-	-	-	-	-	4%	-	-	-	-	-	-	7%	1%	-
5	7	-	4	-	1	1	*	-	1	-	-	-	7	1	7	*
	10%A	-	13%	-	21%	26%	3%	-	26%	-	-	-	10%	9%	11%	5%
6	7	-	3	-	1	-	1	-	-	-	2	-	6	2	7	-
	10%	-	12%	-	24%	-	12%	-	-	-	100%	-	8%	27%	12%	-
7	13	1	3	*	1	1	1	1	2	-	-	-	13	*	11	*
	18%	22%	10%	22%	16%	30%	14%	53%	64%	-	-	-	19%	7%	18%	7%
8	18	-	9	-	-	1	3	1	*	1	3	-	15	3	13	3
	24%	-	31%	-	-	17%	27%	47%	10%	48%	-	86%	22%	43%	20%	42%
9	20	3	7	1	-	1	3	-	-	-	-	-	20	*	18	3
	27%	78%	24%	52%	-	27%	28%	-	-	-	-	-	30%	7%	28%	40%
Agree Completely 10	6	-	3	1	1	-	-	-	-	-	-	*	5	-	4	*
	7%	-	10%	26%	25%	-	-	-	-	-	-	14%	7%	-	6%	6%
Don't know	1	-	-	-	-	-	1	-	-	-	-	-	1	-	1	-
	2%	-	-	-	-	-	12%	-	-	-	-	-	2%	-	2%	-
Total mentions	75	4	28	2	5	5	10	3	3	1	2	3	67	7	63	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	7.60	8.56	7.75	8.82	6.47	7.19	7.60	7.47	6.57	4.36	6.00	8.28	7.65	6.90	7.47	8.28
1-3 (Net)	1	-	-	-	1	-	-	-	-	1	-	-	1	-	1	-
	2%	-	-	-	16%	-	-	-	-	52%	-	-	2%	-	2%	-
1-4 (Net)	2	-	-	-	1	-	*	-	-	1	-	-	1	1	2	-
	3%	-	-	-	16%	-	4%	-	-	52%	-	-	2%	7%	3%	-

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	75*	4**	28**	2**	5**	5**	10**	3**	3**	1**	2**	3**	67*	7**	63*	7**
EffectiveBase	67	4	23	4	5	4	9	2	2	2	1	3	59	7	56	6
1-2 (Net)	1 1%	-	-	-	-	-	-	-	-	1	-	-	1	-	1	-
4-7 (Net)	29 38%	1 22%	10 34%	* 22%	3 60%	3 56%	3 33%	1 53%	3 90%	- -	2 100%	-	25 37%	4 50%	26 41%	1 13%
5-6 (Net)	15 20%	-	7 24%	-	2 44%	1 26%	1 15%	-	1 26%	-	2 100%	-	12 18%	3 36%	15 23%	* 5%
8-10 (Net)	44 58%	3 78%	19 66%	2 78%	1 25%	2 44%	6 55%	1 47%	* 10%	1 48%	-	3 100%	40 59%	4 50%	34 54%	6 87%
7-10 (Net)	57 76%	4 100%	21 76%	2 100%	2 40%	3 74%	7 69%	3 100%	2 74%	1 48%	-	3 100%	52 78%	4 57%	46 72%	6 95%
9-10 (Net)	26 35%	3 78%	10 35%	2 78%	1 25%	1 27%	3 28%	-	-	-	-	*	25 37%	* 7%	22 34%	3 46%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 370
D3b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Bitesize offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	162	65	96	71	39	45	7	10	7	32	90	74	40	29	19	127	11	15	9
WeightedBase	128	54*	73*	39*	35**	46*	8**	6**	7**	24**	74*	52*	38**	24**	13**	109*	9**	6**	4**
EffectiveBase	108	49	59	54	30	30	5	9	4	21	65	52	26	20	13	86	10	10	7
Not At All Agree 1	1	1	-	-	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-
	1%	2%	-	-	-	2%	-	-	-	-	1%	-	-	5%	-	1%	-	-	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	2	1	1	1	1	-	-	-	-	*	2	1	1	-	-	1	1	-	-
	2%	1%	1%	2%	4%	-	-	-	-	2%	2%	2%	3%	-	-	1%	9%	-	-
5	4	1	3	3	1	-	-	-	1	1	2	1	2	-	1	3	-	-	1
	3%	2%	4%	8%z	2%	-	-	-	10%	4%	3%	1%	6%	-	9%	3%	-	-	22%
6	9	2	7	6	2	2	*	*	2	1	5	6	1	*	2	8	*	-	1
	7%	4%	9%	15%z	5%	3%	3%	7%	21%	4%	7%	11%	2%	2%	18%	7%	6%	-	23%
7	21	11	11	3	9	9	-	*	-	3	16	5	10	6	*	21	-	*	-
	17% C	19%	15%	7%	27%	20%	-	8%	-	11%	22%	10%	25%	25%	1%	19%	-	3%	-
8	32	13	18	9	9	11	3	2	3	8	17	12	10	7	3	27	4	*	1
	25%	25%	25%	22%	26%	25%	36%	42%	40%	34%	23%	23%	27%	29%	21%	25%	42%	2%	19%
9	31	16	15	9	8	11	3	-	1	7	18	13	8	7	2	26	2	2	-
	24% e	29%	20%	22%	23%	24%	35%	-	16%	27%	24%	25%	21%	29%	18%	24%	27%	34%	-
Agree Completely 10	26	9	17	9	4	11	2	2	*	4	13	15	6	2	3	20	1	4	1
	20%	17%	23%	23%	10%	25%	26%	32%	5%	16%	17%	28%	16%	10%	24%	18%	9%	61%	37%
Don't know	1	-	1	-	1	*	-	1	1	*	-	-	-	*	1	1	1	-	-
	1%	-	2%	-	3%	1%	-	11%	7%	1%	-	-	-	1%	8%	1%	7%	-	-
Total mentions	128	54	73	39	35	46	8	6	7	24	74	52	38	24	13	109	9	6	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.11	8.10	8.15	7.98	7.83	8.31	8.80	8.48	7.49	8.23	7.94	8.39	7.91	7.88	8.03	8.06	7.97	9.54	7.63

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Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	128	54*	73*	39*	35**	46*	8**	6**	7**	24**	74*	52*	38**	24**	13**	109*	9**	6**	4**
EffectiveBase	108	49	59	54	30	30	5	9	4	21	65	52	26	20	13	86	10	10	7
1-3 (Net)	1 1%	1 2%	-	-	-	1 2%	-	-	-	-	1 1%	-	-	1 5%	-	1 1%	-	-	-
1-4 (Net)	3 3%	2 3%	1 1%	1 2%	1 4%	1 2%	-	-	-	* 2%	3 4%	1 2%	1 3%	1 5%	-	3 2%	1 9%	-	-
1-2 (Net)	1 1%	1 2%	-	-	-	1 2%	-	-	-	-	1 1%	-	-	1 5%	-	1 1%	-	-	-
4-7 (Net)	37 29%	15 27%	22 30%	13 32%	13 38%	11 23%	* 3%	1 15%	2 32%	5 21%	26 34%	13 24%	14 37%	6 27%	4 28%	34 31%	1 15%	* 3%	2 44%
5-6 (Net)	13 10%	3 6%	10 14%	9 23% E	2 7%	2 3%	* 3%	* 7%	2 32%	2 8%	7 10%	6 12%	3 8%	* 2%	4 27%	11 10%	* 6%	-	2 44%
8-10 (Net)	88 69%	38 71%	50 68%	26 68%	21 59%	34 74%	8 97%	4 74%	4 61%	19 78%	48 64%	40 76%	24 63%	16 68%	8 63%	73 67%	7 78%	6 97%	2 56%
7-10 (Net)	110 86% C	49 90%	61 83%	29 75%	30 86%	43 94% C	8 97%	5 83%	4 61%	22 89%	64 86%	45 86%	34 88%	22 93%	9 65%	94 87%	7 78%	6 100%	2 56%
9-10 (Net)	57 44%	25 46%	32 43%	18 45%	12 33%	22 49%	5 61%	2 32%	2 21%	11 44%	31 41%	28 53%	14 37%	9 39%	6 43%	46 42%	3 36%	6 95%	1 37%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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- BBC Bitesize offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	162	10	38	9	23	6	13	4	6	2	11	5	106	52	127	15
WeightedBase	128	10**	38**	6**	18**	3**	12**	2**	5**	2**	7**	3**	97*	28*	101*	14**
EffectiveBase	108	6	28	7	15	5	8	3	5	2	9	4	75	35	88	9
Not At All Agree 1	1	-	-	-	1	-	-	-	-	-	-	-	1	-	1	-
	1%	-	-	-	6%	-	-	-	-	-	-	-	1%	-	1%	-
2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	2	-	-	-	-	-	*	-	1	-	-	-	1	1	2	-
	2%	-	-	-	-	-	4%	-	19%	-	-	-	1%	3%	2%	-
5	4	-	*	1	-	-	2	-	-	-	-	-	3	1	3	1
	3%	-	1%	20%	-	-	14%	-	-	-	-	-	3%	5%	3%	6%
6	9	-	1	-	4	-	*	-	2	-	*	-	7	2	8	1
	7%	-	3%	-	20%	-	3%	-	47%	-	2%	-	7%	6%	8%	8%
7	21	1	12	2	2	-	-	*	*	*	2	2	18	3	20	-
	17% C	6%	31%	27%	12%	-	-	9%	8%	22%	32%	47%	19%	9%	19%	-
8	32	5	5	-	8	1	4	*	-	1	2	1	24	8	24	6
	25%	45%	13%	-	41%	37%	35%	11%	-	78%	22%	36%	25%	28%	24%	42%
9	31	2	9	1	1	1	4	2	1	-	3	1	28	3	23	2
	24% ee	22%	24%	21%	5%	41%	36%	79%	26%	-	38%	18%	29% ee	10%	23%	17%
Agree Completely 10	26	3	11	1	3	1	1	-	-	-	*	-	15	9	20	4
	20%	27%	29%	18%	15%	22%	8%	-	-	-	6%	-	16%	33% zd	19%	27%
Don't know	1	-	-	1	-	-	-	-	-	-	-	-	-	-	1	-
	1%	-	-	14%	-	-	-	-	-	-	-	-	-	5% zd	1%	-
Total mentions	128	10	38	6	18	3	12	2	5	2	7	3	97	28	101	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean	8.11	8.70	8.42	7.63	7.42	8.84	7.90	8.70	6.47	7.78	8.13	7.71	8.05	8.30	8.04	8.37

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 370
D3b_10. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC Bitesize offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	England Regions												Working		Urbanity	
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	128	10**	38**	6**	18**	3**	12**	2**	5**	2**	7**	3**	97*	28*	101*	14**
EffectiveBase	108	6	28	7	15	5	8	3	5	2	9	4	75	35	88	9
1-3 (Net)	1	-	-	-	1	-	-	-	-	-	-	-	1	-	1	-
	1%	-	-	-	6%	-	-	-	-	-	-	-	1%	-	1%	-
1-4 (Net)	3	-	-	-	1	-	*	-	1	-	-	-	3	1	3	-
	3%	-	-	-	6%	-	4%	-	19%	-	-	-	3%	3%	3%	-
1-2 (Net)	1	-	-	-	1	-	-	-	-	-	-	-	1	-	1	-
	1%	-	-	-	6%	-	-	-	-	-	-	-	1%	-	1%	-
4-7 (Net)	37	1	13	3	6	-	3	*	4	*	3	2	29	6	32	2
	29%	6%	35%	47%	32%	-	21%	9%	74%	22%	34%	47%	30%	23%	32%	14%
5-6 (Net)	13	-	1	1	4	-	2	-	2	-	*	-	9	3	11	2
	10%	-	4%	20%	20%	-	17%	-	47%	-	2%	-	10%	11%	10%	14%
8-10 (Net)	88	10	25	2	11	3	10	2	1	1	5	2	67	20	67	12
	69%	94%	65%	39%	62%	100%	79%	91%	26%	78%	66%	53%	69%	72%	66%	86%
7-10 (Net)	110	10	37	4	14	3	10	2	2	2	7	3	85	22	86	12
	86% C	100%	96%	65%	74%	100%	79%	100%	34%	100%	98%	100%	88%	81%	85%	86%
9-10 (Net)	57	5	20	2	4	2	5	2	1	-	3	1	43	12	43	6
	44%	49%	53%	39%	21%	63%	45%	79%	26%	-	44%	18%	44%	43%	42%	44%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 371
D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC CBeebies Storytime offers me something that other websites/apps do not
 Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	104	41	63	11	50	40	3	3	38	51	40	25	18	21	86	6	4	8	
WeightedBase	84*	32*	53*	10**	37*	35**	2**	3**	2**	32**	40*	28**	25**	17**	15**	74*	4**	2**	4**
EffectiveBase	71	31	41	8	37	25	3	2	3	28	32	28	17	13	16	60	4	3	7
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
2	3	-	3	-	-	3	-	-	-	3	-	-	3	-	3	-	-	-	
3	3%	-	5%	-	-	8%	-	-	-	7%	-	-	16%	-	4%	-	-	-	
4	1	-	1	-	1	-	-	-	-	1	-	-	-	1	1	-	-	-	
5	1%	-	2%	-	2%	-	-	-	-	3%	-	-	-	6%	1%	-	-	-	
6	10	4	6	1	3	5	-	-	4	6	1	5	1	2	8	-	*	1	
7	12%	12%	11%	14%	9%	15%	-	-	13%	14%	2%	22%	8%	16%	11%	-	17%	39%	
8	12	4	7	3	3	3	2	2	-	6	3	4	4	2	10	*	-	1	
9	14%	14%	14%	33%	9%	8%	83%	61%	-	18%	8%	15%	15%	12%	14%	8%	-	21%	
10	19	10	10	4	6	9	-	1	*	7	10	8	5	3	18	1	*	-	
Agree Completely 10	23%	31%	18%	40%	17%	27%	-	21%	28%	21%	24%	31%	20%	16%	25%	16%	19%	-	
Don't know	1	8	15	-	14	7	*	-	1	8	13	8	8	5	21	1	*	1	
1-3 (Net)	3	-	3	-	-	3	-	-	-	3	-	-	3	-	3	-	-	-	
Mean	8.00	8.10	7.94	7.24	8.49z	7.74	7.34	7.73	8.55	7.97	7.91	8.37	7.98	7.46	7.98	7.92	9.28	8.84	7.68
Total mentions	84	32	53	10	37	35	2	3	2	32	40	28	25	17	74	4	2	4	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 371
D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC CBeebies Storytime offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	84*	32*	53*	10**	37*	35**	2**	3**	2**	32**	40*	28**	25**	17**	15**	74*	4**	2**	4**
EffectiveBase	71	31	41	8	37	25	3	2	3	28	32	28	17	13	16	60	4	3	7
1-4 (Net)	4	-	4	-	1	3	-	-	-	1	3	-	-	3	1	4	-	-	-
	4%	-	7%	-	2%	8%	-	-	-	3%	7%	-	-	16%	6%	5%	-	-	-
1-2 (Net)	3	-	3	-	-	3	-	-	-	-	3	-	-	3	-	3	-	-	-
	3%	-	5%	-	-	8%	-	-	-	-	7%	-	-	16%	-	4%	-	-	-
4-7 (Net)	23	9	14	5	7	8	2	2	-	12	9	6	9	3	5	20	*	*	2
	27%	29%	26%	55%	20%	23%	83%	61%	-	36%	21%	20%	36%	20%	34%	27%	8%	17%	60%
5-6 (Net)	11	5	6	2	3	5	-	-	-	5	6	1	5	1	2	9	-	*	1
	13%	15%	11%	23%	9%	15%	-	-	-	16%	14%	5%	22%	8%	16%	12%	-	17%	39%
8-10 (Net)	57	22	35	4	29	24	*	1	1	21	29	21	16	11	9	50	4	2	2
	68%	71%	66%	45%	78%	67%	17%	39%	62%	64%	72%	77%	64%	64%	61%	67%	92%	83%	40%
7-10 (Net)	69	27	42	8	32	27	2	3	1	26	32	25	19	13	11	61	4	2	2
	82%	85%	79%	77%	87%	75%	100%	100%	62%	82%	80%	92%	78%	76%	73%	82%	100%	83%	61%
9-10 (Net)	38	13	25	1	23	14	*	1	1	14	20	13	11	8	6	32	3	1	2
	45%	40%	48%	5%	61%	40%	17%	17%	34%	43%	48%	46%	43%	48%	40%	43%	76%	64%	40%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 371
D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC CBeebies Storytime offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	104	5	27	8	9	7	12	2	4	1	2	9	86	16	91	4
WeightedBase	84*	4**	24**	6**	6**	5**	12**	2**	4**	***	2**	10**	71*	12**	75*	3**
EffectiveBase	71	5	17	6	7	6	9	2	3	1	2	6	58	13	61	3
Not At All Agree 1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	3	-	-	-	-	-	-	-	-	-	-	3	3	-	3	-
3	3%	-	-	-	-	-	-	-	-	-	-	28%	4%	-	4%	-
4	1	-	-	1	-	-	-	-	-	-	-	-	-	1	1	-
5	1%	-	-	15%	-	-	-	-	-	-	-	-	-	8%	1%	-
6	1	-	1	-	-	-	-	-	-	-	-	-	1	-	-	-
7	1%	-	3%	-	-	-	-	-	-	-	-	-	1%	-	-	-
8	10	-	4	2	-	1	1	-	-	-	-	-	8	1	8	1
9	12%	-	16%	35%	-	27%	5%	-	-	-	-	-	12%	12%	10%	34%
10	12	-	2	-	-	-	6	1	2	-	-	1	10	2	11	-
11	14%	-	8%	-	-	-	50%	30%	44%	-	-	5%	14%	16%	15%	-
12	19	1	7	1	3	2	*	-	-	*	1	2	16	2	17	1
13	23%	25%	30%	21%	54%	37%	3%	-	-	100%	63%	19%	23%	21%	22%	58%
14	22	2	5	1	2	*	5	1	1	-	1	3	21	1	21	-
15	26%	41%	19%	12%	40%	9%	39%	70%	40%	-	37%	29%	30%	7%	28%	-
16	16	1	5	1	*	1	*	-	1	-	-	*	11	4	14	*
17	19%	34%	23%	17%	6%	27%	4%	-	16%	-	-	4%	16%	30%	18%	8%
18	1	-	-	-	-	-	-	-	-	-	-	1	1	1	1	-
19	2%	-	-	-	-	-	-	-	-	-	-	14%	1%	5%	2%	-
20	4	-	24	6	6	5	12	2	4	*	2	10	71	12	75	3
21	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
22	8.00	9.09	8.14	7.16	8.52	8.09	7.87	8.39	8.29	8.00	8.37	6.41	7.98	7.97	8.03	7.48
23	3	-	-	-	-	-	-	-	-	-	-	3	3	-	3	-
24	3%	-	-	-	-	-	-	-	-	-	-	28%	4%	-	4%	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 371
D3b_11. How strongly do you agree with the following statement, using a scale of 1 to 10, where 1 means not at all agree, and 10 means agree completely?
- BBC CBeebies Storytime offers me something that other websites/apps do not
Base = All who have used BBC websites/apps in the last 3 months

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	84*	4**	24**	6**	6**	5**	12**	2**	4**	***	2**	10**	71*	12**	75*	3**
EffectiveBase	71	5	17	6	7	6	9	2	3	1	2	6	58	13	61	3
1-4 (Net)	4	-	-	1	-	-	-	-	-	-	-	3	3	1	4	-
	4%	-	-	15%	-	-	-	-	-	-	-	28%	4%	8%	5%	-
1-2 (Net)	3	-	-	-	-	-	-	-	-	-	-	3	3	-	3	-
	3%	-	-	-	-	-	-	-	-	-	-	28%	4%	-	4%	-
4-7 (Net)	23	-	7	3	-	1	6	1	2	-	-	1	19	4	19	1
	27%	-	28%	50%	-	27%	54%	30%	44%	-	-	5%	26%	36%	26%	34%
5-6 (Net)	11	-	5	2	-	1	1	-	-	-	-	-	9	1	8	1
	13%	-	20%	35%	-	27%	5%	-	-	-	-	-	13%	12%	10%	34%
8-10 (Net)	57	4	17	3	6	4	5	1	2	*	2	5	49	7	51	2
	68%	100%	72%	50%	100%	73%	46%	70%	56%	100%	100%	53%	69%	59%	68%	66%
7-10 (Net)	69	4	19	3	6	4	11	2	4	*	2	6	59	9	62	2
	82%	100%	80%	50%	100%	73%	95%	100%	100%	100%	100%	58%	82%	75%	83%	66%
9-10 (Net)	38	3	10	2	3	2	5	1	2	-	1	3	33	4	34	*
	45%	75%	42%	29%	46%	36%	43%	70%	56%	-	37%	33%	46%	38%	46%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 372

E2. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Base = All respondents

Summary Table				
	Watch/access TV channels	Watch catch up, on demand or video streaming services	Listen to radio	Access online and apps
UnweightedBase	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770
TV	3616 88%	1817 44%	746 18%	502 12%
Laptop/computer/netbook	642 16%	1137 28%	481 12%	1554 38%
Tablet	502 12%	756 18%	422 10%	1230 30%
Smartphone	376 9%	538 13%	837 20%	1344 33%
Digital radio	-	-	1569 38%	-
Analogue radio	-	-	1111 27%	-
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	-	-	-	211 5%
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	-	-	276 7%	157 4%
E-reader (e.g. Kindle)	-	-	-	237 6%
Games console	211 5%	385 9%	96 2%	285 7%
None of these	329 8%	1396 34%	1069 26%	1404 34%
Total mentions	5675 138%	6030 147%	6605 161%	6924 169%

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Table 373

E2_1. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Watch/access TV channels

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
TV	3616	1730	1883	388	623	1216	1389	342	392	943	1222	825	876	902	1013	3008	319	184	105
	88%ACDGXd	87%	90%zA	82%	79%	89%CD	94%zCDE	84%	89%	91%zG	90%zG	88%	86%	90%zL	88%	88%	93%zO	91%	88%
Laptop/computer/netbook	642	353	289	114	154	246	128	40	48	164	292	188	190	138	126	536	60	31	16
	16%BFGHNe	18%zB	14%	24%zEF	20%zF	18%zF	9%	10%	11%	16%GH	21%zGHI	20%zMN	19%zMN	14%	11%	16%	17%	15%	13%
Tablet	502	271	232	81	120	207	95	25	34	115	256	153	135	113	102	411	47	29	15
	12%FGHNSe	14%zB	11%	17%zF	15%zF	15%zF	6%	6%	8%	11%G	19%zGHI	16%zMN	13%N	11%	9%	12%	14%	14%	13%
Smartphone	376	205	171	76	103	155	42	21	28	102	166	95	94	91	95	304	41	17	14
	9%FGSe	10%z	8%	16%zEF	13%zF	11%zF	3%	5%	6%	10%G	12%zGH	10%	9%	9%	8%	9%	12%	8%	11%
Digital radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Analogue radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
E-reader (e.g. Kindle)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Games console	211	128	82	65	66	70	10	10	20	49	107	64	56	39	52	175	14	13	9
	5%BFGe	6%zB	4%	14%zDEF	8%zEF	5%F	1%	2%	5%	5%	8%zGI	7%zMN	6%	4%	5%	5%	4%	6%	8%
None of these	329	177	150	46	114	99	70	47	33	61	77	74	89	69	97	292	16	11	10
	8%FIUPe	9%	7%	10%F	15%zCEF	7%F	5%	12%zIJ	8%	6%	6%	8%	9%	7%	8%	8%P	5%	5%	8%
Total mentions	5675	2865	2807	769	1180	1991	1735	484	555	1435	2120	1400	1440	1351	1485	4726	496	284	168
	138%	143%	134%	163%	151%	146%	117%	119%	126%	138%	156%	149%	142%	136%	129%	138%	144%	141%	141%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 373

E2_1. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Watch/access TV channels

Base = All respondents

	Total (z)	England Regions											Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	169	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
TV	3616	275	741	129	338	197	380	205	169	101	140	334	2192	1346	3072	327	
		88%ACDGX	92%TX	86%X	85%	87%X	93%TX	80%	92%X	91%X	90%	89%X	91%X	87%	91%zd	88%	92%z
Laptop/computer/netbook	642	36	153	21	64	23	84	33	21	19	23	59	460	158	544	45	
		16%BFGHN	12%	18%W	14%	16%	11%	18%	15%	11%	17%	16%	18%ze	11%	16%	13%	
Tablet	502	21	104	14	52	21	76	30	23	12	18	39	385	109	414	50	
		12%FGHNSe	7%	12%	9%	13%S	10%	16%zS	14%	12%	11%	11%	15%ze	7%	12%	14%	
Smartphone	376	13	73	14	44	16	53	23	14	11	11	33	288	77	316	28	
		9%FGSe	4%	8%	9%	11%S	7%	11%S	10%S	8%	10%	7%	11%ze	5%	9%	8%	
Digital radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Analogue radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
E-reader (e.g. Kindle)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Games console	211	9	49	4	22	17	27	17	4	6	5	15	165	40	169	12	
		5%BFGe	3%	6%	2%	6%	8%h	6%	7%	2%	5%	3%	7%ze	3%	5%	3%	
None of these	329	15	85	17	30	12	72	13	8	8	10	23	225	91	281	25	
		8%FIJPe	5%	10%S	11%S	8%	5%	15%zSTVWY	6%	4%	7%	6%	9%e	6%	8%	7%	
Total mentions	5675	369	1205	198	551	284	692	321	240	158	206	503	3714	1820	4795	486	
		138%	124%	139%	131%	141%	134%	146%	143%	129%	140%	131%	147%	124%	137%	137%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 374

E2_2. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Watch catch up, on demand or video streaming services

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
TV	1817	863	953	223	368	712	514	98	150	499	777	493	484	445	395	1456	183	120	58
Te	44%FGHNO	43%	45%	47%F	47%F	52%zF	35%	24%	34%G	48%zGH	57%zGHI	53%zMN	48%zN	45%N	34%	42%	53%zO	60%zOR	48%
Laptop/computer/ netbook	1137	631	504	244	306	388	199	68	101	275	533	362	325	248	203	961	99	44	33
Qe	28%BFGHN	32%zB	24%	52%zDEF	39%zEF	28%F	13%	17%	23%	26%G	39%zGHI	39%zLMN	32%zMN	25%N	18%	28%Q	29%	22%	28%
Tablet	756	413	343	153	214	261	128	35	52	172	381	226	204	184	142	633	58	40	25
ef	18%BFGHN	21%zB	16%	32%zEF	27%zEF	19%F	9%	9%	12%	17%G	28%zGHI	24%zMN	20%N	18%N	12%	18%	17%	20%	21%
Smartphone	538	290	248	140	163	188	47	30	39	122	277	168	155	122	93	453	40	23	23
e	13%BFGHN	15%zB	12%	29%zDEF	21%zEF	14%F	3%	7%	9%	12%G	20%zGHI	18%zMN	15%N	12%N	8%	13%	12%	11%	19%zOPQ
Digital radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Analogue radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
E-reader (e.g. Kindle)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Games console	385	224	160	124	127	116	19	23	29	94	194	127	98	78	82	320	23	25	17
9%BFGNe	11%zB	8%	26%zDEF	16%zEF	8%F	1%	6%	7%	9%	14%zGHI	14%zLMN	10%	8%	7%	9%	9%	7%	12%P	14%zOP
None of these	1396	663	732	59	164	386	787	248	204	322	231	203	280	353	561	1212	100	44	40
KLQYbd	34%CDEIJ	33%	35%	12%	21%C	28%CD	53%zCDE	61%zHIJ	46%zIJ	31%J	17%	22%	28%K	35%KL	49%zKLM	35%zPQ	29%	22%	34%Q
Total mentions	6030	3085	2939	942	1342	2051	1695	502	575	1484	2392	1579	1545	1431	1475	5035	504	296	195
147%	154%	140%	199%	171%	150%	115%	123%	130%	143%	176%	168%	152%	144%	128%	147%	146%	147%	164%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 374

E2_2. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Watch catch up, on demand or video streaming services

Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
TV	1817	155	305	63	180	91	188	113	88	41	85	146	1285	498	1548	151	
		44%FGHNO	52%zTXac	35%	41%	46%T	43%	40%	50%TXc	47%T	37%	55%zTXac	40%	51%ze	34%	44%	42%
Laptop/computer/netbook	1137	70	271	42	103	45	118	73	52	32	57	99	853	263	965	92	
		28%BFGHN	31%zSW	28%	26%	21%	25%	33%W	28%	28%	36%zSWX	27%	34%ze	18%	28%	26%	
Tablet	756	52	174	20	84	31	72	58	31	23	29	61	573	163	620	79	
		18%BFGHN	17%	20%	13%	22%	15%	26%zUWxc	17%	20%	19%	16%	23%ze	11%	18%	22%	
Smartphone	538	30	118	20	55	24	51	47	22	10	17	60	417	112	449	43	
		13%BFGHN	10%	14%	13%	14%	11%	21%zSTWXab	12%	8%	11%	16%	16%ze	8%	13%	12%	
Digital radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Analogue radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
E-reader (e.g. Kindle)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Games console	385	22	72	15	41	27	43	26	10	12	19	34	295	80	314	34	
		9%BFGNe	7%	8%	10%	13%h	9%	12%	5%	11%	12%	9%	12%ze	5%	9%	9%	
None of these	1396	87	331	63	134	88	192	56	53	44	39	126	601	753	1205	125	
		34%CEUJ	29%	38%zSYhb	42%SYhb	34%Y	41%SYhb	41%zSYhb	25%	29%	39%Yb	25%	34%	24%	51%zd	35%	35%
Total mentions	6030	416	1272	222	596	304	665	373	255	161	246	525	4025	1869	5100	524	
		147%	139%	147%	146%	153%	144%	141%	166%	137%	143%	157%	159%	127%	146%	147%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 375

E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Listen to radio

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
TV	746	338	406	71	127	247	301	68	70	194	270	187	176	191	192	605	78	44	19
	18%TU	17%	19%	15%	16%	18%	20%zC	17%	16%	19%	20%	20%	17%	19%	17%	18%	23%O	22%	16%
Laptop/computer/ netbook	481	283	197	80	107	194	101	30	34	128	230	168	141	95	78	402	46	20	13
	12%BFGHNe	14%zB	9%	17%zF	14%F	14%zF	7%	7%	8%	12%GH	17%zGHI	18%zLMN	14%MN	10%	7%	12%	13%	10%	11%
Tablet	422	232	189	71	94	170	87	17	22	92	228	151	123	91	56	364	31	14	12
	10%BFGHNe	12%zB	9%	15%zF	12%F	12%zF	6%	4%	5%	9%GH	17%zGHI	16%zLMN	12%N	9%N	5%	11%	9%	7%	10%
Smartphone	837	436	400	138	193	337	169	32	69	210	396	232	241	199	165	692	69	45	30
	20%FGHNe	22%	19%	29%zF	25%zF	25%zF	11%	8%	16%G	20%G	29%zGHI	25%zMN	24%zN	20%N	14%	20%	20%	22%	25%
Digital radio	1569	824	744	171	277	544	577	106	141	383	649	453	368	399	348	1281	142	90	56
	38%BGHNOce	41%zB	35%	36%	35%	40%	39%	26%	32%	37%G	48%zGHI	48%zLMN	36%N	40%N	30%	37%	41%	45%zO	47%zO
Analogue radio	1111	578	533	80	173	389	468	98	134	271	412	291	288	263	269	954	80	48	28
	27%BCDN	29%zB	25%	17%	22%C	29%CD	32%zCD	24%	30%	26%	30%zG	31%zN	28%N	26%	23%	28%	23%	24%	24%
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	276	147	129	57	77	101	41	10	21	68	155	103	57	65	51	231	24	11	10
	7%FGNe	7%	6%	12%zEF	10%zF	7%F	3%	2%	5%	7%G	11%zGHI	11%zLMN	6%	7%	4%	7%	7%	5%	8%
E-reader (e.g. Kindle)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Games console	96	63	33	29	32	25	8	4	10	18	55	37	22	15	21	79	10	4	2
	2%BFEg	3%zB	2%	6%zEF	4%zEF	2%F	1%	1%	2%	2%	4%zGI	4%zLMN	2%	2%	2%	2%	3%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 375

E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Listen to radio

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation																		
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)															
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119														
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235														
None of these	1069	489	579	116	231	311	411	151	127	265	215	154	251	253	411	921	81	41	25														
	26%	EJKQS	d	24%	28%	25%	30%	z	E	23%	28%	E	37%	z	HU	29%	J	25%	J	16%	16%	25%	K	25%	K	36%	z	KLM	27%	Q	23%	21%	21%
Total mentions	6605	3390	3210	813	1311	2318	2163	515	627	1627	2611	1775	1666	1573	1591	5530	562	318	195														
	161%	170%	153%	172%	167%	170%	146%	127%	142%	156%	192%	189%	164%	158%	138%	161%	163%	158%	164%														

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 375

E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Listen to radio

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
TV	746	57	118	15	68	47	94	55	33	26	32	59	469	255	628	67
	18%TU	19%U	14%	10%	18%	22%TU	20%TU	24%zTuc	18%	23%TU	21%U	16%	19%	17%	18%	19%
Laptop/computer/netbook	481	23	126	17	43	16	51	41	25	16	29	370	101	414	40	
	12%bFGHnc	8%	15%zSWc	11%	11%	7%	11%	18%zSVWXC	13%	14%	10%	8%	15%ze	7%	12%	11%
Tablet	422	23	108	13	55	11	55	25	23	9	12	32	330	84	361	29
	10%bFGHNe	8%	12%W	8%	14%zSW	5%	12%W	11%	12%W	8%	8%	9%	13%ze	6%	10%	8%
Smartphone	837	72	208	32	72	31	90	49	26	21	25	66	650	171	712	67
	20%FGHNe	24%Wh	24%zWh	21%	18%	15%	19%	22%	14%	19%	16%	18%	26%ze	12%	20%	19%
Digital radio	1569	95	328	47	151	71	169	93	72	49	86	119	1038	513	1345	135
	38%bGHNOce	32%	38%	31%	39%	34%	36%	42%	39%	44%	55%zSTUVWXYhc	32%	41%ze	35%	39%	38%
Analogue radio	1111	138	215	37	107	52	130	68	56	28	38	85	702	387	934	113
	27%BCDN	46%zTUVWXYhabc	25%	25%	27%	25%	27%	30%	30%	25%	24%	23%	28%	26%	27%	32%
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	276	18	83	4	28	10	23	15	13	7	13	17	227	45	232	20
	7%FGNe	6%	10%zUXc	3%	7%	5%	5%	7%	7%	6%	8%	5%	9%ze	3%	7%	6%
E-reader (e.g. Kindle)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Games console	96	2	28	3	12	6	11	4	3	1	4	5	72	22	84	2
	2%BFeg	1%	3%	2%	3%	3%	2%	2%	2%	1%	2%	1%	3%ze	1%	2%g	1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 375

E2_3. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Listen to radio

Base = All respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
None of these	1069	44	243	64	108	64	129	47	41	24	37	121	531	498	927	81
	26% EJKQS	15%	28% S	43% zSTVW	28% S	30% S	27% S	21%	22%	21%	23%	33% zSYh	21%	34% zd	27%	23%
Total mentions	6605	472	1456	232	642	308	752	397	292	181	262	534	4388	2077	5637	553
	161%	158%	169%	153%	165%	145%	159%	177%	157%	161%	168%	145%	174%	141%	162%	156%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 376

E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Access online and apps

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
TV	502	272	229	86	101	204	110	27	38	134	221	150	119	114	119	402	51	34	15
	12%zBFGHhe	14%zB	11%	18%zDF	13%F	15%zF	7%	7%	9%	13%G	16%zGH	16%zLMN	12%	11%	10%	12%	15%	17%zO	13%
Laptop/computer/netbook	1554	785	767	223	321	638	372	103	136	398	611	439	404	372	340	1311	129	75	39
	38%zFGHNWe	39%	37%	47%zF	41%F	47%zDF	25%	25%	31%	38%GH	45%zGHI	47%zLMN	40%N	37%N	29%	38%	37%	37%	33%
Tablet	1230	593	635	183	280	498	269	58	105	317	551	349	327	297	257	1030	89	69	41
	30%zFGHNcef	30%	30%	39%zF	36%zF	36%zF	18%	14%	24%G	30%GH	41%zGHI	37%zMN	32%N	30%N	22%	30%	26%	34%P	34%P
Smartphone	1344	691	651	244	345	547	209	71	103	326	637	392	371	306	275	1129	105	63	47
	33%zBFGHNe	35%zB	31%	52%zDEF	44%zF	40%zF	14%	17%	23%	31%GH	47%zGHI	42%zLMN	37%zMN	31%N	24%	33%	31%	31%	40%zOPQ
Digital radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Analogue radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	211	108	103	46	73	77	15	11	20	50	113	72	54	41	44	180	12	12	7
	5%zFGNec	5%	5%	10%zEF	9%zEF	6%F	1%	3%	5%	5%	8%zGHI	8%zMN	5%	4%	4%	5%	4%	6%	6%
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	157	88	69	37	37	59	23	7	16	31	86	57	43	22	35	135	11	6	4
	4%zFGMce	4%	3%	8%zDEF	5%F	4%F	2%	2%	4%	3%	6%zGI	6%zMN	4%M	2%	3%	4%	3%	3%	4%
E-reader (e.g. Kindle)	237	98	139	33	60	86	58	13	19	52	118	81	65	45	47	201	13	14	10
	6%zAFNe	5%	7%A	7%F	8%zF	6%F	4%	3%	4%	5%	9%zGHI	9%zMN	6%N	4%	4%	6%	4%	7%	8%P
Games console	285	157	128	99	81	73	32	13	30	77	130	80	82	55	69	232	19	19	16
	7%zEFGhe	8%	6%	21%zDEF	10%zEF	5%F	2%	3%	7%G	7%G	10%zG	8%zM	8%	5%	6%	7%	5%	9%	13%zOP
None of these	1404	650	753	65	171	334	833	230	203	342	250	203	295	355	551	1175	125	60	43
	34%zCDEIKLSYd	33%	36%	14%	22%C	24%C	56%zCDE	57%zHIU	46%zIU	33%J	18%	22%	29%K	36%KL	48%zKLM	34%	36%	30%	36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 376

E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Access online and apps

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119	
EffectiveBase	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235	
Total mentions	6924	3442	1016	1469	2517	1922	534	670	1727	2717	1822	1761	1606	1735	5795	555	352	222	
	169%	172%	166%	215%	187%	184%	130%	131%	152%	166%	200%	194%	174%	161%	151%	169%	161%	174%	187%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 376

E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Access online and apps

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
TV	502	44	93	13	50	31	60	30	11	12	13	45	369	121	419	40
	12% BFGHhe	15% h	11%	9%	13% h	15% h	13%	13% h	6%	10%	8%	12%	15% ze	8%	12%	11%
Laptop/computer/netbook	1554	161	335	43	153	62	165	103	69	30	71	121	1102	415	1312	146
	38% FGHNUWe	54% zTUVWXhac	39% UW	28%	39% W	29%	35%	46% zUWXac	37%	27%	45% UWac	33%	44% ze	28%	38%	41%
Tablet	1230	147	247	36	112	55	138	87	53	30	47	79	914	292	1017	128
	30% FGHNcef	49% zTUVWXhac	29% c	24%	29%	26%	29% c	39% zTUVWXc	28%	27%	30%	22%	36% ze	20%	29%	36% zf
Smartphone	1344	121	300	43	129	59	171	81	48	35	39	103	1017	295	1149	104
	33% BFGHNde	40% zUWhbc	35%	28%	33%	28%	36% hbc	36%	26%	31%	25%	28%	40% ze	20%	33%	29%
Digital radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Analogue radio	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Smart watch (e.g. Apple Watch, Pebble, Samsung, Sony)	211	11	62	7	22	12	22	13	9	3	8	11	175	28	187	8
	5% FGNneg	4%	7% zc	5%	6%	6%	5%	6%	5%	3%	5%	3%	7% ze	2%	5% g	2%
Smart or wireless speaker (e.g. Amazon Echo, Google Home)	157	14	40	9	13	11	18	10	5	1	10	4	127	23	135	11
	4% FGMce	5% c	5% c	6% c	3%	5% c	4% c	5% c	3%	1%	6% c	1%	5% ze	2%	4%	3%
E-reader (e.g. Kindle)	237	22	57	7	25	13	24	13	11	8	8	13	168	64	201	18
	6% AFNe	7%	7%	5%	6%	6%	5%	6%	6%	7%	5%	4%	7% ze	4%	6%	5%
Games console	285	20	48	12	38	13	32	25	4	8	11	22	218	58	235	27
	7% EFGhe	7%	6%	8% h	10% Th	6%	7%	11% zTh	2%	7%	7%	6%	9% ze	4%	7%	8%
None of these	1404	60	281	67	123	101	158	59	68	42	52	165	581	786	1209	120
	34% CDEJKLSYd	20%	33% S	44% zSTVXY	32% S	47% zSTVXYb	33% S	26%	36% S	37% S	33% S	45% zSTVXYb	23%	53% zd	35%	34%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 376

E2_4. Which of the following devices do you use to watch TV, listen to radio, use video-on-demand services or access online and app content?

Access online and apps

Base = All respondents

Total (z)	England Regions											Working		Urbanity	
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase 4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase 2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions 6924	601	1462	237	663	356	787	421	277	169	259	564	4672	2084	5864	602
169%	201%	169%	157%	170%	168%	166%	188%	149%	150%	165%	153%	185%	142%	168%	169%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 377

F1. To what extent do you agree or disagree with the statement 'I would miss the BBC if it wasn't there?'

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1279	624	653	124	239	520	396	120	127	356	465	369	311	252	347	928	122	140	89
WeightedBase	1367	633	732	100*	234	523	510	144*	143*	377	456	300	358	309	400	1120	122*	83	42*
EffectiveBase	880	437	445	81	172	370	276	87	81	251	314	268	213	178	246	671	91	103	72
Definitely agree	583 43%CDGHN	287 45%	295 40%	32 32%	67 29%	220 42%D	264 52%zCDE	45 31%	46 32%	166 44%G	211 46%GH	168 56%zMN	176 49%zMN	113 37%	125 31%	475 42%	42 34%	47 57%zOP	19 44%
Slightly agree	359 26%KQX	153 24%	205 28%	37 37%zEF	74 32%	126 24%	122 24%	52 36%z	45 32%	94 25%	121 27%	61 20%	90 25%	94 30%K	114 28%K	310 28%Q	27 22%	11 14%	11 25%Q
Neither agree nor disagree	146 11%FR	61 10%	85 12%	16 16%F	36 15%zF	60 11%F	34 7%	16 11%	11 8%	43 11%	50 11%	24 8%	38 11%	31 10%	53 13%	123 11%	13 11%	9 10%	1 4%
Slightly disagree	105 8%L	46 7%	59 8%	2 2%	25 11%C	46 9%C	32 6%	11 8%	9 6%	30 8%	34 7%	20 7%	15 4%	29 9%L	41 10%L	83 7%	13 11%	3 4%	6 14%zQ
Definitely disagree	153 11%KSV	75 12%	78 11%	10 10%	29 12%	64 12%	50 10%	15 10%	29 21%zU	40 11%	32 7%	24 8%	33 9%	36 12%	60 15%zK	113 10%	25 20%zO	10 13%	5 12%
Don't know	22 2%	12 2%	9 1%	3 3%	5 2%	5 1%	9 2%	6 4%	2 2%	4 1%	8 2%	3 1%	5 2%	6 2%	7 2%	16 1%	2 2%	3 3%	1 1%
Total mentions	1367 100%	633 100%	732 100%	100 100%	234 100%	523 100%	510 100%	144 100%	143 100%	377 100%	456 100%	300 100%	358 100%	309 100%	400 100%	1120 100%	122 100%	83 100%	42 100%
1-2 (Net)	942 69%DNP	440 70%	500 68%	69 68%	141 60%	347 66%	386 76%zDE	96 67%	91 64%	260 69%	332 73%	229 76%zMN	267 75%zN	207 67%	239 60%	785 70%P	69 57%	58 70%P	29 70%
4-5 (Net)	258 19%JKLY	120 19%	138 19%	12 12%	53 23%	110 21%	82 16%	27 18%	38 27%J	71 19%	65 14%	44 15%	48 13%	65 21%L	101 25%zKL	196 17%	38 31%zOQ	13 16%	11 25%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 377

F1. To what extent do you agree or disagree with the statement 'I would miss the BBC if it wasn't there'?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1279	94	206	26	87	72	115	79	48	40	59	102	794	453	1046	157
WeightedBase	1367	124*	250	31**	100*	82*	141*	88*	59*	49**	69*	127*	885	459	1150	143
EffectiveBase	880	65	152	17	58	55	86	58	35	29	44	75	542	321	721	111
Definitely agree	583	55	100	5	44	28	65	51	21	23	32	51	372	206	476	73
		43%CDGHN	44%	16%	44%	34%	46%	57%zTWhc	36%	48%	46%	40%	42%	45%	41%	51%zf
Slightly agree	359	28	87	11	27	24	22	17	23	17	16	37	233	120	309	32
		26%KQX	23%	35%zXY	37%	27%	29%	16%	19%	38%XY	35%	23%	29%X	26%	26%	27%
Neither agree nor disagree	146	23	21	7	10	4	19	11	9	1	8	9	103	38	124	8
		11%FR	19%zTWc	8%	24%	10%	5%	14%	13%	14%	2%	7%	12%	8%	11%	6%
Slightly disagree	105	13	17	1	3	9	10	6	6	2	10	7	70	34	86	14
		8%L	11%	7%	2%	3%	10%	7%	10%	13%	3%	8%	8%	7%	7%	10%
Definitely disagree	153	4	23	3	15	16	20	1	1	2	10	18	91	54	137	15
		11%JKSY	3%	9%	9%	15%SYh	19%STYh	14%SYh	2%	1%	3%	14%SYh	15%SYh	10%	12%	10%
Don't Know	22	-	1	4	1	1	4	2	-	-	1	2	15	6	19	1
		2%	1%	12%	1%	2%	3%	3%	-	-	1%	1%	2%	1%	2%	*
Total mentions	1367	124	250	31	100	82	141	88	59	49	69	127	885	459	1150	143
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1-2 (Net)	942	83	187	16	71	52	87	67	44	41	47	88	605	326	785	105
		69%DNP	67%	75%X	53%	71%	64%	62%	76%	74%	82%	69%	68%	71%	68%	74%
4-5 (Net)	258	17	40	3	18	24	30	7	7	8	12	28	162	88	222	29
		19%JKLY	14%	16%	11%	18%	30%zSTVh	21%Y	8%	11%	16%	17%	22%Y	18%	19%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 378

F2. To what extent do you agree or disagree with the statement 'The BBC is less relevant to me than it was in the past'?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1279	624	653	124	239	520	396	120	127	356	465	369	311	252	347	928	122	140	89
WeightedBase	1367	633	732	100*	234	523	510	144*	143*	377	456	300	358	309	400	1120	122*	83	42*
EffectiveBase	880	437	445	81	172	370	276	87	81	251	314	268	213	178	246	671	91	103	72
Definitely agree	228 17%O	109 17%	119 16%	10 10%	36 16%	93 18%	88 17%	22 16%	27 19%	68 18%	68 15%	51 17%	51 14%	64 21%	62 15%	165 15%	35 28%zO	20 24%zO	9 21%
Slightly agree	380 28%KQe	178 28%	202 28%	23 23%	66 28%	149 29%	142 28%	48 33%	51 36%	100 27%	118 26%	60 20%	94 26%	88 29%K	137 34%zK	329 29%Q	30 24%Q	11 13%	11 25%Q
Neither agree nor disagree	287 21%F	130 21%	158 22%	28 28%F	65 28%zF	112 22%	82 16%	35 24%	22 15%	74 20%	106 23%	63 21%	82 23%	58 19%	84 21%	239 21%	22 18%	19 23%	7 17%
Slightly disagree	179 13%	92 15%	86 12%	17 17%	30 13%	72 14%	60 12%	18 13%	19 13%	57 15%	59 13%	46 15%	46 13%	38 12%	49 12%	145 13%	20 17%	7 9%	7 16%
Definitely disagree	265 19%DEGP	108 17%	156 21%	17 17%	30 13%	85 16%	133 26%zDE	15 11%	21 15%	74 20%	95 21%G	74 25%zN	76 21%	53 17%	62 16%	222 20%P	11 9%	23 28%zP	8 20%P
Don't know	28 2%	16 2%	12 2%	5 5%F	7 3%	11 2%	5 1%	6 4%	2 2%	4 1%	10 2%	5 2%	9 2%	8 3%	6 2%	21 2%	3 3%	3 3%	1 1%
Total mentions	1367 100%	633 100%	732 100%	100 100%	234 100%	523 100%	510 100%	144 100%	143 100%	377 100%	456 100%	300 100%	358 100%	309 100%	400 100%	1120 100%	122 100%	83 100%	42 100%
1-2 (Net)	608 44%CK	287 45%	321 44%	33 33%	102 44%	242 46%C	230 45%	71 49%	78 55%J	168 45%	186 41%	112 37%	145 41%	152 49%K	199 50%K	493 44%	64 53%Q	31 37%	20 46%
4-5 (Net)	444 32%DG	201 32%	242 33%	34 34%	60 26%	157 30%	193 38%zDE	33 23%	40 28%	131 35%G	154 34%	120 40%zMN	122 34%	91 29%	111 28%	367 33%	32 26%	31 37%	15 36%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 378

F2. To what extent do you agree or disagree with the statement 'The BBC is less relevant to me than it was in the past'?

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1279	94	206	26	87	72	115	79	48	40	59	102	794	453	1046	157
WeightedBase	1367	124*	250	31**	100*	82*	141*	88*	59*	49**	69*	127*	885	459	1150	143
EffectiveBase	880	65	152	17	58	55	86	58	35	29	44	75	542	321	721	111
Definitely agree	228	19	31	5	17	9	24	15	7	5	8	22	139	82	192	27
	17%O	15%	13%	15%	17%	11%	17%	13%	11%	12%	17%	17%	16%	18%	17%	19%
Slightly agree	380	42	75	13	26	33	32	19	12	21	16	40	264	109	310	44
	28%KQe	34%	30%	42%	26%	40%zXYh	23%	21%	19%	42%	24%	32%	30%	24%	27%	31%
Neither agree nor disagree	287	26	58	8	12	13	45	20	15	3	16	24	186	97	249	25
	21%F	21%	23%	27%	12%	15%	32%zVW	22%	25%	6%	23%	19%	21%	21%	22%	18%
Slightly disagree	179	12	37	2	13	12	11	8	11	7	21	21	118	60	158	13
	13%	10%	15%	8%	13%	14%	8%	12%	13%	22%	11%	17%	13%	13%	14%	9%
Definitely disagree	265	20	43	3	31	14	27	21	18	9	20	17	163	97	217	32
	19%DEGP	16%	17%	9%	31%zTc	17%	19%	24%	30%c	18%	29%c	13%	18%	21%	19%	23%
Don't Know	28	4	5	-	1	1	2	3	-	1	1	2	14	13	24	1
	2%	4%	2%	-	1%	2%	1%	3%	-	2%	1%	2%	2%	3%	2%	1%
Total mentions	1367	124	250	31	100	82	141	88	59	49	69	127	885	459	1150	143
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1-2 (Net)	608	61	107	18	43	42	56	34	19	26	25	62	403	191	502	71
	44%CK	50%	43%	57%	43%	51%	40%	39%	32%	53%	36%	49%	45%	42%	44%	50%
4-5 (Net)	444	32	80	5	44	26	38	32	26	20	27	38	282	158	375	45
	32%DG	26%	32%	17%	43%SX	32%	27%	36%	43%	40%	39%	30%	32%	34%	33%	32%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 379

NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
More than 10 times a day	147	97	49	15	34	58	40	11	7	32	82	61	37	24	25	121	12	9	3
	4%BHNe	5%zB	2%	3%	4%	4%	3%	3%	2%	3%	6%zGHI	6%zLMN	4%	2%	2%	4%	4%	5%	3%
Between 6 and 10 times a day	324	199	124	31	61	119	113	12	34	73	152	116	96	67	45	287	14	14	9
	8%BGNPUe	10%zB	6%	7%	8%	9%	8%	3%	8%G	7%G	11%zGI	12%zMN	9%N	7%N	4%	8%P	4%	7%	8%
Between 2 and 5 times a day	1447	742	705	112	202	458	675	129	152	347	547	398	387	335	327	1193	115	88	52
	35%CDNTd	37%z	34%	24%	26%	34%CD	46%zCDE	32%	34%	33%	40%zGI	42%zMN	38%N	34%N	28%	35%	33%	44%zOP	43%zOP
Once a day	1196	513	683	125	212	417	442	124	142	321	327	194	275	342	386	1028	91	51	27
	29%AJKR	26%	33%zA	26%	27%	31%	30%	30%J	32%J	31%J	24%	21%	27%K	34%zKL	33%zKL	30%R	26%	25%	23%
4-6 days a week	180	73	107	30	44	59	46	23	20	61	54	42	54	35	48	158	13	5	3
	4%AF	4%	5%	6%zF	6%F	4%	3%	6%	5%	6%z	4%	4%	5%	4%	4%	5%	4%	3%	3%
2-3 days a week	285	149	135	62	68	94	61	37	28	63	81	46	60	67	111	225	35	15	10
	7%FKe	7%	6%	13%zDEF	9%F	7%F	4%	9%	6%	6%	6%	5%	6%	7%	10%zKL	7%	10%zO	7%	9%
Once a week	171	87	84	27	57	51	36	21	17	47	49	35	26	45	65	151	10	3	7
	4%FLQe	4%	4%	6%F	7%zEF	4%	2%	5%	4%	5%	4%	4%	3%	5%	6%zL	4%Q	3%	2%	6%Q
Less often than once a week	93	38	54	22	27	28	16	13	8	29	24	11	18	35	29	69	18	3	3
	2%FK	2%	3%	5%zEF	3%F	2%	1%	3%	2%	3%	2%	1%	2%	4%zK	2%K	2%	5%zOQ	2%	2%
Less often than once a month	81	23	58	22	24	27	7	15	9	21	11	16	14	15	35	68	5	7	1
	2%AFJ	1%	3%zA	5%zEF	3%zF	2%F	*	4%zJ	2%	2%J	1%	2%	1%	2%	3%zL	2%	1%	3%	1%
Never	146	60	87	23	40	50	34	20	23	42	26	17	38	27	65	112	29	3	3
	4%FIKS	3%	4%	5%F	5%zF	4%	2%	5%J	5%J	4%J	2%	2%	4%K	3%	6%zKM	3%	8%zOQR	1%	2%
Don't know	32	18	13	4	15	4	9	3	2	5	5	4	8	3	17	25	3	3	1
	1%EJe	1%	1%	1%	2%zEF	*	1%	1%	1%	*	*	*	1%	*	1%zKM	1%	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 379

NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	3114	1551	1561	283	509	1051	1271	276	334	773	1108	769	795	768	783	2628	232	163	91
	76%CDGNP	78%zB	74%	60%	65%	77%CD	86%zCDE	68%	76%G	74%G	82%zGHI	82%zMN	78%N	77%N	68%	76%P	67%	81%P	77%P
Weekly (Net)	636	309	326	120	169	204	143	81	65	171	185	123	141	148	224	534	58	24	20
	15%FJKe	15%	16%	25%zEF	22%zEF	15%F	10%	20%zJ	15%	16%	14%	13%	14%	15%	19%zKLM	16%	17%	12%	17%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 379

NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
More than 10 times a day	147	8 4% BH Ne	48 6% zV	3 2%	7 2%	4 2%	28 6% zVb	5 2%	5 3%	1 1%	2 1%	10 3%	110 4% ze	35 2%	121 3%	8 2%
Between 6 and 10 times a day	324	19 8% BGNP Ue	92 11% zU ac	4 3%	34 9% U	16 7%	44 9% U	22 10% zU	21 11% U	4 3%	10 6%	22 6%	223 9% ze	94 6%	281 8%	25 7%
Between 2 and 5 times a day	1447	109 35% CDNT d	259 30%	62 41% T	151 39% T	74 35%	154 33%	91 41% T	73 39%	39 35%	54 34%	127 34%	838 33%	584 40% zd	1234 35%	135 38%
Once a day	1196	93 29% AJKR	256 31%	42 28%	131 34% Y	72 34% Y	124 26%	53 24%	52 28%	44 39% XY	56 36% Y	104 28%	723 29%	452 31%	1018 29%	105 30%
4-6 days a week	180	23 4% AF	36 8% zW	9 4%	15 4%	4 2%	17 4%	12 5%	10 6%	3 3%	7 4%	21 6%	113 4%	62 4%	156 4%	15 4%
2-3 days a week	285	25 7% FK e	55 6%	10 7%	20 5%	11 5%	25 5%	17 8%	19 10%	10 9%	7 4%	25 7%	190 8%	84 6%	252 7%	15 4%
Once a week	171	7 4% FLQ e	44 5%	3 2%	10 3%	7 3%	32 7% zSVh	6 3%	3 1%	5 5%	11 7% h	24 6% Vh	117 5% e	45 3%	136 4%	14 4%
Less often than once a week	93	7 2% FK	11 1%	4 3%	12 3%	2 1%	11 2%	6 3%	-	5 4% h	2 1%	8 2%	63 2%	28 2%	73 2%	14 4%
Less often than once a month	81	4 2% AFJ	27 3% zV	1 1%	2 *	5 2%	7 1%	6 2%	1 1%	1 4% V	6 2%	9 2%	49 2%	29 2%	68 2%	5 2%
Never	146	- 4% FJKS	27 3% S	12 8% zSTVh ab	7 2%	14 7% zSTVab	26 5% SV	6 2% S	3 2%	* 1%	2 1%	16 4% S	87 3%	55 4%	123 4%	14 4%
Don't know	32	2 1% EJ e	9 1%	-	2 *	4 2%	4 1%	-	-	-	2 1%	2 *	15 1%	5 *	25 1%	4 1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 379

NU1. Typically, how frequently do you access news? By news, we mean national, international, regional/local news and other topical events accessed via any platform (radio, TV, newspaper or online including apps).

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Daily (Net)	3114	230	655	112	322	166	351	171	150	88	121	263	1895	1164	2654	274
	76% CDGNP	77%	76%	74%	83% zTXc	78%	74%	76%	80%	78%	77%	72%	75%	79% zd	76%	77%
Weekly (Net)	636	55	135	23	45	21	74	36	32	18	24	70	420	192	545	44
	15% FJKe	18% VW	16%	15%	12%	10%	16%	16%	17%	16%	15%	19% VW	17% e	13%	16%	12%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g

* small base

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Table 380

Q1A1. In which of the following locations have you accessed the internet in the past 3 months?

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
At home	3535	1734	1797	460	740	1270	1065	260	324	950	1315	873	915	863	883	2967	294	177	97
	86% FGHN	87%	86%	97% zEF	94% zF	93% zF	72%	64%	73% G	91% zGH	97% zGHI	93% zMN	90% zMN	87% N	77%	86% R	85%	88% R	81%
At someone else's home	1852	895	956	362	512	689	290	123	146	490	808	500	481	430	441	1542	175	79	57
	45% FGHNQ	45%	46%	76% zDEF	65% zEF	50% zF	20%	30%	33%	47% GH	59% zGHI	53% zLMN	47% N	43%	38%	45%	51% Q	39%	48% Q
At work	1857	991	865	302	490	794	272	59	116	451	949	561	544	446	307	1560	154	93	50
	45% BFGHN	50% zB	41%	64% zF	63% zF	58% zF	18%	15%	26% G	43% GH	70% zGHI	60% zLMN	54% zMN	45% N	27%	45%	45%	46%	42%
Whilst commuting/travelling / on the move	1954	972	981	362	532	746	314	115	154	488	912	553	515	439	448	1634	175	89	55
	48% FGHNh	49%	47%	76% zDEF	68% zEF	55% zF	21%	28%	35%	47% GH	67% zGHI	59% zLMN	51% MN	44%	39%	48%	51%	44%	47%
In a public place e.g. café, library	1852	926	924	339	498	695	321	121	146	456	852	526	518	418	391	1537	162	90	62
	45% FGHNV	46%	44%	72% zDEF	64% zEF	51% zF	22%	30%	33%	44% GH	63% zGHI	56% zMN	51% zMN	42% N	34%	45%	47%	45%	53% zO
Elsewhere	1324	707	615	275	375	459	216	90	95	313	623	371	358	303	292	1089	130	58	48
	32% BFGHN	35% zB	29%	58% zDEF	48% zEF	34% F	15%	22%	21%	30% GH	46% zGHI	39% zMN	35% N	30% N	25%	32%	38% Q	29%	40% zOQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 380

Q1A1. In which of the following locations have you accessed the internet in the past 3 months?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
At home	3535	270	760	131	347	157	402	197	159	91	144	308	2384	1066	3005	297	
		86%FGHNR	90%Wac	88%W	87%W	89%W	74%	85%W	88%W	85%W	81%	92%Wac	84%W	94%ze	72%	86%	84%
At someone else's home	1852	139	425	63	166	76	203	106	66	49	69	179	1399	414	1577	143	
		45%FGHNQ	47%W	49%zWh	42%	43%	36%	43%	47%Wh	35%	44%	44%	49%Wh	55%ze	28%	45%	40%
At work	1857	135	456	55	171	75	205	123	70	45	67	160	1679	148	1543	171	
		45%BFGHN	45%	53%zUVWX	37%	44%	35%	43%	55%zUVWX	38%	40%	43%	66%ze	10%	44%	48%	
Whilst commuting/travelling / on the move	1954	146	457	67	165	90	238	117	65	38	71	180	1528	388	1660	155	
		48%FGHNh	49%ha	53%zVWha	44%	42%	43%	50%ha	52%ha	35%	34%	45%	49%ha	60%ze	26%	48%	44%
In a public place e.g. café, library	1852	121	416	64	149	81	236	122	61	43	64	180	1411	402	1565	153	
		45%FGHNV	41%	48%VWh	42%	38%	38%	50%VWh	54%zSVWh	33%	38%	41%	49%VWh	56%ze	27%	45%	43%
Elsewhere	1324	77	288	57	93	62	160	88	53	29	44	137	1009	286	1098	114	
		32%BFGHN	26%	33%V	38%SV	24%	29%	34%V	39%SV	29%	26%	28%	37%SV	40%ze	19%	31%	32%
		Vef															

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 381

DC01. How many people live in your house, including yourself?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
One	893	424	468	45	102	222	526	215	174	218	114	146	236	149	362	694	121	49	29
	22% CDEJK MOTYd	21%	22%	9%	13%	16% C	36% zCDE	53% zHU	39% zIJ	21% J	8%	16%	23% KM	15%	31% zKLM	20%	35% zOQR	24%	24%
Two	1366	670	696	98	209	365	694	97	153	403	426	306	339	362	359	1145	115	63	43
	33% CDEGT Xd	34%	33%	21%	27% C	27% C	47% zCDE	24%	35% G	39% zGJ	31% G	33%	33%	36% N	31%	33%	33%	31%	36%
Three	743	369	373	126	202	275	139	39	50	190	316	180	170	223	170	633	56	36	18
	18% FGHNb e	18%	18%	27% zEF	26% zEF	20% zF	9%	10%	11%	18% GH	23% zGHI	19% N	17%	22% zLN	15%	18%	16%	18%	15%
Four	645	311	333	117	159	297	72	22	34	133	330	190	160	157	138	549	41	34	21
	16% FGHIN e	16%	16%	25% zF	20% zF	22% zF	5%	5%	8%	13% GH	24% zGHI	20% zLMN	16% N	16% N	12%	16%	12%	17%	18%
Five	291	138	153	46	75	148	22	15	17	70	126	73	70	75	73	264	7	15	5
	7% FGHPe	7%	7%	10% zF	10% zF	11% zF	2%	4%	4%	7%	9% zGH	8%	7%	8%	6%	8% zP	2%	7% P	5%
Six	90	42	48	19	23	37	11	12	6	15	31	29	18	18	25	86	2	1	2
	2% F	2%	2%	4% zF	3% F	3% F	1%	3%	1%	1%	2%	3% z	2%	2%	2%	2%	1%	1%	1%
More than six	43	23	20	17	5	17	4	5	6	8	14	8	14	7	14	37	1	4	1
	1% F	1%	1%	4% zDEF	1%	1% F	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	2%	*
Prefer not to say	30	20	9	6	9	4	11	1	1	3	1	8	7	5	10	28	1	*	*
	1% BEJdf	1%	*	1% E	1% E	*	1%	*	*	*	*	1%	1%	*	1%	1%	*	*	*
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 381

DC01. How many people live in your house, including yourself?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
One	893	63	160	37	69	45	114	34	43	31	35	65	375	498	782	66
	22% CDEJK	21%	18%	24%	18%	21%	24% Y	15%	23%	27% Y	22%	18%	15%	34% zd	22%	19%
Two	1366	106	247	51	152	76	127	78	72	47	60	129	769	573	1145	135
	33% CDEGT	36% X	29%	33%	39% zTX	36%	27%	35%	39% TX	42% TX	38% X	35% X	30%	39% zd	33%	38%
Three	743	55	153	22	77	43	79	59	31	16	13	84	566	162	627	61
	18% FGHNb	18% b	18% b	14%	20% b	20% b	17% b	26% zTUXb	17%	15%	8%	23% zb	22% ze	11%	18%	17%
Four	645	45	174	27	53	28	71	38	26	11	26	50	503	124	551	52
	16% FGHIN	15%	20% zVac	18%	14%	13%	15%	17%	14%	10%	16%	14%	20% ze	8%	16%	15%
Five	291	20	86	12	24	11	44	13	7	7	18	23	227	59	253	27
	7% FGHPe	7%	10% zh	8%	6%	5%	9%	6%	4%	6%	11% h	6%	9% ze	4%	7%	7%
Six	90	7	27	2	10	4	16	1	2	*	5	13	58	30	73	10
	2% F	2%	3%	2%	3%	2%	3%	*	1%	*	3%	3%	2%	2%	2%	3%
More than six	43	3	8	1	3	1	12	2	4	-	*	3	21	19	37	2
	1% F	1%	1%	1%	1%	1%	3% z	1%	2%	-	*	1%	1%	1%	1%	1%
Prefer not to say	30	-	10	*	2	5	10	-	-	-	1	1	8	6	20	2
	1% BEJdf	-	1%	*	*	2% zS	2% z	-	-	-	1%	*	*	*	1%	1%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 382

DC02. Do you have any children living in your household? By children, we mean children under 16 living at home.

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Yes	1188	519	669	137	378	604	70	70	91	302	519	287	296	298	307	1030	72	54	32
	29% AFGHP	26%	32% zA	29% F	48% zCF	44% zCF	5%	17%	21%	29% GH	38% zGHI	31%	29%	30%	27%	30% zP	21%	27%	27%
No	2855	1441	1411	324	390	749	1392	336	347	728	830	636	704	686	828	2352	271	148	84
	70% BDEJO	72% zB	67%	69% DE	50%	55%	94% zCDE	83% zIU	79% zIU	70% J	61%	68%	70%	69%	72%	68%	79% zOR	73%	71%
Prefer not to say	58	39	19	12	15	12	18	2	4	11	10	16	13	12	17	53	1	*	3
	1% BJdf	2% zB	1%	3% zE	2%	1%	1%	*	1%	1%	1%	2%	1%	1%	1%	2%	*	*	2% PQ
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 382

DC02. Do you have any children living in your household? By children, we mean children under 16 living at home.

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Yes	1188	79	291	40	98	59	164	71	43	22	41	123	949	216	1011	101
	29%AFGHP e	26%	34%zVha	26%	25%	28%	35%zVha	32%	23%	20%	26%	34%Vha	38%ze	15%	29%	28%
No	2855	219	557	110	284	147	295	152	139	90	114	244	1556	1240	2440	251
	70%BDEJO TXd	74%TX	65%	73%	73%TX	69%	62%	68%	74%TX	80%TXc	73%X	66%	62%	84%zd	70%	71%
Prefer not to say	58	-	16	1	8	6	15	2	5	*	1	-	23	15	37	4
	1%Bjdf	-	2%c	1%	2%c	3%Sc	3%zSc	1%	3%Sc	*	1%	-	1%	1%	1%	1%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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Table 383

DC03. Thinking about the children under 16 in your household, what ages are they? Please type in the age of each child in a separate box.

Base = All who have children living in their household

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1296	556	738	180	404	649	63	69	115	327	580	402	276	273	345	1026	91	91	88
WeightedBase	1188	519	669	137	378	604	70*	70*	91*	302	519	287	296	298	307	1030	72*	54*	32*
EffectiveBase	842	374	468	125	262	427	37	42	70	218	394	274	189	176	231	691	64	63	69
0-4	489	193	297	65	239	161	24	37	38	131	206	107	133	118	132	425	26	26	14
	41%AE	37%	44%zA	48%E	63%zCEF	27%	35%	53%	42%	43%	40%	37%	45%	39%	43%	41%	35%	48%	43%
5-7	360	148	212	24	138	190	8	25	26	82	185	89	88	84	99	304	25	23	8
	30%CF	29%	32%	18%	36%zCF	32%CF	12%	36%	28%	27%	36%zI	31%	30%	28%	32%	29%	35%	44%zOR	26%
8-11	409	176	233	34	108	243	23	25	39	104	181	104	84	118	103	359	22	15	13
	34%CDL	34%	35%	25%	29%	40%zCD	33%	36%	43%	35%	35%	36%	28%	40%L	34%	35%	30%	28%	40%
12-15	393	187	205	43	62	255	33	16	27	100	187	102	103	99	89	345	21	19	8
	33%D	36%	31%	32%D	16%	42%zCD	46%D	23%	30%	33%	36%	35%	35%	33%	29%	33%	29%	35%	26%
Prefer not to say	96	44	51	8	23	63	2	3	3	15	28	24	26	25	22	88	4	2	2
	8%Ijg	9%	8%	6%	6%	11%z	2%	5%	4%	5%	5%	8%	9%	8%	7%	9%	6%	4%	5%
Total mentions	1748	749	998	174	570	914	90	106	132	433	787	425	434	443	445	1520	98	85	45
	147%	144%	149%	127%	151%	151%	128%	153%	146%	144%	152%	148%	147%	149%	145%	148%	135%	159%	139%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 383

DC03. Thinking about the children under 16 in your household, what ages are they? Please type in the age of each child in a separate box.

Base = All who have children living in their household

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	1296	69	286	49	106	66	152	64	41	27	45	121	937	323	1081	119
WeightedBase	1188	79*	291	40*	98*	59*	164	71*	43**	22**	41*	123*	949	216	1011	101*
EffectiveBase	842	43	182	38	81	54	100	46	29	21	34	81	625	220	711	75
0-4	489	35	117	17	39	28	77	26	13	12	14	45	390	90	427	37
	41%AE	44%	40%	44%	40%	48%	47%	37%	31%	56%	33%	37%	41%	42%	42%	37%
5-7	360	17	101	14	29	13	42	17	8	6	20	36	296	59	307	29
	30%CF	22%	35%	35%	30%	22%	26%	24%	19%	26%	48%zSWXY	29%	31%	27%	30%	29%
8-11	409	19	116	15	33	20	53	20	19	6	14	45	323	81	338	53
	34%CDL	24%	40%	38%	34%	33%	33%	28%	44%	26%	34%	37%	34%	37%	33%	52%zf
12-15	393	36	88	12	28	17	56	25	17	3	14	48	313	72	331	36
	33%D	45%	30%	29%	29%	29%	34%	35%	40%	14%	35%	39%	33%	33%	33%	36%
Prefer not to say	96	5	30	1	11	4	17	6	4	2	2	6	68	20	83	1
	8%Jg	7%	10%	2%	11%	6%	11%	9%	8%	10%	4%	5%	7%	9%	8%g	1%
Total mentions	1748	112	452	59	141	82	246	94	60	29	63	180	1390	323	1487	156
	147%	142%	156%	149%	145%	138%	150%	133%	142%	131%	154%	146%	146%	150%	147%	155%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

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Table 384

DC04. Are you responsible for the children under 16 in your household? Are you their parent or guardian?

Base = All who have children living in their household

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	1296	556	738	180	404	649	63	69	115	327	580	402	276	273	345	1026	91	91	88
WeightedBase	1188	519	669	137	378	604	70*	70*	91*	302	519	287	296	298	307	1030	72*	54*	32*
EffectiveBase	842	374	468	125	262	427	37	42	70	218	394	274	189	176	231	691	64	63	69
Yes	1057	446	611	64	365	578	50	60	82	272	477	258	265	265	269	919	66	44	28
	89%ACFXe	86%	91%zA	47%	97%zCF	96%zCF	72%CF	87%	91%	90%	92%z	90%	90%	89%	88%	89%	91%	82%	87%
No	128	70	58	73	13	23	20	9	8	28	39	29	31	30	38	109	6	8	4
	11%BDEJITd	14%zB	9%	53%zDEF	3%	4%	28%zDE	13%	9%	9%	8%	10%	10%	10%	12%	11%	9%	16%	12%
Prefer not to say	4	2	1	*	-	4	-	-	*	1	2	*	*	3	*	3	-	1	*
	*	*	*	*	-	1%	-	-	*	*	*	*	*	1%	*	*	-	2%zO	*
Total mentions	1188	519	669	137	378	604	70	70	91	302	519	287	296	298	307	1030	72	54	32
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 384

DC04. Are you responsible for the children under 16 in your household? Are you their parent or guardian?

Base = All who have children living in their household

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	1296	69	286	49	106	66	152	64	41	27	45	121	937	323	1081	119	
WeightedBase	1188	79*	291	40*	98*	59*	164	71*	43**	22**	41*	123*	949	216	1011	101*	
EffectiveBase	842	43	182	38	81	54	100	46	29	21	34	81	625	220	711	75	
Yes	1057	68	273	34	84	52	135	67	41	20	33	111	871	169	907	89	
		89%ACFXe	87%	94%zUVXb	85%	86%	87%	82%	94%	95%	92%	82%	90%	92%ze	78%	90%	89%
No	128	11	17	6	14	8	28	4	-	2	8	12	76	47	102	10	
		11%BDJEIT	13%	6%	15%T	14%T	13%	17%zT	6%	-	8%	18%T	10%	8%	22%zd	10%	10%
Prefer not to say	4	-	-	-	-	-	1	-	2	-	-	-	3	*	2	1	
	*	-	-	-	-	-	*	-	5%	-	-	-	*	*	*	1%	
Total mentions	1188	79	291	40	98	59	164	71	43	22	41	123	949	216	1011	101	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base; ** very small base (under 30) ineligible for sig testing

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 385

DC05. Are you a carer for someone over the age of 16?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4049	2006	2037	599	800	1388	1262	405	421	1051	1414	1178	917	821	1133	3065	354	331	299
WeightedBase	4047	1972	2071	470	770	1346	1461	404	432	1033	1335	931	997	980	1140	3388	341	199	118
EffectiveBase	2735	1391	1346	400	533	947	886	275	278	721	958	821	630	562	788	2165	255	234	234
Yes	350	171	178	22	86	147	95	32	47	76	137	92	94	59	104	305	22	14	10
	9%CFMUe	9%	9%	5%	11%zCF	11%zCF	6%	8%	11%	7%	10%zl	10%M	9%M	6%	9%M	9%	6%	7%	8%
No	3641	1763	1875	440	671	1181	1349	370	382	945	1190	826	889	905	1022	3033	315	185	108
	90%DE	89%	91%	93%zDE	87%	88%	92%zDE	92%	89%	91%	89%	89%	89%	92%zK	90%	90%	92%	93%	91%
Prefer not to say	56	38	18	8	13	17	17	2	3	13	8	13	14	16	13	51	4	*	*
	1%Bjef	2%zB	1%	2%	2%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	*	*
Total mentions	4047	1972	2071	470	770	1346	1461	404	432	1033	1335	931	997	980	1140	3388	341	199	118
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 385

DC05. Are you a carer for someone over the age of 16?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4049	246	791	150	348	191	414	206	156	96	136	331	2298	1616	3381	390	
WeightedBase	4047	291	863	151	384	208	468	223	182	112*	153	353	2494	1453	3439	352	
EffectiveBase	2735	169	538	110	249	147	291	150	112	69	101	235	1561	1113	2299	262	
Yes	350	24	86	5	45	20	37	16	8	11	12	40	243	98	301	23	
		9%CFMUe	8%	10%U	3%	12%Uh	10%	8%	7%	5%	10%	8%	11%Uh	10%ze	7%	9%	7%
No	3641	266	763	145	334	184	420	204	166	101	140	311	2222	1346	3099	324	
		90%DE	92%	88%	96%zTVWXc	87%	88%	90%	91%	91%	90%	88%	89%	93%zd	90%	92%	
Prefer not to say	56	*	13	1	4	5	11	4	9	-	1	2	29	10	40	5	
		1%Bjef	*	2%	1%	1%	2%	2%	5%zSTVc	-	1%	1%	1%	1%	1%	1%	
Total mentions	4047	291	863	151	384	208	468	223	182	112	153	353	2494	1453	3439	352	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 386
DC06. Which, if any, is the highest educational or professional qualification you have obtained. If you're still studying, please select the highest level achieved so far.
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
GCSE/O-Level/CSE/ standard grades or equivalent	879 21%JKLOT U	416 21%	463 22%	103 22%	166 21%	317 23%	293 20%	107 26%zJ	131 30%zJ	273 26%zJ	201 15%	115 12%	182 18%K	236 24%KL	346 30%zKLM	709 21%	88 26%	53 26%O	29 24%
Vocational qualifications or equivalent (=NVQ1+2)	457 11%GKLQ	226 11%	230 11%	48 10%	93 12%	149 11%	167 11%	30 7%	60 14%G	159 15%zGJ	134 10%	59 6%	87 9%	174 17%zKLN	137 12%KL	408 12%zQ	27 8%	13 6%	9 8%
A-Level/Highers or equivalent (=NVQ3)	818 20%FHNe	405 20%	411 20%	183 39%zDEF	150 19%F	292 21%F	193 13%	65 16%	64 14%	218 21%H	285 21%H	173 18%	253 25%zKN	210 21%N	182 16%	672 20%	84 24%	38 19%	25 21%
Bachelor Degree or equivalent (=NVQ4)	874 21%FGHIM NWe	409 20%	465 22%	91 19%	216 28%zCF	321 24%zF	246 17%	29 7%	49 11%	181 17%GH	473 35%zGHI	371 39%zLMN	280 28%zMN	128 13%N	95 8%	732 21%	69 20%	48 24%	26 22%
Masters/PhD or equivalent	320 8%BCFGHI MNe	187 9%zB	132 6%	18 4%	96 12%zCF	136 10%zCF	69 5%	16 4%	10 2%	54 5%H	210 15%zGHI	163 17%zLMN	96 9%MN	40 4%N	21 2%	273 8%	20 6%	17 8%	9 8%
Other	132 3%CDJd	59 3%	72 3%	7 1%	15 2%	33 2%	78 5%zCDE	17 4%J	15 3%	34 3%J	22 2%	23 2%	32 3%	41 4%	36 3%	113 3%	7 2%	5 2%	7 6%zP
No formal qualifications	576 14%CDEU KLd	268 13%	308 15%	12 3%	39 5%	107 8%CD	417 28%zCDE	138 34%zHIJ	108 24%zIJ	116 11%J	30 2%	27 3%	78 8%K	157 16%KL	314 27%zKLM	493 14%	44 13%	26 13%	14 12%
Don't know	46 1%ldf	29 1%	17 1%	11 2%zE	9 1%	10 1%	16 1%	5 1%J	4 1%	5 1%	3 *	9 1%	5 *	12 1%	20 2%L	37 1%	6 2%	2 1%	1 *
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 386
DC06. Which, if any, is the highest educational or professional qualification you have obtained. If you're still studying, please select the highest level achieved so far.
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
GCSE/O-Level/CSE/standard grades or equivalent	879	78	140	16	94	50	98	46	38	29	22	97	532	317	737	85
	21%KLOT	26%Tub	16%	11%	24%Tub	24%Tub	21%U	21%U	21%U	26%U	14%	26%Tub	21%	22%	21%	24%
Vocational qualifications or equivalent (=NVQ1+2)	457	62	86	24	34	21	41	35	17	21	27	41	287	163	392	39
	11%GKLQ	21%zTVWX	10%	16%X	9%	10%	9%	15%VX	9%	19%zTVX	17%zTVX	11%	11%	11%	11%	11%
A-Level/Highers or equivalent (=NVQ3)	818	53	162	37	75	34	92	42	36	17	44	81	533	266	690	82
	20%FHNe	18%	19%	24%	19%	16%	19%	19%	19%	15%	28%zSTWa	22%	21%	18%	20%	23%
Bachelor Degree or equivalent (=NVQ4)	874	52	229	33	89	29	91	47	20	26	64	669	194	743	74	
	21%FGHIM	17%	27%zSWXb	22%	23%W	14%	19%	23%W	25%W	18%	17%	17%	26%ze	13%	21%	21%
Masters/PhD or equivalent	320	13	112	9	29	9	38	20	15	5	6	18	262	51	273	24
	8%BCFGHI	4%	13%zSUVWX	6%	7%	4%	8%	9%	8%	5%	4%	5%	10%ze	3%	8%	7%
Other	132	5	24	-	17	22	25	1	10	*	-	8	58	68	119	6
	3%CDJd	2%	3%	-	4%UYb	11%zSTUVX	5%zSUYb	1%	5%UYb	*	-	2%	2%	5%zd	3%	2%
No formal qualifications	576	33	100	32	47	43	80	29	21	18	32	57	169	396	503	41
	14%CDEIJ	11%	12%	21%zSTVh	12%	20%zSTV	17%T	13%	11%	16%	21%zSTV	16%	7%	27%zd	14%	11%
Don't know	46	4	10	-	5	3	9	1	2	2	-	1	17	16	33	6
	1%df	1%	1%	-	1%	2%	2%	*	1%	2%	-	*	1%	1%	1%	2%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 387

DC07. In which of the following income bands does your gross annual household income fall?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Up to GBP 10,000	407	163	243	64	50	93	200	407	-	-	-	22	77	70	238	331	37	22	16
	10%ADEHU KLMTd	8%	12%zA	14%zDE	6%	7%	14%zDE	100%zHU	-	-	-	2%	8%K	7%K	21%zKLM	10%	11%	11%	14%zO
GBP 10,000 - GBP 14,999	441	189	252	39	65	118	220	-	441	-	-	38	97	97	209	366	34	19	22
	11%ADEGU KTd	9%	12%zA	8%	8%	9%	15%zCDE	-	100%zGU	-	-	4%	10%K	10%K	18%zKLM	11%	10%	9%	19%zOPQ
GBP 15,000 - GBP 19,999	408	180	226	38	73	133	164	-	-	408	-	52	98	113	145	346	32	18	12
	10%GHJKT	9%	11%	8%	9%	10%	11%	-	-	39%zGHJ	-	5%	10%K	11%K	13%zK	10%	9%	9%	10%
GBP 20,000 - GBP 29,999	633	295	338	69	128	215	220	-	-	633	-	118	186	182	146	519	54	35	24
	15%GHJKN e	15%	16%	15%	16%	16%	15%	-	-	61%zGHJ	-	13%	18%zKN	18%zKN	13%	15%	16%	17%	21%zO
GBP 30,000 - GBP 39,999	539	304	235	66	137	209	128	-	-	-	539	154	146	147	92	435	63	31	11
	13%BFGHI NXe	15%zB	11%	14%F	17%zF	15%zF	9%	-	-	-	40%zGHI	16%zN	14%N	15%N	8%	13%	18%zOR	15%R	9%
GBP 40,000 - GBP 49,999	340	195	145	40	82	142	76	-	-	-	340	110	94	99	37	292	24	14	10
	8%BFGHI Nae	10%zB	7%	8%F	10%F	10%zF	5%	-	-	-	25%zGHI	12%zN	9%N	10%N	3%	8%	7%	7%	8%
GBP 50,000 - GBP 74,999	297	178	119	32	63	145	57	-	-	-	297	155	88	44	10	251	21	16	9
	7%BFGHIM NWce	9%zB	6%	7%F	8%F	11%zCF	4%	-	-	-	22%zGHI	16%zLMN	9%MN	4%N	1%	7%	6%	8%	7%
GBP 75,000 and above	183	105	78	16	53	88	26	-	-	-	183	119	33	25	6	164	11	5	2
	4%FGHIMN Re	5%z	4%	3%	7%zCF	6%zCF	2%	-	-	-	13%zGHI	13%zLMN	3%N	2%N	*	5%R	3%	3%	2%
Prefer not to say	854	391	462	110	134	222	388	-	-	-	-	171	195	219	269	731	68	44	12
	21%DEGHI JKRdf	20%	22%	23%DE	17%	16%	26%zDE	-	-	-	-	18%	19%	22%	23%zK	21%R	20%R	22%R	10%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 387

DC07. In which of the following income bands does your gross annual household income fall?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Up to GBP 10,000	407	19	66	20	35	24	63	16	12	16	25	35	98	296	368	24
	10%ADEHIJ KLMTd	6%	8%	13%S	9%	11%	13%zStH	7%	6%	14%S	16%zSTYh	10%	4%	20%zd	11%zg	7%
GBP 10,000 - GBP 14,999	441	34	67	12	41	35	42	32	27	12	19	46	201	229	391	35
	11%ADEGI JKTd	12%	8%	8%	10%	16%zTUX	9%	14%T	14%T	11%	12%	12%T	8%	16%zd	11%	10%
GBP 15,000 - GBP 19,999	408	38	56	19	36	37	48	21	13	26	13	39	239	167	343	45
	10%GHJKT	13%T	6%	13%T	9%	17%zTVXY hb	10%	9%	7%	23%zSTVXY hbc	8%	11%T	9%	11%z	10%	13%
GBP 20,000 - GBP 29,999	633	34	115	36	61	32	68	34	26	27	15	71	441	181	545	60
	15%GHJKN e	11%	13%	24%zSTXb	16%	15%	14%	15%	14%	24%zSTb	10%	19%STb	17%ze	12%	16%	17%
GBP 30,000 - GBP 39,999	539	51	99	16	54	21	41	32	26	14	32	51	441	95	457	46
	13%BFGHI NXe	17%TX	11%	10%	14%	10%	9%	14%	14%	12%	20%zTUWX	14%X	17%ze	6%	13%	13%
GBP 40,000 - GBP 49,999	340	26	95	11	41	12	32	17	17	2	14	27	296	40	296	25
	8%BFGHIN ae	9%a	11%zWXa	7%	11%a	6%	7%	7%	9%a	1%	9%a	7%	12%ze	3%	8%	7%
GBP 50,000 - GBP 74,999	297	21	94	10	26	7	28	22	14	2	15	12	264	32	246	38
	7%BFGHIM NWce	7%	11%zWXac	7%	7%	3%	6%	10%Wac	8%	2%	10%Wac	3%	10%ze	2%	7%	11%zf
GBP 75,000 and above	183	10	91	3	11	6	13	13	8	-	2	8	165	18	154	14
	4%FGHIMN Re	3%	11%zSUVWX habc	2%	3%	3%	3%	6%a	4%	-	1%	2%	7%ze	1%	4%	4%
Prefer not to say	854	65	181	25	85	40	138	38	44	15	22	79	384	415	690	68
	21%DEGHI JKRdf	22%	21%	16%	22%	19%	29%zTUVW Yabc	17%	24%	13%	14%	22%	15%	28%zd	20%	19%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 388

DC08. What is your current working status?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Paid employment (30+ hours a week)	1704	1046	658	168	498	782	256	19	86	447	912	492	474	448	290	1433	150	81	40
	42%BCFGH NRWhe	52%zB	31%	35%F	64%zCEF	57%zCF	17%	5%	20%G	43%GH	67%zGHI	52%zLMN	47%zN	45%N	25%	42%R	44%R	40%	33%
Paid employment (8-29 hours a week)	557	142	415	83	109	234	130	65	94	160	148	99	145	147	167	474	39	27	16
	14%AFJKUe	7%	20%zA	18%zF	14%F	17%zF	9%	16%J	21%zI	15%J	11%	10%	14%K	15%K	14%K	14%	11%	13%	14%
Paid employment (less than 8 hours a week)	50	14	36	14	4	11	20	7	7	16	4	12	6	9	23	44	3	2	1
	1%AJd	1%	2%zA	3%zDEF	1%	1%	1%	2%J	2%J	2%J	*	1%	1%	1%	2%zL	1%	1%	1%	1%
Self employed (30+ hours a week)	231	144	86	13	50	92	75	10	14	64	95	71	52	67	40	191	16	17	6
	6%BCGHNW e	7%zB	4%	3%	6%C	7%C	5%	2%	3%	6%G	7%zGH	8%zN	5%	7%N	3%	6%	5%	9%z	5%
Self employed (8-29 hours a week)	37	14	23	4	2	16	15	4	7	9	10	5	17	4	10	31	1	4	1
	1%De	1%	1%	1%	*	1%D	1%	1%	2%	1%	1%	1%	2%zKM	*	1%	1%	*	2%	*
Self employed (less than 8 hours a week)	4	3	1	1	1	1	1	1	-	2	1	1	2	-	1	1	1	1	1
	*O	*	*	*	*	*	*	*	-	*	*	*	*	-	*	*	*	*	1%zO
Retired	864	382	481	-	1	6	857	152	149	212	90	179	204	219	261	723	71	44	26
	21%ACDEJ d	19%	23%zA	-	*	*	58%zCDE	37%zI	34%zI	20%J	7%	19%	20%	22%	23%	21%	21%	22%	22%
Studying full time	130	68	61	111	11	7	2	28	7	25	30	25	53	20	33	102	13	9	5
	3%DEFJtd	3%	3%	23%zDEF	1%F	*	*	7%zHI	2%	2%	2%	3%	5%zKMN	2%	3%	3%	4%	5%	4%
Not in paid employment/Looking after the house or home	241	38	203	16	56	113	56	46	38	66	41	33	26	50	133	211	16	7	7
	6%ACFIKL d	2%	10%zA	3%	7%CF	8%zCF	4%	11%zI	9%zJ	6%J	3%	3%	3%	5%L	12%zKLM	6%	5%	3%	6%
Unemployed	182	100	82	44	34	67	37	62	28	27	19	8	17	17	140	137	25	8	12
	4%FIJKLM Od	5%	4%	9%zDEF	4%F	5%F	2%	15%zHI	6%J	3%	1%	1%	2%	2%	12%zKLM	4%	7%zO	4%	10%zOQ
Other	47	20	28	3	8	23	13	12	8	8	6	2	7	6	32	38	5	1	2
	1%JKde	1%	1%	1%	1%	2%	1%	3%zI	2%J	1%	*	*	1%	1%	3%zKLM	1%	2%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 388

DC08. What is your current working status?

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Prefer not to say	54	28	26	16	9	13	17	1	3	4	3	12	12	8	21	49	3	1	1
	1% Ude	1%	1%	3% zDEF	1%	1%	1%	*	1%	*	*	1%	1%	1%	2%	1%	1%	1%	1%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 388

DC08. What is your current working status?

Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Paid employment (30+ hours a week)	1704	111	421	55	164	67	193	104	59	45	70	146	1704	-	1438	140
		42%BCFGHNRWhe	37%49%zSUWXhc	36%	42%W	31%	41%	46%Wh	32%	40%	45%W	40%	67%ze	-	41%	39%
Paid employment (8-29 hours a week)	557	57	109	10	52	31	73	40	27	14	19	43	557	-	466	56
		14%AFJKUe	19%zTUc	13%	7%	13%	14%U	16%U	18%U	14%	13%	12%	22%ze	-	13%	16%
Paid employment (less than 8 hours a week)	50	3	8	1	4	7	2	3	3	7	3	3	-	50	43	5
		1%AJd	1%	1%	*	1%	3%zX	*	2%	2%	6%zSTUVXc	2%	1%	-	3%zd	1%
Self employed (30+ hours a week)	231	11	54	15	21	4	22	8	17	8	10	22	231	-	186	30
		6%BCGHNWe	4%	6%W	10%SWY	5%	2%	5%	3%	9%W	7%	6%	9%ze	-	5%	8%zf
Self employed (8-29 hours a week)	37	6	5	1	-	1	6	2	2	-	3	5	37	-	28	7
		1%De	2%V	1%	*	-	*	1%	1%	-	2%V	1%	1%ze	-	1%	2%
Self employed (less than 8 hours a week)	4	-	-	-	-	1	-	-	-	-	-	-	-	4	4	-
		*O	-	-	-	1%	-	-	-	-	-	-	-	*d	*	-
Retired	864	67	157	31	92	54	94	36	59	23	28	80	-	864	755	74
		21%ACDEJd	23%	18%	21%	24%	26%TY	20%	16%	32%zTXYb	20%	18%	22%	-	59%zd	22%
Studying full time	130	7	15	14	12	6	13	5	3	4	8	15	-	130	109	8
		3%DEFJId	2%	2%	9%zSTVWXYhc	3%	3%	3%	2%	2%	4%	5%T	4%	-	9%zd	3%
Not in paid employment/Looking after the house or home	241	21	44	9	21	19	31	19	12	7	8	20	-	241	221	16
		6%ACFIKLd	7%	5%	6%	6%	9%	7%	8%	7%	6%	5%	5%	-	16%zd	6%z
Unemployed	182	13	27	15	12	16	14	6	3	2	7	22	-	182	157	10
		4%FIKLMOd	4%	3%	10%zSTVXYha	3%	7%TVXYh	3%	2%	2%	4%	6%	-	12%zd	4%	3%
Other	47	2	6	1	4	4	13	2	-	-	-	7	-	-	39	6
		1%JKde	1%	1%	*	1%	2%	3%zT	1%	-	-	2%	-	-	1%	2%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 388

DC08. What is your current working status?

Base = All respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Prefer not to say	54	-	16	-	8	3	13	-	1	3	1	4	-	-	41	4
	1% Jde	-	2%	-	2% S	2%	3% ZY	-	*	3% S	1%	1%	-	-	1%	1%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 389

SOCIAL GRADE. Social grade
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
A	244 6%GHILMNe	130 7%	114 5%	35 7%	50 6%	72 5%	87 6%	10 2%	12 3%	30 3%	150 11%zGHI	244 26%zLMN	-	-	-	209 6%	15 4%	14 7%	6 5%
B	696 17%BGHILMNe	371 19%zB	324 15%	65 14%	158 20%zCF	247 18%zC	227 15%	12 3%	26 6%	140 13%zGH	389 29%zGHI	696 74%zLMN	-	-	-	592 17%	49 14%	38 19%	17 14%
C1	1013 25%AGKMNPe	432 22%	579 28%zA	136 29%zF	188 24%	348 26%	341 23%	77 19%	97 22%	284 27%zG	361 27%zG	-	1013 100%zKMN	-	-	868 25%zP	58 17%	57 28%zP	30 25%zP
C2	996 24%BGKLNe	552 28%zB	444 21%	105 22%	194 25%	338 25%	359 24%	70 17%	97 22%	295 28%zGHJ	314 23%zG	-	-	996 100%zKLN	822 24%	95 28%	52 26%	28 24%	
D	739 18%JKLMQTe	356 18%	383 18%	80 17%	135 17%	238 17%	285 19%	96 24%zJ	138 31%zGJI	231 22%zJ	130 10%	-	-	-	739 64%zKLM	615 18%	76 22%zQ	27 13%	21 18%
E	413 10%ADIJKLMTDg	158 8%	255 12%zA	53 11%	59 8%	122 9%	180 12%zDE	142 35%zHIJ	71 16%zIJ	60 6%zJ	14 1%	-	-	-	413 36%zKLM	331 10%	51 15%zOQ	14 7%	17 14%zOQ
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
AB (Net)	940 23%BGHILMNe	501 25%zB	437 21%	100 21%	208 27%zF	319 23%	313 21%	22 5%	38 9%	170 16%zGH	539 40%zGHI	940 100%zLMN	-	-	-	801 23%	64 19%	52 26%	22 19%
C1 (Net)	1013 25%AGKMNPe	432 22%	579 28%zA	136 29%zF	188 24%	348 26%	341 23%	77 19%	97 22%	284 27%zG	361 27%zG	-	1013 100%zKMN	-	-	868 25%zP	58 17%	57 28%zP	30 25%zP
C2 (Net)	996 24%BGKLNe	552 28%zB	444 21%	105 22%	194 25%	338 25%	359 24%	70 17%	97 22%	295 28%zGHJ	314 23%zG	-	-	996 100%zKLN	822 24%	95 28%	52 26%	28 24%	
DE (Net)	1152 28%AJKLMTDg	514 26%	638 30%zA	133 28%	194 25%	360 26%	465 31%zDE	238 59%zHIJ	209 47%zIJ	291 28%zJ	144 11%	-	-	-	1152 100%zKLM	945 28%zQ	127 37%zOQ	41 20%	38 32%zQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 389

SOCIAL GRADE. Social grade
Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
ABC1 (Net)	1953	933	1017	236	396	667	655	99	135	454	900	940	1013	-	-	1669	123	109	52
	48% FGHIM	47%	48%	50%	50% F	49% F	44%	24%	31%	44% GH	66% zGHI	100% zMN	100% zMN	-	-	49% P	36%	54% zPR	44%
C2DE (Net)	2148	1066	1082	237	388	698	825	308	306	586	459	-	-	996	1152	1767	222	93	66
	52% JKLQT	53%	52%	50%	50%	51%	56% zDE	76% zIJ	69% zIJ	56% zJ	34%	-	-	100% zKL	100% zKL	51%	64% zOQ	46%	56% Q

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 389
SOCIAL GRADE. Social grade
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
A	244	8	87	5	14	17	21	13	7	5	8	25	172	68	198	30
		6%GHILMN	3%	10%zSUVXh	3%	8%S	4%	6%	4%	5%	5%	7%	7%ze	5%	6%	8%
B	696	51	167	29	62	25	77	46	31	17	26	61	495	191	581	65
		17%BGHIL	17%	19%W	19%	16%	12%	16%	21%W	17%	15%	16%	17%	20%ze	13%	17%
C1	1013	83	222	36	97	40	110	65	57	24	37	97	688	306	856	81
		25%AGKMN	28%	26%	24%	25%	19%	23%	29%W	30%W	21%	24%	26%	27%ze	21%	25%
C2	996	65	200	31	125	44	109	46	50	33	34	85	667	315	846	100
		24%BGKLN	22%	23%	21%	32%zSTUW	21%	23%	20%	27%	30%	21%	23%	26%ze	21%	24%
D	739	63	122	24	60	50	106	40	27	26	34	65	489	239	635	57
		18%JKLMQ	21%T	14%	16%	15%	24%TV	22%zTV	18%	14%	23%	21%	18%	19%ze	16%	18%
E	413	28	66	27	32	36	51	15	15	8	18	35	18	352	371	23
		10%ADUJL	9%	8%	18%zSTVYh	8%	17%zSTVY	11%	7%	8%	7%	12%	10%	1%	24%zd	11%zg
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
AB (Net)	940	60	254	34	75	41	98	59	38	23	34	86	667	258	779	95
		23%BGHIL	20%	29%zSVWX	23%	19%	21%	26%	20%	20%	22%	23%	26%ze	18%	22%	27%
C1 (Net)	1013	83	222	36	97	40	110	65	57	24	37	97	688	306	856	81
		25%AGKMN	28%	26%	24%	25%	19%	23%	29%W	30%W	21%	24%	26%	27%ze	21%	25%
C2 (Net)	996	65	200	31	125	44	109	46	50	33	34	85	667	315	846	100
		24%BGKLN	22%	23%	21%	32%zSTUW	21%	23%	20%	27%	30%	21%	23%	26%ze	21%	24%
DE (Net)	1152	90	188	50	92	86	157	55	42	33	52	100	507	591	1007	80
		28%AJKLM	30%T	22%	33%T	24%	41%zTVYh	33%zTVh	24%	22%	29%	33%T	27%	20%	40%zd	29%zg

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 389

SOCIAL GRADE. Social grade

Base = All respondents

	England Regions											Working		Urbanity		
	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
ABC1 (Net)	1953	143	477	70	172	81	208	124	95	46	71	183	1355	565	1635	176
		48%	55%zVWXa	46%	44%	38%	44%	55%VWX	51%W	41%	45%	50%W	54%ze	38%	47%	49%
C2DE (Net)	2148	155	387	81	218	131	265	101	92	67	86	185	1174	907	1853	180
		52%jKLT	45%	54%	56%TY	62%zTYhc	56%TY	45%	49%	59%T	55%	50%	46%	62%zd	53%	51%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 390

DC13. Ofcom wants to ensure that it talks to as representative a sample of people as possible.

Please indicate which of the following you consider yourself to be:

Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Heterosexual or straight	3749	1819	1929	399	707	1255	1387	354	404	968	1268	848	916	940	1044	3130	328	180	111
	91%CGW	91%	92%	84%	90% C	92% C	94% zCD	87%	91%	93% G	93% zG	90%	90%	94% zKLN	91%	91%	95% zOQ	89%	94%
Gay or lesbian	67	42	25	15	15	29	8	10	12	11	32	21	23	6	17	57	3	6	2
	2%BFMT	2%	1%	3% zF	2% F	2% F	1%	2%	3%	1%	2% zI	2% M	2% M	1%	1%	2%	1%	3% P	2%
Bisexual	91	40	49	36	26	19	11	18	11	24	32	30	26	15	20	77	5	6	5
	2%EF	2%	2%	8% zDEF	3% EF	1%	1%	4% z	3%	2%	2%	3% zM	3%	2%	2%	2%	1%	3%	4%
Prefer not to say	159	75	84	16	24	51	68	15	13	31	21	35	38	30	57	145	8	6	*
	4%IRUcdf	4%	4%	3%	3%	4%	5%	4% J	3%	3% J	2%	4%	4%	3%	5%	4% R	2%	3% R	*
Other	34	22	12	7	12	10	6	10	2	7	5	6	10	5	13	27	2	4	1
	1%J	1%	1%	1% F	2% F	1%	*	2% zHU	*	1%	*	1%	1%	*	1%	1%	1%	2% zO	1%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 390

DC13. Ofcom wants to ensure that it talks to as representative a sample of people as possible.

Please indicate which of the following you consider yourself to be:

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Heterosexual or straight	3749	270	801	144	356	168	425	205	173	102	136	350	2332	1343	3214	319
Gay or lesbian	67	6	6	1	5	9	6	4	7	1	9	3	49	16	54	7
Bisexual	91	6	20	6	9	8	11	6	-	3	2	7	52	36	71	10
Prefer not to say	159	13	33	*	19	26	20	9	6	6	9	5	76	69	120	17
Other	34	4	4	-	1	1	11	1	1	2	1	3	19	8	28	4
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 391

DC14. Have you gone through any part of a process (including thoughts or actions) to change from the sex you were described as at birth to the gender you identify with, or do you intend to?
 (This could include changing your name, wearing different clothes, taking hormones or having gender reassignment surgery).
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)	
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Yes	131	97	32	14	56	41	21	12	10	30	63	38	37	33	24	112	13	4	2
	3%BFNe	5%zB	2%	3%	7%zCEF	3%F	1%	3%	2%	3%	5%z	4%N	4%	3%	2%	3%	4%	2%	2%
No	3861	1853	2007	448	708	1291	1414	386	425	998	1277	879	945	948	1088	3226	324	195	116
	94%ADX	93%	96%zA	95%D	90%	95%D	96%zD	95%	96%	96%z	94%	94%	93%	95%	94%	94%	94%	97%	98%zO
I prefer not to say	109	49	59	11	20	33	44	9	7	13	19	23	31	16	39	97	7	3	1
	3%IJRcd	2%	3%	2%	3%	2%	3%	2%	2%	1%	1%	2%	3%	2%	3%M	3%R	2%	2%	1%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 391

DC14. Have you gone through any part of a process (including thoughts or actions) to change from the sex you were described as at birth to the gender you identify with, or do you intend to?
 (This could include changing your name, wearing different clothes, taking hormones or having gender reassignment surgery).
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Yes	131	9	39	3	10	7	24	4	*	6	6	5	108	22	111	9
	3%BFNe	3%	5%hc	2%	2%	3%	5%hc	2%	*	5%h	4%h	1%	4%ze	2%	3%	3%
No	3861	277	808	147	370	192	427	214	183	105	143	360	2369	1413	3288	338
	94%ADX	93%	94%	97%WX	95%X	90%	90%	95%	98%WXb	93%	91%	98%zSTWXab	94%	96%zd	94%	95%
I prefer not to say	109	13	17	1	10	13	22	7	3	2	7	3	52	36	89	8
	3%JRCd	4%c	2%	*	2%	6%zTuc	5%zTuc	3%	2%	2%	5%c	1%	2%	2%	3%	2%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 392

DC15. Which of these, if any, limit your daily activities or the work you can do?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Breathlessness or chest pains	246	108	138	14	27	55	150	55	48	48	48	30	54	50	113	205	19	11	12
	6%CDEJKd	5%	7%	3%	3%	4%	10%zCDE	13%zIU	11%zIU	5%	4%	3%	5%K	5%	10%zKLM	6%	5%	5%	10%zOP
Poor vision, partial sight or blindness	145	73	70	17	24	23	81	15	37	31	38	28	34	37	46	133	4	5	2
	4%EPTd	4%	3%	4%E	3%	2%	5%zDE	4%	8%zGU	3%	3%	3%	3%	4%	4%	4%P	1%	2%	2%
Difficulty in speaking or in communicating	45	25	19	15	8	11	11	7	11	6	13	9	6	8	22	40	2	2	1
	1%	1%	1%	3%zDEF	1%	1%	1%	2%	3%zIU	1%	1%	1%	1%	1%	2%zL	1%	1%	1%	1%
Poor hearing, partial hearing or deafness	118	61	57	9	11	18	80	11	23	31	32	27	26	21	45	101	7	7	2
	3%DEd	3%	3%	2%	1%	1%	5%zCDE	3%	5%zJ	3%	2%	3%	3%	2%	4%z	3%	2%	4%	2%
Cannot walk at all / use a wheelchair	41	18	23	2	4	11	23	3	10	11	10	2	4	14	21	38	1	1	1
	1%KLd	1%	1%	1%	1%	1%	2%z	1%	2%zJ	1%	1%	*	*	1%KL	2%zKL	1%	*	*	1%
Cannot walk far or manage stairs or can only do so with difficulty	227	84	142	10	14	39	163	45	43	49	39	36	51	47	93	194	14	10	9
	6%ACDEJK Td	4%	7%zA	2%	2%	3%	11%zCDE	11%zIU	10%zIU	5%J	3%	4%	5%	5%	8%zKLM	6%	4%	5%	7%
Limited ability to reach	92	36	56	6	7	14	65	18	17	21	16	20	22	16	35	74	9	5	3
	2%DEJtd	2%	3%	1%	1%	1%	4%zCDE	4%zIU	4%J	2%	1%	2%	2%	2%	3%	2%	3%	3%	3%
Mental health problems or difficulties	213	97	114	51	37	85	40	52	36	56	38	24	54	27	107	164	25	11	12
	5%FIKMTd	5%	5%	11%zDEF	5%F	6%F	3%	13%zIU	8%zJ	5%J	3%	3%	5%KM	3%	9%zKLM	5%	7%	5%	10%zOQ
Dyslexia	66	43	23	11	22	23	11	5	8	20	28	21	15	9	22	58	3	3	2
	2%BFef	2%zB	1%	2%F	3%zF	2%	1%	1%	2%	2%	2%	2%	1%	1%	2%	2%	1%	1%	2%
Other illnesses or health problems which limit your daily activities or the work that you can do	196	101	94	15	8	44	129	43	26	51	41	31	50	41	74	159	11	9	16
	5%DEJKtd	5%	4%	3%D	1%	3%D	9%zCDE	11%zHU	6%J	5%J	3%	3%	5%	4%	6%zK	5%	3%	5%	13%zOPQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 392

DC15. Which of these, if any, limit your daily activities or the work you can do?

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Prefer not to say	130	60	69	12	18	51	49	7	14	23	35	32	42	23	33	109	12	6	3
	3% ^{cd}	3%	3%	3%	2%	4%	3%	2%	3%	2%	3%	3%	4%	2%	3%	3%	3%	3%	2%
None	3046	1498	1548	344	641	1088	974	227	282	788	1107	756	751	790	750	2550	266	153	77
	74% ^{FGHNR} SWe	75%	74%	73% ^F	82% ^{zCF}	80% ^{zCF}	66%	56%	64% ^G	76% ^{GH}	81% ^{zGHI}	80% ^{zLN}	74% ^N	79% ^{zLN}	65%	74% ^R	77% ^R	76% ^R	65%
Don't know	40	21	19	12	14	8	5	4	4	9	11	6	11	6	17	33	3	3	1
	1% ^F	1%	1%	3% ^{zEF}	2% ^{zEF}	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Total mentions	4603	2223	2372	519	834	1470	1781	493	559	1144	1454	1020	1117	1088	1378	3860	376	225	142
	112%	111%	113%	110%	106%	108%	120%	121%	127%	110%	107%	109%	110%	109%	120%	112%	109%	112%	119%
Any disability (Net)	885	420	463	105	111	218	452	168	140	220	205	147	210	177	352	744	63	40	38
	22% ^{DEJKM} Td	21%	22%	22% ^{DE}	14%	16%	31% ^{zCDE}	41% ^{zHIJ}	32% ^{zIJ}	21% ^J	15%	16%	21% ^K	18%	31% ^{zKLM}	22%	18%	20%	32% ^{zOPQ}

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 392

DC15. Which of these, if any, limit your daily activities or the work you can do?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Breathlessness or chest pains	246	14	49	14	16	16	30	12	14	7	13	19	77	158	222	13	
		6% CDEJKd	5%	6%	9%	4%	7%	6%	5%	8%	6%	8%	5%	3%	11% zd	6%	4%
Poor vision, partial sight or blindness	145	16	16	14	11	10	25	7	8	3	7	17	57	84	124	9	
		4% EPTd	5% T	2%	9% zTVY	3%	5% T	5% T	3%	4%	3%	4%	5% T	2%	6% zd	4%	3%
Difficulty in speaking or in communicating	45	4	5	5	6	1	6	2	2	1	4	4	20	21	41	2	
		1%	1%	1%	3% zT	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	
Poor hearing, partial hearing or deafness	118	11	18	7	13	5	15	7	4	4	7	11	36	80	107	5	
		3% DEd	4%	2%	5%	3%	2%	3%	2%	3%	5%	3%	1%	5% zd	3%	2%	
Cannot walk at all / use a wheelchair	41	1	10	4	4	1	6	3	-	-	6	3	12	28	39	1	
		1% KLd	*	1%	2%	1%	*	1%	1%	-	4% zSTWhc	1%	*	2% zd	1%	*	
Cannot walk far or manage stairs or can only do so with difficulty	227	30	29	9	16	13	36	9	15	8	14	15	45	167	193	19	
		6% ACDEJKTd	10% zTVYc	3%	6%	4%	6%	8% T	4%	8% T	7%	9% T	4%	2%	11% zd	6%	5%
Limited ability to reach	92	7	9	6	13	5	16	5	6	*	-	6	20	65	81	6	
		2% DEJTD	2%	1%	4% Tb	3% T	2%	3% T	2%	3%	*	-	2%	1%	4% zd	2%	2%
Mental health problems or difficulties	213	26	18	7	18	9	40	10	5	5	3	24	82	112	180	15	
		5% FJKMTd	9% zThb	2%	5%	5%	4%	8% zThb	4%	2%	4%	2%	6% T	3%	8% zd	5%	4%
Dyslexia	66	6	11	2	7	3	13	9	1	2	1	4	53	8	49	9	
		2% BFef	2%	1%	1%	2%	2%	3%	4% zT	1%	2%	1%	1%	2% ze	1%	2%	
Other illnesses or health problems which limit your daily activities or the work that you can do	196	28	27	4	18	19	13	8	9	1	10	21	66	121	170	15	
		5% DEJKTd	9% zTUXYa	3%	3%	5%	9% zTUXa	3%	4%	5%	1%	7%	6%	3%	8% zd	5%	4%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 392

DC15. Which of these, if any, limit your daily activities or the work you can do?

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Prefer not to say	130	12	31	3	14	7	15	5	3	5	12	3	65	49	108	10
	3%cd	4%c	4%c	2%	4%c	3%c	3%c	2%	1%	4%c	7%zhc	1%	3%	3%	3%	3%
None	3046	188	694	109	304	142	329	165	144	86	107	282	2089	908	2594	272
	74%FGHNR	63%	80%zSWxb	72%	78%SWX	67%	70%	74%S	77%S	77%S	68%	77%SW	83%ze	62%	74%	77%
Don't know	40	2	7	2	1	3	8	2	2	1	1	4	26	9	30	4
	1%F	1%	1%	1%	*	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Total mentions	4603	345	926	186	440	233	554	244	211	123	185	413	2650	1812	3939	381
	112%	116%	107%	123%	113%	110%	117%	109%	113%	109%	118%	112%	105%	123%	113%	107%
Any disability (Net)	885	97	131	38	70	61	120	52	38	21	37	79	348	505	755	70
	22%DEJMM	33%zTVha	15%	25%T	18%	29%zTV	25%TV	23%T	20%	18%	24%T	21%T	14%	34%zd	22%	20%
Td	c															

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 393
DC17. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
 Base = All respondents

Summary Table				
	I am satisfied with my life	I feel very positive about my future	I don't like people to think badly of me	White lies are acceptable to avoid hurting people's feelings
UnweightedBase	4099	4099	4099	4099
WeightedBase	4101	4101	4101	4101
EffectiveBase	2770	2770	2770	2770
Strongly agree	789 19%	802 20%	737 18%	260 6%
Agree	1758 43%	1540 38%	1557 38%	1127 27%
Slightly agree	660 16%	692 17%	639 16%	1141 28%
Neither agree nor disagree	395 10%	517 13%	774 19%	772 19%
Slightly disagree	289 7%	317 8%	155 4%	287 7%
Disagree	111 3%	154 4%	160 4%	348 8%
Strongly disagree	98 2%	78 2%	78 2%	166 4%
Total mentions	4101 100%	4101 100%	4101 100%	4101 100%
T2B (Net)	2547 62%	2342 57%	2294 56%	1387 34%
B2B (Net)	210 5%	232 6%	238 6%	514 13%

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 394
 DC17_1. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
 - I am satisfied with my life
 Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Strongly agree	789	397	391	79	168	237	305	53	67	190	284	228	189	205	168	687	39	37	27
	19%GNP	20%	19%	17%	21%	17%	21%	13%	15%	18%G	21%GH	24%zLN	19%N	21%N	15%	20%P	11%	18%P	22%P
Agree	1758	815	942	173	354	548	683	160	168	432	586	399	410	443	506	1441	167	97	53
	43%ACEU	41%	45%zA	37%	45%C	40%	46%zCE	39%	38%	42%	43%	42%	40%	44%	44%	42%	48%O	48%	45%
Slightly agree	660	329	332	83	125	225	227	92	75	174	225	132	171	149	209	549	67	30	15
	16%KV	16%	16%	18%	16%	17%	15%	23%zIJ	17%	17%	17%	14%	17%	15%	18%K	16%	19%R	15%	12%
Neither agree nor disagree	395	205	190	51	60	153	131	37	59	88	123	86	102	82	125	348	30	11	7
	10%Qc	10%	9%	11%	8%	11%zD	9%	9%	13%zIJ	8%	9%	9%	10%	8%	11%	10%QR	9%	5%	6%
Slightly disagree	289	146	142	53	42	116	78	31	43	95	84	48	82	75	84	236	29	15	9
	7%FK	7%	7%	11%zDF	5%	8%zDF	5%	8%	10%J	9%zJ	6%	5%	8%K	8%	7%	7%	8%	7%	8%
Disagree	111	54	58	17	13	48	33	15	17	35	35	29	35	19	28	88	10	7	6
	3%	3%	3%	4%D	2%	4%D	2%	4%	4%	3%	3%	3%	3%	2%	2%	3%	3%	3%	5%zO
Strongly disagree	98	54	44	17	21	37	23	19	13	27	21	18	25	24	32	87	4	5	2
	2%FJT	3%	2%	4%F	3%	3%	2%	5%zJ	3%	3%	2%	2%	2%	2%	3%	3%	1%	3%	2%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
T2B (Net)	2547	1212	1333	252	522	785	988	213	235	622	870	627	599	648	673	2128	205	134	80
	62%CEGHN U	61%	64%	53%	67%zCE	58%	67%zCE	52%	53%	60%G	64%GH	67%zLN	59%	65%LN	58%	62%	60%	66%	67%
B2B (Net)	210	107	102	35	34	85	56	34	29	62	56	47	60	43	60	176	14	12	8
	5%F	5%	5%	7%zDF	4%	6%F	4%	8%zJ	7%	6%	4%	5%	6%	4%	5%	5%	4%	6%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 394
 DC17_1. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
 - I am satisfied with my life
 Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Strongly agree	789	50	167	22	112	43	74	44	39	26	30	81	508	268	663	73
	19%GNP	17%	19%	15%	29%zSTUX Y	20%	16%	20%	21%	23%	19%	22%	20%	18%	19%	21%
Agree	1758	147	390	50	155	80	202	85	79	43	58	151	1085	640	1500	156
	43%ACEU	49%UWYb	45%U	33%	40%	38%	43%	38%	43%	38%	37%	41%	43%	44%	43%	44%
Slightly agree	660	53	125	37	36	30	68	39	29	19	40	72	388	264	566	53
	16%KV	18%V	14%V	25%zTVWX	9%	14%	14%	18%V	16%	17%	26%zTVWX	20%V	15%	18%z	16%	15%
Neither agree nor disagree	395	18	92	22	49	32	47	25	24	12	8	19	244	133	333	26
	10%Qc	6%	11%c	14%Sbc	12%Sbc	15%zSbc	10%c	11%c	13%Sbc	10%	5%	5%	10%	9%	10%	7%
Slightly disagree	289	17	60	16	17	16	36	18	5	8	13	31	188	94	242	32
	7%FK	6%	7%	10%Vh	4%	7%	8%	8%	3%	7%	8%	8%h	7%	6%	7%	9%
Disagree	111	9	21	2	9	8	19	5	3	1	3	9	67	37	98	7
	3%	3%	2%	1%	2%	4%	4%	2%	2%	1%	2%	3%	3%	3%	3%	2%
Strongly disagree	98	5	10	3	12	4	27	7	6	4	5	4	50	36	86	8
	2%FJT	2%	1%	2%	3%	2%	6%zSTWc	3%	3%	4%	3%	1%	2%	2%	2%	2%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
T2B (Net)	2547	197	557	72	267	123	276	129	119	69	87	232	1593	908	2164	230
	62%CEGHN U	66%U	65%U	47%	69%zUWXY b	58%	58%	58%	64%U	61%	56%	63%U	63%	62%	62%	65%
B2B (Net)	210	14	31	5	20	12	46	12	9	5	8	14	117	73	184	15
	5%F	5%	4%	3%	5%	5%	10%zSTUvc	5%	5%	5%	5%	4%	5%	5%	5%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 395
 DC17_2. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
 - I feel very positive about my future
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Strongly agree	802	386	414	100	195	241	266	53	68	170	318	217	206	216	162	694	48	35	25
	20%GINPe	19%	20%	21%	25%zEF	18%	18%	13%	15%	16%	23%zGHI	23%zN	20%N	22%N	14%	20%P	14%	17%	21%P
Agree	1540	751	789	160	314	501	565	142	139	392	520	343	361	399	437	1256	142	99	44
	38%HOW	38%	38%	34%	40%	37%	38%	35%	32%	38%	38%H	37%	36%	40%	38%	37%	41%	49%zOR	37%
Slightly agree	692	336	355	92	136	253	211	68	87	200	227	178	155	144	216	580	64	23	25
	17%FQV	17%	17%	19%F	17%	19%F	14%	17%	20%	19%	17%	19%M	15%	14%	19%M	17%Q	19%Q	11%	21%Q
Neither agree nor disagree	517	257	260	52	64	178	224	62	63	128	147	95	143	119	161	449	42	17	9
	13%DJKQR Sd	13%	12%	11%	8%	13%D	15%zCD	15%J	14%	12%	11%	10%	14%K	12%	14%K	13%QR	12%	8%	8%
Slightly disagree	317	151	166	33	46	111	128	38	52	87	91	61	96	67	94	270	24	14	9
	8%V	8%	8%	7%	6%	8%	9%	9%	12%zJ	8%	7%	6%	9%K	7%	8%	8%	7%	7%	7%
Disagree	154	79	76	26	14	52	62	28	23	41	41	29	37	33	56	120	19	10	5
	4%D	4%	4%	5%D	2%	4%D	4%D	7%zI	5%	4%	3%	3%	4%	3%	5%	3%	6%	5%	4%
Strongly disagree	78	39	38	12	14	29	23	15	9	23	14	17	15	19	27	66	5	4	3
	2%Jd	2%	2%	2%	2%	2%	2%	4%zJ	2%	2%	1%	2%	1%	2%	2%	2%	2%	2%	2%
Total mentions	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
T2B (Net)	2342	1137	1204	260	509	742	831	195	207	562	838	560	567	616	599	1950	190	134	68
	57%EGHIN UYe	57%	57%	55%	65%zCEF	54%	56%	48%	47%	54%H	62%zGHI	60%N	56%	62%zLN	52%	57%	55%	66%zOP	57%
B2B (Net)	232	118	114	37	29	81	86	43	32	64	55	46	52	51	83	186	24	14	8
	6%DJd	6%	5%	8%zD	4%	6%	6%	11%zJ	7%J	6%	4%	5%	5%	5%	7%z	5%	7%	7%	7%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 395
 DC17_2. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
 - I feel very positive about my future
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Strongly agree	802	48	168	21	114	43	92	43	35	30	23	77	553	234	682	62
	20%GINPe	16%	19%	14%	29%zSTUW XYhbc	20%	20%	19%	19%	27%U	15%	21%	22%ze	16%	20%	17%
Agree	1540	122	347	51	129	63	167	67	71	41	67	131	982	525	1302	149
	38%HOW	41%WY	40%WY	34%	33%	30%	35%	30%	38%	37%	43%WY	36%	39%	36%	37%	42%
Slightly agree	692	73	125	31	45	31	89	56	21	14	28	67	420	267	575	63
	17%FQV	24%zTVWh a	14%	21%Vh	11%	15%	19%V	25%zTVWh a	11%	13%	18%	18%V	17%	18%	16%	18%
Neither agree nor disagree	517	21	109	27	65	46	58	29	28	13	13	40	275	221	460	33
	13%DIKQRS d	7%	13%S	18%S	17%zSb	22%zSTXb c	12%	13%	15%S	11%	8%	11%	11%	15%zd	13%z	9%
Slightly disagree	317	25	71	15	13	14	39	18	15	9	16	36	184	126	275	28
	8%V	8%V	8%V	10%V	3%	7%	8%V	8%V	8%	8%	10%V	10%V	7%	9%	8%	8%
Disagree	154	6	30	4	16	14	15	7	6	3	6	12	86	62	129	14
	4%D	2%	4%	3%	4%	6%S	3%	3%	3%	3%	4%	3%	3%	4%	4%	4%
Strongly disagree	78	3	14	2	8	2	13	4	11	2	3	4	29	36	66	7
	2%Jd	1%	2%	1%	2%	1%	3%	2%	6%zSTWc	1%	2%	1%	1%	2% 2% 2% 2% 2%	2%	2%
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
T2B (Net)	2342	170	515	72	243	105	260	110	106	71	90	208	1535	759	1983	211
	57%EGHIN UYe	57%	60%UWY	48%	62%UWY	50%	55%	49%	57%	63%UY	57%	57%	61%ze	52%	57%	59%
B2B (Net)	232	10	44	6	24	16	28	11	17	5	9	16	115	98	195	21
	6%DJd	3%	5%	4%	6%	8%	6%	5%	9%S	4%	5%	4%	5%	7% 7% 7% 7% 7%	6%	6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 396
DC17_3. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
- I don't like people to think badly of me
 Base = All respondents

	Gender		Age				Household Income				Social Group				Nation				
	Total (z)	Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Strongly agree	737 18% AFTY	309 15%	427 20% zA	99 21% F	167 21% zF	236 17%	235 16%	77 19%	81 18%	194 19%	258 19%	173 18%	180 18%	198 20%	187 16%	619 18%	54 16%	39 19%	26 22%
Agree	1557 38% AJ	705 35%	852 41% zA	170 36%	287 37%	505 37%	595 40%	152 37%	157 36%	402 39%	479 35%	383 41% L	357 35%	379 38%	439 38%	1305 38%	131 38%	76 38%	46 38%
Slightly agree	639 16% V	311 16%	328 16%	88 19% F	125 16%	217 16%	209 14%	58 14%	71 16%	171 16%	255 19% z	144 15%	189 19% zN	146 15%	161 14%	531 15%	65 19%	25 13%	17 15%
Neither agree nor disagree	774 19% Bb	449 22% zB	323 15%	75 16%	132 17%	297 22% zCD	270 18%	78 19%	73 16%	179 17%	249 18%	168 18%	205 20%	179 18%	222 19%	633 18%	72 21%	50 25% zOR	19 16%
Slightly disagree	155 4% L	85 4%	70 3%	20 4%	25 3%	51 4%	60 4%	23 6%	26 6%	33 3%	51 4%	32 3%	22 2%	42 4% L	58 5% zL	137 4%	11 3%	3 2%	4 3%
Disagree	160 4% BEJ	98 5% zB	62 3%	17 4%	29 4%	37 3%	76 5% E	18 5%	22 5%	41 4%	39 3%	30 3%	43 4%	33 3%	54 5%	143 4%	8 2%	6 3%	3 2%
Strongly disagree	78 2% G	41 2%	37 2%	4 1%	18 2%	21 2%	35 2%	1 *	12 3% G	20 2%	28 2% G	11 1%	16 2%	20 2%	31 3% K	68 2%	4 1%	2 1%	5 4% zOPQ
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
T2B (Net)	2294 56% Ah	1014 51%	1279 61% zA	269 57%	454 58%	741 54%	830 56%	229 56%	238 54%	596 57%	737 54%	555 59% zL	537 53%	576 58%	626 54%	1924 56%	185 54%	115 57%	71 60%
B2B (Net)	238 6% BEKU	139 7% zB	99 5%	21 4%	47 6%	58 4%	112 8% zCE	20 5%	35 8%	61 6%	67 5%	41 4%	59 6%	53 5%	85 7% zK	211 6%	11 3%	8 4%	7 6%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 396
DC17_3. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
- I don't like people to think badly of me
Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Strongly agree	737	62	130	32	89	44	95	27	29	14	22	75	474	246	630	63
	18%AFTY	21%Y	15%	21%Y	23%TY	21%Y	20%Y	12%	16%	13%	14%	20%Y	19%	17%	18%	18%
Agree	1557	116	356	48	159	73	169	82	56	55	71	121	936	583	1330	130
	38%AJ	39%	41%hc	32%	41%	34%	36%	37%	48%UWXhc	46%Uhc	33%	37%	40%	38%	37%	
Slightly agree	639	49	140	37	42	31	61	40	32	18	33	50	414	217	544	51
	16%V	16%	16%V	25%zTVWX c	11%	15%	13%	18%V	17%	16%	21%VX	14%	16%	15%	16%	14%
Neither agree nor disagree	774	51	143	25	76	40	97	50	38	17	15	80	485	262	654	71
	19%BB	17%	17%	17%	20%b	19%b	21%b	22%b	20%b	15%	9%	22%b	19%	18%	19%	20%
Slightly disagree	155	12	47	6	9	5	15	5	10	3	6	19	86	65	131	13
	4%L	4%	5%z	4%	2%	2%	3%	2%	5%	3%	4%	5%	3%	4%	4%	4%
Disagree	160	9	40	2	11	10	23	5	13	5	4	21	88	69	135	13
	4%BEJ	3%	5%	1%	3%	5%	5%	2%	7%U	4%	2%	6%	3%	5%	4%	4%
Strongly disagree	78	1	8	-	3	8	14	15	9	1	6	2	45	31	64	14
	2%G	*	1%	-	1%	4%STUVc	3%ST	7%zSTUVX ac	5%zSTUVc	1%	4%STUVc	1%	2%	2%	2%	4%zf
Total mentions	4101	298	864	151	389	212	473	224	186	113	157	368	2529	1471	3488	356
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
T2B (Net)	2294	177	486	81	248	117	263	109	86	69	93	195	1411	829	1961	194
	56%Ahh	59%h	56%h	53%	64%zTYhc	55%	56%	49%	46%	61%h	60%h	53%	56%	56%	56%	54%
B2B (Net)	238	9	48	2	14	19	37	21	21	6	10	23	133	99	198	27
	6%BEKU	3%	6%	1%	4%	9%SUV	8%SUV	9%SUV	12%zSTUV	5%	6%	6%U	5%	7%	6%	8%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 397
DC17_4. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
- White lies are acceptable to avoid hurting people's feelings
Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Strongly agree	260 6% Eb	124 6%	136 6%	33 7%	52 7%	64 5%	111 8% E	31 8%	19 4%	73 7%	91 7%	63 7%	61 6%	62 6%	75 6%	210 6%	28 8%	14 7%	9 7%
Agree	1127 27% CI	579 29%	546 26%	107 23%	214 27%	353 26%	453 31% zCE	114 28%	141 32% J	286 27%	331 24%	259 28%	259 26%	294 29%	315 27%	960 28%	88 26%	45 22%	34 29%
Slightly agree	1141 28% NW	550 28%	589 28%	132 28%	222 28%	399 29%	388 26%	107 26%	115 26%	306 29%	438 32% zH	294 31% zN	298 29% N	270 27%	279 24%	959 28%	88 25%	65 32%	29 25%
Neither agree nor disagree	772 19% FHce	369 18%	403 19%	111 23% zF	148 19%	281 21% F	233 16%	67 16%	58 13%	174 17%	268 20% H	162 17%	206 20%	197 20%	208 18%	637 19%	73 21%	44 22%	19 16%
Slightly disagree	287 7%	126 6%	161 8%	40 9%	55 7%	93 7%	99 7%	23 6%	42 9%	77 7%	91 7%	64 7%	71 7%	54 5%	98 9% zM	229 7%	38 11% zOQ	10 5%	9 8%
Disagree	348 8% Sg	176 9%	172 8%	35 7%	62 8%	103 8%	148 10% z	40 10%	47 11%	74 7%	98 7%	72 8%	87 9%	77 8%	112 10%	299 9%	21 6%	19 9%	9 7%
Strongly disagree	166 4% K	76 4%	90 4%	16 3%	31 4%	71 5% zF	48 3%	25 6% J	19 4%	50 5%	42 3%	26 3%	31 3%	44 4%	65 6% zKL	142 4%	8 2%	6 3%	10 8% zOPQ
Total mentions	4101 100%	1999 100%	2099 100%	473 100%	784 100%	1365 100%	1480 100%	407 100%	441 100%	1040 100%	1358 100%	940 100%	1013 100%	996 100%	1152 100%	3436 100%	344 100%	202 100%	119 100%
T2B (Net)	1387 34% EJT	703 35%	682 33%	140 30%	266 34%	417 31%	564 38% zCE	145 36%	160 36%	359 35%	422 31%	322 34%	320 32%	355 36%	390 34%	1170 34%	116 34%	58 29%	43 36%
B2B (Net)	514 13% JKPSg	251 13%	263 13%	51 11%	93 12%	174 13%	196 13%	65 16% J	67 15% J	124 12%	140 10%	98 10%	118 12%	120 12%	177 15% zKL	441 13% P	29 8%	25 12%	19 16% P

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 397
DC17_4. Please use the scale below to indicate how much you agree or disagree with the following statements. Please be open and honest in your response.
- White lies are acceptable to avoid hurting people's feelings
Base = All respondents

	Total (z)	England Regions											Working		Urbanity	
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Strongly agree	260 6%Eb	26 9%TYb	41 5%	10 7%	27 7%	10 5%	25 5%	8 3%	16 8%b	6 6%	3 2%	37 10%zTXyb	157 6%	97 7%	215 6%	27 8%
Agree	1127 27%CJ	86 29%	220 25%	41 27%	112 29%	67 32%	126 27%	52 23%	50 27%	32 28%	51 33%	121 33%zTY	680 27%	426 29%	962 28%	106 30%
Slightly agree	1141 28%NW	110 37%zTUVW h	230 27%	31 20%	90 23%	43 20%	138 29%W	85 38%zTUVW h	42 22%	34 30%	47 30%	108 29%W	738 29%	384 26%	966 28%	114 32%
Neither agree nor disagree	772 19%FHce	43 15%	179 21%c	32 21%c	80 21%c	36 17%	90 19%c	44 20%	39 21%c	18 16%	29 19%	46 13%	491 19%	245 17%	653 19%	52 14%
Slightly disagree	287 7%	17 6%	55 6%	12 8%	20 5%	17 8%	33 7%	14 6%	23 12%zSTVc	7 6%	10 6%	22 6%	171 7%	115 8%	239 7%	31 9%
Disagree	348 8%Sg	9 3%	104 12%zShc	17 11%S	39 10%S	24 11%S	39 8%S	15 7%	10 6%	8 7%	10 7%	24 7%	197 8%	141 10%	303 9%g	15 4%
Strongly disagree	166 4%K	6 2%	36 4%	8 5%	21 5%	15 7%Sc	22 5%	6 3%	6 3%	7 6%	6 4%	9 2%	96 4%	63 4%	150 4%	10 3%
Total mentions	4101 100%	298 100%	864 100%	151 100%	389 100%	212 100%	473 100%	224 100%	186 100%	113 100%	157 100%	368 100%	2529 100%	1471 100%	3488 100%	356 100%
T2B (Net)	1387 34%EJT	113 38%Y	261 30%	52 34%	139 36%	77 36%	150 32%	60 27%	66 35%	38 34%	54 34%	159 43%zTXy	836 33%	523 36%	1177 34%	133 37%
B2B (Net)	514 13%JKPsg	15 5%	139 16%zSYhc	25 17%Sc	60 15%Sc	39 18%zSYhc	61 13%S	21 9%	16 9%	15 13%S	16 10%	33 9%	292 12%	204 14%	453 13%g	26 7%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Methodology																			
Online	1517	783	731	291	357	573	297	96	129	452	728	464	476	307	271	1261	125	71	59
	37% BFGHM NTef	39% zB	35%	61% zDEF	46% zF	42% zF	20%	23%	29%	44% zGH	54% zGHI	49% zMN	47% zMN	31% N	24%	37%	36%	35%	50% zOPQ
F2F	2584	1216	1368	183	427	792	1182	311	312	588	630	476	538	690	881	2175	219	130	59
	63% ACDEI JKLRYd	61%	65% zA	39%	54% C	58% C	80% zCDE	77% zU	71% zU	56% I	46%	51%	53%	69% zKL	76% zKLM	63% R	64% R	65% R	50%
Sex																			
Male	1999	1999	-	239	391	676	693	163	189	475	782	501	432	552	514	1665	169	107	57
	49% BGHL Ne	100% zB	-	51%	50%	50%	47%	40%	43%	46%	58% zGHI	53% zLN	43%	55% zLN	45%	48%	49%	53%	48%
Female	2099	-	2099	232	391	689	787	243	252	564	577	437	579	444	638	1769	175	93	62
	51% AJKMTd	-	100% zA	49%	50%	50%	53%	60% zJ	57% zJ	54% I	42%	47%	57% zKM	45%	55% zKM	51%	51%	46%	52%
Male 16-34	630	630	-	239	391	-	-	43	42	137	284	175	147	167	142	534	46	33	17
	15% BEFGH NWeg	32% zB	-	51% zEF	50% zEF	-	-	11%	10%	13%	21% zGHI	19% zLN	14%	17% N	12%	16%	13%	17%	15%
Male 35-54	676	676	-	-	-	676	-	42	55	155	327	157	164	175	180	573	55	28	19
	16% BCDFG He	34% zB	-	-	-	50% zCDF	-	10%	12%	15%	24% zGHI	17%	16%	18%	16%	17%	16%	14%	16%
Male 55+	693	693	-	-	-	-	693	78	92	183	171	170	121	210	192	558	68	46	20
	17% BCDEJ Ld	35% zB	-	-	-	-	47% zCDE	19% I	21% I	18% I	13%	18% L	12%	21% zLN	17% L	16%	20%	23% zO	17%
Female 16-34	623	-	623	232	391	-	-	69	61	170	204	132	175	132	184	530	49	22	22
	15% AEFe	-	30% zA	49% zEF	50% zEF	-	-	17%	14%	16%	15%	14%	17% KM	13%	16%	15%	14%	11%	19% Q
Female 35-54	689	-	689	-	-	689	-	51	63	193	257	161	184	163	180	583	62	27	17
	17% ACDFGe	-	33% zA	-	-	50% zCDF	-	13%	14%	19% G	19% zG	17%	18%	16%	16%	17%	18%	13%	14%
Female 55+	787	-	787	-	-	-	787	122	128	201	116	144	220	149	274	657	64	44	23
	19% ACDEJK MTd	-	37% zA	-	-	-	53% zCDE	30% zU	29% zU	19% I	9%	15%	22% KM	15%	24% zKM	19%	18%	22%	19%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Male ABC1	933	933	-	123	198	321	291	40	47	197	512	501	432	-	-	784	64	60	25
	23%BFGHI MNXe	47%zB	-	26%F	25%F	24%F	20%	10%	11%	19%GH	38%zGHI	53%zLMN	43%zMN	-	-	23%	19%	30%zOPR	21%
Male C2DE	1066	1066	-	116	193	355	402	122	142	278	269	-	-	552	514	881	105	48	32
	26%BJKL	53%zB	-	24%	25%	26%	27%	30%J	32%zJ	27%J	20%	-	-	55%zKLN	45%zKL	26%	30%	24%	27%
Female ABC1	1017	-	1017	111	196	346	364	57	88	256	388	437	579	-	-	883	58	49	27
	25%AGHMNP ef	-	48%zA	23%	25%	25%	25%	14%	20%	25%G	29%zGH	47%zMN	57%zKMN	-	-	26%zP	17%	24%P	23%
Female C2DE	1082	-	1082	121	194	343	423	186	164	308	189	-	-	444	638	886	117	45	34
	26%AJKLtd	-	52%zA	26%	25%	25%	29%	46%zHU	37%zU	30%zJ	14%	-	-	45%zKL	55%zKLM	26%	34%zOQ	22%	29%
Age																			
16-24	473	239	232	473	-	-	-	64	39	107	153	100	136	105	133	403	31	25	14
	12%DEFhf	12%	11%	100%zDEF	-	-	-	16%zHU	9%	10%	11%	11%	13%	11%	12%	12%	9%	12%	11%
25-34	784	391	391	-	784	-	-	50	65	201	334	208	188	194	194	662	65	31	26
	19%CEFGH VWe	20%	19%	-	100%zCEF	-	-	12%	15%	19%G	25%zGHI	22%zN	19%	19%	17%	19%	19%	15%	22%
35-44	687	329	357	-	-	687	-	39	51	177	307	158	189	166	173	590	50	29	18
	17%CDFGH ae	16%	17%	-	-	50%zCDF	-	10%	12%	17%GH	23%zGHI	17%	19%	17%	15%	17%	15%	15%	15%
45-54	678	346	331	-	-	678	-	54	67	171	277	161	159	172	186	567	67	26	18
	17%CDFTe	17%	16%	-	-	50%zCDF	-	13%	15%	16%	20%zGHI	17%	16%	17%	16%	17%	19%Q	13%	15%
55-64	640	297	343	-	-	-	640	54	68	194	207	142	163	143	192	502	70	46	22
	16%CDEOT e	15%	16%	-	-	-	43%zCDE	13%	15%	19%zG	15%	15%	16%	14%	17%	15%	20%zO	23%zO	18%
65-74	463	254	209	-	-	-	463	71	73	123	58	100	95	126	142	384	41	26	12
	11%BCDEJ Td	13%zB	10%	-	-	-	31%zCDE	18%zU	17%zU	12%J	4%	11%	9%	13%	12%	11%	12%	13%	10%
75+	377	142	235	-	-	-	377	75	79	67	22	72	84	90	131	328	21	19	9
	9%ACDEIJ d	7%	11%zA	-	-	-	25%zCDE	18%zU	18%zU	6%J	2%	8%	8%	9%	11%zKL	10%	6%	9%	8%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Net 16-34	1257	630	623	473	784	-	-	114	103	307	488	308	324	299	326	1065	96	56	40
	31%EFHe f g	32%	30%	100%zEF	100%zEF	-	-	28%	23%	30%	36%zGHI	33%	32%	30%	28%	31%	28%	28%	33%
Net 35-54	1365	676	689	-	-	1365	-	93	118	348	584	319	348	338	360	1157	117	55	36
	33%CDFGH Qe	34%	33%	-	-	100%zCDF	-	23%	27%	33%GH	43%zGHI	34%	34%	34%	31%	34%Q	34%	27%	31%
Net 55+	1480	693	787	-	-	-	1480	200	220	385	287	313	341	359	465	1215	131	91	43
	36%CDEJT d	35%	37%	-	-	-	100%zCDE	49%zJ	50%zJ	37%J	21%	33%	34%	36%	40%zKL	35%	38%	45%zO	36%
Social Grade																			
ABC1	1953	933	1017	236	396	667	655	99	135	454	900	940	1013	-	-	1669	123	109	52
	48%FGHIM NPWe	47%	48%	50%	50%F	49%F	44%	24%	31%	44%GH	66%zGHI	100%zMN	100%zMN	-	-	49%P	36%	54%zPR	44%
C2DE	2148	1066	1082	237	388	698	825	308	306	586	459	-	-	996	1152	1767	222	93	66
	52%JKLQT d	53%	52%	50%	50%	51%	56%zDE	76%zJ	69%zJ	56%zJ	34%	-	-	100%zKL	100%zKL	51%	64%zOQ	46%	56%Q
AB	940	501	437	100	208	319	313	22	38	170	539	940	-	-	-	801	64	52	22
	23%BGHIL MNe	25%zB	21%	21%	27%zF	23%	21%	5%	9%	16%GH	40%zGHI	100%zLMN	-	-	-	23%	19%	26%	19%
C1	1013	432	579	136	188	348	341	77	97	284	361	-	1013	-	-	868	58	57	30
	25%AGKMN Pe	22%	28%zA	29%zF	24%	26%	23%	19%	22%	27%G	27%G	-	100%zKMN	-	-	25%P	17%	28%P	25%P
C2	996	552	444	105	194	338	359	70	97	295	314	-	-	996	-	822	95	52	28
	24%BGKLN e	28%zB	21%	22%	25%	25%	24%	17%	22%	28%zGHJ	23%G	-	-	100%zKLN	-	24%	28%	26%	24%
DE	1152	514	638	133	194	360	465	238	209	291	144	-	-	-	1152	945	127	41	38
	28%AJKLM QTdg	26%	30%zA	28%	25%	26%	31%zDE	59%zHIJ	47%zJ	28%J	11%	-	-	-	100%zKLM	28%Q	37%zOQ	20%	32%Q
Age With Social Grade																			
16-24 ABC1	236	123	111	236	-	-	-	29	18	45	100	100	136	-	-	199	14	15	8
	6%DEFIMN	6%	5%	50%zDEF	-	-	-	7%	4%	4%	7%zHI	11%zMN	13%zMN	-	-	6%	4%	7%	7%
16-24 C2DE	237	116	121	237	-	-	-	35	21	62	53	-	-	105	133	204	17	11	5
	6%DEFJKL d	6%	6%	50%zDEF	-	-	-	9%zJ	5%	6%	4%	-	-	11%zKL	12%zKL	6%	5%	5%	4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
25-34 ABC1	396	198	196	-	396	-	-	8	15	85	230	208	188	-	-	342	23	19	11
	10%CEFGH MNe	10%	9%	-	50%zCEF	-	-	2%	3%	8%GH	17%zGHI	22%zMN	19%zMN	-	-	10%	7%	9%	9%
25-34 C2DE	388	193	194	-	388	-	-	43	49	116	104	-	-	194	194	320	41	12	15
	9%CEFIK LVe	10%	9%	-	50%zCEF	-	-	10%	11%	11%J	8%	-	-	19%zKL	17%zKL	9%	12%Q	6%	12%Q
35-44 ABC1	347	167	180	-	-	347	-	12	11	75	206	158	189	-	-	299	22	20	7
	8%CDFGHM Ne	8%	9%	-	-	25%zCDF	-	3%	2%	7%GH	15%zGHI	17%zMN	19%zMN	-	-	9%	6%	10%	5%
35-44 C2DE	340	162	177	-	-	340	-	28	40	102	101	-	-	166	173	290	28	10	11
	8%CDFKLQ e	8%	8%	-	-	25%zCDF	-	7%	9%	10%	7%	-	-	17%zKL	15%zKL	8%	8%	5%	10%Q
45-54 ABC1	319	154	165	-	-	319	-	11	19	66	174	161	159	-	-	275	23	14	8
	8%CDFGHM NWe	8%	8%	-	-	23%zCDF	-	3%	4%	6%G	13%zGHI	17%zMN	16%zMN	-	-	8%	7%	7%	7%
45-54 C2DE	358	192	166	-	-	358	-	43	47	105	103	-	-	172	186	292	44	12	10
	9%CDFKL Te	10%	8%	-	-	26%zCDF	-	11%	11%	10%	8%	-	-	17%zKL	16%zKL	8%	13%zOQ	6%	9%
55+ ABC1	655	291	364	-	-	-	655	40	71	183	190	313	341	-	-	554	41	42	18
	16%ACDEG JMNd	15%	17%A	-	-	-	44%zCDE	10%	16%G	18%GJ	14%	33%zMN	34%zMN	-	-	16%	12%	21%zP	16%
55+ C2DE	825	402	423	-	-	-	825	160	149	202	97	-	-	359	465	661	91	49	25
	20%CDEJK LOTd	20%	20%	-	-	-	56%zCDE	39%zIJ	34%zIJ	19%J	7%	-	-	36%zKL	40%zKL	19%	26%zO	24%	21%
Working Status																			
Paid employment (30+ hours)	1704	1046	658	168	498	782	256	19	86	447	912	492	474	448	290	1433	150	81	40
	42%BCFGH NRWhe	52%zB	31%	35%F	64%zCEF	57%zCF	17%	5%	20%G	43%GH	67%zGHI	52%zLMN	47%zN	45%N	25%	42%R	44%R	40%	33%
Paid employment (8-29 hours a week)	557	142	415	83	109	234	130	65	94	160	148	99	145	147	167	474	39	27	16
	14%AFJKUe	7%	20%zA	18%zF	14%F	17%zF	9%	16%J	21%zIJ	15%J	11%	10%	14%K	15%K	14%K	14%	11%	13%	14%
Paid employment (less than 8 hours a week)	50	14	36	14	4	11	20	7	7	16	4	12	6	9	23	44	3	2	1
	1%AjD	1%	2%zA	3%zDEF	1%	1%	1%	2%J	2%J	2%J	*	1%	1%	1%	2%zL	1%	1%	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Self employed	271	161	110	19	52	109	91	15	21	74	106	77	71	72	51	224	18	22	8
	7%BCGNe	8%zB	5%	4%	7%	8%zC	6%	4%	5%	7%G	8%G	8%zN	7%N	7%N	4%	7%	5%	11%zOP	7%
Retired	864	382	481	-	1	6	857	152	149	212	90	179	204	219	261	723	71	44	26
	21%ACDEJd	19%	23%zA	-	*	*	58%zCDE	37%zIJ	34%zIJ	20%J	7%	19%	20%	22%	23%	21%	21%	22%	22%
Studying full time	130	68	61	111	11	7	2	28	7	25	30	25	53	20	33	102	13	9	5
	3%DEFITd	3%	3%	23%zDEF	1%F	*	*	7%zHIJ	2%	2%	2%	3%	5%zKMN	2%	3%	3%	4%	5%	4%
Not in paid employment/Looking after the house or home	241	38	203	16	56	113	56	46	38	66	41	33	26	50	133	211	16	7	7
	6%ACFJKLd	2%	10%zA	3%	7%CF	8%zCF	4%	11%zIJ	9%zJ	6%J	3%	3%	3%	5%L	12%zKLM	6%	5%	3%	6%
Unemployed	182	100	82	44	34	67	37	62	28	27	19	8	17	17	140	137	25	8	12
	4%FIJKLMd	5%	4%	9%zDEF	4%F	5%F	2%	15%zHIJ	6%IJ	3%	1%	1%	2%	2%	12%zKLM	4%	7%zO	4%	10%zOQ
In work (8 hours or more)	2529	1347	1182	268	659	1125	476	98	201	680	1165	667	688	667	507	2130	206	129	63
	62%BCFGHNRWef	67%zB	56%	57%F	84%zCF	82%zCF	32%	24%	46%G	65%zGH	86%zGHI	71%zN	68%zN	67%zN	44%	62%R	60%	64%R	53%
Out of work/ Retired/ Working less than 8 hours)	1471	604	864	186	108	204	973	296	229	348	184	258	306	315	591	1219	130	70	52
	36%ADEJKLMTd	30%	41%zA	39%DE	14%	15%	66%zCDE	73%zHIJ	52%zIJ	33%J	14%	27%	30%	32%	51%zKLM	35%	38%	35%	44%zOQ

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Methodology																
Online	1517	109	273	56	142	82	164	127	61	46	61	140	1129	355	1230	144
	37% BFGHM	36%	32%	37%	37%	39%	35%	56% zSTUV	33%	41%	39%	38%	45% ze	24%	35%	40%
NTef								WXhabc								
F2F	2584	190	591	96	247	130	309	98	125	67	96	228	1399	1116	2258	212
	63% ACDEI	64% Y	68% zY	63% Y	63% Y	61% Y	65% Y	44%	67% Y	59% Y	61% Y	62% Y	55%	76% zd	65% z	60%
Sex																
Male	1999	140	460	81	191	88	224	103	84	54	74	167	1347	604	1701	171
	49% BGHLN	47%	53% zWc	53%	49%	41%	47%	46%	45%	48%	47%	45%	53% ze	41%	49%	48%
Female	2099	157	404	71	199	124	248	121	102	59	83	201	1182	864	1786	185
	51% AJKMT	53%	47%	47%	51%	59% T	53%	54%	55%	52%	53%	55% T	47%	59% zd	51%	52%
Male 16-34	630	39	179	27	50	20	73	30	20	20	23	52	500	113	520	37
	15% BFGH	13%	21% zSVWY	18%	13%	9%	15%	14%	11%	18%	15%	14%	20% ze	8%	15% g	10%
Male 35-54	676	52	151	33	75	27	72	40	25	16	32	52	591	73	581	63
	16% BCDFG	17%	17%	22%	19%	13%	15%	18%	13%	14%	20%	14%	23% ze	5%	17%	18%
Male 55+	693	49	131	22	66	41	79	33	40	18	19	63	255	419	599	71
	17% BCDEJ	16%	15%	14%	17%	19%	17%	15%	21%	16%	12%	17%	10%	28% zd	17%	20%
Female 16-34	623	39	138	24	56	40	74	41	23	14	24	56	426	179	517	53
	15% AEFe	13%	16%	16%	14%	19%	16%	18%	12%	12%	15%	15%	17% ze	12%	15%	15%
Female 35-54	689	54	137	20	52	32	98	37	41	13	29	68	534	131	580	71
	17% ACDFG	18%	16%	13%	13%	15%	21% V	16%	22% V	11%	19%	19%	21% ze	9%	17%	20%
Female 55+	787	64	129	27	90	53	76	43	38	32	29	76	221	554	689	61
	19% ACDEJ	21% T	15%	18%	23% TX	25% TX	16%	19%	20%	28% zTX	19%	21% T	9%	38% zd	20%	17%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Male ABC1	933	56	238	44	81	39	81	59	39	20	38	88	687	231	793	79
	23% BFGHI MNXe	19%	28% zSVWX	29% SWX	21%	18%	17%	27% X	21%	18%	25%	24%	27% ze	16%	23%	22%
Male C2DE	1066	84	222	36	110	49	143	44	45	34	36	79	660	373	907	92
	26% BJKL	28%	26%	24%	28% Y	23%	30% Yc	19%	24%	30%	23%	21%	26%	25%	26%	26%
Female ABC1	1017	86	238	26	91	43	126	64	56	26	33	95	667	331	840	97
	25% AGHMN Pef	29% U	28% U	17%	23%	20%	27% U	29% U	30% U	23%	21%	26%	26% ze	22%	24%	27%
Female C2DE	1082	71	166	45	108	81	122	57	46	33	50	106	514	533	945	88
	26% AJKLT d	24%	19%	30% T	28% T	38% zSTVX Yhc	26% T	25%	25%	29%	32% T	29% T	20%	36% zd	27% z	25%
Age																
16-24	473	38	90	24	51	33	59	25	10	9	22	43	268	186	384	32
	12% DEFhf	13% h	10%	16% h	13% h	16% h	12% h	11%	5%	8%	14% h	12%	11%	13%	11%	9%
25-34	784	42	227	26	55	27	89	47	33	25	25	66	659	108	655	58
	19% CEFGH VWe	14%	26% zSVWX bc	17%	14%	13%	19%	21% W	18%	22%	16%	18%	26% ze	7%	19%	16%
35-44	687	57	171	34	57	26	84	42	27	9	32	51	582	91	595	54
	17% CDFGH ae	19% a	20% zWac	23% Wac	15%	12%	18% a	19% a	15%	8%	21% a	14%	23% ze	6%	17%	15%
45-54	678	50	117	19	70	33	86	35	39	20	29	69	544	113	567	80
	17% CDFTe	17%	14%	12%	18%	16%	18%	16%	21%	18%	18%	19%	22% ze	8%	16%	22% zf
55-64	640	43	111	18	70	41	63	37	23	21	20	56	414	205	563	55
	16% CDEOT e	14%	13%	12%	18%	20% T	13%	17%	12%	18%	13%	15%	16%	14%	16%	15%
65-74	463	30	74	17	52	25	57	18	21	26	17	46	51	408	395	45
	11% BCDEJ Td	10%	9%	11%	13% T	12%	12%	8%	11%	23% zSTUW XYhbc	11%	12%	2%	28% zd	11%	13%
75+	377	40	74	12	34	27	35	21	35	3	11	37	11	360	330	32
	9% ACDEI Jd	13% Xa	9%	8%	9%	13% a	7%	9%	19% zTUVXY abc	3%	7%	10% a	*	24% zd	9%	9%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 398

BAN1. Banner 1

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Net 16-34	1257 31%EFHefg	80 27%	317 37%zSVh	51 33%	106 27%	59 28%	148 31%	72 32%	43 23%	34 30%	47 30%	109 30%	927 37%ze	294 20%	1039 30%	90 25%
Net 35-54	1365 33%CDFGHq	107 36%	288 33%	53 35%	127 33%	59 28%	170 36%	77 34%	66 35%	29 26%	61 39%	120 33%	1125 45%ze	204 14%	1161 33%	134 38%
Net 55+	1480 36%CEJTD	112 38%	259 30%	48 32%	156 40%T	93 44%zTUXb	155 33%	76 34%	78 42%T	50 44%T	49 31%	139 38%T	476 19%	973 66%zd	1288 37%z	132 37%
Social Grade																
ABC1	1953 48%FGHIMNPWe	143 48%	477 55%zVWXa	70 46%	172 44%	81 38%	208 44%	124 55%VWX	95 51%W	46 41%	71 45%	183 50%W	1355 54%ze	565 38%	1635 47%	176 49%
C2DE	2148 52%JKLQTD	155 52%	387 45%	81 54%	218 56%TY	131 62%zTYhc	265 56%TY	101 45%	92 49%	67 59%T	86 55%	185 50%	1174 46%	907 62%zd	1853 53%	180 51%
AB	940 23%BGHILMNe	60 20%	254 29%zSVWXh	34 23%	75 19%	41 19%	98 21%	59 26%	38 20%	23 20%	34 22%	86 23%	667 26%ze	258 18%	779 22%	95 27%
C1	1013 25%AGKMNPe	83 28%	222 26%	36 24%	97 25%	40 19%	110 23%	65 29%W	57 30%W	24 21%	37 24%	97 26%	688 27%ze	306 21%	856 25%	81 23%
C2	996 24%BKLN e	65 22%	200 23%	31 21%	125 32%zSTUWXYbc	44 21%	109 23%	46 20%	50 27%	33 30%	34 21%	85 23%	667 26%ze	315 21%	846 24%	100 28%
DE	1152 28%AJKLMTdg	90 30%T	188 22%	50 33%T	92 24%	86 41%zTVYhc	157 33%zTVh	55 24%	42 22%	33 29%	52 33%T	100 27%	507 20%	591 40%zd	1007 29%zg	80 23%
Age With Social Grade																
16-24 ABC1	236 6%DEFIMN	15 5%	53 6%	14 9%h	27 7%	15 7%	22 5%	12 5%	6 3%	5 5%	14 9%	17 5%	146 6%	84 6%	191 5%	17 5%
16-24 C2DE	237 6%DEFJKLd	23 8%h	37 4%	10 7%	24 6%	18 8%Th	36 8%Th	13 6%	4 2%	4 3%	9 5%	26 7%	122 5%	102 7%zd	193 6%	15 4%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
25-34 ABC1	396	22	127	9	34	13	37	30	13	11	12	33	366	24	336	25
	10%zCEFGHM	8%	15%zSUVWX	6%	9%	6%	8%	13%W	7%	10%	8%	9%	14%ze	2%	10%	7%
25-34 C2DE	388	20	99	17	21	14	52	17	20	14	12	33	293	84	319	33
	9%CEFIJKL	7%	11%V	11%V	5%	7%	11%V	8%	11%	13%V	8%	9%	12%ze	6%	9%	9%
35-44 ABC1	347	22	99	15	26	12	37	30	17	4	10	26	314	26	289	28
	8%CDFGHM	7%	11%zVW	10%	7%	5%	8%	13%zVWac	9%	4%	7%	7%	12%ze	2%	8%	8%
35-44 C2DE	340	35	71	19	31	14	47	12	10	4	22	25	267	65	306	26
	8%CDFKL	12%Y	8%	12%Y	8%	7%	10%	5%	5%	4%	14%zYhac	7%	11%ze	4%	9%z	7%
45-54 ABC1	319	26	62	9	34	7	43	17	15	5	17	40	287	27	260	39
	8%CDFGHM	9%	7%	6%	9%W	3%	9%W	8%	8%	5%	11%W	11%W	11%ze	2%	7%	11%zf
45-54 C2DE	358	24	55	10	36	26	43	18	24	15	12	29	257	86	307	41
	9%CDFKLT	8%	6%	7%	9%	12%T	9%	8%	13%T	13%T	7%	8%	10%ze	6%	9%	11%
55+ ABC1	655	58	135	23	51	35	69	35	44	20	17	67	242	404	559	67
	16%ACDEG	20%	16%	15%	13%	16%	15%	15%	24%zTVXb	18%	11%	18%	10%	27%zd	16%	19%
55+ C2DE	825	54	124	25	105	58	86	41	33	29	31	72	234	569	728	65
	20%zCDEIK	18%	14%	17%	27%zSTUX	28%zSTUX	18%	18%	18%	26%T	20%	20%	9%	39%zd	21%z	18%
Working Status																
Paid employment (30+ hours)	1704	111	421	55	164	67	193	104	59	45	70	146	1704	-	1438	140
	42%BCFGH	37%	49%zSUVWX	36%	42%W	31%	41%	46%Wh	32%	40%	45%W	40%	67%ze	-	41%	39%
Paid employment (8-29 hours a week)	557	57	109	10	52	31	73	40	27	14	19	43	557	-	466	56
	14%AFJKU	19%zTUC	13%	7%	13%	14%U	16%U	18%U	14%	13%	12%	12%	22%ze	-	13%	16%
Paid employment (less than 8 hours a week)	50	3	8	1	4	7	2	3	3	7	3	3	-	50	43	5
	1%Ajd	1%	1%	*	1%	3%zX	*	2%	2%	6%zSTUVX	2%	1%	-	3%zd	1%	1%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 398

BAN1. Banner 1

Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Self employed	271	18	59	15	21	6	29	10	19	8	12	28	267	4	218	37	
		7%BCGNe	6%	7%	10%W	5%	3%	6%	4%	10%W	7%	8%	7%	11%ze	*	6%	10%zf
Retired	864	67	157	31	92	54	94	36	59	23	28	80	-	864	755	74	
		21%ACDEJd	23%	18%	21%	24%	26%TY	20%	16%	32%zTXYbc	20%	18%	22%	-	59%zd	22%	21%
Studying full time	130	7	15	14	12	6	13	5	3	4	8	15	-	130	109	8	
		3%DEFJTd	2%	2%	9%zSTVWX Yhc	3%	3%	2%	2%	4%	5%T	4%	-	9%zd	3%	2%	
Not in paid employment/Looking after the house or home	241	21	44	9	21	19	31	19	12	7	8	20	-	241	221	16	
		6%ACFJKLd	7%	5%	6%	6%	9%	7%	8%	7%	6%	5%	-	16%zd	6%z	5%	
Unemployed	182	13	27	15	12	16	14	6	3	2	7	22	-	182	157	10	
		4%FIJKLMd	4%	3%	10%zSTVXY ha	3%	7%TVXYh	3%	2%	2%	2%	4%	-	12%zd	4%	3%	
In work (8 hours or more)	2529	185	589	80	236	102	295	153	105	67	101	216	2529	-	2119	233	
		62%BCFGHNRWef	62%W	68%zUVWhc	53%	61%W	48%	62%W	68%UWh	56%	60%	65%W	59%W	100%ze	-	61%	65%
Out of work/ Retired/ Working less than 8 hours)	1471	111	253	71	142	103	153	69	81	43	54	140	-	1471	1289	113	
		36%ADEJKLMTd	37%	29%	47%zTXY	36%T	48%zSTVX Ybc	32%	31%	43%TXY	38%	35%	38%T	-	100%zd	37%z	32%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 399

BAN2. Banner 2

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Nations																			
England	3436 84%PQRg	1665 83%	1769 84%	403 85%	662 84%	1157 85%	1215 82%	331 81%	366 83%	865 83%	1143 84%	801 85%	868 86%	822 82%	945 82%	3436 100%zPQR	-	-	-
Scotland	344 8%KLOQRS TUVWXYha bc	169 8%	175 8%	31 7%	65 8%	117 9%	131 9%	37 9%	34 8%	86 8%	119 9%	64 7%	58 6%	95 10%L	127 11%zKL	-	344 100%zOQR	-	-
Wales	202 5%NOPRST UVWXYhbc f	107 5%	93 4%	25 5%	31 4%	55 4%	91 6%zE	22 5%	19 4%	53 5%	65 5%	52 6%	57 6%	52 5%	41 4%	-	-	202 100%zOPR	-
Northern Ireland	119 3%OPQSTV WXYZf	57 3%	62 3%	14 3%	26 3%	36 3%	43 3%	16 4%	22 5%zJ	37 4%	32 2%	22 2%	30 3%	28 3%	38 3%	-	-	-	119 100%zOPQ
TV Region																			
East of England	298 7%PQRTUV WXYZhbc	140 7%	157 7%	38 8%	42 5%	107 8%	112 8%	19 5%	34 8%	73 7%	108 8%	60 6%	83 8%	65 7%	90 8%	298 9%zPQR	-	-	-
London	864 21%BFGHI NPQRSUVW XYhabceg	460 23%zB	404 19%	90 19%	227 29%zCEF	288 21%	259 18%	66 16%	67 15%	170 16%	379 28%zGHI	254 27%zLMN	222 22%N	200 20%	188 16%	864 25%zPQR	-	-	-
Midlands East	151 4%PQRSTV WXYZhbc	81 4%	71 3%	24 5%	26 3%	53 4%	48 3%	20 5%	12 3%	55 5%zJ	40 3%	34 4%	36 4%	31 3%	50 4%	151 4%zPQR	-	-	-
Midlands West	389 9%DPQRS TUVWXYha bcg	191 10%	199 9%	51 11%D	55 7%	127 9%	156 11%D	35 9%	41 9%	96 9%	132 10%	75 8%	97 10%	125 13%zKN	92 8%	389 11%zPQR	-	-	-
North East and Cumbria	212 5%DJPQRS TUVXYhbc d	88 4%	124 6%	33 7%D	27 3%	59 4%	93 6%D	24 6%	35 8%zJ	69 7%zJ	45 3%	41 4%	40 4%	44 4%	86 7%zKLM	212 6%zPQR	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 399

BAN2. Banner 2

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
North West	473	224	248	59	89	170	155	63	42	117	113	98	110	109	157	473	-	-	-
	12%JPQRS TUVWYhab cg	11%	12%	12%	11%	12%	10%	16%zHJ	9%	11%J	8%	10%	11%	11%	14%zK	14%zPQR	-	-	-
Scotland	344	169	175	31	65	117	131	37	34	86	119	64	58	95	127	-	344	-	-
	8%KLOQRS TUVWXYha bc	8%	8%	7%	8%	9%	9%	9%	8%	8%	9%	7%	6%	10%L	11%zKL	-	100%zOQR	-	-
South	224	103	121	25	47	77	76	16	32	55	84	59	65	46	55	224	-	-	-
	5%PQRSTU VWXhabcf	5%	6%	5%	6%	6%	5%	4%	7%	5%	6%	6%	6%	5%	5%	7%zPQR	-	-	-
South East	186	84	102	10	33	66	78	12	27	39	65	38	57	50	42	186	-	-	-
	5%CPQRST UVWXYbc	4%	5%	2%	4%	5%C	5%C	3%	6%	4%	5%	4%	6%	5%	4%	5%zPQR	-	-	-
South West	113	54	59	9	25	29	50	16	12	53	17	23	24	33	33	113	-	-	-
	3%JPQRST VWXYcf	3%	3%	2%	3%	2%	3%	4%J	3%	5%zJ	1%	2%	2%	3%	3%	3%zPQR	-	-	-
Ulster	119	57	62	14	26	36	43	16	22	37	32	22	30	28	38	-	-	-	119
	3%OPQSTV WXYcf	3%	3%	3%	3%	3%	3%	4%	5%zJ	4%	2%	2%	3%	3%	3%	-	-	-	100%zOPQ
Wales	202	107	93	25	31	55	91	22	19	53	65	52	57	52	41	-	-	202	-
	5%NOPRST UVWXYhbc f	5%	4%	5%	4%	4%	6%zE	5%	4%	5%	5%	6%	6%	5%	4%	-	-	100%zOPR	-
West	157	74	83	22	25	61	49	25	19	28	62	34	37	34	52	157	-	-	-
	4%PQRSTU VWXYhc	4%	4%	5%	3%	4%	3%	6%zI	4%	3%	5%I	4%	4%	3%	5%	5%zPQR	-	-	-
Yorkshire and Lincolnshire	368	167	201	43	66	120	139	35	46	110	98	86	97	85	100	368	-	-	-
	9%JPQRST UVWXYhab	8%	10%	9%	8%	9%	9%	9%	10%	11%J	7%	9%	10%	9%	9%	11%zPQR	-	-	-
Ethnicity																			
White	3656	1766	1887	406	674	1184	1393	363	409	943	1214	832	913	904	1008	3008	334	196	118
	89%CDEOT UVf	88%	90%	86%	86%	87%	94%zCDE	89%	93%z	91%	89%	88%	90%	91%	87%	88%	97%zO	97%zO	99%zO

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 399

BAN2. Banner 2

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
BAME	422	224	197	66	102	169	84	43	32	94	133	104	86	89	142	405	10	6	1
10%FPQRS WYag		11%	9%	14%zF	13%zF	12%zF	6%	11%	7%	9%	10%	11%	9%	9%	12%zLM	12%zPQR	3%	3%	1%
Black	57	27	30	9	14	20	14	9	5	19	12	14	15	14	14	54	2	*	*
1%	1%	1%	2%	2%	1%	1%	1%	2%	1%	2%	1%	1%	2%	1%	1%	2%	1%	*	*
Asian/Asian British	266	147	120	35	61	112	59	29	23	56	83	67	49	57	93	258	4	4	*
6%FPQRSW Yag		7%	6%	7%zF	8%zF	8%zF	4%	7%	5%	5%	6%	7%	5%	6%	8%zL	8%zPQR	1%	2%	*
Ind/Pak/Bang	224	129	95	29	52	92	51	23	17	44	75	58	39	50	78	217	4	2	*
5%BFLPQR SWYg		6%zB	5%	6%zF	7%zF	7%zF	3%	6%	4%	4%	6%	6%zL	4%	5%	7%zL	6%zPQR	1%	1%	*
Other ethnic group	54	27	27	10	16	24	5	2	2	9	19	14	10	8	22	52	2	*	-
1%F	1%	1%	2%zF	2%zF	2%zF	*	1%	1%	1%	1%	1%	2%	1%	1%	2%	2%	1%	*	-
Disability Yes (Net all)	885	420	463	105	111	218	452	168	140	220	205	147	210	177	352	744	63	40	38
22%DEJKM Td		21%	22%	22%zDE	14%	16%	31%zCDE	41%zHU	32%zIU	21%zJ	15%	16%	21%zK	18%	31%zKLM	22%	18%	20%	32%zOPQ
Disabled - 65 and over	307	136	171	-	-	-	307	68	66	65	24	48	69	74	115	262	19	16	10
7%CDEJKT d		7%	8%	-	-	-	21%zCDE	17%zIU	15%zIU	6%zJ	2%	5%	7%	7%	10%zKL	8%	6%	8%	8%
Disabled - 64 and under	578	284	292	105	111	218	145	100	75	155	181	99	140	103	237	481	44	25	28
14%FKMT		14%	14%	22%zDEF	14%zF	16%zF	10%	25%zHU	17%	15%	13%	10%	14%	10%	21%zKLM	14%	13%	12%	24%zOPQ
No (all)	3046	1498	1548	344	641	1088	974	227	282	788	1107	756	751	790	750	2550	266	153	77
74%FGHNR SWe		75%	74%	73%zF	82%zCF	80%zCF	66%	56%	64%zG	76%zGH	81%zGHI	80%zLN	74%zN	79%zLN	65%	74%zR	77%zR	76%zR	65%
Not disabled - 65 and over	503	246	258	-	-	-	503	77	83	122	53	112	100	138	153	427	38	28	11
12%CDEIL d		12%	12%	-	-	-	34%zCDE	19%zIU	19%zIU	12%zJ	4%	12%	10%	14%zL	13%zL	12%	11%	14%	9%
Not disabled - 64 and under	2543	1252	1291	344	641	1088	470	150	200	667	1054	643	650	652	597	2123	228	125	66
62%FGHNR SWe		63%	61%	73%zF	82%zCF	80%zCF	32%	37%	45%zG	64%zGH	78%zGHI	68%zN	64%zN	65%zN	52%	62%	66%zR	62%	56%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

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Table 399
BAN2. Banner 2
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Nations																
England	3436	298	864	151	389	212	473	224	186	113	157	368	2130	1219	2960	250
	84%PQRg	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	100%z	84%	83%	85%zg	70%
Scotland	344	-	-	-	-	-	-	-	-	-	-	-	206	130	289	40
	8%KLOQRS	-	-	-	-	-	-	-	-	-	-	-	8%	9%	8%	11%
	TUVWXYhabc	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wales	202	-	-	-	-	-	-	-	-	-	-	-	129	70	152	39
	5%NOPRST	-	-	-	-	-	-	-	-	-	-	-	5%	5%	4%	11%zf
	UVWXYhbc	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Northern Ireland	119	-	-	-	-	-	-	-	-	-	-	-	63	52	87	27
	3%OPQSTV	-	-	-	-	-	-	-	-	-	-	-	2%	4%	2%	7%zf
	WXYZf	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TV Region																
East of England	298	298	-	-	-	-	-	-	-	-	-	-	185	111	248	39
	7%PQRT	100%zTUVWX	-	-	-	-	-	-	-	-	-	-	7%	8%	7%	11%zf
	UVWXYhabc	Yhabc	-	-	-	-	-	-	-	-	-	-	-	-	-	-
London	864	-	864	-	-	-	-	-	-	-	-	-	589	253	767	29
	21%BFGHIN	-	100%zSUVWX	-	-	-	-	-	-	-	-	-	23%ze	17%	22%zg	8%
	PQRSUVWXY	-	Yhabc	-	-	-	-	-	-	-	-	-	-	-	-	-
	habceg	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Midlands East	151	-	-	151	-	-	-	-	-	-	-	-	80	71	127	15
	4%PQRSTV	-	-	100%zSTVWX	-	-	-	-	-	-	-	-	3%	5%zd	4%	4%
	WXYZhbc	-	-	Yhabc	-	-	-	-	-	-	-	-	-	-	-	-
Midlands West	389	-	-	-	389	-	-	-	-	-	-	-	236	142	352	22
	9%DPQRST	-	-	-	100%zSTUWX	-	-	-	-	-	-	-	9%	10%	10%zg	6%
	UVWXYhabc	-	-	-	Yhabc	-	-	-	-	-	-	-	-	-	-	-
	g	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
North East and Cumbria	212	-	-	-	-	212	-	-	-	-	-	-	102	103	171	25
	5%DJPQRS	-	-	-	-	100%zSTUWX	-	-	-	-	-	-	4%	7%zd	5%	7%
	TUVXYhbc	-	-	-	-	Yhabc	-	-	-	-	-	-	-	-	-	-
	d	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 399
BAN2. Banner 2
 Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
North West	473 12%IPQRST UVWYhabcg	-	-	-	-	-	473 100%zSTUVW Yhabc	-	-	-	-	-	295 12%	153 10%	434 12%zg	7 2%
Scotland	344 8%KLOQRS TUVWXYh abc	-	-	-	-	-	-	-	-	-	-	-	206 8%	130 9%	289 8%	40 11%
South	224 5%PQRSTU VWXhabcf	-	-	-	-	-	-	224 100%zSTUVW Xhabc	-	-	-	-	153 6%	69 5%	174 5%	33 9%zf
South East	186 5%CPQRST UVWXYbc	-	-	-	-	-	-	-	186 100%zSTUVW XYhbc	-	-	-	105 4%	81 5%	150 4%	11 3%
South West	113 3%IPQRST VWXYcf	-	-	-	-	-	-	-	-	113 100%zSTUVW XYhbc	-	-	67 3%	43 3%	84 2%	17 5%zf
Ulster	119 3%OPQSTV WXYcf	-	-	-	-	-	-	-	-	-	-	-	63 2%	52 4%	87 2%	27 7%zf
Wales	202 5%NOPRST UVWXYhbc f	-	-	-	-	-	-	-	-	-	-	-	129 5%	70 5%	152 4%	39 11%zf
West	157 4%PQRSTU VWXYhbc	-	-	-	-	-	-	-	-	-	157 100%zSTUVW XYhac	-	101 4%	54 4%	142 4%	12 3%
Yorkshire and Lincolnshire	368 9%IPQRST UVWXYhab	-	-	-	-	-	-	-	-	-	-	368 100%zSTUVW XYhab	216 9%	140 10%	312 9%	39 11%
Ethnicity																
White	3656 89%CDEOT UVf	286 96%zTUVX	680 79%	120 79%	314 81%	209 99%zTUVX hbc	413 87%TUV	214 95%zTUVX	175 94%TUV	111 99%zTUVX	145 92%TUV	340 93%TUV	2242 89%	1327 90%	3079 88%	350 98%zf

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 399
BAN2. Banner 2
 Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
BAME	422	11	171	31	74	2	58	8	11	1	12	27	270	139	390	5
	10%FPQRSW Yag	4%	20%zSWXY habc	20%zSWXY habc	19%zSWXYh abc	1%	12%SWYa	4%	6%W	1%	8%Wa	7%Wa	11%	9%	11%zg	1%
Black	57	2	27	*	6	1	8	1	1	-	3	7	35	19	52	1
	1%	1%	3%zY	*	1%		2%	*			2%	2%	1%	1%	1%	*
Asian/Asian British	266	6	88	29	62	1	35	5	8	1	7	15	180	82	248	3
	6%FPQRSW Yag	2%	10%zSWYh ac	19%zSTWX Yhabc	16%zSTWXY habc	*	7%SWYa	2%	4%W	1%	4%W	4%W	7%	6%	7%zg	1%
Ind/Pak/Bang	224	5	75	19	61	-	29	4	3	1	7	14	154	66	208	3
	5%BFLPQR SWYg	2%	9%zSWYh ac	13%zSWXY habc	16%zSTWXY habc	-	6%SWY	2%	2%	1%	4%W	4%W	6%	4%	6%zg	1%
Other ethnic group	54	*	38	1	3	-	6	-	1	*	-	3	27	23	54	-
	1%F	*	4%zSVWXY hbc	1%	1%	-	1%	-	*	*	-	1%	1%	2%	2%zg	-
Disability																
Yes (Net all)	885	97	131	38	70	61	120	52	38	21	37	79	348	505	755	70
	22%DEJKM Td	33%zTVha c	15%	25%T	18%	29%zTV	25%TV	23%T	20%	18%	24%T	21%T	14%	34%zd	22%	20%
Disabled - 65 and over	307	37	47	15	20	23	32	14	21	7	15	30	16	290	262	27
	7%CDEJK Td	12%zTVX	5%	10%	5%	11%TV	7%	6%	11%TV	6%	10%	8%	1%	20%zd	8%	8%
Disabled - 64 and under	578	60	84	23	50	37	88	39	16	14	22	49	332	215	493	43
	14%FKMT	20%zTVh	10%	15%	13%	18%Th	19%zTh	17%Th	9%	12%	14%	13%	13%	15%	14%	12%
No (all)	3046	188	694	109	304	142	329	165	144	86	107	282	2089	908	2594	272
	74%FGHNR SWe	63%	80%zSWXb	72%	78%SWX	67%	70%	74%S	77%S	77%S	68%	77%SW	83%ze	62%	74%	77%
Not disabled - 65 and over	503	29	92	15	66	26	58	25	32	22	10	52	46	452	437	47
	12%CDEJL d	10%	11%	10%	17%zSTb	12%	12%	11%	17%Tb	20%STb	7%	14%b	2%	31%zd	13%	13%
Not disabled - 64 and under	2543	159	603	94	238	115	271	140	111	64	97	230	2044	456	2158	225
	62%FGHNR SWe	53%	70%zSVWX hac	62%	61%	54%	57%	62%	60%	57%	62%	63%	81%ze	31%	62%	63%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 400

BAN3. Banner 3

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Religion																			
Christianity	1477 36%ACDEJ PTUYd	649 32%	828 39%zA	81 17%	205 26%C	401 29%C	790 53%zCDE	150 37%	183 42%zJ	409 39%zJ	436 32%	340 36%	373 37%	355 36%	409 35%	1226 36%P	97 28%	74 37%P	79 67%zOPQ
Non Christian	2584 63%BFIRW e	1329 66%zB	1251 60%	388 82%zDEF	571 73%zF	947 69%zF	677 46%	251 62%	255 58%	622 60%	916 67%zHI	588 63%	633 62%	631 63%	732 64%	2176 63%R	242 70%zOR	127 63%R	38 32%
No religion	2052 50%BFKOR TXef	1054 53%zB	995 47%	329 70%zDEF	427 54%zF	741 54%zF	554 37%	201 50%	219 50%	527 51%	725 53%z	422 45%	502 50%	539 54%zK	588 51%K	1664 48%R	230 67%zOR	121 60%zOR	36 31%
Islam	185 5%BFPQRS WYhg	109 5%zB	77 4%	37 8%zF	57 7%zF	73 5%F	19 1%	18 4%	18 4%	44 4%	58 4%	45 5%	35 3%	42 4%	64 6%	179 5%zPQR	4 1%	2 1%	* *
Hinduism	76 2%PR	38 2%	39 2%	6 1%	21 3%	30 2%	20 1%	5 1%	5 1%	14 1%	33 2%	22 2%	16 2%	12 1%	26 2%	74 2%zPR	1 *	2 1%	- -
Sikhism	75 2%BIPQRX	50 2%zB	25 1%	4 1%	8 1%	37 3%zCD	25 2%	10 3%I	3 1%	6 1%	31 2%I	19 2%	14 1%	15 2%	27 2%	75 2%zPQR	- -	- -	- -
Judaism	157 4%CHIMNP QRSVWhbc eg	65 3%	92 4%	9 2%	50 6%zCEF	54 4%	43 3%	11 3%	7 1%	16 2%	56 4%HI	72 8%zMN	56 6%zMN	13 1%	16 1%	152 4%zPQR	5 1%	1 *	- -
Budhism	10 *	4 *	6 *	1 *	2 *	5 *	2 *	* *	1 *	2 *	5 *	3 *	3 *	2 *	1 *	10 *	* *	* *	- -
Other	31 1%	10 1%	21 1%	2 *	6 1%	8 1%	15 1%	5 1%	2 *	14 1%	9 1%	6 1%	7 1%	8 1%	10 1%	26 1%	1 *	2 1%	2 1%
Sexual Orientation																			
Hetrosexual or straight	3749 91%CGW	1819 91%	1929 92%	399 84%	707 90%C	1255 92%C	1387 94%zCD	354 87%	404 91%	968 93%G	1268 93%zG	848 90%	916 90%	940 94%zKLN	1044 91%	3130 91%	328 95%zOQ	180 89%	111 94%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 400

BAN3. Banner 3

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
LGB (Net Lesbian, Gay, Bisexual)	159	82	74	51	41	48	19	28	23	35	64	51	50	21	37	133	7	12	6
Lesbian	25	-	25	6	5	11	2	1	8	7	7	4	12	5	4	22	*	2	1
Gay	42	42	-	8	10	17	6	7	4	4	25	17	11	1	12	35	2	4	1
Bisexual	91	40	49	36	26	19	11	18	11	24	32	30	26	15	20	77	5	6	5
Children																			
Yes	1188	519	669	137	378	604	70	70	91	302	519	287	296	298	307	1030	72	54	32
Yes aged 0-4	489	193	297	65	239	161	24	37	38	131	206	107	133	118	132	425	26	26	14
Yes aged 5-7	360	148	212	24	138	190	8	25	26	82	185	89	88	84	99	304	25	23	8
Yes aged 8-11	409	176	233	34	108	243	23	25	39	104	181	104	84	118	103	359	22	15	13
Yes aged 12-15	393	187	205	43	62	255	33	16	27	100	187	102	103	99	89	345	21	19	8
No	2855	1441	1411	324	390	749	1392	336	347	728	830	636	704	686	828	2352	271	148	84
Education																			
Higher	1194	596	597	109	312	457	315	45	59	235	683	533	376	168	116	1005	89	65	35

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Non-Higher	2861	1374	1485	353	462	898	1148	358	378	800	673	397	632	817	1015	2394	249	135	83
	70%DEJKL	69%	71%	75%zDE	59%	66%D	78%zDE	88%zIU	86%zIU	77%zJI	50%	42%	62%K	82%zKL	88%zKLM	70%	72%	67%	70%
TV service																			
Pay TV	2404	1191	1211	290	503	872	739	144	232	643	968	607	598	610	590	2009	206	123	67
	59%FGHNX	60%	58%	61%F	64%zF	64%zF	50%	35%	53%G	62%zGH	71%zGHI	65%zLN	59%N	61%N	51%	58%	60%	61%	57%
Non Pay TV	2029	997	1030	208	326	625	870	249	233	509	610	454	478	481	616	1693	169	107	60
	49%CDEJd	50%	49%	44%	42%	46%	59%zCDE	61%zHIU	53%J	49%	45%	48%	47%	48%	53%zKL	49%	49%	53%	51%
TV service connected to the internet																			
Yes	2890	1447	1441	399	636	1056	800	164	251	789	1201	770	731	715	674	2413	258	142	76
	70%BFGHN	72%zB	69%	84%zEF	81%zF	77%zF	54%	40%	57%G	76%zGH	88%zGHI	82%zLMN	72%N	72%N	59%	70%	75%R	70%	64%
No	1181	535	645	69	141	302	669	242	189	248	147	167	276	271	466	1000	83	57	41
	29%ACDEI	27%	31%zA	15%	18%	22%C	45%zCDE	59%zHIU	43%zIU	24%J	11%	18%	27%K	27%K	40%zKLM	29%	24%	28%	35%zP
News use																			
Daily	3114	1551	1561	283	509	1051	1271	276	334	773	1108	769	795	768	783	2628	232	163	91
	76%CDGNP	78%zB	74%	60%	65%	77%CD	86%zCDE	68%	76%G	74%G	82%zGHI	82%zMN	78%N	77%N	68%	76%P	67%	81%P	77%P
Weekly	636	309	326	120	169	204	143	81	65	171	185	123	141	148	224	534	58	24	20
	15%FJKe	15%	16%	25%zEF	22%zEF	15%F	10%	20%zJ	15%	16%	14%	13%	14%	15%	19%zKLM	16%	17%	12%	17%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
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Table 400

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Base = All respondents



	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Religion																
Christianity	1477	105	273	40	142	109	179	64	72	47	49	145	778	666	1269	133
	36%ACDEJPTUYd	35%	32%	27%	37%	51%zSTUVXYhbc	38%UY	28%	39%	42%UY	31%	40%TUY	31%	45%zd	36%	37%
Non Christian	2584	192	578	110	246	102	290	159	109	64	106	221	1726	791	2189	219
	63%BFIRWYe	64%W	67%zW	73%zWXhac	63%W	48%	61%W	71%zWhac	58%	57%	68%W	60%W	68%ze	54%	63%	61%
No religion	2052	175	345	81	173	97	192	148	101	62	97	192	1355	646	1693	208
	50%BFKORTXef	59%zTVWX	40%	53%TX	44%	46%	41%	66%zTUVWXc	54%TX	55%TX	62%zTVWX	52%TX	54%ze	44%	49%	59%zf
Islam	185	4	83	8	19	1	37	2	1	-	5	19	124	55	171	2
	5%BFPQRSWYhg	1%	10%zSVWYhabc	5%SWh	5%SWYh	*	8%zSWYha	1%	1%	-	3%	5%SWYh	5%	4%	5%zg	1%
Hinduism	76	9	22	20	7	2	4	2	4	-	1	2	57	19	73	2
	2%PR	3%c	3%	13%zSTVWXYhabc	2%	1%	1%	1%	2%	-	1%	1%	2%	1%	2%z	1%
Sikhism	75	1	31	*	39	-	-	-	2	-	-	1	52	23	71	1
	2%BIPQRX	*	4%zSWXYc	*	10%zSTUWXYhabc	-	-	-	1%	-	-	*	2%	2%	2%	*
Judaism	157	1	85	1	4	-	52	3	-	-	-	4	117	34	150	1
	4%CHIMNPQRSVWhbc	*eg	10%zSUVWYhabc	1%	1%	-	11%zSUVWYhabc	1%	-	-	-	1%	5%ze	2%	4%zg	*
Budhism	10	-	6	*	1	*	*	1	*	*	-	1	8	2	7	1
	*	-	1%z	*	*	*	*	*	*	*	-	*	*	*	*	*
Other	31	1	5	-	4	2	4	2	1	2	3	2	16	13	27	3
	1%	*	1%	-	1%	1%	1%	1%	*	2%	2%	1%	1%	1%	1%	1%
Sexual Orientation																
Hetrosexual or straight	3749	270	801	144	356	168	425	205	173	102	136	350	2332	1343	3214	319
	91%CGW	90%W	93%W	95%Wb	91%W	79%	90%W	91%W	93%W	90%	87%	95%zWXb	92%	91%	92%z	90%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 400

BAN3. Banner 3

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
LGB (Net Lesbian, Gay, Bisexual)	159	12	26	7	14	17	17	10	7	3	10	10	101	52	125	16
	4%FM	4%	3%	5%	4%	8%zTXc	4%	4%	4%	3%	6%	3%	4%	4%	4%	5%
Lesbian	25	1	-	1	2	1	2	-	4	-	7	2	18	7	17	6
	1%AF	*	-	1%T	1%	1%	1%	-	2%zT	-	5%zSTVWX Yc	1%	1%	*	*	2%zf
Gay	42	5	6	-	3	8	3	4	3	1	1	1	31	9	37	1
	1%BFIM	2%	1%	-	1%	4%zTUVXc	1%	2%	1%	1%	*	*	1%	1%	1%	*
Bisexual	91	6	20	6	9	8	11	6	-	3	2	7	52	36	71	10
	2%EF	2%	2%	4%h	2%	4%h	2%	2%	-	2%	1%	2%	2%	2%	2%	3%
Children																
Yes	1188	79	291	40	98	59	164	71	43	22	41	123	949	216	1011	101
	29%AFGHPe	26%	34%zVha	26%	25%	28%	35%zVha	32%	23%	20%	26%	34%Vha	38%ze	15%	29%	28%
Yes aged 0-4	489	35	117	17	39	28	77	26	13	12	14	45	390	90	427	37
	12%AFPe	12%	14%	12%	10%	13%	16%zVh	12%	7%	11%	9%	12%	15%ze	6%	12%	10%
Yes aged 5-7	360	17	101	14	29	13	42	17	8	6	20	36	296	59	307	29
	9%ACFe	6%	12%zSWh	9%	8%	6%	9%	7%	4%	5%	13%Sh	10%	12%ze	4%	9%	8%
Yes aged 8-11	409	19	116	15	33	20	53	20	19	6	14	45	323	81	338	53
	10%ACFGPe	6%	13%zSa	10%	9%	9%	11%	9%	10%	5%	9%	12%S	13%ze	5%	10%	15%zf
Yes aged 12-15	393	36	88	12	28	17	56	25	17	3	14	48	313	72	331	36
	10%FGHNPa	12%a	10%a	8%	7%	8%	12%a	11%a	9%	3%	9%	13%Va	12%ze	5%	10%	10%
No	2855	219	557	110	284	147	295	152	139	90	114	244	1556	1240	2440	251
	70%BDEJOTXd	74%TX	65%	73%	73%TX	69%	62%	68%	74%TX	80%TXc	73%X	66%	62%	84%zd	70%	71%
Education																
Higher	1194	65	342	42	118	38	128	71	62	25	32	82	932	245	1015	98
	29%CFGHIMNSWBce	22%	40%zSUUVWXabc	28%	30%Wc	18%	27%W	32%SWbc	33%SWbc	23%	20%	22%	37%ze	17%	29%	28%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 400

BAN3. Banner 3

Base = All respondents

	Total (z)	England Regions										Working		Urbanity			
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshir e and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)	
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356	
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265	
Non-Higher	2861	230	512	109	267	171	336	153	123	85	125	284	1579	1211	2440	252	
		70%zDEJKL	77%zTh	59%	72%T	69%T	81%zTVXY	71%T	68%	66%	76%T	80%zTVVh	77%zTVVh	62%	82%zd	70%	71%
TV service																	
Pay TV	2404	165	499	94	258	133	251	139	103	54	90	222	1638	715	2078	172	
		59%FGHNX	55%	58%	62%	66%zSTXh	63%a	53%	62%	55%	48%	58%	60%	65%ze	49%	60%zg	48%
Non Pay TV	2029	152	413	64	171	108	254	106	86	69	78	192	1150	836	1705	208	
		49%CDEJd	51%	48%	42%	44%	51%	54%UV	47%	46%	61%TUV	50%	52%	45%	57%zd	49%	59%zf
TV service connected to the internet																	
Yes	2890	206	600	106	305	138	315	156	130	77	116	265	2037	787	2459	241	
		70%BFGHN	69%	69%	70%	78%zSTWX	65%	67%	69%	70%	68%	74%	72%	81%ze	53%	70%	68%
No	1181	91	263	44	85	74	153	65	51	36	39	99	472	676	1005	111	
		29%ACDEI	30%V	30%V	29%	22%	35%V	32%V	29%	28%	32%	27%	19%	46%zd	29%	31%	
News use																	
Daily	3114	230	655	112	322	166	351	171	150	88	121	263	1895	1164	2654	274	
		76%CDGNP	77%	76%	74%	83%zTXc	78%	74%	76%	80%	78%	77%	72%	75%	79%zd	76%	77%
Weekly	636	55	135	23	45	21	74	36	32	18	24	70	420	192	545	44	
		15%FJKe	18%VW	16%	15%	12%	10%	16%	16%	17%	16%	15%	19%VW	17%e	13%	16%	12%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
UnweightedBase	4099	2030	2063	604	809	1406	1280	410	429	1057	1435	1187	936	834	1142	3104	358	337	300
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Watched any BBC TV channel																			
Yes (used at least in last 3 months)	3469 85%CDHNP T	1673 84%	1793 85%	369 78%	596 76%	1150 84%CD	1354 91%zCDE	340 84%	347 79%	902 87%H	1204 89%zGH	836 89%zMN	871 86%N	849 85%N	913 79%	2910 85%P	275 80%	186 92%zOPR	99 83%
Yes (monthly only)	534 13%MN	246 12%	287 14%	64 14%	97 12%	185 14%	189 13%	39 10%	56 13%	127 12%	216 16%zGI	148 16%zMN	177 17%zMN	96 10%	114 10%	453 13%	36 10%	34 17%PR	11 10%
Yes (weekly only)	2313 56%CDGHN T	1134 57%	1178 56%	239 50%	379 48%	800 59%CD	896 61%zCD	186 46%	218 49%	607 58%GH	879 65%zGH	610 65%zMN	608 60%zN	562 56%N	533 46%	1923 56%	184 53%	138 68%zOPR	68 57%
Yes (daily only)	2386 58%CDENR Td	1163 58%	1221 58%	184 39%	370 47%C	759 56%CD	1072 72%zCDE	217 53%	233 53%	627 60%GH	814 60%H	592 63%zLN	577 57%	595 60%N	622 54%	2003 58%R	187 54%	136 67%zOPR	60 50%
No	619 15%FJKQa e	319 16%	299 14%	101 21%zEF	187 24%zEF	211 15%F	119 8%	66 16%J	93 21%zIJ	135 13%	150 11%	101 11%	139 14%	146 15%K	233 20%zKLM	517 15%Q	67 20%zQ	15 7%	19 16%Q
Listened to any BBC radio station																			
Yes (used at least in last 3 months)	2211 54%BGHNP TWef	1144 57%zB	1065 51%	262 55%	397 51%	713 52%	839 57%zD	153 38%	189 43%	561 54%GH	909 67%zGHI	645 69%zLMN	603 59%zMN	535 54%N	428 37%	1862 54%P	162 47%	122 60%zP	65 55%
Yes (monthly only)	281 7%BHMN	160 8%zB	121 6%	44 9%zD	46 6%	92 7%	99 7%	23 6%	16 4%	84 8%H	125 9%zH	101 11%zMN	86 8%MN	44 4%	51 4%	242 7%	14 4%	14 7%	11 9%P
Yes (weekly only)	1096 27%BFGHN e	599 30%zB	496 24%	140 30%F	205 26%	396 29%zF	355 24%	57 14%	70 16%	280 27%GH	510 38%zGHI	350 37%zLMN	321 32%zMN	242 24%N	183 16%	926 27%	76 22%	68 33%zOPR	28 23%
Yes (daily only)	1340 33%BCGHI NTe	700 35%zB	640 30%	115 24%	230 29%	442 32%C	553 37%zCDE	87 21%	120 27%	300 29%G	575 42%zGHI	404 43%zLMN	362 36%N	329 33%N	246 21%	1135 33%	97 28%	68 34%	40 34%
No	1864 45%AFJKL QYad	846 42%	1017 48%zA	208 44%	383 49%F	644 47%F	630 43%	252 62%zIJ	247 56%zIJ	475 46%J	441 32%	293 31%	407 40%K	451 45%K	713 62%zKLM	1551 45%	181 52%zOQ	79 39%	54 45%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Used any BBC On-demand																			
Yes (used at least in last 3 months)	1686	828	858	245	342	647	453	96	120	450	749	517	482	404	283	1415	120	105	47
	41%FGHNPTe	41%	41%	52%zDF	44%F	47%zF	31%	24%	27%	43%GH	55%zGHI	55%zLMN	48%zMN	41%N	25%	41%	35%	52%zOPR	39%
Yes (monthly only)	345	162	182	62	49	124	110	28	27	97	141	94	109	84	58	288	28	17	13
	8%DNe	8%	9%	13%zDEF	6%	9%	7%	7%	6%	9%	10%zH	10%zN	11%zN	8%N	5%	8%	8%	8%	11%
Yes (weekly only)	1013	502	511	121	208	408	276	52	72	254	462	316	289	240	168	846	71	72	24
	25%FGHNTe	25%	24%	26%F	27%F	30%zF	19%	13%	16%	24%GH	34%zGHI	34%zLMN	29%zN	24%N	15%	25%	21%	36%zOPR	20%
Yes (daily only)	360	181	179	72	99	126	63	15	23	106	173	120	98	86	55	311	23	14	12
	9%FGHNe	9%	9%	15%zEF	13%zEF	9%F	4%	4%	5%	10%GH	13%zGH	13%zMN	10%zN	9%N	5%	9%	7%	7%	10%
No	2404	1168	1233	227	439	715	1023	311	322	588	605	419	529	591	866	2013	222	97	72
	59%CEJKLQVYd	58%	59%	48%	56%C	52%	69%zCDE	76%zJ	73%zJ	56%J	45%	45%	52%K	59%KL	75%zKLM	59%Q	65%zQ	48%	60%Q
Used any BBC Online																			
Yes (used at least in last 3 months)	1800	969	830	243	388	699	470	104	141	455	820	564	529	387	321	1530	124	94	53
	44%BFGHMNPWe	48%zB	40%	51%zF	50%zF	51%zF	32%	26%	32%	44%GH	60%zGHI	60%zLMN	52%zMN	39%N	28%	45%P	36%	46%P	45%P
Yes (monthly only)	298	135	163	61	58	108	72	18	18	72	144	85	104	61	48	264	9	19	6
	7%FGHNPe	7%	8%	13%zDEF	7%F	8%F	5%	4%	4%	7%	11%zGHI	9%zMN	10%zMN	6%	4%	8%P	2%	10%P	5%
Yes (weekly only)	1105	587	517	165	228	432	280	60	75	270	528	345	335	233	192	950	77	45	33
	27%BFGHMNe	29%zB	25%	35%zF	29%F	32%zF	19%	15%	17%	26%GH	39%zGHI	37%zMN	33%zMN	23%N	17%	28%	22%	22%	28%
Yes (daily only)	975	596	377	105	211	407	252	48	74	236	485	349	282	191	153	811	80	54	30
	24%BFGHMNWe	30%zB	18%	22%F	27%F	30%zCF	17%	12%	17%	23%GH	36%zGHI	37%zLMN	28%zMN	19%N	13%	24%	23%	27%	25%
No	2284	1025	1258	226	396	657	1005	299	298	583	533	375	480	601	829	1892	219	108	65
	56%ACDEJKLTYd	51%	60%zA	48%	50%	48%	68%zCDE	73%zJ	68%zJ	56%J	39%	40%	47%K	60%zKL	72%zKLM	55%	64%zOQR	54%	55%
Used any BBC																			
Yes (used at least in last 3 months)	3707	1798	1905	419	667	1224	1396	357	373	952	1280	887	938	916	966	3113	288	194	111
	90%DHNPTf	90%	91%	89%	85%	90%D	94%zCDE	88%	85%	92%H	94%zGHI	94%zN	93%zN	92%N	84%	91%P	84%	96%zOP	94%P

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	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Yes (monthly only)	1088	512	576	150	194	360	385	86	98	285	442	306	336	230	217	929	61	68	31
	27%GMNP	26%	27%	32%zDEF	25%	26%	26%	21%	22%	27%G	33%zGHI	33%zMN	33%zMN	23%	19%	27%P	18%	33%zOP	26%P
Yes (weekly only)	2898	1421	1475	341	515	989	1054	229	276	746	1095	743	788	707	661	2418	232	161	88
	71%DGHNe	71%	70%	72%zD	66%	72%zD	71%zD	56%	63%	72%zGH	81%zGHI	79%zMN	78%zMN	71%N	57%	70%	67%	80%zOP	74%
Yes (daily only)	2911	1434	1475	276	488	951	1196	253	287	743	1036	733	733	729	717	2441	228	158	83
	21%CDGHN ST	72%	70%	58%	62%	70%zCD	81%zCDE	62%	65%	71%zGH	76%zGHI	78%zLMN	72%zN	73%zN	62%	71%	66%	78%zOPR	70%
No	390	199	190	52	117	139	81	50	68	87	77	53	73	80	184	320	55	7	7
	10%FJKLQ a	10%	9%	11%F	15%zEF	10%F	5%	12%J	15%zIJ	8%J	6%	6%	7%	8%	16%zKLM	9%Q	16%zOQR	4%	6%
Used one BBC platforms																			
Yes (Net)	2556	1166	1387	282	444	771	1059	276	276	663	791	531	665	638	722	2134	208	133	80
	62%ADEJK Sd	58%	66%zA	60%	57%	56%	72%zCDE	68%zJ	63%	64%J	58%	56%	66%zK	64%K	63%K	62%	60%	66%	67%
Yes (used at least in last 3 months)	862	373	488	76	134	255	396	142	116	201	180	119	160	215	368	723	72	38	28
	21%ACDEJ KLd	19%	23%zA	16%	17%	19%	27%zCDE	35%zHIJ	26%zIJ	19%J	13%	13%	16%	22%KL	32%zKLM	21%	21%	19%	23%
Yes (monthly only)	781	349	431	89	146	234	311	66	78	205	295	210	218	183	170	665	39	54	23
	19%ANP	17%	21%zA	19%	19%	17%	21%zE	16%	18%	20%	22%zG	22%zN	22%zN	18%	15%	19%P	11%	27%zOP	19%P
Yes (weekly only)	1255	574	679	138	204	365	548	149	150	311	358	231	314	329	382	1037	121	53	45
	31%ADEJK d	29%	32%zA	29%	26%	27%	37%zCDE	37%zIJ	34%J	30%	26%	25%	31%K	33%K	33%K	30%	35%Q	26%	38%zOQ
Yes (daily only)	1419	622	798	138	229	427	625	160	157	384	389	267	331	383	438	1182	115	79	44
	35%ACDEJ KSTd	31%	38%zA	29%	29%	31%	42%zCDE	39%J	36%J	37%J	29%	28%	33%	38%zKL	38%zKL	34%	33%	39%	37%
No	1151	632	519	137	223	453	337	81	97	289	489	356	273	278	244	979	80	61	31
	28%BFGHN e	32%zB	25%	29%F	28%F	33%zF	23%	20%	22%	28%G	36%zGHI	38%zLMN	27%zN	28%zN	21%	28%	23%	30%	26%
Used two BBC platforms																			
Yes (Net)	2099	1011	1085	249	354	690	807	177	218	553	732	511	557	548	484	1747	176	110	65
	51%DGN	51%	52%	53%zD	45%	51%zD	55%zD	43%	49%	53%zG	54%zG	54%zN	55%zN	55%zN	42%	51%	51%	55%	55%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Yes (used at least in last 3 months)	1100	506	593	99	182	305	514	132	132	293	273	196	265	312	327	920	98	44	38
27% CDEIK VYd		25%	28%	21%	23%	22%	35% zCDE	32% zI	30% J	28% J	20%	21%	26% K	31% zKL	28% K	27%	28%	22%	32% zQ
Yes (monthly only)	249	135	113	41	41	104	63	17	19	64	113	70	98	39	42	214	18	11	7
6% FMNe		7%	5%	9% zDF	5%	8% zF	4%	4%	4%	6%	8% zGH	7% MN	10% zMN	4%	4%	6%	5%	5%	6%
Yes (weekly only)	885	434	451	111	161	302	311	45	97	257	328	235	246	235	168	732	64	64	25
22% GN		22%	21%	24% z	21%	22%	21%	11%	22% G	25% zG	24% zG	25% zN	24% N	24% N	15%	21%	19%	32% zOPR	21%
Yes (daily only)	971	498	471	92	143	315	421	77	102	228	368	252	260	245	214	814	83	49	25
24% CDGNT		25%	22%	19% z	18% z	23% D	28% zCDE	19% z	23% z	22% z	27% zGI	27% zN	26% N	25% N	19%	24%	24%	24%	21%
No	1608	786	821	171	313	534	590	180	156	399	548	376	381	368	482	1366	112	83	46
39% PSa		39%	39%	36%	40%	39%	40%	44% H	35%	38%	40%	40%	38%	37%	42%	40% P	33%	41% P	39%
Used three BBC platforms Yes (Net)	1363	710	651	185	261	525	391	63	103	368	623	437	398	307	221	1151	84	94	35
33% BFGHN PTWe		36% zB	31%	39% zF	33% F	38% zDF	26%	16%	23% G	35% GH	46% zGHI	47% zLMN	39% zMN	31% N	19%	33% P	24%	47% zOPR	29%
Yes (used at least in last 3 months)	873	445	427	132	178	311	252	46	86	251	353	236	257	219	161	728	59	66	20
21% FGNTE		22%	20%	28% zEF	23% F	23% F	17%	11%	19% G	24% zG	26% zGH	25% zN	25% zN	22% N	14%	21%	17%	33% zOPR	17%
Yes (monthly only)	55	25	29	17	7	20	10	2	*	16	30	24	17	8	5	48	3	3	1
1% FHN		1%	1%	4% zDEF	1%	1%	1%	1%	*	2%	2% zH	3% zMN	2% N	1%	*	1%	1%	2%	1%
Yes (weekly only)	531	272	259	63	106	220	142	25	25	128	273	187	164	96	84	453	30	32	16
13% FGHMN PWe		14%	12%	13% F	14% F	16% zF	10%	6%	6%	12% GH	20% zGHI	20% zMN	16% zMN	10%	7%	13% P	9%	16% P	14%
Yes (daily only)	382	233	149	27	70	159	127	13	22	97	195	160	97	76	48	332	17	22	11
9% BCGHN Pe		12% zB	7%	6%	9%	12% zCF	9%	3%	5%	9% GH	14% zGHI	17% zLMN	10% N	8% N	4%	10% P	5%	11% P	9%
No	2344	1087	1254	234	406	699	1005	294	270	584	657	449	540	609	745	1963	204	100	77
57% ACDEJ KLQd		54%	60% zA	49%	52%	51%	68% zCDE	72% zHIJ	61% J	56% J	48%	48%	53% K	61% zKL	65% zKL	57% Q	59% Q	50%	64% zOQ

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	Total (z)	Gender		Age				Household Income				Social Group				Nation			
		Male (A)	Female (B)	16-24 (C)	25-34 (D)	35-54 (E)	55+ (F)	Up to £10,000 (G)	£10,000 - £14,999 (H)	£15,000 - £29,999 (I)	£30,000+ (J)	AB (K)	C1 (L)	C2 (M)	DE (N)	England (O)	Scotland (P)	Wales (Q)	Northern Ireland (R)
WeightedBase	4101	1999	2099	473	784	1365	1480	407	441	1040	1358	940	1013	996	1152	3436	344	202	119
EffectiveBase	2770	1406	1364	403	537	962	898	278	285	725	975	826	643	572	794	2194	258	238	235
Used BBC across all 4 Platforms Yes (Net)	872 21% BFGHMH Ne	473 24% zB	398 19%	112 24% F	173 22% F	353 26% zF	233 16%	37 9%	40 9%	207 20% GH	474 35% zGHI	336 36% zLMN	256 25% zMN	170 17% N	110 10%	743 22%	59 17%	45 22%	25 21%
Yes (used at least in last 3 months)	872 21% BFGHMH Ne	473 24% zB	398 19%	112 24% F	173 22% F	353 26% zF	233 16%	37 9%	40 9%	207 20% GH	474 35% zGHI	336 36% zLMN	256 25% zMN	170 17% N	110 10%	743 22%	59 17%	45 22%	25 21%
Yes (monthly only)	4 * f	2 *	2 *	2 * zF	-	2 *	*	-	-	-	4 * z	1 *	3 *	-	-	3 *	1 *	-	1 1% zO
Yes (weekly only)	227 6% BFGHNR e	141 7% zB	86 4%	28 6% F	44 6%	101 7% zF	53 4%	10 3%	4 1%	50 5% H	136 10% zGHI	90 10% zLMN	64 6% N	47 5% N	26 2%	196 6% R	18 5%	11 5%	2 2%
Yes (daily only)	138 3% FGHNe	80 4%	58 3%	18 4% F	46 6% zEF	51 4% F	23 2%	4 1%	6 1%	35 3% G	84 6% zGHI	53 6% zLMN	44 4% N	25 2%	16 1%	113 3%	14 4%	7 4%	4 3%
No	2835 69% ACDEJ KYd	1324 66%	1507 72% zA	307 65%	494 63%	871 64%	1163 79% zCDE	320 79% zIJ	334 76% zJ	745 72% J	806 59%	551 59%	683 67% K	746 75% zKL	856 74% zKL	2371 69%	229 67%	149 74%	86 73%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
UnweightedBase	4099	250	793	151	354	194	420	207	159	97	139	340	2324	1637	3424	394
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Watched any BBC TV channel																
Yes (used at least in last 3 months)	3469	255	689	128	336	180	397	199	169	106	130	322	2123	1277	2943	313
	85%CDHNP T	85%	80%	85%	86%T	85%	84%	89%T	90%T	94%zTXb	83%	88%T	84%	87%zd	84%	88%
Yes (monthly only)	534	45	117	18	56	24	63	37	25	12	20	36	332	190	445	57
	13%MN	15%	14%	12%	14%	12%	13%	16%	13%	11%	13%	10%	13%	13%	13%	16%
Yes (weekly only)	2313	192	440	93	210	107	279	144	104	74	87	195	1456	816	1955	222
	56%CDGHN T	64%zTVWc	51%	62%T	54%	50%	59%T	64%zTVWc	56%	66%TW	55%	53%	58%	55%	56%	62%z
Yes (daily only)	2386	153	447	81	233	141	290	136	123	72	80	247	1409	934	2025	222
	58%CDENR Td	51%	52%	54%	60%T	66%zSTUb	61%ST	61%T	66%STb	63%	51%	67%zSTUb	56%	63%zd	58%	62%
No	619	43	173	22	53	32	74	25	17	7	27	45	401	188	534	40
	15%FJKQa e	14%	20%zVYha c	14%	14%	15%	16%a	11%	9%	6%	17%a	12%	16%e	13%	15%	11%
Listened to any BBC radio station																
Yes (used at least in last 3 months)	2211	168	398	80	218	97	261	141	115	79	89	214	1466	710	1847	213
	54%BGHNP TWef	56%T	46%	53%	56%TW	46%	55%T	63%zTW	62%TW	70%zSTUV WX	57%T	58%TW	58%ze	48%	53%	60%zf
Yes (monthly only)	281	27	56	16	33	9	27	19	13	16	9	18	183	94	228	34
	7%BHMN	9%	6%	11%c	8%	4%	6%	8%	7%	14%zTWXc	6%	5%	7%	6%	7%	9%
Yes (weekly only)	1096	91	216	39	101	51	119	81	45	33	51	100	778	303	909	109
	27%BFGHN e	30%	25%	26%	26%	24%	25%	36%zTVWX h	24%	29%	32%	27%	31%ze	21%	26%	31%
Yes (daily only)	1340	90	248	42	145	54	161	73	86	44	42	148	884	440	1132	125
	33%BCGHI NTe	30%	29%	28%	37%TW	26%	34%	33%	46%zSTUW XYb	39%W	27%	40%zSTUW b	35%ze	30%	32%	35%
No	1864	127	461	71	168	113	211	83	71	29	66	152	1043	755	1617	142
	45%AFJKL QYad	43%a	53%zSVXY habc	47%a	43%a	53%Yhac	45%a	37%	38%	26%	42%a	41%a	41%	51%zd	46%zg	40%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
* small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Used any BBC On-demand																
Yes (used at least in last 3 months)	1686	116	316	52	182	80	192	123	73	45	69	165	1229	426	1425	140
	41%FGHNPTe	39%	37%	34%	47%TU	38%	41%	55%zSTUWXha	39%	40%	44%	45%T	49%ze	29%	41%	39%
Yes (monthly only)	345	20	73	15	28	23	33	25	10	12	16	33	234	105	291	28
	8%DNe	7%	8%	10%	7%	11%	7%	11%	5%	10%	10%	9%	9%	7%	8%	8%
Yes (weekly only)	1013	72	183	27	103	45	109	81	50	27	41	107	744	250	862	83
	25%FGHNTe	24%	21%	18%	26%	21%	23%	36%zSTUVWX	27%	24%	26%	29%TU	29%ze	17%	25%	23%
Yes (daily only)	360	21	79	11	46	15	57	20	14	4	13	31	281	72	299	30
	9%FGHNe	7%	9%	7%	12%	7%	12%za	9%	7%	4%	8%	8%	11%ze	5%	9%	8%
No	2404	181	545	99	205	132	279	101	113	67	87	203	1293	1042	2055	214
	59%CEJKLQVYd	61%Y	63%zVYc	66%VY	53%	62%Y	59%Y	45%	61%Y	60%Y	56%	55%	51%	71%zd	59%	60%
Used any BBC Online																
Yes (used at least in last 3 months)	1800	151	415	70	188	71	194	121	77	46	57	140	1325	446	1507	172
	44%BFGHMNPWe	51%WXbc	48%zWbc	46%W	48%Wbc	34%	41%	54%zWXhbc	41%	41%	36%	38%	52%ze	30%	43%	48%
Yes (monthly only)	298	17	72	13	42	12	31	17	14	7	17	22	208	85	251	31
	7%FGHNPe	6%	8%	8%	11%z	6%	7%	8%	7%	6%	11%	6%	8%ze	6%	7%	9%
Yes (weekly only)	1105	95	265	49	104	47	114	90	45	27	34	79	816	268	929	97
	27%BFGHMNe	32%c	31%zWXc	32%c	27%	22%	24%	40%zTVWXhabc	24%	24%	21%	22%	32%ze	18%	27%	27%
Yes (daily only)	975	58	219	34	102	31	112	65	41	26	36	87	749	218	820	87
	24%BFGHMNWe	20%	25%W	22%	26%W	14%	24%W	29%SW	22%	23%	23%	24%W	30%ze	15%	24%	24%
No	2284	147	449	82	202	138	275	104	105	67	97	226	1195	1018	1968	183
	56%ACDEJKLTYd	49%	52%	54%	52%	65%zSTVY	58%Y	46%	57%	59%	62%SY	62%STVY	47%	69%zd	56%	51%
Used any BBC																
Yes (used at least in last 3 months)	3707	267	757	141	359	191	422	207	175	113	140	341	2293	1332	3132	332
	90%DHNPTf	90%	88%	93%	92%	90%	89%	92%	94%	100%zSTUVWXYhbc	89%	93%T	91%	91%	90%	93%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Yes (monthly only)	1088	86	236	45	120	54	113	69	45	34	43	83	703	364	911	114
	27%GMNP	29%	27%	30%	31% c	26%	24%	31%	24%	30%	28%	23%	28%	25%	26%	32% f
Yes (weekly only)	2898	219	583	113	268	139	345	175	124	91	114	246	1857	979	2442	268
	71% DGHNe	73%	67%	74%	69%	65%	73%	78% zTVWhc	67%	81% TVWhc	73%	67%	73% ze	67%	70%	75%
Yes (daily only)	2911	184	553	106	289	156	344	172	151	87	110	290	1795	1064	2452	270
	71% CDGHNST	62%	64%	70%	74% ST	74% ST	73% ST	77% ST	81% zST	77% ST	70%	79% zST	71%	72%	70%	76%
No	390	31	106	9	30	21	51	17	11	-	16	27	234	136	352	23
	10% FJKLQa	10% a	12% zac	6% a	8% a	10% a	11% a	8% a	6% a	-	10% a	7% a	9%	9%	10% z	6%
Used one BBC platforms																
Yes (Net)	2556	162	508	106	254	143	292	149	117	71	97	235	1479	1017	2159	234
	62% ADEJKSd	54%	59%	70% ST	65% S	67% S	62%	67% S	63%	63%	62%	64%	58%	69% zd	62%	66%
Yes (used at least in last 3 months)	862	46	193	44	85	56	80	42	45	16	28	88	409	423	738	72
	19% ACDEJKLd	15%	22% S	29% zSXa	22%	26% SX	17%	19%	24%	15%	18%	24% SX	16%	29% zd	21%	20%
Yes (monthly only)	781	66	167	33	89	43	76	50	30	22	27	62	488	277	656	85
	19% ANP	22%	19%	21%	23% X	20%	16%	22%	16%	20%	17%	17%	19%	19%	19%	24% z
Yes (weekly only)	1255	74	254	52	117	73	167	63	51	39	47	100	700	519	1061	116
	31% ADEJKd	25%	29%	34%	30%	34%	35% Sc	28%	27%	35%	30%	27%	28%	35% zd	30%	33%
Yes (daily only)	1419	78	267	61	130	92	160	90	65	40	63	134	789	598	1188	129
	35% ACDEJKSTd	26%	31%	41% ST	33%	44% zSTVX	34%	40% ST	35%	36%	41% S	36% S	31%	41% zd	34%	36%
No	1151	105	249	35	105	48	129	58	58	41	43	106	814	316	974	98
	28% BFGHNe	35% zUW	29%	23%	27%	23%	27%	26%	31%	37% W	28%	29%	32% ze	21%	28%	28%
Used two BBC platforms																
Yes (Net)	2099	178	415	70	181	102	255	99	96	85	91	176	1315	743	1774	194
	51% DGN	60% zTUVW	48%	46%	47%	48%	54%	44%	51%	75% zSTUV	58% VY	48%	52%	50%	51%	54%

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	Total (z)	England Regions										Working		Urbanity		
		East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolnshire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Yes (used at least in last 3 months)	1100	88	238	35	83	69	155	31	42	50	48	80	584	488	923	103
	27% CDEJK VYd	30% Y	28% Y	23% Y	21%	32% VYc	33% zVYhc	14%	23%	45% zSTUV Yhc	30% Y	22% Y	23%	33% zd	26%	29%
Yes (monthly only)	249	18	57	10	23	8	32	10	13	11	15	18	178	66	208	23
	6% FMNe	6%	7%	7%	6%	4%	7%	5%	7%	9%	9%	5%	7% ze	4%	6%	7%
Yes (weekly only)	885	81	183	31	74	35	97	39	34	38	43	77	572	297	743	80
	22% GN	27% WY	21%	21%	19%	16%	21%	18%	18%	34% zTUVW XYhc	28% W	21%	23%	20%	21%	23%
Yes (daily only)	971	80	168	29	99	45	110	50	62	37	35	99	606	350	819	99
	24% CDGNT	27% T	19%	19%	26%	21%	23%	22%	33% zTUWX Y	33% TU	22%	27% T	24%	24%	23%	28%
No	1608	90	342	72	178	90	167	108	79	28	49	165	978	589	1358	138
	39% PSa	30%	40% Sa	47% SXab	46% zSXab	42% Sa	35%	48% zSXab	42% Sa	25%	31%	45% SXab	39%	40%	39%	39%
Used three BBC platforms																
Yes (Net)	1363	105	250	55	143	50	148	96	73	38	52	141	991	350	1158	121
	33% BFGHN PTWe	35% W	29%	37% W	37% TW	24%	31%	43% zTWX	39% TW	34%	33%	38% TW	39% ze	24%	33%	34%
Yes (used at least in last 3 months)	873	66	155	34	92	33	91	55	47	24	34	96	630	225	746	66
	21% FGNTe	22%	18%	23%	23%	15%	19%	25%	25%	22%	22%	26% TW	25% ze	15%	21%	18%
Yes (monthly only)	55	2	13	2	8	3	4	7	2	1	2	4	33	20	46	4
	1% FHN	1%	1%	1%	2%	1%	1%	3% zX	1%	1%	1%	1%	1%	1%	1%	1%
Yes (weekly only)	531	44	100	25	56	16	62	39	32	9	18	50	394	129	444	54
	13% FGHMN PWe	15% W	12%	17% W	14% W	8%	13%	18% TW	17% W	8%	12%	14%	16% ze	9%	13%	15%
Yes (daily only)	382	19	79	13	41	17	54	24	18	9	10	47	279	99	330	34
	9% BCGHNP e	6%	9%	9%	11%	8%	11%	11%	10%	8%	6%	13% S	11% ze	7%	9%	10%
No	2344	163	508	86	217	141	273	111	102	75	88	199	1302	982	1975	211
	57% ACDEJ KLQd	55%	59% Y	57%	56%	67% zSVYh c	58%	50%	55%	66% Y	56%	54%	51%	67% zd	57%	59%

Proportions/Means: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base

Ofcom - BBC Performance Tracker - 9 October 2017 to 13 April 2018



Table 401

BAN4. Banner 4

Base = All respondents

	England Regions											Working		Urbanity		
	Total (z)	East of England (S)	London (T)	Midlands East (U)	Midlands West (V)	North East and Cumbria (W)	North West (X)	South (Y)	South East (h)	South West (a)	West (b)	Yorkshire and Lincolns hire (c)	Yes (d)	No (e)	Urban (f)	Rural (g)
WeightedBase	4101	298	864	151	389	212	473	224	186	113*	157	368	2529	1471	3488	356
EffectiveBase	2770	173	540	110	254	150	295	151	114	70	104	240	1580	1127	2328	265
Used BBC across all 4 Platforms																
Yes (Net)	872	68	171	28	100	34	95	79	41	22	30	76	669	196	725	91
	21%BFGHM	23%	20%	18%	26%W	16%	20%	35%zSTUV	22%	19%	19%	21%	26%ze	13%	21%	26%
	Ne							WXhabc								
Yes (used at least in last 3 months)	872	68	171	28	100	34	95	79	41	22	30	76	669	196	725	91
	21%BFGHM	23%	20%	18%	26%W	16%	20%	35%zSTUV	22%	19%	19%	21%	26%ze	13%	21%	26%
	Ne							WXhabc								
Yes (monthly only)	4	*	-	1	-	-	*	1	-	-	-	-	3	1	2	1
	*f	*	-	1%	-	-	*	*	-	-	-	-	*	*	*	*
Yes (weekly only)	227	21	46	4	21	15	18	34	7	4	6	19	192	35	194	18
	6%BFGHNR	7%	5%	3%	5%	7%	4%	15%zSTUVW	4%	4%	4%	5%	8%ze	2%	6%	5%
	e							Xhabc								
Yes (daily only)	138	7	38	2	19	2	20	8	5	1	2	10	121	17	115	9
	3%FGHNe	2%	4%W	1%	5%W	1%	4%	3%	3%	1%	1%	3%	5%ze	1%	3%	2%
No	2835	200	587	113	260	157	326	128	134	91	110	265	1624	1136	2408	241
	69%ACDEJ	67%	68%Y	75%Y	67%	74%Y	69%Y	57%	72%Y	81%zSTVY	70%Y	72%Y	64%	77%zd	69%	68%
	KYd															

Proportions/Mean: Columns Tested (5% risk level) - z/A/B - z/C/D/E/F - z/G/H/I/J - z/K/L/M/N - z/O/P/Q/R - z/S/T/U/V/W/X/Y/h/a/b/c - z/d/e - z/f/g
 * small base